

CIVIL SERVICE COMMISSION CITY AND COUNTY OF SAN FRANCISCO

CIVIL SERVICE COMMISSION REPORT TRANSMITTAL (FORM 22)

Refer to Civil Service Commission Procedure for Staff - Submission of Written Reports for Instructions on Completing and Processing this Form

- 2. For Civil Service Commission Meeting of: March 16, 2020
- 3. Check One:

Ratification Agenda

Consent Agenda

✓ Regular Agenda

Human Resources Director's Report

- 4. Subject: Appealing by Brock Davis of the denial to file an application for the 8310/8510 Sheriff's Lieutenant Examination after the close of the official filing period
- 5. Recommendation: Adopt report.
- 6. Report prepared by: **Dave Johnson**

Telephone number: 415.557.4871

7. Notifications:

(Attach a list of the person(s) to be notified in the format described in IV.

Commission Report Format -A).

8. Reviewed and approved for Civil Service Commission Agenda:

Human Resources Director:

Date: 02,27,20

9. Submit the original time-stamped copy of this form and person(s) to be notified (see Item 7 above) along with the required copies of the report to:

Executive Officer Civil Service Commission 25 Van Ness Avenue, Suite 720 San Francisco, CA 94102

10. Receipt-stamp this form in the ACSC RECEIPT STAMP box to the right using the time-stamp in the CSC Office.

Attachment

CSC-22 (11/97)

CSC RECEIPT STAMP

Brock A. Davis

Katherine Johnson, Assistant Sheriff San Francisco Sheriff's Department City Hall, Room 456 1 Dr. Carlton B Goodlett Place San Francisco, CA 94102 Katherine.Johnson@sfgov.org

Kevin Paulson, Chief Deputy
San Francisco Sheriff's Department
City Hall, Room 456
1 Dr. Carlton B Goodlett Place
San Francisco, CA 94102
Kevin.Paulsen@sfgov.org

Micki Callahan, Human Resources Director Department of Human Resources 1 South Van Ness Avenue, 4th Floor San Francisco, CA 94103-5413 Micki.Callahan@sfgov.org

Anna Biasbas
Director
Employment Services
Department of Human Resources
1 South Van Ness Avenue, 4th Floor
San Francisco, CA 94103-5413
Anna.biasbas@sfgov.org

Dave Johnson
Manager, Public Safety Team
Department of Human Resources
1 South Van Ness Avenue, 4th Floor
San Francisco, CA 94103-5413
Dave.Johnson@sfgov.org

Jeanne Buick
Department of Human Resources
1 South Van Ness Avenue, 4th Floor
San Francisco, CA 94103-5413
Jeanne.buick@sfgov.org

Liezel Cruz
Department of Human Resources
1 South Van Ness Avenue, 4th Floor
San Francisco, CA 94103-5413
Liezel.Cruz@sfgov.org

City and County of San Francisco Micki Callahan Human Resources Director



Department of Human Resources
Connecting People with Purpose
www.sfdhr.org

MEMORANDUM

TO:

The Honorable Civil Service Commission

THROUGH:

Micki Callahan, Human Resources Director

FROM:

Dave Johnson, Department of Human Resources Public Safety Team

DATE:

February 21, 2020

RE:

Appeal by Brock Davis; Register No. 0014-20-4

Background

The job announcement for CBT 8310 Lieutenant 903078 [see Attachment A] identified the filing period as 9:00 AM on November 08, 2019 to 5:00 PM on November 22, 2019. Twenty-nine applications were received during the filing period. Brock Davis did not file an application during the filing period.

On Friday, January 17, 2020, Liezel Cruz of the Department of Human Resources [DHR] was copied on an email from Sheriff's Sergeant Terrence Durkin to Brock Davis [see Attachment B]. Sergeant Durkin was responding to a January 17, 2020 email in which Brock Davis discussed:

- Being out of the country [November 9, 2019 to December 3, 2019] during the application filing period
- Finding out in late December that he had missed 8310 application filing
- Being resigned to not taking the exam
- Believing that Sheriff's Lieutenant Ramil Ramos had been allowed to file an application after the filing period had closed for the previous 8310 selection process
- Requesting the same accommodation because he was not aware of the final date to apply

Liezel Cruz sent an email to Brock Davis on the same day with an attached letter [see Attachment C]. In that letter, Liezel Cruz informed Brock Davis that the request to file an application after the close of the official filing period was denied, citing the terms of the job announcement, and being fair and consistent in treating any other Sheriff Department members who also failed to file an application during the filing period. Brock Davis was provided the option to appeal the decision to the Civil Service Commission [CSC].

Issue

Should Brock Davis be allowed to file an application for CBT 8310 Lieutenant 903078 after the close of the application filing period?

Authority/Standards

Sec. 110.3 Minimum Posting Periods for Examination Announcements
Examination announcements shall be posted on the official bulletin board for a minimum period of five (5) workdays for entrance examinations, and ten (10) workdays for promotional examinations. Examination announcements for promotional examinations shall be distributed to all City and County departments. Appointing officers shall make reasonable efforts to properly notify employees.

Sec. 111.18 Announcement

The examination announcement shall provide the qualifications, dates, duration of eligible lists, and other particulars regarding the examinations thereon announced. Applicants must be guided solely by the announcement of the examination(s) for which they apply.

Findings

Brock Davis appealed to the CSC on January 21, 2020 the DHR denial of his request to file an application for 8310 Lieutenant after the close of the filing period [see Attachment D]. That appeal was provided to DHR on January 23, 2020 [see Attachment E].

The specific language regarding application filing as stated in the job announcement for 8310 Sheriff's Lieutenant is:

"Applications for City and County of San Francisco jobs are only accepted through an online process. Visit www.jobaps.com/sf to register an account (if you have not already done so) and begin the application process.

