

**RfQ#APD2022-01**  
**Electronic Monitoring System Solution**  
**Questions & Answers**

**The questions below were submitted by the following firms:**

Attenti Group  
SCRAM Systems  
Sentinel Offender Services, Inc.  
Track Group

- 1) [According to the *Solicitation Schedule*], Answers and Clarifications to submitted questions will be available on 4/8/2022, and the deadline for proposal submission is 4/13/2022. This schedule only allows two business days following posted answers/clarifications to complete a response. Would SFAPD consider a submission date extension of at least seven working days to allow all vendors time for a thorough review of posted responses and a preparation of a customized approach based on the information provided? **The deadline to submit Proposals has been extended to April 21, 2022 (12pm PT) Please plan on checking the SFAPD website on a frequent basis to ensure that you are current with any updates: <https://sfgov.org/adultprobation/requests-proposals>.**
- 2) [According to RfQ Section 2.IV.d-“*Electronic Monitoring System Solution: Transmitting and Receiving Equipment Requirements*”], all tracking units must meet the following specifications, v. states: Units must feature resistance to damage from shock or water (up to 50 feet), and include anti-tampering features. Further, Minimum Qualifications indicate FCC compliant IP 68 is a requirement for all devices. As the submersion standard for IP 68 is 1.5 meters (approx. 5 feet) for 30 minutes, will SFAPD consider reducing the minimum requirement distance to the IP 68 standard? If not, will SFAPD indicate how many clients are expected to submerge their devices up to 50 feet? **All electronic monitoring unit specifications indicated in this solicitation were thoroughly researched and informed by other devices used by other San Francisco Bay Area criminal justice agencies. SFAPD will not change the device dimension indicated on this Solicitation as they fall within industry standards. However, the specifications and requirements outlined in this solicitation are only general guidelines. Other designs will be considered and fully evaluated provided that they meet the intent and needs of SFAPD, and will be further clarified during contract negotiations.**
- 3) [According to RfQ Section 4.A.d-“*Technological Capacity Requirement*”], Proposers must provide body-attached devices housing the transmitter and receiver into a single unit must be Federal Communications Commission (FCC) Compliant (registered under Part 68 and certified under Part 15 Rules and Regulation), state of the art, and must utilize the most advanced technology available through the duration of the agreement. The technology must have a 5g or higher capability. Will SFAPD consider 4G capability as meeting the minimum qualifications considering 4G capability will be available throughout the life of the contract and no vendor has 5G capability currently? **Please see Addendum 2 posted on the SFAPD website for recent updates to the transmitting and receiving equipment requirements (<https://sfgov.org/adultprobation/requests-proposals>). Note that the specifications and requirements outlined in this Solicitation are only general guidelines. Other designs will be considered and fully evaluated provided that they meet the intent and needs of SFAPD, and will be further clarified during contract negotiations.**
- 4) Who is your current electronic monitoring vendor? **BI Incorporated is SFAPD’s current electronic monitoring vendor.**
- 5) Please identify the make and models of all devices you are using under the current contract. **Below is a list of electronic monitoring devices under SFAPD’s current contract:**

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Equipment Type	Equipment Make and Model
Radio Frequency (RF) Monitoring	BI HomeGuard 200 (landline)
	BI HomeGuard 206 (cellular)
Alcohol Monitoring	BI TAD (landline)
	BI TAD (cellular)
Global Positioning System (GPS) Monitoring	BI LOC8 or XT – Hybrid Monitoring
	BI LOC8 or XT – Active Monitoring
	BI LOC8 or XT – Active Off-Site Monitoring
Other Equipment	BI LOC8 or XT – Passive Monitoring
	BI SL2
	BI SmartLINK
	Drive-BI (no cost)
	BI TotalAccess Mobile (no cost)
	BI Analytics (no cost)

- 6) How many units were in use as of March 28, 2022, by equipment type? **The number of units by type that were in use as of March 28, 2022 are listed below:**

