



Municipal Election - November 5, 2013

Pct 1114/1	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:45:20 PM	Edge Audio: Tech reported that audio unit at pp was not working. Tech's spare audio unit also not working. Please dispatch audio unit.	2:03:32 PM	FED reports that edge machine is functioning properly. Voting Continues
	12:48:46 PM	Technician Contacted: FT Mike on-site waiting for second tech FT Henry Macairan with a replacement audio box. ETA 15 minutes.		
	1:14:55 PM	Technician Contacted: Both FTs are on-site. Audio box was replaced but unsuccessful at activating the audio ballot. Edge may need to be replaced. Tuan is heading to site to investigate.		
	1:50:26 PM	Technician Contacted: Power cycled and reseated the audio unit cable. The pollworker activated another audio voter card and the Edge loaded the audio ballot. Voter successful cast their ballot. Voting continues.		
	1:50:56 PM	FED Contacted: FED reports that edge machine is functioning properly. Voting Continues.		
Pct 1118/1	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:53:51 PM	Insight Operations: Insight Machine says Ballot Jam and Ballot has NOT been processed, but INSP says that all Ballot Cards are being counted. Send FED to check on procedures and machine.	3:32:34 PM	FED reports that insight is accepting ballots. Voting Continues.
	2:59:36 PM	FED Contacted: FED contacted and asked to review procedures with PWs. ETA 3min.		
	3:12:31 PM	FED Contacted: FED informed that counter goes up but ballots are not being processed. Send Tech to assess issue.		
	3:17:04 PM	Technician Contacted: FT Henry is in transit to location. ETA 10 minutes.		
	3:31:55 PM	FED Contacted: FED reports that insight is accepting ballots. Voting Continues.		
	3:36:17 PM	Technician Contacted: FT double checked with FED and all is ok. Pollworker stated error was due to an earlier message on print out. Voting Continues!		
Pct 1123/1	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:34:41 AM	Insight Operations: Insight machine LED screen reads HELO but doesn't change to 0000. Paper tape reads 'no memory pack'. INSP reports that green seal number on Insight transport bag didn't match seal sheet line A.	9:23:38 AM	machine was replaced, inserted original mempack and this resolved issue.
	6:40:21 AM	Technician Contacted: FT Henry contacted. ETA 10 min		
	6:41:49 AM	FED Contacted: FED contacted and asked to assist with set-up and asses situation. ETA 5min.		
	6:59:32 AM	Technician Contacted: FT On-site.		
	7:47:33 AM	Technician Contacted: Replaced Insight		
	9:59:54 AM	Insight Operations: insight not processing ballots. Inspector using auxiliary bin. Please send technician	10:23:08 AM	FT moved Insight to a different outlet and reseated the mempack. This resolved the issue and it appears the original machine was ok the outlet is the problem. Voting Continues!
	10:04:21 AM	Technician Contacted: FT contacted. ETA 10 minutes.		
	10:05:15 AM	FED Contacted: FED contacted and asked to assess situation. ETA 15min.		
	10:13:49 AM	Technician Contacted: FT arrived and is inspecting the outlet. This machine was replaced but it appears the issue is with the outlet instead.		
	10:21:51 AM	Technician Contacted: FT moved Insight to a different outlet and reseated the mempack. This resolved the issue and it appears the original machine was ok the outlet is the problem. Voting Continues!		

Pct 1134	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:09:41 AM	Edge Printer Paper Low: Inps. Says Edge machine printer says paper is low: Retry is showing under the words paper is low.	7:45:17 AM	FT powered EDGE off and checked printer cable. After powering on, the issue was corrected. Issue resolved. Voting Continues.
	7:14:04 AM	FED Contacted: FED contacted and asked to assist with troubleshooting. ETA 15min.		
	7:23:42 AM	Technician Contacted: FT Michael contacted. ETA 10 min.		
	7:35:12 AM	Technician Contacted: FT arrived and I s troubleshooting equipment.		
	7:44:26 AM	Technician Contacted: FT powered EDGE off and checked printer cable. After powering on, the issue was corrected. Issue resolved. Voting Continues.		
Pct 1148	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:56:28 AM	Other Soft Supplies: insp says they do not have the magnifying sheet	8:18:46 AM	FED contacted has dropped off magnifying glass. Voting Continues.
	8:05:46 AM	FED Contacted: FED contact and asked to deliver magnifying glass. ETA 5min.		
	8:18:17 AM	FED Contacted: FED contacted has dropped off magnifying glass. Voting Continues.		
Pct 1149/1	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:00:26 AM	Other Polling Place Issues: INSP needs one additional extension cord to set up PP.	6:31:05 AM	Ext cord set up
	6:05:24 AM	District Driver Contacted:		
	6:30:41 AM	< Other: See Comments >: Ext cord set up		
Pct 1152/1	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:54:14 AM	Edge Operations: they cannot open the Edge case. Is it possible to have FED come and help with setup? Insight is ready for voters	7:47:58 AM	FT helped open Edge. Edge is up and operational. Issue resolved, voting continues.
	6:59:45 AM	Technician Contacted: FT Basil contacted. ETA 10 minutes.		
	7:05:17 AM	FED Contacted: FED contacted and asked to assist with set-up. ETA 10min.		
	7:15:46 AM	Technician Contacted: FT arrived and is troubleshooting equipment.		
	7:22:53 AM	Technician Contacted: FT Basil arrived at location.		
	7:47:17 AM	Technician Contacted: FT helped open Edge. Edge is up and operational. Issue resolved, voting continues.		
	6:22:42 PM	Dispatch Clerk: Dispatch PW to assist with closing.	6:48:29 PM	cler khas been dropped off
	6:24:48 PM	Pollworker Dispatched: clerk dispatched.		
Pct 7002	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:25:19 PM	Dispatch Clerk: FED is dismissing clerk please send replacement.	5:07:58 PM	clerk has been dropped off
	4:32:17 PM	Pollworker Dispatched: clerk dispatched.		
Pct 7007/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:48:38 PM	Other Soft Supplies: INSP needs more I Voted Stickers	6:41:41 PM	I Voted Stickers will be delivered, ETA 8 min.I voted stickers were delivered by FED.
	5:55:21 PM	FED Contacted: I Voted Stickers will be delivered, ETA 8 min.		
	6:41:20 PM	FED Contacted: I voted stickers were delivered by FED.		
Pct 7011/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:41:26 AM	Other Polling Place Issues: FED reports recreation center wants them to move room. Please check ASAP	9:41:15 AM	Bill ved the voting area and it is ADA compliant
	8:49:09 AM	< Other: See Comments >: Shelley is calling the director of the facility		
	8:52:22 AM	District Driver Contacted: DL Bill Delany dispatched		

Pct 7016/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:56:51 AM	Insight Operations: INSP says printout on Insight Machine says Memory Card invalid. Send Tech. INSP will use Aux Bin in the meantime. Voting will begin at 7:00 am.	7:22:00 AM	FT unplugged and re-plugged in insight. Issue resolved. Voting continues.
	7:06:14 AM	Technician Contacted: FT Mark contacted. ETA 10 minutes.		
	7:16:13 AM	Technician Contacted: FT on sight evaluating situation.		
	7:21:10 AM	Technician Contacted: FT unplugged and re-plugged in insight. Issue resolved. Voting continues.		
Pct 7025	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:14:48 AM	Insight Tape: Insight printer machine is broken. FED unable to troubleshoot. Please send a tech. Voting continues through Aux. Bin.	9:47:51 AM	FT Mark said FED was there and was able to correct issue by re-aligning the paper in the printer. Voting continues.
	9:24:07 AM	Technician Contacted: FT Mark contacted. ETA 10-15 minutes.		
	9:46:24 AM	Technician Contacted: FT Mark said FED was there and was able to correct issue by re-aligning the paper in the printer. Voting continues.		
Pct 7028/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:55:58 AM	Dispatch Bilingual: insp could not find bilingual requirements sheet, so I am not sure if a Spanish bilingual clerk is needed. I referred Insp to Spanish line and he will use that if we do not send a Spanish speaker	11:34:17 AM	clerk has been dropped off
	10:43:02 AM	Pollworker Dispatched: Spanish bilingual clerk dispatched.		
Pct 7038	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:43:53 AM	Need Table, Chairs, Booths: INSP reports the accessible voting booth is broken. Voting continues via insight.	8:26:51 AM	DL switched out the booths
	8:02:16 AM	Driver Dispatched:		
	8:26:46 AM	< Other: See Comments >: DL switched out the booths		
	7:54:36 AM	Need Table, Chairs, Booths: Handicaped booth is broken, cant set it up	8:26:38 AM	DL switched out the booths
	8:02:00 AM	Driver Dispatched:		
	8:26:14 AM	< Other: See Comments >: DL switched out the booths		
	6:23:59 PM	Dispatch Clerk: Dispatch PW to assist with closing.	6:53:23 PM	clerk has been dropped off
	6:35:00 PM	Pollworker Dispatched: clerk dispatched.		
Pct 7045	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:57:17 AM	Dispatch Inspector: INSP car broke down in Milbrae, she can't get to PP can't deliver supplies.BALLOTS ARE NEEDED!	6:58:49 AM	insp arrived, ready to open
	5:59:46 AM	Pollworker Contacted: She is avail at 699-3698 if we need to contact her to arrange getting supplies. But they are in Milbrae on the road side, her car is getting towed.		
	6:03:54 AM	< Other: See Comments >: Driver Dispatch will make a contact w/the person to try to pick up the bags and bring to PP.		
	6:06:15 AM	FED Contacted: FED is on her way to drop off Roster, ballots and other supplies for opening.		
	6:11:39 AM	Pollworker Dispatched: Inspector dispatched w/ ballot supplies.		
	6:14:51 AM	Pollworker Dispatched: Inspector dispatched w/ ballot supplies.		
	6:32:51 AM	Pollworker Contacted: PW car fixed. She is heading to PP - should arrive by 6:50 with INSP bag.		
	6:58:23 AM	Driver Dispatched: driver will bring back stand by insp and rice bag		
	7:17:36 AM	Follow-Up: Voting continues. INSP wants to know whether she should stay or go, since replacement INSP is also there.	7:27:55 AM	
	7:28:05 AM	Pollworker Contacted: confirmed with inspector to keep an extra person and put on the payroll.		

