



City and County of San Francisco  
**Shelter Monitoring Committee**

Policy subcommittee recommends not to monitor **bolded** SOC standards at Navigation Centers:

Standard 1 – Surveys on announced site visits

Standard 2 – De-escalation training

Standard 3 – clean bathrooms, bath towels, soap, hand dryer/paper towels, toilet paper, hand sanitizer throughout shelter, floors clean, areas free of dust and dirt, vents clean

Standard 4 – incontinence and feminine hygiene supplies

**Standard 5 – Comply with current City policy set forth in the San Francisco Environment Code, including the requirements set forth in Chapter 3 (the Integrated Pest Management Code) and Chapter 2 (the Environmentally Preferable Purchasing Ordinance) to ensure that shelter operators use products that are least harmful to shelter clients, staff, and the environment**

Standard 6 – stocked first aid kit, gloves, cpr masks, AED

Standard 7 – fresh drinking water

Standard 8 – ADA bathroom (toilet, sink, shower), storage of meds, adequate number of ADA beds, reasonable accommodations, provide orientation, 36 inches between beds, bed height 17-19 inches, etc...

**Standard 9 - Engage a nutritionist, who shall develop all meal plans, including meal plans for children and pregnant women; and post menus on a daily basis.**

**Standard 10 – Make dietary modifications to accommodate request from clients based on religious beliefs and practices; health or disability reasons**

Standard 11 – no smoking signs posted in English and Spanish

Standard 12 – one blanket, two sheets, pillow, pillow case

Standard 13 – provide 8 hours sleep

Standard 14 – daytime access to beds in 24 hour shelters

Standard 15 – provide storage

Standard 16 – outlets to charge phones, wheelchairs

Standard 17 – signage for repairs

Standard 18 – free local phone calls and TTY for hearing impaired

**Standard 19 – Provide a minimum of 22 inches between the sides of sleeping units, excluding the designated ADA-accessible sleeping units and sleeping units separated by a wall.**

Standard 20 – All City and County shelter printed materials in English and Spanish

Standard 21 – Professional translation services

Standard 22 – Bilingual English and Spanish staff on duty

Standard 23 – emergency disaster plan, monthly drills

Standard 24 – finding bed for client after being dos'd

Standard 25 – ID badges

Standard 26 – tokens, provide transportation to job interviews, etc...

Standard 27 – 24 hour notification for community meetings

Standard 28 – provide free laundry services on or off site

**Standard 29 – To the extent not inconsistent with Proposition N, passed by the voters on November 5, 2002, ensure all single adult shelter reservations be for a minimum of 7 nights.**

Standard 30 – personal protective equipment available

Standard 31 – annual staff trainings

**Standard 32 – Maximize the space for sleeping in the shelter to the fullest extent possible.**

Post Safe zone signage