



CONSOLIDATED MUNICIPAL ELECTION - NOVEMBER 8, 2011

PCT 1101	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:50:29 AM	Physical Access: Complained that poll location is inaccessible, no lighting, no sidewalk access, no parking. Said will go to Press by end of day.	9:11:16 AM	FED assesed. Will put up more signs, asked PCT services will send DL to deliver lights and acces.
	9:09:28 AM	<i>FED Contacted: FED assesed. Will put up more signs, asked PCT services will send DL to deliver lights and acces.</i>		
	9:12:12 AM	<i>District Driver Contacted: DL dispatched</i>		
	9:16:59 AM	<i>District Driver Contacted: DL reports that parking is available but there is a waiting line to park. Sean will contact Police station to arrange for additional parking.</i>		
	8:42:42 PM	Electioneering / Observers: Inspector says observer is filming closing process. Talked to observer--says he's from Leland Ye campaign and they are filming to insure there are no irregularities. Asked Inspector to hang results tape so observer can see results and allow observation.	8:44:16 PM	
	8:43:47 PM	<i>< Other: See Comments >: (con't) asked observer to make sure he is not disrupting closing procedures. Asked FED to go by and make sure closing is proceeding without interrupting and observation is proceeding without.unneeded obstruction.</i>		
PCT 1108	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:43:00 AM	Electioneering / Observers: Ed Lee campaing directly outside precinct within 100 ft. and moves away and comes back within the 100 ft. Left but didn't move too far and came back. Voter will report to media if not resolved.	8:08:22 AM	Contacted campaing and gave a stern warning.
	11:03:26 AM	<i>Campaign Contacted: The group in question is not part of Ed Lee's official campaign. Was able to reach Enrique Pierce to ask him to tell his workers to stop the electioneering. He called them in to the office and away from all pp's. Issue resolved.</i>		
PCT 1112	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:13:20 AM	Pollworker Issue: Campaign materials on table in polling place. Voter asked that materials be put away but did not know if PWs did so after she left.	11:40:29 AM	Voting continues.
	11:24:36 AM	<i>FED Contacted:</i>		
	11:35:25 AM	<i>Pollworker Contacted: Calling inspector. Church had left flyers out. PW have concealed them.</i>		
	11:39:18 AM	<i>< Other: See Comments >: Called Voter. Left message.</i>		
	11:40:43 AM	Electioneering / Observers: Inspector reports Ed Lee supporters were very close to PP and difficult to move back to 100 ft boundary. Now gone. Advised to call us if they return and we will dispatch police.	11:41:18 AM	Voting continues.
PCT 1116	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:14:25 AM	Campaign Sign Within 100 Feet: Sign is parked on street corner.	9:57:29 AM	FED contact, vehicle with campaign signs is outside of the 100 feet.
	9:24:03 AM	<i>Campaign Contacted:</i>		
	9:24:04 AM	<i>Campaign Contacted: Called campaign to see if perhaps the van belongs to them.</i>		
	9:26:18 AM	<i>FED Contacted: fed dispatched. ETA 20 MIN</i>		
	9:57:05 AM	<i>FED Contacted: FED contact, vehicle with campaign signs is outside of the 100 feet.</i>		

PCT 1118	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:37:56 AM	Not Open / Locked: While on phone, owner of pp was able open the pp, advised inspector will dispatch fed	6:45:06 AM	pp open
	6:44:34 AM	<i>FED Contacted: FED reports PP is ready to open polls at 7.</i>		
PCT 1128	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:28:18 AM	Electioneering / Observers: Ed Lee campaign in front of the pp - told to move several times by INSP and FED but keep returning.	8:45:43 AM	Taravel Police dispatched to pp.
	8:37:00 AM	<i>Campaign Contacted: Will call police because campaign reporting that the Ed Lee supporters wearing blue t-shirts not part of their campaign.</i>		
	9:28:44 AM	Insight Operations: Over ride #3 is not working on the Insight Machine. Inspector trouble shot, but it still does not work. Please send tech.	9:48:21 AM	Voting continues.
	9:42:21 AM	<i>Technician Contacted: Spoke to INSP. No ballots to troubleshoot. Dispatched FT Bogdan to observe insight.</i>		
	9:45:19 AM	<i>Technician Contacted: Dispatched FT Bogdan. ETA 10 min.</i>		
	9:46:37 AM	<i>Pollworker Contacted: Inspector says ballot was removed from slot. Instructed them to leave ballot in slot, then press override. Should work.</i>		
	9:48:48 AM	<i>Technician Contacted: EC was contacting INSP. Ballots were being fed wrong. Contacted FT Bogdan to let him know issue was resolved. Voting Resumes.</i>		
PCT 1129	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:32:19 AM	Electioneering / Observers: Ed Lee supporters in front of polling place	8:49:53 AM	Fed reports campaigners have left. Voting continues.
	8:33:29 AM	<i>Campaign Contacted: Campaigners moved 8 ft - Fed needs to follow up.</i>		
	8:37:54 AM	<i>FED Contacted: fed dispatched. ETA 8 min.</i>		
	8:48:17 AM	<i>FED Contacted: Fed reports campaigners have left. Voting continues.</i>		
	4:48:42 PM	Other Soft Supplies: PWs only have 1 English VIP available. Need more.	6:01:44 PM	voting continues
	4:56:16 PM	<i>Pollworker Contacted: INSp confirms the only have one English VIP</i>		
	4:59:42 PM	<i>FED Contacted: fed dispatched. Eta 30 min.</i>		
	6:00:57 PM	<i>Pollworker Contacted: They have 2 VIP. Voting continues</i>		
PCT 1133	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:10:33 AM	Dispatch Clerk: Student Jing Wen Chen has been unreachable and is not there. Inspector has 1 adult and 1 student. Please send another Clerk.	7:09:59 AM	clerk has been dropped off.
	6:27:03 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
	6:59:06 AM	Campaign Sign Within 100 Feet: Knocked on door, homeowners say we need official paperwork and to come back at reasonable hour.	7:39:51 AM	FED dispatched to investigate
	7:06:43 AM	<i>FED Contacted: FED dispatched to investigate</i>		
	7:40:32 AM	Edge Operations: Battery for the edge not working. Please send Tech to replace battery.	8:08:30 AM	FT Chuck on sight plugged Edge in different outlet and resolved problem. Ready for first voter.
	7:51:00 AM	<i>Technician Contacted: FT Chuck contacted ETA 5 min.</i>		
	8:06:44 AM	<i>Technician Contacted: FT Chuck onsite plugged Edge in different outlet and resolved problem. Ready for first voter.</i>		
PCT 1137	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:29:06 PM	Electioneering / Observers: Ed Lee supporter walked into precinct with campaign sign. INSP asked him to leave. Supported allegedly didn't speak english. After leaving Lee supporter allegedly stole PP directional signs and left them in the gutter. Dispatched FED to investigate.	12:33:05 PM	FED recovered directional signs and re-posted them. Has wached PP for a while and supporter has not returned.
	12:32:12 PM	<i>FED Contacted: FED recovered directional signs and re-posted them. Has wached PP for a while and supporter has not returned.</i>		
	12:32:32 PM	<i>< Other: See Comments ></i>		

PCT 1145	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:16:16 AM	Dispatch Clerk: Missing two clerks. Please send clerk.	8:13:35 AM	clerk has been dropped off.
	6:42:15 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
	7:07:18 AM	Electioneering / Observers: PER FED: Lee campagin worker electioneering. PW her asked to leave but she came back. Claims to speak no english.	7:40:32 AM	Campaign called back, not their worker. Sent someone out to speak to supporter and ask them to leave.
	7:26:03 AM	<i>Campaign Contacted:</i>		
	7:37:41 AM	<i>Campaign Contacted: Campaign called back, not their worker. Sent someone out to speak to supporter and ask them to leave.</i>		
	8:44:35 AM	Priority Dispatch Bilingual: Inspector needs a Chinese and Spanish Bilingual pollworkers. Please dispatch asap.	9:20:59 AM	both clerks have been dropped off
	8:49:51 AM	<i>Pollworker / Translator Dispatched: 1 SP bilingual, 1 CH bilingual clerk dispatched.</i>		
PCT 2001	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:53:03 PM	Campaign Sign Within 100 Feet: Yee sign within 100 ft. Called campaign to advise. Advised campaign will send FED to chek and measure.	2:12:02 PM	
	2:04:37 PM	<i>Campaign Contacted: Sign originally was taken down and then put back up again.</i>		
PCT 2004	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:46:51 AM	Pollworker Issue: Roster not posted at all	10:52:55 AM	FED on site. Assures me that Street index is posted. Will double check with INSP.
	10:51:50 AM	<i>FED Contacted: FED on site. Assures me that Street index is posted. Will double check with INSP.</i>		
PCT 2013/	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:18 AM	Can't Locate Equipment: Inspector says she can't find auditorium where equipment should be located, requests assistance from FED.	7:00:20 AM	Equipment found
	6:19:31 AM	<i>Pollworker Contacted: INSP called back. Still cannot find equipment. Dispatch FED to help.</i>		
	6:34:13 AM	<i>< Other: See Comments >: Calling the facility</i>		
	6:34:55 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:35:16 AM	<i>FED Contacted: FED dispatched ETA 5min</i>		
	6:39:35 AM	<i>FED Contacted: FED on site. Setting up Emergency voting</i>		
	6:55:02 AM	<i>FED Contacted: DL and FED on site. Emergency voting setup</i>		
	7:00:59 AM	<i>FED Contacted:</i>		
PCT 2014	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:42:55 AM	Need Poll Signs: INSP reports that PP signs are missing.	7:41:42 AM	
	6:54:59 AM	<i>District Driver Contacted: DL10A dispatched</i>		
	7:41:28 AM	<i>< Other: See Comments >: DL placed signage</i>		
	6:44:02 AM	Edge Card Activator Operations: INSP reports EDGE voting machine not working, printer cord is broken. Dispatch FED.	7:25:04 AM	Comments FT Terry reset the data cable on printer and resolved issue. Ready for first voter.
	6:53:44 AM	<i>FED Contacted: EDGE cord broken</i>		
	6:58:02 AM	<i>Technician Contacted: FT Terry ETA 10mi</i>		
	7:11:23 AM	<i>Technician Contacted: FT Terry on site to evaluate vvpap printer cord</i>		
	7:23:58 AM	<i>Technician Contacted: FT Terry reset the data cable on printer and resolved issue. Ready for first voter.</i>		

PCT 2018	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:03:07 AM	No Insight Keys: Inspector needs another set of keys for the Insight machine. Inspector has rechecked his supplies but could not find keys. Please send FED to resupply.	7:39:20 AM	FED on site. Replaced Keys
	7:09:10 AM	<i>FED Contacted: FED on site. Replaced Keys</i>		
	7:10:41 AM	<i>Pollworker Contacted: Inspector is sealing black suitcase to use as Aux Bin. Left msg on FED voicemail. Has voters there. Voting continues. Please deliver keys ASAP!</i>		
	7:12:42 AM	<i>< Other: See Comments >: And by "black suitcase" I mean the rolling inspector bag with ballot slot.</i>		
PCT 2101	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:54:21 AM	Other Polling Place Issues: FED reports residents car is blocking garage. They will not answer phone. Need to move their cars. Contact ASAP. INSP is there.	6:36:21 AM	DL confirmed resolved car moved and equipment set up
	5:55:28 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:35:43 AM	<i>District Driver Contacted: DL</i>		
PCT 2107	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:34:30 PM	Pollworker Issue: Complained that the pw said 5:00 would be the last hourly update. I advised that the pw does not have to update anymore aft 6:00 but they should have one more update at 6:00. Send to FED.	5:40:59 PM	FED is nearby and will remind them of 6pm update
	5:40:30 PM	<i>FED Contacted: FED is nearby and will remind them of 6pm update</i>		
PCT 2112	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:46:37 AM	Priority Dispatch Bilingual: INSP reports that bi-lingual PW did not arrive. Dispatch bi-lingual PW.	8:03:10 AM	clerk has been dropped off.
	7:39:20 AM	<i>Pollworker / Translator Dispatched: Chinese bilingual clerk dispatched.</i>		
PCT 2115	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:00:17 AM	Dispatch Clerk: INSP reports that the 1 adult clerk in the PP is ill and unable to work today. INSP other clerks arer students. Dispatch one adult clerk to assist INSP.	8:21:19 AM	clerk has been dropped off
	6:23:28 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 2124	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:32:00 PM	Need Lights: OK for now, but will need lights before it gets dark	1:18:01 PM	DL delivered lights
	12:40:02 PM	<i>District Driver Contacted: DL dispatched</i>		
PCT 2125	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:26:04 AM	Edge Voter Card: Also needs a set of directions to process voter card - missing cards and directions out of bag.	10:50:44 AM	FT Chuck verified with PI that issue is resolved. Voter cards have been found. Voting resumed.
	10:33:24 AM	<i>Technician Contacted: FT Chuck ETA 15 min.</i>		
	10:38:06 AM	<i>Technician Contacted:</i>		
	10:42:51 AM	<i>Pollworker Contacted: INSP was able to locate voter cards.</i>		
	10:43:42 AM	<i>Technician Contacted: FT Chuck will verify problem and report to EC Arnold.</i>		
	10:48:11 AM	<i>Technician Contacted: FT Chuck verified with PI that issue is resolved. Voter cards have been found. Voting resumed.</i>		
PCT 2127	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:22:14 AM	Other Polling Place Issues: Port a pottie was extremely soiled - needs to be cleaned or replaced	8:30:41 AM	Vendor will deliver new one
	8:23:37 AM	<i>< Other: See Comments >: Shelley has contacted vendor - vendor will go to site</i>		