Unit Type	# of units in use as of 3/28/2022
<b>RF/Curfew Bracelet</b>	<b>0</b>
<b>RF Landline Home Unit</b>	<b>0</b>
<b>RF Cellular Home Unit</b>	<b>0</b>
<b>GPS Bracelet</b>	<b>43</b>
<b>GPS Charger</b>	<b>29</b>
<b>GPS Beacon</b>	<b>14</b>
<b>Continuous Alcohol Device Bracelet</b>	<b>6</b>
<b>Continuous Alcohol Device Landline Home Unit</b>	<b>0</b>
<b>Continuous Alcohol Device Cellular Home Unit</b>	<b>6</b>

- 7) What is the current contracted daily rate for all equipment by make and model? Does the daily rate include all monitoring costs? If not, what is the current daily rate for the additional monitoring? **Below is a list of currently contracted daily rates for all equipment by make and model. Yes, the daily rate by current vendor include all monitoring costs.**

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Equipment Type	Equipment Make and Model	Monitoring Price - DAILY Rate by device (active units)
Radio Frequency (RF) Monitoring	BI HomeGuard 200 (landline)	\$1.95
	BI HomeGuard 206 (cellular)	\$2.75
Alcohol Monitoring	BI TAD (landline)	\$6.35
	BI TAD (cellular)	\$7.70
Global Positioning System (GPS) Monitoring	BI LOC8 or XT – Hybrid Monitoring	\$3.65
	BI LOC8 or XT – Active Monitoring	\$3.65
	BI LOC8 or XT – Active Off-Site Monitoring	\$3.65
Other Equipment	BI LOC8 or XT – Passive Monitoring	\$3.65
	BI SL2	\$5.45
	BI SmartLINK	\$1.00
	Drive-BI (no cost)	--
	BI TotalAccess Mobile (no cost)	--
	BI Analytics (no cost)	--

- 8) What is the average length of time a participant is on GPS monitoring? RF monitoring? Alcohol monitoring? **The average length of time a participant is on GPS or Alcohol Monitoring is between 3 months to 3 years. Currently, SFAPD does not have clients on a RF monitoring program.**
- 9) On average, how many deactivations do you have per month per equipment type? **The average number of deactivations is between zero to 10 per month.**
- 10) How many devices have been lost, stolen, or damaged within the past 12 months by type? **The number of lost/stolen/damaged units by type within the last 12-months is outlined below:**

Equipment Type	# of Units Lost/Damaged/Stolen in <u>last 12-months</u>
RF/Curfew Bracelet	0
RF Landline Home Unit	0
RF Cellular Home Unit	0
GPS Bracelet	66
GPS Charger	n/a
GPS Beacon	82
Continuous Alcohol Device Bracelet	2
Continuous Alcohol Device Landline Home Unit	0
Continuous Alcohol Device Cellular Home Unit	2

- 11) What is the current spare (shelf) inventory percentage? **SFAPD's current contractor provides volume of 10% annual no-charge replacements for lost, damaged, and stolen equipment, an additional 10% inactive shelf allowance, and a 10% allowance for lost or damaged units as well as equipment support at no extra charge.**

