



APPEAL PROCESS OVERVIEW

Mission

The Board of Appeals is a quasi-judicial body that provides the public with a final administrative review process for appeals relating to a wide range of City determinations. Originally created under the Charter of 1932, the Board strives to provide an efficient, fair and expeditious public hearing and decision-making process before an impartial panel as a last step in the City's permit issuance process.

The Board hears and decides appeals involving the granting, denial, suspension, or revocation of permits, licenses, and other entitlements by various City commissions and departments. The granting or denial of variances and other determinations by the Zoning Administrator, and permits issued or denied pursuant to Discretionary Review decisions and downtown building authorizations of the Planning Commission are included.

Board Structure

The Board of Appeals is comprised of five Board members appointed for staggered four-year terms. Three members are appointed by the Mayor and two by the President of the Board of Supervisors. The Board office is staffed by an Executive Director, Legal Assistant and three Clerks. When an appeal is filed, Board members will conduct a public hearing on the appeal, listening to arguments and testimony from the appellant(s), permit holder(s), Department representative(s), and from interested neighbors and other members of the public. The Board then votes to either uphold the underlying departmental determination, impose conditions on the determination, or overrule the determination.

Limitations on the Board's Jurisdiction

The Board of Appeals has no jurisdiction over permits issued by the Recreation and Park Department or Commission, nor does it hear appeals of criminal matters, domestic relations matters, or other areas regulated by the State of California or the federal government. It has limited jurisdiction over certain permits issued by the Port Commission, pursuant to a Memorandum of Understanding. Its jurisdiction is derived from San Francisco Charter Section 4.106, by provisions in Article 1 of the San Francisco Business and Tax Regulations Code, and other City ordinances.

Building and demolition permits that are issued pursuant to Conditional Use authorization by the Planning Commission may not be appealed to the Board of Appeals. (S.F. Charter Section 4.106(b).) Appeals of the underlying Conditional Use authorization may be made to the Board of Supervisors but the building or demolition permit may not be appealed to any City government body.

The Board of Appeals has no authority to make amendments to the Planning Code or the Zoning Map, and has no authority to grant Conditional Use authorization. The Planning Department and Planning Commission handle these procedures.

How to File an Appeal

Be On Time

The time limits for filing appeals are strictly enforced. Most appeals must be filed within 15 calendar days from the date of issuance of the underlying departmental decision. For instance, a 15-day filing period applies to most building and demolition permits issued by the Department of Building Inspection, Zoning Administrator Notices of Violation and Letters of Determination, and from the date of the letter which issues, denies, suspends, or revokes a permit from most other City Departments. This includes San Francisco Public Works, the Department of Public Health, Police Department, Municipal Transportation Agency Division of Taxis and Accessible Services, and Arts Commission.

The 15-day appeal period for Discretionary Review decisions made by the Planning Commission is triggered by the date of issuance of the related building or demolition permit.

Exceptions include:

- Variance decisions issued by the Zoning Administrator must be appealed within 10 calendar days from the date of the variance decision letter.
- Appeals relating to Statements of Eligibility issued by the Zoning Administrator with respect to transfer of development rights must be filed within 20 calendar days.
- Appeals relating to place of entertainment permits, extended hours premises and loudspeaker permits issued by the Entertainment Commission must be filed within 10 calendar days of permit issuance.
- Appeals of Certificates of Appropriateness issued by the Historic Preservation Commission must be filed within 30 calendar days of the Certificate issuance.
- Appeals of permit decisions made pursuant to Planning Code section 343 (Central SOMA Housing Sustainability District) must be filed within 10 calendar days of the permit decision.
- Appeals of building permits issued for certain types of Accessory Dwelling Units (issued pursuant to Planning Code section 207(c)(6)) must be filed within 10 calendar days of the permit decision.

When counting “calendar days” the appeal period begins the day after the departmental action became effective. For example, if a building permit is issued on the 3rd day of the month, the last day to appeal would be the 18th day of the month. If the last calendar day falls on a weekend or City holiday, the last day to file the appeal is the next business day. **You are strongly encouraged to call or email the Board office if you have questions or are unsure about the filing deadline for your appeal.**

In very limited circumstances, the Board will hear appeals after the filing deadline has passed. For more information, see the section below entitled: “What to do if the Filing Deadline Has Passed – Jurisdiction Requests.”

