

The San Francisco Adult Probation Department (SFAPD) achieves excellence in community corrections, public safety and public service through the integration of Evidence Based Practices and a victim centered approach to our supervision strategies. We collaborate with City and community partners to provide a unique blend of opportunity and accountability. We are leaders in our profession, exemplifying the highest standards. We extend a continuum of integrated services to address our clients' criminogenic needs and empowers them to become productive members of the community.

With the help of the San Francisco community, together we have been able to create an adult probation department that leads our state in innovative and progressive strategies that help people rebuild their lives and ensure the safety of all people in our community. The work we do is helping to move the state and nation away from the the 'tough on crime' narrative. Locking people up in prison is not the answer; and this often disproportionately impacts people of color. We have successfully demonstrated that we can safely support individuals in the community without relying on incarceration. We will continue this work and hope that together we can create a more fair and just system for all Californians.

Thank you for all you do to strengthen the community safety network for people exiting jails and prisons. This catalog is a representation of SFAPD's reentry services investments in the community, and an illustration of some of our key community partners.

Karen L. Fletcher

**Chief Adult Probation Officer** 

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# ONE-STOP REENTRY CENTER

### COMMUNITY ASSESSMENT AND SERVICES CENTER (CASC) AND CASE MANAGEMENT

A partnership between the San Francisco Adult Probation Department (SFAPD) and Citywide/UCSF. The CASC is a behavioral health focused, multi-services one-stop clinical reentry center that bridges SFAPD probation supervision services with comprehensive support including clinical and reentry case management, medication management and distribution, peer mentoring, 1:1 therapy, barrier removal, and benefits acquisition. The CASC co-locates services that build self-sufficiency, including a charter high school, vocational and employment readiness training and job placement services, mental health and substance use prevention services, batterers' intervention programs, cognitive behavioral interventions, and meeting space for community partners.

The goals of the CASC are to reduce recidivism, mitigate behavioral health challenges, build self-sufficiency skills, and strengthen public safety. SFAPD provides on-site probation supervision services. Citywide/UCSF is the CASC's primary services provider and coordinates all clinical and case management services. Other key partners include Five Keys Schools and Programs, Goodwill Industries, America Works, Community Works West, Senior Ex Offender Program, Transitions Clinic, HealthRIGHT360, Harbor Lights, Tenderloin Housing Clinic, Recovery Survival Network, Phatt Chance Community Services, Westside Community Services, CJCJ, Community Developers, and Sister's Circle, the Department of Public Health, Human Services Agency, the Arriba Juntos, Eppiscopal Community Services, Mentoring Men's Movement, Solutions for Women, Young Office of Economic and Workforce Development, and Department of Child Support Services.

#### Citywide Case Managament:

- Citywide provides both Clinical Case Management (CCM) and Reentry Case Management (RCM) services to SFAPD clients.
  - CCM services are for clients who are identified as having persistent serious mental health issues and associated wraparound needs.
  - RCM services are for SFAPD clients who are facing barriers and need assistance coordinating and planning their reentry journey

#### • SEOP Case Management:

SEOP provides in custody and community case management services to SFAPD clients who are 35
years of age or older. Clients receive assistance in addressing barriers to their reentry and
coordinating supportive services.

#### • M3 Case Management:

• The Mentoring Mens Movement (M3) provides case management services to clients in Intensive Supervision Court and SFAPD transitional housing programs.

**Eligibility Requirements**: Citywide and SEOP case management services are for SFAPD clients. CASC drop in services and groups/classes are for any justice involved San Francisco resident, ages 18 and older. If you have program questions please call for more information.

# **EDUCATION**

## BECAUSE BLACK IS STILL BEAUTIFUL (BBISB)

SFAPD Contact: Victoria Westbrook (415) 489-7301

Through its network of stakeholders, BBISB has launched its womens educational achievement program called Just Say Know (JSK). JSK is a culturally affirming, gender responsive educational program designed to promote academic engagement to justice system impacted women and provides tutoring, one-on-one mentoring, and monthly student support groups ensuring clients have the assistance they need to reach their academic goals.