PCT 2131	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:24:16 AM	Other Polling Place Issues: Richmond Police says they are having a 7:00 PM meeting and want to partition the room where voting is taking place. Inspector requests assistance.	8:27:57 AM	Precinct Services is aware of this and will dispatch DL to assist in setting up partition
PCT 2132	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:29:39 AM	Other Polling Place Issues: Porta Ps are blocked and cannot get in - INSP went home to use restroom.	7:43:24 AM	
	7:40:20 AM	<i>District Driver Contacted: DL 1 dispatched</i>		
	7:42:39 AM	<i>< Other: See Comments >: Bruce move garbage bin in front of Port-a-pottie</i>		
PCT 2136	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:54:11 AM	Pollworker Issue: INSP reported that upon receiving an Insight message of "over voted rank" the PW accidentally "accepted by pressing the 3 key" rather than following voter request to replace ballot. Voter given replacement card to vote provisionally.	9:56:43 AM	Voting continues.
PCT 2146	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:53:13 AM	Need Poll Signs: Need pp sign (the big one)	7:30:43 AM	
	7:19:17 AM	<i>District Driver Contacted: DL 1A dispatched</i>		
	7:30:29 AM	<i>< Other: See Comments >: Sign delivered and set-up</i>		
PCT 2148	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:55:02 AM	Dispatch Bilingual: PW Scott quit - please replace clerk	9:18:59 AM	clerk has been dropped off
	7:20:10 AM	<i>Pollworker Contacted: Dispatch FED to assist PP</i>		
	7:25:46 AM	<i>FED Contacted: left msg for FED to stop by and see how pw/insp are doing, call us once she has assessed</i>		
	7:59:09 AM	<i>FED Contacted: FED is on the way, has worked w/insp before and feels there was a personality issue w/clerk. Fed will visit pp and call us back with assessment</i>		
	8:54:40 AM	<i>Pollworker / Translator Dispatched: SP bilingual clerk dispatched.</i>		
	9:03:31 AM	<i>FED Contacted: FED says Insp is doing well but needs help; bilingual Span pw should be able to help.</i>		
PCT 2151	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:18:06 AM	Need Poll Signs: Voters confused with where voting is taking place on campus. No clear signs or map to polls. Lots of construction blocking entrance.	10:54:07 AM	DL has placed mutipal signs directing voters to poll room
	10:27:32 AM	<i>District Driver Contacted: DL dispatched to post additional signs - currently at the old PP for this precinct posting additional change signs</i>		
	12:05:32 PM	Other Polling Place Issues: Poll is too difficult to get to, too fa to get to. Voter complained that she is old and can't get to the poll easily.	12:07:05 PM	Nothing can be done now. The voter has voted and did not leave a call back number. Would have advised her to vote AV next election but she left no call back number.
	4:58:56 PM	Need Poll Signs: Voter campus is too big and busy, no sign to direct voters to poll.	5:43:38 PM	Bill placed 3 additional flag signs directing voters to the polling
	5:16:20 PM	<i>District Driver Contacted: Bill D dispatched</i>		
PCT 2200	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:09 AM	Dispatch Clerk:	8:43:27 AM	
	6:39:51 AM	<i>FED Contacted: FED is on the way, will assist with opening</i>		

PCT 2202	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:39:45 PM	Pollworker Issue: Voter wants return call. Said ballot receipts were detached from ballot before voter received them and wants to know if receipt she received is from her actual ballot.	12:56:37 PM	Voting continues.
	12:48:14 PM	< Other: See Comments >: Talked to voter. Assured her that her ballot does not have any serial number on it to match the receipt, and that the receipt is designed to detach separately from the ballot card. Voter thanked me for the information.		
	12:48:32 PM	FED Contacted: FED wil review procedures with pw and call back		
PCT 2203	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:22:40 AM	Insight Operations: Voting continues through aux bin.	8:07:47 AM	EC Ruth and FT Tuan spoke with Elwood. Elwood onsite and observed voters. No issue observed with insight rejecting ballots. EC advised FT to inform PI to notify EC if problem continues. Issue resolved. Voting resumed.
	7:31:31 AM	Technician Contacted: FT Elwood contacted ETA 10 min		
	7:44:33 AM	Technician Contacted: FT is on site and troubleshooting with Tuan.		
	8:05:44 AM	Technician Contacted: EC Ruth and FT Tuan spoke with Elwood. Elwood onsite and observed voters. No issue observed with insight rejecting ballots. EC advised FT to inform PI to notify EC if problem continues. Issue resolved. Voting resumed.		
PCT 2205	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:52:37 AM	Insight Operations: Please have FED check with inspector - phone service does not work well in the pp - machine says invalid memory pack and just HELLO on the LED screen. - UPDATE, left msg on cell phone to call and update us.	9:00:48 AM	FT Elwood reported that issue was resolved before he arrived. FT verified unit is operational, and that PI broke seal, reset memory pack, and re-sealed. Problem resolved. Voting resumed.
	7:00:19 AM	FED Contacted: left msg for FED		
	7:01:15 AM	Pollworker Contacted: UPDATE, left msg on cell phone to call and update us.		
	7:04:07 AM	Pollworker Contacted: left msg for insp to call us and advs if they are still having Insight issue		
	7:51:11 AM	FED Contacted: advsd FED to check on pct and advise if mem pack issue is resolved, as insp may not be able to get our messages in pp		
	8:25:24 AM	FED Contacted: FED is on the way, will call back to advs if issue is resolved		
	8:35:55 AM	Technician Contacted: FT Elwood eta 10min		
	8:43:28 AM	Technician Contacted: FT Elwood still enroute.		
	8:53:15 AM	Technician Contacted: FT Elwood arrived and in process of evaluation.		
	8:58:01 AM	Technician Contacted: FT Elwood reported that issue was resolved before he arrived. FT verified unit is operational, and that PI broke seal, reset memory pack, and re-sealed. Problem resolved. Voting resumed.		
	6:52:20 AM	Insight Operations: per director ok to break yellow seal, advised inspector to reseal mem pack. Issue was resolved	6:58:38 AM	
	11:58:13 AM	Need Poll Signs: Can't locate pp. No sign outside on the street. Not visible from the street & can't possibly see from street. Send FED.	12:53:28 PM	DL posted additional signage on gate
	12:10:35 PM	District Driver Contacted: DL dispatch		
PCT 2207	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:04:58 AM	Dispatch Inspector: FED says pw are having a difficult time, none of the clerks is promotable. Pls send an experienced insp if possible	9:02:12 AM	insp has been dropped off
	8:06:15 AM	Pollworker / Translator Dispatched: Inspector dispatched		
	10:29:15 PM	Other Polling Place Issues: Clerk reports PPO will close location imminently if pickup is not made as soon as possible. Please call.	11:15:05 PM	
	11:14:36 PM	< Other: See Comments >: INSP reports everything pick-up		

PCT 2214	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:03:46 AM	Need Poll Signs: No signs directing voters to 2nd floor . The sign is in hallway not accessible by wheelchairs.	9:07:47 AM	DL confirmed voting in on ground level and signs are posted and flag sign in front of building
	8:52:34 AM	<i>District Driver Contacted: DL dispatched - voting area should be on ground floor</i>		
PCT 2215	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:25:21 AM	Need Poll Signs: INSP requests additional signs (Large PP sign or No Electioneering) since voters new to PP are having a difficult time finding PP.	10:13:39 AM	
	9:30:29 AM	<i>District Driver Contacted: DL dispatched</i>		
	10:13:13 AM	<i>District Driver Contacted: Additional signage posted</i>		
PCT 2218	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:35:34 AM	Other Soft Supplies: inspector called, she is unable to locate voter info pamphets in english. Advised will let fed know.	8:16:55 AM	insp found VIPs
	7:49:52 AM	<i>Pollworker Contacted: left msg to advs insp that English VIP should be in Insp folder, pls call back and advs if she finds it</i>		
PCT 2405	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:16:06 PM	Dispatch Clerk: Original Standby Clerk never made it this morning. Two students will be leaving at 9pm, send clerk ASAP to help close.	7:50:38 PM	clerk has been dropped off.
	7:30:09 PM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 2409	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:07:47 PM	Edge Card Activator Operations: INSP reports card activator red power light on, but green ready light not on. Card activator is plugged in. Turned card activator on and off per troubleshooting guide, still same problem. Toggled on/off switch several times. Issue was fixed.	6:09:09 PM	Resolved via toggling card activator on/off switch.
PCT 2411	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:03:56 AM	Electioneering / Observers: garage dedicated to a campaign is located 3 houses from polling place & signs on sidewalk within 100' Did not say which campaign.	10:07:48 AM	FED tried to reach people in house but no one is there.
	8:46:37 AM	<i>< Other: See Comments >:</i>		
	9:00:50 AM	<i>FED Contacted: FED is on way to precinct to make sure campaign signs are more than 100' from polling place.</i>		
	9:24:34 AM	<i>FED Contacted: FED is at the Firehouse. He is measuring whether signs are within 100' of polling place. If they are, he will knock on the door to ask them to take them down.</i>		
	10:06:26 AM	<i>FED Contacted: There is a sign in a window with a campaign sign in it. FED knocked on the door but there was no answer.</i>		
PCT 2413	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:32:15 AM	Other Polling Place Issues: Campaign reported Edge was not working. Inspector says they were still setting it up at 7:00 but it is up and running now.	7:33:55 AM	Voting continues.
PCT 2414	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:20:40 AM	Dispatch Clerk: Dispatch clerk. Inspector has only 1.	7:09:21 AM	clerk has been dropped off.
	6:44:34 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		

PCT 2422	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:51:21 AM	Pollworker Issue: Voter with disability using edge machine. One of PWs kept walking right behind her. She asked him if he could stand elsewhere but he continued because he had nervous energy. She is concerned for other voters with disabilities.	11:12:52 AM	Voting continues.
	11:04:30 AM	<i>Pollworker Contacted: PW reports no one has voted on the Edge. One voter was using the seated booth, and was upset about voting provisionally due to not having the VBM she was issued.</i>		
	11:11:18 AM	<i>< Other: See Comments >: Attempted to call voter, got message. Will try again later this evening.</i>		
PCT 2424	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:16:50 AM	Electioneering / Observers: Ed Lee Campaign electioneering in front of polling place	9:15:37 AM	FED said that Campaign was properly 100' away.
	8:18:08 AM	<i>Campaign Contacted:</i>		
	8:18:33 AM	<i>FED Contacted: FED is at precinct now and will make sure that Ed Lee Campaign is 100 feet away. He thinks it is but is going to measure it.</i>		
	9:14:51 AM	<i>FED Contacted: FED said that Campaign was properly 100' away.</i>		
	9:27:08 AM	Other: Voter signed wrong line, and then correct line. Told Insp to bubble in next to correct signature and cross out incorrect. If other voter comes in, they will bubble in and have voter sign as close as possible, possible above typed name.	9:29:47 AM	Voting continues
PCT 2429	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:48:22 AM	Need Table, Chairs, Booths: INSP reports one booth is broken. Deliver new one.	7:18:57 AM	
	7:00:12 AM	<i>District Driver Contacted: DL4 dispatched</i>		
	7:18:44 AM	<i>< Other: See Comments >: New booth delivered</i>		
	8:19:32 AM	Electioneering / Observers: Observers from the Residential Bldrs Assoc sitting in lawn chairs in polling place. Not wearing any campaign paraphernalia & not impeding process however. Camps nervous about observers stationing themselves there.	9:17:12 AM	
	8:35:23 AM	<i>< Other: See Comments >: Spoke with inspector who said observers were not disrupting voters from voting. Voting continues.</i>		
	3:32:33 PM	Need Lights: FED reports PCT has only 2 out of 8 lights functioning, concerned that it will be too dark after sun goes goes. Please send lights.	4:16:36 PM	DL cofirmed everythin OK - rearranged the power cords
	3:37:16 PM	<i>District Driver Contacted: DL dispatched</i>		
PCT 2433	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:10:36 AM	Need Poll Signs: INSP is at large school, reports voters are having trouble finding voting room. Look into setting up additional polling place signs when a DL is available.	9:50:19 AM	
	9:20:26 AM	<i>District Driver Contacted: Kelvin sent to place additional signs directing voters to voting area</i>		
	10:09:03 AM	Pollworker Issue: Inspector reports wife came in with husband as assistant to help her mark her ballot. They sat at Edge table. Another voter became very upset and is planning to file an official complaint about voter fraud.	10:14:34 AM	Voting continues.
	10:13:28 AM	<i>Pollworker Contacted: That voter spoke with Sean from PCT services but is still upset despite being assured State Law allows a voter up to 2 assistants. Voter was disruptive. Told Inspector to call my direct cell phone if he reappears.</i>		
	10:33:56 AM	<i>FED Contacted: FED called to say the inspector hurt her back unloading election materials in the morning. I called and asked her if she wanted me to send a replacement inspector for her. She said that she wanted to stay. FED will assist her with closing.</i>		
	3:07:58 PM	Dispatch Inspector: Current Inspector has back problem, cannot move equipment for closing procedures. Please send FED to assist. Current Inspector can only stay until 8pm.	4:10:13 PM	Replacement insp. drove himself to pp.
	3:16:47 PM	<i>Pollworker / Translator Dispatched: Inspector dispatched w/ car.</i>		
	4:09:11 PM	<i>< Other: See Comments >: Replacement insp.drove himself to pp.</i>		