Gather the Needed Paperwork

To file an appeal, a copy of the departmental action being appealed must be submitted to the Board office. For example, a copy of the building permit (front and back) is required when the issuance of a building permit is being appealed. You can request a copy of the permit

application by submitting a form that is found on DBI's website @ <https://sfdbi.org/record-request-form>. Please remember to:

Fill out the form completely. Incomplete forms will delay processing.

Remember to SIGN the form.

Submit the form to DBI using one of these options:

Fax to (628) 652-3429

Email to dbi.records3r@sfgov.org

Mail to 49 South Van Ness Avenue, Suite 400 San Francisco, CA 94103 Attn: RECORDS MANAGEMENT

There is a \$0.10 cents fee per page.

If you are unable to obtain the permit during the appeal period, we can still process your appeal, and you can submit a copy of the permit at a later date. Board staff can also obtain the permit if you need assistance.

To review the history of permits and complaints at a particular address or for a particular permit, you can visit the Permit/Complaint Tracking System on the DBI website at the following link: <https://dbiweb02.sfgov.org/dbipts/>

Building Plans: Currently, the only in-person requests to DBI are by appointment only and to view specific sets of building plans. For this, customers need to submit a records request, DBI will perform the research, and when done, set up an appointment to view the plans. Please go to <https://sfdbi.org/> for more information.

Planning Department and Planning Commission permit disapprovals: an appeal may not be filed until the Department of Building (DBI) issues the Notice of Disapproval or Notice of Cancellation for the project. The appeal must be filed within 15 calendar days from the date of this Notice of Disapproval/Notice of Cancellation. Documents to submit: the building permit that was denied, with notation by Planning Staff on the back; and the Notice of Disapproval that was issued by DBI.

Monetary penalties imposed by DBI for work done without a permit: the 15-day appeal period is triggered by the date of issuance of the building, plumbing or electrical permit associated with the penalty. Documents to submit: the permit; the receipt issued by DBI that shows the penalty amount paid; and a completed Penalty Questionnaire, which is available at the Board office and on its website.

Make an Appointment

Appeals must be filed either by the appellant or the appellant's agent by 4:30 pm on last day to file the appeal. An agent may be anyone chosen by the appellant and must provide the Board with written authorization from the appellant allowing the agent to file the appeal in the appellant's name. To make an appointment, please call 628-652-1150 or email boardofappeals@sfgov.org. Appointments are available Monday through Friday from 8:00 a.m. to 4:30 p.m.

Meet with Board Staff to Complete the Preliminary Statement of Appeal

Using the Board's computer system, staff will work with appellants or their agents to prepare a Preliminary Statement of Appeal. For all appeals, appellants are allowed to provide a brief one-page statement explaining the reasons for the appeal. This statement is optional. **Written statements may be no longer than one double-spaced page with a minimum 12-point font.** No exhibits or other documents are allowed at this time. Staff will set the hearing date and briefing schedule, and will provide the appellant with information about the appeal process.

Pay the Fee

After filing an appeal, the filing must be paid. Failure to pay the filing fee may result in the appeal not being heard. Fees are established by the Business and Tax Regulations Code (Article 1, Section 8) and range from \$100 to \$600, depending on the type of appeal filed. For example, the fee to file an appeal of the issuance of a building permit is \$175 per permit. These fees are non-refundable, whether or not the appeal is successful or is withdrawn prior to the hearing.

Filing fees can be paid by check or credit card and both methods can be used to make a payment online at the following link: <https://services.paysf.co/service/board-of-appeals>.

If you are mailing a check, it should be made payable to "Board of Appeals" and mailed to: Board of Appeals, 49 South Van Ness Avenue, Suite 1475, San Francisco, CA 94103. The check can be mailed after the appeal is filed. **See the last page of this document for the Board's fee schedule.**

Submit Briefs & Evidence

The parties to an appeal are encouraged to submit written arguments (briefs) and exhibits to the Board to help Board members understand the case and make a determination. The Rules of the Board set out the briefing schedule and other requirements, and the parties are encouraged to read the Rules and the Board's Special Instructions for Parties for additional information.