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- 12) Is there a preference for a one-piece or two-piece GPS tracking device? If not, is it acceptable for vendors to include multiple Pricing Sheets to offer both one- and two-piece GPS devices? **SFAPD has no preference for one-piece or two-piece GPS tracking devices. Proposers may include multiple pricing sheets showing both one- and two-piece GPS devices so long as the Proposer remains within the maximum pages allowed and adheres to all other submission requirements.**
- 13) Are you interested in additional and/or alternative electronic monitoring technologies and products? If yes, may we offer these as “optional products and services” with associated pricing on a separate Pricing Sheet? **No – Please do not include other product information, and adhere to all page limits as indicated in the Solicitation and Attachments. Any appendices on additional product information will not be considered in the evaluation. All proposers must describe their electronic monitoring system solution in as much detail as desired so long as it meets the scope requirements described in this Solicitation, and so long as it adheres to all page limits as indicated in the attachment instructions.**
- 14) We have found that sometimes, perhaps because proposers do not ask a question clearly enough, the answers are unclear. Upon release of the City and County of San Francisco’s initial answers to questions, will proposers be permitted to ask additional clarification questions if they do not fully understand the initial answers? **No – Proposers will not be permitted to ask clarification questions upon release of the Q&A document. Questions about compliance with the City’s supplier requirements may still be asked and answered by the contacts designated in this Solicitation. There is no deadline to submit questions regarding City’s supplier requirements**
- 15) Responses to vendor questions greatly affect each proposer’s ability to develop custom solutions and cost-effective pricing. Will the City and County of San Francisco please extend the proposal deadline to ten (10) business days after publishing answers to allow vendors adequate time to draft their responses? That will enable vendors the opportunity to submit clear proposals that fully address the needs of your program. **The deadline to submit Proposals has been extended to April 21, 2022 (12pm PT) Please plan on checking the SFAPD website on a frequent basis to ensure that you are current with any updates: <https://sfgov.org/adultprobation/requests-proposals>**
- 16) Page 5, Section IV-a: Would the City and County of San Francisco like LTE devices that can work on 4G and/or 5G? **Please see Addendum 2 posted on the SFAPD website for recent updates to the transmitting and receiving equipment requirements (<https://sfgov.org/adultprobation/requests-proposals>). Note that the specifications and requirements outlined in this Solicitation are only general guidelines. Other designs will be considered and fully evaluated provided that they meet the intent and needs of SFAPD, and will be further clarified during contract negotiations.**
- 17) Who currently provides your case management? **SFAPD plans for its staff to provide case management, however SFAPD reserves the right to request that the vendor perform case management as needed. If this is the case, the terms (cost, frequency, service level, etc.) of it will be clarified during contract negotiations.**

**Participant and program data elements shall be further developed between the SFAPD and the selected vendor during the contract/agreement negotiations period. The list below represents the minimum data collection that may be required to be reported by the vendor to SFAPD so that they may be integrated with SFAPD’s Community Corrections and Probation Case Management System (CCP CMS):**

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1. Unique identifier for each client
  2. Participant SFAPD Number
  3. COMPAS completed (Y/N)
  4. ITRP completed (Y/N)
  5. Personal Service Plan reflective of goals and activities created (Y/N)
  6. Participant Full Name
  7. Participant Date of Birth
  8. Gender
  9. Sexual Orientation
  10. Race and Ethnicity
  11. Preferred Language
  12. Current living situation
  13. History of Mental/Behavioral Health Challenges (Y/N)
  14. Medication (Y/N - Detail any current medications)
  15. Homeless (Y/N)
  16. Highest level of education completed
  17. Ever expelled from school (Y/N)
  18. Monitoring services
  19. Ever work full-time for one employer for six months or more (Y/N)
  20. If employed, full-time/part-time, start date, end date, wages, and occupation
  21. Ever fired from a job (Y/N)
  22. Marital or Domestic Partnership Status
  23. Disability (Y/N - Describe)
  24. Number of prior substance abuse treatment episodes
  25. Victim of domestic violence or physical abuse (Y/N)
  26. Victim of sexual abuse (Y/N)
  27. Number of children and living arrangement of each child
  28. Name and date of birth of each child
  29. Primary caretaker of children (Y/N)
  30. Age at first drug/alcohol use
  31. Number of years of problem: use
  32. Primary/secondary drug of choice
  33. Age at first arrest
  34. Involvement in Dependency or Delinquency systems (Y/N)
  35. Prior Service in the Military (Y/N)
  36. Number of prior arrests
  37. Ever in jail for a probation violation (Y/N)
  38. Family structure (close relatives and living arrangements of each)
- 18) Attachment VI-Sample Contract – Will the City allow the awarded vendor to negotiate the contract upon award? **Yes – the City will allow the awarded contractor to negotiate the contract terms and condition during contract negotiations. All final terms and condition are contingent upon City review and approval.**
- 19) Attachment VI-Sample Contract – Section 17. Indemnification – Will the City please limit indemnification to third party claims? This is normal practice in the electronic monitoring industry. **All terms and conditions, including indemnification to third party claims, will be negotiated between the awarded contractor and the City during contract negotiations. All final terms and condition are contingent upon City review and approval.**

