DEPARTMENT OF ELECTIONS City and County of San Francisco



JOHN ARNTZ Director

November 8 2022 General Election - November 8 2022

Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
7:16:55 AM BSM Operations: Error Message: verifying OS device; Send Tech. Will vote using aux bin. Voting continues.	7:55:17 AM	Tech verified the issue and issue is resolved. Everything is set up now. Voting continues		
7:24:00 AM Technician Contacted: Technician contacted. ETA 5min.				
7:32:43 AM Technician Contacted: Technician is onsite and evaluating the issue.				
7:38:42 AM Technician Contacted: Tech had approval to break seal, lock printer clip & reseal. Voting resumes.				
7:55:13 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting of	continues.			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
10:28:11 AM Other Soft Supplies: Street Index outside got soaked by rain. Need replacement. Also, need 10 Hand Warmers. Send FED. Voting con't.	11:11:42 AM	FED replaced street index and delivered hand warmers. Voting continues.		
10:39:42 AM FED Contacted: FED on their way to drop off street index and hand warmers. ETA 20 mins. Voting Cont	inues.			
11:07:56 AM FED Contacted: FED replaced street index and delivered hand warmers. Voting continues.				
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
9:39:30 AM Paper Ballots: running low on EN/Ch Ballots(4 left). Confirmed there are no more extras. Send replacement. Voting continues	9:57:02 AM	Called insp and they found more ballots. Voting continues.		
9:56:47 AM Pollworker Contacted: Called insp and they found more ballots. Voting continues.				
1:23:18 PM Dispatch Clerk: Call to inform insp we are sending another clerk for additional help during closing.	1:56:23 PM	PW Arrived.		
1:25:49 PM Pollworker Dispatched: PW dispatched. ETA 25 min.				
1:55:13 PM Driver Dispatched: PW arrived.				
4:38:30 PM BSM Operations: Error Message:Error driving paper. Maximum steps reached. Paper should be accessible from unit write in ballot box slot. Please try removing it by hand. Press OK to try paper jam resolution. Send Tech. Voting continues via aux bin.	5:16:52 PM	Spoke with Tech, confirmed it is taking ballots fine. Issue resolved, voting continues.		
4:46:27 PM Technician Contacted: Tech contacted, ETA 15 minutes on way now, voting continues via aux bin				
5:03:46 PM Technician Contacted: Tech arrived at locations, permission given to break the seal as ballot is jammed inside. Removed ballot, tech will stay to see if it accepts other ballots from the aux bin and let me know.				
5:15:42 PM Technician Contacted: Spoke with Tech, confirmed it is taking ballots fine. Issue resolved, voting continu	ies.			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
6:10:29 AM Not Open/Locked after 6am: DST Key is not working.	6:13:58 AM	resolved		
6:12:08 AM < Other: See Comments >: Jonathan is contacting DST. DST contacted owner. Troubleshooting now.				
6:13:10 AM FED Contacted: FED is heading to the place. She will be there ASAP.				
	7:16:55 AM BSM Operations: Error Message: verifying OS device; Send Tech. Will vote using aux bin. Voting continues. 7:24:00 AM Technician Contacted: Technician is onsite and evaluating the issue. 7:32:43 AM Technician Contacted: Tech had approval to break seal, lock printer clip & reseal. Voting resumes. 7:55:13 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting of Init. Call Time Problem Comments 10:28:11 AM Other Soft Supplies: Street Index outside got soaked by rain. Need replacement. Also, need 10 Hand Warmers. Send FED. Voting con't. 10:39:42 AM FED Contacted: FED on their way to drop off street index and hand warmers. ETA 20 mins. Voting Cont. 11:07:56 AM FED Contacted: FED replaced street index and delivered hand warmers. Voting continues. Init. Call Time Problem Comments 9:39:30 AM Paper Ballots: running low on EN/Ch Ballots(4 left). Confirmed there are no more extras. Send replacement. Voting continues 9:56:47 AM Pollworker Contacted: Called insp and they found more ballots. Voting continues. 1:23:18 PM Dispatch Clerk: Call to inform insp we are sending another clerk for additional help during closing. 1:25:49 PM Pollworker Dispatched: PW dispatched. ETA 25 min. 1:55:13 PM Diver Dispatched: PW arrived. 4:38:30 PM BSM Operations: Error Message:Error driving paper. Maximum steps reached. Paper should be accessible from unit write in ballot box slot. Please try removing it by hand. Press OK to try paper jam resolution. Send Tech. Voting continues via aux bin. 5:03:46 PM Technician Contacted: Tech contacted, ETA 15 minutes on way now, voting continues via aux bin. 5:15:42 PM Technician Contacted: Spoke with Tech, confirmed it is taking ballots fine. Issue resolved, voting continuinit. Call Time Problem Comments 6:10:29 AM Not Open/Locked after 6am: DST Key is not working.	7:16:55 AM BSM Operations: Error Message: verifying OS device; Send Tech. Will vote using aux bin. Voting continues. 7:55:17 AM 7:24:00 AM Technician Contacted: Technician is onsite and evaluating the issue. 7:38:42 AM Technician Contacted: Tech had approval to break seal, lock printer clip & reseal. Voting resumes. 7:55:13 AM Technician Contacted: Tech had approval to break seal, lock printer clip & reseal. Voting resumes. 7:55:13 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting continues. Init. Call Time Problem Comments Time Resolved 10:28:11 AM Other Soft Supplies: Street Index outside got soaked by rain. Need replacement. Also, need 10 Hand Warmers. Send FED. Voting cont. 10:39:42 AM FED Contacted: FED on their way to drop off street index and hand warmers. ETA 20 mins. Voting Continues. 11:07:56 AM FED Contacted: FED replaced street index and delivered hand warmers. Voting continues. Init. Call Time Problem Comments Time Resolved 9:39:30 AM Paper Ballots: running low on EN/Ch Ballots(4 left). Confirmed there are no more extras. Send replacement. 9:57:02 AM Voting continues 9:56:47 AM Pollworker Contacted: Called insp and they found more ballots. Voting continues. 1:23:18 PM Dispatch Clerk: Call to inform insp we are sending another clerk for additional help during closing. 1:25:49 PM Pollworker Dispatched: PW dispatched. ETA 25 min. 1:55:13 PM Diver Dispatched: PW dispatched. ETA 25 min. 1:55:13 PM Diver Dispatched: PW dispatched. ETA 25 min. 1:55:13 PM Technician Contacted: Tech contacted, ETA 15 minutes on way now, voting continues via aux bin 5:16:52 PM Technician Contacted: Tech contacted, ETA 15 minutes on way now, voting continues via aux bin 5:16:42 PM Technician Contacted: Tech contacted, ETA 15 minutes on way now, voting continues via aux bin 5:16:42 PM Technician Contacted: Tech contacted, ETA 15 minutes on way now, voting continues via aux bin 6:10:29 AM Not Open/Locked after 6am: DST Key is not working.		