- Appellant's Brief is due no later than three (3) Thursdays prior to the hearing. The deadline for submission is 4:30 p.m.
- Respondent's or Other Parties' Brief is due no later than one (1) Thursday prior to the hearing. The deadline for submission is 4:30 p.m.
- Briefs shall not exceed twelve (12) pages in length and may include an unlimited number of exhibits.
- Briefs, whether typewritten or handwritten, shall be double-spaced. Typewritten briefs shall be in a font size no smaller than 12 point.
- Electronic copies of the brief with exhibits must be sent via email to the Board office by 4:30 p.m. on or before the date it is due to: boardofappeals@sfgov.org. Hard copies of the brief are not required.
- Additional copies must be delivered to the other parties on the same day via e-mail.
- If you do not receive a brief from the other party on the due date, please contact the Board Office to receive a copy of the brief via e-mail.

- All briefs and public comment submitted to the Board are considered public documents and will be posted on the Board's website.
- If the hearing date is changed, the briefing schedule may also change. Notice will be sent out by Board staff with any revised briefing schedule.
- Late or overlong submittals will be rejected. Please contact the Board in advance of the deadline if you wish to request permission to file late or a longer brief.
- Exhibits may include photographs, maps, plans, drawings, letters of support or opposition, or any other information or material relevant to the appeal. Exhibits cannot contain further argument by the party submitting the brief.
- The Board strongly encourages the submittal of plans or drawings when needed to allow the Board to understand the design or layout of a building that is the subject of an appeal.
- Where exhibits exceed ten pages in length, the Board encourages the submitting party to separate exhibits with tabs and provide a table of contents.
- Additional briefing may not be submitted at the hearing without Board approval; only photographs or drawings may be submitted at that time.

Members of the Public who are not parties to an appeal or affiliated with a party may submit written materials to the Board. In order for these submittals to be considered by the Board prior to the hearing, they should be delivered to the Board no later than one (1) Thursday prior to the hearing date. Electronic copies may be submitted via email to: boardofappeals@sfgov.org. This policy is not intended to interfere with the public's rights under the San Francisco Sunshine Ordinance, Chapter 67 of the San Francisco Administrative Code.

Please note: Correspondence submitted to the Board is available for public review. If a member of the public does not want personal contact information publicly disclosed, they may omit some or all personal contact information from their correspondence; list business instead of personal contact information; or prominently state in their correspondence that they do not want personal contact information disclosed and the Board staff will redact it.

What to Expect at the Hearing

The Board of Appeals meets on Wednesday evenings at 5:00 p.m., via Zoom video platform. Please let Board staff know if you would like to schedule a "test" Zoom meeting before the hearing date to ensure access and the ability to share documents. Board staff can assist the parties with sharing documents or act as a backup.

All parties or their representatives must be present on the scheduled date of the hearing.

At the hearing, each party will be given time to argue their case and present relevant testimony and evidence. The Zoom video platform allows for the display of photographs, architectural plans or other drawings and images. Board staff members can assist with the sharing of electronic documents if a request is made to the Board office. Members of the public will be given time to speak as well.

The appellant speaks first, then the person whose permit or other determination is being appealed, and then a representative of the department that issued the determination. Each speaker is given seven minutes to present testimony and relevant evidence. Members of the

public who are unaffiliated with either party (for instance, who are not a party's family member or paid consultant) are then given up to three minutes each to speak. Once the public has spoken, three minutes are given to each party for rebuttal. The Board will then deliberate and either make a decision or continue the matter in order for additional information to be presented.

To prepare for the hearing and to become familiar with the method of presentation used, the Board recommends that the parties observe a meeting of the Board in advance of their hearing. This can be done in person or by watching a hearing on television or via computer. Meetings are broadcast on SFGTV Cable Channels 26 or 78, and may be viewed via streaming video or on demand on the internet at:
http://sanfrancisco.granicus.com/ViewPublisher.php?view_id=6.

Standard of Review

In most cases, an appellant must get four out of five votes to overturn or modify a departmental decision. In most cases, the Board reviews the departmental decision *de novo*, which means it hears the case anew and is not required to defer to the findings of fact or determinations of the underlying decision-maker. However, in appeals of decisions by the Zoning Administrator (ZA) (except for variance decisions), the City Charter requires that the Board defer to the ZA unless it finds that the ZA erred or abused his or her discretion.

What to do if the Filing Deadline Has Passed – Jurisdiction Requests

After the filing deadline has passed, a person seeking to file an appeal may ask the Board for permission to file late. The process requires filing a Jurisdiction Request which, if granted, establishes a new five-day period within which an appeal may be filed.

