

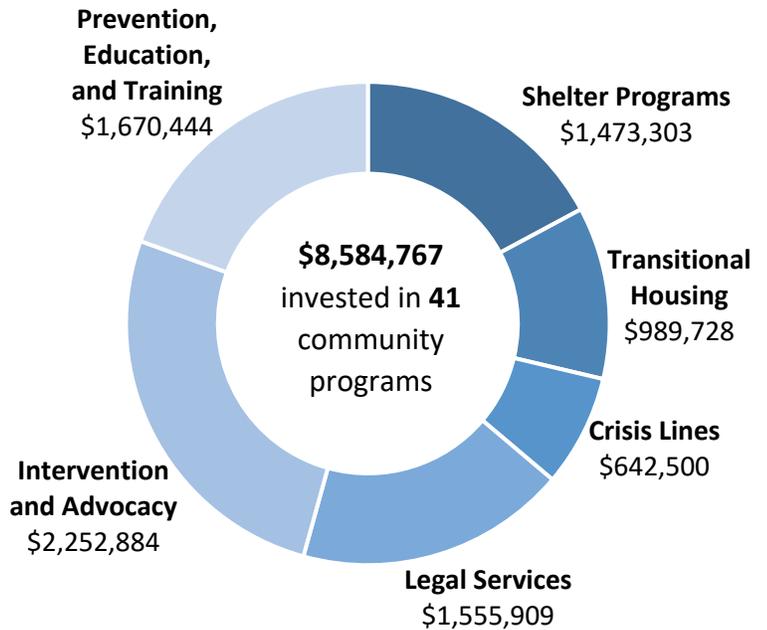


## GENDER-BASED VIOLENCE PREVENTION AND INTERVENTION GRANTS PROGRAM FY 2019-2020 PROGRAM HIGHLIGHTS

The Gender-Based Violence Prevention and Intervention (GBV) Grants Program is a significant programmatic investment of the Department on the Status of Women. The grants support community-based programs throughout San Francisco that provide essential violence prevention and intervention services to the community. Partner Agencies provide services to adults and youth, who are survivors of domestic violence, sexual assault, and human trafficking.

### Programs focus on six core service areas:

- Emergency Shelter
- Crisis Lines
- Intervention and Advocacy
- Prevention, Education, and Training
- Transitional Housing
- Legal Services



Partner Agencies served **14,501 individuals** and provided **49,589 hours** of supportive services.

 <p><b>Shelter Programs</b></p>	<ul style="list-style-type: none"> <li>- Provided <b>6,372</b> emergency bed nights and <b>22,176</b> transitional housing bed nights.</li> <li>- Turned away <b>2,150</b> women and children from emergency shelter and <b>709</b> women and children from transitional housing.</li> </ul>
<p><b>Transitional Housing</b></p> 	<ul style="list-style-type: none"> <li>- Reasons for turn away include lack of bed space, the shelter is not in a safe location for the survivor, the shelter was unable to accommodate the survivor's needs, or the survivor began but did not complete the intake process.</li> </ul>
 <p><b>Crisis Lines</b></p>	<ul style="list-style-type: none"> <li>- Fielded <b>2,632</b> service calls, <b>1,459</b> of which were crisis calls and 1,173 were calls from concerned individuals reaching out for resources to help others.</li> <li>- Crisis calls often involve hours of intervention services, including counseling and safety planning with survivors.</li> </ul>
<p><b>Legal Services</b></p> 	<ul style="list-style-type: none"> <li>- Provided <b>13,226</b> hours of legal and supportive services.</li> <li>- Services included assistance applying for restraining orders, court accompaniment, and support with immigration procedures.</li> </ul>
<p><b>Intervention and Advocacy</b></p> 	<ul style="list-style-type: none"> <li>- <b>11,760</b> hours of counseling and <b>24,603</b> hours of case management.</li> <li>- Advocates also provided safety planning, referrals, and support to empower survivors to heal from the violence they experienced and gain stability in their lives.</li> </ul>
<p><b>Prevention, Education, and Training</b></p> 	<ul style="list-style-type: none"> <li>- Funded <b>14</b> programs, which reached <b>3,953</b> Individuals.</li> <li>- Services included self-esteem and healthy relationship workshops, self-defense training, and job training for survivors of abuse.</li> </ul>