	8:02:13 AM BSM Operations: Error Message: Error Condition has Occured; Instructed INSP to use the key fob and failed. Instruct the INSP to use AUX bin. Send Tech. Voting con't.	8:15:09 AM	the inspector contacts that the BSM is working again, no need to send tech. Voting continues!		
	8:09:10 AM Technician Contacted: Tech contacted, resolving issue at another polling place. Voting continues via au 8:12:57 AM Technician Contacted: ETA 15 to 20 minutes 8:13:41 AM Pollworker Contacted: the inspector contacted, the BSM is working again, no need to send tech. Voting				
Pct 1126	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:19:03 AM Table, Chairs, Booths: Need 4 chairs. Voting continues	8:14:27 AM			
	7:42:24 AM FED Contacted: FED doesn't have anymore chairs in her van. Voting continues.				
	8:14:10 AM Pollworker Contacted: Contacted Inspector. They are no longer in need of chairs.				
Pct 1129	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:34:35 AM Campaign Sign within 100ft: inspector reported signs for gabriela lopez and Elita fisher in window 80 feet across street from polling place at 400 cayuga. Rang doorbell and no one answered. Voting continues.	7:50:45 AM			
	7:54:38 AM FED Contacted: Fed will be there soon. Voting continues.				
Pct 1131	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:20:24 PM BSM Tape: BSM Ran out of paper while priniting 2nd report. Send Tech. Closing con't.	8:33:25 PM	No need to print the second report. Closing continues.		
	8:30:47 PM Technician Contacted: Tech contacted and is on the way, ETA 15 minutes				
	8:33:01 PM < Other: See Comments >: No need to print the second report. Closing continues.				
	8:33:17 PM Technician Contacted: Was advised okay to close this ticket. Called Tech to advise, just arrived to so w	ill check and stay the	ere to make sure closing is okay.		
Pet 1132	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:58:58 AM Other Soft Supplies: need rain supplies: mats, wet signs so voters dont slip. Voting continues	10:59:48 AM	resp;ved		
	9:09:30 AM < Other: See Comments >: Super DST en route, eta 15 min.				
	10:02:38 AM FED Contacted: Fed doesn't have any mats in their van. They will be there ASAP to provide towels and wet sign. Voting continues.				
	· · · · · · · · · · · · · · · · · · ·	wet sign. Voting con	indee.		
	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered	wet sign. Voting con	imao.		
	· · · · · · · · · · · · · · · · · · ·	wet sign. Voting con			
ct 1134	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered		Resolution Comment		
Pet 1134	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved.		Resolution Comment		
ct 1134	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved. Init. Call Time Problem Comments 3:28:20 PM Poll worker Issue: Voter reported that the Inspector was issuing ballots "to go". Tried to reach out to the Insp, no answer. Send FED to tell the poll workers to not issue ballots "to go". 3:32:04 PM FED Contacted: FED is contacting Inspector.	Time Resolved 3:52:40 PM	Resolution Comment FED contacted. They explained that voter took home ballots for their elderly family. But voter brought back the ballots to polling place (unvoted) and set up home delivery for elderly family. FED instructed insp to not issue ballots to go. Voting Continue		
Pet 1134	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved. Init. Call Time Problem Comments 3:28:20 PM Poll worker Issue: Voter reported that the Inspector was issuing ballots "to go". Tried to reach out to the Insp, no answer. Send FED to tell the poll workers to not issue ballots "to go".	Time Resolved 3:52:40 PM	Resolution Comment FED contacted. They explained that voter took home ballots for their elderly family. But voter brought back the ballots to polling place (unvoted) and set up home delivery for elderly family. FED instructed insp to not issue ballots to go. Voting Continue		
cct 1134	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved. Init. Call Time Problem Comments 3:28:20 PM Poll worker Issue: Voter reported that the Inspector was issuing ballots "to go". Tried to reach out to the Insp, no answer. Send FED to tell the poll workers to not issue ballots "to go". 3:32:04 PM FED Contacted: FED is contacting Inspector. 3:50:18 PM FED Contacted: FED contacted. They explained that voter took home ballots for their elderly family. But	Time Resolved 3:52:40 PM	Resolution Comment FED contacted. They explained that voter took home ballots for their elderly family. But voter brought back the ballots to polling place (unvoted) and set up home delivery for elderly family. FED instructed insp to not issue ballots to go. Voting Continue		
	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved. Init. Call Time Problem Comments 3:28:20 PM Poll worker Issue: Voter reported that the Inspector was issuing ballots "to go". Tried to reach out to the Insp, no answer. Send FED to tell the poll workers to not issue ballots "to go". 3:32:04 PM FED Contacted: FED is contacting Inspector. 3:50:18 PM FED Contacted: FED contacted. They explained that voter took home ballots for their elderly family. But FED instructed insp to not issue ballots to go. Voting Continue	Time Resolved 3:52:40 PM t voter brought back t Time Resolved	Resolution Comment FED contacted. They explained that voter took home ballots for their elderly family. By voter brought back the ballots to polling place (unvoted) and set up home delivery for elderly family. FED instructed insp to not issue ballots to go. Voting Continue the ballots to polling place (unvoted) and set up home delivery for elderly family.		
	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved. Init. Call Time Problem Comments 3:28:20 PM Poll worker Issue: Voter reported that the Inspector was issuing ballots "to go". Tried to reach out to the Insp, no answer. Send FED to tell the poll workers to not issue ballots "to go". 3:32:04 PM FED Contacted: FED is contacting Inspector. 3:50:18 PM FED Contacted: FED contacted. They explained that voter took home ballots for their elderly family. But FED instructed insp to not issue ballots to go. Voting Continue Init. Call Time Problem Comments	Time Resolved 3:52:40 PM t voter brought back t Time Resolved	Resolution Comment FED contacted. They explained that voter took home ballots for their elderly family. But voter brought back the ballots to polling place (unvoted) and set up home delivery for elderly family. FED instructed insp to not issue ballots to go. Voting Continue The ballots to polling place (unvoted) and set up home delivery for elderly family. Resolution Comment FED went through troubleshooting with the inspector and poll workers. Everything is		
	10:56:34 AM District Driver Contacted: Super DST called. Left msg. to confirm if mat delivered 10:59:14 AM < Other: See Comments >: Inspector confirms all requested items have been delivered. Resolved. Init. Call Time Problem Comments 3:28:20 PM Poll worker Issue: Voter reported that the Inspector was issuing ballots "to go". Tried to reach out to the Insp, no answer. Send FED to tell the poll workers to not issue ballots "to go". 3:32:04 PM FED Contacted: FED is contacting Inspector. 3:50:18 PM FED Contacted: FED contacted. They explained that voter took home ballots for their elderly family. But FED instructed insp to not issue ballots to go. Voting Continue Init. Call Time Problem Comments 12:32:25 PM Ballot Jam: Error Message: Error condition has occurred.	Time Resolved 3:52:40 PM t voter brought back t Time Resolved	Resolution Comment FED contacted. They explained that voter took home ballots for their elderly family. But voter brought back the ballots to polling place (unvoted) and set up home delivery for elderly family. FED instructed insp to not issue ballots to go. Voting Continue The ballots to polling place (unvoted) and set up home delivery for elderly family. Resolution Comment FED went through troubleshooting with the inspector and poll workers. Everything is		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 2 of 48

