

Directory of Social Services for Women in San Francisco

2012-2014



San Francisco Commission and Department on the Status of Women

25 Van Ness Avenue, Suite 240, San Francisco, CA 94102

415.252.2570 ♦ dosw@sfgov.org ♦ www.sfgov.org/dosw



This Directory was made possible with support from the San Francisco Department of Child Support Services.



City and County of San Francisco
DEPARTMENT OF CHILD SUPPORT SERVICES

Karen M. Roye, Director
617 Mission Street, San Francisco, CA 94105

***SERVICES FOR PARENTS WHO NEED SUPPORT, SERVICES FOR
PARENTS WHO NEED HELP PAYING SUPPORT***

Financial support and parental involvement determine what a child has in life, what that child can do, and who that child will become. The San Francisco Department of Child Support Services provides case management services to parents, guardians, and caretakers of minor children, regardless of marital status or income. Our services include the location of parents, the establishment of paternity and support orders, modification of existing child support orders, and enforcement of support obligations. All our services are available to you for a nominal fee of \$25 per year and all your information is kept confidential. Come in and talk with our staff or call us and our staff will come meet you anywhere in San Francisco! Remember that we are here to help, not to hurt. Take charge and let us work with you. **REMEMBER THAT CHILD SUPPORT IS LIFE SUPPORT!**

Help a parent, and you help a child as well. We also offer services to parents who need help paying support. Our *Transitions SF* program can provide PAID job opportunities and FREE programs to qualifying applicants. Our programs can help you get a job, get training, and deal with any obstacles you might have to paying support. For more information on *Transitions SF*, call (415) 356-2942.

***For more information, call us at (415) 356-2754 or
drop by one of our neighborhood locations:***

San Francisco Superior Court Office
400 McAllister Street
San Francisco, CA 94102
Mondays, Tuesdays &
Thursdays ONLY
8:00 AM TO 5:00 PM
(415) 551-5932

Mission District Office
3120 Mission Street
San Francisco, CA 94110
Tuesdays 8:00 AM TO 5:00 PM
Thursdays 11:00 AM TO 5:00 PM
(415) 401-4968

Main Office - Downtown
617 Mission Street
San Francisco, CA 94105
Mondays, Tuesdays, Thursdays
& Fridays from 7:00 AM to
5:00 PM and Wednesdays
from 7:00 AM to 6:00 PM
(415) 356-2754

You can also visit us on the internet:

www.sfgov.org/dcss
 www.facebook.com/sfdcss

***In fiscal year 2010-2011 your San Francisco Department of Child Support Services
collected over 26 Million Dollars that went directly to families.***

***Our community outreach services are available free of charge to any organization seeking
information or program orientations. For information on community outreach, contact
George J. Smith III, Community Outreach Coordinator, at (415) 356-2950.***



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Introduction

San Francisco Commission and Department on the Status of Women – At a Glance

The Commission on the Status of Women was established by the Board of Supervisors in 1975 and became a permanent department under the City Charter in 1994. Today, the 7-member Commission appointed by the Mayor is the governing body of the Department, and the Department implements the policies of the Commission.

The mission of the Commission and Department on the Status of Women is to ensure equal treatment and foster the socioeconomic, political, and educational advancement of women and girls, throughout San Francisco through policies, legislation, and programs focusing primarily on populations in need.

Commission on the Status of Women	Department on the Status of Women
Kay Gulbengay <i>President</i>	Emily M. Murase, PhD <i>Executive Director</i>
Julie D. Soo <i>Vice President</i>	Aimee Allison <i>Media & Community Affairs Director</i>
Alicia Gamez <i>Commissioner</i>	Stacey Hoang <i>Fiscal & Development Manager</i>
Nancy Kirshner-Rodriguez <i>Commissioner</i>	Ann Lehman <i>Policy Director</i>
Rebecca Prowda <i>Commissioner</i>	Carol Sacco <i>Grants Administrator</i>
Stephanie Simmons <i>Commissioner</i>	Cynthia Vasquez <i>Commission Secretary</i>
Andrea Shorter <i>Commissioner</i>	

The Department would like to thank the dedicated interns who made the updating of this directory possible: Helen Lei, Alexandra Ledyard, Elexus Hunter, and Janet Connor.

The Commission on the Status of Women meets on the 4th Wednesday of each month at 5:00 pm. Most meetings are held at City Hall, Room 408, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA. All meetings are open to the public. Attendance and comments from community members are welcome.

The office of the Department on the Status of Women is located at 25 Van Ness Avenue, Suite 240, San Francisco, and opened Monday – Friday, 10:00 am – 4:00 pm. Staff is available other hours by appointment. Please call (415) 252-2570 or email dosw@sfgov.org for more information or to schedule an appointment. Find out additional information at www.sfgov.org/dosw.

Description of Directory

The *Directory of Social Services for Women in San Francisco* is a comprehensive guide representing an important means by which individuals can access nonprofit and government services available to residents within the City and County of San Francisco and the Bay Area.

The focus of this *Directory* is on services that are women- and girl-specific; that is, services that are designed for and sensitive to the unique needs of women and girls. However, many of the organizations listed also provide services to both men and boys.

Although every effort has been made to verify the information for accuracy, changes in personnel and services do occur. Please contact the Department on the Status of Women immediately with any modifications, additions, or deletions to the services listed in this *Directory*. Contact us at dosw@sfgov.org or (415) 252-2570.

The *Directory of Social Services for Women in San Francisco* can also be found on the Department's website: www.sfgov.org/dosw.

CITY SERVICE INFORMATION: DIAL 311

The City and County of San Francisco established **311** to provide an easy-to-remember telephone number that connects residents, businesses, and visitors to Customer Service Representatives ready to help with general government information and services. The 311 Customer Service Center provides a prompt, courteous, and professional customer service experience 24 hours a day, 7 days a week, 365 days a year.

Dial 311 to receive information about any City service, report concerns, or submit service requests such as:

- Potholes and other street repairs
- Graffiti removal
- Non-emergency police reports
- Birth/marriage/death certificate requests
- Business licenses
- Construction permits
- Museum schedules
- MUNI schedules and next bus information



If calling from outside the service area, dial 415-701-2311 or 415-701-2323 (TTY). You can also visit 311 online at www.sf311.org.

EMERGENCIES: DIAL 911

Quick Reference List of City Departments

City Departments (area code prefix 415):

Adult Probation.....	553-1706
Aging and Adult Service, Department of.....	355-3555
Adult Protective Services.....	(800) 814-0009
County Veteran’s Service Office.....	554-7100
Human Rights Commission.....	252-2500
Human Resource, Department of.....	557-4800
Job Hotline.....	557-4888
Human Services Agency.....	557-5000
Child Abuse Hotline.....	(800) 856-5553
Immigrant Rights Commission	554-5098
Juvenile Probation (Youth Guidance Center).....	753-7800
Language Services, Office of	554-7408
Police (Public Information).....	553-0123
Public Defender, Office of the	553-1671
Public Health, Department of.....	554-2500
Laguna Honda Hospital.....	759-2300
San Francisco General Hospital.....	206-8000
Public Library.....	557-4400
Recreation and Park Department.....	831-6800
Rent Board.....	252-4600
San Francisco Unified School District.....	241-6000
Sheriff.....	554-7225
Status of Women, Department on the.....	252-2570

Board of Supervisors (area code prefix 415):

Supervisor Eric Mar.....District 1 – Richmond	554-7410
Supervisor Mark Farrell.....District 2 – Cow Hollow, Marina, Pacific Heights	554-7752
Supervisor David Chiu.....District 3 – Chinatown, North Beach, Waterfront	554-7450
Supervisor Carmen Chu.....District 4 – Outer Sunset, Ocean Beach	554-7460
Supervisor Christina Olague.....District 5 – Fillmore, Haight, Western Addition	554-7630
Supervisor Jane Kim.....District 6 – SOMA, Tenderloin, Treasure Island	554-7970
Supervisor Sean Elsbernd	554-7630
Supervisor Scott Wiener.....District 8 – Castro, Duboce Park, Glen Park, Noe Valley	554-6968
Supervisor David Campos.....District 9 – Bernal Heights, Mission	554-5144
Supervisor Malia Cohen.....District 10 – Bayview Hunters Point, Visitacion Valley	554-7670
Supervisor John Avalos.....District 11 – Excelsior, OMI	554-6975
Angela Calvillo, Clerk of the Board of Supervisors	554-5184

Mayor’s Office (area code prefix 415):

Mayor Edwin M. Lee	554-6141
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Not getting the financial child support you need from your child's mother or father? Have friends or acquaintances in this situation? We can help!

The San Francisco Department of Child Support Services offers the following services:

- ◆ Establishment of an order requiring the other parent to pay monetary child support as well as health insurance, out-of-pocket medical expenses and child care costs.
- ◆ Increase your existing child support order, if appropriate.
- ◆ Collect unpaid child support from the other parent, with interest.
- ◆ Convenient options including online case-opening and individualized appointment times.

For a confidential consultation please call (415) 356-2754 or e-mail us at sfdcsc@sfgov.org



San Francisco Department of Child Support Services • Karen M. Roye, Director •
Main Office: 617 Mission Street, San Francisco, CA 94105 • Open Monday, Tuesday,
Thursday, and Friday from 7:00 AM - 5:00 PM and Wednesdays from 7:00 AM to 6:00 PM •
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During these challenging times, do you need some financial support?



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WORKSHOPS
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The San Francisco Department of Child Support Services offers the following services:

- Opening a case
- Determining legal fatherhood
- Locating the parent who is not in the home
- Establishing child support & medical support orders
- Enforcing support orders
- Collecting and distributing support
- Modifying existing child support orders when income changes
- Reviewing cases that qualify for debt reduction program
- Providing out-of-state child support services



**[San Francisco Department
of Child Support Services](#)**

617 Mission Street
San Francisco, CA 94105
www.sfgov.org/dcsc
Toll free (866) 901-3212

**For a confidential consultation
please call (415) 356-2754 or
e-mail us at sfdcsc@sfgov.org**



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Organization Name	30th Street Senior Center
Address	225 30th Street, 3rd Floor, San Francisco, CA 94131
Phone	(415) 550-2210, TTY: (415) 647-6332
Email	30thStSeniorServices@onlok.org
Website	www.onlok.org/30thsite
Age Groups	Seniors and their Families
Languages Spoken	English, Spanish, Chinese
Fees	None
Service Hours	Monday - Saturday, 8:30am - 5:00pm
Services Provided	<p>30th Street Senior Center, one of the largest multi-purpose senior centers in San Francisco, offers five distinct programs. The Activities Program provides a wide variety of educational and fun activities for seniors.</p> <p>The Always Active Program helps seniors improve their health through physical activity and education.</p> <p>The Nutrition Program offers congregated meals and home-delivered meals.</p> <p>The Bilingual Case Management Programs supports seniors who face language barriers, or are unable to access needed care to remain in their homes. A case manager can help coordinate their care with appropriate community services.</p> <p>The Aging and Disability Resource Center (ADRC) provides free information, referrals, and follow-up services for seniors and their family members. Services are provided by the Episcopal Community Services of San Francisco.</p>

Organization Name	311
Address	Please visit website for assistance
Phone	Dial 3-1-1 (within SF only) or (415) 701-2311 TTY: (415) 701-2323
Website	www.sf311.org
Age Groups	All
Languages Spoken	English, Spanish, Chinese, and more
Fees	None
Service Hours	24/7
Services Provided	<p>The City and County of San Francisco established 311 to provide an easy-to-remember telephone number that connects residents, businesses, and visitors to Customer Service Representatives ready to help with general government information and services.</p> <p>Since launching on 3/29/07, 311 has answered over 11,000,000 calls and counting.</p> <p>Their website, www.sf311.org, is a valuable resource for directories.</p>

Organization Name	7 Tepees Youth Program
Address	3177 17th Street, San Francisco, CA 94110
Phone	(415) 522-1550
Fax	(415) 552-1551
Email	info@7tepees.org
Website	www.7tepees.org
Age Groups	6th to 12th graders
Languages Spoken	Spanish, Cantonese, English
Fees	None
Service Hours	After School Program: 3:00pm - 6:00pm
Services Provided	<p>Seven Tepees Youth Program is dedicated to impacting the lives of promising inner-city youth. Their mission is to work with urban youth and foster the skills they need to make lifelong positive choices, while creating their own opportunities for success.</p> <p>The program targets inner-city youth and works with them for a period of seven years, while focusing on social competency, academic skills, health self-esteem, exposure to new options, and increased understanding and appreciation of their natural environment. Seven Tepees has received local and national recognition as an innovative youth program, and serves as a model to other youth service organizations.</p> <p>Seven Tepees runs two youth programs, The Learning Center and College and Career Program. The Learning Center nurtures students from 6th and 12th grade. The College and Career program, launched in 2008, seeks to increase the number of first-generation college students.</p>

Organization Name	7th Avenue Senior Center
Address	7th Avenue Presbyterian Church 1329 7th Avenue, San Francisco, CA 94122
Phone	(415) 664-2543
Fax	(415) 664-4017
Email	office@seventhavenuechrch.org
Website	www.seventhavenuechrch.org
Contact	Shelley Glazer
Age Groups	55 years and older
Languages Spoken	English
Fees	None, but voluntary donation of \$.75 for dessert and beverage
Service Hours	Thursday, 10:30am - 2:30pm
Services Provided	7th Avenue Senior Center offers social, recreational and holiday activities, including lectures and discussions, trips, service projects, speakers, musical entertainment and singing, games, and holiday parties.

Organization Name	A Home Within
Address	2500 18th Street, San Francisco, CA 94110
Phone	(888) 898-2249
Fax	(415) 621-6548
Email	admin@ahomewithin.org
Website	www.ahomewithin.org
Contact	Dr. Toni Heineman
Age Groups	Preschool through young adult, foster children and families
Languages Spoken	American Sign Language, English, French, German, Spanish
Fees	None
Service Hours	By appointment only.
Services Provided	<p>A Home Within seeks to heal the chronic loss experienced by foster children by providing lasting and caring relationships to current and former foster youth.</p> <p>A Home Within improves the lives of foster youth through direct services, professional training, public awareness, and advocacy.</p> <p>Using the "One child. One Therapist. For as long as it takes," formula, children are seen in their therapist's office individually, while each therapist takes responsibility for collaborative work with the youth's caregivers, teachers, and social workers.</p>

Organization Name	A Mending Angel
Address	1032 Irving Street, No. 610, San Francisco, CA 94122
Phone	(415) 681-1000
Fax	(415) 681-1010
Email	info@amendingangel.org
Website	donate@amendingangel.org
Contact	mending.org
Age Groups	All
Fees	None
Service Hours	Monday - Friday, 8:00am - 5:00pm
Services Provided	<p>A Mending Angel's mission is to permanently change lives by providing one-time, critical needs assistance to low-income families and individuals.</p> <p>A Mending Angel provides critical support in a variety of key areas, including: health, education, housing, and critical outreach.</p> <p>Types of support include grants to families about to be evicted; families in need of emergency medical care; individuals with critical tuition needs; seniors and the disabled for life-saving, critical needs equipment such as emergency medical care supplies; and "at risk" teenagers, young adults and runaways for them to permanently turn their lives around via internships with leading businesses.</p>

Organization Name	A Miner Miracle
Address	441 Sutter Street, San Francisco, CA 94108
Phone	(415) 217-7230
Fax	(415) 217-7235
Email	info@aminermiracle.org
Website	www.aminermiracle.org
Age Groups	Men, Women, Young Adults
Languages Spoken	English
Fees	None
Service Hours	Monday - Saturday, 10:00am - 6:00pm
Services Provided	<p>A Miner Miracle is a San Francisco-based nonprofit organization that provides professional clothing and image counseling to low-income men, women, and young adults seeking employment.</p> <p>The program helps disadvantaged people enter the workplace by educating them on how to present themselves well and with pride.</p> <p>The program provides work-appropriate clothing and grooming services, while teaching enhanced presentation skills, in order to improve employment potential and help build self-esteem.</p>

Organization Name	ACCESS/Women's Health Rights Coalition
Address	P.O. Box 3609, Oakland, CA 94609
Phone	1-800-376-4636, Spanish: 1-888-442-2237
Fax	(510) 923-0014
Email	info@accesswhj.org
Website	accesswhj.org
Contact	Gabriella Castillo, Program Manager
Age Groups	Women of all ages.
Languages Spoken	English, Spanish, Additional languages available by interpreter
Fees	None
Service Hours	Office & Hotline: Monday - Thursday, 9:00am - 4:00pm; Friday, 9:00am - 1:00pm
Services Provided	<p>Women's Health Rights Coalition offers information and referral services regarding gynecological care, prenatal care, abortion, family planning, infertility, STD testing and treatment, and other healthcare services.</p> <p>The agency also provides community education and policy advocacy, as it refers to reproductive health care and services.</p> <p>In dire circumstances, the agency's Women In Need Fund provides money to pay for hotel rooms and bus tickets when women must travel great distances to find care, and contributes to the cost of abortion so that women can obtain the procedure without delay.</p> <p>The agency also provides overnight housing, child care, and translation assistance.</p>

Organization Name	Administration for Children and Families Region 9- San Francisco
Address	90 7th Street, 9th Floor, San Francisco, CA 94103
Phone	(415) 437-8400
Fax	(415) 437-8444
Website	www.acf.hhs.gov/programs/region9
Age Groups	All
Languages Spoken	English, translation available
Fees	None
Service Hours	Monday - Friday, 8:30am - 5:00pm
Services Provided	<p>ACF Region 9 is dedicated to promoting and enhancing the economic independence and social well-being of children, families, individuals, and communities.</p> <p>AFC Region 9 is responsible for the program and technical administration of the Temporary Assistance for Needy Families (TANF), child welfare, child support enforcement, child care, and Head Start/Early Head Start programs.</p> <p>AFC Region 9 also assists with activities relating to developmental disabilities, runaway and homeless youth, refugee resettlement, economic and community development, tribal and special initiative activities.</p>

Organization Name	Adult Probation Department
Address	880 Bryant Street, Room 200, San Francisco, CA 94103
Phone	(415) 553-1706
Fax	(415) 553-1770
Email	AdultProbationWebContact@sfgov.org
Website	www.sfgov.org/adultprobation
Contact	Sergio Calizo, Supervisor in Domestic Violence
Age Groups	18 years old and older
Languages Spoken	English, Spanish, interpreters are available
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	<p>Adult Probation Department (APD) investigates and supervises adult criminal offenders. APD furnishes offenders with counseling and referrals for rehabilitation. APD also provides information and assistance to crime victims, such as collecting restitution.</p> <p>The Special Services and Community Outreach Division supervises clients through specialized programs and provides referrals to community treatment providers.</p> <p>The Domestic Violence Unit supervises individuals on probation for domestic violence-related offenses. The Criminal Justice Treatment Network for Women provides intensive services to women offenders.</p>

Organization Name	Agape Community Center
Address	378 18th Avenue, San Francisco, CA 94121
Phone	(415) 751-2242
Fax	(415) 751-6389
Email	accsf@sbcglobal.net
Website	www.accsf.org
Age Groups	All
Languages Spoken	English, Mandarin, Cantonese
Fees	None
Service Hours	Varies according to program.
Services Provided	ACC is a nonprofit organization that provides holistic social services and programs to all community members. They offer classes in cooking, baking, floral arrangement, beauty care, arts and crafts, ballroom dancing, Tai-chi, and ping pong; senior programs, a parenting program, citizen classes, and language classes in English and Mandarin.

Organization Name	AIDS Health Project (UCSF)
Address	1930 Market Street, San Francisco, CA 94102
Phone	(415) 476-3902
Fax	(415) 476-3655
Email	lori.thoemmes@ucsf.edu
Website	www.ucsf-ahp.org
Contact	Lori Thoemmes, Director
Age Groups	18 years old and older
Languages Spoken	English, German, Spanish, Tagalog
Fees	None
Service Hours	Tuesday - Saturday, 8:45am - 5:00pm
Services Provided	AHP is the leading HIV-related mental health agency in San Francisco since 1984, when it helped to pioneer the San Francisco Model of Care. AHP's no-fee and low-fee services include HIV antibody testing, counseling and outreach sites throughout San Francisco, HIV risk reduction counseling, support groups, case management, crisis intervention, mental health assessment, and psychiatric consultation to other providers to help them better serve their clients.

Organization Name	Alcoholics Anonymous
Address	1821 Sacramento Street, San Francisco, CA 94109
Phone	(415) 674-1821 (24/7), Hearing Impaired: Call 711 and ask for (415) 674-1821, Oficina Central Hispania: 415-554-8811
Fax	(415) 674-1801
Email	aa@aasf.org, Hearing Impaired: access@aasf.org
Website	www.aasf.org
Contact	Maury Polk
Age Groups	All ages
Languages Spoken	English, Spanish, American Sign Language
Fees	None
Service Hours	Monday, 10:00am - 7:00pm; Tuesday – Friday, 10:00am - 6:00pm
Services Provided	Alcoholics Anonymous (AA) offers a mutual help program for individuals with a desire to stop drinking. For information on meeting times and places, please call (415) 674-1821.

Organization Name	American Civil Liberties Union (ACLU)- Friedman Youth Project
Address	39 Drumm Street, San Francisco, CA 94111
Phone	(415) 621-2493, Legal Assistance Line: (415) 621-2488, TTY: (415) 863-7832
Fax	(415) 255-1478
Email	organizing@aclunc.org
Website	www.aclunc.org/youth/index.shtml
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Call for information
Services Provided	<p>The Friedman Youth Project is the youth activism and education program of the ACLU of Northern California. The Project's Youth Activist Committee, which meets year-round, plans an annual youth rights conference and a summer field investigation.</p> <p>The Project coordinates classroom and community presentations on a range of civil liberties topics, arranges an annual retreat for activists, and trains high school teachers to address discrimination.</p>

Organization Name	American Red Cross Bay Area Chapter
Address	85 Second Street, 8th Floor, San Francisco, CA 94105
Phone	(415) 427-8000, 1-888-4-HELP-BAY, 24/7 Emergency Disaster Line: 1 (866) 272-2237
Email	arcbaifo@usa.redcross.org
Website	www.redcrossbayarea.org
Age Groups	All
Languages Spoken	English, Spanish, Chinese, Italian
Fees	None
Service Hours	Monday - Friday, 8:00am - 5:00pm
Services Provided	<p>The American Red Cross Bay Area Chapter provides relief to those affected by disasters, and empowers individuals to prevent, prepare for, and respond to emergencies.</p> <p>By helping people in the Bay Area learn how to take care of their families and neighbors, communities are strengthened and more resilient to disasters large and small.</p> <p>The Red Cross fosters a 2,000 person strong volunteer network in the Bay Area, and forms partnerships with hundreds of government agencies, community organizations and businesses.</p> <p>Within their communities, individuals provide training in first aid, CPR and disaster preparedness, while offering support and comfort to families who have lost their homes to disaster.</p>

Organization Name	Anchor Program
Address	1701 Ocean Avenue, San Francisco, CA 94112
Phone	(415) 452-2202
Fax	(415) 334-5714
Email	justin.loney@sfdph.org
Website	http://www.bayviewci.org/anchor-program-mental-health-0
Contact	Justin Loney
Age Groups	18 years old and older
Languages Spoken	English
Fees	Call for information
Service Hours	Call for information
Services Provided	The Anchor Program provides outpatient psychotherapeutic services using expressive arts therapy, in conjunction with medication support, for adults with developmental disabilities.

Organization Name	APA Family Support Services (formerly Asian Perinatal Advocates)
Address	10-12 Nottingham Place, San Francisco, CA 94133
Phone	(415) 617-0067
Fax	(415) 617-0078
Email	info@apafss.org
Website	www.apafss.org
Age Groups	All ages
Languages Spoken	Cantonese, Cambodian, English, Japanese, Mandarin, Tagalog, Vietnamese
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	<p>APA Family Support Services provides family support and behavioral health interventions for children, age 0-6, who are exposed to violence (child abuse, domestic violence, and community violence) and their families.</p> <p>Multilingual, multicultural, onsite, and in-home counseling and support services address issues of child abuse and neglect, social isolation, cultural shock, family violence, and mental illness.</p> <p>Specific programs include parent education, violence prevention workshops, support groups, a family hotline, and in-home visitation.</p>

Organization Name	Arab Cultural and Community Center
Address	2 Plaza Street, San Francisco, CA 94116
Phone	(415) 664-2200
Fax	(415) 664-2280
Email	info@arabculturalcenter.org
Website	www.arabculturalcenter.org
Contact	Loubna Qutami, Executive Director
Age Groups	All ages
Languages Spoken	Arabic, English
Fees	None
Service Hours	Monday – Friday, 10:00am - 5:00pm
Services Provided	<p>The Women Center of the Arab Cultural and Community Center provides legal referral, counseling, translation, and educational services on survival skills to empower Arab, Middle Eastern and Muslim women. The Center provides education and translational services to victims of domestic violence in the Arab community. They also provide cultural competency training to providers on domestic violence in Arab and Middle Eastern communities.</p> <p>The Center assists women with their transition to a new culture by providing conflict resolution skills, free ESL classes and other essential resources.</p>

Organization Name	ARC San Francisco
Address	1500 Howard Street, San Francisco, CA 94103
Phone	(415) 255-7200, TTY: (415) 268-4023
Fax	(415) 255-9488
Email	info@thearcsf.org
Website	www.thearcsf.org
Contact	Jacy Cohen, Intake Director of Client Services (415) 255-7200, ext. 151
Age Groups	All ages
Languages Spoken	Spanish, Russian, Mandarin, Tagalog
Fees	None
Service Hours	Monday - Friday, 8:00am - 4:30pm
Services Provided	<p>The ARC San Francisco is a nonprofit service and advocacy organization for adults with autism, down syndrome, cerebral palsy, intellectual and developmental disabilities, and their families, living in San Francisco and San Mateo counties.</p> <p>The ARC provides support that enables people with developmental disabilities to maximize their potential, live meaningful lives, and become integral members of the community.</p> <p>The ARC offers various services including advocacy, community training services, employment services, integrated work services, one-to-one services, recreation and the arts, residential services, seniors services, skills training, and health and wellness services.</p>

Organization Name	Arriba Juntos
Address	1850 Mission Street, San Francisco, CA 94103
Phone	(415) 487-3240
Fax	(415) 863-9314
Email	info@arribajuntos.org
Website	www.arribajuntos.org
Contact	Amanda Sobrepena, Program Manager, Asobrepena@arribajuntos.org, (415) 487-7832
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:00pm; Evening Classes: 5:00pm - 8:00pm
Services Provided	Arriba Juntos offers low-income residents of San Francisco access to free job listings, reference materials, a summer employment program for 14-25 year olds, ESL training, and education programs for women receiving public assistance. Proyecto Apoyo provides a variety of services to Latina women without permanent housing, including classes on health careers, computer training and Muni training.

Organization Name	Asian American Recovery Services, Inc.
Address	2166 Hayes Street, Suite 206, San Francisco, CA 94103
Phone	(415) 541-9404
Fax	(415) 776-1066
Email	s.fields@aars.org
Website	www.aars.org
Contact	Stephen Fields
Age Groups	All ages
Languages Spoken	Cambodian, Cantonese, English, French, German, Japanese, Laotian (Khmmu), Nigerian, Russian, Tagalog
Fees	Call for information
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm
Services Provided	Comprehensive Outreach Project for Pacific Islanders and Asian Substance Abusers, 415-541-9404 2166 Hayes Street, Suite 206, San Francisco, CA 94117 COPPASA offers primary and secondary prevention services with API focus, and culturally sensitive support, case management, assessment, referral, advocacy, intervention, health information, family and individual counseling, emotional support, and crisis intervention. Lee Woodward Counseling Center, 415-776-1001 2166 Hayes St, Suite 303, San Francisco, CA 94117 Provides outpatient substance abuse and mental health treatment services to women, with specific outreach to pregnant women and women with children. Therapeutic childcare and group therapy are also offered. Asian Drug Abuse Prevention and Treatment (ADAPT), 415-750-5125 2020 Hayes Street, San Francisco, CA 94117 ADAPT offers comprehensive multi-cultural and multi-lingual outpatient programming that provides an integrated approach to substance abuse and mental health services.

Organization Name	Asian and Pacific Islander Wellness Center
Address	730 Polk Street, 4th Floor, San Francisco, CA 94109
Phone	(415) 292-3400
Fax	(415) 292-3404
Email	On website, contact individual staff member
Website	www.apiwellness.org
Contact	On website
Age Groups	Youth to Adult
Languages Spoken	Cantonese, English, Hindi, Ilocano, Japanese, Malay, Mandarin, Tagalog, Vietnamese, Visayan, Interpretation Available
Fees	None
Service Hours	General: Monday – Friday, 9:30am - 5:30pm; Queer Youth Drop-In Space: Every 2nd and 4th Thursday of each month, 6:00pm – 8:00pm
Services Provided	<p>Asian and Pacific Islander Wellness Center aims to educate, support, empower and advocate for Asian and Pacific Islander communities – particularly those in the community living with, or at-risk for, HIV/AIDS.</p> <p>A&PI Wellness Center's HIV Care Services provides free and confidential HIV treatment case management, mental health and substance abuse counseling, on-site primary medical and psychiatric care, client and treatment advocacy, and group and individual support to those living with HIV/AIDS.</p> <p>Their HIV/STD Prevention Services reaches youth (heterosexual, homosexual and questioning), gay and bisexual men, and transgender persons through community organizing and outreach, workshops and support groups, peer counseling, and prevention case management.</p> <p>The Center offers testing for HIV, STDs, and hepatitis. The Center also offers support groups, social marketing and health promotion campaigns, community events, internships, and volunteer opportunities.</p>

Organization Name	Asian Law Caucus
Address	55 Columbus Avenue, San Francisco, CA 94111
Phone	(415) 896-1701
Fax	(415) 896-1702
Email	angelac@asianlawcaucus.org
Website	www.asianlawcaucus.org
Contact	Angela Chan, Staff Attorney
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Tagalog, Vietnamese
Fees	None
Service Hours	Monday – Friday, 9:00am - 12:00pm, 1:00pm - 5:00pm
Services Provided	The Juvenile Justice Project of the Asian Law Caucus provides direct legal representation and know-your-rights education to immigrant families who have youth in the juvenile justice system. Staffed by an attorney who assists limited English proficient (LEP) parents or guardians in the process of navigating through language and culture barriers in the juvenile system. The Project assists youth of color (K-12) and their parents/guardians with filing state and federal administrative complaints regarding bias-related violence and harassment in public schools.

Organization Name	Asian Neighborhood Design
Address	1245 Howard Street, San Francisco, CA 94103
Phone	(415) 575-0423
Fax	(415) 575-0424
Email	info@andnet.org
Website	www.andnet.org
Contact	Steve Suzuki, Executive Director
Age Groups	17 and older
Languages Spoken	English
Fees	None
Service Hours	Main office: Monday – Friday, 7:30am - 6:00pm
Services Provided	<p>Asian Neighborhood Design assists low-income communities with employment training services. They offer job placement in construction trades, along with job-ready skills once enrolled in the training program.</p> <p>Job training is also offered in carpentry and green construction, including solar PV, weatherization and environmental awareness for low-income, at-risk individuals, age 17 and older.</p> <p>Asian Neighborhood Design constructs spaces for social service providers and assists urban planning efforts aimed at revitalizing neighborhoods. They provide planning and outreach expertise to community organizations.</p>

Organization Name	Asian Pacific Islander Legal Outreach (APILO)
Address	1121 Mission Street, San Francisco, CA 94103
Phone	(415) 567-6255
Fax	(415) 567-6248
Email	dliou@apilegaloutreach.org, info@apilegaloutreach.org
Website	www.apilegaloutreach.org
Age Groups	All ages; 13 – 18 years old for Youth Advisory Council (YAC)
Languages Spoken	Cantonese, Chiu-Chow, Fukinese, Hindi, Ilocano, Japanese, Korean, Lao, Mandarin, Spanish, Tagalog, Taiwanese, Urdu, Vietnamese
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>APILO is a community-based, social justice organization serving the Asian and Pacific Islander communities. It provides legal, social and educational services, including the Youth Advisory Council (YAC) program.</p> <p>The YAC is aimed at educating and reaching out to youth in the API community about domestic and dating violence through interactive workshops and media arts projects.</p> <p>The agency offers legal assistance in the following areas: family law, domestic violence, government benefit analysis, immigration, wills and trusts, consumer advocacy, problems concerning youth and the elderly, and sexual harassment.</p> <p>Those with low- and moderate-income are given first priority.</p>

Organization Name	Asian Women's Shelter
Address	3543 18th Street, No. 19, San Francisco, CA 94110
Phone	(415) 751-7110, 24/7 Crisis Line: (877) 751-0880
Fax	(415) 751-0806
Email	info@sfaws.org, hedianana@sfaws.org
Website	www.sfaws.org
Contact	Orchid Pusey, Interim Executive Director
Age Groups	All ages
Languages Spoken	Arabic, Cantonese, English, French, German, Hebrew, Japanese, Korean, Mandarin, Portuguese, Russian, Spanish, Tagalog, Thai, Vietnamese, Indonesian, Mongolian
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Asian Women Shelter provides safe and confidential emergency housing to battered Asian women and their children; emergency services including food, clothing, and healthcare; child care services; coordination of support services including counseling, legal assistance, transportation, training, and employment; follow-up services including resources to establish permanent or transitional housing; intensive case management for women and children, which includes individual counseling sessions and individual medical, mental health, and immigration appointments.</p> <p>The Queer Asian Women’s Services (QAWS) responds to the experiences and needs of lesbian, bisexual, queer women and transgender survivors of relationship violence.</p> <p>Asian Anti-Trafficking Collaborative (AWS) provides legal and social services to trafficked people, including assistance with visas, shelter, case management, support, interpretation, advocacy, and independent living skills.</p>

Organization Name	Asian, Inc.
Address	1167 Mission Street, 4th Floor, San Francisco, CA 94103
Phone	(415) 928-5910
Fax	(415) 921-0182
Email	info@asianinc.org
Website	www.asianinc.org
Age Groups	All ages
Languages Spoken	Cambodian, Cantonese, Korean, Tagalog, Vietnamese, Spanish
Fees	Sliding scale depending on program
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Asian, Inc. is a technical assistance and research organization that works to strengthen the infrastructure of the Asian American Community and other minorities in N. California by providing physical, economic and social development. The agency empowers social equality by creating and expanding access to opportunities in the areas of business development, housing and education. Their services include small business assistance, first-time home buyer assistance, foreclosure education & prevention assistance, property management, affordable housing, and verification of women- and minority-owned businesses through the Census Bureau Information Center.</p>

Organization Name	Aspiranet Foster and Family Services
Address	400 Oyster Point, Suite 501, South San Francisco, CA 94080
Phone	(650) 866-4080
Fax	(650) 866-4081
Email	info@aspiranet.org, familyrecruiter@aspiranet.org
Website	www.aspiranet.org
Contact	Vernon Brown, CEO
Age Groups	All Age
Languages Spoken	English, Spanish, Tagalog
Fees	Call for information
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Aspiranet recruits and certifies foster homes for children who are dependents of the Court. Services include an adoption program, adoption through foster care, the MOUSE Squad volunteer computer training program, an after-school program, advocacy, community networking, and a sibling connecting initiative that allows separated siblings to reconnect.</p> <p>Aspiranet also provides specialized homes for teen moms and their children, ongoing training and support to foster families, and programs that prepare teens for independent living after leaving the foster care system.</p>

Organization Name	Back on Track Tutoring
Address	1399 McAllister Street, San Francisco, CA 94115
Phone	(415) 346-9316
Fax	(415) 346-0268
Email	riseup@backontracksf.org
Website	www.backontracksf.org
Contact	Regina Herbert, Membership Coordinator; Renard Allen Jr., Executive Director
Age Groups	Grades K – 12
Languages Spoken	English, other languages depending on availability of tutors
Fees	None
Service Hours	Monday, 3:30pm - 5:30pm; Tuesday – Thursday, 3:30pm - 5:30pm and 6:00pm - 8:00pm
Services Provided	<p>Back on Track's tutors are carefully screened and trained as volunteers. The program offers free one-on-one tutoring for children (K-12), once per week. They also offer cultural and academic enrichment activities including field trips, parent workshops, and drop-in math tutoring for children enrolled in the program.</p> <p>Apply online or email (riseup@backontracksf.org) for an application packet.</p>

Organization Name	Baker Places, Inc.
Address	1000 Brannan Street, Suite 401, San Francisco, CA 94103
Phone	(415) 864-4655
Fax	(415) 626-2398
Email	info@bakerplaces.org
Website	www.bakerplaces.org
Contact	Jonathan Vernick, Executive Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish, Tagalog
Fees	Sliding scale;
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Baker Places, Inc. operates nine transitional residential facilities for adults with psychological and/or substance abuse problems. Social rehabilitation and therapy are provided. Treatment programs range from 2-6 months in duration.</p> <p>Clients are assisted with independent living after leaving the residential facilities. Acceptance Place serves gay men, Ferguson Place serves individuals with HIV, Grove Street House serves men and women with mental health and substance abuse problems, and Westside Lodge serves monolingual Asian clients with histories of long-term institutionalized and acute crises.</p> <p>Medically supported detoxification and treatment programs are also available.</p>

Organization Name	Balboa Teen Health Center
Address	1000 Cayuga Avenue, Room 156, San Francisco, CA 94112
Phone	(415) 469-4512
Fax	(415) 337-2175
Email	Michael_baxter@sfdph.org
Website	http://www.sfdph.org/dph/comupg/oservices/medSvs/hlthCtrs/BalboaTeenHlthCtr.asp
Contact	Michael Baxter, Director
Age Groups	12 – 18 years old
Languages Spoken	Chinese, English, Spanish, Tagalog
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	Balboa Teen Health Center offers a wide array of services and programs, including treatment for minor illness and injury, sports physicals, immunization and TB tests, nutrition counseling, substance abuse counseling, general health education, chronic disease management, reproductive health care, condoms and birth control, peer health education, pregnancy testing, treatment for STDs, mental health counseling, and support groups.

