



# COMMUNITY ASSESSMENT & SERVICES CENTER (CASC) SAN FRANCISCO ADULT PROBATION DEPARTMENT (SFAPD)

## CASC/Reentry Services Snapshot

### CASC Services Overview

The Community Assessment and Services Center (CASC), is a one-stop, multi-service reentry center which specializes in working with justice involved people ages 18 and older. The CASC embraces a client-centered, strength-based approach, empowers personal responsibility and streamlines access to evidence based services which include clinical and reentry case management, medication management and distribution, peer coaching, cognitive behavioral interventions, substance dependency and recovery services, education and employment services, barrier removal and benefits enrollment assistance.

Led by SFAPD and UCSF/Citywide, and in partnership with SF public safety partners, San Francisco Superior Court, Collaborative Courts, Federal Probation, State Parole, San Francisco Department of Public Health, Human Services Agency, Office of Economic and Workforce Development, Department of Child Support Services and an array of talented community based providers, the CASC reduces over-reliance on incarceration, mitigates behavioral health challenges, builds self-sufficiency skills, and strengthens public safety.

### CASC City and Community Partners



### Utilization FY18/19 CASC/APD Reentry Services

CASC Traffic: 1/1/18 - 10/18/2019 - Unduplicated people	5027
*Average Daily Visits to CASC - Unduplicated	125
**CASC Case Management Referrals: 7/1/2018 - 6/30/2019	475
CASC Groups/Classes Referrals	233
Collaborative Courts Drug Testing: 7/1/2018 - 6/30/2019	1729

\* CASC Case Management & Drop-In Services, CASC Clinical Services, Employment & Educational Services, Benefits Enrollment, SFAPD Supervision.

\*\*CASC Case Management referrals include Citywide case management, SEOP, and M3



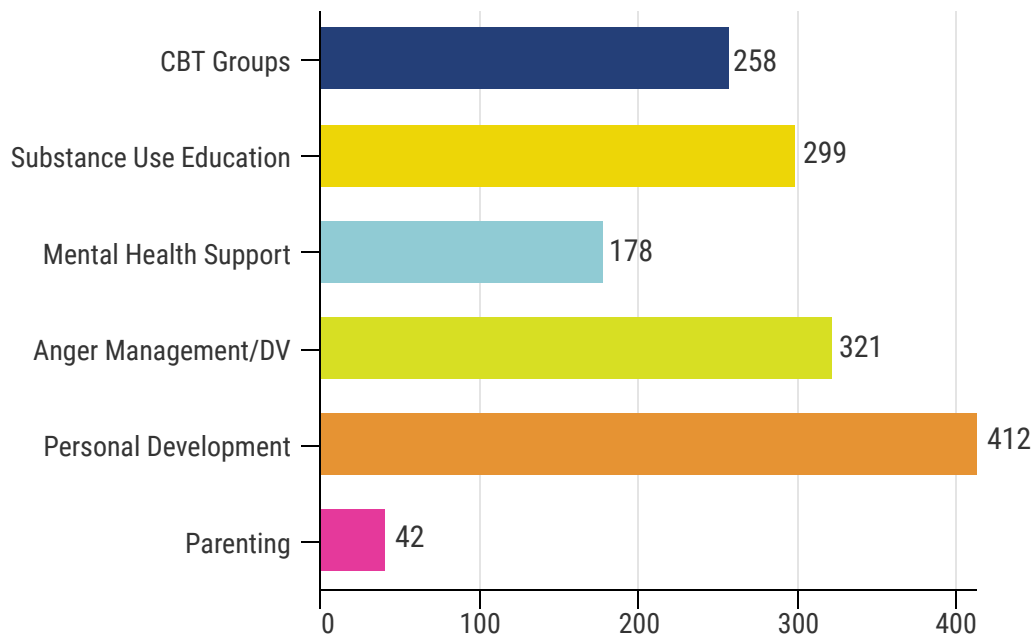
## CASC Groups/Classes

Citywide has created a calendar of groups/classes that address the criminogenic needs of CASC clients. These interventions change the negative patterns of behavior, thinking, and feeling that are known drivers of criminal justice system involvement. CASC case managers and peer specialists facilitate the classes and are able to reinforce skills building with clients in the CASC's therapeutic milieu. The milieu is a space where people can build community with each other. It resonates with respect for diversity, and an appreciation of differences. CASC clients develop intrinsic motivation to achieve long term personal goals through the CASC classes, positive environment and staff who wholeheartedly believe in second chances.

