



Violence Against Women Prevention and Intervention (VAW) Grants Program
FY2012-2013 Year-End Performance Summary

In **Fiscal Year 2012-2013 (FY12-13)**, the Department on the Status of Women distributed grants totaling **\$3,298,927** to **31 programs** that provided services in **6 core service areas**: Crisis Lines, Intervention & Advocacy, Legal Services, Prevention & Education, Emergency Shelter, and Transitional Housing. During FY12-13, Partner Agencies served a total of **19,585 unduplicated individuals** and provided **39,116 hours** of supportive services.

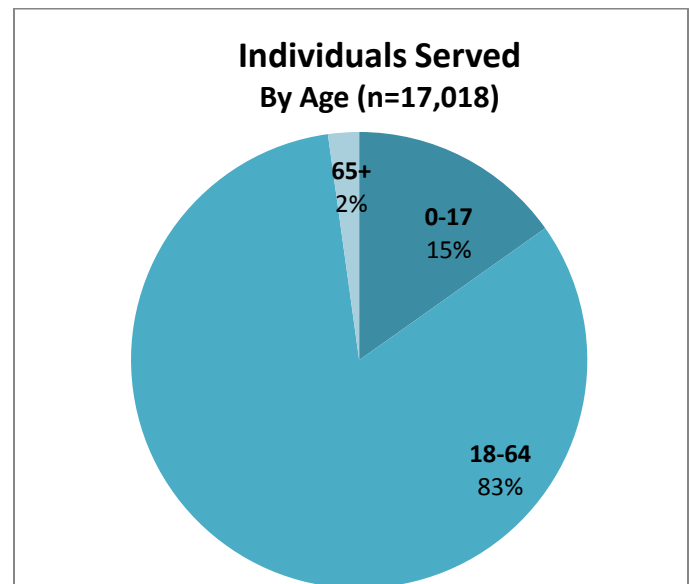
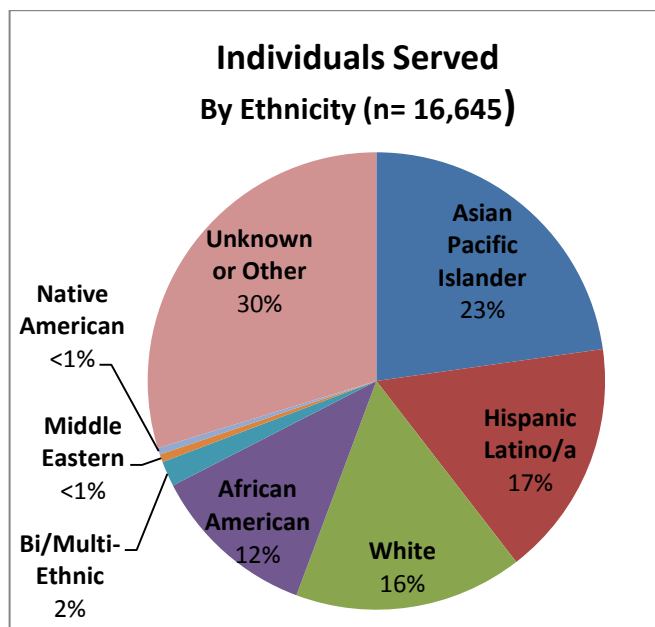
Unduplicated Individuals Served by Programs

Ethnicity and Age

Due to the confidential nature of the work, particularly for crisis line services, the ethnicity of many individuals served is unknown.

Ethnicity	Female	Male	Total	%
Asian Pacific Islander	2,587	1,203	3,790	23%
Hispanic Latino/a	2,605	184	2,789	17%
White	2,592	98	2,690	16%
African American	1,889	69	1,958	12%
Bi/Multi-Ethnic	241	56	297	2%
Middle Eastern	85	8	93	<1%
Native American	60	18	78	<1%
Unknown or Other	4,636	314	4,950	30%
Total	14,695	1,950	16,645	

Age	Female	Male	Total	%
0-17	1,587	997	2,584	15%
18-64	13,108	953	14,061	83%
65+	286	87	373	2%
Total	14,981	2,037	17,018	