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- 20) Attachment VI-Sample Contract – Will the City please add limitation of liability language to the contract? **All terms and conditions, including limitation of liability, will be negotiated between the awarded contractor and the City during contract negotiations. All final terms and condition are contingent upon City review and approval.**
- 21) Attachments I-II-TCs For Release rev3.24.2022 – Will the City please clarify if a Performance Bond is required upon contract award? If yes, what is the Performance Bond amount required? **Performance Bonds do not apply to contracts resulting from this Solicitation, please disregard.**
- 22) What is the transition/implementation timeline? What are the implementation start and completion dates? **Implementation shall occur in the 2022 calendar year, however further details shall be determined between SFAPD and the awarded contractor during contract negotiations.**
- 23) At how many locations will training be delivered? How many officers/staff need to be trained? **Trainings may be held at the Adult Probation Department or via a virtual platform. Details shall be determined between SFAPD and the awarded contractor during contract negotiations, and are contingent on department needs. Approximately 5 officers will need to be directly trained by the awarded contractor, however that number will be finalized during contract negotiations. Proposers should consider a train-the-trainer approach when preparing responses. Proposers should also include training costs in their Pricing Sheets.**
- 24) How many times has the incumbent contractor provided an affidavit or expert witness testimony for prosecution of violations in court proceedings during the current contract term? **The incumbent contractor has provided an affidavit or expert witness testimony for prosecution of violations in court proceedings during the current contract term approximately 4 times.**
- 25) Based on the importance of SFAPD's responses to questions, would SFAPD please consider a two (2) week extension to the proposal due date? **The deadline to submit Proposals has been extended to April 21, 2022 (12pm PT). Please plan on checking the SFAPD website on a frequent basis to ensure that you are current with any updates: <https://sfgov.org/adultprobation/requests-proposals>**
- 26) Will you please include a scanned copy of the sign-in sheet / list of attendees from the pre-proposal conference for this RFQ as part of the answers to vendor questions? **Due to clerical oversight, there is no list of attendees.**
- 27) Who is SFAPD's current vendor? **See Question #2.**
- 28) Can SFAPD confirm the break-down of equipment currently in use by equipment type? **See Question #4 and Question #5.**
- 29) Can SFAPD confirm the current daily rates being charged for each for the systems? (e.g., GPS Hybrid, GPS Active, GPS Off-site, GPS Passive, Transdermal (Landline, Ethernet, and Cellular Options), Radio Frequency Monitoring). See Question #4 and Question #5.
- 30) What is the expected sentence length per participant? **All misdemeanants are placed on 1-year probation, and felons are laced on 2-year probation. There are some limited exceptions to this mandate depending on type and/or severity of the charge(s). Probationers that are required to wear monitors usually do so for about one month to 3 years depending on the Court's order and on the Probation Officer.**



