

Domestic Violence is an incident and/or pattern of behavior used . . . often including the threat or use of violence or coercion.

#### A. Definitions

1. Domestic violence occurs:
2. Domestic violence includes
  - a. Attempting to cause
  - b. Making explicit threats
  - c. Forcing a family

#### B. Protocols

1. Self-disclosure of Domestic Violence
2. When a Domestic Violence Incident Occurs
  - a. If a domestic violence incident occurs
  - b. The victim may remain in the shelter
  - c. If the family chooses not to exercise this option, they must exit the shelter. The family will also be ineligible to stay in DSHHS-funded shelters for 10 days after date of incident.
3. Exits From Family Shelters
  - a. Where the family chooses to exit, family shelter staff will provide
  - b. For families placed out of San Francisco County . . . (school, medical appointments, legal, employment) for ten days.
  - c. Shelter providers shall consider extenuating circumstances that affect the victim's safety, including verification of a perpetrator's incarceration with a law enforcement agency where warranted in individual cases.
  - d. La Casa de las Madres Domestic Violence Program will work with
4. Procedures to Contact Law Enforcement Agencies for the Provision of violence . . .
  - a. Compass Connecting Point and family shelters must report a domestic
5. Shelter Grievance Policy
  - a. Except in extenuating circumstances (see #3c above), victims who refuse to seek an EPO or Civil Restraining Order . . . in accordance with the Shelter Grievance Policy and be provided a copy of the grievance and appeal procedures.
6. Lethality Assessment Upon Intake to Evaluate All Families for Risk of Domestic Violence
7. Staff Training on Domestic Violence and Other Crisis Situations

a. All family shelter provider staff will continue to receive training in crisis intervention, de-escalation, the dynamics of Domestic Violence relationships and how to support families experiencing domestic violence. Family shelters are required to submit a list of relevant staff trainings, and attendees, that have been completed by shelter staff to DSHHS on a semi-annual basis.

In addition, all shelter employees will be required to attend the . . . .