**Eligibility Requirements:** Any justice-involved women in San Francisco.

#### FIVE KEYS SCHOOLS AND PROGRAMS

SFAPD Contact: Andres Salas (415) 930-1425

Five Keys provides traditionally underserved communities the opportunity to restart their education with a focus on the Five Keys: EDUCATION, EMPLOYMENT, RECOVERY, FAMILY, AND COMMUNITY. It is the first charter school in the nation to operate inside a county jail and today it provides educational opportunities to individuals in the San Francisco County jails and in the community.

Eligibility Requirements: Any justice-involved adult in San Francisco.

# **EMPLOYMENT SERVICES**

# CASC EMPLOYMENT SERVICES/GOODWILL INDUSTRIES

SFAPD Contact: Andres Salas (415) 930-1425

As the CASC lead employment services provider, Goodwill Industries strives to break the cycle of poverty for thousands of people through their transformative job readiness training and work placement programs. Goodwill Industries believes in the "Power of Work" to help transform the lives of individuals looking for work, and most importantly a career. The CASC/Goodwill offers clients:

- Career Assessments/Job Placement Services
- Individual Career Development Plans
- Vocational Training/Opportunities
- Employment Workshops/Computer Lab/Resume Assistance
- Employer Spotlight and Hiring Events
- Barrier Removal Services

Eligibility Requirements: Justice-involved adults in San Francisco.

# **UCSF/CITYWIDE EMPLOYMENT PROGRAM**

SFAPD Contact: Andres Salas (415) 930-1425

The Citywide Employment Program is for SFAPD clients case managed at the CASC who have behavioral health challenges.

Eligibility Requirements: SFAPD clients with behavioral health challenges.

## PRISON TO EMPLOYMENT PIPELINE (P2E)/GOODWILL INDUSTRIES

SFAPD Contact: Andres Salas (415) 930-1425

P2E is a partnership between the San Francsico Adult Probation Department/Community Assessment and Services Center, San Francisco Sheriff's Office, the California Department of Corrections and Rehabilitations, the Office of Economic and Workforce Development, Goodwill Industries, and Five Keys Schools and Programs. P2E strives to connect with individuals in the San Francisco County Jail and set them on an employment pathway that meets their reentry, career, and financial needs.

Eligibility Requirements: Justice-involved adults in the SF County Jail.

### INTERRUPT, PREDICT, AND ORGANIZE/ARRIBA JUNTOS & YOUNG COMMUNITY DEVELOPERS

SFAPD Contact: Andres Salas (415) 930-1425

Interupt, Predict, and Organize (IPO) is a violence prevention and workforce development initiative launched by Mayor Ed Lee in 2012. The collaboration, led by the San Francisco Adult Probation Department, includes the Human Services Agency, the Mayor's Office of Violence Prevention, the Street Violence Intervention Program, Arriba Juntos and Young Community Developers. IPO braids case management, career development, and 12 months of subdized employment.

Eligibility Requirements: Referrals are made exclusively by San Francisco Adult Probation Department, the San Francisco Police Department, and the Street Violence Intervention Program (SVIP), and community partners. Candidates must be 18 - 35 and have past or present involvement in the justice system.

## Entrepreneur Workshops/Renaissance Entrepreneurship Center

SFAPD Contact: Andres Salas (415) 930-1425

The Renaissance Entrepreneurship Center provides justice involved clients with entrepreneur training and the ability to gain self-employment and confidence. Through its multidimensional program, formerly incarcerated individuals will learn how to develop a business plan, gain insight into public relations, receive mentoring from successful business entrepreneurs, and receive support from peers and staff as they develop and launch their business plan.