Prepare a Written Statement

At the time a Jurisdiction Request is filed, a statement must be submitted explaining why the appeal was not filed on time and also briefly outlining the merits of the case (see "Standard of Review" below when drafting your request). This statement can be up to six (6) double-spaced pages in length with unlimited exhibits and must conform to the briefing requirements in the Rules. An electronic copy of this statement must be submitted to the Board office along with a copy of the permit or other departmental action for which an appeal is being sought. Electronic copies must be submitted via email to: boardofappeals@sfgov.org.

The permit holder may submit a response to the Jurisdiction Request no later than ten (10) days from the date the request was filed with the Board. This response may be up to six (6) double-spaced pages in length with unlimited exhibits and must conform to the briefing requirements set forth in the Rules.

Electronic copies must be submitted to the Board office via email to: boardofappeals@sfgov.org by 4:30 p.m. on or before the date it is due. An additional copy must be delivered via e-mail to the requestor on the same day.

Make an Appointment

The Board asks that an appointment be made to file a Jurisdiction Request. To make an appointment, please call 628-652-1150 or email boardofappeals@sfgov.org. Appointments are available Monday through Friday from 8:00 a.m. to 4:30 p.m.

Pay the Fee

A non-refundable fee of \$150 per departmental action is required to file a Jurisdiction Request. The fee may be paid by check made payable to "Board of Appeals." The check can be mailed after filing the Request to: Board of Appeals, 49 South Van Ness Avenue, Suite 1475, San Francisco, CA 94103. Filing fees for Jurisdiction Requests cannot be paid on our online portal. In the event the Board grants the Jurisdiction Request, another fee will be required in order to file the appeal.

What to Expect at the Hearing

The Board will take three (3) minutes of testimony from the requestor, the determination holder and from a representative of the department that issued the determination. Members of the public who are unaffiliated with either party are then given up to three minutes each to speak. The Board will then discuss the matter and take a vote. This decision is final.

Standard of Review

Four out of five votes are needed to grant a Jurisdiction Request and allow the late filing of an appeal. The Board may grant late jurisdiction only upon a showing by the requestor that the City intentionally or inadvertently caused the requestor to be late in filing the appeal. If a Jurisdiction Request is granted, the requestor will have five (5) days from the date of the Board's decision to file an appeal. (See, Rules of the Board of Appeals, Section V.10.)

How to File a Rehearing Request

If a party to an appeal is dissatisfied with the Board's decision, a Rehearing Request may be filed. Such requests must be filed within 10 calendar days from the date of the Board's decision and may be filed only by the parties to an appeal. The Board may also make a motion to rehear a case at its own initiative. If the Rehearing Request period ends on a weekend or City holiday, the last day to file the request is the next business day. Only one Rehearing Request may be filed per appeal.

A Rehearing Request may not be filed for a decision regarding a permit issued for an Accessory Dwelling Unit under Planning Code section 207(c)(6).

Prepare a Written Statement

At the time a Rehearing Request is filed, a statement must be submitted to the Board explaining why the appeal should be reheard. This statement can be up to six (6) double-spaced pages in length, with unlimited exhibits, and must conform to the briefing requirements in the Rules. Electronic copies must be submitted to the Board office via email to: boardofappeals@sfgov.org.

The other party may submit a response to the Rehearing Request no later than ten (10) days from the date the request was filed. This response may be up to six (6) double-spaced pages in length with unlimited exhibits and must conform to the briefing requirements in the Rules. An Electronic copy should be delivered to the Board office via email to: boardofappeals@sfgov.org by 4:30 p.m. on or before the date it is due. An additional copy must be delivered via e-mail to the requestor on the same day.

Make an Appointment

The Board asks that an appointment be made to file a Rehearing Request. To make an appointment, please call 628-652-1150 or email boardofappeals@sfgov.org. Appointments are available Monday through Friday from 8:00 a.m. to 4:30 p.m.

Pay the Fee

A non-refundable filing fee of \$150 is required to be mailed to the Board after filing the Rehearing Request. Payments must be made by check, payable to the Board of Appeals, and mailed to: Board of Appeals, 49 South Van Ness Avenue, Suite 1475, San Francisco, CA 94103. Filing fees for rehearing requests cannot be paid on our online portal.

What to Expect at the Hearing

The Board will take three (3) minutes of testimony from the requestor, the other party and from a representative of the department that issued the determination. Members of the public who are unaffiliated with either party are then given up to three minutes each to speak. The Board will then discuss the matter and take a vote. This decision is final.