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- 31) Please clarify the definition of “iii. Active Off-Site Monitoring - The device can be actively monitored from an off-site location;”. Can SFAPD confirm this refers to the ability for agency staff to log in securely to the monitoring platform remotely from any location via the internet to view monitoring activity and update/edit participant records? **Active off-site monitoring refers to the device being able to be actively monitored from an off-site location upon request. In SFAPD’s case, active off-site monitoring refers to officers monitoring while out of the office (i.e., after hours or while out on the field via laptop or mobile device), whereas active on-site monitoring refers to 24/7 monitoring. SFAPD officers may be on call after hours, or may need to monitor (i.e., check a website) while not in the office, and they should have the ability to do so.**
- 32) ii. The units dimensions shall be are no larger than 4.5” x 2.25” x 1.25”; iii. The unit weight, including the strap, shall be no more than seven ounces in weight; The tracking unit dimensions requested are extremely restrictive and do not allow for additional, viable equipment options. Please amend the language to include “should” or to be inclusive of additional, viable equipment options. **The electronic monitoring unit dimensions and weight indicated in this solicitation were thoroughly researched and informed by other devices used by other San Francisco Bay Area criminal justice agencies. SFAPD will not change the device dimension indicated on this Solicitation as they fall within industry standards. However, the specifications and requirements outlined in this solicitation are only general guidelines. Other designs will be considered and fully evaluated provided that they meet the intent and needs of SFAPD, and will be further clarified during contract negotiations.**
- 33) “The selected equipment and its corresponding software system shall be required to integrate into SFAPD’s Community Corrections and Probation Case Management System (CCP CMS).” Please clarify what data is required for the integration. Who will be financially responsible for integration costs? What is the expected timeframe for completion of the integration? **Please see Question #15.**
- 34) The population was confirmed at 30 GPS participants with up to 60 participants at previous occasions. Several questions here:
- a. What is the average daily usage of transdermal monitoring? Does the system utilize landline, ethernet, or cellular based home based units for test data reporting? What are the prices charged for each of the transdermal testing options? **For prices by equipment type, see Question #5. For daily usage, see Questions #70, #71, and #72. SFAPD uses a cellular base for transdermal monitoring.**
  - b. What is the average daily usage of radio frequency (RF) monitoring? **SFAPD currently does not use radio frequency monitoring.**
  - c. Are any of these monitoring systems used on the same participant at the same time, i.e., GPS with Transdermal? RF with Transdermal? If so, what are the prices charged currently by the vendor for these cases of dual equipment usage? **For prices by equipment type, please see Question #5. Yes, electronic monitoring systems may be used on the same participant at the same time. SFAPD has had several clients who were Court ordered to have both GPS and transdermal monitoring (e.g., one leg would have the GPS device and the other leg would have the transdermal device).**

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- 35) Will any juveniles be placed on the program? **No – juveniles will not be placed in SFAPD's electronic monitoring program.**
- 36) Can SFAPD confirm how many devices, by equipment type, were lost, destroyed, or not returned for any reason over the past 12 months? **See Question #8.**
- 37) What is the amount of Lost, Damaged, Stolen (LDS) over the last two years? **The number of lost/stolen/damaged units by type within the last 24-months is outlined below:**

<b>Equipment Type</b>	<b># of Units Lost/Damaged/Stolen in last <u>24-months</u></b>
<b>RF/Curfew Bracelet</b>	<b>0</b>
<b>RF Landline Home Unit</b>	<b>0</b>
<b>RF Cellular Home Unit</b>	<b>0</b>
<b>GPS Bracelet</b>	<b>81</b>
<b>GPS Charger</b>	<b>0</b>
<b>GPS Beacon</b>	<b>100</b>
<b>Continuous Alcohol Device Bracelet</b>	<b>0</b>
<b>Continuous Alcohol Device Landline Home Unit</b>	<b>0</b>
<b>Continuous Alcohol Device Cellular Home Unit</b>	<b>0</b>

- 38) If a participant does not return the equipment for any reason, who reimburses the vendor for the lost equipment? **SFAPD will cover costs associated with lost or damaged devices.**
- 39) What are the current replacement costs for equipment, by equipment type? **Please see Question #5.**
- 40) If the current vendor provides in-active spare / shelf units, what is the daily rate for these units that exceed the 10% required amount? **Please see Question #5.**
- 41) On average, how many installations do you have per month (activations)? On average, how many de-installations do you have per month (deactivations)? **The number of electronic equipment installations per month is between 5 and 10 for both activations and deactivations.**
- 42) How many installs/removals are currently being done per month outside of business hours? **No installs or removals are currently being done outside of business hours.**
- 43) Where do the installs/removals take place? **Install and removals may take place on-site at SFAPD, or while on the field.**
- 44) Are participants allowed back onto the program if they damage any equipment? If so, what is the number of participants that this situation would apply to annually? **SFAPD evaluates these scenarios on a case by case situation. However, participants are typically allowed back into the electronic monitoring program regardless of any and repeated damages.**