- G.G. Life Skills
- Manalive
- Raw Talk
- Community Activities Group
- Harm Reduction Group
- Healthy Relationships
- Changing Your Mind
- Seeking Safety
- Mothers Matter
- TAY
- Mental Health Process Group
- Movie Afternoons
- Spanish Speaking Process Group
- STOP (Outpatient Recovery)
- Batters Intervention Program
- Art Club
- Thinking for a Change
- Anger Management
- Emotion Regulation (DBT)
- Fathers Matter
- Sister's Circle



**Table 1** CASC Groups/Classes Enrollments (12/2017-6/2018)



\*Enrollment numbers across interventions are duplicated as one client may attend multiple CASC groups/classes.

\*\*Parenting includes Mothers Matter and Fathers Matter, both facilitated by APD staff.

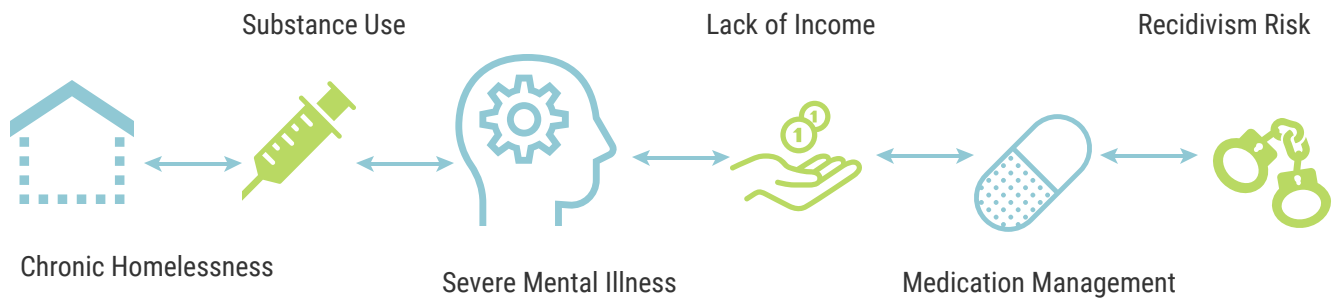
# CASC CASE MANAGEMENT FY 18/19

## Overview of Case Management

In the Fall of 2017, UCSF/Citywide was selected to oversee CASC services. Using the Forensic Assertive Community Treatment (FACT) model of case management, UCSF/Citywide adeptly serves clients based on their criminogenic and behavioral health needs. *CASC case management capacity is regularly at 100% utilization.*

Program Capacity FY 18/19	
Intensive Case Management	120
Reentry Case Management	150
APD Pretrial/Intensive Supervision Court	25
Medication Management	100
# of Unique CASC Classes Offered	23

## CASC Services Address the Following Needs:



## Clinical Case Management

The CASC Case Management team works with APD's highest needs and hardest to serve forensic population.

### Most Prevalent DSM Diagnosis of Participants:

- Post Traumatic Stress Disorder (PTSD)
- Thought Disorder
- Substance Use Disorder

### CASC Medication Management:

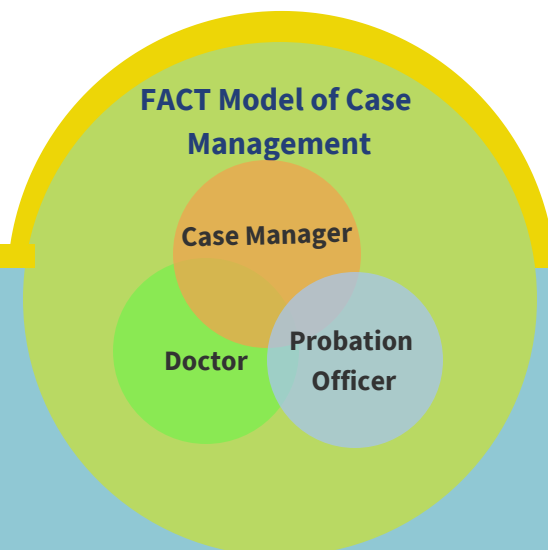
- Psychiatric Mental Health Nurse Practitioner works with clients to evaluate/treat mental health symptoms to increase their psychiatric stability.
- Clients are evaluated for medication efficacy and side effects on an ongoing basis. Medications may be changed to address new psychiatric symptoms.
- Oral/Injectable medications are administered
- Most commonly distributed medications are antidepressants, sleep medications, and antipsychotics.

