



THE OFFICE OF CITIZEN COMPLAINTS

STATISTICAL REPORT

First Quarter 2004

Included In This Document

Comprehensive Statistical Report
Comparative Overview of Caseload
Complaints and Allegations by Unit
Findings in Allegations Closed

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**COMPREHENSIVE STATISTICAL REPORT
FIRST QUARTER 2004**

	JAN	FEB	MAR	2ND	3RD	4TH	YTD
CASES OPENED							
Cases Opened	55	54	73	--	--	--	182
Merged/Voided	2	4	2	--	--	--	8
ADJUSTED TOTAL	53	50	71	0	0	0	174
CASES CLOSED, BY YEAR CASE WAS FILED							
2000	0	3	2	--	--	--	5
2002	61	37	29	--	--	--	127
2003	13	14	25	--	--	--	52
TOTAL	74	54	56	0	0	0	184
CASES PENDING, BY YEAR CASE WAS FILED							
1998	1	1	1	--	--	--	1
2001	1	1	1	--	--	--	1
2002	18	15	13	--	--	--	13
2003	323	286	257	--	--	--	257
2004	42	82	130	--	--	--	130
TOTAL	385	385	402	0	0	0	402
CASES OUTSIDE OCC JURISDICTION							
	8	7	3	--	--	--	18
CASES SUSTAINED							
	9	5	9	--	--	--	23

**COMPARATIVE OVERVIEW OF CASELOAD
FIRST QUARTER 2002 - FIRST QUARTER 2004**

	2004	2003	2002
CASES OPENED			
January	55	109	87
February	54	79	62
March	73	137	74
2nd Quarter	--	--	--
3rd Quarter	--	--	--
4th Quarter	--	--	--
YTD TOTAL	182	325	223
CASES CLOSED			
January	74	64	65
February	54	85	73
March	56	77	67
2nd Quarter	--	--	--
3rd Quarter	--	--	--
4th Quarter	--	--	--
YTD TOTAL	184	226	205
CASES PENDING			
January	385	308	272
February	385	302	261
March	402	362	268
April	--	--	--
May	--	--	--
June	--	--	--
July	--	--	--
August	--	--	--
September	--	--	--
October	--	--	--
November	--	--	--
December	--	--	--
CASES SUSTAINED			
January	9	2	5
February	5	11	7
March	9	13	5
2nd Quarter	--	--	--
3rd Quarter	--	--	--
4th Quarter	--	--	--
YTD TOTAL	23	26	17

**COMPLAINTS AND ALLEGATIONS BY UNIT
FIRST QUARTER 2004**

SFPD UNIT NAME	TOTAL COMPLAINTS	ALLEGATION TYPES										TOTAL ALLEGATIONS	OFFICERS INVOLVED
		UF	UA	CRD	ND	RS	SS	D	PRO	POL	TF		
2N NOISE ABATEMENT UNIT	1	0	1	0	1	0	0	0	0	0	0	2	1
3A CENTRAL STATION	13	2	30	8	11	0	4	3	0	0	0	58	16
3B SOUTHERN STATION	21	6	23	21	11	0	0	1	0	0	0	62	27
3C BAYVIEW STATION	9	2	4	6	11	0	0	1	0	0	0	24	16
3D MISSION STATION	12	7	14	11	10	0	2	0	0	0	0	44	17
3E NORTHERN STATION	11	4	9	9	7	1	0	2	0	0	0	32	15
3F PARK STATION	10	3	9	8	10	0	0	0	0	0	0	30	18
3G RICHMOND STATION	4	0	2	2	0	0	0	3	0	0	0	8	4
3H INGLESIDE STATION	5	1	12	5	1	1	0	0	0	0	0	20	10
3I TARAVAL STATION	8	4	4	4	4	1	0	2	0	0	0	21	10
3J TENDERLOIN TASK FORCE	14	10	31	10	10	0	1	3	0	0	0	65	30
3M MUNI DIVISION	1	0	2	2	0	0	0	0	0	0	0	4	2
3Z 10B PROGRAMS (A - J)	1	0	0	0	0	0	0	1	0	0	0	1	1
4B ENFORCEMENT & INVESTIGATION (SOLOS)	2	0	1	1	0	0	0	0	0	0	0	2	2
4T CRIME PREVENTION COMPANY	1	0	1	0	0	0	0	0	0	0	0	1	1
4Z TRAFFIC 10B PROGRAMS (Co. A - J)	1	0	0	1	0	0	0	0	0	0	0	1	1
5C AUTO SECTION	1	0	0	1	0	0	0	0	0	0	0	1	1
5N NARCOTICS	4	2	0	2	9	1	0	0	0	0	0	14	7
5T JUVENILE DIVISION	2	0	0	1	1	0	0	0	0	0	0	3	2
AB AIRPORT BUREAU	4	1	2	3	0	0	0	1	0	0	0	12	8
UK UNKNOWN ASSIGNMENT	63	21	50	39	46	2	2	6	0	0	0	166	45
TOTALS	188	63	195	134	132	6	9	23	0	0	0	571	234