## COVID-19 IMPACTS

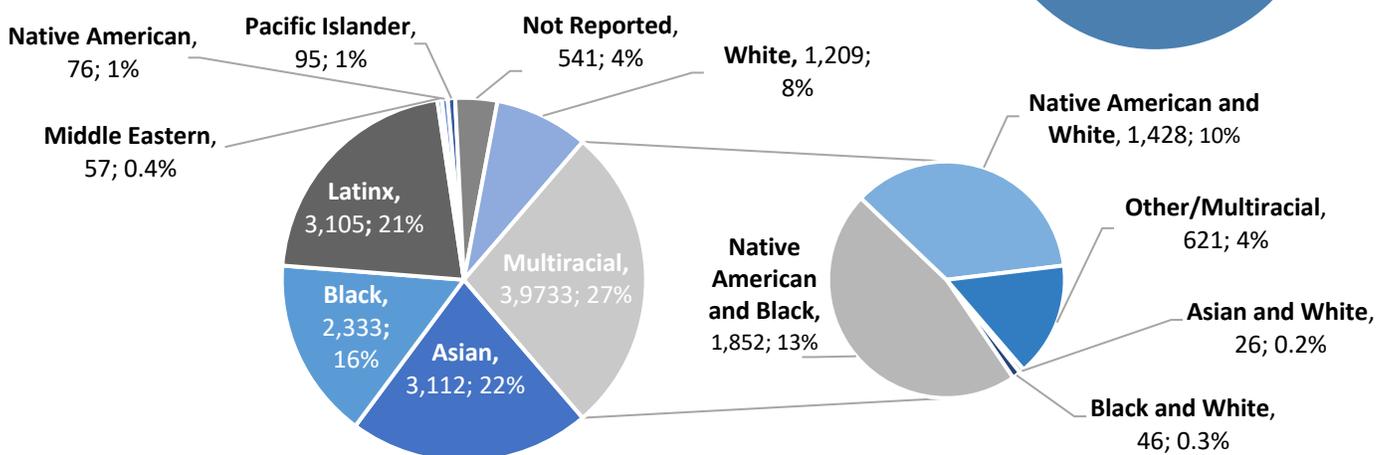
San Francisco has been greatly affected by the COVID-19 public health emergency, including the GBV Grants Program and our Partner Agencies, which faced new and quickly changing circumstances. The Department worked to ensure proper Personal Protective Equipment (PPE) was available for Partner Agencies and collaborated with other City Agencies to increase safe spaces for domestic violence survivors. Partner Agencies adjusted their methods of delivering services, which complicated processes and increased the time involved for routine tasks. For example, emergency shelter initially paused new client intake and then developed a system of stable pods to reduce transmission risk. Legal service providers often spent twice as much time supporting an individual remotely given a lack of access to technology among survivors and in the court system, language and interpretation delays, and requirements for signed hard copy documents. Concerns of confidentiality and lack of access to secure locations added to the barriers for clients. This impact is reflected throughout the program. While the number of clients served was 14,501, the hours of supportive services increased by nearly 16,000 hours from last year to nearly 50,000.

## PARTNER AGENCY HIGHLIGHT

Social isolation coupled with the extreme economic impact of this pandemic and barriers to accessing medical, social, and mental health services have taken a great toll on survivors of sexual violence. San Francisco Women Against Rape (SFWAR) has provided additional training to counselors to ensure they are well-equipped to support the needs of survivors during these challenging times.

## RACE AND ETHNICITY

The GBV Grants Program serves individuals from diverse communities across the city. This year, Partner Agencies collected more comprehensive race and ethnicity data from clients served. In FY 19-20, race and ethnicity was unknown for 4% of clients, compared to 25% in FY 18-19. Out of 14,501 clients served, no information was available on race and ethnicity for 541 individuals.



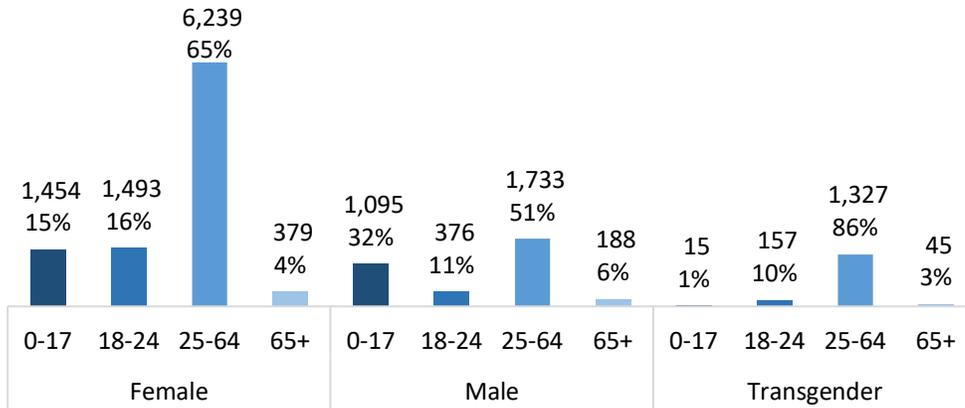
## GENDER IDENTITY

## PARTNER AGENCY HIGHLIGHT

With the shelter-in-place orders, WOMAN, Inc. received an increase in crisis line calls and online messages. They also fielded many calls from friends and family members concerned about their loved ones' safety. They have been working on how to better track the different ways people access their services considering some survivors are having to be creative in how they reach out for help.