Additional Characteristics

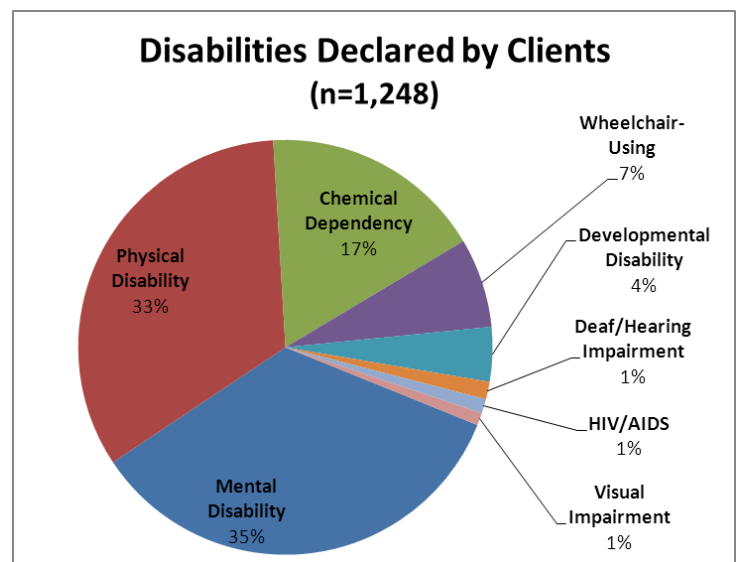
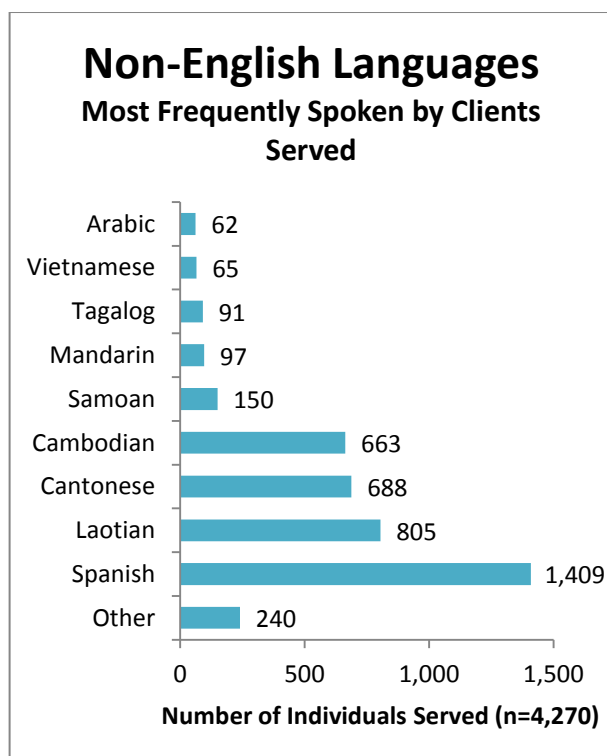
The strength of the Partner Agencies providing the services is in their capacity to serve such a broad array of community members. What follows is a summary of the disability status, sexual orientation and gender identification, and languages spoken by clients served by the VAW Grants Program Partner Agencies.

Of the **19,585 individuals served** during FY12-13, **4,270 individuals (22%) spoke a language other than English**. The left table below presents the most frequently spoken languages. A total of **679 individuals identified as Lesbian, Gay, Bisexual, or Transgender**, representing 4% of all individuals served. A total of **1,248 cases of disability were reported** by individuals served, though it is possible that some individuals may possess multiple disabilities, and other disabilities went undeclared.

