Mayor's Office on **Disability**



City and County of San Francisco
Nicole Bohn
Director

CCSF Authorized Vendors

SIGN LANGUAGE PROVIDERS

Bay Area Communication Access (BACA) (V#17514)

443 Tehama St.

San Francisco CA 94103 Voice: 415. 356.0405 VP: 415. 685.4411 Fax: 415. 356.0495

E-mail: bacareq@bacainterp.com URL: http://www.bacainterp.com

Signing Systems *

ASL, SEE, PSE, Oral, and Spanish Sign Language, CDI provided; performance-related interpreting provided

Rates: M-F 8 A.M. to 5 P.M. - \$90/hour, 2 hour minimum; or \$135/hour for 1 hour Weeknights, Weekends and Holiday Day Rates - \$100/hour, 2 hour minimum; Weekend and Holiday Night Rates - 5 P.M. to 8 A.M - \$110/hour, 2 hour minimum Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Advance notice of at least 5 working days gives for the best chance to secure an interpreter. All requests made for the same day or for the next working day will be assessed an additional \$90 late fee.

24/7 Service: Yes, including weekends

Emergency Service: Yes

Cancellation Policy: 48 hour notice

Interpreting & Consulting Services, Inc. (V#67626)

836 B Southampton Rd. #353

Benicia, CA 94510 Voice: 707. 747.8200 TTY: 707. 747.9677 Fax: 707. 747.8205

E-mail: sign4life@aol.com

URL: http://benicia.patch.com/listings/interpreting-and-consulting-services-inc

Signing Systems *

ASL, SEE, PSE & Mexican Sign Language; CDI provided; performance-related interpreting provided

Rates: \$95/hour, 2 hour minimum

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS

(\$.54/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Same day

24/7 Service: Yes, including weekends

Emergency Service: Yes

Cancellation Policy: 36 hour notice

Partners In Communication LLC (V#72090)

2370 Market St. #277 San Francisco, CA 94114 Voice: 800, 975,8150 VP: 415, 252,0409

Fax: 800. 975.8150

E-mail: partners@partnersincommunicationllc.com

URL: www.partnersincommunicationllc.com

Signing Systems*

ASL

Rates: 7 A.M. to 5 P.M. - \$90/hour, 2 hour minimum;

5 P.M. to 12 A.M. - \$95/hour, 2 hour minimum; 12 A.M. to 7 A.M. - \$105/hour, 2 hour minimum

Weekend and Holiday Rates – Additional \$10/hour per interpreter.

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS

(\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Same day

24/7 Service: Yes, including weekends

Emergency Service: Yes

Cancellation Policy: 48 hour notice

Accent on Languages (V#75737)

1840 Alcatraz Avenue Suite C1 Berkeley, CA 94703-2715 Voice: 510.655.9470 ext. 13

E-mail: info@accentonlanguages.com URL: http://www.accentonlanguages.com/

Contact: Eduardo P. Martinez, Director of Operations

Voice: (510) 655-9470 ext.14

E-Mail: eduardo@accentonlanguages.com

Signing Systems*

Fax: 510.655.9590

ASL, CDI

Rates:

ASL: \$109.20 per hour and per interpreter, 2 hour minimum; after hours, weekends and holidays rate per hour and per interpreter will be time and a half.

CDI: \$140 per hour, you will need an ASL interpreter at the same time at \$105.

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: At least 3 business days' notice

24/7 Service: Yes

Emergency Service: They will make every effort to accommodate

Cancellation Policy: At least 2 business days before the scheduled date and time of service

Kramer Translation (V#70669)

893 Massasso St Merced, CA 95341 Contact: Keith Ensminger

Voice: 209.385.0425 Cell: 209.769.2255 Fax: 209.385.3747

E-mail: keith@kramertranslations.com URL: http://www.kramertranslations.com/

Signing Systems*

They recruit interpreters through Registry of Interpreters for the Deaf (RID). They have various levels of certification and can locate professional interpreters.

Rates: The interpreters are freelance and charge different rates that run from \$90 to \$150 per hour with a 2 hour minimum. Any assignment over 2 hours may require two interpreters. Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: 1 – 2 week notice is best since interpreters usually book their schedules

well in advance. **24/7 Service:** Yes

Emergency Service: Yes, they can Cancellation Policy: 48 hour notice

LanguageLine Solutions (V#59184)

1 Lower Ragsdale Drive,

Building 2

Monterey CA, 93940 Voice: 800.752.6096

E-mail: CustomerCare@languageline.com

URL: http://www.languageline.com/

Contact: Susan Morgan, Strategic Account Executive;

Voice: 831-648-5556; Cell: 831-402-1649;

E-mail: smorgan@languageline.com

Signing Systems*

ASL onsite and Video Remote Interpreting

Rates:

ASL onsite:\$100/hour, 2hr minimum, plus travel and mileage

ASL Video Remote Interpreting: \$2.50 per minute

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: ASL onsite: 48 hours, typically; ASL Video Remote Interpreting: Anytime

24/7 Service: Yes but onsite ASL is charged at a premium

Emergency Service: Yes but onsite ASL is charged at a premium

Cancellation Policy: ASL onsite: 24 hour notice; ASL Video Remote Interpreting: Charged by

usage.

* Abbreviations

ASL = American Sign Language

PSE = Pidgin (mixture of ASL and SEE)

SEE = Signed Exact English

CDI = Certified Deaf Interpreter (works with hearing interpreters)