



CITY AND COUNTY OF SAN FRANCISCO
Department of Police Accountability
 1 SOUTH VAN NESS AVE., 8th FLOOR
 SAN FRANCISCO, CA 94103



May 1, 2020

President Robert Hirsch and Members of the San Francisco Police Commission

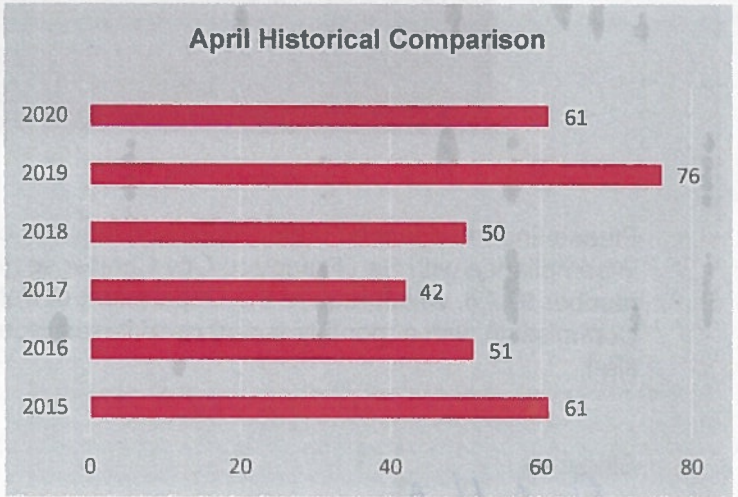
Re: San Francisco Department of Police Accountability April 2020 Monthly Statistical Report

Dear Acting President Damali Taylor and San Francisco Police Commissioners:

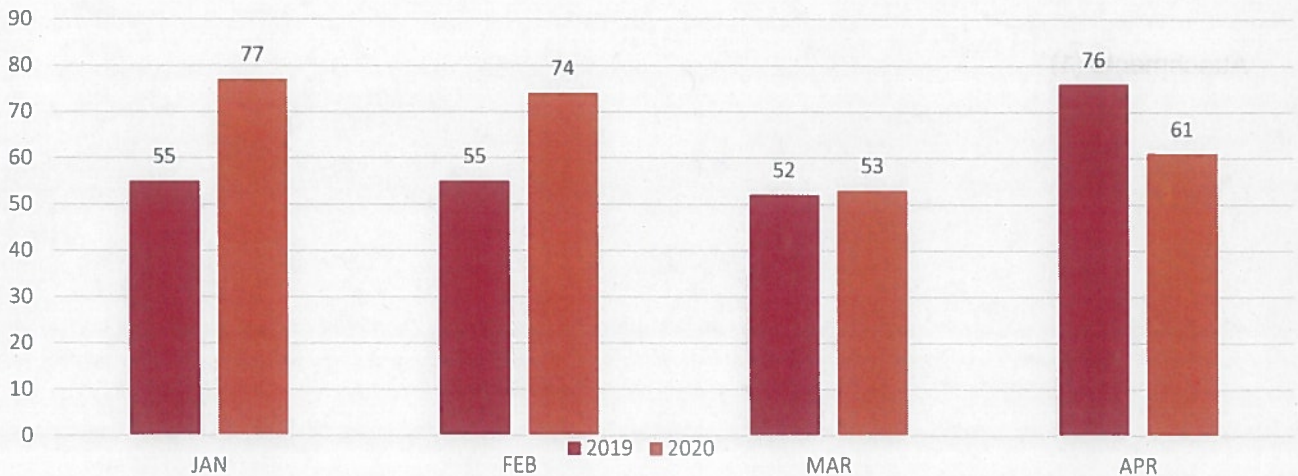
Summary of Complaints Received in April 2020

The Department of Police Accountability received **61** cases in **April 2020**, compared with **76** cases in the same period last year. The **April 2020** case total is **9%** higher than the five-year average and **20%** lower than the previous year.