**Eligibility Requirements:** Any justice involved San Francisco resident.

### WORKFORCE DEVELOPMENT/BAY AREA COMMUITY RESOURCES (BACR-CHALK)

SFAPD Contact: Andres Salas (415) 930-1425

In partnership with the Office of Economic and Workforce Development and the Bay Area Community Resources (BACR-CHALK), the program will provide paid job training opportunities to undocumented justice involved clients focusing on career development, interpersonal communication, time management, problem-solving, and general work readiness.

Eligibility Requirements: Any undocumented justice involved San Francisco resident.

# **MENTORING**

# MENTORING/MENTORING MEN'S MOVEMENT (M3)

SFAPD Contact: Steve Adami (415) 214-4488

The Mentoring Men's Movement (M3) provides mentoring services to justice involved men. The strength of the M3's programs is their ability to provide individuals with guidance, support and resources upon release. This structure ensures the continuity of services from incarceration to the community and is solidified through their program model. M3's mentoring services are delivered through numerous platforms including Transformational Life Coaching, monthly community breakfasts, weekly support groups, and one-on-one mentoring.

Eligibility Requirements: Any justice-involved adult in San Francisco.

# **BEHAVIORAL HEALTH SERVICES**

# RESIDENTIAL TREATMENT/DPH BEHAVIORAL HEALTH ACCESS CENTER

SFAPD Contact Victoria Westbrook (415) 489-7301

Through a workorder with the Department of Public Health, SFAPD clients may receive substance use treatment at Salvation Army's Harbor Lights, and HealthRIGHT 360.

**Eligibility Requirements:** Any SFAPD client in need of residential treatment.

# One-on-One Therapy/DPH Clinicians

SFAPD Contact: Victoria Westbrook (415) 489-7301

In partnership with the Department of Public Health, all APD clients have access to a psychosocial assessment and clinical therapy sessions with a licensed clinician.

Eligibility Requirements: Any SFAPD client in need of one on one counseling with a clinical therapist.

# SEX OFFENDER TREATMENT SERVICES

#### SAN FRANCISCO FORENSICS INSTITUTE

SFAPD Contact: Steve Adami (415) 214-4488

SFFI provides clinical and treatment services specific to sex offenders (PC 290) under the Containment Model law. The Containment Model requires collaboration and communication within a team comprised of the treatment provider, probation officer, polygraph examiner, and victim advocate. SFFI offers structured outpatient sex offender treatment that includes polygraph, ongoing risk assessments, evaluations, and individual and group therapy.

**Eligibility Requirements:** Any SFAPD client who is Court mandated to receive sex offender treatment or any client deemed eligible and/or in need of treatment by SFAPD.

#### **HOPE PROGRAM**

SFAPD Contact: Steve Adami (415) 214-4488

Hope provides clinical and treatment services specific to sex offenders (PC 290) under the Containment Model law. The Containment Model requires collaboration and communication within a team comprised of the treatment provider, probation officer, polygraph examiner, and victim advocate. HOPE offers structured outpatient sex offender treatment that includes polygraph, ongoing risk assessments, evaluations, and individual and group therapy.

**Eligibility Requirements:** Any SFAPD client who is Court mandated to receive sex offender treatment or any client deemed eligible and/or in need of treatment by SFAPD.

# TRANSITIONAL HOUSING PROGRAMS

## **EMERGENCY HOUSING PROGRAM/SFGH FOUNDATION**

SFAPD Contact: Destiny Pletsch (415) 241-4265

Through the SFGH Foundation, the Citywide Case Management Team provides emergency short term housing to homeless clients of SFAPD. The length of the program is typically 7 to 30 days.

**Eligibility Requirements:** UCSF/Citywide clients from the CASC probation team.





### EMERGENCY HOUSING PROGRAM - St. MORITZ HOTEL/RECOVERY SURVIVAL NETWORK

SFAPD Contact: Destiny Pletsch (415) 241-4265

In response to COVID-19, the San Francsico Adult Probation Department partnered with Recovery Survival Network to provide emergency housing for client from the Pretrial Diversion Project..