- □ Select the 8310/8510 Sheriff's Lieutenant job announcement
- Select "Apply" and read and acknowledge the information
- Select either "I am a New User" if you have not previously registered, or "I have Registered Previously"
- Follow instructions on the screen

"Computers are available for the public (from 8:00 a.m. to 5:00 p.m. Monday through Friday) to file online applications in the lobby of the Dept. of Human Resources at 1 South Van Ness Avenue, 4th Floor, San Francisco.

"Applicants may be contacted by email about this announcement and, therefore, it is their responsibility to ensure that their registered email address is accurate and kept up-to-date. Also, applicants must ensure that email from CCSF is not blocked on their computer by a spam filter. To prevent blocking, applicants should set up their email to accept CCSF mail from the following address: (@sfgov.org).

"Applicants will receive a confirmation email that their online application has been received in response to every announcement for which they file. Applicants should retain this confirmation email for their records. Failure to receive this email means that the online application was not submitted or received. All work experience, education, training and other information substantiating how you meet the minimum qualifications must be included on your application by the filing deadline.

Information submitted after the filing deadline will not be considered in determining whether you meet the minimum qualifications.

"Applications completed improperly may be cause for ineligibility or disqualification.

"If you have any questions regarding this recruitment or application process, please contact the exam analyst, Liezel Cruz, by telephone at 415-551-8947 or by email at Liezel.Cruz@sfgov.org.

In accordance with CSC Rule 110.3, the job announcement was posted on the DHR website which is the City's official bulletin board for job opportunities. A copy of the posting was also provided to the Sheriff Department for distribution. The job announcement defined the application filing period in accordance with CSC Rule 111.18. The job announcement was issued on November 08, 2019, and the application filing period commenced on that date. Application filing closed at 5:00 PM on November 22, 2019 after a period of 15 calendar days.

The Sheriff's Department issued an email to all members [see Attachment F] asking that the announcement be posted "... on all department muster boards and cover the information at all muster meetings."

Brock Davis claims that Ramil Ramos was allowed to file a late application for the previous selection process for which he applied, and that accommodation to file late applications has been granted to many others at the same or different promotional levels.

Analysis

The job announcement was posted and distributed in accordance with CSC rules including posting location, time requirements, and reasonable efforts to notify all qualified members. The job announcement specified the filing period.

Research into the City and County of San Francisco applicant tracking system JobAps yielded the auto-generated email sent to Ramil Ramos for the previous selection process to which he applied [see Attachment G]. Review of this notice indicates that Ramil Ramos submitted an application on 11.20.17 for a selection process that closed on 12.01.17. This evidence refutes the appellant's claim. Further, without specific names, we are unable to determine the veracity of Brock Davis' claim that many others have received approval to file an application after the close of the filing period. However, it is current DHR practice to deny requests to submit late applications.

Conclusion

Brock Davis cites a variety of circumstances that prevented the filing of an application during the specified filing period from November 08 to 22, 2019 at 5:00 PM. He did not apply for 8310 Lieutenant during the filing period which ended at 5:00 PM on November 22, 2019. Brock Davis should not be allowed to file an application after the close of the filing period as it violates the terms of the announcement.

<u>Department of Human Resources Recommendation</u>

Deny the appeal and adopt the report of the Department of Human Resources.

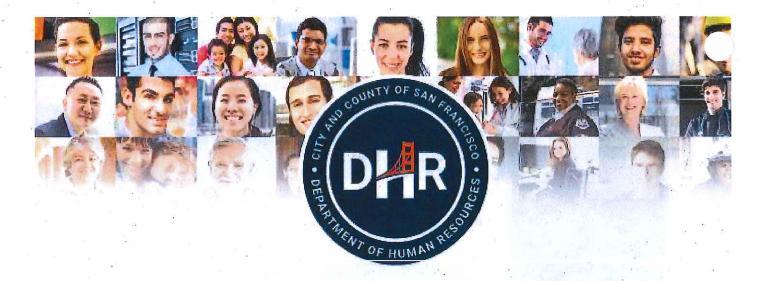
8310/8510 Sheriff's Lieutenant

Recruitment #CBT-8310-903078

| DEPARTMENT | Public Safety |
|--------------------|---|
| ANALYST | Liezel Cruz |
| DATE OPENED | 11/8/2019 09:00:00 AM |
| FILING DEADLINE | 11/22/2019 5:00:00 PM |
| SALARY | \$59.55 - \$75.96/hour; \$10,322.00 - \$13,167.00/month; \$123,864.00 - \$158,002.00/year |
| ЈОВ ТҮРЕ | CBT Discrete |

Go Back Apply View Benefits

INTRODUCTION



Connecting People with Purpose

PROMOTIONAL ONLY

Under direction, the Sheriff's Lieutenant acts as the operational and/or administrative manager of a facility/unit/watch; commands a detention or program facility on an assigned watch; commands civil process work and/or manages and coordinates civil/criminal courts; may perform, coordinate or review investigative services, manages field operations units and/or manages alternatives to incarceration, and all training programs.

The essential functions of this class include the following: reviews arrest decisions and crime reports; evaluates and documents the work performance of subordinates (sworn and civilian) both formally and informally; identifies training needs and instructs subordinates during muster or through formal or informal training sessions; reviews schedules and work assignments; advises subordinates as to meaning and consequences of Department policies and procedures; investigates and handles complaints and grievances from community members, subordinates and inmates; initiates and conducts formal and impromptu inspections including Health, Fire Safety, Board of Corrections, facilities, inmates, subordinates, civilian staff, records, and equipment, in order to ensure that department policies and regulations are being followed; insures conformity

with the Board of State Community Correction (BSCC) and Prison Rape Elimination Act (PREA) standards; facilitates incident command in emergencies; coordinates security arrangements with federal and state agencies, including Homeland Security; acts as liaison to air squadron, mounted unit and coordinates K9 activities; manages large scale planning projects; manages budget and programs for certain rehabilitation programs; participates in request for proposals; performs research for public records requests; manages booking and releases, central records; manages and coordinates information systems; conducts research; completes special projects and assignments; acts as facility/unit/watch commander if the facility/unit/watch commander is absent; and represents the department on a variety of committees, boards, planning groups or task forces both within the department and for the City and County of San Francisco. Lieutenants are assigned to one of the following Sheriff's Department's Divisions: Administration and Programs, Custody Operations, Field Operations Division, and Planning & Special Projects Division, as well as specialty non-division assignment, such as the management of Internal Affairs or other assignments based on the needs of the department.

