BOARD OF APPEALS, CITY & COUNTY OF SAN FRANCISCO

Appeal of MICHIKO YAMADA, Appeal No. 14-141

VS.

DEPARTMENT OF PUBLIC HEALTH

Respondent

Appellant(s)

NOTICE OF APPEAL

NOTICE IS HEREBY GIVEN THAT on August 07, 2014, the above named appellant(s) filed an appeal with the Board of Appeals of the City and County of San Francisco from the decision or order of the above named department(s), commission, or officer.

The substance or effect of the decision or order appealed from is the ISSUANCE on July 23, 2014, to Roostertail Restaurant, Noise Variance (regarding rooftop fan noise from mechanical exhaust system/equipment) at 1963 Sutter Street.

FOR HEARING ON October 08, 2014

Address of Appellant(s):	Address of Other Parties:
Michiko Yamada, Appellant	Roostertail Restaurant, Variance Holder
1959 Sutter Street #B	1963 Sutter Street
San Francisco, CA 94115	San Francisco, CA 94115



Date Filed:

BOARD OF APPEALS

CITY & COUNTY OF SAN FRANCISCO BOARD OF APPEALS

AUG 07 2014 APPEAL # 14 - 14

PRELIMINARY STATEMENT OF APPEAL

I / We, Michiko Yamada, hereby appeal the following departmental action: ISSUANCE of Noise Variance by the

Department of Public Health which was issued or became effective on: July 23, 2014, to: Roostertail

Restaurant, for the property located at: 1963 Sutter Street.

BRIEFING SCHEDULE:

The Appellant may, but is not required to, submit a one page (double-spaced) supplementary statement with this Preliminary Statement of Appeal. No exhibits or other submissions are allowed at this time.

Appellant's Brief is due on or before: **September 18, 2014, (no later than three (3) Thursdays prior to the hearing date)**, up to 12 pages in length, double-spaced, with unlimited exhibits, with an original and 10 copies delivered to the Board office by 4:30 p.m., and with additional copies delivered to the other parties the same day.

Respondent's and Other Parties' Briefs are due on or before: **October 02, 2014**, (**no later than one (1) Thursday prior to hearing date**), up to 12 pages in length, doubled-spaced, with unlimited exhibits, with an original and 10 copies delivered to the Board office by 4:30 p.m., and with additional copies delivered to the other parties the same day.

Only photographs and drawings may be submitted by the parties at hearing.

Hearing Date: Wednesday, October 08, 2014, 5:00 p.m., City Hall, Room 416, One Dr. Carlton B. Goodlett Place.

All parties to this appeal must adhere to the briefing schedule above, however if the hearing date is changed, the briefing schedule MAY also be changed. Written notice will be provided of any change to the briefing schedule.

In order to have their documents sent to the Board members prior to hearing, **members of the public** should submit an original and 10 copies of all documents of support/opposition no later than one (1) Thursday prior to hearing date by 4:30 p.m. Please note that names and contact information included in submittals from members of the public will become part of the public record. Submittals from members of the public may be made anonymously.

Please note that in addition to the parties' briefs, any materials that the Board receives relevant to this appeal, including letters of support/opposition from members of the public, are distributed to Board members prior to hearing. All such materials are available for inspection at the Board's office. You may also request a copy of the packet of materials that are provided to Board members at a cost of 10 cents per page, per S.F. Admin. Code Ch. 67.28.

If you have any questions please call the Board of Appeals at 415-575-6880

The reasons for this appeal are as follows:

See attachment to the Preliminary Statement of Appeal.

Appellant or Agent (Circle One):

Signature: Michiko Uamada/
Print Name: Michiko Yamada

August 7, 2014

I am appealing the Noise Variance granted to Roostertail Restaurant (1963 Sutter Street), on July 23, 2014, by the Department of Public Health. I live next door to Roostertail and their fan equipment is affecting my health and living conditions. The fan is installed between our light wells and is a source of continuous noise from 8:30 am to 10:30 pm. The equipment consists of multiple ducts. Only one duct was required by DPH to be wrapped with lagging material. There was no change in the noise levels. On July 31, 2014, measurements taken by an acoustical professional from Charles Salter confirmed the equipment is still exceeding the Noise Ordinance.

Reasons for the Appeal

- 1. My health and lifestyle is being affected. Since December, 2011, when Roostertail installed their fan, I cannot open my hallway window for ventilation due to the noise. My walls, cabinets vibrate; my home, particularly my kitchen area, is filled with a tonal noise like an airplane engine.
- 2. At the May 22, 2013, Board of Appeals hearing, Roostertail Restaurant vs. DPH (Case # 13-035), the Board voted unanimously 5-0 to deny Roostertail Restaurant's appeal for a Noise Variance.
- The Noise Variance granted by Director Richard Lee contradicts Dr. Rajiv Bhatia, the former Director's decision denying the Noise Variance on March 14, 2013.
- 4. A Permit to Operate should never have been issued to Roostertail. As a condition of permit approval, in July, 2011, Inspector Channing Wong stipulated compliance to the Noise Ordinance and wrote "equipment must be less than 53 dBA." Roostertail has never been in compliance since they opened in December, 2011. DPH is aware of this and yet granted a Noise Variance.

Resolution/Remedy

- 1. Deny the Noise Variance and ensure compliance to the Noise Ordinance as soon as possible.
- Ensure noise emissions are less than 53 dBA and meet the conditions in The Application for Building Permit stipulated by Inspector Wong. ("All newly installed compressors and exhaust systems shall comply with the S.F. Noise Ordinance. Provide vibration isolators for rooftop BOARD OF APPEALS mechanical equipment. Blowers are to comply with the Noise Ordinance").
- 3. Ensure DPH upholds and enforces the Noise Ordinance as soon as possible. APPEAL # 14 - 14Thank you.



City and County of San Francisco DEPARTMENT OF PUBLIC HEALTH ENVIRONMENTAL HEALTH

Edwin M. Lee, Mayor Barbara A. Garcia, MPA, Director of Health

> Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

July 23, 2014

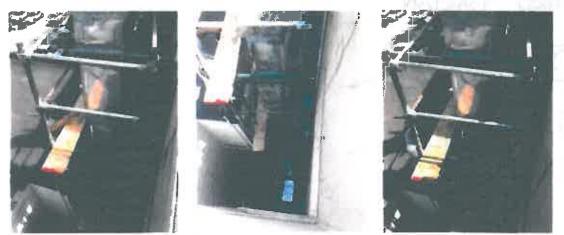
Gerard Darian, Owner Roostertail 1963 Sutter Street San Francisco, CA 94115

RE: 1963 Sutter Street - Noise Violation Abatement Work

Dear Mr. Darian:

At the Abatement Conference Hearing on July 8, 2014, it was determined that the work necessary to abate the violation of the San Francisco Noise Ordinance (Police Code, Article 29) was not complete. In accordance with staff recommendations, I granted an extension of 15 business days resulting in the deadline for completion of July 28, 2014.

On July 18, 2014, Inspector Piakis confirmed that the abatement work, consistent with the third-party acoustical consultant's recommendations, had been completed (see figures below). Therefore, the violation is abated and the mechanical exhaust system in use at 1963 Sutter Street (Roostertail Restaurant) is considered to be in compliance with City noise limits. No further action is required at this time.



Abatement work consisting of the installation of acoustical duct lagging along the entirety of the mechanical exhaust system's external ductwork.

Our letter dated April 26, 2014 explained that if the remainder of the external ductwork was wrapped to decrease the noise closest to the residential receptor, a variance would be considered for the rooftop fan noise. Environmental Health has reviewed the noise variance application filed on July 18, 2014 and supporting materials detailing abatement costs of approximately \$8000. We have found that your request has sufficient merit and therefore grant Roostertail Restaurant (1963 Sutter Street) a noise variance under the conditions set forth below. Failure to implement the following conditions may result in revocation of this variance and the institution of enforcement penalties:

SFOPH Environmental HEALTH Air, NOISE AND RADIATION PROGRAM 1390 Market Street, Suite 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3894

BOARD OF APPEALS AUG 0 7 2014 APPEAL # / (L - 1 4/

- Continue to perform routine, regular maintenance of the mechanical equipment in accordance with the manufacturer's recommendations
- Inform Environmental Health staff prior to the addition, relocation, substitution, or any other alteration
 of rooftop mechanical equipment.

This variance applies only to the mechanical exhaust system and equipment configuration as of July 23, 2014. The variance will be effective upon receipt of a signed copy of this letter and subject to any appeals filed in the 15 days following. At our discretion, Environmental Health may rescind this variance if it is determined that Roostartail Restaurant has violated the above terms. Please direct any questions or concerns to Jonathan Piakis (Jonathan Piakis@sfdph.org).

Sincerely,

Jeched J

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

Roostertail Restaurant understands and agrees to comply with the terms of this variance.

(DERARD RIAN Print Signature Date

I. EXECUTIVE SUMMARY:

My name is Michiko Yamada. I reside at 1959 Sutter Street and am the appellant in Case # 14-141, *Yamada vs. Department of Public Health*. I am seeking the support of the Board of Appeals and requesting (1) to reverse the Noise Variance issued on July 23, 2014, to Roostertail Restaurant (Roostertail), located next door at 1963 Sutter Street, and (2) to direct Roostertail to comply with the Department of Public Health (DPH) 2012-2013 orders, unanimously upheld by this Board on June 4 last year, that required Roostertail to abate and remedy its violations of the City's Noise Ordinance (SF Police Code Article 29).

During this long process, the City has affirmed that enforcement of noise violations is critical to our quality of life. In violation of the City's Noise Ordinance, I have been subjected to excessive noise on a daily basis ever since Roostertail opened in December 2011, when they installed their exhaust fan ducts in between our light well. The 2-1/2 year history of this case shows DPH's uneven application and reversal of positions in enforcing the Noise Ordinance. Allowing Roostertail to avoid abating its ongoing noise violations, and contravening the Board of Appeals June 4, 2013, decision denying a Noise Variance, makes no sense and should be reversed.

II. SUMMARY OF THE CASE:

A. BACKGROUND

My family has owned the property at 1959 Sutter Street, adjacent to Roostertail, for 28 years, and my parents ran a small Japanese confectionery store for 36 years. They were immigrants; English was not their first language, but through dedicated hard work and sacrifice, they were able to purchase this building. I grew up in the Fillmore/Japantown/Western Addition and consider this neighborhood to be my home. I have lived here for the past 8 years.

Over the years, we developed long-standing relationships with our neighbors based on honesty, trust, decency and mutual respect. My family and I have a demonstrated history of

contribution and involvement in our community, and of being good neighbors. We do not like to complain and be in conflict. This is the first time we have had a serious dispute with a neighbor.

We have tried to work with Mr. Darian and Ms. Green, Roostertail's owners, but have been unsuccessful. So far, they have not acknowledged they are a source of noise pollution. We have tried to contact Gerard Dowd, one of the property owners, but have received no response.

These 2+ years of trying to resolve the noise issue have been stressful and challenging. It is stressful having to live with excessive noise on a daily basis. It is stressful dealing with a hostile neighbor who makes derogatory remarks when we meet. And it is stressful having to deal with a City agency that should be stewards and guardians of the Noise Ordinance but have chosen not to enforce it through its recent inconsistent and arbitrary decisions. All I want is to live in our home in peace and quiet, the way I used to before Roostertail took over their space. I am not asking DPH or Roostertail to break the law; I am asking them to uphold it.

B. STATEMENT OF FACTS

December 2011: Before Roostertail, Café Kati was at the 1963 Sutter location for 20 years, but its exhaust fans, also installed in the light well between the properties, never presented noise problems. Upon opening, however, Roostertail installed three commercial-grade exhaust fan ducts in same the light well. (Exhibit A: Permit to Operate (Dec. 2011); Final Inspection Report (Arthur Duque 12-5-2011); Photos of the Fan). Since then, we have been subjected to excessive noise and vibrations on a daily basis from about 8:30 in the morning to 10:30 at night.

On December 14, 2011, residents living above Roostertail complained to DPH that the fan noise was "loud and vibrates the building" but nothing was done to mitigate the situation at that time. (Exhibit B: Complaint Data Sheet).

June 2012: In June 2012, we informed Mr. Darian, Roostertail's co-owner, that as good neighbors we had installed four double-pane windows in our residence to reduce the noise from

their fan. Despite this effort, our walls and cabinets continued to vibrate. My rooms were filled with a pervasive tonal humming noise similar to an airplane engine. I cannot open my hallway window for ventilation due to the noise while Roostertail's fans are in operation. We asked Mr. Darian if he could help by seeking a remedy to the noise problem. Mr. Darian's response was an emphatic "No. We're in compliance. There is no problem." He made no effort to investigate or even acknowledge the possibility that the restaurant fans may be a source of noise pollution. As shown below, Roostertail was, and still is, in violation of the Noise Ordinance.

September 2012: After we filed a noise complaint, DPH inspectors took interior noise readings but failed to take exterior readings required by DPH's Guidance for Implementing the Noise Control Ordinance. (Exhibit C: Zachary Parsons' Declaration in Support of DPH's Reply Brief; Guidance for Implementing the Noise Control Ordinance (11-10-2011); Procedures for Evaluation and Management of Noise in Regulated Food Facilities (5-25-2011).)

October 2012: We hired acoustical expert Charles M. Salter Associates (Salter) to take exterior noise readings. Results showed that the noise level in the light well and on the roof significantly exceeded the Noise Ordinance limits. (Exhibit D: Charles Salter Associates Noise Measurement Report (10-18-2012).)

December 2012: On December 5, 2012, DPH took exterior readings and confirmed that Roostertail was not in compliance with the Noise Ordinance. (Exhibit E: DPH Notice of Violation to Roostertail (12-5-2012).) DPH issued a Notice of Violation giving Roostertail 30 days to produce a noise reduction plan. Instead, Roostertail applied for a Noise Variance.

March 2013: DPH denied Roostertail's application for a Variance and required compliance with the Noise Ordinance. (Exhibit F: Variance Denial Letter (3-14-2013).)

May 2013: Roostertail appealed to this Board DPH's denial of its application. On May 16, 2013, the City Attorney's Office filed a brief arguing that DPH's decision denying the variance must

be upheld in order to comply with applicable law and to protect the public health. (Exhibit G: City Attorney's Brief (5-16-2013).) On May 22, 2013, this Board held a hearing in Roostertail Restaurant vs. Department of Public Health, Case # 13-035.

June 2013: On June 4, 2013, this Board unanimously upheld DPH's denial of a Variance, directing Roostertail to comply with the Noise Ordinance within six months. (Exhibit H: Board of Appeals Decision, Roostertail vs. DPH, Case # 13-035 (5-22-2013).)

August 2013: DPH notified Roostertail that it had to submit a compliance plan no later than September 13, 2013, stating it would suspend Roostertail's operation permit if it failed to do so. (Exhibit I: DPH's Letter to Roostertail re: compliance plan (8-12-2013).) Roostertail has never produced the required plan. DPH took no further enforcement action until April, 2014.

April 2014: DPH held an Abatement Conference on April 22, 2014. Shortly afterwards, DPH denied Roostertail's Variance request but promised a Variance if Roostertail complied with either Option A (reduce noise levels to comply with the Noise Ordinance) or Option B (extend the "acoustical duct wrapping to the full length of the ductwork (up to the fan)"). DPH advised Roostertail that a noise inspection would take place under Option A *but not if it elected Option B*. (Exhibit J: DPH Letter to Roostertail re: Variance request (4-26-2014).)

June 2014: Roostertail elected to proceed with Option B. Although a full year had passed since this Board's June 2013 decision, Roostertail has still not complied with the Noise Ordinance. DPH directed Roostertail to "install additional acoustical duct wrapping around the *full length of the ductwork*" no later than July 1, 2014. (Exhibit K: DPH Letter to Roostertail directing additional acoustical duct wrapping (6-4-2014).)

July 2014: DPH determined at an Abatement Conference on July 8, 2014, that Roostertail had still not performed the abatement work necessary to comply with the Noise Ordinance, but allowed Roostertail additional time. On July 18, 2014, the DPH inspector stated that Roostertail

had performed \$8,000 in noise abatement work. But in fact, Roostertail had wrapped *only a part of one of the three ducts*, all mandated by DPH for noise mitigation wrapping work. Nonetheless, without taking any noise readings, internal or external, DPH deemed Roostertail "in compliance with City noise limits" and granted the Variance. (Exhibit L: DPH Letter to Roostertail granting Noise Variance (7-23-2014).)

On July 31, 2014, at our request, an acoustical professional from Salter took exterior noise readings, which showed that noise levels in the light well and on the roof still exceeded the Noise Ordinance limits. "The noise levels remain relatively unchanged after wrapping only one of the three ducts." (Exhibit M: Charles Salter Associates Noise Measurement Report (8-23-2014).)

August 2014: We appealed DPH's decision granting Roostertail a Noise Variance. III. ARGUMENT:

a) Roostertail Has Never Been In Compliance With the City Noise Ordinance. Repeated noise readings taken from September 2012 to July 2014 by Salter and DPH Noise Control staff confirm that the fan equipment exceeds the Noise Ordinance and has not met either the allowable daytime or nighttime levels since December 2011. The validity of the noise readings are not in dispute. (Exhibit N: Charles Salter Associates Noise Measurement Report with DPH (5-2-2014).)

During these 2-1/2 years, Mr. Darian and Ms. Green have never submitted acoustical documentation to validate their claim that their equipment is in compliance. Since 2013, DPH has sent multiple letters notifying them that they are in violation of the Noise Ordinance, each time granting them an extension to comply. However, despite DPH's repeated warnings of, "Failure to comply shall result in the suspension of your Health Permit to Operate as a Food Facility," they have not complied nor has DPH enforced this language.

Mr. Darian and Ms. Green have repeatedly cited financial hardship as a reason for not fixing their equipment. However, Roostertail had a 1-year warranty in effect at the time of our complaint,

but failed to take advantage of this option to remedy the noise problem with minimal expense. (Exhibit O: Roostertail 1-Year Warranty).

Because of this case, we have incurred expenses of approximately \$10,000 to date, and we anticipate this figure will continue to rise if this noise problem remains unresolved.

b) **DPH records show many inconsistencies and discrepancies in its handling of this case.** First, DPH should never have issued a Permit to Operate to Roostertail in December 2011, since they were not in compliance with the Noise Ordinance. On the Building Permit Application, Inspector Channing Wong wrote on July 5, 2011, and again on October 12, 2011:

"All newly installed compressors and exhaust systems shall comply with the S.F. Noise Ordinance. Must be less than 53 dBA or submit acoustical report for review. Blowers are to comply with Noise Ordinance. Rooftop equipment may be required to be on vibration isolators." (Exhibit P: Application for Building Permit Additions, Alterations or Repairs). Furthermore, during the Board of Appeals hearing on May 22, 2013, Case # 13-035, Mr.

Darian and Ms. Green testified under oath that:

"Inspector Channing Wong did the final inspection and we have complied with everything we're supposed to do and passed...complied all the way through with the City at every point." (Review Board of Appeals Hearing, May 22, 2013, Case # 13-035).

If this were the case, the fan equipment should reflect readings of 53 dBA or below but they do not, and never have, as measured by both Salter AND the DPH. The most recent readings taken on July 31, 2014, indicate 60/59 dBA and 75/71 dBC levels, as much as 41% higher than the maximum allowed by the code. (Exhibit M: Charles Salter Associates Noise Measurement Report 8-23-2014).)

Inspector Duque's final Food Inspection Report of December 5, 2011, shows no evidence of noise readings taken verifying Roostertail's equipment was at 53 dBA or less, nor was an acoustical

report submitted for review. (Exhibit A: Exhibit A: Permit to Operate (Dec. 2011); Final Inspection Report (Arthur Duque 12-5-2011); Photos of the Fan).

In addition, neither DPH nor DBI fully investigated the noise and vibration complaint by the resident living above the restaurant when Roostertail opened in December 2011. The DBI Complaint Data Sheet, # 201176714, shows Inspector Patrick McManus conducted an inspection. (Exhibit B: Complaint Data Sheet). However, no noise readings were taken; we were never contacted about this inspection, even though the fan equipment is located in our shared light wells; and neither DPH nor DBI followed-up or took any action on this complaint.

The majority of the residents currently living above Roostertail are short-term month-tomonth tenants with heavy turnover, who lack an investment in the quality of the neighborhood. Mr. Darian, Ms. Green, and the 1963 Sutter property owners do not reside in this building and are not affected by the fan noise. For us, this neighborhood is our home, not a temporary living arrangement. As property owners and residents who live in this neighborhood long-term, we are greatly affected by the excessive noise.

c) DPH Inspectors investigating my noise complaint only took interior (not exterior) noise readings. On September 19, 2012, when Inspectors Parsons and Freschet conducted a noise inspection, indoor readings were taken in my home. However, Inspectors Parsons and Freschet did not take the required readings for the outdoor noise or evaluate the outdoor noise standard for commercial use. According to the DPH procedures and guidelines for investigating noise complaints, Inspectors Parsons and Freschet should have investigated the outdoor noise standard for commercial use. (Exhibit C: Zachary Parsons' Declaration in Support of DPH's Reply Brief; Guidance for Implementing the Noise Control Ordinance (11-10-2011); Procedures for Evaluation and Management of Noise in Regulated Food Facilities (5-25-2011).)

d) Inconsistent DPH interpretation of measuring noise. On October 15, 2012, an acoustical professional from Salter took noise readings <u>both</u> in the light well <u>and</u> on the roof. These readings documented that Roostertail's equipment was not in compliance. (Exhibit D: Charles Salter Associates Noise Measurement Report (10-18-2012).)

On December 5, 2012, DPH Inspector Michael Harris took noise readings in the light well but took no readings on the roof, even though I requested that he do so in order to duplicate the procedure taken by our acoustical professional. Inspector Harris' readings taken in the light well confirmed that Roostertail's equipment exceeded the Noise Ordinance and, based on these readings, issued a Notice of Violation.

During the May 22, 2013, Board of Appeals hearing, the DPH's Director of Environmental Health (DEH) explained that he decided to have:

"staff take measurements in the light well because it was the closest place to the property boundary. DPH has guidelines for taking measurements and staff followed those appropriate guidelines." (Review Board of Appeals Hearing, May 22, 2013, Case # 13-035).

The current Noise Control Officer, DPH Inspector Jonathan Piakis, in his letter to Roostertail dated March 18, 2014, chose not to cite readings taken in the light well but only used readings taken on the roof. (Exhibit Q: DPH Letter and Notice of Violation (3-18-2014).)

Inspector Piakis' decision to deem readings taken in the light well as unenforceable contradicts the DEH's earlier testimony. It also contradicts the readings taken by DPH Inspector Harris, the former Noise Control Officer, and the readings taken by Salter's acoustical professional. DPH guidelines, section 2.3 states: "Outdoor measures to evaluate Sections 2909 (a) (1) and 2909 (b) should be taken at the property plane." (Exhibit C: Zachary Parsons' Declaration in Support of DPH's Reply Brief; Guidance for Implementing the Noise Control Ordinance (11-10-2011);

Procedures for Evaluation and Management of Noise in Regulated Food Facilities (5-25-2011).) If DPH were to take this position, in order to be consistent, they must effectively rule out **all** readings taken in light wells in San Francisco as being unacceptable.

e) The Noise Variance granted to Roostertail Restaurant contradicts the City Attorney's position that DPH correctly denied Roostertail's request for a Noise Variance. (Exhibit G: City Attorney's Brief (5-16-2013).) which states:

"Granting a variance in this case would undermine the policy purpose of the City's noise law and the effectiveness of the standard. The Department has a long history of enforcing the same noise standard in the same way for dozens of similar businesses, and wants to remain consistent with the principle of maintaining a level playing field for businesses. The Department has not granted any variances for commercial noise in residential or mixed residential commercial areas."

f) The Noise Variance granted to Roostertail Restaurant contradicts the DEH's earlier testimony before the Board of Appeals. (Review Board of Appeals Hearing, May 22, 2013, Case # 13-035). During the May 22, 2013, Board of Appeals hearing, the DEH emphasized several facts:

- 1. In his 15 years with the Department, he never granted a Noise Variance in a mixed use area with residences and where there are feasible preventative measures.
- 2. In the case of a restaurant in a residential area, he would not support a variance.
- 3. The Noise Ordinance was revised in 2008 to deal with mixed use zoning. The standards are clear, unambiguous and objectively quantifiable, and the purpose is to a) keep ambient noise down since San Francisco is a noisy city and b) protect neighbors and neighborhoods.

The DEH's e-mail to DPH staff further illustrates his argument and reasoning. (Exhibit R: DEH Letter and DPH Staff E-Mail Chain).

In contrast, since being appointed Acting Director of Environmental Health (AD) in January 2014, the AD has granted 2 Noise Variances in mixed use areas, thereby creating a discrepancy and inconsistency in the enforcement of the Noise Ordinance. The DEH earlier determined that the noise standards derived from World Health Organization (WHO) guidelines should be maintained; the integrity of these standards should not be compromised since that would erode the efficacy and usefulness of the Ordinance. However, the AD has taken a different approach. His granting of Noise Variances implies that the Noise Ordinance standards are flexible and can be manipulated.

The population of San Francisco is growing. Noise levels will continue to increase due to dense living conditions. DPH's mission statement is to protect and promote the health of all San Franciscans. The AD, by his actions, appears to have chosen to waive the mission of his own department and to ignore the intent of the Noise Ordinance which is to "prohibit unwanted, excessive and avoidable noise." (Exhibit S: SF Police Code Article 29: Regulation of Noise, Section 2900(c), Declaration of Policy).

g) The Noise Variance granted to Roostertail Restaurant contradicts last year's Board of Appeals Notice of Decision and Order, dated June 4, 2013. At the May 22, 2013 Board of the Appeals hearing, the Board voted unanimously 5-0 to uphold the DPH's denial of Roostertail's request for a variance. (Exhibit H: Board of Appeals Decision, Roostertail vs. DPH, Case # 13-035 (5-22-2013).). This decision was not upheld or enforced by DPH and Roostertail continues to remain in violation.

h) The Noise Variance granted by the DPH Acting Director (AD) is flawed; its terms and conditions are illogical and arbitrary. Roostertail's fan equipment consists of three ducts. All three ducts operate in concert as a part of the fan equipment. In his letter dated April 26, 2014, the AD "denied" a Variance but gave Roostertail two options to get a Variance: "Option A: Reduce the noise level such that the operating sound level is within 8 dBA of both the daytime and nighttime ambient sound level as measured from the roof of the adjacent property.

Option B: Perform additional abatement work in the light well by extending the acoustical duct wrapping to the full length of the ductwork (up to the fan).

If you choose Option A, we will schedule a re-inspection of the property for May 28, 2014, to verify if the sound level at the roof is within 8 dBA of the daytime ambient. If you choose Option B, we will schedule a re-inspection of the property for May 28, 2014, to verify installation of the duct wrapping to the full length of the ductwork." (Exhibit J: DPH Letter to Roostertail (4-26-2014).)

Roostertail chose Option B. Since the AD's letter said "ductwork," we assumed that all three ducts were to be wrapped with acoustical material. However, DPH required only **one** duct to be wrapped, and the AD has now agreed to grant a Noise Variance without requiring readings to confirm whether the excessive noise had been eliminated.

The focus of this case has been about noise abatement. Under the terms outlined in the paragraph above, the fan equipment could (and still does, as it always has) generate noise levels higher than the code allows. The AD's ruling, however, essentially says that this violation is acceptable as long as one duct is partially wrapped. This makes no sense.

Noise readings taken by a Salter acoustical professional on July 31, 2014, show that the excessive noise levels have not been abated and that the situation remains unchanged since December 2011. One of the Noise Variance Process criteria looks to "whether or not reasonable efforts have been made to mitigate the source of noise." (Exhibit T: DPH Noise Variance Process). We believe that an ineffective approach does not provide a real solution.

i) If allowed to stand, this Noise Variance will set a precedent. This level of noise will become the accepted standard and we (and other San Franciscans) will have no further recourse. As the adjacent property owner, we can only mitigate the noise to a certain degree since we are not the source generating it. (Exhibit U: Letters of Support from JCCCNC and Lori Matoba).

IV. REMEDY:

a) The Board of Appeals should instruct the DPH to require Roostertail to comply with the Noise Ordinance forthwith by reducing their fan equipment noise emissions to 53 dBA or less, as intended by the original Permit to Operate. I understand that Roostertail may have contacted Salter asking them to prepare a noise abatement plan. Such a plan must be implemented and overseen by Salter expeditiously. Should this timeline not be met, the Board of Appeals should direct the suspension or revocation of Roostertail's Permit to Operate until the noise abatement project is completed and readings reflect compliance.

b) The Board of Appeals should see that DPH timely enforces the Noise Ordinance against Roostertail. Further extensions for Roostertail's compliance should not be granted since this case has been ongoing for 2-1/2+ years and Roostertail has been shown to be uncooperative. We would like to see Dr. Tomas Aragon, Health Officer, or DPH Director Barbara Garcia involved to ensure Roostertail's compliance.

V. CONCLUSION:

Reverse DPH's decision granting a Noise Variance to Roostertail and direct DPH to require Roostertail to comply with the Noise Ordinance effective October 8, 2014.

TABLE OF EXHIBITS

Exhibit A: Permit to Operate (Dec. 2011); Final Inspection Report (Arthur Duque 12-5-2011);
Photos of the FanExhibit A
Complaint Data SheetExhibit B
Zachary Parsons' Declaration in Support of DPH's Reply Brief;
Guidance for Implementing the Noise Control Ordinance (11-10-2011); and Procedures for Evaluation;
and Management of Noise in Regulated Food Facilities (5-25-2011)Exhibit C
Charles Salter Associates Noise Measurement Report (10-18-2012)Exhibit D
DPH Notice of Violation to Roostertail (12-5-2012)Exhibit E
Variance Denial Letter (3-14-2013)Exhibit F
City Attorney's Brief (5-16-2013)Exhibit G
Board of Appeals Decision, Roostertail vs. DPH, Case # 13-035 (5-22-2013)Exhibit H
DPH's Letter to Roostertail re: compliance plan (8-12-2013)Exhibit I
DPH Letter to Roostertail re: Variance request (4-26-2014)Exhibit J
DPH Letter to Roostertail directing additional acoustical duct wrapping (6-4-2014)Exhibit K
DPH Letter to Roostertail granting Noise Variance (7-23-2014)Exhibit L
Charles Salter Associates Noise Measurement Report (8-23-2014)Exhibit M
Charles Salter Associates Noise Measurement Report with DPH (5-2-2014)Exhibit N
Roostertail 1-Year WarrantyExhibit O
Application for Building Permit Additions, Alterations or RepairsExhibit P
DPH Letter and Notice of Violation (3-18-2014)Exhibit Q
DEH Letter and DPH Staff E-Mail ChainExhibit R
S.F. Police Code Article 29: Regulation of Noise, Section 2900(c), Declaration of PolicyExhibit S
DPH Noise Variance ProcessExhibit T
Letters of Support from JCCCNC and Lori MatobaExhibit U

EXHIBIT A

AND CERTIFICATE OF SANITARY INSPECTION Issued according to provisions of the San Francisco Health Code AUTHORIZING conduct of the following class of FOOD PREPARATION AND SERVICE ESTABLISHMENT ISSUED: 12/5/2011 Type of Operation: Restaurant 1000 to 2000 sq ft RE-ISSUED ON 9/10/2013 UNDER CORRECT OWNERSHIP Tax Code: H25 CERT No. 461497 Name and Address Below: Owner: HENHOUSE PRODUCTIONS LLC DBA: Rooster Tail Street Address: 1963 SUTTER St San Francisco, CA 94115 DEPARTMENT OF PUBLIC HEALTH Valid only when accompanied by a receipt fro of current license fee. THIS PERMIT TO PE SUSPENDED FOR CAUSE AND IS NOT TO OWNERSHIP must be reported immediately. Bureau of Environmental Health Tax Collector showing payment City and County of San Francisco E MAY BE REVOKED OR ᇃ NSNERABLE. CHANGE OF Inspector Director of Environmental Health Firmanie Kg Cushing Principal Inspector Director of Public Health ORI SENT 12/18/13 Orig sent 2/11 Valid only whe of current licen SUSPENDED OWNERSHIP FOOD PRE <u>H25 - Cooking All</u> Street Add S lust Type of Oper Name and Addr Principal Owner nspecto DBA:

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City and County of San Francisco

P vartment of Public Health Environmental Health Management 1390 Market Street, Suite 210 San Francisco, CA 94102

Health Permit Application Zoning Referral

	FOR HEALTH DE				
Date Application Filed:	[0/19/11	HC: 1	$\frac{2}{2}$ $\frac{3}{4}$ $\frac{4}{5}$ $\frac{5}{2}$ $\frac{7}{2}$ $\frac{7}$		
Date to Zoning: Date from Zoning:	53	Inspector:	<u>z PARSD</u> FPM	OTHER	A Stronger
Date nom Zoning.					PLING
	TO BE COMPLE t complete both pages of this re- se or misleading information i	ferral as indica	ted. Accurate inf		FEE
	ESS: POSTERTAIL				
2. BUSINESS STREE What floor(s) will	ET ADDRESS: <u>1963</u> Suttle the business occupy? Check ap	P STREET propriate floor	<u>SP 04 014</u> (s) below.	<u>u5</u>	
Basement Level 🔲 S	Street Level 🛛 1 st Floor 🗖	2 nd Floor	3 rd Floor	Other Floor(s)	
	S A RETAIL CHAIN? Does the es Code Section 703.3 & 703.4?	tablishment ha	ave eleven or mo	ore locations throughou	ut the
Existing Use of This Special Note: If any of	NO X Space: RESTAURANT ther room or building is to be used ation is not located within or conne	in connection w cted to address	ith this application above , please at	MB#11018 n: OR, if any part ttach an explanation sh	
Applicant' Mailing Ac	s Name: <u>GERARD DARIA</u> Idress: 723 1274 AVENUI		6PEAN		
· ·····	Carl to Carl and a second		e: 94118		
	's Daytime phone: (415) 939		(415) 876-28	885 HAME	
1	is and Explanation Sheet attache		Yes	No	
	FOR DEPARTMENT OF				
ZONING: LIC-3					
		DERT LOT	0684104		
	ons (if any): Full - service r	estamant_	permitted	in the NO-3	
Zoning District	per Planning Code	Geotion 71	2.44. 0	ontinuation of	
existing ise.	~				
APPROVED:	Signature)	аст NO: 979	5-9005	DATE: 11-28.11	
-	<u> </u>			DATE.	
DISAPPROVED:		ACT NO:		DATE:	
(Planner's	Signature)		·······		

APPLICANT: THIS IS PAGE 1 OF 2A or 2B –COMPLETE PAGE 2A ONLY IF THE BUSINESS IS A FOOD / BEVERAGE OR OTHER ESTABLISHMENT. COMPLETE PAGE 2B ONLY IF THE BUSINESS IS A MASSAGE, ACUPRESSURE, OR REFLEXOLOGY ESTABLISHMENT AND/OR SHOULD THE BUSINESS OFFER MASSAGE, ACUPRESSURE. OR REFLEXOLOGY AS AN ACCESSORY COMPONENT TO A BUSINESS.

