

From: lucinda page
To: [Trickey, Anne \(ART\)](#)
Subject: Mediation Experience, Workplace Bullying and ongoing abuse and harassment by Jeff Potter against Lucinda Page
Date: Saturday, September 15, 2018 10:14:39 AM

Dear Anne,

Mr. Potter characterized the manner in which I interact with my customers in an insulting and inaccurate fashion.

Mr Potter's language was insulting, and demeaning. His use of the word "hoc" or "hawk" is yet another example of the ongoing mischaracterization, lies, abuse and manipulation, I and others have endured over many years.

I am not aware of any valid, non-retaliatory complaints about my manner of interacting with customers.

As an act of many acts of ongoing retaliation against me, Mr Potter continues to inaccurately characterize my manner of interaction with customers. Mr Potter was extremely abusive at mediation. Furthermore, Mr Potter referred in emails to the commission and in mediation which again are inaccurate characterizations meant to sully my personal and professional reputation.

These constitute lies and abuse, and undermine my business and my professional reputation.

In emails to the commission, hearing minutes and presented as physical evidence Mr Potter admits to taking hundreds of photos constituting intimidation, street harassment and stalking. He has also employed abusive language, mouthing "you bitch", "f*ck you".

Mr. Potters' bullying, abusive, intimidating, and retaliatory acts cause me to feel unsafe in my workplace.

Mr Potter's abusiveness was most recently underscored at the mediation session on September 10, 2018. I would like to submit to the commission for review this article by mediation expert Esque Walker, PhD on why mediation is ineffective in such cases and furthermore, is used as a channel for abuse by workplace bullies. This was my experience, and I could endure no more of Mr Potter's vitriol and abuse and the mediation session ended early.

Mediation is an inappropriate alternative in cases involving any type of abuse or violence such as domestic violence, child abuse, sexual assault, school or workplace bullying. The victims or targets in these situations are at a disadvantage and are subjected to further abuse.

<http://workplacebullying.org/multi/pdf/Inappropriate-Mediation.pdf>

Lucinda Page [REDACTED]