Pct 1139	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:12:21 AM BSM Operations: Inspector needs assistance with BSM. Send TECH. Setup contiues.	7:47:33 AM	Talked to the FED, he was at the location and helped them out. Voting continues.		
	2:43:52 PM Pollworker Contacted: Talked to the FED, he was at the location and helped them out. Voting continues	S.			
	1:26:48 PM Ballot Jam: Error Message: An error condition has occurred. Voting continues via the aux bin.	1:33:54 PM	FED is at the pct. They went throught troubleshooting. The BSM is working now. Voting continues.		
	1:29:49 PM Technician Contacted: Technician contacted. ETA 15min.				
	1:32:51 PM FED Contacted: FED is at the pct. They went throught troubleshooting. The BSM is working now. Voting	g continues.			
	2:44:00 PM Ballot Jam: Error Message: An error condition has occurred. Call a Poll Worker. Ballots jammed in machine again and Inspector unable to resolve. Called earlier about machine issue and FED was dispatched to assist. Needs TECH. Voters are reported to be upset machine isn't operational. Voting continues via the AUX bin.	3:21:41 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. PW placed the voter card in the aux bin. Issue resolved. Voting continues.		
	2:48:44 PM Technician Contacted: Technician contacted. ETA 15min.				
	2:53:43 PM FED Contacted: Fed is on his way to the polling place. Voting continues.				
	3:15:08 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.				
	3:21:23 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn of	& sent back out. PW	placed the voter card in the aux bin. Issue resolved. Voting continues.		
	3:25:23 PM FED Contacted: Fed reported that the BSM is working now and voting continues.				
Pct 1145	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:21:43 PM BSM Operations: Error Message: Thermal printer error. Send TECH. Closing continues.	8:31:10 PM	Instructed to remove the CF cards to prepare for custody transfer and to shut down BSM. Closing continues. No further action needed		
	8:29:34 PM Pollworker Contacted: Instructed to remove the CF cards to prepare for custody transfer and to shut down BSM. Closing continues. No further action needed				
Pct 1148	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:33:03 AM BSM Operations: Error Message: Error condition has occurred.; Send Tech; Voting continues via the AUX	7:52:49 AM	Tech verified the issue and issue is resolved. Everything is set up now. Voting continues.		
	bin.				
	7:38:15 AM FED Contacted: Fed is heading to the polling place.				
	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin				
	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min.	continues.			
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin		Resolution Comment		
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting	Time Resolved	Resolution Comment Duplicate Request. Fulfilled.		
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting Init. Call Time Problem Comments 10:56:03 AM Dispatch Inspector: Inspector left the site at 10 am because they had an emmergency. Send a new Inspector.	Time Resolved			
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting Init. Call Time Problem Comments 10:56:03 AM Dispatch Inspector: Inspector left the site at 10 am because they had an emmergency. Send a new Inspector. Voting continues.	Time Resolved			
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting Init. Call Time Problem Comments 10:56:03 AM Dispatch Inspector: Inspector left the site at 10 am because they had an emmergency. Send a new Inspector. Voting continues. 11:05:11 AM Pollworker Dispatched: PW Dispatched. ETA 30 min.	Time Resolved 11:35:23 AM			
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting Init. Call Time Problem Comments 10:56:03 AM Dispatch Inspector: Inspector left the site at 10 am because they had an emmergency. Send a new Inspector. Voting continues. 11:05:11 AM Pollworker Dispatched: PW Dispatched. ETA 30 min. 11:06:49 AM No Action Need: Duplicate Request. Fulfilled. 11:05:50 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Inspector left on break at 0930	Time Resolved 11:35:23 AM	Duplicate Request. Fulfilled.		
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting Init. Call Time Problem Comments 10:56:03 AM Dispatch Inspector: Inspector left the site at 10 am because they had an emmergency. Send a new Inspector. Voting continues. 11:05:11 AM Pollworker Dispatched: PW Dispatched. ETA 30 min. 11:06:49 AM No Action Need: Duplicate Request. Fulfilled. 11:05:50 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Inspector left on break at 0930 and just texted at 1100 that he's having a medical emergecy and will not be coming back. Voting continues.	11:35:23 AM 11:12:36 AM	Duplicate Request. Fulfilled.		
Pct 1149	7:38:15 AM FED Contacted: Fed is heading to the polling place. 7:44:08 AM Technician Contacted: Technician contacted. ETA 5min. 7:49:06 AM Technician Contacted: Tech is at location looking at machine, voting continues via aux bin 7:52:27 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting Init. Call Time Problem Comments 10:56:03 AM Dispatch Inspector: Inspector left the site at 10 am because they had an emmergency. Send a new Inspector. Voting continues. 11:05:11 AM Pollworker Dispatched: PW Dispatched. ETA 30 min. 11:06:49 AM No Action Need: Duplicate Request. Fulfilled. 11:05:50 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Inspector left on break at 0930 and just texted at 1100 that he's having a medical emergecy and will not be coming back. Voting continues. 11:18:49 AM No Action Need: Duplicate Request. Fulfilled.	11:35:23 AM 11:12:36 AM	Duplicate Request. Fulfilled. Duplicate Request. Fulfilled.		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 3 of 48

Pct 7001	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:53:39 AM BSM Operations: Error Message: error condition has occured; Send FED. Insp on lunch w/ the key fob. Send fed. Voting continues	11:24:30 AM	reset and working. Voting continues		
	11:04:42 AM FED Contacted: eta min 5min.				
	11:24:15 AM FED Contacted: reset and working. Voting continues				
	2:17:36 PM Other Polling Place-Related: clerk reports poll workers are very cold. Requested hand warmers and any other warming devices available. Please send fed. Voting continues.	2:33:32 PM	fed delivered warmers.		
	2:33:13 PM FED Contacted: fed delivered warmers.				
Pct 7002	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	3:40:28 PM Dispatch Clerk: per FED, pct is missing one clerk and could use additional assistance. Voting cont.	4:03:09 PM	PW arrived		
	3:43:11 PM Pollworker Dispatched: PW dispatched. ETA 30 min.				
	4:03:00 PM Driver Dispatched: Driver confirms drop off				
Pct 7003	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:26:03 AM Poll worker Issue: PW needs support to open BSM/BMD. Not following job cards. Informed them that standard voters will need to vote using aux bin until BSM is set up. Send FED to assess/assist.	7:42:23 AM	FED confirmed set up is complete, will continue to onitor job card use as he circles and will spend extra time at this pct.		
	7:41:05 AM FED Contacted: FED confirmed set up is complete, will continue to onitor job card use as he circles and	will spend extra time	e at this pct.		
	7:56:53 AM Dispatch Clerk: Inspector is new and has 2 clerks. Providing an additional clerk would be helpful so the inspector has an extra helper. If there is a more experienced clerk, that would be great.	8:55:37 AM	2 PW Arrived.		
	8:01:58 AM < Other: See Comments >: send 2 clerks				
	8:36:56 AM Pollworker Dispatched: 2 clerks dispatched eta 20 min				
	8:55:27 AM Driver Dispatched: 2 PW Arrived.				
	8:02:56 AM Other Polling Place-Related: DST reports accessible entrance is locked. We are reaching out to the school to get the correct entrance unlocked.	8:12:17 AM			
	8:03:56 AM < Other: See Comments >: Custodial reports custodian onsite will unlock ADA entrance. Signage will ne	eed to be placed. Vot	ing contiunes.		
	8:09:37 AM FED Contacted: since situation is being handled, FED is continuing with his rounds				
	8:11:14 AM < Other: See Comments >: PW Michelle reports door is unlocked, signage is being placed now.				
	5:40:33 PM Other Polling Place-Related: Outdoor lights on building "don't work" per the pct staff. Hard to see to get to PP. Can we bring lights?	7:16:44 PM			
	6:03:35 PM < Other: See Comments >: Called DST to assess situation. Also contacting warehouse about Battery powered outdoor lights.				
	6:15:32 PM < Other: See Comments >: Sending DST to warehouse to retrieve Wobble Light. They will then coordnaite getting it to the site ASAP.				
	6:23:10 PM < Other: See Comments >: SFUSD custodial Sam Perez is reaching out to site custodians to see if they can help.				
	6:34:15 PM < Other: See Comments >: DST dispatched with wobble lights for exterior lighting.				
	6:58:20 PM < Other: See Comments >:				
	7:10:16 PM < Other: See Comments >: Cecil at SFUSD Custodial is following up with onsite custodian wcb. Voting				
	7:16:26 PM < Other: See Comments >: DST rigged some clamp lights pointing towards the street to help illuminate	the path.			
Pct 7005	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:24:56 PM Other Soft Supplies: Need more handwarmers, FED ran out, voting continues.	1:38:23 PM	Spoke to fed we are out of warmers		
	1:37:51 PM FED Contacted:				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 4 of 48