SAN FRANCE ENV 1390 Market	Front Inspection Report Date: 12-5-2011 SAN FRANCisco DEPARTMENT OF PUBLIC HEALTH Time In: 10/00AM ENVIRONMENTAL HEALTH SECTION Time Out: 11/00AM 1390 Market Street, Suite 210, San Francisco, CA 94102 Www.sfdph.org/eh (415) 252-3800 Page 1 of 2					
Location Address: 1963 SUTTE						
Facility Name: ROOSTER TA		Re-Inspection Date:				
Owner Name: TRACY GREEN +	GERAR	D DARIAN Phone: 776-6783 Location I.D.: 67567				
Permit Posted Inspection Report		License Certificate Class No.: Pending Exp. Date:				
Berner In Charne: /	AN	Cert. Food Handler: GIERARD DARIAN Exp. Date: 91414				
SECTION 1: High Rick Violations (HRV) 7 Pts	Each	The marked violations are California Food Code violations and must be corrected as follows:				
HRV disquelifies Symbol of Excellence EMPLOYEE HEALTH / HYGIENE	08.008.	Fh. va v				
1 Communicable disease - reporting, restrictions & exclusions		TINAL				
PREVENT CONTAINATION BY HANDS 2 Hands not clean / improperty washed /						
gloves improperly used		ZONING DEPT. REFERRAL APPROVED FOR A				
TIME & TEMPERATURE RELATIONSHIPS 3 Improper hot / cold hoking temperatures		"FULL GERVICE RESTAURANT" ON 11/28/2011.				
4 Time as a public health control — Procedures and/or records needed		÷				
5 improper cooling methods		FIRE DEPT. CLEARANCE GRANTED ON 11/28/				
6 Improper cocking time / temperatures 7 Improper Reheating						
PROTECTION FROM CONTAMINATION 8 Food in poor condition unsafe / adultimated		2011.				
9 Food contect surfaces not cleaned/ sentized FOOD FROM APPROVED SOURCES						
10 Food obtained from an unapproved source		YOUR APPLICATION FOR A NEW HEALTH PERMIT TO				
HIGHLY SUSCEPTIBLE POPULATIONS 11 Licensed health care teclifies / public &		OPERATE AS A TOOD PREPARATION & SERVICE				
private schools / prohibited toods offered WATER / HOT WATER		FACILITY HAS BEEN APPROVED WITH THE				
12 No Hot Water / No Water						
LIQUID WASTE DISPOSAL 13 Sewage / Wastewater Disposal Inopeartive		FOLLOWING CONDITIONS "GOOKING ALLOWED"				
VERMIN 14 Rodents / Roaches / Files / Other Animals						
15 OTHER (Specified in report) SECTION 2: Moderate Risk Violations		PAY ANNUAL LICENSE FEE TO THE S.F. TAX				
4 Pis Each		COLLECTORS OFFICE UPON NOTIFICATION				
DEMONSTRATION OF KNOWLEDGE 15 Lack of food safety knowledge / no food		OFFICIAL HEALTH PERMIT TO OPERATE WILL				
Emisty certification EMPLOYEE HEALTH / HYGIENE		BE MAILED TO YOU AFTER LICENSE FEES				
17 Discharge from eyes / nose / mouth		ARE PAID & PROCESSED.				
18 Employee Practices: tobacco/ esting/ other PREVENT CONTAINATION BY HANDS		ARE LAID Y TROCLOSED.				
19 inadequate / inaccessible handwashing facilities & supplies						
TIME & TEMPERATURE RELATIONSHIPS		POST OFFICIAL HEALTH PERMIT IN A				
20 Improper hot / cold holding temperatures 21 Time as a public health control		CONSPICUOUS LOCATION WITH GURRENT				
Procedures / records needed PROTECTION FROM CONTAMINATION		S.F. THY COLLECTOR LICENSE GERTIFICATE				
22 Returned / reservice of food 23 Food in poor condition/ unusite/ adulterated		Li Heinspection Fee Applicable For Violations No. 1 Thru 15				
24 Food contact surfaces not clean / sankized		All Food Preparation & Service Facilities Must Poet This Inspection Report. Failure to Comply May Result in A Citation And / Or Finze.				
FOOD FROM APPROVED SOURCES 25 Non-Compliance with shell stock tage/		REHS (Print): ARTHUR DUCUE Atthun Dye				
condition / display 28 Non-Compliance w/ Gulf Coast Oyster Rega		Phone: 252-39/66 Received by: Yeur				
"DR- Cheened COS-Comprise On Site		Niddle Cooy Operator Cooy				

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			SFDPH-ENVIRONMENTAL ALTH SECTION Page 2 of 2
SE	CTION 2: (Continued)	OB COS	3 1390 Market Street, Suite 210, San Francisco CA 94102 (415)252-3800
	CONFORMANCE TO APPROVED PROCEDU	RES	Location Address: Inspection Date:
27	Non-Compliance with variance / HACCP Plan /		Location Address: 1963 SUTTER Inspection Date: 12/5/2011
	Specialized Process		Business Name: Re-Inspection Date:
Ī	CONSUMER ADVISORY		Business Name: ROOSTER TAIL
28	Consumer advisory not provided for raw or		The marked violations are California Food Code violations and must be corrected as follows:
ł	undercooked foods		
	WATER / HOT WATER		UPON RECEIPT.
29	No Hot Water / No Water		
	LIQUID WASTE DISPOSAL / VERMIN		
	Sewage / Wastewater Disposal Inoperative		
31	Rodents / Roaches / Flies / Other Animals		THIS DOCUMENT WILL SERVE AS YOUR
	GENERAL FOOD SAFETY REQUIREMENTS		~
	Unapproved thawing methods used		INTERIM PERMIT TO OPERATE
	Foods not separated nor protected OTHER (Specified in report)	L	THERE FOR THERE AND THE THE THE
	TION 3: Low Risk Violations 2 Pts Each		
	SUPERVISION		
25	No Person In Charge to perform duties		OBSERVATIONS
33	PERSONAL CLEANLINESS		- UNCRVATION - 2
26	Hair Restaints/ Outer Garments/ Nails/ Rings		
ľ.	GENERAL FOOD SAFETY REQUIREMENTS		
37	Not washing fruits & vegetables		· HOT WATER MEASURED AT 120°F
	Improper storage / identification / use of		
~	toxic substances		· SOAP & PAPER TOWERS ARE AVAILABLE AT
	FOOD STORAGE / DISPLAY / SERVICE		
39	Improper food storage / Improper Container ID		ALL HAND SINKS.
40	Consumer Self Service		
	Foods improperly labeled or misrepresented		· REARIGERATION UNITS MEASURED
	EQUIPMENT / UTENSILS / LINENS		
42	Nonfood contact surfaces unclean		BELOW 41°F.
43	Inadequate Warewashing Facilites/ Equipment		
44	Unapproved/ Disrepaired Equipment/ Utensils		
45	Improper storage: Equipment. Utensils, Linens		
46	Vending Machine Non-compliance		,
47	Inadequate / Improper Ventilation / Lighting		
48	Thermometers Required or Inaccurate		۱ ــــــــــــــــــــــــــــــــــــ
49	Wiping Cloths not clean/ Inadequate sanitizer		
	turbid / not properly stored		
	PHYSICAL FACILITIES		
50	Improper or Defective plumbing /		
	No backflow devices / Improper connections		· ·
51	No Garbage Service / No Containers /		
	Area or containers not maintained clean		
52	Toilet facilites in disrepair/ Not cleaned /		
50	Need supplies / Improperly constructed Inadequate dressing area / Personal Items		
33	PERMANENT FOOD FACILITES		· · _ · _ · · · · · · · · · · · ·
64	Floors, Walls, Ceilings Improperly constructed,		
34	in disrepair, not clean		
55	Unapproved private homes/ living quarters/		
	sleeping quarters		
ł	SIGNS & OTHER REQUIREMENTS		
56	Permit / Inspection Not Posted		
57	Food Safety Certificate Not Available / Posted		
58	No Permit (New Application Required)		
59	Safety Hazards		
	HACCP Plan Items Required (logsheets, etc.)		
61	VERMIN-Rodents, Roaches, Flies, Other		DEDUCTIONS:
62	OTHER: (Specify in report)		High Risk
63	Impoundment / VCD		
64	Closure / Permit Suspension		Mod Risk: All Food Preparation & Service Facilities Must Post This Report.
65	Plan Review Required		Failure To Comply May Result in A Citation and / or Fines.
66	Styrofoam Utensils In Use		Low Risk
67	Complaint Visit		HRIPUS DUQUL
68	New Application / Change of Ownership Visit		FINAL Received By:
69	Labor Law Requirement		SCORE

Middle Copy Operator Copy





EXHIBIT B

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Permits, Complaints and Boiler PTO Inquiry COMPLAINT DATA SHEET

Complaint Number:	201176714		
Owner/Agent:	OWNER DATA SUPPRESSED	Date Filed:	12/14/2011
Owner's Phone:		Location:	1961 SUTTER ST
Contact Name:		Block	0684
Contact Phone:		Lot:	042
	COMPLAINANT		
Complainant	DATA	Site:	1961 Sutter St.
	SUPPRESSED		
		Rating:	
		Occupancy Code	R-2
		Received By:	May Pasion
Complainant's Phone:		Division:	HIS
Complaint Source:	TELEPHONE		
Assigned to Division:	,HIS		
Description:	Industrial fan installed for restau building.	irant @ 1963 Sutter St. affecting t	enants, fan is loud and vibrates the
	ballanig.		
Instructions:			
INSPECTOR INFORMA			
DIVISION	INSPECTOR	D	DISTRICT PRIORITY

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HIS	MCMANUS	6244	5	

REFFERAL INFORMATION

COMPLAINT STATUS AND COMMENTS							
	TYPE		INSPECTO	R STATUS	COMMENT		
12/14/11	CASE OPENED	HIS	McManus	CASE RECEIVED			
12/16/11	GENERAL MAINTENANCE	HIS	McManus	INSPECTION OF PREMISES MADE	Unable to enter building		
12/20/11	GENERAL MAINTENANCE	HIS	McManus	INSPECTION OF PREMISES MADE	Inspector Patrick McManus investigated the complaint at the common area of the subject property and observed no violations of the San Francisco Housing Code. Pertinent observations are as follows: Work related to restaurant, including equipment, extractors, flues, etc., in common area, completed under plumbing permits pm20111020891, pw20110812035, pp20110810167.		
01/04/12	GENERAL MAINTENANCE	HIS	McManus	CASE ABATED)		

EXHIBIT C

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1 2 3 4 5 6 7 8 9	DENNIS J. HERRERA, State Bar #139669 City Attorney ALEETA M. VAN RUNKLE, State Bar #124563 Lead Attorney, Health and Human Services Tea VIRGINIA DARIO ELIZONDO, State Bar #13477 Deputy City Attorney 1390 Market Street, 5th Floor San Francisco, California 94102-5408 Telephone: (415) 554-3808 Facsimile: (415) 557-6747 E-Mail: virginia.dario.elizondo@sfgov.or Attorneys for Respondent SAN FRANCISCO DEPARTMENT OF PUBL	-g	BOARD OF APPEALS MAY 1 6 2013 APPEAL # 13-035			
10	BOARD	OF APPEALS				
11		ΓΥ OF SAN FRANC	ISCO			
12						
13	ROOSTERTAIL RESTAURANT,	Case No. 13-035				
14	Appellant,	DECLARATION				
15	vs.		OF ZACK PARSONS IN PARTMENT OF PUBLIC			
16	DEPARTMENT OF PUBLIC HEALTH,	HEALTH'S REPE				
17	Respondent.	Time: Place:	May 22, 2013 5:00 p.m. City Hall, Room 416			
18			0109 11411, 100011 410			
19						
20	I, Zachary Parsons, declare as follows:					
21	1. I am an Environmental Health Ins	pector with the San I	Francisco Department of Public			
22	Health (SFDPH). I have been a Registered Envir	ronmental Health Spe	ecialist since 2006, and started			
23	my employment with SFDPH in 2009. I have per	rsonal knowledge of	the facts set forth herein. If			
24	called upon to testify, I could and would testify competently to these facts.					
25	2. Prior to operation of the business,	Roostertail restaurar	it, the Department conducted an			
26	inspection on October 12, 2011, which included	rooftop measures of	noise. At that time the noise			
27						
28	ZACK PARSONS DECL. IN SUPPORT OF DPH'S	1	n:\health team\velizond\env 1963			
	REPLY BRIEF; CASE NO. 13-035		sutter (rooster tail)\zparsonsdeclaration.doc			

measures were compliant with the noise standards as set forth in S.F. Police Code Article 29. (See, 1 2 Attachment 1.)

The Department conducted an indoor noise inspection inside a neighbor's property on 3. 3 September 19, 2012, in response to a complaint from this neighbor. The investigation concluded that 4 noise in the interior sleeping and living of the neighbor's dwelling was in compliance with the indoor 5 noise standard described in S.F. Police Code §2909(d). However, the Department's investigation on 6 7 September 19, 2012, did not measure outdoor noise or evaluate the outdoor noise standard for a commercial use. (See, Attachment 2.) 8

On December 5, 2012, the Department, following a noise measurement provided by an 9 4. acoustical professional that showed lack of compliance with the outdoor noise standard (see, 10Attachment 3), the Department conducted additional outdoor noise measures and found the business to 11 be in violation of SFPC §2909(b) which is the standard applicable to mechanical noise source from a 12 commercial use (see, Attachment 4). The measures were conducted in conformance with S.F. Police 13 Code Article 2900, and the Guidelines for Noise Control Ordinance Monitoring and Enforcement, 14 November 10, 2011 (see, Attachment 5). Appellant had 30 days or correct the problem or apply for a 15 16 variance.

On February 1, 2013, the Department issued a citation to an Abatement Conference to 5. 17 allow Appellant to show how he was going to mitigate the noise violation, or to complete a request 18 for a variance. (See, Attachment 6.) 19

I declare under penalty of perjury under the laws of the State of California that the foregoing is 21 true and correct and that this document was executed on the 16th day of May 2013 in San Francisco, 22 California. 23

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ZACHARY PARSONS

ZACK PARSONS DECL. IN SUPPORT OF DPH'S REPLY BRIEF; CASE NO. 13-035

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Guidance for Implementing the Noise Control Ordinance San Francisco Department of Public Health—Environmental Health November 10, 2011

1. Noise Measures

- 1.1. The Decibel is a unit of relative sound pressure levels. The decibel level is computed from the ratio of the measured sound pressure level to a reference level
 - 1.1.1.Sound level (dB) = $20 \log_{10}(p_{measured} / p_{ref})$ ref= 20 micropascals.
- 1.2. For the purpose of evaluating compliance, the noise level is the maximum continuous sound level or repetitive peak sound level, produced by a source or group of sources as measured with a sound level meter
- 1.3. . "Noise level" means the maximum continuous sound level or repetitive peak sound level, produced by a source or group of sources as measured with a sound level meter (SLM).
 - 1.3.1.Survey and screening measurements may be taken with a type 2 SLM. However, a type 1 meter must be used when accuracy greater than + or 0.5 dB is required for enforcement of violations.
- 1.4. The settings on the SLM should be slow response for continuous noise sources and fast response for noises with rapid onset and decline.
- 1.5. For most circumstances, compliance with noise standards is assessed only based the A-weighted relative sound pressure level
- 1.6. Only for places of entertainment, compliance is assessed using both the A-weighted and the Cweighted relative sound pressure levels. Relative to A-weighted levels, C-weighted levels include more lower-frequency sounds.
- 1.7. Sound levels attributed to a particular noise source may be estimated for multiple distances from a single measurements
 - 1.7.1. Damping with distance formula: $L_2=L_1-20\log_{10}(r_2/r_1)$ where, L_1 is the noise level at reference distance r_1 and L_2 is the level at another distance r_2 . A helpful website to understand and implement this calculation is http://www.sengpielaudio.com/calculator-distance.htm

2. Measurement Location

- 2.1. Indoor noise measurements to evaluate Section 2909 (a)(2) should be taken in the dwelling unit of the sensitive receptor at 3 feet from the wall ceiling or floor adjacent to the noise source.
- 2.2. Indoor noise measurements to evaluate Section 2909 (d) should be taken in all sleeping and living areas of the dwelling of the sensitive receptor with windows open except where building ventilation is achieved through mechanical systems that allow windows to remain closed. Windows should be opened to at least 25% of their maximum opening.
- 2.3. Outdoor measures to evaluate Sections 2909 (a)(1) and 2909(b) should be taken at the property plane.

- 2.3.1.Measures taken beyond the threshold distance for a particular standard (e.g. the property plane) can serve to demonstrate non-compliance with the standards if greater than the allowable noise tolerance.
- 2.3.2.Measures beyond the threshold distance for a particular standard less than the allowable noise tolerance do not demonstrate compliance.
- 2.3.3.Measures taken within the threshold distance for a particular standard property plane and in the free field can serve to demonstrate compliance if less than the allowable noise tolerance
- 2.3.4. Measurement of an elevated source should be taken at a level that intercepts the line of sight from the source to an existing sensitive human receptor.
- 2.4. Outdoor measures to evaluate Sections 2909(c) should be taken 25 feet or more from the source(s).
- 2.5. Measurements should always be taken at a location safe for the inspector
 - 2.5.1.Telescoping pole extensions of the microphone and preamp can be used when direct access to the property plane is hazardous.
- 2.6. Measures either closer or further away from a property plane and in the free field can be used to compute the noise level at the property plane using the damping with distance formula (see above).

3. Measurement Time

- 3.1. In most scenarios, evaluation of mechanical noise sources relative noise standards can be adequately conducted with measurements taken during usual working hours.
- 3.2. Staff are not required to conduct measures at the exact time of a noise complaint
- 4. Application of Standards There are five distinct standards under 2909 applying to a particular noise sources and protecting different ambient conditions. (See Table Below)
 - 4.1. Section 2909(a)(1), Residential Property Noise Limits This section applies to noise generated from a source(s) located on a residential property or within a residential use in a mixed use property. The standard in Section 2909(a)(1), five dBA above the ambient at any point outside of the property plane, is the maximum allowable cumulative level of exterior noise produced from any combination of mechanical device(s) and implied sound systems(s) originating from an exclusively residential property or from a residential use in a mixed use property.
 - 4.2. Section 2909(a)(2), Residential Property Noise Limits This section applies to the transmission of noise between dwelling units in the same building. The standard in Section 2909(a)(2), five dBA above the local ambient three feet from any wall, floor, or ceiling, is the maximum allowable cumulative noise produced by any combination of mechanical device(s) and amplified sound systems(s) that can be transmitted between any two residential dwelling units in a multi-unit residential property.
 - 4.3. Section 2909(b) Commercial and Industrial Property Noise Limits. This section applies to noise generated from a source located on a commercial or industrial property or within a commercial use in a mixed use property. The standard in Section 2909(b), eight dBA above the ambient at any point outside of the property plane, is the maximum allowable cumulative level of exterior noise, produced from any combination of mechanical device(s) and implied sound systems(s) originating from an exclusively commercial or industrial property or from a commercial use located within a mixed use property. For place of entertainment, this standard applies to both A-weighted and C-weighted measures.
 - 4.4. Section 2909(c) Public Property Noise Limits. This section applies to noise generated from a source located on public property, such as a park or public plaza. The standard in Section 2909(c), ten dBA

<u>above the ambient at a distance greater than 25 feet [from the noise source]</u>, is the maximum allowable cumulative level of noise, produced from any combination of mechanical device(s) and implied sound systems(s) originating on a public property. Motor vehicles on local roads, construction equipment, refuse collection equipment, and other noise sources under the control of the City or serving to maintain public property are exempt from the standard.

4.5. Section 2909 (d) Fixed Residential Interior Noise Limits. This section sets the maximum allowable interior noise within a dwelling unit. The standards in Section 2909(d), <u>45 dBA between the hours of 10:00 p.m. to 7:00 a.m. and 55 dBA between the hours of 7:00 a.m. to 10:00 p.m.</u> are the absolute maximum allowable level of interior noise, produced from any combination of mechanical device(s) and audio systems(s) originating from outside the dwelling unit.

5. Determination of Ambient

- 5.1. "Ambient" means the lowest sound level repeating itself during a minimum ten-minute period
- 5.2. The minimum sound level shall be determined with the noise source at issue silent, and in the same location as the measurement of the noise level of the source or sources at issue. Generally, inspectors should not need to compute mathematical averages of sound levels to assess the ambient level; however, if there is no single lowest repeating measure, then the ambient should be recorded as the average of the 2 lowest measures.
- 5.3. Under most conditions, the L90 (the level exceeded by 90% of measurements) is an adequate representation of the ambient
- 5.4. Thirty-five dBA is minimum ambient level for use in evaluation of interior residential noise under Section 2909 (a)(2)
- 5.5. Forty-five dBA is minimum ambient level for use in evaluation of exterior noise under Sections 2909 (a)(1),2909(b) and 2909(c)
- 5.6. Measurement of ambient should be made with all mechanical noise sources physically within and in the control of the operator of the use silent.
- 5.7. The measurement of the ambient does not require <u>all</u> potential noise sources located at adjacent or nearby uses or properties to be non-operational.

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Summary of Standards and Enforcement Implementation

Regulatory Purpose Applicable	Control of noise transmission among one or more dwelling units in the same residential property 2909(a)(2)	Control of noise sources affecting sleeping or living areas in a residential dwelling unit. 2909 (d)	Control of noise sources emanating from residential uses 2909(a)(1)	Control of noise sources emanating from commercial uses (e.g. industrial equipment) 2909(b)	Control of noise sources on public property 2909(c)
Standard Location of noise source(s)	Any dwelling unit in the same multi- unit property	Any use or property outside the affected dwelling unit	Any residential use on a residential or mixed use property	Any industrial or commercial use within a commercial or mixed-use	Any non-traffic source on public property
Measurement Location for evaluation of standards	Three feet from any wall, floor or ceiling	Interior living or Sleeping Area	Outdoors, at the exterior property plane of the origin of noise source	property Outdoors, at the exterior property plane of the origin of noise source	Outdoors, 25 feet or more from the noise source
Type:of:noise source(s)	Sound from mechanical or electro- mechanical equipment (e.g., fans, pumps)	Sound from mechanical or electro- mechanical equipment	Sound from mechanical or electro- mechanical equipment	Sound from mechanical or electro- mechanical equipment	Sound from mechanical or electro- mechanical equipment
Threshold	5dBA over the ambient	Maximum 55dBA day evening; 45 dBA night	5dBA over the ambient	8dBA over the ambient	10dBA over the ambient
Minimum Ambient	35 dBA 45 dBC	N/A	45 dBA 55 dBC	45 dBA 55 dBC	45 dBA 55 dBC
Other Considerations	Noise caused by activities subject to permits from the City are exempt. The Police Department regulates noise from electronic audiovisual sources under this standard.		The Police Department regulates noise from electronic audiovisual sources under this standard.	The Entertainment Commission or the Police Department regulates noise from electronic audiovisual sources under this standard.	Machinery serving public space are exempt.



Procedures for Evaluation and Management of Noise in Regulated Food Facilities

Effective Date: May 25, 2011

I BACKGROUND AND PURPOSE

Noise pollution can be a significant problem in dense urban environments like San Francisco. Excessive noise interferes with work and leisure activities, disturbs, sleep, and at higher levels may increase the risk of heart problem and high blood pressures.

Conflicts related to noise in mixed use environments occur when sensitive uses such as residences are located near noise sources such as restaurants, markets, and laundries. These conflicts can be limited through selection of best available noise reduction technology, acoustical insulation of both sensitive uses and noise generators, and limits on the production of exterior noise. The San Francisco Department of Public Health plays a role in preventing impacts of noise by implementing the <u>San Francisco Noise Control Ordinance (Article 29 of the</u> <u>San Francisco Police Code</u> which sets allowable limits for noise from various sources.

Restaurants permitted by the Department of Public Health are frequently cited as a source of urban noise. The following procedures provide guidance to staff involved in the permitting of restaurants and evaluating noise complaints associated with restaurants. The procedures include steps to take during the oversight of restaurant construction or remodeling to pro-actively ensure compliance with the noise limits set by city laws at all hours of operations. The procedures include expectations for restaurants regarding managing waste and recycling and outdoor cleaning activities. Staff may at times need to modify these procedures based on experience and field circumstances.

II REGULATORY AUTHORITY

San Francisco Police Code

SEC. 2909. NOISE LIMITS.

(b) Commercial And Industrial Property Noise Limits.

No person shall produce or allow to be produced by any machine or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane. With respect to noise generated from a licensed Place of Entertainment, in addition to the above dBA criteria a secondary low frequency dBC criteria shall apply to the definition above. No noise or music associated with a licensed Place of Entertainment shall exceed the low frequency ambient noise level defined in Section 2901(f) by more than 8 dBC.

(d) Fixed Residential Interior Noise Limits.

In order to prevent sleep disturbance, protect public health and prevent the acoustical environment from progressive deterioration due to the increasing use and influence of mechanical equipment, no fixed noise source may cause the noise level measured inside any sleeping or living room in any dwelling unit located on residential property to exceed 45 dBA between the hours of 10:00 p.m. to 7:00 a.m. or 55 dBA between the hours of 7:00 a.m. to 10:00p.m. with windows open except where building ventilation is achieved through mechanical systems that allow windows to remain closed.

SEC. 2920. AUTHORITY TO ADOPT RULES AND REGULATIONS.

The Director of Public Health may issue and amend rules, regulations, standards, guidelines, or conditions to implement and enforce this Article. (Added by Ord. 278-08, File No. 081119, App. 11/25/2008)

IV PROCEDURES FOR FOOD FACILITY PLAN CHECK FOR NEW OR REMODELED FACILITIES

In the course of plan check and physical inspections of new or remodeled facilities, staff shall verify the following:

1. All newly installed mechanical ventilation and refrigeration systems shall be designed and installed to generate less than 53 dBA at the nearest property plane and no more than 45 dBA in the interior of any residential dwelling.

OR

The applicant shall submit an acoustical report prepared by a person with experience in acoustical consulting which determines that the installation complies with Article 29, Regulation of Noise, San Francisco Police Code. The report shall include both an estimation of the noise levels from the use of the proposed mechanical equipment at the nearest property plane and a 24 hour measurement of ambient noise levels at the same plane.

2. All newly installed mechanical equipment must be equipped with vibration isolation capable of preventing the transmission of vibration into residential dwelling that results in noise levels greater than those described in Section 2909 (d), SF Police Code.

3. The installation of any walkin refrigeration box, food storage room, self contained refrigeration, mop sinks, food processing equipment, or laundry equipment on the exterior of any restaurant or market may not take place without the specific written permission of the Director of Environmental Health for Regulatory Affairs and include restrictions with respect to time and manner of use.

V GENERAL OPERATIONAL REQUREMENTS FOR FOOD FACILITIES

The operator of the food facility to abide by the following requirements and restrictions.

- 1. All mechanical equipment must be installed, operated, and maintained so that it will not generate noise greater than 8dB over ambient levels at the closest neighboring property plane for which there is a clearly identifiable sensitive receiver having line of site to the source. (Section 2909, SF Police Code)
- 2. All newly installed mechanical equipment must be equipped with vibration isolation capable of preventing the transmission of vibration into

residential dwelling that results in noise levels greater than those described in Section 2909 (d), SF Police Code.

- 3. Recycling and management of glass bottles, cans, compostables may not take place between the hours of 10 pm and 6 am unless the operation is completely enclosed within the facility. (Sec. 2904, SF Police Code)
- 4. The consolidation and dumping of garbage into exterior containers may not take place between the hours of 10 pm and 6 am. In all cases the dumping must take place in a manner to produce the least amount of noise. (Sec. 2904, SF Police Code)
- 5. The mechanical pressurized steam cleaning of restaurant ventilation equipment, floors, sidewalks, and carpets may not take place between the hours of 10 pm and 7 am. Unless the mechanical system is completely enclosed within the building structure. (Section 2909, SF Police Code)
- 6. The use of any existing exterior refrigeration, mop sinks, processing sinks, and other food processing and storage related equipment may not take place between the hours of 10 pm and 6 am without the specific written permission of the Department of Public Health. (Section 2909, SF Police Code)

VI PROCEDURES FOR INVESTIGATIONS AND ENFORCEMENT

- 1. Staff will respond to complaints of noise related to any fixed mechanical equipment as well as noise complaints related to waste recycling and disposal and facility cleaning.
- 2. Staff shall notify the owner or his designee of the alleged violation including type of noise, duration, and time of activity within two business days, providing general guidance on actions needed to evaluate and mitigate noise. This notification may take place by telephone or electronic mail and does not require a specific visit to the site.
- 3. Noise complaints directly related to conditional use including; exterior dining, background music, and times of operation shall be referred to the Planning Department complaint division.

- 4. Complaints associated with human speech shall be referred to either the Planning Department when they are permitted by conditional use or to the Police Department for investigation as a public nuisance.
- 5. Noise complaints related to improper installation of mechanical equipment shall be referred to the Department of Building Inspection.
- 6. When complaints related to fixed mechanical equipment waste management or facility cleaning recur after notification of the business owner, staff shall conduct physical site inspections and provide a written notification of applicable noise laws, required operating procedures, and recommendations for noise mitigation.
- 7. For complaints related to fixed mechanical equipment, staff should take noise measurements during an inspection and evaluate the existence of noise violation pursuant to the San Francisco Noise Ordinance.
- 8. When needed to manage either routine or complex complaints, staff should seek advice and technical assistance from the DPH Manager of Air Pollution, Noise and Radiation Programs
- 9. Where violations of the noise code are documented to be repeated and persistent, staff may refer the unresolved complaint to a Hearing of the Director of Public Health and may consider sanctions including suspension or revocation of food facility permit.

VII RECORDKEEPING

- 1. All noise measurements taken by staff in the course of investigations shall be recorded and included in facility files
- 2. Reports with noise measurements taken by licensed acoustical consultants shall be maintained in facility files
- 3. Requirements of conditional use permits issued by the Department of City Planning related to noise provided shall be maintained in all permitted facility files.

EXHIBIT D

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Charles M. Salter

ASSOCIATES INC.

13O:Sutter Stree: Floor 5. Son Francisco, CA 94104 T 415397.0442 F-415.397.0454 www.cmsolfer.com

18 October 2012

Michiko Yamada Via e-mail: michiko_yamada@sbcglobal.net

Subject:

1959 Sutter: Roostertail Exhaust Fan Noise Evaluation CSA Project No. 12-0478

Dear Michiko:

At your request, we have prepared this report comparing ambient noise at your property with and without rooftop equipment from the adjacent restaurant, Roostertail (1963 Sutter Street), in operation. The purpose of the acoustical measurements was to evaluate compliance with the San Francisco Noise Ordinance. This letter summarizes our findings.

SUMMARY

Acoustical measurements taken in the light well and on the rooftop of 1959 Sutter Street indicate that rooftop equipment from 1963 Sutter Street is not currently in compliance with the noise limits of the San Francisco Noise Ordinance.

ACOUSTICAL CRITERIA

Section 2909 of the San Francisco Police Code addresses noise relevant to the project as follows:

- Part (b): No person shall produce or allow to be produced by any machine or device, music or entertainment on commercial property over which the person has ownership or control, a noise level more than eight dBA¹ above the local ambient at any point outside the property plane.
- "Ambient" is defined in Section 2901.a as the lowest sound level repeating itself during a minimum ten-minute period in the same location as the measurement of the noise level of the source at issue. ² It shall be measured with a sound level meter using slow response and "A" weighting. In addition, for the purposes of the Ordinance, it states that the exterior ambient shall not be considered to be less than 45 dBA.
- "Noise level" is defined as the maximum continuous sound level or repetitive peak sound level, produced by a source or group of sources as measured with a sound level meter.
- "Fixed source" means a machine or device capable of creating a noise level at the property upon which it is regularly located, including but not limited to: industrial and commercial process machinery and equipment, pumps, fans, air-conditioning apparatus or refrigeration machines.

Chorles M. Soller, PE David R. Schward FAES Robert # Alesreido Evol. Broadharst, PE Phylopine, Solydors, LEED AP Anthony P. Nash, PE Ibornas A. Schindber, PE Casingal Mayne Jaron & Disty, PE Davand R. Bagast, PiC), FAES doey G. L'Angelo Thomas J. Corbett, CT5 Eric A. Yea Joshus M. Roper, PE LEED AP Feter K, Hiller, PE, LEED AP Christepher A. Politer/PE Eliton C. Saber, PE IEED AP Ihomes D, Keiler, CDT Creen L Gales, &CDD Liond & Romaio Alexander K. Solter, PE Josephy's Decker, PE Rob Harangond, PSP, NICEY BI Avenuel 5. Chao Dylon B: Males, CTS: Devis H. Kosh, CTS-D Paul R. School Enko A. Frederick Travis & Lawrence Berighten D. Filter Esseneth S. Keiton ion M. Stave Nool J. Bacace Technic J. Harrison Brian C. Waterins Voleties C. Smith Shanna M. Salavan Aminode G. Enhiss Silon J. Gland Heddar A. Soller Dec E. Garcia Catherine E: Spielook Marva Do Naor - Moardsee Elizabieth E Triocker Segrefor G: Pelaws Kolaski P. Gradovki Suson E-Essenson Bugilier D. Haise Courinay R. Vineys Erin D. Garten

Audiovisual Telecommunications Secority

Acomics

¹ dBA — A-weighted sound pressure level (or noise level) represents the noisiness or loudness of a sound by weighting the amplitudes of various acoustical frequencies to correspond more closely with human hearing sensitivity. A 10-dB (decibel) increase in noise level is generally perceived to be twice as loud. A-weighting is specified by the ISO, U.S. EPA, OSHA and others for use in noise measurements.

² The San Francisco Department of Public Health has determined that the L₂₀ noise level, which is the sound level (in dBA) equaled or exceeded ninety percent of the time, is to be considered the ambient noise level.

1959 Sutter Street - Roostertail Exhaust Fan Noise Evaluation 18 October 2012 Page 2

SETTING

1959 Sutter Street is a residence located adjacent to the Roostertail restaurant. The exhaust fans serving the restaurant are located on the roof of 1963 Sutter Street, adjacent to 1959 Sutter Street.

ACOUSTICAL MEASUREMENTS

In order to evaluate compliance with the San Francisco Noise Ordinance, we conducted acoustical measurements at exterior spaces located in the 1959 Sutter Street property plane: at the top floor of the lightwell and at the roof. Acoustical measurements were conducted with the exhaust fans in operation (at approximately 10:15pm on 15 October 2012) and with exhaust fans off (at approximately 11:00pm on 15 October 2012). The table below summarizes the measured noise levels.

Location	Ambient (Fans Off)	Allowable Noise Level Per SF Noise Ordinance	Measured Noise Level with Fans On	Exceedance of SF Noise Ordinance Limits
Roof	46	54	60	6
Lightwell	45 ³	53	59	6

Table 1: Measured Noise Levels (dBA) at 1959 Sutter Street

Based on the collected acoustical data, the acoustical criteria for exterior noise levels at the property plane was established to be 54dBA and 53dBA (ambient + 8dBA allowable above the ambient).

PRELIMINARY RECOMMENDATIONS

The exhaust fans serving the Roostertail restaurant are located on the roof of 1963 Sutter Street. In order to reduce noise at the property plane by 6dBA and achieve compliance with the San Francisco Noise Ordinance, an acoustical screen should be engineered and installed around the exhaust fans to reduce equipment noise.

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Please contact us if you have any questions about our report.

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Sincerely,

CHARLES M. SALTER ASSOCIATES, INC.

2012Oct17 1959 Sutter Street Noise Ordinance Compliance Analysis

Cristina L. Miyar Vice President

Floor.5 San Francisco; CA 9410d 1.415.397.0442 F-415.397.0454 WWW.onsphercosh

130 Sutter Street

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Sectority

Selecommunications

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³ Measured noise levels in the lightwell were below 45dBA. In accordance with the San Francisco Noise Ordinance, we have assumed 45dBA to be the minimum ambient noise for the purposes of this analysis.

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EXHIBIT E

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COUNT:	D INS	SPECTION REPORT	Date: 12/57.2
SAN FRANC	ISCO DE	PARTMENT OF PUBLIC HEALTH	Time In: 7:00
		NTAL HEALTH SECTION	Time Out: 7
		lite 210, San Francisco, CA 94102	
	ww.sfdph.	org/eh (415) 252-3800	Page 1 of
			inspection Type: Noise Complant
Location Address: 1963 5-7	+c	21	
Facility Name: Poester tail		1	Re-Inspection Date: 1/5/.3
	<u> </u>	- Phone: I	ocation I.D.: 67657
Owner Name: Gkrar J . Tracy			
Permit Posted Inspection Report	Posted	License Certificate Class No .:	Exp. Date:
Person In Charge: Dura-d		Cert. Food Handler:	Exp. Date:
	E	The marked violations are California Food Code	violations and must be corrected as follows:
SECTION 1: High Risk Violations (HRV) 7 Pts HRV disqualifies Symbol of Excellence	OB* COS*		Camplaint
EMPLOYEE HEALTH / HYGIENE			
1 Communicable disease - reporting,		Joint noise	complein t
restrictions & exclusions			- 4
PREVENT CONTAMINATION BY HANDS		inspection w/	1122221
2 Hands not clean / improperly washed /			door heusurements
gloves improperly used		M. Harris. Dut	
TIME & TEMPERATURE RELATIONSHIPS		of reise wer	e taken in
3 Improper hot / cold holding temperatures			
4 Time as a public health control — Procedures and/or records needed	·	lightwell locates	1 in between
5 Improper cooling methods			
6 Improper cooking time / temperatures		Facility and	Complainent.
7 Improper Reheating			
PROTECTION FROM CONTAMINATION	·	Outdoor noise	levels while
8 Food in poor condition - unsafe / adulterated		<u> </u>	· · · · · · · · · · · · · · · · · · ·
9 Food contact surfaces not cleaned/ sanitized		fair was on	nere meesured
FOOD FROM APPROVED SOURCES		at 56 d BA. A	tabsent adise
10 Food obtained from an unapproved source	· · · ·	67 Jour	
HIGHLY SUSCEPTIBLE POPULATIONS 11 Licensed health care facilities / public &		evel in san	c location .
private schools / prohibited foods offered			
WATER / HOT WATER		is 43 JBA . Ja-	Francisco Police
12 No Hot Water / No Water		Code, A-F.c.le	
LIQUID WASTE DISPOSAL			
13 Sewage / Wastewater Disposal Inopeartive		no pick of eq	victor Can
VERMIN			
14 Rodents / Roaches / Flies / Other Animals 15 OTHER (Specified in report)		generate a noise	more than
SECTION 2: Moderate Risk Violations	I		
4 Pts Each		BJB4 at any	. point beyond
DEMONSTRATION OF KNOWLEDGE			
16 Lack of food safety knowledge / no food		the property in	C. NEIJE SOLAR
safety certification		ing messened at	
EMPLOYEE HEALTH / HYGIENE			
17 Discharge from eyes / nose / mouth	· · • • • • • • • • • • • • • • • • •	ambient. Facili	ty is revuired
18 Employee Practices: tobacco/ eating/ other PREVENT CONTAMINATION BY HANDS			
19 Inadequate / Inaccessible handwashing		to reduce apise	Source (35
facilites & supplies			
TIME & TEMPERATURE RELATIONSHIPS		53 d B4 or les). Far. 11+ mas
20 Improper hot / cold holding temperatures			
21 Time as a public health control		30 days to prov	
Procedures / records needed		reduce notice.	
PROTECTION FROM CONTAMINATION		Reinspection Fee Applicable For Violation	is No. 1 Thru 15
22 Returned / reservice of food		All Food Preparation & Service Facilities N	
3 Food in poor condition/ unsafe/ adulterated 24 Food contact surfaces not clean / sanitized		Colline to Comply May Populit In A Citation	And / Or Fines.
FOOD FROM APPROVED SOURCES		REHS (Print): Signature	
25 Non-Compliance with shell stock tags/		Zithoung	
condition / display		Phone: C + 2 And to Received	by:
·		X X X < 150 ↔ ±2	

EXHIBIT F

San Francisco Department of Public Health

Environmental improving environments protecting health

SEDPH

Edwin M. Lee Mayor Barbara Garcia MPA Director of Health Rajiv Bhatia MD. MPH Director of Environmental Health

March 14, 2013

Gerard Darien Roostertail Restaurant 1963 Sutter Street San Francisco, CA

Re: Application for Noise Limit Variance

Dear Mr. Darien:

I reviewed Roostertail Restaurant's Variance Application dated December 26, 2012.