Working conditions: Appointees must be available to work shifts covering any 24-hour period, including holidays and weekends, at any assigned Sheriff's location. This position requires overtime as directed by the Sheriff. Duties may involve a continuous risk of physical violence. Appointees must have the ability to work in closely confined, noisy, and crowded areas for sustained periods of time, and must be able to be on call in case of emergency.

MINIMUM QUALIFICATIONS

Two (2) complete years of experience in class 8308/8508 Sheriff's Sergeant;
 AND

• Possession of a valid California Driver License.

This examination is open only to employees of the City and County of San Francisco Sheriff's Department who meet the Minimum Qualifications as of November 22, 2019.

HOW TO APPLY

Applications for City and County of San Francisco jobs are only accepted through an online process. Visit www.jobaps.com/sf to register an account (if you have not already done so) and begin the application process.

| ☐ Select the 8310/8510 Sheriff's Lieutenant job announcement | |
|--|---------|
| ☐ Select "Apply" and read and acknowledge the information | |
| ☐ Select either "I am a New User" if you have not previously registered, | , or "l |
| have Registered Previously" | ** |
| ☐ Follow instructions on the screen | |

Computers are available for the public (from 8:00 a.m. to 5:00 p.m. Monday through Friday) to file online applications in the lobby of the Dept. of Human Resources at 1 South Van Ness Avenue, 4th Floor, San Francisco.

Applicants may be contacted by email about this announcement and, therefore, it is their responsibility to ensure that their registered email address is accurate and kept up-to-date. Also, applicants must ensure that email from CCSF is not blocked on their computer by a spam filter. To prevent blocking, applicants should set up their email to accept CCSF mail from the following address: (@sfgov.org).

Applicants will receive a confirmation email that their online application has been received in response to every announcement for which they file. Applicants should retain this confirmation email for their records. Failure to receive this email means that the online application was not submitted or received. All work

experience, education, training and other information substantiating how you meet the minimum qualifications must be included on your application by the filing deadline. Information submitted after the filing deadline will not be considered in determining whether you meet the minimum qualifications.

Applications completed improperly may be cause for ineligibility or disqualification.

If you have any questions regarding this recruitment or application process, please contact the exam analyst, Liezel Cruz, by telephone at 415-551-8947 or by email at Liezel.Cruz@sfgov.org.

SELECTION PROCEDURES

EXAMINATION PREPARATION GUIDE

A description of the examination components, including component weights, will be included in the Preparation Guide. The Preparation Guide will also list the job-related task clusters from which examination tasks will be simulated. It will also identify knowledge and abilities that may be evaluated by each test component. The Preparation Guide will be available at least 30 days prior to the administration of the examination. Qualified applicants will be notified via email when the Preparation Guide becomes available.

TESTING INFORMATION

Qualified applicants will be notified by e-mail of the exact date, time and location of the examination. The test components are tentatively scheduled to be administered in the week of February 10, 2020.

ELIGIBLE LIST/SCORE REPORT

A confidential eligible list of applicant names that have passed the civil service examination process will be created, and used for certification purposes only. An examination score report will be established, so applicants can view the ranks, final scores and number of eligible candidates. Applicant information, including names of applicants on the eligible list, shall not be made public unless required by law. However, an eligible list shall be made available for public inspection,

upon request, once the eligible list is exhausted or expired and referrals resolved. The eligible list/score report resulting from this civil service examination process is subject to change after adoption (e.g., as a result of appeals), as directed by the Human Resources Director or the Civil Service Commission.

The duration of the eligible list resulting from this examination process will be 24 months, and may be extended with the approval of the Human Resources Director.

Upon approval of the Human Resource Director (see Civil Service Rule 111A.26.5), the eligible list/score report resulting from this announcement may be used by other departments that also use this classification or a similar classification. To find other Departments which use this classification, please see https://sfdhr.org/sites/default/files/documents/Forms-Documents/Position-Count-by-Job-Codes.pdf.

CERTIFICATION RULE

The certification rule for the eligible list resulting from this examination will be Rule of Three Scores. The hiring department may administer additional selection procedures at the time of certification before making a final hiring decision.

REFERENCE MATERIALS

Knowledge gained from the following sources (and also the ability to apply that knowledge) may be measured in one or more of the examination components. Please note, however, that the test content may also be based on additional sources such as experience expected to have been gained on the job, etc.

