



CITY AND COUNTY OF SAN FRANCISCO  
**Department of Police Accountability**  
 1 SOUTH VAN NESS AVE., 8<sup>th</sup> FLOOR  
 SAN FRANCISCO, CA 94103



PAUL DAVID HENDERSON  
 EXECUTIVE DIRECTOR

**May 1, 2021**

President Malia Cohen and Members of the San Francisco Police Commission

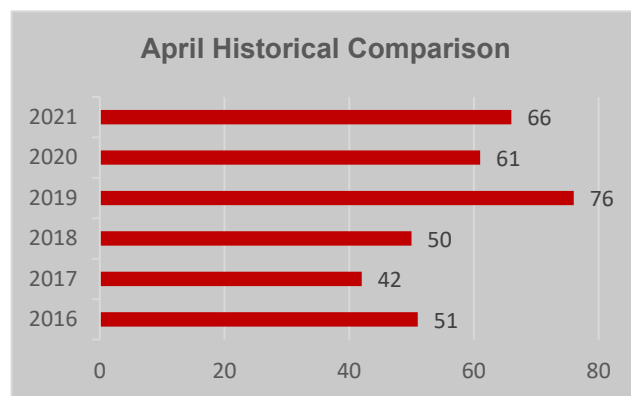
**Re: San Francisco Department of Police Accountability April 2021 Monthly Statistical Report**

Dear President Malia Cohen and San Francisco Police Commissioners:

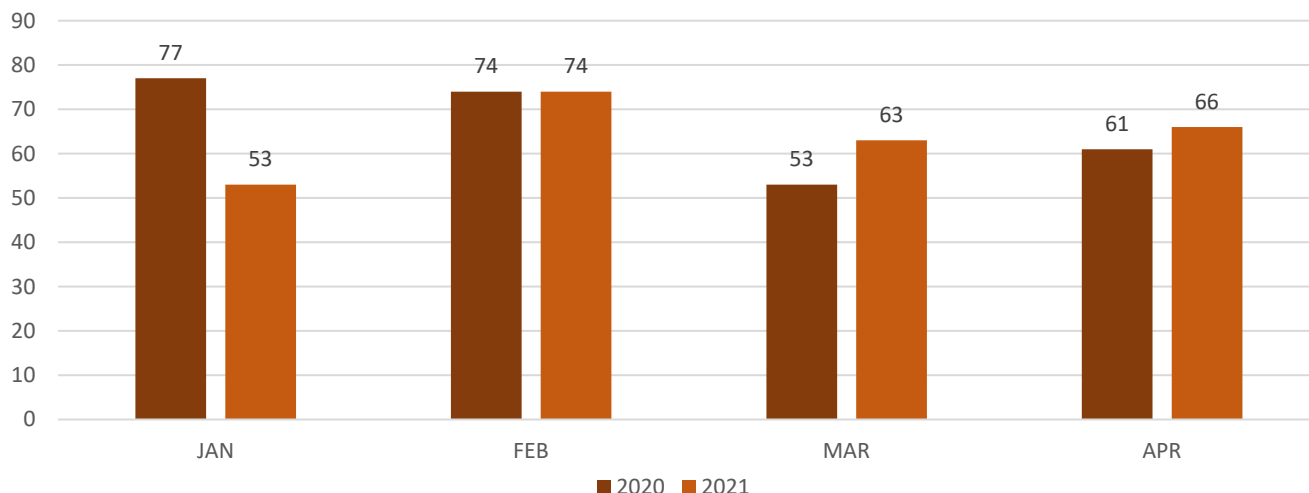
**Summary of Complaints Received in April 2021**

The Department of Police Accountability received **66** cases in **April 2021**, compared with **61** cases in the same period last year. The **April 2021** case total is **18%** higher the five-year average and **8%** higher than the previous year.

From January through April, the DPA received a total of **266** new cases, compared with the **265** cases filed during the same period in 2020. The April year to date case total represents a **0.4%** increase in new complaints over last year.