As you know, the San Francisco Police Code (Article 29) limits the noise levels generated by equipment at a commercial use to no more than 8 dBA above the ambient noise levels measured at any point outside of the property plane. For this location the ambient level is 45 dBA. Our measurements which were taken on January 5, 2013 outdoors at 1959 Sutter Street documented equipment noise levels of 56 dBA. Other measurements taken at this location by a licensed acoustical professional have been similar. This measurement is 11 dB above the ambient noise level and is an unambiguous violation of the city's noise standard.

Many parts of San Francisco have outdoor noise levels that exceed optimal levels for community health. The outdoor standard is intended to both prevent noise impacts on neighbors as well as reduce contributions to cumulative noise levels. The Department generally has not granted variances for noise in residential or mixed-residential commercial areas where available alternative equipment or equipment installation would avoid a noise violation. Your variance application noted the fact of a significant recent renovation of your business that included the new equipment that contributes to the noise at issue. San Francisco's current noise standard has been in place since 2008. It is unclear why professionals guiding this renovation did not select and install the equipment to be compliance with the current applicable laws.

For these reasons, I must reject your request for a variance. Please direct questions about the timeline for compliance to your district inspector. Under San Francisco Police Code Section 2910, you may appeal this decision to the Board of Appeals; appeals must be filed within 15 calendar days from the date of issuance of this decision.



1390 Market Street Suite 822 San Francisco, CA 94102 Phone 415.252.3931 Fax 415.252.3818 www.sfenvironmentalhealth.org Sincerely,

Rajiv Bhatia, MD, MPH Director, Environmental Health

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EXHIBIT G

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1 2 3 4 5 6 7 8	DENNIS J. HERRERA, State Bar #139669 City Attorney ALEETA M. VAN RUNKLE, State Bar #124563 Lead Attorney, Health and Human Services Tear VIRGINIA DARIO ELIZONDO, State Bar #134771 Deputy City Attorney 1390 Market Street, 5th Floor San Francisco, California 94102-5408 Telephone: (415) 554-3808 Facsimile: (415) 557-6747 E-Mail: virginia.dario.elizondo@sfgov.org Attorneys for Respondent SAN FRANCISCO DEPARTMENT OF PUBLI	g	BOARD OF APPEALS MAY 1 6 2013 Control APPEAL # 13-035
9	BOARD	OF APPEALS	
10	CITY AND COUNT	Y OF SAN FRANCI	ISCO
 11 12 13 14 15 16 17 10 	ROOSTERTAIL RESTAURANT, Appellant, vs. DEPARTMENT OF PUBLIC HEALTH, Respondent.	Case No. 13-035 RESPONDENT SA DEPARTMENT OF Hearing Date: Time: Place:	N FRANCISCO F PUBLIC HEALTH'S BRIEF May 22, 2013 5:00 p.m. City Hall, Room 416
18 19	INTRO	DUCTION	
20	Appellant Gerard Darian dba ROOSTER		IT appeals the denial of poise
21	limit variance by the San Francisco Department of		
22	acknowledges in his May 2, 2013, letter to the Bo		
23	between the hours of 8:30 a.m. and 10:30 p.m. in		
24	set forth in S.F. Police Code §2909(b). Citing fin	ancial hardship, he re	equested this variance on
25	December 26, 2012 (see, Exhibit A.) On March	14, 2013, the Depart	ment denied a noise limit
26	variance (see, Exhibit B).		
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	RESPONDENT DPH'S BRIEF, CASE NO. 13-035		n:\health team\velizond\env 1963 sutter (rooster tail)\resp 5-16-13 .doc

Prior to operation of the business, a restaurant, the Department conducted an inspection on October 12, 2011, which included rooftop measures of noise. At that time, the inspector concluded that the noise measures were compliant with the noise standards as set forth in S.F. Police Code Article 29. (*See*, Decl. of Zack Parsons, Attachment 1.) However, these noise measures were taken during the daytime. Noise compliance from a onetime measurement does not confer compliance for all future times. Technically and legally, the permissible noise standard is relative to the ambient (or contextual) level of noise which can vary substantially by time of day. The noise level of the source may also vary due to the power level and other factors. Thus, equipment noise that may be in compliance at one time may not be in compliance during other times.

The Department conducted an indoor noise inspection inside a neighbor's property on September 19, 2012, in response to a complaint from this neighbor. The investigation concluded that noise in the interior sleeping and living of the neighbor's dwelling was in compliance with the indoor noise standard described in S.F. Police Code §2909(d). However, the Department's investigation on September 19, 2012, did not measure outdoor noise or evaluate the outdoor noise standard for a commercial use. (*See*, Decl. of Zack Parsons, Attachment 2.)

On December 5, 2012, the Department, following a noise measurement provided by an acoustical professional that demonstrated lack of compliance with the outdoor noise standard (*see*, Decl. of Zack Parsons, Attachment 3), the Department conducted additional outdoor noise measures and found the business to be in violation of SFPC §2909(b) which is the standard applicable to mechanical noise source from a commercial use (*see*, Decl. of Zack Parsons, Attachment 4). The measures were conducted in conformance with S.F. Police Code Article 2900, and the Guidelines for Noise Control Ordinance Monitoring and Enforcement, November 10, 2011 (*see*, Decl. of Zack Parsons, Attachment 5). Appellant had 30 days or correct the problem or apply for a variance.

On February 1, 2013, the Department issued a citation to an Abatement Conference to allow Appellant to show how he was going to mitigate the noise violation, (See, Decl. of Zack Parsons, Attachment 6.)

FACTS

The Abatement Conference was held on February 12, 2013, during which Appellant was once 1 again advised of the noise violation. The Department noted that it expected a proposal to mitigate the 2 noise, but received a letter stating that it would be too costly to do so. The Department requested more 3 information regarding the need for a variance. (See, Letter from Richard Lee to Gerard Darian, dated 4 5 February 12, 2013, attached as Exhibit C.) Appellant completed his application for a variance on December 26, 2012 (see, Exhibit A.), which was denied on March 14, 2013 (see, Exhibit B). 6 LEGAL STANDARD 7 8 S.F. Police Code §2909(b) provides: Commercial And Industrial Property Noise Limits. No person shall produce 9 or allow to be produced by any machine or device, music or entertainment or 10

any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane. With respect to noise generated from a licensed Place of Entertainment or licensed Limited Live Performance Locale, in addition to the above dBA criteria a secondary low frequency dBC criteria shall apply to the definition above. No noise or music associated with a licensed Place of Entertainment or licensed Limited Live Performance Locale shall exceed the low frequency ambient noise level defined in Section 2901(f) by more than 8 dBC.

"Ambient" is defined in Section 2901(a) as:

the lowest sound level repeating itself during a minimum ten-minute period as measured with a type 1, precision sound level meter, using slow response and "A " weighting. The minimum sound level shall be determined with the noise source at issue silent, and in the same location as the measurement of the noise level of the source or sources at issue. However, for purposes of this chapter, in no case shall the ambient be considered or determined to be less than: (1) Thirty-five dBA for interior residential noise, and (2) Forty-five dBA in all other locations. If a significant portion of the ambient is produced by one or more individual identifiable sources of noise that contribute cumulatively to the sound level and may be operating continuously during the minimum ten-minute measurement period, determination of the ambient shall be accomplished with these separate identifiable noise sources silent or otherwise removed or subtracted from the measured ambient sound level.

S.F. Police Code §2910 states the Director of Public Health may grant variances to the noise regulations set forth in Section 2909, and that the grant or denial of such variance is appealable to the

Board of Appeals.

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ARGUMENT

S. F. Police Code Article 29 limits the noise levels generated by equipment at a commercial use to no more than 8 dBA above the ambient noise levels measured at any point outside of the property plane. The outdoor standard is intended to both prevent noise impacts on neighbors as well as reduce contributions to cumulative noise levels in the City neighborhoods.

For this location, the ambient noise level is 45 dBA. The Department's measurements taken on December 5, 2012, outdoors at 1959 Sutter Street documented equipment noise levels of 56 dBA. This measurement is 11 dBA above the ambient noise level and is an unambiguous violation of the City's noise standard.

Many parts of San Francisco have outdoor noise levels that exceed the levels determined to be protective of health as enumerated in the World Health Organization community noise guidelines. These levels are high enough to seriously harm health and the quality of life, challenge hearing, speech, and sleep, and potentially cause physiological and psychological stress, heart disease, and high blood pressure. In order to protect public health, San Francisco enacted S.F. Police Code Article 29 "... to prohibit unwanted, excessive, and avoidable noise." Further, it is the policy of San Francisco "... to maintain noise levels in areas with existing healthful and acceptable levels of noise and to reduce noise levels, through all practicable means, in those areas of San Francisco where noise levels are above acceptable levels as defined by the World Health Organization's Guidelines on Community Noise." (S.F. Police C. §2900(c).) A map of background noise levels in San Francisco is attached as Exhibit C.

The Department found Appellant's business in violation of permissible noise levels based on an objective measurement and a quantitative environmental standard. The objective standard exists so inspectors do not use their discretion in determining whether the measured level is in violation of the quantitative standard.

Appellant argues his request for a variance is justified because the business recently completed a significant renovation which included the equipment that is now the source of the noise

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at issue. Professionals guiding this renovation could have selected and installed equipment to be compliance with the current applicable noise laws.

Granting a variance in this case would undermine the policy purpose of the City's noise law and the effectiveness of the standard. The Department has a long history of enforcing the same noise standard in the same way for dozens of similar businesses, and wants to remain consistent with the principle of maintaining a level playing field for businesses. The Department has not granted any variances for commercial noise in residential or mixed-residential commercial areas.

The Appellant provided a viable proposal to mitigate the noise violation which we encourage him to implement. The Department has been flexible in working with Appellant, and in the letter of March 14, 2013, denying the variance, asked Appellant to contact his district inspector to set a timeline for compliance (*see*, Exhibit B). While the Appellant claims financial hardship with regards to the cost of compliance with the law, the Department does not consider financial hardship as a factor justifying exemptions to laws designed to protect the public health.

CONCLUSION

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The Department of Public Health respectfully requests that the Board deny Appellant's appeal and uphold the denial of Appellant's request for a variance from the commercial noise limits established to protect the public health.

Dated: May 16, 2013

Respectfully submitted,

DENNIS J. HERRERA City Attorney

By:

VIRGINIA DARIO ELIZONDO Deputy City Attorney Attorneys for Respondent DEPARTMENT OF PUBLIC HEALTH OF THE CITY AND COUNTY OF SAN FRANCISCO

RESPONDENT DPH'S BRIEF, CASE NO. 13-035

EXHIBIT H

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BOARD OF APPEALS, CITY & COUNTY OF SAN FRANCISCO

Appeal of GERARD DARIAN dba "ROOSTERTAIL RESTAURANT".

vs.

DEPARTMENT OF PUBLIC HEALTH,

Respondent

Appellant(s)

NOTICE OF APPEAL

NOTICE IS HEREBY GIVEN THAT on <u>March 28, 2013</u> the above named appellant(s) filed an appeal with the Board of Appeals of the City and County of San Francisco from the decision or order of the above named department(s), commission, or officer.

The substance or effect of the decision or order appealed from is the denial on March 14, 2013, of Noise Limit Variance at 1963 Sutter Street.

FOR HEARING ON May 22, 2013

Address & Tel. of Appellant(s):	Address & Tel. of Other Parties:	
Gerard Darian	N/A]
dba "Roostertail Restaurant", Appellant		
1963 Sutter Street		
San Francisco, CA 94115		

NOTICE OF DECISION & ORDER

The aforementioned matter came on regularly for hearing before the Board of Appeals of the City & County of San Francisco on May 22, 2013.

PURSUANT TO § 4.106 of the Charter of the City & County of San Francisco and Article 1, § 14 of the Business & Tax Regulations Code of the said City & County, and the action above stated, the Board of Appeals hereby **DENIES THE APPEAL AND ORDERS**

that the denial of the subject variance by the Department of Public Health (DPH) is UPHELD on the basis of the findings in the DPH Order.

BOARD OF APPEALS CITY & COUNTY OF SAN FRANCISCO

Chris Hwang, President

Last Day to Request Rehearing: June 03, 2013 Request for Rehearing: None Rehearing: None Notice Released: June 04, 2013

Cyrithia G. Goldstein, Executive Director

If this decision is subject to review under Code of Civil Procedure § 1094.5, then the time within which judicial review must be sought is governed by California Code of Civil Procedure § 1094.6.

Appeal No. 13-035

City and County of San Francisco



AFFIDAVIT OF SERVICE

Gerard Darian dba "Roostertail Restaurant", Appellant 1963 Sutter Street San Francisco, CA 94115

I, Victor F. Pacheco, Legal Assistant for the Board of Appeals, hereby certify this day of June, 2013. that on ł served the attached -035 Notice(s) of Decision & Order for Appeal No(s). estertail Restaurant." DP H vs. , subject property at , on the appellant(s) by mailing a copy via

U.S. mail, first class, to the address above.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed in San Francisco, California.

Date

Victor F. Pacheco

cc: Dept. of Public Health - Occupational / Environmental Health Section

OTHER PARTIES OR CONCERNED CITIZENS:

Dept. of Public Health, Respondent c/o Aleeta Van Runkle, Attorney for Respondent 1390 Market Street, 7th Floor San Francisco, CA 94102

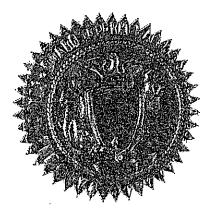


EXHIBIT I

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San Francisco City and County Department of Public Health

Environmental Health Section Consumer Protection Program



Jwin M. Lee, Mayor Barbara A. Garcia, MPA, Director of Health

Rajiv Bhatia, M.D., M.P.H. Director of Environmental Health

August 12, 2013

Tracy Green and Gerard Darian Rooster Tail 1963 Sutter Street San Francisco, CA 94115

Subject: Noise Complaint Rooster Tail 1963 Sutter Street, San Francisco

Dear Ms. Green and Mr. Darian:

The San Francisco Board of Appeals "Affidavit of Service", dated June 4, 2013, denies your appeal regarding a variance from the San Francisco Police Code, Article 29, Regulation of Noise. Ambient noise measurements taken at the property plane were found to be 45 dBA. Equipment noise levels from your facility were found to be 56 dBA, 11 dbA above the allowable 8 dBA. Other measurements taken at 1959 Sutter Street by an acoustical professional were similar.

Based on the above information, within 30 days you must submit a plan to address noise emanating from exhaust and heating and ventilation systems. Upon approval by the San Francisco Department of Public Health, Environmental Health Protection, Equity and Sustainability, you will have 30 days to implement your plan to decrease noise.

No later than September 13, 2013, a plan that addresses the excess noise shall be submitted. Failure to comply shall result in the suspension of your Health Permit to Operate as a Food Facility.

Should you have any questions, please contact Inspector Zachary Parsons, at (415) 252-3848.

Sincerely

Richard J. Lee, MPH, CIH, REHS Director of Env. Health Regulatory Programs

Barbara Garcia, MPH Director of San Francisco Department of Public Health



City and County or San Francisco **DEPARTMENT OF PUBLIC HEALTH**.

Gavin Nowsom, Mayor Mitchell H. Katz, M.D., Director of Health

Rajiv Bhatia, M.D., M.P.H., Director of Environmental Health

CITATION TO APPEAR AT HEARING ON: 2/12/13

Premises address: 1963 Sutter St Gerrard & Tracy Darian DBA: Rooster Tail

Owner/Operator:

Chronology of events leading to issuance of citation:

c

Date	Code Section	Current Violation(s)	Action Taken	
9/19/12		Noise complaint joint inspection w Inspector Freschet (Indoor).	None. In compliance	
12/5/12	Article 29	Noise complaint (outdoor) joint inspection w Inspector Harris. Facility found to be 3dB over allowable limit.	Facility given 30 days to correct problem or apply for variance.	
12/26/12		Facility submits incomplete variance	Facility asked to submit further information	
2/1/13		No other information submitted by facility. Joint site visit w Inspector Harris	Citation for abatement conference issued	
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evaluating	;	· ·		
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Inspector: Z Parsons	
APPROVED: Stymme Kaz Cu	Principal Inspector, HC# 3
Recommended Action:	V, reput

This form to be submitted to Central Office along with a copy of each citation

EXHIBIT J



City and County of San Francisco DEPARTMENT OF PUBLIC HEALTH ENVIRONMENTAL HEALTH

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

April 26, 2014

Gerard Darien, Owner Roostertail Restaurant 1963 Sutter Street San Francisco, CA 94115

Re: Exhaust Fan/Ductwork Noise Complaints at 1963 Sutter Street

Dear Mr. Darien:

The Department of Public Health reviewed the Roostertail Restaurant's Variance Application received on March 28, 2014 and discussed at the April 22, 2014 Environmental Health Branch Abatement Conference. San Francisco Police Code Article 29 governs the noise standards in San Francisco. Article 29, Section 2909 (b) (Commercial and Industrial Property Noise Limits) sets the noise standard for mixed residential and industrial uses at 8 dBA over ambient: "No person shall produce or allow to be produced by any machine or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane." Article 29, Section 2901 (a) defines the applicable ambient standards; for this location the minimum ambient level is 45 dBA.

I understand that in response to earlier violation, abatement work was completed in mid-January, 2014 and consisted of wrapping the exhaust system duct in the adjacent lightwell with acoustical duct lagging. As we wrote in our February 13, 2014 letter to you, our followup investigation determined that the abatement work had reduced the sound to 57.7 dBA in the lightwell and to 59.1 dBA at the roof. As we wrote in that letter, and as we discussed at the Abatement Conference, the lightwell is not an enforceable location for sound level measurements because it does not meet the standard set in Article 29, Section 2902. In addition, while there remains a violation on the roof, there is no receptor at this location and hence no public health hazard; as the distance from the sound source increases, the sound level resulting from the source decreases and would be insignificant upon reaching any human receptor.

Based on the facts presented at the Abatement Conference, the variance is denied and you are required to bring the rooftop noise to compliance with Article 29, as described in Option A below. While this variance is denied, in the event of future complaints a variance for compliance on the roof will be granted if you perform additional abatement work in the lightwell as described in Option B below.

Option A – Reduce the noise level such that the operating sound level is within 8 dBA of both the daytime and nighttime ambient sound level as measured from the roof of the adjacent property.

Option B – Perform additional abatement work in the lightwell by extending the acoustical duct wrapping to the full length of the ductwork (up to the fan).

If you choose Option A, we will schedule a re-inspection of the property for May 28 2014 to verify if the sound level at the roof is within 8 dBA of the daytime ambient; we will also schedule an inspection for the evening to verify if the sound level at the roof is within 8 dBA of the nighttime ambient. If you choose Option B, we will schedule a re-inspection of the property for May 28 2014 to verify installation of the duct wrapping to the full length of the ductwork.

Failure to comply with this order will be subject to penalties as described in Article 29, Section 2917 of the San Francisco Police Code.

Under San Francisco Police Code Section 2910, you may appeal this decision within 15 days to the Board of Appeals.

Sincerely,

peter fla

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

EXHIBIT K



City and County of San Francisco DEPARTMENT OF PUBLIC HEALTH ENVIRONMENTAL HEALTH

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

June 4, 2014

Gerard Darien, Owner Roostertail Restaurant 1963 Sutter Street San Francisco, CA 94115

Re: Exhaust Fan/Ductwork Noise Complaints at 1963 Sutter Street

Dear Mr. Darien:

Shortly after an abatement conference on April 22, 2014, your application for variance from the San Francisco Noise Ordinance (Article 29, Section 2909) was denied. In a letter dated April 26, 2014, Environmental Health illustrated specific options for compliance. The option you pursued is as follows:

Option B- Perform additional abatement work in the lightwell by extending the acoustical duct wrapping to the full length of the ductwork (up to the fan).

The date for compliance set by Environmental Health was March 28, 2014. It is our understanding that, currently, the requirements in the option above have not been met due to complications with material manufacturing and availability. Because of this, you are now subject to the following absolute deadline and requirements:

No later than Tuesday, July 1, 2014, you must install additional acoustical duct wrapping around the full length of the ductwork. Failure to comply by this date shall result in the suspension of your permit to operate until the abatement work is completed and verified by Environmental Heath staff.

Should you have any questions, please contact Industrial Hygienist Jonathan Piakis at (415) 252-3911.

Sincerely,

public J les

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director



AIR, NOISE AND RADIATION PROGRAM 1390 Market Street, Sulte 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3875

EXHIBIT L



City and County of San Francisco DEPARTMENT OF PUBLIC HEALTH ENVIRONMENTAL HEALTH

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

July 23, 2014

Gerard Darian, Owner Roostertail 1963 Sutter Street San Francisco, CA 94115

RE: 1963 Sutter Street - Noise Violation Abatement Work

Dear Mr. Darian:

At the Abatement Conference Hearing on July 8, 2014, it was determined that the work necessary to abate the violation of the San Francisco Noise Ordinance (Police Code, Article 29) was not complete. In accordance with staff recommendations, I granted an extension of 15 business days resulting in the deadline for completion of July 28, 2014.

On July 18, 2014, Inspector Piakis confirmed that the abatement work, consistent with the third-party acoustical consultant's recommendations, had been completed (see figures below). Therefore, the violation is abated and the mechanical exhaust system in use at 1963 Sutter Street (Roostertail Restaurant) is considered to be in compliance with City noise limits. No further action is required at this time.



Abatement work consisting of the installation of acoustical duct lagging along the entirety of the mechanical exhaust system's external ductwork.

Our letter dated April 26, 2014 explained that if the remainder of the external ductwork was wrapped to decrease the noise closest to the residential receptor, a variance would be considered for the rooftop fan noise. Environmental Health has reviewed the noise variance application filed on July 18, 2014 and supporting materials detailing abatement costs of approximately \$8000. We have found that your request has sufficient merit and therefore grant Roostertail Restaurant (1963 Sutter Street) a noise variance under the conditions set forth below. Failure to implement the following conditions may result in revocation of this variance and the institution of enforcement penalties:



AIR, NOISE AND RADIATION PROGRAM 1390 Market Street, Suite 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3894

- Continue to perform routine, regular maintenance of the mechanical equipment in accordance with the manufacturer's recommendations
- Inform Environmental Health staff prior to the addition, relocation, substitution, or any other alteration of rooftop mechanical equipment.

This variance applies only to the mechanical exhaust system and equipment configuration as of July 23, 2014. The variance will be effective upon receipt of a signed copy of this letter and subject to any appeals filed in the 15 days following. At our discretion, Environmental Health may rescind this variance if it is determined that Roostertail Restaurant has violated the above terms. Please direct any questions or concerns to Jonathan Piakis (Jonathan.Piakis@sfdph.org).

Sincerely,

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

Roostertail Restaurant understands and agrees to comply with the terms of this variance.

FRART RIAN Print Signature Date

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San Francisco Department of Public Health Environmental Health Branch Page 2

EXHIBIT M

Charles M. Salter

ASSOCIATES INC.

130 Satter Street Ficer 5 San Francisco CA 94104 T 415397.0442 F 415397.0454 www.msciter.com

Subject:

1959 Sutter Street Noise Ordinance Compliance, San Francisco Restaurant Fan Noise Measurements CSA Project: 12-0478

Dear Michiko:

On 31 July 2014, we visited your home to measure the noise from Roostertail Restaurant rooftop exhaust fan. Previously all three ducts were exposed sheet metal and running vertically in the common light well between your unit and the restaurant. The City required that Roostertail implement noise reducing measures. As a response to the City's direction, Roostertail wrapped one of the three ducts in the light well. This letter summarizes the results of our measurements.

MEASUREMENTS

Using a type I sound level meter, Larson Davis model 824, set to a "slow response", we measured the noise from the fan exhaust fans in the light well and on the roof. These locations are consistent with the City health officer measurements. Table 1 below lists the results of our most recent measurements. We provided both A-weighting and C-weighting, as requested.

Table 1 – Measurement Summary

Location	Noise Level		
	dBA	dBC	
Inside the Light Well	60 dBA	75 dBC	
On the Roof	59 dBA	71 dBC	

ANALYSIS

The noise levels remain relatively unchanged after wrapping only one of the three ducts. The noise at these locations is the sum of all three fans and their ductwork. It is possible that the wrapped ductwork was not the loudest duct. Further study would be required to determine which duct(s) controls the noise at these locations. Without a detailed analysis, all ducts must be wrapped with the mass-loaded vinyl material. In addition, we also recommend that the restaurant verify that the proper vibration isolation was installed correctly. Improperly isolated fans could impart structural vibration, which reradiates as noise.

Chorles M. Solter, PE David & Schwind FAES Stord Brandwest PP Philip N. Sonders (FED AP Thomas A. Schinder, PE Authorsy P. Nash, Ph. Cristino I, Miyor Joson & Owly, PE Durned K Bognuit PhD, FAES Joseph G. D.Angelo Thomas / Caribett, CTS Eric A. Yee Joshua M. Roper, PE LEED AP Poter K. Holer, PS, LEED AF Christopher A. Paster PE Etson C. Salter, PE, LEED AP Thomas D. Keller, CDT Croig L Gillon, 8CDD **Gove B. Ransie** Alexander K. Selter, FE Jonsmy L. Oecker, PE Rofe Harranorid, PSP, NECET III Michael S. Cana Evilor 8: Mills CTS Dovis H. Kesler CTS-D Pov. R. Billios Ecku A Frederick Sections D. Picer **Eissperb S. Kelson** Noel & Socari Joshua J. Narrison Brian C. Wearns Volume C. Smith Shanna M. Sellivon Amondo G. Biglore Ryon G. Reskop, IEED AP Corpo Harnondaz Syan A. Scholaid Brian J. Good Bauther A. Salter See & Gorris Carloscop F. Spoleck Marva Ga Vaar - Noordzae Estabeth F. Trocker Jenniler G. Faimer Jodesso G. Cortez Seem 5. Lenergon Courinoy H Wneys Erin D. Corton Magan C. Saidas

23 August 2014

Michiko Yamada 1959 Sutter Street San Francisco, CA

Acoustics 23 Audiovisuai

Telecommunications Security This concludes our current comments on the subject project. Please contact us if you have any questions.

Sincerely,

CHARLES M. SALTER ASSOCIATES, INC.

Eric A. Yee Principal Consultant

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2014-08-22 1959 Sutter Street Fan Noise Measurements

Acousties Audiovisual Telecommunications Security

> 130 Suttor Street Floor 5 San Francisco, CA. 94104 **T** 415.397,0442 **F** 415.397,0454 www.cassificr.com

> > Charles M. **Salter**

EXHIBIT N

Charles M. **Salter**

ASSOCIATES INC.

130 Suns: Street Floor 5 San Francisco CA 94104 T 415,397,0442 F 415,397,0454 www.msolter.com

Acoustics Audiaviaum Telecommunications Security 2 May 2014

Michiko Yamada Email: michiko_yamada@sbcglobal.net

Subject:

1959 Sutter: Roostertail Exhaust Fan Noise Evaluation CSA Project: 12-0478

Dear Michiko:

At your request, we visited your home at 1959 Sutter on 30 April 2014 to meet with the San Francisco Department of Health inspectors. We have prepared this report comparing ambient noise on the roof your property with and without rooftop equipment from the adjacent restaurant, Roostertail (1963 Sutter Street), in operation. The purpose of the acoustical measurements was to evaluate compliance with the San Francisco Noise Ordinance. This letter summarizes our findings.

SUMMARY

Acoustical measurements taken on the rooftop of 1959 Sutter Street indicate that rooftop equipment from 1963 Sutter Street is not currently in compliance with the noise limits of the San Francisco Noise Ordinance.

ACOUSTICAL CRITERIA

Section 2909 of the San Francisco Police Code addresses noise relevant to the project as follows:

- Part (b): No person shall produce or allow to be produced by any machine or device, music or entertainment on commercial property over which the person has ownership or control, a noise level more than eight dBA¹ above the local ambient at any point outside the property plane.
- "Ambient" is defined in Section 2901.a as the lowest sound level repeating itself during a
 minimum ten-minute period in the same location as the measurement of the noise level of the
 source at issue.² It shall be measured with a sound level meter using slow response and "A"
 weighting. In addition, for the purposes of the Ordinance, it states that the exterior ambient
 shall not be considered to be less than 45 dBA.
- "Noise level" is defined as the maximum continuous sound level or repetitive peak sound level, produced by a source or group of sources as measured with a sound level meter.
- "Fixed source" means a machine or device capable of creating a noise level at the property upon which it is regularly located, including but not limited to: industrial and commercial process machinery and equipment, pumps, fans, air-conditioning apparatus or refrigeration machines.

Charles M. Saiter PF Dovid R. Schwick, FAES Enc L Brandhurst PE Philip N. Sonders, IEED AP Thomas & Schoolise PE Anthony P. Nicch FE Cristina L Milvar Joson P. Ovity PE Distand R. Bogissel, FND, FAES isseph G. C'Aegela Shomos J. Corbett, CIS Eric A. Yse Joshuo M. Rosser, PE, LEED AP Peter K. Hold, PF, UEED AP Ethan C. Soller, PE LEED AP Districts D. Koller, COT Cran L Galan, 8COD Lloyd S. Renola Alexander K. Sutter, PE ionerov & Decisor, PE Rob Homesond FSP, NICET 8 Michael S. Cheer Anter : Maker Post 8, Skings Valena C. Smith Eriza A. Fredericz Sensenin O. Pipar Exact of S Keessin Josine I Harren Balan C. Wourns Shanna M. Salavan Amondo G. Espera Ryers G. Roskep, SEED AP Diego:Hemcedez Ryon A. Schofield Jamai Kinan Sties I. Good Hardher A. Soller Dea & Gorren Catherine F. Sevelecci Marces Vie Viens - Marcolyon Stanbeth F. Joncker John Ser G. Palmer indexa G. Correz Sizan E. Lonergan Countries H. Visteys Erin D. Gorton Mingon C. Scietos

¹ dBA — A-weighted sound pressure level (or noise level) represents the noisiness or loudness of a sound by weighting the amplitudes of various acoustical frequencies to correspond more closely with human hearing sensitivity. A 10-dB (decibel) increase in noise level is generally perceived to be twice as loud. A-weighting is specified by the ISO, U.S. EPA, OSHA and others for use in noise measurements.

² The San Francisco Department of Public Health has determined that the L₉₀ noise level, which is the sound level (in dBA) equaled or exceeded ninety percent of the time, is to be considered the ambient noise level.

SETTING

1959 Sutter Street is a residence located adjacent to the Roostertail restaurant. The exhaust fans serving the restaurant are located on the roof of 1963 Sutter Street, adjacent to 1959 Sutter Street.

ACOUSTICAL MEASUREMENTS

In order to evaluate compliance with the San Francisco Noise Ordinance, we conducted the simultaneous acoustical measurements as the Department of Health inspectors at approximately 9:15pm on 30 April 2014. Comparison acoustical measurements were taken with the fan off (ambient noise) and the fan on, near the center of the roof. You have expressed concern that the owner has adjusted the speed during noise inspections, but based on conversations during our site visit, we understand that the fan is not variable speed. The table below summarizes the measured noise levels.

Location	Ambient (Fans Off)	Allowable Noise Level Per SF Noise Ordinance	Measured Noise Level with Fans On	Exceedance of SF Noise Ordinance Limits
Roof	47	55	57	2
	*	*	*	

Table 1: Measured Noise Levels (dBA) at 1959 Sutter Street

Please contact us if you have any questions about our report.

Sincerely,

CHARLES M. SALTER ASSOCIATES, INC.

Amanda Higbie Consultant May 02 1959 Sutter Street Noise Ordinance Compliance Analysis

Acoustics Audiovisual Telecommunications Security

> 130 Suttar Street Floor 5 Son Francisco, CA 9410a T 415:397,0442 F 415:397.0454 www.mashor.com

EXHIBIT O

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CONSTRUCTION SUBCONTRACT

R3 Builders, Inc. 503 Stone Road Benicia, CA 94510 (707) 748-2255 (707) 748-2250 Fax

To:	<u>Air Maze</u>	Services,	Inc.
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1963 Sutter Street

San Francisco

<u>933 Kifer Road, Suite A</u>						
<u>Sunnyvale</u>	<u>CA</u>	<u>94086-5208</u>				
<u>408 738-0333</u>	<u>408 2</u>	2 <u>45-0484</u> <u>Fax</u>				

CA 94115

RoosterTail Restaurant Remodel

Date: 09/01/2011

Subcontract #: 110043-1369

 Cost Code:
 15510.000
 New HVAC Units
 \$
 28,695.00

 Cost Code:
 15510.000
 New HVAC Units
 \$

 28,695.00

 Cost Code:
 15510.000
 New HVAC Units
 \$

ITEM 1. SCOPE.

Job: 110043

Subcontractor agrees to furnish all labor, materials, equipment, Permits + Fees (if applicable), other facilities required per plans and specifications listed on Exhibit "A", "B", Clarifications and current City and State Codes, including but not limited to, the following:

1. Furnish and install one (1) RUUD 95AFUE forced air furnace. Model #RGTC09EZAJS which includes flue venting, plenums, hanging material, low voltage control wiring and thermostat.

2. Furnish and install a complete ductwork system above T-bar with necessary volume dampers, access doors, hangers, supports, smoke detectors, diffusers, registers and grills.

3. Furnish and install grease duct from existing duct at ceiling line to new proposes Type I Hood. (H-1)

4. Furnish and install one (1) new Type II exhaust fan on roof. (EF-2)

5. Furnish and install all ducting from Kitchen Supplier installed TypeII Hood. (H-2) All ducting will start at Type II hood outlet and then travel out and up the existing light well and connect to new exhaust fan (EF-2). Secure all ductwork on outside light well wall.
6. Furnish and install one (1) outdoor make-up unit (MUA-1) on roof which includes the following: Furnish and install one (1) roof curb on customer provided platform. All framing, platform, roofing and structural by others. All ducting will start at Type I hood Perforated Supply Plenums (3) and then travel out and up the existing light well. Ducting will terminate at new make-up air unit on roof. Secure all ductwork on outside light well wall.