From January through **April**, the DPA received a total of **265** new cases, compared with the **238** cases filed during the same period in 2019. The **April** year to date case total represents a **11%** increase in new complaints over last year.

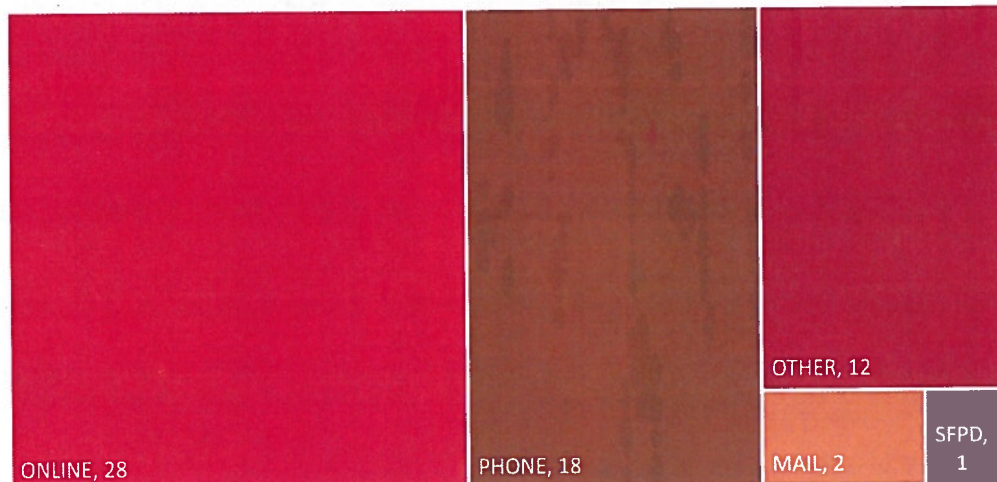


Year to Date Monthly Comparison of Cases Received



Most complaints were received over the phone, in person, and online.

Complaint Method



Please find the attached table, which summarizes cases received in **April 2020**. The table is prepared in compliance with San Francisco City Charter section 4.136 and Police Commission Resolution number 97-04, which require the Department of Police Accountability (DPA) to provide the Police Commission with a monthly summary of cases received, including the number and type of complaints filed.

Sincerely,

Paul Henderson
Executive Director

Attachments (1)