PCT 2435	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:34:14 AM	Insight Ballot Jam: Voting into Aux Bin. Ballot jam. FED is on site to assist.	8:16:08 AM	duplicate of IID 6050
	7:42:30 AM	FED Contacted: FED could not fix jam. Please send tech. Voting in aux bin.		
	8:00:37 AM	Technician Contacted: FT Craig already dispatched on subsequent call (IID 6050)		
	7:40:01 AM	Insight Ballot Jam: FED already present, unable to remove card. Unable to pull card out; card is in the middle of machine.	8:34:05 AM	INSP turned off the Insight, removed the memory pack and was able to remove the jammed ballot. Memory pack was re-seated, and the Insight was powered up. Issue resolved. Voting Resumes.
	7:44:33 AM	Technician Contacted: FT Craig dispatched. ETA 10 min.		
	7:52:56 AM	Technician Contacted: FT Craig arrived at PCT.		
	8:00:53 AM	Technician Contacted: FT Craig is troubleshooting equipment.		
	8:06:32 AM	Technician Contacted: FT Craig is troubleshooting ballot jam. Jam was caused because the top lid was not open and ballots were forced. No sign of ballot although PCT INSP says that there is a ballot inside.		
	8:20:13 AM	Technician Contacted: FT Craig can see a ballot inside from the front. Ballot jam tool does not correct the issue.		
	8:32:19 AM	Technician Contacted: INSP turned off the Insight, removed the memory pack and was able to remove the jammed ballot. Memory pack was re-seated, and the Insight was powered up. Issue resolved. Voting Resumes.		
	1:54:22 PM	Electioneering / Observers: INSP reports Leland Yee campaign activists are parking a SUV with campaign signs directly outside the PP (15 feet from PP entrance) and refused to move three times before finally moving their vehicle. Campaign activist raised voice and shouted at PP INSP.	2:07:58 PM	FED will go to precinct between 5 and 6 for evening rush.
	2:03:21 PM	Campaign Contacted: Talked to campaign to advise about behavior of person unwilling to move SUV with campaign sign. After asked, finally moved. Campaign is sending someone out.		
	2:06:29 PM	FED Contacted: Spoke with inspector and he said everything is calm at pp. He asked if FED could stop by between 5 and 6 when pp gets busy for evening rush.		
PCT 2436	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:59:46 AM	Campaign Sign Within 100 Feet: Avalos Sign within 100' on 3rd floor of bldg. May be commercial property.	9:47:11 AM	FED didn't any campaign signs.
	8:07:37 AM	FED Contacted: FED on way. ETA 5 min.		
	9:13:50 AM	FED Contacted: FED said that he did not see signs when he was there but is going to go by again to double check.		
	9:46:31 AM	FED Contacted: FED didn't any campaign signs.		
PCT 2438	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:13:52 AM	Other Polling Place Issues: The Elevator is not functional, which means the PP is not currently wheelchair accessible. No personnel from the facility are available to activate the elevator, contact them immediately to provide accessible entry to PP.	8:59:08 AM	Wheelchair lift is broken and site will Not be accessible for this election. Will have to do curbside voting or redirect to the closest accessible Pct 2437
	7:21:02 AM	District Driver Contacted: DL4 dipsatched		
	8:14:16 AM	< Other: See Comments >: Contacting PPO - Attempting to get Church Staff to go to church		
	8:53:29 AM	< Other: See Comments >: Calling Church to see if staff has shown up		
PCT 2448	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:36:39 PM	Edge Operations: INSP reports the Edge machine is broken; TECH is at location and confirmed the machine is broken; replace Edge machine.	3:04:02 PM	
	1:46:09 PM	Technician Contacted: Contacted FT David. Went through troubleshooting steps with Tech Tuan. Recommended by Tuan to replace Edge machine. Seems to have reverted to manual mode.		
	1:57:50 PM	Computer Room: Prelat started on replacement Edge Edge needs to be replaced by Computer Room		
	2:40:10 PM	Computer Room: Requested Replacement Machine is ready to pick up at computer room.		
PCT 2451	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:59 AM	Insight Seals: Memory pack door - Yellow Seal is Broken; PW had to break seal to troubleshoot insight machine- memory pack not fully seated. Problem solved and per director, seal replaced by pollworker. Setup continues.	6:30:11 AM	Memory pack door - Yellow Seal is Broken; PW had to break seal to troubleshoot insight machine- memory pack not fully seated. Problem solved and per director, seal replaced by pollworker. Setup continues.

7:04:28 PM Other Polling Place Issues: Caller said the location was locked & lights off. He was at the wrong place. SF Alliance Church has 3 bldgs. The pp is on the south side of the street by the big flag. He said he has time to ck to vote. Issue resolved.

7:12:59 PM

PCT 2501	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:41:27 AM	Edge Operations: Edge machine not powered. Checked power source and both ends of the power cord. No green light when plugged in to working power source. Dispatch Tech.	12:18:08 PM	Comments FT Zack arrived and assessed the equipment. The Edge was not plugged in and was running on batteries, which eventually drained. FT Zack connected the AC power cord and solved the issue. Voting Resumes.
	11:59:05 AM	<i>Technician Contacted: Dispatched FT Zack. ETA 15 min. Edge needed to replace at the poll. Edge needed to replace at the poll.</i>		
	12:16:07 PM	<i>Technician Contacted: FT Zack arrived and assessed the equipment. The Edge was not plugged in properly and was running on batteries, which eventually drained. FT Zack connected the AC power cord and resolved the issue. Voting Resumes.</i>		
	4:54:43 PM	Edge Operations: Edge kept on having the same problem--turning off by itself. Replace machine please.	5:35:34 PM	FT Zack determined that the power source was intermittent and moved the Edge closer to another outlet and the unit is operational. Issue resolved. Voting resumed.
	4:57:14 PM	<i>< Other: See Comments >: Dominion, please send Tech to trouble-shoot first. Thanks!</i>		
	4:59:34 PM	<i>Technician Contacted: FT Zack dispatched, ETA 15 min.</i>		
	5:14:00 PM	<i>Technician Contacted: FT Zack arrived. EC Arnold discussed potential power source issues to test, per EC team. FT will evaluate report back to EC</i>		
	5:33:01 PM	<i>Technician Contacted: FT Zack determined that the power source was intermittent and moved the Edge closer to another outlet and the unit is operational. Issue resolved. Voting resumed.</i>		
PCT 2512	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:33:50 AM	Dispatch Clerk: PW Jenny called in sick, set up continues, send clerk when possible - not urgent	7:10:46 AM	verified w/ insp. Staffing situation okay.
	9:09:24 AM	<i>< Other: See Comments >: verified w/ insp. Staffing situation okay.</i>		
PCT 2703	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:14:36 AM	Insight Ballot Jam: Per inspector, the insight machine keeps jamming. Advised inspector to use aux bin until resolved.	7:39:42 AM	FT Jingo iscovered that the top ballot loading door was not opened. INSP opened door. Issue Resolved. Voting Resumes.
	7:21:45 AM	<i>Technician Contacted: FT Jingo dispatched. ETA 10 min.</i>		
	7:30:18 AM	<i>Technician Contacted: FT Jingo arrived at PCT and is troubleshooting equipment.</i>		
	7:38:13 AM	<i>Technician Contacted: FT Jingo discovered that the top ballot loading door was not opened. INSP opened door. Issue Resolved. Voting Resumes.</i>		
	8:26:03 PM	Insight Operations: INSP reports during second report, tape ran back into machine, ruined 2nd report, and jammed tape.	8:35:38 PM	Comments FT Jingo was able to pull paper out and realign the paper spool. Paper prints out fine now. Issue Resolved. Able to resume closing polls.
	8:28:25 PM	<i>Technician Contacted: FT Jingo dispatched. ETA 1 min.</i>		
	8:28:59 PM	<i>Technician Contacted: FT Jingo is there troubleshooting the Insight.</i>		
	8:33:53 PM	<i>Technician Contacted: FT Jingo was able to pull paper out and realign the paper spool. Paper prints out fine now. Issue Resolved. PW able to resume closing polls.</i>		
PCT 2706	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:44:56 AM	Pollworker Issue: INSP needs assistance with set-up and opening. Dispatch FED.	7:16:36 AM	FED went to precinct and inspector had set up and everything running smoothly. Voting continues.
	6:51:57 AM	<i>FED Contacted: FED is on his way. ETA 7 min</i>		
	7:15:08 AM	<i>FED Contacted: FED went to precinct and inspector had set up and everything running smoothly. Voting continues.</i>		
	10:29:22 AM	Other Polling Place Issues: INSP/PPO is demanding that the porta-potty be removed from her property. None of the PWs are using it, random pedestrains are using it, and she feels it is an eyesore in front of her property.	11:10:58 AM	
	10:57:36 AM	<i>< Other: See Comments >: Attempting to contact PPO regarding restroom availability</i>		

PCT 2709	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:56:24 AM	Edge Operations: Power went on and off - power now on but no "ready for polls" and touch screen is dark.	10:24:40 AM	
	8:03:22 AM	Technician Contacted: FT Jingo ETA 10 min		
	8:04:34 AM	Technician Contacted: Dispatched Tech Jingo. ETA 10 min.		
	8:24:54 AM	Technician Contacted: FT Jingo arrived at PCT and is troubleshooting equipment. Edge needed to replace at the poll. Edge needed to replace at the poll.		
	8:35:03 AM	Technician Contacted: e at the poll.		
	8:40:32 AM	Technician Contacted: Dominion reports problem cannot be solved. Need new Edge.		
	8:40:42 AM	Computer Room: Prelat started on replacement Edge		
	9:39:27 AM	Computer Room: Requested Replacement Machine is ready to pick up at computer room.		
PCT 2713	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:37:08 AM	Pollworker Issue: Campaign reports Edge is not set up. Please send FED to assist. Cannot get thru to PP on any PW cell phones--please get contact number.	7:48:22 AM	FED went to precinct and Edge is now operative.
	7:46:38 AM	FED Contacted: FED went to precinct and Edge is now operative.		
	7:48:48 AM	Technician Contacted: FT Audie contacted. Issue was resolved before FT was dispatched. Voting Resumes.		
	7:49:17 AM	Other Polling Place Issues: FED reports that one of the legs of the voting booth for voters with disabilities is broken.	8:39:02 AM	
	7:57:29 AM	District Driver Contacted: James sent to delivery ADA booth		
	8:38:46 AM	< Other: See Comments >: Booth delivered		
PCT 2717	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:23:55 AM	Other Polling Place Issues: Voting booth light is out which is not a problem in the daytime but will be at night.	10:56:35 AM	DL tightened light and it's now working
	10:26:46 AM	District Driver Contacted: DL dispatched		
	10:56:34 AM	District Driver Contacted:		
PCT 2722	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:23:04 AM	Insight Operations: per director, advised insp it was ok to break yellow seal to reseal mm pack. Issue resolved. Advised insp to reseal	6:34:09 AM	
	1:38:07 PM	Dispatch Clerk: Please send one more PW, this is a busy pp and they are requesting more help.	2:12:53 PM	clerk has been dropped off
	1:48:35 PM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 2724	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:29:02 PM	Pollworker Issue: Although there is no one electioneering, Voter would like a call back because 1) she thinks exit poll sign and electioneering sign are closer than 25' & 100' and 2) PW did not check her VBM envelope when she dropped it off for her husband.	4:03:17 PM	Also went over procedures with PWs. Voting continues.
	3:41:45 PM	FED Contacted: Fed dispatched. ETA 15 min		
	3:58:44 PM	FED Contacted: FED moved signs that were closer than 25'. Also went over procedures with PWs. Voting continues.		
PCT 2727	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:32:05 AM	Insight Operations: Had to re-seat mem pac at 6:46. New seal 263726.	8:32:58 AM	Voting continues.