7. Furnish and install one (1) ceiling mount exhaust fan for unisex bathroom and all ducting.

8. Furnish one (1) neutralizer kit and installed by plumber.

9. Furnish crane and all rigging to place make-up air unit and exhaust fan on roof.

10. Air balance for make-up air, Type I and Type II hood with full written report.

11. One (1) year warranty. 🗸

Change order \$ 21,675 " " \$ 2511 " " \$ 1263

Total \$54,144

EXHIBIT P

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San Francisco Department of Public Health - Environmental Health Section

District Number:

Food Inspection Report

General In*1*0. # 252-3800

-Address:_____

Inspector Number:_____

Telephone Number:_____

Facili	ty Addr		ſ		C	Facility Number	Inspection Date	
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TZS) ARCHITECT OR ENGINEER (DES	CANE CONSTRUCTION EDD	ADDRESS	THE AR		F.CERTIFICATE NO.	A	
(28) CONSTRUCTION LENGTH (2017) IF THERE IS NO KNOWN CONST	R MAKE AND INVALCH DESIGNATION IF ANY, MUCTION LENDER, ENTER "UNION/WAY]	i k	A00	NESS			
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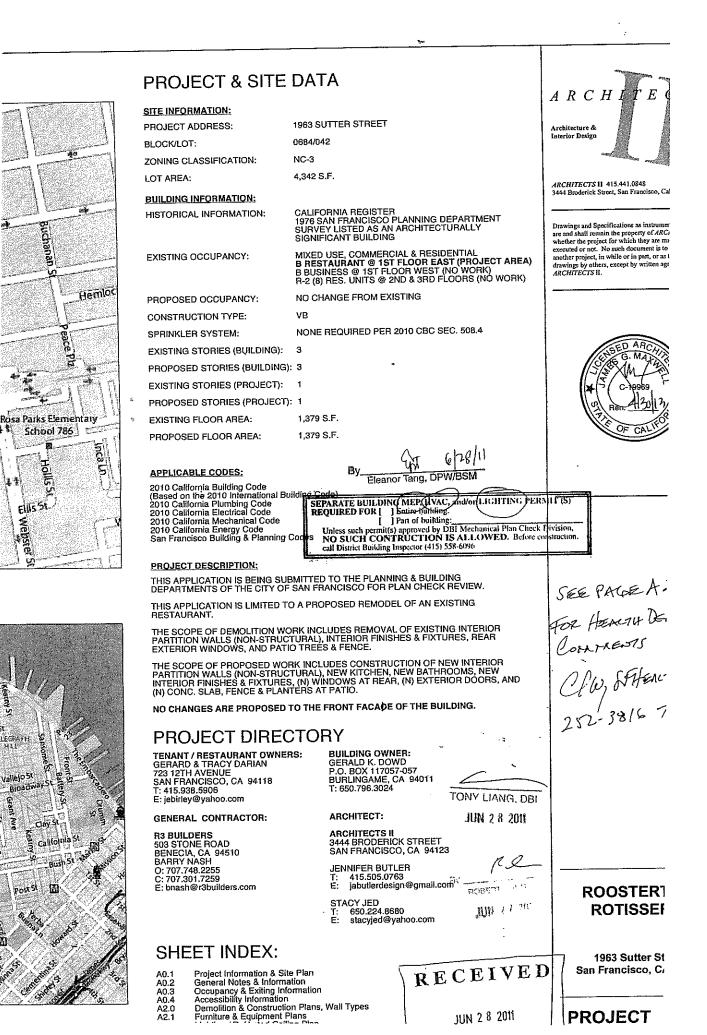
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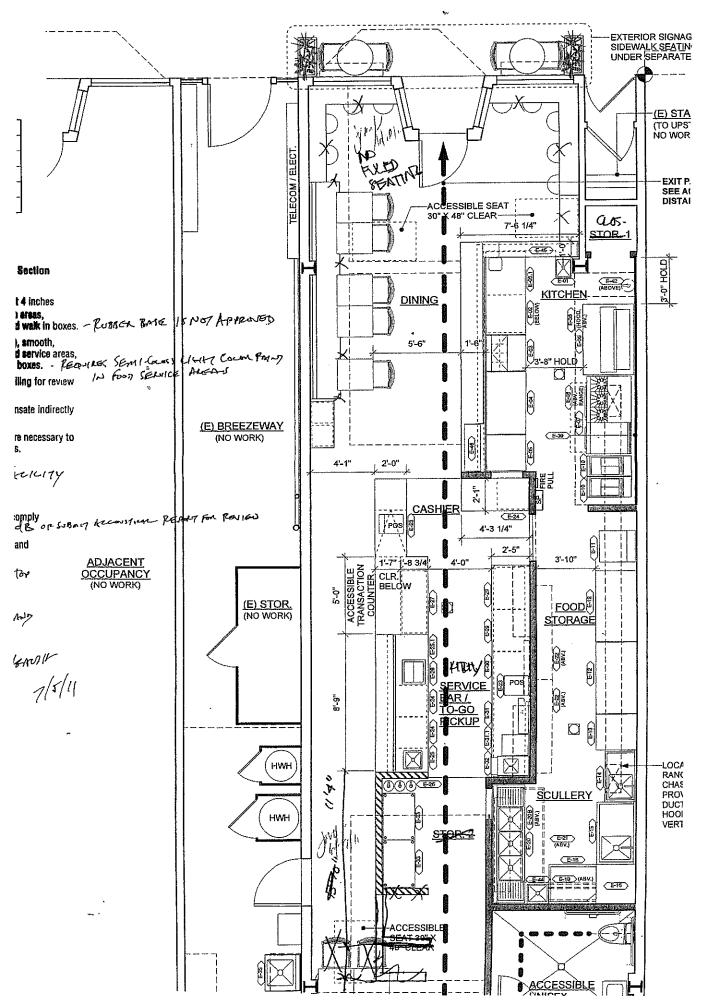


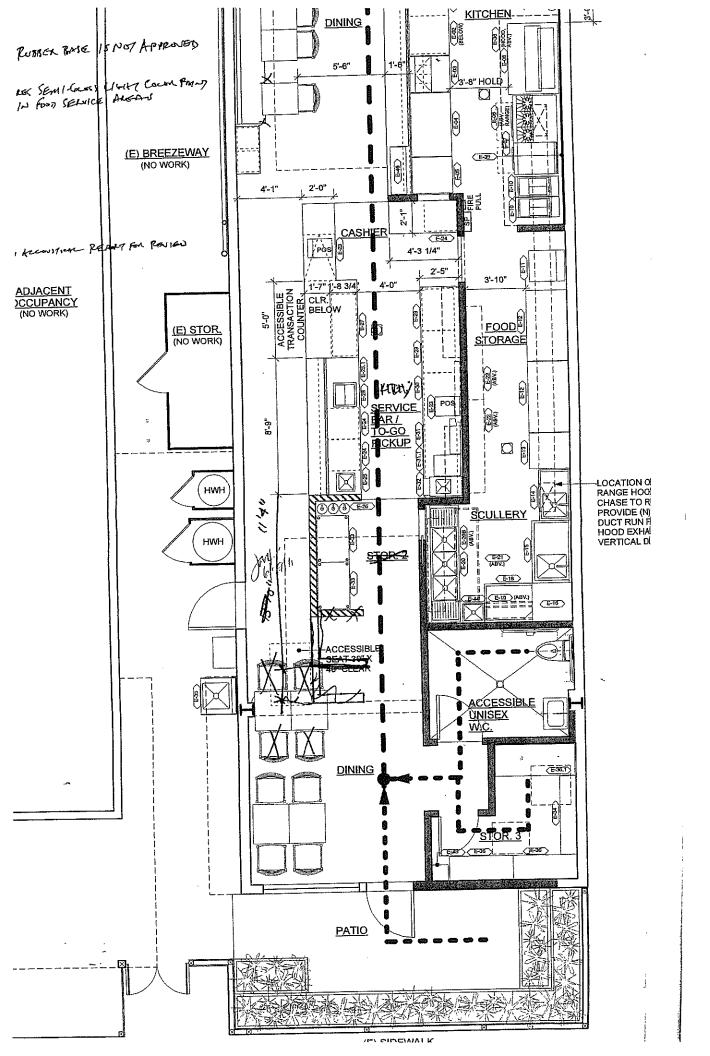
STORAGE CALCULATION REQUIRED: 96 L.F. PROVIDED: 108 L.F. L.F. / SHELF # SHELVES TOTAL L.F. ROOM STOR, 2 (E-33) 3'-0" 18'-0" 6 5 25'-0" STOR. 3 (E-34) 5'-0' STOR, 3 (E-36) 8'-0" 5 40'-0" STOR. 3 (E-36) 5'-0" 5 25'-0" 108'-0" TOTAL <u>k</u>-SF DEPARTMENT OF PUBLIC HEALTH Environmental Health Management, Pion Chock Soction Approval is contingent upon the following requirements: 1. Provide approved flooring coved up the walls at least 4 inches with proper radius at the juncture for all food service areas, utensil washing areas, restrooms, jandorial breas and walk in boxes. - RUBACK BASE IS NOT APPROV utensil wasning areas, realigned (minimum 70% LAV), smooth, nonabsorbent and washable wall surfaces for all food services areas, utensil areas, restrooms, janitorial areas and walk in boxes. - FEQULASK SEMI-LOUSK LIGHT COUNT for utensil areas, restrooms, janitorial areas and walk in boxes. - FEQULASK SEMI-LOUSK LIGHT COUNT for the service areas are used and colling for review in food service Auctors and approval. 4. V Plumb required food equipment drainage and condensate indirectly via air gap to gap to a floor sink. (E) BREEZE 5. Provide effective sneeze guards or food shields where necessary to protect exposed foods and food preparation surfaces. (NO WORK - PLACE MOR SINC /NSIDE FOOD FACILITY 12. [] All newly installed compressors and exhaust systems shall comply with S.F. Noise Ordinance. MUST BELLETS THE 53 dB OF SUBART KELENSTIME PERSON FOR PAULOU V 13. Cooking Hood Exhaust Systems shall comply with all codes and effectively capture and contain heat, fumes and smoke. ADJACENT PROVIDE VIBRATION ISOLATON FON PONETOP placetonicae Equipment OCCUPANCY (NO WORK) - PROVIDE ATTENDER HOT WATER ON SERVIND Chilly Statemonit 252-3814 7/5/11 <u>(E)</u> (NO TERTOP TO SODA 1

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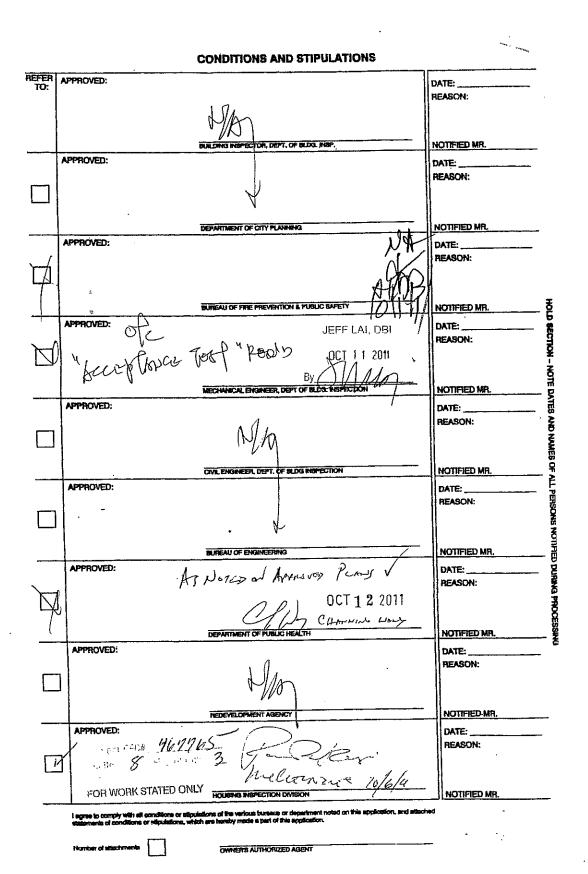
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Signature of Applicant or Apent OFFICE COPY

NO,	<u>QTY.</u>	DESCRIPTION	DIMS.	MFR.	MODEL	M
E-01	1	HAND SINK	12"W X 16 1/4"D		-	
E-02	1	WARMING OVEN	25 7/16"W X 33 13/16"D X 33 9/16"H		•	
E-03	1	SALAD STATION	27 1/2*W X 32*D X 35 3/4*H			
E-04	1	UNDERCOUNTER REFRIGERATOR	48 1/2"W X 32"D X 36"H			
E-05	1	DOUBLE REFRIGERATOR DRAWER	27 9/16"W X 31 1/16"D X 36"H			
E-05.1	1	WORK TABLE	64"W X 36"H			
E-06	11	ROTISSERIE	54"W X 40"D			
E-07	; 1	6-BURNER GAS BANGE W/ GBIDDLE & (2) OVENS	59"W X 34 1/2"D			
E-08	1	SALAMANDER BROILER	36"W X 18"D X 21 5/8"H			
E-09	-	NOT USED				
E-10	2	FRYER	15 1/2"W X 30 1/2"D X 45 3/4"H			5
E-11 -	1	- ICE MAKER	TBD			
E-12	2	REACH-IN REFRIGERATOR	54 1/2"W X 31"D X 63"H			s
E-13	1	REACH-IN FREEZER	27 1/2"W X 31"D X 83"H			
<u>E-14</u>	1	1-COMPARTMENT SINK	39"W X 24"D X 44 1/2"H			
E-15	1	STRAIGHT-DIRTY DISH TABLE	48"W X 30"D X 44"H			
E-16	1	LOW-TEMP. CORNER UNIT DISHWASHER	30"W X 30"D			S
E-17		NOT USED				<u> </u>
E-18	1	CLEAN DISH TABLE	* 36"W X 30"D		· · · · · · · · · · · · · · · · · · ·	+
E-19	1	WALL-MNTD. DISH SORTING SHELF	42"W X 16"D X 8"H			<u>s</u>
E-20	1	3-COMP. SINK W/ (2) SIDE WASHBOARDS	90"W X 24"D X 44 1/2"H	·		
E-208	2	WALL-MNTD. STORAGE RACK	12"D X 72"W			s
E-21	1	HANGING POT RACK	72"W X 24"D			<u> </u>
E-22	2	WALL-MNTD. STORAGE RACK	12"D X 72"W		······································	<u> </u>
E-23	1	POINT-OF-SALE SYSTEM				S
E-24	2	UNDERCOUNTER BEVERAGE REFRIGERATOR	24"W X 24"D X 34"H		·	<u> </u>
E-25	1	DROP-IN BAR SINK	15"W X 15"D			<u> </u>
E-25.1	. 1	COUNTERTOP	8'-9 3/4"W X 26"D			
E-26	1	SODA CO2 CANISTERS	TBD			5
E-27	1	4-PRODUCT SODA DISPENSING & REF. SYSTEM	TED			+
E-28	1	DROP-IN ICE BIN				<u> </u>
E-29	2	WINE TAP & COOLER	20"W X 19"D X 12"H 32"W X 24 3/4"D X 34			<u> </u>
E-30		BEER / ROOT BEER REFRIGERATOR & TAPS	1/2"H 96" X 24 3/4"D X 34			<u> </u>
E-31	1	4-CUP COFFEE DRIP STATION (INDIVIDUAL CUP BREW)	1/2"H 27-3/8"W X 8"D X			<u> </u>
5-91.1	1		12-1/4"H			<u>s</u>
E-32	1	HOT WATER DISPENSER	TBD 15"W X 28 3//4"D X 35		······	<u>S</u> .
E-33	2	WIRE FOOD STORAGE SHELVES	3/4"H			<u> </u>
E-34	1	WIRE FOOD STORAGE SHELVES	36"W X 24"D			c
E-95	1		60"W X 12"D			C
E-36	2	MOP SINK W/ SS WALLS & FLR. WIRE FOOD STORAGE SHELVES	TBD			<u></u> S1
-36.1			48"W X 18"D			C
E-37	1	WIRE FOOD STORAGE SHELVES	60"W X 24"D			c
		HI-EFFICIENCY FORCED AIR FURNACE				
E-38		EXHAUST HOOD				
E-39	1	WALL LINING				<u></u>
E-40		EXHAUST DUCT & BLOWER				<u> </u>
E-41	1	MAKE-UP AIR DUCT & FAN	···			
E-42	1	FIRE SURPESSION SYSTEM				
E-43	1	LOCKER				
E-44	1	HAND SINK				<u></u>
E-45		OPEN STORAGE RACK (COUNTERTOP)	60"W X 12"D			

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 TOTAL STATIC PRESSURE BASED ON THE FOLLOWING CONDITIONS AND CALCULATIONS. FILTERS USED 168 HOURS WITHOUT CLEANING - 180" STRAIGHT DUCT LENGTH (NO ELBOWS) - DUCT ENTRANCE AND EXIT LOSSES NOTE CONSULT FACTORY FOR RE-ENGINEERING OF STATIC PRESSURE AND EXHAUST SYSTEM IF DUCT VARIATIONS ARE REQUIRED. 	HOOD WORKSELERT NODEL# TTPE I NSP 144" X 54" OUNTTY I EA WEIGHT HOOD WORKSELERT HOOD WORKSELERT Status wanuou of e ' showt and back of Baupakart' is the construction of the subsect of Baupakart' is the construction of the subsect of Baupakart' is the construction of Baupakart' is the subsect of Baupakart' is the construction of Baupakart' is the construction of Baupakart' is the subsect of Baupakart'' is the subsect of Baupakart''' is the subsect of Baupakart'''''''''''''''''''''''''''''''''''
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REMODEL T	RANDALL LAMB San DIEGO-SAN FRANCISCO 208 Utah Street, Suite 410 San Francisco, California 94103 (415) 512-9771

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EXHIBIT Q

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City and County of San Francisco DEPARTMENT OF PUBLIC HEALTH ENVIRONMENTAL HEALTH

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

March 18, 2014

Gerard Darien, Owner Roostertail Restaurant 1963 Sutter Street San Francisco, CA 94115

Re: Exhaust Fan/Ductwork Noise Complaints at 1963 Sutter Street

Dear Mr. Darien:

The San Francisco Board of Appeals "Affidavit of Service", dated June 4, 2013, denied your appeal for a variance of the San Francisco Municipal Police Code, Article 29, Regulation of Noise. Article 29, Section 2909(b), Commercial and Industrial Property Noise Limits states that:

"No person shall produce or allow to be produced by any machine, or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane..."

In addition, Article 29, Section 2909(d) states that...

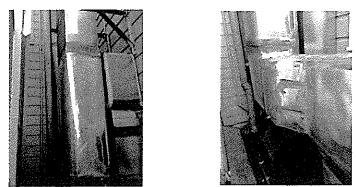
"In order to prevent sleep disturbance, protect public health and prevent the acoustical environment from progressive deterioration due to the increasing use and influence of mechanical equipment, no fixed noise source may cause the noise level measured inside any sleeping or living room in any dwelling unit located on residential property to exceed 45 dBA between the hours of 10:00 p.m. to 7:00 a.m. or 55 dBA between the hours of 7:00 a.m. to 10:00p.m. with windows open except where building ventilation is achieved through mechanical systems that allow windows to remain closed."

Previous sound level measurements of the equipment in question taken outside the property plane were found to be 56 dBA; this level is 11 dBA above the ambient sound level of 45 dBA. Measurements taken by an acoustical professional were similar and also resulted in a violation of Article 29.

Abatement work was completed in mid-January, 2014 and consisted of wrapping the exhaust system duct in the adjacent lightwell with acoustical duct lagging (see Figures 1a and 1b). Together with Inspectors Zach Parsons and Janine Young, I took sound level measurements at various locations on January 22 and January 30, 2014 to determine compliance with Article 29. The results of the noise investigation can be seen below in Table 1.



AIR, NOISE AND RADIATION PROGRAM 1390 Market Street, Suite 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3875



Figures 1a and 1b - Exhaust system ductwork lined with acoustical lagging material.

Table 1: Noise Investigation Data						
Date	Measurement Location	Applicable Regulation	Ambient Sound Level (Fan Off)	Operating Sound Level	Violation	
January 22, 2014	Lightwell ¹	2909(b)	45.9 dBA	57.7 dBA	No ²	
January 22, 2014	Complainant Bedroom	2909(d)	-	40.6 dBA	No (<55 dBA daytime and <45 nighttime)	
January 22, 2014	Complainant Living Room	2909(d)	-	38.8 dBA	No (<55 dBA daytime and <45 nighttime)	
January 30, 2014	Complainant Roof ³	290 9 (b)	50.6 dBA	59.1 dBA	Yes (> 8dBA operating over ambient)	

¹ The lightwell is not an enforceable location for sound level measurements because it does not meet the standard set in Article 29, Section 2902 that, "A person measuring the outside noise level shall take measurements with the microphone not less than four feet above the ground, at least four and one-half feet distant from walls or similar large reflecting surfaces, and protected from the effects of wind noises and other extraneous sounds by the use of appropriate windscreens..."

²Because this is not an enforceable measurement location, there is no violation shown for the measurements.

³ Measurements were taken in the middle of the adjacent roof, 7.5 feet from the lightwell and approximately 20 feet from the noise source.

Based on the data above, the exhaust system belonging to 1963 Sutter Street is still not in compliance with the San Francisco Municipal Police Code Article 29. In order to guide your efforts going forward, the Department of Public Health offers two options through which you may achieve compliance with Article 29:

Option 1 – Reduce the noise level such that the operating sound level is within 8 dBA of the ambient sound level as measured from the roof of the adjacent property. Based on the ambient level measured on January 30 2014 at this location, we will consider the equipment in compliance if the sound level measurement at this location is 58.6 dBA. Please be aware that this is a daytime standard, and any changes to the sound level would also need to ensure that the equipment does not violate the nighttime standard for this location.

Option 2 – Reduce the noise level such that the operating sound level in the lightwell is less than 53 dBA. This represents an alternate abatement option that we believe will provide adequate protection to the public health of nearby receptors. We will consider the equipment in compliance with all relevant portions of Article 29 if we measure sound level in the lightwell at any time of the day or night and find it to be 53dBA or lower.

In order to ensure that noise abatement efforts are adequate to meet the compliance requirements listed above and in Article 29, the Department of Public Health recommends enlisting the services of an acoustical consultant.

The Department of Public Health requires that you develop a plan of correction which includes the following:

- Selection of compliance option
- Specific work to be performed and materials used
- Name of the contractor/consultant performing the work
- Estimated date of completion

Please submit to our office the <u>detailed plan of correction</u> by the close of business by <u>Wednesday, April 2, 2014</u>. If you have any questions or concerns, please feel free to contact me directly.

Sincerely,

fonte

Jonathan Piakis, MPH-IH SFDPH Industrial Hygienist and Noise Control Officer (415) 252-3911 Jonathan.Piakis@sfdph.org

cc: Complainant EH Inspectors Manager of Air, Water, Noise, Radiation and Smoking Programs Director of Environmental Health 1390 Market Street, Suite 210, San Francisco CA 94102 (415)252-3800

Page _____ of <u>L4</u>____

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101 N. 11 M. 11 March 101

Location Address:	Inspection Date:
1963 Sutter St Business Name:	3/18/14
Recstuteil Restourant	Re-Inspection Date:
The marked violations are California Retail Food Code violations an	
(Fullure To Comply May Result in a Citation and Fo	
This facility has been shown	to be in
This ficility has been shown Violation of SFMPL, titicle 24 for	regulation of
noise. This form and The letter	otteched
From SEDPH Noice Control Officen Junit	
serves as a Notice of Violation	on `.
Facility must comply w/ items	dete: led
in letter / submit plan of con	rection by
in letter / submit plan of corr close of business on Wednesday,	April 2, 2014
or face Further actions.	· · · · · · · · · · · · · · · · · · ·
Please contact Jonathan Piakis	415-7 52-3011
Please contact Juncthan Piatis with any questions	113 23 2 0111
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Received By: Jamas Almos	

EXHIBIT R

Re: Roostertail Variance Application 🔝

June Weintraub to: Rajiv Bhatia

Hi Rajiv, I've finally drafted this.

I didn't include all the detail in your five points below, but I think I included the appropriate points. Let me know if you want me to add more detail or include your other arguments.

I think we should definitely have Zack review this, as I would like to make sure that I've properly represented the January 5 inspection (he wrote in the report that the measurement was taken "in the lightwell located between the facility and the complainant". From looking at the property on Google Earth, it looks the complainant is 1959 Sutter, the Roostertail is 1963 Sutter, and there is one building (1961) in between which shares a wall with both 1959 and 1963. But we'd need to make sure this is correct and that I wrote it correctly.

Thanks, June



1963 Sutter variance decision.doc

Rajiv Bhatia	Richard: Thank you for bringing this to my atten 02/16/2013 09:22:36 AM
From:	Rajiv Bhatia/DPH/SFGOV
To:	Richard Lee/DPH/SFGOV@SFGOV
ČC:	Stephanie Cushing/DPH/SFGOV@SFGOV, Zack Parsons/DPH/SFGOV@SFGOV, June
	Weintraub/DPH/SFGOV@SFGOV, Virginia Dario Elizondo/CTYATT@CTYATT, Patrick
	Fosdahl/DPH/SFGOV@SFGOV
Date:	02/16/2013 09:22 AM
Subject:	Roostertail Variance Application

Richard:

Thank you for bringing this to my attention. I understand why this is a difficult case and I appreciate your opinions. I am copying June, Patrick and Virginia as they will be involved in the discussion. I would like us to be consistent in our rationales behind variance approval.

I will review and respond. If you would like we can meet together with Stephanie and Zack to review. We can give him more time to comply but here are my current arguements against granting a variance in this case:

1. Our rationale in the lone prior variance was: 1) industrial (non-residential) land area 2) noise due to pre-existing uses and operations 3) limited jurisdiction over motor vehicel sources 4) no alternative means of operating the facility without noise sources.

² 2. The appropriate selection and installation of equipment at the front end would have avoided this problem. This is a recent remodel constructed 3 years after the city's update of noise laws. The owner admits spending 40K on equipment and engineering that was not constructed in compliance with noise laws. I understand his frustration but consultants, plan reviewers, and building inspectors should have given him some better advice.

3. Using a financial criteria would be perilous in this case as it would with any health and safety regulation. The business can certainly plead financial hardship in their request but this has historically not been a factor in our prior consideration of variances. I would also avoid statements that may be perceived as advocacy for the economic interests of the regulated party. We have never had a financial criteria for the enforcement of any public health and safety regulation that we enforce. As you all know, the cost of regulatory compliance for some businesses can be prohibitive and arguably out of proportion to their responsibility. To set a financial threshold ourselves would be highly discretionary. Are we going to look at the businesses profits?

4. The indoor and outdoor standard have equal standing in this case. I understand that the indoor standard is met. This is more than a tehnical violation As I've mentioned before, the outdoor standard also is intended to reduce a sources contribution to cumulative noise in the area.Nothing in our law states that enforcement of the standard is dependent on the existance of "affected people." We have no objective / consistent way of evaluating "harm" and making this part of our calculus.

5. Final point, discretionary goverment actions that affect the environment (like this variance) are subject to CEQA. We would need legal and administrative review of the variance by the planning department. We may need to hold a hearing. The businesses would pay the cost of that review. The cost of that review could likely trump the cost of the improvements.

Rajiv

Richard Lee

Rajiv Roosterfall Restaurant has applied for a va., 02/15/2013 02:13:27 PM



Roostertail Noise Case

د:: Zack Parsons, Kenny Wong, tomas.aragon.sfdph

05/23/2013 04:53 PM

The Board of Appeals upheld the department's reasoning and decsion 5-0 yesterday.

I felt very bad for the restaurant owner because multiple city agencies had inspected his new equipment and no one had given him the correct advice about the various indoor and outdoor standards. He also stated (unconfirmed) that DPH staff had urged him to fight the violation and request the variance. I think the appeal added uneeded time and expense to his life.

Our staff should generally not "clear" equipment during pre-operational inspections if the noise level at the property boundry is greater than 53.

We had a reasonable conversation afterwards. I suggested he take 40-45 days to investigate alternative options for noise mitigation and come back to us.

Rajiv

Rajiv Bhatia, MD | Director | Environmental Health | SFDPH | 4152523931



Re: Fw: Roostertail Noise Case 🞡

Rajiv Shatia to: Kenny Wong

05/24/2013 01:02 PM

Lisa O'Malley, Mary Freschet, Richard Lee, Stephanie Cushing, Patrick Fosdahl, Janine Young, June Weintraub

thanks for the question

we can meet about this kenny, if needed, so we are all on the same page, i am copying other noise assessors as well here

my primary intent was informing plan check protocols but the recommendation has broader application for the outdoor standard

if a business is operating in the evening and night, one could assume that the ambient during operating hours will be the minimum ambient (45) and the max allowable measure is 53 at the property boundry. If you want to use a daytime measure as a surrogate for night-time compliance, using 53 is a safe bet.

If the investigator (or plan checker or owner) has evidence that the minimum ambient during all operating hours is higher than 45 then the higher ambient would apply. For example, taking an ambient measure at the closing time of the business operating in the evening would offer a reasonable minimum 24 hour applicable ambient.

Make sense??

Rajiv Bhatia, MD | Director | Environmental Health | SFDPH | 4152523931

Kenny Wong Rajiv, To clearly understand your guidance belo... 05/24/2013 08:39:18 AM

Kenny Wong/DPH/SFGOV
Rajiv Bhatia/DPH/SFGOV@SFGOV
Richard Lee/DPH/SFGOV@SFGOV, Lisa O'Malley/DPH/SFGOV@SFGOV, Stephanie
Cushing/DPH/SFGOV@SFGOV, Mary Freschet/DPH/SFGOV@SFGOV
05/24/2013 08:39 AM
Fw: Roostertail Noise Case

Rajiv,

To clearly understand your guidance below that "Our staff should generally not "clear" equipment during pre-operational inspections if the noise level at the property boundry is greater than 53." What would be the exceptions to the generality so that we are all on the same page? Do you want 53 to apply to existing facilities when there is a noise complaint?

Kenny

----- Forwarded by Kenny Wong/DPH/SFGOV on 05/24/2013 08:09 AM -----

... 🔬 Rajiv Bhatia/DPH/SFGOV



Re: Fw: Roostertail Noise Case

05/30/2013 11:37 AM

kenny

All standards under 2909 always will apply independently ... there may be differences in responsible parties based on the standard and which program needs to be in the lead.

The outdoor noise standard (e.g. 8 db over ambient) applies to the generator of the noise source (in your case the restaurant and its vent system). For the food program, you just need to rule out the restaurant source. If the source of concern is the neighbor's equipment, I would start with the ambient standard then go next to the indoor standard only if there is no ambient violation.

If there is a violation of the short term noise indoor standard, the culprit may vary. It may be a neighboring source or it may be poor construction or it may be a source within the building. If there is an indoor violation without an ambient violation (probably rare), there may also be a need to evaluate the construction quality of the complainants building. Also, separate from 2909 there is a 24 hour indoor noise standard that DBI is responsible for enforcing.

Overall, if there is no ambient violation and a neighbor's complaint persists, I might just turn over the complaint to the noise program.

June has volunteered to work on a flow chart for us.

Please look at some of the new public information on noise on our website.

Does this provide the clarity you need?

Rajiv

Kenny Wong HI Rajiv, Yes, thanks for allowing this process. ... 05/29/2013 03:34:30 PM

 Food:
 Kenny Wong/DPH/SFGOV

 To:
 Rajiv Bhatia/DPH/SFGOV@SFGOV

 Cc:
 Janine Young/DPH/SFGOV@SFGOV, June Weintraub/DPH/SFGOV@SFGOV, Lisa

 O'Malley/DPH/SFGOV@SFGOV, Mary Freschet/DPH/SFGOV@SFGOV, Patrick

 Fosdahl/DPH/SFGOV@SFGOV, Richard Lee/DPH/SFGOV@SFGOV, Stephanie

 Cushing/DPH/SFGOV@SFGOV

EXHIBIT S

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ARTICLE 29: REGULATION OF NOISE

SEC. 2900. DECLARATION OF POLICY.

(a) Building on decades of scientific research, the World Health Organization and the U.S. Environmental Protection Agency have determined that persistent exposure to elevated levels of community noise is responsible for public health problems including, but not limited to: compromised speech, persistent annoyance, sleep disturbance, physiological and psychological stress, heart disease, high blood pressure, colitis, ulcers, depression, and feelings of helplessness.

(b) The General Plan for San Francisco identifies noise as a serious environmental pollutant that must be managed and mitigated through the planning and development process. But given our dense urban environment. San Francisco has a significant challenge in protecting public health from the adverse effects of community noise arising from diverse sources such as transportation, construction, mechanical equipment, entertainment, and human and animal behavior.

(c) In order to protect public health, it is hereby declared to be the policy of San Francisco to prohibit unwanted, excessive, and avoidable noise. It shall be the policy of San Francisco to maintain noise levels in areas with existing healthful and acceptable levels of noise and to reduce noise levels, through all practicable means, in those areas of San Francisco where noise levels are above acceptable levels as defined by the World Health Organization's Guidelines on Community Noise.

(d) It shall be the goal of the noise task force described in this Article to determine if there are additional adverse and avoidable noise sources not covered in this statute that warrant regulation and to report to the Board of Supervisors and recommend amendments to this Article over the next three years. In addition, the noise task force shall develop interdepartmental mechanisms for the efficient disposition and any enforcement required in response to noise complaints.

(Added by Ord. 274-72, App. 9/20/72; Ord. 278-08, File No. 081119, App. 11/25/2008)

SEC. 2901. DEFINITIONS.

(a) "Ambient" means the lowest sound level repeating itself during a minimum tenminute period as measured with a type 1, precision sound level meter, using slow response and "A" weighting. The minimum sound level shall be determined with the noise source at issue silent, and in the same location as the measurement of the noise level of the source or sources at issue. However, for purposes of this chapter, in no case shall the ambient be considered or determined to be less than: (1) Thirty-five dBA for interior residential noise, and (2) Forty-five dBA in all other locations. If a significant portion of the ambient is produced by one or more individual identifiable sources of noise that contribute cumulatively to the sound level and may be operating continuously during the minimum ten-minute measurement period, determination of the ambient shall be accomplished with these separate identifiable noise sources silent or otherwise removed or subtracted from the measured ambient sound level.

(b) "Director" means the Director or department head of any City department having administrative or enforcement responsibilities under this Article or any other provision of the Municipal Code regarding noise control, as well as his or her designee.

EXHIBIT T

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Noise Variance Process

THE PROCESS:

- 1. The application will be reviewed by the Noise Officer at the San Francisco Department of Public Health. The application will be reviewed for completeness and an initial determination will be made as to which department has regulatory authority.
- 2. The application is then reviewed by the department with regulatory authority and an initial determination is made regarding disposition of the variance. This review will generally take ten (10) business days or less. Following the review a preliminary decision will be made to approve, deny or approve the variance with conditions. All preliminary decisions may be appealed by requesting an administrative hearing.
- 3. Once the preliminary decision has been made then the applicant must notify all complainants of record regarding the disposition of the variance. This notification includes the opportunity for any affected residence to request an administrative hearing. A hearing will be scheduled and held within thirty (30) days of receiving a request. A list of the complainants and description of the notification process will be provided to the applicant along with the preliminary decision.
- 4. If a hearing is requested the administrative hearing officer will take testimony from both the variance applicant and any complainants. Following the hearing, the administrative officer will issue a written statement regarding the disposition of the variance.
- 5. Any decision made by the administrative hearing officer may be appealed by filing an appeal with the San Francisco Board of Appeals

CRITERIA OF REVIEW:

All applications will be reviewed considering the following criteria:

1) whether or not reasonable efforts have been made to mitigate the source of noise, 2) times and durations of the sound, 3) physical characteristics and the geography, 4) zone and population density of the affected area, 5) whether the public health, safety and welfare is affected, 6) whether the sound source predates the receiver(s) and 7) whether compliance with the standard or provision from which the variance is sought would result in a hardship or cost without equal or greater benefit to the public.

EXHIBIT U

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September 9, 2014

Board of Appeals City Hall One Dr. Carlton B. Goodlett Place San Francisco, CA 94102

Re: Appeal #14-141

To Whom It May Concern:

This letter is in support of the property owner at 1959 Sutter Street, who has requested that noise levels from the adjacent restaurant, Roostertail Restaurant, at 1963 Sutter Street meet and comply within the limits of the S.F. Noise Ordinance, of which the maximum required ambient level is 45 dBA.

The owner of the Roostertail Restaurant was advised by the Department of Public Health/Environmental Health letter dated April 26, 2014, that the noise level exceeds the standards, but the department subsequently granted the restaurant a noise variance if they completed "the remainder of wrapping the external ductwork." The adjacent 1959 Stutter Street property owner has appealed the variance from the code requirement, stating that the restaurant has not completed its mitigation work and the noise level has not decreased. Therefore, Roostertail's request for variance should be denied.

We at the JCCCNC are not only looking at the current situation but also the future. If such variances and leniencies are allowed without evidence of a hardship on the part of the recipient, then the overall trend would be for others to apply for and receive the same without cause. Once that happens, there is really no way to bring the standards back to their current levels which have a basis in industry and municipal conventions.

For the above reasons, we are requesting that you support the appeal of the 1959 Sutter Street property owner and deny the request for Roostertail Restaurant to go beyond the current code mandated noise levels.

I appreciate your time. Thank you!

Sincerely,

Paul Osaki Executive Director

August 18, 2014

Board of Appeals City Hall One Dr. Carlton B. Goodlett Place San Francisco, CA 94102

Re: Appeal #14-141

To whom it may concern:

I am writing this second letter in support of the property owner at 1959 Sutter Street who has sent multiple requests to different agencies that noise levels from the adjacent restaurant, Roostertail Restaurant, at 1963 Sutter Street abide by and stay within limits of the required ambient level of 45dBA.

Although I do not know too much about the technical aspects of noise levels, permits, etc., I do understand a person's right to have appropriate surroundings in their living quarters and that the city Planning Department, Department of Public Health/Environmental Health, and other departments of the City and County of San Francisco have set requirements for businesses to stay within standards they set, so surrounding neighbors can maintain a healthy atmosphere for their quality of life.

Since they opened in 2011, letters and notices to the owner of Roostertail Restaurant show that the noise level continues to exceed the standard and clearly shows that their original permit should have been denied. I am asking that you support this appeal, because the noise level remains an issue and I believe the owner at 1959 Sutter Street is not only looking at the current situation but also the future. If such variances and leniencies are allowed, then the trend would be for others to do the same. Once that happens, there is really no way to bring the standards back down, or to their current levels.

And for these reasons, I request that you support the neighbors in the surrounding area and assure them that the issues stated are finally resolved by the owners of the Roostertail by supporting this appeal so everyone can live healthily and happily.

l appreciate your time.

Thank you!

Sincerely,

Lori Matoba

Resident of 1839 Steiner Street, San Francisco, CA 94115 Born and raised in the Japantown community

22					
1	DENNIS J. HERRERA, State Bar #139669 City Attorney	RECEIVED			
2	JULIE VAN NOSTERN, State Bar # Chief Attorney, Health and Human Services				
3	SHERRI SOKELAND KAISER, State Bar #197986 Deputy City Attorney				
4	1390 Market Street, Suite 700 San Francisco, California 94102-5408				
5_	Telephone: (415) 554-3886 E-Mail: sherri.kaiser@sfgov.org				
6		26 T			
7	Attorneys for Respondent DEPARTMENT OF PUBLIC HEALTH				
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10					
11	1650 Mission Street, Room 304 San Francisco, CA 94103				
12					
13	MICHIKO YAMADA,	Appeal No. 14-141			
14	Appellant,	BRIEF OF RESPONDENT DEPARTMENT OF PUBLIC HEALTH			
15	vs.				
16	DEPARTMENT OF PUBLIC HEALTH,				
17	Respondent.	57			
18					
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21	INTROD	UCTION			
22	Michiko Yamada appeals the decision of the Acting Director of Environmental Health to gr a noise variance to her neighbor, Roostertail Restaurant, for a noise violation on her rooftop that				
23					
24	neither she nor any other human receptor can even hear. Sensibly, she does not take the position that				
25	this inaudible violation must be mitigated and brought into conformance with the Police Code Article				
26	27 (the "Noise Ordinance"). Rather, she ignores the rooftop violation altogether and rests her				
27	opposition to the variance on her objection to noise in a lightwell outside her hallway window.				
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reasons that follow, this Board should uphold the variance granted by the Department of Public Health and end Appellant's attempts to hold her neighbor Roostertail Restaurant hostage to complaints that have no basis in the public health interests the Noise Ordinance is designed to serve.