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- 45) Please clarify if SFAPD's protocols require the vendor's staff to have voice communication with clients. **SFAPD's current protocol does include vendor's staff having voice communication with clients, but it is not a requirement.**
- 46) Is any segment of the monitoring population to be funded by the participants directly? **No - SFPAD fully funds the electronic program, and clients do not pay out of pocket for costs associated with electronic monitoring (i.e., enrollment, equipment damages or loss).**
- 47) If any segment is offender funded, can participant be removed for non-payment? Will SFAPD subsidize the program costs for the participants? **See Question #35 and Question #43.**
- 48) How long are the program participant sentences per type of monitoring technology? **The length of participant sentences per type of monitoring depends on the Court's order and on the Probation Officer.**
- 49) Does SFAPD require provision of notification tools from the vendor, i.e., cell phones, laptops, etc.? If so, how many based on staff assigned to the program? **Yes - SFAPD requires that the awarded contractor have the capacity to allow for notification tools to be available for cell-phones (e.g., apps), desktop computers, and laptops.**
- 50) Are any weekend or after-hours reporting required? If so, to whom? **No weekends or after-hour reporting is not required.**
- 51) Does SFAPD have a preferred cellular service provider for optimum local coverage? **SFAPD does not have a preferred cellular provider for optimum local coverage.**
- 52) Does the current vendor provide personnel to handle daily program duties? If so, how many staff? **SFAPD currently has one contractor liaison with whom it connects to address questions or concerns, if any.**
- 53) If on-site vendor representation is required, will SFAPD provide office space? If not, is there any requirement as to distance allowed from agency site for vendor office location? What business hours are required for vendor personnel on-site? Any weekend obligations? **Whether SFAPD can provide office space to the awarded contractor, including vendor personnel availability, shall be discussed during contract negotiation.**
- 54) How many locations must training be provided at? **Trainings shall be provided on-site at the SFAPD.**
- 55) How many agency sites are involved in the operation of this program? **SFAPD is the only agency involve in the operations of its electronic monitoring program.**
- 56) Will SFAPD consider the use of nationally vetted, convenience purchase vehicles for this proposal including NASPO? **No – SFAPD will not consider the use of nationally vetted convenience purchase vehicles for this proposal including NASPO.**
- 57) We have several questions regarding the RFQ schedule:
- a. When is the anticipated date for commencement of services under the new contract? **See Question #20.**
  - b. As an existing program, will the population transition to the new vendor? Or will the program start with 0 participants? **As an existing program, the current client**

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**population and electronic monitoring program shall immediately transition to the new vendor.**

- c. When are services anticipated to be fully transitioned to the new contract/contractor?  
**As an existing program, the current client population and electronic monitoring program shall immediately transition to the new vendor.**

58) In acknowledging that SFAPD is looking for multiple types of offender monitoring services as part of this RFQ:

- a. Is SFAPD seeking to award one contractor for all elements? **Yes - SFAPD is seeking to award one contractor for all required monitoring services outlined in the Solicitation.**
- b. If so, will SFAPD reject proposals that fail to meet the overall scope required by the RFQ? **Please refer to Section 4 of the Solicitation ("Proposal Evaluation Criteria and Selection") for more information on selection requirements.**
- c. Will SFAPD consider awards to multiple Contractors per technology type? **No - SFAPD will not consider awards to multiple contractors per technology type.**
- d. Does the evaluation criteria/scoring attribute any scoring to a single contractor(s) who propose all elements of the RFQ and, if so, specifically how? **Please refer to Section 4 of the Solicitation ("Proposal Evaluation Criteria and Selection") for more information on selection requirements.**

59) Is court testimony required for program services? **Court testimony is only required if the selected vendor is subpoenaed by the San Francisco District Attorney or the San Francisco Public Defender (e.g., to be expert witness in interpreting data, provide information about equipment functionalities).**

60) As SFAPD is requiring alcohol testing, is drug testing required? If so, what type of drug testing is preferred? Urinalysis, arm patch, oral swab? Other? **The Solicitation's scope does not include drug testing service elements including urinalysis (UA), arm patch, oral swab, therefore it is non-applicable to SFAPD's current needs.**