Pct 7049/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:43:23 AM	Dispatch Bilingual: INSP hasn't called Spanish speaking clerk yet.	8:25:07 AM	clerk has been dropped off
	7:35:05 AM	<i>Pollworker Dispatched: Spanish bilingual clerk dispatched.</i>		
Pct 7054/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:02:55 AM	Other Polling Place Issues: FED reports that equipment is in the gym and it should be in library. IRA 5 min.	6:48:54 AM	DL confirms that equipment is set up in library
	6:17:38 AM	<i>Driver Dispatched: DL to help move equipment</i>		
	6:50:30 AM	<i>District Driver Contacted: DL still on their way</i>		
	8:41:15 AM	Other Polling Place Issues: INSP says School Bret Harte Library claims there was miscommunication and that they need the voting room for a class. They want to move all PW's and equipment to the gym. They want everyone to move within the next hour.	9:08:35 AM	DL confirms moved to gym and is ADA compliant
	8:47:28 AM	<i>District Driver Contacted: DL dispatched to speak to Principal</i>		
	8:48:52 AM	<i>Driver Dispatched:</i>		
	8:52:04 AM	Other Polling Place Issues: Principal Jean Dowd of the school called. Her number is 415 244 4548. When District Lead arrives, they should contact her. She has six classes today that need to use school library; polling place needs to be relocated to gym immediately adjacent to library	9:08:01 AM	DL is moving the equipment with the poll workers
	8:58:31 AM	<i>District Driver Contacted: DL is just outside parking principal in a few minutes</i>		
Pct 7208/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:17 AM	Not Open / Locked: insp can conduct emergency voting if needed	6:19:47 AM	They are now inside polling place and setting up
	6:19:25 AM	<i>FED Contacted: District will unlock the site. ETA 10 min.</i>		
	6:19:45 AM	<i>&lt; Other: See Comments &gt;:</i>		
	6:20:30 AM	<i>District Driver Contacted:</i>		
Pct 7301/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:19:42 PM	Electioneering / Observers: Voter complaint about woman electioneering within 100 feet of PP. Would not provide more information. Call PW/FED to check up.	12:55:58 PM	
	12:24:37 PM	<i>FED Contacted: FED instructed to assess situation. Will ask campaign to move 100 ft from PP. ETA 5 mins.</i>		
	12:54:58 PM	<i>FED Contacted: FED confirmed campaign has moved 100 feet from PP entrance. Voting Continues.</i>		
Pct 7305/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:40:34 PM	Dispatch Clerk: FED reports that additional clerk is needed. Please dispatch clerk (to help current situation and closing later).	3:07:21 PM	clerk has been dropped off
	2:45:57 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7306/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:12:06 PM	Other Polling Place Issues: Voter called saying this PP is closed. She has been redirected to 7312. Contact PW/FED/DL to inquire about signage.	1:33:35 PM	DL has placed additional signage in the hallway of the school at 940 Filbert. The polling place was never closed. DL confirmed that change sign is still hung at the old location.
	1:16:34 PM	<i>District Driver Contacted: DL dispatched to make sure the change sign is still hung at the old location 2245 Jones St. This school has moved.</i>		
	1:32:18 PM	<i>District Driver Contacted: DL has placed additional signage in the hallway of the school at 940 Filbert. The polling place was never closed.</i>		
Pct 7309	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:09:10 AM	Insight Seals: Memory pack door - Yellow Seal is Broken; INSP replaced yellow seal, per Director	7:20:41 AM	INSP replaced yellow seal per Director
	7:13:07 AM	<i>FED Contacted: per Director, seal has been replaced. Voting Continues.</i>		

7:21:25 AM Insight Operations: According to INSP ballots keep jamming and Insight Machine is not working properly. INSP has been processing voters as Provisional. Instructed INSP to open Aux Bin and to stop processing Standard Voters as Provisional. Send FED to check on situation.

7:47:04 AM FT & FED resolved issue by re-seating memory pack. Voting continues.

7:23:54 AM FED Contacted: FED is on the way to check on the issue. ETA 5 min.

7:33:52 AM Technician Contacted: FT Dennis on-site & assisting FED with resolving ballot jam.

7:43:20 AM Technician Contacted:

7:44:16 AM Technician Contacted: FT & FED resolved issue by re-seating memory pack. Voting continues.

Pct 7313/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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9:16:48 AM Pollworker Issue: Voter advised Golinger (Prop C) that he witnessed PWs telling other voters how and where to mark their ballot with fingers pointing to specific areas to mark.

9:29:11 AM Experienced Inspector reports that a voter asked for assistance in marking the ballot and bilingual pws were reading ballot to voter.

9:27:16 AM Pollworker Contacted: Experienced Inspector reports that a voter asked for assistance in marking the ballot and bilingual pws were reading ballot to voter.

Pct 7319/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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12:10:42 PM Other Polling Place Issues: Voter who uses wheelchair says this PP is inaccessible to her. This PP is not listed as inaccessible. Voter Support re-directed her to 7318.

12:36:31 PM DL has propped open the ADA gate open and signs are directing voters to that gate

12:15:41 PM District Driver Contacted: DL dispatched to make sure ADA path of travel is open and being used

Pct 7321	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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11:24:23 AM Need Table, Chairs, Booths: FED reports that the accessible voting booth is damaged and not working properly. Suggest a fix or replacement. In addition, light is out on the standing booth. Voting continues. Send district leads for assistance.

11:35:45 AM DL at the site and replacing the lights and booth

11:34:32 AM District Driver Contacted: DL dispatched

Pct 7327/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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12:06:58 PM Other Polling Place Issues: Voter complaint about access. Front door of PP has sign saying "Due to safety of children the front door will not be open" but there are no directions to correct door. Voter also states that PWs cannot communicate in English.

1:09:28 PM Exta poll worker arrived to ensura voters are able to use accessible entrance.

12:18:46 PM District Driver Contacted: DL dispatched to make sure the Clay street entrance to the school yard is being used as the main entrance for voters

12:34:00 PM < Other: See Comments >: Extra PW requested to monitor entrance.

12:59:45 PM < Other: See Comments >: PW arrived and will ensure voters are able to use accessible entrance.

1:01:00 PM District Driver Contacted: DL left an extra chair and explained to the inspector that an extra poll worker will be dispatched to monitor the gate and open for voters.

12:34:28 PM Dispatch Clerk: Please dispatch additional Clerk to be station near gate/entrance to ensure accessibility. DL will provide extra chair.

12:57:07 PM clerk has been dropped off

12:39:07 PM Pollworker Dispatched: clerk dispatched.

Pct 7329/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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6:14:20 AM Need Table, Chairs, Booths: INSP needs one additional chair at PP.

7:47:39 AM DL delivered chair

7:14:00 AM District Driver Contacted: DL dispatched

7:46:57 AM < Other: See Comments >: DL delivered chair

Pct 7333	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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12:17:57 PM Electioneering / Observers: INSP called Voter Assistance line: There is a woman with a Yes on B sign about 10 feet from PP entrance. INSP has already asked her to move 100 feet away.

12:32:20 PM

12:21:32 PM FED Contacted: FED instructed to asses the situation. Will ask Campaign to move 100 feet away. ETA 5 mins.

