DEPARTMENT OF ELECTIONS City and County of San Francisco



JOHN ARNTZ Director

Statewide Direct Primary Election - June 5 2018

	<u> </u>		
Pct 1101	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:59:40 PM Pollworker Issue: PP may require additional assistance closing. INSP called to let us know they are just now opening the Red Box.	9:20:00 PM	FED is at PP assisting with closing procedures.
	9:02:01 PM FED Contacted: FED will go to PP to assist with closing. ETA 10 mins		
	9:19:18 PM FED Contacted: FED is at PP assisting with closing procedures.		
Pct 1102	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:35:30 PM Pollworker Issue: A member of the public is outside of the polling place campaigning in favor of something not on the ballot: residential parking. PW reports she is yelling into the polling place and it is disrupting voting processvoters are complaining. Voting continues	6:51:57 PM	Insp contacted- pw reports that woman has left the premises. Voting cont.
	6:49:21 PM Pollworker Contacted: Insp contacted- pw reports that woman has left the premises. Voting cont.		
Pct 1106	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:04:06 AM Pollworker Issue: Clerk is calling in sick. Not coming in	6:06:48 AM	pp will still have 2 pw
	6:06:45 AM < Other: See Comments >: no need to send unless less than 2pw		
	6:47:22 AM Insight Operations: printer is out of paper	6:52:53 AM	FED followed instructions and problem is resolved.
	6:49:20 AM Pollworker Contacted: will try trouble shhoting, don't send tech		
	6:52:30 AM FED Contacted: FED followed instructions and problem is resolved.		
	8:58:11 AM Pollworker Contacted: trouble shooted issue- instructed voter how to adjust and feed priner paper- voting	g continues	
	7:32:00 AM Other: Dispatch FED to give extra yellow seal and review edge procedures. Voting continues.	9:17:58 AM	FED has delivered the yellow tie and reviewed the procedures. All is well
	7:44:37 AM FED Contacted: FED will call to get them started and will head there next; ETA 10 min		
	9:17:27 AM FED Contacted: FED has delivered the yellow tie and reviewed the procedures. All is well		
Pct 1108	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:51:34 AM Edge Seals: Blue Transport Bag - White Seal is not match; No Action Required. No action required per Director, instructed PW to record actual number on seal sheet.	6:54:32 AM	
Pct 1109	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:19:37 PM Electioneering / Observers: London Breed Electioneering in Van stopping in front of polling places with loud music.voting continues.	6:24:10 PM	Van is gone.
	5:32:52 PM FED Contacted: FED is onsite and aware.		
	6:18:05 PM FED Contacted: Update: Left VM asking FED for status. Will try again in 10 min if no answer.		
	6:24:01 PM FED Contacted: Van is gone.		

Pet 1113	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:52:02 AM Other Polling Place Issues: no power insight off, edge has low battery 10 mins left,- voting continues	11:12:55 AM	Voting contiunes.			
	11:09:49 AM < Other: See Comments >: Calling school to investigate power outage.					
	11:12:19 AM < Other: See Comments >: School has turned power on. I spoke with Insp. She confirms that power is or	n. Voting contiunes.				
Pct 1116	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	11:20:27 AM Other: Inspector did not receive orange cone or ballot information sign with frame. Not urgent, however if Fed can drop it off that would be great. Voting continues.	11:37:34 AM				
	11:31:16 AM FED Contacted: FED has already given cone to another pp. INSP will make due for now. Will try to locate	e another.				
	8:11:22 PM Other Polling Place Issues: Door was damaged when janitor closed library at 8. FED will take a picture, just wanted to have a report.	8:12:11 PM	No action necessary.			
Pct 1117	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:59:28 AM Edge Printer Paper Low: Insp called and mentioned that the Printer Power was low. Went over the TS 3 times over the phone with him and same msg continues to be on the screen.	8:35:20 AM	FT Boris on sight, was able to resolve issue Power plug just needed to be plugged in. Voting continued.			
	8:18:44 AM Technician Contacted: FT Boris contacted, ETA in 15 min					
	8:33:59 AM Technician Contacted: FT Boris on sight, was able to resolve issue Power plug just needed to be plugge	ed in. Voting continu	ed.			
Pct 1118	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:50:08 AM Insight Operations: Insight reads "invalid pack call service technician", send tech to assess	8:20:05 AM	FT Boris troubleshooting issue. PI had to break the red seal and push in the memory pack. Issue resolved and voting continues.			
	7:56:04 AM Technician Contacted: FT Boris contacted, ETA 15 min					
	8:13:05 AM Technician Contacted: FT Boris is on sight, looking at issues					
	8:19:18 AM Technician Contacted: FT Boris troubleshooting issue. PI had to break the red seal and push in the mem	ory pack. Issue reso	ved and voting continues.			
Pct 1121	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:15:11 PM :	10:15:54 PM	PW expressed confusion with closing canvass bags. If discprency with PBS, possible reason.			
Pct 1123	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:27:51 AM Other Soft Supplies: No blue tape to hang up signs.	6:54:19 AM	Found the tape.			
	6:54:08 AM FED Contacted: Found the tape.					
Pet 1125	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:15:06 AM Other Soft Supplies: PW is missing roster tabs. Voting continues.	10:18:27 AM	FED believes she has them in her FED box.			
	10:18:00 AM FED Contacted: FED believes she has them in her FED box. Will call back only if she does not find them					
	5:01:37 PM Pollworker Issue: Please send FED to review VBM exchange procedures at this location. Voting continues.	5:08:50 PM	FED is on the way. She has already reviewed these but will do so again.			
	5:08:18 PM FED Contacted: FED is on the way. She has already reviewed these but will do so again.					
Pct 1126	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:51:07 AM Insight Seals:	7:31:02 AM	misslogged			

Incident Reporting Infomration System (IRIS)

Wednesday, June 6, 2018

Page 2 of 62

	7:32:05 AM Edge Operations: INSP requests for FED to assess their EDG machine. Problem with the side of the machine. Voting continues.	8:03:35 AM	FED and PW's have tried TS procedures, edge still not functioning. Sending tech. Votng cont.		
	7:58:40 AM FED Contacted: FED and PW's have tried TS procedures, edge still not functioning. Sending tech. Votng	cont.			
	8:04:37 AM Edge Operations: FED and PW's have tried TS procedures, edge still not functioning. Sending tech. Votng cont.	9:59:15 AM	FT Boris resolved issue. The power plug was not pushed in all the way. Voting continues		
	8:22:51 AM Technician Contacted: FT Boris is wrapping up issue at another location. ETA 30 min				
	9:01:26 AM Technician Contacted: FT Boris is 5 min away, will call me once there.				
	9:08:05 AM Technician Contacted: FT Boris, is wrapping up and will be arriving in 15 min				
	9:45:00 AM Technician Contacted: FT Boris will be there in 10 min, traffic				
	9:58:19 AM Technician Contacted: FT Boris resolved issue. The power plug was not pushed in all the way. Voting cor	ntinues			
	9:14:25 PM Pollworker Issue: PW cannot open inside side door. Her key will not work. Please send FED to assist.	9:49:30 PM	FT Boris is there, he was able to help her to get the key out of the lock. It just had to be turned a different way. He was able to open up the side door.		
	9:17:02 PM FED Contacted: LM for FED regarding issue. Will call FED back in 5 min.				
	9:30:45 PM Pollworker Contacted: Insight machine door will not open, the key is stuck in the lock and will not twist. PW's have not counted ballots in the insight machine. Tech needs to be dispatched.				
	9:37:51 PM Technician Contacted: FT Boris contacted, he is on the way ETA 15 min		·		
	9:47:31 PM Technician Contacted: FT Boris is there, he was able to help her to get the key out of the lock. It just had	to be turned a differ	ent way. He was able to open up the side door.		
Pct 1127	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:47:44 AM Edge Operations: PW needs an extra extension cord to make Edge accessable in an easier location. Please dispatch extra extension cord. Edge is operating currently, but in a harder to access location.	9:32:09 AM	FED has dropped off cord. Voting cont.		
	7:43:33 AM FED Contacted: FED will take ext cord to PP- ETA 20 mins				
	9:31:37 AM FED Contacted: FED has dropped off cord. Voting cont.				
	11:40:45 AM Edge Operations: INSP called and mentioned that the EDGE machine, hasn't being use, but it continues to beep. Went over the TS and beeping continues.	1:21:35 PM	FT Boris replaced VPAT and it is working correctly now. Voting continues		
	11:48:11 AM Technician Contacted: FT Boris contacted, ETA 30 min				
	12:26:26 PM Technician Contacted: FT Boris contacted, got updated ETA 5 min, stuck in traffic				
	12:46:36 PM Technician Contacted: FT Boris, will let me know once he arrives at the location.				
	12:58:09 PM Technician Contacted: FT is there, troubleshooting.				
	12:58:44 PM Technician Contacted:				
	1:05:22 PM Technician Contacted: FT Boris, turned it off and back on. Still making a printing noise but the paper is not advancing. Spoke with Ruth, he will replace the VPAT				
	1:20:48 PM Technician Contacted: FT Boris replaced VPAT and it is working correctly now. Voting continues				
	5:51:44 PM Other Soft Supplies: Please have FED dispatch new pink bubble bag. Voting continues.	6:19:42 PM	Bag has been dropped off. Voting cont.		
	5:55:03 PM FED Contacted: FED is on the way to PP to deliver bag. ETA 5 min				
	6:19:11 PM FED Contacted: Bag has been dropped off. Voting cont.				
	6:17:29 PM Edge Seals: Printer was replaced on edge machine but red seal was not put on after replaced. Seal can be replaced per directors approval. Voting cont.	6:18:06 PM	DVS/DOE to review procedures regarding seals for replacement components		
	6:18:09 PM < Other: See Comments >: DVS/DOE to review procedures regarding seals for replacement components				
	6:18:32 PM FED Contacted: Seal has been replaced. Voting cont.				
D.4 1121	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
et 1131					
Pet 1131	10:08:49 AM Pollworker Issue: Please send FED to review VMB exchange procedures with PW. Voting continues.	10:34:13 AM	FED reviewed VBM procedures, and ballot issues will be recorded on posted ballot statement. Voting cont.		

	10:26:09 AM Pollworker Issue: Please have FED review voting eligibility rules with PW. Voting continues.	10:32:57 AM	FED is at PP and is going over voting rules. Voting cont.			
	10:31:39 AM FED Contacted: FED is at PP and is going over voting rules. Voting cont.					
	11:23:20 AM Insight Operations: Voter overvoted, and wants to push through with the votes. INSP pressed 3 on Insight, still not getting fed into the machine. Advised to put it temp on AUX bin. Please dispatch FED to assess. 11:32:06 AM FED Contacted: FED will go over insight procedures, ETA 5 min	11:48:45 AM	Insight is working fine. Voting cont.			
	11:48:16 AM Pollworker Contacted: Insight is working fine. Voting cont.					
Pct 1132	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:19:09 AM Pollworker Issue: Send FED to assist in setup of the Edge Machine. PW just found the printer in the insight machine.	7:50:27 AM	Per FED everything is set up. Voting cont.			
	7:48:43 AM FED Contacted: FED will go assess situation. ETA 5 min					
	7:50:02 AM FED Contacted: Per FED everything is set up. Voting cont.					
ct 1134	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:50:23 PM Edge Operations: During FT Routine visit, came across. VVPAT: Warning! Printer Paper is low	6:50:54 PM	FT Raymond removed printer and reset it on the Edge. Issue resolved. Voting continue			
ct 1135	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	9:24:23 AM Pollworker Issue: Insp called about not seeing FED yet. Send FED with any additional supplies. Voting Continues.	9:30:34 AM	FED has arrived will drop off additional supplies. Voting cont.			
	9:30:01 AM FED Contacted: FED has arrived will drop off additional supplies. Voting cont.					
ct 1136	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:48:43 AM Other Polling Place Issues: Inspector needs assistance with opening. Two clerks are on site.	8:25:12 AM	Voting started at 7am. Everything is running ok. Voting cont.			
	7:01:57 AM FED Contacted: FED will assist with opening-ETA 5 mins					
		7:47:22 AM FED Contacted: Everything is set up. Voting cont.				
	7:47:22 AM FED Contacted: Everything is set up. Voting cont.	7:46:51 AM	PP has supplies they need. Voting cont.			
	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont.		PP has supplies they need. Voting cont.			
	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other:		PP has supplies they need. Voting cont.			
	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other: 6:58:46 AM < Other: See Comments >: can't locate plastic supply kit. Dispatch FED. Instructed on emergency voting	just in case.	PP has supplies they need. Voting cont. FED dropped off replacement sign. Voting cont.			
	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other: 6:58:46 AM < Other: See Comments >: can't locate plastic supply kit. Dispatch FED. Instructed on emergency voting 7:45:52 AM FED Contacted: PP has supplies they need. Voting cont. 8:37:09 AM Other Soft Supplies: INSP says they are missing Ballot Information Sign. Confirmed that INSP checked insight bins and other places for sign. Instructed INSP to direct voters to Voter Assistance hotline on back of PW	just in case. 8:59:19 AM				
	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other: 6:58:46 AM < Other: See Comments >: can't locate plastic supply kit. Dispatch FED. Instructed on emergency voting 7:45:52 AM FED Contacted: PP has supplies they need. Voting cont. 8:37:09 AM Other Soft Supplies: INSP says they are missing Ballot Information Sign. Confirmed that INSP checked insight bins and other places for sign. Instructed INSP to direct voters to Voter Assistance hotline on back of PW manual. Voting Continues.	just in case. 8:59:19 AM				
et 1141	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other: 6:58:46 AM < Other: See Comments >: can't locate plastic supply kit. Dispatch FED. Instructed on emergency voting 7:45:52 AM FED Contacted: PP has supplies they need. Voting cont. 8:37:09 AM Other Soft Supplies: INSP says they are missing Ballot Information Sign. Confirmed that INSP checked insight bins and other places for sign. Instructed INSP to direct voters to Voter Assistance hotline on back of PW manual. Voting Continues. 8:43:49 AM FED Contacted: Informed FED the replacement ballot info sign is at the bottom of red bin in van. ETA 2 in	ijust in case. 8:59:19 AM mins Voting cont.				
ct 1141	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other: 6:58:46 AM < Other: See Comments >: can't locate plastic supply kit. Dispatch FED. Instructed on emergency voting 7:45:52 AM FED Contacted: PP has supplies they need. Voting cont. 8:37:09 AM Other Soft Supplies: INSP says they are missing Ballot Information Sign. Confirmed that INSP checked insight bins and other places for sign. Instructed INSP to direct voters to Voter Assistance hotline on back of PW manual. Voting Continues. 8:43:49 AM FED Contacted: Informed FED the replacement ballot info sign is at the bottom of red bin in van. ETA 2 in 8:58:42 AM FED Contacted: FED dropped off replacement sign. Voting cont.	8:59:19 AM mins Voting cont. Time Resolved	FED dropped off replacement sign. Voting cont.			
et 1141	7:47:22 AM FED Contacted: Everything is set up. Voting cont. 8:24:31 AM FED Contacted: Voting started at 7am. Everything is running ok. Voting cont. 6:57:10 AM Other: 6:58:46 AM < Other: See Comments >: can't locate plastic supply kit. Dispatch FED. Instructed on emergency voting 7:45:52 AM FED Contacted: PP has supplies they need. Voting cont. 8:37:09 AM Other Soft Supplies: INSP says they are missing Ballot Information Sign. Confirmed that INSP checked insight bins and other places for sign. Instructed INSP to direct voters to Voter Assistance hotline on back of PW manual. Voting Continues. 8:43:49 AM FED Contacted: Informed FED the replacement ballot info sign is at the bottom of red bin in van. ETA 2 is 8:58:42 AM FED Contacted: FED dropped off replacement sign. Voting cont. Init. Call Time Problem Comments	8:59:19 AM mins Voting cont. Time Resolved	FED dropped off replacement sign. Voting cont. Resolution Comment			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 4 of 62

Pct 1142	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:38:06 AM Dispatch Inspector: Inspector is sick. He is near polling place and will be able to transfer supplies but cannot stay for election day. Confirmed he will stay until clerks arrive to transfer supplies.	6:24:17 AM			
	5:58:30 AM Driver Dispatched: INSP dispatched. ETA 10mins				
	6:24:00 AM Driver Dispatched: Insp arrived.				
	5:38:06 AM Not Open / Locked: Inspector is sick. He is near polling place and will be able to transfer supplies but cannot stay for election day. Confirmed he will stay until clerks arrive to transfer supplies.	5:43:03 AM			
	5:42:52 AM < Other: See Comments >: misloged				
	5:48:23 AM < Other: See Comments >: Called security, who confirmed that Monroe School is open, and that people	are already inside se	tting up equipment. PP open.		
Pct 1146	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:08:42 PM Edge Seals: Yellow seal was accidently broken on edge result cartridge door.	1:13:07 PM	FED replaced yellow seal on edge cartridge door. Per directors approval. Voting cont.		
	1:11:52 PM FED Contacted: FED replaced yellow seal on edge cartridge door. Per directors approval. Voting cont.				
Pct 1147	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:34:06 PM Other Soft Supplies: Insp needs more pen to mark the ballot.	5:54:19 PM	pens dropped off		
	5:41:00 PM FED Contacted: FED ETA 10 minutes or less. Will advs to keep caps off pens, will call back to cfm deliv	very			
	5:54:29 PM Other Soft Supplies: INSP requests Pink bubble bag replacement. Voting continues.	6:00:19 PM	Bag has been dropped off		
	5:56:23 PM FED Contacted: LM for FED to have FED deliver new bag or help find pink bag at PP				
	5:59:50 PM FED Contacted: Bag has been dropped off				
Pct 7001	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:05:12 AM : Insight machine saying ballots are defective, 3 ballots were rejected. Walked her thru procedures in manual, still unresolved. Voting continues in the AUX bin. Send Tech.				
	6:22:24 PM Insight Operations: Insight not accepting ballots. Error: Defective Ballot Orientation.	6:33:50 PM	FT Hunterauthorized to swap out Insight per Lead Tech Pat. Issue Resolved. Voting Continues.		
	6:29:53 PM Technician Contacted: FT tried different orientation and different ballot pack. EC Coordinator, Michael,	approved to swap out	insight. Issue resolved. Voting resumed.		
	6:32:36 PM Technician Contacted: FT Hunterauthorized to swap out Insight per Lead Tech Pat. Issue Resolved. V	oting Continues.			
Pct 7003	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:49:19 AM Edge Printer Paper Low:	9:46:39 AM	vFT replaced the printer. Once the replacement printer was hooked it, it did a test print. Issue resolved. This precinct was Hunter Patterson, because he was at another location trouble shooter another issue Kevin Boyd was disbatched here		
	8:42:24 AM Technician Contacted: FT Kevin Boyd dispatched to check on the printer ETA 15 Mins.				
	9:45:03 AM Technician Contacted: FT called in to say printer is still not working, walked him through the trouble shooting, he has to replace the printer,				
	9:49:48 AM Technician Contacted: FT replaced the printer. Once the replacement printer was hooked it, it did a test print. Issue resolved				
	2:16:53 PM Technician Contacted: This precinct was Hunter Patterson, because he was at another location trouble	shooter another issue	Kevin Boyd was disbatched here.		
Pct 7004	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
		10·21·49 AM	Hunter said he spoke with Kevin an he said their equipment was fine, issue resolved.		
	7:20:04 AM Edge Operations: EDGE will not turn on, tried a few outlets	10.21.19 11111	* * *		
	7:20:04 AM Edge Operations: EDGE will not turn on, tried a few outlets 9:32:24 AM Technician Contacted: FT Hunter contacted. ETA 20 min.	10.21.1971111			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 5 of 62

Pct 7006	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:59:00 AM Edge Printer Operations: printer not working after troubleshoot, dispatch new edge printer. Voting continues	10:54:45 AM	Hunter said he spoke with Kevin an he said their equipment was fine, issue resolved.		
	10:24:46 AM Technician Contacted: FT Hunter dispatched. ETA 15 mins.				
	10:53:49 AM Technician Contacted: FT Hunter said he spoke with poll person Kevin and the issue was resolved.				
	8:09:48 AM Other Soft Supplies: uttons for pollworkers missing from supply kit	11:54:31 AM	advised pws to ask FED during his next visit.		
Pct 7007	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:00:31 AM Edge Printer Seals: Printer - Red Seal is not match; No Action Required. Per Director, write actual seal number on seal sheet. Voting continues	9:06:07 AM			
	 7:00:21 PM Ballot Transfer: Insight LED#700 and Red Box very full. Insp req FED to come and assist in ballot transfer of both. Voting continues. 7:17:18 PM FED Contacted: FED is at PP to assist with ballot transfer. Voting continues. 	7:17:46 PM	FED is at PP to assist with ballot transfer. Voting continues.		
Pct 7008	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:09:24 AM Dispatch Inspector: Inspector dropped off bag and then left. NO inspector. Please send new inspector and dispatch FED. Voting is NOT continuing.	7:32:43 AM	duplicate see		
	9:31:37 AM FED Contacted:				
	7:10:14 AM Pollworker Issue: Inspector dropped off bag and then left. Please have FED assist.	9:09:49 AM	PWs are present. Voting continues.		
	7:30:48 AM FED Contacted: Fed called and designated "Lucy" Xi Wen Deng as inspector. 2 clerks present. All supp	lies present.			
	9:10:15 AM FED Contacted: PWs are present. Voting continues.				
	10:19:27 AM Pollworker Issue: Please have FED assess situation. Voting continues.	10:44:10 AM	INSP is present. Voting continues.		
	10:42:00 AM No Action Need: Insp from 7011 said Kiley is new insp @ 7008, all is well. Voting continues				
	10:44:05 AM Other: new insp Kiley Kellum 415-572-5974	10:44:12 AM	just logging new insp info, FED to confirm		
Pct 7011	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:55:41 AM Other Polling Place Issues: Inspector reports that people from pct #7008 are coming to his pct, 7011, because only two people showed up to assist at 7008. Two, very young clerks at 7008. NO Voting is happening at 7008. Dispatch FED. May need provisional ballots,	10:41:33 AM	see comments above		
	9:30:57 AM FED Contacted: Left VM for FED.				
	9:32:29 AM FED Contacted: FED will assess, ETA 30 mins.				
	9:58:06 AM < Other: See Comments >: DST contacted. Reports very calm, clean polling place, not overwhelmed at all. Did not get the sense that the site was overwhelmed with provisional voters at all. Voting continues!				
	10:40:50 AM No Action Need: Clerk Kiley Kellum went to pct 7008 to assist as inspector. Voting continues in both place	ces. Insp at 7011 war	nted us to have her contact into		
Pct 7016	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:26:22 AM Insight Operations: Insight is confirmed plugged in. Nothing is printing out.	7:26:08 AM	equipments on and off and they both started working. Issues resolved		
	6:37:46 AM Technician Contacted: FT Hunter Patterson dispatched to check out the printer isssue. ETA 15 mins.				
	6:51:18 AM Technician Contacted: FT arrived and trouble shhoting issue now.				
	7:26:23 AM Technician Contacted: FED contacted, will assess.				
	7:26:28 AM Technician Contacted: FT was able to adjust the cords and turn both equipments on and off and they bo	th started working. Is	sues resolved		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 6 of 62

Pct 7018	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	1:31:48 PM Other Polling Place Issues: Graduation is happening and principal is asking for us to close and lock voting area. Insp is leaving rm open and voting continues. Contact PP owner.	1:45:19 PM	voting continues			
	1:41:23 PM Pollworker Contacted: Inspector and FED report that school asked that the door not be kept open during is over at 2pm and then door will be opened again	g graduation event an	d during that time for poll workers to monitor door and only let voters in. Graduation			
Pct 7024	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	8:35:04 AM Insight Ballots: FED reported missing ballots @ 7:45am. Thought they were in van in morning. Still missing when deliveries complete. City Hall prepared and delivered bag for dispatch.	8:37:24 AM	City Hall prepared and delivered bag for dispatch .			
Pct 7028	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	4:45:00 PM Pollworker Issue: Send FED to review PW procedures	4:58:06 PM	FED assessed issue and went over ballot procedures. Voting cont.			
	4:50:29 PM FED Contacted: FED is at PP to review procedures. FED will call once she is done.					
	4:57:09 PM FED Contacted: FED assessed issue and went over ballot procedures. Voting cont.					
	10:59:24 PM Poll Owner wants to close facility: INSP reports PPO wants to close building2nd pickup en route.	11:12:36 PM	Deputy arrived.			
	11:01:06 PM FED Contacted: FED is aware of the situation.					
	11:08:11 PM < Other: See Comments >: I spoke with the emergency contact and he is calling the custodial to let them know to wait ill the Deputy arrives.					
	11:12:31 PM FED Contacted: Deputy arrived.					
	11:14:47 PM FED Contacted: FED reports last pick up has been completed.					
Pct 7029	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:02:59 AM Not Open / Locked: Polling place lockedinspector has not arrived and I advised clerk to call back at 6:10 if inspector has still not arrived.	6:15:28 AM	FED is at PP, Polling place is open and FED has arrived, voting will begin at 7am			
	6:12:35 AM FED Contacted: FED is at PP, Polling place is open and FED has arrived, voting will begin at 7am					
	6:02:59 AM Dispatch Inspector: Polling place lockedinspector has not arrived and I advised clerk to call back at 6:10 if inspector has still not arrived.	6:16:30 AM	PP is open and FED has arrived. Voting will begin at 7am			
	6:15:48 AM FED Contacted: PP is open and FED has arrived. Voting will begin at 7am					
	6:37:20 AM Driver Dispatched: PP is fully staffed. PW comming back.					
Pct 7030	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:31:32 AM Insight Operations: Insp called VSU to report Insight machine error - dispatch FED	7:17:42 AM	FT JAMIE ESPIRTU CONFIRMED ISSUE IS FIXED			
	6:37:11 AM FED Contacted: FED is at PP, will go through TS procedures. FED will call back in 5 mins.					
	7:08:52 AM Technician Contacted: FT JAMIE ESPIRTU CONFIRMED ISSUE IS FIXED,					
	7:15:23 AM Technician Contacted: Insight message reads "invalid pack-call service technician" Voting will begin be	gin through aux bin				
	6:52:19 AM Insight Operations: Insight message reads "invalid pack-call service technician" Voting will begin begin through aux bin	7:24:09 AM	FT ARRIVED TO PREINCT , HE CUT IT OFF AND THEN BACK ON. ISSUE RESOLVED			
	6:56:12 AM Technician Contacted: JAMIE ESPIRITU DISPATCHED TO CHECK OUT ISSUE ETA 15 MINS					
	7:22:56 AM Technician Contacted: FT ARRIVED TO PREINCT , HE CUT IT OFF AND THEN BACK ON. ISSUE RE	SOLVED				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 7 of 62

Pct 7031	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:29:32 AM Insight Operations: Insight is not accepting ballots. Please send fed to assess. PW is using AUX bin to continue voting.	9:13:49 AM	FT found that the door to the insight was still locked. Door unlocked and Insight is up and running			
	7:56:18 AM FED Contacted: FED will go to PP to start TS procedures. ETA 5 mins					
	8:12:55 AM FED Contacted: FED has TS procedures, still getting error "Ballot Jam" "Ballot has not been processed", they checked ballot for damages as well. Voting cont via aux bin. Sending Tech 8:40:16 AM Technician Contacted: FT Jaime Espiritu dispatched ETA 1 Mins.					
	9:10:47 AM Technician Contacted: F1 Jaime Espiritu dispatched E1A 1 Mins. 9:10:47 AM Technician Contacted: FT found that the door to the insight was still locked. Door unlocked and Insight is up and running					
Pct 7033	Init. Call Time Problem Comments		Resolution Comment			
	6:50:41 AM Edge Printer Seals: Printer - Red Seal is Broken; Replace Seal Per Director	7:55:32 AM	Red seal has been replaced. Voting cont.			
	7:14:31 AM FED Contacted: Fed will replace red seals ETA 5 mins					
	7:54:34 AM FED Contacted: Red seal has been replaced. Voting cont.					
Pct 7035	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:54:03 AM Other Polling Place Issues: Please dispatch FED ASAP. Emergency voting procedures currently being done. Provisional envelopes also needed.		resolved. Voting continues			
	7:27:30 AM < Other: See Comments >: DST Bill Delany, reports voting is taking place in the voting area. Brought in power from another room.					
Pct 7037	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	8:20:34 AM Edge Printer Seals: Printer - Red Seal is Broken; insp accidentally broke it : replace by fed per director	8:55:18 AM	FED replaced red seal. Voting cont.			
	8:33:06 AM FED Contacted: FED will replace red seal. ETA 10 mins					
	8:53:08 AM FED Contacted: FED					
	8:54:51 AM FED Contacted: FED replaced red seal. Voting cont.					
Pct 7043	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:11:08 AM Dispatch Clerk: INSP called, one PW called off. She only has one PW. Other PW wants to leave.	7:48:30 AM	2 clerks arrived			
	6:57:40 AM FED Contacted:					
	7:00:05 AM Driver Dispatched: 2 clerks dispatched. Eta 10mins.					
	7:38:21 AM FED Contacted: FED is checking status of PP-ETA 5mins					
	6:13:01 AM Pollworker Issue: Please have the FED go to PCT 7043 ASAP. Only 1 Clerk and 1 Inspector. Clerk called crying and said she is about to leave because this is too much work.	8:09:05 AM	PW's are onboard, everything is set up. Voting cont.			
	6:26:55 AM FED Contacted: FED will go to PP to assess ETA 15 min					
	8:07:59 AM FED Contacted: PW's are onboard, everything is set up. Voting cont.					
	6:51:44 AM Dispatch Clerk: PP only has INSP and 1 clerk. Dispatch clerk ASAP. INSP is new. Have FED assess situation and help. Clerk said she would leave if no additional clerk gets dispatched before 7.	7:25:19 AM				
	7:25:12 AM Driver Dispatched: pw arrived.					
	6:33:23 PM Edge Seals: Blue Transport Bag - White Seal does not match; Instructed INSP to place actual number on security seal sheet and write a note explaining that the numbers do not match. No Action Required. Voting continues.	6:46:03 PM	Blue Transport Bag - White Seal does not match; Instructed INSP to place actual number on security seal sheet and write a note explaining that the numbers do not match. No Action Required. Voting continues.			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 8 of 62

Pct 7046	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:21:09 AM Dispatch Clerk: FED reports that only 1 insp and 1 clerk present at PP, please dispatch 1 more clerk for additional assistance. PW's need help setting up equipment.	6:56:38 AM			
	6:32:14 AM Driver Dispatched: Clerk dispatched. Eta 10 mins.				
	6:56:24 AM Driver Dispatched: clerk arrived.				
Pct 7047	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:30:34 PM Insight Operations: PW says insight machine froze. Won't accept ballots. LED frozen at current count. No message on tape. Voting countinues via aux bin.	6:51:33 PM	FT Benyamin resolved the issue by turning off the power and back on. Voting continues.		
	6:34:09 PM FED Contacted: FED will go assess situation, ETA 10 min				
	6:38:17 PM Technician Contacted: FT Benyamin contacted, on way ETA 15 min				
	6:48:33 PM Technician Contacted: FT Benyamin on site, will power off and power back on to see if that fixed.				
	6:49:40 PM Technician Contacted: FT Benyamin resolved the issue by turning off the power and back on. Voting co	ntinues.			
Pct 7048	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:12:40 AM Can't Locate Equipment: Insp and clerks arrived, PP unlocked but unsure of which room, as no machines or supplies. Someone unlocked building for them and left. They have been looking around PP and can't locate correct room with supplies equipment etc.		Equipment found		
	6:30:57 AM Pollworker Contacted: Inspector contacted. Equipment was in an adjacent room that had to be unlocked	d. Equipment found, a	nd set up has begun.		
Pct 7052	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:52:51 AM Edge Card Activator Operations: Voting continues; Walked INS through PW Manual, no luck w the troubleshooting, please send a tech, no message on the card activator	8:42:51 AM	FT Benyamin was able to resolve issue, just a question more about the red light. Voting continues.		
	8:01:27 AM Technician Contacted: FT Benyamin contacted, ETA 15 min				
	8:27:10 AM Technician Contacted: FT Benyamin is on sight, looking at issue				
	8:39:28 AM Technician Contacted: FT Benyamin was able to resolve issue, just a question more about the red light.	Voting continues.			
Pct 7053	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:49:31 PM Pollworker Issue: Please send FED to explain Posted Ballot Statement to PW. Voting continues.	2:21:53 PM	FED went over posted ballot procedures. Voting cont.		
	1:54:32 PM FED Contacted: FED will assess issue. ETA 10 mins				
	2:20:52 PM FED Contacted: FED went over posted ballot procedures. Voting cont.				
Pct 7201	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:16:10 AM Edge Printer Paper Low: FED already walked through troubleshooting with Insp. Send Tech.	10:05:05 AM	FT found that the printer power cable was not connected. Verified that this issue was corrected. Issue resolved. Voting Continues.		
	9:53:01 AM Technician Contacted: FT Melissa contacted. ETA 15min.		·		
	10:02:28 AM Technician Contacted: FT arrived and is troubleshooting equipment.				
	10:03:36 AM Technician Contacted: FT found that the printer power cable was not connected. Verified that this issue was corrected. Issue resolved. Voting Continues.				
Pct 7204	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:18:19 PM Pollworker Issue: Somebody went into the porta potty and would not come out for over an hour. PW told person inside the porta potty that they will call SFPD; person eventually left. Please have FED monitor the situation.	2:22:26 PM	FED is at pct and got the person out of the porta potty, voting cont.		
	2:21:30 PM FED Contacted: FED is at pct and got the person out of the porta potty, voting cont.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 9 of 62