**Eligibility Requirements:** Clients of the Pretrial Diversion Project or other Justice involved adults in SF.

### New Horizons - Drake Hotel/Tenderloin Housing Clinic

SFAPD Contact: Destiny Pletsch (415) 241-4265

The New Horizons Transitional Housing program is a partnership between the SFAPD and Tenderloin Housing Clinic. New Horizons is a 12-month clean and sober transitional housing and supportive services for SFAPD clients. Clients who complete 180 days of residential treatment are prioritized for placement. The program's goal is to reintegrate individuals into the community, prevent recidivism, and connect clients with permanent housing.

**Eligibility Requirements:** Any SFAPD client who is committed to a clean and sober transitional housing program. Clients are selected during an open referral period by a lottery. Priority is given to any client who successfully completes a residential behavioral health program of 180 days.

### HART HOTEL/TENDERLOIN HOUSING CLINIC

SFAPD Contact: Destiny Pletsch (415) 241-4265

In partnership with Tenderloin Housing Clinic, SFAPD offers six-months of transitional housing and supportive services at the Hart Hotel for SFAPD clients. Each client has a case manager and works closely with a THC Housing Planning Specialist, and collaborates with SFAPD and other service providers.

**Eligibility Requirements:** Any SFAPD client who is homeless and in need of transitional housing. Clients are selected during an open referral period by a lottery. Priority is given to PRCS clients with an EOP designation.

# SHARON HOTEL/TENDERLOIN HOUSING CLINIC

SFAPD Contact: Destiny Pletsch (415) 241-4265

Tenderloin Housing Clinic partners with SFAPD and the San Francisco Collaborative Courts to provide stabilization housing to clients of the Collaborative Courts at the Sharon Hotel.

**Eligibility Requirements:** The Sharon Hotel is only accessible by selected clients of the Collaborative Courts.

### SHAHIL HOTEL/RECOVERY SURVIVAL NETWORK

SFAPD Contact: Destiny Pletsch (415) 241-4265

Recovery Survival Network's Shahil Hotel offers SFAPD funded case managed clients up to 12 months of safe, clean and sober transitional housing and supportive services. Participants of the program actively work with the RSN program case manager toward permanent housing goals. The program offers both single and shared rooms.

**Eligibility Requirements:** All referrals to the program come directly from CASC case managers, with the support of the deputy probation officer.

## NORMA HOTEL/RECOVERY SURVIVAL NETWORK

SFAPD Contact: Destiny Pletsch (415) 241-4265

SFAPD and Recovery Survival Network have partnered to offer a transitional housing and supportive services program focused on housing stability, personal development, and career/education goals to justice involved transitional young adults (TAYA) at the Norma Hotel. Additionally, the 12-month program also features life skills classes, savings program, and housing application workshops. The program offers both single and shared rooms and is a clean and sober program.

**Eligibility Requirements:** Justice involved adults between the ages of 18-35, who are working or in school and are committed to living clean and sober. If a client is on active supervision, it must be approved by their supervising agency. Clients are selected during an open referral period by a lottery and assessed for program placement. Priority consideration is given to IPO participants.

# CW Hotel/Recovery Survival Network

SFAPD Contact: Destiny Pletsch (415) 241-4265

The CW Hotel provides up to 12 months of clean and sober transitional housing and supportive services to SFAPD and other justice involved adults.

**Eligibility Requirements:** SFAPD clients who are committed to living clean and sober.

# CW Hotel (CCP)/Recovery Survival Network

SFAPD Contact: Destiny Pletsch (415) 241-4265

A program funded by the Community Corrections Partnership Executive Committee, the CW Hotel CCP program provides emergency housing to individuals released from the county jail prior to having their case adjudicated.

**Eligibility Requirements:** Justice involved adults release from jail prior to having their case adjudicated.

### **PHATT CHANCE COMMUNITY SERVICES**

SFAPD Contact: Destiny Pletsch (415) 241-4265

Phatt Chance is a shared living transitional housing and supportive services program. It is a clean and sober environment and clients may stay up to one year.

**Eligibility Requirements:** Any SFAPD client who is in need of transitional housing. Clients are selected during an open referral period by a lottery.