Summary of Cases Received

| CASE | RECEIVED | SUMMARY |
|-------------|-----------|---|
| 00044473-20 | 4/1/2020 | The officers failed to enforce San Francisco Health Order (No. C19-07b) regarding social distancing. One officer also made inappropriate comments. |
| 00044474-20 | 4/1/2020 | The officer shouted at the complainant. |
| 00044475-20 | 4/1/2020 | The officers detained, searched, and seized the complainant's vehicle for no reason. |
| 00044479-20 | 4/3/2020 | The complainant was upset about a noisy vehicle in his neighborhood. |
| 00044481-20 | 4/3/2020 | The complainant was upset about an incident in Killeen, Texas. |
| 00044483-20 | 4/3/2020 | The San Francisco Police Department lacks the technology to investigate the complainant's case properly. |
| 00044493-20 | 4/6/2020 | The complainant stated officers pulled up behind him and followed him intending to harass him. |
| 00044494-20 | 4/6/2020 | The complainant stated an officer inappropriately laughed at him. |
| 00044498-20 | 4/6/2020 | The complainant's vehicle was stolen and later recovered by the San Francisco Police Department. The department failed to remove the complainant's vehicle information from their stolen vehicle list. |
| 00044485-20 | 4/7/2020 | The complainant called the police regarding an incident with her neighbor. The police did not respond immediately and failed to respond to the incident adequately. |
| 00044486-20 | 4/7/2020 | The complainant stated officers failed to assist her when she reported several crimes. |
| 00044487-20 | 4/7/2020 | Merged Case: The complainant stated officers failed to assist her when she reported several crimes. |
| 00044488-20 | 4/7/2020 | Merged Case: The complainant stated officers failed to assist her when she reported several crimes. |
| 00044492-20 | 4/7/2020 | Merged Case: The complainant stated officers failed to assist her when she reported several crimes. |
| 00044496-20 | 4/8/2020 | The complainant stated he called San Francisco Police Department officers, and when the officers arrived, they refused to provide their names. The complainant further said officers used force against him, placed him under a 5150 hold without justification, and lost property during the incident. |
| 00044497-20 | 4/8/2020 | The complainant stated his neighbor harassed him for leaving his residence during the quarantine. |
| 00044499-20 | 4/8/2020 | The complainant stated the police went to the wrong house and handcuffed the complainant. |
| 00044500-20 | 4/9/2020 | The complainant stated that as she was walking down the sidewalk when she witnessed an officer spit on the ground. She confronted the officer explaining the inappropriateness of spitting on the ground, and a second officer became verbally aggressive and rude towards her. |
| 00044503-20 | 4/9/2020 | The complainant stated an officer told an employee a business was a non-essential and had to close due to COVID-19. The officer advised the employee if he would be cited for a misdemeanor if he did not comply with the order. |
| 00044508-20 | 4/9/2020 | The complainant stated he called the police and reported an assault. He said the police failed to ask him whether he wanted to press charges, and took inappropriate pictures of his body. |
| 00044507-20 | 4/10/2020 | The complainant stated he went to the police station to report that someone at his residence threatened to kill him. He said the officers did not take his report seriously and told him to return to his home. He stated the officers refused to escort him even though he told the officers that he did not feel safe returning to his residence alone. |
| 00044508-20 | 4/10/2020 | The complainant stated he reported to the police the theft of his phone. He said neither officer took his seriously when he told them he was scared to return home and felt threatened. |
| 00044510-20 | 4/10/2020 | The complainant stated that she and her husband were victims of humiliating and unlawful treatment from an armed security guard at Safeway. |
| 00044511-20 | 4/10/2020 | Police officers woke the complainant up when they entered his bedroom with a large "bazooka-type weapon." He said he did not permit the police to enter his home, was unlawfully detained, and he suffered pain from being handcuffed. |
| 00044513-20 | 4/11/2020 | The complainant stated that he reported a crime to an officer, but the officer failed to prepare a police report. |
| 00044514-20 | 4/13/2020 | The complainant stated that the store did not comply with social distancing rules instituted during COVID-19. |
| 00044516-20 | 4/13/2020 | The complaint raises matter not rationally within the Department of Police Accountability's jurisdiction. |
| 00044517-20 | 4/13/2020 | The complainant stated that officers placed his handcuffs on so tight that he experienced pain and numbness and then laughed at and taunted him. |
| 00044523-20 | 4/14/2020 | The complainant stated an ex-San Francisco Police Department officer told him that a detective listed his friend as deceased even though he was alive. |
| 00044518-20 | 4/15/2020 | The complainant states police officers have harassed her son for years. She said that officers arrested her son for no reason and used excessive force and struck her son in the head. |
| 00044519-20 | 4/15/2020 | The complainant states that he is not happy with police response to homeless encampments next to residential homes. The complainant says the police do not take the appropriate action to stop reoccurring disturbances. |