12:31:44 PM FED Contacted: FED confirmed campaign has moved. Voting continues.

Pct 7339/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:00:59 PM	Pollworker Issue: According to INSP, adult clerk Lauren Coleman went home. She was having seizures. A new clerk was already dispatched. Voting continues.	1:16:14 PM	
	1:13:31 PM	<i>FED Contacted: New clerk dispatched and arrived. Voting continues.</i>		
Pct 7507/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:31:18 AM	Dispatch Inspector: INSP cancelled overnight. Ballots promised to be delivered to PP by cancelling INSP.	6:12:18 AM	ubsp has been dropped off.
	5:40:02 AM	<i>FED Contacted: FED will drop off ballots there first. ETA 10 mins. Will confirm when done.</i>		
	5:59:46 AM	<i>Pollworker Dispatched: insp has been dispatched</i>		
	6:43:53 PM	Dispatch Clerk: FED requested adult clerk because there is just an inspector and 2 students. Please dispatch an adult clerk.	7:34:30 PM	clerk has been dropped off
	7:07:20 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7513/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:09:47 AM	Need Poll Signs: FED reported that a large vote here sign is needed. Please send one out to pp.	10:42:04 AM	DL confirmed delivery
	10:14:46 AM	<i>Driver Dispatched:</i>		
Pct 7515/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:25:51 AM	Not Open / Locked: PP phone number is incorrect	7:07:12 AM	FED reports PP has been unlocked. Voting continues.
	6:28:34 AM	<i>FED Contacted: FED is going to check it out. ETA 5 mins.</i>		
	6:36:29 AM	<i>FED Contacted: FED contacted and will have PW start emergency voting set up.</i>		
	6:38:35 AM	<i>FED Contacted: FED is at pct. Still not open, but FED will assist in setting up emergency voting.</i>		
	6:38:36 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:45:06 AM	<i>&lt; Other: See Comments &gt;: Spoke with Inspector, front door is open but the gate is locked.</i>		
	6:55:06 AM	<i>District Driver Contacted: DL is still there trouble shooting - Key is stuck in the door. Bill is calling the PPO</i>		
	6:56:37 AM	<i>&lt; Other: See Comments &gt;: PP contact is sending someone over to help</i>		
	7:05:01 AM	<i>FED Contacted: Spoke with FED; emergency voting is set up outside. Team is ready to greet voters.</i>		
	7:06:50 AM	<i>FED Contacted: FED reports PP has been unlocked. Voting continues.</i>		
	6:22:45 PM	Dispatch Clerk: FED is requesting additional clerk for closing. Please dispatch.	6:44:09 PM	clerk has been dropped off
	6:26:37 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7518/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:02:04 AM	Edge Card Activator Operations: INSP reports that Edge Card Activator is broken and won't turn on. Please send new card activator.	8:35:05 AM	FED reported card activator is working. Voting continues.
	8:20:13 AM	<i>Technician Contacted: FT Justin contacted. ETA 15 min.</i>		
	8:34:45 AM	<i>FED Contacted: FED reported card activator is working. Voting continues.</i>		
	8:38:05 AM	<i>Technician Contacted: FT Justin arrived and is double checking card activator.</i>		
	5:23:01 PM	Other Polling Place Issues: INSP needs an additional 6 ft extension cord AND a 3 prong converter for machine because one of the outlets apparently lost power.	5:58:09 PM	DL confirmed cords delivered
	5:26:24 PM	<i>District Driver Contacted: DL dispatched</i>		

Pct 7521/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:54:12 AM	Pollworker Issue: Voter complaint that PW is wearing an Obama button. Explained that electioneering is limited to items on this ballot. Says she reported it to SOS.	10:31:38 AM	FED reports all is OK at the pct. Voting continues.
	9:16:15 AM	FED Contacted: FED is going to pct to check out situation. ETA 5 mins.		
	10:31:22 AM	FED Contacted: FED reports all is OK at the pct. Voting continues.		
Pct 7524	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:46:26 PM	Edge Audio: Per INSP, Edge screen says Audio Voting Enabled, but voter still cannot hear the ballot. Send new head set to voter and check on procedures.	7:17:51 PM	FED reported that voter is voting.
	5:55:38 PM	FED Contacted: FED is on the way. ETA 5 mins.		
	6:11:45 PM	FED Contacted: FED checked in to report that audio is still not working. Trying to reprogram the card again. Will call me back with an update.		
	6:24:58 PM	Technician Contacted: FT Chuck contacted. ETA 15 min.		
	6:41:33 PM	Technician Contacted: FT is on-site and investigating issue. He will try a new set of headphones.		
	7:09:49 PM	Technician Contacted: FT checked connections to the audio box and is unsuccessful. Tuan is heading to the polling place to assist. ETA 10 min.		
	7:17:33 PM	FED Contacted: FED reported that voter is voting.		
	6:23:29 PM	Dispatch Clerk: FED is requesting additional clerk for closing. Please send clerk.	6:39:12 PM	clerk khas been dropped off
	6:29:42 PM	Pollworker Dispatched: clerk dispatched.		
Pct 7529/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:52 PM	Dispatch Clerk: FED requested additional pw for closing. Please dispatch.	7:27:00 PM	clerk has been dropped off
	6:56:14 PM	Pollworker Dispatched: clerk dispatched.		
Pct 7536/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:33:15 AM	Dispatch Clerk: INSP reports that Clerk Tim Connor needs to leave. Please dispatch new clerk.	11:11:51 AM	clerk has been dropped off
	10:36:41 AM	Pollworker Dispatched: clerk dispatched.		
Pct 7539/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:12:49 PM	Other Polling Place Issues: Voter called about Change of PP Sign at 302 Scott, says it listed new PP as 1198 Page not 628 Haight.	7:32:37 PM	DL confirmed - Change of polling place sign for pct 7536/7537 is hung on 305 Scott directing voters to 1168 Page St is correct.
	7:24:23 PM	Driver Dispatched:		
	7:27:59 PM	District Driver Contacted: DL dispatched - We believe sign should be placed at 305 Scott St - DL will report back		
Pct 7543/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:39:29 AM	Dispatch Clerk: Insp. Feels he needs a third clerk but will continue without the third clerk but thinks things will work better with a third clerk.	7:38:43 AM	clerk has been dropped off
	7:20:43 AM	Pollworker Dispatched: clerk dispatched.		
	9:30:13 AM	Insight Tape: FED reports that the INSIGHT machine has a tape problem that cannot be solved with troubleshooting guide. Please send a tech. Voting continues through Aux. Bin.	10:14:01 AM	FT observed voter ballot inserted by voter. Insight tabulator functioning. Issue Resolved. Voting Resumes.
	9:35:50 AM	Technician Contacted: FT Ty contacted. ETA 15 min.		
	9:52:42 AM	Technician Contacted: FT Ty contacted. Still in traffic. ETA 5 min.		
	10:00:28 AM	Technician Contacted: FT Ty arrived and is troubleshooting equipment.		
	10:03:11 AM	Technician Contacted: FT Ty reports that the pollworks we're expecting the insight to print for all votes. FT will remain at location until another voter arrives to cast vote.		
	10:14:13 AM	Technician Contacted: FT observed voter ballot inserted by voter. Insight tabulator functioning. Issue Resolved. Voting Resumes.		