PCT 2728	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:30:26 AM	Dispatch Clerk:	7:12:59 AM	clerk has been dropped off.
	7:13:09 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
	6:40:40 AM	Insight Operations: per director, ok to break yellow seal. Advised inspector to reseal mem pack. Issue was resolved.	6:48:35 AM	
PCT 2729	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:37:27 PM	Other Soft Supplies: PW reports low on ballot pens. Advised that voters may use other pens; please send more ballot marking pens.	3:19:19 PM	pens were dropped off
	2:09:41 PM	<i>FED Contacted: FED dispatched. ETA 15 MIN</i>		
	3:19:00 PM	<i>FED Contacted: pens were dropped off</i>		
	4:40:30 PM	Electioneering / Observers: People electioneering wearing Office of the Mayor tee shirts who are really Residential Bldrs Assoc people.	5:07:43 PM	Campaigners were wearing signs but they have removed them. Voting continues.
	4:47:43 PM	<i>< Other: See Comments >: Contacting Campaign. Please have FED follow up</i>		
	4:49:25 PM	<i>FED Contacted: calling. Left msg asking to investigate and report back.</i>		
	4:51:30 PM	<i>FED Contacted: FED dispatched. ETA 15 MIN.</i>		
	5:06:53 PM	<i>FED Contacted: Campaigners were wearing signs but they have removed them. Voting continues.</i>		
PCT 2733	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:02:07 PM	Pollworker Issue: PWs not posting street index	2:15:19 PM	insp says that campaigners were looking ofr street index when it was being updated. The street index is now posted. Voting continues.
	2:14:32 PM	<i>Pollworker Contacted: insp says that campaigners were looking ofr street index when it was being updated. The street index is now posted. Voting continues.</i>		
PCT 2734	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:02:06 PM	Edge Seals: INSP reported Edge black cap red seal missing. Advised to reseal with yellow seal (#831972).	5:15:11 PM	INSP reported Edge black cap red seal missing. Advised to reseal with yellow seal (#831972).
PCT 2738	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:42:31 AM	Dispatch Clerk: INSP reports Clerk Monique didn't show up. Dispatch Clerk.	9:11:59 AM	clerk has been dropped off
	8:43:32 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 2744	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:41:10 PM	Edge Seals: Printer rail - Yellow Seal is Missing; Polls Open/Closed door - Yellow Seal is Missing; INSP reports seals were stolen during the night and the PP never turned on the Edge voting machine. TECH is at the PP with seals and DD instructed to turn on machine.	6:56:02 PM	Printer rail - Yellow Seal is Missing; Polls Open/Closed door - Yellow Seal is Missing; INSP reports seals were stolen during the night and the PP never turned on the Edge voting machine. TECH is at the PP with seals and DD instructed to turn on machine.
PCT 2746	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:58:29 AM	Need Table, Chairs, Booths: Fed reports that chairs are located in a locked room. INSP has a wrong phone number for recs and park staff. Please, contact recs and park or drop off chairs. Voting continues.	7:59:15 AM	
	7:21:10 AM	<i>District Driver Contacted: DL dispatched</i>		
	7:58:34 AM	<i>< Other: See Comments >: DL delivered 2 chairs</i>		
	5:51:34 PM	Need Lights: PP is very dark, please send 2 extra lights. Thank you!	6:15:27 PM	DL confirmed delivered lights
	5:59:04 PM	<i>District Driver Contacted: DL Jimmy B dispatched - ETA 10 minutes</i>		

PCT 2901	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:07:56 AM	Dispatch Inspector: Inspector has notshown up. Please send FED	6:16:42 AM	
	6:14:25 AM	FED Contacted: FED dispatched. ETA 5min Will confirm.		
	6:16:33 AM	< Other: See Comments >: inspector arrived		
PCT 2902	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:22:35 PM	Edge Operations: Earlier today voter card jammed in machine. After card was freed machine jammed and INSP was unable to close polls. I advised INSP to recover memory card and shutdown machine. No voters used machine today	8:24:55 PM	
PCT 2904	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:33:17 PM	Pollworker Issue: PW requested assistance activating audio Edge ballot. Provided. Voting continues.	5:33:47 PM	
PCT 3004	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:45:47 AM	Dispatch Clerk: FED reports that clerk did not show up for work today. Dispatch CLERK.	8:07:14 AM	clerk has been dropped off
	6:22:33 AM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3005	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:24:25 AM	Dispatch Inspector: INSP is sick, wants a replacement, will wait until standby arrives to leave. Voting continues.	8:49:42 AM	insp has been dropped off
	8:26:05 AM	Pollworker / Translator Dispatched: Inspector dispatched.		
PCT 3007	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:44:26 AM	Dispatch Clerk: Adult clerk, Jimmie Cook, no call, no show, no answer. Dispatch adult clerk.	7:12:01 AM	clerk has been dropped off.
	6:51:14 AM	Pollworker / Translator Dispatched: clerk dispatched.		
	7:46:40 AM	Insight Ballot Jam: Insight rejecting ballots	8:05:11 AM	voting continues.
	7:55:10 AM	FED Contacted: FED asked to visit precinct to assist with aux bin voting and trouble shoot until Dominion can assist (if needed). ETA 10 min.		
	8:04:21 AM	Pollworker Contacted: Insight jammed with one ballot but now working and voting continues.		
PCT 3016	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:08:42 AM	Electricity Off: INSP reports power outlets stopped working. Facility personnel who are available don't know why. Contact someone in charge to resolve. Voting via aux bin until issue is fixed. Edge running on battery power.	9:45:34 AM	DL reported power back on
	9:15:47 AM	FED Contacted: FED dispatched to acces the situation		
	9:40:47 AM	< Other: See Comments >: SFHA has requested an electrician. One is en-route to location. DL is on site		
	9:44:51 AM	< Other: See Comments >: Electricity is on. Voting		
	9:45:25 AM	District Driver Contacted: DL		
PCT 3021	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:40:55 PM	Pollworker Issue: Voter is worried that street index is not posted directly outside the PP where PWs can monitor it. It is posted halfway between front of PP & street & is worried someone can walk off with it.	2:46:02 PM	
	2:45:25 PM	FED Contacted: FED contacted and asked to review street index placement.		

PCT 3023	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:43 AM	Other Polling Place Issues: PP needs port-a-potty delivered to precinct.	6:42:09 AM	
	6:39:19 AM	< Other: See Comments >: Shelley is contacting vendor		
	6:41:41 AM	< Other: See Comments >: Port-a-potty vendor will dispatch		
	9:50:37 AM	Insight Operations: Power temporarily out, turning off Insight. Voted through aux bin until they got power back on. Insight is working again. Dispatch FED when convenient to feed aux ballots into Insight.	10:21:28 AM	Comments FED is at the precinct and is feeding ballots into insight machine. Has also stated that power is back on. Voting continues.
	9:58:48 AM	FED Contacted: FED is going to precinct to assist with feeding ballots in insight machine after he confirms power is on. ETA 10min.		
	10:20:29 AM	FED Contacted: FED is at the precinct and is feeding ballots into insight machine. Has also stated that power is back on. Voting continues.		
PCT 3025	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:18:01 AM	Not Open / Locked: PP Locked	6:43:50 AM	Unlocked. Custodian was given wrong time to open.
	6:28:25 AM	< Other: See Comments >: PPO is on his way to open the facility		
	6:36:29 AM	FED Contacted: Emergency voting with be set up until PPO arrives		
	6:42:53 AM	Pollworker Contacted: Inspector is in, setting up.		
	6:43:36 AM	< Other: See Comments >: Inspector reports polling place open		
	7:59:36 AM	Other Polling Place Issues: Inspector lost insight key. FED will issue spare.	8:00:25 AM	FED will issue spare
PCT 3026	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:22:30 AM	Other Soft Supplies: INSP needs socket adapter to plug in Insight. No other power source is available.	6:33:52 AM	FED dispatched with prong adapter
	6:33:27 AM	FED Contacted: FED dispatched with prong adapter		
	7:54:22 AM	Other Polling Place Issues: PP doesn't have information Kisok. Dispatch DL to replace	8:38:06 AM	
	8:00:10 AM	District Driver Contacted: Richard dipsatch		
	8:37:54 AM	< Other: See Comments >: Kiosk delivered		
PCT 3027	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:27:01 AM	Dispatch Clerk: Please dispatch adult clerk to pp.	7:46:17 AM	Clerk has been dropped off.
	7:20:17 AM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3037	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:38:51 PM	Dispatch Clerk: FED informed there are only 2 students present. Adult Clerk should be dispatched for closing.	5:08:46 PM	clerk has been dropped off
	4:52:08 PM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3208	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:23:45 AM	Electioneering / Observers: Campaign flyer is within 100 ft of pp. Poll worker removed the flyer. Voter is saying campaign workers too aggressive in campaigning called in to complain.	10:28:32 AM	Reported to campaign. Supporter has left the pp. Issue resolved.
	10:29:38 AM	Campaign Contacted: Issue resolved. Candidate supporter has left the pp.		

PCT 3214	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:44:00 AM	Edge Operations: Edge machine is not getting power. Test outlets, they work. Cycled power and insured cord was firmly plugged in to the machine and outlet, still not getting power. Possibly a faulty power cord or bad Edge machine.	9:14:54 AM	
	6:48:37 AM	<i>Technician Contacted: ETA 10 min.</i>		
	6:58:42 AM	<i>Technician Contacted: FT arrived. In process of evaluation and troubleshooting.</i>		
	7:05:57 AM	<i>Technician Contacted: d by Computer Room</i>		
	8:30:04 AM	<i>Computer Room: Requested Replacement Machine is ready to pick up at computer room.</i>		
PCT 3215	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:45:24 AM	Edge Printer Operations: printer is not operational- tech states the connector pins are bent	9:59:01 AM	FT Deborah reported that printer was replaced and that cable connector fits properly. The printer is operational. Issue resolved. Voting resumed.
	7:51:46 AM	<i>Technician Contacted: FT Deborah was already at polling station when problem was reported. The problem was reported to Ruth and forwarded for IRIS input.</i>		
	7:55:12 AM	<i>Technician Contacted: FT Deborah evaluated and verified bent connector pins. EC Tuan advised to replace printer. FT is in process of replacing printer.</i>		
	8:19:04 AM	<i>Technician Contacted: FT Deborah reported that printer was replaced and that cable connector fits properly. The printer is operational. Issue resolved. Voting resumed.</i>		
PCT 3216	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:23:48 AM	Need Table, Chairs, Booths: there is one broken booth and pw would like replacement.	11:00:36 AM	
	10:26:37 AM	<i>District Driver Contacted: DL dispatched</i>		
	11:00:00 AM	<i>< Other: See Comments >: DL delivered booth</i>		
PCT 3217	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:34:14 PM	Dispatch Clerk: Inspector Susan Ford requests a pw to be sent out because someone needs to stand by the accessibility door which is outside. They should be dressed warmly. Insp will rotate pws.	2:06:03 PM	clerk has been dropped off
	1:47:51 PM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 3222	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:56:27 AM	Not Open / Locked: PW is there, not unlocked	6:05:27 AM	DL confirmed gaarage open
	6:01:47 AM	<i>FED Contacted: FED will be there asap.</i>		
	6:02:17 AM	<i>District Driver Contacted: DL dispatched</i>		
PCT 3224	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:17:18 AM	Dispatch Clerk: INSP reports only 1 clerk arrived. Having difficulty putting together the PP	8:43:19 AM	
	6:27:38 AM	<i>FED Contacted: FED will help with setup, will call if clerk shows up. ETA 10 min.</i>		
	6:49:46 AM	<i>FED Contacted: FED is still caught at another pct, will get there as soon as he can.</i>		
	7:05:51 AM	<i>Pollworker Contacted: lft msg to advs that FED is trying to get there, please call if we can be of help.</i>		
	7:32:15 AM	<i>FED Contacted: FED is on the way</i>		
	7:23:03 AM	Pollworker Issue: INSP needs assistance. Dispatch FED.	8:55:36 AM	see above
	7:30:28 AM	<i>FED Contacted: FED is on the way, will give us a call back once he assesses</i>		
	7:46:29 AM	<i>FED Contacted: FED is there, helping them with proc, will stay as he can</i>		
	8:55:16 AM	<i>FED Contacted: FED is going to try to move a strong pw here</i>		
	10:02:09 AM	Dispatch Clerk:	10:24:13 AM	clerk has been dropped off
	10:08:25 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		

10:28:14 AM Pollworker Issue: Student is reporting Inspector needs support. Called FED and left msg. Please send to assess whether dispatched Clerk can provide sufficient support or if we need to send additional personnel. 11:22:01 AM FEED says that pw were concerned about coverage for closing; he plans to move pw from a strong pct. He will call if he needs a pw to be sent

10:45:30 AM FED Contacted: lft another msg for FED, asking if he has been able to bring a strong pw over to this pct.

11:04:22 AM FED Contacted: FED will visit pp and see if they need add'l staff. He has someone he can move from another pp but not until 4pm. He will call after assessing

11:21:56 AM FED Contacted:

PCT 3225	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:18:15 AM	Not Open / Locked: FED called polling place is locked. Advised FED to be there to assist with emergency voting if it doesn't open until 7.	6:52:05 AM	Building unlocked
	6:23:26 AM	< Other: See Comments >: Calling PPO		
	6:32:27 AM	District Driver Contacted: DL dispatched		
	6:46:32 AM	District Driver Contacted: DL confirmed still locked setting up emergency voting		
	7:03:34 AM	No Action Need: INSP reports PP open and set up, ready to go!		

PCT 3226	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:10:09 AM	Edge Printer Paper Low: Attempted to troubleshoot; unsuccessful. FED is going to doublecheck.	9:49:48 AM	FT Gary removed and tapped printer per FT/ET troubleshooting techniques and resloved problem. Voting resumed.
	9:16:37 AM	Technician Contacted: FT Gary ETA 10 min.		
	9:26:25 AM	Technician Contacted: FT Gary arrived and is the process of evaluating.		
	9:46:10 AM	Technician Contacted: FT Gary removed and tapped printer per FT/ET troubleshooting techniques and resloved problem. Voting resumed.		

PCT 3227	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:02:38 AM	Other Polling Place Issues: INSP said that PP owner placed a curtain in the garage and thereby lost 5 sq ft of space necessary for the Edge machine. INSP reports there is no room for the Edge machine. Dispatch District Lead.	8:04:23 AM	
	7:39:57 AM	District Driver Contacted: DL2 dispatched		
	8:03:26 AM	< Other: See Comments >: Jonathan repositioned curtain to allow for more space. Edge is being set-up		
	3:17:02 PM	Dispatch Clerk: Need adult clerk. The other two clerks are student.	4:19:05 PM	clerk has been dropped off
	3:23:07 PM	Pollworker / Translator Dispatched: clerk dispatched.		