Languages Spoken	Total	%
Spanish	1,409	33%
Laotian	805	19%
Cantonese	688	16%
Cambodian	663	16%
Samoan	150	4%
Mandarin	97	2%
Tagalog	91	2%
Vietnamese	65	2%
Arabic	62	1%
Other	240	6%
Total Non-English Speakers (22%)	4,270	100%

LGBT Identity	Total	%
Bisexual	159	23%
Gay	189	28%
Lesbian	209	31%
Transgender	122	18%
Total Unduplicated Individuals (3%)	679	100%

Disability	Total	%
Chemical Dependency	217	17%
Deaf/Hearing Impairment	17	1%
Developmental Disability	53	4%
HIV/AIDS	14	1%
Mental Disability	431	35%
Physical Disability	417	33%
Visual Impairment	12	1%
Wheelchair-Using	87	7%
Total Individuals with Disability (6%)	1,248	100%



SERVICES PROVIDED

Supportive Services

In FY12-13, the Department funded 31 programs operated by 24 Partner Agencies. These agencies submit quarterly reports tracking the number of service hours and bed nights provided, crisis line calls fielded, and individuals served. The cumulative figures reported are presented below.

Emergency Shelter and Transitional Housing constitute an important component of the VAW Grants Program. The agencies providing these services report on the number of bed nights, or the number of beds filled by clients each night. Over 12 months, 3 emergency shelters provided **6,814 bed nights** to women and their children escaping domestic violence, while 3 transitional housing programs and 1 permanent supportive housing program provided **15,029 bed nights** to women seeking long-term stability. Sadly, these shelters and programs **turned 1,665 individuals away** due to lack of space.

The Department funds two crisis lines, one for victims of domestic violence and the other for victims of sexual assault. These agencies fielded a total of **18,261 calls** during the fiscal year and provided **38%** more hours of services to survivors than in **FY11-12**.

The following chart illustrates the many ways Partner Agencies have provided critical services to populations in need and the breadth of services each program provides. For example, programs in the Education Service Area also provide case management and counseling. Emergency Shelters and Transitional Housing Programs provide counseling and case management in addition to housing. The Department funds this network of providers to deliver the full range of services needed by survivors of violence in the community.

FY 2012-2013	Primary Service Areas						
Services	Advocacy	Crisis Line	Education	Legal Services	Shelter	Trans. Housing	Total
Accompaniment	1,098	-	201	263	211	43	1,816
Advocacy	1,652	146	166	-	291	103	2,358
Case Management	1,631	-	1,093	-	617	595	3,936
Counseling (Individual)	3,157	-	554	-	818	699	5,228
Counseling (Group)	672	-	229	-	1,078	708	2,687
Crisis Intervention	160	1,491	61	-	-	-	1,712
Education	125	113	8,969	14	-	18	9,239
Information & Referrals	259	615	173	-	-	100	1,147
Legal	-	-	-	9,433	-	-	9,433
Outreach	316	127	1,107	-	-	10	1,560
Total Service Hours	9,070	2,492	12,553	9,710	3,015	2,276	39,116
Total Crisis Calls	-	18,261	-	-	-	-	18,261
Total Bed Nights	-	-	-	-	6,814	15,029	21,843
Shelter Turnaways	-	-	-	-	1,147	518	1,665
Technical Assistance	1,105	324	1,929	2,947	-	-	6,305
Individuals Served¹	7,476	5,657	5,299	750	200	203	19,585

¹ The number of individuals served in this chart reflects both the direct clients served by programs as well as non-clients, such as service providers receiving technical assistance or training from a Partner Agency. Demographic information was not requested for non-clients, and the charts and graphs in previous sections only reflect direct clients receiving services from Partner Agencies.

Description of Services

The VAW Partner Agencies provided a total of **39,116 hours** of supportive services across 6 core service areas during FY12-13, **11%** more service hours than were provided in FY11-12.

The Department provides funding for two **crisis lines** that operate 24 hours a day, 7 days a week to support survivors of violence in San Francisco. Crisis calls received by the domestic violence and sexual assault hotlines funded by the Department can involve hours of intervention services, including phone counseling and safety planning. Providers spent **2,492 hours** in FY12-13 on this critical service, or **6%** of total programming.

Following a crisis, clients may require long-term counseling and case management to gain stability in their lives. VAW Partner Agencies provided **7,915 hours** of counseling in FY12-13, **20%** of service hours provided, and **3,936 hours** of case management, **10%** of service hours provided. **Intervention and advocacy** programs funded by the Department provided a total of **9,070 hours** of supportive services, **23%** of total service hours. Advocates of these programs provided accompaniment, case management, safety planning, counseling, information, and referrals to empower survivors in leaving and healing from the violence they experienced.