Pct 7205	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
	7:26:40 AM Edge Printer Operations: Send FED, check Edge printer bent concern, voting continues. If FED can't resolve, sent tech	8:00:56 AM	FT was able to bend the printer cable pin and reconnect. Verified printer working with green light. Issue Resolved. Voting continues.				
	7:41:20 AM Technician Contacted: FT contacted and is already on scene troubleshooting equipment.						
	7:58:39 AM Technician Contacted: FT was able to bend the printer cable pin and reconnect. Verified printer working with green light. Issue Resolved. Voting continues.						
	8:18:12 AM Roster: INSP needs the "Late but Eligible" list, VBM list, and the Ballot Information Sign	9:17:38 AM	FED contacted, dropped off all list and found sign at PP, voting cont.				
	8:26:39 AM FED Contacted: FED contact, will drop off list and ballot sign, ETA 5 mins, Voting cont.						
	9:15:29 AM FED Contacted: FED contacted, dropped off all list and found sign at PP, voting cont.						
Pct 7206	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
	6:16:46 AM Dispatch Clerk: INSP said only 1 Clerk showed up. Also said the PP is outdoors and the cold would be a problem. Dispatch FED to assess situation.	6:50:16 AM	FED talked to Insp and will get a warm coat, voting will begin at 7am				
	6:37:01 AM FED Contacted: FED contacted at is at PP, she said there is a door and to keep it close. Voting will begin	n at 7am					
	6:46:55 AM FED Contacted: FED talked to Insp and will get a warm coat, voting will begin at 7am						
	11:11:15 AM Pollworker Issue: Inspector only has 1 clerk and standby pool is exhausted. I spoke with FED on the phone to take a clerk from a precinct with 3 clerks and transport him or her to 7206. Please follow up with FED.	12:29:16 PM	FED transferred one adult clerk from 7209 to $7206.$ Both have 3 PW and 2 adults. Voting conts.				
	11:21:13 AM FED Contacted: FED will transfer one clerk after lunch break, ETA 12pm transfer, voting cont.						
	12:25:44 PM FED Contacted: FED transferred one adult clerk from 7209 to 7206. Both have 3 PW and 2 adults. Voting conts. (7209 is strong and volunteered their 4th PW.)						
	7:24:10 PM Poll Owner wants to close facility: Owner of gym told PP they have to leave at 9pm and they are locking the doors. Confirmed with FED to tell PP to remain there until last pick up.	8:10:22 PM	Contacted FED with updated information about PPO closing time, confirmed PWs are staying until last pick up and will assist Insp if needed.				
	7:56:36 PM < Other: See Comments >: I spoke with Amy the PPO there was some miscommunication, the side entrance doors will be padlocked at 8pm. The main entrance door will be open until we are ready to leave. Hopefully before 10pm.						
	8:01:41 PM < Other: See Comments >: I spoke with the Insp Maria and explained that we are not being locked out. She said that they are two people short, I said I would ask for a FED to join them to help close.						
	8:06:53 PM FED Contacted: Contacted FED with updated information about PPO closing time, confirmed PWs are staying until last pick up and will assist Insp if needed.						
	8:14:01 PM < Other: See Comments >: DST John Milestone is on his way to help close.						
Pct 7207	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
	7:06:30 AM Dispatch Inspector: There is NO inspector or ballots. Please send ballots and a new inspector. Dispatch FED.	7:32:49 AM	FED dropped off ballots, roster, PP setup, exp PW will act as leading Insp, insp running late, voting cont.				
	7:14:53 AM FED Contacted: FED dropped off ballots, roster, PP setup, exp PW will act as leading Insp, insp running late, voting cont.						
	7:25:36 AM Driver Dispatched: PW dispatched with bag.						
	7:31:09 AM FED Contacted: FED dropped off ballots, roster, PP setup, exp PW will act as leading Insp, voting cont.						
	7:07:03 AM Pollworker Issue: Please send FED to 7207 ASAP. There is no inspector or ballots. Voting is NOT able to start.	7:33:33 AM	FED dropped off ballots, roster, PP setup, exp PW will act as leading Insp, insp running late, voting cont.				
	7:18:17 AM FED Contacted: FED contacted, ETA 3 mins						
	7:33:30 AM FED Contacted: FED dropped off ballots, roster, PP setup, exp PW will act as leading Insp, insp running late, voting cont.						
Pct 7208	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
	6:53:03 AM Dispatch Clerk: Insp and 1 clerk at PP, setup completed, need 1 PW	7:17:51 AM					
	7:07:51 AM Driver Dispatched: pw dispatched. ETA 10 mins.						

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 10 of 62

Pct 7209	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:18:11 AM Other Soft Supplies: Ballot information sign missingINSP checked all bins and bags and cannot find it. Has orange cone. Voting Continues.	8:31:01 AM	FED dropped off info sign, voting cont		
	7:22:15 AM FED Contacted: FED contacted and will drop off ballot information sign, ETA 15 mins, voting cont				
	8:30:34 AM FED Contacted: FED dropped off info sign, voting cont				
	7:57:55 AM Poll Signs: Missing voter information sign.	8:31:09 AM	FED dropped off info sign, voting cont		
	8:03:18 AM FED Contacted: FED contacted, will drop off voter sign, ETA 5 mins, voting cont.				
	8:29:16 AM FED Contacted: FED dropped off info sign, voting cont				
	4:00:53 PM Pollworker Issue: Please dispatch FED to assist INSP with highly irate voter ASAP. She is unhappy that she has to vote a provisional ballot unless she exchanges her VBM ballot. INSP is following procedures but assistance is needed. Voting is continuing.	4:10:37 PM	FED contacted, ETA 5 mins, will go over voting procedures with voter. Called Insp and Voter went home to pick up VBM. Voting cont.		
	4:08:09 PM FED Contacted: FED contacted, ETA 5 mins, will go over voting procedures with voter. Called Insp and	Voter went home to p	oick up VBM. Voting cont.		
Pct 7302	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:54:57 PM Insight Seals: INSP broke insight memory pack seal morning accidently (thought was supposed to). Replace seal as per director and record seal number in seal sheet. FED was notified also. Voting conts.	3:14:09 PM	INSP broke insight memory pack seal morning accidently (thought was supposed to). Replace seal as per director and record seal number in seal sheet. FED was notified also. Voting conts.		
-	3:12:12 PM Pollworker Contacted: INSP broke insight memory pack seal morning accidently (thought was supposed conts.	l to). Replace seal as	per director and record seal number in seal sheet. FED was notified also. Voting		
Pct 7303	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:38:58 AM Insight Operations: When the message comes up the ballot is not being returned. The ballot is just being processed with the error message. Voting via the aux bin.	10:09:06 AM			
	9:50:07 AM Technician Contacted: FT Raul contacted ETA 15 min				
	10:06:44 AM Technician Contacted: FT Raul on site and resolved issue and voting continues				
Pct 7309	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:42:52 AM Pollworker Issue: only 2 PW so transferring 1 adult clerk from 7324 (which has 4PW) to 7309. Will note on both Payroll sheets.	10:47:41 AM	only 2 PW so transferring 1 adult clerk from 7324 (which has 4PW) to 7309. Will note on both Payroll sheets.		
Pct 7311	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:51:29 AM Other Soft Supplies: Ballot Information signed wasn't supplied. Send ASAP. Voting continues.	10:04:54 AM	Found in supplies		
	8:50:50 AM FED Contacted: FED will contact and have them look where closing bags were placed. If can't find will give new sign. ETA 10min.				
	10:04:30 AM FED Contacted: Found in supplies				
Pct 7312	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:27:48 AM Other Soft Supplies: 2 extension cords needed (at least 9 feet)current extension cords do not support 3 prong for insight machine so she cannot setup.	6:52:04 AM	Equipment provided		
	6:32:10 AM FED Contacted: FED will deeliver in ETA 10min.				
		as provided. Setup co	ontinues.		
	6:51:28 AM FED Contacted: FED contacted. Says the PP needed an adapter, not an extension cord. But adapter was	to provided. Cotap co			
	6:51:28 AM FED Contacted: FED contacted. Says the PP needed an adapter, not an extension cord. But adapter we 9:16:24 AM Other Soft Supplies: INSP reported that they still need extension cords as it haven't arrive.		FED delivered. Voting continues.		

Incident Reporting Infomration System (IRIS)

Wednesday, June 6, 2018

Page 11 of 62

Voting is continuing.						
3.34.49 M FED Contacted: FED natified and will replace. Will put in more secure location around gate to the left, maher than on dusty wall. ETA 20 min. 3.94.59 M Pharmonic Contacted: FED replaced stream indexed and taped down in never more secure location. 9.36.55 PM Other Shi Supplex: PSDP reported halfus missing and that transfer never took place. FED well-not secure tool bullow ever prevent and counts now are no longer 100 of it. Bulbots reedy for depays shertif 2nd counts for security shertif 2nd reader. Pet 7.314 Init. Call Time Problem Comments Trum Resolved 6.49.55 AM Poll Sigas into properted pet discriminal sigas blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 6.49.55 AM Poll Sigas into properted pet discriminal signs blow way in the wind-send replacement sign 7.44.65 PM Poll Poll Sigas into properties was polled in Toll Signs were delivered fless blows and properties with the send replacement sign 1.15.15 AM Toll Am Follows Report Poll Signs were delivered fless blows and properties of PWs. 7.44.65 PM Poll Poll Signs Report Repo			4:49:49 PM	FED replaced street indexed and taped down in newer more secure location.		
### 4-4741 PM FED Contactable FED replaced stream larged down in newer more secure location. 9:36-55 PM on Shi Shippine, PSIP approach follows missing and that transfer never took place. FED event over and continued follows were present and counts now are no longer (100 off. Ballots early for depthy sheriff 2nd outflood fallots were present and counts now are no longer (100 off. Ballots early for depthy sheriff 2nd outflood fallots were present and counts now are no longer (100 off. Ballots early for depthy sheriff 2nd outflood fallots were present and counts now are no longer (100 off. Ballots early for depthy sheriff 2nd outflood fallots were present and counts now are no longer (100 off. Ballots early for depthy sheriff 2nd outflood fallots were present and counts now are no longer (100 off. Ballots early for depthy sheriff 2nd outflood fallots). File Call Time Problem Comments Time Resolved Resolved		· · · · · ·				
Pct 7316 Prt 7316 Prt 7317 Prt 7317 Init. Call Time Problem Comments Prt 7318 Init. Call Time Problem Comments Fig. 21/23 AM < Other Soft Suggistion for Prt S		3:38:40 PM Pollworker Contacted: INSP notified and suggested better location on side of garage entrance with less	wind.			
PCI 7314 Mil. Call Time Problem Comments Mil. Call Time Mil. Call Time Problem Comments Mil. Call Time Mil. Call Time Problem Comments Mil. Signate is imprepared per directional signs blew away in the wind-send replacement sign 9.21.38 AM resolved		4:47:41 PM FED Contacted: FED replaced street indexed and taped down in newer more secure location.				
6:49:56 AM Poll Signs: imp reported pct directional signs blew away in the wind-send replacement sign 9:21:38 AM resolved 6:57:57 AM FED Contracted: Fed will deliver 2 signs and will tape extra on a pole in other location to prevent blowing away. ETA10min. 9:21:23 AM < Other: See Comments >: spoke to FED. Signs were delivered. Resolved. 7:38:40 PM Other Soft Supplies: Payroll sheet is insigns—please sand payroll sheet is new red delivered. Resolved. 7:44:50 PM Pollworker Contacted: FED collected prior. INSP wasn't aware. 7:44:50 PM Pollworker Contacted: FED collected prior. INSP wasn't aware. 10:11.24 Image: Problem Comments 8:40:12 AM Table, Chairs, Booths, Kinsis: need 3-4 chairs, FED dropped off 11-table. Shared pp w/ 7315 and will split chairs due to high ADA voter turnout. 11:34:00 AM × Other: See Comments >: DST dispatched with chairs. En route now. 8:23:21 PM Image! Hallot Lam raisglt has "pull: hallot has heen jammed," message even though hallot went into bin2 already. Used aux bin and now message remains even after power cycle. Cam'l get past message to print reports. Send tech 8:35:12 PM Technician Contacted: FT Raul contacted ETA 15 min 8:45:40 PM Technician Contacted: FT Raul cleared jam in insight and voting continues. 10:11.24 AM Other Polling Place Issues: FED reports ADA downhell not working. Got security guard to help direct and open greaters are security is assigned to monitor the door and open for voters of active the contacted and individual secess for now. Asking if downted can be fixed. 9:52:02 AM × Other: See Comments > spoke to inspector. It appears that he range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters of active the Call Time Problem Comments 10:06:31 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:06:32 AM Pollworker Contacted: Called insp and told to try unplugging an		confirmed ballots were present and counts now are no longer 1000 off. Ballots ready for deputy sheriff 2nd	9:38:47 PM	INSP reported ballots missing and that transfer never took place. FED went over and confirmed ballots were present and counts now are no longer 1000 off. Ballots ready for deputy sheriff 2nd transfer.		
6.57:57 AM FED Contacted: Fed will deliver 2 signs and will tape extra on a pole in other location to prevent blowing away. ETA10min. 9:21:23 AM < Other: See Comments >: spoke to FED. Signs were delivered. Resolved. 7:38:40 PM Other Soft Supplies: Payroll sheet is missing—please send payroll sheet to precinct for PWs. 7:44:06 PM Pollworker Contacted: FED collected prior. INSP wasn't aware. Pet 7316 Init. Call Time Problem Comments 8:41:12 AM Table, Chairs, Booths, Kiosk: need 3-4 chairs, FED dropped off 1 + table. Shared pp w/ 7315 and will split chairs due to high and have recomments 11:34:00 AM < Other: See Comments >: DST dispatched with chairs. En route now. 8:23:1 PM Insight Ballot Jam: Insight has 'pull: ballot has been jammed.' message even though ballot went into bin2 already. Used and his and now message ermains even after power cycle. Can't get past message to print reports. Send tech 8:35:1 PM Technician Contacted: FT Raul contacted ETA 15 min 8:54:03 PM Technician Contacted: FT Raul contacted jam in insight and voiting continues. Pet 7317 Init Call Time Problem Comments 8:41:34 AM Other Polling Place Issues: FED reports ADA doorbell not working. Got security guard to help direct and open for person with diability access for now. Asking if doorbell can be fixed. 9:55:20 AM other: See Comments >: spoke to inspector. It appears that the range of the ADA bell will not reach the voiting area. Security is assigned to monitor the door and open for voiters of school hours door will be propoed open and monitored by extra PW 9:49:19 AM Pollworker Sea: Please have FED review provisional procedures with inspector. Voiting continues. 10:60:11 AM 10:00:00:3 AM Pollworker Contacted: Just spoke with the Insp. All its well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:00:00:3 AM Pollworker Contacted: Just spoke with the Insp. All its well there. They are still missing the supplemental roster but I spoke with the FED and he is on h	Pct 7314	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
9.21.23 AM < Other: See Comments >: spoke to FED. Signs were delivered. Resolved. 7.344:05 PM Pollworker Contacted: FED collected prior. INSP wasn't aware. Pet 7316 Mit. Call Time Problem Comments Time Resolved Resolution Comment		6:49:56 AM Poll Signs: insp reporeted pct directional signs blew away in the wind- send replacement sign	9:21:38 AM	resolved		
7:38:40 PM Other Soft Supplies: Payroll sheet is missing—please send payroll sheet to precinct for PWs. 7:44:05 PM Pollworker Contacted: FED collected prior. INSP wasn't aware. Init. Call Time Problem Comments		6:57:57 AM FED Contacted: Fed will deliver 2 signs and will tape extra on a pole in other location to prevent blowing	away. ETA10min.			
Time Resolved Resolution Comments Resolved Resolution Comments Resolved Resolution Comment		9:21:23 AM < Other: See Comments >: spoke to FED. Signs were delivered. Resolved.				
Init. Call Time Problem Comments Time Resolved Resolution Comment		7:38:40 PM Other Soft Supplies: Payroll sheet is missingplease send payroll sheet to precinct for PWs.	7:45:06 PM	FED collected prior. INSP wasn't aware.		
8:40:12 AM Table, Chairs, Booths, Kiosk: need 3-4 chairs. FED dropped off' 1 + table. Shared pp w/ 7315 and will split 11:34:00 AM < Other: See Comments >: DST dispatched with chairs. En route now. 8:23:21 PM Insight Ballot Jam: Insight hallot has been jammed: "message even though ballot went into bin2 already. Used aux bin and now message remains even after power cycle. Can't get past message to print reports. Send tech 8:35:12 PM Technician Contacted: FT Raul contacted ETA 15 min 8:54:03 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Contacted: FT Raul contacted in sight and voting continues. 1 Time Resolved Resolution Comment 8:41:34 AM Other Polling Place Issues: FED reports ADA doorbell not working. Got security guard to help direct and open for proson with diability access for now. Asking if doorbell can be fixed. 9:52:02 AM Other: See Comments > spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters of school hours door will be propped open and monitored by extra PW 9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:06:13 AM Pollworker Contacted: Salled insp and told to try unplugging and replugging and to try repositioning away from direct light worked 9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light worked 9:08:39 AM Pollworker Contacted: C		7:44:05 PM Pollworker Contacted: FED collected prior. INSP wasn't aware.				
chairs due to high ADA voter tumout. 11:34:00 AM < Other: See Comments >: DST dispatched with chairs. En route now. 8:33:21 PM Insight Ballot Iam: Insight has "pull: ballot has been jammed:" message even though ballot went into bin2 already. Used aux bin and now message remains even after power cycle. Can't get past message to print reports. Send tech 8:35:12 PM Technician Contacted: FT Raul contacted ETA 15 min 8:54:03 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul on site and addressing problem 8:41:34 AM Other Polling Place Issues: FED reports ADA doorbell not working. Got security guard to help direct and open for person with diability access for now. Asking if doorbell can be fixed. 9:52:02 AM < Other: See Comments > spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters do school hours door will be propped open and monitored by extra PW 9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. Pot 7319 Init. Call Time Problem Comments 8:47:19 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 9:06:39 AM Pollworker Contacted: Called insp and told to try unplugging and to try repositioning away from direct light since it was in light. I will call back in 10min 9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:10:37 AM FED Contacted: Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assi	Pct 7316	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
8:23:21 PM Insight Ballot Jam: Insight has "pull: ballot has been jammed:" message even though ballot went into bin2 already. Used aux bin and now message remains even after power cycle. Can't get past message to print reports. Send tech 8:35:12 PM Technician Contacted: FT Raul contacted ETA 15 min 8:54:03 PM Technician Contacted: FT Raul cleared jam in site and addressing problem 9:00:42 PM Technician Contacted: FT Raul cleared jam in insight and voting continues. Pet 7317 Init. Call Time Problem Comments 8:41:34 AM Other Polling Place Issues: FED reports ADA doorbell not working. Got security guard to help direct and open for person with diability access for now. Asking if doorbell can be fixed. 9:52:02 AM < Other: See Comments >: spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters dischool hours door will be propped open and monitored by extra PW 9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. Pet 7319 Init. Call Time Problem Comments Time Resolved 8:47:19 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 9:25:21 AM repositioning away from direct light worked 9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I will call back in 10min 9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:09:54 AM Technician Contacted: Pyphone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker.		chairs due to high ADA voter turnout.	11:34:07 AM	Chairs delivered.		
already. Used aux bin and now message remains even after power cycle. Can't get past message to print reports. Send tech 8:35:12 PM Technician Contacted: FT Raul contacted ETA 15 min 8:54:03 PM Technician Contacted: FT Raul contacted jam in insight and voting continues. Init. Call Time Problem Comments Problem Comments Problem Comments Problem Comment						
8:54:03 PM Technician Contacted: FT Raul on site and addressing problem 9:00:42 PM Technician Contacted: FT Raul cleared jam in insight and voting continues. Time Resolved Resolution Comment 8:41:34 AM Other Polling Place Issues: FED reports ADA doorbell not working. Got security guard to help direct and open for persons with diability access for now. Asking if doorbell can be fixed. 9:52:02 AM of Contacted: See Comments >: spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters dischool hours door will be propped open and monitored by extra PW 9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:06:13 AM Problem Comments 10:06:14 AM Technician Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I will call back in 10min 9:09:54 AM Technician Contacted: Called insp and told to try unplugging and to try repositioning away from direct light since it was in light. I will call back in 10min 9:09:54 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phor		already. Used aux bin and now message remains even after power cycle. Can't get past message to print	9:01:34 PM			
9:00:42 PM Technician Contacted: FT Raul cleared jam in insight and voting continues. Init. Call Time Problem Comments Problem Comment		8:35:12 PM Technician Contacted: FT Raul contacted ETA 15 min				
Init. Call Time Problem Comments Event 7317 Init. Call Time Problem Comments Event 7317 Init. Call Time Problem Comments Event 7318 Init. Call Time Problem Comments Event 7319 Init. Call Time Problem Comments Init. Call Time Problem Co						
8:41:34 AM Other Polling Place Issues: FED reports ADA doorbell not working. Got security guard to help direct and open for person with diability access for now. Asking if doorbell can be fixed. 9:52:02 AM < Other: See Comments >: spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters do school hours door will be propped open and monitored by extra PW 9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:11 AM 10:06:03 AM Pollworker Contacted: Dust spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:12 Am Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 10:06:13 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I will call back in 10min 9:09:54 AM Technician Contacted: Couldn't reach by phone so called insp directly. 10:12 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore		9:00:42 PM Technician Contacted: FT Raul cleared jam in insight and voting continues.				
for person with diability access for now. Asking if doorbell can be fixed. 9:52:02 AM < Other: See Comments >: spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters dischool hours door will be propped open and monitored by extra PW 9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:10 Init. Call Time Problem Comments 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:10 Init. Call Time Problem Comments 10:06:11 AM 10:06:11 AM 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:10 Init. Call Time Problem Comments 10:06:11 AM 10:06:11	et 7317	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues. 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. Pet 7319 Init. Call Time Problem Comments 8:47:19 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 9:25:21 AM repositioning away from direct light worked 9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I wil call back in 10min 9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:10:37 AM FED Contacted: couldn't reach by phone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore		for person with diablility access for now. Asking if doorbell can be fixed.				
10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental roster but I spoke with the FED and he is on his way to deliver it now. 10:06:03 AM Problem Comments 10:06:03 AM Problem Comments 10:06:03 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 10:06:03 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 10:06:03 AM Problem Comment 10:06:03 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 10:06:03 AM Problem Comment 10:06:03 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 10:06:03 AM Problem Comment 10:06:03 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 10:06:03 AM Problem Comment 10:06:03 AM Problem Comments 10:06:03 AM Prob		9:52:02 AM < Other: See Comments >: spoke to inspector. It appears that the range of the ADA bell will not reach the voting area. Security is assigned to monitor the door and open for voters during school hours. After school hours door will be propped open and monitored by extra PW				
Init. Call Time Problem Comments 8:47:19 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I wil call back in 10min 9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:10:37 AM FED Contacted: couldn't reach by phone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore		9:49:19 AM Pollworker Issue: Please have FED review provisional procedures with inspector. Voting continues.	10:06:11 AM			
8:47:19 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide 9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I wil call back in 10min 9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:10:37 AM FED Contacted: couldn't reach by phone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore		10:06:03 AM Pollworker Contacted: Just spoke with the Insp. All is well there. They are still missing the supplemental	roster but I spoke wit	h the FED and he is on his way to deliver it now.		
9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away from direct light since it was in light. I wil call back in 10min 9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:10:37 AM FED Contacted: couldn't reach by phone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore	ct 7319	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
9:09:54 AM Technician Contacted: FT in route ETA 15 min 9:10:37 AM FED Contacted: couldn't reach by phone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore		8:47:19 AM Insight Ballot Jam: Please send a tech, not able to walk though the troubleshooting guide	9:25:21 AM	repositioning away from direct light worked		
9:10:37 AM FED Contacted: couldn't reach by phone so called insp directly. 9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore		9:08:39 AM Pollworker Contacted: Called insp and told to try unplugging and replugging and to try repositioning away	y from direct light sind	ce it was in light. I wil call back in 10min		
9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue resolved 8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phore						
8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker. 8:54:12 AM Contacted INS to remind him of the Chinese assistance phor						
		9:24:21 AM Technician Contacted: Inspector repositioned insight away from sunlight and voting continues issue reso	lved			
since we don't have additional oriningual cierks.		8:50:00 AM Priority Dispatch Bilingual: There's a high need for a Chinese speaker.	8:54:12 AM	Contacted INS to remind him of the Chinese assistance phone line available to voters, since we don't have additional bilingual clerks.		

Incident Reporting Infomration System (IRIS)

Wednesday, June 6, 2018

Page 12 of 62

	12:11:55 PM Other: INSP missing Payroll sheet. Says he has double checked INSP folder and other locations but cannot find it. He has 3 clerks with him at the PP.	12:24:45 PM	Disregard. Inspector found payroll sheet.		
	12:19:25 PM FED Contacted: FED dropped off Payroll sheet.				
Pct 7321	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:04:05 AM Other Soft Supplies: Insp did not receive Payroll sheet and is requesting a replacement. Voting Continues.	10:51:25 AM	FED delivered		
	10:49:16 AM FED Contacted: FED delivered				
	10:58:30 AM Other Polling Place Issues: Non-PW used portapotty in morning for 3 hours and left a seat and cotton everywhere. Not currently usable. Voting continues.	11:46:21 AM			
	11:00:22 AM FED Contacted: PW given directions to nearest bathrooms 7326, 7322, 7313 by FED.				
	11:08:15 AM < Other: See Comments >: Mike Banda contacted. He will swap out the porta potty.				
	11:21:27 AM < Other: See Comments >: spoke to poll worker. Informed them that Mike will switch out porta potty. In a call us and we will send DST to shuttle.	meantime, two pollwo	rkers live near by, if the other pollworkers need to be shuttled to restroom, they will		
	11:42:28 AM < Other: See Comments >: PWs will call when porta potty is delivered				
	11:45:45 AM < Other: See Comments >: PW Peter will call if shuttle needed. And he will call us to inform us when the	Porta potty has beer	n replaced.		
	1:26:36 PM < Other: See Comments >: PW confirms that porta potty has been replaced				
et 7323	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:27:23 AM Edge Card Activator Operations:	1:40:22 PM			
	11:27:46 AM FED Contacted: FED reports no edge card activator manual or card. Had her look in all locations but co in meantime. Voting continues.	uldn't find. Please dis _l	patch edge card activator manual and card. PW will call if any edge voters show up		
	11:35:40 AM Technician Contacted: FT was there and agreed no voter cards for activator. FT does not carry cards.				
	11:41:27 AM Technician Contacted: FT Marty was onsite and confirmed that precinct had card activator but no voter cards. SF (Crispin) will send District driver to deliver voter cards to precinct				
	1:39:57 PM Driver Dispatched: Cards have been delivered.				
	5:10:59 PM Pollworker Issue: FED is transfering PW Rose from strong pp 7335 to weak pp 7323. Both INSP agree and PW Rose is OK with also. Closing will be easier for 7323 this way	5:14:32 PM	FED is transfering PW Rose from strong pp 7335 to weak pp 7323. Both INSP agree and PW Rose is OK with also. Closing will be easier for 7323 this way		
et 7325	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:06:38 AM Dispatch Inspector: Inspector went to polling place, then left and said he was returning.	6:34:37 AM			
	6:19:20 AM Driver Dispatched: ETA 10 mins.				
	6:30:44 AM FED Contacted: Strong clerk designated as new inspector. 2 other clerks present. FED says PP seems	strong.			
	6:34:18 AM Driver Dispatched: Insp arrived.				
	6:52:15 AM Table, Chairs, Booths, Kiosk: Light in both is not working. PCT otherwise operational.	10:00:50 AM	fixed by reattaching.		
	6:58:45 AM FED Contacted: FED will check multiple outlets and daisy chain if needed. ETA 15min.				
	10:00:06 AM FED Contacted: fixed by reattaching.				
	9:33:05 AM Other: Inspector dispatched, Kevin, needs Fed assistance with street index instructions and needs late but eligible voter list, purple sheet. Dispatch Fed to assist.	1:31:54 PM	FED advsd PW were following procedures following review		
	9:54:21 AM FED Contacted: Fed says dropped off this morning and will inform about street index.				
	10:54:56 AM FED Contacted: FED onroute				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 13 of 62

Pct 7328	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:55:00 PM Pollworker Issue: Various issues with closing mostly pertaining to vote totalsplease send FED to assist.	10:16:18 PM	resolved and both pickups complete.
	9:01:05 PM FED Contacted: FED enroute and will go over vote totals and list in PBS reasons numbers may not be e	qual. ETA 5min.	
	10:15:25 PM FED Contacted: resolved and both pickups complete.		
Pct 7329	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:52:46 AM Insight Operations: insight not working- aux bin willl be used for time being	7:46:32 AM	FT resolved issue voting contiunes
	7:15:24 AM Technician Contacted: FT Raul contacted, ETA 15 min		
	7:26:10 AM FED Contacted: FED was present and said couldn't fix by troubleshooting.		
	7:38:59 AM Technician Contacted: FT Raul is on sight, looking at memory pack issue.		
	7:46:09 AM Technician Contacted: FT resolved issue voting contiunes		
	7:50:19 AM Technician Contacted: FT resolved issue voting continues		
	3:01:29 PM Pollworker Issue: Redbox is almost filled with VBM ballots. Please dispatch FED to drop off Red Box. PW has tried shaking it and it is stilll almost full. Voting continues.	4:08:51 PM	FED delivered red box and new seals. Voting cont.
	3:16:51 PM FED Contacted: FED is onroute and will deliver their red box, and seals needed. ETA 15min. Called insp	o to notify ETA. Voting	g conts.
	4:07:53 PM FED Contacted: FED delivered red box and new seals. Voting cont.		
Pct 7333	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:49:36 PM Other Soft Supplies: Inspector called, she cannot find blue, security seals. I asked her to re-check the plastic supply kit and she still can't find them anywhere. Dispatch Fed to deliver replacement seals so she can close.	8:11:06 PM	FED left 9 blue seals and shared PCT in same location has extras also. Closing begins.
	8:10:39 PM FED Contacted: FED left 9 blue seals and shared PCT in same location has extras also. Closing begins		
Pct 7334	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:21:25 AM Other Soft Supplies: Street Index skips numbers 460-495 on the list. Roster is fine. Please send needed pages. If not, INSP requests that she be contacted for explanation.	7:58:03 AM	FED found on back of page in both copies.
	7:41:53 AM FED Contacted: FED is checking backup roster and will call INSP to confirm if missing also. ETA 10min.		
	7:57:32 AM FED Contacted: FED found on back of page in both copies.		
Pct 7335	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	2:25:56 PM Pollworker Issue: Please have FED review VBM exchange procedures. Voting is continuing.	3:24:41 PM	PW were following procedures but voters wanted to use their void VBMs as a guide to voting pct ballots. Voting continues
	3:23:39 PM FED Contacted: PW were following procedures but voters wanted to use their void VBMs as a guide to	oting pct ballots. Vot	ing continues
Pct 7337	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:38:20 AM Other Soft Supplies: ballot information sign is missing.	10:08:40 AM	FED gave van one.
	10:08:23 AM FED Contacted: FED gave van one.		
	10:57:10 PM Insight Keys: Inspector went home and called to report that he accidentally brought home the Insight keys. Said he'd drop keys off at City Hall at the elections dept. at 10am - alert fed that keys will be returned tomorrow.	11:09:20 PM	FED aware and headed back to CCSF.
	11:08:59 PM FED Contacted: FED aware and headed back to CCSF.		
Pct 7339	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:11:46 PM Other: Clerk left PP and has not returned since 3:00pm. INSP has two other PWs with him. Clerk left some belongings at the PP. FED can collect items and bring to city hall. Voting Continues.	6:12:24 PM	Clerk left PP and has not returned since 3:00pm. Clerk left some belongings at the PP. FED can collect items and bring to city hall. Voting Continues.