Pct 7548/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:49:22 AM	Edge Printer Paper Low: According to INSP Edge screen says Edge Printer Paper Low. Need new Edge Printer.	7:11:15 AM	FT states that the printer was working when he arrived. The Edge was power cycled before he got there. Issue Resolved. Voting Continues.
	6:55:35 AM	<i>Technician Contacted: FT Joseph contacted. ETA 10 min.</i>		
	7:08:10 AM	<i>Technician Contacted: FT arrived and is inspecting equipment.</i>		
	7:09:08 AM	<i>Technician Contacted: FT states that the printer was working when he arrived. The Edge was power cycled before he got there. Issue Resolved. Voting Continues.</i>		
Pct 7552	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:09:22 AM	Other Polling Place Issues: Garage very dark. Need more lights. Need a power strip. Need 25 ft power cord.	6:33:33 AM	
	6:32:53 AM	<i>FED Contacted: FED instructed to drop off supplies. Lights will not be needed until later today.</i>		
	6:31:38 PM	Dispatch Clerk: FED reports a clerk needed at this PP to assist with closing.	7:09:29 PM	clerk has been dropped off
	6:40:29 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7554/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:39:56 AM	Dispatch Clerk: According to INSP, Clerk Christopher Walker at PCT 7554 will not be showing up due to the flu. Dispatch new PW. No specific language needed.	6:23:11 AM	insp has been dropped off.
	6:02:17 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
	6:42:09 AM	Priority Dispatch Bilingual: Chinese speaking student is not at PP. no other PW speaks chinese.	8:00:17 AM	clerk has been dropped off
	7:36:13 AM	<i>Pollworker Dispatched: Chinese bilingual clerk dispatched.</i>		
Pct 7605/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:30:58 PM	Insight Operations: FED reports insight message on tape says Polls Closed. LED on insight says 62 and Ready, but when a ballot is inserted it prints the polls closed message and cannot read ballot.	5:51:10 PM	FT worked with FED to open polls. Walked FED through opening polls with access code on the Insight. Issue resolved. Voting continues.
	5:35:50 PM	<i>Technician Contacted: FT Justin contacted. ETA 15 min.</i>		
	5:44:49 PM	<i>Technician Contacted: FT arrived and is troubleshooting equipment.</i>		
	5:48:51 PM	<i>Technician Contacted: FT worked with FED to open polls. Walked FED through opening polls with access code on the Insight. Issue resolved. Voting continues.</i>		
	5:51:34 PM	<i>FED Contacted:</i>		
Pct 7608/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:54:23 AM	Need Lights: FED reports that voting booth is missing lights. Please send 2 voting booths.	10:28:44 AM	DL confirms light delivered
	9:03:29 AM	<i>Driver Dispatched:</i>		
Pct 7612/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:01:51 PM	Edge Printer Operations: FT Justin reported during routine visit, Edge was stuck and displayed "Printing zero Report"	2:09:41 PM	FT Justin checked printer cable and power cable. LED on printer was flashing. Approved per Tuan to swap VVPAT
	2:05:38 PM	<i>Technician Contacted: FT Justin checked printer cable and power cable. LED on printer was flashing. Approved per Tuan to swap VVPAT</i>		
Pct 7613/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:01:57 AM	Dispatch Clerk: Adelina was sent home due to bleeding. INSP requests strong clerk because she needs help with lifting.	8:05:45 AM	clerk has been dropped off.
	7:25:27 AM	<i>Pollworker Dispatched: clerk dispatched</i>		
	8:48:42 AM	Need Lights: FED reports that there are 2 voting booth lights missing. Please send over msore light bulbs for the voting booths.	10:41:05 AM	DL confirmed delivery
	9:08:34 AM	<i>Driver Dispatched:</i>		



Pct 7615/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:44:03 AM	Dispatch Clerk: INSP reports that Clerk Kok-Sang Lee has been sleeping at Election Table for 1.5 hours. She has unsuccessfully attempted to roust him, and is frustrated and requests a replacement clerk.	9:04:45 AM	clerk has been dropped off.
	8:51:24 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
	11:42:51 AM	Edge Operations: INSP needs assistance with Edge machine. Dispatch tech asap.	12:00:32 PM	FED reports Edge machine is operating properly and voting continues
	11:45:30 AM	<i>Technician Contacted: FT Justin contacted. ETA 10 min.</i>		
	11:47:48 AM	<i>FED Contacted: FED will also go to check it out. ETA 10 mins</i>		
	11:58:54 AM	<i>Technician Contacted: FT Justin arrived and is troubleshooting equipment.</i>		
	12:00:00 PM	<i>FED Contacted: FED reports Edge machine is operating properly and voting continues.</i>		
	12:00:28 PM	<i>&lt; Other: See Comments &gt;: Mayor's Office on Disability called Jennifer Novak to report voter contacted their office regarding this issue.</i>		
	12:04:18 PM	<i>Technician Contacted: FT reports that the card activator was power cycled and now the issue is corrected. Issue resolved. Voting Continues.</i>		
	12:05:20 PM	<i>&lt; Other: See Comments &gt;: Jennifer Novak contact Mike with Mayor's Office on Disability to let him know that Card Activator was turned off and on and is now functioning properly.</i>		
Pct 7621	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:33:00 AM	Dispatch Clerk: INSP reports that student clerk is unable to attend the election and requests a new clerk	6:42:31 AM	clerk has been dropped of
	6:16:20 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7628	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:18:38 AM	Not Open / Locked: There is a person there who has keys but won't open the PP because he hasn't been instructed to do so by building supervisor. INSP is trying to convince this person to open PP while waiting for building supervisor to arrive.	6:43:05 AM	Polling Place open
	6:31:53 AM	<i>FED Contacted: FED is on the way there. ETA 5 mins.</i>		
	6:34:20 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:42:52 AM	<i>&lt; Other: See Comments &gt;: Polling Place open</i>		
	6:49:49 AM	<i>&lt; Other: See Comments &gt;:</i>		
Pct 7634	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:59:25 PM	Dispatch Clerk: PW is sick and left. Send adult clerk for closing.	5:17:17 PM	clerk has been dropped off
	5:03:22 PM	<i>Pollworker Dispatched: clerk dispatched</i>		
	5:25:55 PM	Dispatch Clerk: Clerk doesn't feel well and is going home. Please send clerk to help with closing.	5:32:00 PM	Driver dropped off pw at precinct.
	5:30:45 PM	<i>Pollworker Dispatched:</i>		
	5:31:42 PM	<i>&lt; Other: See Comments &gt;: Driver dropped off pw at precinct.</i>		
Pct 7638	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:27:42 AM	Dispatch Clerk: One of the clerks has not arrived.	7:27:28 AM	clerk has been dropped off
	7:16:07 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7641	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:58:21 PM	Other Polling Place Issues: Voter reports that the PP entrance is locked. Please contact PWs.	7:15:49 PM	DL confirms voting continues
	6:59:57 PM	<i>&lt; Other: See Comments &gt;: Voter went to 7642 to vote PV.</i>		
	7:02:54 PM	<i>District Driver Contacted: DL dispatched</i>		
	7:21:19 PM	<i>&lt; Other: See Comments &gt;:</i>		

Pct 7643	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:11:41 AM	Pollworker Issue: Voter e-mailed complaint that PP was not open at 7:25 this morning. Voter Support will follow up with voter.	10:43:44 AM	PP was open exactly at 7am
	10:37:10 AM	<i>FED Contacted: FED was contacted, says precinct was opened as spected.</i>		
Pct 7644	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:45:19 AM	Dispatch Bilingual: INSP reports that only himself and one student clerk - Rea Francisco - are at the polling place. INSP needs once Spanish-speaking and one adult clerk.	8:15:36 AM	clerk has been dropped off.
	7:51:17 AM	<i>Pollworker Dispatched: Spanish bilingual clerk dispatched.</i>		
Pct 7706	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:00:20 AM	Need Poll Signs: Poll doesn't have Vote here sign.	12:40:56 PM	DL confirms a sign is outside
	11:07:04 AM	<i>District Driver Contacted: DL dispatched</i>		
Pct 7707	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:28:12 PM	Dispatch Clerk: Dispatch PW to assist with closing.	7:24:02 PM	clerk has been dropped off
	6:37:18 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7802	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:00:32 AM	Dispatch Clerk:	7:16:47 AM	clerk has been dropped off
	6:18:38 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
	11:59:01 AM	Dispatch Clerk: they are fine now but will need an adult for closing. The adult clerk left around 8:15	12:57:24 PM	clerk has been dropped off
	12:35:48 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7805/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:15:54 AM	Need Poll Signs: FED reports additional signage is needed. At least 2 signs. Also, the elevator and automatic doors are not working or are not turned on.	8:56:46 AM	Signs are in place on the accesible path of travel
	8:19:39 AM	<i>District Driver Contacted: DL dispatched - signage needs to point to correct path of travel. Elevator not needed for ADA path of travel</i>		
Pct 7824/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:52:00 AM	Dispatch Clerk: 1 Clerk was dismissed by the FED because he had a bad back. Please dispatch PW if available.	8:14:59 AM	clerk has been dropped off.
	7:54:29 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
	7:06:37 PM	Dispatch Clerk: The FED called in to require an extra pw to help with closing since one clerk doesn't speak English and couldn't understand the closing procedure.	7:34:57 PM	clerk has been dropped off
	7:19:20 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7831	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:51:32 AM	Dispatch Inspector: Insp is sick. He will open PP but needs to be replaced immediately. Says he can wait until new Insp. Arrives.	6:22:24 AM	isnp had been dropped off
	6:05:01 AM	<i>Pollworker Dispatched: Inspector dispatched.</i>		