## Reentry Case Management

- Biopsychosocial Assessment
- Adult Needs and Strengths Assessment (ANSA)
- Individual Treatment Plan based on client's criminogenic needs
- Aid client's transition from custody to the community
- Navigate Barriers to Reentry
- Outreach

## FACT Case Management - Brief Overview

**Forensic Assertive Community Treatment (FACT) is a community-based program for justice involved people that provides intensive case management and mental health treatment. FACT is a dynamic model in which practitioners respond to client's needs in the community, in-custody, and at the CASC- wherever needed!**



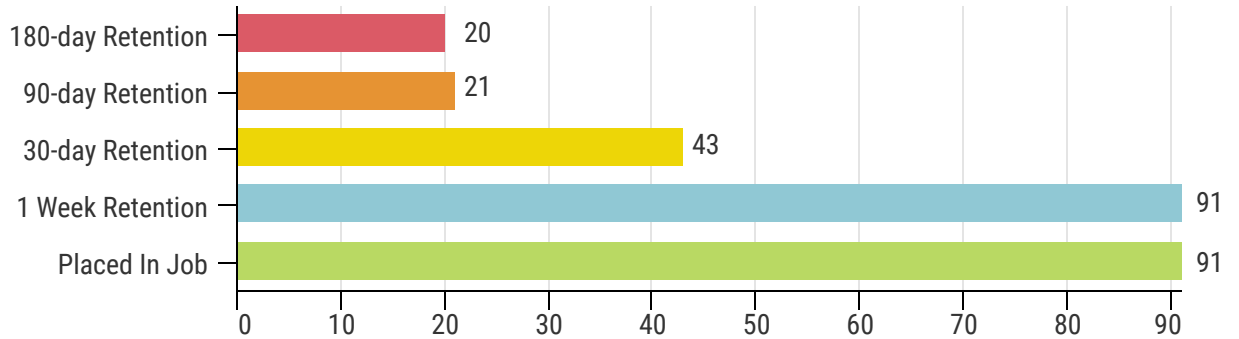


**Table 3** FY 18/19 CASC Employment Services



**\$17.81**

Average hourly wage of employed clients

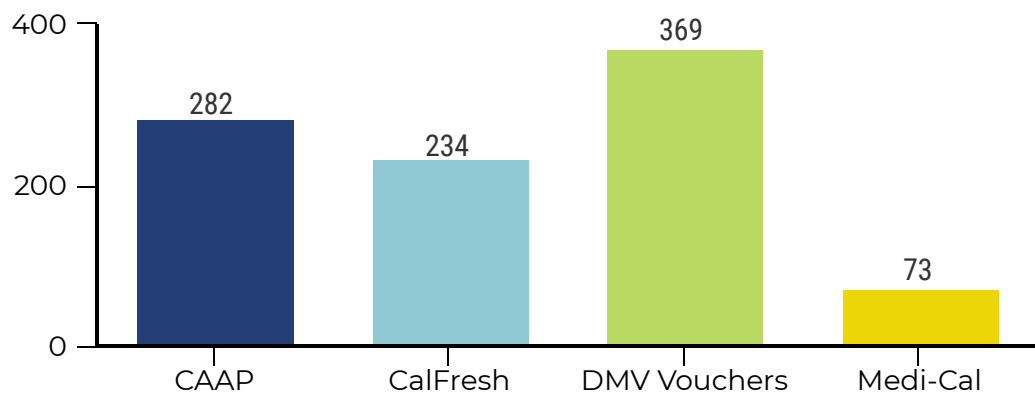


The above data reflects placements by CASC/Goodwill Industries of San Francisco between 8/1/2018 - 6/30/2019 (11 months), the employment services lead at the CASC.



