

# Pollworker Post

DEPARTMENT OF ELECTIONS

WINTER 2010

## A Job Well Done!

The November 2, 2010 General Election was a smashing success in San Francisco. We served 284,625 voters, a 61% turnout! With high voter turnout, an extensive five-card ballot, and complex procedures for handling ballot-volume, everyone had extra challenges. We could not have made it through this busy election without each and every one of our pollworkers. Thank you for your dedication and perseverance!

### Election Day by the Numbers

#### Voter Participation

On election Day there were 466,414 registered voters in San Francisco. An impressive 284,625 (61%) cast their ballots. The hefty five-card ballot resulted in over 1.4 million ballot cards being processed by the Department, with many of our staff working round-the-clock to certify the Election within the 28-day deadline.

#### Early Voting

Nearly 6,000 people—about 1% of registered voters—voted early at City Hall during the four weeks preceding Election Day.

#### Vote-By-Mail Voting

The Department mailed 215,343 vote-by-mail ballots and of those 144,512 (67%)

were voted and returned, constituting over two thirds of all vote-by-mail votes cast on Election Day!

#### Polling Places

567 Polling Places were utilized on November 2nd. 542 (95%) were accessible to voters with disabilities, more than ever before!

#### Pollworkers

2,402 pollworkers worked this Election, including 1,015 new workers, and 1,387 workers who had worked previously. 838 High School students worked on Election Day, making up 34% of our staff in the field.

#### In-Field Support Personnel

A total of 108 staff members comprised of 53 Field Election Deputies, 22 District Leads and 33 voting equipment specialists traveled throughout the city on Election Day to monitor and provide procedural and technical support to 567 polling places.

#### Election Center

The Department was staffed with over 80 Department Personnel on Election Day, providing effective resolutions to various issues called in by pollworkers, voters, campaigns. We received over 1,800 inbound calls throughout the day!

## Exciting Innovations!

During the last Election cycle, the Pollworker Division debuted our newest tool to better communicate and facilitate your involvement in the Election Process.

Nearly 800 of you utilized the new Pollworker Profile Page to log into your personal profile and access the most up-to-date election information at any given time. By logging into your individual profile page, you are able to view the date, time and location of your assigned training class, access the address of your assigned polling place along with specific door-to-door directions from your own home; view training materials to help prepare for election day, and view information about payroll and check mailings.

Inspectors, once assigned to a precinct, are able to view contact information for their tem members and be reminded to make contact with each clerk before Election Day.

We're hoping to further expand this tool to in-

clude additional features that will allow you to verify your contact information and update it if necessary; reply to availability letters prior to every election, schedule training classes and more!

We hope this new feature will aid the department in communicating with our pollworkers more efficiently, reducing postage costs and saving financial as well as natural resources.

If you have an idea for how to improve the functionality of this tool, or ideas for new features, we'd love to hear them. And of course, if you have any questions about how to utilize the profile page, we'd be happy to assist!

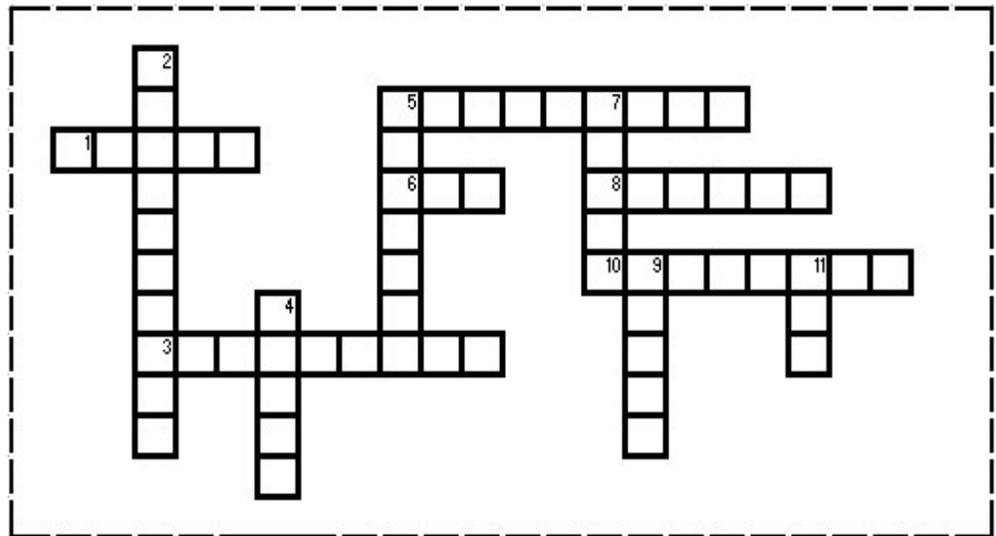
## Until Next Time

Although the Mayoral Election is not until November 8th, 2011, Governor-elect Jerry Brown has just announced the possibility of a Special Election this Summer. Keep an eye on your mail box, we may be sending you an availability letter sooner than we thought! In the meantime, enjoy the holidays and have a fantastic New Year!

# POLLWORKER CROSSWORD

Across:

1. The name of every Standard \_\_\_\_\_ is listed in the Roster.
3. To prepare an Edge voter card, use the Card \_\_\_\_\_.
5. Every polling place is staffed with one \_\_\_\_\_.
6. Pollworker must arrive by \_\_\_\_\_ AM on election Day.
8. Completed vote-by-mail and provisional envelopes go in the \_\_\_\_\_.
10. A voter can only vote a \_\_\_\_\_ ballot at their home polling place.



Down:

2. Voters can surrender their \_\_\_\_\_ Ballot at any polling place on Election Day.
4. F.E.D. stands for \_\_\_\_\_ Election Deputy
5. Only standard ballots should be fed into the \_\_\_\_\_ machine.
7. Always closely follow the procedures listed on each of your Job \_\_\_\_\_.
9. The Voter Roster, Ballots, and other important Election Day materials are displayed on the Election \_\_\_\_\_.
11. If the Insight machine does not accept a ballot, you can always place it in the \_\_\_\_\_ bin.