BACKGROUND

Paragraphs 3 through 17 of the Declaration of Jonathan Piakis provide the factual background for this Appeal and are hereby incorporated herein as though set forth in full.

ARGUMENT DIRECTOR LEE PROPERLY EXERCISED HIS DISCRETION TO GRANT

ROOSTERTAIL RESTAURANT A NOISE VARIANCE.

As reflected in its Declaration of Policy, the sole and explicit purpose of the Noise Ordinance is to "protect public health." Police Code § 2900(c). Section 2912(d) vests unique responsibility in the Director of the Department of Public Health to act as "the sole determiner of what constitutes a human health impact with regard to noise." Further, although Section 2909 prescribes standard noise limits in regard to commercial and residential properties, Section 2910 explicitly authorizes DPH to grant variances to those limits as it deems appropriate.

In the circumstances present here, myriad considerations support Director Lee's exercise of discretion to grant Roostertail's request for a variance. Among them:

First, the only violation of the standards in the Noise Ordinance occurs on Appellant's rooftop, which is above the roof levels of nearby buildings. That noise dissipates before reaching human receptors, including Appellant, and has no effect on anyone other than the rare person visiting Appellant's roof. This noise violation is not the type of public health concern that the Noise Ordinance is meant to address.

Second, the noise that Appellant complains of emanates from a kitchen exhaust duct that runs up a narrow lightwell adjacent to her hallway. But this lightwell noise does not violate the Noise Ordinance because it cannot be measured in a way that satisfies the noise level measurement requirements in Section 2902.¹ That provision requires that outdoor noise be measured "at least four

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²⁶ ¹ Appellant argues that DPH should ignore the limitation in Section 2902 because other DPH noise inspectors have taken measurements in the lightwell and treated them as valid. To the extent 27 that is the case, those inspectors were mistaken. But such mistakes did not invalidate the law, which DPH remains obligated to follow as written.

and one-half feet distant from walls or similar large reflecting surfaces." The lightwell is too small to permit measurement at that distance.

<u>Third</u>, the low noise levels measured in Appellant's living room and bedroom in the middle of the day, with the window to the lightwell open and Roostertail's kitchen exhaust system in full operation, demonstrate that the noise in the lightwell, while clearly of ongoing subjective concern to Appellant, cannot objectively be considered a public health risk.

Fourth, despite the fact that the only enforceable noise violation is on the rooftop (and largely 7 8 if not completely inaudible to Appellant), Roostertail has – at a cost of about \$8000 – now wrapped the entirety of the kitchen exhaust duct in acoustical lagging to address Appellant's concerns about the 9 lightwell. This is the exact mitigation measure that Appellant's third-party acoustical consultant 10 recommended at the April 22 Abatement Conference and that Director Lee imposed as a result.² Now 11 12 that Roostertail has done what Appellant's consultant recommended, it would be unjust to hold 13 Appellant's dissatisfaction with the result of her consultant's recommendation against Roostertail. At this point, it is unclear whether there is any reasonable mitigation action that Roostertail could take to 14 satisfy Appellant short of shutting down one or more of the intake and exhaust systems it needs to 15 operate as a restaurant. Having received the mitigation measures she asked of Roostertail to address 16 unwanted sound - measures that DPH required of Roostertail even though the unwanted sound neither 17 violates the Noise Ordinance nor poses a risk to public health - DPH does not see Appellant's

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² Appellant remains dissatisfied despite the expense and effort required of Roostertail to implement Appellant's own recommended solution. And now, for the very first time, Appellant and Salter consultant Eric Lee (the same consultant who recommended extending the acoustical insulation along the full length of the kitchen exhaust duct to mitigate the lightwell noise) posit that *perhaps* an air supply duct and *maybe* a dishwasher exhaust duct, both of which also run through the lightwell and have been there all along, are the real source of the unwanted noise. Whether this new hypothesis is correct or not, Appellant goes too far when she further asserts that all three ducts were at issue during the April 22 Abatement Conference, DPH actually directed Roostertail to wrap all three ducts to qualify for a variance, and DPH has failed to enforce its own directive. This is disingenuous. Until now, Appellant has always focused her complaints on the kitchen exhaust system. That was the only duct with acoustical wrapping as of the April 22 Abatement Conference, and that is the only duct Mr. Lee could plausibly have meant when he recommended wrapping the remaining portion of the duct to mitigate the lightwell noise. And in any event, DPH did not condition Roostertail's variance on wrapping all three ducts. Roostertail has completed the full extent of the mitigation work that DPH required.

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1	continuing complaints as a justifiable reason to continue to deny Roostertail a very sensible noise
2	variance for a rooftap fan that produces excess noise that no one can hear. ³
3	CONCLUSION
4	For all of these reasons, the Board should deny this appeal and uphold the Noise Variance as
5	granted by the Director.
6	
7	Dated: October 2, 2014
8	DENNIS J. HERRERA
<u>9</u>	City Attorney JULIE VAN NOSTERN
10	Chief Attorney SHERRI SOKELAND KAISER
11	Deputy City Attorney
12	By:
13	SHERRI SOKELAND KAISER
14	Attorneys for Respondent DEPARTMENT OF PUBLIC HEALTH
15	DEFARIMENT OF FUBLIC HEALTH
16	
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23	³ Appellant's remaining arguments are all founded on the idea that DPH is bound by the 2013
24	decision of a prior Director to deny Roostertail a noise variance and cannot now grant a variance without "contradicting itself." This contention does not bear scrutiny. The decision to grant or deny a
25	noise variance can only be made in relation to the facts before the decisionmaker. Where the facts have changed, it follows that the decision may also change, even if the noise variance request is made
26	by the same party. Moreover, in this case, it appears that the prior decision may rely, at least in part, on the failure to recognize that noise in the lightwell cannot be measured in compliance with § 2902,
27	and therefore cannot be a basis for a noise violation. The failure to enforce a law does not estop the government from subsequently enforcing it. See, e.g., Feduniak v. California Coastal Com'n, 148 Cal.
28	App. 4th 1346, 1369 (6th Dist. 2007).
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	PROOF OF SERVICE
1	
2	I, Lily Kang, declare as follows:
3 4	I am a citizen of the United States, over the age of eighteen years and not a party to the above-entitled action. I am employed at the City Attorney's Office of San Francisco, Fox Plaza Building, 1390 Market Street, Fifth Floor, San Francisco, CA 94102.
5	On October 2, 2014, I served the following document(s):
6 7	 Respondent's Brief; Decl. of Jonathan Piakis in Support Thereof; Decl. of June M Weintraub in Support Thereof; and Decl. of Richard J. Lee in Support Thereof
8	on the following persons at the locations specified:
9	Michiko Yamada (Appellant)
10	(Michiko personally picked up above-stated pleadings at following location:
11	Board of Appeals 1650 Mission Street – Lobby
12	San Francisco, CA 94103
13	in the manner indicated below:
14	BY PERSONAL SERVICE: I sealed true and correct copies of the above documents in addressed envelope(s) and caused such envelope(s) to be delivered by hand at the above locations by a professional
15	messenger service.
16	I declare under penalty of perjury pursuant to the laws of the State of California that the foregoing is true and correct.
17	Executed October 2, 2014, at San Francisco, California.
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20	LIDY KANG
21	
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1	DENNIS J. HERRERA, State Bar #139669	
2	City Attorney JULIE VAN NOSTERN, State Bar #103579	
3	Lead Attorney, Health & Human Services SHERRI SOKELAND KAISER, State Bar #197986	RECEIVED
4	Deputy City Attorney 1390 Market Street, Suite 700 See Expression Colliferation 04102 5408	By chuang at 4:52 pm, 10/2/14
5	San Francisco, California 94102-5408Telephone:(415) 554-3886E-Mail:sherri.kaiser@sfgov.org	
6	L-Mail. Shorii.Kaiser@Sigov.org	
7	Attorneys for Respondent, DEPARTMENT OF PUBLIC HEALTH	
8		
9	SAN FRA	NCISCO
10	BOARD OF	APPEALS
11	1650 Mission St San Francisco, O	
12		и .
13	MICHIKO YAMADA,	Appeal No. 14-141
14	Appellant,	DECLARATION OF <u>RICHARD J. LEE</u> IN SUPPORT OF RESPONDENT SAN
15		FRANCISCO DEPARTMENT OF PUBLIC HEALTH
16	DEPARTMENT OF PUBLIC HEALTH,	
17	Respondent.	
18		
19 20		
20	I, RICHARD J. LEE, declare as follows:	1
22		s set forth herein, except for those facts set forth
23	on information and belief, which I also believe to be	
24	testify competently to the matters set forth below.	the. If cance upon to testify, I could and would
25		iental Health for the San Francisco Department of
26	Public Health ("DPH"). I have a Bachelor of Arts d	
27	Health, with a specialty in Environmental Health, bo	
28		<i>yy</i>
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I have been a Certified Industrial Hygienist for the past 29 years, a Certified Safety Professional for 20 1 2 years, and a Registered Environmental Health Specialist for the last seven years.

3. I have evaluated numerous noise complaints throughout the 27 years I have been 3 working as an Industrial Hygienist in various capacities at DPH. I held the position of Senior 4 Industrial Hygienist for the first 20 years of my tenure. In 2007, I became the Director of 5 Environmental Health Regulatory Programs, including the Noise Program. In 2013, I became the 6 Acting Director of Environmental Health. For the seven years I have spent in these capacities, I have 7 supervised the DPH inspectors who monitor compliance with the San Francisco Noise Ordinance, 8 codified as Article 29 of the San Francisco Police Code. 9

10 4. In my current role as Director of Environmental Health, I serve as the Hearing Officer designated by the Director of Public Health to hear and decide cases of non-compliance with the Noise Ordinance. I am also charged with the discretionary authority to decide whether to grant a variance.

13 5. On March 14, 2013, my predecessor, Dr. Rajiv Bhatia, denied a request from Gerard Darien, the owner of Roostertail Restaurant, for a variance from outdoor noise limits for commercial 14 sources. See Yamada Exhibit F. Dr. Bhatia denied the variance on the ground that Roostertail had 15 failed to install adequate noise dampening equipment sufficient to ensure compliance with the Noise 16 Ordinance during a recent renovation, noting that the noise standards in the Ordinance predated the 17 renovation by several years and should have been taken into account. Mr. Darien appealed the denial 18 to this Board, which reviewed and upheld the denial. See Yamada Exhibit H. 19

After his March 2013 request for a variance was denied, an enforcement process began 20 6. during which Mr. Darien undertook two rounds of mitigation projects, DPH took further noise 21 measurements and engaged in additional deliberations, and the parties continued to confer. These 22 events are recited in detail in paragraphs 3-18 of the declaration of DPH Noise Officer Jonathan 23 Piakis, filed concurrently with this declaration. For the sake of brevity, I refer the reader to those 24 paragraphs, which I believe to be a true and correct recitation of events. 25

7. On July 23, 2014, I granted a renewed application by Mr. Darien for a variance based 26 on the considerations set forth in the procedure governing the DPH Noise Variance Process. See 27 28 Yamada Exhibit T.

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I concluded that Mr. Darien had made reasonable efforts to mitigate the source of the 1 8. 2 complained-of noise in the lightwell outside Ms. Yamada's hallway window. After Mr. Darien was 3 originally denied a variance because no mitigation work was proposed, DPH ordered him to either address the noise at the property plane or address the noise by insulating the ductwork in the lightwell. 4 At first, Mr. Darien only partially insulated the main ductwork. We then required that all of the main 5 6 ductwork be insulated. That work was completed.

7 9. I also considered the physical characteristics and geography of the noise violation, and concluded that this factor also weighed in favor of a variance. The rooftop fan responsible for the 8 enforceable noise violation is above the roof levels of nearby buildings, dissipates before reaching 9 human receptors, and therefore has little effect if any on neighbors. Further, the physical 10 characteristics of the lightwell preclude it from being the site of a violation, because the sound level in 11 the small, reflective space cannot be measured in a manner that complies with the measurement 12 requirements in Section 2902 of the Noise Ordinance. 13

10. I also considered whether the public health, safety and welfare is affected by the noise 14 violation, and concluded that it is not. The primary public health consideration in this case is the residential interior noise levels in Ms. Yamada's living and sleeping space. Those noise levels remain below 45 dBA when measured in the middle of the day, with the kitchen exhaust operating and the window to the lightwell open. These measurements indicate that there is no public health issue in Ms. Yamada's living space, as they remain well below the residential noise limit in Section 2909(d) of 55 dBA from 7:00 am -10:00 pm (when the fan may be operating) and 45dBA from 10:00 pm to 7:00 am (when the fan is not operating).

I also considered whether compliance with the provision from which the variance is 22 11. sought would result in hardship or cost to the owner without equal or greater benefit to the public. I concluded that this factor also weighed strongly in favor of granting the variance. As the only actual violation of the Noise Ordinance occurred on the rooftop, and the excess noise at that location did not reach individual receptors, it made no sense to require Mr. Darien to go to substantial expense to mitigate the rooftop noise. Instead, Mr. Darien complied with our condition for a variance that he 27 install acoustical insulation around the full length of the exhaust duct in the lightwell, despite the fact 28

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Lee Declaration; Appeal No. 14-141

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that the noise in the lightwell did not violate the Noise Ordinance. Mr. Darien submitted
documentation demonstrating that he spent approximately \$8000 on that project. In my opinion,
requiring further investment in mitigating the sound at a location other than the site of the violation
would be unduly burdensome. Moreover, as demonstrated by the low interior noise measurements in
Ms. Yamada's residence, I concluded that further investment in mitigation measures was not needed to
address public health concerns. In sum, requiring additional investment in mitigation would create a
financial burden on the owner without providing any further benefit to the public, much less a benefit
of corresponding value.

12. For all of these reasons, and with the concurrence of the Manager of the Noise Program and the Noise Officer handling the case, I granted the requested variance. I did not and do not consider myself bound by my predecessor's decision to deny a variance in March 2013 based on different facts and circumstances.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that this document was executed on the 2nd of October 2014 in San Francisco, California.

Richard J. LEH

1	City Attorney	
2	Lead Attorney, Health & Human Services	RECEIVED By chuang at 4:52 pm, 10/2/14
4	Deputy City Attorney	
5	San Francisco, California 94102-5408 Telephone: (415) 554-3886	
6	E-Mail: sherri.kaiser@sfgov.org	
7	Attorneys for Respondent,	
8	DEPARTMENT OF PUBLIC HEALTH	r
9	SAN FRA	NCISCO
10	BOARD OF	APPEALS
11	1650 Mission St San Francisco, C	reet, Room 304
12	San Maleisco, C	amonna 94105
13	MICHIKO YAMADA,	Appeal No. 14-141
14	Appellant,	DECLARATION OF <u>JUNE M. WEINTRAUB</u> IN SUPPORT OF RESPONDENT SAN
15	VS.	FRANCISCO DEPARTMENT OF PUBLIC HEALTH
16	DEPARTMENT OF PUBLIC HEALTH,	
17	Respondent.	W
18		
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20		
21	I, JUNE M. WEINTRAUB, declare as follows:	
22		s set forth herein, except for those facts set forth
23	on information and belief, which I also believe to be	true. If called upon to testify, I could and would
24	testify competently to the matters set forth below.	
25		rograms for Air, Noise, Smoking, Water, and
26 27	Radiation in the Environmental Health Branch of the	
	("DPH"). I received a Bachelor of Science in Civil I	
28	Tufts University College of Engineering, graduating	cum laude in 1986. My Master of Science in
	Weintraub Declaration; Appeal No. 14-141	

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Environmental Health was earned from Tufts University in 1995, and my Doctor of Science in 1 Epidemiology, with minors in Environmental Health and Biostatistics, was earned from the Harvard 2 University School of Public Health in 2000. 3

Including my 13 years in the Environmental Health Branch at DPH, I have more than 4 3. 20 years of professional and academic experience in environmental health from various perspectives, 5 including research, engineering, and policy. My expertise is in environmental epidemiology, and I 6 have significant experience in the development, interpretation and application of laws, policies and 7 regulations relevant to environmental exposures.

Since mid-2013, when I assumed management responsibilities for the noise regulatory 9 4. program, I have worked with Acting Director of Environmental Health Richard Lee, DPH health 10inspectors, and Noise Control Officer Jonathan Piakis to resolve the ongoing dispute about noise levels at 1963 Sutter Street.

13 5. With its diverse and active population, proximity of homes to businesses, urban traffic, and construction, San Francisco can be a loud place. This is an inherent characteristic of a dense and 14 vibrant urban environment, and those who wish to live in and enjoy the benefits of that environment 15 will inevitably hear more sound from nearby neighbors, businesses, and passers-by than those who 16 live in environments where there is more distance between noise sources. Proximity between noise 17 sources is a key factor in experiencing sound, because sound is measured by pressure, and the sound 18 emitting from any location is not perceived beyond a given distance away because the pressure 19 20 dissipates.

21 6. Noise can have health consequences. Hearing damage may result from prolonged exposure to very loud sounds. For most San Franciscans, the levels of sound in their environment are 22 neither high enough nor persistent enough to damage hearing, but other kinds of sound may also cause 23 health effects. Transient sounds may interrupt sleep, and unwanted sound may be so annoying that it 24 causes a physical stress response or difficulty concentrating, leading to adverse effects on physical 25 health and quality of life. Research shows that physiological effects such as increased blood pressure 26 are mediated by the release of the stress hormone cortisol when certain individuals are exposed to 27 certain sounds. The extent of the health problems that result from exposure to sounds depend on many 28

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Weintraub Declaration; Appeal No. 14-141

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factors besides simply loudness-the source, setting, time, place, frequency and subjective qualities or 1 content of the noise all influence how it is perceived by individuals, and underlying health issues may 2 3 also impact the subjective and objective response to sound.

Individual sensitivities and preferences also play a role in how individuals respond to 7. sound. Sound that persistently irritates one person, such as the drone of traffic from a nearby freeway, may fade into the background for another or go entirely unnoticed by the next.

8. Regulating noise in an urban environment requires striking a compromise between different interests. There is no way to eliminate all unwanted sound, and the city would quickly lose some of its most desirable attributes if it tried. The Noise Ordinance balances competing interests by drawing lines at various absolute or relative sound levels, depending on the source of the noise, the time of day, and the potential impact on nearby individuals, or as we call them, "noise receptors."

9. 12 From the public health perspective, the most important limit on noise in the Noise Ordinance is the protection it extends to residential living and sleeping areas. Because of every 13 individual's need for repose and the potential health impact of excessive noise in these sensitive locations, sound levels may not exceed 55 decibels during typical waking hours, or 45 decibels for the hours between 11 pm and 7 am, regardless of the source. In fact, unlike the other noise limits in the 16 Ordinance, Section 2909(d) affirmatively declares that fixed residential interior noise limits "prevent sleep disturbance, protect public health and prevent the acoustical environment from progressive deterioration due to the increasing use and influence of mechanical equipment." S.F. Police Code § 2909(d).

10. In my view, this case is an example of a long-time resident concerned about unwanted 21 noise from a neighboring commercial use that has changed over time from a comparatively quiet tea 22 shop to a noisier rotisserie business. But as explained in the accompanying declaration of DPH Noise 23 Officer Jonathan Piakis, the noise from the kitchen exhaust duct that runs through the lightwell 24 adjacent to Ms. Yamada's residence does not adversely affect the noise levels in her living room or 25 bedroom, where the sound levels remain well below the lower nighttime noise limit, even when 26 measured in the middle of the day with the window to the lightwell open and the kitchen exhaust 27

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system in operation. This means that the complained-of noise in the lightwell is not a public health 1 2 concern, despite Ms. Yamada's sensitivity to it.

3 11. Unlike in the interior residential rooms, there is a measurable violation of the Noise 4 Ordinance on the rooftop, because differential between the operating noise level and the ambient sound level on the rooftop exceeded the limit of 8 dBA for a commercial source of noise. Although 5 6 the rooftop noise is a violation of Section 2909(b) of the Noise Ordinance, it too has no adverse effect on public health. Because of its location on the rooftop, this sound does not travel to Ms. Yamada's residence, nor indeed to any human receptor. For the same reason, it does not increase the overall 8 noise level in the neighborhood. 9

10 12. Despite the lack of an interior noise violation caused by noise in the lightwell, and solely on the basis of a rooftop noise violation that no one hears, in our April 26 enforcement letter, we indicated that we would only excuse Darian from mitigating the noise on the rooftop if he undertook 12 13 additional efforts to mitigate the sound in the lightwell.

I am satisfied that Mr. Darian has acted in good faith to mitigate the noise that Ms. 13. 14 Yamada is exposed to in her hallway when the window to the lightwell is open. I am also satisfied that 15 there is no threat to public health posed by any noise emanating from Roostertail's kitchen exhaust 16 duct or its rooftop ventilation equipment at 1963 Sutter. 17

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that this document was executed on the 2nd of October 2014 in San Francisco. California.

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UNE M. WEINTRAUB

Weintraub Declaration; Appeal No. 14-141

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1 2 3	DENNIS J. HERRERA, State Bar #139669 City Attorney JULIE VAN NOSTERN, State Bar #103579 Lead Attorney, Health & Human Services SHERRI SOKELAND KAISER, State Bar #197986 Deputy City Attorney 1200 Morehast Strengt Swite 700	RECEIVED By chuang at 4:52 pm, 10/2/14
4	1390 Market Street, Suite 700 San Francisco, California 94102-5408	
5	Telephone:(415) 554-3886E-Mail:sherri.kaiser@sfgov.org	
6		
7 8	Attorneys for Respondent DEPARTMENT OF PUBLIC HEALTH	
9	SAN FRA	NCISCO
10	BOARD OF	APPEALS
11	1650 Mission St	
12	San Francisco, C	alifornia 94103
13	MICHIKO YAMADA,	Appeal No. 14-141
14	Appellant,	DECLARATION OF JONATHAN PIAKIS
15	vs.	FRANCISCO DEPARTMENT OF PUBLIC HEALTH
16	DEPARTMENT OF PUBLIC HEALTH,	
17	Respondent.	
18	2 C	
19		
20		
21	I, JONATHAN PIAKIS, declare as follows:	
22	1. I have personal knowledge of the fact	ts set forth herein, except for those facts set forth
23	on information and belief, which I also believe to be	true. If called upon to testify, I could and would
24	testify competently to the matters set forth below.	<i>y</i>
25	2. I am the Noise Control Officer for the	e San Francisco Department of Public Health
26	("DPH"). I hold a Bachelor of Science degree in Bi	ology (Chemistry Minor) and a Masters of Public
27	Health, Industrial Hygiene Emphasis, both from the	University of Arizona. I served as Health/Safety
28	Specialist for the Steward Observatory Mirror Labor	ratory at the University of Arizona from 2011 to
	Piakis Declaration; Appeal No. 14-141	

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2013. I was a National Hearing Conservation Association (NHCA) Research Award Recipient in
 2012-2013 and conducted a year-long, noise-specific research project at multiple mining operations. I
 have clocked over 375 hours of sound level measurements and dosimetry.

3. I have been an Industrial Hygienist and Noise Control Officer at DPH for 4 approximately one year. During that time, I have handled more than 125 noise cases and complaints. 5 I assumed responsibility for the Roostertail Restaurant matter in January 2014. At that time, I 6 7 understood from colleagues and my review of the file that Roostertail had been determined to be out of compliance with the commercial noise limits in San Francisco Police Code Article 29 (the "Noise 8 Ordinance"); that the owner had applied for a noise variance in 2013 and the Board of Appeals had 9 10 upheld the decision of the Director of Environmental Health to deny it; and that Roostertail was required to undertake abatement work to come into compliance. 11

4. I also understood that Mr. Darian had recently installed acoustical lagging around the 12 kitchen exhaust ductwork that runs up one wall of the shared lightwell between Ms. Yamada's 13 building and Roostertail's building as an abatement measure. On January 22, 2014, I measured sound 14 levels in Ms. Yamada's living room and bedroom, as well as in the lightwell outside her hallway 15 16 window, to determine whether the abatement work had been sufficient to bring Roostertail into compliance. Section 2909(d) of the Noise Ordinance provides that a fixed noise source, like the 17 Roostertail kitchen exhaust assembly, must not cause sound levels in residential living and sleeping 18 areas to exceed 55 decibels, A-weighted (dBA) during the day or 45 dBA at night (10 pm to 7 am), 19 when measured with the windows open. I made sure the window to the lightwell was open before 20 measuring the sound levels in the living room and bedroom. The sound level in living room was 38.8, 21 and in the bedroom it was 40.6 dBA. Both of these levels were well below the daytime limits of 55 22 23 dBA, and even though it was the middle of the day, the levels were also significantly below the nighttime limits. A true and correct copy of the Noise Inspection Form documenting the 24 25 measurements I took on January 22, 2014, is attached hereto as Exhibit A.

5. Although I agreed to measure the sound level in the lightwell, which Ms. Yamada
identified as the source of the unwanted noise, I first explained to Ms. Yamada that sound levels in the
lightwell could not be measured reliably because the structure was too narrow. Section 2902 of the

Noise Ordinance requires outdoor sound measurements to be taken at least 4-1/2 feet away from any
 walls or reflective surfaces. Given the size of the lightwell, I could not take a measurement that would
 be a valid basis for finding Roostertail in violation of the Noise Ordinance.

6. With this understanding, I measured the sound level in the lightwell as 57.7 dBA, and 4 5 the ambient sound level as 45.9 dBA. See Exhibit A. Section 2909(b) of the Noise Ordinance 6 requires that noise from commercial properties that travels outside the property plane remain within 8 7 dBA of the ambient noise level, or the sound level that remains when the commercial noise source is turned off. The difference between my measurements in the lightwell was 11.8 dBA, which would 8 9 have been a violation of 2909(b) if measurements in that location were permissible under the Ordinance. But since measurements in the lightwell are invalid under Section 2902, they could not 10 serve as the basis for a finding of violation. Accordingly, my inspection and sound level 11 measurements on January 22, 2014, did not result in a finding that Roostertail Restaurant was in 12 violation of the Noise Ordinance. 13

7. On January 30, 2014, at Ms. Yamada's invitation, I returned to measure the sound level on the rooftop to see whether noise at that location exceeded the 8 dBA limit in Section 2909(b). I measured the sound level on the rooftop as 59.1 dBA, with an ambient sound level of 50.6 dBA. (See Exhibit A at p. 2.) These measurements demonstrated that the rooftop noise level exceeded the allowable 8 decibel difference between readings by .5 decibels.

8. On March 18, 2014, I sent a letter to Gerard Darian, the owner of Roostertail, informing
him that Roostertail remained out of compliance with Section 2909(b) and further abatement measures
were required. Attached as Exhibit B is a true and correct copy of the March 18 letter.

9. On the second page of the letter, Table 1 summarized the measurement results in the
various locations and identified the only violation as the rooftop. Note 1 to the table explained that,
despite the 11.8 dBA difference between the operating sound level and the ambient sound level in the
lightwell, the lightwell was not an enforceable location for sound level measurement under Article 29
because it was not possible to satisfy the 4-1/2 foot measurement standard in Section 2902.

27 10. The March 18 letter also offered Mr. Darian two options he could pursue that DPH
28 would consider sufficient to bring Roostertail into compliance. He could reduce the noise level on the

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rooftop to within 8 dBA of the ambient sound level as measured from the roof of the adjacent 1 property, or he could take measures to reduce the operating sound measured in the lightwell to less 2 than 53 dBA. See Exhibit B at p. 2. We offered the latter approach as a means of compliance despite 3 the fact that the lightwell was not the source of the violation because it was the primary source of Ms. 4 5 Yamada's concerns and because it was the source closest to a receptor. Noise dissipates as it travels, and the noise on the rooftop, while in violation of Section 2909(b), was too distant to be received by 6 anyone, including Ms. Yamada, before becoming insignificant. Mr. Darian was given a deadline of 7 8 April 2 to submit a detailed plan of correction to DPH.

9 11. Mr. Darian failed to submit a plan of correction by the deadline and instead applied for a variance. I issued a notice to appear at an abatement conference on April 22, where his request for a 10 11 variance would be heard. A true and correct copy of the Notice to Attend the Abatement Conference is attached as Exhibit C. 12

12. Richard Lee, Acting Director of Environmental Health, was the Hearing Officer at the April 22 Abatement Conference. I appeared on behalf of DPH along with June Weintraub, the acting 15 manager of the Noise Program. Mr. Darian appeared for Roostertail. As the Complainant, Ms. Yamada was also invited to appear at the Abatement Conference, and she brought Eric Lee, a private acoustical consultant at Charles M. Salter Associates, to help represent her interests.

18 13. At the April 22 Abatement Conference, I gave a brief overview of the case up to the 19 point of the variance application under consideration. Mr. Darian explained the abatement work and 20 stated that he had wrapped the portion of the exhaust duct nearest the kitchen with acoustical lagging to dampen the sound. Ms. Yamada spoke next, indicating her belief that the noise in the lightwell was 21 unchanged and the work had not been properly performed. Eric Lee explained that the entire duct 22 23 needs to be wrapped to be effective in reducing the noise. He illustrated his point by analogizing the 24 duct to a long light source, where the whole thing would need to be wrapped to block the light. Director Lee asked Mr. Lee whether, in his professional opinion, performing the additional work 25 needed to wrap the rest of ductwork would substantially reduce the noise, and Mr. Lee responded that he believed it would. Throughout the conference, Mr. Lee and Ms. Yamada spoke only of the single.

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kitchen exhaust ductwork and at no time mentioned any other equipment or ductwork in or adjacent to
 the lightwell.

3 14. After the parties had presented their views, June Weintraub recommended on behalf of the Noise Program that Director Lee grant the requested variance. Among other things, she noted our 4 shared view that the primary threat to public health is excessive noise in residential living and sleeping 5 spaces. Given the low level of sound I measured in Ms. Yamada's living room and bedroom with the 6 window to the lightwell open and Roostertail's exhaust fan in operation, there was no public health 7 concern in this case. Further, the only enforceable violation was on the rooftop, but that violation had 8 9 no health impact because the sound dissipated before it reached a noise receptor. She also stated our 10 shared opinion that Mr. Darian had made a good-faith effort at remediation.

Director Lee did not rule at the Abatement Conference, stating that he wanted the 11 15. opportunity to think the matter over. Based on consultant Eric Lee's recommendation and contrary to 12 the recommendation of the Noise Program, Director Lee issued a decision denying the variance 13 application and requiring Mr. Darian to abate the noise violation at the rooftop. But the decision also 14 indicated that a variance for the rooftop noise would be granted in the future if Mr. Darian extended 15 the acoustical duct wrapping in the lightwell the full length of the duct to where it meets the rooftop 16 fan. Attached hereto as Exhibit D is a true and correct copy of the decision issued by Richard Lee on 17 April 26, 2014. 18

19 16. By July 18, Mr. Darian had completed the additional duct wrapping, and he again
20 applied for a variance. Attached hereto as Exhibit E is a true and correct copy of the noise variance
21 application and supporting documents indicating total expenditures of approximately \$8000 for labor
22 and materials to wrap the entire length of the duct in acoustical lagging.

23 17. On July 23, 2014, based on this additional abatement work in the lightwell as
24 recommended by Eric Lee, the third-party acoustical consultant retained by Ms. Yamada, Director Lee
25 granted a variance for the sole enforceable noise violation on the rooftop. Attached hereto as
26 Exhibit F is a true and correct copy of the variance.

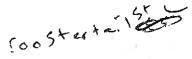
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I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that this document was executed on the 2nd of October 2014 in San Francisco, California.

HAN PIAKIS





. N	loise Inspection Form	ንን
Site Address: 1963 Sutter St.	Buelness Name: Roostertail	Date: 01/24/2014
		Time:
Owner/Manager Name: Gerard Darien	Phone Number: (415) 776-6783	Location ID: 67657
Sound Level Meter Manufacturer/Model: Larson Davis LxT1	Serial Number: 0001272	Calibration Date: 4/22/13
Callbrator Manufacturer/Model: Larson Davis CAL	Serial Number, 6377	Catibration Date: 4/22/13

Pre-calibration Reading: 114. 4 dBA

Post-calibration reading: 1144 dBA

Noise Source(s)	Source Location	Measurement Location	Measurement Time	Sound Level (Source Operating)	Sound Level (Source Not Operating)	
Rooftop Exhaust Fans	Roottop Fan/Side	Lisht well	3 min	57.7	,	3 31.
Ambient		11	10 -10	the second	45.9	<u>}</u>
& Llosest BR -		>		40.6		3
Living Room				373	·	20

Violation	No Violation	Applicable Standard
		Residential Property Noise Limits. (1)No person shall produce or allow to be produced by any machine, or device, music or entertainment or any combination of same, on residential property over which the person has ownership or control, a noise level more than five dBA above the ambient at any point outside of the property plane. (2)No person shall produce or allow to be produced by any machine, or device, music or entertainment or any combination of same, on multi-unit residential property over which the person has ownership or control, a noise level more than five dBA above the local ambient three feet from any wail, floor, or celling inside any dwelling unit on the same property, when the windows and doors of the dwelling unit are closed, except within the dwelling unit in which the noise sources may be located.
		Commercial And Industrial Property Noise Limits. No person shall produce or allow to be produced by any machine or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane.
		Public Property Noise Limits. No person shall produce or allow to be produced by any machine or device, or any combination of same, on public property, a noise level more than ten dBA above the local ambient at a distance of twenty-five feet or more, unless the machine or device is being operated to serve or maintain the property or as otherwise provided in this Article.
	坷	Fixed Residential Interior Noise Limits. In order to prevent sleep disturbance, protect public health and prevent the acoustical environment from progressive deterioration due to the increasing use and influence of mechanical equipment, no fixed noise source may cause the noise level measured inside any sleeping or living room in any dwelling unit located on residential property to exceed 45 dBA between the hours of 10:00 p.m. to 7:00 a.m. to 10:00p.m. with windows open except where building ventilation is achieved through mechanical systems that allow windows to remain closed.
	<u> </u>	

Rh Inspector Signature

o 1/11/2014

Date

Exhibit A

Air, Noise and Radiation Program

	Noise inspection Form	
Site Address: 1961/1963 Sutter St.	Business Name: Roostertail	Date: 01/30/2014
	Phone Number, (415) 776-6783	Time: 1, 5 am / m Location ID: 67657
Sound Level Meter Manufacturer/Model: Larson Davis LxT1	Serial Number: 0001272	Calibration Date: 4/22/13
Callbrator Manufacturer/Model: Larson Davis CAL	Seriel Number: 6377	Calibration Date: 4/22/13

Pre-calibration Reading: 14.1 dBA

Post-calibration reading:_____ dBA

Noise Source(s)	Source Location	Measurement Location	Measurement Time	Sound Level (Source Operating)	Sound Level (Source Not Operating)	1
Rooftop Exhaust Fans	tan on foot	See diagram	3 min			12
Ambient	-	See diagram	lowin	· ·	50.6	7
			· · · · · · · · · · · · · · · · · · ·			
5						,

Violation	No Violation	Applicable Standard
		Residential Property Noise Limits. (1)No person shall produce or allow to be produced by any machine, or device, music or entertainment or any combination of same, on residential property over which the person has ownership or control, a noise level more than five dBA above the ambient at any point outside of the property plane. (2)No person shall produce or allow to be produced by any machine, or device, music or entertainment or any combination of same, on multi-unit residential property over which the person has ownership or control, a noise level more than five dBA above the local ambient three feet from any wall, floor, or celling inside any dwalling unit an the same property, when the windows and doors of the dwalling unit are closed, except within the dwalling unit in which the noise sources may be located.
		Commercial And Industrial Property Noise Limits. No person shall produce or allow to be produced by any machine or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the locat ambient at any point outside of the property plane.
		Public Property Notes Limits. No person shall produce or allow to be produced by any machine or device, or any combination of same, on public property, a noise level more than ten dBA above the local ambient at a distance of twenty-five feet or more, unless the machine or device is being operated to serve or maintain the property or as otherwise provided in this Article.
		Fixed Residential Interfor Noise Limits. In order to prevent sleep disturbance, protect public health and prevent the accustical environment from progressive deterioration due to the increasing use and influence of mechanical equipment, no fixed noise source may cause the noise lavel measured inside any sleeping or living room in any dwelting unit located on residential property to exceed 45 dBA between the hours of 10:00 p.m. to 7:00 a.m. or 55 dBA between the hours of 7:00 a.m. to 10:00 p.m. with windows open except where building vertilation is echleved through mechanical systems that allow windows to remain closed.

Inspector Signature

01/30/2014

Date



Edwin M. Lee, Mayor

Barbara A. Garcia, MPA, Director of Health

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

March 18, 2014

Gerard Darien, Owner Roostertail Restaurant 1963 Sutter Street San Francisco, CA 94115

Re: Exhaust Fan/Ductwork Noise Complaints at 1963 Sutter Street

Dear Mr. Darien:

The San Francisco Board of Appeals "Affidavit of Service", dated June 4, 2013, denied your appeal for a variance of the San Francisco Municipal Police Code, Article 29, Regulation of Noise. Article 29, Section 2909(b), Commercial and Industrial Property Noise Limits states that:

"No person shall produce or allow to be produced by any machine, or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane..."

In addition, Article 29, Section 2909(d) states that...

"In order to prevent sleep disturbance, protect public health and prevent the acoustical environment from progressive deterioration due to the increasing use and influence of mechanical equipment, no fixed noise source may cause the noise level measured inside any sleeping or living room in any dwelling unit located on residential property to exceed 45 dBA between the hours of 10:00 p.m. to 7:00 a.m. or 55 dBA between the hours of 7:00 a.m. to 10:00p.m. with windows open except where building ventilation is achieved through mechanical systems that allow windows to remain closed."