**Year to Date Monthly Comparison of Cases Received**



Most complaints were received over the phone and online.

### Complaint Method



Please find the attached table, which summarizes cases received in **April 2021**. The table is prepared in compliance with San Francisco City Charter section 4.136 and Police Commission Resolution number 97-04, which require the Department of Police Accountability (DPA) to provide the Police Commission with a monthly summary of cases received, including the number and type of complaints filed.

Sincerely,

Paul Henderson  
Executive Director

Attachments (1)

## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00046004-21	4/1/2021	Two officers failed to stop Emergency Medical Technician's from verbally abusing a homeless person and prevented the complainant from intervening failed to the le complainant. In addition, the officers did not provide her with any information regarding the incident.
00046005-21	4/1/2021	Officers at a district station failed to provide the complainant with an incident report statement form.
00046006-21	4/1/2021	Officers failed to investigate the complainant's theft of mail case.
00046007-21	4/1/2021	This complaint raises matters not rationally within the Department of Police Accountabilities jurisdiction
00046011-21	4/2/2021	This complaint raises matters not rationally within the Department of Police Accountabilities jurisdiction
00046012-21	4/2/2021	The complaint raised matters not rationally within Department of Police Accountabilities jurisdiction
00046014-21	4/2/2021	An officer stopped and illegally searched the complainant's bag. The complainant stated the officer behaved or spoke inappropriately. The complainant said officers harass him.
00046018-21	4/4/2021	Officers failed to respond promptly after a report of assault, battery, and homicidal threats.
00046023-21	4/5/2021	Officers failed to respond to the scene of an incident promptly.
00046024-21	4/5/2021	The complaint raises matters outside the Department of Police Accountability's jurisdiction.
00046026-21	4/5/2021	Officers failed to respond to a report of vandalism.
00046027-21	4/5/2021	This complaint raises matters outside the Department of Police Accountability's jurisdiction.
00046029-21	4/5/2021	An officer verbally threatened and harassed the complainant while he was attempting to pick up a passenger. The officer also made inappropriate comments and behaved inappropriately.
00046030-21	4/5/2021	Officers dispersed an encampment and failed to properly investigate a reported theft. An officer also made an inappropriate comment.
00046033-21	4/6/2021	Officers handcuffed the complainant for being intoxicated while he was sleeping in his truck. The complainant stated an officer placed tight handcuffs on him, used unnecessary force, and made inappropriate comments.
00046035-21	4/2/2021	Officers did not arrest the perpetrator who hit the complainant in the head with a hammer.
00046076-21	4/8/2021	The complainant stated an officer wrote an inaccurate incident report.
00046075-21	4/8/2021	The complainant raises matters not rationally within the Department of Police Accountability jurisdiction.
00046077-21	4/8/2021	The complaint raises matters not rationally within the Department of Police Accountability jurisdiction.
00046083-21	4/6/2021	An officer failed to take required action, and an officer provided misinformation.
00046084-21	4/6/2021	The complainant raises matters not rationally within Department of Police Accountability jurisdiction.
00046085-21	4/8/2021	Officers conducted an illegal search and seizure at a residence.
00046090-21	4/12/2021	The officer failed to call an ambulance to the scene of an injury collision, made inappropriate comments to the parties, and took cash from one party to issue a citation to the other party to the crash.
00046098-21	4/13/2021	The complainant stated that he received an inappropriate and suspicious email from a sergeant from a personal email address.
00046103-21	4/13/2021	San Francisco Police Department has not assigned a case for investigation.
00046105-21	4/13/2021	San Francisco Police Department has not re-opened and assigned the complainant's mother's homicide case for investigation.
00046139-21	4/14/2021	Officers restrained the complainant while she had a medical episode. The complainant suffered fractures in his back due to the force used
00046140-21	4/14/2021	San Francisco Police Department failed to provide the complainant with a consistent answer on burglary report procedures.
00046144-21	4/15/2021	Officers detained the complainant without justification, used unnecessary force in detaining him, and spoke and behaved inappropriately to him.
00046148-21	4/16/2021	Officers illegally entered the complainant's residence and used unnecessary force o.
00046151-21	4/18/2021	An officer stopped the complainant without justification.
00046156-21	4/15/2021	A police sergeant behaved inappropriately and spoke threateningly to the complainant while he was receiving medical treatment. Additionally, the Sergeant falsely accused the complainant, in public, of threatening to shoot up
00046157-21	4/19/2021	Officers refused to generate a police report.
00046158-21	4/19/2021	The officer failed to promptly process a report.

## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00046159-21	4/19/2021	An officer was disrespectful and not helpful.
00046160-21	4/19/2021	Officers fail to address repeated threats made against him.
00046163-21	4/19/2021	An officer seized the complainant's property without probable cause.
00046169-21	4/20/2021	An officer issued the complainant a citation for speeding without cause.
00046170-21	4/15/2021	Two officers failed to stop a paramedic from verbally abusing a homeless man.
00046172-21	4/20/2021	The complainant stated an officer mistreated her and made her apologize to another person instead of getting arrested.
00046200-21	4/21/2021	Officers behaved inappropriately towards a member of the public.
00046205-21	4/22/2021	An officer warned the complainant to move his illegally parked vehicle from a bus zone; however, after the complainant attempted to explain his reason for parking in the bus zone, the officer issued him a citation.
00046206-21	4/22/2021	An officer at the cable car kiosk was not wearing a mask.
00046207-21	4/12/2021	An officer refused to help a complainant find his car.
00046208-21	4/10/2021	Officers compulsively removed the complainant from her motel room without justification.
00046210-21	4/21/2021	Officers intimidated and threatened to arrest the complainant when he reported someone was in his apartment.
00046211-21	4/23/2021	San Francisco Police Department promoted an officer after making a racist comment about a nightclub.
00046212-21	4/23/2021	Officers failed to return the complainant's calls.
00046213-21	4/23/2021	Officers failed to return the complainant's repeated calls for case updates.
00046214-21	4/24/2021	The complaint raises matters not rationally within the Department of Police Accountability's jurisdiction.
00046221-21	4/26/2021	The complaint raises matters outside the Department of Police Accountability's jurisdiction.
00046223-21	4/27/2021	Dispatchers told the complainant not to call if it is not an emergency.
00046224-21	4/27/2021	The complainant stated an officer misrepresented the truth, failed to prepare an incident report, and failed to investigate his allegation of fraud.
00046226-21	4/27/2021	The complainant stated that he was harassed by an officer and that another officer parked his patrol vehicle on the sidewalk.
00046227-21	4/27/2021	The complainant stated that she called 911 and the dispatcher was rude.
00046229-21	4/26/2021	A Sergeant prevented the officers from responding to his requested call for service.
00046230-21	4/27/2021	Officers not taking sufficient action to address car break-ins.
00046258-21	4/28/2021	Officers detained the complainant without justification, forcefully applied and then tightened handcuffs, and behaved inappropriately.
00046259-21	4/27/2021	Officers used unnecessary and excessive force.
00046261-21	4/26/2021	Officers failed to accept the evidence during an investigation.
00046263-21	4/26/2021	The officers failed to make a proper arrest.
00046264-21	4/28/2021	The complainant raises matters outside the Department of Police Accountability's jurisdiction
00046268-21	4/29/2021	The officer was provided the complainant's cell phone password by the complainant. The complainant now cannot get his cell phone back.
00046271-21	4/30/2021	Officers dismissed the complainant's concerns.
00046272-21	4/30/2021	Officers failed to investigate properly and failed to take required action.
00046274-21	4/30/2021	The complaint raises matters outside the Department of Police Accountability's jurisdiction.

**Total New Cases: 66**