## Our House/Westside Community Services

SFAPD Contact: Destiny Pletsch (415) 241-4241

Westside's Transitional Housing Program, also known as "Our House" is a clean and sober living environment located in San Francisco's Lower Haight. Communal living for up to 24 males, the structured program is centered around maintaining participants' recovery, improving communication, and increasing self-sufficiency in efforts to meet permanent housing goals.

**Eligibility Requirement:** Priority placement is given to SFAPD clients who have completed at least 90 days of treatment. Clients must be able to pass a drug test to be enrolled and attend 2 required groups per week.

### MENTAL HEALTH HOUSING PROGRAM/WESTSIDE COMMUNITY SERVICES

Victoria Westbrook (415) 489-7301

Westside's Mental Health Transitional Housing Program supports the needs to clients with moderate to serious behavioral health challenges. The program is staffed with a Licensed Clinician, and wrap around services are provided by Westside and the CASC.

Eligibility Requirement: Clients of the SFAPD with moderate to serious behavioral health challenges.

# HER HOUSE/WESTSIDE COMMUNITY SERVICES

SFAPD Contact: Victoria Westbrook (415) 489-7301

Her House is a 12 to 18 month Women's Gender Responsive Alternative Sentencing, Transitional Housing program for justice involved women and children. The program is a partnership between the San Francisco Adult Probation Department and Westside Community Services, Positive Directions, Sister's Circle, and Solutions for Women. The uniqueness of Her House stems from the multi-agency collaboration, all BIPOC lead, leveraging each organization's expertise in recovery and gender responsive, trauma informed services. This collaboration offers participants access to a broader community of support. Participants will develop the skills necessary to take on challenges, overcome barriers, and become empowered to take charge of their health and wellness.

**Eligibility Requirements:** Priority is given to SFAPD clients, however, any justice involved single, pregnant, or parenting women in San Francisco are eligible for program services.

## CAMEO HOUSE/CENTER ON JUVENILE AND CRIMINAL JUSTICE

SFAPD Contact: Victoria Westbrook (415) 489-7301

Cameo House is a gender responsive residential program for justice involved parenting or pregnant women in San Francisco. Cameo House provides supportive services and reunification for women with up to two children. Women can stay up to two years and provided with wraparound services. Cameo House may be used as an alternative to incarceration.

**Eligibility Requirements:** Priority is given to SFAPD clients, however, any justice involved single, pregnant, or parenting women in San Francisco are eligible for program services.

# **HOUSING – RENTAL SUBSIDY PROGRAMS**

### New Roads Rental Subsidy Program/Tenderloin Housing Clinic

SFAPD Contact: Destiny Pletsch (415) 241-4265

The New Roads Rental Subsidy Program provides clients a short-term rental subsidy, move-in costs, or one-time back rent assistance. Tenderloin Housing Clinic's Housing Planning Specialists work closely with clients.

**Eligibility Requirements:** Any SFAPD client who has been employed for a minimum of 120 days is eligible to participate in the rental subsidy program.

## STEP UP TO FREEDOM/EPISCOPAL COMMUNITY SERVICES

SFAPD Contact: Victoria Westbrook (415) 489-7301

Step Up to Freedom, a reentry rapid rehousing and rental subsidy program for justice involved unstably housed/homeless adults who are between the ages of 18 – 35 years on parole or PRCS.

**Eligibility Requirements:** Any justice involved individual who is unstably housed/homeless, between the ages of 18-35 years of age who is on parole or PRCS.

# **COMMUNITY SERVICE**

#### RESTORATIVE COMMUNITY SERVICE PROGRAM

SFAPD Contact: Rexanne Biserra (415) 652-0830

The program is an opportunity for justice involved adults in San Francisco to give back to communities impacted by crime and violence.

Eligibility Requirements: SFAPD clients.