Organization Name	Bar Association of San Francisco
Address	301 Battery Street, Third Floor, San Francisco, CA 94111
Phone	(415) 982-1600, Lawyer Referral: (415) 989-1616
Fax	(415) 477-2388
Website	www.sfbar.org
Contact	Supervising Attorney
Age Groups	All ages
Languages Spoken	English, Cantonese, Spanish, Mandarin, French, Tagalog
Fees	None
Service Hours	Referral Service: Monday – Friday, 8:30am - 5:30pm; Administrative Office: 9:00am - 5:00pm
Services Provided	<p>The Volunteer Legal Services Program and the Family Law Project of the Bar Association provides family law legal services to women who have experienced domestic violence.</p> <p>The Bar Association also offers the support and resources necessary for women of low-income backgrounds to make a permanent transition from violence to safety and self-sufficiency for themselves and their children.</p>

Organization Name	Bay Area Addiction Research & Treatment, Inc.
Address	BAART MARKET 1111 Market Street, San Francisco, CA 94103
Phone	(415) 863-3883
Fax	(415) 863-7343
Website	www.baarthealthcare.org
Contact	Nadine Laurent
Age Groups	18 years old and older
Languages Spoken	Albanian, English, French, Russian, Spanish, Tagalog
Fees	Low cost primary Medi-Cal
Service Hours	Monday - Wednesday, Friday, 6:00am -2:00pm; Thursday, 6:00am - 12:00pm; Saturday and Sunday, 8:00am - 12:00pm
Services Provided	<p>Bay Area Addiction Research & Treatment, Inc. (BAART) offers comprehensive substance abuse treatment, specializing in outpatient methadone treatment and detoxification (detox programs range in duration from 21-180 days). Buprenorphine is also available.</p> <p>BAART offers low cost primary care for substance abusers and non-substance abusers, child care while their parent is on-site, and a specialized FACET program for pregnant opiate dependent women. Walk-ins are welcome.</p> <p>2 Bay Area Locations: BAART TURK: (415) 928-7800 433 Turk St., San Francisco, CA 94102</p> <p>BAART MARKET: (415) 863-3883 1111 Market St., San Francisco, CA 94103</p>

Organization Name	Bay Area Legal Aid
Address	1035 Market Street, 6th Floor, San Francisco, CA 94103
Phone	(415) 982-1300, Legal Advice Line: (415) 354-6360, 1-800-551-5554
Fax	(415) 982-4243
Website	www.baylegal.org
Contact	Bob Catristrano, Manager
Age Groups	All ages
Languages Spoken	Cantonese, English, French, Hebrew, Korean, Mandarin, Spanish, Tagalog, Vietnamese, Russian, and others as requested
Fees	None
Service Hours	Monday – Friday, 9:00am - 12:00pm, 1:00pm - 5:00pm; Legal Advice Line: Monday, Thursday, 9:30am - 3:00pm, Tuesday, Wednesday: 9:30am - 1:00pm
Services Provided	Bay Area Legal Aid's mission is to help individuals escape poverty and to safeguard the basic rights of those who cannot. They specialize in providing expert legal assistance to low-income individuals regarding domestic violence, safe and affordable housing, and health care.

Organization Name	Bay Area Video Coalition
Address	2727 Mariposa Street, 2nd Floor, San Francisco, CA 94110
Phone	(415) 861-3282 (415) 558-2116
Fax	(415) 861-4316
Email	info@bavc.org
Website	www.bavc.org
Contact	Mindy Aronoff, Director of Training and Resources
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Fixed charge; no charge for individuals with low income
Service Hours	Main Facility Hours: 7 days/week, 10:00am - 6:00pm
Services Provided	Bay Area Video Coalition (BAVC) is a nonprofit media arts center providing access to training in media technologies, along with free comprehensive vocational training.

Organization Name	Bay Area Women Against Rape
Address	470 27th Street, Oakland, CA 94612
Phone	(510) 430-1298, 24/7 Crisis Line: (510) 845-7273
Fax	(510) 430-2579
Email	bawar@bawar.org, info@bawar.org
Website	http://www.bawar.org
Age Groups	All victims of incest and rape.
Languages Spoken	Spanish
Fees	None
Service Hours	Office: Monday - Friday, 9:00am – 5:00pm (Excluding Federal Holidays)
Services Provided	Bay Area Women Against Rape, the nation's first rape crisis center, was formed in 1971 to provide 24-hour comprehensive services for survivors of sexual assault and their significant others. Bay Area Women Against Rape provides confidential and free counseling services to survivors and their family members and friends.

Organization Name	Bay Area Women's and Children's Center
Address	318 Leavenworth Street, San Francisco, CA 94102
Phone	(415) 474-2400
Fax	(415) 474-5525
Website	www.bawcc.org
Contact	Midge Wilson, Executive Director
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, limited Spanish, Vietnamese
Fees	None
Service Hours	Office Hours: Monday – Friday, 8:30am - 4:00pm; Drop In: Tuesday and Thursday, 8:30am - 12:30pm
Services Provided	<p>Bay Area Women's and Children's Center (BAWCC) focuses entirely on the needs and issues of low-income families, children, and women. BAWCC offers a variety of direct services that address immediate needs and assist with achieving long-term stability.</p> <p>Services for women and families include: Drop-in services: Tuesday and Thursday, 8:30am - 12:30pm; Job related services - by appointment; A Clothes closet - Tuesday and Thursday, 8:30am - 12:30pm; Parent and child program; and a food pantry for Tenderloin families.</p> <p>Other programs include: The Angel Child Program, a gift giving program for Tenderloin children each holiday season; The Tenderloin Family Center at the new Tenderloin Community School; The Tenderloin Scholarship Fund; and general advocacy programs for women, children and families in the Tenderloin.</p>

Organization Name	Bayanihan Center
Address	1010 Mission Street, San Francisco, CA 94103
Phone	(415) 348-8042, (415) 974-0349
Email	bernadette@bayanihancc.org
Website	http://bayanihancc.org
Contact	Bernadett Sy
Age Groups	All
Fees	None
Service Hours	Call for assistance
Services Provided	<p>The Bayanihan Center includes the Veterans Equity Center office, community program space, conference room, and a technology center with 20 computers. Clients are able to access neighborhood information and provide referrals for affordable housing and services available in S.F. Other programs include The Galing Bata After-School Program at the Filipino Education Center at 824 Harrison Street and at Bessie Carmichael Elementary at 375 – 7th Street, and a Filipino cultural enrichment after-school program for children in grades K-7.</p> <p>Bayanihan Krew's Bridgin' the Gap Program at the Bayanihan Community Center is an after-school program for youth ages 18-24 years, targeting South of Market high school Filipino immigrant youth. The program facilitates creative writing, hip hop and dance, youth leadership, and employment and career readiness. Meetings are Wednesday and Friday from 4:30pm - 6:30pm. Performances are hosted each quarter.</p>

Organization Name	BAYSWAN (Bay Area Sex Worker Advocacy Network)
Address	P.O. Box 210256, San Francisco, CA 94121
Phone	(415) 751-1659
Email	info@bayswan.org, penet@bayswan.org
Website	www.bayswan.org
Contact	Carol Leigh
Age Groups	18 and older
Languages Spoken	English, Translation available by request
Fees	None for clients, but fees vary for technical assistance and training
Service Hours	Monday - Friday, 10:00am - 6:00pm
Services Provided	<p>BAYSWAN works to improve working conditions, increase benefits, and eliminate discrimination on behalf of individuals working within both legal and criminalized adult entertainment industries.</p> <p>BAYSWAN networks with human rights activists to address the rights violations of sex workers, victims of trafficking, and others who seek the support of authorities in the context of anti-trafficking investigations, enforcement, deportations, and Immigration and Customs Enforcement raids.</p>

Organization Name	Bayview Hunter's Point Foundation
Address	150 Executive Park Boulevard, Suite 2800, San Francisco, CA 94134
Phone	(415) 468-5100
Fax	(415) 468-5104
Email	admin.admin@bayviewci.org, lillian.shine@bayviewci.org
Website	www.bayviewci.org
Contact	Lillian Shine, Deputy Director
Age Groups	All ages
Languages Spoken	English
Fees	Call for information
Service Hours	Call for information
Services Provided	<p>The BVHP Foundation addresses the needs of communities where essential social services such as legal assistance, drug rehabilitation, and mental healthcare are unavailable. Also included are youth services, violence prevention and intervention, and HIV/AIDS support services.</p> <p>Outpatient Mental Health Family Center: 5815 Third Street, SF, CA 94124; (415) 822-7500, mental.health@bayviewci.org</p> <p>Outpatient Mental Health Services Adult/Child/Families Community Based Case Management Services</p> <p>School-Based Mental Health Service: Balboa Teen Health Center 1000 Cayuga Avenue, San Francisco, CA 94112; (415) 469-4512</p> <p>Mental Health Program for Balboa HS Students: Anchor Program 1701 Ocean Avenue, San Francisco, CA 94112; (415) 452-2202</p> <p>Mental Health Services for Individuals with Developmental Disabilities: Family Mosaic Project 1309 Evans Street, San Francisco, CA 94124; (415) 206-7600</p> <p>Mental Health Services for Children and Youth: Bayview Hunter Point Substance Abuse Services 1625 Carroll Avenue, SF, CA 94124 (415) 822-8200, substance.abuse@bayviewci.org</p>

Organization Name	Bayview Hunter's Point Health and Environmental Resource Center
Address	828 Innes Avenue, Suite 110, San Francisco, CA 94124
Phone	(415) 401-6810, TTY: (415) 641-1635
Fax	(415) 401-6812
Website	www.bayviewherc.org
Age Groups	All
Languages Spoken	Cantonese, Mandarin, English
Fees	None
Service Hours	Resource Center: Monday - Friday, 8:00am - 6:00pm
Services Provided	HERC community programs are centered around two major health problems, asthma and women-specific cancer. Their programs are tailored for all ages, those who have health problems, as well as family, friends, and interested volunteers. Clinic Location: 2 Cameron Way, San Francisco, CA 94124 Hours: Monday - Friday, 8:00am - 5:00pm

Organization Name	Bayview Hunter's Point Multipurpose Senior Centers, Inc.
Address	1706 Yosemite Avenue, San Francisco, CA 94124
Phone	(415) 822-1444
Fax	(415) 822-5327
Email	bhpmss1@aol.com
Website	http://www.bhpmss.org
Age Groups	Seniors, 59 and up
Languages Spoken	English, Chinese, Hindi, Tagalog
Fees	None
Service Hours	Monday - Friday, 8:00am - 5:00pm
Services Provided	Bayview Hunter's Point Multipurpose Senior Services, Inc. is deeply connected to and committed to the seniors of the Bayview Hunter's Point community. BHPMSS, Inc. is strongly committed to securing the rights and dignity of all elders and their families, and to respecting and empowering seniors to enhance their quality of life. Programs and services include adult day health classes, money management classes, case management, senior centers, senior empowerment, nutrition programs, a senior ex-offender program, and aging campus housing. Locations: Bayview Hunters Point Adult Day Health Center, 1250 LaSalle, (415) 826-4774; Bayview Senior Connections, 5600A Third St., (415) 647-5353; Dr. George W. Davis Sr. Center, 1706 Yosemite St., (415) 822-1444; Western Addition Senior Center, 1309 1/2 Turk St., (415) 921-7805.

Organization Name	Bayview Mobilization for Adolescent Growth in Our Communities
Address	555 7th Street, Suite 201, San Francisco, CA 94103
Phone	(415) 558-2428
Fax	(415) 553-9646
Email	community@bayviewmagic.org
Website	www.bayviewmagic.com
Contact	Lyslynn Lacoste, Director
Age Groups	Children, Youth, and Families
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>Bayview Mobilization for Adolescent Growth in Our Communities (B-MAGIC) is a neighborhood-based program for mobilizing community leaders, service providers, schools, juvenile justice agencies, church communities, and families in Bayview-Hunters Point.</p> <p>B-MAGIC coordinates and improves youth services by providing early intervention that reduces juvenile crime, strengthens families and keeps children in school.</p> <p>Activities include an annual back-to-school event, annual book and technology fair, and a technology internship program for youth.</p>

Organization Name	Because Justice Matters
Address	357 Ellis Street, San Francisco, CA 94102
Phone	(415) 886-6543
Fax	(415) 885-6585
Email	Info@becausejusticematters.org
Website	www.becausejusticematters.org
Contact	Ruthie Kim
Age Groups	18 and older
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>Because Justice Matters works to end injustice by taking a stand against modern-day slavery, domestic violence, discrimination against immigrants and economic inequality.</p> <p>Because Justice Matter's goal is to educate, network and work towards ending various forms of injustice.</p> <p>Services include a resource and support drop-in center for women who are victims of sexual exploitation, and a weekly food pantry in the Tenderloin, on the 300 block of Ellis Street.</p> <p>They also offer The Summer ESL Academy, a five-week course in conversational ESL for immigrants.</p>

Organization Name	Benefits.gov
Website	benefits.gov
Age Groups	All
Fees	None
Services Provided	Benefits.gov is a website for individuals to learn about which government benefits they may be eligible to receive.

Organization Name	Bernal Heights Neighborhood Center (BHNC)
Address	515 Cortland Avenue, San Francisco, CA 94110
Phone	(415) 206-2140
Fax	(415) 648-0793
Email	info@bhnc.org
Website	www.bhnc.org
Contact	Rachel Edora, Executive Director, x152
Age Groups	Affordable housing developments- All Ages; Direct Services- 12 years and older
Languages Spoken	English, Spanish, Cantonese, Mandarin, Tagalog
Fees	Sliding scale
Service Hours	Monday – Friday, 9:00am - 5:00pm; Senior Services: Monday - Friday, 9:00am - 2:00pm, and by special appointment
Services Provided	<p>Bernal Heights Neighborhood Center (BHNC) focuses on the needs of people with low- and moderate- incomes.</p> <p>BHNC services include developing affordable housing throughout San Francisco; providing linguistic and culturally responsive services to the community's most vulnerable adults, seniors, youth, and families; developing community leaders; and organizing and empowering tenants, clients, members, and allies to advocate for their needs and for the needs of the community.</p> <p>Additional Office: 4468 Mission Street San Francisco, CA 94112 Phone Number: (415) 334-9919</p>

Organization Name	Big Brothers Big Sisters of the Bay Area
Address	731 Market Street, 6th Floor, San Francisco, CA 94103
Phone	(415) 503-4050, Enrollment Information: (415) 586-0150
Fax	(415) 586-0155
Email	info@bbbsba.org
Website	www.bbbsba.org
Contact	Dolores Santa Cruz
Age Groups	6 – 14 years old
Languages Spoken	English & Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Big Brothers Big Sisters of the Bay Area offers one-on-one mentoring for young people between the ages of 6-14 years old who live in the Bay Area, including Alameda, Contra Costa, San Mateo, San Francisco, Santa Clara counties.</p> <p>Community-based mentoring: Mentors and mentees have fun while exploring the available recreational activities in the Bay Area.</p>

Organization Name	Black Coalition On AIDS
Address	2800 Third Street, San Francisco, CA 94107
Phone	(415) 615-9945, TTY: (415) 568- 2082
Fax	(415) 615-9943
Email	bcoa@bcoa.org
Website	www.bcoa.org
Contact	Perry Lang, Executive Director
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Black Coalition on AIDS (BCA) focuses on reducing disparities in the Black community, particularly the spread of HIV/AIDS. BCA provides health and wellness services including, but not limited to, housing, education, advocacy, health case management and other health-promoting activities.</p> <p>Programs include: Community Promise- moving people toward safe sex and risk reduction practices; Healthy Relationships- education and support group for persons living with HIV/AIDS; Living Now- helping men and women manage their medications and develop coping skills; Many Men Many Voices (3MV)-intervention program for gay black men; Safety Counts-for men and women using drugs in their sexual encounters and relationships.</p> <p>Other services include an AIDS drug assistance program, Black LGBT community-focused activities, case management, counseling, community outreach and health education, drop-in groups, complementary alternative medicine, and HIV and STD testing.</p> <p>The Rafiki Housing Program provides case management, comprehensive support services, and an 11-bed transitional housing program for homeless black men and women living with HIV/AIDS.</p>

Organization Name	Board of Supervisors, City and County of San Francisco
Address	1 Dr. Carlton B. Goodlett Place, Room 250 & Room 244, San Francisco, CA 94102
Phone	(415) 554-5184
Fax	(415) 554-5163
Email	board.of.supervisors@sfgov.org
Website	http://www.sfbos.org/
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 8:00am - 5:00pm
Services Provided	The Board of Supervisors & Clerk of the Board consists of several sub-committees which focus on issues such as school policy and anti-violence. More information on the Board activities, initiatives, and meetings can be found on their website.

Organization Name	Boys & Girls Clubs of San Francisco
Address	Administrative Staff 55 Hawthorne Street, Suite 600, San Francisco, CA 94105
Phone	(415) 445-KIDS (5437)
Fax	(415) 445-5435
Email	cperkins@kidsclub.org
Website	www.kidsclub.org
Contact	Calen Perkins, Program Services Coordinator
Age Groups	All ages
Languages Spoken	Call for information
Fees	None
Service Hours	Office: Monday-Friday, 9:00am - 6:00pm
Services Provided	Boys & Girls Clubs of San Francisco (BGCSF) serves youth and teens at nine neighborhood Clubhouses. Dedicated to helping kids from disadvantaged circumstances, BGCSF provides a broad range of programs to inspire young people to realize their full potential as productive, responsible and caring citizens. Clubs provide at-risk youth access to a wide variety of programs and activities, including technology and leadership skills, gang intervention, fine arts and athletics. BGCSF also offers health services, daily homework assistance and tutoring, as well as specialized programs for young girls and teens. Columbia Park Clubhouse: 450 Guerrero St., 415-864-2724 Ernest Ingold Clubhouse: 1950 Page St., 415-221-6100 Excelsior Clubhouse: 163 London St., 415-334-2582 Tenderloin Clubhouse: 115 Jones Street, 415-351-3125 Visitacion Valley: 1099 Sunnydale Ave., 415-239-0146 Mission Clubhouse: Bryant Elementary, 415-648-2434 Sunnydale Clubhouse: 1654 Sunnydale Ave., 415-584-5028 Treasure Island Clubhouse: 401 13th Ave., 415-362-1383 Willie Mays Boys & Girls Club at Hunters Point: 195 Kiska Road, 415-655-5160

Organization Name	Breast Cancer Action
Address	55 New Montgomery, Suite 323, San Francisco, CA 94105
Phone	(415) 243-9301, Toll free: 1 (877) 2STOPPBC(278-6722)
Fax	(415) 243-3996
Email	info@bcaction.org
Website	www.bcaction.org, www.thinkbeforeyoupink.org
Contact	Karuna Jaggar, Executive Director
Age Groups	All ages
Languages Spoken	English, but Spanish will be available soon
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Breast Cancer Action is a policy group that lobbies Congress to spend more on breast cancer treatment for low-income women. Breast Cancer Action also researches the causes of breast cancer, ensures that women with breast cancer have a role in making decision about breast cancer policy, and publishes both Spanish ("Saber es Poder") and English ("The Source") newsletters.</p> <p>Breast Cancer Action offers education and advocacy about breast cancer, pushing for true prevention through the understanding and elimination of the environmental causes of breast cancer.</p>

Organization Name	Bridges from School to Work
Address	785 Market Street, Suite 700, San Francisco, CA 94103
Phone	(415) 227-4330, TTY: (415) 227-4526
Fax	(415) 227-4527
Email	anthea.charles@marriott.com
Website	http://www.bridgestowork.org/
Contact	Anthea Charles, Director
Age Groups	16-24 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Bridges from School to Work assists high school seniors in the San Francisco Unified School District to obtain part time employment for pay. To qualify, youth must be 16-24 years old, and enrolled in a San Francisco high school special education program.</p> <p>Women-specific services include a mentorship program.</p>

Organization Name	CalFresh Program
Address	The San Francisco Department of Human Services Office 1235 Mission Street, San Francisco, CA 94103
Phone Email Website	(415) 558-1001, 1 (877) 366-3076, (916) 654-1896 piar@dss.ca.gov www.calfresh.ca.gov/
Age Groups Languages Spoken Fees Service Hours	All Spanish, Chinese, English, Vietnamese, Tagalog, and others None Monday - Friday, 8:00am - 5:00pm, closed 12:00pm - 1:00pm for lunch
Services Provided	The CalFresh Program, known as Food Stamps and the Supplemental Nutrition Assistance Program (SNAP), adds to individuals' food budgets, in order to put healthy and nutritious food on the table. The Program issues monthly electronic benefits that can be used to buy most foods at many markets and food stores. The Program helps to improve the health and well-being of qualified households and individuals by providing them a means to meet their nutritional needs.

Organization Name	California Child Care Resource and Referral Network
Address	111 New Montgomery Street, 7th Floor, San Francisco, CA 94105
Phone Fax Email Website Contact	(415) 882-0234 (415) 882-6233 info@rrnetwork.org www.rrnetwork.org Linda Asato Executive Director
Age Groups Languages Spoken Fees Service Hours	All ages for those needing child care services for 0 – 8 year olds. English, Spanish None Monday – Friday, 9:00am - 5:00pm
Services Provided	California Child Care Resource and Referral Network provides referrals to other organizations that offer child care services. They do not themselves provide direct child care services. The Network monitors the status of California's child care services at local and county levels, in part through a trust-line which checks the criminal records of child care providers. The Network also provides a directory of child care resources and referral agencies in California on their website.

Organization Name	California Coalition for Women Prisoners (formerly known as Free Battered Women)
Address	1540 Market Street, Suite 490, San Francisco, CA 94102
Phone	(415) 255-7036, ext. 4
Fax	(415) 552-3150
Email	info@womenprisoners.org
Website	womenprisoners.org
Contact	Deirdre Wilson, Program Coordinator
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	Call for information
Services Provided	CCWP seeks to end the revictimization of incarcerated survivors of domestic violence as part of the movement for racial justice and the struggle to resist all forms of intimate partner violence against women and transgender people. CCWP services include community organizing, parole advocacy, public education, media campaigns, policy work, and publishing a newsletter. For more information, please visit their website at womenprisoners.org.

Organization Name	California State Employment Development Department and Career Link Center
Address	801 Turk Street, San Francisco, CA 94110
Phone	(415) 749-7503
Fax	(415) 749-7476
Website	www.edd.ca.gov
Age Groups	To access EDD's services, individuals must be legally entitled to work in the US. EDD is a government agency that works in collaboration with the Department of Social Services, City College, the Private Industry Council and Department of Rehabilitation.
Languages Spoken	American Sign Language, Cantonese, English, French, Mandarin, Spanish, Tagalog, Vietnamese
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	EDD Career Link offers employment services, including interview preparation, job-listings, resume workshops, career counseling, and information on how to receive and pay for training. Other EDD programs include Job Service, which provides a variety of employment related services such as referrals and placement. The Unemployment Insurance Office and State Disability Claims Office provides support services regarding filing insurance claims via telephone, including field visits. Other Locations Include: 601 Jackson Street, San Francisco, CA 94133, (415) 677-7500 73 Leland Avenue, San Francisco, CA 94134, (415) 239-8705 1500 Mission Street, San Francisco, CA 94102, (415) 575-4570 3120 Mission Street, San Francisco, CA 94110, (415) 401-4800 1449 Webster Avenue, San Francisco, CA 94115, (415) 655-2620 1850 Mission Street (Arriba Juntos), San Francisco, CA 94103, (415) 487-3240

Organization Name	California Youth Connection
Address	604 Mission Street, 9th Floor, San Francisco, CA 94105
Phone	(415) 442-5060, ext. 17
Fax	(415) 442-0720
Email	info@calyouthconn.org
Website	www.calyouthconn.org
Age Groups	Youth
Languages Spoken	English
Fees	None
Service Hours	Monday- Friday, 9:00am - 5:00pm
Services Provided	The California Youth Connection (CYC) is guided, focused, and driven by current and former foster youth, with the assistance of other committed community members. CYC promotes the participation of foster youth in policy development and legislative change to improve the foster care system, and strives to improve social work practice and child welfare policy. CYC Chapters in counties throughout the state identify local issues and use community organizations to create change.

Organization Name	California Youth Crisis Line
Phone	(800) 843-5200
Email	info@calyouth.org
Website	www.youthcrisisline.org
Contact	Heather Dearing, Executive Director, heather@calyouth.org
Fees	None
Service Hours	24/7
Services Provided	<p>CYCL provides youth and their families 24/7 confidential resources that empowers youth seeking solutions, provides referrals to more than 5,500 programs statewide, and simply offers someone to talk to.</p> <p>CYCL seeks to create and affect public policy and administrative programs by meeting regularly with policymakers so that youth and their families can develop and live in environments that ensure their empowerment.</p> <p>CYCL develops education tools in a variety of formats to inform and empower youth, as well as individuals who impact the lives of youth.</p>

Organization Name	Catholic Charities CYO (CCCYO)
Address	180 Howard Street, Suite 100, San Francisco, CA 94105
Phone	(415) 972-1200
Fax	(415) 972-1201
Email	moreinfo@cccyo.org
Website	www.cccyo.org
Contact	Melissa Portal
Age Groups	All ages
Languages Spoken	English, Spanish, and special accommodations are available including Tagalog, Chinese, Russian
Fees	Sliding scale
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>CCCYO operates more than 30 programs and services in four counties. Their mission is to serve, support, strengthen and stabilize families. They serve families by providing emergency shelter, rental assistance, counseling and case management.</p> <p>They support families through child-focused programs that bring youth together to take part in organized athletic programs, summer camp, safe out-of-school care and environmental education.</p> <p>They strengthen families through aging programs that promote alternative solutions to permanent placement in residential facilities, and provide respite to caregivers.</p> <p>They stabilize families through HIV/AIDS housing and support programs that serve as key links in the HIV continuum of care.</p>

Organization Name	Center for Gender and Refugee Studies
Address	200 McAllister Street, San Francisco, CA 94102
Phone	(415) 565-4877
Fax	(415) 581-8824
Email	cgrs@uchastings.edu, frydmanl@uchastings.edu
Website	http://cgrs.uchastings.edu/
Contact	Lisa Frydman
Age Groups	18 and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	CGRS seeks to protect the basic human rights of refugee women and girls by advancing gender-sensitive asylum laws, helping advocates successfully represent women in need of protection, and preventing these refugees from being forcibly returned to the countries from which they have fled.

Organization Name	Center for Research and Education on Gender and Sexuality (CREGS)
Address	835 Market Street, Suite 517, San Francisco, CA 94103
Phone	(415) 817-4512
Fax	(415) 817-4540
Email	cregs@sfsu.edu
Website	www/cregs.sfsu.edu
Contact	Colleen Hoff, Director; Robin Darling, Operations Manager
Age Groups	All ages
Languages Spoken	English
Fees	Sliding scale
Service Hours	Monday – Friday, 9:30am - 5:30pm
Services Provided	<p>CREGS produce and disseminate knowledge and resources that address the impact of gender on health and well-being, promote healthy sexuality, and reduce sexual and reproductive health disparities.</p> <p>Their research program conducts rigorous, innovative studies with diverse populations, link findings to practice, and evaluate the impact of evidence-based interventions; Their education program offers advanced educational opportunities for undergraduate and graduate-level students, and work to implement evidence-based curricula; Their training program provides cutting-edge, continuing education and professional development programs for educators, healthcare providers, and paraprofessionals; Their policy work links research to best practices and disseminates findings to policymakers to promote healthy sexuality.</p>

Organization Name	Center for Young Women's Development
Address	832 Folsom Street, Suite 700, San Francisco, CA 94107
Phone	(415) 703-8800
Fax	(415) 703-8818
Email	marlene@cywd.org
Website	www.cywd.org
Age Groups	16 – 24 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>CYWD encourages young women to move beyond survival and become leaders and advocates for incarcerated and formerly incarcerated young women. CYWD programs offer young women a way out of repeated incarceration and into self-sufficiency, wholeness, and advocacy. A large component of the work is self-care and healing. All CYWD programs promote wellness and healthier living. Programs offered include Sister's Rising, an internship that combines skill development with a wellness and and empowerment curriculum. Each year Sisters Rising hires 17 young women for a paid internship that incorporates healing, skills development, political education, community organizing and reintegration.</p> <p>The Girls Detention Advocacy Program (GDAP) supports incarcerated and previously incarcerated young women in developing the skills and coping mechanisms they need to successfully reenter the community.</p> <p>GDAP offers weekly educational workshops in San Francisco's Juvenile Hall and weekly post-release support groups to young women and girls leaving the system.</p>

Organization Name	Center on Juvenile and Criminal Justice
Address	440 9th Street, San Francisco, CA 94103
Phone	(415) 621-5661
Fax	(415) 621-5466
Email	kimo@cjcj.org
Website	www.cjcj.org
Contact	Kimo Uila, Director
Age Groups	6 – 17 years old
Languages Spoken	Cantonese, English, Spanish
Fees	None
Service Hours	Monday – Friday, 10:00am - 6:00pm
Services Provided	The Detention Diversion Advocacy Project (DDAP) provides intensive case management services and court ordered supervision to high-risk youth within the criminal justice system. A minimum of three face-to-face home visits per week are made with each youth and their families. Referrals are made to appropriate services for anger management, violence prevention, counseling and employment training programs, court advocacy, and 24/7 crisis intervention.

Organization Name	Central American Resource Center (CARECEN)
Address	3101 Mission Street, San Francisco, CA 94110
Phone	(415) 642-4400
Fax	(415) 824-2806
Email	info@carecensf.org
Website	www.carecensf.org
Contact	Anna Perez
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Low cost donation requested for some services
Service Hours	Monday – Friday, 9:00 am - 5:00 pm; Free Health Clinic: Saturday, all day.
Services Provided	<p>The Central American Resource Center offers the following:</p> <p>Immigration services- including legal assistance, political asylum, citizenship assistance, and work permit renewal.</p> <p>Health services- including a free, comprehensive primary healthcare clinic on Saturdays, and an after-school obesity and diabetes prevention program.</p> <p>Dental Clinic- Dental Services are offered at 1245 Alabama in San Francisco.</p> <p>Family Services and Empowerment- including case management, information and referral, workshops related to the school system, workshops to support the transition to kindergarten, ESL, and driving classes.</p> <p>Second Chance Tattoo Removal- laser treatment to remove tattoos.</p>

Organization Name	Central City Hospitality House Tenderloin Self-Help Center
Address	290 Turk Street, San Francisco, CA 94102
Phone	(415) 749-2100, Front Desk: (415) 749-2143
Fax	(415) 749-2136
Email	info@hospitalityhouse.org
Website	www.hospitalityhouse.org/tenderloin.htm
Contact	Elvis Byrd, Program Manager
Age Groups	18 years old and older
Languages Spoken	English, Spanish, Cantonese
Fees	None
Service Hours	Monday – Friday, 7:00am - 7:00pm (Closed Mondays from 10:00am - 1:15pm for weekly staff meetings); Women's Support Group: Thursday, 1pm - 2 pm; Latino Group: 1pm - 2pm; Grocery Distribution: Wednesday at 2:30pm
Services Provided	The Tenderloin Self-Help Center offers homeless and low-income adults case management, substance abuse counseling, health education, employment counseling, computer training, support groups, recreational activities, and housing assistance.

Organization Name	Central City Older Adult
Address	90 Van Ness Avenue, San Francisco, CA 94102
Phone	(415) 558-5900
Fax	(415) 558-5959
Email	kim.schen@sfdph.org
Contact	Kim Schoen, RPN, MS, CNS
Age Groups	60 years old and older
Languages Spoken	English, Spanish, Tagalog, Cantonese, Mandarin, Italian
Fees	Call for information
Service Hours	Monday - Friday, 8:30am - 5:00pm
Services Provided	<p>The Central City Older Adult Clinic provides mental health services to clients residing in the Civic Center, South of Market, and Tenderloin areas of the city. The clinic also serves a large homeless population.</p> <p>Services include medication management, crisis intervention, dual diagnosis treatment, group therapy, case management and consultation services.</p>

Organization Name	Centro Latino de San Francisco Los Mayores de Centro Latino
Address	1656 15th Street, San Francisco, CA 94103
Phone	(415) 861-8758
Fax	(415) 861-8782
Email	bgclsf@hotmail.com
Website	http://centrolatinodsf.org
Contact	Gloria Bonilla
Age Groups	60 years old and older; all ages for citizenship
Languages Spoken	English, Spanish
Fees	Individuals over 60: \$2.00 donation for lunch; under 60: \$4.00 donation for lunch
Service Hours	Monday – Friday, 9:00am - 4:00pm
Services Provided	<p>Centro Latino de San Francisco Los Mayores de Centro Latino provides meals for low-income residents, elderly, and terminally ill in the Mission District and other targeted communities; ESL courses, citizenship classes, and naturalization preparation; health and nutrition screenings for homebound seniors and uninsured families; recreational and education presentations; bilingual and culturally competent case management; transportation assistance on a group or individual basis; emergency housing and financial assistance; and assistance in obtaining government subsidized housing, food stamps, social security, and Medi-Cal.</p>

Organization Name	Child and Adolescent Support Advocacy And Resource Center (CASARC)
Address	995 Potrero Avenue, Bldg. 80, Room 239, San Francisco, CA 94110
Phone	(415) 206-8386
Fax	(415) 206-6273
Website	www.casarc.org
Contact	Alicia Boccellari, Ph.D., Director
Age Groups	0 – 18 years old
Languages Spoken	Japanese, English, Spanish
Fees	Sliding scale, accept Medi-Cal and Victim Witness
Service Hours	Monday - Friday, 8:00am - 5:00pm; Forensic Interviews: 24/7
Services Provided	<p>CASARC serves children and adolescents who have been sexually or physically abused, or who have witnessed severe violence. Forensic medical and crisis management services are available 24/7.</p> <p>CASARC provides trauma-focused psychotherapy for individuals, groups and families. CASARC also provides educational trainings for community providers, including teachers, students, health care providers, and mental health professionals. CASARC also offers forensic interviews, including multidisciplinary interviews (MDI) and screening interviews; forensic medical exams/evidence collection for sexual abuse or assault; mental health services and psychiatry services, including medication; crisis intervention and critical incident debriefing; consultation; fact and expert testimony; community outreach and education; and professional collaborations, including program development and evaluation.</p>

Organization Name	Child Care Law Center
Address	445 Church Street, San Francisco, CA 94114
Phone	(415) 558-8005: Monday & Thursday, 12pm - 3pm, for anyone with a legal question, or a question about laws relating to child care
Fax	(415) 394-7140
Email	info@childcarelaw.org
Website	www.childcarelaw.org
Contact	Katherine Leathers, Program Assistant
Age Groups	All ages
Languages Spoken	English, Spanish, Mandarin on site Special accommodations for Arabic, Vietnamese, Korean, Japanese, Cantonese, and Tagalog, along with other languages can be made using Language Line.
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Child Care Law Center supports the retention and expansion of quality licensed family child care in San Francisco by developing the professional capacity of providers. The Center provides technical assistance and training to families with children with disabilities, child care providers and family support agencies on topics relating to the Americans with Disabilities Act (ADA), the Individuals with Disabilities Education Act (IDEA), and the Civil Rights Act.</p> <p>Legal Services relating to child care are also available both on-site and via Referral line.</p>

Organization Name	Children's Council of San Francisco
Address	445 Church Street, San Francisco, CA 94124 1319 Evans Ave., 2nd Floor, San Francisco, CA 94114
Phone Fax Email Website Contact	(415) 276-2900, Resources & Referrals: (415) 343-3300 (415) 392-2399 rr@childrenscouncil.org www.childrenscouncil.org Sandee Blechman, Executive Director
Age Groups Languages Spoken Fees Service Hours	All ages Chinese, English, Russian, Spanish, Vietnamese None Monday – Friday, 8:30am - 5:00pm
Services Provided	Children's Council of San Francisco works to improve the well-being of children, parents, families, and child care providers. The Council offers the following services: free, multilingual resources and referrals for San Francisco families seeking child care; payment assistance for child care for working low-income families; training and professional support to child care providers; nutritional services and food subsidies to providers who care for children from low-income families; child mental health and development consultation to child care centers and family child care homes; child care support to families of children with special needs; and child care support to families that are homeless, in transition or crisis, or whose children are in foster care.