The Department also funds 13 programs to provide **educational and therapeutic workshops** to survivors, youth, and those at risk in our community. Among the services provided are self-esteem and healthy relationship workshops for youth and young adults, self-defense training sessions for women, life-skills and support groups for survivors of abuse, and training on elder abuse for health and social service providers. Although these partner agencies primarily focus on prevention and outreach, often survivors and those at-risk come forward in need of crisis intervention and emotional support. These educational and therapeutic activities constitute **32% (12,553 hours)** of the supportive services provided by Partner Agencies.

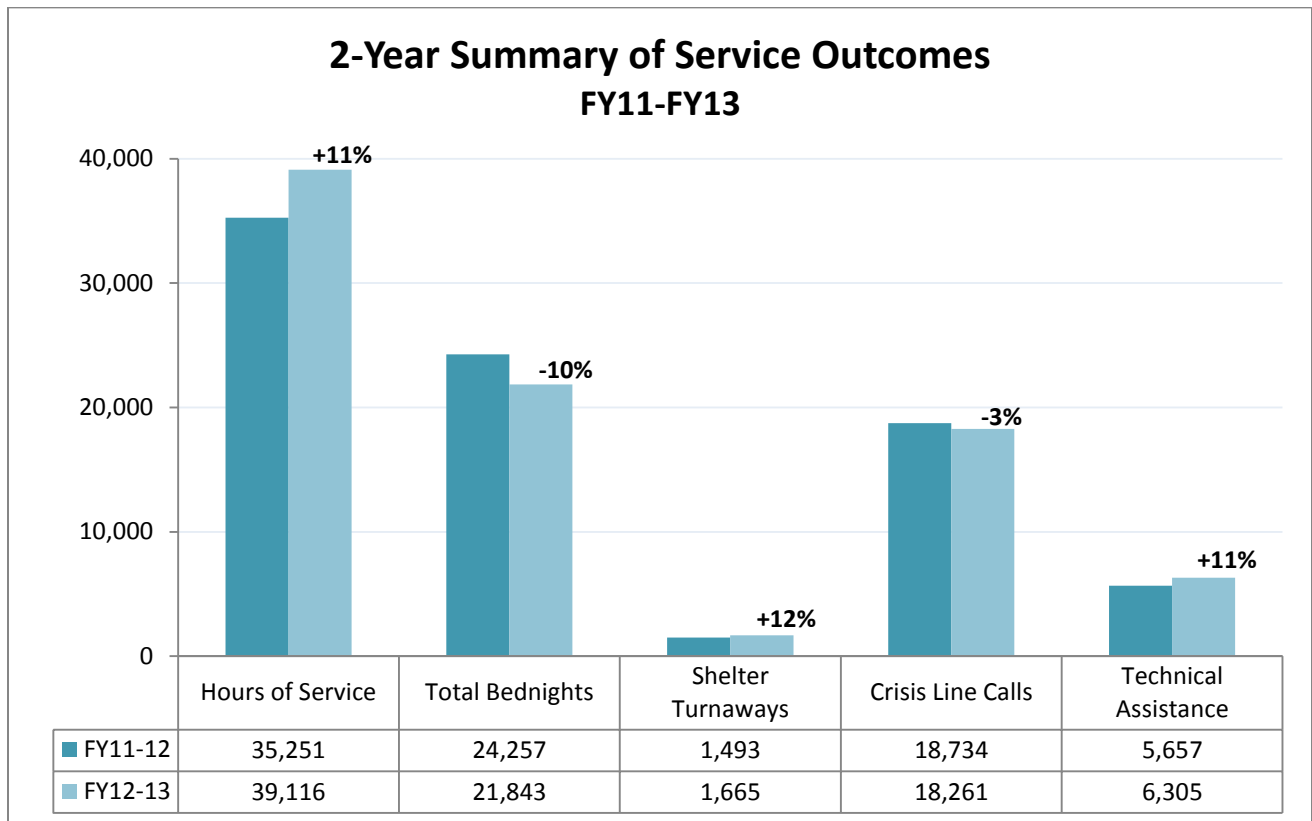
The Department funded four **legal services** agencies in FY12-13 that provided **9,433 hours** of supportive services, **24%** of the services provided by the VAW Grants Program. A few examples of common legal services provided by these agencies include assistance with applying for restraining orders, advocacy and court accompaniment during child custody cases, and support with immigration procedures.