Previous sound level measurements of the equipment in question taken outside the property plane were found to be 56 dBA; this level is 11 dBA above the ambient sound level of 45 dBA. Measurements taken by an acoustical professional were similar and also resulted in a violation of Article 29.

Abatement work was completed in mid-January, 2014 and consisted of wrapping the exhaust system duct in the adjacent lightwell with acoustical duct lagging (see Figures 1a and 1b). Together with Inspectors Zach Parsons and Janine Young, I took sound level measurements at various locations on January 22 and January 30, 2014 to determine compliance with Article 29. The results of the noise investigation can be seen below in Table 1.



AIR, NOISE AND RADIATION PROGRAM 1390 Market Street, Suite 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3875

Exhibit **B**

In order to ensure that noise abatement efforts are adequate to meet the compliance requirements listed above and in Article 29, the Department of Public Health recommends enlisting the services of an acoustical consultant.

The Department of Public Health requires that you develop a plan of correction which includes the following:

- Selection of compliance option
- Specific work to be performed and materials used
- Name of the contractor/consultant performing the work
- Estimated date of completion

Please submit to our office the <u>detailed plan of correction</u> by the close of business by <u>Wednesday, April 2, 2014</u>. If you have any questions or concerns, please feel free to contact me directly.

Sincerely,

Jonathan Piakis, MPH-IH SFDPH Industrial Hygienist and Noise Control Officer (415) 252-3911 Jonathan.Piakis@sfdph.org

cc: Complainant

EH Inspectors

Manager of Air, Water, Noise, Radiation and Smoking Programs Director of Environmental Health



San Francisco City and County Department of Public Health

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Environmental Health

Edwin M. Lee, Mayor Barbara A. Garcia, MPA, Director of Health

Richard Lee, MPH, CIH, REHS Acting Director Environmental Health

NOTICE TO ATTEND AN ABATEMENT CONFERENCE ON: April 22, 2014

Premises address:

1963 Sutter Street

Chronology of events leading to issuance of citation:

DBA: Roostertail

. . . .

Owner/Operator: Gerard Darian

Date	Code Section	<u>Cu</u>	rrent Violatio	n(s)			Action 7	Taken	
12/5/12 – 1/1/14	Art. 29 (2909Ъ)	Violations of Co	ommercial/Indust	rial Nois	e Limits	M - R - Noise/vib	fultiple A eplace ec ration con islolators	Actions: quipment ntrols (plati	
1/22/14 – 3/18/14	Art. 29 (2909b)	Violations of Con Rooftop noise le	mmercial/Industr evel 8.5 dBA ove day	rial Nois r ambien	e Limits: t during	Арј	plied for	Variance	
				<u> </u>			- <u>-</u>		
			5						
10								H)	
			29.0						
NSPECTO	R: Jonatha	n Piakis		8	<u>l</u>		<u>+</u>		•
PPROVED):					-	<u>ه</u>		
ecommende	ed		5	8					

Exhibit C



Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

April 26, 2014

Gerard Darien, Owner Roostertail Restaurant 1963 Sutter Street San Francisco, CA 94115

Re: Exhaust Fan/Ductwork Noise Complaints at 1963 Sutter Street

Dear Mr. Darien:

The Department of Public Health reviewed the Roostertail Restaurant's Variance Application received on March 28, 2014 and discussed at the April 22, 2014 Environmental Health Branch Abatement Conference. San Francisco Police Code Article 29 governs the noise standards in San Francisco. Article 29, Section 2909 (b) (Commercial and Industrial Property Noise Limits) sets the noise standard for mixed residential and industrial uses at 8 dBA over ambient: "No person shall produce or allow to be produced by any machine or device, music or entertainment or any combination of same, on commercial or industrial property over which the person has ownership or control, a noise level more than eight dBA above the local ambient at any point outside of the property plane." Article 29, Section 2901 (a) defines the applicable ambient standards; for this location the minimum ambient level is 45 dBA.

I understand that in response to earlier violation, abatement work was completed in mid-January, 2014 and consisted of wrapping the exhaust system duct in the adjacent lightwell with acoustical duct lagging. As we wrote in our February 13, 2014 letter to you, our followup investigation determined that the abatement work had reduced the sound to 57.7 dBA in the lightwell and to 59.1 dBA at the roof. As we wrote in that letter, and as we discussed at the Abatement Conference, the lightwell is not an enforceable location for sound level measurements because it does not meet the standard set in Article 29, Section 2902. In addition, while there remains a violation on the roof, there is no receptor at this location and hence no public health hazard; as the distance from the sound source increases, the sound level resulting from the source decreases and would be insignificant upon reaching any human receptor.

Based on the facts presented at the Abatement Conference, the variance is denied and you are required to bring the rooftop noise to compliance with Article 29, as described in Option A below. While this variance is denied, in the event of future complaints a variance for compliance on the roof will be granted <u>if</u> you perform additional abatement work in the lightwell as described in Option B below.

Option A – Reduce the noise level such that the operating sound level is within 8 dBA of both the daytime and nighttime ambient sound level as measured from the roof of the adjacent property.

Exhibit D

Option B – Perform additional abatement work in the lightwell by extending the acoustical duct wrapping to the full length of the ductwork (up to the fan).

If you choose Option A, we will schedule a re-inspection of the property for May 28 2014 to verify if the sound level at the roof is within 8 dBA of the daytime ambient; we will also schedule an inspection for the evening to verify if the sound level at the roof is within 8 dBA of the nighttime ambient. If you choose Option B, we will schedule a re-inspection of the property for May 28 2014 to verify installation of the duct wrapping to the full length of the ductwork.

Failure to comply with this order will be subject to penalties as described in Article 29, Section 2917 of the San Francisco Police Code.

Under San Francisco Police Code Section 2910, you may appeal this decision within 15 days to the Board of Appeals.

Sincerely,

Nechard la

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

NOISE VARIANCE APPLICATION

This is an application for variance from the San Francisco Noise Ordinance (Article 29). You should apply for it if your activity will make more noise than the City Code allows. Please read both sides and fill it out carefully, your application will not be considered unless all information and required site plan is provided and legible. Use separate pages if necessary. The request may be approved, denied or approved with conditions. Most applications will be reviewed within ten (10) working days; some may require more time. If you need help, you may call the Environmental Health office at 415-252-3800.

SFDPH

improving environments protecting health

Environmental HEAL

Applicant Name:	Henhouse	2 Production	S, LLC	dbo Room	statai	١	
Contact Phone: <u>4</u>	15.776.6	783	_ Cellular: _	115.939	. 5906		<u> </u>
Mailing Address:	1963	sutter st		-			-
city: <u>Scn</u>	Frencisc	<u>o</u>	State:	CA	Zip Code:	94115	
Name of organizatio	on or business:	Roosterto	<u>il –</u>				
Name the person w	ho will be on sit	e and has the authors the Authors In Marker Building I	ority to make	changes, if rec	juired.	2.5	1
The Directors of Pub Police may grant va of activities that app U Waste Disposal S	riances to the ne	pise regulations ove	r which they	have jurisdict!	ommission (on. Please i	or the Chief Indicate all	of types
 Construction Privace Provide a descriptio 	ate Property		n Public Prope	nty 🗆	Licensed En	ty Noise tertainmen	t
Date(s) of activity:						//;ເວ an	 1(pm)
List all sources of no	ise: Root-	tep Kitchen	Exhaust	- Fen			
Have noise measure	ments been tak	en? If Yes specify					
f No, specify anticip	ated noise level	at the property lin	e.	dB	operty line	<u></u>	dB
Provide a detailed d noise. This descripti people or residences	escription of wh on should inclue	y a variance from t le any actions take	he Noise Ordi	nanco la norse	sary for this noise or its i	s source of mpact on	
Attach a sketch of th	e site plan or m	ap that identifies s	treets and giv	es distances to	neighbors	or residence	es.
Revised: 12/12/2012 7/19/2014			J. D. Hart B			orket St., Suit	

Noise Suppression, LLC 3154 Walkerview Dr. Hilliard, OH 43026 USA

Voice:	614-570-2755	
Fax:	614-52946757	

Sold To: Rooster Tail

Invoice

Invoice Number: 1284

Invoice Date; Jun 16, 2014

Page:

1

Ship to: Roceter Tail C/o Jinmy Fetch 240 James Ct Vacaville, CA 95687

Customer ID	Customer PO	Payment T	ecto s	
R0500001	Verbal	Net, Du	÷	
Sales Rep ID	Shipping Method	Ship Date	Due Date 7/16/14 Extension	
	Warldwide	6/16/14		
Quantity 1 2.00	tem Description	Unit Price		
OAID	Rolls Lag-10 Treight all NEW B	ovied 935.00	1, 970. 3	

		Subtotal Sales Tax	1,870,00
Check/Credit Memo No:	8	Total Invoice Amount Payment/Credit Applied	1,870,00
		TOTAL	1,870,00

INVOICE

All Trades & Design, Inc.

240 James Ct.

Vacaville, CA 95687

phone: (707) 372-8748 / fax: (707) 446-8825

CA license # 918670

SOLD TO:	SHIPPED TO:	
Roost	tertail / Gerard	
ADDRESS:	ADDRESS	
1963	Sutter St. @ Filmore	
CITY, STATE	, ZIP	
San F	rancisco, Ca. 94115	
CUSTOM	ER ORDER ASSAGESRERSON	A COL
	Tradeta	
	All Lag 10 sound wrap supplied by owner.	
-	Provide all fasteners, tape, and sealer for application of material.	
	Provide labor to install sound supression material.	۰.
-	Installation off of scaffold provided by others.	•
		L
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Total		\$1,000

PACIFIC SCAFFOLD CO. INC. 1540 DAVIDSON AVE SAN FRANCISCO, CA. 94124 PHONE: (415)333-0224 (650)876-0225 FAX: (415)641-0204 EMAIL: PACIFICSCAFFOLD@YAHOO.COM CA LIC. # 292509

	ny: Girard	Contact: Girard	Phone:	
iress		ity:	Fax/Email:	
А.	Scaffold erection and remove Job address: 1963 Sutter	el- Proposal and Contract	_{City:} San Francisco	, Ca
	1) Work scope: Scaffold ere Area to be scaffold: <u>Toy</u>	ection, removal, and 45 day rental ver in light well foir access t	o flu	
	2) Additional products to b	e installed by Pacific Scaffold Co. I	nc	
6	Proposal honored for 60 days	s from date submitted to custome	r- Price <u>\$</u> 2,200.00	
8,	\$ <u>12.22</u> Per day.	5 days of rental. A prorated amou		n na Staat Ny Staat Ny Staat Staat
C.	Signed return of contract, iss indicates customers' accepta	ue of work order, written request nce of Pacific Scaffold Co. Inc. Pro	, or verbal request, for delivery and con posal / Contract in whole	mencement of wor
þ.			ing daytime hours unless specified here	
	2) Scaffold will be erected a	and dismantled in accordance wit	h applicable State and Federal Codes (e)	sin. Mudte
	ladder, toe boards, and o	lebris netting unless specified in	Additional products to be installed). If n	cluding access
	of proposal, items are av	ailable for additional charge.	<u>Additional products to be installed</u>). If h	ot requested at time
		above this bid proposal will be d		
	al with direct delating dates delig	anose ruis nig hi chosai will de fl	MIREO AL LOS ADONCADIS PATES	
6	Customer/ Dunner and/			
E.	Customer/ Owner, and/ or co	intractor agree to indemnify and	hold harmless, Pacific Scatfold Co. Inc. 1	from and against all
E,	Customer/ Owner, and/ or co damage, claim, losses, fines,	intractor agree to indemnify and citations, injuries, or property da	hold harmless, Pacific Scatfold Co. Inc. 1 mage resulting from scatfold alterations	not performed by
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SOLD TO:	All Trades & Design, Inc. 240 James Ct. Vacaville, CA 95687 phone: (707) 372-8748 / fax: (707) 446-8825 CA license # 918670	8
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933 Kifer Road Suite A Sunnyvale CA 94086-5208



Invoice

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Date: 04/22/2014

Billed To: Rooster Tall Restaraunt 1963 Sutter Street San Francisco CA 94115

(408) 738-0333 ph (408) 245-0484 fx

Project: SC 4/9 Exhuast Not Working 1963 Sutter Street San Francisco CA 94115

Due Date: 05/22/2014 Terms:	30DY	Job # 121821	Est#	PO#	Gerard
Description					Amount
Service Call 4.5 hour @ \$ 110.00 per Vehicle Surcharge	hour	94 g 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		5	495.00 25.00

Notes:

A service charge of 10.00% per annum will be charged on all amounts overdue on regular statement dates.

Thank you for your prompt payment!

FEIN: 28-4559748

Non-Taxable Amount:	520.00
Taxable Amount:	0.00
Sales Tax:	0.00
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Amount Due	520.00



DEPARTMENT OF PUBLIC HEALTH

ENVIRONMENTAL HEALTH

Edwin M. Lee, Mayor Barbara A. Garcia, MPA, Director of Health

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

July 23, 2014

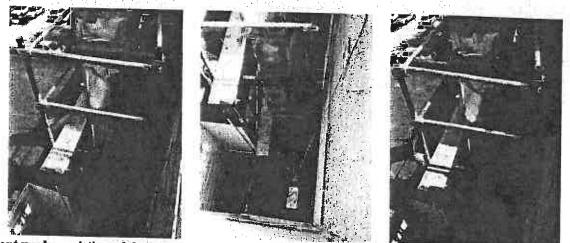
Gerard Darian, Owner Roostertail 1963 Sutter Street San Francisco, CA 94115

RE: 1963 Sutter Street - Noise Violation Abatement Work

Dear Mr. Darian:

At the Abatement Conference Hearing on July 8, 2014, it was determined that the work necessary to abate the violation of the San Francisco Noise Ordinance (Police Code, Article 29) was not complete. In accordance with staff recommendations, I granted an extension of 15 business days resulting in the deadline for completion of July 28, 2014.

On July 18, 2014, Inspector Piakis confirmed that the abatement work, consistent with the third-party acoustical consultant's recommendations, had been completed (see figures below). Therefore, the violation is abated and the mechanical exhaust system in use at 1963 Sutter Street (Roostertail Restaurant) is considered to be in compliance with City noise limits. No further action is required at this time.



Abatement work consisting of the installation of acoustical duct lagging along the entirety of the mechanical exhaust system's external ductwork.

Our letter dated April 26, 2014 explained that if the remainder of the external ductwork was wrapped to decrease the noise closest to the residential receptor, a variance would be considered for the rooftop fan noise. Environmental Health has reviewed the noise variance application filed on July 18, 2014 and supporting materials detailing abatement costs of approximately \$8000. We have found that your request has sufficient merit and therefore grant Roostertail Restaurant (1963 Sutter Street) a noise variance under the conditions set forth below. Failure to implement the following conditions may result in revocation of this variance and the institution of enforcement penalties:



AIR, NOISE AND RADIATION PROGRAM 1390 Market Street, Suite 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3894

Exhibit F

- Continue to perform routine, regular maintenance of the mechanical equipment in accordance with the manufacturer's recommendations
- Inform Environmental Health staff prior to the addition, relocation, substitution, or any other alteration of rooftop mechanical equipment.

This variance applies only to the mechanical exhaust system and equipment configuration as of July 23, 2014. The variance will be effective upon receipt of a signed copy of this letter and subject to any appeals filed in the 15 days following. At our discretion, Environmental Health may rescind this variance if it is determined that Roostertail Restaurant has violated the above terms. Please direct any questions or concerns to Jonathan Piakis (Jonathan Piakis@sfdph.org).

Sincerely,

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

Roostertail Restaurant understands and agrees to comply with the terms of this variance.

ERARD ARIAN Print Signature Date

U -Location Address: 1963 Sutter St Inspection Date; 3/18 **Business Name:** Rosterteil Restaurant Re-Inspection Date: The marked violations are California Retail Food Code violations and must be corrected. (Failure To Comply May Result in a Citation and / or Fines) This facility has been shown to be. Violation of SFMPL, Article 24 for regulation noise. This form and The letter attached From StDPH Noise Control Officen Junathan Pictis, serves as a Notice of Violation. Facility must comply w/ items detailed in letter / submit plan of correction oF business on Wednesday, April close 2014 0.0 Face Further actions. Please contact Juncthon Pigkis 415-252-3911 with any questions **REHS:** Zute firsons **Received By:** 5knos



SUBMITTALS

For Hearing Nov. 19, 2014

1	MICHIKO YAMADA	
2	1959 Sutter Street San Francisco, CA 94115	
3	Tel: (415) 775-0860	
4	Complainant and Appellant	
5		
6		
7		
8	BOARI	O OF APPEALS
9	CITY AND COUN	TY OF SAN FRANCISCO
10		
11		
12	MICHIKO YAMADA,	No. 14-141
13	Complainant and Appellant	SUPPLEMENTAL BRIEF IN SUPPORT OF APPEAL FROM GRANT OF VARIANCE
14	v.	Date: November 19, 2014
15	DEPARTMENT OF PUBLIC HEALTH,	Time: 5:00 p.m. Place: City Hall Room 416
16	Respondent	
17		
18	Complainant and Appallant MICII	KO XANADA memory fully, submits the following
19		KO YAMADA respectfully submits the following al from the variance from the San Francisco Noise
20		STAURANT by Respondent DEPARTMENT OF
21	PUBLIC HEALTH.	STRORARY by Respondent DEPARTMENT OF
22 23	I ODLIC IILALIII.	
23 24		
25		
26		
27		
28		
	Supplemental Brief of Appellant	No. 14-141

Settlement Efforts. At the 10/8/14, Board of Appeals (BOA) hearing, this Board directed the parties to try to settle and resolve the problem. We have made every effort to reach a settlement. Even before that Board hearing, we had initiated a settlement conference with Roostertail and Charles Salter Associates (CSA) professionals Yee and Miyar on 9/23/14. We offered to pay 1/3 of the cost of an acoustical analysis report and mitigation design by CSA, which neither DPH nor Roostertail had done. Also, on 10/6/14, we granted Roostertail access to our home so that they could hear the noise firsthand. We have sent Roostertail 9 e-mails and 2 letters (one sent certified), and made 4 phone calls attempting to resolve this ongoing noise issue. Roostertail rebuffed our overtures, making no attempt to resolve the problem cooperatively. The night of the hearing, we sent Roostertail an e-mail, again inviting them to enter negotiations. Their ultimate reply: "We are not satisfied with any of the 6 points in your original settlement proposal." (Exhibit A: Communications with Roostertail.)

Noise Levels Remain Excessive and Unchanged. Sound readings taken in the light well and on the roof consistently show that Roostertail's fan exceeds the allowable noise limits. The noise is continuously audible throughout the day and evening and pervades our home, causing us to feel agitated, stressed, uneasy and tense in our own home. Public comment and written statements confirm the serious extent and oppressiveness of the noise and vibration problems Roostertail's fan and exhaust system is causing. (Exhibit B: Letters of Support.)

<u>Variance Flawed</u>. The variance is flawed and wrongly issued. 1) No studies or evaluative data support DPH's view that wrapping half or all of 1 of 3 ducts would remedy the noise problem. At the 10/8/14, hearing, the City Attorney materially misstated CSA's position, wrongly asserting it had determined that wrapping one of the ducts would be sufficient. 2) DPH granted the variance without taking any noise measurements to verify whether Roostertail had

3) The excessive noise Roostertail's exhaust system is generating is real and oppressive.

<u>Variance Undermines Noise Ordinance Intent</u>. DPH argues that the light well readings must be ignored because §2902 requires "outside noise level measurements" to be taken at least 4-1/2 feet distant from walls. The Board should reject this argument.

The SF Noise Ordinance is clearly intended to protect the public health from the recognized harmful effects of excessive noise. (Exhibit C: Noise Task Force Minutes, and SF Examiner Article and Exhibit F: Charles Salter & Eric Yee Statements.) §2900(c) states: "In order to protect public health, it is hereby declared to be the policy of San Francisco to prohibit unwanted, excessive and avoidable noise. It shall be the policy of San Francisco to maintain noise levels in areas with existing healthful and acceptable levels of noise and to reduce noise levels, through all practicable means, in those areas of San Francisco where noise levels are above acceptable levels as defined by the WHO Guidelines on Community Noise."

The 2008 amendments, based on the WHO's noise pollution standards, were intended to update and strengthen the City's ability to address and remedy excessive noise problems. (Exhibit C: SF Examiner Article). WHO has found that noise pollution, including low frequency noise, is an increasingly serious health problem worldwide, with restaurant ventilation systems called out as among the urban noise sources contributing to this problem. (Exhibit D: WHO Community Noise Guidelines Excerpts.)

DPH's January 2014 contention that §2902 nonetheless precludes light well measurements in this case (and most cases involving older buildings) conflicts with DPH's historical practice (Exhibit E: Charles Salter & Eric Yee Statements), and the WHO Community Noise Guideline goals and standards (Exhibit D), and blocks DPH's ability to enforce the SF

Noise Ordinance to serve its goals. As enacted in 1972 and amended in 2008, §2902 contained the same language DPH now argues that despite its past practice, precludes light well measurements to assess and remedy excessive noise. (See Ord. 274-72, 278-08.) DPH's new position constitutes an abrupt, radical, and conceptually absurd, change from its decades-long practice that is prejudicial not only to us in this case, but to the public and the public health that DPH is supposed to serve.

Roostertail Has Never Complied with the Noise Ordinance. To uphold the variance would be to reward Roostertail for flagrant noncompliance from the start with the Noise Ordinance, and the directives of DPH and this Board. Indeed, DPH issued a Permit to Operate without taking any noise readings to confirm whether Roostertail complied with the Noise Ordinance. Furthermore, over the past 15 years, DPH has *never* granted a variance in a mixed use neighborhood where a remedy was available.

<u>Cost</u>. Since the start of this dispute, we have spent over \$10,000 to address the noise problem, including our voluntary installation of 4 double pane windows to deaden the noise and our retention of CSA to provide expert technical assessments of the noise problem stemming from Roostertail's fan and exhaust system. This case has been ongoing for almost 3 years; our expenses continue to mount. (Exhibit F: Expenses.)

Conclusion and Remedy. This Board should reverse DPH's decision to grant Roostertail a variance from its conceded violation of the Noise Ordinance, and require Roostertail to comply immediately with the Noise Ordinance by reducing their fan equipment noise emissions to 53 dBA or less, as intended by the original Permit to Operate.

3

TABLE OF EXHIBITS

Communications with Roostertail	Exhibit A
Letters of Support	.Exhibit B
Noise Task Force Minutes (Excerpts) and SF Examiner Article, August 13, 2008	.Exhibit C
World Health Organization Community Noise Guidelines (Excerpts)	.Exhibit D
Charles Salter & Eric Yee Statements	.Exhibit E
Expenses	.Exhibit F

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EXHIBIT A

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BONACKER ASSOCIATES

17 Van Buren Street / San Francisco / CA / 94131 tel: 415.584.4300 / bruce@bonacker.com

October 27, 2014

Tracy and Gerard,

Thank you for your e-mail note responding to the Yamada's proposed re-engagement in the settlement process.

The Yamadas are disappointed in the apparent extent of your approach to a negotiated settlement. Unless we've misunderstood your proposal – an offer to talk with your landlord about providing possible access to the roof for the Salter team – it is unsubstantial and provides nothing useful for the Yamadas to respond to.

It's important to understand that the Board of Appeals indicated that they are not altogether accepting of the DPH's assertion that the only problem is at the roof level and that the light well readings are of no concern. They directed both sides to engage in settlement discussions to resolve the noise problem. As I've indicated before, we feel it would be in everyone's best interest to work out a mutually acceptable compromise that works to cure the actual noise problem so that the dispute can be resolved in a neighborly way.

Please understand that, despite the fact that the Yamadas are not causing the existing noise problems, they have incurred considerable expense to try to solve them, including replacing their windows with new noise resistant double glazed units and for expert consultants to analyze the problem, all of which inures to Roostertail's benefit, but none of which is deductible as a business expense. Nonetheless, they are willing to negotiate a settlement and are open to entertaining something substantive from you on this matter.

Again, I invite you to discuss this problem with us and I hope we can enter into useful negotiations to resolve the issues before us. We are prepared to work around your schedule.

Thank you.

Sincerely,

Bruce Bonacker

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BONACKER ASSOCIATES

17 Van Buren Street / San Francisco / CA / 94131 tel: 415.584.4300 / bruce@bonacker.com

16 September, 2014

Mr. Gerard Darien Ms. Tracy Green 1963 Sutter Street

Regarding: DPH Noise Variance, BOA Case # is 14-141, 1963 Sutter Street

Mr. Darien and Ms. Green

Bonacker Associates is an architectural firm and I am assisting Ms Michiko Yamada and her father in their effort to resolve their concerns about the noise that they are experiencing in the contiguous light wells between your two buildings. As you know, they are of the opinion that the noise is being generated from your restaurant's new exhaust ducts. I believe you're also aware that they have secured acoustical readings from both the San Francisco Department of Public Health and from the acoustical consultant, Charles M. Salter Associates to indicate that the sound is being caused by the new ducts and is in excess of the City Health Code maximums.

Since the noise concern has not yet been mitigated with the approaches that have been attempted so far, Ms Yamada has felt it was in their interest to request that the Board of Appeals review the current situation and make a determination on how the issue noise problem should be addressed.

I would like to attempt to do what I can to work together with both you and the Yamadas to develop a resolution to the situation before the Board of Appeals hearing. My experience has been that an amicably resolved resolution to disagreements between neighbors is better for all concerned. It maximizes the potential for neighbors to develop their own solutions, it avoids taking the time of the Board of Appeals and avoids the imposition of a decision by an external body. I've found that such mutual decision-making between the concerned parties results in the best long-term relations between neighbors and that's a very valuable factor.

I understand that you have requested a proposal for design services from the Salter firm to address the sound issues and I'd like to get together with them and you to discuss the alternatives by which we can most simply develop a solution to the problem. I expect that the Salter folks would be able to offer facilities for us all to meet. The Yamada's are very interested in this alternative approach but think it would be most productive if I were to represent them at the meeting.

Please let me know as soon as possible if this is an idea that you think is worth pursuing.

Sincerely,

Bruce Bonacker

RE: Roostertail Yamada negotiations

Inbox x

Bruce Bonacker via eigbox.net

3:50 PM (

to gerard, me

Hi Gerard,

I received your attached message today.

As I have suggested in earlier initiatives and in responses to your replies, we would entertain <u>your</u> thoughts as to how this concern can be addressed and resolved in order to bring it to an end with a mutually satisfactory solution.

Further, I recommend that, as we continue, we meet face-to-face in order to communicate best regarding this effort to reach a negotiated settlement. As I indicated, we would be happy to accommodate your schedule.

Let me know your thoughts.

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: <u>415.584.4300</u> cell: <u>415.722.0167</u> From: gerard darian [mailto:jebirley@yahoo.com] Sent: Wednesday, October 29, 2014 1:31 PM To: bruce@bonacker.com Subject: Roostertail

Bruce, '

We are not accepting a negotiated settlement of having us pay a minimum of 5K and the Yamada's paying \$ 750.00!

It simply does not make sense for us to have to keep struggling financially when the DPH is telling me there is no violation or harmful noise to the Yamada's. If there is any other ideas of compromise we are gladly here to listen.

•

Thank you

Gerard Darian

From: Sent: To: Subject: Roostertailsf [roostertailsf@yahoo.com] Monday, October 20, 2014 1:40 PM Bruce Bonacker Fwd: Board of appeals matter (DPH vs Yamada)

Sent from my iPhone

Begin forwarded message:

From: Gerard Darian <<u>roostertailsf@yahoo.com</u>> Date: October 14, 2014 at 3:32:38 PM PDT To: "Tracy K. Green" <<u>tkgreen@sbcglobal.net</u>> Subject: Fw: Board of appeals matter (DPH vs Yamada) Reply-To: Gerard Darian <<u>roostertailsf@yahoo.com</u>>

On Tuesday, October 14, 2014 3:31 PM, Gerard Darian <roostertailsf@yahoo.com > wrote:

Bruce, I can tell you that we are not satisfied with any of the 6 points in your original settlement proposal. After hearing and reading testimonies from the last Board of Appeals meeting, the only issue is on the roof. After being forced to spend 8K wrapping the duct. that was a big chunk of good will out of my pocket! We are simply financially not in the position to spend another 5-8K? to look at the possibility of the mitigation of detectable noise in the light well. We are more than happy to talk to the building owner to allow someone from Salter& assoc. to have access to the roof. I also pledge to have the rooftop equipment(motors, fans, current isolators. etc) checked by our current contractor who specializes in such equipment. If you feel we need to have another meeting, Tracy and I are more than happy to make this happen?

Thank you Gerard Darian ---- Original Message -----

From: Jeanne Baum

Fo: roostertails@yahoo.com

Sent: Tuesday, October 14, 2014 9:15 AM

Subject: Michiko Yamada / Roostertail appeal from Bruce Bonacker

-lello Tracy and Gerard,

haven't heard from you since my e-mail of Wednesday evening last week and thought I try to reconnect. The Yamadas are very interested in finding a settlement solution to the noise concern and we would like to hear your thoughts on that possibility. Would you like to respond to our settlement offer with a version of your own?

Please get in touch with me in any case to let us know your approach. If you're interested in pursuing a settlement, we should probably allow ourselves some time after a 2 way conversation begins to work out the details, etc.

Tha'nks,

Bruce Bonacker



This email is free from viruses and malware because avasti Antivirus protection is active.

From:	Bruce Bonacker [bruce@bonacker.com]
Sent:	Wednesday, October 08, 2014 8:09 PM
То:	'Roostertailsf'
Cc:	'Michiko Yamada'; 'Éric A. Yee'
Subject:	RE: Board of Appeals case # 14-141
Attachments:	Re: Board of Appeals case # 14-141

Hello Tracy and Gerard,

Well, it looks like we have more work ahead of us. Please give the suggestions of the BoA some thought and let us know if our proposal is satisfactory.

I'll be able to receive e-mails while I'm away. I plan to return late on Friday evening, 10/17.

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: 415.584.4300 cell: 415.722.0167

From:	Roostertailsf [roostertailsf@yahoo.com]
Sent:	Friday, October 03, 2014 9:48 AM
To:	Bruce Bonacker
Subject:	Re: Board of Appeals case # 14-141

Bruce, I do appreciate the phone conversation this morning. Tracy and I feel like we will wait the outcome of the hearing before we sign a settlement proposal Regards Gerard Darian

Sent from my iPhone

On Sep 30, 2014, at 5:24 PM, "Bruce Bonacker" <<u>bruce@bonacker.com</u>> wrote:

Tracy and Gerard,

I'm sending this message to let you know that the Yamadas are willing grant you access to visit the inside of their residence.

As I'm sure you're aware, the Yamadas personal privacy is important to them and this is a major concession on their parts. It's done in the interest of working toward resolving this problem in the best and most expeditious way possible. Out of respect for their privacy, no photos or videos are to be taken during your visit.

In recognition of this concession, we feel it's in everyone's best interest to first establish the terms of the settlement and agree to them in draft form beforehand in writing. This will provide a basis and justification for the Yamadas to open their home to you and establish a set of criteria for what is accomplished in the visit.

We presented our proposed approach to resolving the Yamadas concerns about the noise at our meeting at the office of Charles M. Salter Associates last week. To review, they are as follows:

A formal written agreement [effectively, a contract between parties] will be completed stipulating:

- Roostertail will hire the Salter firm to design and oversee construction of full mitigation of detectable noise above the maximum code level allowed.
- Roostertail will vigorously pursue and accomplishes mitigation of detectable noise, above the maximum code level allowed.
- Roostertail will allow the Salter firm access and the Salter firm will take readings immediately after the work is completed, 1 year later and 3 years after completion of mitigation to confirm compliance and maintenance. Salter may take readings in the light well at Yamada expense at other times as noise concerns arise. Remediation will be accomplished by Roostertail if readings are found to be in violation by the Salter firm.
- Yamada will pay 1/3 of the Salter firm's consulting fee to Roostertail up to \$2500 maximum from Yamada.
- Yamada will immediately receive copies to all documentation of noise mitigation designs and readings.

From:	Roostertailsf [roostertailsf@yahoo.com]
Sent:	Wednesday, October 01, 2014 3:55 PM
To:	Bruce Bonacker
Subject:	Re: Board of Appeals case # 14-141

Bruce, we simply want to hear what the Yamadas are hearing before we agree to any contract or stipulations. We do, and will respect their home and privacy and will not take any pictures, etc. thank you Gerard Darian

Sent from my iPhone

On Sep 30, 2014, at 5:24 PM, "Bruce Bonacker" <<u>bruce@bonacker.com</u>> wrote:

Tracy and Gerard,

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- Yamada will pay 1/3 of the Salter firm's consulting fee to Roostertail up to \$2500 maximum from Yamada.
- Yamada will immediately receive copies to all documentation of noise mitigation designs and readings.

Yamada will agree to allow 4 months for Roostertail's mitigation to be accomplished.

You sent me an e-mail message indicating that you're inclined to pursue such an agreement and we're all encouraged by that statement. We would be willing to add the provision for a visit to the Yamadas' home for you both if that is necessary to complete and have both parties sign the settlement in this endeavor. We do need to remember that the Board of Appeals will be dealing with the issue of the exterior noise levels but they translate to the problems that are experienced within the Yamada home.

Please let me know by 10:00 AM this coming Friday, 10/3/2004 how you wish to proceed. As we discussed at our settlement meeting, the Board of Appeals needs some advance warning if a request for an extension is to be entertained. We'll need to coordinate that among us and the DPH and that all has to be done by the EOB on 9/3. If I don't hear from you by 10:00 AM on this coming Friday, I'll assume that you have chosen not to proceed with the possibility of a settlement.

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: 415.584.4300 cell: 415.722.0167

<mime-attachment>

From:	Bruce Bonacker [bruce@bonacker.com]
Sent:	Tuesday, September 30, 2014 5:25 PM
То:	'Roostertailsf'
Subject:	RE: Board of Appeals case # 14-141
Attachments:	Re: Board of Appeals case # 14-141

Tracy and Gerard,

I'm sending this message to let you know that the Yamadas are willing grant you access to visit the inside of their residence.

As I'm sure you're aware, the Yamadas personal privacy is important to them and this is a major concession on their parts. It's done in the interest of working toward resolving this problem in the best and most expeditious way possible. Out of respect for their privacy, no photos or videos are to be taken during your visit.

In recognition of this concession, we feel it's in everyone's best interest to first establish the terms of the settlement and agree to them in draft form beforehand in writing. This will provide a basis and justification for the Yamadas to open their home to you and establish a set of criteria for what is accomplished in the visit.

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- Yamada will pay 1/3 of the Salter firm's consulting fee to Roostertail up to \$2500 maximum from Yamada.
- Yamada will immediately receive copies to all documentation of noise mitigation designs and readings.
- Yamada will agree to allow 4 months for Roostertail's mitigation to be accomplished.

You sent me an e-mail message indicating that you're inclined to pursue such an agreement and we're all encouraged by that statement. We would be willing to add the provision for a visit to the Yamadas' home for you both if that is necessary to complete and have both parties sign the settlement in this endeavor. We do need to remember that the Board of Appeals will be dealing with the issue of the exterior noise levels but they translate to the problems that are experienced within the Yamada home.

Please let me know by 10:00 AM this coming Friday, 10/3/2004 how you wish to proceed. As we discussed at our settlement meeting, the Board of Appeals needs some advance warning if a request for an extension is to be entertained. We'll need to coordinate that among us and the DPH and that all has to be done by the EOB on 9/3. If I don't hear from you by 10:00 AM on this coming Friday, I'll assume that you have chosen not to proceed with the possibility of a settlement.

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: 415.584.4300 cell: 415.722.0167

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From:	Roostertailsf [roostertailsf@yahoo.com]
Sent:	Thursday, September 25, 2014 1:10 PM
То:	Bruce Bonacker
Subject:	Re: Board of Appeals case # 14-141

Bruce, Good afternoon. Tracy and I are not totally against some of your points in a settlement proposal. I think the next step for us is to be able to have access inside the Yamada residence to totally understand the issue of what they are hearing? You spoke earlier with tracy about this and understand you need to confirm with the Yamadas about this. Thank you for your time in this matter Sincerely Gerard Darian

Sent from my iPhone

On Sep 24, 2014, at 10:34 AM, "Bruce Bonacker" < <u>bruce@bonacker.com</u>> wrote:

Hello Gerard and Tracy,

Did I misunderstand?

i thought I was going to hear from you @ 9:00 on the telephone.

Perhaps we can catch up another time.

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: 415.584.4300 cell: 415.722.0167

<mime-attachment>

From: Sent:	Roostertailsf [roostertailsf@yahoo.com] Tuesday, September 23, 2014 6:10 PM
To: Subject:	Bruce Bonacker
Subject:	Re: Board of Appeals case # 14-14

Bruce, I had some more questions I need answers to. My wife tracy would like to call you in the morning. 9am. Also, I'm still having a hard time imaging the noise she hears. If the window is closed? What is heard. If you move to another part of the house, what's is heard. I can't believe she stands next to that window all day long and hears our fans. Thank you Gerard

Sent from my iPhone

On Sep 18, 2014, at 3:57 PM, "Bruce Bonacker" < bruce@bonacker.com> wrote:

Gerard,

Here you go:

Tuesday at 3:00 at the offices of Charles M. Salter, 130 Sutter Street, Floor 5, San Francisco, CA, 415.397.0442.

Eric or Cristina, please reserve the room as indicated.

If it's a problem, let me know.