## AGE

Five of the Prevention, Education, and Training programs and one Intervention and Advocacy program are oriented towards youth under 24 years old. Other programs cater to adults; however, they have no specific age restrictions.



## PARTNER AGENCY HIGHLIGHT

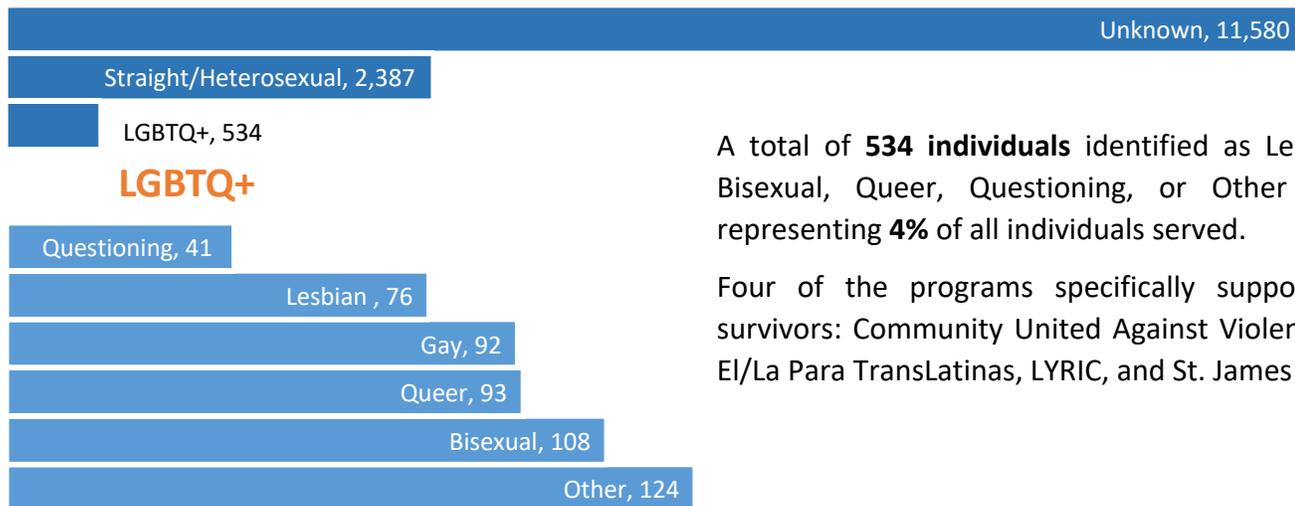
Since the arrival of the COVID-19 pandemic, Bay Area Legal Aid staff have spent significant time providing one-on-one technical assistance to fellow advocates and exchanging insights and expertise with community partners to identify and address the emerging and heightened needs of domestic violence survivors in this moment.

*"If it wasn't for Horizons and FAV, my family would have not been able to get groceries or a warm meal. I will always owe it to them for helping not only me, but my family survive."*

*"I am now educated on different types of abuse, warning signs of abuse and creating boundaries within relationships, something that I had never even heard about."*

Participants in Horizons Unlimited Females Against Violence (FAV)

## SEXUAL ORIENTATION



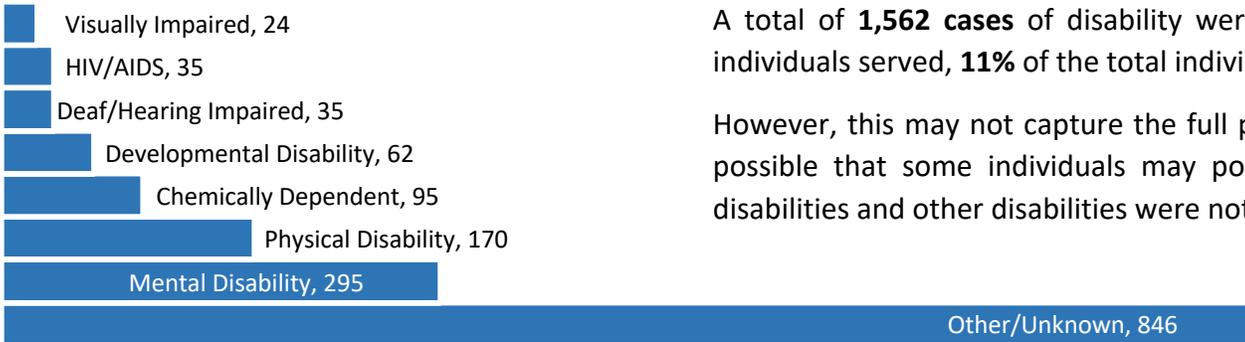
A total of **534 individuals** identified as Lesbian, Gay, Bisexual, Queer, Questioning, or Other (LGBTQ+), representing **4%** of all individuals served.