PCT 3228	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:01:54 PM	Edge Operations: Edge is frozen; FED is there and unable to troubleshoot machine. Please send tech.	12:57:16 PM	Comments Ft Gary replugged audio jack in, and power cycle on and off.edge working fine voting has resumed
	12:04:11 PM	Technician Contacted: FT Gary Eta10min		
	12:29:47 PM	Pollworker Contacted: Audio voter will return to vote.		
	12:30:30 PM	Technician Contacted: Ft Gary has been informed to unplug the edge and powercycle on and off till it powers off. Per lead tech.Will call EC with results.		
	12:42:13 PM	Technician Contacted: Ft Gary has tried to power cycle on and off screen still frozen contact lead tech.		
	12:51:07 PM	Technician Contacted: Ft Gary replugged audio jack in, and power cycle on and off.edge working fine voting has resumed		
	12:53:48 PM	Technician Contacted: Double entry error		
	4:44:12 PM	Edge Audio: Voter returned, audio ballot successfully loaded. Voting continues.	4:44:34 PM	Voting continues.

PCT 3233	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:07:21 AM	Insight Operations: Election Center staff tried troubleshoot over the phone. The insight is not starting at all. Tried plug into another power socket. Still unable to turn on. Please send technician.	7:15:16 AM	Comments Contacted INSP. Had INSP check internal power connection behind door. Cord was moved around and rechecked where it was plugged in. Issue resolved. Voting Resumes.
	7:09:34 AM	<i>FED Contacted: Will have FED be there once he's done assisting other precincts. Went through emergency procedure on the phone with PW.</i>		
	7:12:58 AM	<i>< Other: See Comments >: Contacted INSP. Had INSP check internal power connection behind door. Cord was moved around and rechecked where it was plugged in. Issue resolved. Voting Resumes.</i>		
	7:22:34 AM	Insight Operations: Technician had troubleshoot the power cord issue but now FED is there and noticed there's no memory pack for the insight machine. Please send tech	7:49:53 AM	FT has arrived and problem was already resolved by poll workers. The power connection on the machine was loose. Issue resolved. Voting resumed.
	7:28:36 AM	<i>Technician Contacted: ETA 10-15.</i>		
	7:38:09 AM	<i>No Action Need: Issue has been fixed</i>		
	7:45:38 AM	<i>Technician Contacted: FT Zack has arrived and problem was already resolved by poll workers. The power connection on the machine was loose. Issue resolved. Voting resumed.</i>		
	3:50:18 PM	Need Lights: Need one overhead light for sunset and one voting booth light.	4:19:43 PM	DL confirmed lights delivered and set up
	3:58:56 PM	<i>District Driver Contacted: DL dispatched</i>		
PCT 3234	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:36:23 PM	Dispatch Clerk: Please dispatch a clerk in the evening for closing because the rest of the clerks are students.	2:06:48 PM	clerk has been dropped off
	1:48:51 PM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
	7:13:56 PM	Pollworker Issue: Voter said pw Rita Lark is turning away Provisional voters even though they are at their correct pp.	7:24:40 PM	Voting continues.
	7:20:44 PM	<i>Pollworker Contacted: Inspector says some voters who were listed as VBM couldn't give those ballot and needed to PV, and one voter was not in Roster and did not want to be redirected. She suggested he fill out VRC as well as PVE but he left PP. Reviewed PV and redirection.</i>		
PCT 3236	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:57:29 AM	Dispatch Inspector: Inspector is confused of what she needs to do. Send one additional inspector for assistance.	8:13:53 AM	insp has been dropped off
	8:00:39 AM	<i>Pollworker / Translator Dispatched: inspector dispatched.</i>		
	4:23:12 PM	Need Lights: Need lamp	4:58:12 PM	DL confirmed OK - lights needed to be daisy chained and plugged in.
	4:26:12 PM	<i>District Driver Contacted: DL dispatched</i>		
	4:32:27 PM	Other Polling Place Issues: FED called and said the cord which plug the lights into the socket is broken. Please drop off extra cord or fix the cord.	5:00:34 PM	DL confirmed OK - lights needed to be daisy chained and plugged in.
	4:34:39 PM	<i>District Driver Contacted: DL is already on his way to this site</i>		
PCT 3238	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:09:40 PM	Need Lights: Actually, they have lights but pw and FED don't know how to daisy-chain the voting booths so that the lights work. Pls send DL (I have advsd FED to stay and watch what DL does unless he gets another call, as FED had the same issue in another PP)	5:38:44 PM	DL reported resolved
	5:15:21 PM	<i>District Driver Contacted: DL dispatched</i>		
PCT 3239	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:31:41 PM	Need Lights: Three lights of the voting booth went off. Need to drop of extra lamps.	2:59:49 PM	
	2:34:31 PM	<i>District Driver Contacted: DL dispatch</i>		
	2:47:30 PM	<i>District Driver Contacted:</i>		
	2:58:40 PM	<i>< Other: See Comments >: DL delivered clamp lights and fixed booth light</i>		

PCT 3241	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:25:26 AM	Insight Ballot Jam: has error msg and there is no jam - unplugged and replugged - still error. Auxiliary bin voting, Frances called Ken. Send FED	7:52:58 AM	Paper jam fixed. Voting continues.
	7:31:39 AM	FED Contacted: ETA 7 mins.		
	7:52:45 AM	FED Contacted: Paper jam fixed. Voting continues.		
	7:27:20 AM	Insight Ballot Jam: Tried to unplug and plug in - still error but no paper jam. Auxiliary bin voting now - frances spoke to Ken - send FED	7:31:52 AM	Dup issue see IID 6035
PCT 3243	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:13:15 AM	Other Polling Place Issues: Fed ran out of orange cones, please dispatch district lead for drop of a cone.	8:49:19 AM	
	8:15:34 AM	District Driver Contacted: DL dispatched		
	8:49:06 AM	< Other: See Comments >: Cones delivered		
	11:05:53 PM	Pickup Ballot / Data: Sheriff and FED report lock-out, no inspector. Emergency contact for PP is in New Orleans. NK will arrange pick-up with Sheriff's Deputies tomorrow.	11:07:42 PM	
	11:39:50 PM	PW Ask without Leave: Inspector left before Deputy pick up. Per FED, disagreement occurred with Deputy who left and said he would come back. He did not return for at least an hour; by that time, PP locked. Inspector did not pick up phone.	11:40:39 PM	
PCT 3302	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:03:42 AM	Dispatch Clerk: Cannot be present today due to illness. Dispatch clerk.	6:54:51 AM	clerk has been dropped off.
	6:25:02 AM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3303	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:24:51 PM	Need Poll Signs: Voters are having trouble finding PP. No vertical surfaces for signs. Send a cone and another sign.	12:52:47 PM	DL posted additional signage
	12:27:19 PM	District Driver Contacted: DL dispatched		
	12:50:21 PM	District Driver Contacted: DL is trying to locate the special signage in the polling place if can't locate will create new signage		
	7:10:32 PM	Need Lights: INSP reports outdoor lighting is not on. Janitor claims it comes on automatically, but we're thinking the timer didn't change with daylight savings over the weekend. PS please address the issues.	7:40:30 PM	See comments
	7:19:52 PM	District Driver Contacted: DL dispatched		
	7:36:46 PM	District Driver Contacted: DL will try and illuminate the path of travel with the van head lights if needed.		
	7:40:35 PM	District Driver Contacted: 2 DLs are present - one is illuminating the school yard with van headlights and the other is escorting voters by flashlight.		
PCT 3316	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:35:59 AM	Campaign Sign Within 100 Feet:	7:57:42 AM	Voting continues.
	7:38:48 AM	FED Contacted: Inspector had tried ringing door bell to see if tenant can remove the sign but no one was in the apt. will try to ring the door later.		
	7:57:35 AM	Pollworker Contacted: Sign has been taken down.		
	6:43:27 PM	Electioneering / Observers: Voter said Leland Yee campaign within 100 giving voters suggestions on voting.	6:53:36 PM	Voting continues.
	6:45:47 PM	Campaign Contacted: Campaign will follow up		
	6:51:34 PM	Pollworker Contacted: Leland Yee supporters have been there on and off throughout the day; Inspector has had them move back to 100 feet and has taken down signs. Advised him to call us if they reappear.		

PCT 3326	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:51:56 AM	Electioneering / Observers: Supporters for Ed Lee very aggressively handing out flyers etc and will not let voters pass by until they take information. Said electioneering within 100 ft for sure.	9:13:12 AM	Contacted campaign, campaign will inform observers at precinct. Also, clerk indicated campaign is no longer there
	9:06:42 AM	<i>Campaign Contacted: Refer to FED campaign but campaign says they are not part of their group. Refer to FED to ask if supporters are part of Run Ed Run group wearing blue t-shirts. We need this information.</i>		
PCT 3327	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:56:14 AM	Electioneering / Observers: Ed Lee supporters very aggressively handing out flyers etc and will not let voters pass until they take the information.	9:13:13 AM	Spoke to campaign, supporters have left.
	9:03:42 AM	<i>Campaign Contacted: Called campaign to report will forward to FED to check. Problem with supporters wearing blue shirts because they are not part of Ed Lee campaign.</i>		
	9:20:49 AM	<i>Campaign Contacted: Bill Barnes confirmed campaign signs and electioneering are after 100 ft. Also, indicated that they are not from official Ed Lee Campaign (Blue Jacket)</i>		
PCT 3328/	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:26:10 AM	Other Polling Place Issues: Inspector needs long extension cords. Please send FED to resupply.	7:21:21 AM	Cords delivered, voting continues.
	6:53:50 AM	<i>District Driver Contacted: DL3 dispatched to deliver cord</i>		
	6:56:11 AM	<i>FED Contacted: FED is on the way with ext cord and to assist with opening. ETA 10 minutes</i>		
	7:18:52 AM	<i>Pollworker Contacted: Cords delivered, voting continues.</i>		
	8:26:45 AM	Other Polling Place Issues: Poll Worker using laptop at the polls.	8:48:46 AM	Laptop has been put away. Voting continues.
	8:35:10 AM	<i>< Other: See Comments ></i>		
	8:39:52 AM	<i>FED Contacted: FED is on the way to address pollworker. ETA 10 mins.</i>		
	8:48:16 AM	<i>FED Contacted: Laptop has been put away. Voting continues.</i>		
PCT 3333	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:18:46 AM	Insight Operations: Inspector would like a Tech to check Insight machine. Trouble shot, machine keeps turning off and on. Able to vote through Aux Bin. Please send tech.	9:49:02 AM	FT Mark re-seated power cord at rear of Insight, and advised PI to duct-tape cord to table and keep PWs from walking behind table to avoid tripping over cord. Voting continues.
	9:26:24 AM	<i>Technician Contacted: Dispatched FT Mark to check power connections. ETA 10 min</i>		
	9:35:52 AM	<i>Technician Contacted: FT Mark reports a loose cord on the Insight. Will update resolution in 15 more minutes.</i>		
	9:43:00 AM	<i>Technician Contacted: FT Mark re-seated power cord at rear of Insight, and advised PI to duct-tape cord to table and keep PWs from walking behind table to avoid tripping over cord. Voting continues.</i>		
PCT 3335	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:03:29 AM	Insight Operations: Insight machine returned card and printed "Unvoted Ballot" even though voter marked card. Voter used ballot-marking pen. Dispatch FED to check machine. Voting continues through Aux.	8:34:21 AM	FED called back and confirmed the machine is working and accepting ballots. Voting continues.
	8:17:33 AM	<i>FED Contacted: FED is headed to pct to check on situation. ETA 10 minutes. Voting continues.</i>		
	8:32:31 AM	<i>FED Contacted: FED called back and confirmed the machine is working and accepting ballots. Voting continues.</i>		
PCT 3343	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:43:14 AM	Electioneering / Observers: Ed Lee camp is posting signs leading to polling place and handing out flyers to voters. Requested caller to identify if the electioneers are wearing blue shirts who are the Ed Run Ed campaign and not the official Ed Lee Camp.	10:08:35 AM	FED reports no campaigners are around anymore.
	9:47:25 AM	<i>< Other: See Comments ></i>		
	10:00:41 AM	<i>FED Contacted: FED is going to check out the situation. ETA 10 minutes.</i>		
	10:08:14 AM	<i>FED Contacted: FED reports no campaigners are around anymore.</i>		

PCT 3345	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:23:07 AM	Not Open / Locked: Clerks not able to get into pp.	6:33:39 AM	
	6:29:26 AM	< Other: See Comments >: Calling PPO security		
	6:33:28 AM	< Other: See Comments >: spoke to inspector; pct is open		
	8:09:48 AM	Dispatch Clerk: Need another person to direct voters.	8:33:23 AM	clerk has been dropped off
	8:15:08 AM	Pollworker / Translator Dispatched: clerk dispatched.		
	8:20:40 AM	Pollworker / Translator Dispatched:		
PCT 3346	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:06:42 AM	Need Table, Chairs, Booths: INSP unable to locate election table and chairs. Has red box and voting booths and voting machines. Security guard is the only one there, he does not know if table and chairs are located elsewhere.	7:26:34 AM	
	6:18:08 AM	District Driver Contacted: DL dispatched		
	6:53:14 AM	< Other: See Comments >:		
	7:26:02 AM	< Other: See Comments >: DL provided table and chairs; located other items		
	6:57:59 AM	Insight Operations: Invalid memory pack message. INSP advised to use aux bin, voting continues.	7:06:19 AM	Spoke to inspector. Machine fixed and voting continues.
	7:04:18 AM	< Other: See Comments >: Contacted INSP. Recommended to powercycle by unplugging and re-plugging power cord. Issue Resolved & Voting resumes.		
	7:07:14 AM	Pollworker Contacted: Spoke to INSP. Issue corrected by power-cycling and voting continues.		
PCT 3348	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:04:57 PM	Media: Reporter from Examiner came. Approached a voter in polling place to ask questions. Inspector asked to leave and said they had no comment. Questions on turn out were ok,	1:08:26 PM	Voting continues.
PCT 3349	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:01:00 AM	Dispatch Clerk: One inspector with two clerks. Need on more clerk because PCT is busy.	10:29:10 AM	clerk has been dropped off
	10:08:07 AM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3509	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:42:15 AM	Edge Printer Paper Low: INSP reports Edge printer paper is low.	8:02:39 AM	Voting continues.
	7:48:03 AM	Technician Contacted:		
	7:48:46 AM	Technician Contacted: Left message on Tech Kremnitzer's v-mail advising him to get over to PCT 3509		
	8:02:45 AM	Pollworker Contacted: INSP reported that they restarted machine a 2nd time and the problem resolved itself.		
PCT 3511	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:17:32 AM	Dispatch Clerk: New clerk no answer, no show. Dispatch clerk.	6:53:30 AM	clerk has been dropped off.
	6:29:58 AM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3513	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:45:30 AM	Edge Operations: Send Fed to assist - needs to review card activator and check that EDGE is ready for voter.	11:11:19 AM	FT Matt on site card activator time was off , FT set correct time voting continues.
	10:51:40 AM	FED Contacted: Contact FED. Asked to head to pp to assess the situation. ETA 10 mins. Voting continues.		
	10:51:40 AM	Technician Contacted: FT Matt eta 10min		
	11:09:09 AM	Technician Contacted: FT Matt on site card activator time was off , FT set correct time voting continues.		