Organization Name	Children's System of Care
Address	1305 Evans Avenue, San Francisco, CA 94124
Phone Fax Website Contact	(415) 920-7700 (415) 920-7729 http://sanfrancisco.networkofcare.org/veterans/resource/agencydetail.cfm?pid=ChildrensSystemofCareCSOC_871_17_0 Bonnie Friedman, Program Director
Age Groups Languages Spoken Fees Service Hours	Youth, 11 to 17.6 years old English, Spanish None Monday - Friday, 8:30am - 5:00pm
Services Provided	Children's System of Care (CSOC) provides intensive care management services to children, youth and families involved in multiple service systems (mental health, juvenile justice, child welfare and special education) who are at-risk for out of home placement. CSOC care managers apply the System of Care principals (family driven and youth-guided care) to engage caregivers and parents as partners in service planning and delivery. CSOC care managers collaborate with system partners and community agencies to access and coordinate services. The goals of the agency are to keep children and youth at home, in school, and out of trouble.

Organization Name	Chinatown Child Development Center
Address	720 Sacramento Street, San Francisco, CA 94108
Phone	(415) 392-4453 24/7
Fax	(415) 433-0953
Age Groups	0-18 years olds and their families
Languages Spoken	Cantonese, Mandarin, Shanghaies, Toisanese, Cambodian, Spanish, Vietnamese
Fees	Vary according to income. Medi-Cal and Healthy Family Insurance accepted
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	<p>The Chinatown Child Development Center (CCDC) is a mental health clinic for children and is under the umbrella of the SF Department of Public Health, Community Behavioral Health Services, Children, Youth and Family section. CCDC provides mental health services to children from birth to 18 years of age and their families within the Chinatown community.</p> <p>Mental health services include individual and group psychotherapy, psychological and medication evaluations, treatment groups for preschool-age and elementary-age children, mental health education and an infant development program.</p> <p>Parenting services include workshops, parent support groups and an early intervention program for parents and children. The Center also provides consultation services to community agencies regarding children's mental health and parenting issues.</p>

Organization Name	Chinatown Community Development Center
Address	1525 Grant Avenue, San Francisco, CA 94133
Phone	(415) 984-1450, TTY: (415) 984-9910
Fax	(415) 362-7992
Email	info@chinatowncdc.org
Website	www.chinatowncdc.org
Contact	Norman Fong, Executive Director
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Chinatown CDC is a community development organization with many roles, serving as neighborhood advocates, organizers, planners, and developers and managers of affordable housing.</p> <p>The agency offers a number of programs, housing counseling, advocacy and organizing, planning, housing development, property management, and tenant services. Their services and programs include housing counseling, a food pantry program, Adopt-an-Alleyway, Chinatown Alleyway Tours (CATS), Ping Yuen Residents Improvement Association (PYRIA), information and referrals, basic case management, resident empowerment, translation and paperwork assistance, educational activities, and social and recreational activities. Their other office is located at 663 Clay St., SF, CA 94108. Drop-In and Counseling Hours: Monday & Friday, 2:00pm - 4:00pm</p>

Organization Name	Chinatown North Beach Mental Health Services
Address	729 Filbert Street, San Francisco, CA 94133
Phone	(415) 352-2000
Fax	(415) 352-2050
Contact	Office Staff-On Duty
Age Groups	14 years old and older
Languages Spoken	Chinese, Vietnamese, Thai, Italian, Laos, Cambodian
Fees	Sliding scale, accepts Medicare
Service Hours	Monday – Friday, 8:30am - 5:00pm; Drop-in (Monday - Friday), 9:00am - 11:00am & 1:00pm - 3:00pm
Services Provided	<p>Chinatown North Beach Mental Health Services offers a variety of mental health services, including psychiatric evaluation, individual therapy and counseling, family intervention, crisis intervention, urgent care, acupuncture treatment for psychiatric disorders, group activities and therapy, case management, consultation, education and information activities, medication, and adult/geriatric socialization.</p> <p>Referrals to other city-funded programs are provided if the treatment is not provided on-site.</p> <p>Services are also provided at Galileo High School.</p>

Organization Name	Chinese for Affirmative Action
Address	17 Walter U. Lum Place, San Francisco, CA 94108
Phone	(415) 274-6750
Fax	(415) 397-8770
Email	info@caasf.org
Website	www.caasf.org
Contact	John Fong
Age Groups	All ages
Languages Spoken	Chinese, English
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Chinese for Affirmative Action (CAA) advocates for equal access to employment opportunities for Asian Americans. CAA offers recruitment and preparation programs for women seeking employment in construction, public safety, and law enforcement.</p> <p>CAA offers job placement and counseling for racial harassment, discrimination in the workplace, police brutality, and other employment issues.</p>

Organization Name	Chinese Newcomers Service Center
Address	777 Stockton Street, No. 104, San Francisco, CA 94108
Phone	(415) 421-2111
Fax	(415) 421-2323
Email	cnscc@chinesenewcomers.org
Website	www.chinesenewcomers.org
Contact	Carlos Serrano-Quan, M.S.W., Executive Director
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin,
Fees	Sliding scale
Service Hours	Monday - Thursday, 9:00am - 12:00pm and 1:00pm - 5:00pm
Services Provided	<p>The Chinese Newcomers Service Center (CNSC) provides multilingual services that help Chinese immigrants adapt to life in the United States. CNSC serves as a bridge between the two cultures, enhancing the physical, mental, social and economic well-being of immigrants, thus facilitating their efforts to become self-sufficient and contributing members of the community. CNSC offers bilingual multicultural services, immigration services, citizenship services, job preparation workshops, employment referrals, financial literacy and tax counseling, small business lectures, and income tax assistance.</p> <p>The CNSC also provides classes on computer literacy, citizenship and ESL and free food distribution.</p>

Organization Name	City College of San Francisco
Address	50 Phelan Avenue, San Francisco, CA 94112
Phone	(415) 239-3000, TDD: (415) 452-5451
Fax	(415) 239-3735
Email	register@ccsf.edu
Website	www.ccsf.edu
Contact	Jorge Bell, Vice Chancellor of Student Development
Age Groups	All ages
Languages Spoken	English, others vary according to the program
Fees	Sliding scale
Service Hours	Call for information
Services Provided	<p>City College offers a wide variety of educational and vocational training opportunities at several locations throughout the city. Financial aid is available for those who qualify. Programs offered include GED assistance, tutoring, literacy classes, special education for disabled students, ESL, employment assistance, citizenship classes, computer training, mental health and peer counseling, and study skills classes.</p> <p>For more information on the Disabled Students Programs and Services, please contact Muriel Parenteau, DSPS Department Coordinator at (415) 452-5485 or visit their website at www.ccsf.edu/dsps.</p>

Organization Name	CityTeam International
Address	164 6th Street, San Francisco, CA 94103
Phone	(415) 861-8688
Fax	(415) 861-8687
Email	sanfrancisco@cityteam.org
Website	www.cityteam.org
Age Groups	All
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 9:00am - 4:00pm
Services Provided	<p>CityTeam International is a nonprofit organization serving the poor and homeless in San Jose, San Francisco, Oakland, Portland, Philadelphia and partnerships in 42 other countries around the world.</p> <p>Programs and services include rescue missions, men's recovery programs, youth and family outreach, women's programs, and church planting.</p>

Organization Name	Clinic by the Bay
Address	4877 Mission Street, San Francisco, CA 94112
Phone	(415) 405-0222
Fax	(415) 405-0223
Email	info@clinicbythebay.org
Website	clinicbythebay.org
Age Groups	All
Languages Spoken	Spanish, Cantonese, Limited Mandarin, English
Fees	None
Service Hours	Call for more information.
Services Provided	<p>Clinic by the Bay is a private, nonprofit medical clinic that provides free health care for working, uninsured adults residing in the Excelsior neighborhood (94112), Visitacion Valley/Portola (94134), and Daly City (94014, 94015).</p> <p>The Clinic's mission is to understand and serve, with dignity and respect, the health and wellness needs of the medically underserved in the San Francisco Bay Area.</p> <p>The Clinic offers meaningful opportunities for volunteerism and civic engagement in order to provide a caring medical home to the working uninsured.</p> <p>The "Culture of Caring" is the heart and soul of the Clinic. They believe in the inherent worthiness and dignity of each person and are committed to kindness, respect and patience in all of their interactions.</p>

Organization Name	Coleman Advocates for Children and Youth
Address	459 Vienna Street, San Francisco, CA 94112
Phone	(415) 239-0161
Fax	(415) 239-0584
Email	info@colemanadvocates.org, kramirez@colemanadvocates.org
Website	www.colemanadvocates.org
Contact	Karen Ramirez, Office Manager
Age Groups	Works with teens (all ages) and parents with children in SFUSD
Languages Spoken	English, Spanish, and Thai
Fees	Call for information
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Coleman Advocates is a member-led, multiracial community organization working to make San Francisco a city of hope, justice and opportunity for children and families.</p> <p>Parents Making a Change (PMAC) and Youth Making a Change (YMAC) organize parents and San Francisco public high school students to facilitate change in their schools, their lives and their communities.</p>

Organization Name	Community Awareness & Treatment Services, Inc.
Address	1171 Mission Street, 2nd Floor, San Francisco, CA 94103
Phone	(415) 241-1181, (415) 241-1199
Fax	(415) 241-1176
Email	admin@catsinc.org
Website	http://www.catsinc.org
Contact	Janet Goy, Executive Director
Age Groups	18 years old and older
Languages Spoken	English
Fees	Call for information
Service Hours	Office Hours: Monday - Friday, 8:00am - 4:00pm
Services Provided	<p>CATS provides a continuum of care for people with drug and alcohol abuse problems. Services focus on helping the homeless by promoting positive, lasting change and reducing street deaths. CATS focuses on the "hardest to serve" homeless, those multiply-diagnosed with chronic addiction, mental illness, physical disabilities, HIV/AIDS, hepatitis c, tuberculosis, and other health problems. CATS also serves veterans, survivors of domestic violence, sex workers/prostitutes, and transgender individuals.</p> <p>CATS is a network of programs designed to work together to meet every stage of need: Outreach- Proactively seeks out the hardest-to-serve homeless; Transportation- Ensures access to essential services; Drop-In Centers- Address basic needs and establish links to more comprehensive treatment; Shelter- Offers a warm bed and nutritious meal; Transitional Housing- Dormitory-style living that prepares individuals for independent, permanent housing; Substance Abuse Programs- Administers intensive treatment to addresses the complex problems of substance abuse; Permanent Housing- Provides a supportive environment with ongoing services that helps those with multiple problems remain housed and stable.</p>

Organization Name	Community Behavior Health Services, Behavioral Health Access Center (BHAC)
Address	1380 Howard Street, 1st Floor, San Francisco, CA 94103
Phone Fax Contact	(415) 255-3633, TAP: (888) 246-3333, ACCESS: (800) 750-2727 (415) 255-3629 Steve Benoit (ACCESS): (415) 255-3737; Phil Castiglione (TAP): (415) 503-4730
Age Groups Languages Spoken Fees Service Hours	18 years old and older English None Call for Information
Services Provided	Through the Treatment Access Program (TAP) and Mental Health Access (Access), BHAC provides evaluations, referrals, and brief treatment services to San Francisco residents seeking mental health and/or substance abuse treatment services. BHAC provides a centralized, integrated and welcoming venue for accessing services. Consumers of these services, known as system navigators, provide information and help patients get to where they need to go.

Organization Name	Community Focus (UCSF)
Address	982 Mission Street, San Francisco, CA 94103
Phone Fax Email Website Contact	(415) 597-8065 (415) 597-8004 david.fariello@ucsf.edu www.cw-cf.org David Fariello, LCSW
Age Groups Languages Spoken Fees Service Hours	18 years old and older Cantonese, English, Mandarin, Spanish, Taiwanese, Russian, Tagalog, and Vietnamese Call for information Monday- Friday, 8:30am - 4:45pm
Services Provided	Community Focus is an intensive and assertive case management program, with an emphasis on psychosocial rehabilitation, that serves as the single point of responsibility for clients, their families, support systems, and service providers. Community Focus consists of teams that focus on distinct groups. Adelante focuses on Asian/Pacific Islanders and Latino clients, offering culturally and linguistically competent services. The Kujichagulia Project, the longest established Community Focus team, provides services specific to African-American patients. Clients may participate in recreational and artistic activities and attend spiritual support groups. There is an emphasis on supportive and independent housing. Some clients may earn stipends through the program in job training positions. Community Focus has a wide range of clinicians including psychiatrists, social workers, psychiatry residents, nurses, psychiatric technicians, peer counselors, and administrators.

Organization Name	Community Housing Partnership
Address	280 Turk Street, San Francisco, CA 94102
Phone	(415) 929-2470
Fax	(415) 749-2791
Website	www.chp-sf.org
Contact	Gale Gilman, Executive Director
Age Groups	All homeless and eligible applicants
Languages Spoken	English, Spanish
Fees	Sliding scale (rent is 30% of income)
Service Hours	Administrative: Monday – Friday, 9:00am - 5:00pm; On-site Property Management: 24/7
Services Provided	Community Housing Partnership (CHP) provides permanent, affordable (subsidized) SRO and small family units to eligible applicants, as well as on-site support services that include: mental health and substance abuse counseling; employment and economic development opportunities for tenants, homeless people and staff; consultations, technical assistance, and advocacy for the development of supportive subsidized housing for very low-income and homeless persons. CHP offers various women-specific support groups and professional development opportunities.

Organization Name	Community Justice Center: Violence Intervention Program
Address	555 Polk Street, San Francisco, CA 94102
Phone	(415) 202-2810, (415) 292-2565
Fax	(415) 346-0413
Website	http://www.sfsuperiorcourt.org/index.aspx?page=96
Age Groups	18 years old and older
Languages Spoken	Cantonese, English, Spanish
Fees	Sliding scale; Medi-Cal, Medicare and private insurance with prior approval
Service Hours	Monday - Friday, 8:30am - 4:00pm
Services Provided	The Violence Intervention Program (VIP), formerly known as the Center for Special Problems, is a Department of Public Health program offered at the Community Justice Center. VIP offers adult outpatient mental health services to San Francisco residents coping with mental health issues related to violent impulses, trauma, gender identity or HIV/AIDS. Case coordination and direct treatment services are available for violent offenders, victims of trauma, gender dysphonic individuals, sex offenders, and those living with HIV/AIDS. Services include individual and group psychotherapy, peer support services, psychotropic medication and monitoring, and clinical case management. Individuals seeking services or a referring agency should call the Duty Officer at VIP available Monday - Friday from 9:30am - 11:30am and 2:00pm - 4:00pm to schedule an initial appointment.

Organization Name	Community United Against Violence
Address	427 South Van Ness Avenue, San Francisco, CA 94103
Phone	(415) 777-5500, 24/7 Crisis Line: (415) 333-HELP
Fax	(415) 777-5565
Email	info@cuav.org
Website	www.cuav.org
Contact	Carolina Morales
Age Groups	15 years old and older
Languages Spoken	English, Spanish, with access to multi-lingual advocates
Fees	None
Service Hours	Monday – Friday, 10:00am - 6:00pm; Walk-in: Wednesday, 11:00am - 1:00pm
Services Provided	<p>Community United Against Violence (CUAV) provides violence prevention and victim services to the lesbian, gay, bisexual, and transgender communities. CUAV serves victims of hate violence, domestic violence, and sexual assault.</p> <p>Services include short-term counseling and advocacy, systems advocacy, and community education and outreach to underserved communities, such as women, transgender people, and people of color.</p> <p>CUAV also provides safety services, a speakers bureau regarding education, and the HOP Program which gives support specific to the LGBT community.</p>

Organization Name	Community Vocational Enterprises, Inc.
Address	818 Mission Street, Suite 300, San Francisco, CA 94103
Phone	(415) 544-0424, TDD: (415) 615-0103
Fax	(415) 544-0351
Email	ljones@cve.org
Website	www.cve.org
Contact	Lorna Jones, CEO
Age Groups	16 years old and up
Languages Spoken	English, Spanish, Mandarin
Fees	Call for information
Service Hours	Monday - Friday, 8:30am - 5:00pm
Services Provided	<p>CVE provides opportunities, training, and support to individuals with mental health disabilities, empowering them to fulfill their employment potential. The program offers assessment, skills training, work experience, social support, job development, and placement and retention services. The Transitional Business Programs provides on-the-job skills, on-site feedback, and employer references in their choice of janitorial, clerical or café businesses.</p> <p>Other programs include Youth Employment Services, serving 16 to 24 year olds, and Bilingual Employment Services and Training (BEST) for Spanish-speaking clients.</p>

Organization Name	Community Youth Center
Address	1038 Post Street, San Francisco, CA 94109
Phone	(415) 775-2636
Fax	(415) 775-1345
Email	cyc@cycsf.org
Website	www.cycsf.org
Contact	Project Managers: Vicky Chung and Lisa Lee
Age Groups	11 – 25 years old
Languages Spoken	Cantonese, English, Mandarin, Vietnamese, Toishanese
Fees	None
Service Hours	Monday – Friday, 9:00am - 6:00pm
Services Provided	<p>CYC offers a range of programs and services to help youth succeed on every level, including youth employment programs, after-school tutoring and career/college planning support, a central intake system to provide referrals and case management services for high-risk youth and their families, street outreach services that respond to violent incidents, and violence prevention education programs.</p> <p>CYC also offers two programs specific to girls, the Young Asian Women Against Violence (YAWAV) and Sisters Against Violence Empowerment (SAVE) Program. Both are peer-based prevention programs that educate high school-aged girls about dating violence and sexual assault. CYC seeks to educate the wider API community about such topics.</p>

Organization Name	Compass Community Services
Address	49 Powell, 3rd Floor, San Francisco, CA 94103
Phone	(415) 644-0504, Toll-Free Connecting Point Hotline: 1-888-811-SAFE
Fax	(415) 644-0514
Email	ekisch@compass-sf.org
Website	www.compass-sf.org
Contact	Erica Kisch, Executive Director
Age Groups	Parents and Minor Children
Languages Spoken	Cantonese, English, Spanish, Mandarin and others
Fees	None
Service Hours	Monday – Wednesday, 9:00am - 12:00pm, 1:00pm - 5:00pm
Services Provided	<p>Compass Community Services offers programs for homeless and at-risk families, including Connecting Point – A citywide access center for all families seeking shelter in San Francisco; Compass Family Center – A homeless shelter for families with private rooms and baths, plus prevention and aftercare services; Clara House – A two-year transitional housing program with individual family apartments and intensive support services and on-site childcare; Tenderloin Childcare Center (TLC) – Compass’s model child development and education center for children from homeless and very low-income families; and The Positive Parenthood Project.</p> <p>Please refer to their website for specific program information, locations and phone numbers.</p>

Organization Name	Comprehensive Child Crisis Services
Address	3801 3rd Street, Suite 400, San Francisco, CA 94124
Phone	(415) 970-3800 24/7
Fax	(415) 970-3855
Contact	Stephanie Felder, Director
Age Groups	0-17
Languages Spoken	Cantonese, English, Mandarin, Spanish, Tagalog, Vietnamese, American Sign Language
Fees	Call for information
Service Hours	Monday - Thursday, 7:00am - 9:00pm; Friday, 7:00am - 7:00pm
Services Provided	<p>Comprehensive Child Crisis Services (CCCS) is a 24/7 multilingual crisis intervention service for San Francisco children and their families. They offer child abuse counseling, clinical psychiatric evaluation, in-person crisis intervention, and telephone crisis intervention. CCCS provides services to children experiencing problems such as acute depression, suicidal ideation, homicidal ideation, psychosis, family violence, truancy and school behavioral problems.</p> <p>Immediate crisis evaluations and crisis stabilization services are offered both in the office and the community. Upon arrival the CCCS team conducts a crisis evaluation to determine if the child needs to be involuntarily hospitalized at a psychiatric facility, or if the child is safe to receive treatment on an outpatient basis. CCCS provides crisis stabilization services for up to two months.</p>

Organization Name	Conard House Cooperative
Address	1385 Mission Street, Suite 200, San Francisco, CA 94103
Phone	(415) 864-7833, Referral Line: (415) 864-7359
Fax	(415) 864-2231
Email	admin@conard.org
Website	www.conard.org
Contact	Eddie Sprouse, Intake Coordinator
Age Groups	18 years old and older
Languages Spoken	English
Fees	Call for information
Service Hours	Monday - Friday, 9:00am - 5:00pm, call for other locations
Services Provided	<p>Conard House provides housing, case management and mental health services for adults with psychiatric illness. The supportive group living environment emphasizes independent living through linkage to vocational and social services.</p> <p>Conard House offers money management and advocacy for non-Conard House residents at the Four Community Services Centers in the Tenderloin and South of Market.</p> <p>Conard House also offer permanent supportive housing (415-864-7359) with extended counseling, community involvement and service coordination. Residents live in well-maintained residential hotels in the Tenderloin and South of Market. They also offer supportive employment (415.864.4002, ext. 202) to residents through vocational assessments and counseling, job placement and job retention services. 110 residents are employed at the Supportive Housing site or in the community.</p>

Organization Name	Congress of California Seniors
Address	1230 N Street, Suite 201, Sacramento, CA 95814
Phone	(800) 543-3352
Website	www.seniors.org
Age Groups	59 years old and older
Languages Spoken	English
Fees	None
Services Provided	<p>The Congress of California Seniors focuses on legislative and consumer issues that impact older adults.</p> <p>The CCS education and advocacy program has proved to be an effective tool in influencing public policy decisions made by the state legislature and other state officials.</p> <p>CCS analyzes and rates all state legislators on their voting record related to key senior issues and publishes the "Friends and Foes of Seniors Legislative Report Card."</p>

Organization Name	Cooperative Restraining Order Clinic
Address	3543 18th Street, No. 5, San Francisco, CA 94110
Phone	(415) 864-1790, Crisis Line: (415) 255-0165
Fax	(415) 241-9491
Email	emberly@roclinic.org
Website	Emberly C. Cross, Staff Attorney
Age Groups	All ages
Languages Spoken	English and Spanish; interpreters are available for other languages upon request
Fees	None
Service Hours	Monday, Tuesday, Wednesday, Friday, 9:00am - 5:00pm; Open for appointments on alternating Saturday and Thursday evenings
Services Provided	The Cooperative Restraining Order Clinic (CROC) is a collaborative city-wide project helping domestic violence survivors in San Francisco obtain restraining orders against their abusers. They also assist child support and custody issues, and stay-away orders. The services are free and confidential. To sign up for the clinic, please call (415) 252-2844.

Organization Name	Cross Cultural Family Center, Inc.
Address	P.O. Box 15366, San Francisco, CA 94115
Phone	(415) 921-7019
Fax	(415) 921-7132
Email	info@crossculturalsf.org
Website	www.crossculturalsf.org
Contact	Fonda Davidson
Age Groups	0 – 11 years old and their families
Languages Spoken	Cambodian, Cantonese, English, Hindi, Ibo, Japanese, Laotian, Mandarin, Nigerian. Varies according to service rendered.
Fees	None
Service Hours	Monday – Friday, 7:30am - 5:30pm
Services Provided	<p>Cross Cultural Family Center provides cross-cultural child care and education programs. The agency operates state-funded and privately-funded day care centers, preschools, and family day care centers for infants from low-income families.</p> <p>The Center also provides referrals and a training program for child care providers.</p>

Organization Name	Cultural Odyssey/Medea Project
Address	P.O. Box 156680, San Francisco, CA 94115
Phone	(415) 292-1850
Fax	(415) 346-9163
Email	rhodessa@culturalodyssey.org
Website	www.culturalodyssey.org/medea
Contact	Rhodessa Jones, Artistic Director
Age Groups	12 – 60 years old
Languages Spoken	English
Fees	None
Service Hours	Monday – Thursday, 10:00am - 5:00pm
Services Provided	<p>The Medea Project, a production of Cultural Odyssey, is a residency project theater offering public performances by incarcerated women and ex-inmates. The Project is staffed by associate performing artists, social workers and health care workers.</p> <p>The Medea Project continues to develop original productions that demonstrate their vision of "ARTS AS SOCIAL ACTIVISM."</p>

Organization Name	Curry Senior Center (formerly North of Market Senior Services)
Address	333 Turk Street, San Francisco, CA 94102
Phone	(415) 885-2274, TTY: (415) 885-4861
Fax	(415) 885-2344
Email	info@curryseniorcenter.org, abushnell@curryseniorcenter.org
Website	www.curryseniorcenter.org
Age Groups	55 years old and older
Languages Spoken	Cambodian, Cantonese, English, Laotian, Mandarin, Russian, Thai, Vietnamese, Spanish
Fees	Sliding scale
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	Curry Senior Center offers comprehensive, multilingual health and social services for elders. Services and programs include counseling and socialization, translation assistance, case management for seniors, English and citizenship classes, a primary medical care clinic, outreach to new immigrants, a meal program, housing for homeless seniors, a health education program, and a substance abuse program offering counseling and referrals to seniors aged 55 and above.

Organization Name	DeafHope
Address	470 27th Street, Oakland, CA 94612
Phone	(510) 267-8800 TTY/V and 24/7
Fax	(510) 740-0946
Email	deafhope@deaf-hope.org, hotline@deaf-hope.org
Website	www.deaf-hope.org
Contact	Trina Licht, interim Executive Director
Age Groups	All ages
Languages Spoken	American Sign Language
Fees	None
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm
Services Provided	The mission at DeafHope is to end domestic and sexual violence against deaf women and children through empowerment, education and services. Services provided include a 24/7 hotline, advocacy, support groups for deaf women survivors of violence, art therapy for deaf children and hearing children of deaf mothers, and parenting groups for deaf women. DeafHope also provides outreach to schools, a teen dating violence program, and training and technical assistance to the community.

Organization Name	Delancey Street Foundation, Inc.
Address	600 Embarcadero, San Francisco, CA 94107
Phone	(415) 512-5104
Fax	(415) 512-5141
Website	www.delanceystreetfoundation.org
Contact	Intake Department (for interviews to become a resident)
Age Groups	18 years old and older
Languages Spoken	English
Fees	None
Service Hours	24/7
Services Provided	<p>Delancey Street is a residential self-help organization for former substance abusers, ex-convicts, homeless and others. Residents at Delancey Street range from teenagers to senior citizens, and include men and women of all races.</p> <p>The minimum stay at Delancey Street is 2 years, while the average resident remains for almost 4 years, drug, alcohol and crime-free. During their stay, residents receive a high school equivalency degree (GED) and are trained in 3 different marketable skills. Beyond academic and vocational training, residents learn important values and social and interpersonal skills that allow them to live successfully in mainstream society.</p>

Organization Name	Department of Aging and Adult Services
Address	1650 Mission Street, San Francisco, CA 94103
Phone	(415) 355-3555, TTY: (415) 355-6756
Fax	(415) 355-6785
Email	DAAS@sfgov.org
Website	www.sfhsa.org/DAAS.htm
Contact	Shireen McSpadden, Deputy Director
Age Groups	55 years old & older, their families, and disabled individuals 18 & older
Languages Spoken	Cantonese, English, Spanish, Mandarin, Tagalog, Russian, Vietnamese
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	<p>The Department of Aging and Adult Services (DAAS) is the Area Agency on Aging for the City and County of San Francisco. DAAS coordinates services to older adults, adults with disabilities and their families, in order to maximize self-sufficiency, safety, health and independence.</p> <p>Services and programs include adult protective services, in-home supportive services, low-cost meals for seniors, advocacy and legal services, veteran services, services for frail seniors and their families, senior activity centers, exercise and wellness programs, services for the LGBT community, and programs serving vulnerable adults.</p> <p>Please use the Report Abuse Hotline if you suspect any elder abuse, exploitation, or neglect: 1-800-814-0009.</p>

Organization Name	Department of Children, Youth & Their Families
Address	1390 Market Street, Suite 900, San Francisco, CA 94102
Phone	(415) 554-8990
Fax	(415) 554-8965
Email	info@dcyf.org
Website	www.dcyf.org
Contact	Maria Su, Director
Age Groups	All ages
Languages Spoken	English, Spanish, Chinese, Other
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:30pm
Services Provided	<p>The San Francisco Department of Children, Youth & their Families (DCYF) creates and facilitates innovative citywide policies and projects in support of children, youth and families.</p> <p>As a result, children, youth, and families from throughout the City participate in a broad range of programs focused on early child care, academic support, health and wellness, youth workforce development, and cultural enrichment.</p> <p>The primary areas of DCYF funding are early child care and education, family support, health and wellness, out-of-school time, school partnerships, transitional youth, violence response, youth empowerment, and youth development.</p> <p>For a full list of programs funded, along with program information, please see their website.</p>

Organization Name	Department of Human Services
Address	170 Otis Street, San Francisco, CA 94103
Phone	(415) 557-5000, TTY: (415) 431-9270
Fax	(415) 557-5214
Website	http://www6.sfgov.org/index.aspx?page=115
Age Groups	All
Languages Spoken	Spanish, Cantonese, Other
Fees	None
Service Hours	Monday - Friday, 8:00am - 5:00pm
Services Provided	The Department of Human Services (Human Services Agency) serves almost 100,000 San Franciscans each year. The people served are those who suffer hardships, or who have been unable to participate fully in the social and economic life of their communities.

Organization Name	Department of Public Health
Address	101 Grove Street, San Francisco, CA 94102
Phone	(415) 554-2500
Website	www.sfdph.org
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Spanish, Vietnamese
Fees	None
Service Hours	Varied
Services Provided	<p>SFDPH operates San Francisco General Hospital and Laguna Honda Hospital. Additionally, SFDPH provides a number of community programs, including disease prevention services, immunizations and vaccinations, emergency services, maternal and child health programs, community mental health, environmental health, primary care clinics, and AIDS services.</p> <p>For a full listing of SFDPH programs and services, please visit their website.</p>

Organization Name	Divorce Center of San Francisco
Address	1630 Union Street, San Francisco, CA 94123
Phone	(415) 956-5757
Fax	(415) 749-3205
Email	fnp@pafmap.com
Contact	Margaret A. Pendergast, Esq. and Peter A. Furst, Esq.
Age Groups	All ages
Languages Spoken	Some American Sign Language, English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm and by appointment
Services Provided	<p>Divorce Center of San Francisco offers low cost legal and paralegal services for family law and domestic violence cases. The Center provides free information, referrals, and document preparation.</p> <p>In contested divorce cases, an attorney can handle the following for a reasonable fee: custody disputes, child/spousal support, property settlement, and restraining orders.</p> <p>Special attention is given to the needs of women in violent relationships.</p>

Organization Name	Donaldina Cameron House
Address	920 Sacramento Street, San Francisco, CA 94108
Phone	(415) 781-0401
Fax	(415) 781-0605
Email	cameronhouse@cameronhouse.org, yulanda@cameronhouse.org
Website	www.cameronhouse.org
Contact	Yulanda Kwong
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, and Vietnamese
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>Donaldina Cameron House is a Chinatown-based multi-service agency serving Asian communities in the San Francisco Bay Area. Their mission is to empower people to fully participate in, and contribute positively towards a healthy society. The agency does so by providing counseling, peer group support, and crisis intervention. The House also enables active involvement in the community through leadership development, education, and advocacy.</p> <p>Youth services include a Friday Night Club, bilingual after-school tutorial program, summer youth program, and basketball. Social services include counseling, case management, support groups, and emergency food boxes.</p> <p>Other services include legal assistance, layettes for newborns, community education, support groups for cancer patients and their family members, domestic violence assistance, and an employment readiness program.</p>

Organization Name	Edgewood Center for Children and Families
Address	1801 Vicente Street, San Francisco, CA 94116
Phone	(415) 681-3211
Fax	(415) 664-7094
Website	www.edgewoodcenter.org
Contact	Matt Madaus, CEO
Age Groups	6 – 16 years old and their families
Languages Spoken	English, Spanish
Fees	Sliding scale
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	<p>Edgewood Center for Children and Families (Edgewood) helps children and families take back their future by working with them to overcome severe challenges such as abuse, neglect, mental illness, and family crisis. Edgewood offers community-based services, including kinship and family support, prevention and intervention, wraparound, school-based programs, behavioral and mental health, and physical health and wellness. Intensive services include residential treatment, day treatment, educational therapy in the agency's non-public school, medical and psychiatric services, and case management.</p> <p>Please see website for specific program information and locations.</p>

Organization Name	Ella Hill Hutch Community Center
Address	1050 McAllister Street, San Francisco, CA 94115
Phone	(415) 567-0400
Fax	(415) 567-0450
Email	info@momagic.org
Website	http://ellahillhutchcommunitycenter.org/
Contact	Sheryl Davis, Executive Director
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 9:00am - 6:30pm
Services Provided	The Ella Hill Hutch Community Center offers GED courses, computer technology training, mentoring and more for at-risk youth.

Organization Name	EMILY's List
Address	P.O. Box 96612, Washington, DC 20077
Phone	(202) 326-1400
Fax	(202) 326-1415
Email	www.emilyslist.org
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday – Friday, 9:00am - 6:00pm (Eastern Time)
Services Provided	EMILY's List is a nationwide organization that helps women who are running for government office by providing strategy assistance, financial support for campaigns, and training for the candidate's staff. Direct services are not provided.

Organization Name	Enterprise for High School Students
Address	200 Pine Street, Suite 600, San Francisco, CA 94104
Phone	(415) 392-7600
Fax	(415) 392-7611
Email	info@ehss.org
Website	www.ehss.org
Age Groups	14 – 18 years old, High school age
Languages Spoken	English
Fees	None
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm; Phones will not be answered until 10:00 am
Services Provided	Enterprise for High School Students (EHSS) empowers and prepares young people for success in employment and higher education. They provide an integrated approach that combines job-readiness training with experiential learning. Students build confidence and skills through workshops, one-on-one guidance, career exploration, and college preparation assistance. They are then able to put those new skills into practice through employment and internships. EHSS also operates one of San Francisco's largest job banks that exclusively services high school students. Since its founding in 1969, EHSS has served more than 20,000 San Francisco students, including youth from almost every public and private high school in S.F.