Four of the programs specifically support LGBTQ+ survivors: Community United Against Violence (CUAV), El/La Para TransLatinas, LYRIC, and St. James Infirmary.

## PARTNER AGENCY HIGHLIGHT

At the onset of county-wide and regional shelter-in-place orders, Community United Against Violence (CUAV) LGBTQ Community Building Program, saw immediate increases in requests for counseling and support groups as folks were dealing with intimate partner violence at home, and in some cases, with roommates. CUAV initiated a complete change to their daily activities and began rethinking and reworking their in-person counseling services, support groups, and day-to-day operations in order to meet their clients' immediate need for support and connection and accomplish their goals in a virtual environment.

## DISABILITY



A total of **1,562 cases** of disability were reported by individuals served, **11%** of the total individuals served.

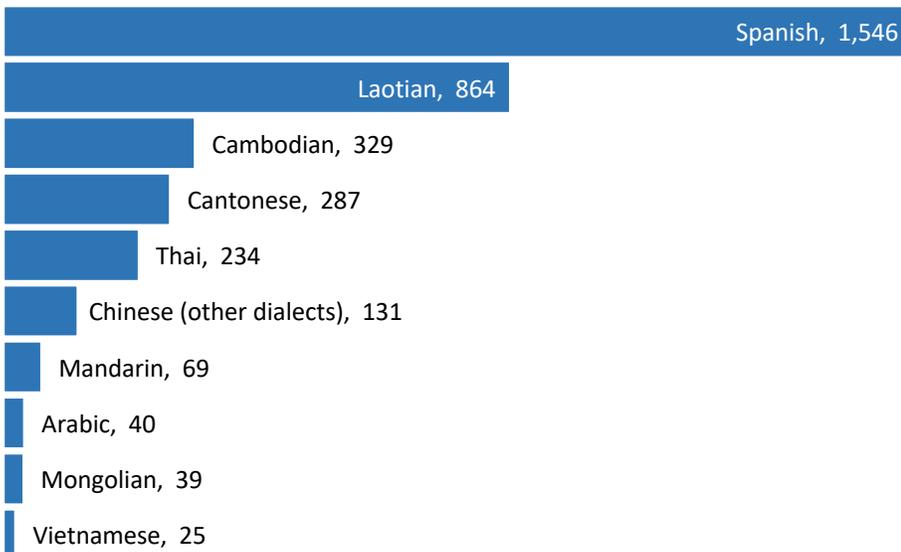
However, this may not capture the full picture, as it is possible that some individuals may possess multiple disabilities and other disabilities were not reported.

## PARTNER AGENCY HIGHLIGHT

The additional challenges of the pandemic increased the risk of domestic violence and diminished the availability of employment, financial and other resources that empower survivors to overcome abuse. La Casa de las Madres has adapted to continue providing services across all of their programs within the limitations the pandemic presents, especially in the domestic violence shelter, to ensure the health and safety of their clients and staff. While housing remains a challenge for many in San Francisco, La Casa is working hard to keep survivors housed, even if they need to leave their partner, and provide the support necessary to build a life away from abuse.

## LANGUAGE

Of the 14,501 individuals served, **3,802 individuals (26%)** spoke a language other than English. In total, clients spoke 29 different languages, the ten most frequently spoken other than English are shown below.



## PARTNER AGENCY HIGHLIGHT

Gum Moon Residence Hall partnered with SF New Deal to provide one hot meal, five days a week, ensuring residents had access to healthy food and fewer trips to the grocery store. Capital Restaurant in Chinatown prepared and delivered the meals directly to the facility. This was extremely beneficial for all of the residents, but especially senior residents, to help mitigate the risk of exposure to COVID-19.

For more information about the San Francisco Department on the Status of Women Gender-Based Violence Grants Program and other work to promote the equitable treatment and foster the advancement of women and girls throughout San Francisco, visit [sfgov.org/dosw](https://sfgov.org/dosw). If you are experiencing or have experienced domestic violence, sexual assault, stalking, or human trafficking, help is available. To talk to someone, contact:

San Francisco Women Against Rape  
Crisis Line: 415-647-7273  
[www.sfwar.org](https://www.sfwar.org)

WOMAN, Inc.  
Crisis Line: 415-864-4722  
[www.womaninc.org](https://www.womaninc.org)

La Casa de las Madres  
Crisis Line: 877-503-1850  
[www.lacasa.org](https://www.lacasa.org)