Pct 7832	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:49:38 AM	Insight Tape: Says printer paper is out	7:31:50 AM	FT adjusted paper and corrected issue. Issue resolved. Voting continues.
	6:53:42 AM	Pollworker Contacted: paper is there but not feeding properly - voting continues through aux bin. Please send tech.		
	7:02:15 AM	Technician Contacted: FT David contacted. ETA 10 min.		
	7:30:38 AM	Technician Contacted: FT arrived and is troubleshooting equipent.		
	7:31:10 AM	Technician Contacted: FT adjusted paper and corrected issue. Issue resolved. Voting continues.		
Pct 7833	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:06:58 PM	Other Polling Place Issues: Inspector reports they are waiting for someone to lock PP.	9:12:09 PM	DL is on his way to lock the pp.
	9:11:55 PM	< Other: See Comments >: DL is on his way to lock the pp.		
Pct 7835	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:12:04 AM	Insight Operations: pw hit wrong button and may have closed polls, pls send tech	7:45:47 AM	FT just pushed button to continue printing zero report. Issue resolved. Voting continues.
	7:16:16 AM	FED Contacted: FED instructed to asses situation. ETA 5 mins.		
	7:24:48 AM	Technician Contacted: FT Gary contacted. ETA 10-15 minutes.		
	7:34:07 AM	Technician Contacted: FT arrived at location.		
	7:45:12 AM	Technician Contacted: FT just pushed button to continue printing zero report. Issue resolved. Voting continues.		
Pct 7836	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:59:55 AM	Insight Operations: Went through troubleshooting guide with PW. Unable to troubleshoot further on the phone.	6:49:55 AM	FT reported reseated mem pack. Issue resolved. Voting continues.
	6:09:38 AM	Technician Contacted: FT Gary contacted. ETA 15 minutes.		
	6:32:18 AM	Technician Contacted: FT on sight. Evaluating incident.		
	6:48:27 AM	Technician Contacted: FT reported reseated mem pack. Issue resolved. Voting continues.		
Pct 7838	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:42:52 PM	Dispatch Clerk: FED reports PP may need help with closing procedures. Please send clerk.	7:46:36 PM	clerk has been dropped off
	7:32:57 PM	Pollworker Dispatched: clerk dispatched		
Pct 7844/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:31:02 PM	Other Soft Supplies: INSP requests additional voter information pamphlets	4:01:03 PM	FED on way to precinct . FED has delivered VIP's. Voting continues.
	2:57:17 PM	FED Contacted: FED on way to precinct .		
	4:00:13 PM	FED Contacted: FED has delivered VIP's. Voting continues.		
Pct 7849	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:46:23 PM	Dispatch Clerk: FED reports INSP will be the only adult at closing. Clerk may have to leave prior to closing due to illness. Please dispatch clerk.	4:13:03 PM	clerk has been dropped off
	3:51:05 PM	Pollworker Dispatched: clerk dispatched		
Pct 7852/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:42:44 AM	Other Polling Place Issues: INSP says need one additional extension cord in order to plug in the Edge Machine.	9:01:36 AM	
	8:06:25 AM	District Driver Contacted: DL dispatched		
	9:01:04 AM	FED Contacted: FED dropped off power cord. Voting continues.		

6:37:57 PM Dispatch Clerk: FED reports this PP may need help with closing procedures, specifically packing up the voting equipment. Please dispatch adult clerk.

8:09:57 PM clerk has been dropped off

7:31:07 PM Pollworker Dispatched: clerk dispatched.

Pct 7853	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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5:08:20 PM Other Polling Place Issues: PP neighbors called. They live next door to 829 Duncan and are disabled. Voters park in front of driveway and block their exit. Ms. Bozzo asked PPO to vacate his own driveway for voters and had an unpleasant interaction.

5:40:00 PM DL confirmed he found the sign in the polling place and placed it in the driveway. No car are blocking driveway.

5:17:12 PM District Driver Contacted: DL dispatched - polling place should have a special cone sign saying "Do not park or block driveway" and are instructed to be placed in front of the driveway at 825 Duncan.

5:39:58 PM District Driver Contacted:

Pct 7863	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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7:14:54 AM Other Soft Supplies: Street Index is missing a page. Please send new table and posted street indexes to PP.

7:35:28 AM

7:34:50 AM FED Contacted: FED is taking secondary street index to pp. ETA 5 minutes.

Pct 7867/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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11:26:40 AM Need Poll Signs: FED reports this PP didn't receive "Polling Place Vote Here" sign for outside. Please deliver one. Voting continues.

12:14:25 PM DL reports flag sign delivered

11:41:02 AM District Driver Contacted: DL dispatched

12:13:57 PM < Other: See Comments >: DL reports flag sign delivered

Pct 7871	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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6:29:51 PM Dispatch Clerk: Dispatch PW to assist with closing.

7:13:37 PM cler k has been dropped off

6:38:29 PM Pollworker Dispatched: clerk dispatched

Pct 7874	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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6:28:12 AM Insight Operations: Inp called set up insight and error message saying invalid pack called tech.

7:03:37 AM FT Leslie just plugged in the insight. Issue resolved. Voting continues.

6:46:23 AM Technician Contacted: FT Basil contacted. ETA 10 minutes.

6:50:13 AM Technician Contacted: FT Leslie contacted since precinct is in his area. ETA 10 minutes.

7:02:29 AM Technician Contacted: FT Leslie just plugged in the insight. Issue resolved. Voting continues.

Pct 7875	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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6:33:29 AM Need Table, Chairs, Booths: Insp called needs extention corrd (3) also need table or Edge Machine.

8:26:30 AM DL confirms the Edge machine was set up on legs and the DL used the ext cord and adapter from red box to plug it in

6:57:29 AM District Driver Contacted:

8:05:19 AM Driver Dispatched:

Pct 7909/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
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6:59:10 AM Other Polling Place Issues: INSP can't find any outlets. Need extension cord. Send FED. Voting continues via Aux bin.

7:39:55 AM DI delivered ext cord

7:02:31 AM Driver Dispatched:

7:33:33 AM FED Contacted:

Pct 7916	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:04:06 PM	Provisional Envelopes: INSP needs more PVE. Due to consolidations she is getting a lot of voters from other precincts, many of which do not want to go to their home polling places. Voting continues.	5:52:58 PM	
	5:10:52 PM	FED Contacted: FED contacted and asked to deliver provisional envelopes and review procedures with PWs. ETA 6min.		
	5:44:40 PM	FED Contacted: Left FED a message to call back the election center to follow up on delivery of provisional envelopes.		
	5:47:15 PM	FED Contacted: Envelopes were delivered by FED.		
Pct 7922/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:28:24 PM	Dispatch Clerk: FED reports no adult clerk, please dispatch one adult Clerk to help in closing.	5:57:02 PM	clerk has been dropped off.
	5:31:51 PM	Pollworker Dispatched: clerk dispatched		
	6:32:01 PM	Dispatch Clerk: No adult clerk at precinct, please dispatch clerk to help with closing.	7:30:57 PM	clerk has been dropped off
	6:46:03 PM	Pollworker Dispatched: clerk dispatched		
Pct 7926	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:04:26 PM	Edge Printer Seals: Printer - Red Seal is Broken;	1:17:01 PM	Per director FED replaced seal.
	1:17:18 PM	FED Contacted: Per director FED replaced seal.		
Pct 7927/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:07:16 PM	Insight Operations: Insight machine is blocked by small piece of paper on right side where ballot is inserted. Send tech. Voting continues through Aux. bin.	6:34:40 PM	FT Rick cleared out piece of paper and have read in ballots successfully. Issue resolved. Voting continues.
	6:12:28 PM	Technician Contacted: FT Rick contacted. ETA 10 minutes.		
	6:24:54 PM	Technician Contacted: FT Rick arrived at precinct.		
	6:33:33 PM	Technician Contacted: FT Rick cleared out piece of paper and have read in ballots successfully. Issue resolved. Voting continues.		
	6:57:23 PM	Dispatch Clerk: FED requires adult clerk at problematic precinct.	7:40:09 PM	clerk has been dropped off
	7:15:51 PM	Pollworker Dispatched: clerk dispatched		
Pct 7929	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:30:57 AM	Other Polling Place Issues: Need port-a-potty.	7:48:41 AM	Vendor confirm that port-a-potty has just been dropped off
	6:47:12 AM	< Other: See Comments >: Contacted vendor - his will dispatch a port-a-potty. DL will drive PW to nearest facility with restroom if needed		
	7:47:53 AM	< Other: See Comments >: Vendor confirm that port-a-potty has just been dropped off		
Pct 7931	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:57:02 AM	Dispatch Clerk: Need adult clerk for closing	7:57:09 AM	clerk has been dropped off.
	7:38:18 AM	Pollworker Dispatched: clerk dispatched.		
Pct 7937	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:32:20 AM	Edge Printer Paper Low: According to INSP, Edge screen says Printer Paper Low. Replace Printer.	7:56:39 AM	FT recycled power and fixed the problem. Issue resolved. Voting continues.
	7:40:03 AM	FED Contacted: FED is going to contact INSP. He will call back.		
	7:42:40 AM	Technician Contacted: FT Leslie contacted. FT is arriving at PCT.		
	7:56:10 AM	Technician Contacted: FT recycled power and fixed the problem. Issue resolved. Voting continues.		