A. Collective Bargaining Agreement between the City & County of San Francisco and the San Francisco Deputy Sheriffs' Association, Unit 12A (July 1, 2019 - June 30, 2022)

Link: https://sfdhr.org/sites/default/files/documents/MOUs/DSA-2019-MOU.pdf
B. Collective Bargaining Agreement between the City & County of San Francisco and the San Francisco Sheriffs' Managers and Supervisors Association, Unit 12B (July 1, 2019 - June 30, 2022)

Link: https://sfdhr.org/sites/default/files/documents/MOUs/Sheriffs-Managers-and-Supervisors-Association-MOU-2019-2022.pdf

C. Collective Bargaining Agreement between the City & County of San Francisco and the Service Employee International Union (July 1, 2019 – June 30, 2022) Link: https://sfdhr.org/sites/default/files/documents/MOUs/SEIU-Local-1021-MOU-2019-2022.pdf

D. Title 15 of the California Code of Regulations, Adult Detention Facilities - Minimum Standards for Local Detention Facilities, Division 1, Chapter 1, Subchapter 4: Articles 1-7; Article 8 Section 1100-1101; Article 9 Section 1140-1144; Articles 11-15. (Effective 10/01/19)

Link: http://www.bscc.ca.gov/wp-content/uploads/Adult-Title-15-Regulations-Effective-10.1.2019.pdf

E. Title 24 of the California Code of Regulations (v.8/2015), Adult Detention Facilities – Minimum Standards for Local Detention Facilities: Part 1, Section 13-102(A) and 13-102 (C); Part 2, Section 1231.1

Link: http://www.bscc.ca.gov/wp-content/uploads/Adult-Title-24-Part-1-Sept-2017-Part-2-July-2018.pdf

- F. Selected materials from the California Penal Code, Code of Civil Procedures, Family Code, Government Code, Labor Code, Welfare and Institution Code. The specific statutes will be provided by the department.
- G. Selected materials from the San Francisco Sheriff's Department Division Manuals and Policies & Procedures.
- H. Book: Supervision of Police Personnel, Ninth Edition, Nathan F. lannone, Marvin D. lannone, and Jeff Bernstein. ISBN-13: 978-0-13-518623-7. Candidates must purchase this book at their own expense.

Applicants are responsible for obtaining reference material A, B, C, D, E & F (listed above) online, G (listed above) on Citrix. Specific code sections will be provided to candidates via e-mail at a later date and H must be purchased at own expense. Candidates will not be tested on any changes made to the above-listed sources after January 01, 2020

REASONABLE ACCOMMODATION REQUEST

Qualified candidates with disabilities requiring reasonable accommodation for this examination process must contact the examination analyst as soon as possible by e-mailing Liezel.Cruz@sfgov.org, by calling 415-551-8947 (voice) or if hearing impaired, 415-557-4810 (TDD), or by sending a fax to 415-557-4967.

Information on requesting reasonable accommodation for persons with disabilities can be found at: https://sfdhr.org/information-about-hiring-process#applicantswithdisabilities

CONVICTION HISTORY

As a *finalist* for a job, you will be fingerprinted, and your fingerprints will be sent to the California Department of Justice (DOJ) and the Federal Bureau of Investigation (FBI). The resulting report of your conviction history (if any) will be used to determine whether the nature of your conviction (or arrest, in limited circumstances) conflicts with the specific duties and responsibilities of the job for which you are a *finalist*. If a conflict exists, you will be asked to present any evidence of rehabilitation that may mitigate the conflict, except when federal or state regulations bar employment in specific circumstances, such as:

- Candidates applying for positions with the Unified School District and the Community College District may be disqualified from consideration should their conviction history not meet the standards established under the California Education Code.
- Candidates applying for positions with the Recreation and Park Department may be disqualified from consideration should their conviction history not meet the standards established under California Public Resources Code 5164.

Having a conviction history does not automatically preclude you from a job with the City.

If you are selected as a *finalist*, the hiring department will contact you to schedule a fingerprinting appointment.

DISASTER SERVICE WORKERS

All City and County of San Francisco employees are designated Disaster Service Workers through state and local law (California Government Code Section 3100-3109). Employment with the City requires the affirmation of a loyalty oath to this effect. Employees are required to complete all Disaster Service Worker-related training as assigned, and to return to work as ordered in the event of an emergency.

CONCLUSION

This announcement is issued in accordance with Civil Service Commission Rules, Volume I, Miscellaneous Employees and the policies and procedures of the Department of Human Resources. These rules can be obtained at http://sfgov.org/civilservice/rules. Copies of this information can also be obtained at 1 South Van Ness, 4th Floor, and San Francisco, CA 94103.

An applicant/eligible that changes his or her contact information (name, mailing address, phone, etc.) after having filed an application must promptly go to CCSF's employment website: www.jobaps.com/sf. Click on the "Update My Contact Info" button located on the top of the page. Log in to your JobAps account by entering both your UserID & Password. Enter your new address/contact information. Click on the "Update Contact Information" button again (located at the very bottom of the page). Failure to maintain current contact information may result in loss of eligibility.

Applicants must be guided solely by the provisions of this announcement, including requirements, time periods and other particulars, except when superseded by federal, state or local laws, rules or regulations. Clerical errors may be corrected by posting the correction on the Department of Human Resources website at www.jobaps.com/sf.

Requests for an alternate test date may be considered in limited circumstances and must be submitted to the analyst listed in this announcement within five (5) calendar days from the issuance of the test date announcement.

Examination scores will be standardized.

Important employment information for the City and County of San Francisco can be obtained at http://www.sfdhr.org/index.aspx?page=20. or at 1 South Van Ness Avenue, 4th Floor.

After appointment to a permanent position, the employee must serve a probationary period during which the employee must demonstrate the ability to perform the work assigned to the position.

Veteran's Preference:

Information regarding requests for Veterans Preference can be found at: https://sfdhr.org/information-about-hiring-process#veteranspreference

Exam Type: Promotive Issued: November 8, 2019

Micki Callahan

Human Resources Director

Department of Human Resources

Recruitment ID Number: CBT-8310-903777

DHR/LC/415.551.8947

BENEFITS

All employees hired on or after January 10, 2009 will be required (pursuant to San Francisco Charter Section A8.432) to contribute 2% of pre-tax compensation to fund retiree healthcare. In addition, most employees are required to make a member contribution towards retirement, ranging from 7.5%-13.25% of compensation. For more information on these provisions, please contact the personnel office of the hiring agency.

For more information about benefits, please visit https://sfdhr.org/benefits-overview

Click on the link below to apply:

Fill out the Application NOW using the Internet.