Emergency shelter programs provided **3,015 hours** of service to survivors this year, constituting about **8%** of the service hours provided by the VAW Partner Agencies. **Transitional housing** agencies provided **2,276 hours** of supportive services, **6%** of the VAW Grants Program. Together these organizations supported **403 unduplicated clients** in FY12-13, providing case management, counseling, and advocacy services in addition to much needed shelter and housing.

Technical assistance is another type of service that the Department funds. Technical assistance includes training other service providers or volunteers about working with a specific population of clients, such as the elderly or LGBTQ clients. It may also include translation services, as well as supporting other agencies with cases. Though technical assistance hours do not directly support clients, training staff is a necessary component of ensuring high-quality, culturally-appropriate services. This year VAW Partner Agencies provided **6,305 hours** of technical assistance.

2-YEAR PROGRAM COMPARISON

The following graph compares service outcomes for **FY11-12** and **FY12-13**.



Although it appears that “Total Bed Nights” provided and “Crisis Line Calls” fielded decreased, Department staff verified that this apparent change was in fact due to several agencies having modified the way in which they track their service data rather than a reduction in services provided to the community. This also accounts for the nominal decrease in number of unduplicated individuals served, as one major amendment to the data collection process this year involved creating a more sophisticated method to track duplication of clients.

Overall during FY12-13, the VAW Partner Agencies significantly increased the services they provide to the City and County of San Francisco by 11% collectively. This reflects the increase in funding made available to the VAW Partner Agencies this year as well as San Francisco’s long-standing commitment to supporting women and addressing violence in the community.

Partner Agencies	
Crisis Line Services	
S.F. Women Against Rape	Sexual Assault Crisis Line
W.O.M.A.N., Inc.	Domestic Violence Crisis Line
Intervention & Advocacy	
APA Family Support Services	Home Visitation
Donaldina Cameron House	Asian Domestic Violence Advocacy
Mujeres Unidas y Activas	Sanando el Alma
S.F. Women Against Rape	Sexual Assault Advocacy
W.O.M.A.N., Inc.	Therapy and Latina Case Management Program
Prevention, Education, & Training	
Arab Cultural & Community Center	The Women's Program/Domestic Violence Awareness
Asian Pacific Islander Legal Outreach	Asian Anti-Trafficking Collaborative
Community United Against Violence	LBT Women's Prevention & Education Project
Community Youth Center	Young Asian Women Against Violence
Filipino Community Center	Babae Domestic Violence Program
Glide	Glide/Wells Fargo Women's Center
Horizons Unlimited	Females Against Violence Peer Leadership Program
Institute on Aging	Preventing Domestic Violence Late in Life
LYRIC	Queer Young Women's Health & Safety Project
Mission Neighborhood Centers, Inc.	Real Arising Issues Creating Empowered Students
S.F. Women Against Rape	Sexual Assault Education
S.F. Women Against Rape	Students Talking About Non-Violent Dating
Women in Dialogue	In Defense of Prostitute Women's Safety
Legal Services	
Asian Pacific Islander Legal Outreach	Asian/Pacific Islander Domestic Violence Project
Bay Area Legal Aid	Domestic Violence Legal Services
S.F. Bar Volunteer Legal Services	Cooperative Restraining Order Clinic
S.F. Bar Volunteer Legal Services	Justice & Diversity Center: Legal Services Programs
Emergency Shelter Programs	
Asian Women's Shelter	Domestic Violence Shelter Program
La Casa de las Madres	Domestic Violence Shelter Services
St. Vincent de Paul – Riley Center	Rosalie House
Transitional Housing	
Gum Moon Women's Residence	Transitional Housing for Immigrant DV Survivors
Jewish Family and Children's Services	Dream House
Mary Elizabeth Inn	INNroads
St. Vincent de Paul – Riley Center	Brennan House