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 14 of 62

Pct 7341	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:07:20 AM Not Open / Locked: Insp unable to access door on Fern St as per directions or front door on Bush St of Alliance Francaise. Both doors locked.	6:24:40 AM	PWs have gained access to PP and setting up
	6:24:23 AM Pollworker Contacted: PWs have gained access to PP and setting up		
	6:24:48 AM FED Contacted: onsite and sees door open. Investigating if other door unopened. Will call back.		
Pct 7342	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:42:12 AM Edge Printer Operations: Dispatch FED to recview set up. Voting continues.	9:20:33 AM	FED called to report Edge machine is fully operational. Voting continues.
	7:52:07 AM < Other: See Comments >: Dispatch FED to review set up. Printer found		
	7:54:13 AM Technician Contacted: FT traveling to location ETA 15 min		
	8:24:59 AM FED Contacted: FED onroute to assist. ETA 10min		
	9:19:56 AM FED Contacted: FED called to report Edge machine is fully operational. Voting continues.		
	9:23:30 AM Technician Contacted: FT confirmed that printer was found and voting contiunes		
	5:26:33 PM Insight Operations: Rich called (FED 19). Reports that clerk unplugged and plugged Inisght machine. Now reads HELLO. Not an error listed in the troubleshooting guide. Please send tech.	5:55:56 PM	
	5:30:43 PM Technician Contacted: FT Marty contacted in route ETA 15 min		
	5:45:17 PM Technician Contacted: FT Marty on site and analysing problem		
	5:54:09 PM Technician Contacted: FT Marty replugged the insight and is now up and running. Voting continues.		
	5:42:02 PM Insight Operations: New Insight machine needed	5:51:47 PM	dupe issue
	5:51:51 PM < Other: See Comments >: dupe issue		
	7:24:57 PM Insight Operations: FED reports insight has HELO message and isn't accepting ballots @7PM. I called designated phone but couldn't get through 3 times. Left message to try unplugging + moving insight away from direct sunlight. Voting through AUX bin according to FED. ETA 15mi	8:29:15 PM	Insight working and FED transferred ballots into insight and any rejected willl go in AU
	7:31:05 PM Technician Contacted: FT Marty notified ETA 10 min		
	8:03:50 PM Technician Contacted: FT Marty indicated the insight is working however he believes bins are full. FT will	remain on sight whi	le inspector completes the voting process as there are only 3 people in line.
	8:15:19 PM FED Contacted: FED enroute to help transfer ballots from AUX bin to insight and any rejected will go in A	AUX again at end of i	night. ETA 5min.
	8:23:48 PM FED Contacted:		
	8:28:13 PM FED Contacted: Insight working and FED transferred ballots into insight and any rejected will go in AUX		
Pct 7344	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:15:26 AM Other: DST reports that PWs cannot find / do not have all the ballots needed for this Pct. FED contacted, en route to PP to drop off ballots. 1:42:53 PM FED Contacted:	7:18:16 AM	FED contacted, en route to PP to drop off ballots.
	12:34:16 PM Other: Clerk did not return from lunchPP has two clerks and one INSP. INSP concerned they will not have enough help in closing. FED, please contact INSP to see if you can help in closing. Voting Continues.	1:12:28 PM	
	12:42:27 PM FED Contacted: FED will review closing and station there first.		
Pct 7346	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:17:49 AM Table, Chairs, Booths, Kiosk: Please dispatch table for Edge machine. There is not a table there. Voting is	9:52:27 AM	resolved per FED

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 15 of 62

Pct 7347	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	5:51:35 AM Other: inps herbst cant locate equipment- 2 pcts at same location- 2 inspectors bags there- both insp and crews are there- cant locate booths, tables or machines ect	5:55:38 AM	insp found materials in room 300	
	6:25:23 AM FED Contacted: Will help find. ERTA 15min.			
Pct 7501	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	2:21:23 PM Pollworker Issue: A PW went on break and did not come back. Please have FED ascertain the situation. Voting is continuing.	4:38:20 PM	PW was very late and informed they need to stick to schedule.Noted on payroll sheet. Voting conts.	
	3:19:57 PM FED Contacted: Voicemail left for FED to call insp for more info.			
	3:24:07 PM FED Contacted: FED enroute. PP had 3 PW and 1 inspector so the 1 missing still allows voting to cont.			
	4:37:46 PM FED Contacted: PW was very very late and informed they need to stick to schedule.Noted on payroll she	eet. Voting conts.		
	9:05:03 PM Other Polling Place Issues: PP says they need Technician John a from DST to lock up. Please send DST to lock up site. Both pickups complete and waiting to leave.	10:05:30 PM		
	9:09:24 PM < Other: See Comments >: Calling DST now.			
	9:11:04 PM < Other: See Comments >: DST is on his way, ETA15 mins.			
	10:05:15 PM < Other: See Comments >: Site is closed and locked up.			
Pct 7502	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	11:53:15 AM Other Soft Supplies: Red box is sealed incorrectly (handle to handle). FED informed and onroute to correct. Will call for director approval. Voting continues	12:46:06 PM		
Pet 7503	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:03:57 AM Not Open / Locked: FED can't open door. Says key fob and code not working. Rsident says key fob not working. FED at location.	6:11:53 AM	setup continues	
	6:11:37 AM < Other: See Comments >: Insp contacted. They're inside . Setup continues. Resolved.			
	8:14:25 AM Edge Printer Operations: FED went through troubleshooting and counldn't fix. Says no printer paper physically. Stuck on "printing reports".	11:58:54 AM	FED reports Tech onsite and they both switched out printer and its now working. Voting conts.	
	8:59:36 AM Technician Contacted: FT Arlyn contacted ETA 15 min			
	9:47:38 AM Technician Contacted: FT on site will trouble shoot problem			
	11:12:16 AM FED Contacted: FED reports Tech onsite and they both switched out printer and its now working. Voting			
	11:32:41 AM Technician Contacted: FT replaced printer now waiting for asset tag numbers before closing. Voting con	tinues		
	11:57:59 AM Technician Contacted: FT confirmed asset tag numbers issue resolved voting continues			
Pct 7504	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	9:58:27 AM Pollworker Issue: Please send FED to review procedures regarding ballot fascimiles. Voting continues.	10:19:01 AM	FED reviewing procedures with them.	
	10:16:44 AM FED Contacted: FED reviewing procedures with them.			
	11:48:43 AM Pollworker Issue: Please have FED review procedures specifically pertaining to provisional ballots. Voting continues.	12:59:21 PM	Incorrectly listed. Not provisional voting. Voter was unsure about ranked choice and informed. Voting conts correctly.	
	12:11:54 PM FED Contacted: FED will review procedures and and make sure they are providing all options and proce	essing voters correctly	y. ETA 5min.	
	12:53:15 PM FED Contacted: Incorrectly listed. Not provisional voting. Voter was unsure about ranked choice and info	ormed. Voting conts of	correctly.	
	7:30:00 PM Other: Voter assistance issue.Insp adv Korean spkng voter having tough time understanding ballot.Korean facsimile and voter assist Korean hotline didn't help translation.Insp will help as best they can.Issue happened several times today.Voting conrinues.	7:30:22 PM	Insp helping voter as best as possible, but perhaps Korean bi-lingual translator needed in person next election, as this happened several times today. Voting cont.	

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 16 of 62

Pct 7506	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:52:30 AM Insight Operations: Accepts ballots, paper not moving after that, walked though the troubleshooting but still needs support.	10:40:37 AM	No issue; Insight is fine		
	10:36:25 AM Pollworker Contacted: No issue; Insight is fine				
	10:05:49 AM Insight Operations: Voting continues	10:43:22 AM	No issue; Insight is fine		
	10:43:18 AM Technician Contacted: No issue				
	10:43:58 AM Pollworker Contacted: No issue; Insight is fine				
	9:29:11 PM Pollworker Issue: PW can not find insight keys and is having trouble closing in general. PW hung up while looking for keys. Please have FED deliever more keys and assist.	9:47:31 PM	FED is at PP, Insp found insight key, delegated job cards to PWs and FED will assist		
	9:30:24 PM FED Contacted: Contacted FED, ETA 5 mins, will bring insight keys and assist in closing				
-	9:45:29 PM FED Contacted: FED is at PP, Insp found insight key, delegated job cards to PWs and FED will assist				
Pct 7507	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:17:56 AM Dispatch Clerk: FED says only 1 clerk and 1 insp. I called in sick. No reports of problems at pp.	10:13:26 AM			
	7:31:08 AM Driver Dispatched: PW dispatched. ETA 10 mins.				
Pct 7508	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:32:41 AM Other Polling Place Issues: Gate for handicapped entrance is locked. Only two clerks arrive, Gloria Thompson still not at precinct.	7:18:12 AM	resolved		
	6:42:23 AM < Other: See Comments >: Marcus Santiago contacted will have someone open the gate ETA 10 minutes. Left msg for insp to call in when gate is open				
	6:52:05 AM < Other: See Comments >: left msg for rodney (insp) to call when gate open				
	7:18:01 AM < Other: See Comments >: INSP confirms gate is open.				
Pct 7509/75	11 Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:45:30 AM Not Open / Locked: Called and mentioned that he has the keys, but is not working to unlock the location.	6:05:03 AM	Opened.		
	5:59:33 AM < Other: See Comments >: precinct unlocked, insp concerned rm is too small to set up in. Send FED to	support			
	6:04:21 AM < Other: See Comments >: This is not 7509, the precinct is 7503 and it is open now. Tenant came and of	pened for PW's			
	8:16:01 AM Table, Chairs, Booths, Kiosk: Needs table.	10:15:47 AM	FED replaced with larger table from van		
	9:24:21 AM FED Contacted: FED will replace with larger table from van				
Pct 7512	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:03:46 AM Other Soft Supplies: Missing Voter bill of rights, Korean and Viet. Fascimiles. Voting continues.	12:20:13 PM	FED on sire delivering materials		
	8:43:00 AM FED Contacted: FED contacted, will drop off voter bill of rights, and fascimiles, ETA 10 mins				
	11:15:47 AM FED Contacted: Spoke to FED, he is assisting another pct, ETA 10 mins, voting cont.				
	12:03:09 PM FED Contacted: FED on the way, ETA 5 mins, voting cont.				
Pet 7513	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:20:42 AM Other Soft Supplies: Needs Orange Cone. Dispatch	7:20:54 AM	FED confirmed orange cone is there, voting cont.		
	6:46:10 AM FED Contacted: FED contacted to assess cone is missing and to retrieve one, ETA 4 mins, voting will be	egin at 7am			
	7:00:51 AM < Other: See Comments >: PS confirms via photo that cone was delivered. Left Insp a message that it is	by the microwave ar	nd was behind voting booths (on delivery).		
	7:04:44 AM FED Contacted: FED confirmed orange cone is there, voting cont.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 17 of 62

ning, voting cont. Indicate the step by step and refer to PW manual for step by step
<u> </u>
d refer to PW manual for step by step
d refer to PW manual for step by step
d refer to PW manual for step by step
rom entry of PP to campaign sign,
er had him hold the cards he no longer has r any future activities by security guard.
tivities by security guard. Voting cont.
e

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 18 of 62

Pct 7522	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:53:51 AM Table, Chairs, Booths, Kiosk: the accessible booth broke and glass has shattered, please send a new one	7:05:41 AM	DST dispatched to deliver new accessible voting booth. Voting continues.
	6:55:38 AM FED Contacted: FED assisted in putting away broken booth, voting will begin at 7am		
	7:03:55 AM District Driver Contacted: DST dispatched to deliver new accessible voting booth. Voting continues.		
Pct 7524	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:25:33 AM Dispatch Clerk: only clerk is elderly and they need assistance to set up, other clerks have not confirmed they will be there.	7:57:05 AM	FED is at PP, there is insp and 2 PW, running smoothly, voting cont.
	6:30:43 AM FED Contacted: Contacted FED to assist PP, voting will begin at 7am		
	7:38:54 AM FED Contacted:		
	7:56:12 AM FED Contacted: FED is at PP, there is insp and 2 PW, running smoothly, voting cont.		
	10:09:43 PM Pickup Ballot / Data: Please pick up Ballots ASAP. Inspector said she is about to leave.	10:24:10 PM	FED arrived at PP, insp was still there, sheriff was there to pick up closing bags, PP cleaned and tucked neatly.
	10:12:01 PM FED Contacted: FED contacted, ETA 5 mins, will talk to insp about staying until last pick up.		
	10:23:26 PM FED Contacted: FED arrived at PP, insp was still there, sheriff was there to pick up closing bags, PP cle	eaned and tucked nea	tly.
Pct 7525	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	10:07:04 AM Other Soft Supplies: FED requests Ballot Info sign, already have cone.	10:39:09 AM	
	10:38:17 AM Pollworker Contacted: advised to use info on the back of the manuel		
Pct 7526	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:39:33 AM Insight Operations: Please send FED to assist, voting continues through AUX bin; walked caller through troubleshooting PW Guide; Insight machine help is needed	9:11:57 AM	duplicated
	9:04:22 AM Insight Operations: Send tech or replacement machine, please, voting is taking place using the AUX bin.	9:11:23 AM	FT was on site and checked equipment. FT used ballot unjamming tool and removed the issue. Issue Resolved. Voting Continues.
	9:08:57 AM Technician Contacted: FT was on site and checked equipment. FT used ballot unjamming tool and rem	noved the issue. Issue	Resolved. Voting Continues.
Pct 7527/752	28 Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:23:09 AM Edge Operations: Invalid Pack. Send TECH	7:00:23 AM	Tech and Inspector broke seal and tried to reseat the Memory Pack. Plugged Insight back in and zero tape began to print. Voting continued.
	6:29:39 AM Technician Contacted: FT Luis dispatched ETA 15 min.		
	6:56:43 AM < Other: See Comments >: Tech and Inspector broke seal and tried to reseat the Memory Pack. Plugge	ed Insight back in and	zero tape began to print. Voting continued.
Pct 7529	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:38:16 AM Dispatch Clerk: Additional clerk needed, on 1 clerk and 1 insp.	7:39:27 AM	Will send student from student phone bank
	7:39:08 AM Pollworker Dispatched: Will send student from student phone bank		
Pct 7532	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:18:11 AM Dispatch Clerk: 2 Clerks did not show up. 1 Clerk is at PP. Please send 1 clerk.	6:58:12 AM	
	6:26:36 AM Driver Dispatched: 2 clerks dispatched. ETA 10mins.		
	6:58:01 AM Driver Dispatched: 2 clerks arrived.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 19 of 62

	6:51:32 AM Edge Operations: Printer data cord not mating, FED attempted to troubleshoot. Send tech.	7:27:22 AM	FT arrrived and did troubleshooting. FT found that the printer cable was not correctly connected, and pins were bent. FT was able to bend back the pins and the issue is corrected. Issue resolved. Voting contues.			
	6:56:18 AM Technician Contacted: FT James contacted. ETA 15 min. 7:09:02 AM Technician Contacted: FT contacted. Revised ETA 10 min.					
	7:24:02 AM Technician Contacted: FT arrrived and did troubleshooting. FT found that the printer cable was not correlated in the printer cable was not correlated. Voting contues.	ectly connected, and p	pins were bent. FT was able to bend back the pins and the issue is corrected.			
Pet 7533	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:59:40 AM Insight Operations: Coffee spilled on tabulator, need a replacement tabulator ASAP send TECH. voting continues.	12:35:07 PM	FED confirms that new machine up and running. Voting continues.			
	11:04:10 AM Technician Contacted: FT Luis contacted. ETA 15min.					
	11:04:49 AM FED Contacted: FED eta about 10 min.					
	11:29:39 AM Technician Contacted: FT Luis says the coffee spilled into the ballot path. As a precaution he is replacing	g the Insight.				
	12:00:44 PM FED Contacted: FED confirms that new machine up and running. Voting continues.					
ct 7534	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:38:44 AM Edge Printer Jam: See's To begin voting on the screen. Printer has been trying to print for 10 minutes. All cords are confirmed plugged in.	8:01:46 AM	Tech on site says part of the zero tape is still showing. Inspector said it was making a whirring noise. Instruced FT Luis to exchange the VVPAT with his backup.			
	7:10:36 AM Technician Contacted: FT is on his way. ETA 15 min. Edge Printer needs to be replaced					
	7:28:06 AM Technician Contacted: Tech on site says part of the zero tape is still showing. Inspector said it was make	ing a whirring noise.	Instructed FT Luis to exchange the VVPAT with his backup.			
Pet 7535						
ct 7535	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
et 7535	Init. Call Time Problem Comments 6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up.	7:26:15 AM	Resolution Comment			
ct 7535			Resolution Comment			
et 7535	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up.		Resolution Comment			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am	7:26:15 AM	Resolution Comment Resolution Comment			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key	7:26:15 AM Time Resolved				
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments	7:26:15 AM Time Resolved	Resolution Comment			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over.	7:26:15 AM Time Resolved	Resolution Comment			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over. 8:50:24 AM FED Contacted: FED contacted to assess situation, ETA 10 mins, voting cont.	7:26:15 AM Time Resolved 11:30:12 AM	Resolution Comment porta potty vendor en route.			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over. 8:50:24 AM FED Contacted: FED contacted to assess situation, ETA 10 mins, voting cont. 9:13:27 AM Equipment Dispatched: Machine picked up and on it's way to polling place. 11:29:35 AM < Other: See Comments >: DST dispatched. Confirms Porta potty is in danger of falling over. Mike Banda	7:26:15 AM Time Resolved 11:30:12 AM a contacted. Is sending	Resolution Comment porta potty vendor en route.			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over. 8:50:24 AM FED Contacted: FED contacted to assess situation, ETA 10 mins, voting cont. 9:13:27 AM Equipment Dispatched: Machine picked up and on it's way to polling place. 11:29:35 AM < Other: See Comments >: DST dispatched. Confirms Porta potty is in danger of falling over. Mike Banda problem. Voting continues. 8:48:53 AM Pollworker Issue: PW reports that the porta potty is unsafe and is about to fall over. Please send FED to assess.	7:26:15 AM Time Resolved 11:30:12 AM a contacted. Is sendin 8:52:36 AM	Resolution Comment porta potty vendor en route. In g someone over to reposition. PW informed and told to call us back if it is still a			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over. 8:50:24 AM FED Contacted: FED contacted to assess situation, ETA 10 mins, voting cont. 9:13:27 AM Equipment Dispatched: Machine picked up and on it's way to polling place. 11:29:35 AM < Other: See Comments >: DST dispatched. Confirms Porta potty is in danger of falling over. Mike Banda problem. Voting continues. 8:48:53 AM Pollworker Issue: PW reports that the porta potty is unsafe and is about to fall over. Please send FED to assess. Voting continues.	7:26:15 AM Time Resolved 11:30:12 AM a contacted. Is sendin 8:52:36 AM 11:38:41 AM	Resolution Comment porta potty vendor en route. Ing someone over to reposition. PW informed and told to call us back if it is still a duplicate issue; see 11138			
	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over. 8:50:24 AM FED Contacted: FED contacted to assess situation, ETA 10 mins, voting cont. 9:13:27 AM Equipment Dispatched: Machine picked up and on it's way to polling place. 11:29:35 AM < Other: See Comments >: DST dispatched. Confirms Porta potty is in danger of falling over. Mike Banda problem. Voting continues. 8:48:53 AM Pollworker Issue: PW reports that the porta potty is unsafe and is about to fall over. Please send FED to assess. Voting continues.	7:26:15 AM Time Resolved 11:30:12 AM a contacted. Is sendin 8:52:36 AM 11:38:41 AM	Resolution Comment porta potty vendor en route. Ing someone over to reposition. PW informed and told to call us back if it is still a duplicate issue; see 11138			
Pet 7535	6:42:37 AM Insight Keys: Insp can't find insight keys. Havent setup voting machines. Everything else is set-up. 6:57:05 AM FED Contacted: FED contacted to bring insight keys, voting will begin at 7am 7:25:58 AM FED Contacted: FED is at pp, will deliver key Init. Call Time Problem Comments 8:48:09 AM Other Polling Place Issues: PW reports that the porta potty is unsafe and is about to fall over. 8:50:24 AM FED Contacted: FED contacted to assess situation, ETA 10 mins, voting cont. 9:13:27 AM Equipment Dispatched: Machine picked up and on it's way to polling place. 11:29:35 AM < Other: See Comments >: DST dispatched. Confirms Porta potty is in danger of falling over. Mike Banda problem. Voting continues. 8:48:53 AM Pollworker Issue: PW reports that the porta potty is unsafe and is about to fall over. Please send FED to assess. Voting continues. 10:44:31 AM Pollworker Issue: PW reports that list of write in candidates is not displayed. Please have fed assess. Voting continues.	7:26:15 AM Time Resolved 11:30:12 AM a contacted. Is sendin 8:52:36 AM 11:38:41 AM is, voting cont.	Resolution Comment porta potty vendor en route. Ing someone over to reposition. PW informed and told to call us back if it is still a duplicate issue; see 11138			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 20 of 62

Pct 7541	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	9:51:57 AM Pollworker Issue: Dispatch FED to assist PP.	10:42:22 AM	Clerk is now Insp, PPO and everything is running smoothly, voting cont.
	9:58:38 AM FED Contacted: FED contacted, will go to assess situation, ETA 15 mins, voting cont.		
	10:25:14 AM FED Contacted: FED will dismiss Insp and promote clerk to insp position, voting cont		
	10:42:19 AM FED Contacted: Clerk is now Insp, PPO and everything is running smoothly, voting cont.		
	9:57:52 AM Pollworker Issue: PPO reports aggressive behavior by INSP, recommends immediate replacement.	10:42:05 AM	Clerk is now Insp, PPO and everything is running smoothly, voting cont.
	10:05:54 AM FED Contacted: Contacted, FED eta 7 mins, FED will assess and moderate situation, voting cont.		
	10:25:55 AM FED Contacted: FED will dismiss Insp and promote clerk to insp position, voting cont		
	10:41:34 AM FED Contacted: Clerk is now Insp, PPO and everything is running smoothly, voting cont.		
	1:31:04 PM Electioneering / Observers: Reports of London Breed supporter wearing t shirt within 50 feet of polling place, Csattempted to contact inspector and could not get through phone # listed	1:46:49 PM	FED is at PP, no electioneers or signs 100 ft around PP, FED will keep an eye out for any activity, voting cont.
	1:42:20 PM Campaign Contacted: CS contacted Breed campaign and asked them to remind supporters.		
	1:46:43 PM FED Contacted: FED is at PP, no electioneers or signs 100 ft around PP, FED will keep an eye out for a	ny activity, voting con	nt.
	1:58:18 PM Pollworker Issue: Please have FED take 1 clerk from a fully staffed precinct and deliever to 7541. New inspector at 7541 claims there is only 1 clerk there. Voting continues.	2:48:12 PM	FED brought one PW to pct 7541, pct now has 3 PWs, voting cont.
	2:02:42 PM FED Contacted: FED contacted, will bring a PW from a fully staffed pct to pct 7541, ETA 20 mins, Voting	g cont.	
	2:47:04 PM FED Contacted: FED brought one PW to pct 7541, pct now has 3 PWs, voting cont.		
Pct 7542	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	9:53:04 AM Other Soft Supplies: Please dispatch extra power strip. PW is needs another outlet to plug in card activator. Voting continues.	11:26:31 AM	FED dropped off power strip, voting cont.
	9:58:07 AM FED Contacted: FED contacted, will drop off extra power strip, ETA 15 mins, voting cont.		
	11:16:34 AM FED Contacted: FED contacted, ETA 10 mins, voting cont		
	11:26:13 AM FED Contacted: FED dropped off power strip, voting cont.		
Pct 7543	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:42:22 AM Edge Operations: PW seemed to have trouble following Edge troubleshooting steps. Please send FED To assess. Voting continues.	10:38:48 AM	
	7:47:51 AM FED Contacted: FED contact to assist with Edge machine, ETA 15 mins		
	9:32:54 AM FED Contacted: FED is at PP and message "Printer Paper Low" troubleshoot guide followed, unable to	get Edge on, sending	tech, voting cont.
	10:17:54 AM Technician Contacted: FT on way to trouble shoot ETA 10 min		
	10:37:29 AM Technician Contacted: FT resolve issue power not plugged in voting contiunes.		
	10:37:29 AM Technician Contacted: FT resolve issue power not plugged in voting contiunes. 7:44:07 AM Edge Operations: PW needs FED To help follow Edge troubleshooting procedures for 'printer paper low.' Send FED ASAP. Voting continues with Insight but not Edge.	10:41:05 AM	
	7:44:07 AM Edge Operations: PW needs FED To help follow Edge troubleshooting procedures for 'printer paper low.' Send FED ASAP. Voting continues with Insight but not Edge. 7:48:17 AM FED Contacted: FED contact to assist with Edge machine, ETA 15 mins, voting cont		
	7:44:07 AM Edge Operations: PW needs FED To help follow Edge troubleshooting procedures for 'printer paper low.' Send FED ASAP. Voting continues with Insight but not Edge.		tech, voting cont.
	7:44:07 AM Edge Operations: PW needs FED To help follow Edge troubleshooting procedures for 'printer paper low.' Send FED ASAP. Voting continues with Insight but not Edge. 7:48:17 AM FED Contacted: FED contact to assist with Edge machine, ETA 15 mins, voting cont		tech, voting cont.

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 21 of 62

	7:45:33 AM Edge Printer Seals: Printer - Red Seal is not match; No Action Required. Write down seal number on seal sheet per director.	11:38:40 AM	FED contacted and checked new seal number is written down, voting cont.		
	7:48:33 AM FED Contacted: FED contact to assist with Edge machine, ETA 15 mins, voting cont 9:43:28 AM FED Contacted: FED is at PP and message "Printer Paper Low" troubleshoot guide followed, unable to get Edge on, sending tech, voting cont.				
	10:18:42 AM Technician Contacted: FT on the way ETA 10 min				
	11:38:09 AM FED Contacted: FED contacted and checked new seal number is written down, voting cont.				
	11:21:10 AM Electioneering / Observers: London Breed Door Hangers within 50 ft of polling place. Insp uncomfortable removing them from door. Send FED to remove.	1:46:30 PM	FED is at PP, no electioneers or signs 100 ft around PP, FED will keep an eye out for any activity, voting cont.		
	11:31:39 AM FED Contacted: Contacted FED, will assess situation, ETA 15 mins, voting cont.				
	1:20:02 PM FED Contacted: Contacted FED, ETA 10 mins				
	1:45:12 PM FED Contacted: FED is at PP, no electioneers or signs 100 ft around PP, FED will keep an eye out for a	nny activity, voting cor	nt.		
Pct 7544	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:47:44 PM Pollworker Issue: Please have FED assist PW with securing memory packs. PW is having difficulty locating them and following instructions over the phone.		FED reports not correct precinct. Mislogged		
	9:52:25 PM FED Contacted: FED will help when finished at current pp. ETA 15 min. I'm callling insp to see if I can a	ssist in meantime.			
	9:57:25 PM Pollworker Contacted: busy signal mutliple attempted calls				
	10:10:00 PM FED Contacted: FED reports not correct precinct. Mislogged				
Pct 7548	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:19:04 AM Other Voting Equipment: Edge Power Cord missing	8:00:02 AM	they found power cord		
	7:50:07 AM FED Contacted: FED contacted, ETA 15 mins, voting cont.				
	7:58:37 AM FED Contacted: they found power cord				
Pct 7551	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:07:43 AM Electioneering / Observers: Prop E related electioneering within 100ft of PP	9:59:06 AM	FED says electioneer is more than 100 feet from room where voting is happening		
	9:57:47 AM FED Contacted: FED says electioneer is more than 100 feet from room where voting is happening				
	9:42:15 AM Pollworker Issue: PW was upset by the insp., described feeling bullied. FED was contacted and instucted to take this PW to another PP	9:42:20 AM	FED was contacted and instucted to take this PW to another PP		
	10:58:50 AM :				
	11:27:00 AM Pollworker Issue: Please have FED make contact with Inspector to assess situation. Voting is continuing.	12:26:01 PM			
	11:39:46 AM FED Contacted: Superfed is going to check out situation. Voting continues.				
	12:24:56 PM FED Contacted: Super FED was on site and confirmed that pp is running well; no concerns exist.				
Pet 7552	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:12:08 AM Other: FED contacted and has not responded to INSP calls. Have FED get in contact with INSP.	9:14:28 AM	FED has gone there and resolved the issue. Voting continues.		
	8:22:11 AM FED Contacted: FED is on the way. ETA 5 min.				
	9:12:00 AM FED Contacted: FED has gone there and resolved the issue. Voting continues.				
Pct 7555	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:51:24 AM Other: INSP let me know that they do not have phone reception inside the polling place. FED advised INSP to call the Election Center throughout the day with an updated Insight and Edge Count. Insight: 268; Edge: 0	11:08:50 AM	issue noted. Voting continues.		
	11:08:17 AM No Action Need: issue noted. Voting continues.				