Organization Name	Episcopal Community Services
Address	165 Eighth Street, 3rd Floor, San Francisco, CA 94103
Phone	(415) 487-3700
Fax	(415) 487-3795
Email	See specific program
Website	www.ecs-sf.org
Age Groups	All ages
Languages Spoken	English, Russian, Tagalog, Spanish, Cantonese, Mandarin
Fees	None
Service Hours	Office Hours: Monday- Friday, 8:30am - 5:00pm
Services Provided	<p>Episcopal Community Services (ECS) helps homeless and extremely low-income individuals obtain the housing, jobs, shelter, and essential services that each person needs to prevent and end homelessness.</p> <p>The Canon Kip Senior Center (705 Natoma St., S.F., CA 94103) provides a hot lunch and fellowship to low-income elders. The Center also offers exercise classes, support groups, nutrition workshops, and field trips. For more information please contact Lolita Kintanar, (415) 487-3780, ikintanat@ecs-sf.org. The Skills Center provides an individualized learning environment for students who are coping with the inter-related challenges of homelessness, illiteracy, learning disabilities, substance abuse, and mental health issues. For more information, please contact Phil Clark, (415) 487-3790. ECS operates shelters for homeless adults at The Sanctuary and Next Door, where they receive hot meals, showers, and laundry facilities.</p> <p>For more information, please contact Kathy Treggiari, (415) 487-3740. Supportive Housing is also offered by ECS. For more information, please contact Kevin Sharps, (415) 487- 3741, ksharps@ecs-sf.org.</p>

Organization Name	Equal Rights Advocates
Address	180 Howard Street, Suite 300, San Francisco, CA 94105
Phone	(415) 621-0672, Hotline: 1-800-839-4372
Fax	(415) 621-6744
Email	info@equalrights.org, csafon@equalrights.org
Website	www.equalrights.org
Contact	Cara Safon, Program Manager
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Equal Rights Advocates (ERA) aims to protect and secure equal rights and economic opportunities for women and girls through litigation and advocacy. The agency offers legal assistance, referrals, advice and counseling to women who experience gender-based discrimination in employment or education.</p> <p>ERA also provides women who have experienced gender-based discrimination a multilingual advice and counseling hotline which offers practical advice, counseling, and public education referral. ERA is able to offer advice and counseling in any language through a translation service.</p>

Organization Name	Eviction Defense Collaborative
Address	995 Market Street, Suite 1200, San Francisco, CA 94103
Phone	(415) 947-0797
Fax	(415) 947-0331
Email	admin@evictiondefense.org
Website	www.evictiondefense.org
Age Groups	All
Languages Spoken	English, Spanish, Mandarin
Fees	None
Service Hours	Drop-in hours: Monday – Friday, 9:30am - 11:30am; 1:00am – 3:00pm
Services Provided	<p>The Eviction Defense Collaborative is the principal organization in San Francisco helping low-income tenants respond to eviction lawsuits. Each year, emergency legal services and rental assistance are provided to over 5,000 tenants in San Francisco.</p> <p>EDC works to level the playing field by providing emergency legal assistance to low-income individuals. EDC provides emergency rental assistance and assists low-income tenants in gaining equal access to the law, in order to assert their rights in court.</p>

Organization Name	Family Health Center (formerly known as Refugee Medical Clinic)
Address	995 Potrero Avenue, San Francisco, CA 94110
Phone	(415) 206-5252
Website	HHammer@fcm.ucsf.edu
Contact	Hali Hammer, MD
Age Groups	All ages
Languages Spoken	Arabic, Burmese, Cantonese, English, French, German, Hebrew, Hmong, Japanese, Korean, Mandarin, Portuguese, Russian, Slovak, Spanish, Tagalog, Thai, and Vietnamese. Other languages provided by in-person, telephone, and video monitoring translation.
Fees	Health services are covered through Medi-Cal, Medicare, or Healthy SF, depending on patient eligibility. Clients may have to make a co-payment, depending on eligibility
Service Hours	Monday - Friday, 8:00am- 5:00pm; Evening Hours: Monday - Thursday, 8:00pm - 9:00pm
Services Provided	<p>The Family Health Center (FHC), including the Refugee Medical Clinic (RMC), provides comprehensive, multidisciplinary health care services to patients along a continuum of care, including health promotion, disease prevention, urgent care, ambulatory care services, and specialty clinics. RMC's approach incorporates patient education, counseling, and the selective use of diagnostic, screening and therapeutic services directed toward health maintenance and early diagnosis and treatment of illnesses. The FHC also provides a full scope of primary care services for children, adolescents, adults, elderly, and homebound patients.</p> <p>RMC, in collaboration with the Newcomers Health Program, provides services, including comprehensive health assessments and social service referrals, to refugees, asylees, victims of trafficking and other underserved immigrant communities.</p>

Organization Name	Family Resource Center at City College
Address	50 Phelan Avenue, Room 201, San Francisco, CA 94112
Phone	(415) 239-3109
Fax	(415) 239-3739
Email	tfaulkne@ccsf.edu
Website	www.ccsf.edu/Resources/Family_Resource_Center/
Contact	Tracy Faulkner
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 3:00pm
Services Provided	The Family Resource Center, located at the City College of San Francisco in the upper level of the student union, posts information pertaining to local support services and resources for families who seek assistance, as a courtesy and service to students.

Organization Name	Family Service Agency of San Francisco
Address	1010 Gough Street, San Francisco, CA 94109
Phone	(415) 474-7310
Fax	(415) 931-3773
Email	info@fsasf.org
Website	www.fsasf.org
Contact	Denise Hereford
Age Groups	All ages
Languages Spoken	English, Spanish, Russian, Mandarin, and Chinese
Fees	No-cost or sliding scale
Service Hours	Varies by program.
Services Provided	<p>Children, Youth and Family Services offer counseling, family interventions, medical assessments, mental health services, developmental education for parents, a Japanese family service program, a teen peer support group, and teenage pregnancy and parenting support and resources.</p> <p>The Adult Services Program offers case management services for the severely mentally ill, mental health administrative services, an early crisis intervention and eviction assistance program, a comprehensive adult recovery and engagement program, a community aftercare program, and a 'Back-on-Track' program for first time drug offenders, aged 18-24.</p> <p>The Senior Services Division offers a foster grandparent program, geriatric outpatient mental health services, long term care ombudsman services, older adult day support center, older adult reintegration services, a senior companion program, peer counseling, and a wellness program.</p> <p>FSASF also consists of the Family Developmental Center and the Felton Institute, which offer additional services.</p>

Organization Name	Filipino Community Center
Address	4681 Mission Street, San Francisco, CA 94112
Phone	(415) 333-6267
Fax	(415) 333-6495
Email	info@filipinocc.org
Website	www.filipinocc.org
Contact	Elaine Villasper
Age Groups	All
Languages Spoken	English, Tagalog, other Filipino dialects-Kapampangan, Ilocano, Bisaya
Fees	None
Service Hours	General Hours: Monday - Friday, 10:00am - 6:00pm
Services Provided	The FCC seeks to provide a safe space where Filipino families can access services, meet, and hold activities. Programs offered by the FCC include: ExCEED (Excelsior Community Education & Employment Development Program), a job and life-skills training program for families; Babae, a Pinay organization that educates and organizes Filipina women around the issue of domestic violence; PEP (Pinay/Pinoy Educational Partnerships Program), a teaching program for San Francisco State education students; AYPS (Asian Youth Prevention Services), a substance abuse prevention program that also provides support services for youth; ALAY (Active Leadership to Advance the Youth), an after-school program that includes sports, music, cultural activities, and leadership development.

Organization Name	First Source Hiring Program, One Stop
Address	50 Van Ness Avenue, San Francisco, CA 94102
Phone	(415) 581-2335
Fax	(415) 581-2317
Email	business.services@sfgov.org
Contact	Erik Ward, Business Service Manager
Age Groups	18 years old and older
Languages Spoken	English
Fees	None
Service Hours	Please refer to the One Stop location nearest you.
Services Provided	<p>The Human Services agency manages an innovative First Source Hiring program which serves employers and employment-seekers in San Francisco. City vendors and land developers must look first to program graduates when recruiting new employees. In addition, First Source Hiring funds a variety of training programs tailored to the needs of these employers, while providing job-seekers specialized training that directly leads to employment.</p> <p>All One Stop Career Link Center office hours are Monday – Friday, 9:00am – 5:00pm unless indicated otherwise.</p> <p>Chinatown: 601 Jackson St., SF, CA 94133, (415) 677-7500 SOMA: 1500 Mission St., SF, CA 94102, (415) 575-4570 Western Addition: 1449 Webster Ave., SF, CA 94115, (415) 655-2620 Visitacion Valley: 73 Leland Ave., SF, CA 94134, (415) 239-8705 Main: Civic Center: 801 Turk St., SF, CA 94102, (415) 749-7503 Mission Street : 3120 Mission St., SF, CA 94110, (415) 401-4800 Mission Neighborhood Workforce Center (Mon - Fri, 9am - 4:30 pm) 1850 Mission St. (Arriba Juntos), SF, CA 94103, (415) 487-3240</p>

Organization Name	Florence Crittenton Services
Address	1101 Masonic Avenue, San Francisco, CA 94117
Phone	(415) 567-2357, ext. 113
Fax	(415) 567-2476
Email	jgrant@scs-sf.org
Website	scs-wydc.org
Contact	Margaret Charans, Intake Coordinator
Age Groups	0-21 years old
Languages Spoken	English, Spanish, Cantonese
Fees	None
Service Hours	Monday – Friday, 7:30am - 5:30pm; Varies by site, please call for more information.
Services Provided	<p>The Florence Crittenton Services' Infant and Toddlers Child Development Program offers the Child Care Center (Buchanan site), and the Family Child Care Network.</p> <p>The Parents and Family Center offers vocational counseling and training as an administrative assistant, paid internships (LEAP), a pregnancy prevention program (GYST), employment readiness and referrals, fathers/men's support groups, a parent resource center and workshops, a Young Parent and Family Program, and fatherhood programs.</p> <p>Centers:</p> <p>100 Whitney Young Circle, San Francisco, CA 94124 Phone: (415) 821-7550</p> <p>305 Buchanan Street, San Francisco, CA 94102 Phone: (415) 552-1535</p> <p>1101 Masonic Avenue, San Francisco, CA 94117 Phone: (415) 355-0210</p>

Organization Name	Freedom House
Address	San Francisco Bay Area
Phone	(650) 488-0835
Email	info@freedom-house.us.com
Website	http://www.freedom-house.us.com
Age Groups	18+
Languages Spoken	Arabic, Burmese, Cantonese, English, Hmong, Japanese, Korean, Mandarin, Russian, Spanish, Tagalog, Thai, and Vietnamese
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	Freedom House offers up to 18 months of transitional housing and aftercare for victims of slavery and human trafficking. Services include advocacy, career counseling, case management, counseling and therapy, shelter and transitional housing, translation and language support, and spiritual healing.

Organization Name	Friendship House Association of American Indians, Inc.
Address	56 Jullian Street, San Francisco, CA 94103
Phone	(415) 865-0964
Fax	(415) 865-5428
Website	www.friendshiphousesf.org
Contact	Helen Waukazoo, Executive Director
Age Groups	All ages
Languages Spoken	English
Fees	Call for information
Service Hours	Call for information
Services Provided	<p>Friendship House Association of American Indians, Inc. provides 90-day residential substance abuse treatment and 90-day aftercare services to individuals with Native American values, cultures and spiritual focus.</p> <p>The Association also offers criminal justice programs, prevention services for youth, and a one-year residential substance abuse program for women with their children, ages 0-5.</p>

Organization Name	Futures Without Violence
Address	100 Montgomery Street, San Francisco, CA 94129
Phone	(415) 678-5500, TTY: 1-800-595-4889
Fax	(415) 529-2930
Email	info@futureswithoutviolence.org
Website	www.futureswithoutviolence.org
Contact	Esta Soler, President
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>For more than two decades, the Family Violence Prevention Fund (FVPPF) has worked to end violence against women and children around the world because everyone has the right to a life free of violence. Instrumental in developing the landmark Violence Against Women Act passed by Congress in 1994, the FVPPF has continued to work within communities to ensure that violence prevention efforts become self-sustaining and transform the way health care providers, police, judges, employers, and others respond to violence. FVDF services include education, outreach, advocacy, and policy reform.</p>

Organization Name	General Assistance Advocacy Project
Address	276 Golden Gate Avenue, San Francisco, CA 94102
Phone	(415) 928-8191
Fax	(415) 928-1410
Website	http://www.gaap.org/
Contact	Gary Lewis, Executive Director
Age Groups	All
Languages Spoken	None
Fees	Drop In Hours: Monday-Friday (Closed on Wednesday), 9:00am - 12:00pm, 1:30pm - 4:00pm
Service Hours	
Services Provided	The General Assistance Advocacy Project (GAAP) provides education, empowerment and advocacy to those who need it most. GAAP serves over 2,000 homeless and marginally-housed San Franciscans each month, helping them obtain and retain the public benefits to which they are entitled. GAAP is the only free walk-in public benefits clinic in San Francisco available throughout the week.

Organization Name	Girl Scouts of the San Francisco Bay Area
Address	7700 Edgewater Drive, Suite 340, San Francisco, CA 94621
Phone	(510) 562-8470, (800) 447-4475
Fax	(510) 633-7925
Website	www.girlscoutsnorcal.org
Age Groups	5 – 17 years old
Languages Spoken	Chinese, English, Spanish, Vietnamese, Others available as well
Fees	None
Service Hours	Monday - Wednesday, Friday, 9:00am - 5:00pm; Thursday by appointment only; 24/7 Voicemail
Services Provided	The Girl Scouts of the San Francisco Bay Area (GSSBA) serve Alameda, Contra Costa, Marin, San Francisco, and San Mateo counties. GSSBA delivers fun, relevant programs for girls and offers an array of activities that teach girls life skills and leadership. GSSBA also offers mentoring services, educational support, recreational and art activities.

Organization Name	Girl Ventures
Address	3543 18th Street, No. 18, San Francisco, CA 94110
Phone	(415) 864-0780
Fax	(415) 864-3464
Email	info@girlventures.org
Website	www.girlventures.org
Contact	Sarah Heath, Director of Programs
Age Groups	Girls in 6th grade through High School
Languages Spoken	English, Spanish
Fees	Vary by program and course. 66% of participants receive financial aid.
Service Hours	Monday - Friday, 10:00am - 6:00pm
Services Provided	<p>Girl Ventures empowers adolescent girls to develop and express their strengths by exploring self, community, culture and environment through outdoor adventure, creative arts and group experiences. Girl Ventures provides opportunities for girls to express thoughts and feelings, and to work and play with a community of other girls and women.</p> <p>Girl Ventures facilitates a process for girls to learn about themselves through their relationships with others. They encourage leadership and self-discovery through outdoor adventure and a range of self-expression activities and creative arts.</p>

Organization Name	Girls 2000
Address	718 Kirkwood Avenue, San Francisco, CA 94124
Phone	(415) 824-3225
Fax	(415) 824-3209
Email	brandi@hunterspointfamily.org
Website	hunterspointfamily.org
Contact	Brandi Mack, Program Director
Age Groups	9 – 18 years old
Languages Spoken	English
Fees	None
Service Hours	Monday – Friday, 4:00pm - 8:00pm
Services Provided	Girls 2000 offers case management, conflict resolution and mediation, violence prevention services, individual and group counseling, life skills and computer skills training, mental health services, STD screening, HIV/STD prevention, family planning, pregnancy-related services, substance abuse services, and crisis intervention.

Organization Name	Girls After School Academy
Address	2050 Sunnydale Avenue, San Francisco, CA 94134
Phone	(415) 406-1920, (877) 336-0079
Fax	(415) 406-1922
Email	info@gasahouse.org
Website	www.gasahouse.org
Contact	Tonya Williams, Executive Director
Age Groups	6 – 24 years old
Languages Spoken	English
Fees	None
Service Hours	School Hours: Monday – Friday, 11:00am - 7:00pm; Summer Hours: Monday - Friday, 11:00am - 5:00pm
Services Provided	Girls After School Academy offers a comprehensive after school program, with an emphasis on African American girls. The Academy focuses on academic enhancement, violence prevention, pregnancy prevention, and cultural enrichment.

Organization Name	Girls on the Run of the Bay Area
Address	3543 18th Street, No. 31, San Francisco, CA 94110
Phone	(415) 863-8942
Fax	(415) 863-8989
Email	info@gotrbyarea.org
Website	www.gotrbyarea.org
Contact	Johanna Thomas, Program and Development Manager
Age Groups	Girls ages 8 - 13
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 10:00am - 6:00pm
Services Provided	<p>The mission of Girls on the Run of the Bay Area is to educate and build confidence in young girls through non-competitive, curriculum-based running programs in San Francisco and other Bay Area cities.</p> <p>Girls on the Run provides an innovative running program for girls, ages 8 to 13, that uses experiential learning to teach very specific and well-defined social and personal skills. The program culminates in a non-competitive community running event.</p> <p>Girls on the Run offers 10-week programs during the fall and spring seasons. Volunteer coaches engage girls in games and running-based workouts that encourage emotional, social, psychological, and physical development.</p> <p>Girls meet twice each week after school for a total of 20 1-hour sessions.</p>

Organization Name	Glide
Address	330 Ellis Street, San Francisco, CA 94102
Phone	(415) 674-6000
Fax	(415) 921-6951
Email	info@glide.org
Website	www.glide.org
Age Groups	All ages
Languages Spoken	Cantonese, English, Spanish, Vietnamese
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm; Specific program hours vary
Services Provided	<p>Glide's programs seek to meet basic human needs, providing prevention, intervention, and educational services in a culturally and economically diverse setting. Glide offers daily free meals, a crisis center, a Family/Youth Community Center for youth programs through age 24, HIV/AIDS testing and counseling, substance abuse recovery, a medical clinic, mental health counseling, and domestic violence services. The Glide Women's Resource Center helps homeless and under-housed women overcome issues of domestic violence, substance abuse, and mental health needs through advocacy, counseling, and peer support groups. Groups are available weekday mornings, followed by breakfast.</p> <p>Please call (415) 674-6023 for more information.</p>

Organization Name	Golden Gate Regional Center
Address	875 Stevenson Street, 6th Floor, San Francisco, CA 94103
Phone	(415) 546-9222
Fax	(415) 546-9203
Website	http://www.ggrc.org/
Age Groups	All ages with disabilities
Languages Spoken	English, Spanish, Cantonese
Fees	None
Service Hours	Office Hours: Monday-Friday, 8:00am - 5:00pm
Services Provided	Golden Gate Regional Center works towards a future where all people with developmental disabilities and their families have the opportunity to belong, contribute and thrive in their home communities by directing their own lives.

Organization Name	Good Samaritan Family Resource Center, Inc.
Address	1294 Potrero Avenue, San Francisco, CA 94110
Phone	(415) 401-4253
Fax	(415) 824-9527
Email	goodsam@goodsamfrc.org
Website	www.goodsamfrc.org
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 6:00pm; Childcare: Monday - Friday, 8:00am - 6:00pm
Services Provided	Good Samaritan Family Resource Center, Inc. offers literary classes, leadership classes, school readiness programs, community workshops, a kids clubs, a child development center, family advocacy, support for parents, a family planning clinic, after-school programs, and a soccer program.

Organization Name	Good Shepherd Gracenter
Address	1310 Bacon Street, San Francisco, CA 94134
Phone	(415) 337-1938
Fax	(415) 586-0355
Email	fr.marguerite@gsgracenter.org
Website	www.gsgracenter.org
Contact	Sr. Marguerite Bartling
Age Groups	Targeting women Ages 18-35
Languages Spoken	English
Fees	Admission fee upon entry, monthly fee on a sliding scale
Service Hours	Intake: Monday - Friday, 9:00am - 3:00pm
Services Provided	Good Shepherd Gracenter's Enhanced Sober Living Environment is a residence for working women who have completed a 30-day recovery program, or are involved with out-patient substance abuse services. Residents attend 12-step meetings, as well as weekly meetings, and work with a sponsor. Services include creating a sobriety plan and overall goal setting, case management, and referrals to community resources as needed. Fees include services, as well as a single room and food. Residents must commit to a lifestyle that promotes sobriety.

Organization Name	Goodwill Industries of San Francisco
Address	1500 Mission Street, San Francisco, CA 94103
Phone	(415) 575-2101 TTY: 711; Recorded information: (415) 575-2100; Donation information: 1-888-4-GOODWILL (1-888-446-6394)
Fax	(415) 575-2170
Email	info@sfgoodwill.org
Website	www.sfgoodwill.org
Age Groups	18 years old and older
Languages Spoken	Chinese, English, Spanish, Tagalog
Fees	None
Service Hours	Monday – Friday: 8:00am - 5:00pm
Services Provided	Goodwill Industries offers job training and work experience to people with employment barriers by providing assistance with career development and job placement.

Organization Name	Gum Moon Women's Residence
Address	940 Washington Street, San Francisco, CA 94108
Phone	(415) 421-8827 (415) 788-1008
Fax	(415) 397-6836
Email	gummoon@gummoon.org, gummoon@yahoo.com
Website	www.gummoon.org
Contact	Gloria Tan, Executive Director
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Vietnamese
Fees	Please call or check website for associated program fee
Service Hours	Monday – Friday: 9:00am - 6:00pm
Services Provided	<p>Gum Moon provides transitional housing facilities for women. Its community outreach project, Asian Women's Resource Center, provides programs for low-income families in the community, including citizenship classes, a survival English program, a parent-child development program, summer school, an after- school tutorial program, children's art classes, informational and referral services, and other cultural, social, and recreational activities.</p> <p>The Transitional Housing Project is available to women and children only, and offers supportive services to survivors of domestic violence.</p>

Organization Name	Haight Ashbury Free Clinic
Address	1735 Mission Street, San Francisco, CA 94103
Phone	(415) 226-1775
Fax	(415) 746-1941
Website	www.waldenhouse.org
Contact	Jean Merwin, Office Manager
Age Groups	18 and over
Languages Spoken	All languages except sign language
Fees	Sliding scale
Service Hours	Monday - Friday, 8:45am - 5:30pm
Services Provided	<p>The Haight Ashbury Free Clinic provides free, high-quality, demystified and comprehensive health care that is culturally sensitive, non-judgmental and accessible to all in need. The organization provides programs that address care for the homeless, HIV treatment, mental health, substance abuse, and Rock Med. The medical clinics offers quality medical services to people in need. Now with two locations; the original Haight clinic and the new City Center corridor.</p> <p>The substance abuse treatment services are internationally recognized for setting a standard of compassionate care with unparalleled success rates. The jail psychiatric services saves public dollars by effective intervention, recovery and return to the community. Women specific services include both outpatient and residential detoxification and rehabilitation at the Smith Ryan House (415-394-4176).</p> <p>A residential substance abuse treatment is also available for women diagnosed with mental illness or other serious medical conditions. Please contact: Lodestar (415-394-9082), or The Center for Recovery (415-394-5247).</p>

Organization Name	Hamilton Family Center
Address	1631 Hayes Street, San Francisco, CA 94117
Phone	(415) 409-2100
Fax	(415) 345-0470
Website	www.hamiltonfamilycenter.org
Contact	Diane Luther, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	24 hours; Office: Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Hamilton Family Center (HFC) serves the emergency needs of homeless families by providing a temporary safe and stable environment, and offering critical support services. HFC offers three meals a day and twice-daily snacks for children, as well as case management services to help families gain access to housing, education, family violence prevention, employment readiness, substance abuse services, and counseling. Additional services include recreational activities for children, a housing aftercare program, a supervised learning center, and an on-site medical clinic. The Hamilton Family Center has three program sites:</p> <p>The Residences & Emergency Center at 260 Golden Gate Ave., (415) 292-9930; The Hamilton Family Transitional Housing Program at 1631 Hayes St., (415) 409-2100; The Dudley Apartments- Permanent Supportive Housing Services at 172 6th St., (415) 861-8645.</p>

Organization Name	Health Initiatives for Youth
Address	1550 Market Street, San Francisco, CA 94102
Phone	(415) 274-1970 Elizabeth Samayoa, Executive Director, ext. 0021
Fax	(415) 274-1976
Email	info@hify.org, samayoa@hify.org
Website	www.hify.com
Age Groups	Youth
Languages Spoken	English
Fees	None
Service Hours	Monday – Friday, 9:00am to 5:00pm
Services Provided	<p>Health Initiatives for Youth (HIFY) creates resource materials and facilitates workshops and trainings for youth and the providers that work with them on a variety of health topics, such as body image, sexuality, STDs and HIV, substance use, self-esteem and mental health, relationships, and violence. HIFY provides this information through workshops, survival guides, and a Peer Education Team.</p> <p>HIFY also provides Peer Health Education workshops for middle schools and high schools.</p>

Organization Name	Help Link 2-1-1 for Bay Area Resources
Address	San Francisco, CA
Phone	2-1-1
Website	www.211.org
Age Groups	All
Languages Spoken	Multiple
Fees	None
Service Hours	24/7
Services Provided	2-1-1 provides free and confidential information and referrals for assistance with food, housing, employment, health care, counseling and more.

Organization Name	Henry Ohlhoff Recovery Programs
Address	601 Steiner Street, San Francisco, CA 94117
Phone	(415) 621-4388
Fax	(415) 626-0170
Email	info@ohlhoff.org
Website	www.ohlhoff.org
Contact	Varies by program
Age Groups	Adults & adolescents
Languages Spoken	English
Fees	Call for information
Service Hours	Call for information
Services Provided	<p>Ohlhoff Recovery Programs provide quality, affordable programs for adults and adolescents in recovery from alcoholism, chemical dependency and eating disorders.</p> <p>Programs include the Skip Byron Primary Program, a residential adult drug and alcohol rehabilitation treatment for men and women in a highly structured 30-day clinical and social model program; Outpatient Programs, individualized treatment options for adults, adolescents and families in a safe, positive, and growth-oriented community environment; the Adult Chemical Dependency Program, an intensive 13-week outpatient treatment program and aftercare; and the Adolescent Chemical Dependency Program, an intensive 13-week outpatient treatment program and aftercare.</p>

Organization Name	Homeless Advocacy Project
Address	1360 Mission Street, Suite 201, San Francisco, CA 94103
Phone	(415) 575-3130 Toll Free: 1-800-405-4427
Fax	(415) 575-3132
Email	kdanielson@sfbar.org
Website	http://www.sfbar.org/volunteer/homeless_article.aspx
Age Groups	Adults
Languages Spoken	English
Fees	None
Service Hours	Intake: Tuesday, 1:30pm - 4:00pm
Services Provided	<p>Homeless Advocacy Project (HAP) is a community-based organization dedicated to providing supplemental security income (SSI) assistance to individuals who are homeless with disabilities.</p> <p>HAP provides advocacy with SSI applications, reconsideration and appeals, and post-entitlement issues.</p>

Organization Name	Homeless Children's Network
Address	3265 17th Street, Suite 404, San Francisco, CA 94110
Phone	(415) 437-3990
Fax	(415) 437-3994
Email	info@hcnkids.org
Website	www.hcnkids.org
Age Groups	0 – 24 years old
Languages Spoken	Cantonese, English, Mandarin, Spanish
Fees	None
Service Hours	Monday – Friday, 9:30am - 6:00pm
Services Provided	<p>The Homeless Children's Network (HCN) provides comprehensive mental health services, case management, and family support services for homeless children, youth, and their families throughout San Francisco.</p> <p>HCN provides violence response prevention programs, analyzes the impact of violence on children, provides shelter-based child care consultation, and offers community development and education programs, including self-empowerment groups and health-related trainings. The families served represent a rich array of ethnicities and cultural backgrounds.</p>

Organization Name	Homeless Prenatal Program
Address	2500 18th Street, San Francisco, CA 94110
Phone	(415) 546-6756
Fax	(415) 546-6778
Email	info@homelessprenatal.org
Website	www.homelessprenatal.org
Contact	Martha Ryan, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Thursday, 9:00am - 5:00pm; Friday, 1:00pm - 4:00pm, Closed for lunch; Intake hours: 9:00am - 11:00am, 1:00pm - 3:00pm
Services Provided	<p>The Homeless Prenatal Program provides support services to homeless and low-income pregnant and parenting women, including counseling and support groups, assistance with emergency/transitional permanent housing, food and clothing, immigration assistance, and family reunification. The Program also offers counseling for domestic violence and substance abuse, and referral services for prenatal care, well-child exams, vaccinations, and preventive health care.</p> <p>The Program offers a training program for formerly homeless women to become community health workers.</p>

Organization Name	Horizons Unlimited of San Francisco, Inc.
Address	440 Potrero Avenue, San Francisco, CA 94110
Phone	(415) 487-6700, TDD: (415) 318-8026
Fax	(415) 487-6724, (415) 487-6730
Email	info@horizons-sf.org
Website	www.horizons-sf.org
Age Groups	14 – 17 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Thursday, 10:00am - 7:00pm; Friday, 10:00am - 6:30pm
Services Provided	<p>Females Against Violence (FAV) is a peer education program of Horizons Unlimited that is comprised of young women ages 14-17. The young women are paid and trained to become Peer Educators on issues dealing with dating and domestic violence. Graduates then share their knowledge with their peers through educational and prevention presentations at schools and in the larger community.</p> <p>Young Women Arise (YWA) is a collaborative effort of several social services and City government agencies in San Francisco. YWA's emphasis is on the Latina and African American communities. Services include a day treatment program for substance abuse and behavioral needs, an outpatient program, skill development and employment program, tutoring, ESL classes, recreation, leadership development, peer leadership training, prevention education, inhalant prevention, AIDS/HIV education and early intervention. YWA also offers individual, group and family counseling, and on-site therapy services.</p>

Organization Name	Huckleberry Youth Programs, Inc.
Address	3310 Geary Boulevard, San Francisco, CA 94118
Phone	(415) 668-2622, TTY: 1-800-735-2929
Fax	(415) 668-0631
Email	hyp@huckleberryyouth.org
Website	www.huckleberryyouth.org
Age Groups	11 – 24 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Office Hours: Monday - Friday: 9:00am - 5:00pm
Services Provided	<p>Huckleberry Youth Programs engage adolescents and their families in San Francisco and Marin Counties in a comprehensive array of quality services addressing prevention and health promotion, crisis intervention, stabilization and growth. The Programs seek to empower young people to develop and maintain healthy relationships, as well as promote their talents, ideas, leadership and health, in order to assist youth and their families in overcoming the obstacles they may encounter.</p> <p>Huckleberry Youth Programs is a community-based youth agency, providing critical and effective services to homeless, runaway and other at-risk youth in San Francisco and Marin counties through seven distinct, but interrelated programs:</p> <p>Huckleberry House 1292 Page St., San Francisco, CA 94117</p> <p>Huckleberry's Wellness Academies, Huckleberry Multiservice Center, Huckleberry Teen Health Program at Montecito Plaza, and The Lioness Girls Program: 555 Cole St., San Francisco, CA 94117</p> <p>Community Assessment and Referral Center 44 Gough St., Suite 104, San Francisco, CA 94103</p>

Organization Name	Human Services Agency
Address	170 Otis Street, San Francisco, CA 94103
Phone	(415) 557-5000, (415) 558-1000, Child Abuse Hotline: 1-800-856-5553
Fax	(415) 431-9270
Website	http://www.sfhsa.org/
Contact	Varies by program, please contact central operator
Age Groups	All ages
Languages Spoken	English, others vary depending on program
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	HSA administers federal, state, and county mandated programs: CalWORKs - financial assistance and job training and support services (e.g. child care, mental health and substance abuse counseling) for very low-income families; Personal Assisted Employment Services - financial assistance and job training and support services (including mental health and substance abuse counseling) for very low-income adults without dependents; Medi-Cal - determines eligibility for the state's medical insurance program for very low-income individuals or families; Food Stamps - coupons to purchase food for very low-income individuals or families; In-Home Supportive Services - provides in-home care for the aged, blind, or disabled; Housing and Homeless Program - provides emergency shelter, transitional and permanent housing, as well as financial assistance for eviction prevention; County Adult Assistance Programs - cash aid to very low- or no- income adults without dependents; Child welfare services - protective services for children at risk of abuse or neglect through foster care placement, adoptions, and independent living for foster youth.

Organization Name	Hunter's Point Community Youth Park
Address	200 Middle Point Road, San Francisco, CA 94124
Phone	(415) 285-1415
Fax	(415) 285-4519
Email	hamptondistrict@yahoo.com
Website	http://bayviewmagic.org
Contact	Rodney Hampton Jr.
Age Groups	6 to 17 years old, and senior citizens
Languages Spoken	English, Samoan, Tagalog (Please call ahead to verify language-specific staff are available)
Fees	None
Service Hours	Tuesday - Friday, 9:00am -12:00pm; Saturday, 9:00am – 4:00pm
Services Provided	Hunters Point Community Youth Program (HPCYF) provides youth with educational, recreational and cultural programs. HPCYF provides much needed services on school holidays, school development days and every Saturday of the month. HPCYF offers children classes in Afro-Haitian dance, ballet, macramé, and sewing, as well as tutoring in reading, math and the sciences. Summer programs include volleyball, baseball, kickball and tennis, as well as numerous field trips. The program also provides a breakfast program serving a nutritious meal with an educational component.

Organization Name	Independent Living Resource Center
Address	649 Mission Street, 3rd Floor, San Francisco, CA 94105
Phone	(415) 543-6222
Fax	(415) 543-6318
Email	info@ilrcsf.org
Website	www.ilrcsf.org
Contact	Jessie Lorenz, Executive Director
Age Groups	All ages with disabilities
Languages Spoken	Chinese, English, Spanish
Fees	None
Service Hours	Monday – Thursday, 9:00am - 4:30pm; Friday, 9:00am - 4:00pm
Services Provided	<p>Independent Living Resource Center (ILRC) provides services to people with disabilities who want to live independently, including advocacy, SSI/SSDI counseling, peer counseling, housing assistance, information and referrals, and community education.</p> <p>ILRC also assists with managing personal attendants, gaining access to employment, and emergency preparation. In addition, ILRC offers a peer support group for women.</p>

Organization Name	Ingleside Community Center
Address	1345 Ocean Avenue, San Francisco, CA 94112
Phone	(415) 587-5513
Fax	(415) 587-4601
Contact	Lyn Reddicks, Administrator
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday – Thursday, 3:00am - 6:00pm
Services Provided	The Ingleside Community Center offers technology and employment training, cultural arts enrichment, crime prevention activities, positive recreational activities, cultural diversity activities, academic tutorial assistance, health services referrals, and other youth support services as needed.

Organization Name	Institute on Aging’s Center for Elderly Suicide Prevention
Address	3575 Geary Boulevard, San Francisco, CA 94118
Phone	(415) 750-4111, Toll free: (877) 750-4111
Fax	(415) 750-5337
Email	info@ioaging.org
Website	www.ioaging.org
Age Groups	Elderly and their families
Languages Spoken	English, Spanish, Russian, Chinese and others
Fees	Sliding scale, Medi-Cal insurance accepted
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	The Elder Abuse Prevention (EAP) Program offers affordable, compassionate and innovative health and social services to seniors and their families. The Psychotherapy Program offers multidisciplinary abuse case consultation and review, professional training, education, and service coordination.

Organization Name	Instituto Familiar de la Raza, Inc.
Address	2919 Mission Street, San Francisco, CA 94110
Phone	(415) 229-0500
Fax	(415) 647-0740
Email	estela.garcia@ifrsf.org
Website	www.ifrsf.org
Contact	Dr. Estela Garcia DMH (Executive Director) German Walteros, LMFT (Associate Director)
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Serve uninsured clients, Medi-Cal, MediCare, Healthy Families, and Healthy Kids. Typically, we charge a sliding fee.
Service Hours	Monday – Friday, 8:00am - 7:00pm; Saturday, 9:00am - 2:00pm
Services Provided	The Instituto Familiar de la Raza provides direct services, such as mental health assessments, evaluation and therapy, counseling (individual, couples, family and group), and HIV prevention/education for gay/bisexual men and women. Indirect services provided include non-mental health consultations, spiritual and cultural activities.

Organization Name	International Institute of the Bay Area
Address	657 Mission Street, No. 301, San Francisco, CA 94105
Phone	(415) 538-8100
Fax	(415) 538-8111
Email	admin@iibayarea.org
Website	www.iibayarea.org
Contact	Ellen Dumesnil, Executive Director
Age Groups	All ages
Languages Spoken	Croatian, English, Russian, Spanish,
Fees	English tutoring: Fixed charge
Service Hours	Office Hours: Monday - Friday, 8:30am - 5:00pm
Services Provided	The International Institute of San Francisco protects the rights of immigrants and refugees by educating the public about immigration and offering legal assistance to immigrants and refugees. The Institute also provides ESL and citizenship classes, facilitates family reunification, assures access to resources, and offers immigration law counseling. Other Bay Area Offices: Oakland Office (510) 451-2846 405 14th St. Suite 500, Oakland, CA 94612 Redwood City (650) 780-7530 2600 Middlefield Rd., Redwood City, CA 94063 Antioch (925) 237-8581 3240 Lone Tree Way, Suite 202, Antioch, CA 94509

Organization Name	Iris Center/Women's Counseling and Recovery Services
Address	12 Gough Street, San Francisco, CA 94103
Phone	(415) 864-2364
Fax	(415) 864-0116
Email	pgrimm@iriscenter.org
Website	www.iriscenter.org
Contact	Pamela V. Grimm, MS, RAS, Program Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	Sliding scale
Service Hours	Monday – Friday, 9:00 am - 5:00 pm; closed first and last Tuesday of the Month
Services Provided	<p>Iris Center provides specialized, affordable counseling regarding mental health, substance abuse, and HIV prevention to low-income women and their families. The Center also provides support services, such as child care, parenting classes, and vocational counseling. The Genesis Program offers services for dually diagnosed (substance abuse and mental disorder) and triply diagnosed (substance abuse, mental health and HIV) women and their children who are homeless, or at risk of becoming homeless.</p> <p>The Iris Center places special emphasis on serving women of color, lesbians, and single mothers.</p>

Organization Name	Italian Community Services
Address	678 Green Street, San Francisco, CA 94133
Phone	(415) 362-6423
Fax	(415) 362-3565
Email	ampierini@italiancs.com
Website	www.italiancommunityservices.org
Contact	Anna Maria Pierini, Executive Director (415) 362-6423 EX 11
Age Groups	All
Languages Spoken	Italian, English
Fees	None
Service Hours	Call for more information.
Services Provided	<p>Italian Community Services provides Bay Area Italian-American seniors and families with trusted resources to help them live healthy, independent and productive lives.</p> <p>Italian Community Services is committed to honoring and preserving the Italian language and culture, with an emphasis on the strength and support that comes from family, community, education and goodwill.</p>

Organization Name	Jamestown Community Center
Address	3382 26th Street, San Francisco, CA 94110
Phone	(415) 647-4709
Fax	(415) 647-4718
Website	jamestownsf.org
Age Groups	Youth and their Families
Languages Spoken	Spanish, English
Fees	None
Service Hours	Call for more information.
Services Provided	Jamestown Community Center provides youth with as many positive experiences as they need in order to grow up healthy and productive. Jamestown aims to keep youth safe, active, learning, and involved.