Summary of Cases Received

| CASE | RECEIVED | SUMMARY |
|-------------------------|-----------|---|
| 00044520-20 | 4/16/2020 | The complainant stated that there was an auto break-in crime wave in her neighborhood, but no patrol cars are patrolling. She said the police failed to respond after she reported the incident. She stated later she found a case number on her car, but the officers failed to secure her property. |
| 00044521-20 | 4/16/2020 | The complainant stated that he was subject to false arrest, imprisonment, and intentional assault. He further noted that there has been an attempt to obstruct an amended complaint. |
| 00044522-20 | 4/16/2020 | The complainant stated an officer yelled for him to get on the sidewalk, backed up the patrol car dangerously close to him, was being confrontational within two feet of him, and was wearing no mask putting his health at risk. |
| 00044524-20 | 4/16/2020 | The complainant stated that officers intentionally damaged her property. |
| 00044525-20 | 4/16/2020 | The complainant stated officers failed to practice social distancing, wear a mask and gloves when they showed up on a call for a well-being check. |
| 00044544-20 | 4/17/2020 | The complainant stated that she was harassed in a public bathroom by a police officer. |
| 00044546-20 | 4/17/2020 | The officer refused to take a police report. |
| 00044526-20 | 4/19/2020 | The officer towed the complainant's vehicle for expired registration instead of citing the driver amidst the pandemic. The complainant had to expose themselves to potential infection and attend different departments to get her car back |
| 00044527-20 | 4/20/2020 | The complainant stated that she received inappropriate texts from a San Francisco area code. |
| 00044528-20 | 4/20/2020 | The complainant called the police to find out about his repossessed vehicle. He said the officer he spoke to rushed him off the phone and referred the complainant to the MTA, which was the wrong agency. |
| 00044529-20 | 4/21/2020 | The complainant stated someone attacked her mother while in the complainant's home. The police did not take a report from the complainant's son and did not arrest the attacker. |
| 00044530-20 | 4/21/2020 | The Department of Police Accountability was called to investigate an officer-involved shooting. |
| 00044531-20 | 4/22/2020 | The officer towed the complainant's vehicle for expired registration instead of citing the driver amidst the pandemic. The complainant had to expose themselves to potential infection and attend different departments to get her car back |
| 00044533-20 | 4/22/2020 | A police officer pulled the complainant over because his vehicle's rear brake lights were not functioning. The officers subsequently conducted a probation search on his vehicle and damaged his vehicle. |
| 00044534-20 | 4/22/2020 | The complainant believes that officers are harassing him without reason. |
| 00044535-20 | 4/22/2020 | The complainant stated that he was the victim of computer hacking, and an officer was obstructing the investigation because he knows the suspect. |
| 00044538-20 | 4/23/2020 | The officer failed to return the complainant's property. |
| 00044539-20 | 4/23/2020 | Merged Complaint: The officer failed to return the complainant's property. |
| 00044537-20 | 4/24/2020 | The complainant stated that he was walking on the street when two officers approached him and illegally filmed the complainant. |
| 00044540-20 | 4/24/2020 | The complainant saw two San Francisco Police Department officers sitting in a business, not wearing any face-masks. |
| 00044541-20 | 4/24/2020 | The complaint saw two men sitting in a parked car drinking beer for several hours. She alerted police, but the responding officers only exchanged a few words with the men and did not exit their patrol vehicle. |
| 00044542-20 | 4/24/2020 | The complainant was working in his truck in the early morning when he saw a patrol vehicle with no lights on rolling through an intersection. He signaled to the officer to turn on his lights. The officer exited his vehicle and forcibly handcuffed the complainant. |
| 00044543-20 | 4/25/2020 | The complainant stated that officers are unfairly harassing a homeless woman. |
| 00044545-20 | 4/27/2020 | The complainant stated officers seized his vehicle and his property without a warrant. The police then said they could not return his property because they did not know what happened to it. |
| 00044548-20 | 4/30/2020 | The complainant stated the sergeant did not conduct a thorough investigation. She also said the sergeant was surly and made her feel like she was a nuisance. |
| 00044549-20 | 4/30/2020 | The officer arrested the complainant without cause. |
| 00044550-20 | 4/30/2020 | Police stopped the complainant, falsely arrested, failed to Mirandize and inform him why he was arrested. He also stated that officers did not properly investigate his alibi, which resulted in him remaining in custody for a prolonged period of time. |
| 00044551-20 | 4/30/2020 | The officer prepared an incomplete or inaccurate incident report. |
| 00044550-20 | 4/30/2020 | Police stopped the complainant, falsely arrested, failed to Mirandize and inform him why he was arrested. He also stated that officers did not properly investigate his alibi, which resulted in him remaining in custody for a prolonged period of time. |
| 00044551-20 | 4/30/2020 | The officer prepared an incomplete or inaccurate incident report. |
| Total New Cases: | | 61.00 |