Pct 7601	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:47:33 AM Poll Signs: Missing sign that goes on top of cone and city hall location card. Voting continues and everything is fine otherwise.	9:02:03 AM	Fed couldn't find at PP so gave one from van.		
	9:01:34 AM FED Contacted: Fed couldn't find at PP so gave one from van.				
	8:22:35 AM Pollworker Issue: Provisional voter card count will be off, INS will go over job vards w. clreks	9:03:04 AM	FED reports provisional voter put ballots in insight so they will tell insp to log in PBS in reasons counts don't match. Clerk instructed on job card.		
	8:58:52 AM FED Contacted: FED reports provisional voter put ballots in insight so they will tell insp to log in PBS in r	easons counts don't	match. Clerk instructed on job card.		
	1:00:32 PM Other: Someone tried to steal posted street index and tore it in half. Security guard nearby stopped them. FED gave replacement street roster to post in more visible placeand PW will keep torn one as backup in case person returns to steal again. Voting continues.	1:05:54 PM	Someone tried to steal posted street index and tore it in half. Security guard nearby stopped them. FED gave replacement street roster to post in more visible placeand PW will keep torn one as backup in case person returns to steal again. Voting continues.		
	10:23:06 PM Pollworker Issue: Sheriff is there for bag pickup and there is no one at PCT. Please send FED ASAP. Trying to contact PW's. I called INSP and was repeatedly sent to VM. U	11:27:22 PM	Monitor gives permission to leave. DOE will pick up ballots tomorrow morning.		
	10:32:51 PM < Other: See Comments >: Firehouse is open 24/7. Attempted to call them. They did not answer. They not seem to be a seem of the comments of the co	nay be fighting a fire.	Advise Sheriff to knock on the door.		
	10:33:12 PM FED Contacted: VM left notifying situation.				
	10:37:59 PM Pollworker Contacted: Spoke to inspector. He said he sent PP team home and left w/o calling Election C				
	10:38:03 PM Pollworker Contacted: PW reports INSP dismissed them (erroneously) and both clerks saw him walking		o they don't know if he transferred or left ballots there.		
	10:45:54 PM FED Contacted: ETA 5min. Will try access through firefighters to see if closing bag pickup 2 materials are still there.				
	10:48:24 PM Pollworker Contacted: INSP either turned off his phone or blocked our number: unable to contact futher	regarding ballots and	materials.		
	10:51:38 PM Pollworker Contacted: PW is enroute to meet FED to access2nd pickup materials				
	11:00:15 PM < Other: See Comments >: Both phone numbers called, msg left. Deputy is waiting outside of the Firehouse.				
	11:03:37 PM < Other: See Comments >: Left VM for ppolling place to contact back or send someone to get into pp.				
	11:14:34 PM FED Contacted: Fed is leaving to help out other precincts that need help closing. Will return if called that pp 7601 is opened.				
	11:25:32 PM FED Contacted: Monitor gives permission to leave. DOE will pick up ballots tomorrow morning.				
Pct 7602	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:05:40 AM Not Open / Locked: FED at site and says doorman doesn't know about election. Won't let in. Told fed to ask doorman to open door to see if there election equipment which would prove it's a pp	6:30:21 AM	PP open		
	6:20:32 AM < Other: See Comments >: Calling all PPO numbers.				
	6:28:27 AM < Other: See Comments >: Contacted PPO. Left Message. Trying other numberes akp				
	0.00 40 AM Other Ose Osements Front deals week all DD Ones				
	6:30:13 AM < Other: See Comments >: Front desk reached. PP Open				
	6:30:73 AM < Other: See Comments >: Front desk reached. PP Open 6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies	6:24:17 AM			
		6:24:17 AM			
	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies	6:24:17 AM 8:24:16 AM	resolved		
	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies 6:25:54 AM < Other: See Comments >: 7:05:31 AM Other Polling Place Issues: PP not set up. Voting confirmed continuing using the Aux bin. Building Supervisor		resolved		
	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies 6:25:54 AM < Other: See Comments >: 7:05:31 AM Other Polling Place Issues: PP not set up. Voting confirmed continuing using the Aux bin. Building Supervisor is requiring voters entering the PP place to sign in. Emergency Voting Continues. Send FED to assess		resolved		
	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies 6:25:54 AM < Other: See Comments >: 7:05:31 AM Other Polling Place Issues: PP not set up. Voting confirmed continuing using the Aux bin. Building Supervisor is requiring voters entering the PP place to sign in. Emergency Voting Continues. Send FED to assess 7:22:42 AM FED Contacted: Voicemail left. Told to go to help. Asked for call back.	8:24:16 AM			
	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies 6:25:54 AM < Other: See Comments >: 7:05:31 AM Other Polling Place Issues: PP not set up. Voting confirmed continuing using the Aux bin. Building Supervisor is requiring voters entering the PP place to sign in. Emergency Voting Continues. Send FED to assess 7:22:42 AM FED Contacted: Voicemail left. Told to go to help. Asked for call back. 8:07:31 AM FED Contacted: Voting is set up	8:24:16 AM			
Pct 7603	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies 6:25:54 AM < Other: See Comments >: 7:05:31 AM Other Polling Place Issues: PP not set up. Voting confirmed continuing using the Aux bin. Building Supervisor is requiring voters entering the PP place to sign in. Emergency Voting Continues. Send FED to assess 7:22:42 AM FED Contacted: Voicemail left. Told to go to help. Asked for call back. 8:07:31 AM FED Contacted: Voting is set up 8:20:24 AM < Other: See Comments >: Contacted Michael Pierce Onsite Sup. He will call security right now and make	8:24:16 AM ke them stop requiring ng continues			
Pct 7603	6:10:51 AM Can't Locate Equipment: no machines, no red box, PPO not aware of election supplies 6:25:54 AM < Other: See Comments >: 7:05:31 AM Other Polling Place Issues: PP not set up. Voting confirmed continuing using the Aux bin. Building Supervisor is requiring voters entering the PP place to sign in. Emergency Voting Continues. Send FED to assess 7:22:42 AM FED Contacted: Voicemail left. Told to go to help. Asked for call back. 8:07:31 AM FED Contacted: Voting is set up 8:20:24 AM < Other: See Comments >: Contacted Michael Pierce Onsite Sup. He will call security right now and make 8:23:42 AM < Other: See Comments >: Insp confirms that new security guard does not require sign in. All good. Voting	8:24:16 AM ke them stop requiring ng continues	g people to sign in.		

Pct 7604	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:15:20 AM Dispatch Clerk: 1 clerk showed up, please dispatch 1 clerk. Setup is not completed.	8:39:19 AM	pw arrived		
	8:19:11 AM Driver Dispatched: clerk dispatched. ETA 5mins.				
	8:39:13 AM Driver Dispatched:				
	7:15:58 AM Pollworker Issue: PCT is not set up. 1 clerk did not show up. Please send FED to assess.	8:56:47 AM	Fed reports. Voting operational.		
	7:21:50 AM FED Contacted: Voicemail left. Told to go to help. Asked for call back.				
	8:54:18 AM FED Contacted: Fed reports. Voting operational.				
Pct 7608	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:16:57 AM Edge Printer Operations:	8:57:44 AM	FED reports Edge working now.		
	8:17:36 AM FED Contacted: FED says insp reported no physical printer paper. FED will investigate and go through	roubleshooint procee	dures to see if cables disconnect is problem. ETA 10min. Will call back		
	8:57:22 AM FED Contacted: FED reports Edge working now.				
	3:14:44 PM Other Polling Place Issues: Medical Emergency for Voter shutting down half of polling place. Send FED to assess and support. Voting is continuing but the voting booths are partially obstructed. 3:19:50 PM < Other: See Comments >: Sent DST to help if needed.	4:55:36 PM	FED delivered closing bags and voting conts. Voting booths removed and will replace if necessary but not believed they will be needed. Voting conts.		
	3:19:50 PM < Other: See Comments >: Sent DST to help if needed. 3:22:46 PM < Other: See Comments >: Voter with medical attention seems to be Being removed by paramedics. Voting is continuing but INSP needs assistance in cleaning PP and making PP accessible after medical emergency.				
	3:32:27 PM < Other: See Comments >: DST, Malcolm Kenter is helping place the ballot with bodily fluids in closing bag. FED will need to send a new closing bag. Onsite custodian has cleaned up fluids.				
	4:01:16 PM FED Contacted: FED enrroute to deliver closing bags abnd help out. Will assess if voting can cont and if additional help needed. ETA 5-15min.				
	4:51:47 PM FED Contacted: FED delivered closing bags and voting conts. Voting booths removed and will replace it	necessary but not be	elieved they will be needed. Voting conts.		
Pct 7609					
Pct 7609	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
Pct 7609	Init. Call Time Problem Comments 6:00:41 AM Not Open / Locked:		Resolution Comment PP now openthey have supplies and everything they need to setup PP.		
Pct 7609					
Pct 7609	6:00:41 AM Not Open / Locked:				
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer.				
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins				
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open.	6:53:32 AM			
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away.	6:53:32 AM	PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting	6:53:32 AM 6:53:01 AM	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting for the procedure of the place of the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open.	6:53:32 AM 6:53:01 AM	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting 6:37:07 AM FED Contacted: Parks and rec says 5 min from opening. FED ETA 5min. Will use emergency voting procedures. PP now openthey have supplies and everything they need to setup PP.	6:53:32 AM 6:53:01 AM	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting for the procedure of the place of the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open.	6:53:32 AM 6:53:01 AM	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting 6:37:07 AM FED Contacted: Parks and rec says 5 min from opening. FED ETA 5min. Will use emergency voting procedures. Ped Contacted: PP now openthey have supplies and everything they need to setup PP. 6:39:13 AM < Other: See Comments >: Called RPD again, the custodian should be there any min. 9:05:18 AM Other Soft Supplies: INSP caleld and informed that they are missing the ballot information sign. Cone is there, but the ballot ifnormation sign is missing.	6:53:32 AM 6:53:01 AM	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting 6:37:07 AM FED Contacted: Parks and rec says 5 min from opening. FED ETA 5min. Will use emergency voting procedures. Please dispatch to open. 6:37:11 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:39:13 AM < Other: See Comments >: Called RPD again, the custodian should be there any min.	6:53:32 AM 6:53:01 AM cedures and stay til s	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		
Pct 7609	6:00:41 AM Not Open / Locked: 6:12:38 AM < Other: See Comments >: contacting PW, noo answer. 6:20:17 AM < Other: See Comments >: RPD on way 15 mins 6:36:31 AM Pollworker Contacted: PP now openthey have supplies and everything they need to setup PP. 6:48:46 AM < Other: See Comments >: PP open 6:12:00 AM Not Open / Locked: INSP at PP. Has ballots and supplies. PP not open yet and people around said the place opens at 9. Was advised to call again after 6:30 for emergency voting procedures. Please dispatch to open. 6:18:18 AM < Other: See Comments >: RPD sending someone, eta15 mins away. 6:19:04 AM FED Contacted: FED called, still locked. Will finish drive by amd return to set up emerg voting 6:37:07 AM FED Contacted: Parks and rec says 5 min from opening. FED ETA 5min. Will use emergency voting procedures. Ped Contacted: PP now openthey have supplies and everything they need to setup PP. 6:39:13 AM < Other: See Comments >: Called RPD again, the custodian should be there any min. 9:05:18 AM Other Soft Supplies: INSP caleld and informed that they are missing the ballot information sign. Cone is there, but the ballot ifnormation sign is missing.	6:53:32 AM 6:53:01 AM cedures and stay til s 9:40:25 AM	PP now openthey have supplies and everything they need to setup PP. PP now openthey have supplies and everything they need to setup PP.		

Incident Reporting Infomration System (IRIS)

Wednesday, June 6, 2018

Page 24 of 62

Voting cont

Pct 7612	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	10:56:58 AM Edge Printer Jam: EDGE printer paper is crinkled. Printer needs replacing. If edge voter comes before		FT replaced printer. EDGE is working now. Issue resolved. Voting Continues.
	replacement, PW will call EC. Voting conts.		
	11:07:55 AM Technician Contacted: FT James contated. ETA 20 min.		
	11:23:19 AM Technician Contacted: FT onsite and is troubleshooting equipment.		
	11:25:58 AM Technician Contacted: FT verified issue with the paper. Waiting on picture confirmation before replacen	nent is authorized.	
	11:31:08 AM Technician Contacted: FT sent picture confirmation. Authorized to replace per Lead Tech Pat. 11:48:11 AM Technician Contacted: FT replaced printer. EDGE is working now. Issue resolved. Voting Continues.		
Pct 7613	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:21:17 AM Other: Inspector accidentally put a ballot into the red bin when it should have been placed into the AUX bin. Need to transfer this ballot to AUX bin. Disptach Fed	11:22:15 AM	FED replaced seals per director and put in AUX bin. Noted replacement seals on seal sheet.
	8:27:24 AM FED Contacted: FED onroute and will call back for director autorization to repalce seals		
	11:21:06 AM FED Contacted: FED replaced seals per director and put in AUX bin. Noted replacement seals on seal s	heet.	
	4:03:45 PM Insight Seals: Joseph Cook called to get permission to replace broken seal.	4:06:52 PM	Per director, permission granted.
	4:06:36 PM FED Contacted: Per director, permission granted.		
Pct 7614	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:55:16 AM Can't Locate Equipment: Machines (Insight and Edge), voting boots are not at the location. Advised to read special instructions.	6:11:06 AM	equip located. PWs setting up
	6:05:27 AM Pollworker Contacted: Sergio Flores says they located equip and setting up.		
	6:38:21 AM Other: Clerk not on payroll sheetI confirmed he is at correct location. He wants to make sure his name is put on the sheet. He is writing his name on the sheet in the meantime.	6:41:23 AM	
Pct 7617	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:30:40 AM Dispatch Clerk: PW Called and requested a PW as one of the PW left a msg cancelling last night. Also needed power cords.	6:15:16 AM	clerk arrived.
	5:49:17 AM < Other: See Comments >: no need to dispatch clerk, needs exention cord needed		
	5:52:25 AM Driver Dispatched: Clerk dispatched. ETA 5mins		
Pct 7618	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:20:12 AM Pollworker Issue: Please have FED assess PW situation. Voting continues.	1:28:08 PM	FED assessed PP and said operations are running smoothly. Voting continues.
	11:15:09 AM FED Contacted: FED dispatched to PP to assist. Will call back afterwards. ETA 6 min.		
	1:27:07 PM FED Contacted: FED assessed PP and said operations are running smoothly. Voting continues.		
Pct 7619	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:10:30 AM Not Open / Locked: FED says they were given ke but not code and alarm went off as a result. Can't get in and alarm blaring. FED preparing for Emercency voting.	6:15:45 AM	
	6:15:27 AM < Other: See Comments >: spoke to PPO. They are disarming alarm remotely it may take awhile		
	6:15:33 AM FED Contacted: INSP and PWs have entered PP and are setting up.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 25 of 62

Pct 7625	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	4:56:52 PM Pollworker Issue: Please send FED to assess that VBM exchange procedures are being followed. Voting continues.	5:35:50 PM	FED is at PP and assisting PWs. Voting continues.
	5:03:04 PM FED Contacted: FED Contacted and will review procedures with PWs. Voting continues. ETA 20 min.		
	5:33:51 PM FED Contacted: FED is at PP and assisting PWs. Voting continues.		
Pct 7626	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:41:18 AM Insight Operations: Insight machine LED counter stuck on Hello and paper printout coming out of machine.	7:38:10 AM	
	6:49:15 AM Technician Contacted: FT Thamer contacted, on way ETA 15 min		
	7:06:52 AM Technician Contacted: FT called, in the area looking for parking. Will be there shortly.		
	7:23:10 AM Technician Contacted: FT Thamer on sight, looking at fixing issue.		
	7:30:23 AM Technician Contacted: FT working on fixing issue		
	7:37:14 AM Technician Contacted: Issue resolved voting continues		
	8:06:42 AM Insight Operations: Insight Not Working send TECH asap. Voting continues.	10:06:12 AM	
	9:11:52 AM Technician Contacted: FT returning to Prec ETA 15 min		
	10:04:56 AM Technician Contacted: FT resolved issue and voting continues		
Pct 7629	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:24:51 AM Table, Chairs, Booths, Kiosk: Needs table for setup, please send FED	6:52:14 AM	Vicki has dropped off table. Setup continues.
	6:51:44 AM FED Contacted: Vicki has dropped off table. Setup continues.		
	8:59:03 AM Pollworker Issue: Send Fed to confirm PWs are following procedures. Voting Continues.	9:38:51 AM	FED assessed PP and confirmed procedures are being followed. Voting continues.
	9:38:16 AM FED Contacted: FED assessed PP and confirmed PWs are following procedures. Voting continues.		
	11:49:55 AM Insight Ballots: Inspector has several ballots (approx 15) that the Insight machine kicked out, he's not sure if they were processed or not. Dispatch Fed to assist.	1:08:19 PM	
	12:09:47 PM FED Contacted: FED on site. Will assess the situation and call back.		
	1:07:49 PM FED Contacted: FED was on site and reports no issue with the machine is present.		
Pct 7633	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:42:59 AM Edge Operations: PW has trouble following Edge instructions. Pls dispatch FED to help.	8:57:54 AM	INSP states Edge is setup. Voting continues.
	8:57:24 AM No Action Need: INSP states Edge is setup. Voting continues.		
Pct 7636	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:32:48 AM Other Soft Supplies: PP needs Ballot Info sign, already have cone. Insp will re-check the insight bin	8:51:58 AM	FED will drop off Ballot Info sign at PP. Voting continues.
	8:50:49 AM FED Contacted: FED will drop off Ballot Info sign at PP. Voting continues.		
Pct 7637	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:40:33 AM Pollworker Issue: Please send FED to assess that posted street index is actually posted. PW called to say it is a violation of privacy. Voting continues.	9:21:42 AM	FED says all signs are properly posted at location. Voting continues.
	9:07:25 AM FED Contacted: FED will check PP to access location. ETA 10 min.		
	9:20:53 AM FED Contacted: FED says all signs are properly posted at location. Voting continues.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 26 of 62

Pct 7641	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:09:16 PM Edge Operations:	6:58:01 PM	
	6:14:45 PM Technician Contacted: FT notified ETA 15 min		
	6:43:53 PM Technician Contacted: FT has parked and walking to prec. Will access problem		
	6:46:08 PM FED Contacted: FED on site and assisting PWs at PP. Will contact for status update.		
	6:57:02 PM Technician Contacted: FT Thamer indicated voter chose to vote a paper ballot instead of Edge Audio. V	oting continues	
	10:30:17 PM Follow-Up: Inspector needs help closing, please dispatch FED. Sheriff is waiting at precinct and can't leave.	10:55:42 PM	will seal edge bag with tape, sheriff will p/u
	10:46:02 PM FED Contacted: FED is currently at location and assisting ISNP with closing.		
	10:55:16 PM Pollworker Contacted: will seal edge bag with tape, sheriff will p/u		
Pct 7643	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:18:32 AM Pollworker Issue: After 7:00a. Send FED to assess PW and Insp communication. PP setup continues.	9:24:06 AM	FED called earlier in the day to report PP was set up. Voting continues.
	9:22:31 AM FED Contacted: FED called earlier in the day to report PP was set up. Voting continues.		
	7:08:11 AM Other: Yellow cord for the red box for provisional ballots is broken cannot secure the red box. Also, one of the clerks is having a difficult time following instructions.	9:41:30 AM	FED dropped off supplies and assessed PP. Voting continues.
	9:40:48 AM FED Contacted: FED dropped off supplies and assessed PP. Voting continues.		
Pct 7646	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:03:39 AM Insight Operations: insight not working sent tech asap- insp using aux bin for time being	9:01:20 AM	
	7:36:17 AM Technician Contacted: ETA 15 min		
	8:58:44 AM Technician Contacted: FT arrived and Inspector had already resolved issue. Voting continues		
	7:18:09 AM Provisional Envelopes: Provisional ballots needed.	8:15:00 AM	Provisional envelopes dropped off. Voting continues.
	7:44:30 AM FED Contacted: FED on will visit PP to drop off ballots. Will call back once completed. ETA 10 min.		
	8:14:27 AM FED Contacted: Provisional envelopes dropped off. Voting continues.		
Pct 7649	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:18:36 AM Other Soft Supplies: No Blue Tape supplied. Provide	9:01:36 AM	
	6:49:55 AM Other Soft Supplies: Both insight and Edge need longer extension cords. Please have multiple longer cords dispatched. PW is using aux bin in interim.	9:01:58 AM	
	6:54:59 AM FED Contacted: Called FED to drop off extension cords. ETA 15 min.		
Pct 7651	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:44:47 PM Other Polling Place Issues: INSP called to inform that time for pick up tomorrow should be after 7am, contact Joy (415)9203828	5:10:37 PM	Resolved.
	5:10:18 PM < Other: See Comments >: Okay, got it. Thank you.		
Pct 7652	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:42:52 AM Dispatch Clerk: Missing clerkonly has one clerk currently with herinstructing on emergency voting.	7:13:49 AM	
	7:13:42 AM Driver Dispatched: PW arrived.		
	6:44:58 AM Other Soft Supplies: Missing Ballot information sign	9:03:50 AM	Found Ballot information sign.
	6:47:19 AM < Other: See Comments >: Found Ballot information sign.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 27 of 62

	10:36:34 AM Edge Operations: INSP says that Edge audio ballot touchpad is not working and voter is there requesting to use machine. Please send Tech ASAP.	12:17:26 PM	FT powered off the EDGE and checked connections. INSP activated another Audio Ballot card and started to load the ballot. The voter decided to use a paper ballot instead
	10:53:21 AM Technician Contacted: FT Thamer dispatched. ETA 15 min.		FT verified audio and keypad was working. Issue resolved. Voting Continues.
	11:15:58 AM Technician Contacted: FT contacted and is looking for parking.		
	11:34:27 AM Technician Contacted: FT contacted. FT is still trying to find parking.		
	11:40:01 AM Technician Contacted: FT just parked a short distance away. Walking ETA 10 min.		
	11:47:12 AM Technician Contacted: FT contacted. FT is a few blocks away. ETA 5 min.		
	11:54:26 AM Technician Contacted: FT arrived and will troubleshoot equipment.		
	12:14:47 PM Technician Contacted: FT powered off the EDGE and checked connections. INSP activated another Audion verified audio and keypad was working. Issue resolved. Voting Continues.	dio Ballot card and st	arted to load the ballot. The voter decided to use a paper ballot instead. FT
Pct 7701	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	12:26:14 PM Edge Seals:	12:40:26 PM	
	12:32:56 PM : Inspector placed insight edge and card activator seals on seal sticker sheet , per Director continue voting and monitor machines	12:33:48 PM	Per Director continue voting and monitor machines
Pct 7712	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:27:18 AM Not Open / Locked:	5:33:22 AM	mislogged
	5:33:19 AM FED Contacted: mislogged		
	5:27:18 AM Dispatch Inspector: its not 6 am yet	5:34:37 AM	mislogged
	5:34:29 AM < Other: See Comments >: mislogged		
	5:33:10 AM : mislogged rwesolved		
	6:17:09 AM Other Polling Place Issues: Inspector at 7712 is in need of assistance. Disagreement over opening. Dispatch FED	6:52:49 AM	FED confirms that set up is happening and voting will start at 7am.
	6:25:23 AM FED Contacted: FED is on the way to access situation. ETA 5 min		
	6:52:09 AM FED Contacted: FED confirms that set up is happening and voting will start at 7am.		
	6:47:59 AM Other Soft Supplies: pct 7711 & 7712 in same building, mixing up supplies, please send FED to sort out differences	6:53:52 AM	FED is at the PCT to assist with opening. Voting will happne at 7am.
	6:53:18 AM FED Contacted: FED is at the PCT to assist with opening. Voting will happne at 7am.		
	7:15:14 AM District Driver Contacted: DST contacted. Will be there later to check to make sure equipment is set up p	roperly.	
	10:07:46 AM Other: Inspector claims she is missing Inspector Folder. She has a few items but is missing the folder with some itemsDispatch FED/Have FED contact INSP to figure out exactly what is missing.	10:17:23 AM	FED has been to the PCT and replaced the documents she was missing. Voting continue
	10:17:02 AM FED Contacted: FED has been to the PCT and replaced the documents she was missing. Voting continu	ies.	
	12:12:43 PM: Insp wants a Black Inspector Folder. Apparenlty she has received all her election day forms but not the Inspector Folder itself. Send Fed with black folder.		
	12:14:27 PM Pollworker Issue: Insp wants replacement Inspector Folder. She has received all materials but not the Folder	1:31:26 PM	FED has resolved the issue. Voting continues.
	itself. Send FED with replacement inspector folder.		·

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 28 of 62

Pct 7804	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:00:51 AM Edge Printer Seals: Printer - Red Seal is Broken;	7:56:35 AM	Per director seal is being replaced. Voting continues.
	7:27:33 AM FED Contacted: FED contacted to assess situation, and to get permission to re seal, ETA 10 mins		
	7:55:55 AM FED Contacted: Per director seal is being replaced. Voting continues.		
Pct 7805	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:16:47 AM : insp hasn't arrived, not answering phone, please send fed to help set up		
	6:22:41 AM Dispatch Inspector: insp hasn't arrived, not ansering phone, 3 pws currently setting up, send fed to help	6:35:50 AM	FED said Insp has arrived with supply bag, voting will begin at 7am
	6:34:23 AM FED Contacted: FED said Insp has arrived with supply bag, voting will begin at 7am		
Pct 7807	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:40:59 AM Poll Signs: no ballot information sign at polling place	8:06:06 AM	PW was able to find BI Sign
	8:05:50 AM Pollworker Contacted: PW was able to find BI Sign		
Pct 7808	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:52:52 AM Pollworker Issue: INSP claims FED 56 is telling him that provisional voters are REQ'D to fill out a new reg card to cast a provisional vote. This is not true. Please correct this with FED. Voting continues at PCT and everything is fine.	7:59:15 AM	Contacted FED and clarified issue, voting cont.
	7:57:51 AM FED Contacted: Contacted FED and clarified issue, voting cont.		
Pct 7813	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
Pct 7813	Init. Call Time Problem Comments 6:26:28 AM Dispatch Clerk: Only 1 clerk showed up.	Time Resolved 6:46:46 AM	Resolution Comment
Pct 7813			Resolution Comment
Pct 7813	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up.		Resolution Comment
Pet 7813	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived.	6:46:46 AM 10:15:17 AM	
Pct 7813	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs.	6:46:46 AM 10:15:17 AM e questioned this repe	
	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved	atedly, FED will hang electioneering sign to clearly define boundaries.
	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment
	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins.	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment
Pct 7816	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins. 8:57:55 AM Technician Contacted: FT trouble shooted and the problem complete	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved 8:59:13 AM	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment FT TURN PRINTER ON AND IT'S WORKS. ISSUE RESOLVED.
	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins.	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved 8:59:13 AM	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment
Pct 7816	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins. 8:57:55 AM Technician Contacted: FT trouble shooted and the problem complete	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved 8:59:13 AM	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment FT TURN PRINTER ON AND IT'S WORKS. ISSUE RESOLVED.
Pct 7816	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins. 8:57:55 AM Technician Contacted: FT trouble shooted and the problem complete Init. Call Time Problem Comments	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved 8:59:13 AM	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment FT TURN PRINTER ON AND IT'S WORKS. ISSUE RESOLVED. Resolution Comment
Pct 7816	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins. 8:57:55 AM Technician Contacted: FT trouble shooted and the problem complete Init. Call Time Problem Comments 8:34:53 AM Insight Ballots: Has not received their supplemental ballots yet. Send FED Voting continues.	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved 8:59:13 AM Time Resolved 8:42:17 AM	atedly, FED will hang electioneering sign to clearly define boundaries. Resolution Comment FT TURN PRINTER ON AND IT'S WORKS. ISSUE RESOLVED. Resolution Comment
Pct 7816 Pct 7817	6:26:28 AM Dispatch Clerk: Only 1 clerk showed up. 6:46:36 AM Driver Dispatched: clerk arrived. 9:04:52 AM Electioneering / Observers: Multiple Electioneers within 100 ft. Dispatch FED with signs. 10:14:48 AM FED Contacted: Spoke to Inspector, he believes electioneering is outside of 100 ft, however voters have Init. Call Time Problem Comments 7:59:15 AM Edge Operations: Touch screen says Printing zero report. Printer cords are secured. Send Tech 8:24:28 AM FED Contacted: FED contacted about EDGE, ETA 10 mins, voting cont. 8:37:34 AM Technician Contacted: FT MARVIN LAU ETA 15 mins. 8:57:55 AM Technician Contacted: FT trouble shooted and the problem complete Init. Call Time Problem Comments 8:34:53 AM Insight Ballots: Has not received their supplemental ballots yet. Send FED Voting continues. 8:41:47 AM FED Contacted: FED has dropped off ballots. Voting continues.	6:46:46 AM 10:15:17 AM e questioned this repe Time Resolved 8:59:13 AM Time Resolved 8:42:17 AM	Resolution Comment FT TURN PRINTER ON AND IT'S WORKS. ISSUE RESOLVED. Resolution Comment FED has dropped off ballots. Voting continues.

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 29 of 62

Pct 7819	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:46:53 AM Dispatch Clerk: Clerk left, dispatch clerk. Voting continues	11:23:09 AM	spoke to INSP and he has himself +2. voting continues.		
	11:22:36 AM Pollworker Contacted: spoke to INSP and he has himself +2. voting continues.				
	12:33:57 PM Other Polling Place Issues: Pollworkers informed Jane Kim campaign that they have been authorized to refrain from updating the precinct list.	5:09:31 PM			
	12:57:25 PM Pollworker Contacted: Left VM with inspector informing him of need to update, told him to clarify with EC	if necessaryl.			
	5:09:25 PM < Other: See Comments >: Update noted. Thank you Gregory.				
	2:38:23 PM Pollworker Issue: One of Clerks is late coming from Lunch. Send FED to assess and assist with breaks	2:41:05 PM	the clerk came back		
Pct 7821	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:44:43 AM Edge Printer Paper Low: Printer Paper low, will call back once printer is tapped and reconnected. Voting continues.	8:00:07 AM	FED confirms that the problem was resolved. Voting continues.		
	7:59:18 AM FED Contacted: FED confirms that the problem was resolved. Voting continues.				
	6:17:12 PM Ballot Transfer: LED= 700; INSP requests ballot transfer help. Voting continues.	7:01:53 PM	FED and Insp agreed to not ballot transfer since it bin holds up to 1000 ballots and 1 more hour of voting. FED will assist immediately if ballot count is over 900. voting cont.		
	6:24:54 PM FED Contacted: FED is on the way to assist Voting continues. ETA 10 min				
	7:00:50 PM FED Contacted: FED and Insp agreed to not ballot transfer since it bin holds up to 1000 ballots and 1 more hour of voting. FED will assist immediately if ballot count is over 900. voting cont.				
Pct 7823	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:59:40 AM Other: Received a call from someone at pct #7823 who said they were walking off the job. Please call Inspector and make sure everything is OK.		Clerk called and told us he left the PP and would not come back for the rest of the day. Voting Continues.		
	9:15:54 AM < Other: See Comments >: INSP says PP is fully staffed and operational. No further assistance needed. Voting continues.				
	9:41:47 AM < Other: See Comments >: Clerk called and told us he left the PP and would not come back for the rest	of the day. Voting Co	ntinues.		
Pct 7824	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:28:36 AM Electioneering / Observers: Caller said Leno Campaign is set up adjacent to polling place. CS will contact campaign	10:15:44 AM			
	10:03:39 AM Campaign Contacted: Spoke to Becca at Campaign and reiterated concerns, they are following up				
Pct 7827	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:28:33 AM Table, Chairs, Booths, Kiosk: need FED w/ table. Ignore if duplicate log.	8:33:21 AM	Called INSP. INSP states table no longer needed. Voting continues.		
	8:32:24 AM No Action Need: Called INSP. INSP states table no longer needed. Voting continues.				
	6:31:58 AM Dispatch Bilingual:	7:15:09 AM			
	7:05:12 AM Driver Dispatched: Bilingual dispatched. ETA 10 mins.				
	7:14:57 AM Driver Dispatched: pw arrived.				
Pct 7832	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:27:33 AM Pollworker Issue: New Insp only has one New Clerk. Her 2nd clerk has not arrived as of 6:20am. Told her to call @ 6:30 if 2nd clerk still not there. Send FED to give support to New Inspector.	8:16:11 AM	duplicate. ee 10914		
	6:51:16 AM Dispatch Clerk: Dispatch Clerk ASAP.	7:18:19 AM			
	6:58:44 AM Driver Dispatched: clerk dispatched. Eta 10mins.				
	7:18:07 AM Driver Dispatched: clerk arrived.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 30 of 62

	10:03:47 AM Pollworker Issue: Dispatch FED ASAP to assess situation at PP	1:34:50 PM	FED assessed PP and said PP is operational. Will check-in with INSP periodically. Voting continues.			
	11:22:38 AM < Other: See Comments >: Called INSP and addressed questions. Voting continues.					
	11:22:59 AM FED Contacted: Called FED to assist INSP at PP. Will assess PP and follow up.					
	1:33:31 PM FED Contacted: FED assessed PP and said PP is operational. Will check-in with INSP periodically. Voting continues.					
	5:58:01 PM Pollworker Issue: Please dispatch FED to assess whether PP is following provisional voting procedures. Voting is continuing.	6:07:21 PM	Called INSP and reviewed PV procedures. PP is following proper procedures. Voting continues.			
	6:05:34 PM < Other: See Comments >: Called INSP and reviewed PV procedures. PP is following proper procedures	. Voting continues.				
	8:57:01 PM Pollworker Issue: INSP requests to leave polling place. Left a VM for the FED. Dispatch FED to assist INSP and remaining clerk with Closing Procedures.	10:22:41 PM	SuperFed onsite; I confirmed both pickups happened, pp closed			
	9:05:46 PM FED Contacted: FED contacted to head to PP and assist with closing procedures.					
	9:56:44 PM FED Contacted: FED on way to PP to assist with closing.					
	10:22:46 PM FED Contacted: SuperFed onsite; I confirmed both pickups happened, pp closed					
Pct 7835	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:14:56 AM Dispatch Inspector: INSP hasn't arrived. Dispatch Immediately.	7:16:50 AM	insp arrived.			
	6:19:33 AM FED Contacted: FED is on the way there now. ETA 5-10 min.					
	6:44:37 AM Driver Dispatched: INSP dispatched. ETA 10 mins.					
	7:01:49 AM FED Contacted: FED confirms that voting has started.					
Pct 7837	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:41:50 PM Ballot Transfer: Insp adv Insight LED#720, he is OK peforming this with his clerk. Voting continues.	6:43:00 PM	Insp performing ballot transfer with clerk.			
	6:43:38 PM No Action Need:					
Pct 7842	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:30:14 AM Insight Seals: Memory pack door - Yellow Seal is Broken; Resealed by FED per the Director. Voting will be begin at 7am.	6:34:00 AM	Memory pack door - Yellow Seal is Broken; Resealed by FED per the Director. Voting will be begin at 7am.			
	9:14:20 PM Edge Printer Seals: Printer - Red Seal is Broken; per Director, FED replaced seal.	9:15:36 PM	Printer - Red Seal is Broken; per Director, FED replaced seal.			
Pct 7843	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:37:45 AM Edge Operations: Edge machine reads Printer Paper is Low. I walked the Inspector thru the usual steps and it still reads low paper. Dispatch Tech.	10:04:09 AM	FT John performed troubleshooting issues; spoke with Sheila and Pat at EC; unable to resolve. EC recommended to replace printer. Once printer was replacedIssue resolved voting resumed.			
	9:31:01 AM Technician Contacted: FC John contacted, he is there now and will look at resolving the issue.					
	9:58:37 AM Technician Contacted: FT John performed troubleshooting issues; spoke with Sheila and Pat at EC; unarresumed.	ble to resolve. EC re	ecommended to replace printer. Once printer was replacedIssue resolved voting			
Pct 7846	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:54:14 AM Table, Chairs, Booths, Kiosk: Light inside 1 booth is non operational. Other booths are working.	9:02:52 AM	FED reports DST dropped off supplies, voting cont.			
	7:55:04 AM FED Contacted: FED dispatched, ETA 20 mins.					
	9:02:15 AM FED Contacted: FED reports DST dropped off supplies, voting cont.					
	6:58:36 PM Ballot Transfer: INSP called; insight machine reached 675 and they have voters in line. Gave authorization to do 1st ballot transfer. FED is there assisting in transfer.	6:58:41 PM	INSP called; insight machine reached 675 and they have voters in line. Gave authorization to do 1st ballot transfer. FED is there assisting in transfer.			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 31 of 62