Pct 7942	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:17:51 AM	Dispatch Clerk: FED reports that INSP is worried about closing because he only has 3 students. Voting continues.	12:01:07 PM	clerk has been dropped off
	11:30:27 AM	<i>Pollworker Dispatched: clerk dispatched</i>		
	6:35:37 PM	Dispatch Clerk: Problematic precinct. Please dispatch an adult clerk.	7:54:35 PM	clerk has been dropped off
	6:59:30 PM	<i>Pollworker Dispatched: clerk dispatched</i>		
Pct 7944/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:49:49 AM	Edge Printer Seals: Printer - Red Seal is Broken; (pw accidentally broke seal) FED should replace red seal, per Director and INSP will call back with new red seal number. - 239483	9:18:13 AM	FED replaced seal. Voting continues.
	8:58:00 AM	<i>FED Contacted: FED is going to PP to replace seal. ETA 5 minutes. Voting continues.</i>		
	9:05:56 AM	<i>FED Contacted: FED replaced seal. Voting continues.</i>		
Pct 7945	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:37:36 AM	Dispatch Bilingual: According to INSP bilingual form requires that PP has Spanish speaking Clerk. PP does not have Spanish speaking Clerk. Please dispatch.	8:18:49 AM	
	7:19:03 AM	<i>Pollworker Dispatched: Spanish bilingual clerk dispatched.</i>		
	8:18:29 AM	<i>Pollworker Contacted: Poll worker arrived.</i>		
Pct 7946/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:35:55 AM	Dispatch Inspector:	7:00:48 AM	inps w supply bag has been dropped off
	6:37:12 AM	<i>FED Contacted: FED contacted and asked to deliver materials and assist with set-up. ETA 10min.</i>		
	6:37:48 AM	<i>Pollworker Dispatched: Inspector dispatchd w/ ballot supplies</i>		
	6:38:54 AM	<i>&lt; Other: See Comments &gt;: Spoke with original inspector; will drop the bag in 20 min.</i>		
	9:27:32 PM	Other Polling Place Issues: INSP reports they can't lock up without a key. Replacement inspector isn't sure if there is a key anywhere.	9:29:46 PM	Inspector called and said janitor had locked the place. No need to send assistance.
	9:29:25 PM	<i>&lt; Other: See Comments &gt;: Inspector called and said janitor had locked the place. No need to send assistance.</i>		
Pct 9107/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:56:23 AM	Dispatch Clerk: Insp. Will continue but feels spanish speaking clerk is needed in at is PP.	7:56:39 AM	clerk has been dropped off.
	7:29:32 AM	<i>Pollworker Dispatched: clerk dispatched</i>		
Pct 9109/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:29:21 AM	Pollworker Issue: Voter complaint about pollworker not being engaged and helpful, not explaining procedures to voters. Send FED to observe when necessary.	10:30:25 AM	FED went to precinct and observed pws working. Every pw was doing their job and were being very considerate to voters.
	9:43:54 AM	<i>FED Contacted: FED instructed to observe PW. ETA 15 mins. Voting continues.</i>		
	10:28:18 AM	<i>FED Contacted: FED went to precinct and observed pws working. Every pw was doing their job and were being very considerate to voters.</i>		
Pct 9114/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:04:52 AM	Not Open / Locked: .PWs cannot get in pp	6:36:44 AM	polling place open
	6:14:20 AM	<i>&lt; Other: See Comments &gt;: Call SFPL emergency contact - he will contact custodian</i>		
	6:34:36 AM	<i>&lt; Other: See Comments &gt;: Custodian on his way</i>		
	6:36:27 AM	<i>&lt; Other: See Comments &gt;: polling place open</i>		

Pct 9125	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:03:09 AM	Edge Operations: Edge Machine is missing power cord.	7:32:46 AM	FED not necessary.
	7:11:23 AM	<i>Driver Dispatched: Driver dispatched to deliver Edge cord. FED is not necessary.</i>		
	8:00:22 AM	<i>Pollworker Contacted: Cord delivered, Edge set up.</i>		
Pct 9134	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:21:01 PM	Pollworker Issue: Voter e-mailed complaint that polling place was closed when she visited. She did not provide time of visit. Please contact PW/FED to check up.	5:50:07 PM	FED went to precinct and found out entrance was on Collins corner Anza.
	5:45:31 PM	<i>Pollworker Contacted: PW reports that the large 'vote here' sign fell down and voter did not notice the smaller directional signs pointing to the precinct. PWs replaced sign.</i>		
	5:46:07 PM	<i>FED Contacted: FED went to precinct and entrance was actually on Collins. I called voter and she voted provisionally at another precinct since she said she drove all around and couldn't find precinct.</i>		
Pct 9208	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:36:37 PM	Dispatch Clerk: FED reports that after observation, she suggest additional clerk to be dispatched to assist poll closing. Please dispatch an adult clerk.	3:08:05 PM	clerk has been dropped off
	2:45:33 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9209/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:56:40 AM	Dispatch Clerk: clerk azane canceled	6:43:35 AM	clerk has been dropped off
	6:17:41 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9212/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:30:09 AM	Need Poll Signs: PW says they do not have large "polling place vote here" sign. They have posted the other small signs but need a larger one	12:10:54 PM	DL delivered a flag sign and had staff move their cars from blocking the ADA ramp
	11:36:49 AM	<i>District Driver Contacted: DL dispatched</i>		
Pct 9213	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:55:29 AM	Dispatch Clerk: INSP reports that clerk Kevin Phillips is AWOL and that he needs a new clerk.	8:05:02 AM	clerk has been dropped off.
	7:27:30 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9215	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:23:22 AM	Dispatch Clerk: 2 no shows, will need break coverage and for closing	9:52:02 AM	clerk has been dropped off.
	9:27:43 AM	<i>Pollworker Dispatched: Clerk dispatched.</i>		
Pct 9219/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:56:35 PM	Edge Printer Operations: FED reports an issue with EDGE machine. Machine had experienced problem and took longer than usual to startup. Please send tech.	4:11:20 PM	FED resolved problem by rebooting Edge after re-seating audio cords. Issue resolved & voting continues.
	4:09:03 PM	<i>Technician Contacted: FT Tom dispatched to Poll location. ETA 15 min.</i>		
	4:10:43 PM	<i>FED Contacted: At this point, FED reports back that the EDGE machine has been working. No Tech is needed. Apologize for the confusion.</i>		
	4:21:45 PM	<i>Technician Contacted: FT on-site &amp; reports that FED resolved problem by rebooting Edge after re-seating audio cords. Issue resolved &amp; voting continues.</i>		
Pct 9221	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:09:04 AM	Dispatch Clerk: One clerk called and said he will not be able to arrive. Called EC not PP.	6:54:43 AM	clerk has been dropped off
	6:30:47 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		

12:00:39 PM Need Poll Signs: FED reports this PP does not have a Polling Place Vote Here Sign. Please deliver.

12:49:34 PM DL delivered Flag sign

12:18:29 PM Driver Dispatched:

12:48:53 PM < Other: See Comments >: DL delivered Flag sign

Pct 9222/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:16:39 AM	Need Lights: light in PP burned out, place is dark. PP needs light.	7:13:37 AM	DL replaced light bulb
	6:48:29 AM	FED Contacted: FED reports not enough outlets for machines, and the lights are still off at the PP		
	6:48:54 AM	FED Contacted: FED reports wheelchair accessible ramp, via the gym is not yet open, FED unsure of whereabouts of facility coordinator.		
	6:50:40 AM	< Other: See Comments >: DL dispatched		
	7:13:14 AM	< Other: See Comments >: DL replaced light bulb		
	12:14:45 PM	Other Polling Place Issues: Voter unable to locate PP entrance. Says there are no signs.	12:34:45 PM	All six directional signs are pointing along the accessible path of travel to the polling place.
	12:20:22 PM	Driver Dispatched:		
	12:28:15 PM	< Other: See Comments >: All six directional signs are pointing along the accessible path of travel to the polling place.		

Pct 9224	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:15:38 AM	Not Open / Locked: went over emergency voting	6:38:51 AM	Polling Place open
	6:17:29 AM	FED Contacted: District Lead will unlock the site. ETA 10 min.		
	6:38:35 AM	< Other: See Comments >: Polling Place open		

Pct 9225/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:15:55 PM	Need Lights: FED reports that light is out. Please send DL to provide temporary light ASAP for closing.	7:40:35 PM	See above comment
	7:24:11 PM	District Driver Contacted: DL dispatched		
	7:39:06 PM	District Driver Contacted: DL confirms the outdoor lights are on a timer and can not be turned back on - He will set up additional outside lighting with a clamp light abd ext cord.		