- a. Is observed UA collection expected? **No - rinalysis (UA) collection is not expected. The Solicitation's scope does not include drug testing service elements including urinalysis (UA), arm patch, oral swab, therefore it is non-applicable to SFAPD's current needs.**
- b. If so, how many (by gender) employees are currently conducting this task? **See Question #57 and #57a.**

61) Are Lab confirmations required for drug testing or are presumptive results acceptable? **See Question #57 and #57a.**

62) Are there any other functions and services provided by the current vendor that are desired, but not specifically described in the Solicitation? For example: participant orientation, enrollment, data entry, collection of fees? **No - there are no other functions and services provided by the current vendor that are desired, but not specifically described in the Solicitation.**

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- 63) Is any Domestic Violence monitoring being performed? If so, what responsibilities does the current vendor have for this service? **SFAPD currently has clients on GPS monitoring due to domestic violence offenses. SFAPD does require the current vendor to provide the department with the option of setting up a stay away zone from an address should the service be needed.**
- 64) Will victim notification services be required? If so, please describe the required services. **Victim notification services are not required.**
- 65) Beyond English and Spanish (presumably), are any other languages required to assist with program population cultural / language needs? **Beyond English and Spanish, other desired languages include Cantonese and Tagalog, but are not required.**
- 66) Will SFAPD personnel require access to the monitoring platforms? **Yes – only authorized SFAPD personnel will require access to the monitoring platforms. Access levels by probation officer will be determined during program implementation (e.g., all access vs. read-only).**
- 67) Is the vendor's system required to communicate with SFAPD's system? **Yes - the vendor's system will be required to communicate with SFAPD's systems. For more information, please refer to Section 2.V ("Case Management System Integration Requirements") and Section 2.VI ("Software System Integration Requirements") of the Solicitation.**
- 68) Does SFAPD have a format preference for vendor's pricing response? Is SFAPD requesting tiered or flat pricing? **Please refer to Section 4 of the Solicitation ("Proposal Evaluation Criteria and Selection") for more information on selection requirements.**
- 69) Sample Contract: Can SFAPD confirm that if a vendor has an exception or requested change on the Sample Contract, that using "track changes" to highlight the proposed modification(s) are permitted and the modified contract can be submitted? If so, where would SFAPD prefer the insertion of the modified sample contract? **SFAPD confirms that that if a proposer has an exception or requested change on the Attachment VI ("Sample Contract"), that using "track changes" to highlight the proposed modification(s) are permitted and the modified contract can be submitted with the completed Proposal Submission. Please see Attachment I, Section I ("General"), Sub-Section D ("Contract Terms and Negotiations") for more information.**
- 70) Similar Program Reference: If the vendor is providing similar GPS tracking and monitoring services as requested by this RFQ to another City and County of San Francisco Correctional Agency, can that agency be used as a reference? **Yes - If a proposer is providing similar GPS tracking and monitoring services as requested by this Solicitation to another City and County of San Francisco correctional agency ("City"), then that City agency may be listed as a Prior Project and Reference.**
- 71) Please clarify the format required for submission via email. Does SFAPD want the signed Attachments I and III returned via PDF, Attachments IV and V returned via Word, and the CRA returned via Excel, thereby submitting individual files via email as opposed to a complete proposal response in one (1) PDF file? Please confirm SFAPD does not want a transmittal letter, table of contents, executive summary, or brochures submitted with a proposal response. **SFAPD will accept both Proposal Submissions that include individually labeled files in their respective formats (PDF vs. Word vs. Excel), AND Proposal Submissions as a single PDF-packet that**

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includes all Attachments – so long as the submission adhere to all submission requirements (page length, font size, margins, etc.). SFAPD requests that proposers NOT attach any documents that have not been explicitly requested including transmittal letter, table of contents, executive summary, and brochures. Please see Attachment V (“Description of Electronic Monitoring System Solution and Pricing Sheet”) for more information.