Pct 7011	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:39:09 PM Dispatch Clerk: One clerk went home ill, 2 pf the PWs are HS students. Please send 2 clerks to assist, especially with closing. Request per FED. Voting cont.	4:40:35 PM	PW arrived.
	3:41:21 PM Pollworker Dispatched: PW dispatched. ETA 30 min.		
	4:40:19 PM Driver Dispatched: PW arrived.		
Pct 7012	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:28:15 AM Table, Chairs, Booths: the accessible voting booth is missing one leg. Send replacement. Set up continues	7:07:33 AM	
	6:35:34 AM FED Contacted: FED to deliever backup table when he does his drop off of ballots. ETA less than 20min	1.	
	10:41:35 AM Pollworker Contacted: Resolved by FED.		
Pct 7013	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:12:44 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. PPO is suppose to unlock the site, Went through steps to set up	7:00:31 AM	per FED, PWs got inside.
	6:24:13 AM Equipment Dispatched: Machine picked up and on it's way to polling place.		
	6:24:19 AM FED Contacted: per FED, once opened the PWs will be able to set up on time. FED to remind them of e	mergency voting pro	cedures just in case.
	6:41:14 AM FED Contacted: EAT 2 min and will start emergency voting set up in covered area.		
	7:00:18 AM FED Contacted: per FED, PWs got inside.		
	7:00:56 AM < Other: See Comments >: Si[er DST Tate said they are in , equipment located. Setup continues		
	6:48:24 AM Can't Locate Equipment: Can't locate voting equipment booths and election table. Dispatch FED, set up continues.	7:01:44 AM	
	6:57:15 AM FED Contacted: FED is already on site and there is no equipment. Neither machine is there and all supporting procedures until machines arrive. PWs are inside.	olies from van have b	een dropped off. Bonus FED staying on site to assist. Will enact emergency
	7:00:49 AM < Other: See Comments >: INSP reports equipment found. Setup continues.		
	6:47:59 PM Ballot Jam: Error Message: Error Condition has Occurred; repeated jamming after going through steps twice, will use aux bin, voting continues; send Tech	7:07:00 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. Tech had permission break seal & PW pulled jammed paper. PW placed the voter card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.
	6:52:41 PM Technician Contacted: Technician contacted. ETA 15min.		
	6:52:43 PM FED Contacted: left vm for FED		
	7:05:36 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.		
	7:06:44 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn & card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.	sent back out. Tech	had permission break seal & PW pulled jammed paper. PW placed the voter
Pct 7016	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:30:20 AM Dispatch Clerk: 1 inst. 1 clerk at precinct. Fed is aware . Set up continues	6:55:02 AM	PW Arrrived.
	6:34:51 AM Pollworker Dispatched: 1 clerk dispatched eta 20min		
	6:54:56 AM Driver Dispatched: PW Arrrived.		
	1:00:05 PM Path to Polling Place Is Not Clear: Muni staff on site closed the only entrance into polling place and this affects directional signs to polling place. Sent FED to assess situation. Voting continues.	1:15:12 PM	Fed on site everything is good voting continues
	1:05:31 PM FED Contacted: FED en roye to assess the situation		
Pct 7017	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:07:40 AM Can't Locate Equipment: Cannot locate equipment on site.	6:10:21 AM	Fed contacted and equipment located . Set up continues
	6:10:34 AM FED Contacted: Equipment found set up continues		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 5 of 48

	10:46:01 AM Dispatch Bilingual: inspector requests 1 more spanish speaker clerk and 1 more clerk due to 3 student clerks on site. She needs help for closing later. Voting continues!	11:54:27 AM	PW arrived,		
	10:51:25 AM Pollworker Dispatched: PW Dispatched. ETA 30 min.				
	11:30:50 AM Driver Dispatched: Driver reports significant traffic, still enroute.				
	11:54:17 AM Driver Dispatched: PW arrived.				
ct 7018	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:31:17 AM BMD Operations: Error Message: Smart card reader detached. To continue voting pls attached reader to device; Send Tech. Tech was there and unable to fix. Tech said need to be replaced. Voting unaffected and continues.	9:59:48 AM	Tech verified the issue and issue is resolved. Everything is set up now. Voting continu		
	9:39:16 AM Technician Contacted: Technician contacted. ETA 15min.				
	9:45:22 AM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.				
	9:46:42 AM Technician Contacted: Tech verified the BMD was not set up correctly. Tech has permission to break the	he seal. BMD is work	king now. Voting resumes.		
	9:59:42 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting	continues.			
ct 7019	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:25:23 PM Dispatch Clerk: Call insp to inform we are sending clerk for additional support during closing	2:12:43 PM	PW Arrived.		
	1:34:34 PM FED Contacted: Fed is aware of PW for precint Voting Continues				
	1:36:13 PM Pollworker Dispatched: 1 clerk dispatched - 20min eta				
	2:12:42 PM Driver Dispatched:				
	6:04:00 PM Ballot Jam: Error Message: Driver paper maximum number reached. Send Tech	6:29:48 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. PW placed the voter card in the aux bin. Issue resolved. Voting continues.		
	6:08:05 PM Technician Contacted: Technician contacted. ETA 15min.				
	6:27:42 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.				
	6:29:44 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn &	sent back out. PW	placed the voter card in the aux bin. Issue resolved. Voting continues.		
ct 7021	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:30:12 PM Path to Polling Place Is Not Clear: Poll worker states that the path to the entrance of polling place is flooding and there are no light sources leading to the entrance. They are concerned about safety when it gets dark. Voting continues	3:48:07 PM	resolved. Voting continues		
	2:32:00 PM FED Contacted: Spoke to fed he will assess the situation voting continues				
	2:57:02 PM < Other: See Comments >: We need to send a DST out there with some clamp lights, a squeegee, to at least illuminate the entance to the voting area to the outside				
	2:57:11 PM District Driver Contacted: Left msg for DST. Will follow up shortly				
	3:15:38 PM District Driver Contacted: DST Tom contacted. Heading out there soon. Will squeegee water and delive	er clamp lights and ca	all back with assessment of situation.		
	3:47:03 PM District Driver Contacted: DST Tom squeegeed. Also school staff left a squeegee if needed. But rain haput 2nd clamp. Voting continues	s stopped so should	be good. Tom hooked up one Clamp light and poll workers are deciding where to		
ct 7028	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:51:48 AM Dispatch Inspector: Insp is not feeling well. Will need to leave early. Please send replacement Insp.	1:12:13 PM	PW arrived.		
	12:16:59 PM Pollworker Dispatched: 1 insp dispatched - eta 30min				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 6 of 48