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: 415.584.4300 cell: 415.722.0167

<mime-attachment>

From:	Bruce Bonacker [bruce@bonacker.com]
Sent:	Tuesday, September 16, 2014 12:35 PM
То:	'roostertailsf@yahoo.com'
Cc:	'cristina.miyar@cmsalter.com'; 'Eric A. Yee'
Subject:	Board of Appeals case # 14-141
Attachments:	scan - letter to Roostertail.9.16.14.JPG

Mr. Darien and Ms Green,

I'm sending this message as a representative of Michiko Yamada.

Attached is a letter from me about the possibility of a discussion about the current acoustical concerns in your light well.

Please let me know if you'd like to pursue my suggestion.

Thanks

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 ph: 415.584.4300 cell: 415.722.0167

EXHIBIT B

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October 28, 2014

Board of Appeals 1650 Mission Street, Suite 304 San Francisco, CA 94103

RE: Case # 14-141 Yamada vs. Department of Public Health

Dear Commissioners:

I am writing on behalf of Ms. Michiko Yamada. I have visited her home (more than once) and have heard the fan noise inside Ms. Yamada's apartment. It is clearly audible. It sounds like a humming vibration engine noise and it fills her entire apartment. The fan is on continuously every day, 7 days a week!

Please support Ms. Yamada's endeavors to have her next-door neighbor remedy the fan noise as soon as possible since this problem has been ongoing for close to 3 years.

Thank you,

Sincerely,

(Thurk

Lelani Chuck lelani chuck@yahoo.com

October 27, 2014

Don Plansky 1670 Clayton Rd # 16 Concord, CA 94520

Board of Appeals 1650 Mission Street Suite 304 San Francisco, CA 94103

RE: Case No. 14-141 Yamada v. Department of Public Health

Dear Commissioners:

I am writing on behalf of Ms. Michiko Yamada.

I recently visited Ms. Yamada at her home.

I noticed a persistent humming sound that was audible throughout her apartment. When Ms. Yamada opened a window to let in fresh air, the noise was quite noticeable.

I hope you will support her efforts to reduce the fan noise from the Roostertail Restaurant so that she can live comfortably and quietly in her home.

Sincerely,

Don Plansty

Don Plansky

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October 28, 2014

Board of Appeals 1650 Mission St., Suite 304 San Francisco, CA 94103

Re: Case # 14-141 Yamada vs. Department of Public Health

Dear Commissioners:

I am writing regarding Ms. Yamada's ongoing fan noise problem. I am aware that this persistent noise has distressed Michiko for several years. I recently visited her in the apartment and heard for myself the humming vibration that intrudes on an otherwise very serene living space.

Please encourage the next door restaurant to eliminate this fan noise as soon as possible.

Thank you, Allwal water

Thelma Tucker 2205 Sacramento St., 101 San Francisco, CA 94115 2309 California Street San Francisco, CA 94115

28 October 2014

Ms. Michiko Yamada 1963 Sutter Street San Francisco, CA 94115

SUBJECT: Noise in your apartment

Dear Michiko,

I fully support your appeal of the DPH noise variance granted to Roostertail Restaurant.

I have visited your apartment. The background noise is both persistent and annoying. Closing the windows reduces the noise, but not enough to remove the annoyance.

This background noise is stressful and distracting. When I travel, I use noise cancelling earphones precisely to deal with this type of noise. That is clearly not a solution to the problem caused by the Roostertail's air handling systems.

Warmest regards,

Menne

Paul H Wermer

EXHIBIT C

MINUTES BOARD OF SUPERVISOR'S NOISE TASK FORCE

Thursday, April 7, 2011 10-Noon, Room 910, Fox Plaza

Task Force Members Present: City Attorney, Cecilia Mangoba DBI, Laurence Kornfield DPH, Thomas Rivard DPH, Patrick Fosdahl DPH, Michael Harris DPH, Mary Freschet

DPW, Nancy George Entertainment Com., Vajra Granelli Planning, Jessica Range Planning, Michael Jacinto Police, Jim O'Meara 311, Scott Oswald

Broadband Back-Up Alarms:

Michael Harris reported that OSHA had recently approved broadband back-up alarms for non-construction site uses. Nancy George indicated that the PUC would be considered a "construction site us" and so the broadband back-up alarms could not be used on their sites. Michael further stated that Recology is looking at piloting the broadband alarms on garbage pick-up routes which have received the most noise complaints. It was suggested that Muni may want to explore using this type of alarm but may be reluctant to make any changes given the number of recent accidents.

Noise Guidelines For Restaurants:

Tom Rivard distributed copies of the draft Restaurant and Food Market Guidelines. Tom mentioned that the guidelines essentially require new restaurants to meet a 53 dBA at the property plane requirement unless the owner can prove that the local ambient noise level exceeds the 53 dBA standard. Laurence Kornfield suggested talking to Charlie Salter (acoustical engineer) regarding possibly having a pre-approved low noise equipment list for restaurants. Laurence also mentioned that while the intent was to capture new restaurants and new equipment during the plan check process we may be missing some of the new equipment installations. He went on to explain that some of the new equipment is installed to replace similar equipment and may not go through the plan check process. Laurence will review this item and get back to the group. Tom finished the discussion by stating that this was just a draft document and as such he was looking for comments. He encouraged the group to review the guidance and give him feedback.

Article 29 Ordinance Amendments:

Tom Rivard began the discussion by stating that while former Supervisor Maxwell and Supervisor Chui had taken an interest in the ordinance the amendments do not currently have a Board of Supervisor sponsor. Tom then walked the group through the ordinance and highlighted the areas we have agreed to amend.

SEC. 2901 Definitions:

- (a) Ambient the main change here is that the ambient will now be based on a measured L90.
- (b) Commercial this was changed to more clearly define the difference between commercial and residential property. Vajra asked how this section would apply to noise complaints involving commercial on the first floor and residential on the second floor. Tom responded that Sec. 2909 (b) addressed this mix use situation. The intent was to use the 8 dBA above ambient standard for mixed use and only apply the 5 dBA standard if the building was exclusively residential. Vajra stated that he will review this section with the Entertainment Commission and send some comments if necessary.

Michael Harris asked how the 45 dBA and 55 dBA standard would apply and which standard would hold preeminence. Michael indicated that it was easier to use the 8 dBA and 5 dBA property plane standard and that he would prefer to use it over the 45 dBA and 55 dBA standard. Tom suggested that Cecilia take a look at the language and see if changes needed to be made.

Scott Oswald suggested that Cecilia make the language regarding commercial and mixed use consistent throughout the ordinance.

- (g) Industrial Noise Jessica Range suggested that we not incorporate zoning codes to this section. Michael Jacinto and Jessica agreed to review alternatives with the Planning Department and report back to the group.
- (i) Noise Level Jessica Range suggested that this section include the definition of a repetitive peak.
- (j) Person Tom mentioned that the definition had been redefined to exclude the City and County of San Francisco.
- (m) Property Maintenance added to include loud landscaping equipment.
- (n) Property Plane Laurence Kornfield suggested that this definition be reworded so the property plane does not extend indefinitely in the vertical direction but would end around the height of the receptor.

SEC. 2906 Electrical Generator Testing

Laurence Kornfield suggested that the idea of "Best Available Technology" for noise reduction be explored for this section. He felt Charlie Salter may be able to make some suggestions or help with generating a list.

SEC 2908 Construction Noise Times; Night Noise Permits; Property Maintenance Laurence Kornfield told the group that the issue of changing construction times had been brought before the Board of Supervisors before and it was not approved. The reason it was not approved was because the Board did not want to do anything that impacted on new building construction and home owners wanted to be able to do construction after they arrived home from work in the evening. Jim O'Meara suggested that we leave the evening time alone but consider moving the morning start time back an hour. The group then discussed the problem and tried to evaluate the size and scope of the complaints regarding construction noise. Tom suggested having the Scott Oswald's group (311) check their records for complaints and also contact the Neighborhood Services to see how big of a problem construction noise is in the early morning and evening. We agreed to revisit this issue once we had the requested information regarding noise complaints.

SEC 2909 Noise Limits

(c) Industrial Noise Limits - Jessica Range felt the 75 dBA standard was too high and we should consider a 10 dBA over ambient standard.
(e) Fixed Residential Interior Noise - Vajra suggested that we add a dBC standard. Tom agreed to come up with some draft language but suggested that the Entertainment Commission test the standard before adopting this section.

SEC 2912 (f) – Laurence Kornfield asked for the creation of a special inspector to ensure proper acoustical construction. He noted that it was essential to not only design buildings properly but to also ensure that the actual construction was done in accordance with acoustical standards. Laurence recommended that he and Tom set up a time to speak to the Code Advisory Committee in May to discuss this issue.

Other:

Cecilia Mangoba reminded the group that the Noise Task Force will sunset in November unless the group decides to continue. Tom asked the group think about whether or not they want to continue meeting and we would make a decision at our next meeting.

The meeting adjourned at 12:00 Noon.

MINUTES BOARD OF SUPERVISOR'S NOISE TASK FORCE

Thursday, July 15, 2010 10-11:30 AM, Room 278, City Hall

Task Force Members Present: Guests:

Rosen, Goldberg, Der and Lewitz, Alan Rosen

311, Tom Schedler DBI, Laurence Kornfield DPH, Thomas Rivard DPH, Mohanned Malhi DPH, Michael Harris DPH, Jen McLaughlin DPW, Nancy George Entertainment Com., Jocelyn Kane Planning, Jessica Range Police, Jim O'Meara

Noise Model Validation:

Tom Rivard discussed the work done to validate the citywide noise model. He said that SFDPH was satisfied with the model as it generally predicts the actual noise level within two decibels. Jessica Range added that Planning intends to move forward with the noise map approval process.

Jessica Range asked if SFDPH planned to run a projected noise model for the predicted future traffic noise. Tom Rivard responded that a future model could be run, but it could be inaccurate because it is unknown how much the adoption of electric vehicles will affect future traffic noise.

Jessica Range suggested further mitigation for housing in zones projected to be >75 dBA areas including: noise monitoring, more intense planning review and the consideration of the high ambient noise level in the design of the building.

Jocelyn Kane expressed concern that some places only get noisy at night (due to entertainment related noise) and that such areas would not be captured on the noise map.

Broadband Back-Up Alarms

Michael Harris discussed the Cal/OSHA Advisory Committee Meeting on Back-Up Alarms. The committee rejected the proposed amendments to the Construction Safety Orders that pertain to warning devices on construction vehicles. Because there was some ambiguity on whether or not garbage trucks are considered construction vehicles, Michael Harris is waiting on an official rule interpretation from Cal/OSHA. Jocelyn Kane asked what the next step would be if garbage truck were to be held to the same standard as construction vehicles. Nancy George responded that seeking a variance from Cal/OSHA would likely be easier than making an amendment to the regulations. Michael Harris said he would pursue a variance in the event that the rule interpretation states that garbage trucks are to be regulated in the same way as construction vehicles.

Siren Noise:

Tom Rivard explained that the siren noise project was completed and shared some of the results. At one of the sample sites, there were 60 events over 75 dBA recorded in a single night. Thirty of the events were sirens.

Noise Ordinance Revisions:

Tom Rivard discussed the need to change the noise ordinance to make it easier to use and possibly more protective. He and Michael Harris were seeking input from the group on some of the proposed changes.

Alan Rosen expressed the need for more specific metrics when it comes to taking noise measurements as the measurement methodology is not well defined in the current ordinance. He went on to say that excluding developments covered under Title 24 from the Article 29 noise levels, may not be protective enough, particularly if a new noise source goes in after a project is completed. Michael Harris told the group that the proposed change was made in response to new residential buildings going in next to existing noise sources, then asking that the owner of the existing noise source pay to mitigate the noise. Alan Rosen suggested that some of the onus be put on Planning to account for preexisting fixed noise sources prior to building construction.

Alan Rosen agreed with the proposed change of having the "property plane" boundaries determined by what was within the line of site of potential noise receptors.

Jocelyn Kane asked if there was a way to enforce the noise levels outlined in the ordinance without the use of a sound meter. Tom Rivard responded that if a noise is audible at 50 feet after 10 PM, it would be a violation. However, in order to enforce the sections based on specific decibel levels, sound level measurements are required.

Michael Harris brought up the introduction of a standard for groundskeeping equipment. The levels used for this standard would be the same as those for construction equipment. However, both Nancy George and Lawrence Cornfeld suggested that groundskeeping equipment have its own section, separate from construction equipment to avoid confusion.

With regards to the construction equipment standards, Nancy George asked if we should start enforcing muffler use for concrete cutting/breaking equipment. She suggested that DPH work with DPW to do some before and after studies to determine the effectiveness of mufflers.

Michael Harris brought up the addition of a section that would limit the hours that sporting event venues could operate. Nancy George said that noise from Giants games routinely lasted beyond the proposed 10 PM limit. Michael Harris responded that the proposal was aimed more at venues like school soccer fields which are often in close proximity to residences. Jocelyn Kane added that special cases such as AT&T Park could be handled by issuing variances.



News » Government & Politics

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August 13, 2008

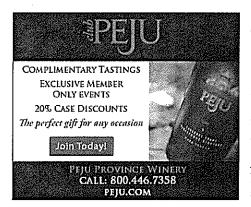
Supe seeks to heighten the hush

By Joshua Sabatini

The rattling roar of a car without a muffler, the booming bass from a nightclub or construction workers who begin too early are all sounds residents in The City may know — and hate.

The City, however, is looking to bring relief to residents' eardrums by cracking down on noise polluters.

Proposed legislation would make it easier for The City to penalize those who exceed the noise limits and impose stricter noise controls. Under the proposal, The City could charge someone with an infraction of \$100 for a first offense and up to \$300 for three or more offenses in a year.



The noise-control ordinance was introduced Tuesday by Supervisor Tom Ammiano, who said the legislation grew out of the "many, many constituents' calls" complaining about loud noises bothering them or waking them up from sleep. Not since 1973 has The City updated its noise standards, and advancements in technology make sound level measuring much simpler, Ammiano said.

Ammiano said that residents of Bernal Heights have called in to complain about the noise from stadium rock concerts, while others have complained about construction noise and

"certain motor vehicles without the mufflers that are really loud. It's really annoying."

Dr. Rajiv Bhatia, director of occupational and environmental health with the Department of Public Health, said excessive noise can result in a number of health problems, including an increase in the risk of high blood pressure and heart disease.

Bhatia said the department receives "a lot of calls" from residents complaining about the noise of exhaust fans used by restaurants or other businesses. Bhatia said that a properly maintained exhaust fan would emit an allowable noise level.

The law also specifically addresses the complaints of residents who live near nightclubs and say the noise disturbs their sleep. The law would create a new frequency measurement for bass and drum sounds.

Enforcement would remain divided among various departments depending on the type of noise. For example, the Entertainment Commission would enforce noise controls when it comes to nightclubs. But the Public Health Department would have oversight control of all noise enforcement and report annually to the Board of Supervisors about The City's noise problems. The department would also designate an employee to act as a noise prevention and control officer.

The law would establish a task force that would regularly meet and ultimately recommend amendments to the noise-control ordinance. The task force will also recommend to the Planning Department how to better locate development based on The City's acoustic levels.

- - -

jsabatini@sfexaminer.com

Common noise complaints

- Construction
- · Restaurant exhaust vents
- · Bass and drums at nightclubs
- Motor vehicles without mufflers
- · Stadium rock concerts

Source: Department of Public Health, Supervisor Tom Ammiano's office

EXHIBIT D

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EXHIBIT D

EXCERPTS FROM THE WORLD HEALTH ORGANIZATION (WHO) COMMUNITY NOISE GUIDELINES

http://www.who.int/iris/handle/10665/66217

The San Francisco Noise Task Force and the Board of Supervisors in creating and passing legislation which created and modified the existing noise code were using the following points from the WHO:

- "Effects of noise are widespread and there are long term consequences for health. Adverse health effects of noise include but are not limited to: hearing impairment; interference with speech communication; disturbance of rest and sleep; psychological, mental-health and performance effects; effects on residential behavior and annoyance; and interference with intended activities."
- "Low-frequency noise from ventilation systems can disturb rest and sleep even at low sound pressure levels."
- "Noise from fixed installations such as... heat pumps and ventilation systems on roofs, typically affect nearby communities. Reductions may be achieved by encouraging quieter equipment...
 Requirements for passive (sound insulating enclosures) and active noise control, or restriction of operation time, may also be effective."
- "Typical neighborhood noise comes from premises and installations related to the catering trade (restaurant, cafeterias...etc.)"
- "Practical application to limit and control the exposure of environmental noise are essential."

EXHIBIT E

Charles M. Salter

ASSOCIATES INC.

130 Sutter Street Floor 5 San Francisco, CA 94104 **T** 415.397.0442 **F** 415.397.0454 www.cmsalter.com

Acoustics Audiovisual Telecommunications Security

Charles M. Salter, PE

David R. Schwind, FAES Eric L. Broadhurst, PE Philip N. Sanders LEED AP Thomas A. Schindler, PE Anthony P. Nash, PE Cristina L. Miyar Jason R. Duty, PE Durand R. Begault, PhD, FAES Joseph G. D'Angelo Thomas J. Corbett, CTS Eric A. Yee Joshua M. Roper, PE, LEED AP Ethan C. Salter, PE, LEED AP Thomas D. Keller, CDT Craig L. Gilian, RCDD Lloyd B. Ranola Alexander K. Salter, PE Jeremy L. Decker, PE Rob Hammond, PSP, NICET III Andrew J. McKee Paul R. Billings Valerie C. Smith Steven A. Woods Benjamin D. Piper Elisabeth S. Kelson Joshua J. Harrison Brian C. Wourms Shanna M. Sullivan Amanda G. Higbie Ryan G. Raskop, LEED AP Diego Hernandez Ryan A. Schofield Jamal Kinan McLean H. Pierce Alex T. Schiefer Abner E. Morales Brian J. Good Heather A. Salter Dee F. Garcia Catherine F. Spurlock Marva De Vear - Noordzee Elizabeth F. Trocker Jennifer G. Palmer Jodessa G. Cortez Susan E. Loneraan Courtney H. Vineys Erin D. Gorton Megan C. Santos Tish Patel

27 October 2014

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 Email: bruce@bonacker.com michikoyamada5@gmail.com

Subject: Yamada Case CSA Project No. 12-0478

Dear Mr. Bonacker and Ms. Yamada:

You have asked me to review and comment on the briefs prepared by officials in the City of San Francisco regarding this matter.

As an acoustical engineer, I have been dealing with the San Francisco Noise Ordinance for over 40 years. The intent of this noise ordinance is to protect people from excessive noise generated by their neighbors.

Section 2902 of the Ordinance specifies a 4½ foot distance between a measurement microphone and sound reflecting wall surface. City officials argue in their beliefs that they are prohibited from measuring sound levels in a light well because it is not large enough to achieve the minimum 4½ foot distance.

As an acoustical engineer I object to this argument. This light well provides ventilation to unairconditioned residence. In my view, it is more important to measure disturbing noise in a light well than be limited by the 4½ foot distance specified in the ordinance.

The State of California Model Noise Ordinance states that measurements should not be made closer than 3 feet from a reflective wall surface. I am not aware of any ordinance (other than San Francisco's) that uses a 4 ½ foot measurement distance.

Noise ordinances require measurements at property lines. Having guidelines to measure a minimum distance from reflecting surfaces is a good idea. However, not allowing acoustical measurements in light wells (because the 4 $\frac{1}{2}$ foot distance criteria is not achieved) is a bad idea in my opinion. This measurement rule does not provide for adequate protection for health and welfare.

In addition to the noise ordinance consideration, there is the structure borne energy transfer problem caused by the restaurant's kitchen exhaust fan and other equipment. This problem can only be solved by the restaurant.

This completes my comments on the subject matter. I would be glad to answer any questions or provide any additional commentary as needed.

Sincerely,

CHARLES M. SALTER ASSOCIATES, INC.

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Charles M. Salter, PE President

Charles M. Salter

ASSOCIATES INC.

130 Sutter Street Floor 5 San Francisco, CA 94104 **T** 415.397.0442 **F** 415.397.0454 www.cmsalter.com

28 October 2014

Acoustics

Security

Audiovisual

Telecommunications

Bruce Bonacker Bonacker Associates 17 Van Buren Street San Francisco, CA 94131 Email: bruce@bonacker.com michikoyamada5@gmail.com

Subject: Yamada Case CSA Project: 12-0478

Dear Mr. Bonacker and Ms. Yamada:

You have asked me to review and comment on the briefs prepared by the officials in the City of San Francisco regarding this matter.

As an acoustical consultant, I have over 15 years of experience dealing with the San Francisco Noise Ordinance. The overarching policy of the SF Noise Ordinance is to protect public health from unwanted, excessive, and avoidable noise. The DPH's reinterpretation of the SF Noise Ordinance to preclude light well measurements is inconsistent with our previous project experience. In the past, I have seen health inspectors measure within 4-1/2 feet of reflective surfaces because that location is where the homeowner was affected by the noise.

In my professional opinion, the noise in the Yamada light well is as excessive as the rooftop location. The light well is acoustically shielded from other noise sources providing light and fresh air while minimizing Ms. Yamada's exposure to noise. Roostertail's equipment dominates the noise in the light well which significantly increases Ms. Yamada's exposure to noise.

Our measurements at Ms. Yamada's home indicate the problem stems from the restaurant's inadequately isolated mechanical equipment and/or ductwork rigidly connected to the fan and the building.

During the appeals hearing on 22 April 2014, I was shown a picture of the exhaust duct that had been wrapped one third up the duct. In response, I said that in order for the wrap to effectively reduce noise from the exhaust duct, the entire duct needed to be wrapped.

We have not yet been granted access to Roostertail's roof and equipment to properly analyze the noise and vibration issue. We have not reviewed the equipment nor duct mounting details to see if they comport with industry design standards.

In the past, I have successfully solved similar noise situations in San Francisco, Campbell, and Mountain View. I am confident that with adequate study, a solution can be reached to reduce the noise and vibration of Roostertail's mechanical equipment in Ms. Yamada's home.

This completes my comments on the subject matter. I would be glad to answer any questions or provide additional commentary as needed.

Charles M. Salter, PE David R Schwind FAES Eric L. Broadhurst, PE Philip N. Sanders, LEED AP Thomas A. Schindler, PE Anthony P. Nash, PE Ken Graven, PE, RCDD, CTS-D Cristing L. Miyar Jason R. Duty, PE Durand R. Begault, PhD, FAES Joseph G. D'Angelo Thomas J. Corbett, CTS Fric A. Yee Joshua M. Roper, PE, LEED AP Peter K. Holst, PE, LEED AP Ethan C. Salter, PE, LEED AP Thomas D. Keller, CDT Craig L. Gilian, RCDD Lloyd B. Ranola Alexander K. Salter, PE Jeremy L. Decker, PE Rob Hammond, PSP, NICET III Andrew J. McKee Steven A. Woods Valerie C. Smith Benjamin D. Piper Elisabeth S. Kelson Joshua J. Harrison Brian C. Wourms Shanna M. Sullivan Ryan G. Raskop, LEED AP Diego Hernandez Ryan A. Schofield McLean H. Pierce Alex T. Schiefer Abner E. Morales Noel J. Bacani Adrian L. Lu Grea R. Enenstein Brian J. Good Heather A. Salter Dee E. Garcia Catherine F. Spurlock Marva De Vear - Noordzee Elizabeth F. Trocker Jennifer G. Palmer Jodessa G. Cortez Susan E. Lonergan Courtney H. Vineys Erin D. Gorton Megan C. Santos Tish Patel

Sincerely,

CHARLES M. SALTER ASSOCIATES, INC.

0 M h

Eric A. Yee Principal Consultant

2014-10-24 1959 Sutter Street EAY response to DPH brief

Acoustics Audiovisual Telecommunications Security

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EXHIBIT F

EXPENSES AS OF OCTOBER 30, 2014

	τοται	\$10 604 53
Stationery Materials		<u>\$109.57</u>
Kings Courier Services		\$40.00
Photocopying/Scanning		\$476.27
Noise Problem Appeal Board of Appeals Application Fee		\$300.00
4 Windows Replaced to Double-Pane V	\$1,294.00	
Healthy Building Science		\$600.00
Noise Problem Mitigation Charles Salter Associates		\$7,874.69

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TOTAL

\$10,694.53

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REUBEN, JUNIUS & ROSE, LLP

BOARD OF APPEALS

November 13, 2014

NOV 1 3 2014

By Messenger

President Ann Lazarus and Commissioners San Francisco Board of Appeals 1650 Mission Street, Room 304 San Francisco, CA 94103

Re: Opposition to Appeal No. 14-141

Dear President Lazarus and Commissioners:

On behalf of Gerard Darien, the owner of Roostertail Restaurant ("Variance Holder"), located at 1963 Sutter Street ("Property"), we are writing to oppose the appeal filed by Michiko Yamada ("Appellant") against the San Francisco Department of Public Health ("DPH") relative to a Noise Variance issued to Mr. Darien by DPH.

A. <u>GERARD DARIEN'S JOINDER WITH CITY'S BRIEF</u>

Gerard Darien hereby joins with and incorporates herein by reference the brief of Respondent San Francisco Department of Public Health in opposition to the appeal and the three Declarations filed on October 2, 2014 by City Attorney Dennis Herrera and Deputy City Attorney Sherri Sokeland Kaiser.

B. <u>ABSENT A CLEAR ABUSE OF DISCRETION, DPH'S DETERMINATION</u> SHOULD BE UPHELD.

Absent a clear abuse of discretion by an agency, courts will avoid interfering with an administrative agency's exercise of discretion [Spanner v. Rancho Santiago Community College Dist., 119 Cal. App. 4th 584 (4th Dist. 2004)]. The general rule is that a court will compel an agency to exercise its discretion [Common Cause v. Board of Supervisors, 49 Cal. 3d 432 (1989)], but will not control it [Robbins v. Superior Court, 38 Cal. 3d 199 (1985)].

James A. Reuben | Andrew J. Junius | Kevin H. Rose | Daniel A. Frattin Sheryl Reuben¹ | David Silverman | Thomas Tunny | Jay F. Drake | John Kevlin Lindsay M. Petrone | Melinda A. Sarjapur | Kenda H. McIntosh | Jared Eigerman^{2,3} | John McInerney III² 1. Also admitted in New York 2. Of Coursel 3. Also edmitted in Massachusetts One Bush Street, Suite 600 San Francisco, CA 94104

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President Ann Lazarus and Commissioners Board of Appeals November 13, 2014 Page 2

unless the law clearly establishes the petitioner's right to such action [Miller Family Home, Inc. v. Department of Social Services, 57 Cal. App. 4th 488 (3d Dist. 1997)], or the agency clearly abused that discretion. [Los Angeles City etc. Employees Union v. Los Angeles City Bd. of Education, 12 Cal. 3d 851 (1974)]

Rarely, if ever, will an administrative agency determination be disturbed on review unless the petitioner is able to show a jurisdictional excess, a serious error of law, or an abuse of discretion on the facts. [Mason v. Office of Administrative Hearings, 89 Cal. App. 4th 1119 (4th Dist. 2001)] Trial courts must uphold an agency action unless it is arbitrary, capricious, lacking in evidentiary support, or was made without due regard for the petitioner's rights. [Environmental Charter High School v. Centinela Valley Union High School Dist., 122 Cal. App. 4th 139, (2d Dist. 2004), as modified on denial of reh'g, (Sept. 10, 2004)].

Where no such issues exist, administrative determinations of fact are conclusive on the courts [McDonough v. Goodcell, 13 Cal. 2d 741 (1939)], as are determinations made in the proper exercise of discretionary administrative, legislative, executive, or adjudicative functions. [Ferrante v. Fish & Game Commission of Cal., 29 Cal. 2d 365 (1946)]

C. <u>CONCLUSION</u>

Mr. Darien has spent more than \$8,000 to dampen noise from the exhaust fan by wrapping it a with Model LAG 10 Acoustical Pipe Duct Lagging (noise baffling material), as specifically recommended by the Department of Public Health. *See* Exhibit A, <u>Noise</u> <u>Suppression Technologies, Inc. data sheets for Model LAG 10 Acoustical Pipe Duct</u>

> One Bush Street, Suite 600 San Francisco, CA 94104

tel: 415-567-9000 fax: 415-399-9480

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REUBEN, JUNIUS & ROSE, up

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President Ann Lazarus and Commissioners Board of Appeals November 13, 2014 Page 3

Lagging. Mr. Darien has taken all reasonable and appropriate steps both to comply with the law and to address the concerns expressed by Ms. Yamada. No one has claimed that there is a better material to use than Model LAG 10 Acoustical Pipe Duct Lagging, which meets and exceeds all industry standards, or that a better material even exists. While many people prefer to live within a silent space when possible, a busy urban environment does not provide such a luxury.

While as a general rule it is preferable to resolve a dispute about noise levels between or among neighbors by way of voluntary mediation, in this instance the serial demands of the Appellant for additional mitigation measures above that and beyond those already installed, and which Appellant has failed to show even exist, in order to remedy what the City experts have conclusively determined to be a non-problem (as evidenced by three expert Declarations entered into the administrative record), cannot be justified. *See* Declaration of Department of Public Health Acting Director Richard H. Lee. dated Oct. 2, 2014 (attached as Exhibit B).

Accordingly, we respectfully request that you deny the appeal. REUBEN LLP JUNI & 'R Dated: November 13, 2014 David Silvenhán Attorneys for the Permit Holder Gerard Darien and Roostertail Restaurant

cc: Michiko Yamada, Appellant / Deputy City Attorney Sherri Sokeland Kaiser, on behalf of the San Francisco Department of Public Health

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REUBEN, JUNIUS & ROSE

EXHIBIT A



Model LAG 10 (Acoustical Pipe/Duct Lagging)

Model LAG 10 Acoustical Pipe/Duct Lagging, as manufactured by NSTI, combines a loaded vinyl with a reinforced aluminum foil facing on one side.

The vinyl provides mass and flexibility while the aluminum foil adds increased mechanical strength, weatherability, an attractive appearance and improved fire retardancy.

Lag 10 is available with a nominal 1" thick quilted fiberglass decoupler which allows the vinyl barrier to float independently of the noise source thus maximizing performance.

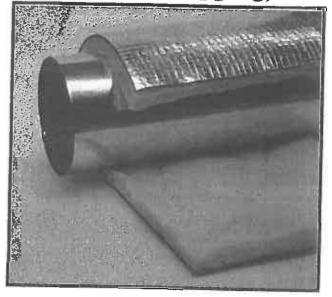
Benefits:

- STC Up to 27.
- Wide Temperature Ranges From -40° to 220°F. Optional high temperature facing up to 550°F is available.
- ◆ Environment Safe Lead and asbestos free.
- No Down Time Can be installed during normal equipment operation. No shut down required.
- Durable Tear and puncture resistance. Offers oil and chemical resistance. Will not rot, shrink, or cause metal corrosion.
- Fire Safe Meets Class 1 when properly installed. Low smoke and flame spread.
- Easy Installation Using bands, matching lag tape or mechanical fasteners.
- Cleanable Steam cleanable.

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Moisture Resistant





Applications:

- **Process** Piping
- Duct Work
- Heat Exchangers
- Valves
- Mixing Boxes
- Material Transfer Lines
- Petro-Chemical and Wastewater Treatment Plants
- Gas Utility Pressure-Reducing Stations

NSTI designs custom noise control solutions for your specific applications.

and the set of the style state Noise Suppression Technologies, Inc. D 4182 Fisher Rd.. D Columbus, OH 43228 INSTR@noisesuppression.com Voice: (614) 258-4455 🛛 Fax: (614) 258-4452 🖓 www.noisesuppression.com

Noise Suppression Technologies, Inc. Model LAG 10 (Acoustical Pipe/Duct Lagging) Performance Data

Model LAG 10 has an operating temperature of -40° to 220°F. The barrier component is available in 54" x 60' rolls. The composite is available in 54" x 30' rolls. The composite incorporates a 1" guilted fiberglass decoupler which allows for a one step installation process. This significantly reduces installation labor and enhances noise reduction properties. Simply cut to length and secure in place using FSK tape, duct tape, bands or mechanical fasteners.

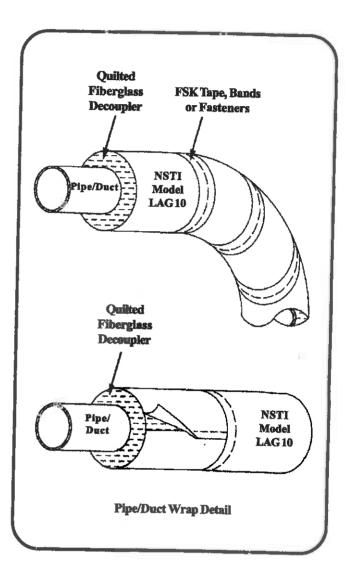
Product Properties:

Sound Transmission Loss

Frequency, Hz.	TL,dB	
125	15	
250	19	
500	21	
1000	28	
2000	33	
4000	37	
STC	27	
Service Temperature:	-40° to 2	20°F
Flammability Per Fee No. 191-5903	l. Test Std	•
Flame Out:	0 Seconds	1
Afterglow:	0 Seconds	6
Char Length:	0.2 Inch	
Corrosion Resistance: acids, and mild alkalis.	Excellent f	or most oils, grease,
Material Thickness: ().10" Barrio	er, 1.0" Composite
Material Roll Size: 54 54	" x 30' Co " x 60' Bar	

Surface Burning Characteristics per ASTM E84 Flame Spread Index: 10 Smoke Developed Index: 40

See managere shows many and



NSTI believes the information contained herein to be accurate as of the publication date. Actual product performance may vary based on specific application conditions. **LAG 10** ¹⁹⁹⁶ Noise Suppression Technologies, Inc.

Noise Suppression Technologies, Inc. 🛛 4182 Fisher Rd.. 🖓 Columbus, OH 43228 🖓 NSTI@noisesuppression.com Voice: (614) 258-4455 🖵 Fax: (614) 258-4452 🖵 www.noisesuppression.com

Rev 9/99

EXHIBIT \mathcal{B}

EXHIBIT B

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53 1	 DENNIS J. HERRERA, State Bar #139669 City Attorney JULIE VAN NOSTERN, State Bar #103579 Lead Attorney, Health & Human Services SHERRI SOKELAND KAISER, State Bar #197986 Deputy City Attorney 1390 Market Street, Suite 700 San Francisco, California 94102-5408 Telephone: (415) 554-3886 E-Mail: sherri.kaiser@sfgov.org Attorneys for Respondent, DEPARTMENT OF PUBLIC HEALTH 	RECEIVED By chuang at 4:52 pm, 10/2/14	
	9 SAN FR	ANCISCO	
1		APPEALS	
-	11 1650 Mission Street, Room 304		
12	12 San Francisco, California 94103		
13	3 MICHIKO YAMADA,	Appeal No. 14-141	
14 15	a state a second s	DECLARATION OF <u>RICHARD J. LEE</u> IN SUPPORT OF RESPONDENT SAN FRANCISCO DEPARTMENT OF PUBLIC	
16	DEPARTMENT OF PUBLIC HEALTH,	HEALTH	
17	Respondent.		
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21	L RICHARD J. LEE, declare as follows:		
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23	on information and belief, which I also believe to be true. If called upon to testify, I could and would		
24	testify competently to the matters set forth below.		
25	2. I am the Acting Director of Environmental Health for the San Francisco Department of		
26	Public Health ("DPH"). I have a Bachelor of Arts degree in Bacteriology and a Masters in Public		
27	Health, with a specialty in Environmental Health, both from the University of California at Berkeley.		
28		· · · · · · · · · · · · · · · · · · ·	
	Lee Declaration; Appeal No. 14-141		

I have been a Certified Industrial Hygienist for the past 29 years, a Certified Safety Professional for 20 1 years, and a Registered Environmental Health Specialist for the last seven years. 2

I have evaluated numerous noise complaints throughout the 27 years I have been 3 3. working as an Industrial Hygienist in various capacities at DPH. I held the position of Senior 4 Industrial Hygienist for the first 20 years of my tenure. In 2007, I became the Director of 5 Environmental Health Regulatory Programs, including the Noise Program. In 2013, I became the 6 Acting Director of Environmental Health. For the seven years I have spent in these capacities, I have 7 supervised the DPH inspectors who monitor compliance with the San Francisco Noise Ordinance, 8 codified as Article 29 of the San Francisco Police Code. 9

In my current role as Director of Environmental Health, I serve as the Hearing Officer 10 4 designated by the Director of Public Health to hear and decide cases of non-compliance with the Noise 11 Ordinance. 1 am also charged with the discretionary authority to decide whether to grant a variance. 12

On March 14, 2013, my predecessor, Dr. Rajiv Bhatia, denied a request from Gerard 5. 13 Darien, the owner of Roostertail Restaurant, for a variance from outdoor noise limits for commercial 14 sources. See Yamada Exhibit F. Dr. Bhatia denied the variance on the ground that Roostertail had 15 failed to install adequate noise dampening equipment sufficient to ensure compliance with the Noise 16 Ordinance during a recent renovation, noting that the noise standards in the Ordinance predated the 17 renovation by several years and should have been taken into account. Mr. Darien appealed the denial 18 to this Board, which reviewed and upheld the denial. See Yamada Exhibit H. 19

After his March 2013 request for a variance was denied, an enforcement process began 20 6. during which Mr. Darien undertook two rounds of mitigation projects, DPH took further noise 21 measurements and engaged in additional deliberations, and the parties continued to confer. These 22 events are recited in detail in paragraphs 3-18 of the declaration of DPH Noise Officer Jonathan 23 Piakis, filed concurrently with this declaration. For the sake of brevity, I refer the reader to those 24 paragraphs, which I believe to be a true and correct recitation of events. 25

26 7. 27 Yamada Exhibit T. 28

On July 23, 2014, I granted a renewed application by Mr. Darien for a variance based on the considerations set forth in the procedure governing the DPH Noise Variance Process. See

Lee Declaration; Appeal No. 14-141

8. I concluded that Mr. Darien had made reasonable efforts to mitigate the source of the
 complained-of noise in the lightwell outside Ms. Yamada's hallway window. After Mr. Darien was
 originally denied a variance because no mitigation work was proposed, DPH ordered him to either
 address the noise at the property plane or address the noise by insulating the ductwork in the lightwell.
 At first, Mr. Darien only partially insulated the main ductwork. We then required that all of the main
 ductwork be insulated. That work was completed.