- 72) Will the Agency please identify the number of staff that will require initial training upon contract execution? **See Questions # 21.**
- 73) Will the Agency please provide the average active daily offenders on GPS Monitoring? **SFAPD currently has 26 clients on GPS monitoring.**
- 74) Will the Agency please provide the average active daily offenders on RF Monitoring? **Currently, SFAPD does not have clients on a RF monitoring program.**
- 75) Will the Agency please provide the average active daily offenders on Alcohol Monitoring? **SFAPD currently has 5 clients on the alcohol monitoring program.**
- 76) Will the Agency please provide the current pricing for all electronic monitoring products and services? **See Question #5**
- 77) Will the Agency please provide the number of lost/stolen/damage devices over the past twelve (12) months? **See Question #8.**
- 78) Will the Agency please provide the amount the paid for lost/stolen/damage devices over the past twelve (12) months? **The total amount paid for lost/stolen/damaged devices over the past twelve (12) months is approximately \$70,000.**
- 79) We kindly ask the Agency to extend the due date by two-weeks after the Agency responses to all vendor questions so that vendors have appropriate time to review questions and answers and to modify proposal response. **The deadline to submit Proposals has been extended to April 21, 2022 (12pm PT) Please plan on checking the SFAPD website on a frequent basis to ensure that you are current with any updates: <https://sfgov.org/adultprobation/requests-proposals>**
- 80) Presently, there are no known devices on the market whose dimensions and weights have been shown to restrict or impair participants in terms of comfort, sleeping, or performing normal daily activities, yet, there are several widely used and established devices on the market whose dimensions and weight only slightly exceed these specific requirements by mere fractions of an inch or ounces. Therefore, in the interest of fair and open competition and to avoid the elimination of viable solutions from consideration by the City & County of San Francisco, we respectfully ask that this specification be eliminated, or changed from a “must” to a “preferred” requirement. **The electronic monitoring unit dimensions and weight indicated in this solicitation were thoroughly researched and informed by other devices used by other San Francisco Bay Area criminal justice agencies. SFAPD will not change the device dimension indicated on this Solicitation as they fall within industry standards. However, the specifications and requirements outlined in this solicitation are only general guidelines. Other designs will be considered and fully evaluated provided that they meet the intent and needs of SFAPD, and will be further clarified during contract negotiations.**

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**Electronic Monitoring System Solution**  
**Questions & Answers**

- 81) Is the County's CCP CMS system provided through a 3rd party case management software company or a County owned and operated case management system? If a 3rd party provided system, what company is the County working with? Also, will the vendor be required to begin allocating developer resources (time and material) beginning on day 1 of the contract toward an API integration with the County's case management system? **SFAPD's CCP CMS is currently under development and it is based on Microsoft Dynamic CRM platform and uses third party tools such as Scribe. The awarded contractor's system should be able to integrate with SFAPD's CCP CMS, and the awarded contractor will work with both SFAPD's CCP CMS and a third-party software company to provide system integration. The third-party software company with which the awarded contractor will work is Tribridge, LLC. Tribridge, LLC is the vendor for SFAPD's CCP CMS. SFAPD will cover the cost of system integration provided that it is within a reasonable range. However, the final total cost of system integration will be negotiated and agreed upon between vendor and SFAPD during contract negotiations.**
- 82) At this time, there are no electronic monitoring GPS bracelets on our market publicly advertising 5G cellular service. It may be anticipated in yet-to-be-released products, but the use of 5G has yet to be publicly advertised in any product, let alone widely adopted or proven more advantageous. In terms of cellular service, the vast majority of devices on the market operate on the 4G LTE network. The 4G LTE network has been committed to being supported by major network providers through the year 2030 – providing proven, widely available network service well beyond the term of this contract. Therefore, in the interest of fair and open competition and to avoid the elimination of viable solutions from consideration by the City & County of San Francisco, we respectfully ask that this specification be eliminated, or changed from a "must" to a "preferred" requirement. **Please see Addendum 2 posted on the SFAPD website for recent updates to the transmitting and receiving equipment requirements (<https://sfgov.org/adultprobation/requests-proposals>). Note that the specifications and requirements outlined in this Solicitation are only general guidelines. Other designs will be considered and fully evaluated provided that they meet the intent and needs of SFAPD, and will be further clarified during contract negotiations.**