Apply Online

Powered by JobAps

Attachment B

Re: Lieutenant exam

Cruz, Liezel (HRD) < liezel.cruz@sfgov.org>

Fri 1/17/2020 3:33 PM

To: Davis, Brock (SHF) < Brock.Davis@sfgov.org > Cc: Johnson, Dave (HRD) < dave.johnson@sfgov.org >

1 attachments (203 KB)
Response to Brock, Davis.pdf;

Hi Sergeant Davis,

Please see my attached response.

Thank you,

Liezel Cruz, Sr. HR Analyst Public Safety Team Department of Human Resources 415-551-8947

From: Durkan, Terence (SHF) < terence.durkan@sfgov.org>

Sent: Friday, January 17, 2020 9:49 AM

To: Davis, Brock (SHF) <Brock.Davis@sfgov.org> **Cc:** Cruz, Liezel (HRD) liezel.cruz@sfgov.org>

Subject: RE: Lieutenant exam

Hello Brock:

I did not receive your message. I am not involved in either the Sergeants or Lieutenants promotional exams as it is handled by the Department of Human Resources. I am copying Liezel Cruz who the DHR analyst assigned to this test.

I will ask that Liezel respond to your request.

Sincerely,

Terence.

Sgt. Terence Durkan
Personnel Manager
San Francisco Sheriff's Department
City Hall, Room 456
1 DR. Carlton B. Goodlett Pl.
San Francisco, Ca 94102-4676
Telephone: (415) 554-4461
Fax (415) 554-7050
Terence.durkan@sfgov.org

From: Davis, Brock (SHF) <Brock.Davis@sfgov.org>

Sent: Friday, January 17, 2020 9:38 AM

To: Durkan, Terence (SHF) < terence.durkan@sfgov.org>
Cc: Personnel Unit, SFSD (SHF) < sfsd.personnel@sfgov.org>

Subject: Lieutenant exam

Good morning Sergeant Durkan,

I left you a voicemail last week regarding the Lieutenant's exam. Briefly, I was out of the country during the announcement period, and I had no access to either my work or home email because I lost my phone at LAX on November 9, 2019 on my way to New Zealand and did not return home until December 3, 2019. I did not return to work until 12/08/2019.

Additionally, both mail addresses have the secondary level of security which require you to input a texted number received on my cell phone prior to gaining access to my emails. Unfortunately, this was impossible to do while I was out of the country.

I found out about the examination announcement late in December, and was resigned to not taking the exam until I spoke to Lieutenant Ramos at the beginning of January. He told me that he had a similar experience prior to the last Lieutenant's exam, and he was allowed to take it.

Similarly, I am asking for the same accommodation to take this exam because I was unaware of the final date to apply.

If necessary, I have documentation such as flight itineraries and lost phone Apple Case ID number in addition to SFSD payroll sheets.

Thanks for the opportunity to explain my position,

Sergeant B. Davis #1674

Attachment C

City and County of San Francisco Micki Callahan Human Resources Director



Department of Human Resources

Connecting People with Purpose

www.sfdhr.org

January 17, 2020

Davis Brock
Brock.Davis@sfgov.org

Dear Davis Brock:

This is in response to your January 17, 2020 email requesting to file an application for the 8310/8510 Sheriff's Lieutenant examination after the close of the official filing period.

As specified in the job announcement, the application filing period for 8310/8510 Sheriff's Lieutenant CBT-8310-903078 was from 9:00 AM on November 8, 2019 to 5:00 PM on November 22, 2019. However, you did not file an application during this time period.

We are bound by the terms of the job announcement as to the application filing period. This is the only way that we can ensure that we are being fair and consistent in treating any other Sheriff Department members who also failed to file an application during the filing period. Consequently, we must deny your appeal.

In accordance with Civil Service Commission [CSC] Rules, you have the option to appeal this decision to the CSC. Such an appeal must be filed within five days of receipt of this notice. Information on how to file an appeal is available on the CSC website at http://sfgov.org/civilservice/appeals.

Sincerely,

Liezel Cruz

Liezel Cruz Senior Human Resources Analyst

C: Dave Johnson, Public Safety Manager



CIVIL SERVICE COMMISSION CITY AND COUNTY OF SAN FRANCISCO

LONDON N. BREED MAYOR

Sent via US mail and Email.

January 23, 2020

ELIZABETH SALVESON PRESIDENT

> KATE FAVETTI VICE PRESIDENT

DOUGLAS S. CHAN COMMISSIONER

F. X. CROWLEY COMMISSIONER

JACQUELINE P. MINOR
COMMISSIONER

SANDRA ENG ACTING EXECUTIVE OFFICER



Subject

Register No. 0014-20-4: Appealing the Rejection to take the Promotional 8310/8510 Sheriff's Lieutenant Examination

Dear Brock A. Davis:

This is in response to your appeal submitted to the Civil Service Commission on January 21, 2020 appealing the rejection to take the promotional 8310/8510 Sheriff's Lieutenant examination. Your appeal has been forwarded to the Department of Human Resources for investigation and response to the Civil Service Commission.

If your appeal is timely and appropriate, the department will submit its staff report on this matter to the Civil Service Commission in the near future to request that it be scheduled for hearing. The Civil Service Commission generally meets on the 1st and 3rd Mondays of each month. You will receive notice of the meeting and the department's staff report on your appeal two Fridays before the hearing date via email, as you have requested on your appeal form. A hard copy of the report will also be available for your review at the Commission's offices located at 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102.

In the meantime, you may wish to compile any additional information you would like to submit to the Commission in support of your position. The deadline for receipt in the Commission office of any additional information you may wish to submit is 5:00 p.m. on the Tuesday preceding the meeting date (note that the Commission requires an original and nine copies of any supplemental/rebuttal materials you wish to submit—all double-sided, hole-punched, paper-clipped and numbered). Please be sure to redact your submission for any confidential or sensitive information (e.g., home addresses, home or cellular phone numbers, social security numbers, dates of birth, etc.), as it will be considered a public document.