9. I also considered the physical characteristics and geography of the noise violation, and
concluded that this factor also weighed in favor of a variance. The rooftop fan responsible for the
enforceable noise violation is above the roof levels of nearby buildings, dissipates before reaching
human receptors, and therefore has little effect if any on neighbors. Further, the physical
characteristics of the lightwell preclude it from being the site of a violation, because the sound level in
the small, reflective space cannot be measured in a manner that complies with the measurement
requirements in Section 2902 of the Noise Ordinance.

I also considered whether the public health, safety and welfare is affected by the noise 14 10. violation, and concluded that it is not. The primary public health consideration in this case is the 15 residential interior noise levels in Ms. Yamada's living and sleeping space. Those noise levels remain 16 below 45 dBA when measured in the middle of the day, with the kitchen exhaust operating and the 17 window to the lightwell open. These measurements indicate that there is no public health issue in Ms. 18 Yamada's living space, as they remain well below the residential noise limit in Section 2909(d) of 55 19 dBA from 7:00 am -10:00 pm (when the fan may be operating) and 45dBA from 10:00 pm to 7:00 am 20 21 (when the fan is not operating).

11. I also considered whether compliance with the provision from which the variance is sought would result in hardship or cost to the owner without equal or greater benefit to the public. I concluded that this factor also weighed strongly in favor of granting the variance. As the only actual violation of the Noise Ordinance occurred on the rooftop, and the excess noise at that location did not reach individual receptors, it made no sense to require Mr. Darien to go to substantial expense to mitigate the rooftop noise. Instead, Mr. Darien complied with our condition for a variance that he install acoustical insulation around the full length of the exhaust duct in the lightwell, despite the fact

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Lee Declaration; Appeal No. 14-141

that the noise in the lightwell did not violate the Noise Ordinance. Mr. Darien submitted documentation demonstrating that he spent approximately \$8000 on that project. In my opinion, requiring further investment in mitigating the sound at a location other than the site of the violation would be unduly burdensome. Moreover, as demonstrated by the low interior noise measurements in Ms. Yamada's residence, I concluded that further investment in mitigation measures was not needed to address public health concerns. In sum, requiring additional investment in mitigation would create a financial burden on the owner without providing any further benefit to the public, much less a benefit of corresponding value.

9 12. For all of these reasons, and with the concurrence of the Manager of the Noise Program
and the Noise Officer handling the case, I granted the requested variance. I did not and do not
consider myself bound by my predecessor's decision to deny a variance in March 2013 based on
different facts and circumstances.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that this document was executed on the 2nd of October 2014 in San Francisco, California.

RICHARD J. LEHT

Lee Declaration; Appeal No. 14-141

1 2 3 4 5 6 7	DENNIS J. HERRERA, State Bar #139669 City Attorney JULIE VAN NOSTERN, State Bar #103579 Chief Attorney, Health and Human Services SHERRI SOKELAND KAISER, State Bar #197986 Deputy City Attorney 1390 Market Street, Suite 700 San Francisco, California 94102-5408 Telephone: (415) 554-3886 E-Mail: sherri.kaiser@sfgov.org Attorneys for Respondent DEPARTMENT OF PUBLIC HEALTH	RECEIVED By chuang at 4:41 pm, 11/13/14	
8	SAN FRA	NCISCO	
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10	BOARD OF APPEALS		
11	1650 Mission Street, Room 304 San Francisco, CA 94103		
12		Appeal No. 14-141	
13	MICHIKO YAMADA,	SUPPLEMENTAL BRIEF OF RESPONDENT	
14	Appellant,	DEPARTMENT OF PUBLIC HEALTH	
15	vs. DEPARTMENT OF PUBLIC HEALTH,		
16	Respondent.	Date: November 19, 2014 Time: 5:00 p.m.	
17	Kespondent.	Location: City Hall Room 416	
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	Suppl. Brief of Respondent DPH; Appeal No. 14-141		

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INTRODUCTION

Nothing in Appellant Yamada's supplemental filing alters the two most basic considerations before this Board. First, the Department of Public Health has fully and correctly exercised its duties under Police Code Article 29 (the Noise Ordinance) and has no further role to play in the ongoing dispute between Appellant and her neighbor. And perhaps even more important, overturning the noise variance would do nothing to resolve that dispute. This Board should uphold the noise variance and allow DPH to step out of what is now a dispute between private parties.

ARGUMENT

I. APPELLANT MISAPPREHENDS THE FUNCTION OF THE NOISE VARIANCE AND THE CONSEQUENCES OF OVERTURNING IT.

In section 2910 of the Noise Ordinance, the Board of Supervisors expressly granted DPH the 10 power and discretion to grant variances to noise requirements under its jurisdiction. This provision 11 assumes that there may be circumstances in which it serves no public purpose to impose the 12 requirement. This is just such a case: the noise violation at issue consists of an extra .5 dBA 13 emanating from a rooftop exhaust fan, and no one residing in the nearby buildings can even hear the 14 fan, much less the extra half-decibel, in the first place. It would be non-sensical to require 15 Roostertail's owners to take mitigation measures to muffle that half-decibel. The variance process 16 gives DPH the means to excuse strict compliance with the Noise Ordinance when it would otherwise 17 impose meaningless and oppressive requirements, particularly where, as here, the excess noise has no 18 potential to adversely impact public health.¹ Once a variance has been granted, DPH retains the power 19 to monitor the circumstances for material changes, but otherwise it has no further role to play. 20

Moreover, the only effect of overturning Roostertail's variance will be to require DPH to enforce the noise limits that apply to the rooftop fan against Roostertail, which in turn would require Roostertail to invest in mitigating a fraction of a decibel that absolutely no one can hear. In no way

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¹ Appellant describes Roostertail's variance as a "reward for flagrant non-compliance from the start with the Noise Ordinance" (App. Suppl. Br. at 3), but that it an obvious mischaracterization.
Roostertail was not granted a variance for outlasting the compliance process; rather, as it explained at length in its opening papers, DPH concluded that requiring mitigation of the rooftop noise violation would serve no meaningful public purpose. Appellant's further assertion that DPH should not have issued the variance without first taking measurements to confirm compliance (*id.* at 1-2) does not even make sense. A variance excuses compliance; compliance is not a prerequisite to a variance.

will reduce Appellant's exposure to noise, nor will it address any of her concerns about the lightwell. 1 To the contrary, to the extent that Roostertail is willing to invest further resources in mitigating noise, 2 those resources will necessary go to the rooftop rather than the lightwell. Further, Roostertails rooftop 3 variance is conditioned on its continued maintenance of the current configuration of the ventilation 4 equipment. See Declaration of Jonathan Piakis, Ex. F. Absent that obligation, Roostertail will be free 5 to reconfigure its system, both on the rooftop and in the lightwell. It might even choose to remove the 6 acoustic insulation it has applied to lightwell duct and reuse it to mitigate the noise on the rooftop. 7

The variance serves an important and legitimate public purpose. Overturning it would serve no 8 9 purpose.

DPH HAS FULLY AND CORRECTLY PERFORMED ITS DUTIES IN THIS II. MATTER.

Appellant creates a red herring when she argues about the merits of § 2902 and claims entirely counterfactually - that DPH has been ignoring its distance requirements for decades and should be required to continue to do so now so that it will find an actionable noise violation in the lightwell. This is plainly wrong: DPH is required to follow the law, regardless of whether Ms. Yamada considers it to be "conceptually absurd" (Supp. Br. at 3) or whether her consultant thinks the law is a "bad idea" (Supp. Ex. E, letter of Charles M. Salter). Those arguments are better addressed to the Board of Supervisors, the body with the power to change the law.

Ms. Yamada also claims that DPH should disregard the requirements of § 2902 because following it would be an "abrupt" and "radical" change from its "decades-long practice" of conducting "light well measurements to assess and remedy excessive noise." Ms. Yamada provides no support for her expansive claim, and, in fact, her claim is not only unsupported – it is fundamentally false. June Weintraub, Acting Manager of the Noise Program, investigated this claim of past practices after Ms. Yamada's representatives first made it at the last hearing. As detailed in ¶¶ 4-5 in her accompanying Supplemental Declaration, Ms. Weintraub determined that at least as far back as 2007, it has been DPH's uniform practice to follow the requirements of § 2902, with only one known exception: the early proceedings in this case. See id. at ¶ 5. But even if Ms. Yamada were right that DPH has consistently been wrong, DPH still would not be at liberty to diverge from the requirements of § 2902

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in this matter. Even decades-long wrongs do not make a right when it comes to government's obligations to abide by the law.

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Appellant also criticizes DPH for failing to conduct studies or gather evaluative data to support 3 "DPH's view" that wrapping the kitchen exhaust duct would "be sufficient." (Appellant's Supp. Br. at 4 2). Ms. Yamada does not say what it would "be sufficient" for, but presumably she means sufficient 5 to mitigate her current concerns, which, as her representatives identified for the first time at the last 6 hearing, largely consist of low-spectrum noise and structure-borne vibration. These supposed 7 omissions by DPH rest on a flawed assumption that DPH has duties under the Noise Ordinance that 8 simply do not exist. Section 2916 of the Noise Ordinance charges DPH to enforce the sound limits in 9 §§ 2904 and 2909. These sound limits are all stated in dBA, a sound measure that captures sound 10 pressure from all frequencies as weighted to account for the characteristics of human hearing; DPH 11 has no responsibility to measure or otherwise address low-spectrum sound, measured in units denoted 12 as dBC. See §§ 2901(f), (n), 2904, 2909. Nor does the Noise Ordinance address structural vibration 13 in any way. Moreover, DPH's duty is to determine compliance by measuring sound levels in 14 conformance with the requirements of the ordinance and comparing those sound levels to the 15 permissible standards. DPH has no duty to conduct studies or gather additional evaluative data, nor is 16 it charged with designing or approving mitigations. Appellant is wrong to complain that DPH has 17 failed in duties it does not have. 18

CONCLUSION

For all of these reasons, the Board should deny this appeal and uphold the Noise Variance as granted by the Director.

- 1		
22		NIS J. HERRERA Attorney
23	23 JULI	E VAN NOSTERN
24	24 SHE	f Attorney RRI SOKELAND KAISER
25	25 Dept	aty City Attorney
26	26 By: <u>/s/ </u> SHE	<u>Sherri Kaiser</u> RRI SOKELAND KAISER
27	27 Atto DEP	rneys for Respondent PARTMENT OF PUBLIC HEALTH
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1	PROOF OF SERVICE
2	I, Lily Kang, declare as follows:
3	I am a citizen of the United States, over the age of eighteen years and not a party to the
4	above-entitled action. I am employed at the City Attorney's Office of San Francisco, Fox Plaza Building, 1390 Market Street, Fifth Floor, San Francisco, CA 94102.
5	On November 13, 2014, I served the following document(s):
6	 Supplemental Respondent's Brief; and Supplemental Decl. of June M Weintraub in Support Thereof
7	on the following persons at the locations specified:
8 9	Michiko Yamada (Appellant) (Michiko personally picked up above-stated
_	pleadings at the following location: Board of Appeals
10 11	1650 Mission Street – Lobby Level San Francisco, CA 94103
12	in the manner indicated below:
13	BY PERSONAL SERVICE : I sealed true and correct copies of the above documents in addressed
14	envelope(s) and caused such envelope(s) to be delivered by hand at the above locations by a professional messenger service.
15	I declare under penalty of perjury pursuant to the laws of the State of California that the foregoing is true and correct.
16	Executed November 13, 2014, at San Francisco, California.
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18	C TTE
19	LILYRANG
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1	DENNIS J. HERRERA, State Bar #139669 City Attorney		
2	JULIE VAN NOSTERN, State Bar #103579 Lead Attorney, Health & Human Services		
3	Deputy City Attorney		
4 5	San Francisco, California 94102-5408 Telephone: (415) 554-3886		
6	E-Mail: sherri.kaiser@sfgov.org		
7	Attorneys for Respondent,		
8	DEPARTMENT OF PUBLIC HEALTH		
9	SAN FRA	NCISCO	
10	BOARD OF APPEALS		
11	1650 Mission Street, Room 304		
12	San Francisco, C	alifornia 94103	
13	MICHIKO YAMADA,	Appeal No. 14-141	
14	Appellant,	SUPPLEMENTAL DECLARATION OF	
15	vs.	JUNE M. WEINTRAUB IN SUPPORT OF RESPONDENT SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH	
16	DEPARTMENT OF PUBLIC HEALTH,	DEFINITION OF OBLIC HEALTH	
17	Respondent.		
18		15.	
19			
20			
21	I, JUNE M. WEINTRAUB, declare as follows:		
22	1. I have personal knowledge of the facts set forth herein, except for those facts set forth		
23	on information and belief, which I also believe to be true. If called upon to testify, I could and would		
24	testify competently to the matters set forth below.		
25	2. I am Acting Manager of Regulatory Programs for Air, Noise, Smoking, Water, and		
26	Radiation in the Environmental Health Branch of the San Francisco Department of Public Health		
27	("DPH"). Since mid-2013, when I assumed management responsibilities for the noise regulatory		
28	program, I have worked with Acting Director of Environmental Health Richard Lee, DPH health		
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inspectors, and Noise Control Officer Jonathan Piakis to resolve the ongoing dispute about noise levels
 at 1963 Sutter Street.

3 3. In my review of Ms. Yamada's supplemental brief and its exhibits, I have identified a
number of material misrepresentations regarding DPH's past practices in regard to the distance
requirement in Police Code section 2902; DPH's history of granting noise variances in mixed-use
neighborhoods; and the World Health Organization Community Noise Guidelines. I explain each of
these concerns below.

8 4. Ms. Yamada wrongly asserts in her supplemental brief that it has been DPH's longstanding, historical practice to disregard the requirement in Police Code section 2902 that outside 9 10 sound measurements must be taken at least 4-1/2 feet away from walls when determining a noise violation. This is factually false. Since the October 8 hearing in this matter, when Ms. Yamada's 11 representatives first made this claim, I have reviewed noise inspection reports from 2008 to 2011 and 12 interviewed current and former noise inspectors with experience dating back to 2007 about this 13 assertion. I did not find any noise inspection reports that involved a lightwell or measurements made 14 contrary to the distance requirements specified in Section 2902. And all of the inspectors uniformly 15 reported that they were aware of and consistently applied the 4-1/2 foot distance requirement for 16 17 outdoor sound measurements. In fact, this matter is the sole instance that any of the inspectors could identify in which DPH has considered an outdoor measurement taken less than 4-1/2 feet from a wall 18 19 as a violation.

Michael Harris, CIH, served as Noise Control Officer at DPH from 2007 until early 20 5. 2013. He is the inspector who took the measurement in the lightwell outside Ms. Yamada's hallway 21 window. When I interviewed him about DPH's past measurement practices, he reported that during 22 his entire tenure, he had not been involved in any other investigations where noise measurements were 23 taken in a lightwell or where a measurement that did not comply with the distance requirement was 24 considered a violation. Mr. Harris indicated that he departed from that consistent practice in this case 25 and took measurements in a small lightwell because the former Director of Environmental Health 26 27 directed him to do so, despite Mr. Harris' stated concern that the measurement would not satisfy the distance requirement. At the site, Mr. Harris tried to make the measurements compliant with the 28

requirements of the law by opening the window to Ms. Yamada's residence and holding the sound
 level meter in a spot where it was furthest from all reflective surfaces, but the configuration of the
 lightwell made it impossible for him to take a valid measurement where the sound level meter
 microphone was far enough away from the reflective surfaces of the lightwell walls and windows.

5 6. Ms. Yamada also asserts that following the Section 2902 distance requirement in her case disserves the purpose of Article 29 to protect public health. This is also untrue. Ms. Yamada's 6 contact with the sound in the lightwell is from inside her residence, a location that receives the greatest 7 protection under the noise ordinance because interrupted sleep at night and excessive noise in the 8 living area during the day are likely to lead to adverse public health consequences. Accordingly, 9 Section 2909(d) provides that "to prevent sleep disturbance [and] protect public health," noise levels in 10 a living room or bedroom must not exceed 55 dBA between 7:00 a.m. and 10:00 p.m., and 45 dBA 11 during typical sleeping hours between 10:00 p.m. and 7:00 a.m. In this case, the sound level 12 measurements taken midday on January 14, 2014, with the hallway window open and Roostertail's 13 kitchen and ventilation system in full operation, indicated noise levels of 38.8 dBA in Ms. Yamada's 14 living room and 40.6 dBA in her bedroom, well below the 55 dBA daytime limit in place to protect 15 public health, and even below the 45 dBA nighttime limit. Given that Roostertail closes at 10 p.m., it 16 is reasonable to assume that nighttime sound levels in Ms. Yamada's residence drop even further 17 below the 45 dBA nighttime limit. Thus, regardless of whether the sound level in the lightwell would 18 violate the outdoor noise limit in the absence of the distance requirement in Section 2902, the sound in 19 the lightwell clearly does not raise any public health concern inside Ms. Yamada's residence, the place 20 where she hears it. Obeying the law in Section 2902 does not frustrate DPH's ability to safeguard 21 public health, particularly here, where there are no public health concerns to begin with. 22

7. Ms. Yamada's brief also contains the false assertion that "over the past 15 years, DPH
has *never* granted a variance in a mixed use neighborhood where a remedy was available." She does
not provide support for her assertion. In fact, however, DPH has granted a noise variance in a
situation that is nearly identical to the situation with Roostertail – and it did so at the explicit urging of
Ethan Salter of Charles M. Salter Associates, Ms. Yamada's own consulting firm.

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8. On June 24, 2014, DPH granted a noise variance to Momo's restaurant, located at 760 1 2nd Street, for its rooftop exhaust fans. Momo's location is zoned as "Mixed Use-Office." As the SF 2 3 Property Information website explains for Momo's address: The Mixed Use-Office (MUO) runs predominantly along the 2nd Street corridor 4 in the South of Market area. The MUO is designed to encourage office uses and housing, as well as small-scale light industrial and arts activities. Nighttime 5 entertainment and small tourist hotels are permitted as a conditional use. Large tourist hotels are permitted as a conditional use in certain height districts. 6 Dwelling units and group housing are permitted, while demolition or conversion of existing dwelling units or group housing requires conditional use 7 authorization. Family-sized housing is encouraged. Office, general commercial, most retail, production, distribution, and repair uses are also principal permitted 8 uses. Adult entertainment and heavy industrial uses are not permitted. (http://ec2-50-17-237-182.compute-9 1.amazonaws.com/PIM/#BookmarkOtherInformation) 10 9. Attached hereto as Exhibit A is a true and correct copy of the June 24, 2014 letter from 11 Acting Director of Environmental Health Richard Lee granting the noise variance to Momo's 12 Restaurant. The letter indicates that Director Lee granted the variance based on his review of Momo's 13 application and a supporting memorandum prepared by consultant Ethan Salter, PE, LEEP AP, of 14 Charles M. Salter Associates and dated May 27, 2014. A true and correct copy of the May 27 Salter 15 Memorandum is attached hereto as Exhibit B. 16 10. In his Memorandum, Mr. Salter provides support for a variance for the rooftop fans on 17 the ground that noise from Momo's fans is directed away from residential receptors and will have no 18 foreseeable adverse impact on public health. He explains that Momo's has located its fans along the 19 roofline that is farthest away from residential noise receptors, and it has also pointed the fan outlets, 20 which create the most noise, away from the nearby residential uses. Based on these facts, Mr. Salter 21 concludes that there is little potential that the rooftop fans will have an impact on public health, which 22 is the controlling consideration in the Noise Ordinance. In reliance on the Memorandum, Director Lee 23 concluded that Momo's request had "sufficient merit" to support a noise variance. See Exhibit A. 24 11. DPH granted a noise variance to Roostertail for its rooftop fan on July 23, almost 25 exactly one month later. As it had for Momo's, DPH concluded that Roostertail's rooftop fan had no 26 potential adverse public health impact because its location made it inaudible to residential receptors. 27 But in contrast to the situation for Momo's, DPH had also required Roostertail's owner to spend 28

nearly \$8,000 to wrap a duct with acoustic insulation to mitigate noise that was not in violation of 1 2 Article 29.

12. I find it difficult to credit the current opinion of Charles M. Salter Associates that DPH should have imposed additional conditions on Roostertail rather than grant a rooftop noise variance, given that it had taken the position just one month earlier that a rooftop noise variance was warranted when the noise from the fan would have no human receptor and, consequently, no public health effect.

7 13. Exhibit D to Ms. Yamada's brief contains selected quotations from the World Health Organization (WHO) Community Noise Guidelines, assembled in an undisclosed manner by an 8 unidentified person and presented as direct source materials used by the San Francisco Noise Task 9 Force and the Board of Supervisors when amending Article 29 in 2008. After my own review of the 10 WHO report, I have concluded that these quotations are being presented in a selective and misleading 11 12 fashion.

13 14. I could not find the first offered quotation in the document at all. And even if it does exist in the report, it merely stands for the unremarkable proposition that there can be a wide range of 14 adverse public health effects from excessive noise. The quotation has very little relevance to this 15 matter because, in my professional opinion, the statement refers only to the potential impacts of noise 16 at the individual level which, depending on numerous variables, may or may not rise to the level of a 17 public health concern. 18

15. While the second quotation offered in Exhibit D -- "Low-frequency noise from 19 ventilation systems can disturb rest and sleep even at low sound pressure levels" – actually appears in 20 the report, it seems particularly unlikely to have served as a basis for the Board of Supervisors' 21 deliberation of Article 29, as Exhibit D represents. Article 29 does not regulate low-frequency noise 22 23 (measured as dBC). Rather, it regulates sound pressure levels, or dBA. Indeed, regulating lowfrequency noise would be very difficult for a number of physical and logistical reasons. 24

The third quotation -- "Noise from fixed installations such as ... heat pumps and 25 16. ventilation systems on roofs, typically affect nearby communities. Reductions may be achieved by 26 encouraging quieter equipment ... Requirements for passive (sound insulating enclosures) and active noise control, or restriction of operation time, may also be effective" -- is an outright 28

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misrepresentation to the extent that it is presented as having any relevance to this case. The use of ellipses disguises the fact that the excerpt appears in the section on "Industrial Noise," which addresses the intense noise that can be generated by industrial machines, not the much milder noise generated by restaurant ventilation systems. The second paragraph of the following excerpt is the source of the quotation, with the omitted text highlighted in bold:

2.2.1. Industrial noise. Mechanized industry creates serious noise problems. It is responsible for intense noise indoors as well as outdoors. This noise is due to machinery of all kinds and often increases with the power of the machines. Sound generation mechanisms of machinery are reasonably well understood. The noise may contain predominantly low or high frequencies, tonal components, be impulsive or have unpleasant and disruptive temporal sound patterns. Rotating and reciprocating machines generate sound that includes tonal components; and air-moving equipment tends also to generate noise with a wide frequency range. The high sound pressure levels are caused by components or gas flows that move at high speed (for example, fans, steam pressure relief valves), or by operations involving mechanical impacts (for example, stamping, riveting, road breaking). Machinery should preferably be silenced at the source.

Noise from fixed installations, such as factories or construction sites, heat pumps and ventilation systems on roofs, typically affect nearby communities. Reductions may be achieved by encouraging quieter equipment or by zoning of land into industrial and residential areas. Requirements for passive (sound insulating enclosures) and active noise control, or restriction of operation time, may also be effective.

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17. The fourth quotation offered in Exhibit D -- "Typical neighbourhood noise comes from

premises and installations related to the catering trade (restaurant, cafeterias, discotheques, etc.)" – suggests that WHO has singled out restaurants as sources of unwanted noise in residential neighborhoods. This is misleading. In fact, the quotation is selectively drawn from a passage in the report that seeks to create a comprehensive list of the many typical sources of community noise, without highlighting any one of them. In context, the reference to restaurants conveys a very different

22 impression:

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Community noise (also called environmental noise, residential noise or domestic noise) is defined as noise emitted from all sources, except noise at the industrial workplace. Main sources of community noise include road, rail and air traffic, industries, construction and public work, and the neighbourhood. **Typical neighbourhood noise comes from premises and installations related to the catering trade (restaurant, cafeterias, discotheques, etc.)**; from live or recorded music; from sporting events including motor sports; from playgrounds and car parks; and from domestic animals such as barking dogs. The main indoor sources are ventilation systems, office machines, home appliances and neighbours.

1 18. The final quotation offered in Exhibit D -- "Practical application [sic] to limit and 2 control the exposure of [sic] environmental noise are essential" – seems to have been included to 3 impart a sense of urgency to controlling environmental noise, including, presumably, in the situation now before this Board. But again the quotation is taken out of context, and taken on its own terms, it 4 5 does not rightly apply to Article 29. Rather, it appears in a passage making the case that taking action to control and limit noise is as important in developing countries as in developed ones: 6 In comparison to other pollutants, the control of environmental noise has been 7 hampered by insufficient knowledge of its effects on humans and of doseresponse relationships as well as a lack of defined criteria. While it has been 8 suggested that noise pollution is primarily a "luxury" problem for developed countries, one cannot ignore that the exposure is often higher in developing 9 countries, due to bad planning and poor construction of buildings. The effects of the noise are just as widespread and the long term consequences for health are 10 the same. In this perspective, practical action to limit and control the exposure to environmental noise are essential. Such action must be based 11 upon proper scientific evaluation of available data on effects, and particularly dose-response relationships. The basis for this is the process of risk assessment 12 and risk management. 13 Of course, I do not disagree with the basic proposition that noise control regulation is important in 14 every country. Nonetheless, I take issue with the pervasive misrepresentations of the actual content of 15 the WHO report, of which this is also one. 16 19. Finally, there is no indication that either the Noise Task Force or the Board of 17 Supervisors relied on the quotations assembled as Exhibit D, as its introduction asserts. The 18 quotations are not referenced in the Noise Task Force minutes that Ms. Yamada submits as Exhibit C. 19 And while Section 2900, the declaration of policy with which Article 29 begins, does generally 20 reference the WHO, it is only with two general statements: first, that the WHO has determined, along 21 with the EPA, that "persistent exposure to elevated levels of community noise is responsible for public 22 health problems" (§ 2900(a)); and second, that it is City policy to reduce noise levels in areas where 23 the noise levels exceed the standards set in the WHO Guidelines on Community Noise (§ 2900(c)). 24 This does not indicate that the Task Force or the Board or anyone else relied on Ms. Yamada's list of 25 selective quotations. 26 27 28 7

1	20. Finally, I note that the pervasiveness of unsupported, misleading, and outright false		
2	statements in Ms. Yamada's written materials counsels great caution when evaluating the reliability of		
3	any new assertions she may make at the upcoming hearing.		
4	I declare under penalty of perjury under the laws of the State of California that the foregoing is		
5	true and correct and that this document was executed on the 13th of November 2014 in San Francisco,		
6	California.		
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8	JUNE M. WEINTRAUB		
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	Suppl. Weintraub Declaration; Appeal No. 14-141		

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City and County of San Francisco DEPARTMENT OF PUBLIC HEALTH ENVIRONMENTAL HEALTH

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

June 24, 2014

Aaron Thornton, Senior Associate Gould Evans Architecture 95 Brady Street San Francisco, CA 94103

Re: Noise Variance Application – Momo's Restaurant (760 2nd Street)

Dear Mr. Thornton,

The San Francisco Department of Public Health ("SFDPH") has reviewed the variance application and supplemental materials for Momo's Restaurant dated May 27, 2014. We find that your request has sufficient merit and therefore grant Momo's Restaurant a noise variance for the south property line (along King Street) under the conditions set forth below. Failure to implement the following conditions may result in revocation of this variance and the institution of enforcement penalties:

- Perform and document regular maintenance of the rooftop exhaust fans in accordance with the manufacturer's recommendations
- Inform SFDPH prior to the addition, relocation, or substitution of any rooftop equipment

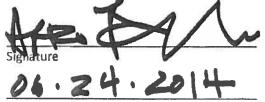
This variance applies only to the equipment configuration on the design plan provided to SFDPH dated May 20, 2014 and only to the south property line. The variance will be effective upon receipt of a signed copy of this letter and subject to any appeals filed in the 15 days following. At our discretion, SFDPH may rescind this variance if it is determined that Momo's Restaurant has violated the above terms. Please direct any questions or concerns to Jonathan Piakis (Jonathan.Plakis@sfdph.org).

Sincerely.

Julie & Ker

Richard J. Lee, MPH, CIH, REHS Acting Environmental Health Director

Momo's Restaurant understands and agrees to comply with the terms of this variance.



Date



AIR, NOISE AND RADIATION PROGRAM 1390 Market Street, Suite 210 San Francisco, CA 94102 Phone 415-252-3800, Fax 415-252-3875

MEMORANDUM

date:	27 May 2014		pages:	2
name: Aaron Tho	rnton	company: Gould Evans	email: aaron.thornton@gouldeva	ans.com
from:	Ethan Salter, P	E, LEED AP		
subject:	Momo's Rooftop Exhaust Fan Replacement – ject: Noise Ordinance Variance Discussion for South Property Line (King Street) CSA project number: 13-0001			eet)

After the City of San Francisco's Department of Public Health (DPH) measured noise from the new kitchen exhaust fans on 8 May 2014 and in their final inspection found them to be in compliance with the Noise Ordinance, we understand the owners have elected to apply for a Variance to the City Noise Ordinance for the south property line on King Street. This memo provides further acoustical information in support of this application.

VARIANCE DISCUSSION

Provide a detailed description of why a variance from the Noise Ordinance is necessary for this source of noise. The description should include any actions taken to mitigate the source of noise or its impact on people or residences located in this area.

The replacement kitchen exhaust fan systems for the subject restaurant have been designed and installed to significantly reduce noise transmission to the closest residential and commercial properties surrounding the project rooftop. A summary of the system features is as follows:

 Evaluation of Site: The site is bordered on the south by King Street, a large thoroughfare with six lanes of car and truck traffic. MUNI light rail trains in the median of King Street also produce significant noise. Across King Street to the south is AT&T Park, which is intermittently occupied, non-residential, and also can be a significant neighborhood noise source during much of the year (e.g., baseball, concerts, events, etc.) Ambient noise levels (as defined by the City Noise Ordinance) are higher in the vicinity than in many other parts of the City.

2. Noise Ordinance Policies:

Acoustics Audiovisual Telecommunications Security

> 130 Sutter Street Floor 5 San Francisco, CA 94104 **T** 415.397.0442 **F** 415.397.0454 www.cmsaiter.com

A. Section 2916 of the San Francisco Police Code (Noise Ordinance) states that "The Director of Public Health may enforce the provisions of Section 2904, 2909, and 2912 of this Article". Section 2909 is the Section responsible for establishing property line noise limits, which are based on a site's ambient noise level plus an allowable increase in noise (up to 5 dBA¹ for residential property lines and 8 dBA for commercial property lines). Section 2900, Declaration

Charles M. Salter

¹ dBA – A-Weighted sound pressure level (or noise level) represents the noisiness or loudness of a sound by weighting the amplitudes of various acoustical frequencies to correspond more closely with human hearing. A 10-dB (decibel) increase in noise level is perceived to be a doubling of loudness. A-Weighting is specified by the U.S. EPA, OSHA, Caltrans, and others for use in noise measurements.

Momo's Kitchen Exhaust Fan Replacement Project 19 May 2014

Draft Noise Ordinance Variance Language Page 2

of Policy, states "In order to protect public health, it is hereby declared to be the policy of San Francisco to prohibit unwanted, excessive, and avoidable noise."

- B. Section 2912.d of the Ordinance states, "The Department of Public Health may investigate and take enforcement action on any noise complaint resulting in human health impacts."
- 3. Placement of the fans: The units were located on the roof as close to the King Street façade as was feasible. The goal was to reduce potential impacts on nearby residential neighbors consistent with the Noise Ordinance policy language: 88 King Street to the east and 750 2nd Street to the north. However, the new fans were also situated such that passers-by on King Street's sidewalks, as well as patrons on the Momo's patios, were protected from fan noise emissions by the parapet of the building acting as an acoustical barrier.
- 4. **Type of fans:** Axial-flow fans were selected based on their noise levels and also how they produced noise. These fans are directional; this means that a majority of their noise emissions are produced by the outlet of the fan. By orienting the fan outlet towards the least-sensitive property line, potential impacts from the project were further reduced.
- 5. Fan operational adjustments: After initial installation, it was determined that the loudest fan had a malfunctioning bearing which needed replacement. Additionally, this fan was balanced and adjusted by the mechanical contractor after confirming that the fan speed could be reduced with no impacts to the cooking operations in the kitchen. After these adjustments, fan noise emissions were significantly reduced and met the Noise Ordinance requirements at the King Street façade/south property line.
- 6. **Conclusion**: The Noise Ordinance is meant to protect public health. The project systems were designed with this in mind, as stated above. The loudest parts of the fans (i.e., the outlets) were oriented towards the property line that was the least sensitive (south towards King Street).

In our experience, the City Noise Ordinance considers future growth and changes to neighborhoods (e.g., higher-density, taller buildings) by enforcing a "property plane" ordinance. In many parts of the City, this approach can be beneficial because what exists today can change in the future, and potentially could expose future residents to excessive noise impacts from existing sources. However, in the case of Momo's kitchen exhaust fans there is little likelihood of significant changes to King Street or AT&T Park. Ambient noise levels on the south property line are also the highest of any at the project. As such, potential noise impacts to human health are minimized by the project.

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Acoustics Audiovisual Telecommunications Security

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This concludes our current comments on the subject project. Please call with any questions.

2014_05_27 760 2nd Street Momo's (13-0001) Noise Ord Variance Application Acoustics Language Input Memo

130 Sutter Street Floor 5 San Francisco, CA 94104 **T** 415,397,0442 **F** 415,397,0454 www.cmsalter.com

Charles M. Salter

*

STATEMENT

BOARD OF APPEALS NOV 1 9 2014

APPEAL # 14 - 141

I live at 1961 Sutter Street above Roostertail Restaurant. I am able to hear the fan noise and/or vibration from the light well and roof within my apartment.

We hope the issue is resolved and the noise and vibration will be reduced.

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<u>Sean Obrien</u> Name

Signature

-13-14

Date

 $\frac{11 - 13 - 14}{\text{Date}}$

Name

Signature

Date

Name

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Name

Signature

Date

Date.

STATEMENT

I live at 1961 Sutter Street above Roostertail Restaurant. I am able to hear the fan noise and/or vibration from the light well and roof within my apartment.

We hope the issue is resolved and the noise and vibration will be reduced.

Matthew Name

Signature

Date

unnestvec <u>Mea</u> Name

Name

Signature

Name

Signature

Name

Date

Date

Signature

Date

Here's Erick's statment

"I hated that place when it first opened. Our walls rumbled for months after it opened. It's not as bad now, but still much worse than before they opened. The worst part about it was how rude and arrogant they behaved when we first noticed it and went down to talk to them about it. They completely ignored us and would just stare as if nothing registered we said was registering. In fact nothing improved in the slighted until the landlady repeatedly pushed on them to make changes."

This is my official statement if you want to use it ;-)

Cheers, Erick Castro POSSESSED BY SPIRITS

Proposed compromise ruling for the Yamada appeal

A reasonable resolution to the complaint and the appeal would be that Board of Appeals approves an amended noise variance requiring as conditions:

a) Roostertail upgrades the existing restaurant's ventilation system to include best practice acoustic isolation and dampening (including ducting, not just the rooftop components), based on analysis and design by Charles Salter Associates.

b) This requirement is conditional on the Yamadas paying a substantial portion of the assessment, design, construction and performance confirmation costs.

c) The Board of Appeals sets a date certain for completion of the work of 3(?) months from the date the Board of Appeals Ruling is finalized. Should Roostertail fail to complete the work by that time, DPH is directed by the Board of Appeals to revoke their permit to operate until the acoustical upgrade work is completed.

The basis for the proposal:

1) Unfortunately, neither DPH nor DBI verified that Roostertail's ventilation system as installed complied with the permit requirements before signing off on the new construction and granting a permit to operate.

2) The noise from the ventilation system dates to Roostertail's start-up, and is audible and disruptive whenever the fan is operating This was not the case with the Café Kati exhaust system, and there are other restaurants in the area that do not have a noise problem.

3) Granting a variance for the rooftop violation ignores the fact that the rooftop violation is symptomatic of a problem that is disturbing the residents in 2 buildings, with disruptive noise present for more than 10 hours a day.

4) Roostertail, apparently following direction from the Dept of Public Health, implemented a proposed solution without the benefit of an analysis of the causes of the problem or the suitability of the proposed solution. It is regrettable that they spent money on an attempted solution that did not work, but that is not the Yamadas' fault.

5) Granting a variance for a rooftop-only violation of the noise ordinance is appropriate if and only if the rooftop noise is not indicative of a problem in areas where DPH believes they may not take measurements.

6) Given that most restaurants do not have this problem, there is good reason to believe that there is a technical solution to the noise problem – one that was not implemented. That solution should be identified and implemented.

NOV 1 9 2014