Pct 9227/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:35:59 AM	Insight Operations:	6:53:35 AM	FT powered off the Insight and powered it back up. Dsplay shows that it is ready to read ballots. Issue Resolved Voting Continues.
	6:39:18 AM	FED Contacted: Left vm with inspector that she should go to precinct to make sure inspector knows how to start aux bin voting.		
	6:40:09 AM	Technician Contacted: FT Tina contacted. ETA 10 min.		
	6:42:52 AM	Technician Contacted:		
	6:48:23 AM	Technician Contacted: FT arrived at PCT and will troubleshoot equipment.		
	6:51:56 AM	Technician Contacted: FT powered off the Insight and powered it back up. Dsplay shows that it is ready to read ballots. Issue Resolved Voting Continues.		
	9:46:29 AM	Pollworker Issue: Voter complaint that PW cannot find their name in Roster and they were redirected. Voter is registered in this precinct.	10:22:30 AM	Comments PW reported that the voter was in a big hurry and did not want to wait while pw looked for voter in Roster. PW reported voter came back and voted a regular (Standard) ballot.
	10:19:48 AM	Pollworker Contacted: PW reported that the voter was in a big hurry and did not want to wait while pw looked for voter in Roster. PW reported voter came back and voted a regular (Standard) ballot.		

Pct 9231	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:30:15 PM	Need Lights: Voter said poll workers are using flash lights because they cannot see, lighting inadequate. She said the person sitting by the voting machine is wearing a minor's hat with a light. She was very upset and asked that we send someone out to check.	7:05:56 PM	DL delivered lights
	6:46:54 PM	District Driver Contacted: DL dispatched		
	7:05:39 PM	< Other: See Comments >: DL delivered lights		



7:12:31 PM Need Lights: They are trying to light up precinct with flashlights and smart phones. Very dark.

7:14:50 PM DL delivered lights and PW wants to wear the headlamp

7:14:42 PM District Driver Contacted:

Pct 9238/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:45:00 AM	Insight Operations: Insight won't turn on. FED will be there in 10 min.	7:29:09 AM	FT Alika moved Insight power cord to working outlet, which resolved the issue. Voting continues.
	6:46:46 AM	FED Contacted: FED is on the way. ETA 10 min.		
	6:51:16 AM	< Other: See Comments >: Spoke to inspector who has opened the aux bin.		
	6:57:37 AM	FED Contacted: FED needs tech for assistance. Please send tech.		
	7:09:22 AM	Technician Contacted: FT Alika contacted. ETA 10 min.		
	7:23:02 AM	Technician Contacted: FT on-site @ 7:16a		
	7:25:56 AM	Technician Contacted: FT Alika moved Insight power cord to working outlet, which resolved the issue. Voting continues.		
	10:53:25 AM	Edge Seals: Polls Open/Closed door - Yellow Seal is Broken; Replaced yellow seal per FED's instructions and per Director. Recorded new number on seal sheet. No Action Required.	10:56:21 AM	
	10:55:49 AM	FED Contacted: per Director, sealed replaced.		

Pct 9239	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:08:25 PM	Need Lights: FED reports precinct is dark and needs lighting.	5:32:51 PM	DL confirmed delivery
	5:13:51 PM	District Driver Contacted: DL dispatched		

Pct 9242/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:39:39 AM	Dispatch Clerk:	7:38:25 AM	clerk has been dropped off
	7:22:15 AM	Pollworker Dispatched: clerk dispatched.		

Pct 9244/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:03 AM	Dispatch Clerk: Yakov didn't show up.	7:17:08 AM	clerk has been dropped off
	7:00:52 AM	Pollworker Dispatched: clerk dispatched		
	7:06:45 AM	< Other: See Comments >: Clerk reports electricity		
	6:24:53 AM	Other Polling Place Issues: Need 4 extension cords; place only has one socket	7:55:30 AM	FED 2 reports INSIGHT plugged in
	6:34:02 AM	FED Contacted: FED is on the way to deliver additional supplies. ETA 10 min.		
	7:15:38 AM	Driver Dispatched:		
	7:43:18 AM	< Other: See Comments >: Spoke with FED; Insight is plugged in		
	7:53:48 AM	< Other: See Comments >: FED 2 reports INSIGHT plugged in		
	7:02:26 AM	Electricity Off: no cords available, machines are not set up. No other plugs available. Auxiliary bin in use.	7:56:29 AM	FED 2 reports power restored; no longer using INSIGHT aux bin
	7:05:36 AM	FED Contacted: FED is on the way to deliver supplies and assess the issue. ETA 5 min.		
	7:07:28 AM	< Other: See Comments >: Clerk reports		
	7:50:21 AM	FED Contacted: FED on-site and still assisting.		
	7:55:39 AM	< Other: See Comments >: FED 2 reports power restored; no longer using INSIGHT aux bin		

Pct 9251/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:46:08 AM	Insight Operations:	7:02:46 AM	Had PC unplug Insight, break seal & re-seat mem pack. Issue resolved and Voting continues.
	6:48:24 AM	Technician Contacted: FT Tim contacted. ETA 12 min.		
	6:56:37 AM	< Other: See Comments >: FT will have PC unplug Insight, break seal & re-seat mem pack.		
	7:01:47 AM	Technician Contacted: Had PC unplug Insight, break seal & re-seat mem pack. Issue resolved and Voting continues.		
	7:20:46 AM	Dispatch Bilingual:	8:20:23 AM	clerk has been dropped off
	7:58:06 AM	Pollworker Dispatched: Spanish bilingual clerk dispatched.		
Pct 9256/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:17:08 AM	Insight Operations:	6:50:45 AM	Had PC unplug Insight, break seal & re-seat mem pack. Issue resolved and Voting continues.
	6:21:14 AM	Technician Contacted: FT Alika cntacted. ETA 10 min.		
	6:22:11 AM	FED Contacted: FED on way to help with voting in aux bin. ETA 5 min.		
	6:39:42 AM	Technician Contacted: FT on-site @ 6:31. Had PC unplug Insight, break seal & re-seat mem pack. Issue resolved and Voting continues.		
Pct 9401/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:53:27 AM	Dispatch Bilingual: chinese speaking clerk canceling.	7:04:30 AM	bilingual clerk has been dropped off
	6:25:37 AM	Pollworker Dispatched: Chinese bilingual clerk dispatched		
Pct 9402/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:00:59 AM	Electioneering / Observers: Report of electioneering outside PP at 45th and Irving. Please ask PW/FED to assess if within 100 ft.	10:21:09 AM	
	10:05:00 AM	FED Contacted: Fed contacted to assess the situation for electioneering. ETA: 7 mins.		
	10:12:06 AM	< Other: See Comments >: Please identify the type of electioneering.		
	10:18:19 AM	FED Contacted: Fed reported it is a man holding up a "Vote B Today" sign within 200 ft. Situation is under control.		
Pct 9406	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:37:15 AM	Edge Operations: report was printing but then got stuck. Says "report printing. please wait" but nothing is happening	8:11:18 AM	FT machine froze, machine was power cycled, issue resolved. Voting continues.
	7:44:35 AM	Technician Contacted: FT Johnny contacted. ETA 10 minutes.		
	7:52:36 AM	Technician Contacted: FT on-site.		
	8:08:50 AM	Technician Contacted: FT machine froze, machine was power cycled, issue resolved. Voting continues.		
Pct 9413	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:05:46 AM	Other Polling Place Issues: According to Clerk, PP is missing one orange cone that they need and an American Flag.	8:06:47 AM	DL confirms resolved
	7:09:12 AM	District Driver Contacted: DL dispatched		
Pct 9421/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:54:36 AM	Need Table, Chairs, Booths: FED contacted the precinct needs extra chairs.	8:27:55 AM	DL confirmed delivery
	7:58:53 AM	District Driver Contacted: DL dispatched		