Pct 7849	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:50:46 AM Table, Chairs, Booths, Kiosk: leg on square table broken. Need replacement. Small PP so small table preferred	7:36:44 AM	Resolved.		
	7:04:41 AM < Other: See Comments >: DST on way to set up Edge on legs. He will take the 3' table away.				
	7:36:08 AM < Other: See Comments >: DST Josh, replaced light bulb on voting maching. Not an Edge or 3 ft table issue.				
Pct 7853	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:26:58 PM Other: Inspector needs assistance in reconciling the ballot count. Dispatch Fed to assist. Clerks want to leave, inspector may be waiting alone.	9:49:44 PM	FED is there and assisting PCT team		
	9:35:10 PM FED Contacted: FED is on the way. ETA 10 min				
	9:49:25 PM FED Contacted: FED is there and assisting PCT team				
Pct 7855	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:20:09 PM Ballot Transfer: Permission given to do ballot transfer, insight reads 696	6:22:28 PM			
Pct 7856	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:27:20 AM Insight Ballot Jam: INSP called and ballot keeps jamming. PWs have kept troubleshooting tabulator and machine, but the ballot jam continues happening.	7:50:20 AM	Tabulator was on backwards, all OK, voting continues		
	7:49:50 AM FED Contacted: Tabulator was on backwards, all OK, voting continues				
Pct 7857	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	12:28:16 PM Pollworker Issue: Please have FED assess PW. Voting continues.	1:02:56 PM	FED reports no issues, strong team.		
	12:36:55 PM FED Contacted: FED will assess, ETA 10 mins.				
	12:59:34 PM FED Contacted: FED reports no issues, strong team.				
Pct 7858	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:28:52 AM Edge Printer Operations: Says it is printing zero report but nothing is printing. Went through troubleshooting techniques, did not resolve	8:54:54 AM	FT called to say the printer light is blincking green. After he completed trouble shooting the issue, I advised him to replace the printer.		
	8:16:10 AM Technician Contacted: FT John Santos Disbatched out to check on issue, his ETA 15 mins.				
	8:33:21 AM Technician Contacted: FT called to say the printer light is blincking green. After he completed trouble shooting the issue, I advised him to replace the printer.				
	8:54:20 AM Technician Contacted: FT called and replaced the printer. Issue resolved. 9:14:32 AM < Other: See Comments >: per Director, we asked that DVS replace tabulator. Jammed ballot has not been processed, will have to be removed and processed or remade as AUX card. DVS to note machine.				
	9:14:32 AM < Other: See Comments >: per Director, we asked that DVS replace tabulator. Jammed ballot has not be	een processed, will ha	ave to be removed and processed or remade as AUX card. DVS to note machine.		
Pct 7859	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:43:44 AM Other Soft Supplies: Can't find tape in the Plastic Supply Kit and is down clerks. Requires assistance in set up	7:29:52 AM	Supplies dropped off. Voting continues.		
	7:09:00 AM FED Contacted: FED dispatched, ETA 10 mins.				
	7:28:40 AM FED Contacted: Supplies dropped off. Voting continues.				
	10:24:27 AM Lights: Inspector called, she needs a long, fluorescent light bulb for the voting booth. Only needs one. Dispatch Fed to deliver bulb.	11:39:36 AM	DST dispatched with equipment.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 32 of 62

Pct 7862	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:26:09 AM Other Soft Supplies: INSP requests for blue tape for their signages. Reports it's not in their supply.	7:54:09 AM	Supplies dropped off, voting continues.		
	6:58:42 AM FED Contacted: Will drop off blue tape, ETA 20 min.				
	7:53:41 AM FED Contacted: Supplies dropped off, voting continues.				
Pct 7865	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:45:46 PM Edge Operations: Voter started to use the Edge for voting and then changed their mind and wanted ot use a paper ballot. Voter did not vote on the Edge. Needed to remove card from the edge		FT Rex advised me of issue, he was able to resolve issue by powering off Edge to eject the card. Voting continued.		
	6:52:03 PM Technician Contacted: FT Rex advised me of issue, he was able to resolve issue by powering off Edge to eject the card. Voting continued.				
	6:48:25 PM Insight Tape: Insight Tape/LD Message: Defective ballot	6:49:02 PM	FT Rex used unjamming tool to clear ballot jam		
Pct 7866	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:59:11 AM Insight Operations: INSP called, saying machine has trouble accepting ballots after pressing "3" key. Please send FED to assess situation. 8:53:40 AM Technician Contacted: FT Rex contacted, wrapping up another issue. ETA about 15 min	9:36:46 AM	FT Rex is there, it is taking ballots. He did not do anything to resolve the issue. Not sure what was happening. He went through check list and all is working, voting continues.		
	9:19:50 AM Technician Contacted: FT Rex is in the area, had to park far a way. Will be there in 5 min and will give m	e a call.			
	9:35:38 AM Technician Contacted: FT Rex is there, it is taking ballots. He did not do anything to resolve the issue. No	ot sure what was hap	pening. He went through check list and all is working, voting continues.		
Pct 7867	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:03:56 AM Other Polling Place Issues: Porta Potty blown over by wind, cannot use.	6:41:58 AM			
	6:41:28 AM < Other: See Comments >: Vendor notified. They are sending staff to mitigate situation.				
	7:37:42 AM Poll Signs: Would like an Electioneering Sign if possible. Voting Continues.	7:44:40 AM	No electioneering occuring within 100 feet, sign not neceessary, voting continues.		
	7:43:15 AM Pollworker Contacted: No electioneering occuring within 100 feet, sign not necessary, voting continues.				
	7:26:47 PM Pollworker Issue: FED dispatched, ETA 15 mins.	8:00:27 PM	FED assessed, no issues.		
	8:00:00 PM FED Contacted: FED assessed, no issues.				
Pct 7868	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:03:02 AM Edge Operations: Edge was powered on, but polls were not opened. FED reports unable to open polls. Requesting new Edge machine.	11:43:09 AM	FT Rex resolved issue. Just unpluuged and restarted. Voting continuted.		
	11:08:19 AM Technician Contacted: FT Rex contacted, on his way ETA 15 min. He will call me once arrives at location	٦.			
	11:32:07 AM Technician Contacted: FT Rex is there and looking at resolving the issue.				
	11:42:23 AM Technician Contacted: FT Rex resolved issue. Just unpluuged and restarted. Voting continuted.				
Pct 7869	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:28:18 AM Poll Signs: FED reports that he has given out his voter information signs and this PCT needs one. Please deliver.	8:32:34 AM	mislogged		
	8:30:54 AM FED Contacted: mislogged				
	6:44:43 PM Ballot Transfer: Insp called and mentione that 670 and requested to trhansfer, and feels confortable doing the transfer, by herself. Approvedl	6:46:07 PM			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 33 of 62

Pct 7872	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:15:34 AM Dispatch Inspector: Dispatch new INSP, send FED to assess situation ASAP. Election table has been setup.	8:57:55 AM	INSP arrived, voting cont.		
	7:19:48 AM Pollworker Contacted: PW confirmed voting is continuing, will try to get replacement inspector				
	7:23:37 AM FED Contacted: Spoke to roman. He is on his way to access the situation and see how FED is doing. Se	ems like the FED ma	y need some help during the day		
	7:38:18 AM Driver Dispatched: INSP dispatched. ETA 10 mins.				
	8:57:18 AM Pollworker Contacted: INSP arrived, voting cont.				
	10:11:41 AM Edge Operations: Inspector setting up Edge and printer reads Printer Paper is low, walked him thru the steps and it still says the paper is low. Dispatch Fed.	11:45:16 AM	FT Rex arrived, issue with the Insight they accidently unplugged the power. Turned Insight off and restarted, voting continued.		
	10:22:20 AM FED Contacted: Left FED a VM.				
	10:53:47 AM FED Contacted: FED en route, ETA 5 mins.				
	11:22:33 AM FED Contacted: FED reports the was onsite when she arrived, tech reports not enough				
	11:24:33 AM FED Contacted: FED says tech was onsite and said Edge was not getting enough power and to call back	k if a voter wants to u	se it. Pls send tech back to resolve		
	11:27:53 AM Technician Contacted: FT Rex contacted, ETA in 15 min				
	11:43:44 AM Technician Contacted: FT Rex arrived, issue with the Insight they accidently unplugged the power. Turne	ed Insight off and rest	arted, voting continued.		
	6:43:00 PM Technician Contacted: FT Rex said he tapped the Edge screen and it is now working fine.				
	1:43:20 PM Table, Chairs, Booths, Kiosk: 2 Booths are broken and keep falling down. Please dispatch 2 new booths. Voting continues.	4:03:01 PM	FED was able to get kiosks to stand indoors, voting cont.		
	1:53:47 PM FED Contacted: VM left informing FED of situation.				
	2:04:21 PM FED Contacted: FED states that the issue is not the voting booths, but the Voter Info Kiosk.				
	3:59:03 PM FED Contacted: FED was able to get kiosks to stand indoors, voting cont.				
Pct 7873	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:49:33 AM Edge Operations: PW having problem attaching the EDGE printer. Please dispatch FED. Voting continues.	9:10:03 AM	FT Rex was able to attach the Edge printer, it is plugged in and working. Issue resolved, voting continues.		
	8:16:53 AM FED Contacted: FED will assess, ETA 10 mins.				
	8:29:59 AM FED Contacted: FED attempted to check data cord connection, still not functioning. Send tech				
	8:32:16 AM Technician Contacted: FT Rex contacted, ETA 15 min				
	8:55:00 AM Technician Contacted: FT Rex is on sight and looking at issue				
	9:08:56 AM Technician Contacted: FT Rex was able to attach the Edge printer, it is plugged in and working. Issue resolved, voting continues.				
	6:32:31 PM Ballot Transfer: Insp not comfortable performing ballot transfer. Insight LED#700. Send FED to assist. Voting continues.	7:08:11 PM	FED completed ballot transfer, voting cont.		
	6:42:09 PM FED Contacted: FED en route, ETA 10 mins.				
	7:07:45 PM FED Contacted: FED completed ballot transfer, voting cont.				
Pct 7874	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:11:13 AM Pollworker Issue: Caller is workign on a campaign that will be checking precinct rosters on an hourly basis. A member of campaign introduced self to inspector and indicated they would be doing a check to see who voted.	8:52:25 AM	FED spoke to INSP. Voting cont.		
	Inspector seemed unaware of this practice.				
	Inspector seemed unaware of this practice. 8:32:45 AM FED Contacted: FED will assess, ETA 10 mins.				

1:13:45 PM :

Pct 7875	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:19:30 AM Edge Operations: Edge is not receiving power. PW followed trouble shooting procedures.	10:19:47 AM	Issue is not with the equiptment but there is not enough power coming out of the wall outlet to power up machine. It will turn on and then go to AUX. Advised Rex to put in notes about power issue at this location.			
	8:36:50 AM Pollworker Contacted: FED unable to resolve, send tech					
	8:57:40 AM Technician Contacted: FT Rex contacted, wrapping up another issue and will be arriving in ETA 20 min					
	9:37:24 AM Technician Contacted: FT Rex is on his way now, traffic.					
	9:53:44 AM Technician Contacted: Call with Rex, traffic in area. Should be there very soon.					
	10:15:16 AM Technician Contacted: Rex is at the location, appears there is not enough power from the wall outlet. Troubleshooting.					
	10:18:03 AM Technician Contacted: Issue is not with the equiptment but there is not enough power coming out of the power issue at this location.					
	5:09:52 PM Technician Contacted: FT Rex going back to location to see if the Edge was packed up or they were able					
	5:30:06 PM Technician Contacted: FT Rex is at location. They had packed away the Edge. Advised to plug in the Edge enough power to the Edge.					
	5:53:41 PM Technician Contacted: FT Rex confirmed the Edge was getting enough power from the AC now. It was g					
	5:56:53 PM Technician Contacted: To resolve issue with the touch screen, he moved the privacy panels and touched	the front screen. Th	at cleared this issue.			
	5:57:54 PM Technician Contacted: FT Rex confirmed Edge had power and it was ready for voting.					
Pct 7901	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:58:30 AM Pollworker Issue: PW reports inspector just arrived and they are far behind set up procedures. Please send FED to assess.	10:17:15 AM	Spoke with pp staff, issue was resolved and voting continues.			
	7:01:46 AM FED Contacted: FED ETA 15 minutes					
	7:21:12 AM FED Contacted: SuperFed was also conatcted around 7:05, nearby but has another issue					
Pct 7902	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:33:33 AM Dispatch Clerk: One clerk left the PP so INSP only has one clerk assisting with setup. Instructed INSP to continue setup with remaining clerk.	8:26:00 AM	duplicate			
	7:14:05 AM Pollworker Issue: Please send FED to make contact with inspector and assess situation with clerk.	8:54:47 AM	HSS dispached from City Hall per IID: 10926			
	7:46:10 AM FED Contacted: I spoke with FED about this some time ago; FED tp call back					
	8:54:03 AM < Other: See Comments >: HSS dispached from City Hall per IID: 10926					
	8:21:42 AM Dispatch Clerk: Send Clerk asap. Voting Continues	10:14:59 AM				
Pct 7904	8:29:49 AM < Other: See Comments >: disptching HSS from City Hall					
Pct 7904	8:29:49 AM < Other: See Comments >: disptching HSS from City Hall Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
Pct 7904			Resolution Comment FED replaced red seals with yellow seals no further action required			
Pct 7904	Init. Call Time Problem Comments					
Pct 7904 Pct 7905	Init. Call Time Problem Comments 11:47:49 AM Edge Printer Seals: FED replaced red seals with yellow seals no further action required	11:52:29 AM				
	Init. Call Time Problem Comments 11:47:49 AM Edge Printer Seals: FED replaced red seals with yellow seals no further action required 11:52:36 AM FED Contacted: FED replaced red seals with yellow seals no further action required	11:52:29 AM Time Resolved	FED replaced red seals with yellow seals no further action required			
	Init. Call Time Problem Comments 11:47:49 AM Edge Printer Seals: FED replaced red seals with yellow seals no further action required 11:52:36 AM FED Contacted: FED replaced red seals with yellow seals no further action required Init. Call Time Problem Comments 2:13:39 PM Insight Tape: FED reports Insight tape is scrunched on one side. Avised FED to help set up auxiliary bin for	11:52:29 AM Time Resolved	FED replaced red seals with yellow seals no further action required Resolution Comment			
	Init. Call Time Problem Comments 11:47:49 AM Edge Printer Seals: FED replaced red seals with yellow seals no further action required 11:52:36 AM FED Contacted: FED replaced red seals with yellow seals no further action required Init. Call Time Problem Comments 2:13:39 PM Insight Tape: FED reports Insight tape is scrunched on one side. Avised FED to help set up auxiliary bin for time being until tech can inspect machine. Voting continues.	11:52:29 AM Time Resolved	FED replaced red seals with yellow seals no further action required Resolution Comment			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 35 of 62

Pct 7906	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:09:04 AM Dispatch Clerk: Requests for additional clerk if available.	10:47:58 AM	FED contacted and PP has 3 workers. Voting continues.		
	10:40:01 AM Driver Dispatched: PW dispatched. ETA 15 mins.				
	10:49:09 AM FED Contacted: FED contacted and PP has 3 workers. Voting continues.				
Pct 7907	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	4:30:05 PM Other Soft Supplies: PP running low on voting pens. A few pens ran out of ink. Voting continues.	4:46:12 PM	FED on the way to PP to drop off additional supplies. Voting continues.		
	4:44:52 PM FED Contacted: FED on the way to PP to drop off additional supplies. Voting continues.				
	7:14:08 PM Other Soft Supplies: Running out of I Voted! Stickers can fed bring some over. Dispatch if FED has time and can bring some over	7:20:18 PM	FED on the way to PP with supplies. ETA 15 min. Voting continues.		
	7:19:19 PM FED Contacted: FED on the way to PP with supplies. ETA 15 min. Voting continues.				
Pct 7908	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:00:19 AM Not Open / Locked:	6:03:01 AM	INSP and PWs are setting up PP. FED on his way to assist. INSP said voting on track to begin at 7am.		
	6:02:46 AM < Other: See Comments >: PPO contacted. She arrived just as the call was made. PP open.				
	6:51:55 AM FED Contacted: INSP and PWs are setting up PP. FED on his way to assist. INSP said voting on track to	o begin at 7am.	-		
Pct 7909	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:41:18 PM Edge Operations: The Edge screen would not come up.	6:48:23 PM	FT Kevin Boyd went to check in on his precinct and was informed the screen was black the field tech checked the cords turn the edge off then on and that resolved the issue		
	6:44:05 PM Technician Contacted: FT Kevin Boyd went to check in on his precinct and was informed the screen was black the field tech checked the cords turn the edge off then on and that resolved the issue				
Pct 7911	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:40:48 AM Dispatch Inspector: INSP is not there. Dispath INSP	7:12:44 AM			
	6:51:51 AM FED Contacted: FED on the way, ETA 5 min				
	6:52:52 AM Driver Dispatched: INSP dispatched 15mins.				
	7:12:38 AM Driver Dispatched: pw arrived.				
	7:16:07 AM FED Contacted: INSP has arrived, following emergency voting procedures. Setting PP.				
Pct 7912	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:30:14 AM Pollworker Issue: Votes are in the Aux Bin. Send Fed out to reinsert cards into the Insight Machine. Voting Continues.	8:58:54 AM	Ballots transferred from aux bin through Insight by FED, voting cont.		
	8:26:43 AM FED Contacted: FED will assess, ETA 10 mins.				
	8:58:27 AM FED Contacted: Ballots transferred from aux bin through Insight by FED, voting cont.				
Pct 7913	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:27:35 AM Dispatch Clerk: only 1 clerk arrived, Jorge. Please send FED to assist. Seems like Inspector and clerk are moving along.	10:06:40 AM			
	6:48:03 AM FED Contacted: Emergency voting procedures started.				
	7:58:30 AM FED Contacted: FED dispatched, ETA 6 mins.				
	8:24:32 AM FED Contacted: FED reports everything going smoothly. Voting cont.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 36 of 62

	10:35:04 AM Dispatch Clerk: DST reports that PP is busy and understaffed - only 2 clerks. Recommends add'l PW	11:48:14 AM	FED will transfer PW from another strong PP. Voting cont.			
	10:59:19 AM FED Contacted: FED will assess, ETA 10 mins.					
	11:47:08 AM FED Contacted: FED will transfer PW from another strong PP. Voting cont.					
	11:38:54 AM Other Polling Place Issues: FED states wheelchair lift at PP is non-operational.	12:05:33 PM	lift is operational voting continues			
	12:04:02 PM < Other: See Comments >: I spoke to Secretary. Lift has been operational the whole time. PWs need wait for secretary to give it to them. I spoke also with FED who will help	to get key from her to op	perate it. PWs came for the key, but because they were short-staffed they couldn't			
et 7916	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:56:07 AM Pollworker Issue: FED please help support team	9:12:14 AM	PW left PP, 2 clerks remain, voting cont.			
	8:02:20 AM FED Contacted: FED will assess, ETA 10 mins.					
	8:22:38 AM FED Contacted: left msg for FED					
	9:10:57 AM FED Contacted: PW left PP, 2 clerks remain, voting cont.					
	8:15:57 AM Insight Ballots: INSPsaid they're missing FI ballots. Also following up on their request for clerk.	9:46:11 AM	FED found the FI ballots, voting cont.			
	8:21:32 AM FED Contacted: left msg for FED					
	8:39:55 AM < Other: See Comments >: Spoke with FED, she is on her way but she does not have extra FI ballots.	. Precinct still needs FI b	pallots.			
	9:06:38 AM FED Contacted: FED assessed, additional FI ballots en route by who?					
	9:24:13 AM FED Contacted: FED will reasses, ETA 5 mins.					
	9:43:22 AM FED Contacted: FED found the FI ballots, voting cont.					
	8:29:12 AM :	8:29:12 AM :				
	9:22:06 AM Edge Printer Operations: INSP called as msg on the edge machine "printing ballot pls wait" waiting longer than 5 minutes.	10:39:16 AM	FT reported the VVPAT was not plugged properly to the Edge. Once he reconnected the printer, issue resolved. Voting Continues.			
	10:23:20 AM Technician Contacted: FT Scott JacobsETA 15min.					
	10:35:32 AM Technician Contacted: FT Scott is onsite evaluating issue.					
	10:36:42 AM Technician Contacted: FT reported the VVPAT was not plugged properly to the Edge. Once he reconn	nected the printer, issue	resolved. Voting Continues.			
ct 7918	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	5:32:41 AM Dispatch Clerk: Clerk ill and needs to cancel, please dispatch new clerk.	6:13:22 AM	Replacement clerk has arrived.			
	5:51:43 AM Driver Dispatched: Clerk dispatched eta 10mins					
	6:12:48 AM Driver Dispatched:					
	6:12:57 AM FED Contacted: Replacement clerk has arrived.					
	8:26:04 AM Pollworker Issue: Hasn't gotten supplemental ballots Send FED	10:22:17 AM				
	9:39:05 AM FED Contacted: FED dispatched, ETA 6 mins.					
	10:21:53 AM Pollworker Contacted: spoke to inspector; ballots are on site. Voting continues!					
	8:31:23 AM Edge Printer Paper Low: Printer is making noises but still says Printer Paper low. Send Fed to assess if tech needed	8:36:47 AM	Edge up and running, Insp says no need to dispatch FED. Voting continues.			
ct 7919	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	1:08:26 PM Electioneering / Observers: Pro Leno poster in neighbors window. Nothing can be done right now. Electioneering. Voting continues.	1:09:39 PM	Nothing can be done ATM.			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 37 of 62

Pct 7921	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:26:45 AM Insight Tape: printer tape low dispatch tech to replace	8:02:34 AM	FT PLUGED IN POWER AND REBOOTED THE EDGE. ISSUE RESOLVED		
	7:30:32 AM Technician Contacted: FT dispatched ETA 15 Mins				
	8:01:47 AM Technician Contacted: FT PLUGED IN POWER AND REBOOTED THE EDGE. ISSUE RESOLVED				
	5:56:57 PM Electioneering / Observers: Electioneering going on at precinct. Fed has already asked them to move but they're still within 100 feet of the precinct.	6:42:26 PM			
	6:02:05 PM < Other: See Comments >: P				
	6:11:32 PM FED Contacted: FED reports campaign is No on Prop E.				
	6:42:29 PM < Other: See Comments >: Inspector said electioneering was always >100' away from voting room, votil	ng uneffected, no one	is there anymore, Il is well voting continues		
et 7922	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:37:11 PM Insight Keys: insp realized he took insight keys home, will return tomorrow	10:50:51 PM	insp realized he took insight keys home, will return tomorrow		
et 7924	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:23:32 AM Not Open / Locked: Electricity is off; garage door is locked from the outside. PWs can't get out or open it for business at 7AM.	6:32:37 AM	door is open to PP. they are setting up.		
	6:32:18 AM Pollworker Contacted: door is open to PP. they are setting up.				
	8:42:11 PM Pollworker Issue: 2 voters that showed up before 8:00pm still left in line. Dispatch FED to assist in closing.	9:33:11 PM	FED is assisting in closing procedures.		
	8:44:57 PM FED Contacted: FED en route.				
	9:32:34 PM FED Contacted: FED is assisting in closing procedures.				
Pct 7926	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:49:58 AM Edge Printer Seals: Printer - Red Seal is Broken; Per Direcotr, replace red printer seal of EDGE	11:08:50 AM			
Pct 7928	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:30:41 AM Edge Seals:	6:46:11 AM	mislogged		
	6:46:06 AM < Other: See Comments >: mislogged				
et 7929	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:36:33 AM Insight Operations: send replacement Insight. Aux bin opened and voting continues	2:03:53 PM	Tabulator replaced per Crispin.		
	11:00:44 AM Technician Contacted: FT Scott Jacobs dispatched to check on issue. ETA 15 mins. 11:29:02 AM < Other: See Comments >: FT Scott onsite and reported memory pack problems. Per director, please replace both the insight and memory pack Insight Tabulator and Memory Pack need to be replaced by the Computer Room				
	2:01:32 PM FED Contacted: Replacement Insight delivered and in use, PWs fed ballots from aux bin through Insigh	t machines per proced	dure. Voting cont.		
Pct 7935	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	4:41:02 PM Ballot Transfer: INSP requests ballot transfer. LED=600. Voting continues.	6:02:05 PM	FED reports ballot transfer has been completed. Voting continues.		
	5:10:59 PM FED Contacted: FED will assist in ballot transfer, ETA 7 mins.				
	6:01:44 PM FED Contacted: FED reports ballot transfer has been completed. Voting continues.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 38 of 62

Pct 7936	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:21:42 AM Insight Operations: Insight machine printed "hardware patch fixed" and shut down. Power outlet works. Screen is blank. PW opened aux bin to continue voting at 7AM. Dispatch tech.	7:07:36 AM	Problem with electric cord outlet. Issue resolved	
	6:27:01 AM Technician Contacted:			
	6:33:02 AM Technician Contacted: FT Scott Jacobs was dispatcheed ETA 15 mins.			
	6:45:32 AM Technician Contacted: FT delayed went too wrong dress. ERA 15 MINS.			
	7:07:03 AM Technician Contacted: Problem with electric cord outlet. Issue resolved			
	5:42:31 PM Ballot Transfer: LED is 700. Please send FED to assist with ballot transfer. Voting continues.	6:01:31 PM	FED on the way to PP to assist PWs. Voting continues.	
	5:48:01 PM FED Contacted: left msg for FED, asked to call back after trfr			
	5:56:08 PM FED Contacted: FED on the way to PP to assist PWs. Voting continues.			
Pct 7939	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:51:41 PM Other Voting Equipment: Rebox not sealed correctly, per Director, FED resealed.	6:57:17 PM	Rebox not sealed correctly, per Director, FED resealed.	
	6:59:29 PM Electioneering / Observers: For Leno, occuring within 100' of PP entryway.	8:05:57 PM	polls closed	
Pct 7944	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	7:36:24 AM Follow-Up: Other PW issue, FED will assess.	8:11:01 AM	FED has arrived, spoke with PWs. Voting cont.	
	8:08:32 AM FED Contacted: FED has arrived, spoke with PWs. Voting cont.			
Pct 7945	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	1:27:04 PM Campaign Sign Within 100 Feet: Sign Title: Leno; Sign Location: window of residential household	2:02:32 PM		
Pct 7946	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	7:45:50 PM Other: Inspector cannot find the Posted Ballot Statement. Please disptach Fed to deliver a replacement.	8:28:59 PM	FED found Posted Ballot Statement sheet, PWs following closing procedures.	
	8:03:01 PM FED Contacted: FED will assess, ETA 15 mins.			
	8:28:24 PM FED Contacted: FED found Posted Ballot Statement sheet, PWs following closing procedures.			
Pct 7947	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	11:41:30 AM Other: INSP has not heard from FED. FED please reach out to INSP and communicate whether bringing additional ballots and materials. If FED visits PP, bring an extra election day pin, if you have one.		FED dropped off roster pages in the a.m. then delivered ballots later	
	11:53:54 AM FED Contacted: FED will contact INSP and will be dropping off additional ballots and materials, ETA 10 min.			
	12:32:36 PM FED Contacted: FED got a hold of INSP, PP has enough ballots at this time, will drop off ballots, new ET	TA 30 mins.		
	2:04:51 PM FED Contacted: FED dropped off roster pages in the a.m. then delivered ballots later			
Pct 7949	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	10:45:39 AM Insight Operations: Insight machine is working, but very slow and only works when positioned in a certain way, pw's are worried just in case things pick up at the PP.	11:15:26 AM	FT Michael was able to resolve issue by moving Insight out of the sun. Voting continues.	
	10:51:52 AM Technician Contacted: FT Michael is on his way, ETA 15 min			
	10:59:46 AM Technician Contacted: FT Michael is there troubleshooting, the Insight is out in the sun. He will move in	to the shade to see th	hat resolves the issue, he will let me know.	