Pct 7029	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	1:29:10 PM Dispatch Clerk: Call insp to inform we are sending clerk for additional support during closing	2:14:07 PM	PW Arrived.
	1:32:20 PM Pollworker Dispatched: PW dispatched. ETA 25.		
	1:49:40 PM Pollworker Contacted: advised PW has been dispatched Voting Cont.		
Pct 7032	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:18:25 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Following poll worker manual to set- up the pp. Dispatch replacement Inspector and send FED to deliver backup supplies and provide assistance. Set-up continues.	7:16:07 AM	Insp. Arrived.
	6:24:15 AM FED Contacted: ETA 15 Mins Set up continues		
	6:40:28 AM Pollworker Dispatched: 1 insp dispatched with ballots- eta 20min		
	7:15:49 AM Driver Dispatched: Inspector Arrived.		
	7:16:17 AM Pollworker Contacted: pw called to confirm replacement INSP arrived		
	7:41:03 AM Roster of Voters: Roster of voters missing.	8:11:18 AM	Confirmed with Fed roster replaced
	7:53:58 AM FED Contacted: ETA 10 mins. Will drop off the replacement roster for PCT 7032.		
	7:55:55 AM FED Contacted: ETA 10min		
	8:02:47 AM Dispatch Inspector: please send exp insoector	8:22:34 AM	Confirmed with PW new inspector hass arrived voting continues
	8:07:38 AM Pollworker Dispatched: PW Dispatched. ETA 25 min.		
Pct 7033	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:26:07 AM Other Soft Supplies: Don't have purple and orange pages, Fed hasn't arrived yet, Voting continues.	7:43:27 AM	Fed checked in drop off supplies
	7:39:15 AM FED Contacted: ETA Fed 5 mins		
et 7034	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	1:21:58 PM Other Polling Place-Related: PortaPotty door damaged, door attachment to body borken, therefore door remains open and cannot close for privacy. Not priority, voting continues.	3:28:17 PM	
	1:32:43 PM FED Contacted: Eta 10 mins Fed will assess the situation Voting continues		
	2:05:51 PM < Other: See Comments >: USS contacted about the issue. Will issue ETA shortly.		
	2:26:53 PM < Other: See Comments >: USS contacted. They will send someone shortly. ETA 30 min?		
	3:28:01 PM < Other: See Comments >: USS confirms porta potty door has been repaired/replaced.		
Pet 7035	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:28:35 AM Poll worker Issue: Insp is having a hard time following their Inspetor Opening Job Card to set up the voting machins. Send FED to assist with opening the polls.	8:24:29 AM	Fed on site everything is up and ready voting continues
	7:43:03 AM FED Contacted: ETA 7 mins		
	10:09:31 AM Dispatch Inspector: Current Inspector is overwhelmed. Dispatch Inspector to provide additional support. Voting continues.	10:49:22 AM	Insp Arrived
	10:14:09 AM FED Contacted: Eta 15 mins. Fed will check in with precint to see how they can assist Voting continues		
	10.14.09 AM 1 LD Contacted. Ltd 13 mins. Ted will check in with precint to see now they can assist voting continues		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 7 of 48

Pct 7037	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:35:25 AM Poll worker Issue: send FED to assist set up	8:12:40 AM	
	8:07:27 AM < Other: See Comments >: FED was on site and assisted with set up		
	9:04:25 AM Lights: ADA voting booth light bulb is not working. Send FED for replacement. Voting continues.	10:36:54 AM	
	9:26:12 AM District Driver Contacted: Dispatched DST (Tom K) to replace ADA booth.		
	10:06:52 AM District Driver Contacted: Tom is still on the way		
	10:36:45 AM District Driver Contacted: Confirmed by Tom that booth replaced.		
	2:25:21 PM Dispatch Inspector: Dispatch Experienced Inspector, Poll is unlocked, have ballots & supplies, team may need help with closing, voting continues	3:26:18 PM	PW arrived.
	2:32:34 PM Pollworker Dispatched: PW Dispatched. ETA 30.		
	3:26:10 PM Driver Dispatched: PW arrived.		
Pct 7039	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:51:05 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures as students will be leaving at 9 PM. INSP has been contacted and informed	5:13:54 PM	PW arrived.
	4:11:49 PM Pollworker Dispatched: PW dispatched. ETA 40 min.		
	5:13:47 PM Driver Dispatched: PW arrived.		
Pct 7041	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:52:02 AM BMD Operations: Error Message: BDM printer not connected; Send Tech. Fed did trouble shoot. Voting	8:22:42 AM	Tech verified the issue and issue is resolved. Everything is set up now. Voting continues.
	continues 7:56:01 AM Technician Contacted: Technician contacted. ETA 15min.		
	7:58:08 AM Technician Contacted: Technician contacted. ETA 15min.		
	8:13:44 AM Technician Contacted: Technician is onsite and evaluating the issue.		
	8:22:25 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting	continues.	
Pct 7042	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:50:32 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures as students will be leaving at 9 PM. INSP has been contacted and informed	5:13:38 PM	PW arrived.
	3:52:41 PM Pollworker Dispatched: PW dispatched.ETA 25 MIN.		
	5:13:27 PM Driver Dispatched: PW arrived.		
	5:59:32 PM Dispatch Clerk: Dispatch expereiced clerk to assist with closing. Student poll workers will be leaving at 9pm. Voting continues.	6:48:28 PM	PW Arrived
	6:11:02 PM Pollworker Dispatched: 1 clerk dispatched - 25min eta		
	6:48:22 PM Driver Dispatched: Driver confirms drop off		
	8:16:36 PM Other Polling Place-Related: Inspector called to indicate a 'voter' is outside the PCT threatening the Poll Worker team. Please send FED/Officer to investigate.	8:51:54 PM	Fed is with inst till transfer. Closing continues
	8:19:53 PM FED Contacted: ETA 5 mins .		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 8 of 48