**Table 4** FY 18/19 CASC Client Benefit Enrollment

APD's partnership with HSA affords clients the opportunity to easily access public benefits designed to meet the needs of low income adults. HSA has staff stationed at the CASC.



**Table 5** FY 18/19 Basic Needs Distribution



**900**

Hygiene Kits



**11,510**

Lunches

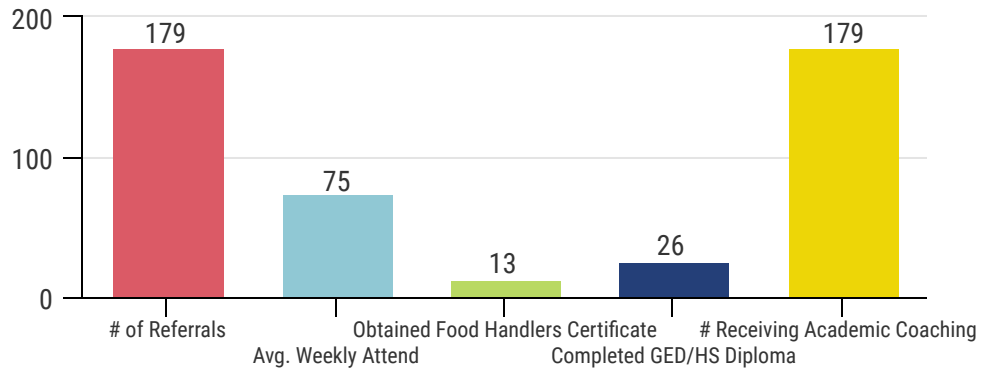


**\$13,300**

Incentives



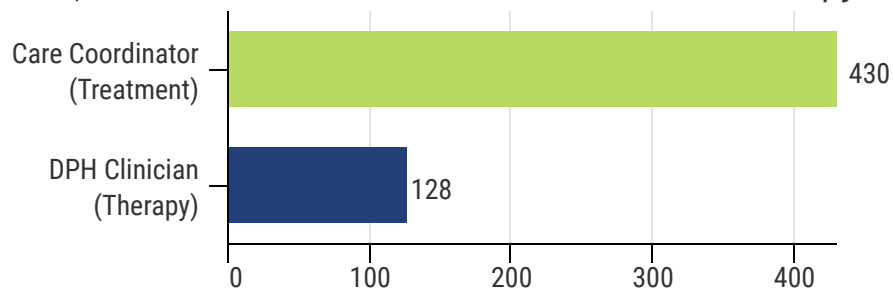
**Table 6** FY 18/19 Five Keys Educational Services (CASC/HOJ)



\*Academic Coaching includes workshops, meetings w/5 Keys College Transition Manager, Campus Tours, and Advising



**Table 7** FY 18/19 APD Referrals to CASC-DPH Treatment & Therapy



APD's partnership with DPH affords clients the opportunity to easily access therapy and to be assessed for placement into APD-funded residential treatment or outpatient services. DPH staff are on site at the CASC.



**Table 8** FY 18/19 APD Funded Treatment Capacity



**Table 9** 2020 DPH STARR - Supporting Treatment and Reducing Recidivism and HSIP/Health Streets Intervention Program

STARR is a project of DPH and is on site at the CASC, while partnering agencies are in the community.

STARR is a program designed to provide additional behavioral health services for individuals who are involved with the criminal justice system. This grant will partner with the Adult Probation Department to extend hours of operation at the Community Assessment and Services Center (CASC) until 10pm M-F, and will serve individuals who are being diverted from custody or being released from custody. Felton Institute will provide low threshold case management services to approximately 70 clients and support the milieu environment at the CASC. The San Francisco Department of Public Health will be available to assess and triage individuals into services and provide education. This grant will increase the funded treatment beds at Salvation Army Harbor Light to 32 residential SUD treatment beds, and 10 social detox beds, with extended evening hours for admissions.