Standard of Review

Four out of five votes are needed to grant a Rehearing Request. The Board may grant a rehearing request only upon a showing by the requestor that extraordinary circumstances exist and a rehearing is needed to prevent manifest injustice, or new or different facts or circumstances have arisen that if known at the time of the original hearing could have affected the outcome. The written request should state: the nature and character of the new facts or circumstances; the names of the witnesses and/or a description of the documents to be produced; and why the evidence was not produced at the original hearing. (See, Rules of the Board of Appeals, Section V.9.)

Accessibility Information

For information concerning accessibility of the office, hearings and meetings, please call the Board at 628-652-1150 or email: boardofappeals@sfgov.org. Closed captioning at the hearings is provided. Bilingual staff are available to assist Spanish speaking members of the public at the Board office, and interpretation services are available for other languages. If you need an interpreter at your hearing, please notify Board staff members at least 72- hours in advance of the hearing.

More Information

More information about the Board of Appeals, including copies of the Rules of the Board, related Charter and Code provisions, and other resource materials are available at the Board office and on the web at www.sfgov.org/boa.

Fee Schedule

<u>Type of Appeal</u>	<u>Fee</u>
ZONING ADMINISTRATOR VARIANCE Bus. & Tax Reg. Code Art. 1, Sec. 8(a)(1)	\$600
OTHER ZONING ADMINISTRATOR DECISION: LETTER OF DETERMINATION; NOTICE OF	

VIOLATION; STOP WORK ORDER REQUEST; PLANNING COMMISSION ACTION.....	\$600
Bus. & Tax Reg. Code Art. 1, Sec. 8(a)(2)	
DEPARTMENT OF BUILDING INSPECTION RESIDENTIAL HOTEL OR APARTMENT CONVERSION PERMIT	\$525
Bus. & Tax Reg. Code Art. 1, Sec. 8(b)(1)	
DEPARTMENT OF BUILDING INSPECTION BUILDING, DEMOLITION OR OTHER PERMIT	\$175
Bus. & Tax Reg. Code Art. 1, Sec. 8(b)(2)	
DEPARTMENT OF BUILDING INSPECTION IMPOSITION OF PENALTY.....	\$300
Bus. & Tax Reg. Code Art. 1, Sec. 8(b)(3)	
POLICE DEPARTMENT & ENTERTAINMENT COMMISSION PERMIT TO BUSINESS OWNER OR OPERATOR.....	\$375
Bus. & Tax Reg. Code Art. 1, Sec. 8(c)(1)	
POLICE DEPARTMENT & ENTERTAINMENT COMMISSION PERMIT TO EMPLOYEE OR CONTRACT WORKER.....	\$150
Bus. & Tax Reg. Code Art. 1, Sec. 8(c)(1)	
POLICE DEPARTMENT & ENTERTAINMENT COMMISSION PERMIT REVOCATION OR SUSPENSION – OWNERS AND INDIVIDUALS	\$375
Bus. & Tax Reg. Code Art. 1, Sec. 8(c)(2)	
DEPARTMENT OF PUBLIC WORKS TREE REMOVAL – WHEN CITY INITIATED ONLY.....	\$100
Bus. & Tax Reg. Code Art. 1, Sec. 8(d)	
OTHER ORDER OR DECISION (TAXI, TOBACCO, MASSAGE, STREET ARTISTS, GENERAL TREE REMOVAL, ENTERTAINMENT AND OTHER PERMITS).....	\$300
Bus. & Tax Reg. Code Art. 1, Sec. 8(e)	
REHEARING REQUEST – ALL TYPES OF APPEALS	\$150
Bus. & Tax Reg. Code Art. 1, Sec. 8(f)	
JURISDICTION REQUEST – ALL TYPES OF DEPARTMENTAL ACTIONS.....	\$150
Bus. & Tax Reg. Code Art. 1, Sec. 8(g)	

Appeal filing fees may be paid by check or credit card on our online portal found at the following link: <https://services.paysf.co/service/board-of-appeals> . Checks can also be mailed to our office, please be sure to indicate the appeal number on the check.

Rehearing and Jurisdiction Requests must be paid by check only and mailed to the office.

All fees are non-refundable, whether or not the appeal is successful or is withdrawn prior to the hearing.