# **ENRICHMENT OPPORTUNITIES**

### **FATHERS MATTER**

SFAPD Contact: DPO Victor Williams (415) 241-4237

SFAPD holds an agency certification in the National Fatherhood Initiative 24/7 DAD Curriculum to teach effective fatherhood skills to fathers. The curriculum focuses on real experiences and challenges of fathers and parents in frail family surroundings. Through 12-14 group sessions, the curriculum offers individuals support, information, and motivation in areas of life skills, parenthood, relationships (including marriage and team parenting) and health.

**Eligibility Requirements:** Any SFAPD client.

### **MOTHERS MATTER**

SFAPD Contact: Victoria Westbrook (415) 489-7301

SFAPD holds an agency certification with the National Partnership for Community Leadership's Young Mothers and Parenting: A Curriculum for Educating Women to be Responsible Mothers. The curriculum addresses the real experiences and challenges of young mothers and offers assistance with personal development, life skills, responsible parenting, and healthy relationships. The curriculum emphasizes the use of experiential techniques when providing interactive training sessions with mothers.

Eligibility Requirements: Any SFAPD client.

# Welcome Home Reentry Program Events/Brothers For Change

SFAPD Contact: Andres Salas (415) 930-1425

Brothers for Change offers Welcome Home Events and support for individuals returning to San Fransico from jail or prison. Welcome Home Events strengthen the support networks among previously incarcerated individuals and people with incarcerated loved ones and shares information and resources that are springboards to opportunities.

**Eligibility Requirements:** Any justice involved San Francisco resident.



## HEALING CIRCLES/HEALING CIRCLES FOR SOUL SUPPPORT

SFAPD Contact: Victoria Westbrook (415) 489-7301

Healing Circles for Soul Support promotes sharing, healing, education, and action for survivors of homicide and victims of violence.

**Eligibility Requirements:** Both victims and perpetrators of violence including homicide, elder abuse, child abuse, foster care, robbery, incarceration, hate crimes, and gang violence who reside in San Francisco.

## WOMEN'S SUPPORT GROUPS/SOLUTIONS FOR WOMEN

SFAPD Contact: Victoria Westbrook (415) 489-7301

The Community Empowerment Groups (also known as Community Circles) empower and heal participants through weekly groups that explore a variety of topics related to self-esteem and coping skills. The goal is to engage justice involved women, help them navigate reentry, and begin the process of healing, as they transition back to society after incarceration.

Eligibility Requirements: Justice involved cis/trans women, 18 years and older who reside in San Francisco.

## LIFE SKILLS DEVELOPMENT CLASSES/GLORIA'S GIFT

SFAPD Contact: Andres Salas (415) 930-1425

The goal of the Life Skills Training classes is to equip students with the social and interpersonal skills that enable them to cope with the demands of everyday life. The objectives of the lessons are to build self-confidence, encourage critical thinking, foster independence, and communicate more effectively.

**Eligibility Requirements:** Any justice involved adult, with a focus on justice involved individuals between 18 and 35 years of age.

# WOMEN'S PROCESS GROUP/SISTER'S CIRCLE

SFAPD Contact: Victoria Westbrook (415) 489-7301

Sister's Circle Women's Support Network provides a space for women to share their experiences, expand their support network, and practice goal setting, self-esteem building, and self-love The overarching goal is to engage participants in new perspectives that positively impacts their attitudes and behaviors.

**Eligibility Requirements:** Any justice involved women.

# Inside Circle Workshops/ Mentoring Men's Movement (M3)

SFAPD Contact: Victoria Westbrook (415) 489-7301

Inside Circle's workshops empowers system impacted people to lead change from within by providing opportunities for justice involves people to heal and serve both themselves and others.

Eligibility Requirements: Any justice involved adult in San Francisco.

# MANALIVE/ COMMUNITY WORKS WEST

SFAPD Contact: Andres Salas (415) 489-7301

Manalive is a 52 week court mandated Batterers' Intervention Program designed to reduce and prevent further domestic violence incidents.

Eligibility Requirements: Clients of the SFAPD referred by their Deputy Probation Officer