Organization Name	Janet Pomeroy Center (Formerly Recreation Center for the Handicapped)
Address	207 Skyline Boulevard, San Francisco, CA 94132
Phone	(415) 665-4100 (415) 665-4107
Fax	(415) 665-7543
Email	jmccue@janetpomeroy.org
Contact	John Mccue, Executive Director
Age Groups	All ages
Languages Spoken	English
Fees	Call for information
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm; Program Hours Vary
Services Provided	The Janet Pomeroy Center provides recreation and leisure services for individuals of all ages, with all types of disabilities. Activities include arts and crafts, music, drama, adult education classes, computer skill classes, adapted sports and swimming, and community outings.

Organization Name	Japanese Community Youth Council
Address	2012 Pine Street, San Francisco, CA 94115
Phone	(415) 202-7900
Fax	(415) 921-1841
Email	info@jcyc.org
Website	www.jcyc.org
Age Groups	5 – 18 years old and families
Languages Spoken	Cantonese, English, Japanese, Samoan, Tagalog, Vietnamese
Fees	None, except some summer programs
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	The JCYC provides emotional and educational counseling, client advocacy, and recreation programs. Community education and presentations are also available. Counseling is offered for domestic violence prevention and substance abuse. Education and college preparation programs are available, as well as child care and employment referrals, and youth employment services.

Organization Name	Jelani House
Address	1601 Quesada Avenue, San Francisco, CA 94124
Phone	(415) 822-5977
Fax	(415) 671-1042
Email	admin@jelaniinc.org
Website	www.jelaniinc.org
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	24/7
Services Provided	<p>Jelani House offers substance abuse treatment for pregnant and postpartum women and women with children up to age 5. Counseling is offered regarding domestic violence, substance abuse, stress management, and parenting.</p> <p>Jelani House also provides child care and employment referrals.</p>

Organization Name	Jewish Family and Children's Services of San Francisco, the Peninsula, Marin, and Sonoma
Address	The Miriam Schultz Professional Building 2150 Post Street, San Francisco, CA 94115
Phone	(415) 449-1200
Fax	(415) 449-3839
Email	admin@jfcs.org
Website	www.jfcs.org
Contact	Dr. Anita Friedman, Executive Director
Age Groups	All ages
Languages Spoken	English, French, Hebrew, Polish, Russian
Fees	None
Service Hours	Monday – Friday, 8:30am - 8:00pm
Services Provided	<p>Jewish Family and Children's Services (JFCS) offers a wide variety of services to adults and families, children, teens, seniors, and recent immigrants. JFCS offers specialized services to people with specific needs, such as people with disabilities, individuals with HIV/AIDS, individuals with substance abuse problems, and lesbian, gay, bisexual, and transgender people.</p> <p>Other services include employment assistance, case management, community outreach and education, and support groups and counseling. Women-specific services include domestic violence services and Dream House, a transitional housing and intensive support program for homeless women, including single mothers and lesbians. Services also include case management and immigration and legal assistance for victims of human trafficking.</p>

Organization Name	Jewish Vocational Service
Address	225 Bush Street, Suite 40, West Lobby, San Francisco, CA 94104
Phone	(415) 391-3600
Fax	(415) 391-3617
Email	hire@jvs.org
Website	www.jvs.org
Age Groups	All ages
Languages Spoken	Bosnian, Cantonese, English, Russian, Spanish
Fees	Fixed charge depending on the program
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>JVS links employers and individuals together, building skills needed to succeed in today's workplace. JVS helps individuals achieve self-sufficiency and helps businesses fulfill their employment goals. JVS is non-sectarian, non-profit corporation.</p> <p>JVS is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) and the Bureau for Private Post-secondary and Vocational Education (BPPVE). Individuals making the transition into new work environments can benefit from counseling, career assessment, training, retention assistance, re-employment and advancement opportunities, a technology access center offering computer skills building, and youth employment training. Resettlement and comprehensive employment services are available for refugees.</p> <p>JVS also offers specialized services to adults and youth with disabilities.</p>

Organization Name	Job Forum
Address	235 Montgomery Street, 12th Floor, San Francisco, CA 94104
Phone	(415) 392-4520
Fax	(415) 392-0485
Website	www.TheJobForum.org
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Every Wednesday evening (except holidays), 6:30pm - 8:30pm
Services Provided	<p>Sponsored by the San Francisco Chamber of Commerce, the Job Forum is a unique and free counseling service for job seekers and career changers. Since 1951, a dynamic panel of volunteers with experience in career counseling and human resources, including hiring executives and managers in a variety of Bay Area industries, have been helping job seekers set goals, reach their job market, and identify opportunities that will result in jobs. Such customized advice has proven effective for thousands of people.</p>

Organization Name	Kimochi, Inc.
Address	1715 Buchanan Street, San Francisco, CA 94115
Phone	(415) 931-2294
Fax	(415) 931-2299
Email	kimochikai@kimochi-inc.org
Website	www.kimochi-inc.org
Contact	Anna Sawamura, Program Director
Age Groups	55 years old and older
Languages Spoken	English, Japanese, Korean
Fees	Varies according to service
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	Kimochi, Inc. provides arts and crafts, exercise, case management, transportation, health education, a library, music, nutrition education, congregate and home-delivered meals, bilingual information and referrals, and residential care for elderly individuals.

Organization Name	Korean Center, Inc.
Address	1362 Post Street, San Francisco, CA 94109
Phone	(415) 441-1881
Fax	(415) 441-1889
Email	cj@iic.edu
Website	www.iic.edu/content/kci/
Contact	Christina Jang
Age Groups	All ages
Languages Spoken	English, Korean
Fees	Sliding scale
Service Hours	Monday – Friday, 9:00am - 6:00pm
Services Provided	The Korean Center, Inc. offers seniors a hot meal program and other social services programs. Services for youth, ages 10-19, include after school programs, academic support assistance, and other alternative activities in a safe environment. Drug and substance abuse prevention and education is provided to middle school and high school students in San Francisco school districts. The Korean Center also provides ESL classes, computer classes, Korean language and culture classes.

Organization Name	La Casa de las Madres
Address	1663 Mission Street, No. 225, San Francisco, CA 94103
Phone	(415) 503-0500, 24/7 Crisis Line: 1-877-503-1850, Teen Line: 1-877-923-0700
Fax	(415) 503-0301
Email	info@lacasa.org
Website	www.lacasa.org
Contact	Kathy Black, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish, phone interpretation for all other languages
Fees	None
Service Hours	Office: Monday – Friday, 9:00am - 5:00pm; Emergency Shelter Intakes: 24/7 (including nights and weekends)
Services Provided	La Casa provides victims of domestic violence with an eight week shelter program, a drop-in counseling center, community support groups, community education outreach and volunteer programs, employment and legal referrals for clients, and a teen intervention and prevention program. La Casa serves all women, teens and their children. Male children and teens are welcome. The location of La Casa's emergency shelter is not available to the public, and therefore women who want to use this service should contact the crisis line (877-503-1850).

Organization Name	La Cocina
Address	2948 Folsom Street, San Francisco, CA 94110
Phone	(415) 824-2729, ext. 302
Fax	(415) 824-2756
Email	info@lacocinasf.org
Website	www.lacocinasf.org
Contact	Caleb Zigas, Executive Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	Commercial kitchen hourly rate beginning at \$15/hour
Service Hours	6:00am -10:00pm 7 days/week
Services Provided	La Cocina assists lower income micro-entrepreneurs in becoming economically self-sufficient and achieving business sustainability by providing an affordable commercial kitchen space, technical assistance, and access to new market opportunities. At full capacity, La Cocina accommodates a maximum of 16 different business tenants, as well as 12 pre-tenants who will use the kitchen and access training and technical assistance on a shorter term basis (3-6 months to further develop their product and business plan). La Cocina's incubator program is limited to qualified applicants. For information about applying: http://www.lacocinasf.org/incubator-program-2/application-process/ La Cocina also has workshops that are open to the public throughout the year: http://www.lacocinasf.org/workshops/2012lacocinaworkshops/ .

Organization Name	La Raza Centro Legal
Address	474 Valencia Street, Suite 295, San Francisco, CA 94103
Phone	(415) 575-3500, TTY: 711
Fax	(415) 255-7593
Email	info@lrcl.org
Website	www.lrcl.org
Contact	Genevie Gallegos, Associate Director
Age Groups	All ages
Languages Spoken	English, Hindi/Urdu, and Spanish
Fees	Sliding scale
Service Hours	Monday - Thursday, 10:00am - 12:00pm, 1:00pm - 4:00pm; Fridays 10:00am - 12:00pm; Closed 2 Fridays a month
Services Provided	<p>La Raza Centro Legal is a community-based legal organization dedicated to empowering Latino, immigrant and low-income communities of San Francisco to advocate for their civil and human rights.</p> <p>La Raza Centro Legal combine legal services, organizing, advocacy, and social services to build grassroots power and alliances towards creating a movement for a just society.</p> <p>Services include a day labor program, women's collective, and direct legal services in the areas of immigration law, workers' rights and senior law.</p>

Organization Name	La Raza Community Resource Center
Address	474 Valencia, Suite 100, San Francisco, CA 94103
Phone	(415) 863-0764
Fax	(415) 863-1690
Email	info@larazacrc.org
Website	http://larazacrc.org/
Contact	Melba Maldonado, Executive Director Mabel Aguilar, Program Coordinator for Social Services
Age Groups	All Ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 12:00pm, 1:00pm - 5:00pm
Services Provided	<p>La Raza Community Resource Center (La Raza) is a bilingual, multi-service, non-profit organization designed to meet the needs of low-income Latino families and individuals in the San Francisco Bay Area.</p> <p>As a family resource center, La Raza offers a wide range of free social services and programs, including case management, family advocacy, linkages with other human service providers, consultations, a food pantry for families, rental assistance, assistance with tax management, weekly support groups, monthly family education seminars and workshops.</p>

Organization Name	Larkin Street Youth Services
Address	701 Sutter Street, Suite 2, San Francisco, CA 94109
Phone	(415) 673-0911 If you are a youth in need of service, please call 1-800-669-6196.
Fax	(415) 749-3838
Email	mail@larkinstreetyouth.org
Website	www.larkinstreetyouth.org
Contact	Sherilyn Adams, Executive Director
Age Groups	12 - 24 years old
Languages Spoken	Varies
Fees	None
Service Hours	24/7
Services Provided	Larkin Street Youth Services provides a full spectrum of services to help homeless and runaway youth move beyond life on the street. They offer a range of housing options from emergency shelter to permanent supportive housing, in addition to essential wraparound services including education, technology and employment training; healthcare, including mental health, substance abuse and HIV services; and case management.

Organization Name	Lavender Youth Recreation & Information Center
Address	127 Collingwood Street, San Francisco, CA 94114
Phone	(415) 703-6150, Gay Youth Talk line: 800-246-7743 (toll free)
Fax	(415) 703-6153
Email	lyricinfo@lyric.org
Website	www.lyric.org
Contact	Denny David, Deputy Director
Age Groups	23 years old and under
Languages Spoken	English, Spanish, Tagalog
Fees	None
Service Hours	Monday - Friday, 11:00am - 6:00pm
Services Provided	LYRIC builds communities and inspires positive social change through education enhancement, career trainings, health promotion, and leadership development with lesbian, gay, bisexual, transgender, queer, and questioning youth, their families, and allies of all races, classes, genders, and abilities. LYRIC's programs fall into three general categories: Community Building, Education and Economic Development, and Health and Wellness. Other programs include an after school program for youth, a toll-free talk line, health education programs, employment training program for youth under age 17, a computer lab and tutoring. Women-specific services include young women's health conference and health education on women's health issues. Dimensions Clinic: Health Services for Queer & Questioning Youth 3850 17th St., San Francisco, CA 94114 Phone: 415-487-7589 www.dimensionsclinic.org (Open Thursday, 5pm – 8pm and Saturday, 12pm – 3pm)

Organization Name	Lawyers' Committee for Civil Rights of the San Francisco Bay Area
Address	131 Steuart Street, Suite 400, San Francisco, CA 94105
Phone	(415) 543-9444
Fax	(415) 543-0296
Email	info@lccr.com, mkaufman@lccr.com
Website	www.lccr.com
Contact	Michael Kaufman
Age Groups	All ages
Languages Spoken	Arabic, Cantonese, English, Mandarin, Spanish, and Tagalog
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:30pm
Services Provided	<p>The Lawyers' Committee for Civil Rights champions the legal rights of people of color, poor people, immigrants and refugees, with a special commitment to African-Americans.</p> <p>The Lawyers' Committee staff, with the assistance of hundreds of pro bono attorneys, provides free legal assistance and representation to individuals on civil legal matters. In addition, the Lawyers' Committee handles policy impact cases that focus on important civil rights issues.</p>

Organization Name	League of United Latin American Citizens (LULAC)
Address	1225 8 Street, Suite 550, Sacramento, CA 95814
Phone	(916) 551-1330
Fax	(916) 448-3248
Email	Egarcia@lulac.org
Website	www.lulac.org
Contact	Elizabeth Garcia, Director of National Programs
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	LULAC is a national organization that promotes the advancement of Latin Americans by providing guidance to local resources.

Organization Name	Legal Aid Society of San Francisco - Employment Law Center
Address	180 Montgomery Street, Suite 600, San Francisco, CA 94107
Phone	(415) 864-8848, Workers' Rights Clinic Information Line: (415) 864-8208, Toll Free: (866) 864-8208, TTY/TDD: (415) 593-0091
Fax	(415) 593-0096
Email	info@las-elc.org
Website	www.las-elc.org
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Spanish
Fees	None; based on income guidelines
Service Hours	Monday – Friday, 9:00am - 5:00pm; Evening Workers' Rights Clinic (please call for details)
Services Provided	<p>The Legal Aid Society - Employment Law Center promotes the stability of low-income and disadvantaged workers and their families by addressing issues that affect their ability to achieve self-sufficiency.</p> <p>The LSA ELW offers employment related legal services. The work of the office falls under five programs and eleven projects (see website for specific information):</p> <p>The Community Legal Services Program, The Bay Area Workers' Rights Clinic, The Racial Equality Program, The Affirmative Action Project, The Nontraditional Employment Project, The Gender Equity Program, The Domestic Violence and Employment Project, The Work and Family Project, The LGBT Employment Project, The National Origin, Immigration, and Language Rights Program, The Language Rights Project, Immigration-Related Discrimination, National Origin Discrimination, The Disability Rights Program, and The LIBRA Project.</p>

Organization Name	Legal Assistance for the Elderly
Address	995 Market Street, Suite 1400, San Francisco, CA 94103
Phone	(415) 538-3333
Fax	(415) 538-3316
Email	info@laesf.org
Website	http://laesf.org/
Contact	Receptionist
Age Groups	60 years old and older/disabled adults 18-59 years old
Languages Spoken	Cantonese, English, Mandarin, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 12:00pm, 1:00pm - 5:00pm
Services Provided	The Elder Abuse Prevention program provides free legal advice and representation to San Francisco residents age 60 and older, including how to obtain and retain Social Security and Medi-Cal benefits, how to avoid physical and financial abuse, tenant advice and representation, consumer and debt collection issues, assistance with evictions, rent control disputes, code violations, foreclosures, and subsidized housing.

Organization Name	Legal Services for Children, Inc.
Address	1254 Market Street, 3rd Floor, San Francisco, CA 94102
Phone	(415) 863-3762
Fax	(415) 863-7708
Website	www.lsc-sf.org
Age Groups	Under 18 years old
Languages Spoken	Cantonese, English, Mandarin, Spanish, Tagalog Translation services will be provided for any language needed, with advance notice.
Fees	None
Service Hours	Warm Line: Monday - Thursday, 1:30pm - 5:00pm; Clinic Hours: Wednesdays, 4:00pm - 6:00pm; Intake: Monday – Friday, 1:30pm - 5:00pm
Services Provided	<p>Legal Services for Children provides free legal and social services to children and youth.</p> <p>The agency provides advocacy and support for adolescent girls, ages 12-17, who are at-risk for, or impacted by, exposure to abuse, violence or harassment, involvement in prostitution, substance abuse, and lack of access to medical or mental health care.</p> <p>The Queer Youth Project provides legal services that positively impact lesbian, gay, bisexual, transgender, and questioning youth needs for shelter, education, and support.</p> <p>The Young Women's Empowerment Project provides gender sensitive advocacy and support to high-risk young women and girls to ensure their safety, stability, and self-determination.</p>

Organization Name	Legal Services for Prisoners with Children (LSPC)
Address	1540 Market Street, Suite 490, San Francisco, CA 94102
Phone	(415) 255-7036 Press "0" for general information
Fax	(415) 552-3150
Email	info@prisonerswithchildren.org
Website	www.prisonerswithchildren.org
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Office Hours: Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>LSPC advocates for the human rights and empowerment of incarcerated parents, children, family members and people at risk for incarceration.</p> <p>LSPC responds to requests for information, trainings, technical assistance, litigation, community activism and the development of more advocates.</p> <p>LSPC focuses on women prisoners and their families, and emphasize that issues of race are central to any discussion of incarceration.</p>

Organization Name	LightHouse
Address	214 Van Ness Avenue, San Francisco, CA 94102
Phone	(415) 431-1481
Fax	(415) 863-7568
Email	info@lighthouse-sf.org
Website	lighthouse-sf.org
Age Groups	All
Languages Spoken	English, Spanish, Translation upon Request
Fees	None
Service Hours	Office Hours: Monday – Friday, 8:30am to 5:00pm
Services Provided	<p>LightHouse promotes the independence, equality and self-reliance of people who are blind or visually impaired through rehabilitation training and relevant services, such as access to employment, education, government, information, and transportation.</p> <p>LightHouse offers various programs including a blind-leaders program, deaf-blind program, employment immersion program, Enchanted Hills camp, job site conversation series, low vision clinic, and other wellness and enrichment classes.</p>

Organization Name	Living in a Nonviolent Community
Address	2356 Sutter Street, First Floor, Suite J112, San Francisco, CA 94115
Phone	(415) 205-5648, (415) 885-7681, Mondays, Wednesdays, Fridays:
Fax	(415) 206-5648, Tuesdays and Thursdays: (415) 885-7681
Website	http://coe.ucsf.edu/linc/
Contact	Lynn Dolce, MFT
Age Groups	18 years old and under and their families
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Living in a Nonviolent Community (LINC) is a comprehensive, community-oriented program that aims to reduce the incidence of domestic violence and its impact on children, youth, and their families.</p> <p>LINC is a hospital-based program which provides services for families affected by violence, including community education and outreach, case Management, clinical assessment and treatment, counseling for families and groups, provider training on the impact of witnessing domestic violence, and school-based student training on the impact of witnessing domestic violence on children.</p> <p>Other Location: San Francisco General Hospital 1001 Potrero Avenue, San Francisco, CA (415) 206-5648</p>

Organization Name	Loco Bloco
Address	3543 18th Street, No. 20, San Francisco, CA 94110
Phone	(415) 864-LOCO (5626)
Fax	(415) 864-5627
Email	locobloco@gmail.com
Website	www.locobloco.org
Age Groups	18 years old and younger
Languages Spoken	English, Spanish
Fees	None
Service Hours	Tuesday - Friday, 11:00am - 6:00pm
Services Provided	<p>Loco is a youth development organization that promotes San Francisco youth's healthy transition into adulthood by engaging them in the creation and performance of music, dance and theater reflecting the cultural diversity of the Americas.</p> <p>Loco Bloco encourages its youth to use multicultural art forms as a tool for their own empowerment and as a catalyst to help them overcome discrimination and bring about change in their communities.</p> <p>The program provides youth with free, high-quality education and training in percussion, dance, visual arts, theater arts, stilt walking, civic engagement, youth leadership training, and physical and mental health.</p>

Organization Name	Lutheran Social Services of Northern California (LSS)
Address	290 8th Street, San Francisco, CA 94103
Phone	(415) 581-0891
Fax	(415) 581-0899
Website	http://www.lssnorcal.org
Age Groups	18 years old and older
Fees	None
Services Provided	<p>In San Francisco, LSS currently provides two primary types of services – money management services for formerly homeless adults living with both physical and mental disabilities and case management services for adults, families and seniors living in supportive housing sites.</p> <p>The shared goal of LSS housing services and money management programs is to help clients live a more stable and productive lives. LSS assists their clients in accessing and maintaining safe, adequate and stable housing.</p>

Organization Name	Lyon-Martin Women's Health Services
Address	1748 Market Street, Suite 201, San Francisco, CA 94102
Phone	(415) 565-7667
Fax	(415) 252-7512
Email	info@lyon-martin.org
Website	www.lyon-martin.org
Age Groups	12 years old and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	Lyon-Martin offers primary care services for lesbian, gay, bisexual, transgender women, including HIV testing and care, support groups, case management, smoking cessation, safer sex outreach and education, and other health education and support groups.

Organization Name	Mary Elizabeth Inn
Address	1040 Bush Street, San Francisco, CA 94109
Phone	(415) 673-6768
Fax	(415) 441-7451
Email	dion@meinn.org
Website	www.meinn.org
Contact	Dion Roberts, Executive Director
Age Groups	18 years old and older
Languages Spoken	Cantonese, English, Mandarin, and Tagalog
Fees	For The InRoads Program, rent for women is \$278 per month. May vary according to program.
Service Hours	24/7
Services Provided	Mary Elizabeth Inn provides permanent and transitional housing for students, women in recovery, working women, women with disabilities, and formerly homeless women. Services include a food pantry, a weekly farmer's market for residents, and low-income women and children in the community; Housing First Program: A housing program for formerly homeless women; Innroads Program: A post-shelter housing program for female survivors of domestic violence. Residents receive a single room, two meals a day, linen services, and case management as needed; La Case De Las Madres Case Management Program: Support services at the Mary Elizabeth Inn are provided by Las Casa de las Madres; Meal Program: A healthy option for residents and low-income women and children in the community; Supportive Housing Initiative Act Program: A housing program for extremely low-income women with disabilities.

Organization Name	Mayor of San Francisco
Address	City Hall 1 Dr. Carlton B. Goodlett Place, Room 200, San Francisco, CA 94102
Phone	(415) 554-6141
Fax	(415) 554-6160
Email	mayoredwinlee@sfgov.org
Website	http://www.sfmayor.org/
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>The Mayor authors the City budget each fiscal year which allows for funding of City departments and activities. The Mayor appoints people to positions in the city government, occasionally with the consent of the Board of Supervisors.</p> <p>S/he also signs legislation into law. The Mayor may also veto legislation and return it to the Board of Supervisors for revision.</p> <p>If there is a vacancy on the Board of Supervisors or another elected office, the Mayor appoints a replacement to fill the vacancy. The Mayor also appoints Commissioners to the more than 50 citizen-driven Commissions that oversee City departments.</p>

Organization Name	Mayor's Office of Neighborhood Services (MONS)
Address	City Hall 1 Dr. Carlton B. Goodlett Place, Room 160, San Francisco, CA 94102
Phone	(415) 554-7111
Fax	(415) 554-6474
Email	Joaquin.Torres@sfgov.org
Website	http://sfmayor.org/index.aspx?page=20
Contact	Joaquin Torres, Director
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 8:30am - 5:30pm
Services Provided	<p>MONS is dedicated to helping the citizens of the City & County of San Francisco receive the highest levels of service possible from all areas of City government.</p> <p>District and community liaisons work to ensure that the Mayor's Office is involved with helping to improve the quality of life for all San Francisco residents.</p>

Organization Name	Mayor's Office on Disability (MOD)
Address	401 Van Ness Avenue, Room 300, San Francisco, CA 94102
Phone	(415) 554-6789 TTY: (415) 554-6799
Fax	(415) 554-6159
Email	mod@sfgov.org
Website	www.sfgov.org/sfmod
Age Groups	All
Fees	None
Services Provided	<p>The mission of the Mayor's Office on Disability is to ensure that every program, service, benefit, activity and facility operated or funded by the City of San Francisco is fully accessible to, and useable by, people with disabilities.</p> <p>MOD is responsible for overseeing the implementation and local enforcement of the City's obligations under the Americans with Disabilities Act (ADA) as well as other federal, state and local access codes and disability rights laws.</p>

Organization Name	McAuley Institute
Address	St. Mary Medical Hospital 2200 Hayes Street, San Francisco, CA 94117
Phone	(415) 750-5580
Fax	(415) 750-4912
Email	margaret.o'brien@dignityhealth.org
Website	http://www.stmarysmedicalcenter.org/Medical_Services/198742
Contact	Peggy O'Brien, Executive Director
Age Groups	12 – 18 years old
Languages Spoken	English
Fees	Call for information
Service Hours	Monday - Friday, 8:30am - 5:00pm
Services Provided	<p>The McAuley Institute at St. Mary's Medical Center provides comprehensive mental health treatment to adolescents and their families. The institute offers two programs:</p> <p>The Adolescent Day Treatment Program - An intensive, comprehensive day treatment program providing psychological and educational services to San Francisco youth. Admissions are by appointment only, please call (415) 750-4909.</p> <p>The Adolescent Inpatient Program - A brief, intensive psychiatric inpatient hospitalization for adolescents suffering from severe emotional crisis. Admissions are available 24-hours a day through a referral service, please call (415) 750-5649.</p>

Organization Name	Meals on Wheels San Francisco
Address	1375 Fairfax Avenue, San Francisco, CA 94124
Phone	(415) 920-1111
Fax	(415) 920-1110
Website	www.mowsf.org/
Age Groups	Seniors and Disabled Individuals
Languages Spoken	Spanish, Cantonese, Tagalog, Russian, Samoan
Fees	None
Service Hours	Office Hours: Monday - Friday, 8:30am -4:30pm
Services Provided	Meals on Wheels SF delivers nutritionally balanced meals to homebound seniors in San Francisco since 1970. For 40 years, Meals on Wheels SF has set the standard for alleviating the financial and emotional costs of premature and/or inappropriate institutionalization of seniors. It is the only home-delivered meal program in San Francisco that provides two home-delivered meals a day and the only organization that delivers therapeutic meals city-wide.

Organization Name	Media Alliance
Address	1904 Franklin Street, Suite 818, Oakland, CA 94612
Phone	(510) 832-9000
Fax	(510) 238-8557
Email	information@media-alliance.org
Website	www.media-alliance.org
Contact	Tracy Rosenberg, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Fixed charge depending on the program
Service Hours	By appointment, please call.
Services Provided	<p>Media Alliance offers classes in writing skills-grammar, proofreading, copy-editing, feature writing, investigative reporting, media press relations and publicity techniques.</p> <p>Media Alliance also offers a job listing service focusing on careers in print, broadcasting, and digital media, and internships, freelance, and temporary work in writing, editing and design, and social justice and community service positions.</p> <p>Membership to Media Alliance includes workshops and lectures on media-related issues, subscription to Mediafile, media review, and discounts on publications, workshops, seminars, and forums.</p>

Organization Name	Mission ACT
Address	2712 Mission Street, San Francisco, CA 94110
Phone	(415) 401-2750
Fax	(415) 401-2774
Email	galileo.medrado@sfdph.org
Contact	Galileo Medrado, Program Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	Call for information
Service Hours	24/7 Hotline available only to patients
Services Provided	<p>Mission ACT is a neighborhood-based assertive community team. ACT offers wraparound services to adults with persistent mental illness, many with co-occurring alcohol and/or substance abuse disorders.</p> <p>Services by Mission ACT are provided with a special focus on the Latino and gay and lesbian communities.</p>

Organization Name	Mission Child Care Consortium, Inc.
Address	4750 Mission Street, San Francisco, CA 94112
Phone	(415) 586-6139
Fax	(415) 586-2339
Email	julielara.mccc@yahoo.com
Contact	Joseph Martinez, Executive Director
Age Groups	3 - 5 years old
Languages Spoken	English, Spanish, Tagalog, Cantonese, Vietnamese
Fees	None
Service Hours	Office: Monday – Friday, 9:00am - 5:00pm; Center: 7:00am - 5:30pm; Child care: Monday - Friday, 7:00am - 6:00pm
Services Provided	<p>Mission Child Care Consortium operates a child care center for low-income Bay Area children, providing developmental educational and recreational activities in a bilingual, and cross-cultural environment. Parents must be working or enrolled in a government job training program, and priority is given to children in protective custody or whose parents are on CaWORKs. Women-specific services include general child care.</p>

Organization Name	Mission Council on Alcohol Abuse for the Spanish Speaking
Address	820 Valencia Street, San Francisco, CA 94110
Phone	(415) 826-6767, 474 Valencia Street Location: (415) 864-0554
Fax	(415) 826-6774
Website	http://www.missioncouncil.org
Contact	Jose Luis Aguirre, Executive Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish, Cantonese
Fees	Call for information
Service Hours	Monday - Friday, 9:00am - 9:00pm
Services Provided	<p>The Mission Council provides services that minimize and prevent alcohol and other drug-related problems for individuals, families, and groups.</p> <p>The Mission Council serves clients from all socio-economic backgrounds, and is committed to addressing issues relating to domestic violence, aftercare counseling, housing and job development to allow the individual a functional place in their community.</p> <p>Drug and alcohol outpatient treatment services include culturally specific assessments; outpatient counseling for individuals and groups; drug and alcohol education classes, drug and alcohol urine and breathalyzer testing; Alcoholics Anonymous (AA) and Narcotics Anonymous (NA) groups; linkage to outside services and referrals for employment, housing and medical needs; collaboration with the San Francisco drug court; domestic violence counseling; and dual diagnosis assessment and counseling.</p>

Organization Name	Mission Family Center
Address	759 South Van Ness Avenue, 2nd Floor, San Francisco, CA 94110
Phone	(415) 642-4550
Fax	(415) 695-6963
Email	july.ugas@sfdph.org
Contact	July Ugas, Director
Age Groups	4 -18 and their families
Languages Spoken	English, Spanish
Fees	Accept Medi-Cal or SFHP
Service Hours	Monday - Friday, 8:30am - 5:00pm
Services Provided	The Mission Family Center offers an outpatient mental health clinic serving children, adolescents, and families of the Mission, Potrero Hill, and Castro-Valley neighborhoods and the citywide Latino population. Staff are bilingual/bicultural. The Center provides individual, group, and family work that focus on family-centered treatment.

Organization Name	Mission Graduates
Address	3040 16th Street, San Francisco, CA 94103
Phone	(415) 864-5205
Fax	(415) 864-0916
Email	Email Form on Website
Website	www.missiongraduates.org
Age Groups	K-12
Languages Spoken	English, Spanish, other translations available
Fees	None
Service Hours	Office Hours: Monday - Friday, 10:00am - 6:00pm
Services Provided	Mission Graduates is a nonprofit organization that increases the number of K-12 students in San Francisco's Mission District who are prepared for, and complete a college education.

Organization Name	Mission Hiring Hall
Address	288 7th Street, San Francisco, CA 94103
Phone	(415) 865-2105
Fax	(415) 865-2102
Email	info@missionhiringhall.org
Website	www.missionhiringhall.org
Contact	Stella Becerra, Program Manager
Age Groups	18 years old and older
Languages Spoken	English, Spanish, Cantonese, Mandarin, Tagalog
Fees	None
Service Hours	Monday – Thursday, 9:00am -5:00pm; Friday, 9:00am - 4:30pm
Services Provided	MHH assists skilled, job-ready candidates with recruitment, assessments, counseling, referrals, and screenings. Bilingual staff members guide job candidates through the application and interview process and track their progress post placement. Candidates are placed in a variety of employment areas including clerical retail, service, industries, building and trades, civil service/government, educational, humanitarian/social work, production/assembly, janitorial, and protective services. Orientation sessions are held every Thursday at 10:30am for English speakers, and at 9:30am for Spanish speakers.

Organization Name	Mission Language and Vocational School Inc.
Address	2929 19th Street, San Francisco, CA 94110
Phone	(415) 648-5220 (415) 641-3713, Natalie Hopner, Executive Assistant
Fax	(415) 648-0262
Email	info@mlvs.org
Website	www.mlvs.org
Contact	Rosario Anaya, ED; Natalie Hopner, Executive Assistant
Age Groups	All ages
Languages Spoken	Cantonese, English, Spanish
Fees	None
Service Hours	Monday – Thursday, 8:00am - 6:00pm; Friday, 8:00am - 5:00pm
Services Provided	MLVS offers vocational training courses that include clerical, medical assisting and medical administrative assisting, medical billing and coding, and culinary programs. They offer ESL, business English, basic math, and computer classes, along with employment placement, child care, and transportation.

Organization Name	Mission Learning Center
Address	474 Valencia Street, Suite 210, San Francisco, CA 94103
Phone	(415) 575-3535, ext. 16
Fax	(415) 558-9363
Email	info@mlcsf.org, alexis@mlcsf.org
Website	www.mlcsf.org
Contact	Alexis Filippini
Age Groups	6-11 year olds
Languages Spoken	English, Spanish
Fees	None
Service Hours	Call for information
Services Provided	Mission Learning Center offers educational services for elementary school-aged children.

Organization Name	Mission Mental Health Services
Address	2712 Mission Street, San Francisco, CA 94110
Phone	(415) 401-2700
Fax	(415) 401-2741
Contact	Manuel Mena, LCSW
Age Groups	18 – 59 years old
Languages Spoken	English, Spanish
Fees	Call for information
Service Hours	Monday - Friday, 8:30am - 5:00pm; Drop-in: Monday – Friday, 8:30am - 11:00am (on a first come, first serve basis)
Services Provided	Mission Mental Health Services provides an array of integrated dual diagnosis and mental health services to adults. Services include psychiatric evaluations, medication support, urgent care, triage, information and referral, primary medical care for registered clients, support groups, individual therapy, and case management.

Organization Name	Mission Neighborhood Center for the Homeless
Address	165 Capp Street, San Francisco, CA 94110
Phone	(415) 869-7977
Fax	(415) 241-9758
Website	http://www.mnhc.org/MNRCLoc.shtml
Age Groups	18 years old and older
Languages Spoken	Spanish, English
Fees	None
Service Hours	Monday - Friday, 7:00am - 7:00pm
Services Provided	Mission Neighborhood Resource Center offers various resources for individuals who are in transition. There is a medical clinic on the second floor that provides services to low-income individuals. The Center also has case managers on-site to help alleviate any issues clients may have.

Organization Name	Mission Neighborhood Centers (MNC)
Address	362 Capp Street, San Francisco, CA 94110
Phone	(415) 206-7752
Fax	(415) 647-6911
Email	barbara.walden@mncsf.org
Website	www.mncsf.org
Contact	Barbara Walden, Administrative Assistant
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm; Program times vary
Services Provided	<p>MNC delivers community-based services to low-income families that are culturally sensitive and multi-generational.</p> <p>The Early Childhood Program is a Head Start Program that offers a comprehensive early childhood development program and a parent involvement program. The Program includes a bilingual curriculum for three to five year old children from low-income families.</p> <p>Youth Programs offer after-school programs and services, including recreation programs, organized evening programming, youth employment training, street outreach, home detention alternative to incarceration, Spanish language services, court advocacy services, GED exam preparation, job placement and assistance, girls-only health curriculum, and violence against girls awareness programs.</p> <p>Senior Programs offer daily meals, educational workshops, citizenship classes, ESL classes, social gatherings to promote interaction, monthly food distribution and weekly produce distribution, social services, advocacy, activities, trips, health classes, fitness classes, nutrition classes, legal counseling and referrals.</p>

Organization Name	Mission Neighborhood Health Center
Address	240 Shotwell Street, San Francisco, CA 94110
Phone	(415) 552-1013, TDD/TTY: (415) 552-8567, (415) 552-3870
Fax	(415) 431-3178
Email	info@mnhc.org
Website	www.mnhc.org
Contact	Brenda Storey, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Sliding scale
Service Hours	Monday - Friday, 8:30am - 5:30pm; Wednesday, 8:00am - 8:00pm
Services Provided	<p>Mission Neighborhood Health Center provides services for the medically underserved with a focus on the Latino/Hispanic community and its neighbors. The Center provides a variety of medical services, including pediatrics, prenatal care, gynecology, family planning, teen services, diabetes classes, general adult services, teen sensitive counseling, x-ray and laboratory services, orthopedic services, allergy services, podiatry services, and HIV testing, counseling, and treatment. They also run a women's clinic, offering OB/GYN, health education, and prenatal and post-delivery care.</p>

Organization Name	MISSEY (Motivating, Inspiring, Supporting and Serving Sexually Exploited Youth)
Address	436 14th Street, Suite 1201, Oakland, CA 94612
Phone	(510) 251-2070, Emergency Only: (510) 290-6450
Fax	(866) 585-7819
Email	info@misssey.org
Website	www.misssey.org
Contact	Nola Brantley, Executive Director
Age Groups	Girls and Boys, 11 - 21 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 6:00pm
Services Provided	MISSEY provides direct services to commercially sexually exploited youth. MISSEY also provides training, technical information, and workshops for social agencies, law enforcement, and members of the community.