PCT 3518	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:01:37 PM	Other: Voter said pollworkers couldn't find him on roster and redirected to another poll. At the other poll, pollworkers asked him to vote provisionally. He has asked for a call back after 4 pm today.	12:41:06 PM	Voting continues.
	12:36:22 PM	<i>Pollworker Contacted: Inspector checked Roster and he is in the Roster. I will call him and give him option to vote standard ballot at this PCT if he wishes. PW do not recall having redirected him.</i>		
	4:46:22 PM	<i>< Other: See Comments >: Voter contacted. He returned to PP and was able to vote. I thanked him for his patience and his extra effort.</i>		
PCT 3521	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:15:21 AM	Other Polling Place Issues: Tenant overheard workers not being able to use public restroom and is allowing PWs to use her restroom instead	10:25:59 AM	
	10:51:09 AM	<i>District Driver Contacted: Poll Workers have been using the restroom in the basement area - Mgr gave them a key - This was never an issue</i>		
PCT 3527	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:18:44 AM	Dispatch Inspector: FED sent inspector home b/c he was ill. There is a pw there that is competent enough to assume the roll until a replacement comes.	8:36:51 AM	insp has been dropped off
	8:22:30 AM	<i>Pollworker / Translator Dispatched: Inspector dispatched.</i>		
PCT 3529	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:06:04 AM	Insight Ballot Jam: Insight jammed earlier, Fed fixed it but it is jammed again.	10:46:26 AM	Contact FED. Asked to go over voting instructions with insight pw and to inform me if machine jams again. Voting continues.
	10:24:29 AM	<i>FED Contacted: Contact FED, asked to head to pp to assess problem. ETA 20 mins.</i>		
	10:28:15 AM	<i>Technician Contacted: FT Sam Eta 10min</i>		
	10:38:37 AM	<i>Technician Contacted: FT on site pw said no problem. FT Sam will wait to see if insight is working fine.</i>		
	10:45:29 AM	<i>FED Contacted: Contact FED. Asked to go over voting instructions with insight pw and to inform me if machine jams again. Voting continues.</i>		
	10:45:38 AM	<i>Technician Contacted: FT Sam witness insight working fine and voting continues.</i>		
PCT 3534	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:14:03 AM	Not Open / Locked: Park Branch Library is not open. Contact PPO/Library staff. Dispatch FED if available.	6:39:53 AM	Comments FED Contact. Said somebody just arrived to open pp. Going inside to finish setting up.
	6:23:57 AM	<i>FED Contacted: FED Contact. On his way to pp. ETA 5 mins.</i>		
	6:25:53 AM	<i>< Other: See Comments >: Emergency contact will send someone right away</i>		
	6:30:44 AM	<i>FED Contacted: FED Contacted. Gave update on someone being sent over right away to open pp. Asked to set up emergency voting outside.</i>		
	6:38:46 AM	<i>FED Contacted: FED Contact. Said somebody just arrived to open pp. Going inside to finish setting up.</i>		
	6:42:18 AM	<i>Pollworker Contacted: Inspector is in and setting up.</i>		
	7:50:17 AM	Insight Operations: Trouble shot but unable to resolve issue. Please send FED to inspect. Insight does not turn on.	8:31:43 AM	Ft Matt power cycled insight, insight powered up Voting continues
	8:00:13 AM	<i>Technician Contacted: FT Matt eta 15min</i>		
	8:17:12 AM	<i>FED Contacted: Contact FED. ETA 5 mins to assess issue.</i>		
	8:29:15 AM	<i>Technician Contacted: Ft Matt power cycled insight, insight powered up Voting continues</i>		
	9:09:54 AM	<i>FED Contacted: FED Contact. Arrived and fed aux bin ballots through machine.</i>		
	9:18:24 AM	<i>< Other: See Comments >: Ballots will be redirected to City Hall to be recounted this evening.</i>		
	9:30:38 AM	Dispatch Inspector: exp inspector is needed	9:51:52 AM	insp has been dropped off
	9:37:22 AM	<i>Pollworker / Translator Dispatched: Inspector dispatched.</i>		

10:07:45 AM	Edge Printer Operations: FED contact. Need another printer. Something is wrong with the spindles.	10:44:33 AM	FT Matt on site pw plugged in the power cord. Printer is working fine. Voting continues
10:22:54 AM	<i>Technician Contacted: FT Matt eta 15min</i>		
10:42:10 AM	<i>Technician Contacted: FT Matt on site pw plugged in the power cord. Printer is working fine. Voting continues</i>		
12:47:50 PM	Other Soft Supplies: Replacement inspector is unable to re-locate blue tape to post outside sign & posted st index. Asked inspector to extensively look. Will notify fed.	2:29:45 PM	Contact FED. At pp now, brought tape to post signs up. Voting continues.
1:16:10 PM	<i>FED Contacted: Contact FED. Will call INSP to see if blue tape has been located. Will call me back to confirm. Voting Continues.</i>		
1:25:33 PM	<i>FED Contacted: FED Contact. PP does not have masking tape or blue tape. Will bring blue tape to post signs. ETA 20 mins. Voting continues.</i>		
2:29:10 PM	<i>FED Contacted: Contact FED. At pp now, brought tape to post signs up. Voting continues.</i>		
5:05:32 PM	Pollworker Issue: Visit polling place to review voting procedures with standby INSP.	5:28:59 PM	FED Contact. Went over voting procedures with standby INSP.
5:09:39 PM	<i>FED Contacted: Contact FED. Asked to head to pp to review voting procedures with standby INSP.</i>		
5:27:32 PM	<i>FED Contacted: FED Contact. Went over voting procedures with standby INSP.</i>		

PCT 3537	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:54:25 AM	Other Polling Place Issues: INSP reports there is no portable toilet at polling place.	6:19:34 AM	
	5:58:33 AM	< Other: See Comments >: Shelley is checking delivery list		
	6:06:42 AM	< Other: See Comments >: Port-a-potty is on list - I have contacted vendor to find out if it was delivered. Will dispatch DL to check.		
	6:18:10 AM	< Other: See Comments >: Vendor has dispatched a port-a-let to the location		

PCT 3541	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:41:08 PM	Other: Inspector reports Bag 3 is empty, and they are low on white paper seals, so they are going to leave it unsealed.	9:42:22 PM	

PCT 3544	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:08:20 AM	Provisional Envelopes: INSP says used all the preprinted PVE - most used for vbm voters who did not bring in VBM ballot - Send FED with generics.	11:36:33 AM	FED has delivered additional PV envelopes. Voting continues.
	11:13:14 AM	<i>FED Contacted: FED contacted and will drop off some more PV envelopes. ETA 10 minutes.</i>		
	11:36:05 AM	<i>FED Contacted: FED has delivered additional PV envelopes. Voting continues.</i>		

PCT 3547	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:11:05 PM	Pollworker Issue: Clerk requests reassignment. FED is looking into it.	2:33:38 PM	Contact FED, looking into reassignment. Will call back to confirm. Voting continues.
	2:32:24 PM	<i>FED Contacted: Contact FED, looking into reassignment. Will call back to confirm. Voting continues.</i>		
	2:53:21 PM	<i>FED Contacted:</i>		

PCT 3552	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:19:16 AM	Other Soft Supplies: INSP reports the light bulb is out on one of the voting booths, and she is out of PW pins, would like more. Dispatch FED to resolve.	11:11:58 AM	
	10:35:32 AM	<i>District Driver Contacted: DL dispatched</i>		
	11:11:40 AM	< Other: See Comments >: DL plugged in correctly		
	7:01:07 PM	Other Soft Supplies: INSP called to report running out of "I Voted" stickers. If FED has time, please drop by Precinct #3552 to provide a new roll of stickers.	7:22:18 PM	FED on way to precinct to drop off "I Voted" stickers.
	7:21:06 PM	<i>FED Contacted: FED on way to precinct to drop off "I Voted" stickers.</i>		

PCT 3553	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:17:59 AM	Insight Operations: FED called. Insight does not have power. FED has checked outlets and they work. All cords are fully plugged in. May need to replace tabulator.	7:25:48 AM	FED called to report that he fixed problem and Insight now has power. Voting continues.
	7:24:50 AM	<i>FED Contacted: FED called to report that he fixed problem and Insight now has power. Voting continues.</i>		
PCT 3554	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:23:03 AM	Other Soft Supplies: The inspector is unable to locate pw break schedule in red box. Advised will let fed know.	8:49:20 AM	chedule is in bag #3 from red box. He could not find it so is making his own.
	8:48:02 AM	<i>< Other: See Comments >: Called inspector and advised him that schedule is in bag #3 from red box. He could not find it so is making his own.</i>		
	4:45:01 PM	Dispatch Clerk: They don't have an adult clerk there. They only have 3 students who will leave at 9.	5:26:15 PM	clerk has been dropped off
	4:53:15 PM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 3601	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:48:54 AM	Edge Operations: No power cord for the Edge machine. Please send FED to resupply.	8:11:50 AM	Power cord is at pct. Voting continues.
	7:02:37 AM	<i>FED Contacted: FED will go to pct to try to locate cord. ETA about 10 minutes. Voting has started.</i>		
	7:32:13 AM	<i>FED Contacted: FED has checked for edge cord and cannot locate. Please send tech to replace Edge power cord.</i>		
	7:44:56 AM	<i>FED Contacted: cord will be dispatched from City Hall</i>		
	8:11:26 AM	<i>FED Contacted: Power cord is at pct. Voting continues.</i>		
	1:01:17 PM	Priority Dispatch Bilingual: Marie Ng has been releived (please pay full stipend to Marie) and replace with a Chinese speaking pollworker.	1:23:04 PM	clerk has been dropped off
	1:09:56 PM	<i>Pollworker / Translator Dispatched: Chinese bilingual clerk dispatched.</i>		
PCT 3610	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:29:36 PM	Insight Ballot Jam: INSP reports that Insight machine message printed "defective ballot" and stopped working. INSP troubleshooted but machine does not work. Dispatch TECH.	3:13:49 PM	FT Kelly reports that the replacement Insight is up and running, and the FED has already processed 5 ballots. Voting continues.
	2:38:31 PM	<i>Technician Contacted: FT Kelly dispatched. ETA 2:45p</i>		
	2:52:46 PM	<i>Technician Contacted: FT Kelly found no jammed ballots and she was unable to clear Error Message by power-cycling, so advised by Tuan that she replace Insight.</i>		
	3:10:48 PM	<i>Technician Contacted: FT Kelly reports that the replacement Insight is up and running, and the FED has already processed 5 ballots. Voting continues.</i>		
	3:11:19 PM	<i>FED Contacted: FED has fed ballots into the aux bin and machine has been replaced. Voting continues.</i>		
PCT 3614	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:12:53 PM	Edge Card Activator Operations: Edge appears to be working, but every card the INSP activates get "Invalid Voter Card" message. Could not troubleshoot over phone. Send Tech.	4:52:00 PM	FT Jay re-set the time and date on the Card Activator to resolve the issue. Voting on the Edge has now begun.
	4:22:06 PM	<i>Technician Contacted: FT Jay dispatched to verify time/date and battery back-up on the Card Activator. ETA 6 min.</i>		
	4:39:09 PM	<i>Technician Contacted: FT Jay re-set the time and date on the Card Activator to resolve the issue. Voting on the Edge has now begun.</i>		
	4:58:56 PM	Other Soft Supplies: PP is running out of black voting pens. Dispatch FED to replace pens.	5:07:26 PM	FED dropped off pens. Voting continues.
	5:00:32 PM	<i>FED Contacted: FED is on the way to deliver pens. ETA 5 mins.</i>		
	5:06:54 PM	<i>FED Contacted: FED dropped off pens. Voting continues.</i>		