Pct 7043	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:16:00 AM Ballot Jam: Error Message: "Feed by hand" Ballot stuck. Voting cointinues using aux bin.	11:30:46 AM	Tech verified error message of maximum steps reached. Approved to break seal on side door and retrieve ballot. Ballot removed. Error message not present. Seal replaced. Issue resolved. Voting continues.
	11:17:57 AM Technician Contacted: Technician contacted. ETA 15min. Voting continues via aux bin.		
	11:26:45 AM Technician Contacted: Tech arrived onsite and is troubleshooting equipment. Voting continues.		
	11:29:01 AM Technician Contacted: Tech verified error message of maximum steps reached. Approved to break sea resolved. Voting continues.	al on side door and re	trieve ballot. Ballot removed. Error message not present. Seal replaced. Issue
Pct 7045	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:55:17 AM BMD Operations: Send Tech Inspector states that the BMD's left paddle is not working. Opening continues.	7:19:23 AM	Tech verified the issue and issue is resolved. Everything is set up now. Voting continues.
	6:59:07 AM Technician Contacted: Technichian contacted. ETA 15 min.		
	7:12:25 AM Technician Contacted: Technician is onsite and evaluating the issue.		
	7:18:51 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting	continues.	
Pct 7053	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:49:48 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures as students will be leaving at 9 PM. INSP has been contacted and informed	4:46:11 PM	PW Arrived
	4:15:28 PM Pollworker Dispatched: 1 pw dispatched - eta 25min		
	4:46:06 PM Driver Dispatched: Driver confirms drop off		
Pct 7054	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:46:03 AM Other Soft Supplies: Missing blue tape, extension cord, lighting is poor. Send DST. Setup continues.	8:41:09 AM	Confirmed with Fed Supplies dropped off Voting continues
	6:53:43 AM FED Contacted: they are aware and supplies on the way set up continues		
	8:14:17 AM Pollworker Contacted: Still needs tape and an extension cord and aiddtional lighting especially for end of	of day.	
	8:24:15 AM < Other: See Comments >: DST contacted, on their way now. ETA 10 min.		
	9:07:40 AM < Other: See Comments >: DST reports issue is resolved.		
Pct 7055	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:38:18 AM Dispatch Inspector: No Inspector, Inspector ill but bringing material to site. Will update me if poll open and clerks there to transfer material to. Dispatch replacement inspector.	7:20:58 AM	PW and ballots arrived.
	5:49:19 AM Pollworker Contacted: Inspector arrived at site. Open but no staff identified. Will wait until staff available	e to transfer material	to. Calling FED concurrently to make plans.
	5:52:30 AM Pollworker Dispatched: 1 insp dispatched no ballots eta 20min		
	6:03:59 AM Pollworker Contacted: Inspector will stay until replacement inspector shows up		
	6:58:02 AM Pollworker Dispatched: Insp dispatched - none previously arrived miscommunication on their way		
	7:21:35 AM Driver Dispatched: PW and ballots arrived.		
	7:10:03 AM Poll worker Issue: inspector concerned PW is not fit for duty team is workingwell toghether. Voting continues	7:16:30 AM	Fed will work with inst. Voting continues
	7:15:53 AM FED Contacted: Fed will speak to Inst. Voting continues		
	7:34:41 AM Table, Chairs, Booths: the inspector reports that the assessable voting booths is broken. Please send replacement. Voting continues!	8:09:48 AM	Voting continues
	7:49:06 AM < Other: See Comments >: Dispatched DST with replacement ADA Booth. ETA 15 mins.		
	8:09:33 AM < Other: See Comments >: DST replaced ADA Booth		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 9 of 48

Pct 7056	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:43:12 AM Dispatch Bilingual: Fed called Site needs blingual PW Voting continues	10:23:30 AM	PW Arrived.		
	9:52:21 AM Pollworker Dispatched: 1 clerk dispatcher - eta 20min				
	10:23:13 AM Driver Dispatched: PW Arrived.				
Pct 7202	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:45:09 AM BSM Operations: Send Tech; BSM running on battery at 50%, was 70% this morning, BMD in same socket, is 100% and plugged in; voting continues	10:19:45 AM	Tech verified BSM is connected to a working power source, but not charging. Tech used back up power cord and connect to aux connecton of BSM. BSM now charging. Issue resolved. Voting continues.		
	10:06:15 AM FED Contacted: FED said he was on pp earlier and they tried plugging to other sockets but machine se	ems not to be chargii	ng. Machine is at 50% battery. Please send TECH to check.		
	10:08:58 AM Technician Contacted: Tech dispatched. ETA 20 min. Voting continues.				
	10:14:15 AM Technician Contacted: Tech arrived onsite and is troubleshooting equipment. Voting Continues.				
	10:18:28 AM Technician Contacted: Tech verified BSM is connected to a working power source, but not charging. T resolved. Voting continues.	10:18:28 AM Technician Contacted: Tech verified BSM is connected to a working power source, but not charging. Tech used back up power cord and connect to aux connecton of BSM. BSM now charging. Issue resolved. Voting continues.			
Pct 7207	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:08:58 PM Other Soft Supplies: Inspector called to say they ran out of English poll worker nametags and need more. Send FED to replace. Voting continues.	2:13:31 PM	Delivered.		
	1:40:05 PM FED Contacted: Fed en route ETA 15 mins				
	2:13:23 PM FED Contacted: Delivered.				
Pct 7303	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:21:25 AM Other Polling Place-Related: Need floor mat, voting continues.	8:39:44 AM			
	7:50:26 AM < Other: See Comments >: DST contacted, eta 10 minutes.				
	8:37:09 AM < Other: See Comments >: DST contacted he is on the way with a t-mat.				
	8:37:19 AM < Other: See Comments >: DST has delivered mat. Resolved.				
Pct 7304	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:18:23 AM Can't Locate Equipment: INSP contacted can't locate equipment.Booth and machines missing. Setup continues.	6:35:33 AM			
	6:35:16 AM < Other: See Comments >: Contacted Insp, they got into the storage room where the equipment is stor	ed. Setup continues.			
Pct 7307	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	10:15:35 AM Provisional Envelopes: Out of EDU provisional envelopes, reviewed with Inspector which envelopes to use for standard provisional ballots. Send FED.	10:54:04 AM	FED dropped off new EDU envelopes and went over procedures. Voting Cont		
	10:21:22 AM FED Contacted: FED Contacted ETA 10				
	10:53:25 AM FED Contacted: FED dropped off new EDU envelopes and went over procedures. Voting Cont				
Pct 7308	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:40:04 AM Other Soft Supplies: Inspector called. Need hand warmers. Send FED. Voting contiues.	9:32:37 AM	FED dropped off hand warmers. Voting Cont		
	9:00:11 AM FED Contacted: FED on the way ETA 10 Voting Cont				
	9:31:50 AM FED Contacted: FED dropped off hand warmers. Voting Cont				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 10 of 48

