



LONDON BREED  
MAYOR

CITY AND COUNTY OF SAN FRANCISCO  
**Department of Police Accountability**

ONE SOUTH VAN NESS AVENUE, FLOOR EIGHT  
SAN FRANCISCO, CA 94102



PAUL DAVID HENDERSON  
EXECUTIVE DIRECTOR

March 13, 2020

President Robert Hirsch and Members of the San Francisco Police Commission

Re: San Francisco Department of Police Accountability November 2019 Monthly Statistical Report

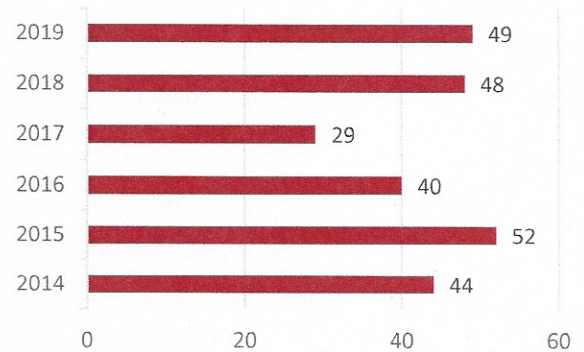
Dear President Robert Hirsch and San Francisco Police Commissioners:

**Summary of Complaints Received in November 2019**

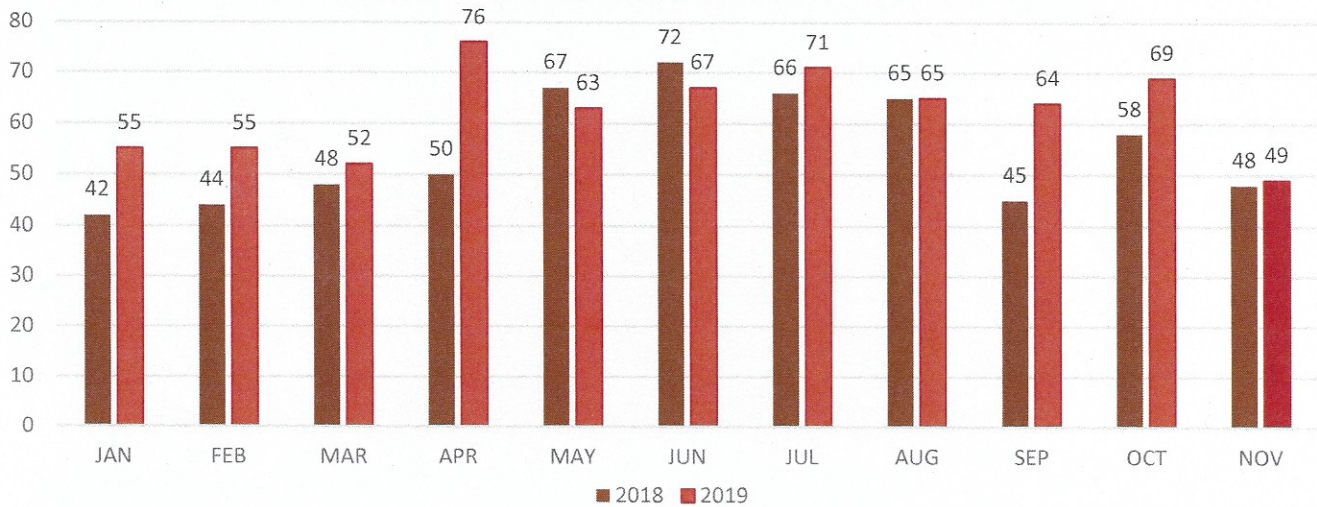
The Department of Police Accountability received **49** cases in **November 2019**, compared with **48** cases in the same period last year. The **November 2019** case total is **15%** higher than the five-year average and **2%** higher than the previous year.

From January through **November**, the DPA received a total of **713** new cases, compared with the **605** cases filed during the same period in 2018. The **November** year to date case total represents a **18%** increase in new complaints over last year.

November Historical Comparison



Year to Date Monthly Comparison of Cases Received





Most complaints were received over the phone, in person, and online.

### Complaint Method



Please find the attached table, which summarizes cases received in **November 2019**. The table is prepared in compliance with San Francisco City Charter section 4.136 and Police Commission Resolution number 97-04, which require the Department of Police Accountability (DPA) to provide the Police Commission with a monthly summary of cases received, including the number and type of complaints filed.