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 39 of 62

Pct 7951	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:01:59 AM Can't Locate Equipment: 2 clerks present. Can't locate any supplies including voting machines	6:10:34 AM	Equipment found		
	6:07:53 AM FED Contacted: FED will drive by pp to assess issue, FED still doing drive-by's.				
	6:10:11 AM Pollworker Contacted: Inspector contacted. They have found the equipment and will begin setting up equipment.				
	6:54:30 AM Other Soft Supplies: Missing Red box (and contents), tables, and chairs.	7:58:38 AM	Equipment located. Voting continues.		
	7:06:51 AM Pollworker Contacted: Inspector contacted. The voting machines had been found, but the red box, tables, chairs, and voting booths are missing. Delivery photo clearly shows all the equipment there. In process of determining who moved the equipment, and where it is now located.				
	7:11:02 AM < Other: See Comments >: RPD contacted. One person will be there to help locate equipment. ETA 10 minutes.				
	7:28:28 AM FED Contacted: FED is on the way to PP. ETA 5 min				
	7:35:32 AM District Driver Contacted: DST contacted and dispatched. Will provide any equipment that FED cannot p				
-	7:57:42 AM Pollworker Contacted: Inspector contacted. RPD worker came and helped them locate the rest of the eq	uipment. Setup is bei	ng finished with the booths and tables. Voting continues.		
Pct 7953	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:21:10 AM Dispatch Inspector:	5:47:44 AM			
	5:46:01 AM < Other: See Comments >: duplicate see id 10853				
	5:21:10 AM Not Open / Locked: inspector cannot attend. She is attempting to deliver bag to precinct. Will call back if cannot. Dispatch FED	5:26:26 AM	Inspector not on site- not 6am		
	5:27:22 AM < Other: See Comments >: Holding pattern, PPO is not required to open till 6am.				
	5:28:40 AM No Action Need: misloged issue; disregard				
	5:39:57 AM Dispatch Inspector: eta to drop off bag is 5:55am	6:16:32 AM			
	5:59:08 AM Driver Dispatched: INSP dispatched. ETA 15mins.				
	6:16:23 AM Driver Dispatched: INSP Arrived.				
Pct 7955	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:34:06 AM Edge Seals: FED reports that yellow seal was accidently broken on edge machine door. Seal can be replaced per directors approval. Voting cont.	9:41:10 AM	FED has replaced broken yellow seal. Voting cont		
	9:40:31 AM FED Contacted: FED has replaced broken yellow seal. Voting cont.				
Pct 7956	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:54:38 AM Can't Locate Equipment: INSP searched and asked. Equipment not in the lobby, and the auditorium/cafeteria.	6:33:27 AM	Equipment moved to voting area. Setup continues.		
	5:57:35 AM Pollworker Contacted: Inspector contacted. Advised of location of equipment- stored backstage- he was moving his car and will call back when it is located.				
	6:14:50 AM < Other: See Comments >: DST en route now. ETA 5 minutes.				
	6:22:02 AM < Other: See Comments >: Followed up with Inspector. He is awaiting arrival of DST				
	6:33:19 AM < Other: See Comments >: Equipment moved. Resolved				
Pct 7957	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:30:35 AM Other Polling Place Issues: FED reports that car is still in the garage at PP, PPO owner is not present.	6:45:05 AM	Setup continues		
	6:37:24 AM < Other: See Comments >: PPO contacted. Says they will move car now. Seemed as though they were	very close by.			
	6:41:11 AM FED Contacted: FED contacted. Says the car had not been moved 2 minutes ago when he left. Will swii		heck.		
	6:44:35 AM Pollworker Contacted: Inspector contacted. Says PPO moved car just now. Car is clear of garage.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 40 of 62

	5:33:34 PM Pollworker Issue: PW in 7956 reports that a voter came in to say that there is no one in 7957. I cannot conclusively get through to any of the PW's on the phone. Please send FED ASAP to assess. Not sure if voting is continuing.	5:45:14 PM	Insp contacted-Insp confirm that staff is present at PP. Voting cont.
	5:41:21 PM FED Contacted: LM for FED, will call back in 5 min.		
	5:44:34 PM Pollworker Contacted: Insp contacted-Insp confirm that staff is present at PP. Voting cont.		
et 9102	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:52:36 AM Poll Signs: Insp confirmed that the Ballot Information Sign is NOT in the insight bins. Voting is continuing via the Aux Bin. Send Replacement Ballot Information Sign.	9:48:02 AM	FED dropped off the signs. Voting Continues.
	8:09:09 AM FED Contacted: FED enroute to PP. ETA 10 mins		
	9:47:18 AM FED Contacted: FED dropped off the signs. Voting Continues.		
Pct 9103	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	1:42:35 PM Other Soft Supplies: INSP needs the pink bag for closing	3:24:57 PM	INSP confirmed extra pink bag was delivered. Voting Continues.
	2:19:49 PM Pollworker Contacted: Advised INSP to look for the bag at the precinct. Will advise if not found.		
	2:30:01 PM FED Contacted: FED will follow up to ensure bag is found.		
	2:56:32 PM FED Contacted: FED will deliver extra bag after INSP could not locate.		
	3:24:24 PM Pollworker Contacted: INSP confirmed extra pink bag was delivered. Voting Continues.		
Pct 9106	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:01:46 PM Other: Inspector requested that Fed call him, he hasn't been able to reach her for awhile and says phone isn't on. Do Not know why he needs to talk to her.	7:08:38 PM	Went Over Ballot Transfer procedures with INSP. Voting Continues
	7:08:00 PM Pollworker Contacted: Went Over Ballot Transfer procedures with INSP. Voting Continues		
Pct 9108	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:31:08 AM Other Soft Supplies: Yellow seal cord wont go around the red box. INSP said FED already went to assess but still said it does not work. Request for longer seal cord to be sent. 9:03:37 AM Pollworker Contacted: INSP advised to put yellow dot stickers on side of red box. Voting Continues.	9:04:21 AM	INSP advised to put yellow dot stickers on side of red box. Voting Continues.
Pct 9112	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:31:10 AM Dispatch Clerk: Only 1 clerk showed up. Please send 1 clerk.	10:13:04 AM	Spoke to INSP. PP has adequate PWs and voting continues.
	7:38:43 AM Pollworker Contacted: INSP contacted and FED contacted to see if clerk can be relocated.		
	10:12:29 AM Pollworker Contacted: Spoke to INSP. PP has adequate PWs and voting continues.		
	7:24:48 AM Edge Operations: Edge Machine not workingINSP has tried all troubleshooting and machine still does not properly load. Send Tech.	9:13:49 AM	FT verified issue was corrected issue. Issue resolved. Voting continues.
	7:26:15 AM < Other: See Comments >: Voting continues on Insight Machine, but unable to vote on Edge.		
	7:34:24 AM FED Contacted: FED enroute to asses. ETA 10 mins		
	8:18:35 AM FED Contacted: FED requests a tech to assist.		
	8:22:52 AM Technician Contacted: FT Romeo contacted. ETA 15 min.		
	8:30:58 AM Technician Contacted: FT contacted. Revised ETA 10 min.		
	8:41:50 AM Technician Contacted: FT arrived and troubleshooting equipment.		
	8:45:36 AM Technician Contacted: FT powercycled the EDGE a few times. Screen is working on power up, so the F	T is waiting to make s	ure it is working.
	9:12:08 AM Technician Contacted: FT verified issue was corrected issue. Issue resolved. Voting continues.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 41 of 62

Pct 9113	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:11:40 PM Ballot Transfer: Insight reads = 706, will transfer ballots	7:12:37 PM				
Pct 9118	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:10:45 AM Edge Seals: No seals present. Per Director, machine needs to be replaced.	7:14:21 AM				
	7:14:37 AM Edge Operations: No seals present. Per Director, machine needs to be replaced.	10:06:30 AM	Edge Machine at PP. Voting Continues.			
	7:54:59 AM Computer Room: Prelat started on replacement machine					
	8:02:18 AM Driver Dispatched: Universal EDGE dispatched. ETA 20 mins.					
	8:41:24 AM Driver Dispatched: edge arrived. Tech setting up now.					
	10:05:53 AM < Other: See Comments >: Edge Machine at PP. Voting Continues.					
	8:37:52 AM Pollworker Issue: Please send FED to assess that procedures are being followed pertaining to the insight machine.	9:37:00 AM	FED reports that procedures are being followed. Voting Continues.			
	8:42:54 AM FED Contacted: Left voicemail. ETA to PP unknown.					
	9:15:26 AM FED Contacted: FED enroute to asses. ETA 5 mins.					
	9:36:27 AM FED Contacted: FED reports that procedures are being followed. Voting Continues.					
	8:39:14 AM Insight Tape: INSP reports that insight tape is low. She is using the aux bin. Voting continues.	9:28:34 AM	FT removed paper roll and re-fed it. Paper was jammed. Issue was fixed. Issue resolved. Voting Continues.			
	9:02:04 AM Technician Contacted: FT Jennifer contacted. ETA 15 min.					
	9:15:30 AM Technician Contacted: FT arrived and will troubleshoot equipment.					
	9:25:41 AM Technician Contacted: FT removed paper roll and re-fed it. Paper was jammed. Issue was fixed. Issue resolved. Voting Continues.					
Pct 9119	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	1:02:21 PM :					
Pct 9123	Init. Call Time Problem Comments					
	thit. Can time Fromein Comments	Time Resolved	Resolution Comment			
	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present.		FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues.			
	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min.		FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure			
	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident.	10:31:52 AM	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues.			
	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min.	10:31:52 AM	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues.			
	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take 1:20:07 PM Table, Chairs, Booths, Kiosk: Insp. Called and mentioned that he need 1 extra table and 3 chairs.	10:31:52 AM to secure the cable.	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues.			
	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take	10:31:52 AM to secure the cable.	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues. **Issue resolved. Voting continues.**			
Pct 9124	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take 1:20:07 PM Table, Chairs, Booths, Kiosk: Insp. Called and mentioned that he need 1 extra table and 3 chairs.	to secure the cable. 1:35:02 PM	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues. Issue resolved. Voting continues.			
Pct 9124	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take 1:20:07 PM Table, Chairs, Booths, Kiosk: Insp. Called and mentioned that he need 1 extra table and 3 chairs. 1:34:40 PM FED Contacted: FED provided table and chairs for pct, voting cont. Init. Call Time Problem Comments 12:55:47 PM Insight Tape: INSP cannot feed tape through paper feed. Tried to troubleshoot with INSP and they cannot figure out how to un-jam the insight tape. Sent Tech. Voting continues with Aux bin.	to secure the cable. 1:35:02 PM Time Resolved	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues. ### Instruction of the continues of the cable issue resolved. Voting continues. ### Instruction of the cable issue resolved. Voting continues. ### Instruction of the cable issue resolved. Voting continues.			
Pct 9124	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take 1:20:07 PM Table, Chairs, Booths, Kiosk: Insp. Called and mentioned that he need 1 extra table and 3 chairs. 1:34:40 PM FED Contacted: FED provided table and chairs for pct, voting cont. Init. Call Time Problem Comments 12:55:47 PM Insight Tape: INSP cannot feed tape through paper feed. Tried to troubleshoot with INSP and they cannot figure out how to un-jam the insight tape. Sent Tech. Voting continues with Aux bin. 1:02:13 PM FED Contacted: FED confirmed and tech is needed.	to secure the cable. 1:35:02 PM Time Resolved	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues. ### Issue resolved. Voting continues. #### Issue resolved. Voting continues. #### Issue resolved. Voting continues. #### Issue resolved. Voting continues. ##### Issue resolved. Voting continues. ###################################			
Pct 9124	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take 1:20:07 PM Table, Chairs, Booths, Kiosk: Insp. Called and mentioned that he need 1 extra table and 3 chairs. 1:34:40 PM FED Contacted: FED provided table and chairs for pct, voting cont. Init. Call Time Problem Comments 12:55:47 PM Insight Tape: INSP cannot feed tape through paper feed. Tried to troubleshoot with INSP and they cannot figure out how to un-jam the insight tape. Sent Tech. Voting continues with Aux bin. 1:02:13 PM FED Contacted: FED confirmed and tech is needed. 1:08:42 PM Technician Contacted: FT Jennifer contacted. ETA 20 min.	to secure the cable. 1:35:02 PM Time Resolved	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues. ### Issue resolved. Voting continues. ### Issue resolved. Voting continues. ### Issue resolved table and chairs for pct, voting cont. ### Issue resolved. Voting continues. ### Issue resol			
Pct 9124	9:57:02 AM Edge Operations: INSP called and mentioned that the audio on the EDGE machine is working, however the Cord is broken and doesn't stay connected at all times as it is broken and loose. Needs another cord for the keypad. NO VOTER present. 10:11:39 AM Technician Contacted: FT Jenny contacted. ETA 15min. 10:18:35 AM Technician Contacted: FT Jenny is onsite evaluating incident. 10:29:28 AM Technician Contacted: FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take 1:20:07 PM Table, Chairs, Booths, Kiosk: Insp. Called and mentioned that he need 1 extra table and 3 chairs. 1:34:40 PM FED Contacted: FED provided table and chairs for pct, voting cont. Init. Call Time Problem Comments 12:55:47 PM Insight Tape: INSP cannot feed tape through paper feed. Tried to troubleshoot with INSP and they cannot figure out how to un-jam the insight tape. Sent Tech. Voting continues with Aux bin. 1:02:13 PM FED Contacted: FED confirmed and tech is needed.	to secure the cable. 1:35:02 PM Time Resolved 1:36:01 PM	FT verified issue. Plastic clip securing audio unit broke off. INSP used duct take to secure the cable. Issue resolved. Voting continues. ### ### ### ### ### ### ### ### ### #			

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 42 of 62

Pct 9127	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:54:21 AM Pollworker Issue: Please have FED review procedures for "pull" error message with PW. Voting continues.	11:00:11 AM	FED clarified procedures. Voting Continues		
	10:59:30 AM FED Contacted: FED clarified procedures. Voting Continues				
	3:59:36 PM Edge Operations: Inspector and clerk are having problems with the Edge machine, voter at pct who needs to use it. Currently walking insp thru the steps in the manual but still having problems. Dispatch Tech.	4:16:19 PM	FT arrived and found that the equipment was corrected. The EC directed the INSP to power cycle the EDGE, then instructed them how to activate an audio ballot. This worked. Issue resolved. Voting continues.		
	4:06:07 PM Technician Contacted: FT Romeo contacted. ETA 15 min.				
	4:12:19 PM Technician Contacted: FT arrived and found that the equipment was corrected. The EC directed the INS resolved. Voting continues.	SP to power cycle the	EDGE, then instructed them how to activate an audio ballot. This worked. Issue		
Pct 9128	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:32:36 AM Insight Operations: INSP already did troubleshooting. Still not working, said paper all messed up.	7:06:51 AM	FT Jennifer corrected printer isssue after checking the paper roll. FT verified issue not present anymore. Issue resolved. Voting Continues.		
	6:49:07 AM Technician Contacted: FT Jennifer contacted. ETA 20 min.				
	7:04:10 AM Technician Contacted: FT Jennifer arrived and is troubleshooting equipment.				
	7:05:44 AM Technician Contacted: FT Jennifer corrected printer isssue after checking the paper roll. FT verified issue not present anymore. Issue resolved. Voting Continues.				
	6:31:52 PM Insight Ballot Jam: Ballot Jam. Ballot got stuck half way, most of it sticking out of the bottom.	6:36:41 PM	PW removed the ballot, but it ripped. Ballot was placed in the Aux bin. Replaced insight.		
	6:34:06 PM < Other: See Comments >: FT was visiting polling place; and pollworker made them aware of ballot jam.				
	6:35:07 PM Technician Contacted: FT Romeo authorized to replace Insight per Lead Tech Pat. Ripped Ballot placed	d in Aux Bin. Issue c	prected. Voting Resumes.		
Pct 9131	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:53:55 AM Other Soft Supplies: INSP calle and stated that they have the Kiosk stand but doesn't have the Ballot Facsmile that goes inside of the pocket.	8:17:54 AM	FED delivered equipment. Voting Continued.		
	8:17:32 AM FED Contacted: FED delivered equipment. Voting Continued.				
Pct 9132	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:53:16 PM Insight Operations: Insp called, Insight tabulator not accepting all ballots, and not bec of messages due to overvoted rank etc, some it takes, some it does not. Insp is utilizing aux bin. Send tech. Voting continues.	7:37:34 PM	FT did not witness any ballot issues. Issue resolved. Voting Continues.		
	7:04:01 PM Technician Contacted: FT Willow contacted. ETA 15 min.				
	7:15:33 PM Technician Contacted: FT arrived and is troubleshooting equipment.				
	7:27:00 PM Technician Contacted: FT did not observe any issues when she arrived. Ballots were being accepted. He	FT will stay for anothe	er 10 minutes for more obserrvation.		
	7:37:05 PM Technician Contacted: FT did not witness any ballot issues. Issue resolved. Voting Continues.				
Pct 9133	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:00:34 AM Pollworker Issue: PW reports roster is coming undone. Please send FED to assess.	10:57:16 AM	FED assisted with roster. Voting Continues.		
	10:10:24 AM FED Contacted: FED enroute to assist. ETA 10 mins				
	10:56:11 AM FED Contacted: FED assisted with roster. Voting Continues.				
Pct 9134	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:07:58 AM Not Open / Locked: INSP and PW already at the PP. PP is locked. INSP has the ballots but not the other supplies. Also said one of the clerks can't attend and if possible, to dispatch another PW.	6:20:57 AM	PP open		
	6:57:43 PM < Other: See Comments >: Inspector contacted. PP is open.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 43 of 62

	7:21:59 AM Pollworker Issue: PW requests another Clerk to assist. Send Fed to assess	10:12:33 AM	FED says no additional PWs are availiable. Voting Continues.
	7:27:55 AM FED Contacted: En route to assess PP. ETA 25 minutes.		
	8:11:37 AM FED Contacted: FED is 1 stop away, ETA 10 mins.		
	8:49:43 AM FED Contacted: FED surveying territory for any poll workers that could be moved.		
	10:08:44 AM FED Contacted: FED says no additional PWs are available. Voting Continues.		
	9:49:56 AM Insight Operations: insight machine has stopped taking ballots, no error msg displayed. Opened Aux bin, voting continues.	9:55:18 AM	Troubleshooted issue problem solved, pw will feed ballots from aux bin
	9:54:35 AM Pollworker Contacted: Troubleshooted issue problem solved, pw will feed ballots from aux bin		
	11:09:16 AM Other Soft Supplies: INSP called and requested more pens to mark the ballot.	12:01:13 PM	FED delivered pens to PP. Voting Continues
	11:17:08 AM FED Contacted: FED enroute to PP. Will deliver pens in the next 20 mins.		
	12:00:10 PM FED Contacted: FED delivered pens to PP. Voting Continues		
	6:12:26 PM Lights: Light inside vooting booth is burned out. Please dispatch new light. Voting continues.	6:45:58 PM	FED cofirmed delivery of voting booth. Voting Continues
	6:24:44 PM < Other: See Comments >: DST dispatched to deliver new booth with a light. We do not have just light be	ulbs so we will switch	out the booth.
	6:45:31 PM FED Contacted: FED cofirmed delivery of voting booth. Voting Continues		
	7:02:10 PM < Other: See Comments >: Booth dropped off.		
	6:13:10 PM Pollworker Issue: Please have FED assess situation at this PP. Voting is continuing.	6:25:14 PM	FED talked to INSP and reviewed closing procedures. Voting Continues
	6:24:40 PM FED Contacted: FED talked to INSP and reviewed closing procedures. Voting Continues		
4.0125	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
9135	init. Can Time Troben Comments	Time Resolved	
19135	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues.		FED assisted INSP. Voting Continues
19135			
t 9135	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues.		
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins	8:40:35 AM	
9135	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues	8:40:35 AM Time Resolved	FED assisted INSP. Voting Continues
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues Init. Call Time Problem Comments	8:40:35 AM Time Resolved 7:23:01 AM	FED assisted INSP. Voting Continues Resolution Comment
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues Init. Call Time Problem Comments 6:20:44 AM Dispatch Inspector: FED reported INSP will not be arriving due to injury.	8:40:35 AM Time Resolved 7:23:01 AM	FED assisted INSP. Voting Continues Resolution Comment
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues Init. Call Time Problem Comments 6:20:44 AM Dispatch Inspector: FED reported INSP will not be arriving due to injury. 6:32:56 AM < Other: See Comments >: Do not dispatch until FED has confirmed there is no inspector, replaced inspector.	8:40:35 AM Time Resolved 7:23:01 AM	FED assisted INSP. Voting Continues Resolution Comment
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues Init. Call Time Problem Comments 6:20:44 AM Dispatch Inspector: FED reported INSP will not be arriving due to injury. 6:32:56 AM < Other: See Comments >: Do not dispatch until FED has confirmed there is no inspector, replaced inspectors of the confirmation from FED. ETA 5 mins.	8:40:35 AM Time Resolved 7:23:01 AM	FED assisted INSP. Voting Continues Resolution Comment
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues Init. Call Time Problem Comments 6:20:44 AM Dispatch Inspector: FED reported INSP will not be arriving due to injury. 6:32:56 AM < Other: See Comments >: Do not dispatch until FED has confirmed there is no inspector, replaced inspector. FED contacted: Waiting for confirmation from FED. ETA 5 mins. 6:53:24 AM FED Contacted: FED confirms that INSP has not arrived.	8:40:35 AM Time Resolved 7:23:01 AM Dispersion of the properties	FED assisted INSP. Voting Continues Resolution Comment
	7:36:43 AM Pollworker Issue: Cards in Aux bin. Send FED to reinsert cards in the insight tabulator. Voting Continues. 8:09:38 AM FED Contacted: FED enroute to assist. ETA 5 mins 8:39:36 AM FED Contacted: FED assisted INSP. Voting Continues Init. Call Time Problem Comments 6:20:44 AM Dispatch Inspector: FED reported INSP will not be arriving due to injury. 6:32:56 AM < Other: See Comments >: Do not dispatch until FED has confirmed there is no inspector, replaced inspectors. 6:45:00 AM FED Contacted: Waiting for confirmation from FED. ETA 5 mins. 6:53:24 AM FED Contacted: FED confirms that INSP has not arrived. 7:22:05 AM Pollworker Contacted: Called INSP, confirmed she is onsite with 2 clerks. Voting Continues	8:40:35 AM Time Resolved 7:23:01 AM Dispersion of the properties	Resolution Comment Called INSP, confirmed she is onsite with 2 clerks. Voting Continues

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 44 of 62

Pct 9142	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:40:35 AM Other: Inspector requesting two additional orange cones and plastic laminated signs with directions, staing Poll this way because of poll site identification need. Supervisor for SFUSD told inspector that pct usually has more signs. Dispatch, not urgent.		voting contiunes.		
	8:15:29 AM < Other: See Comments >: DST dispatched to deliver 2 cone and top signs to PCT. ETA unknown, msg	left on DST phone.			
	8:41:07 AM < Other: See Comments >: DST finishing up at another site will deliver cones after.				
	9:14:06 AM < Other: See Comments >: DST will deliver and call when complete				
	9:20:28 AM < Other: See Comments >:				
	9:53:56 AM < Other: See Comments >: DST has delivered cones. Voting continues				
Pct 9144	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:18:46 AM Roster: Inspector reporting that pages 62 & 63 are missing from the roster. He has checked his Inspector folder and he cannot find them. I advised him to continue looking for them (may have fallen out in pct. Disptach FED. Voting continues.	9:32:44 AM	He found it		
Pct 9147	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:34:40 AM Insight Operations: Insight reads "invalid pack." Directed PW to open aux bin to continue voting at 7AM.	7:03:01 AM	FT unplugged and plugged in the insight. FT verified issue not present. Issue resolved. Voting Continues.		
	6:43:16 AM Technician Contacted: FT Romeo contacted. ETA 20 min.				
	6:56:51 AM Technician Contacted: FT arrived and is troubleshooting equipment.				
	6:59:42 AM Technician Contacted: FT unplugged and plugged in the insight. FT verified issue not present. Issue res	solved. Voting Contin	nues.		
Pct 9149	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:29:18 AM : Had to vote using an AUX bin. Send FED to reinsert Cards into the tabulator. Voting Continues.				
Pct 9152	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:02:30 AM Not Open / Locked: INSP already in the PP, not opened.	6:32:05 AM	resolved		
	6:23:31 AM < Other: See Comments >: spoke to Jennifer. Said door all the way on right is unlocked.				
	6:23:34 AM Pollworker Contacted: PW says door is locked				
	6:23:43 AM < Other: See Comments >: Jennifer says she will send someone ASAP and call back with contact info				
	6:31:53 AM < Other: See Comments >: insp confirms they're in. setup continues				
Pct 9202	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:04:50 PM Insight Operations: PW reports Insight intermitantly shut down; please have FED assess. Voting continues.	2:34:13 PM	FT Andy said bins not shut all the way. Closed doors and voting continues.		
	2:10:59 PM FED Contacted: FED ETA 20-30 min; pls dispatch FED				
	2:22:03 PM Technician Contacted: FT Andy McCasland is enroute. ETA 15 min.				
	2:33:31 PM Technician Contacted: FT Andy said bins not shut all the way. Closed doors and voting continues.				
Pct 9204	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:42:29 AM Edge Operations: PW reports that Edge screen is fading and hard to see. Voting continues.	9:33:57 AM	FED troublshooted the machine and issue was resolved. Voting Continues.		
	8:54:28 AM FED Contacted: FED will contact PP to assist with edge machine. ETA 10 minutes.				
	9:33:31 AM FED Contacted: FED troublshooted the machine and issue was resolved. Voting Continues.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 45 of 62

	8:43:17 AM Pollworker Issue: INSP called to say she is going on a break and will be back in an hour. It is still before 9AM. Please send FED to assess.	9:33:12 AM	FED resolved the issue. Voting Continues.		
	8:56:34 AM FED Contacted: FED resolved the issue. Voting Continues.				
	9:32:26 AM FED Contacted: FED resolved the issue. Voting Continues.				
Pct 9207	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:57:19 PM Pollworker Issue: PW was unsure regarding provisional ballot procedures. Please have FED verify these procedures are being followed. Voting continues.	3:03:55 PM	INSP reminded of PV procedures. Voting Continues.		
	3:03:01 PM Pollworker Contacted: INSP reminded of PV procedures. Voting Continues.				
Pct 9208	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:10:04 AM Edge Printer Paper Low:	9:19:01 AM	FT powercycled the EDGE and checked data cable connection. FT verified that the error was not present. Issue Resolved. Voting Continues.		
	7:47:24 AM Pollworker Contacted: Called INSP and walked through troubleshooting. INSP will call back to cofirm that	t error message is re	solved.		
	8:14:53 AM Pollworker Contacted: Called INSP and error message was still there. Please send tech to assist.				
	8:57:22 AM Technician Contacted: FT Daniel cotnacted. ETA 15 min.				
	9:16:47 AM Technician Contacted: FT arrived and is troubleshooting equipment.				
	9:17:48 AM Technician Contacted: FT powercycled the EDGE and checked data cable connection. FT verified that t	he error was not pres	sent. Issue Resolved. Voting Continues.		
Pct 9209	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:11:22 AM Other Voting Equipment: Card Activator cards missingINSP has found all other edge equipment but cannot find cards for edge machine. INSP said he would notify us if he could find cards.	7:21:46 AM	Found cards.		
Pet 9211	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:26:52 AM Lights: pw said 2 voting booths lights are out but the room is well lit,	7:51:30 AM			
	7:48:00 AM < Other: See Comments >: DST contacted. Informed that booth lights may need repair when they visit la	ter today, there is stil	l a lot of light there.		
Pct 9213	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:30:29 AM Poll Signs: Ballot Information Sign, Korean Translation for the Info Kiosk needed.	8:39:32 AM	pw confirmed they have ballot info sign		
	6:42:22 AM FED Contacted: FED contacted to drop off ball info sign, ETA 3 mins, voting will begin at 7am				
	8:39:04 AM Pollworker Contacted: pw confirmed they have ballot info sign				
Pct 9215	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:19:02 AM Poll Signs: Large Polling Place Vote Here Sign with Precinct number didn't arrive. Send ASAP. Voting continues.	10:12:02 AM	FED delivered the sign. Voting Continues.		
	7:31:44 AM FED Contacted: FED enroute to deliver sign. ETA 15 mins.				
	7:51:52 AM FED Contacted: FED has one stop then can deliver the sign.				
	10:11:38 AM FED Contacted: FED delivered the sign. Voting Continues.				
Pct 9216	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:54:21 AM Insight Operations: FED requests assistance from a field tech as Insight Machine override is not working.	8:39:16 AM	FT spoke with PW to hold down the 3 key to override. FT verified that this was working Issue resolved. Voting continues.		
	8:06:36 AM Technician Contacted: FT Daniel contacted. ETA 15 min.				
	8:37:17 AM Technician Contacted: FT arrived and was troubleshooting equipment.				

Pct 9218	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:51:38 AM Other Soft Supplies: Ballot Information Sign missing. Voting continues	9:04:00 AM	INSP found Ballot Information Sign. No need for FED to dispatch sign.			
	8:06:50 AM FED Contacted: FED contacted, will drop off sign, ETA 5 mins					
	8:41:30 AM < Other: See Comments >: FED still has not arrived with Ballot Information Sign. Advised INSP to try ar	d find sign but still ha	s not found it.			
	8:44:44 AM < Other: See Comments >: INSP found Ballot Information Sign. No need for FED to dispatch sign.					
	8:45:02 AM FED Contacted: FED contacted, ETA 10 mins, voting cont.					
Pct 9222	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:40:22 AM Pollworker Issue: Please have FED review procedures pertaining to returned Insight ballots with PW. Voting continues.	11:54:20 AM	FED verified procedures were followed. Voting Continues			
	10:43:35 AM FED Contacted: FED enroute to review procedures. ETA 10 mins.					
	11:51:47 AM FED Contacted: FED verified procedures were followed. Voting Continues					
Pct 9223	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:35:48 PM Edge Card Activator Operations: During routine rounds, FT notified by PW the card activator had a blank screen. When card was inserted, it could not be rejected.		FT turned card activator off/on multiple times, and verified it was getting power. EC, Pat, authorized replacement.			
	6:40:40 PM Technician Contacted: FT verified the display was not working. Power cycled multiple times and verified	d it was getting power	Ok to replace per Lead Tech Pat. Issue Rsolved. Voting Continues.			
Pct 9224	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	8:33:13 AM Campaign Sign Within 100 Feet: CS will contact campaign; consider dispatching FED	9:20:09 AM	FED arrived at PP and electioneers have left, voting cont.			
	8:35:11 AM FED Contacted: FED contacted, will assess situation, ETA 5 mins, voting cont.					
	9:19:50 AM FED Contacted: FED arrived at PP and electioneers have left, voting cont.					
Pct 9228	THE CHIEF PART OF THE CONTRACT	T. D. 1	Deceletion Comment			
1 (1)220	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
1 (1)220	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech.		FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues.			
101 7226			FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not			
1 (1 7226	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment.	7:08:28 AM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues.			
111 7226	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min.	7:08:28 AM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues.			
100 7220	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment.	7:08:28 AM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues.			
100 7220	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min.	7:08:28 AM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. Sue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no			
100 7220	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified. 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment.	7:08:28 AM I issue not present. Is 10:20:02 AM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. ESUE resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues.			
1017220	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min.	7:08:28 AM I issue not present. Is 10:20:02 AM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. State resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues.			
Pct 9231	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified. 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment.	7:08:28 AM I issue not present. Is 10:20:02 AM issue no longer prese	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. State resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues.			
	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment. 10:18:30 AM Technician Contacted: FT reseated the printer but also had to tap the printer on its rail side. FT verified	7:08:28 AM lissue not present. Is 10:20:02 AM issue no longer prese Time Resolved	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues. ent. Issue resolved. Voting continues.			
	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment. 10:18:30 AM Technician Contacted: FT reseated the printer but also had to tap the printer on its rail side. FT verified Init. Call Time Problem Comments	7:08:28 AM lissue not present. Is 10:20:02 AM issue no longer prese Time Resolved	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues. ent. Issue resolved. Voting continues. Resolution Comment			
	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment. 10:18:30 AM Technician Contacted: FT reseated the printer but also had to tap the printer on its rail side. FT verified Init. Call Time Problem Comments 1:47:50 PM Poll Signs: Voter said that there is no/limited signage outside polling place and it is unidentifiable to votesr. 2:11:34 PM FED Contacted: advsd FED, ETA probably 30-40 milinutes due to other issues 3:58:08 PM Insight Operations: ballots are able to be processes, but very slow. Not sure what the issue maybe. Cards are excepted after a while of waiting by the voter.	7:08:28 AM I issue not present. Is 10:20:02 AM issue no longer prese Time Resolved 2:15:28 PM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues. ent. Issue resolved. Voting continues. Resolution Comment			
	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment. 10:18:30 AM Technician Contacted: FT reseated the printer but also had to tap the printer on its rail side. FT verified Init. Call Time Problem Comments 1:47:50 PM Poll Signs: Voter said that there is no/limited signage outside polling place and it is unidentifiable to votesr. 2:11:34 PM FED Contacted: advsd FED, ETA probably 30-40 milinutes due to other issues 3:58:08 PM Insight Operations: ballots are able to be processes, but very slow. Not sure what the issue maybe. Cards are excepted after a while of waiting by the voter.	7:08:28 AM I issue not present. Is 10:20:02 AM issue no longer prese Time Resolved 2:15:28 PM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues. Resolution Comment DST contacted. Photos uploaded. Lots of signage present. Voting continues! FT verified issue not present after voter submitted ballot. Issue resolved. Voting			
	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment. 10:18:30 AM Technician Contacted: FT reseated the printer but also had to tap the printer on its rail side. FT verified Init. Call Time Problem Comments 1:47:50 PM Poll Signs: Voter said that there is no/limited signage outside polling place and it is unidentifiable to votesr. 2:11:34 PM FED Contacted: advsd FED, ETA probably 30-40 miinutes due to other issues 3:58:08 PM Insight Operations: ballots are able to be processes, but very slow. Not sure what the issue maybe. Cards are excepted after a while of waiting by the voter. 4:04:09 PM Technician Contacted: FT Andy contacted. ETA 15 min. 4:18:58 PM Technician Contacted: FT arrived and is troubleshooting equipment.	7:08:28 AM I issue not present. Is 10:20:02 AM issue no longer prese Time Resolved 2:15:28 PM 4:36:44 PM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues. Resolution Comment DST contacted. Photos uploaded. Lots of signage present. Voting continues! FT verified issue not present after voter submitted ballot. Issue resolved. Voting continues.			
	6:37:57 AM Insight Operations: INSP reports message on Insight, Call Tech, Invalid Tack. Please dispatch Tech. 6:46:52 AM Technician Contacted: FT Andy contacted. ETA 15 min. 7:04:37 AM Technician Contacted: FT arrived and is troubleshooting equipment. 7:07:30 AM Technician Contacted: FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified 9:15:26 AM Edge Printer Paper Low: Backup FED reports Edge printer running low on paper. 9:34:03 AM Technician Contacted: FT Andy contacted. ETA 15 min. 9:50:24 AM Technician Contacted: FT arrived and is troubleshooting equipment. 10:18:30 AM Technician Contacted: FT reseated the printer but also had to tap the printer on its rail side. FT verified Init. Call Time Problem Comments 1:47:50 PM Poll Signs: Voter said that there is no/limited signage outside polling place and it is unidentifiable to votesr. 2:11:34 PM FED Contacted: advsd FED, ETA probably 30-40 milinutes due to other issues 3:58:08 PM Insight Operations: ballots are able to be processes, but very slow. Not sure what the issue maybe. Cards are excepted after a while of waiting by the voter.	7:08:28 AM I issue not present. Is 10:20:02 AM issue no longer prese Time Resolved 2:15:28 PM 4:36:44 PM	FT verified issue. FT had INSP unseal and reseat the Memory pack. FT verified issue not present. Issue resolved. Voting continues. FT reseated the printer but also had to tap the printer on its rail side. FT verified issue no longer present. Issue resolved. Voting continues. Resolution Comment DST contacted. Photos uploaded. Lots of signage present. Voting continues! FT verified issue not present after voter submitted ballot. Issue resolved. Voting continues.			