Pct 7309	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:16:21 PM Provisional Envelopes: Inspector called to report they down to last 10 PINK providional envelopes. Confirmed they are using only properly. Send FED to deliver additional pink provisional ballots. Voting continues. 5:28:09 PM FED Contacted: FED contacted. ETA 15	5:51:22 PM	Extra Prov envelopes dropped off. Voting Continues		
	5:48:44 PM FED Contacted: Extra Prov envelopes dropped off. Voting Continues				
Pct 7311	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:59:31 AM BMD Operations: Power off BMD, FED onsite, Red seal broken by director permission. Power activated Setup Continues	7:03:56 AM	Power off BMD, FED onsite, Red seal broken by director permission. Power activated Setup Continues		
	7:28:49 AM Other Polling Place-Related: Poll workers personal belongings are locked in a closet. Would like to contact polling place rep to open. Voting continues	8:47:33 AM			
	7:34:20 AM < Other: See Comments >: VM left for PPO to come and unlock closet. Voting continues.				
	3:00:29 PM < Other: See Comments >: Call to Inspector to pass on closing instructions. Store vE in office, lock the				
Pct 7314	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:09:53 AM BSM Operations: Error Message: An error condition has occured; Send Tech. Voting continues using AUX bin.	8:38:00 AM	Tech used iButton and was able to clear the error along with the PW present. Verified Error message no longer present. Issue Resolved. Voting continues.		
	8:13:59 AM Technician Contacted: Tech dispatched. ETA 20 min. Voting continues via aux bin. 8:19:01 AM Technician Contacted: Tech arrived onsite and is evaluating BSM. Voting continues.				
	8:36:27 AM Technician Contacted: Tech used iButton and was able to clear the error along with the PW present. Verified Error message no longer present. Issue Resolved. Voting continues.				
	10:43:12 AM Dispatch Clerk: Have a number of students, prefer 1 addl clerk to help with close.	11:21:46 AM	Request Fufilled		
	10:48:35 AM Pollworker Dispatched: 1 clerk dispatched eta 20min				
	11:21:55 AM Pollworker Contacted: Request Fufilled				
et 7315	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:24:31 AM Dispatch Clerk: inspector called that he needs 1 additional clerk. Voting continues!	9:49:49 AM	PW Arrived.		
	9:28:17 AM Pollworker Dispatched: PW dispatched. ETA 25 min. 9:49:43 AM Driver Dispatched: PW Arrived.				
	2:20:06 PM Paper Ballots: Need more chinese ballots. Voting continues	3:16:29 PM			
	2:28:35 PM < Other: See Comments >: ballots will be dispatched from city hall 2:52:38 PM < Other: See Comments >: driver is on their way to deliver ballots				
Pct 7319	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:12:52 AM Other Polling Place-Related: alarm is going off. No representative to turn it off. Set up continues.	6:31:17 AM	FED reports alarm off, Setup continues		
	6:30:49 AM FED Contacted: FED reports alarm off, Setup continues				
	10:39:31 AM Pollworker Contacted: Doorbell outside front door was stuck in depressed position. Addressed issue with	h PW.			
	4:28:36 PM Other Soft Supplies: INSP reports posted street index disappeared. Send FED to deliver a new one if doing so	5:08:32 PM	FED Arrived and dropped off new index. Voting Continues		
	is mission critical. Voting continues.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 11 of 48

Pct 7321	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:26:06 AM Table, Chairs, Booths: Send FED. Inspector states that the ADA compliant booth table is missing one leg.	12:15:57 PM			
	Please send a replacement Table. Voting continues.				
	11:56:14 AM District Driver Contacted: contact made. DST will deliver ADA booth 12:15:24 PM < Other: See Comments >: Left message for DST Andy. Go to site and replace ADA booth.				
	12:15:30 PM < Other: See Comments >: DST Andy Moraga confirms onsite and replacing VB. Resolved.				
Pct 7322	Init. Call Time Problem Comments	Time Decelved	Resolution Comment		
FCt /322					
	10:01:58 AM Other Soft Supplies: Site is very cold, requesting hand warmers for 5 people and trash bags. Voting continues.	10:42:12 AM	FED arrived and dropped off warmers Voting Cont		
	10:05:31 AM FED Contacted: VM Left for FED. Voting Cont				
	10:21:54 AM FED Contacted: FED Contacted ETA 15				
	10:40:35 AM FED Contacted: FED arrived and dropped off warmers Voting Cont				
	10:42:22 AM Dispatch Clerk: Inspector feeling sick during lunch, staying home. Clerk promoted to INSP but request 1 addl for support	11:10:46 AM	PW Arrived.		
	10:47:28 AM Pollworker Dispatched: PW Dispatched. ETA 30 min.				
	11:10:42 AM Driver Dispatched: PW Arrived.				
Pct 7325	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:48:46 AM Can't Locate Equipment: Can't locate ADA bell. Voting continues.	7:51:14 AM	ADA bell just arrived.		
	7:50:47 AM Pollworker Contacted: ADA bell just arrived.				
Pct 7328	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:12:27 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies	6:31:44 AM	FED reports building open and setup continues		
	6:16:21 AM FED Contacted: FED on the way to assist, ETA 10				
	6:22:03 AM < Other: See Comments >: Contacted PPO/central firehouse staff contact. He is calling firehouse staff for precinct. Inspector is still waiting outside.				
	6:31:23 AM FED Contacted: FED reports building open and setup continues				
	6:51:07 AM Other Polling Place-Related: Fire trucks are impeding set up, set up continues.	7:12:12 AM	Voting continues during set-up		
	7:09:55 AM < Other: See Comments >: Called SFPD Contact Avo. He said he called to have trucks moved. Called Insp who confirmed trucks are moved and they are still setting up. Voting continues during set-up				
	7:16:50 AM Table, Chairs, Booths: Missing straight leg for accessible voting table.	8:11:26 AM			
	7:19:29 AM FED Contacted: FED will go to assist, ETA 20 Voting Continues				
	7:39:14 AM FED Contacted: FED arrived, needed leg is for accessible voting booth and does not have exta. Send DST. Voting Continues				
	8:11:01 AM Driver Dispatched: DST (Jordan) dispatched to provide replacement ADA booth.				
	10:43:51 AM District Driver Contacted: ADA booth replaced.				
	2:59:37 PM Other Soft Supplies: Ballot marking markers are low on ink. Inform FED to drop off new markers. Voting continues.	3:15:21 PM	INSP contacts, voting procedures gone over		
	3:13:33 PM Pollworker Contacted: INSP contacts, voting procedures gone over				
	3:13:47 PM FED Contacted: FED Contacted, will drop off extra markers on next sweep.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 12 of 48