Organization Name	Mobile Crisis Treatment Team
Address	San Francisco, CA
Phone	(415) 970-4000
Fax	(415) 970-4016
Age Groups	18 – 59 years old
Languages Spoken	Cantonese, English, Mandarin, Russian, Spanish
Fees	Call for information
Service Hours	Monday – Friday, 8:30am -11:00pm; Saturday & Holidays, 12:00pm - 8:00pm
Services Provided	Mobile Crisis Treatment Team (MCTT) provides crisis intervention services conducted in the field for early intervention before symptoms or behaviors escalate and require emergency or acute care. MCTT links individuals with the least restrictive level of care and provides short-term case management and medication support.

Organization Name	Mount St. Josephs St. Elizabeth Epiphany Center for Families in Recovery
Address	100 Masonic Avenue, San Francisco, CA 94118
Phone	(415) 567-8370
Fax	(415) 292-5531
Website	www.msjsse.org
Contact	Sr. Estela Morales, D.C., Executive Director
Age Groups	Adult women and their families
Languages Spoken	English, Spanish
Fees	Varies according to program
Service Hours	24/7
Services Provided	The Epiphany Center provides certified intensive outpatient drug treatment, licensed residential treatment facilities, in-home services for parenting support, a licensed child care center for 0-2 year olds, and a pediatric clinic.

Organization Name	Mujeres Unidas y Activas
Address	3543 18th Street, No. 23, San Francisco, CA 94110
Phone	(415) 621-8140
Fax	(415) 861-8969
Email	andrea@mujeresunidas.net
Website	www.mujeresunidas.net
Contact	Carmen Denis, Caring Hands Program
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Tuesday – Friday, 10:00am - 6:00pm
Services Provided	<p>MUA is an organization of Latina immigrant women with a dual mission of personal transformation and community power. MUA offers weekly mutual support meetings that provide space for women to share life experiences in a safe and confidential environment. MUA also offers informational workshops on a variety of topics: immigrant rights, domestic violence, women's health, and parents' rights in the public school system.</p> <p>Caring Hands (Manos Carinosas), one of their programs, is a multi-service center providing job training and placement to individuals as childcare providers and housekeepers (only available to women who are MUA program participants for 6 months). Clinics of the Soul (Clinicas del Alma) offers peer counseling sessions led by MUA members.</p>

Organization Name	Narika
Address	P.O. Box 14014, Berkeley, CA 94712
Phone	(510) 444-6048, Hotline: 1-800-215-7348, Business Line: (510) 444-6068
Fax	(510) 444-6025
Email	narika@narika.org
Website	www.narika.org
Age Groups	All ages
Languages Spoken	Bangla, Gujarati, Hindi, Kannada, Malayalam, Marathi, Punjabi, Sinhala, Tamil, Urdu
Fees	None
Service Hours	Office Hours: Monday - Friday, 9:00am- 5:00pm
Services Provided	<p>Narika promotes the empowerment of women, in order for them to confront and overcome the cycles of domestic violence and exploitation, with a focus on South Asian women.</p> <p>Services include a crisis-line with nonjudgmental, sympathetic, and culturally sensitive help for South Asian women; referrals for family and immigration legal support, counseling, shelter, or healthcare; multi-lingual, culturally competent legal and social services to human trafficking survivors through a client-centered, team based approach as part of the Asian Anti-Trafficking Collaborative; the South Asian Economic Empowerment Development (SEED), a training program that provides women with the opportunity to become economically independent through ESL training, personal financial management tools, and computer and career skill development; and a variety of community outreach and education programs, including healthcare provider outreach, mother's group, financial planning seminar, self-defense classes, men's outreach, and faith-based community outreach.</p>

Organization Name	National Alliance of Mental Illness (NAMI) - California
Address	1851 Heritage Lane, Suite 150, Sacramento, CA 95815
Phone	(916) 567-0163, Help Line: 1-800-950-NAMI (6264)
Fax	(916) 567-1757
Email	membership@namicalifornia.org, nami.california@namicalifornia.org
Website	www.namicalifornia.org
Contact	Dorothy Hendrickson, President Jessica Cruz, Executive Director
Age Groups	All
Languages Spoken	English, Spanish translation available
Fees	None
Service Hours	Office Hours: Monday - Friday, 8:30am - 5:00pm
Services Provided	NAMI California is an organization of families and individuals whose lives have been affected by serious mental illness. NAMI California advocates for lives of quality and respect, without discrimination and stigma, for all constituents. NAMI California provides leadership in advocacy, legislation, policy development, education and support throughout California.

Organization Name	National Center for Lesbian Rights
Address	870 Market Street, Suite 370, San Francisco, CA 94102
Phone	(415) 392-6257
Fax	(415) 392-8442
Email	info@NCLRights.org
Website	www.NCLRights.org
Age Groups	Open to all LGBT community members
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	The National Center for Lesbian Rights (NCLR) is a public interest law firm that advocates for equitable public policies and provides legal assistance and resources for the LGBT community. NCLR offers advice and legal assistance regarding family law, youth rights, elder law, homophobia in sports, and transgender law.

Organization Name	National Council on Alcoholism and Other Drug Addiction-Bay Area
Address	944 Market Street, 3rd Floor, San Francisco, CA 94102
Phone	(415) 296-9900, TDD: (415) 296-1108, DUI Direct Line (For enrolled participants only): (415) 296-0500
Fax	(415) 296-0626
Email	info@nca-ba.org
Website	http://www.nca-ba.org
Contact	Shelli Rawlings-Fein
Age Groups	All ages
Languages Spoken	Cantonese, English, Korean, Mandarin, Russian, Vietnamese
Fees	Call for information
Service Hours	24/7 information and referral help line
Services Provided	National Council on Alcoholism and Other Drug Addiction-Bay Area (NCADA-BA) serves substance users, family members, and the general community. NCADA-BA provides individual, in-person consultations for substance abuse and concerned individuals. Other services include substance use awareness classes (6 weeks, 3 months, 6 months, or 9 months), educational training and workshops, a video/dvd and literature library, and monthly movie night.

Organization Name	National Domestic Violence Hotline (SAFE)
Phone	1-800-799-7233, TDD: 1-800-787-3224
Website	http://www.thehotline.org/
Fees	None
Services Provided	SAFE is staffed 24 hours a day by trained counselors who provide crisis assistance and information about shelters, legal advocacy, health care centers, and counseling.

Organization Name	National Sexual Assault Hotline
Phone	1-800-656-HOPE (4673)
Email	info@rainn.org
Website	http://www.rainn.org
Fees	None
Services Provided	RAINN is the rape, abuse, and incest national network.

Organization Name	Native American Health Center
Address	160 Capp Street, San Francisco, CA 94110
Phone	(415) 621-8051, Administration: (415) 621-1170
Fax	(415) 621-3985
Website	www.nativehealth.org
Contact	Dr. John Pakula
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	The Native American Health Center offers medical services to members of the Native American community in San Francisco. Services include HIV testing, nutrition and health education, dental care, primary care pediatric and adult medical services, a family and child guidance clinic, and WIC services.

Organization Name	Network for Elders - Bayview Hunters Point Resource Center
Address	5600 Third Street, San Francisco, CA 94124
Phone	(415) 647-5353
Fax	(415) 647-5904
Age Groups	55 years old and older
Languages Spoken	English, Mandarin, Samoan
Fees	None
Service Hours	Monday – Friday, 9:00am - 4:30pm
Services Provided	Network for Elders provides comprehensive services to assist elders or homebound seniors to maintain their independence. Services include case management for seniors and registry of home-health aides.

Organization Name	New Generation Health Center
Address	625 Potrero Avenue, San Francisco, CA 94110
Phone	(415) 502-8336 (TEEN)
Fax	(415) 502-7566
Website	www.ucsf.edu/newgen/
Contact	Beth Brown, Director
Age Groups	12-24 years old
Languages Spoken	English, Spanish
Fees	Scaling Scale
Service Hours	Monday, Wednesday, Friday, 9:00am – 12:00pm, 1:00pm – 5:00pm; Tuesday & Thursday, 10:00am –12:30pm, 1:30pm – 6:00pm
Services Provided	<p>NGHC offers free and confidential family planning services (all birth control methods are available and most are dispensed on-site), community outreach, STD diagnosis and treatment, HIV testing and counseling, mentorship to youth, groups for young teens at-risk of pregnancy, in-depth health education, reproductive health services, psychosocial assessment, and short-term counseling and referrals.</p> <p>The Center offers pregnancy testing and counseling, emergency contraception, birth control counseling and dispensing, condom dispensing, annual pelvic exams and pap smears for women, testicular exams for men, referral on psychological, social and school problems, and general health information.</p>

Organization Name	Newcomers Health Program, Department of Public Health
Address	30 Van Ness Avenue, Suite 2300, San Francisco, CA 94102
Phone	(415) 581-2466
Fax	(415) 581-2490
Email	newcomershealth@yahoo.com
Website	www.sfdph.org/dph/comupg/oprograms/CHPP/Newcomers/default.asp
Contact	Cristy Dieterich, Program Coordinator
Age Groups	All ages
Languages Spoken	Cantonese, English, Hindi, Mandarin, Nepali, Russian, Mongolian, Burmese, Arabic and Spanish. Other languages available through telephone or remote video monitor interpretation.
Fees	None
Service Hours	Monday - Friday, 8:30am - 4:30pm. Please call to arrange an appointment.
Services Provided	Newcomers Health Program (NHP) promotes the health and well-being of refugees, asylees, victims of trafficking, and immigrants throughout San Francisco. NHP staff have expertise in working with refugees and others who have undergone traumatic experiences. NHP provides interpretations, referrals for mental health and social services, and linkages to additional programs and services.

Organization Name	NICOS Chinese Health Coalition
Address	1208 Mason Street, San Francisco, CA 94108
Phone	(415) 788-6426
Fax	(415) 788-0966
Email	info@nicoschc.org
Website	www.nicoschc.org
Contact	Kent Woo, MSW
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Vietnamese
Fees	None
Service Hours	24/7 Gambling Helpline: 1-888-968-7888; Office Hours: Monday-Friday, 9:30am - 6:00pm
Services Provided	<p>NICOS Chinese Health Coalition is a public-private-community partnership of more than 30 health and human service organizations and concerned individuals. NICOS' membership includes health care agencies, education and faith-based institutions, housing and community development organizations, and child and youth development agencies.</p> <p>The mission of NICOS is to enhance the health and well-being of the San Francisco Chinese community. The coalition fulfills its mission through research, training, advocacy, coalition-building and program implementation.</p> <p>One of the programs NICOS offers is the Community Problem Gambling Project which provides a helpline and individual/group consultations for problem gamblers, family members, and friends. Please contact Michael Liao, Director of Programs, for more information. Staff also provides awareness and prevention trainings for professionals, as well as the general public.</p>

Organization Name	North East Medical Services
Address	1520 Stockton Street, San Francisco, CA 94133
Phone	(415) 391-9686
Email	info@nems.org
Website	www.nems.org
Age Groups	All
Languages Spoken	Cantonese, Mandarin, Vietnamese
Fees	None
Service Hours	Monday - Friday, 8:30am - 5:30pm; Saturday, 8:30am - 5:00pm; Drop-in emergency times are available
Services Provided	<p>North East Medical Services (NEMS) is a non-profit community health center serving the medically-underserved populations of the San Francisco Bay Area.</p> <p>North East Medical Services (NEMS) operates seven clinics across the San Francisco Bay Area, including five clinics in San Francisco, one clinic in San Jose, and one clinic in Daly City.</p> <p>Clinic Locations: Chinatown: 1520 Stockton St., SF, CA Portola: 2574 San Bruno Ave., SF, CA Visitation Valley: 82 Leland Ave., SF, CA Sunset Noriega: 1450 Noriega St., SF, CA Sunset Taraval: 2308 Taraval St. SF, CA</p>

Organization Name	Northern California Service League
Address	40 Boardman Place, San Francisco, CA 94103
Phone	(415) 863-2323
Fax	(415) 863-1882
Email	nctl@norcalserviceleague.org
Website	www.norcalserviceleague.org
Contact	Daniel Macallair, Executive Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>The Northern California Service League (NCSL) provides social services and support to the formerly incarcerated, and to inmates in the San Francisco County Jails. NCSL services include referrals, substance abuse counseling, anger management classes, relapse prevention, life-skills workshops, employment placement services, and children's waiting rooms at the criminal and civil court houses that provide free childcare for those with business before the courts.</p> <p>Transitional housing is available for homeless ex-offender women with unification opportunities for 1 or 2 children. NCSL is also a Day Reporting Center for high risk parolees.</p>

Organization Name	O.M.I. Family Center
Address	1701 Ocean Avenue, San Francisco, CA 94112
Phone	(415) 452-2200
Fax	(415) 334-5712
Email	john.grimes@sfpdh.org
Contact	John Grimes, Director
Age Groups	All ages
Languages Spoken	English
Fees	Sliding scale
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	O.M.I. Family Center provides outpatient mental health services including triage, therapy (individual, group, family and play), case management, a TB clinic, substance abuse services, homeless services, evaluation, medication and evaluation monitoring, urgent care services, and services for dual-diagnosed mentally ill and developmentally delayed clients.

Organization Name	Oakes Children's Center
Address	1550 Treat Avenue, San Francisco, CA 94110
Phone	(415) 641-8000
Fax	(415) 641-8000
Email	Oakes@OakesChildrensCenter.org
Website	www.oakeschildrenscenter.org
Contact	Augustin Lambe
Age Groups	5 – 18 years old and their families
Languages Spoken	Cantonese, English, Spanish, Tagalog
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	The Oakes Children's Center helps developmentally delayed and emotionally disturbed children develop the independence and self-awareness necessary to live and continue learning in the least restrictive setting possible within their local community. The Center provides high-quality therapeutic and educational programs, services and facilities that add value and significance to their client's lives.

Organization Name	Oasis (Office of Self Help)
Address	944 Market Street, Suite 710, San Francisco, CA 94102
Phone	(415) 575-1400
Fax	(415) 575-1401
Contact	Roy Crew, Director
Age Groups	18 years old and older
Languages Spoken	Cantonese, Spanish, Tagalog
Fees	Call for information
Service Hours	Office: Monday - Friday, 9:00am - 5:00pm; Warm Line open until 9 pm
Services Provided	OASIS is a consumer staffed self-help program that provides counseling, groups, activities, social support, education, information referral, a drop-in center, initial healthcare, acupuncture, and a peer support line.

Organization Name	Oasis for Girls
Address	245 11th Street, 3rd Floor, San Francisco, CA 94103
Phone	(415) 701-7991
Fax	(415) 701-0131
Email	sfoasis@sfoasis.org
Website	www.sfoasis.org
Contact	Jessica Van Tuyl, Executive Director
Age Groups	14 – 20 years old
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 11:00am - 7:00pm
Services Provided	<p>Oasis for Girls offers expression through art, leadership and life skills development, and health and well-being programs.</p> <p>Oasis for Girls strives to cultivate generations of strong and creative women who realize their potential, live healthy lives, and make a positive impact on their communities.</p> <p>Oasis for Girls provides a safe space where girls and young women are inspired and empowered to become strong and creative women in their communities.</p> <p>Oasis for Girls provides year-round services through culturally relevant and gender-specific arts, education, health, life skills, leadership development and technology/media programming. Girls and young women have access to resources and a community of adult mentors that help them grow and develop skills to empower and enrich their lives.</p> <p>In order to enter the program, applications need to be filled out each semester.</p>

Organization Name	Office of Labor Standards Enforcement
Address	City Hall 1 Dr. Carlton B. Goodlett Place, Room 430, San Francisco, CA 94102
Phone	(415) 554-6292 (415) 554-6271
Email	PSL@sfgov.org, MWO@sfgov.org
Website	http://sfgsa.org/index.aspx?page=392
Contact	Donna Levitt, Division Manager
Age Groups	All
Fees	None
Services Provided	<p>The Office of Labor Standards Enforcement (OLSE) enforces labor laws adopted by San Francisco voters and the San Francisco Board of Supervisors.</p> <p>OLSE ensures that public works contractors comply with prevailing wage regulations, enforces the Minimum Compensation Ordinance and Health Care Accountability Ordinance, and administers the City's Sweat-free Contracting Ordinance.</p> <p>OLSE also enforces labor laws of general application, including the San Francisco Minimum Wage Ordinance, Paid Sick Leave Ordinance, and Health Care Security Ordinance.</p>

Organization Name	Older Women's League - San Francisco
Address	870 Market Street, Suite 905, San Francisco, CA 94102
Phone	(415) 989-4422
Email	info@owlsf.org
Website	http://www.owlsf.org, www.owl-national.org
Age Groups	50 and up
Fees	None
Service Hours	Call for more information
Services Provided	OWL- SF is the only national membership organization to focus exclusively on critical issues facing women as they age. OWL- SF works to improve the status and quality of life for midlife and older women through national, state, and local networks.

Organization Name	On Lok, Inc.
Address	1333 Bush Street, San Francisco, CA 94109
Phone	(415) 292-8888
Fax	(415) 921-1359
Email	info@onlok.org
Website	www.onlok.org
Age Groups	55 years old and older
Languages Spoken	Cantonese, English, Korean, Mandarin, Russian, Spanish, Tagalog
Fees	Medi-Care, Medi-Cal, and Private pay
Service Hours	Office Hours: Monday – Friday, 8:00am - 4:30pm; Senior Care: 24/7
Services Provided	On Lok provides long term medical and social services to frail, elderly, isolated, physically disabled, or confused adults living independently. Services are provided through daycare centers, clients' homes, and hospitals. Their services include primary medical care, nursing home care, meals, transportation, recreational therapy, counseling, home care, and physical, occupational and speech therapy.

Organization Name	Our Family Coalition
Address	1385 Mission Street, Suite 340, San Francisco, CA 94103
Phone	(415) 981-1960
Fax	(415) 981-1962
Email	info@ourfamily.org
Website	www.ourfamily.org
Contact	Judy Appel, Executive Director
Age Groups	All
Languages Spoken	English, Vietnamese, Tagalog, Spanish
Fees	None
Service Hours	Office Hours: Monday- Friday, 9:30am - 5:30pm
Services Provided	Our Family Coalition promotes the equality and well-being of lesbian, gay, bisexual, transgender and queer families with children. The Coalition fosters community leadership in advocacy efforts that promote social justice. It is dedicated to increasing quality of care by transforming attitudes and actions of early childhood educators so that they have the knowledge and skills to create environments that address the needs of LGBT families. It offers a training collaborative with Cross Cultural Family Center and the LGBT community, in addition to support groups, community building, educational workshops, and cultural conferencing training.

Organization Name	Parent Voices - San Francisco Chapter
Address	445 Church Street, San Francisco, CA 94114
Phone	(415) 343-3383 (415) 276-2900
Fax	(415) 343-3331
Email	parentvoices@childrenscouncil.org
Website	www.parentvoices.org, www.childrenscouncil.org
Contact	Maria Luz Torre
Age Groups	Parents
Languages Spoken	English, Spanish, Tagalog, other translations available upon request
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	<p>Parent Voices is a parent-led and run group that advocates for institutional change that would guarantee access to high-quality and affordable child care for all families, and would provide healthy environments for children.</p> <p>Advocacy initiatives include parent-to-parent outreach for CalWORKs, child care, earned income tax credit (EITC), public health insurance for children, voter education, resources for children with asthma, parent advocacy training, assistance for enrollees to Healthy Families and Healthy Kids, and referrals.</p>

Organization Name	Parents Place Family Resource
Address	1710 Scott Street, San Francisco, CA 94115
Phone	(415) 359-2454
Fax	(415) 359-2464
Email	parentsplacesf@jfcf.org
Website	www.parentsplaceonline.org/san-francisco
Contact	Kenny Altman, Director of Operations, KennyA@jfcf.org, (415) 359-2455
Age Groups	All ages
Languages Spoken	English, Spanish, Russian, Mandarin
Fees	None
Service Hours	Monday - Thursday, 8:30am - 8:00pm; Friday, 8:30am – 5:00pm
Services Provided	To support families and children, Parents Place Family Resource offers consultation, counseling, and parent education regarding everything to do with raising children, from infancy to young adulthood, including comprehensive services for teenagers and children with special needs.

Organization Name	Peter Claver Community
Address	1340 Golden Gate Avenue, San Francisco, CA 94115
Phone	(415) 749-3800
Fax	(415) 563-3153
Email	scerreta@cccyo.org
Contact	Sallie Cerreta, Director
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	Call for information
Service Hours	Intake: Monday & Tuesday, 10:00am - 5:00pm
Services Provided	<p>Peter Claver Community works to alleviate human suffering by providing direct services for the poor and disenfranchised, to address the root causes of poverty by assisting people to mobilize their own resources, and to increase community awareness.</p> <p>Peter Claver Community is a 32-room residential community for formerly homeless people with disabling HIV or AIDS. Services and programs include case management, medication management, money management, and food services and activities.</p> <p>The program focuses on working with individuals capable of living independently, but needing 24-hour care assistance.</p>

Organization Name	Planned Parenthood (San Francisco Health Center)
Address	1650 Valencia Street, San Francisco, CA 94109
Phone	(415) 821-1282
Fax	(415) 821-9047
Website	www.plannedparenthood.org
Age Groups	65 years old and under
Languages Spoken	English, Spanish
Fees	Sliding scale
Service Hours	Monday and Friday, 9:00am - 5:00pm; Every other Tuesday, 9:00am - 8:30pm
Services Provided	<p>Planned Parenthood Golden Gate is committed to delivering the highest-quality reproductive health care, teaching responsible and age-appropriate sexuality education, and protecting a woman's right to choose.</p> <p>Health centers are conveniently located and offer a wide range of reproductive and primary health care services. Health centers have daytime, evening and Saturday hours. Provided services include birth control, pregnancy tests, pap smears, abortions, pelvic and breast exams, primary care for women and men, AIDS and other STD tests and treatment, evaluation and treatment for menopausal women, vasectomies, testicular exams, colposcopy and cryosurgery, counseling, HPV vaccines, and HIV testing.</p>

Organization Name	Planning for Elders in the Central City
Address	965 Mission Street, Suite 705, San Francisco, CA 94103
Phone	(415) 703-0188
Fax	(415) 703-0186
Email	info@planningforelders.org
Website	www.planningforelders.org
Contact	James Chionsini, MSW, Interim Executive Director
Age Groups	62 years old and older, or younger with disability
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	<p>Planning for Elders in the Central City (PECC) mobilizes and trains elders, persons with disabilities, and caregivers in the Central City and other low-income neighborhoods in San Francisco to improve the quality of life for seniors. The Senior Survival School brings people together to share knowledge, critique services and agencies as consumers, identify problems and seek solutions. Services include mobilizing and training elders, persons with disabilities and caregivers.</p> <p>PECC works to improve safety and transportation systems, housing, health care, in-home support services for seniors and persons with disabilities. The Health Care Action Team offers seniors and persons with disabilities information and guidance before and after being discharged from hospitals.</p>

Organization Name	Potrero Hill Neighborhood House, Inc.
Address	953 De Haro Street, San Francisco, CA 94107
Phone	(415) 826-8080
Fax	(415) 826-5252
Contact	Edward Hatter, Director
Age Groups	All ages
Languages Spoken	English, Spanish, Tagalog
Fees	None
Service Hours	Monday – Friday, 8:30am - 6:00pm
Services Provided	<p>Potrero Hill Neighborhood House, Inc. is a multi-purpose, multi-generational community center that provides services to all members of the community in order to help children, youth and seniors overcome potential risks such as educational deficits and hunger. Services and programs include children's programs, youth programs, juvenile justice, Youth Moving Forward, senior programs, work development, and community activities.</p>

Organization Name	Progress Foundation
Address	368 Fell Street, San Francisco, CA 94102
Phone	(415) 861-0828
Fax	(415) 861-0257
Email	ahopper@progressfoundation.org
Website	http://progressfoundation.org
Contact	Alicia Hopper, Director of Human Resources
Age Groups	All ages
Languages Spoken	Cantonese, English, Tagalog
Fees	None
Service Hours	Office: Monday – Friday, 9:00am - 5:00pm; Resident Treatment: 24/7
Services Provided	<p>Progress Foundation provides community-based residential treatment and supportive housing programs as alternatives to institutional treatment for individuals with mental disabilities. The Progress Foundation Diversion Evaluation Team (DET) provides an initial evaluation in a local psychiatric emergency clinic and acts as an advocate to ensure that clients who can benefit from the agency's services have an effective option to avoid involuntary hospitalization.</p> <p>The Crisis Residential Program offers an intensive, 24-hour therapeutic environment that works closely with local psychiatric emergency clinics to provide primary diversion from, and an alternative to psychiatric in-patient confinement.</p> <p>The Transitional Residential Treatment Program houses clients between 3 months and 1-year depending on the program, so each client receives individualized support to maintain their stability and to work on long-term goals.</p> <p>The Supported Living Program provides case management services and crisis intervention with two housing options: cooperative living apartments and independent living apartments.</p>

Organization Name	Public Advocates, Inc.
Address	131 Steuart Street, Suite 300, San Francisco, CA 94105
Phone	(415) 431-7430
Fax	(415) 431-1048
Email	info@publicadvocates.org
Website	www.publicadvocates.org
Contact	Jamie Studley, President
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:30pm
Services Provided	Public Advocates, Inc. provides legal services in class action cases for low-income people of color and underserved communities. The organization also assists people with legal services regarding telecommunications, education, health and insurance.

Organization Name	Radical Women
Address	747 Polk Street, San Francisco, CA 94103
Phone	(415) 864-1278
Fax	(415) 864-0778
Email	baradicalwomen@earthlink.net
Website	www.radicalwomen.org
Contact	Norman Gallegos, President
Age Groups	All ages
Languages Spoken	Cantonese, English, Spanish, French
Fees	None
Service Hours	Monday – Friday, 1:00pm - 5:00pm; Public Meetings: 7:00pm on the 2nd and 4th Thursdays of the month
Services Provided	Radical Women is a socialist feminist organization dedicated to building women's political leadership and working for the full equality of women, including all women of color, lesbians, the disabled, and working class women. Radical Women is involved in immigrant rights and indigenous peoples movements. Job training and education services include media relations, event planning, cooking, public speaking, graphic design, and writing. Volunteers can learn about all of the aspects involved in running a grassroots feminist organization.

Organization Name	Raphael House
Address	1065 Sutter Street, San Francisco, CA 94109
Phone	(415) 474-4621
Fax	(415) 474-7020
Website	www.raphaelhouse.org
Contact	Amanda Heier, Executive Director
Age Groups	All
Languages Spoken	English, Spanish
Service Hours	Shelter: 24/7; Office: Monday - Friday, 8:00am - 5:00pm
Services Provided	Raphael House is a shelter that offers temporary housing and support for at-risk children and families. Services include a children's program, case management, support groups, residential services, aftercare, and an after school program.

Organization Name	Refugee Transitions
Address	870 Market Street, Suite 718, San Francisco, CA 94102
Phone	(415) 989-2151
Fax	(415) 989-2153
Website	www.reftrans.org
Age Groups	All
Languages Spoken	Call for more information
Fees	None
Service Hours	Call for more information
Services Provided	Refugee Transitions assists refugees and immigrant families in becoming self-sufficient in the United States by providing services to help them learn English, and attain academic and employment skills needed to succeed in their new communities.

Organization Name	Renaissance Entrepreneurship Center
Address	275 5th Street, San Francisco, CA 94103
Phone	(415) 541-8580
Fax	(415) 541-8589
Email	sharon@rencenter.org
Website	http://www.rencenter.org/
Contact	Sharon Miller
Age Groups	24-45 years old
Languages Spoken	English, Spanish, Russian
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>REC is an economic improvement and job creation program for low- or moderate- income individuals. The Center empowers and strengthens communities through the creation of new and sustainable businesses and jobs, and the promotion of financial self-sufficiency. Renaissance offers a Business Training Class to established and aspiring entrepreneurs, especially women and minorities. Renaissance also works with government agencies and private businesses to provide business incubation services, financing resource services, network services for graduates, and a Women's Business Center.</p> <p>Renaissance Bayview: 3801 3rd Street, Ste. 616, SF, CA 94124, (415) 647-3728</p>

Organization Name	Rent Stabilization and Arbitration Board
Address	25 Van Ness Avenue, Room 320, San Francisco, CA 94103
Phone	(415) 252-4600, 24/7 Informational and Counseling Line: (415) 252-
Fax	4602, TTY: (415) 544-9845
Email	(415) 252-4699
Website	http://www.sfrb.org/
Contact	Delene Wolf, Executive Director
Age Groups	All ages
Languages Spoken	Cantonese, English, Spanish, Access to language line
Fees	None
Service Hours	Phone Counseling: Monday – Friday, 9:00am - 12:00pm, 1:00pm - 4:30pm; Front Counter Service: Monday - Friday, 8:00am - 9:00pm
Services Provided	The Rent Board arbitrates and mediates conflicts related to rent and eviction. Information and the counseling line informs tenants and landlords of their rights in many areas, including allowable increases in rent, capital improvements, security deposit issues, subletting, repair issues, tips on preparing petitions and appeals, referrals for legal consultation, just-cause eviction reasons, and other landlord-tenant conflicts.

Organization Name	Richmond Area Multi-Services, Inc. (RAMS)
Address	3626 Balboa Street, San Francisco, CA 94121
Phone	(415) 668-5955
Fax	(415) 668-0246
Email	info@ramsinc.org
Website	www.ramsinc.org
Contact	Kavoos Bassiri, LMFT, CGP, CEO
Age Groups	All ages
Languages Spoken	Cambodian, Chinese, Hindi, Japanese, Korean, Punjabi, Tagalog, Thai, Vietnamese, Russian, Spanish, and others.
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>RAMS is a private, non-profit mental health agency that is committed to advocating for and providing community based, culturally-competent, and consumer-guided comprehensive services, with an emphasis on serving Asian & Pacific Islander Americans.</p> <p>The program includes outpatient services for adults, children, youth and family; behavioral health and consultation services at schools, youth centers, and childcare sites; adult residential and integrated behavioral health and medical support services; vocational training and employment services; psychological assessment and testing; clinical, cultural, and organization consultation; and outreach and community organizing.</p>

Organization Name	Russian American Community Services (RACS)
Address	300 Anza Street, San Francisco, CA 94118
Phone	(415) 387-5336
Fax	(415) 387-5357
Email	director@racssf.org, anna.p@racssf.org, Olga.m@racssf.org
Website	www.racssf.org
Age Groups	Primarily 60+, others are welcome
Languages Spoken	Russian
Fees	None
Service Hours	Office Hours: Monday - Friday, 8:00am - 4:00pm; Lunch: 11:00am - 12:00 noon
Services Provided	<p>Established in 1977, RACS is a community-based non-profit organization that provides nutrition and supportive services to the community. RACS serves seniors in San Francisco hot, affordable, freshly-made meals at their community dining room.</p> <p>RACS also provides home deliveries to seniors and disabled adults of the Richmond and Sunset districts, as well as providing a variety of social and community services that target Russian Americans.</p>

Organization Name	Sage Project, Inc.
Address	1275 Mission Street, San Francisco, CA 94103
Phone	(415) 905-5050, 24/7 Crisis Line: (877) 336-SAGE (7243)
Email	info@sagesf.org
Website	www.sagesf.org
Age Groups	All ages
Languages Spoken	Arabic, Cantonese, English, French, German, Hebrew, Japanese, Korean, Mandarin, Portuguese, Russian, Spanish, Tagalog, Thai, Vietnamese
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>SAGE Project aims to improve the lives of individuals victimized by, or at risk for, sexual exploitation, violence and prostitution through trauma recovery services, substance abuse treatment, vocational training, housing assistance and legal advocacy.</p> <p>Programs offered by SAGE include EIPP (Early Intervention Prostitution Program), peer education and support, replication programs, STAR Center (SAGE Trauma & Recovery Center), Reclaim Your Rights (SAGE Anti-Trafficking Program), SSTC (Satellite Sexual Trauma Counseling), wellness programs, mental health services, youth programs, a transgender program, vocational rehabilitation, arts collective and creative writing, a volunteer legal advocacy program, and FOPP (First Offender Prostitution Program).</p> <p>Staff provides individual case management and weekly groups addressing topics such as substance abuse, relationships, sexual exploitation, neighborhood safety, work and vocational preparation, anger management, recognizing perpetrators, and communication.</p>

Organization Name	Samoan Community Development Center
Address	2055 Sunnydale Avenue, San Francisco, CA 94134
Phone	(415) 841-1086
Age Groups	All
Languages Spoken	Samoan
Fees	None
Service Hours	Monday – Friday, 9:00am – 5:00pm
Services Provided	<p>The Pacific Islander Youth Alliance (PIYA) program serves children and youth who live primarily in the Bayview-Hunters Point, Visitacion Valley, Outer Mission, and Potrero Hill neighborhoods.</p> <p>PIYA provides mentoring, counseling, tutoring, case management, and outreach to families.</p> <p>PIYA hosts an annual six-week Youth Leadership Summer Program that teaches and promotes the Samoan Culture to children and youth through music, language, dance, arts and crafts, and youth leadership skills.</p> <p>Cultural values of respect, love of family, appreciation, and accountability for one's actions are stressed during the summer sessions.</p>

Organization Name	San Francisco AIDS Foundation
Address	1035 Market Street, Suite 400, San Francisco, CA 94103
Phone	(415) 487-8000
Fax	(415) 487-8019
Email	rflagg@sfaf.org
Website	www.sfaf.org
Contact	Gerardo Ramos, Client Service Director; Randell Flagg, Client Services
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	Clients Services Department of the AIDS Foundation offers services to HIV/AIDS patients, including direct-client services, education and outreach, global AIDS programs, advocacy, and public policy efforts.

Organization Name	San Francisco Beacon Initiative
Address	1390 Market Street, Suite 900, San Francisco, CA
Phone	(415) 934-4848
Fax	(415) 554-8965
Email	amehta@dcyf.org
Website	www.sfbeacon.org
Contact	Asha Mehta, Initiative Director
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Varies according to program
Services Provided	<p>The Beacon Initiative is a public-private partnership that promotes youth and family centers in our public schools by offering opportunities, services and activities that promote the healthy development of children, youth, families and communities.</p> <p>The Centers offer young people a vibrant array of programs focused on five different areas that are important to their future:</p> <p>Education: Programs range from tutoring and homework help, to writing projects and other academic offerings;</p> <p>Career Development: Students can sharpen their computer skills in state-of-the art computer labs, and develop a range of other career skills;</p> <p>Arts and Recreation: Centers offer a variety of team sports (basketball, volleyball, and football) mixed with hip hop, mural painting, poetry and theatre;</p> <p>Leadership: Young people are encouraged to play a leadership role in planning activities and spearheading discussions;</p> <p>Health: Centers offer a range of health programs, including providing information about publicly- funded health coverage options for youth.</p> <p>Please see their website for the locations and phone numbers to the eight centers around the city.</p>

Organization Name	San Francisco Behavioral Health Center (Formerly MHRF)
Address	887 Potrero Avenue, 1st Floor, San Francisco, CA 94110
Phone	(415) 206-6300
Fax	(415) 206-6918
Email	linda.sims@sfdph.org
Contact	Linda Sims, Manager
Age Groups	18 years old and older
Languages Spoken	English
Fees	Call for information
Service Hours	Office Hours: Monday - Friday, 8:30am - 5:00pm
Services Provided	San Francisco Behavioral Health Center offers a program that provides long-term mental health services to the severely and persistently mentally ill population of San Francisco. The average stay is 3-4 months.

Organization Name	San Francisco Child Abuse Prevention Center
Address	1757 Waller Street, San Francisco, CA 94117
Phone	(415) 668-0494, 24/7 Parental Stress Line: (415) 441-KIDS (5437)
Fax	(415) 386-0959
Email	info@sfcapc.org
Website	www.sfcapc.org
Contact	Elissa Stevens, Client Care and Program Support Coordinator
Age Groups	All
Languages Spoken	English, Spanish
Fees	None
Service Hours	Administrative Office Hours: Monday- Friday, 9:00am - 5:00pm; Other hours vary by program
Services Provided	<p>The San Francisco Child Abuse Prevention Center offers child protection and ongoing safety for children. The TALK Line Family Support Center provides direct services to children and families, while the San Francisco Child Abuse Council provides indirect services in the form of public education and advocacy for child abuse prevention and safety awareness issues.</p> <p>The TALK Line provides a 24-Hour Parental Stress Line (415-441-KIDS). The Center also offers parents a drop-in center, children's playroom, parent/child counseling, substance abuse services, respite care program, and an economic self-sufficiency program.</p>

Organization Name	San Francisco City Clinic
Address	356 7th Street, San Francisco, CA 94103
Phone Fax Website Contact	(415) 487-5500, Voice Mail: (415) 487-5536 (415) 437-9231 www.sfcityclinic.org Jeffrey Klauser, Controller; Ana Copeland or Judy Gaer, Family Planning Coordinator: (415) 487-5569
Age Groups Languages Spoken Fees Service Hours	25 years old and older (do not provide menopausal care over 50, just sexual transmitted diseases) English, Russian, Spanish Sliding scale, Family Pact, \$10 donation Clinic Hours: Monday - Friday, 8:00am - 4:00pm; Tuesday, 1:00pm - 6:00pm; Thursday, 1:00pm - 4:00pm. Please come early to ensure you will be seen, the center is closed once they reach capacity for the day.
Services Provided	San Francisco City Clinic offers walk-in family planning services. Services include pelvic exams, contraceptive and morning-after emergency contraceptive services, STD evaluation, HIV testing, and Hepatitis B injections for those under 30.