You may contact me by email <u>Sandra.Eng@sfgov.org</u> or by phone at (415) 252-3247 if you have any questions. You may also access the Civil Service Commission's meeting calendar, and information regarding staff reports and meeting procedures, on the Commission's website at <u>www.sfgov.org/CivilService</u>.

Sincerely,

CIVIL SERVICE COMMISSION

SANDRA ENG

Acting Executive Officer



CIVIL SERVICE COMMISSION City and County of San Francisco

25 Van Ness Avenue, Suite 720 San Francisco, California 94102-6033 Executive Officer (415) 252-3247

| CS | C Register No. | |
|------|------------------------|---|
| 0014 | -20-4 | 2 |
| To: | | |
| X | M.Callaton | |
| CC: | J. Buick A. Blasbas | |
| | P. Johnson | 1 |

APPEAL TO THE CIVIL SERVICE COMMISSION

| the Civil Service Co designated number date or email date (v of Human Resources notification to the ap representative's orig accepted.) It is recon | opy of this form to the Executive Officer of mmission at the address above within the of days following the postmarked mailing whichever is applicable) of the Department of or Municipal Transportation Agency's opellant. The appellant's/authorized inal signature is required. (E-mail is not mmended that you include all relevant umentation in support of your appeal. | TYPE OF APPEAL: (Check One) X Examination Matters (by close of business on 5th working day) Employee Compensation Matters (by close of business on 7th working day) - Limited application Personal Service Contracts (Posting Period) Other Matters (i.e., Human Resources Director/Executive Officer Action) (30 Calendar days) Future Employability Recommendations (See Notice to Employee) | | | | | | | |
|---|--|--|--|-----------------------------------|--|--|--|--|--|
| Brock A. Davis | | 425 7th Street, S | an Francisco | , CA 94103 | (415) 575-4433 | | | | |
| Full Name of Appella | nt | Work Address | | | Work Telephone | | | | |
| 8310/8510 | Lieutenant Examination | San Francisco S | heriff's Depa | ırtment | \$ % ^ | | | | |
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| prefer Commission staf | be able to pick up a copy of the department's f to email you a copy of the meeting notice as | nd staff report, ple | ease provide y | our email ad | dress below. | | | | |
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| Does the basis of the previously presented Director? If so, plea | nis appeal include new information not in the appeal to the Human Resources use specify. | Check One: SFSD payroll of the phone packing | X Yes heets, flight | No titineraries, | o replacement cell | | | | |
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| Original Signature of CSC-12 (10/14) | Appellant or Authorized Representative Date Receive | NOISSIMHOD THE MEDICAL PROPERTY OF THE PROPERT | I SERVICE COmmis | Alc ssion; | Date | | | | |

State the basis of this appeal in detail. For more information about appeal rights and deadlines, please review the Civil Service Rules located on the Civil Service Commission's website at www.sfgov.org/CivilService.

Attached is documentation in support of my appeal to take the Lieutenant examination announced on November 8 2019. Specifically, the examination was announced on my RDO, 11/08/2019, and my last day at work as exhibited in the copies of County Jail #1 payroll reports was November 06, 2019. I did not return to work until December 8, 2019 also exhibited in the same payroll reports. I am not required to check SFSD email while not at work because I will not be paid to do so. I also later checked my personal email on file with SFSD/city & county, and I received no exam notice there. I was out of the country during the majority of the announcement period without a cell phone because I lost it at the LAX international terminal security checkpoint on November 9, 2019. Even if I regularly checked my department email, my opportunity to register for the exam would have been for a maximum of twenty-four hours, 11/8/19 - 11/9/19. My circumstance is not unique, and others have been allowed to register for previous examinations after the closing date due to a lack of notice. Specifically, Lieutenant Ramil Ramos #1838, while as a sergeant, was out of the country during the previous examination announcement period. He was allowed to register and take the exam after the close of the registration period. These accommodations have also been granted to many others at the same or different promotional levels. I only request a similar accommodation. I am not requesting an extraordinary accommodation such as taking a test after the original exam was already given, but even this has been granted in the past. I have also attached additional supporting documentation including flight itineraries and my replacement cell phone packing slip dated 12/6/2019. Thank you for your consideration.





III Delete



(V) Junk

Re: Lieutenant exam

San Francisco, Ca 94102-4676

Telephone: (415) 554-4461 Fax (415) 554-7050 Terence.durkan@sfgov.org

From: Davis, Brock (SHF) <Brock.Davis@sfgov.org>

Sent: Friday, January 17, 2020 9:38 AM

To: Durkan, Terence (SHF) <terence.durkan@sfgov.org> Cc: Personnel Unit, SFSD (SHF) <sfsd.personnel@sfgov.org>

Subject: Lieutenant exam

Good morning Sergeant Durkan,

I left you a voicemail last week regarding the Lieutenant's exam. Briefly, I was out of the country during the announcement period, and I had no access to either my work or home email because I lost my phone at LAX on November 9, 2019 on my way to New Zealand and did not return home until December 3, 2019. I did not return to work until 12/08/2019.

Additionally, both mail addresses have the secondary level of security which require you to input a texted number received on my cell phone prior to gaining access to my emails. Unfortunately, this was impossible to do while I was out of the country.

I found out about the examination announcement late in December, and was resigned to not taking the exam until I spoke to Lieutenant Ramos at the beginning of January. He told me that he had a similar experience prior to the last Lieutenant's exam, and he was allowed to take it.

Similarly, I am asking for the same accommodation to take this exam because I was unaware of the final date to apply.

If necessary, I have documentation such as flight itineraries and lost phone Apple Case ID number in addition to SFSD payroll sheets.