PCT 3621	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:24:31 AM	Edge Operations: Inspector trouble shot Edge machine, monitor is still not working. Rebooted several times, but monitor is still not working. Please send tech.	10:59:20 AM	FED called back saying that they figured out a solution. Voting continues.
	10:32:16 AM	Technician Contacted: Dispatched FT Jay B. ETA 10 min.		
	10:42:09 AM	FED Contacted: FED is at pct and confirmed a tech is needed.		
	10:50:00 AM	Technician Contacted: FT Jay reports NO hardware issue, and monitor is working properly. This incident involves a ranked-choice issue, and the Edge won't accept his ballot until a decision is made on the un-voted ballot options. FED to update; voting continues.		
	10:56:14 AM	FED Contacted: FED called back saying that they figured out a solution. Voting continues.		
PCT 3625	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:23:30 AM	Edge Operations: Edge machine states "low on paper."	7:52:48 AM	FED confirmed the Edge machine is working. Voting continues.
	7:26:32 AM	FED Contacted: FED contacted and will go to pct to troubleshoot. ETA 10 minutes. Voting continues.		
	7:52:26 AM	FED Contacted: FED confirmed the Edge machine is working. Voting continues.		
	7:30:07 AM	Electricity Off: INSP reports electricity goes on and off, intermittently. Extension cord is plugged in somewhere in the basement. No one from the facility is available to ask. Contact facility admin to troubleshoot. Voting continues via aux bin.	7:37:44 AM	DL confirmed power on
	7:31:18 AM	< Other: See Comments >: Aux bin voting initiated. Send FED when avail. To feed aux ballots into insight when electricity is turned on.		
	7:33:28 AM	< Other: See Comments >: DL6 is there trouble-shooting. Will call back		
	7:35:53 AM	FED Contacted: FED is on the way. ETA 5 minutes. Voting continues via aux bin.		
PCT 3630	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:30:12 PM	Other Soft Supplies: INSP reports they've lost quite a number of ballot pens throughout the day. I advised to remove caps before giving them to pollworkers, she would like more sent out. Voting continues.	2:47:23 PM	FED has dropped off ballot pens. Voting continues.
	2:33:24 PM	FED Contacted: FED is in route to drop off some more pens. ETA 10 minutes. Voting continues.		
	2:46:52 PM	FED Contacted: FED has dropped off ballot pens. Voting continues.		
	4:46:53 PM	Pollworker Issue: PWs not updating street index	4:49:37 PM	FED was at pct and pollworkers are updating streetn index and know of procedures. Voting continues.
	4:47:44 PM	FED Contacted: FED was at pct and pollworkers are updating streetn index and know of procedures. Voting continues.		
PCT 3631	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:17 AM	Dispatch Clerk: Has one adult, one student. New Inspector. Send another clerk when possible. Insight is set up and election table. Set up continues.	7:12:32 AM	clerk has been dropped off.
	6:47:15 AM	Pollworker / Translator Dispatched: clerk dispatched.		
PCT 3639	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:25 AM	Dispatch Clerk: Dolores Bondad adult clerk is not there. Only 2 students. Please send another adult. No cell phone for Dolores so I can't check if she's coming.	8:27:37 AM	clerk has been dropped off
	6:31:41 AM	Pollworker / Translator Dispatched: clerk dispatched		
	7:09:56 AM	Edge Printer Paper Low: INSP reports that Edge Printer Paper low. Dispatch TECH.	7:57:43 AM	FT John resolved issue by tapping on side of VVPAT to re-center paper roll. Rebooted Edge and error message is gone. Voting continues.
	7:27:01 AM	Technician Contacted: Dispatched FT John Jensen. ETA 10 min.		
	7:29:03 AM	FED Contacted: FED is also on the way to trouble shoot. ETA 10 minutes.		
	7:54:38 AM	FED Contacted: FED confirmed tech fixed the problem. Voting continues.		
	7:54:39 AM	Technician Contacted: FT John resolved issue by tapping on side of VVPAT to re-center paper roll. Rebooted Edge and error message is gone. Voting continues.		

PCT 3640	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:14:50 AM	Dispatch Clerk: Clerk John Burton is unable to work. Dispatch Clerk. PP is setting up.	7:01:01 AM	clerk hyas been dropped off.
	6:37:11 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 3641	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:15:23 AM	Other Soft Supplies: Send FED with security seal sheet - Went over numbers with INSP	6:41:59 AM	FED confirmed security seal sheet is dropped off. Set up continues.
	6:25:39 AM	<i>FED Contacted: FED contacted and ETA is 5 minutes. Will drop off security seals sheet to pct. Set up continues.</i>		
	6:39:33 AM	<i>FED Contacted: FED confirmed security seal sheet is dropped off. Set up continues.</i>		
PCT 3652	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:44:34 AM	Need Table, Chairs, Booths: FED reported that disabled voting booth is missing a leg. Please send a replacement booth.	7:22:49 AM	
	6:49:43 AM	<i>District Driver Contacted: DL6 Dispaced to replace ADA booth</i>		
	7:22:38 AM	<i>< Other: See Comments >: Booth delivered</i>		
	7:21:42 AM	Edge Operations: Troubleshoot unable to fix machine. Please send FED with replacement Edge machine. Unable to resolve.	8:01:18 AM	FT Javier re-plugged power cable to resolve the issue. Voting continues.
	7:29:52 AM	<i>Technician Contacted: Dispatched FT Javier Moreno; ETA 15 min.</i>		
	8:00:01 AM	<i>Technician Contacted: FT Javier re-plugged power cable to resolve the issue. Voting continues.</i>		
PCT 3656	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:21:33 PM	Other Polling Place Issues: The restrooms have been locked up. Please, talk to maintainance and have them reopen them.	5:53:47 PM	DL reported the he found maintainance staff and had them unlock the restrooms
	5:27:44 PM	<i>< Other: See Comments >: Contacting security at polling place to unlock</i>		
	5:29:38 PM	<i>District Driver Contacted: DL dispatched</i>		
PCT 3657	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:43:12 AM	Dispatch Clerk: Called in sick. Dispatch clerk.	7:07:38 AM	new pw dispatched and has arrived at the pp
	6:15:30 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
PCT 3802	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:11:03 PM	Edge PV audio voter: Voter with visual disability tried using Edge but PWs were unable to get audio working. Voter wants call back. She has not voted yet. Voter name is MIA, btw.	5:56:22 PM	Audio ballot successfully loaded. Voter is voting. Voting continues.
	5:23:26 PM	<i>Pollworker Contacted: Voter is in the Roster, so she is not Provisional. Have reviewed activation process with them and instructed them to call me directly if/when voter returns.</i>		
	5:23:53 PM	<i>< Other: See Comments >: Called voter. Left msg apologizing for inconvenience and requesting she call so we can determine most convenient way for her to vote sometime in next 2.5 hrs.</i>		
	5:31:01 PM	<i>FED Contacted: Contact FED. On his way to assess situation. ETA 5 mins. Voting continues.</i>		
	5:32:35 PM	<i>< Other: See Comments >: Voter returned call. She is returning to PP to try again.</i>		
PCT 3803	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:48:33 PM	Edge Seals: Edge Seal needed to be replaced on bag and recording sheet has been picked up by Sheriff's already. New Seal # is 1358076	10:50:23 PM	Edge Seal needed to be replaced on bag and recording sheet has been picked up by Sheriff's already. New Seal # is 1358076
PCT 3805	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:24:46 AM	Dispatch Clerk: One high school student did not show up and they are rather busy. Requesting somebody before noon please.	9:59:54 AM	clerk has been dropped off
	9:44:05 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		

PCT 3806	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:55:07 AM	Pollworker Issue: INSP had to leave polling place due to a medical issue related to recent surgery. Seems to need assistance in general, dispatch FED to make sure Clerks are okay alone (he will be gone for half an hour) and then assess INSP ability to carry out procedures.	9:18:00 AM	
	9:17:31 AM	<i>FED Contacted: FED Contact. At pp, waiting on INSP to return. Will call back in 5 mins to let me know if a replacement is needed.</i>		
	9:17:38 AM	Dispatch Inspector: INSP had to leave polling place due to a medical issue related to recent surgery.	9:38:35 AM	insp has been dropped off
	9:19:22 AM	<i>Pollworker / Translator Dispatched: Inspector dispatched.</i>		
	7:10:08 PM	Other: Called Inspector to inform him of voter who called EC twice saying he will not vote as long as RCV is in use. He further states he took his 2 ballot cards with him. Advised PW to note this on the Posted Ballot Statement. Voting continues.	7:15:57 PM	Voting continues.
PCT 3815	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:46:38 AM	Insight Tape: Paper roller is not moving - no tape going through, no jam.	8:10:21 AM	FT Justin on site insight is working fine whe tech arrived. Voting continues
	7:55:14 AM	<i>FED Contacted: Contact FED. Asked to go to pp to take a look and to also make sure that voting is continuing through aux bin.</i>		
	7:55:29 AM	<i>Technician Contacted: FT Justin ETA 10min</i>		
	8:06:31 AM	<i>Technician Contacted: FT Justin on site insight is working fine when tech arrived. Voting continues</i>		
	4:26:45 PM	Other Soft Supplies: Yellow wire seal broke on the red box. Please send FED to resupply.	5:45:20 PM	FED Contact. Red box already resealed. Not full either. Should be ok. Voting continues.
	4:29:46 PM	<i>FED Contacted: Check on how full the Red Box is, too. And PVE supply.</i>		
	4:32:27 PM	<i>FED Contacted: Contact FED, ask to head to pp to deliver new yellow wire seal and reseal red box. Voting continues</i>		
	5:44:33 PM	<i>FED Contacted: FED Contact. Red box already resealed. Not full either. Should be ok. Voting continues.</i>		
	7:35:06 PM	No Insight Keys: INSP misplaced insight keys. Disptach FED with replacement keys.	7:54:24 PM	
	7:47:14 PM	<i>< Other: See Comments >: Super FED Roman is dropping keys per NK.</i>		
PCT 3816	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:40:14 AM	Dispatch Clerk: INSP reports one student is not able to come. Please dispatch Clerk.	6:55:59 AM	clerk has been dropped off.
	6:21:34 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		
	3:16:06 PM	Other Soft Supplies: Inspector needs a street index. The original street index was stolen. Please send FED to resupply.	3:48:02 PM	FED Contact. Dropped off replacement street index. Voting continues.
	3:26:42 PM	<i>FED Contacted: Contact FED, asked to bring replacement street index. ETA 5 mins. Voting Continues.</i>		
	3:47:24 PM	<i>FED Contacted: FED Contact. Dropped off replacement street index. Voting continues.</i>		
PCT 3817	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:15:30 AM	Other Polling Place Issues: INSP reports that they do not have long enough power cord for Edge machine.	7:54:27 AM	
	7:40:45 AM	<i>District Driver Contacted: DL dispatched</i>		
	7:53:48 AM	<i>< Other: See Comments >: DL set-up Edge</i>		
PCT 3821	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:50:58 AM	Dispatch Clerk: Clerk Conception Jaime didn't show up.	10:49:11 AM	clerk has been dropped off
	9:05:26 AM	<i>< Other: See Comments >: verified w/ insp. that they are able to function w/ 2 clerks at the moment.</i>		
	10:08:35 AM	<i>< Other: See Comments >: Clerk has not yet arrived from dispatch - please contact INSP and confirm clerk is sent</i>		
	10:26:10 AM	<i>Pollworker / Translator Dispatched: clerk dispatched.</i>		

3:04:54 PM Pollworker Issue: PWs instructing voters to vote for same candidate in all three columns if they have only one choice.

3:21:26 PM Voting continues.

3:14:31 PM Pollworker Contacted: Calling Inspector

3:15:04 PM < Other: See Comments >: Inspector confirms they are reading script from insight messages flip chart.

3:16:16 PM FED Contacted: Contact FED, asked to head to pp to go over voting procedures with pw. Voting Continues.

3:20:03 PM Campaign Contacted: Amanda says a clerk at the Election Table was asked by the voter if he only wanted to vote for 1 what should he do, and the clerk said to vote all 3 choices for that candidate

3:20:51 PM Pollworker Contacted: Inspector will reiterate correct "leave columns blank" answer for voters who do not wish to rank 3 candidates.

PCT 3823	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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8:53:34 AM Media: KPIX reporters arrived to PP and requested to take video/photographs. Gave instructions per DD.

8:59:29 AM

PCT 3824	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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7:35:44 AM Campaign Sign Within 100 Feet: House across the street has a campaign sign - the owners are not home

7:54:52 AM

7:52:18 AM Campaign Contacted: Private property but campaign contacted to advise.

12:22:10 PM Electioneering / Observers: Miyamoto for Sheriff campaign has a motorcade with loudspeakers circling the block around PP. Please contact campaign.

1:29:57 PM Voting continues.

12:29:40 PM Campaign Contacted: Campaign headquarters will follow up to stay outside of the 100' perimeter.

1:26:37 PM FED Contacted: Contact FED. Asked to head over to make sure they are gone.

12:38:21 PM Electioneering / Observers: Adachi supporters in front of polling place. Please call campaign. And send FED.

1:21:53 PM

1:19:08 PM Campaign Contacted: Called campaign to report then called campaign back to cancel because Inspector said supporters left premises.

PCT 3836	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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8:56:16 AM Electioneering / Observers: INSP reports back after DOE received complaint about electioneering at PP. He says they are outside 100 foot area.