Organization Name	San Francisco Conservation Corps
Address	241 5th Street, San Francisco, CA 94123
Phone Fax Email Website Contact	(415) 928-7322 (415) 928-7330 See website www.sfcc.org Chase Torres
Age Groups Languages Spoken Fees Service Hours	18 – 26 years old English None Monday – Friday, 8:30am - 5:00pm
Services Provided	San Francisco Conservation Corps offers young adults the opportunity to earn a high school degree while gaining marketable job skills. The program offers literacy classes, ESL, employment and academic training for youth and young adults, counseling, and citizenship preparation. The agency also offers multi-media computer training, conservation awareness, leadership, and civic involvement. SFCC - Fort Mason Office Building 102, Fort Mason, San Francisco, CA 94123 (415) 928-7417 The Presidio Recycling Center (ROT) 1243 Appleton Street, San Francisco, CA 94129 (415) 928-741, ext. 315

Organization Name	San Francisco County Veterans Services
Address	27 B Van Ness Avenue, San Francisco, CA 94102
Phone	(415) 503-2000, Toll Free (CA Only): 1-800-807-5799
Fax	(415) 503-2010
Website	http://www6.sfgov.org/index.aspx?page=162
Contact	Cheryl D. Cook, Senior Service Officer, Program Supervisor, (415) 503-2015
Age Groups	Veterans and their Dependents
Fees	None
Services Provided	<p>The San Francisco County Veterans Service Office assists veterans and their dependents in understanding and applying for benefits and entitlements from the U.S. Department of Veterans Affairs.</p> <p>Office locations: VA Downtown Clinic 401 Third Street, SF, CA 1st and 2nd Friday of each month, 8am - 11am San Francisco VA Medical Center 4150 Clement St., SF, CA Tues/Wed/Thurs, 7:30 am - 4:00pm</p> <p>Please call for information regarding days they are at San Francisco State University & City College of San Francisco campuses. Walk-ins are welcome.</p>

Organization Name	San Francisco Dental Care Referral Resources
Address	Various Locations, San Francisco, CA
Fees	None
Services Provided	MEDICAL (DENTI-CAL): 1 (800) 322-6384 HEALTHY FAMILIES: 1 (800) 880-5305 Delta Dental: 1 (877) 580-1042 Access Dental: 1(888) 849-8440 Premier Access Dental: 1 (888) 584-5830 Health Net Dental: 1 (800) 213-6991 Safeguard Dental: 1 (800) 880-3080 Western Dental: 1 (800) 805-8000 Healthy Kids: 1 (800) 288-5555 Denta Dental: 1 (877) 850-1042 San Francisco Women and Children Health Referral Line: 1 (800) 300-9950 San Francisco Dental Society: (415) 928-7337

Organization Name	San Francisco Department of Child Support Services
Address	617 Mission Street, San Francisco, CA 94105
Phone	1-866-901-3212, TTY: (415) 356-2791
Fax	(415) 356-2971
Email	sfdcass@sfgov.org
Website	www.sfgov.org/site/css
Contact	Karen Roye, Executive Director
Age Groups	All ages
Languages Spoken	Cantonese, English, Russian, Spanish, Vietnamese
Fees	None, no fee to open a child support case
Service Hours	Monday - Friday, 7:00am - 5:00pm; Wednesday, 7:00am - 6:00pm
Services Provided	The San Francisco Department of Child Support Services assists in establishing paternity, locating parents, requesting child support and medical support orders from the court, enforcing child and spousal support orders, modifying child support orders, and collecting and distributing child support. Other Location: Mission - Excelsior Branch Office 3120 Mission St. San Francisco, CA 94110 (415) 401-4968

Organization Name	San Francisco Department of Public Health Primary Care Dental Services
Address	Various Locations
Fees	None
Services Provided	Potrero Hill Health Center 1050 Wisconsin St., San Francisco, CA 94107; (415) 648-7609 Southeast Health Center 2401 Keith St., San Francisco, CA 94124; (415) 671-7066 Silver Avenue Family Health Center 1525 Silver Ave., San Francisco, CA 94134; (415) 657-1730 Chinatown Public Health Center 1490 Mason St., San Francisco, CA 94102; (415) 355-7400 Tom Waddell Health Center 50 Ivy St., San Francisco, CA 94102

Organization Name	San Francisco Department of the Environment
Address	11 Grove Street, San Francisco, CA 94102
Phone	(415) 355-3700
Fax	(415) 554-6393
Email	environment@sfgov.org
Website	www.sfenvironment.org, www.sfenv.sina.com/index.html (Chinese)
Contact	Thea Hillman, Communications Manager
Age Groups	18 years old and older
Languages Spoken	Chinese, Dutch, English, French, German, Spanish, Russian, and other languages
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	San Francisco Department of the Environment offers a variety of programs and services for residents. Offered services and programs include a database of local recycling locations for everything from cell phones to chicken bones, free services to help residents compost and recycle more, information about safer products, money-saving clean transportation programs, and free services to help businesses save money on energy, water and garbage bills.

Organization Name	San Francisco Department on the Status of Women (DOSW)
Address	25 Van Ness Avenue, Suite 240, San Francisco, CA 94102
Phone	(415) 252-2570
Fax	(415) 252-2575
Email	dosw@sfgov.org
Website	www.sfgov.org/dosw
Contact	Emily M. Murase, Ph.D., Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 10:00am – 4:00m; Please call to arrange an appointment for other times.
Services Provided	<p>The DOSW allocates grants to community-based organizations that provide crisis intervention and advocacy services, prevention, education, and training programs. Grants are also provided to organizations that provide shelter and transitional housing services for women and girls who are victims of domestic violence. Service Referrals are provided for a variety of educational, domestic violence, and sexual harassment resources. A social services resource guide is also maintained and published. Training is provided in the area of sexual harassment, gender equity, and counteracting violence against women and girls.</p> <p>The Justice and Courage Oversight Panel provides leadership to citywide task forces and coalitions which bring together City Departments, service providers, and prevention experts to effectively address violence against women and girls.</p>

Organization Name	San Francisco District Attorney's Office (Victim Services Unit)
Address	Hall of Justice 850 Bryant Street, Room 320, San Francisco, CA 94103
Phone	(415) 553-9044
Fax	(415) 553-1034
Website	www.sfdistrictattorney.org
Age Groups	All survivors of a violent crime (adults and children)
Languages Spoken	Cantonese, English, Mandarin, Spanish
Fees	None
Service Hours	Monday – Friday, 8:00am - 4:00pm; Phone Lines: 8:00am to 5:00pm; Intake: Monday - Thursday, 9:00am - 1:30am, 1:00pm - 3:00pm
Services Provided	The Victim Services Unit strives to make the criminal justice system humane and accessible by providing support and assistance to victims and their families in the aftermath of a crime. Victims are assisted with any criminal legal proceedings, including court accompaniment, information on court procedures and status and outcomes of court cases. The Unit offers crisis intervention, practical support and advocacy, and crime prevention and safety planning strategies. The Unit also assists victims with applying for compensation to pay for medical/dental bills, counseling services, wage losses, home security improvements and funeral expenses not covered by insurance.

Organization Name	San Francisco Family Support Network
Address	1390 Market Street, Suite 900, San Francisco, CA 94102
Phone	(415) 554-8433
Fax	(415) 554-8965
Email	info@sffsn.org
Website	sffsn.org
Age Groups	Children and their families
Fees	None
Service Hours	Call for information
Services Provided	The San Francisco Family Support Network is a unique partnership of the stakeholders in the Family Support field, including families, community-based organizations, public departments, and private foundations. The San Francisco Family Support Network was founded in June 2004, building on the San Francisco Starting Points Initiative's Strategic Plan for Supporting Families.

Organization Name	San Francisco Food Bank
Address	900 Pennsylvania Avenue, San Francisco, CA 94107
Phone	(415) 282-1900
Fax	(415) 282-1909
Email	services@sffb.org
Website	www.sffoodbank.org
Age Groups	All
Languages Spoken	English
Fees	None
Service Hours	Office Hours: Monday - Friday, 8:00am - 5:00pm
Services Provided	<p>The San Francisco Food Bank provides healthy food to alleviate hunger through direct distribution to neighborhood pantries, and allowing agencies to "shop" for selected foods at their warehouse.</p> <p>The San Francisco Food Bank partners with over 400 community organizations throughout San Francisco and Marin. They provide food to senior and daycare centers, public schools, soup kitchens and other venues.</p> <p>The San Francisco Food Bank's offered programs and services include a pantry network, shopping program, morning snack program, supplementary food program, holiday food, food stamp outreach, emergency food, home-delivered groceries and disaster relief.</p>

Organization Name	San Francisco General Hospital
Address	1001 Potrero Avenue, San Francisco, CA 94110
Phone	(415) 206-8000, Emergency Room: (415) 206-8111
Fax	(415) 206-3434
Website	www.sfdph.org (Go to "Our Services" and "Medical Services" for specific program information)
Age Groups	18 years old and older
Languages Spoken	Cantonese, English, Mandarin, Spanish, Tagalog, Russian
Fees	Call for information
Service Hours	24/7
Services Provided	<p>San Francisco General Hospital (SFGH) provides a full complement of inpatient, outpatient, emergency, skilled nursing, diagnostic, mental health, and rehabilitation services for adults and children. Programs and services offered include, behavioral health services and culturally specific psychiatric, inpatient services, the San Francisco Behavioral Health Center, primary care and subspecialty clinics, psychiatric emergency services (PES), an opiate treatment outpatient program, emergency department case management, and Women's Health Center.</p> <p>For a full list of services and their descriptions, please go to their website.</p>

Organization Name	San Francisco General Hospital Psychiatric Emergency
Address	1001 Potrero Avenue, San Francisco, CA 94110
Phone	(415) 206-8125
Fax	(415) 206-5733
Age Groups	18 years old and up
Fees	None
Service Hours	24/7
Services Provided	The Psychiatric Emergency Services (PES) at the San Francisco General Hospital and Trauma Center (SFGH) provides 24-hour, 7 day a week emergency assessment, stabilization and disposition for some 6,000 acutely ill adult psychiatric patients each year.

Organization Name	San Francisco Head Start
Address	205 13th Street, Suite 3280, San Francisco, CA 94103
Phone	(415) 405-0500
Fax	(415) 552-7257
Email	www.sfheadstart.org
Age Groups	0-5 children
Languages Spoken	Cantonese, English, Mandarin, Spanish, Tagalog, Vietnamese
Fees	None
Service Hours	Monday – Friday, 8:30am - 5:00pm; Hours vary according to site
Services Provided	Head Start is a comprehensive child development service program for income-eligible families with children 3-5 years old. Special needs services are available. Apply at any Head Start center. Head Start Centers in San Francisco include: Alemany Head Start, (415) 826-9548, 956 Ellsworth Street Cadillac Head Start, (415) 447-1384, 316 Leavenworth Street Ella Hill Hutch Head Start, (415) 885-6547, 1050 McAllister Street Hunter's View Head Start, (415) 671-0859, 729 Kirkwood Ave. Potrero Hill Head Start, (415) 821-6639, 824 Carolina Street OMI Head Start, (415) 337-0221, 1111 Junipero Southeast Head Start, (415) 821-6005, 300 Phelps Street Sunnydale Head Start, (415) 337-8407, 1652 Sunnydale Avenue Westside Head Start, (415) 474-7637, 2400 Post Street Employment Opportunity Council Head Start, (415) 749-5600, 1426 Fillmore Street, Suite 301

Organization Name	San Francisco Helps!
Address	San Francisco, CA
Website	www.sanfranciscohelps.com
Age Groups	All
Fees	None
Services Provided	San Francisco Helps! Provides free downloadable resource guides to help individuals find free daily meals and other resources in the city dedicated to helping the low-income community in San Francisco.

Organization Name	San Francisco Housing Authority
Address	1815 Egbert Avenue, San Francisco, CA 94124
Phone	(415) 715-3280, TTY: (415) 467-6754
Website	www.sfha.org
Contact	Henry Alvarez, Executive Director
Age Groups	All ages, low income families
Languages Spoken	Cantonese, English, Spanish, Tagalog, Vietnamese, Korean
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	San Francisco Housing Authority (SFHA) is a City department of that provides public and assisted housing to low-income individuals and families, senior citizens and people with disabilities. SFHA also offers job opportunities and training to their residents.

Organization Name	San Francisco Human Rights Commission
Address	25 Van Ness Avenue, Suite 800, San Francisco, CA 94102
Phone	(415) 252-2500
Fax	(415) 431-5764
Email	hrc.info@sfgov.org
Website	www.sf-hrc.org
Age Groups	All
Fees	None
Service Hours	Office Hours: Monday - Friday, 8:00am - 5:00pm
Services Provided	The Human Rights Commission works to provide leadership and advocacy to secure, protect and promote human rights for all people. The Human Rights Commission was established in 1964 by City Ordinance and became a Charter Commission in 1990.

Organization Name	San Francisco Immigrant Rights Commission
Address	City Hall 1 Dr. Carlton B. Goodlett Place, Room 352, San Francisco, CA 94102
Phone	(415) 554-5098
Fax	(415) 554-4849
Email	civic.engagement@sfgov.org
Website	www.sfgov2.org/index.aspx?page=120
Age Groups	All
Fees	None
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm
Services Provided	The purpose of the IRC is to advise the Mayor and Board of Supervisors on issues and policies relating to immigrants who live or work in San Francisco. The IRC improves, enhances, and preserves the quality of life and civic participation of all immigrants in the City and County of San Francisco.

Organization Name	San Francisco LGBT Community Center
Address	1800 Market Street, San Francisco, CA 94102
Phone	(415) 865-5555
Fax	(415) 865-5501
Email	center@sfcenter.org
Website	www.sfcenter.org
Age Groups	All ages
Languages Spoken	English
Fees	None
Service Hours	Monday - Thursday, 12:00pm - 10:00pm; Friday, 12:00pm - 6:00pm; Saturday, 9:00am - 6:00pm
Services Provided	The San Francisco LGBT Community Center provides services that include career counseling, job fairs, a computer lab, social activities, mentorships, youth meals, daycare, various workshops and much more.

Organization Name	San Francisco Mental Health Clients' Rights Advocates
Address	944 Market Street, Suite 703, San Francisco, CA 94103
Phone	(415) 552-8100, 1 (800) 729-7727
Fax	(415) 552-8109
Email	Rmarquez@sonic.net
Contact	Robert Marquez, Director
Age Groups	All ages
Languages Spoken	English and other services available through translation services.
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>The San Francisco Mental Health Clients' Rights Advocates is committed to empowering their clients through the exercise of their civil rights.</p> <p>Advocates respond to mental health clients' complaints at in-patient psychiatric units, day treatment centers, residential treatment facilities, board and care facilities, SRO hotels, and community-based mental health clinics.</p> <p>Staff members make hospital visits and conduct interviews to ensure that their client's needs are being addressed.</p>

Organization Name	San Francisco Police Department
Address	850 Bryant Street, Suite 513, San Francisco, CA 94103
Phone	Administration Office: (415) 553-1527, Non-Emergency Situations: (415) 553-0123
Website	sf-police.org
Contact	Kevin Cashman
Age Groups	All
Fees	None
Service Hours	24/7
Services Provided	<p>The San Francisco Police Department is divided into three department offices, The Office of Chief of Staff, The Office of Operations, and the Office of Administration, in order to operate efficiently and to better serve the citizens of San Francisco.</p> <p>They have various stations around the city:</p> <p>Central Station, 776 Vallejo St., SF, CA 94133 South Station at 850 Bryant St., SF CA 94103 Bayview Station at 201 Williams St., SF CA 94124 Mission Station at 630 Valencia St., SF, CA 94110 Northern Station at 1125 Fillmore St., SF, CA 94115 Park Station at 1899 Waller St., SF CA 94117 Richmond Station at 461 6th Ave., SF, CA 94118 Ingleside Station at 1 Sgt. John V. Young Ln., SF, CA 94112 Taraval Station at 2345 24th Ave., SF, CA 94116 Tenderloin Station at 301 Eddy St., SF, CA 94102</p>

Organization Name	San Francisco Police Department - Domestic Violence Response Unit
Address	Hall of Justice 850 Bryant Street, Suite 450, San Francisco, CA 94103
Phone	(415) 553-9225, Non-Emergency Situations: (415) 553-0123
Fax	(415) 553-7965
Contact	Officer on duty
Age Groups	All ages
Languages Spoken	Cantonese, English, Spanish, American Sign Language
Fees	None
Service Hours	Office: Monday – Friday, 8:00am - 5:00pm
Services Provided	The Domestic Violence Response Unit provides referrals for legal advice, counseling, shelters, restraining orders, and other police protection services.

Organization Name	San Francisco Public Library
Address	Main Library: 100 Larkin Street, San Francisco, CA 94102
Phone	(415) 557-4400, TTY: (415) 557-4433
Website	sfpl.org
Age Groups	All
Fees	None
Service Hours	Varies based on location
Services Provided	<p>The San Francisco Public Library along with the various branches offers programming to the community. Please visit any of the sites for more information, you can also visit them online for their hours and other resources. Library Branch locations:</p> <p>Anza: 550 37th Avenue Bayview-coming soon: 1601 Lane St. (temporary address) Bernal Heights: 500 Cortland Ave Chinatown: 1135 Powell St. Eureka Valley: 1 Jose Sarria Court Excelsior: 4400 Mission St. Glen Park: 2825 Diamond St. Golden Gate Valley: 1801 Green St. Ingleside: 1298 Ocean Ave & Plymouth Marina: 1890 Chestnut St. Merced: 155 Winston Dr. Mission: 300 Bartlett St. Mission Bay: 960 4th St. near Berry St. Noe Valley: 451 Jersey St. North Beach: 2000 Mason St. Ocean View: 345 Randolph St. Ortega: 3223 Ortega St. Park: 1833 Page St. Portola: 380 Bacon St. Potrero: 1616 20th St.</p>

Organization Name	San Francisco Public Library Jobs and Career Center
Address	100 Larkin Street, 4th Floor, San Francisco, CA 94102
Phone	(415) 557-4400, Main Library: (415) 557-4400
Fax	(415) 557-4524
Email	busscitech@sfpl.org
Website	http://sfpl.org/index.php?pg=0200001101
Age Groups	Adults (the library also has a teen center and a children's center)
Languages Spoken	English
Fees	None
Service Hours	Monday, 10:00am - 6:00pm; Tuesday, Wednesday, Thursday, 9:00am - 8:00pm; Friday, 12:00pm - 6:00pm; Saturday, 10:00am - 6:00pm; Sunday, 12:00pm - 5:00pm
Services Provided	The Center provides free internet and open office usage, limited to SFPL cardholders. Internet usage is limited to one hour per day, and typewriters are offered on the 5 th floor. The Center offers assistance with resume writing, drafting cover letters and job placement. Job listings for EDD, local, state, and federal employment are at the reference desk. The Center offers monthly workshops, offered every 2nd Wednesday of the month, on finding employment using the Web.

Organization Name	San Francisco Recreation and Parks Department
Address	McLaren Lodge, Golden Gate Park 501 Stanyan Street, San Francisco, CA 94117
Phone Email Website	(415) 831-2700 rpdinfo@sfgov.org http://sfrecpark.org
Age Groups Languages Spoken Fees Service Hours	All ages English None Varies depending on program
Services Provided	The Recreation and Parks Department of San Francisco offers a variety of programs and activities for youth and adults. Please see their website for specific recreation information and programming. Program areas offered by the Department include adaptive recreation, afterschool programs, aquatics, arts & crafts, dance, early child development, exercise & fitness, food & nutrition, music & performing arts, personal development, personal interest, science & technology, social activities, and sports.

Organization Name	San Francisco Safety Awareness for Everyone, Inc. (SAFE)
Address	850 Bryant Street, Room 135, San Francisco, CA 94103
Phone Fax Email Website Contact	(415) 553-1984, (415) 673-SAFE (7233) (415) 553-1967 info@sfsafe.org, irina@sfsafe.org www.sfsafe.org Program Director, Irina Chatsova
Age Groups Languages Spoken Fees Service Hours	All ages Cantonese, English, Russian, Spanish, Tagalog None Monday – Friday, 9:00am - 5:00pm; Program hours vary. Call for more information.
Services Provided	SAFE works with communities to provide crime prevention education. SAFE organizes and sponsors activities and programs, including neighborhood watch, a collaboration with area service providers, intergenerational and interethnic programs, residential security assessments, business security assessments, safety tips and brochures, website crime alerts, public safety campaigns, community policing activities, crisis management, and workplace, child and older adult safety. Other issues addressed by SAFE include street crime, graffiti, vandalism, and hate crimes.

Organization Name	San Francisco Senior Center (SFSC)
Address	890 Beach Street, San Francisco, CA 94109 481 O'Farrell Street, San Francisco, CA 94102 (Downtown location)
Phone Fax Website	(415) 775-1866, Downtown (O'Farrell St.): (415) 771-7950 (415) 923-4495 www.sfsenior.com
Age Groups Languages Spoken Fees Service Hours	60 years old and older or adults with disabilities Cantonese, English, Mandarin, Russian limited \$60-individual or \$100-couple suggested donation for membership, scholarship available Monday – Thursday, 9:00am - 4:00pm; Friday, 9:00am - 3:30pm; Downtown: Saturday and Sunday, 10:30am-1:00pm; Aquatic Park: Saturday Closed & Sunday, 11:00am - 2:00pm.
Services Provided	SFSC assists frail, low income, and ethnically diverse seniors and their families and caregivers through health promotion, supportive professionals, and an active and diverse peer community. Programs include exercising, qi gong, gardening, a walking group, rowing, dancing, a nutritious and low-cost hot lunch program, social work services, and an annual flu shot program. SFSC offers language classes in English, Spanish, Chinese, French, and a computer learning center, senior literacy program, art classes, tax preparation assistance, medical insurance counseling, and assistance with Social Security, Medicare, and SSI. Social programs include games, dancing, movies and film appreciation, discussion and support groups, and Chinese senior outreach.

Organization Name	San Francisco State University - Disability Programs and Resource Center
Address	1600 Holloway Avenue Student Service Building, Room 110, San Francisco, CA 94132
Phone Fax Email Website	(415) 338-2472, TTY: (415) 338-2472 (415) 338-1041 dprc@sfsu.edu www.sfsu.edu/~dprc/
Age Groups Languages Spoken Fees Service Hours	Current and Prospective Students of SFSU English None Monday - Tuesday, Thursday - Friday, 8:30am - 4:30pm; Wednesday, 8:30am - 2:45pm
Services Provided	The Center promotes and provides equal access to the classroom and campus-related activities. Students are provided assistance in coordinating a full range of support services so that they may define and achieve personal autonomy at SFSU. It also provides eligible students with help understanding and managing DPRC services, campus-wide access, attitudinal barriers, other campus resources, and disability civil rights. Services include registering with DPRC, an adaptive technology web site, accessible media program, deaf/hard of hearing services, disability and instructional strategies, on-campus shuttle service, parking, priority registration, scholarships, and testing accommodations.

Organization Name	San Francisco Suicide Prevention, Inc.
Address	P.O. Box 191350, San Francisco, CA 94119
Phone Fax Email Website	Business Line: (415) 984-1900, 24/7 Crisis Line: (415) 781-0500 (415) 227-0247 info@sfsuicide.org www.sfsuicide.org
Age Groups Languages Spoken Fees Service Hours	All ages English, Spanish, most other languages via telephone None 24/7
Services Provided	<p>Suicide Prevention, Inc. offers 24-hour telephone crisis intervention, emotional support, counseling, and referral for depressed, anxious, and suicidal people by phone.</p> <p>Suicide Prevention, Inc. offers a crisis line: (415) 781-0500, AIDS Nightline (5pm-5am): 1 (800) 273-AIDS, drug and alcohol treatment referrals and information: (415) 362-3400, and a TTY for all services: (415) 227-0245.</p> <p>Other services include a Survivors of Suicide support group and youth risk reduction programs.</p>

Organization Name	San Francisco Trauma Recovery Center/ Rape Treatment Center (TRC/RTC)
Address	2727 Mariposa Street, Suite 100, San Francisco, CA 94110
Phone Fax Website Contact	(415) 437-3000, 24/7 Rape Crisis Line: (415) 437-3000 (415) 437-3050 www.traumarecoverycenter.org Jon Dean Green
Age Groups Languages Spoken Fees Service Hours	18 years old and older English, Mandarin, Portuguese, Spanish None Monday - Friday, 8:00am-5:00pm (Tuesday evenings until 7pm); Sexual assault services at San Francisco General Hospital Emergency Department by a nurse practitioner or physician assistance specialist from TRC/RTC: 24/7
Services Provided	<p>TRC/RTC provides services to victims of interpersonal violence, including victims of sexual assault, gunshots, stabbings, motor vehicle crimes, and family members of homicide victims and domestic violence.</p> <p>Programs and services include crisis support for victims of sexual assault, trauma focused therapy, general information, case management, mental health services, referrals to other agencies, forensic examinations, advocacy for victims, emotional support, and support groups for victims of domestic violence, homicide victims' families, and substance abusers. Additionally, the Center provides free sexual assault exams that include evidence collection and follow-up, pregnancy and STD prevention, testing and treatment, individual counseling for rape victims and their significant others, and outreach to community agencies, police officers, and doctors.</p>

Organization Name	San Francisco Unified School District
Address	555 Franklin Street, San Francisco, CA 94102
Phone	(415) 241-6000
Fax	(415) 241-6087
Email	See website
Website	www.sfusd.edu
Contact	Carlos Garcia, Superintendent
Age Groups	All ages
Languages Spoken	English, Spanish, Tagalog, Vietnamese, Chinese
Fees	None
Service Hours	Monday – Friday, 8:00am - 4:00pm
Services Provided	<p>San Francisco Unified School District (SFUSD) educates approximately 55,000 of San Francisco's preschool, elementary, middle and high school students.</p> <p>The administrative office for the School District provides information regarding enrollment, and curriculum. The administrative office also provides information regarding bilingual education, children's centers, special education, school health and nutrition services, and support services for gay and lesbian youth.</p>

Organization Name	San Francisco Women Against Rape
Address	3543 18th Street, No. 7, San Francisco, CA 94110
Phone	24/7 Crisis Line: (415) 647-7273, Main Line: (415) 861-2024
Fax	(415) 861-2092
Email	info@sffwar.org
Website	www.sffwar.org
Contact	Janelle White, Executive Director
Age Groups	All ages
Languages Spoken	Spanish, Cantonese, Mandarin, Tagalog, Japanese, Arabic, Farsi, Russian, Portuguese, Spanish, Vietnamese, Swedish, French, Italian, Japanese, Korean, Marathi, Nepali, Romanian, Tamil
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>San Francisco Women Against Rape (SFFWAR) is a women of color-led, volunteer-based organization that has provided rape crisis services to survivors of sexual assault for over 30 years. Some of the services offered by the agency include a 24 hour crisis line, in-person counseling, support groups, rape prevention and education for teens, legal and medical advocacy, self-defense classes, information and referrals, rape prevention and education for adults.</p>

Organization Name	San Francisco Youthworks
Address	2012 Pine Street, San Francisco, CA 94115
Phone	(415) 202-7911
Fax	(415) 563-7137
Email	info@sfyouthworks.org, bmerzenich@jcy.org
Website	www.sfyouthworks.org
Contact	Camile Richards
Age Groups	16-18 years old
Languages Spoken	English, Spanish, Cantonese
Fees	None
Service Hours	Monday – Friday, 10:00am - 6:00pm
Services Provided	San Francisco Youthworks provides youth with the opportunity to explore a City government career and learn basic job skills in a supportive environment. Participants engage in paid career-oriented internships in one of over 30 departments of the City & County of San Francisco. In addition to their internship, participants are able to access ongoing career development workshops and leadership opportunities through the Youth Leadership Team, as well as fun and educational events.

Organization Name	Self-Help for the Elderly
Address	407 Sansome Street, San Francisco, CA 94111
Phone	(415) 677-7600, Social Services Department Intake: (415) 677-7585
Fax	(415) 296-0313
Email	info@selfhelpelderly.org, vivienw@selfhelpelderly.org
Website	www.selfhelpelderly.org
Contact	Intake Coordinator, Lenni Ou; Director, Vivien Wong
Age Groups	60 and above & under 60 with disability
Languages Spoken	Cantonese, Mandarin, Toishanese, Russian
Fees	None
Service Hours	Case Management: 8:30am - 5:15pm; Intake and services assistant: 9:00am - 4:00pm
Services Provided	Self-Help for the Elderly is a multi-service organization providing programs along a wellness continuum ranging from employment and social activities for those who are more independent, to in-home assistance and residential board and care to those who are more frail. The agency provides low-income housing, elder care at home, health insurance counseling, senior housing, an activity center, home health aid services, home-delivered meals, an Alzheimer's day care center, in-home supportive services, social services, nutrition services, senior job training, hospice, licensed home care, ESL/citizenship classes, care management, computer training, and elder abuse prevention, counseling and support.

Organization Name	Seneca Center for Children and Families
Address	See specific program, various locations throughout the City
Phone	(415) 642-5968
Fax	(415) 695-1263
Website	www.senecacenter.org
Age Groups	24 years old and younger
Languages Spoken	English and Spanish, but may be able to find translator when needed
Fees	Call for information
Service Hours	Office Hours: Monday - Friday, 8:30am - 5:00pm
Services Provided	<p>Seneca Center for Children and Families provides community-based and family-based service options for emotionally troubled children and their families. Seneca offers a continuum of care ranging from intensive residential treatment, to in-home wraparound services, to public school-based services.</p> <p>The philosophy behind Seneca's community-based programs is to identify the critical services that a child and family need and provide them as long as they are needed.</p> <p>Seneca has also developed an array of mental health and special education services designed to accelerate each child's academic progress, whether in public school or in an alternative school setting.</p> <p>From preschool to high school, Seneca offers specialized treatment and education services to help students with even the most intensive needs.</p> <p>Seneca also offers residential services that combine therapeutic intervention with 24-hour care in a nurturing, home-like setting.</p>

Organization Name	Senior Action Network
Address	965 Mission Street, Suite 705, San Francisco, CA 94103
Phone	(415) 546-1333
Fax	(415) 546-1344
Email	betty@sfsan.org
Website	http://www.sfsan.org/
Age Groups	50 years old and older
Languages Spoken	English, Russian, Spanish, Chinese, other language needs must be arranged in advance
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	Senior Action Network is a group of senior citizens who come together with the goal of improving the quality of seniors' lives. Their main areas of concern are health care, transportation, pedestrian safety, crime prevention, and housing.

Organization Name	Senior Center Without Walls
Address	114 Montecito Avenue, Oakland, CA 94610
Phone	Toll Free: 1-877-797-7299
Email	info@seniorcenterwithoutwalls.org
Website	www.seniorcenterwithoutwalls.org
Age Groups	60 and up
Fees	None
Service Hours	Office Hours: Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>Senior Center Without Wall is a free telephone program connecting California elders through activities, friendship, and community.</p> <p>Senior Center Without Walls offers activities, friendly conversation, and an assortment of classes and support groups to homebound elders and others who find it difficult to go to a community senior center.</p> <p>Participants call from the comfort of their own home through telephone conference calls. No special equipment is needed and the calls are completely free.</p>

Organization Name	Shalom Bayit Bay Area Jewish Women Working to End Domestic Violence
Address	P.O. Box 10102, Oakland, CA 94610
Phone	(510) 451-88745, Toll Free Helpline: 1-866-742-5667 (SHALOM-7)
Email	info@shalom-bayit.org, director@shalom-bayit.org, teen@shalom-bayit.org
Website	www.shalom-bayit.org
Contact	Lisa Kahn-Tietz, Direct Services Coordinator
Age Groups	13 years old and up
Languages Spoken	English, French, Hebrew
Fees	None
Service Hours	Monday – Thursday, 9:00am - 4:00pm; Friday, 9:00am - 12:00pm
Services Provided	<p>Shalom Bayit's mission is to foster the social change and community response necessary to end domestic violence in the Jewish community. Support services for battered women include counseling, support groups, spiritual healing, crisis intervention, and safety Planning. Their Teen Program provides healthy relationship education and teen dating violence prevention for youth and young adults ages 10-21. Community education includes speakers and workshops, training for health and mental health professionals, rabbis, and lay leaders, and cultural competency and awareness training for non-Jewish service providers.</p> <p>Technical Assistance and Consultation includes confidential client consultations, individually tailored support to congregations and groups combating abuse, kosher meals, and Jewish holiday assistance to battered women's shelters.</p>

Organization Name	South East Asian Community Center (SEACC)
Address	875 O'Farrell Street, San Francisco, CA 94109
Phone	(415) 885-2743
Fax	(415) 885-3253
Email	seaccphilip@yahoo.com
Website	www.seaccusa.org
Contact	Phillip Nguyen
Age Groups	All ages
Languages Spoken	Cantonese, English, French, Vietnamese
Fees	Varies according to program
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	SEACC provides needed business, social, and health related services to refugees, immigrants, and low-income people of the Bay Area. The Center also assists with family reunification and immigration matters, including applications for citizenship. In addition, SEACC is a strong advocate for the rights of refugees and immigrants, including quality integration into American society.