Thanks for the opportunity to explain my position.

Sergeant B. Davis #1674

San Francisco County Jail CJ1 Midnight Watch: Midnight 2300 - 0700 Roster Code: SHF1M Pay Period Date: Nov 2, 2019 to Nov 15, 2019

| Personnel Assigned | DSW# | Star# | Rank | SAT | SUN | MON | TUE | WED | THU | FRI | SAT | SUN | MON | TUE | WED | THU | FR |
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San Francisco County Jail CJ1 Midnight Watch: Midnight 2300 - 0700 Roster Code: SHF1M Pay Period Date: Nov 16, 2019 to Nov 29, 2019

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San Francisco County Jail CJ1 Midnight Watch: Midnight 2300 - 0700 Roster Code: SHF1M Pay Period Date :Nov 30, 2019 to Dec 13, 2019



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Fwd: Online check-in is open for your flight to Auckland - booking ref IAFKZH

Booking reference IAFKZH

Hi Katherine,

Online check-in is now open for your flight.

Check in online before the airport!

With online check-in select your seat, manage your checked baggage and print your boarding pass, all before you get to the airport.

Online check-in is open 24 hours to 90 minutes before the scheduled departure of your flight.

Check in now

Please note, home printed and mobile boarding passes are not accepted use at some airports. Boarding passes can be collected at the airport fron kiosk or counter.

View accepted forms of boarding passes at airports you are departing from

More about online check-in.

Your flight details

Los Angeles - Auckland

Depart 8:05pm Sat 9 Nov 2019

Arrive 6:00am Mon 11 Nov 2019

Duration 12h 55m

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Fwd: Online check-in is open for your flight to Los Angeles - booking ref IAFKZH

Online check-in is now open for your flight.

Check in online before the airport!

With online check-in select your seat, manage your checked baggage and print your boarding pass, all before you get to the airport.

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Please note, home printed and mobile boarding passes are not accepted use at some airports. Boarding passes can be collected at the airport fron kiosk or counter.

View accepted forms of boarding passes at airports you are departing from

More about online check-in.

Your flight details

Auckland - Los Angeles

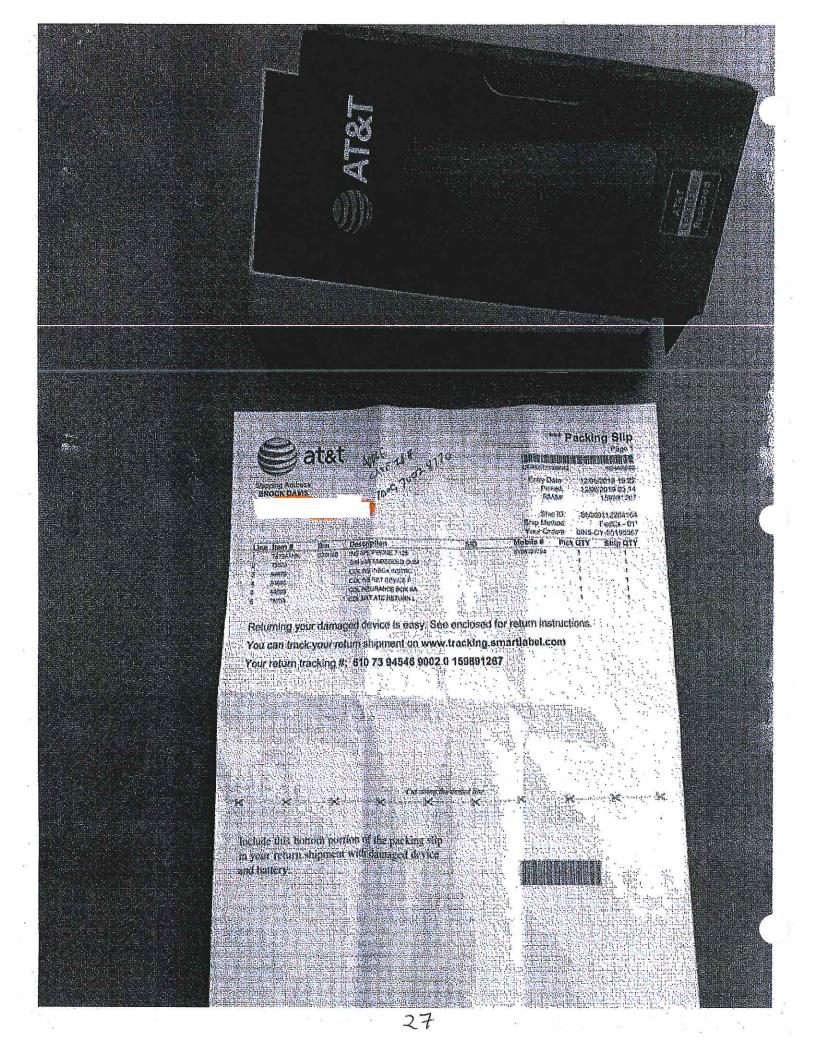
| Depar | rt | | Arrive | Duration |
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While you are there

Zealand

Los Angeles weather

| Wed 4 Dec | Thu 5 Dec | Fri 6 Dec | Sat 7 Dec |
|-------------------------|---------------------------|-------------|-------------|
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| with | or two | y | . Little |
| 64° F / 53° F Winds. | 64° F _/ /51° F | 66° F/51° F | 62° F / 51° |
| | Light | not | |
| Additional inforc | nation winds. | much | |





CIVIL SERVICE COMMISSION CITY AND COUNTY OF SAN FRANCISCO

LONDON N. BREED MAYOR

ELIZABETH SALVESON PRESIDENT

KATE FAVETTE VICE PRESIDENT

DOUGLAS S. CHAN COMMISSIONER

> F. X. CROWLEY COMMISSIONER

JACQUELINE P. MINOR COMMISSIONER

SANDRA ENG ACTING EXECUTIVE OFFICER

NOTICE OF RECEIPT OF APPEAL

DATE:

January 23, 2020

REGISTER NO .:

0014-20-4

APPELLANT:

BROCK A. DAVIS

Micki Callahan Human Resources Director Department of Human Resources 1 South Van Ness Avenue, 4th Floor San Francisco, CA 94103

Dear Ms. Callahan:

The Civil Service Commission has received the attached letter from Brock A. Davis, appealing his rejection to take the promotional 8310/8510 Sheriff's Lieutenant examination. Your review and action are required.