8:57:04 AM

INSP reports back after DOE received complaint about electioneering at PP. He says they are outside 100 foot area.

PCT 3837	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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7:26:27 AM Campaign Sign Within 100 Feet: Electioneering occurring within 100 ft. Sign displayed through window of home. INSP already informed resident but sign remains visible.

8:38:38 AM

FED Contact. House is at 96 feet. Spoke with neighbor who has keys to the house. She said she will make an effort to remove the signs. FED will return later to make sure this has happened.

7:41:51 AM < Other: See Comments >: Please have FED follow-up, resident not responding to request from Inspector to remove sign.

7:56:42 AM FED Contacted: Contact FED. Asked to get address of home. ETA 25 mins.

8:11:59 AM FED Contacted: FED Contact. At pp, measuring to confirm if house is w/in 100 feet. Will call back.

8:21:43 AM FED Contacted: FED Contact. House is at 96 feet. Spoke with neighbor who has keys to the house. She said she will make an effort to remove the signs. FED will return later to make sure this has happened.

PCT 3842	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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6:43:37 AM Dispatch Clerk: Inspector told FED she was supposed to have 4 clerks total b/c it is a consolidated pp. She has 2 clerks, 1 student and herself. Please dispatch one more clerk. Thank you!

9:01:56 AM

clerk has been dropped off

7:35:53 AM FED Contacted: FED reports that pp will need another clerk. Please dispatch one more clerk. Thank you.

8:41:49 AM Pollworker / Translator Dispatched: clerk dispatched.

PCT 3848	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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9:50:28 AM Dispatch Clerk: Only students are the site. Adult clerk is needed

10:28:53 AM

clerk has been dropped off

10:00:43 AM Pollworker / Translator Dispatched: clerk dispatched.

PCT 3849	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:51:04 AM	Dispatch Clerk: FED contacted, PP is short one clerk. Please send an experienced one if possible.	8:29:59 AM	clerk has been dropped off
	7:57:37 AM	<i>Pollworker / Translator Dispatched: Clerk dispatched.</i>		
PCT 3852	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:02:27 AM	Not Open / Locked: Garage is not open, appears that no one is in the office.	6:12:04 AM	PPO confirmed garage open
	6:06:02 AM	<i>FED Contacted: Contact FED. He is on his way to check the status. ETA 5 mins.</i>		
	6:09:06 AM	<i>< Other: See Comments >: Calling PPO</i>		
	6:11:29 AM	<i>< Other: See Comments >:</i>		
	6:12:06 AM	<i>FED Contacted: FED Contact. At pp. Says there are lights on inside now and it looks to be open. Will call back to confirm.</i>		
	12:07:40 PM	Edge Card Activator Operations: Card activator stuck in the voter activator. Inspector has tried to take it out. But unsuccessful. Please send tech.	12:24:31 PM	Voting continues.
	12:12:57 PM	<i>Technician Contacted: Dispatched FT Rick eta 15 min</i>		
	12:20:30 PM	<i>Pollworker Contacted: Card is stuck in Edge, not the Activator. Screen reads: Invalid Voter Card. Had PW turn off power, card came out.</i>		
	12:21:15 PM	<i>Pollworker Contacted: Edge is working fine. Card Activator time and date are correct.</i>		
PCT 3859	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:48:10 AM	Other Polling Place Issues: FED reports that person that open PP left some materials locked, including kiosk and some signs. The pp is ready to open polls otherwise. Fed and insp are trying to reach him.	7:29:05 AM	
	6:56:00 AM	<i>District Driver Contacted: DL8 dispatched</i>		
	7:27:50 AM	<i>< Other: See Comments >: DL provided kiosk; INSP had signs</i>		
	11:35:51 AM	Electioneering / Observers: Claims Avalos was asking voters to vote for him in polling place and right outside polling place.	11:48:03 AM	
	11:36:57 AM	<i>Campaign Contacted: Please have FED follow up.</i>		
	11:46:17 AM	<i>FED Contacted: FED dispatched. ETA 10 min</i>		
	11:47:12 AM	<i>No Action Need: John Avalos' pp is at 325 La Grande Ave. This was a case of mistaken identity. Issue resolved.</i>		
	11:36:18 AM	Pollworker Issue: Clerk requesting assistance with PCT team issue. Dispatch FED.	12:14:38 PM	FED is dismissing clerk with problems following procedures. PCT team can handle it without him. Voting continues
	11:43:56 AM	<i>FED Contacted: FED dispatched. ETA 10 min</i>		
	12:13:15 PM	<i>FED Contacted: FED is dismissing clerk with problems following procedures. PCT team can handle it without him. Voting continues</i>		
PCT 3861	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:37:32 AM	Other Soft Supplies: Needs Ballot-Marking pens since pens on hand are dry. Requesting 12 Ballot-Marking pens. Dispatch FED.	9:16:35 AM	FED delivered ballot marking pens
	8:44:08 AM	<i>FED Contacted: FED dispatched. ETA 6 min.</i>		
	9:16:13 AM	<i>FED Contacted: FED delivered ballot marking pens</i>		
	1:40:21 PM	Electioneering / Observers: John Avalos' people are all over the place. FED has asked repeatedly to have them cover up their shirts or remove their signs. They are also trying to take the posted index outside. This has been happening all morning.	2:29:50 PM	
	1:44:11 PM	<i>Campaign Contacted: Campaign were already notified and have dispatched their staff to follow up.</i>		
	2:11:20 PM	<i>Campaign Contacted: Spoke to Raquel at campaign advised next call will be to the police. Gave stern warning to tell supporters to stop electioneering, trying to take the posted index etc. Campaign sending someone out.</i>		

PCT 3862	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:12:06 PM	Insight Operations: INSP reports 6 voters attempting to vote have all had their votes returned with an Insight voting machine "defective ballot" message. Voting will continue through auxillary bin. Dispatch TECH.	2:35:23 PM	FT reported Insight has been replaced, tested, and is operational. Issue resolved. Voting resumed.
	1:24:51 PM	Technician Contacted: FT Ricardo dispatched, ETA 15 min.		
	1:28:57 PM	< Other: See Comments >: Also asked PW to start using ballots from a different pad.		
	1:35:03 PM	Technician Contacted: FT Ricardo arrived and in evaluation process.		
	1:46:28 PM	Technician Contacted: FT Ricardo in the process of troubleshooting problem with input of ET team. New ballots are still reading defective,error code 08. Advised to check paper path with ballot jam tool.		
	1:53:45 PM	Technician Contacted: Problem occurred when Insight was in sunlight per FT Ricardo evaluation. There were no paper jams or paper residue. After another power cycle, unit read one ballot and then another after ballot was turned but is intermittent.		
	2:03:41 PM	Technician Contacted: Frances Matthew authorized replacement. Advised FT Ricardo to replace and to contact EC with asset data.		
	2:19:05 PM	Technician Contacted: FT Ricardo called to update. FT is observing the memory pack removal by the PI before he performs the Insight replacement and aware not to handle any ballots as applicable.		
	2:32:45 PM	Technician Contacted: FT reported Insight has been replaced, tested, and is operational. Issue resolved. Voting resumed.		
PCT 3865	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:11:44 AM	Insight Ballot Jam: Insight Machine jammed. Voting continues on Aux bin. Attempted to remove the ballot card, but torn. Card is still jammed in machine. Dispatch tech.	7:41:13 AM	Ft Rick was able to remove torn ballot voting has Continues
	7:19:59 AM	Technician Contacted: FT Rick eta 10/15 min		
	7:31:45 AM	Technician Contacted: FT on site evaluating the insight.		
	7:39:38 AM	Technician Contacted: Ft Rick was able to remove torn ballot, issue resolve voting has Continues		
	7:46:22 AM	FED Contacted: FED will be feeding aux bin ballots through insight		
	9:00:47 AM	Other Polling Place Issues: Teachers at library want to cover computers at PP. INSP requests for assistance.	9:40:04 AM	
	9:06:18 AM	District Driver Contacted: DL dispatched		
	9:36:12 AM	< Other: See Comments >: Voting continues in the library		
PCT 3872	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:20:46 AM	Need Table, Chairs, Booths: Only had one table. Walked student thru setting up Edge on legs. Set up continues.	6:31:45 AM	
PCT 3903	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:43:56 PM	Campaign Sign Within 100 Feet: FED called to inform us of electioneering within 100ft of PP. Sign is with in persons home. FED has asked person to remove sign, however, he has refused. FED requires assistance	3:54:39 PM	Voting continues.
	2:52:11 PM	Campaign Contacted: Spoke to Erica at 347-277-3731 she is dispatching someone fm campaign to ask the resident of property to remove sign. She will call us back when resolved.		
	3:53:19 PM	Campaign Contacted: Erica has not succeeded in removing sign but will call if they do.		
PCT 3906	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:20:33 AM	Edge Operations: PW had problem with edge machine. FED has visited precinct to assist with trouble shooting but was still unable to resolve issue. PW says Power is on but screen is black. May need new edge machine.	8:42:46 AM	Comments "FT John power cycled edge screen is up in working FT wait to see polls are open voting has continues"
	8:28:29 AM	Technician Contacted: FT John eta 5min		
	8:40:54 AM	Technician Contacted: FT John power cycled the edge. The frozen screen issue has been resovled.FT is waiting to see polls are open msg on the screen. Voting has continues		
PCT 3907	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:25:21 AM	Provisional Envelopes: Inspector needs to be resupplied with more provisional envelopes. Please send FED.	9:01:36 AM	
	8:30:43 AM	FED Contacted: Asked FED to visit precinct and to remind about Provisional ballot usage. If required, will deliver ballots. ETA 10min		
	9:01:10 AM	FED Contacted: FED has supplied 20 prov envelopes. Voting Continues.		

PCT 3911	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:13:43 PM	Electioneering / Observers: Inspector reports UC Davis survey is there. 25 feet away. Reviewed procedures. Voting continues.	5:16:48 PM	
PCT 3912	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:15:34 AM	Provisional Envelopes: Inspector is running low on provisional envelopes due to voters not wanting to be redirected. Advised, will let fed know.	10:52:55 AM	Comments FED informed inspector and supplied envelopes. Voting Continues.
	10:25:00 AM	<i>FED Contacted: FED contacted. Will remind Inspector of procedures and supply provisional envelopes. ETA 10min.</i>		
	10:52:14 AM	<i>FED Contacted: FED informed inspector and supplied envelopes. Voting Continues.</i>		
	6:33:34 PM	Other Soft Supplies: Running out of marking pens and line of voters are approaching. Advised to use regular pens if all have been issued to voters. Dispatch FED to provide more ballot-marking pens. INSP requested 10 ballot-marking pens.	6:57:15 PM	FED has delivered pens. Voting Continues.
	6:46:30 PM	<i>FED Contacted: Informed FED of pen situation. FED will deliver pens. ETA 5mins.</i>		
	6:56:41 PM	<i>FED Contacted: FED has delivered pens. Voting Continues.</i>		
PCT 3925	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:15 AM	Other Polling Place Issues: PP doesn't have cone which displays PP arrows. Send cone.	7:02:05 AM	
	6:41:26 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:46:12 AM	Edge Operations: Edge machine lid is unlatched on both sides but is still jammed. FED Randy couldn't open lid either.	7:16:55 AM	Comments FT Michael opened case for Insp. Ready for voting.
	6:56:36 AM	<i>Technician Contacted: FT Michael notified and ETA 10 min</i>		
	7:09:57 AM	<i>Technician Contacted: FT Michael arriving and will call with update</i>		
	7:16:15 AM	<i>Technician Contacted: FT Michael opened case for Insp to set-up Edge. Ready for voting.</i>		
PCT 3934	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:03:27 AM	Need Lights: PW says the light wont remain on. Cant find light switch and says its motion activated. Send additional lighting.	6:58:50 AM	
	6:16:13 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:45:59 AM	<i>< Other: See Comments >: DL bring power from another room with ext. cords. Will call back to when resolved.</i>		
	6:58:25 AM	<i>< Other: See Comments >: Lighting is working</i>		
	7:28:21 AM	Edge Card Activator Operations: Inspector says cannot get on/off switch on Card Activator to move. Please send Tech. No voter waiting.	7:46:38 AM	FT Michael tried to fix switch would not move. FT finally got it switched on. Item resolved.
	7:33:58 AM	<i>Technician Contacted: FT Michael contacted ETA 10 min</i>		
	7:41:23 AM	<i>Technician Contacted: FT Michael tried to fix switch would not move. FT finally got it switched on. Item resolved.</i>		
	7:49:37 AM	<i>Technician Contacted: duplicate entry</i>		
	4:47:24 PM	Need Lights: INSP reports light bulb on accessible voting booth has gone out. Dispatch DL with either replacement lights, or new voting booth.	5:46:01 PM	DL confirmed light replaced
	4:50:33 PM	<i>District Driver Contacted: DL Dispatched</i>		
PCT 3935	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:19:48 PM	Follow-Up: Caller reporting clerk at pp, Yolanda Rivas, because she walked over to his house (3 blks away from pp) to tell him to take down a poster that was in his window. He confirmed his house is outside the 100 ft. & on private property.	4:36:18 PM	
	4:35:49 PM	<i>FED Contacted: FED measured distance of sign from PP entrance just over 100'. Sounds like personality conflict between INSP and homeowner. Should be resolved now.</i>		
	4:37:18 PM	<i>No Action Need: UPDATE: Sign is actually 75 feet away from pp. Informed campaign services that sign is within the 100 ft. border.</i>		