Incident Reporting Infomration System (IRIS)

Wednesday, June 6, 2018

Page 47 of 62

Pct 9232	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	9:39:31 AM Edge Operations: INSP said the black button cover for "Activate" was glued on and it's now broken. FED advised INSP to call just to have it noted.	10:07:38 AM	Advised INSP to place cover in INSP folder. Voting Continues.
	10:06:50 AM Pollworker Contacted: Advised INSP to place cover in INSP folder. Voting Continues.		
	7:49:42 PM Insight Operations: INSP reports that insight machine is not working. FED is working to troubleshoot but would like a tech to be dispatched to assist.	8:25:10 PM	FT power cycled the Insight. There is no voter and the pintout shows that the polls are closed. Had FT let INSP know to continue closing proceedures on Insight. FT is remaing on hand for further issues. Issue resolved.
	7:53:33 PM Technician Contacted: FT Andy contacted. ETA 15 min.		
	7:57:12 PM FED Contacted: FED reports message displayed is "hello". Tech is needed to assist.		
	8:00:36 PM Technician Contacted: FT contacted. Revised ETA of approximately 2 min.		
	8:05:46 PM Technician Contacted: FT contacted and is still looking for parking, but in the area.		
	8:12:10 PM Technician Contacted: FT arrived and will troubleshoot equipment.		
	8:20:28 PM Technician Contacted: FT power cycled the Insight. There is no voter and the pintout shows that the pol for further issues. Issue resolved.	ls are closed. Had Fī	Tlet INSP know to continue closing proceedures on Insight. FT is remaing on hand
Pct 9234	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:02:35 AM Other Polling Place Issues: cant locate voting machines tables or chairs and other supplies, only has voting booths,	6:26:55 AM	equip located. Setting up now!
	6:26:42 AM Pollworker Contacted: equip located. Setting up now!		
Pct 9235	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:12:39 AM Edge Printer Operations: INSP and FED report edge printer data cord as broken and make the printer unusable. Please send a replacement.	11:38:56 AM	FT arrived and found that the printer pin was bent. FT was able to bend the pin back to correct. FT verified that the printer is working. Issue resolved. Voting contiues.
	11:18:41 AM Technician Contacted: FT Andy contaced. ETA 15 min.		
	11:37:57 AM Technician Contacted: FT arrived and found that the printer pin was bent. FT was able to bend the pin b	ack to correct. FT ve	erified that the printer is working. Issue resolved. Voting contiues.
Pct 9241			
	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	Init. Call Time Problem Comments 7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working.		FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues.
	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and		FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue
	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working.		FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue
	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement.	8:18:39 AM	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues.
	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min.	8:18:39 AM	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues.
Pct 9242	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement.	8:18:39 AM	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues.
Pct 9242	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement. 8:17:36 AM Technician Contacted: FT verified issue resolved before she arrived. FED opened top bin and corrected.	8:18:39 AM I. Issue resolved. Voi Time Resolved	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues.
Pct 9242	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement. 8:17:36 AM Technician Contacted: FT verified issue resolved before she arrived. FED opened top bin and corrected Init. Call Time Problem Comments 8:16:28 AM Electioneering / Observers: Be advised Prop E was w/in 100 feet of PP but has now moved to over 100 feet.	8:18:39 AM I. Issue resolved. Voi Time Resolved	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues. tinc continues. Resolution Comment
Pct 9242	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement. 8:17:36 AM Technician Contacted: FT verified issue resolved before she arrived. FED opened top bin and corrected Init. Call Time Problem Comments 8:16:28 AM Electioneering / Observers: Be advised Prop E was w/in 100 feet of PP but has now moved to over 100 feet. PW reported that voter yelled at person holding sign. Send FED to assess.	8:18:39 AM I. Issue resolved. Voi Time Resolved	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues. tinc continues. Resolution Comment
Pct 9242	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement. 8:17:36 AM Technician Contacted: FT verified issue resolved before she arrived. FED opened top bin and corrected Init. Call Time Problem Comments 8:16:28 AM Electioneering / Observers: Be advised Prop E was w/in 100 feet of PP but has now moved to over 100 feet. PW reported that voter yelled at person holding sign. Send FED to assess. 8:30:00 AM FED Contacted: FED contacted and will assess situation, ETA 5 mins, voting cont	8:18:39 AM I. Issue resolved. Voi Time Resolved 8:56:53 AM	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votinc continues. tinc continues. Resolution Comment
Pct 9242	7:48:17 AM Insight Operations: Inspector says that Insight Machine will not process ballots. Edge machine is working and voting is continuing using the AUX bin. Dispatch Tech. Walked him thru procedures but still not working. 7:51:42 AM FED Contacted: FED contacted is at PP and troubleshooting insight, voting using aux bin, voting cont 7:59:14 AM Technician Contacted: FT Melissa contacted. ETA 15 min. 8:17:08 AM Technician Contacted: FT arrived and is troubleshooting equipement. 8:17:36 AM Technician Contacted: FT verified issue resolved before she arrived. FED opened top bin and corrected int. Call Time Problem Comments 8:16:28 AM Electioneering / Observers: Be advised Prop E was w/in 100 feet of PP but has now moved to over 100 feet. PW reported that voter yelled at person holding sign. Send FED to assess. 8:30:00 AM FED Contacted: FED contacted and will assess situation, ETA 5 mins, voting cont 8:56:56 AM FED Contacted: FED is at PP and electioneer have left, voting cont. 8:18:00 AM Pollworker Issue: PW reported that Prop E electioneer was within 100 feet but has now moved on. PW reports	8:18:39 AM I. Issue resolved. Voi Time Resolved 8:56:53 AM	FT verified issue resolved before she arrived. FED opened top bin and corrected. Issue resolved. Votine continues. tinc continues. Resolution Comment FED is at PP and electioneer have left, voting cont.

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 48 of 62

Pct 9243	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:05:01 AM Not Open / Locked:	6:18:04 AM	PP open	
	6:06:44 AM FED Contacted: Called Fed about PP, ETA 2 mins			
	6:17:57 AM < Other: See Comments >: Custodian contacted. Says PP was opened by the time of the call.			
	7:11:49 AM Other Polling Place Issues: Dispatch FED to assist	8:39:23 AM	FED assessed situation, everything running smoothly, voting con	
	7:44:29 AM FED Contacted: FED contacted, will go assist pct, ETA 5 mins, voting cont			
	8:38:54 AM FED Contacted: FED assessed situation, everything running smoothly, voting cont.			
Pct 9251	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:11:35 AM Not Open / Locked: Polling place locked. Dispatch FED to assist.	7:32:54 AM	Open.	
	6:26:05 AM < Other: See Comments >: spoke to Matt who was to open. Seta did not tell him he was opening and he	is an hour away. HE	is trying to call someone who lives closer. Will call back with more info.	
	6:31:12 AM < Other: See Comments >: PPO's designated opener did not show. PPO is working to find someone else	e to open. Be on notic	ce for Emergency voting.	
	6:34:45 AM < Other: See Comments >: matt having trouble dfinding someone close. PWs are being called to prep for			
	6:37:14 AM FED Contacted: FED enroute to setup emergency voting. ETA 5 mins.	0 , 0		
	6:37:32 AM < Other: See Comments >: insp directed to prpare for emergency voting and to call FED for assistnced			
	6:46:37 AM FED Contacted: FED assisted with setup for emergency voting and PP is setup.			
	6:48:41 AM < Other: See Comments >: Seta (PPO) contacted to loop PPO into possible solution getting the site ope	ned ASAP		
	7:00:35 AM < Other: See Comments >: Matt has contacted Seta who is unable to come in. Matt has identified a friend who could potentially open and is 5 minutes from church, but that friend is not answering the phone			
		nd who could potentia	nily open and is 5 minutes from church, but that mend is not answering the phone	
	yet. He will keep trying.	·	uny open and is 5 minutes from church, but that mend is not answering the phone	
		·	uny open and is 5 minutes from church, but that mend is not answering the phone	
	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this	·	any open and is 5 minutes from church, but that mend is not answering the phone	
	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open.	·	any open and is 5 minutes from church, but that mend is not answering the phone	
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP	point.	Resolution Comment	
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened!	point.		
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments	point.		
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures-	Time Resolved		
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues	Time Resolved	Resolution Comment	
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it.	Time Resolved 8:09:51 AM	Resolution Comment Inspector indicated Edge is working FED visited PP and sign is clearly marked and visable from every angle, Insp also came	
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it. Not sure whether voting continues. Can not make contact with inspector.	Time Resolved 8:09:51 AM	Resolution Comment Inspector indicated Edge is working	
Pct 9254	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it. Not sure whether voting continues. Can not make contact with inspector. 6:24:34 PM FED Contacted: FED contacted, will assess situation and place sign clearly, ETA 5 mins, voting cont.	Time Resolved 8:09:51 AM 6:36:46 PM	Resolution Comment Inspector indicated Edge is working FED visited PP and sign is clearly marked and visable from every angle, Insp also came outside to confirm visability, Voting cont.	
	yet. He will keep trying. 7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it. Not sure whether voting continues. Can not make contact with inspector. 6:24:34 PM FED Contacted: FED contacted, will assess situation and place sign clearly, ETA 5 mins, voting cont. 6:33:42 PM FED Contacted: FED visited PP and sign is clearly marked and visable from every angle, Insp also came	8:09:51 AM 6:36:46 PM	Resolution Comment Inspector indicated Edge is working FED visited PP and sign is clearly marked and visable from every angle, Insp also came outside to confirm visability, Voting cont.	
Pct 9254 Pct 9258	7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it. Not sure whether voting continues. Can not make contact with inspector. 6:24:34 PM FED Contacted: FED contacted, will assess situation and place sign clearly, ETA 5 mins, voting cont. 6:33:42 PM FED Contacted: FED visited PP and sign is clearly marked and visable from every angle, Insp also came Init. Call Time Problem Comments	8:09:51 AM 6:36:46 PM	Resolution Comment Inspector indicated Edge is working FED visited PP and sign is clearly marked and visable from every angle, Insp also came outside to confirm visability, Voting cont.	
	7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it. Not sure whether voting continues. Can not make contact with inspector. 6:24:34 PM FED Contacted: FED contacted, will assess situation and place sign clearly, ETA 5 mins, voting cont. 6:33:42 PM FED Contacted: FED visited PP and sign is clearly marked and visable from every angle, Insp also came Init. Call Time Problem Comments 3:37:36 PM Edge Operations: Insp call, was out on break n voter req Edge machine, only voted half way thru n left w/o completing. Adv Insp to push "next" button til ballot is complete w/a clerk witnessing. This did not work, keeps	8:09:51 AM 6:36:46 PM e outside to confirm v Time Resolved	Resolution Comment Inspector indicated Edge is working FED visited PP and sign is clearly marked and visable from every angle, Insp also came outside to confirm visability, Voting cont.	
	7:19:20 AM < Other: See Comments >: FED Ellen confirms emergency voting is happening. Site not unlocked at this 7:24:01 AM < Other: See Comments >: Set is on way she said it would be 2 mins. To arrival to open. 7:26:11 AM < Other: See Comments >: Matt reports someone is en route to open PP 7:32:39 AM < Other: See Comments >: PPO arrived and opened! Init. Call Time Problem Comments 7:36:17 AM : dispatch FED to review Insight. Voting continues. 7:38:26 AM : send fed to review edge set up procedures- 7:40:33 AM Other: send fed to review edge procedures- voting continues 7:45:02 AM FED Contacted: FED contacted, will assist with edge, ETA 15 mins, voting cont. 6:22:14 PM Pollworker Issue: Please have FED make sure the entry is clearly marked. Voters are having trouble finding it. Not sure whether voting continues. Can not make contact with inspector. 6:24:34 PM FED Contacted: FED contacted, will assess situation and place sign clearly, ETA 5 mins, voting cont. 6:33:42 PM FED Contacted: FED visited PP and sign is clearly marked and visable from every angle, Insp also came Init. Call Time Problem Comments 3:37:36 PM Edge Operations: Insp call,was out on break n voter req Edge machine,only voted half way thru n left w/o	8:09:51 AM 6:36:46 PM e outside to confirm v Time Resolved	Resolution Comment Inspector indicated Edge is working FED visited PP and sign is clearly marked and visable from every angle, Insp also came outside to confirm visability, Voting cont. Resolution Comment FT found that he voter did not complete the ballot. INSP pressed to complete. Issue	

Pct 9402	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	12:03:06 PM Insight Tape: Insp reports Insight tape keeps wrinkling up, walked Insp through troubleshooting steps and that did not resolve issue. Dispatch tech. Voting continues using aux bin.	12:40:26 PM	FT Richard reported the paper was wrinkled and wrappred around roller. FT fixed paper rollissue resolved. Voting continues.
	12:19:22 PM Technician Contacted: FT Richard contacted. ETA 15 min.		
	12:39:46 PM Technician Contacted: FT Richard reported the paper was wrinkled and wrappred around roller. FT fixed	d paper rollissue res	solved. Voting continues.
Pct 9405	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:59:07 PM Insight Operations: Voting evontinues, AUX voting taking place. INS needs Insight machine looked at/replaced to help with the increase of voters.	7:20:36 PM	Comments FT Richard says there is no problem, Insight is working fine. He will stay for a bit to make sure there are no issues. Voting is continued.
	7:05:57 PM Technician Contacted: FT Richard is on the way. ETA 10-15 min.		
	7:18:32 PM Technician Contacted: FT Richard says there is no problem, Insight is working fine. He will stay for a bit	to make sure there a	are no issues. Voting is continued.
Pct 9406	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:54:00 AM Edge Seals: Blue Transport Bag - White Seal is Broken; The Machine at polling place needs to be Replaced. Per Director, found broken white seal on floor when pollworker arrived.	7:01:35 AM	
	7:44:12 AM Other Polling Place Issues: INSP requests for FED to assess situation at PP when available	8:37:40 AM	FED confirms that PP is all good. Voting continues.
	8:26:37 AM FED Contacted: FED is on the way to access situation,. ETA 5 min		
	8:37:09 AM FED Contacted: FED confirms that PP is all good. Voting continues.		
Pct 9408	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:08:39 AM Other Soft Supplies: missing city hall location cards	9:11:18 AM	FED has dropped off the city hall cards. Voting continues.
	7:37:32 AM FED Contacted: FED will deliver. ETA 25 min. Voting continues.		
	8:36:28 AM FED Contacted: FED has located cards and will drop off. ETA 30 min		
	9:10:55 AM FED Contacted: FED has dropped off the city hall cards. Voting continues.		
Pct 9411	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:09:30 AM Dispatch Clerk: Insp not able to contact 2nd clerk, needs 1 more only has 1 now. PP up and both voting machines running. Dispatch clerk. Voting continues.	8:18:14 AM	FED reports both clerks are now there.
	8:14:51 AM FED Contacted: FED reports both clerks are now there.		
Pct 9417	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:15:01 AM Dispatch Clerk: Missing Both clerksconfirmed that one will not be arriving. She spoke with FED yesterday and said he would arrive between 6-7am.	7:13:18 AM	
	6:26:12 AM FED Contacted: Spoke with FED; clerk dispatch in progress. Will contact FED when we have an ETA for	r new pws.	
	6:51:33 AM Driver Dispatched: 2 clerks dispatched. ETA 10 mins.		
	7:13:05 AM Driver Dispatched: 2 clerks arrived.		
	2:49:38 PM Pollworker Issue: INSP said Clerk would be leaving by 5pm. Please dispatch someone to help her with closing.	5:04:48 PM	Clerk will stay until 8, when replacement will take over for closing.
	2:58:17 PM FED Contacted: Left VM for FED. We cannot dispatch at this time, will request shift within territory if posi-	sible.	
		sible.	

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 50 of 62

Pct 9419	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:37:17 AM Pollworker Issue: Please send FED to verify that Edge is functional.	8:25:06 AM	INSP reports the machine is now functional.		
	8:00:03 AM FED Contacted: Left VM for FED. Will check in again 10 min.				
	8:24:52 AM FED Contacted: INSP reports the machine is now functional.				
Pct 9421	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:17:09 AM Roster: PW is missing pages 63 and 64 of the roster. Voting continues using provisional envelopes for effected voters.	10:21:16 AM			
	10:21:38 AM FED Contacted: FED is on the way to deliver replacement. ETA 10 min,				
	10:21:42 AM No Action Need: Pollworker found missing roster pages.				
	1:04:26 PM Other Soft Supplies: Insp called and mentioned that the copy of the roster, in which was out side was blew away because of the wind. Needs copy of Roster to be posted outside of the PCT.	2:17:23 PM	FED delivered replacement street index. Voting continues.		
	1:09:13 PM < Other: See Comments >: incorrectly described; sounds like street index is needed, not the roster				
	1:14:03 PM FED Contacted: FED is headed over there with replacement. EDT 10 min. Voting continues.				
	2:16:46 PM FED Contacted: FED delivered replacement street index. Voting continues.				
Pct 9422	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:45:10 AM Pollworker Issue: Send FED when convenient to support PW.	7:26:41 AM	Fed confirms that voting is happening and he has used the ext. cords to get power to machines.		
	6:50:07 AM FED Contacted: FED is going to the PCT. ETA about 10 min. Opening will happen at 7am				
	7:11:31 AM FED Contacted: FED arrived to PCT. Electricity is off and voters are voting via the AUX bin. Maintenance comes at 7:30am. FED is looking for ext cords to where electricity is on.				
	7:25:00 AM FED Contacted: Fed confirms that voting is happening and he has used the ext. cords to get power to m	achines.			
Pct 9423	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:09:47 PM Other Polling Place Issues: Center needs to be locked up but INSP does not have key. K unlocked it in the				
	morning can he be located ASAP to lock it back up now?	10:22:48 PM	resolved		
	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock.	10:22:48 PM	resolved		
	morning can he be located ASAP to lock it back up now?	10:22:48 PM	resolved		
Pct 9424	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock.		Resolution Comment		
Pct 9424	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site.	Time Resolved			
Pct 9424	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot en	Time Resolved 8:46:57 AM	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED		
Pct 9424	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing.	Time Resolved 8:46:57 AM	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED		
Pct 9424	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot en	Time Resolved 8:46:57 AM tc. D will remind PW	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED		
	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot each insight seed of the seed of th	Time Resolved 8:46:57 AM tc. D will remind PW Time Resolved	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED will remind PW		
	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot e 8:46:05 AM FED Contacted: Ift msg on designated poll phone and called FED. This is expected Insight behavior. FEI Init. Call Time Problem Comments	Time Resolved 8:46:57 AM tc. D will remind PW Time Resolved	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED will remind PW Resolution Comment		
	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot established. 8:46:05 AM FED Contacted: Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED Init. Call Time Problem Comments 9:54:37 AM Insight Operations: Dispatch FED to assess situation. Report re: voting machine	Time Resolved 8:46:57 AM tc. D will remind PW Time Resolved 11:01:42 AM	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED will remind PW Resolution Comment One booth is broken, but INSP says it is ok.		
	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot extension of the second o	Time Resolved 8:46:57 AM tc. D will remind PW Time Resolved 11:01:42 AM	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED will remind PW Resolution Comment One booth is broken, but INSP says it is ok.		
	morning can he be located ASAP to lock it back up now? 10:14:57 PM < Other: See Comments >: DST onsite waiting to lock. 10:22:28 PM < Other: See Comments >: Dst has locked site. Init. Call Time Problem Comments 8:18:34 AM Insight Operations: Wes called to request a tech. Insight is accepting ballots but not printing. 8:36:27 AM < Other: See Comments >: Insight tape does not print unless an error occurs such as over voted ballot e 8:46:05 AM FED Contacted: Ift msg on designated poll phone and called FED. This is expected Insight behavior. FEI Init. Call Time Problem Comments 9:54:37 AM Insight Operations: Dispatch FED to assess situation. Report re: voting machine 10:06:32 AM FED Contacted: Left VM. For more info. Issue not yet clear. 10:14:50 AM FED Contacted: Update: FED says INSP is working the issue and believes it is resolved now. He will vis	Time Resolved 8:46:57 AM tc. D will remind PW Time Resolved 11:01:42 AM it in person soon and	Resolution Comment Ift msg on designated poll phone and called FED. This is expected Insight behavior. FED will remind PW Resolution Comment One booth is broken, but INSP says it is ok.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 51 of 62

Pct 9429	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:36:04 AM Edge Operations: Edge machine is not opening polls. Dispatch tech.	8:45:20 AM	Polls Open issue revolved. Voting continues.		
	8:06:20 AM Technician Contacted: FT Justin dispatched. ETA 15 min.				
	8:16:28 AM Technician Contacted: FT Justin is onsite to evaluate and will call back.				
	8:33:39 AM Technician Contacted: FT Justin turned off Edge and turned it back on and screeb came up but printer in	needs to be attached.	Attaching printer and will call back about opening polls.		
	8:44:43 AM Technician Contacted: Polls Open issue revolved. Voting continues.				
Pct 9433	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:23:01 AM Other Soft Supplies: Can't locate Tape and needs more PW pins. More clerks than pins. Voting Continues.	10:04:39 AM	FED is leaving site now. All is well.		
	8:04:42 AM FED Contacted: FED is on the way. ETA of 10 min.				
	9:09:59 AM FED Contacted: FED will come here next, working on Edge machine in another precinct ETA 15 min.				
	10:04:12 AM FED Contacted: FED is leaving site now. All is well.				
Pct 9434	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:32:15 AM Insight Ballot Jam: pw can not fix ballot jam nothing is working send tech	9:25:09 AM	Comments Insight is being replaced by FT, Instructed to Tag the Original Insight with the Jam. Ballot is stuck inside.		
	8:42:54 AM Technician Contacted: FT Justin is on the way. Will call back with status.				
	9:07:53 AM Technician Contacted: Ballot is jammed inside the Insight and is not hanging out the bottom. Tape says ballot has not been processed. FT Justin is swapping out the Insight with his spare.				
	9:20:35 AM Technician Contacted: Insight is being replaced by FT, Instructed to Tag the Original Insight with the Ja	m. Ballot is stuck ins	ide.		
	7:34:16 PM Insight Seals: FED will replace seal, which was removed by tech when tabulator was removed. Per director, new seal can be substituted.	7:35:17 PM			
Pct 9436	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:22:31 AM Pollworker Issue: Please have FED monitor that PW is following procedures pertaining to provisional voters.	8:27:31 AM	Spoke with INSP, procedure is clear now; voting continues.		
	8:27:05 AM FED Contacted: Spoke with INSP, procedure is clear now; voting continues.				
	3:51:02 PM Edge Seals: Black Cap fell off, per Director, have FED reseal.	3:56:21 PM	Black Cap fell off, per Director, have FED reseal.		
Pct 9438	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:50:29 AM Insight Seals: Memory pack door - Yellow Seal is Broken; per director seal can be replaced.	10:54:50 AM			
	10:57:02 AM Technician Contacted: FT Andy was on-site and the Inspector accidently				
Pct 9441	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:52:10 AM Other Polling Place Issues: Insp requests porta potty, not restroom in garage area and does not want to ask homeowner to go upstairs to use facilities. PP up and running, voting continues.	8:13:47 AM	INSP says issue is resolved; using facility onsite.		
	8:13:15 AM FED Contacted: INSP says issue is resolved; using facility onsite.				
Pct 9442	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:16:02 AM Insight Operations: Send a tech, instructed inspector to use aux bin so voting continues w.out interruption, no power for insight machine.	8:07:22 AM	Comments Re-plugged in Insight cord in the back and is working now. Voting continues.		
	7:42:21 AM Technician Contacted: Tech Justin on his way. ETA 15 min.				
	1. E.E. Fritti Toolimaan Contacted. Tool Guetin on the Way. E 17 To him.				

Incident Reporting Infomration System (IRIS)

Wednesday, June 6, 2018

Page 52 of 62

Pct 9443	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	8:32:55 AM Pollworker Issue: needs one more - Only Insp and 1 clerk is there.	9:20:02 AM	PW issue is resolved, tech issue in separate log.			
	9:05:59 AM FED Contacted: FED is just leaving now, they still need a tech dispatch.					
	9:19:35 AM FED Contacted: PW issue is resolved, tech issue in separate log.					
	8:44:03 AM Edge Operations: Went through the Trouble shooting with the FED for the edge printer paper low. On the back of machine, msg says " printing 0, please wait" it frozen. Please send tech	4:50:23 PM	Shane comfirmed delivery of Edge			
	9:55:13 AM Technician Contacted: FT Justin contacted. ETA 15 min. Edge needs to be replaced by Computer Room					
	11:11:52 AM Technician Contacted: FT Justin on-site, took a while to find the polling location in school.					
	11:23:08 AM < Other: See Comments >: FT Justin said he unplugged the VVPAT and replugged it in and rebooted the the problem. Back-up printer did not solve the problem.	e Edge but the printer	r is still not working. He is going to try with his spare printer to see if that resolves			
	12:27:15 PM < Other: See Comments >: Edge will need to be replaced. Will not boot up - showing white screen.					
	12:37:56 PM Computer Room: Prelat started on replacement machine					
	1:57:33 PM Driver Dispatched: Universal EDGE dispatched. ETA 25mins.					
	3:27:23 PM Computer Room: Machine on the way to polling place 3:59:36 PM < Other: See Comments >: Shane checking status with driver					
Pct 9446	Init. Call Time Problem Comments	Time Decelyed	Resolution Comment			
r Ct 9440						
	6:34:22 AM Other Polling Place Issues: PPO having issue with PWs setting up machines according to the PP instructions. Send Fed.	8:02:32 AM	FED just leaving site. All is well.			
	6:46:08 AM FED Contacted: Fed is on the way. ETA 10 min.					
	8:02:17 AM FED Contacted: FED just leaving site. All is well.					
Pct 9447	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:43:38 AM Edge Operations: Insp can't remove lid off edge to set it up. Tried with clerks many diff ways to no avail. Insp called FED, FED is on route, send tech. Insight machine is up and running, PP is getting set up no issues other than edge lid.	9:28:28 AM	Dominion tech was able to open the Edge lid.			
	6:48:31 AM Technician Contacted: FT Andy on his way ETA 15 min.					
	7:08:47 AM Technician Contacted: FT Andy says lid on Edge is on very tight but he is trying to get it off. Will call bac	k with status.				
	7:14:08 AM Technician Contacted: Tech can not get the lid off. Will need a replace Edge. Edge needs to be replaced		1			
	7:54:13 AM Computer Room: Prelat started on replacement machine					
	9:27:27 AM Computer Room: Prelat cancelled. Dominion tech was able to open the Edge lid. Voting continues.					
Pct 9449	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:07:09 AM Can't Locate Equipment: No Red Box or voting machines. All clerks present.	6:44:01 AM	Resolved.			
	6:12:13 AM FED Contacted: FED is finishing drive-by. Will call to check in with the Insp. ETA is about 20 min.					
	6:17:22 AM < Other: See Comments >: called insp. Equipment is in storage room with sliding doors. Will check back	in 10 min.				
	6:38:52 AM < Other: See Comments >: called insp. Left message to call back if equipment found					
	6:40:06 AM < Other: See Comments >: called insp. Monica. No answer. Mailbox full					
	C.40.00 AM . Others Can Comments . DIW Matheways to the characteristic formed the province of December 1					
	6:43:23 AM < Other: See Comments >: PW Mathew say's they have found the equipment. Resolved					
	7:24:34 AM Edge Operations: PW having problems opening the EDGE. INSP said they have tried it many times. Please dispatch FED. Voting continues.	10:33:43 AM	FT reported this issue was related to the extension cord not being long enough, so, Pollworker was not able to plug in Edge. Issue resolved. Voting continues.			
	7:24:34 AM Edge Operations: PW having problems opening the EDGE. INSP said they have tried it many times. Please	10:33:43 AM				

Pct 9451	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:21:13 AM Insight Operations: PW getting invalid pack message. I directed him to use the auxilary bin. Dispatch Tech. Voting continues via aux bin.	8:04:20 AM	FT arrived and troubleshooted equipment. FT had the INSP unseal and reseat the memory pack. FT verifed that the issue is not present. Isseu resolved. Voting continues.
	7:47:09 AM Technician Contacted: FT Richard contacted. ETA 20 min.		
	8:01:19 AM Technician Contacted: FT arrived and troubleshooted equipment. FT had the INSP unseal and reseat the	e memory pack. FT	verifed that the issue is not present. Isseu resolved. Voting continues.
Pct 9505	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:38:49 AM Insight Operations: Inspector reported that Insight machine is sporadic and processing some ballots and not processing others. She's using AUX bin in the meantime. Reviewed process but still having problems. Dispatch Tech.	12:38:46 PM	
	11:57:01 AM Technician Contacted: FT Arlyn contacted ETA 15 min		
	12:30:18 PM Technician Contacted: FT Arlyn on site and reviewing process.		
	12:37:26 PM Technician Contacted: FT had inspector feed ballot in different orientation and solved problem. Voting co	ontinues	
Pct 9507	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	1:36:48 PM Pollworker Issue: Please send FED to assess situation. Voting is continuing.	2:26:55 PM	FED went to assist the PP and a Voter was disrupting other voters. The sheriff was able to escort voter out calmly, voting cont.
	1:44:38 PM FED Contacted: Contacted FED, will assess situation, ETA 15 mins, voting cont.		
	2:25:53 PM FED Contacted: FED went to assist the PP and a Voter was disrupting other voters. The sheriff was able	to escort voter out o	almly, voting cont.
Pct 9511	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	1:31:54 PM Other Soft Supplies: one side of the kiosk cannot prop up on wall, taped, or fixed. FED already went to location. Please send replacement	4:02:08 PM	
	1:35:23 PM FED Contacted: FED went to assist to fix kiosk, please send new kiosk, voting cont.		
	4:01:58 PM < Other: See Comments >: DST sent with spare kiosk		
Pct 9512	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:22:20 AM Dispatch Inspector: Missing inspectorThey have started setting up using the job cards but do not have any of the supplies from the black inspector bag.	6:29:41 AM	Inspector is on their way ETA 5mins
	6:26:09 AM FED Contacted: FED contacted to drop off ballots, roster, and other supplies, ETA 7 mins. Voting will be	gin at 7am	
	6:28:47 AM Pollworker Contacted: Inspector is on their way ETA 5mins		
Pct 9514/95	22 Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:14:50 PM Ballot Transfer: Authorized INSP on doing a ballot transfer; insight reads 706. INSP felt confident in performing transfer on his own.	7:15:35 PM	Authorized INSP on doing a ballot transfer; insight reads 706. INSP felt confident in performing transfer on his own.
Pct 9519	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:47:17 AM Other Polling Place Issues: Can't locate electrical plug for lighting. Assures that they're ready to start voting at 7, but would need help later on when it gets dim.	6:57:13 AM	resolved
	6:55:47 AM < Other: See Comments >: insp says site is well lit. No problem. They may ask for help daisy chaining bo	ooths later if needed	
	7:27:25 PM Ballot Transfer: LED=724 and machine is no longer accepting ballots. INSP requests FED to assist with ballot transfer. Using AUX bin to continute voting.6	8:00:18 PM	FED got the machine up and running. Voting continues.
	7:31:08 PM FED Contacted: FED is on the way. ETA 10 min. Voting continues.		
	7:50:21 PM FED Contacted: FED has done the ballot transfer, but machine is still not accepting ballots. Voting contin	nues via AUX bin. FE	D has done troubleshooting and still says Ballot Jam. Please send TECH.
	7:59:25 PM FED Contacted: FED got the machine up and running. Voting continues.		
	7:59:34 PM Technician Contacted: FT Luis on his way. ETA 10 min.	-	