DEFINITION OF ALLEGATION TYPES

- UF Unnecessary Force
- UA Unwarranted Action
- CRD Conduct Reflecting Discredit
- ND Neglect of Duty
- RS Racial Slur
- SS Sexual Slur
- D Discourtesy
- PRO Procedure
- POL Policy
- TF Training Failure

COMPLAINTS AND ALLEGATIONS BY UNIT
FIRST QUARTER 2003
(FOR COMPARISON)

SFPD UNIT NAME	TOTAL COMPLAINTS	ALLEGATION TYPES										TOTAL ALLEGATIONS	OFFICERS INVOLVED
		UF	UA	CRD	ND	RS	SS	D	PRO	POL	TF		
1A CHIEF'S OFFICE	2	0	0	1	1	0	0	1	0	0	0	3	2
2A SUPPORT SERVICES	1	1	0	1	0	0	0	0	0	0	0	2	1
3A CENTRAL STATION	19	1	29	22	29	2	2	7	0	0	0	92	29
3B SOUTHERN STATION	36	12	47	38	41	2	1	6	0	0	0	147	57
3C BAYVIEW STATION	31	17	61	32	27	2	1	13	0	0	0	153	51
3D MISSION STATION	36	31	65	25	56	1	0	9	0	0	0	187	75
3E NORTHERN STATION	25	13	47	16	36	0	0	4	0	0	0	116	48
3F PARK STATION	8	5	15	9	13	0	0	1	0	0	0	43	15
3G RICHMOND STATION	5	0	4	5	8	0	0	1	0	0	0	18	8
3H INGLESIDE STATION	19	14	48	16	25	0	0	1	0	0	0	104	43
3I TARAVAL STATION	13	4	31	18	21	2	0	4	0	0	0	80	25
3J TENDERLOIN TASK FORCE	17	13	39	11	28	0	1	8	0	0	0	100	36
3M MUNI DIVISION	1	0	1	1	0	0	0	0	0	0	0	2	1
3X PATROL BUREAU HQ'S	1	0	2	2	5	0	0	0	0	0	0	9	1
4B ENFORCEMENT & INVESTIGATION (SOLOS)	3	2	2	2	0	0	0	1	0	0	0	7	3
4K SPECIAL MOTORCYCLE	3	0	5	2	1	0	0	0	0	0	0	8	3
4T CRIME PREVENTION COMPANY	4	2	3	2	0	0	0	0	0	0	0	7	4
4X SPECIAL OPERATIONS HQ'S	1	0	0	0	1	0	0	0	0	0	0	1	1
5A INVESTIGATIONS BUREAU	1	0	0	1	0	0	0	1	0	0	0	2	2
5B HIT & RUN	1	0	0	0	1	0	0	0	0	0	0	1	1
5D BURGLARY SECTION	1	0	3	0	2	0	0	0	0	0	0	5	2
5G GENERAL WORK SECTION	2	0	1	0	2	0	0	0	0	0	0	3	2
5N NARCOTICS	9	3	22	8	9	0	0	1	0	0	0	43	17
5T JUVENILE DIVISION	1	0	1	1	1	0	0	0	0	0	0	3	1
5W DOMESTIC VIOLENCE UNIT	1	0	0	0	1	0	0	0	0	0	0	1	1
AB AIRPORT BUREAU	4	0	5	4	3	0	0	0	0	0	0	12	5
UK UNKNOWN ASSIGNMENT	92	40	72	45	79	2	1	12	0	0	0	251	58
TOTALS	337	158	503	262	390	11	6	70	0	0	0	1400	492