If this matter is not timely or appropriate, please submit CSC Form 13 "Action Request on Pending Appeal/Request," with supporting information and documentation to my attention at 25 Van Ness Avenue, Suite 720, San Francisco, CA 94102. CSC Form 13 is available on the Civil Service Commission's website at www.sfgov.org/CivilService under "Forms."

In the event that Brock A. Davis' appeal is timely and appropriate, the department is required to submit a staff report in response to the appeal within sixty (60) days so that the matter may be resolved in a timely manner. Accordingly, the staff report is due no later than 11 a.m. on March 26, 2020 so that it may be heard by the Civil Service Commission at its meeting on April 6, 2020. If you will be unable to transmit the staff report by the March 26th deadline, or if required departmental representatives will not be available to attend the April 6th meeting, please notify me by use of CSC Form 13 as soon as possible, with information regarding the reason for the postponement and a proposed alternate submission and/or hearing date.

Appellant: Brock A. Davis January 23, 2020 Page 2 of 2

You may contact me at <u>Sandra Eng@sfgov.org</u> or (415) 252-3247 if you have any questions. For more information regarding staff report requirements, meeting procedures or future meeting dates, please visit the Commission's website at <u>www.sfgov.org/CivilService</u>.

Sincerely,

CIVIL SERVICE COMMISSION

Sandra Eng

Acting Executive Officer

Attachment

Cc: Anna Biasbas, Department of Human Resources Jeanne Buick, Department of Human Resources Dave Johnson, Department of Human Resources Chief Deputy Sheriff Kevin T. Fisher-Paulson

Johnson, Dave (HRD)

From:

Woo, Amy (SHF)

Sent:

Monday, Fébruary 10, 2020 15:00

To:

Johnson, Dave (HRD)

Cc:

Sanford, Jamala (SHF); Durkan, Terence (SHF); Fisher-Paulson, Kevin (SHF)

Subject:

FW: 8310-8510 Sheriff's Lieutenant-Recruitment # CBT-8310-903078

Attachments:

10-08-2019-8310-8510 Sheriff's Lieutenant Recruitment Announcement..pdf

Hi Dave,

Below is the email notification that was sent out to notify SFSD Staff regarding the posting of the 8310/8510 Sheriff's Lieutenant Recruitment announcement.

Thanks, Amy

Amy Woo Senior Human Resources Analyst San Francisco Sheriff's Department City Hall, Room 456 1 DR. Carlton B. Goodlett Pl. San Francisco, Ca 94102-4676 Telephone: (415) 554-4012 Fax (415) 554-7050 amy.woo@sfgov.org

From: Durkan, Terence (SHF) < terence.durkan@sfgov.org>

Sent: Friday, November 8, 2019 10:20 AM To: SFSD-Everyone <SFSD-Everyone@sfgov.org>

Subject: 8310-8510 Sheriff's Lieutenant-Recruitment # CBT-8310-903078

This is informational for all employees. Administrative supervisors please post the attachment(s) on all department muster boards and cover the information at all muster meetings.

Thank you.

8310/8510 Sheriff's Lieutenant Announcement Link https://www.jobapscloud.com/SF/sup/bulpreview.asp?R1=CBT&R2=8310&R3=903078

Sgt. Terence Durkan Personnel Manager San Francisco Sheriff's Department City Hall, Room 456 1 DR. Carlton B. Goodlett Pl. San Francisco, Ca 94102-4676

Telephone: (415) 554-4461 Fax (415) 554-7050 Terence.durkan@sfgov.org

Dear Ramil Ramos,

Your application for 8310/8510 Sheriff's Lieutenant, recruitment CBT-8310-902486, in the City and County of San Francisco was received on 11/20/2017 11:39:21 PM.

The filing deadline for this job is Dec 1 2017 4:00PM.

If you have any questions about this recruitment or your application status, or if you need to send additional verification information for this position, please contact the exam analyst, Noemi Herndon, at noemi.herndon@sfgov.org or by phone at (415) 551-8943

If you respond to this email with questions specific to this recruitment or your application, you will be directed to the analyst listed above. This email address is only for general questions and technical support for the application process.

If you have any questions regarding the application and selection process, please refer to the announcement. If you cannot locate the answer to your question, please contact the exam analyst listed above. Click here to view the Job Announcement.

Please be sure to keep a copy of your userid and password for your records. You will need them to access your account.

If you want to review your application, update your contact information or submit an application for another job, please return to the Employment Opportunities at http://www.jobaps.com/SF.

Notices of application status and referrals will be sent by email only in most situations. Applicants should not expect to be notified by phone or postal mail. In rare circumstances, a department may elect to contact you through other methods, however it is your responsibility to follow the instructions below to ensure you receive all relevant notifications. Extensions of deadlines or exceptions to policies will not be granted for applicants who miss an email notification sent to spam or other email folders.

Please set your email to accept notices from the following addresses:

- @sfgov.org
- @sfdpw.org
- @sfport.com
- @flysfo.com
- @sfwater.org
- @sfdph.org
- @asianart.org
- @sfmta.com
- @sfpl.org

@sfusd.edu

@dcyf.org

@first5sf.org

Thank you again for your application.

City and County of San Francisco