Sincerely,

Paul Henderson  
Executive Director

Attachments (1)



## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00044084-19	11/3/2019	An officer perjured himself while testifying in court.
00044093-19	11/3/2019	An officer made an illegal right turn.
00044061-19	11/4/2019	The complainant stated that the officer did not investigate the incident, arrest without cause, and used force against the complainant. The complainant stated that the two officers the night before this incident refused to take an incident report.
00044063-19	11/4/2019	The complainant stated that the San Francisco Police Department is illegally tracking, harassing and stalking him continuously.
00044100-19	11/4/2019	The Police Department did not provide the complainant with a property release form, which is required by the Property Control Department. The complainant has attempted numerous times to contact the station and, to date, has not received any follow-up.
00044072-19	11/5/2019	The complainant stated that a male San Francisco Police Officer called her a liar, unnecessarily twisted her arm, put the handcuffs on too tight and pat searched her for weapons.
00044073-19	11/5/2019	The complainant stated that an officer sent racist texts during a criminal investigation. In addition, the officer sent inappropriate emails and inappropriately called the complainant during a court proceeding.
00044081-19	11/5/2019	The complainant stated that the San Francisco Police behaved inappropriately and did not return all of his property after being detained. The complainant also noted that an officer used force, resulting in injuries.
00044086-19	11/5/2019	This case raises matters not rationally within Department of Police Accountability jurisdiction.
00044092-19	11/5/2019	The complainant was involved in an injury vehicle accident and stated that the traffic collision report was not written based on facts.
00044085-19	11/6/2019	The complainant stated the officer falsified an incident report and violated a detainee's constitutional rights. The complainant stated the officer has a history of harassing the detainee, and in this instance, the officer and his colleagues detained the subject unlawfully before releasing him into a potentially dangerous situation and failed to provide him a Certificate of Release Form, an 849B Form. The complainant further stated the detainee was not on probation and that he did not have a search condition at the time of the incident.
00044066-19	11/7/2019	The complainant stated that officers showed up to his residence and displayed threatening and intimidating behavior. One of the officers displayed his firearm and attempted to provoke the complainant with verbal abuse and aggressive physical gestures. The complainant also stated that this officer failed to activate his body-worn camera.
00044068-19	11/7/2019	The complainant reported that he was almost run over by a vehicle. On follow up calls to the police station regarding the incident front desk staff were rude and acted inappropriately.
00044087-19	11/7/2019	The complainant stated as she and her son were leaving the San Francisco Public Library when she saw an officer had his hand on his gun while another officer moved a chair and looked into their bags. The complainant also stated as they waited at a bus stop outside the library, she threw her trash in a garbage can when she saw another officer placed trash into it. The complainant stated officers have been continually harassing them and she is afraid they might plant evidence against them. The complainant further stated officers have been showing up near her where she frequents. The complainant stated the police have been harassing and intimidating them without cause or wrongdoing.
00044094-19	11/7/2019	The complainant was driving when officers stopped his vehicle, took his keys, and handcuffed him. The officer did not tell the complainant the reason for their actions.
00044078-19	11/12/2019	The complainant stated an officer was rude to her when he issued her a citation. She believed she was singled out because she is a minority. Also, she noted the officer used unnecessary force and handcuffed her without cause.
00044079-19	11/12/2019	The complainant stated the police failed to respond to a call for service.
00044080-19	11/12/2019	The complainant stated the officers did not give chase to drivers of vehicles participating in an illegal sideshow.
00044088-19	11/13/2019	The complainant was walking when he noticed an officer littering. The complainant stated that the officer made dismissive comments when the complainant raised concerns about the littering.
00044090-19	11/13/2019	The complainant was getting into an Uber vehicle when an officer took a photo of the vehicle's license plates. The complainant stated that it is inappropriate to penalize Uber drivers when there are no street signs prohibiting passengers from getting into Uber vehicles.
00044107-19	11/13/2019	This complaint raises matters not rationally within Department of Police Accountability jurisdiction.
00044103-19	11/14/2019	The complainant stated that after an officer refused to escort him into the federal building to meet with an FBI Agent, he went to the Central Station to file a police report regarding the officer's refusal of assistance, and the desk officer and Sergeant at the Central station refused to take a report.
00044116-19	11/14/2019	The officer failed to provide name and star number upon request.
00044143-19	11/14/2019	This complaint raises matters not rationally within Department of Police Accountability jurisdiction.
00044144-19	11/14/2019	The complainant stated that the officer failed to provide his name and badge number after the complainant questioned the officer about the selective enforcement of parking violations.
00044101-19	11/18/2019	The complainant stated a guest called 911 and reported the complainant as a trespasser. The complainant stated two officers came to his house to investigate the incident. The officers called for paramedics to have him mentally evaluated and issued him a citation. He went to court and learned that the case against him was dismissed.



## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00044102-19	11/18/2019	This complaint raises matters not rationally within Department of Police Accountability jurisdiction.
00044113-19	11/18/2019	San Francisco Police Department Internal Affairs received a voicemail from an unknown caller. The caller stated that police were outside her home harassing people over a family dispute. One black officer slammed somebody on the ground while the other officers watched and laughed.
00044106-19	11/19/2019	The complainant stated that an officer stopped traffic to pedestrians to allow vehicles to pass near Moscone west. She was moving traffic and keeping pedestrians from crossing the street for safety, but the officer physically touched the complainant. The complainant was the only one the officer touched. The complainant also stated that the officer gave the wrong station assignment when asked.
00044108-19	11/19/2019	The complainant was assaulted and injured by a resident of his apartment. The police failed to arrest the individual despite the complainant's request and a current Restraining Order against the perpetrator.
00044112-19	11/20/2019	The complainant stated that she called Southern Station to report her daughter missing. The officer that answered sounded like he was asleep and told the complainant she needed to appear in person to file a report. The complainant is in Las Vegas and cannot come into a station. The officer was rude and sounded like he wanted to go back to sleep. He would not provide his name or star number and hung up on the complainant.
00044114-19	11/20/2019	The complainant alleged an officer did not let her access the homeless shelter through the disability entrance.
00044115-19	11/20/2019	The complainant stated that officers surrounded him and pulled his backpack off, threw it on the ground, emptied his pockets and made him sit against the wall. The reason they gave for the harassment is that they got a call that someone was tipping over trashcans. The complainant stated that officers should not have reacted that way about such a small thing.
00044117-19	11/21/2019	The complainant stated that the officer made inappropriate comments.
00044120-19	11/21/2019	The complainant stated that she went to the police station with questions on two police reports. The sergeant called her back over the phone and was uncooperative, condoned the misconduct of the officers.
00044166-19	11/21/2019	The complainant stated that the officer made inappropriate comments.
00044118-19	11/22/2019	The complainant stated her complaint against San Francisco Police Department officers is that she was pat searched by a male officer instead of a female officer, that SVU did not investigate, and that she was missing her make up suitcase.
00044121-19	11/22/2019	The complainant stated she was searched by two male officers instead of a female officer.
00044122-19	11/23/2019	The officers improperly processed property and engaged in biased policing.
00044123-19	11/23/2019	The complainant stated that a female officer harassed her by ordering her to stay out of or leave commercial establishments.
00044177-19	11/24/2019	Officers failed to take care of a loud music complaint.
00044125-19	11/25/2019	The complainant stated that he was parked and sitting in his car when an officer came up and threatened to break his window if he didn't step out of the vehicle. The complainant stated that he requested the presence of a sergeant but the officer would not grant this request. The complainant stated that despite providing the officer with paperwork, his car was searched and towed and he was never issued a tow receipt.
00044127-19	11/25/2019	The complainant stated that he was wrongfully arrested and not read his Miranda rights. Also, the complainant stated that the arresting officer behaved inappropriately toward him by interrupting, misleading, and failing to acknowledge what the complainant said.
00044131-19	11/25/2019	The complainant stated an officer entered her apartment without her knowledge or permission. She alleged the officer was casing her residence and was associated with individuals engaged in criminal activities.
00044128-19	11/26/2019	The complainant stated he reported that someone pulled a gun on him and the officers failed to take any action and did not write an incident report.
00044130-19	11/26/2019	The complainant stated while she was visiting police headquarters, she was sprayed with poisonous chemicals by an officer and two cadets. In addition, she stated when she went to Southern Station, she was handcuffed and involuntarily transported to a hospital for a psychiatric evaluation. She stated when she arrived at the hospital, an officer behaved inappropriately when he laughed with the doctor.
00044172-19	11/26/2019	The complainant stated that she went to the police station to get a report about someone stalking her. She spoke to an officer who wasn't in uniform. The officer was rude and dismissive and would not allow the complainant to file a report. The complainant expected better from the San Francisco Police Department.
00044134-19	11/27/2019	The complainant stated when officers executed a search warrant, they damaged her residence, failed to produce the search warrant, and installed an electronic tracking device on her vehicle.
00044126-19	11/29/2019	The complainant stated the officer harassed her on an ongoing basis, causing her to fear for her life and making her life difficult.

**Total New Cases: 49**