

Customer Connect

866-901-3212 (Option 1)

The **Customer Connect** is ready to help employers enroll in EFT payment processing, and answer questions about:

- Completing the enrollment form
- Formatting the EFT test file and addenda record
- Test file results
- Correcting test file errors
- Banking information as appropriate

SDU Website

www.casdu.com

The SDU website provides the following services:

- Register to make payments
- Make payments on behalf of your employees
- View automated payment history

Employer Resource Center

www.childsup.ca.gov/Employer.aspx

The Employer Resource Center is a one-stop-shop for information and forms that employers need when one or more employees pay child support.



SDU FOR YOU !

The State Disbursement Unit

**A simple and effective
payment system for
California employers**

Edmund G. Brown Jr., Governor

State of California

Diana S. Dooley, Secretary

California Health and Human Services Agency

Alisha S. Griffin, Director

California Department of Child Support Services

Toll-free (866) 901-3212 (Option 1)

TTY Toll-free (866) 399-4096

www.childsup.ca.gov

SDU EMPLOYER SDU10 (7/2016)





SDU FOR YOU !

Making the business of doing business easier

Under state and federal law, employers are required to remit all California child support income withholding payments to the California State Disbursement Unit (SDU). Employers no longer issue payments to any of the many local child support agencies or to parents of privately managed child support cases. The support payments are all conveniently sent to one source, the SDU. The SDU provides accurate, uniform and innovative collection and disbursement services. If you are required to pay your tax or employment obligations to the California Franchise Tax Board (FTB) or the Employment Development Department (EDD) using EFT, then California law also requires you to make your child support income withholding payments by EFT. (CA Family Code section 17309.5)

Why are child support payments processed this way?

Federal law—*US Code 42 USC 654B*—requires all states to have a central location for processing child support payments, including all employer wage assignments.

The SDU:

- Increases the accuracy of child support records
- Speeds payment processing
- Streamlines wage assignment processing for employers

California's SDU is responsible for collection and processing of the following types of child support payments:

- All payments for cases being enforced by local child support agencies (full-service IV-D cases)
- All employer wage assignments, including those secured through private support orders

What does the SDU mean for your business?

Employers are required to remit all child support payments to the SDU.

Employers must send copies of all *FL 195 Order/Notice to Withhold Income for Child Support* to:

California State Disbursement Unit
P.O. Box 980218
West Sacramento, CA 95798

When the SDU receives an *FL 195*, employers are sent instructions for remitting the information required to process an employee's support payments. Payments will be returned to employers who fail to provide the required information.

If you have questions about the *FL 195*, contact **Customer Connect** at 866-901-3212 (Option 1).

Convenient Payment Options

Once an employer registers at www.casdu.com or 866-901-3212 (Option 1), the SDU can accept (debit) payments using your checking or savings account, or a Visa® or MasterCard® branded debit/credit card. No special training is needed. The system will prompt you for information.

The secure SDU website will lighten employers' burden by maintaining necessary data.

Your personal identification number (PIN) gives you complete control over your account information.

Safe, Simple and Accurate

Electronic payments can be 400 percent more accurate than paper payment processing.

All payments can be made in one place.

Pay anytime, day or night, while at the office, at home, and away on vacation.