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 54 of 62

	7:57:30 PM Insight Ballot Jam: FED has done the ballot transfer, but machine is still not accepting ballots. Voting	8:00:40 PM	FED got the machine up and running. Voting continues.		
	continues via AUX bin. FED has done troubleshooting and still says Ballot Jam. Please send TECH	0.00.40 I WI	TED got the inactine up and running. Foring continues.		
	8:00:24 PM Technician Contacted: FT Luis is on the way. ETA 10 min.				
	8:00:32 PM FED Contacted: FED got the machine up and running. Voting continues.				
t 9521	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:13:05 AM Other Soft Supplies: Tape missing from supply kit to put up polling place voting signs.	7:29:04 AM	PCT located tape. Voting continues		
	6:17:24 AM FED Contacted: ETA 15 min for tape drop off. Set up continues,				
	7:28:48 AM FED Contacted: PCT located tape. Voting continues				
	6:39:32 PM Ballot Transfer: Insp called, Insight LED700, not comfortable performing ballot transfer, send FED to assist. Voting continues.	7:02:31 PM	FED assessed situation and a transfer is not needed. Voting continues.		
	6:42:08 PM FED Contacted: FED is on the way. ETA 15 min. Voting continues.				
	7:02:10 PM FED Contacted: FED assessed situation and a transfer is not needed. Voting continues.				
t 9702	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:07:10 AM Insight Operations: Machine not accepting ballots. Please send tech to assess. Voting continues using AUX bin. Aux bin is getting full.		FED has resolved this issue and ballots from AUX bin are being fed into the machine Voting continues.		
	8:19:12 AM FED Contacted: FED has resolved this issue and ballots from AUX bin are being fed into the machine.	oting continues.			
	8:09:12 AM Pollworker Issue: PW is waiting for tech to fix machine but AUX bin is almost full. Insight not accepting ballotsno error machine. Please send FED ASAP to assist.		FED has resolved this issue and ballots from AUX bin are being fed into the machine Voting continues.		
	8:15:28 AM FED Contacted: FED has resolved this issue and ballots from AUX bin are being fed into the machine. Voting continues.				
	8:15:28 AM FED Contacted: FED has resolved this issue and ballots from AUX bin are being fed into the machine.	oting continues.			
t 9703	8:15:28 AM FED Contacted: FED has resolved this issue and ballots from AUX bin are being fed into the machine. \ Init. Call Time Problem Comments		Resolution Comment		
t 9703	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech.		Resolution Comment		
t 9703	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min.	Time Resolved 9:42:21 AM			
t 9703	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech.	Time Resolved 9:42:21 AM			
	8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter.	9:42:21 AM			
t 9703 t 9704	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the countercorrect. Voting continues.	9:42:21 AM r would go up with a compared Time Resolved	defective ballot message. Inspector confirmed that the incremental counter wa		
	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min.	Time Resolved 9:42:21 AM r would go up with a compart of the Resolved 3:07:38 PM	defective ballot message. Inspector confirmed that the incremental counter wa Resolution Comment Insight swapped out and voting continues		
	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min. 3:06:48 PM Technician Contacted: FT Santiago tried the unjamming tool to see if he could get the piece of ballot out.	Time Resolved 9:42:21 AM r would go up with a compart of the Resolved 3:07:38 PM	defective ballot message. Inspector confirmed that the incremental counter wa Resolution Comment Insight swapped out and voting continues		
	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min.	Time Resolved 9:42:21 AM r would go up with a compart of the Resolved 3:07:38 PM	defective ballot message. Inspector confirmed that the incremental counter wa Resolution Comment Insight swapped out and voting continues		
9704	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min. 3:06:48 PM Technician Contacted: FT Santiago tried the unjamming tool to see if he could get the piece of ballot out.	Time Resolved 9:42:21 AM r would go up with a compared 3:07:38 PM but he couldn't find it	defective ballot message. Inspector confirmed that the incremental counter wa Resolution Comment Insight swapped out and voting continues		
9704	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min. 3:06:48 PM Technician Contacted: FT Santiago tried the unjamming tool to see if he could get the piece of ballot out 3:23:37 PM Technician Contacted: Insight swapped out and voting continues.	Time Resolved 9:42:21 AM r would go up with a compared 3:07:38 PM but he couldn't find it	Resolution Comment Insight swapped out and voting continues The is going to swap out the Insight.		
	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min. 3:06:48 PM Technician Contacted: FT Santiago tried the unjamming tool to see if he could get the piece of ballot out 3:23:37 PM Technician Contacted: Insight swapped out and voting continues. Init. Call Time Problem Comments	Time Resolved 9:42:21 AM r would go up with a compared of the second of	Resolution Comment Insight swapped out and voting continues He is going to swap out the Insight. Resolution Comment Resolution Comment		
t 9704	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min. 3:06:48 PM Technician Contacted: FT Santiago tried the unjamming tool to see if he could get the piece of ballot out 3:23:37 PM Technician Contacted: Insight swapped out and voting continues. Init. Call Time Problem Comments 6:32:21 AM Pollworker Issue: clerk didn't show. Insp wants replacement. Has 2 clerks present. Send FED to assess set-up.	Time Resolved 9:42:21 AM r would go up with a compared of the second of	Resolution Comment Insight swapped out and voting continues He is going to swap out the Insight. Resolution Comment Resolution Comment		
9704	Init. Call Time Problem Comments 8:09:40 AM Insight Operations: INSP reports INSIGHT having "defective ballot" message. Accepts ballots but number doesn't change. Said called FED already but needs Tech. 9:14:53 AM Technician Contacted: FT Santiago is enroute. ETA 15 min. 9:38:55 AM Technician Contacted: FT Santiago was onsite and talked to the Inspector. Inspector thought the counter correct. Voting continues. Init. Call Time Problem Comments 2:50:30 PM Insight Operations: insight not feeding in ballots, feels like tiny piece of paper may stuck in tabulator, voting continues through aux bin, send tech 2:55:43 PM Technician Contacted: FT Santiago is on the way. ETA 10 min. 3:06:48 PM Technician Contacted: FT Santiago tried the unjamming tool to see if he could get the piece of ballot out 3:23:37 PM Technician Contacted: Insight swapped out and voting continues. Init. Call Time Problem Comments 6:32:21 AM Pollworker Issue: clerk didn't show. Insp wants replacement. Has 2 clerks present. Send FED to assess set-up. 6:43:50 AM FED Contacted: Set up continues and PCT will open on time. Does need another clerk. Voting will start	Time Resolved 9:42:21 AM r would go up with a continue Resolved 3:07:38 PM but he couldn't find it Time Resolved 9:32:44 AM at 7am.	Resolution Comment Insight swapped out and voting continues He is going to swap out the Insight. Resolution Comment Resolution Comment		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 55 of 62

Pct 9721	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:12:14 AM Other Soft Supplies: Called and informed that the ballet information sign is missing.	9:41:53 AM	FED found the sign in the insight machine. Voting continues.			
	9:41:26 AM FED Contacted: FED found the sign in the insight machine. Voting continues.					
	8:02:04 AM Edge Printer Paper Low: Voting continues, walked clerk through PW Mannual, send tech,	9:15:59 AM	Printer was not plugged in. Plugged in and problem resolved.			
	9:11:23 AM Technician Contacted: FT Santiago is on the way. ETA 15 min.					
	9:11:26 AM Technician Contacted: Tech on-site and checking printer.					
	9:15:30 AM Technician Contacted: Printer was not plugged in. Plugged in and problem resolved.					
Pct 9722	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	8:34:24 AM Insight Operations: Tabulator didn't read one of the votes. No error message displayed. Send replacement Tabulator ASAP. Send TECH.	11:27:05 AM				
	8:48:47 AM Computer Room: Requested Replacement Machine is ready to pick up at computer room.					
	9:28:18 AM Driver Dispatched:					
	11:04:03 AM FED Contacted: ETA 15 min. FED will visit pp and feed ballots from aux bin in Insight.					
	11:26:51 AM Driver Dispatched: Replacement insight delivered.					
Pct 9725	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:03:17 AM Can't Locate Equipment: Cannot find equip. asked janitor, does not know where it can be, inspector told to	6:19:15 AM	Insp called VSU - found equipment			
	6:09:38 AM < Other: See Comments >: insp no answer. Left message. Eqpt in hallway outside room 20. will che k ba	ack 5 min.				
	8:27:43 AM Edge Incorrect Ballot or Contest Displayed: Someone at the school is telling the Inspectorthat they have to move the precinct/voting site because there's going to be a graduation at 10am. Inspector needs Fed to call the school or come out there ASAP.	9:51:49 AM	No voting area change required. Voting continues.			
	9:40:58 AM < Other: See Comments >: DST en route to assess situation. They don't have to move, but there may be accessibility and determine if they should re-locate voting area.	e traffic for an hour or	two starting at 10:00am. DST will assess alternate location offered by school for			
	9:50:45 AM < Other: See Comments >: DST Bill reports that the polling place and graduation event can co-exist. The auditorium through the main lobby where the PP is located.	ere will be some foot	traffic for about a half hour as parents are traveling from the entrance to the			
Pct 9726	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:25:32 AM Insight Operations: Insight is jammingsend FED To asses. Voting continues via the aux bin.	7:51:51 AM	Insp the machine is functioning now.			
	7:51:00 AM FED Contacted: Insp the machine is functioning now.					
	7:27:09 AM Poll Signs: Please replace "polling place here" sign for orange cone. It is missing.	7:52:38 AM	Found sign.			
	7:52:30 AM FED Contacted: Found sign.		-			
Pct 9727	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:47:58 AM Edge Printer Operations: FED called and mentioned that Insight machine is blank. Went over the trouble shoot and FED stated the machine was still blank. FED confirmed that the power was working, but the machine was still blank.	7:59:04 AM	POWER CORD. ISUUE RESOLVED			
	7:40:40 AM Technician Contacted: FT KYLE BROWN ETA 15 MIN					
	7:48:43 AM Technician Contacted: FT WENT TO CHECK ON THE ISSUE. FT TROUBLED AND FOUND IT WAS TO	HE POWER CORD. I	ISUUE RESOLVED.			
	7:59:39 AM Other Soft Supplies: Faulty Power strip provided. Send out ASAP. Voting continues.	9:38:49 AM	FED reports machine is working well			
	9:00:50 AM FED Contacted: Left VM. Will recheck approx 10 min					
	9:15:49 AM FED Contacted: On his way. ETA 10 min.					
	9:38:24 AM FED Contacted: FED reports machine is working well					

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 56 of 62

	10:01:55 AM Other Soft Supplies: PW reports that she needs 3 of the election pins. FED does not have any. Voting is continuing.	11:05:47 AM	Pins can be mailed after the election
	10:19:19 AM FED Contacted: FED will check in. ETA 15 min.		
	11:05:33 AM FED Contacted: Pins can be mailed after the election		
Pct 9729	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:58:38 AM Other Polling Place Issues: FED reports that an extra long ext cord 120ft is needed for this PCT to be set up correctly. Please send one ASAP.	9:17:42 AM	resolved
	7:06:57 AM District Driver Contacted: DST dispatched to check out and delivery cord. ETA 10 min		
	7:08:35 AM FED Contacted: FED has reached PP.		
	7:47:34 AM District Driver Contacted: DST assited PWs in setting up. Voting continues.		
	7:11:42 AM Pollworker Issue: Send FED to assist Edge Machine Set up	8:57:00 AM	Resolved.
	7:13:38 AM FED Contacted: FED confirms that a 120ft ext cord is needed for this PCT. In order for all the equipment	t to be set up.	
	8:40:27 AM District Driver Contacted: Called DST left message to find out more specifics about this issue. A 120 ft.	cord should not be ne	ecessary. Will follow up when DST calls back.
	8:55:42 AM < Other: See Comments >: DST Sean Hall called in and reported he has moved voting booths around ac	dded a 25' cord and th	he set up is correct now. Resolved.
	8:21:27 AM Dispatch Clerk: DST reports that PP is very busy and PWs are understaffed. PWs are requesting add'l help.	10:14:49 AM	
	8:31:03 AM < Other: See Comments >: dispatching HHS from city hall		
Pct 9734	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	10:36:17 AM Pollworker Issue: INSP called to say Bilingual Clerk at the PP not bilingual. Needs bilingual clerk. Send if available.	10:45:57 AM	Informed INSP of language hotline. Voting continues.
	10:45:28 AM Pollworker Contacted: Informed INSP of language hotline. Voting continues.		
Pct 9735	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:47:52 AM Insight Operations: Both Edge and Insight aren't receiving power. Confirmed power strip is on and that the outlet has power. Voting is continuing using the Aux bin.	8:10:00 AM	FED is at the PCT and feeding ballots from the AUX bin. Voting continues.
	7:54:10 AM FED Contacted: FED is on the way. ETA 10 min		
	8:06:13 AM FED Contacted: FED is at the PCT and feeding ballots from the AUX bin. Voting continues.		
	8:00:45 AM Other Voting Equipment: Inspector was able to resolve previous issue. Do Not need for the Tech to come out. Voting continues, all is fine.	8:04:15 AM	
	4:47:50 PM Electricity Off: Lost power in voting room. Instructed INSP to continue voting using red box and Aux bin. INSP tried contacting PP Owner who has not responded.	5:12:22 PM	FED onsite. Power is back on; it was a cord issue. Feeding Aux ballots into Insight. Voting continues.
	5:10:48 PM FED Contacted: FED onsite. Power is back on; it was a cord issue. Feeding Aux ballots into Insight. Vot	ing continues.	
	5:13:14 PM < Other: See Comments >: Contacting PPO to check on electricity.		
	5:24:53 PM < Other: See Comments >: DST will drop off a 9' cord and an adaptor. Eta 20 mins		
Pct 9736	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:46:19 AM Lights: insp need lights for check in table and possibly a cushion for garage door to prevent someone hitting	11:12:43 AM	Light not needed anymore. Voting continues.
	head head		
	head 8:56:15 AM FED Contacted: FED will drop off additional light. ETA 30 min.		

6:12:52 AM: isp hasn't arrived, 2 pws setting up dispatch fed to help

	7:18:14 AM Other Soft Supplies: needs extension cord, floor layout prohibits use of wall outlet. Plastic Supply kit missing, no nametags.	11:19:27 AM	FED has substituted tape.		
	8:10:09 AM FED Contacted: FED is on the way. ETA 10 min				
	11:19:22 AM FED Contacted: FED has substituted tape.				
	12:10:12 PM Pollworker Issue: Campaign reports that PCT sinage is not set up. I cannot get ahold of anyone at the precinct. Unsure if voting is continuing.	12:21:25 PM	Spoke with FED; just left this pp and everything is going well. Appears to be a mis-logged issue.		
	12:20:45 PM FED Contacted: Spoke with FED; just left this pp and everything is going well. Appears to be a mis-logge	ed issue.			
	4:30:06 PM Edge Operations: INSP reports EDGE Machine keeps turning off. FED is there, and asks that a TECH be sent. Voting continues. Please dispatch Tech to assess.	4:41:06 PM	FED called. Edge machine is working. Machine was plugged into a malfunctioning outlet that is now working. No need to send Tech.		
	4:40:18 PM < Other: See Comments >: FED called. Edge machine is working. Machine was plugged into a malfuncti	oning outlet that is no	ow working. No need to send Tech.		
	4:40:39 PM Technician Contacted: FT Kyle has been dispatched to check Edge. ETA 15 min.				
	4:44:39 PM < Other: See Comments >: FT cancelled. FED resolved issue.				
Pct 9741	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:56:05 AM Edge Operations: PW is unable to separate Edge lid from machine. Please send FED to help.	8:03:46 AM	FED reports Edge has been successfully opened.		
	7:55:16 AM FED Contacted: FED is on location. Lid is very tight. They will try and get back in approx 5 min.				
	8:03:19 AM FED Contacted: FED reports Edge has been successfully opened.				
Pct 9742	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:38:08 AM Not Open / Locked: FED#38 called, Insp spoke to person in chg of playground and adv PP will not be unlocked until 7am. FED and Insp aware that they may have to set up voting outside door, but FED wanted to call to see if anything can be done for 6am open.	5:56:13 AM	Custodian will open at 6am		
	5:44:22 AM < Other: See Comments >: Spoke with Ramiro Rodriguez (custodial staff) said he is at playground. PP will be unlocked at 6am.				
	5:38:08 AM Dispatch Inspector: FED#38 called, Insp spoke to person in chg of playground and adv PP will not be unlocked until 7am. FED and Insp aware that they may have to set up voting outside door, but FED wanted to call to see if anything can be done for 6am open.	5:43:13 AM	Inspector not needed, insp is coming.		
	5:44:41 AM < Other: See Comments >:				
	6:28:17 AM Pollworker Issue: INSP called and stated she only have 1 clerk at the location. 1 More clerk needed	6:30:41 AM	misloged		
	6:31:07 AM Dispatch Clerk:	11:35:57 AM	Appears to be a duplicate entry. All is well.		
	10:02:04 AM FED Contacted: FED will contact pp to find out more. Will call back approx 10 min.				
	10.02.047 NV 1 ED Contacted. 1 ED Will Contact pp to find out more. Will can back approx 10 min.				
	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well.				
Pct 9743		Time Resolved	Resolution Comment		
Pct 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well.		Resolution Comment FED has substituted tape.		
Pct 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well. Init. Call Time Problem Comments 6:33:02 AM Other Soft Supplies: Did not receive Clear Plastic Supply Kit. Dispatch	11:19:48 AM			
Pct 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well. Init. Call Time Problem Comments	11:19:48 AM			
Pct 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well. Init. Call Time Problem Comments 6:33:02 AM Other Soft Supplies: Did not receive Clear Plastic Supply Kit. Dispatch 7:06:27 AM FED Contacted: Update: INSP says the entire supply kit is missing. Left message for FED. They need volume to the supplies of the su	11:19:48 AM			
Pct 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well. Init. Call Time Problem Comments 6:33:02 AM Other Soft Supplies: Did not receive Clear Plastic Supply Kit. Dispatch 7:06:27 AM FED Contacted: Update: INSP says the entire supply kit is missing. Left message for FED. They need volume 7:12:00 AM Pollworker Contacted: Spoke with monitor. Will dispatch DST with pens etc ASAP.	11:19:48 AM oting pens ASAP.	FED has substituted tape.		
Pet 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well. Init. Call Time Problem Comments 6:33:02 AM Other Soft Supplies: Did not receive Clear Plastic Supply Kit. Dispatch 7:06:27 AM FED Contacted: Update: INSP says the entire supply kit is missing. Left message for FED. They need volume 7:12:00 AM Pollworker Contacted: Spoke with monitor. Will dispatch DST with pens etc ASAP. 7:14:07 AM FED Contacted: Update: DST does not have pens. Called FED again. He will deliver pens ETA 5 min.	11:19:48 AM oting pens ASAP.	FED has substituted tape.		
Pet 9743	11:35:40 AM FED Contacted: Appears to be a duplicate entry. All is well. Init. Call Time Problem Comments 6:33:02 AM Other Soft Supplies: Did not receive Clear Plastic Supply Kit. Dispatch 7:06:27 AM FED Contacted: Update: INSP says the entire supply kit is missing. Left message for FED. They need von 7:12:00 AM Pollworker Contacted: Spoke with monitor. Will dispatch DST with pens etc ASAP. 7:14:07 AM FED Contacted: Update: DST does not have pens. Called FED again. He will deliver pens ETA 5 min. 7:57:42 AM FED Contacted: INSP notes that FED is onsite and they have all necessary supplies for opening. Still necessary	11:19:48 AM biting pens ASAP. ed some supplies for	FED has substituted tape.		

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 58 of 62

	4:22:20 PM Other Soft Supplies: Missing Pink Bubble bag	4:53:26 PM	INSP confirms he has the bubble bag now.			
	4:32:25 PM FED Contacted: Going there now. ETA 10 min.					
	4:53:08 PM FED Contacted: INSP confirms he has the bubble bag now.					
ct 9744	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:41:34 AM Electricity Off: Power is off in the PP.	6:46:46 AM	power restored. Setup continues			
	6:44:04 AM < Other: See Comments >: PPO contacted. They are in touch with maintenance, who have located another power outlet. There is power.					
	6:46:37 AM < Other: See Comments >: Floren said they have found electrical outlet. Resolved.					
	7:45:05 AM Other Soft Supplies: Insp advises no yellow cord to wrap around Red Box, has found the yellow sticker seals. Told Insp to use blue tape and place sticker seals on sides of box until we can get him a yellow cord. Everything else in PP up and running, voting continues. 8:28:29 AM FED Contacted: FED is now leaving. Has everything but tie wrap for red box. 11:18:50 AM FED Contacted: FED has substituted tape.	11:17:16 AM	FED has substituted tape.			
et 9745	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:59:24 AM Electricity Off: No power in PP. Assisted INSP with Emergency Voting Procedures to start voting.	7:38:11 AM	trdolved			
	7:08:45 AM < Other: See Comments >: Floren Lopez contacted. She is arriving onsite now. Will work with engineer to	o resolve ASAP. Will	call back when resolved.			
	7:38:00 AM < Other: See Comments >: Power is on Voting continues.					
	8:39:51 AM FED Contacted: Voting continues, using aux bin.					
	7:07:40 AM Other: Missing Power Strips	7:38:56 AM	resolved			
	7:14:27 AM District Driver Contacted: DST dispatched with powerstrips. ETA 20-30 min after 2 other stops. 7:38:42 AM < Other: See Comments >: Inspector reports FED has provided needed power cords.					
	7:45:16 AM : George Fernandez, FED, called to report that this precinct does not accessible voting supplies: pen grip, mag glass and tape.					
	 2:57:21 PM Other Soft Supplies: PP missing the following supplies: Foam pen grips, magnifier, and binder clips for closing. FED called Election Center to note those missing items and that Voters had requested to use the items. 3:03:17 PM FED Contacted: Left message for FED. Requested he look in the FED van supplies and contact the pp. 	4:01:32 PM	Found supplies.			
	4:01:03 PM FED Contacted: Found supplies.					
et 9747	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:01:20 AM Edge Operations: Edge error message "cant intit the touch screen." INSP tried troubleshooting procedures and it didn't help. Please dispatch Tech.	8:23:34 AM	Ran through resolution steps with Insp. Edge is not working.			
	7:16:26 AM FED Contacted: Left VM. Will check back in 10 mn.					
	8:22:38 AM FED Contacted: Ran through resolution steps with Insp. Edge is not working.					
	7:56:09 AM Edge Operations: Edge machine not working. Dispatch TECH asap. Voting continues	10:26:23 AM	Comments FT Kyle rebooted Edge and it is working properly. Printed zero report and voting continues.			
	8:48:47 AM Technician Contacted: FT KYLE BROWN DISPATCHED TO ADDRESS THE ISSUE. ETA 15 MINS.					
	0.40.47 AIVI TECHNICIAN CONTACTED IN THE BROWN DISTATORIED TO ADDITESS THE 1830E. ETA 13 WINS.					

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 59 of 62

8:27:33 AM Edge Operations: Edge error message "check poll switch." Please dispatch Tech.	10:28:47 AM	FT Kyle on-site rebooted Edge issue resolved. Voting continues.
8:51:43 AM FED Contacted: Spoke with INSP, error message "check poll switch" is not listed in troubleshooting guide	e. Dispatch tech.	
9:53:20 AM Technician Contacted: FT Kyle has been on site but is returning to check status.		
10:28:23 AM Technician Contacted: FT Kyle on-site rebooted Edge issue resolved. Voting continues.		
8:36:36 AM Insight Tape: PW reports that insight is running low on paper.	10:29:50 AM	FT Kyle on-site checked Insight Paper Roll and it is working and has plenty of paper. Voting continues.
9:54:00 AM Technician Contacted: FT Kyle has been on site but is returning to check out the issue.		
10:29:16 AM Technician Contacted: FT Kyle on-site checked Insight Paper Roll and it is working and has plenty of pap	er. Voting continues	5.
8:54:55 AM Edge Operations: New error message on Edge machine. If tech is not on the way already please dispatch (earlier issue was resolved but this new issue now requires tech.)	10:30:47 AM	Edge was rebooted. No issues. Voting continues.
9:54:29 AM Technician Contacted: FT Kyle has been on site but is returning to check out the issue.		
10:30:22 AM Technician Contacted: Edge was rebooted. No issues. Voting continues.		
9:25:40 AM Edge Operations: Edge Error Message: "check poll switch." PW says pervious tech was not able to fix. Voting continues on Insight.	9:35:52 AM	duplicate
9:26:44 AM Pollworker Issue: Please send FED to verify PW is following procedures, specifically pertaining to Edge machine.		Edge machine will be replaced (separate ticket)
9:58:25 AM < Other: See Comments >: Spoke with INSP says he has spoken with mult people and tech cannot reso	olve issue. Dispatch i	new Edge machine.
9:58:28 AM Technician Contacted: Tech is returning to this precinct to check out the issues.		
9:59:00 AM FED Contacted: Edge machine will be replaced (separate ticket)		
9:57:15 AM Edge Operations: Edge machine has multiple issues. Please send new machine.	11:52:21 AM	
10:25:27 AM Computer Room: Prelat started on replacement machine		
11:27:27 AM Driver Dispatched: Universal EDGE dispatched. ETA 20 mins.		
11:52:19 AM Driver Dispatched: Tech was able to fix original machine. Universal EDGE is coming back to City Hall.		
3:25:36 PM Edge Operations: Edge machine is frozen. Troubleshot, still frozen. All paper voting continues. Voter chose to use paper ballot, have tech look at machine and review w/ insp.	3:53:30 PM	FT arrived and found that the issue was already corrected. INSP power cycled EDGE. Issue resolved. Voting continues.
3:33:37 PM Technician Contacted: FT Kyle contacted. ETA 15 min.		
3:51:01 PM Technician Contacted: FT arrived and found that the issue was already corrected. INSP power cycled EL	DGE. Issue resolved.	Voting continues.
nit. Call Time Problem Comments	Time Resolved	Resolution Comment
8:37:50 AM Pollworker Issue: Concerned about breaks. 1 insp and 1 clerk. Send FED to coordinate with Insp on breaks. Voting Continues.	11:51:09 AM	vised to use language line for Chinese speaking voters. Also can consolidate table work for lunch.
9:30:45 AM FED Contacted: Spoke with INSP. Needs bilingual CH clerk. Entered request.		
11:29:05 AM FED Contacted: FED is on the way. PP phone number not yet designated. Will call back with designated		
11:50:34 AM FED Contacted: Spoke with Belinda. Advised to use language line for Chinese speaking voters. Also can	consolidate table wo	ork for lunch.
10:00:01 AM Dispatch Bilingual: INSP needs CH bilingual clerk. ASAP.	11:52:17 AM	Duplicate entry.
11:52:04 AM FED Contacted: Duplicate entry.		
10:18:59 PM Pickup Ballot / Data: INSP about to leave; please pick up bag ASAP.	10:48:33 PM	Resolved.
10:30:53 PM < Other: See Comments >: This is the call we just transferred.		

Pct 9748

	10:20:31 PM Poll Owner wants to close facility: PPO spoke to me. He is upset that it is 20 minutes past 10PM and it is still open. PW waiting for 2nd pick up.	10:47:23 PM	Resolved.			
	10:24:21 PM < Other: See Comments >: I spoke to the PPO he has closed the garage door (it's very cold). I relayed this info to the SF Deputies, they will let the deputy know the door is closed. The PPO understands that we cannot get the 10pm close.					
	10:46:50 PM < Other: See Comments >: Deputy has picked up memory cartridge. PPO is happy.					
Pct 9749	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:21:22 AM Table, Chairs, Booths, Kiosk: Voting Booth Leg broke off. Send Replacement. PP set-up comtinues.	7:10:10 AM	DST dispatched to replace voting booth. Voting continues.			
	7:09:46 AM District Driver Contacted: DST dispatched to replace voting booth. Voting continues.					
	7:33:27 AM Other Polling Place Issues: Send FED to assess situation.	9:51:40 AM	Voting contiunes.			
	8:41:40 AM FED Contacted: FED is aware that an issue has been logged. Nature of issue is not clear and cannot rea	ach clerks. Will keep	trying. FED will try to get to pp ASAP.			
	9:51:12 AM < Other: See Comments >: DST Sean Hall reposrts issue resolved with broken leg, he hanged it out.	·				
	5:53:35 PM :					
Pet 9751	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:24:14 AM Other: Dispatch FED for support in setupconfirmed with clerk to set up as much as possible.	8:12:07 AM	Equipment located.			
	6:57:12 AM FED Contacted: ETA 5 min.					
	7:26:01 AM FED Contacted: FED on the way. Using emg. Voting procedures. Machines are locked in the library. Ma	y need clerk.				
	7:50:18 AM < Other: See Comments >: The PW's are in the voting room now. Voting contiunes.					
	7:59:41 AM < Other: See Comments >: Darren Brown contacted. They have someone onsite and are working with the	e team to figure out v	which room needs to be unlocked. Will followup in 10 minutes.			
	8:11:06 AM < Other: See Comments >: Darren Brown reports that equipment unlocked from storage closet.					
	8:33:12 AM Insight Tape: Insight tape not advancing with Paper feed button. Clerks unable to sign opening printout, but machine works otherwise. Voting continues.	9:59:20 AM	Printer is working, tech will troubleshoot print feed button before end of day when it is needed.			
	9:29:57 AM FED Contacted: Left VM. May need additional FED.					
	8:48:42 AM Campaign Sign Within 100 Feet: Received an email from voter detailing electioneering complaint against breed campaign	9:51:20 AM				
	9:51:19 AM Pollworker Contacted: Spoke with the Inspector, the people from the Breed camp have left. She will keep	an eye out for furthe	er electioneering and ask them to comply with the law.			
	11:24:51 AM Insight Operations: trouble shooting not working, aux bin is open in mean time- voting continues send tech	12:16:24 PM	FT Kyle put the paper roll through the rollers and now the paper roll is working. It printed out the zero report etc. and is working properly.			
	11:56:07 AM Technician Contacted: FT Kyle is on his way. ETA 15 min.					
	12:15:09 PM Technician Contacted: FT Kyle put the paper roll through the rollers and now the paper roll is working. It printed out the zero report etc. and is working properly.					
Pct 9752	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:33:19 AM Insight Operations: Power is not turning on. INSP followed not receiving power procedures. Directed him to open aux bin.	7:20:57 AM	FT Angel resolved issue, power plug behind machine just needed to be pushed in. Voting continued.			
	6:43:38 AM Technician Contacted: FT Angel contacted, on way ETA 15 min					
	7:08:20 AM Technician Contacted: FT Angel on sight, looking at issue regarding power					
	7:20:14 AM Technician Contacted: FT Angel resolved issue, power plug behind machine just needed to be pushed in	n. Voting continued.				
	7:28:18 PM Pollworker Issue: Insp requests FED pickup payroll sheet. Voting Continues.	7:39:13 PM	FED confirms she is making the rounds and will pick up payroll sheets from all of the pps			
	7:36:26 PM FED Contacted: FED confirms she is making the rounds and will pick up payroll sheets from all of the pp	S.				

Incident Reporting Information System (IRIS)

Wednesday, June 6, 2018

Page 61 of 62

Pct 9754	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:19:57 AM Dispatch Clerk: Missing one clerkonly has one other clerk confirmed to come in.	6:47:43 AM			
	5:57:21 AM Driver Dispatched: Clerk dispatched. ETA 10 mins				
	6:19:26 AM FED Contacted: Spoke with FED, she is completing drive-by. Will check in with this precinct soon. ETA 10 min.				
	6:47:34 AM Driver Dispatched: clerk arrived.				
	1:31:34 PM Other Soft Supplies: INSP requests for 5 additional ballot pens	3:10:33 PM	Have pens.		
	1:35:04 PM FED Contacted: FED on the way. Advsd to leave caps off pens, call back after dropped off				
	3:10:20 PM FED Contacted: Have pens.				
	6:05:34 PM :				
Pct 9755	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:14:55 PM Pollworker Issue: PW seems unsure of procedures, please have FED assess. Voting continues.	6:28:02 PM	FED reviewed procedures.		
	6:16:21 PM FED Contacted: FED ETA 10 min. She will review procedures.				
ct 9801	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:44:32 AM Edge Operations: PW is missing Edge Card activator. She checked all boxes/ bags and says it isn't there. Please send FED to assess situation.	7:27:53 AM	FT Rex on sight, was able to fixed card activator. It was in the Insight Bin. Voting Continued.		
	7:01:31 AM FED Contacted: FED will assess, ETA 30 min.				
	7:03:37 AM Technician Contacted: FT Rex contacted, ETA 15 min				
	7:25:56 AM Technician Contacted: FT Rex on sight, was able to fixed card activator. It was in the Insight Bin. Voting	Continued			

Wednesday, June 6, 2018 Page 62 of 62 Incident Reporting Infomration System (IRIS)