



## City and County of San Francisco Digital Services

# Moving to SF.gov

Unifying City websites on an accessible, stable, cost-effective platform

## What is SF.gov?

As of 2020, the City had over 220 websites across all departments, agencies, and commissions.

SF.gov is the Citywide website, intended to unify all City websites.

SF.gov is:

- Accessible to AA+ WCAG standards
- Designed for mobile devices, including older devices and browsers
- Content written in 5th grade English
- Human translations in Spanish, Chinese and Filipino
- Fast-loading pages work for people in 'data poverty'
- Information organized into 'topics' for people not familiar with City departments

The website meets the new [Digital Accessibility and Inclusion Standard](#), passed through the Committee on Information Technology (COIT) in November 2021.

## Website moves

Many City websites are on a platform, Drupal 7, that is being decommissioned.

In 2022, dozens of City department and public body websites moved onto SF.gov, including:

- Adult Probation
- Arts Commission
- Bicycle Advisory Committee
- City Administrator's Office
- City Hall
- City Hall Preservation Commission
- Commission of Animal Control and Welfare

- Committee on Information Technology
- Department of Police Accountability
- Emergency Medical Services Agency
- Entertainment Commission
- Fine Arts Museums Board of Trustees
- Human Rights Commission
- Office of Civic Engagement and Immigrant Affairs and the Immigrant Rights Commission
- Office of Civic Innovation
- Office of Economic and Workforce Development
- Office of Small Business and the Small Business Commission
- Office of the Chief Medical Examiner
- Office of Transgender Initiatives
- Police Commission
- SF Counts: 2020 Census
- Shelter Monitoring Committee
- State Legislation Committee
- Treasure Island Development Authority
- Veterans Affairs Commission

## Looking ahead

Departments and commissions must make plans to evolve their websites to meet the [Digital Accessibility and Inclusion Standard](#).

Departments can choose how to meet the standard. They can use their budgets to work with outside vendors. They can also work with [Digital Services](#) to move to SF.gov.

Implementation timeline:

- By November 18, 2022: Departments must make a plan to assess their online properties
- May 2023: Assessments are done and remediation plans in place
- May 2024: Department properties must meet the standard