



CITY AND COUNTY OF SAN FRANCISCO
DEPARTMENT OF CHILD SUPPORT SERVICES
617 Mission Street, San Francisco, CA 94105-3503 Tel. (415) 356-2700
Child Support Automated Information System 1-866-901-3212



LONDON N. BREED
MAYOR

KAREN M. ROYE
DIRECTOR

To our valued clients:

During this time of heightened health alert due to COVID-19 (coronavirus) our office is temporarily closed to the public until further notice.

We are available to assist you by phone. Please call us at **(866) 901-3212 if you have questions about your case or would like to make a payment. Our temporarily modified phone hours are Monday – Friday, 9am-3pm.**

Make your payments online at <https://childsupport.ca.gov/state-disbursement-unit/> or by calling **(866) 901-3212.**

If you are dropping off documents, please leave them in the mail slot.

Pending court matters and scheduled appointments will be rescheduled. Please do not contact the court. You will receive additional information from our office by phone and/or mail.

Information regarding your account is available through self-service options at <https://childsupport.ca.gov/customer-connect/>.

We appreciate your understanding while our community works together to stop the spread of COVID-19 (coronavirus). We look forward to seeing you soon.

Sincerely,
San Francisco Department of Child Support Services