DEFINITION OF ALLEGATION TYPES

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- PRO Procedure
- POL Policy
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**FINDINGS IN ALLEGATIONS CLOSED
FIRST QUARTER 2004**

NO FINDING	ALLEGATION TYPES							SUBTOTAL	POL/PRO	TF	TOTAL
	UF	UA	CRD	ND	RS	SS	D				
January	1	1	2	4	0	0	0	8	0	0	8
February	2	1	0	1	0	0	1	5	0	0	5
March	1	2	4	0	0	0	2	9	0	0	9
2nd Quarter	--	--	--	--	--	--	--	--	--	--	--
3rd Quarter	--	--	--	--	--	--	--	--	--	--	--
4th Quarter	--	--	--	--	--	--	--	--	--	--	--
YTD TOTAL	4	4	6	5	0	0	3	22	0	0	22

NO FINDING/WITHDRAWN	ALLEGATION TYPES							SUBTOTAL	POL/PRO	TF	TOTAL
	UF	UA	CRD	ND	RS	SS	D				
January	0	0	0	0	0	0	0	0	0	0	0
February	0	14	2	3	0	0	2	21	0	0	21
March	0	1	0	1	0	0	0	2	0	0	2
2nd Quarter	--	--	--	--	--	--	--	--	--	--	--
3rd Quarter	--	--	--	--	--	--	--	--	--	--	--
4th Quarter	--	--	--	--	--	--	--	--	--	--	--
YTD TOTAL	0	15	2	4	0	0	2	23	0	0	23

NOT SUSTAINED	ALLEGATION TYPES							SUBTOTAL	POL/PRO	TF	TOTAL
	UF	UA	CRD	ND	RS	SS	D				
January	22	32	43	82	2	1	9	191	0	0	191
February	35	64	22	29	0	0	10	160	0	0	160
March	25	80	42	44	0	2	11	204	1	0	205
2nd Quarter	--	--	--	--	--	--	--	--	--	--	--
3rd Quarter	--	--	--	--	--	--	--	--	--	--	--
4th Quarter	--	--	--	--	--	--	--	--	--	--	--
YTD TOTAL	82	176	107	155	2	3	30	555	1	0	556

PROPER CONDUCT	ALLEGATION TYPES							SUBTOTAL	POL/PRO	TF	TOTAL
	UF	UA	CRD	ND	RS	SS	D				
January	5	42	2	12	0	0	0	61	0	0	61
February	0	37	5	8	0	0	0	50	0	0	50
March	0	30	7	5	0	0	0	42	0	0	42
2nd Quarter	--	--	--	--	--	--	--	--	--	--	--
3rd Quarter	--	--	--	--	--	--	--	--	--	--	--
4th Quarter	--	--	--	--	--	--	--	--	--	--	--
YTD TOTAL	5	109	14	25	0	0	0	153	0	0	153

SUSTAINED	ALLEGATION TYPES							SUBTOTAL	POL/PRO	TF	TOTAL
	UF	UA	CRD	ND	RS	SS	D				
January	2	3	2	6	1	0	0	14	0	0	14
February	0	12	0	7	0	0	0	19	0	0	19
March	0	17	1	3	0	0	1	22	0	0	22
2nd Quarter	--	--	--	--	--	--	--	--	--	--	--
3rd Quarter	--	--	--	--	--	--	--	--	--	--	--
4th Quarter	--	--	--	--	--	--	--	--	--	--	--
YTD TOTAL	2	32	3	16	1	0	1	55	0	0	55

UNFOUNDED	ALLEGATION TYPES							SUBTOTAL	POL/PRO	TF	TOTAL
	UF	UA	CRD	ND	RS	SS	D				
January	0	3	4	1	0	0	0	8	1	0	9
February	2	1	1	0	0	0	0	4	0	0	4
March	0	0	0	1	0	0	0	1	0	0	1
2nd Quarter	--	--	--	--	--	--	--	--	--	--	--
3rd Quarter	--	--	--	--	--	--	--	--	--	--	--
4th Quarter	--	--	--	--	--	--	--	--	--	--	--
YTD TOTAL	2	4	5	2	0	0	0	13	1	0	14

DEFINITION OF ALLEGATION TYPES

UF Unnecessary Force
 UA Unwarranted Action
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