Pct 9422/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:06:15 AM	Other Soft Supplies: INSP requests letter tabs to put in Roster. FED can drop off when convenient.	8:25:18 AM	
	8:09:20 AM	FED Contacted: Fed contacted to drop off the letter tabs. ETA: 6 mins.		
	8:24:38 AM	FED Contacted: Fed delivered the letter tabs.		
Pct 9426	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:36:30 AM	Edge Operations: The edge machine is missing a power cord.	7:06:11 AM	
	6:41:33 AM	Technician Contacted:		
	6:42:14 AM	FED Contacted: Fed contacted to confirm with the pp to double-check whether the power cord is under the case.		
	7:07:05 AM	FED Contacted: Power cord is delivered.		
Pct 9427	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:43:51 AM	Other Polling Place Issues: INSP needs an extension cord	8:32:14 AM	DL confirmed ext cord dropped off
	6:49:04 AM	FED Contacted: Fed is delivering the extension cord. ETA: 3 mins		
	8:07:24 AM	District Driver Contacted: DL dispatched		
	8:31:14 AM	< Other: See Comments >: DL reports ext cord delivered		
Pct 9429/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:47:36 AM	Other Polling Place Issues: Edge is missing power cord.	7:56:57 AM	Insp confirmed Edge cord plugged in
	6:52:15 AM	FED Contacted: FED is delivering the power cord. ETA: 3 mins.		
	7:07:32 AM	FED Contacted: FED contacted to be late cuz lots of traffic. ETA: 6 mins.		
	7:22:52 AM	Driver Dispatched:		
Pct 9432	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:10:09 AM	Edge Printer Paper Low: INSP reports Printer Paper Low message. I walked through troubleshooting instructions to no avail. Dispatch tech to assist. Informed INSP about re-direction in case a voter comes to PP needing to use the accessible machine. Voting continues via Insight.	7:27:19 AM	
	7:15:12 AM	Technician Contacted: FT Sheila is on-site now & will trouble-shoot.		
	7:26:56 AM	Technician Contacted: FT resolved issue. Voting Continues!		
Pct 9442/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:55:49 AM	Campaign Sign Within 100 Feet: Yes on B sign on outside of car in front of polling place.	12:21:50 PM	Resolved by FED
	11:58:40 AM	< Other: See Comments >: Please have PWs check to see if car belongs to voter and to remove sign.		
	12:09:49 PM	FED Contacted: FED reported that the sign is actually within more than 120ft.		
Pct 9452/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:01:17 AM	Need Table, Chairs, Booths: Fed contacted there are lots of disable voters but there is no accessible booth.	7:53:01 AM	DL delivered ADA Booth
	7:08:19 AM	District Driver Contacted: DL dispatched		
Pct 9505/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:46:24 AM	Dispatch Clerk: Clerk Judy Fang could not locate PP and decided she did not want to work this election. PP needs an Adult Clerk assigned by Closing for Closing Procedures.	8:17:27 AM	
	7:23:36 AM	Pollworker Dispatched: clerk dispatched.		
	8:17:25 AM	Pollworker Contacted: Clerk William arrived.		

6:50:02 AM	Dispatch Clerk: FED reported that missing a clerk and Insp. Requested the 3rd clerk.	7:46:01 AM	clerk has been dropped off.
7:24:38 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
7:36:30 AM	Dispatch Clerk: Additional clerk needed to direct voters to pp. Please dispatch.	8:16:15 AM	
7:40:29 AM	<i>Pollworker Dispatched: clerk dispatch</i>		
8:15:53 AM	<i>Pollworker Contacted: poll worker Willam arrived.</i>		

Pct 9512	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:01:27 AM	Insight Operations: FED reports that Defective Ballot message is happening for all ballots. Voting via Aux bin. Tried all troubleshooting. Please send TECH.	11:35:55 AM	FT replaced Insight. Issue Resolved. Voting Continues.
	9:14:36 AM	<i>Technician Contacted: FT Chuck contacted. ETA 15 min.</i>		
	9:32:14 AM	<i>Technician Contacted: FT Chuck is arriving. Will be troubleshooting equipment in a few min.</i>		
	9:50:33 AM	<i>Technician Contacted: FT reports FED had already tried feeding ballots with different orientations. FT is waiting for next voter to verify issue.</i>		
	10:12:27 AM	<i>Technician Contacted: FT reports no voters at this time to observe.</i>		
	10:26:40 AM	<i>Pollworker Contacted: PW instructed to feed aux ballots into machine if it is operational. PW was reminded to make announcement per instructions.</i>		
	10:34:53 AM	<i>Technician Contacted: FT reports that ballots are still being rejected. Defective Ballot Error Code 008. Lead FT Tuan authorizes Insight Replacement. FT will call back with replacment info.</i>		
	11:34:37 AM	<i>Technician Contacted: FT replaced Insight. Issue Resolved. Voting Continues.</i>		

Pct 9514/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:05:56 AM	Need Poll Signs:	8:09:29 AM	DL confirms signage hung
	7:33:24 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:47:23 PM	Dispatch Clerk: FED reports this PP may need help with closing. Please dispatch clerk.	7:38:26 PM	clerk has been dropped off
	7:14:16 PM	<i>Pollworker Dispatched: clerk dispatched</i>		

Pct 9707	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:12:25 PM	Edge Operations: INSP confused about Edge closing procedures, doesn't feel comfortable reviewing them over the phone, wants the FED to assist.	9:09:08 PM	FED contacted to assist the edge closing procedures. Poll is now closed.
	8:16:22 PM	<i>FED Contacted: Left message for FED to visit PP.</i>		
	8:35:44 PM	<i>FED Contacted: Informed FED of PP and asked to assist. ETA 7min.</i>		
	9:08:07 PM	<i>FED Contacted: FED contacted to assist the edge closing procedures. Poll is now closed.</i>		

Pct 9708	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:21:07 AM	Insight Ballot Jam: PW is unable to pull the torn ballot on the insight. Need FED assistance. Voting continues through Aux bin.	8:01:41 AM	
	7:28:49 AM	<i>FED Contacted: FED unable to trouble shoot. Please send tech.</i>		
	7:38:54 AM	<i>Technician Contacted: FT Mark Contacted. ETA 15 minutes</i>		
	7:51:53 AM	<i>Technician Contacted: FT on-site</i>		
	7:59:49 AM	<i>Technician Contacted: FT pollworker open lid to ballot box. Voting continues!</i>		
	9:05:53 AM	Other Voting Equipment: Inspector reports not having voter information kiosk. They have VIP in the three languages.	10:19:49 AM	DL dropped off a kiosk
	9:14:30 AM	<i>District Driver Contacted: DL dispatched</i>		
	9:15:40 AM	<i>&lt; Other: See Comments &gt;:</i>		
	10:14:13 AM	<i>District Driver Contacted:</i>		

Pct 9714	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:35:28 PM	Need Poll Signs: FED reports directional sign that informs voters of new PP needs to be replaced. Voters are confused. Please send signs.	5:58:44 PM	DL confirmed that she repositioned the polling place directional signs and checked on the polling place change sign
	5:45:23 PM	<i>District Driver Contacted: DL dispatched to check on change of polling place sign at old location 127 Quintara St to see if change sign is in place</i>		
Pct 9715	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:47 AM	Dispatch Inspector: PW is very up set need Insp. Immediately they have no supplies. All clerks are there and ready to go.	7:02:49 AM	insp is there
	6:29:19 AM	<i>FED Contacted: Instructed FED to drop off supplies. FED informed Election Center that INSP is on the way.</i>		
	6:49:01 AM	<i>FED Contacted: FED on the way to the PP to check if INSP has arrived. ETA 10 mins.</i>		
Pct 9716/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:17 AM	Not Open / Locked: FED reports that polling place is locked and only one clerk has arrived at PP. FED will arrive at PP in 5min.	6:35:26 AM	PP is open; pws are setting up.
	6:32:14 AM	<i>FED Contacted: FED reported that another clerk has arrived. Will begin set up of emergency voting.</i>		
	6:35:08 AM	<i>FED Contacted: PP is open; pws are setting up.</i>		
Pct 9721/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:27:43 AM	Insight Operations: INSP forgot to open Insight bin lid and was using aux bin. One jammed ballot was counted but INSP placed ballot in aux bin with uncounted ballots by mistake.	7:27:57 AM	Precinct will be reviewed.
Pct 9729/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:30:22 PM	Dispatch Clerk: Dispatch PW to assist with closing.	7:18:11 PM	clerk has been dropped off
	6:42:32 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9731/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:47:16 AM	Edge Operations: Insp cannot open lid. Insp and clerks have tried to open and cannot open Edge Machine.	8:08:07 AM	FT was able to open to the machine. Voting Continues!
	6:57:11 AM	<i>FED Contacted: FED contacted ETA 15min.</i>		
	7:24:36 AM	<i>FED Contacted: FED was unable to open edge machine. Reports machine needs to be replaced. Edge needed to replace at the poll.</i>		
	7:32:52 AM	<i>Technician Contacted: FT James contacted. ETA 10 min.</i>		
	7:51:29 AM	<i>Technician Contacted: FT arrived and is troubleshooting equipment.</i>		
	7:57:54 AM	<i>Technician Contacted: FT was able to open to the machine. Voting Continues!</i>		
Pct 9745/9	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:58:44 AM	Other Polling Place Issues: Received voter complaint about ADA setup of PP. Call PW or FED to ask about current setup.	11:32:06 AM	DL confirmed Polling place set up was compliant
	11:05:19 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:35:00 PM	Dispatch Clerk: Fed reported that this is the weakest precinct that needs additional pw help with closing.	7:25:01 PM	clerk will take his motorcycle to polling place
	6:51:48 PM	<i>Pollworker Dispatched: clerk dispatched.</i>		