Organization Name	South of Market Child Care, Inc.
Address	790 Folsom Street, San Francisco, CA 94107
Phone	(415) 820-3500
Fax	(415) 820-3501
Email	info@somacc.org
Website	http://www.somacc.org/
Contact	Noushin Mafakham, Executive Director
Age Groups	3 months to 5 years
Languages Spoken	Cantonese, English, Mandarin, Spanish, Tagalog
Fees	Subsidized and private
Service Hours	Monday – Friday, 7:00am - 6:00pm
Services Provided	<p>South of Market Child Care, Inc. (SOMCC) serves children, their families, and the community by providing child care and family support in a safe and nurturing environment.</p> <p>SOMCC offer comprehensive programs that are multicultural, educational, and promote social, emotional, cognitive and physical development. SOMCC offers full-day child care, support services for families, parenting classes, support groups, counseling, a Family Resource Center, and an Asian Pacific Islander Family Resource Center. They have two locations:</p> <p>Yerba Buena Gardens Child- Development Center 790 Folsom Street, San Francisco, CA 94107 (415) 820-3500, Fax: (415) 820-3501</p> <p>Judith Baker Child Development Center 685 Natoma Street, San Francisco, CA 94103 (415) 487-0389, Fax: (415) 487-0387</p>

Organization Name	South of Market Community Action Network
Address	1070 Howard Street, San Francisco, CA 94103
Phone	(415) 348-1945
Fax	(415) 348-0318
Email	info@somcan.org
Website	www.somcan.org
Contact	Angelica Cabande, Organizational Director
Age Groups	All ages
Languages Spoken	English, Tagalog, Spanish
Fees	None
Service Hours	Please call to make an appointment.
Services Provided	<p>South of Market Community Action Network (SOMCAN) is committed to serving the needs of youth, seniors, veterans, the Filipino community, low-income residents, and the homeless in the South of Market neighborhood (SoMA).</p> <p>SOMCAN's mission is to build and support a strong and organized community that takes collective action to achieve social justice and equity through organizing, leadership development and community planning.</p> <p>Other services include the Low Income Family Program which provides referrals and direct service to low-income families of SoMA.</p>

Organization Name	South of Market Mental Health Services
Address	760 Harrison Street, San Francisco, CA 94107
Phone	(415) 836-1700
Fax	(415) 836-1737
Email	Ernestina.carrillo@sfdph.org
Contact	Ernestina Carrillo, Director
Age Groups	18 and up
Languages Spoken	English, Spanish, Tagalog, Cantonese
Fees	Call for information
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	<p>The Integrated Service Center at SMMHS offers 4 service teams:</p> <p>South of Market Mental Health Outpatient -- the core team that provides an array of clinic-based mental health services;</p> <p>Filipino American Counseling and Treatment Team - provides culturally relevant and bilingual services through a family-centered approach;</p> <p>SF FIRST - an intensive case management team that provides wraparound services to persons with serious mental illness and chronic public inebriates;</p> <p>In-Patient Linkage Team - provides assessment care to mentally disabled individuals who are homeless, at risk and/or have a history of homelessness.</p>

Organization Name	Southeast Child / Family Therapy Center
Address	4527 Mission Street, San Francisco, CA 94112
Phone	(415) 330-5740
Fax	(415) 330-9120
Email	maryanne.mock@sfdph.org
Contact	Maryanne Mock, LCSW, Program Director
Age Groups	All ages- Children, Youth and Families
Languages Spoken	Cantonese, English, Spanish, Mandarin
Fees	Please call for information
Service Hours	Monday - Friday, 9:00am - 5:00pm, also by appointment; Open Saturday at 100 Blanken Ave Office from 8:00am - 2:00pm
Services Provided	<p>Southeast Child /Family Therapy Center provides individual, group and family therapy for ethnically and linguistically diverse children, adolescents and their families.</p> <p>The center collaborates and consults with schools and other child and youth-serving agencies. Clinicians also work on-site at elementary, middle and high schools.</p> <p>Three office locations:</p> <p>100 Blanken Ave., San Francisco, CA 94134 (415) 330-5740, Fax: (415) 330-9120</p> <p>1525 Silver Ave., San Francisco, CA 94134 (415) 657-1770, Fax: (415) 657-1774</p> <p>3905 Mission St., San Francisco, CA 94110 (415) 337-2400, Fax: (415) 337-2415</p>

Organization Name	Special Programs for Youth
Address	375 Woodside Avenue, Building W-3, San Francisco, CA 94127
Phone	(415) 753-7810
Fax	(415) 753-7822
Website	www.sfdph.org/dph/comupg/oservices/medSvs/hlthCtrs/SPYHlthCtr.asp
Age Groups	18 years old and under
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm
Services Provided	<p>Special Programs for Youth provides health care services specifically designed for youth at four locations. At the San Francisco Youth Guidance Center, 24-hour medical and 12- hour mental health care is provided seven days a week. Dental care is offered 20 hours per week. Individual and small group counseling and health education, HIV antibody testing and follow-up services are available.</p> <p>At Log Cabin Ranch Juvenile Correction Center, located in La Honda, medical care is provided five days a week. Mental health services, including individual and small group counseling and health education, are provided three days a week. Confidential HIV antibody testing and follow-up, and a teen fathers program are also available.</p>

Organization Name	St. Anthony's Foundation
Address	150 Golden Gate Avenue, San Francisco, CA 94102
Phone	(415) 241-2600
Fax	(415) 440-7770
Email	info@stanthonysf.org
Website	www.stanthonysf.org
Contact	Shari Roeseler, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Varies according to service; Dining Room: 10:30am - 1:35pm, every day of the year; Office Hours: 8:30am - 4:30pm
Services Provided	<p>The Foundation aims to feed, heal, shelter, clothe, and lift the spirits of those in need. Programs include a dining room which serves hot meals daily in a caring setting; a free medical clinic which provides adult and pediatric patients, with no or limited health insurance, access to health care; a clothing and housewares program which provides warm clothing, blankets, linens and housewares.</p> <p>The Madonna Residence, which offers supportive residential accommodations for senior women in a comfortable, clean, and safe environment; a social work center, which connects homeless, low-incomes, undocumented, and working poor individuals and families to resources that can stabilize and improve their quality of life; and a technology lab, which offers adult computer and employment skills training, free intensive computer classes, job search counseling, and life skills courses for adults struggling with poverty, addiction, mental health challenges or homelessness.</p>

Organization Name	Stepping Stone
Address	255 Tenth Avenue, San Francisco, CA 94118
Phone	(415) 751-5921
Fax	(415) 751-5130
Email	thestepp@pacbell.net
Website	www.the-stepping-stone.org
Contact	Geil Murphy, Executive Director
Age Groups	Women 18 years old and older
Languages Spoken	English
Fees	Private, Self-pay - Admission Fee: \$550, \$205 per week
Service Hours	24 hours; Office Administration: 9:00am - 5:00pm
Services Provided	<p>Stepping Stone is a residence for working women in the early stages of recovery from alcohol abuse. Founded upon the principles of Alcoholics Anonymous (AA) 12 steps, Stepping Stone offers a 6 to 18 month residential program for women recovering from alcohol and other drugs.</p> <p>All groups, classes and individual counseling sessions are held in the evenings and on Saturdays. Women learn to build healthy relationships through peer counseling and support, and attend classes on relapse preventions, anger management, and a variety of topics pertinent to their recovery.</p> <p>Fees include food, a double room, and individual/group counseling.</p>

Organization Name	Sunset Youth Services
Address	3918 Judah Street, San Francisco, CA 94122
Phone	(415) 665-0255
Website	www.sunsetyouthservices.org
Contact	Maria Dajani, Family Support Program
Age Groups	Youth
Languages Spoken	English, Mandarin, Spanish, Arabic
Fees	None
Service Hours	Office Hours: Monday, 12:00pm - 5:00pm; Tuesday - Friday, 12:00pm - 8:00pm; Saturday, 12:00pm - 6:00pm
Services Provided	Sunset Youth Services fosters long-term stability and growth with in-risk youth and families through caring relationships and supportive services. Sunset Youth Services has a vision to be a robust community of thriving youth and adults making the sacred journey through life together.

Organization Name	Support for Families of Children with Disabilities
Address	1663 Mission Street, 7th Floor, San Francisco, CA 94103
Phone	(415) 282-7494, Resource Center: (415) 920-5040
Fax	(415) 282-1226
Email	info@supportforfamilies.org
Website	www.supportforfamilies.org
Age Groups	Families of 0-26 year olds
Languages Spoken	Cantonese, English, Spanish, Mandarin
Fees	None
Service Hours	Administration: Monday – Friday, 9:30am - 4:30 pm; Resource Center: Monday, Wednesday, Friday, 9:30am - 4:30pm; Thursday, 12:30pm - 8:30pm
Services Provided	Support for Families of Children with Disabilities offers information, education, and parent-to-parent support free of charge to families of children with any kind of disability or special health care need in San Francisco. Services and programs include various support groups, parent mentor programs, monthly parent/professional educational workshops and clinics, mental health services, community education, short-term individual and family counseling, a newsletter, phone line, drop-in center, and resource library.

Organization Name	Swords to Plowshares
Address	1060 Howard Street, San Francisco, CA 94103
Phone	(415) 252-4788
Fax	(415) 552-6267
Email	info@swords-to-plowshares.org
Website	www.swords-to-plowshares.org
Contact	Michael Blecker
Age Groups	Veterans of all Ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Swords to Plowshares is a veteran's rights organization offering a range of services to low-income and/or homeless veterans, including supportive housing, legal services, employment support, and The Iraq Veterans Project.</p> <p>The Frontline Drop-in Center services include social services, case management and community service referrals, emergency housing, eviction prevention services, mental health services, financial services, benefits advocacy, assistance with MediCal health plan services, transportation assistance and vouchers, meal vouchers, and mail and phone services.</p>

Organization Name	TALK Line Family Support Center - Safestart Support Line
Address	1757 Waller Street, San Francisco, CA 94117
Phone	(415) 387-3684, 24/7 Hotline: (415) 441-KIDS (5437)
Fax	4153860959
Email	talkline@sfcapc.org
Website	http://www.talklineforparents.org
Age Groups	Parents and guardians with children under 18 years old
Languages Spoken	Various languages offer through language line
Fees	None
Service Hours	Please call for hours.
Services Provided	<p>Through the San Francisco Child Abuse Prevention Center, the city-wide SafeStart program seeks to reduce the incidence and impact of violence on young children.</p> <p>All services are optional, free, confidential and available in English, Spanish, Cantonese and other Asian languages. Services and programs offered include a TALK Line, a family support center, counseling and therapy services, a children's playroom, respite care, community education, and strategic partnerships.</p>

Organization Name	Teenage Pregnancy and Parenting Project
Address	2730 Bryant Street, 2nd Floor, San Francisco, CA 94110
Phone	(415) 695-8300
Fax	(415) 824-2416
Email	Tapp@FSASF.org
Website	FSASF.org
Contact	Stephanie Wiggins, Director
Age Groups	12 to 24 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	San Francisco's TAPP is a comprehensive case management program for pregnant and parenting teens. TAPP case managers help ensure that teens have access to all available health, education, and social services for which they are eligible, regardless of whether they are in school. TAPP focuses on the reduction of second births to teenage parents, pregnant and parenting teenagers dropping out of school, low birth-weight babies, and risk behaviors. TAPP also provides child development and parenting education, childcare support services, nutrition and health education, job readiness, mental health programs, relationship violence prevention, and academic counseling. These support services are provided at TAPP as "one-stop" shopping, or are facilitated through longstanding partnerships with other youth-serving agencies.

Organization Name	Telegraph Hill Neighborhood Center
Address	660 Lombard Street, San Francisco, CA 94133
Phone	(415) 421-6443
Fax	(415) 433-1352
Email	Ttyson@tel-hi.org
Website	www.tel-hi.org
Contact	Tony Tyson, Director of Programs
Age Groups	All ages
Languages Spoken	Cantonese, English, Italian, Russian, Spanish, Tagalog
Fees	Sliding scale depending on service
Service Hours	Monday – Friday, 7:30am - 6:00pm
Services Provided	The Center provides opportunities for individuals and families to enrich their quality of life. The agency focuses on low- to moderate-income children, youth, families and seniors. The Center creates and strengthens community bonds by providing health and wellness programs, and broadening education and cultural experiences. Services for children include full-day childcare, before/after school programs, and a summer program from 7:30am to 6:00pm. Services and programs for youth include arts, counseling, nutrition, employment training, and workshops that facilitate discussion on social issues. Services and programs for seniors include hot lunches, social activities, health screenings and workshops, art and computer classes, and organized trips. The Community Organizing and Planning Program facilitates community meetings, sponsors neighborhood projects, and represents the neighborhood on a variety of local and citywide committees.

Organization Name	Tenderloin Health
Address	255 Golden Gate Avenue, San Francisco, CA 94102
Phone	(415) 437-2900, Dental Clinic (183 Golden Gate Ave): (415) 431-7476, TTY: (415) 431-7042
Fax	(415) 437-2950
Website	www.tlhealth.org
Contact	Kim Gilgenberg, Social Services Manager
Age Groups	21 and up
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm; Wednesday, 9:00am - 12:00pm
Services Provided	<p>Tenderloin Health works with individual clients, groups and outreach contacts to teach practical HIV prevention strategies. The center offers direct services including case management, and information and referrals.</p> <p>Special services are available for transgender people and substance users. Services include HIV emergency and long-term housing, on-site primary medical and HIV care, mental health assessment and treatment, nutrition supplementation, peer support and advocacy training, syringe exchange social networks, peer HIV education, psychosocial support groups, volunteer and intern programs, HIV counseling, testing and referral prevention, case management, individual risk reduction, counseling education forums, and street outreach services.</p>

Organization Name	Tenderloin Housing Clinic
Address	126 Hyde Street, San Francisco, CA 94102
Phone	Housing Services: (415) 771-2427, Family Housing Program: (415) 345-9290, ext. 102, Referring Cantonese or Mandarin clients: (415) 336-7713
Fax	(415) 921-8691
Website	www.thclinic.org
Contact	Randy Shaw, Executive Director
Age Groups	18 years old and older
Languages Spoken	Varied
Fees	None
Service Hours	Monday – Friday, 9:30am - 4:00pm
Services Provided	<p>The Tenderloin Housing Clinic is a housing assistance organization that rents hotels and rooms to people receiving general assistance and social security benefits. Clients must be referred by the County Adult Assistance Program, emergency shelters or community agencies. The Clinic also provides direct services to clients housed through the program, including case management, mental health outreach, employment referrals, and legal assistance.</p> <p>The Family Housing Program is located at 398 Eddy Street. Housing Services are located at 472 Turk Street.</p>

Organization Name	Tenderloin Neighborhood Development Corporation (TNDC)
Address	201 Eddy Street, San Francisco, CA 94102
Phone	(415) 776-2151, TTY: (415) 776-4819; TNDC Housing Hotline: (415) 358-3938
Fax	(415) 776-3952
Email	info@tndc.org
Website	www.tndc.org
Contact	Donald Falk, Executive Director
Age Groups	18 years old and older for housing; 5-17 years old for after-school programs
Languages Spoken	English, Spanish, Cantonese, Tagalog, Mandarin
Fees	None
Service Hours	Office Hours: 8:30am - 5:00pm
Services Provided	TNDC provides safe, affordable housing with support services for low-income people in the Tenderloin community. Their mission is to be a leader in making the neighborhood a better place to live. Services and programs include affordable and low-income housing, emotional and physical counseling, child care, job training, and referrals.

Organization Name	Tenderloin Outpatient Clinic
Address	134 Golden Gate Avenue, San Francisco, CA 94102
Phone	(415) 673-5700
Fax	(415) 292-7140
Email	hydestinc@sbcglobal.net
Website	http://hydestreetcs.org/tenderloin_clinic.html
Contact	Cindy Gyorj, LCSW
Age Groups	18 years old and older
Languages Spoken	English
Fees	Call for information
Service Hours	Office Hours: Monday, Wednesday - Friday, 9:00am - 5:00pm; Tuesday, 9:00am - 2:00pm
Services Provided	The Tenderloin Outpatient Clinic provides an array of services built on a model of comprehensive care. Using a team approach to treatment, a multi-disciplinary staff works together to address the often complex problems of their client population. The Clinic's goal is to enable members to develop skills, self-confidence and a sense of belonging to their community. The Clinic offers assessments, group treatment and medication.

Organization Name	The Family School
Address	3101 Mission Street, Suite 101, San Francisco, CA 94110
Phone	(415) 550-4178
Fax	(415) 550-4182
Email	info@thefamilyschool.org
Website	www.thefamilyschool.org
Contact	Patricia Becerra, Childcare Director
Age Groups	4 months to 5 years
Languages Spoken	Varies Language
Fees	None
Service Hours	Monday – Friday, 7:30am - 5:30pm
Services Provided	The Family School helps San Francisco families with their child care services and needs.

Organization Name	The Latino Commission of Alcohol & Drug Abuse Services, Inc.
Address	301 Grand Avenue, Suite 301, South San Francisco, CA 94080
Phone	(650) 244-1444
Website	http://www.thelatinocommission.org/
Contact	Debra Camarillo
Age Groups	18 years old and older
Languages Spoken	English, Spanish
Fees	Please call for information
Service Hours	Please call for information
Services Provided	<p>The Latino Commission of Alcohol & Drug Abuse Services, Inc. (TLC) offers substance abuse treatment in a bilingual, bicultural setting.</p> <p>TLC was organized and incorporated in early 1991 by concerned community members, due to the alarming increase in alcohol and drug abuse problems among Latinos.</p> <p>The formation of TLC was an empowerment initiative for direct community involvement in substance abuse, and resulted in the removal of numerous barriers preventing Latinos from accessing substance abuse treatment systems.</p>

Organization Name	The Riley Center
Address	The Women's Building 3543 18th Street, 3rd Floor, San Francisco, CA 94110
Phone	(415) 552-2943, 24/7 Hotline: (415) 255-0165
Fax	(415) 552-0337
Email	shelter@rileycenter.org, co@rileycenter.org, mari@rileycenter.org
Website	www.rileycenter.org
Contact	Mari Alaniz
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Spanish, all other languages via interpreter
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm; Crisis Line and Shelter: 24/7
Services Provided	<p>The Riley Center, a program of the St. Vincent de Paul Society of San Francisco, offers safe and confidential services women in abusive relationships and their children through Rosalie House, Brennan House, The Community Office, and CalWORKs.</p> <p>Rosalie House is an eight-week emergency shelter for battered women and their children.</p> <p>Brennan House is an 18-month transitional program for formerly battered women and their children.</p> <p>The Riley Center Community Office offers drop-in services to battered women, as well as former residents of Rosalie House and Brennan House. Services include individual peer counseling, case management, advocacy, support groups, information and referrals. Referrals are also provided regarding child care, clothing, job training and employment, food, legal assistance, and medical care.</p> <p>Clients must call the Hotline or drop-in at The Community Office prior to receiving any shelter or emergency service.</p>

Organization Name	Toolworks
Address	25 Kearny Street, Suite 400, San Francisco, CA 94108
Phone	(415) 733-0990, Videophone: (415) 255-5857
Fax	(415) 733-0991
Email	info@toolworks.org
Website	www.toolworks.org
Contact	Kristy Seck, Vice President of Client Services
Age Groups	Adults
Languages Spoken	Sign Language
Fees	None
Service Hours	Monday - Friday, 8:00am - 4:30pm
Services Provided	<p>Toolworks, in partnership with people with disabilities, is a human service agency dedicated to providing the tools and resources that promote independence, equality and personal satisfaction.</p> <p>Toolworks provide services that increase economic and social opportunities for people with disabilities by creating programs driven by individual choice and valuing the strengths and abilities of each individual.</p>

Organization Name	U.S. Department of Veterans Affairs
Address	801 Vermont Avenue, Washington, DC 20420
Phone	1-800-827-1000
Website	http://www.va.gov/
Fees	None
Services Provided	The United States Department of Veterans Affairs helps veterans get access to a variety of resources that are available to them. These resources include health care, disability compensation, pensions, the GI Bill, vocational rehabilitation and employment, dependents' education assistance, survivor benefits, home loans, life insurance, traumatic injury insurance, cemetery services, burials, headstones and markers, presidential memorial certificates, a nationwide gravesite locator, burial flags, and burial allowances.

Organization Name	U.C. Berkeley Disabled Students Program (DSP)
Address	260 Cesar E. Chavez Student Center, No. 4250, Berkeley, CA 94720
Phone	(510) 642-0518, TTY: (510) 642-6376
Fax	(510) 643-9686
Website	www.dsp.berkeley.edu
Age Groups	Berkeley students and prospective students
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 8:00am - 12:00pm, 1:00pm - 5:00pm
Services Provided	The DSP provides a wide range of federal and state legally mandated services and accommodations for eligible students with verified disabilities. Services include exam proctoring services for faculty, academic advising, academic accommodations, attendant referral, auxiliary services, assistive technology, disability access services, and a DSP student grant.

Organization Name	UCSF Women Health Resource Center
Address	2356 Sutter Street, 1st Floor, San Francisco, CA 94115
Phone	(415) 353-2668
Website	http://whrc.ucsf.edu/whrc/
Age Groups	Women 18 and over
Fees	None
Service Hours	Monday - Thursday, 9:00am - 6:00pm; Friday, 9:00am - 5:00pm
Services Provided	The Center offers OB/GYN, primary care and mammography, and consists of a pharmacy program, a Continence Center, a Fibroid Center, and The Center for Reproductive Health and Fertility. This centralization of services enhances the ability to provide multidisciplinary care to women. The UCSF Women's Health Resource Center strives to increase women's access to information about all aspects of their health, provide excellence in the quality and variety of education available for women and their families, offer women a centralized resource for community and health care provider referrals specific to their needs, and encourage and create participatory, women-sensitive health education programming.

Organization Name	Vietnamese Youth Development Center
Address	166 Eddy Street, San Francisco, CA 94102
Phone	(415) 771-2600
Fax	(415) 771-3917
Email	info@vydc.org
Website	http://vydc.org/
Contact	Judy Young, Executive Director
Age Groups	12 - 24 years old
Languages Spoken	Cambodian, Cantonese, English, Lao, Vietnamese
Fees	None
Service Hours	Monday – Friday, 10:00am - 6:00pm
Services Provided	The Vietnamese Youth Development Center offers a variety of services to Southeast Asian youth, including employment training, case management, mental health analysis, substance abuse prevention, delinquency prevention, educational counseling, tutoring after-school programs, leadership training, recreational activities, arts and media programs, and school-site support services. Specific activities include communication skills and problem solving workshops, team sports (basketball and bowling), youth theater projects , hip-hop and Cambodian dance classes, weekend excursions (biking trips and picnics), cultural gatherings, and community services.

Organization Name	Visitacion Valley Community Center
Address	50 Raymond Avenue, San Francisco, CA 94134
Phone	(415) 467-6355, Family Resource Center: (415) 494-5209, Senior Center: (415) 467-4499
Fax	(415) 467-3757
Website	www.vccsf.org
Contact	Julie Cavanaugh
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Spanish, Tagalog, Toisanese
Fees	None
Service Hours	Office: Monday – Friday, 10:00am - 5:30pm; Child Care: Monday - Friday, 7:30am - 6:00pm; Saturday and Sunday, 9:30am - 12:30pm
Services Provided	Visitacion Valley Community Center offers a variety of programs to the community, including youth programs, adult programs, and senior programs. The Youth Program (415-452-4907) offers employment services, recreation and Beacon Center programs. The Adult Program (415-467-2341) offers ESL and citizenship classes, parenting and parent involvement classes, and ceramics. The Senior Citizens Program (415-467-4499) offers meals (small donation requested), lectures and films, arts and crafts, exercise programs, and entertainment.

Organization Name	W.O.M.A.N., Inc.
Address	333 Valencia Street, Suite 450, San Francisco, CA 94103
Phone	Office: (415) 864-4777, 24/7 Crisis Line: (415) 864-4722, Toll Free: 1-877-384-3578
Fax	(415) 864-1082
Email	outreach@womaninc.org, director@womaninc.org
Website	www.womaninc.org
Contact	Roberta Toomer, Executive Director
Age Groups	14 years old and older; Day care is provided for client's children
Languages Spoken	English and Spanish, other languages through language line
Fees	None
Service Hours	Drop-In Counseling: Monday - Friday, 10:00am - 4:00pm
Services Provided	W.O.M.A.N., Inc. provides services to battered women and their children who are presently or have been in, violent relationships. Services include a 24-hour crisis line for support and referrals, individual counseling, support group counseling, community education around domestic violence, and specific support services for Latinas, Lesbians, bi-sexual and transgender women. The California Domestic Violence Counselor Certification Training is also available.

Organization Name	Walden House
Address	1735 Mission Street, San Francisco, CA 94103
Phone	(415) 226-1775, TDD: (415) 970-7577
Fax	(415) 970-7558
Website	www.hafc-wh.org
Contact	Vitkas Eisen, CEO
Age Groups	18 and over
Languages Spoken	Translation services available
Fees	Call for information
Service Hours	Monday - Friday, 8:45am - 5:30pm
Services Provided	The Walden House engages, heals, teaches, trains, houses, clothes, and feeds people with alcohol and other drug addictions. Services and programs include insurance and self-pay programs, the Walden Institute of Training, outpatient mental health services, residential mental health services, a representative payee programs, adult services, adolescent services, youth mentoring, community support projects, and criminal justice programs.

Organization Name	West Bay Pilipino Multi-Service Center
Address	175 7th Street, San Francisco, CA 94103
Phone	(415) 431-6266
Fax	(415) 564-6263
Email	westbaycenter@gmail.com, westbay175@gmail.com
Website	www.westbaycenter.org
Contact	Rudy Asercion, Executive Director
Age Groups	All ages
Languages Spoken	English, Ilocano, Tagalog, Visaya, Kapangpangan
Fees	None
Service Hours	Monday – Friday, 9:00am - 6:00pm
Services Provided	<p>The West Bay Pilipino Multi-Service Center offers culturally sensitive community and youth services to the Filipino community, including public health, employment assistance, housing, counseling, mental health care, information and referrals, a crisis hotline, breast cancer care and prevention, after school tutoring, homework assistance, recreational activities, film making, personal financial literacy courses, obesity prevention programs, and physical fitness activities.</p> <p>The West Bay Pilipino Multi-Service Center also offers assistance to Filipino WWII Veterans.</p>

Organization Name	Westside Community Services
Address	1153 Oak Street, San Francisco, CA 94117
Phone	(415) 431-9000
Fax	(415) 431-1813
Email	info@westside-health.org
Website	www.westside-health.org
Contact	Maryann Jones, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Call for information
Service Hours	Office Hours: 8:30am - 5:00pm; Site hours vary
Services Provided	<p>Westside Community Services holistically assesses clients to provide them with a comprehensive array of services through its mental health, substance abuse, HIV/AIDS, violence response and prevention, and youth leadership programs.</p> <p>Community behavioral health services include adult outpatient services, assertive community treatment (ACT), methadone maintenance and detoxification, HIV testing and counseling, and a crisis center.</p> <p>HIV/AIDS services include testing, counseling, linkages, case management, and home care.</p> <p>Child, youth and family services include outpatient services, CalKIDS, Teen CORE, AJANI (Afro-centric Family Focused Mental Health Treatment), CalWORKs, and special education and mental health partnerships (SED).</p>

Organization Name	Women in Dialogue: In Defense of Prostitute Women's Safety Collaboration with U.S. Prostitutes Collective
Address	333 Valencia Street, Room 350 Mailing Address: PO Box 14512, San Francisco, CA 94110
Phone Fax Contact	(415) 626-4114 (415) 558-4114 Rachel West, U.S. Prostitutes Collective Coordinator, Cell: (415) 640-4250
Age Groups Languages Spoken Fees Service Hours	All ages English, Mandarin, Spanish, Vietnamese None Please call to arrange an appointment
Services Provided	Women in Dialogue provides community education, promotes public awareness, and offers education and training in violence prevention. They also provide legal advice, advocacy and support to women prostitutes who have been raped or sexually assaulted. Women in Dialogue is run by women from similar backgrounds, and respects their clients' confidentiality and privacy.

Organization Name	Women's Community Clinic (WCC)
Address	1833 Fillmore Street, 3rd Floor, San Francisco, CA 94115
Phone Fax Email Website Contact	(415) 379-7800 (415) 379-7804 carlina@womenscommunityclinic.org, "Contact" page on website www.womenscommunityclinic.org Carolina Hansen, Executive Director
Age Groups Languages Spoken Fees Service Hours	12 years old and older English, Spanish None Clinic: Monday, Wednesday, Thursday, 1:00pm - 9:00pm; Tuesday, 9:00am - 9:00pm; Friday, 9:00am - 5:00pm; Saturday, 9:00am - 1:00pm
Services Provided	WCC serves women and the transgender/gender variant community members with inadequate health insurance or confidentiality needs. WCC offers general medical services, including care for general gynecological concerns, annual exams, emergency contraception, birth control, screening and treatment of sexually transmitted infections, rapid HIV testing and counseling, pregnancy testing and counseling, menopausal care, colposcopies, and enrollment for free mammograms. Additionally, WCC offers consultation and referrals for more specialized medical care and social services. The Clinic Outreach Program distributes prevention materials such as condoms, hygiene kits and safer drug use kits, as well as health education and risk reduction information.

Organization Name	Women's Initiative for Self Employment (WISE)
Address	1398 Valencia Street, San Francisco, CA 94110
Phone	(415) 641-3460
Fax	(415) 826-1885
Email	nlevine@womensinitiative.org
Website	www.womensinitiative.org
Contact	Nicole Levine, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	Sliding scale
Service Hours	Monday – Friday, 8:30am - 4:30pm
Services Provided	<p>WISE assists low-income women who have a business idea in achieving self-sufficiency through self-employment.</p> <p>Women enrolled in the program can access small business training, computer and internet training, and other support services.</p>

Organization Name	Wu Yee Children's Services
Address	706 Mission Street, 6th Floor, San Francisco, CA 94103
Phone	(415) 677-0100
Fax	(415) 495-2242
Email	Please see "Inquiry Form" on website
Website	www.wuyee.org
Contact	Ben Wong , Interim Executive Director
Age Groups	All ages (0 – 5 years, school age, families)
Languages Spoken	English, Spanish, Cantonese, Mandarin
Fees	Sliding scale to full fee
Service Hours	Monday – Friday, 7:30am - 5:30pm
Services Provided	<p>Wu Yee Children's Services delivers a comprehensive range of services to low-income children and families regarding child development, family services, and provider services. Services and programs include parent education, toddler playgroups, five preschools, family services for pregnant women, child care resources and referrals, a lending library, a child development program, infant and toddler centers, and after school programs.</p>

Organization Name	Young Community Developers
Address	1715 Yosemite Avenue, San Francisco, CA 94124
Phone	(415) 822-3491
Fax	(415) 822-1196
Email	info@ycdjobs.org, youngcommunitydevelopers@gmail.com
Website	www.ycdjobs.org
Contact	Dion Jay Brookter, Director of Operations; Shamann Walton, Executive Director
Age Groups	All ages
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 8:00am - 5:00pm; Employment Drop-In: Tuesday, Wednesday, and Thursday, 12:00pm - 4:00pm; See website for agency, pre-employment, and construction orientation days and times
Services Provided	Young Community Developers provides a variety of training and support opportunities for residents of the Bayview-Hunters Point neighborhood. Services and programs include apprenticeships, job placement, pre-employment services, workforce development, customer service training, carpentry training, and environmental remediation.

Organization Name	Young Men's Christian Association (YMCA) of San Francisco
Address	631 Howard Street, Suite 500, San Francisco, CA 94105
Phone	(415) 777-9622
Fax	(415) 777-6915
Website	www.ymcasf.org
Contact	Charles Collins, President and CEO
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin, Spanish, others vary by branch
Fees	Sliding scale
Service Hours	Monday – Friday, 8:30am - 5:00pm
Services Provided	The YMCA offers a variety of recreational and support classes for kids, teens, adults, families, seniors, and groups/schools. Programs and services include ESL and citizenship classes, child care, senior recreation, sports and physical fitness activities, computer training, employment training, counseling, parenting classes, and youth tutoring. Please see the website for specific program information and site locations.

Organization Name	Young Women's Christian Association (YWCA) of San Francisco
Address	940 Powell Street, San Francisco, CA 94108
Phone	(415) 397-6886
Fax	(415) 397-1011
Email	Anna@ywcasf-marin.org
Website	www.ywcasf-marin.org
Contact	Anna Au
Age Groups	All ages
Languages Spoken	Cantonese, English, Mandarin,
Fees	None
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>The YWCA provides preventative and intervention services to youth, especially those "at risk" in San Francisco and Marin. The Chinatown Youth Program includes bilingual after school programs, a computer lab, multicultural enrichment, intergenerational activities, and field trips.</p> <p>The Computer Learning Center offers basic computer skills, internet tutorials, and educational programs.</p> <p>ESL (English as a Second Language) courses are offered. The YWCA Apartments are low-cost, federally subsidized housing facilities that offer bilingual case management, counseling, recreational activities, and cultural enrichment activities.</p> <p>The YWCA Computer Learning Center, YWCA Chinatown Youth Programs, and YWCA Apartments are all located at 940 Powell Street, San Francisco, CA 94108. Please call (415) 397-6886 for more information.</p>

Organization Name	Youth Commission (City and County of San Francisco)
Address	City Hall 1 Dr. Carlton B. Goodlett Place, Room 345, San Francisco, CA 94102
Phone	(415) 554-6446, TTY: (415) 554-5227
Fax	(415) 554-6140
Email	youthcom@sfgov.org
Website	www.sfgov.org/site/youth_commission
Contact	Phimy Truong, Mario Yedidia
Age Groups	12 – 23 years old
Languages Spoken	English
Fees	None
Service Hours	Monday - Friday, 9:00am - 6:00pm; The Commission meets on 1st and 3rd Mondays of each month at 5:30pm at City Hall, Room 416.
Services Provided	The Youth Commission is a diverse group of 17 young people between the ages of 12 and 23. Members are appointed by the Board of Supervisors and the Mayor to actively participate in local government to ensure that young people have a role and a voice in the policy and budget decisions that impact their lives.

Organization Name	Youth Justice Institute
Address	P.O. Box 31733, San Francisco, CA 94131
Phone	(415) 753-7625
Fax	(415) 753-4464
Email	info@yj institute.org
Website	www.yj institute.org
Contact	Kaina Terrazas Walker
Age Groups	12 – 24 years old
Languages Spoken	English, Spanish
Fees	None
Service Hours	Monday – Friday, 9:00am - 5:00pm
Services Provided	<p>Youth Justice Institute’s (YJI) mission is to effectively address the needs of youth involved in the juvenile system, so that they are able to transition into healthy adults. YJI provides direct services, facilitates information sharing and partnerships, and advances the knowledge of what works. Youth are referred to YJI from the Probation Department, Parole Department, or Juvenile Hall.</p> <p>375 Woodside Avenue, Buildings W-1 & W-2, San Francisco, CA 94127, Fax: (415) 753-4464</p>

Organization Name	Youth Leadership Institute
Address	28 Second Street, Suite 400, San Francisco, CA 94105
Phone	(415) 836-9160
Fax	(415) 836-0071
Email	info@yli.org
Website	www.yli.org
Contact	Jennifer Lyle
Age Groups	Works primarily with youth aged 13-24, but also offers programs with youth-adult partnerships.
Languages Spoken	English
Fees	Call for information
Service Hours	Monday - Friday, 9:00am - 5:00pm
Services Provided	<p>Youth Leadership Institute (YLI) provides support opportunities for young people to develop and build their leadership skills while they address the impact of alcohol, tobacco, drugs, and other prevention-related issues in their communities.</p> <p>YLI offers young people opportunities to create and implement projects using an environmental prevention framework. This approach identifies and addresses messages and policies that push a dynamic role in the health of young people.</p> <p>Historically, projects have focused on preventing the use of alcohol, tobacco, and other drugs among young people.</p>

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and need a job?**

We can help you.

Transitions**SF**

To qualify, you must:

- Need a job
- Live in San Francisco
- Have an open child support case
- Be unable to make child support payments
- Be willing to do what it takes

The San Francisco Mayor's Office of Economic and Workforce Development, in partnership with Department of Child Support Services and Goodwill Industries, has new programs with real opportunities to help you get training, get a job, and assist you in supporting your child(ren).

Please join us for a TransitionsSF orientation to see which program you qualify for. Orientations are held monthly.

Information regarding the monthly orientations can be found at www.sfgov.org/dcss or at www.facebook.com/sfdcsc or you can email us at sfdcsc-transitions@sf.gov.

Space is limited. Please call **(415) 356-2942** to reserve your space or for additional information.



Find the SF Department of Child Support Services on Facebook at www.facebook.com/sfdcsc

The San Francisco Department on the Status of Women makes every effort to ensure the accuracy of information in the Directory. If you would like to make changes or suggest a new agency or program for the next Directory of Social Services for Women in San Francisco, please fax the below information to 415-252-2575 or email dosw@sfgov.org.

ATTN: DOSW Directory of Social Services for Women – UPDATES & CHANGES
FAX: 415-252-2575

Name: _____

Email: _____

Phone number: _____

Fax number: _____

Organization Name	
Address, City, ZIP	
Phone	
Fax	
Email	
Website	
Contact Person	
Age Groups	
Languages Spoken	
Fees	
Service Hours	
Description of Services	

Please check off all Primary Services provided:

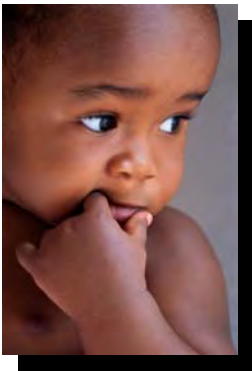
<input type="checkbox"/>	Children’s Services	<input type="checkbox"/>	Lesbian/Gay/Bisexual/Transgender Services
<input type="checkbox"/>	Counseling and Support Services	<input type="checkbox"/>	Mental Health Services
<input type="checkbox"/>	Employment Assistance and Training	<input type="checkbox"/>	Neighborhood Community Centers
<input type="checkbox"/>	Health Care	<input type="checkbox"/>	Senior Services
<input type="checkbox"/>	Housing Assistance	<input type="checkbox"/>	Services for Individuals with Disabilities
<input type="checkbox"/>	Human Trafficking	<input type="checkbox"/>	Shelter and Transitional Living
<input type="checkbox"/>	Immigration Services	<input type="checkbox"/>	Substance Abuse Treatment
<input type="checkbox"/>	Information / City Services	<input type="checkbox"/>	Violence Against Women Services
<input type="checkbox"/>	Legal Assistance	<input type="checkbox"/>	Youth Services



Information for Unmarried Parents

Paternity Means Fatherhood.

When parents are unmarried, the father does not automatically have the legal rights of a parent. The Paternity Opportunity Program (POP) offers free, voluntary paternity establishment, without having to go to court.



Establishing Paternity Helps Your Baby.

- ◆ The father's name can be placed on the birth certificate.
- ◆ The child may receive inheritance, health insurance, life insurance, veterans benefits, and Social Security benefits from the father.
- ◆ The father's medical history can become available if the child becomes ill.

Parents Must Sign the Declaration of Paternity Form BEFORE the Father's Name Can Be Added to the Child's Birth Certificate.

As parents, you can establish paternity for your baby by signing a voluntary Declaration of Paternity form in the hospital when your baby is born. The hospital staff will provide you with the necessary paperwork.



**For a confidential consultation,
please call (415) 356-2754 or
e-mail us at sfdcass@sfgov.org**

San Francisco Department of Child Support Services • Karen M. Roye, Director • Main Office:
617 Mission Street, San Francisco, CA 94105 • Open Monday, Tuesday, Thursday, and Friday
from 7:00 AM - 5:00 PM and Wednesdays from 7:00 AM to 6:00 PM •
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