Pct 7337	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:04:24 AM Ballot Jam: Error Message: Error condition has occurred. Walked inspector thru page 81, still has issues. Please send tech for help. In meantimee they will use AUX bin. Voting continues.	8:38:29 AM	INSP removed ballot and error is no longer present. Seal Replaced. Issue Resolved. Voting continues.
	8:08:53 AM Technician Contacted: Tech dispatched. ETA 20 min. Voting contines via Aux Bin.		
	8:29:01 AM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting continues.		
	8:33:52 AM Technician Contacted: Tech verified issue of error driving paper. Maximum steps reached. Approved to		
	8:35:24 AM Technician Contacted: INSP removed ballot and error is no longer present. Seal Replaced. Issue Res	olved. Voting continu	es.
	2:18:45 PM Paper Ballots: FED confirms down to 2 packets of 10 ballots each, requests more (20)	3:06:25 PM	
	2:27:32 PM < Other: See Comments >: ballots will be dispatched from city hall		
	2:51:08 PM < Other: See Comments >: driver is on their way to deliver ballots		
	3:06:28 PM < Other: See Comments >: inspector confirms ballots are on site		
	3:16:54 PM < Other: See Comments >: Super FED contacted and confirms extra Prov voters led to additional ballo	ts being used.	
Pct 7505	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:41:33 AM Not Open/Locked after 6am: FED to unlock site but his key is not working. FED said he'll look for site representative and will call back for update.		INSP called. He's on the way. Asked him to call if they are still locked out
	5:50:36 AM < Other: See Comments >: contacted Harold rogers who lives onsite. He is aware poll workers are out	front. He should be g	going down to let in. (we got cut off before confirmation.
	5:53:10 AM < Other: See Comments >: INSP called. He's on the way. Asked him to call if they are still locked out.		
Pct 7509	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:42:32 AM Other Soft Supplies: Clerk cannot locate yellow cone. Setup continues.	6:47:12 AM	
	6:46:16 AM No Action Need: Cones found in closet. Setup continues.		
Pct 7511	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	2:12:22 PM Dispatch Clerk: One clerk went home at 2:00 pm, need replacement, voting continues.	2:58:48 PM	PW arrived.
	2:16:07 PM Pollworker Dispatched: PW dispatched. ETA 40 min.		
	2:58:42 PM Driver Dispatched: Driver confirmed PW arrived.		
Pct 7513	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:21:49 AM Dispatch Clerk: poll workers having trouble setting up with existing staff. Send help	7:33:52 AM	Poll worker confirmed there are 3 clerks on site and 1 Insp. Voting continues.
	7:24:16 AM Pollworker Dispatched: 1 clerk dispatched eta 20min		
	7:27:08 AM FED Contacted: FED on site assiting team.		
	7:33:12 AM Pollworker Contacted: Poll worker confirmed there are 3 clerks on site and 1 Insp. Voting continues.		
Pct 7516	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:14:47 AM Dispatch Inspector: No Inspector, Poll is unlocked, NO ballots & supplies	6:44:42 AM	FED on site assisting with set up. Confirmed Insp and ballots have arrived.
	6:20:31 AM Pollworker Dispatched: 1 insp dispatched with ballots eta 20min		
	6:21:39 AM FED Contacted: called FED to assist team, ETA 15 mins.		
	6:44:16 AM FED Contacted: FED on site assisting with set up. Confirmed Insp and ballots have arrived.		
	7:34:13 AM BSM Operations: Error Message: Incorrect username/password; Instructed PW to try multiple time and fail. Instructed to use AUX bin. Send FED. Voting Con't.	8:13:40 AM	FED on site. Confirmed BSM is working. Voting continues.
	7:37:37 AM FED Contacted: FED alerted. Will go to pp. ETA 15 mins.		
	8:13:14 AM FED Contacted: FED on site. Confirmed BSM is working. Voting continues.		

	11:44:37 AM Dispatch Inspector: PP is requesting new Insp. Insp on site may need to leave early.	11:53:31 AM	Replacement Inspector arrived.		
	11:47:09 AM Pollworker Dispatched: 1 Insp experienced dispatched - eta 30min				
	11:53:13 AM Driver Dispatched: PW arrived.				
	1:32:34 PM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. New insp had a death in the family and must leave immediately. Releasing the insp now, upgrading the seasoned clerk to insp with insp pay while we wait for new insp to be dispatched. Upgrade to be noted on payroll sheet.	2:03:19 PM	Insp Arrived.		
	1:44:16 PM Pollworker Dispatched: 1 inspector experienced dispatched - 25min eta				
	2:03:07 PM Driver Dispatched: Driver confirms Insp arrival.				
7518	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:25:57 AM Roster of Voters: FED never arrived with extra ballots and supplemental roster pages. Voting continues.	8:54:36 AM	Confirmed they have received extra ballots and supllemental roster pages. Voting continues.		
	8:29:47 AM FED Contacted: FED on their way, ETA 15 mins.				
	8:53:54 AM Pollworker Contacted: Confirmed they have received extra ballots and supllemental roster pages. Voting	g continues.			
	3:49:18 PM BSM Operations: Error Message: None; Send Tech BSM screen has gone blank; power is connected. Voting continues via aux bin.	5:02:37 PM	Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Voti continues.		
	3:53:36 PM Technician Contacted: Technician contacted. ETA 15min.				
	4:01:29 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.				
	4:06:07 PM Technician Contacted: Tech has approval to break seal to refresh BSM. Voting continues thru the aux bin.				
	4:13:02 PM Technician Contacted: Issue verfied. Tech has the approval to replace the BSM machine. Voting continues thru the aux bin.				
	4:27:05 PM Technician Contacted: Technician contacted to replace BSM machine. Tech is coming from another dis				
	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux	x bin.			
	· · · · · · · · · · · · · · · · · · ·	x bin.			
7519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux	x bin. Voting continues.	Resolution Comment		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved.	x bin. Voting continues. Time Resolved			
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments	x bin. Voting continues. Time Resolved	Resolution Comment		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues.	x bin. Voting continues. Time Resolved	Resolution Comment		
7519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via auto 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min.	x bin. Voting continues. Time Resolved	Resolution Comment		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived.	x bin. Voting continues. Time Resolved 6:49:46 AM	Resolution Comment PW Arrived.		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via	x bin. Voting continues. Time Resolved 6:49:46 AM	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vota		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin	x bin. Voting continues. Time Resolved 6:49:46 AM	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vota		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continuation.	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin.	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vote continues.		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continuation is 52:09 AM Technician Contacted: Tech was able to pull ballot from underside, but a ripped piece is still stuck in the	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin.	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vote continues.		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continues is 52:09 AM Technician Contacted: Tech was able to pull ballot from underside, but a ripped piece is still stuck in the 8:58:58 AM Technician Contacted: Tech has permission to replace the BSM device. Voting continues thru the aux to the supplementary of the supple	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin. BSM. Approved to bin	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vote continues.		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continuation is 52:09 AM Technician Contacted: Tech was able to pull ballot from underside, but a ripped piece is still stuck in the	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin. BSM. Approved to bin	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vote continues.		
7519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continues is 52:09 AM Technician Contacted: Tech was able to pull ballot from underside, but a ripped piece is still stuck in the 8:58:58 AM Technician Contacted: Tech has permission to replace the BSM device. Voting continues thru the aux to the supplementary of the supple	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin. BSM. Approved to bin. Voting continues.	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Voti continues. bresk seal to pick up BSM and be able to better see where the piece is to remove		
519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continues via 25:09 AM Technician Contacted: Tech was able to pull ballot from underside, but a ripped piece is still stuck in the 25:85:58 AM Technician Contacted: Tech has permission to replace the BSM device. Voting continues thru the aux be 9:17:22 AM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved.	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin. BSM. Approved to bin. Voting continues.	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Vot continues. bresk seal to pick up BSM and be able to better see where the piece is to remove the contact made with insp. Offered to speak with voter, voter declined. Insp and voter keeping and voter k		
7519	4:38:31 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via au. 5:02:33 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Init. Call Time Problem Comments 6:27:06 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Setup continues. 6:31:33 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min. 6:49:39 AM Driver Dispatched: PW Arrived. 6:51:22 AM Supplies dispatched: ballot dispatched with driver eta 20min 8:22:46 AM Ballot Jam: Error Message: Error Driving Paper, Maximum Steps Reached. Send tech. Voting continues via aux bin 8:27:32 AM Technician Contacted: Technician contacted. ETA 15min. 8:38:34 AM Technician Contacted: Technician is onsite and evaluating the issue. 8:45:15 AM Technician Contacted: Tech had approval to break seal, and removed the jammed paper. Voting continues via aux bin and Technician Contacted: Tech was able to pull ballot from underside, but a ripped piece is still stuck in the season of the	x bin. Voting continues. Time Resolved 6:49:46 AM 9:26:25 AM ues thru the aux bin. BSM. Approved to bin Voting continues. 9:06:10 AM	Resolution Comment PW Arrived. Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Voti continues. bresk seal to pick up BSM and be able to better see where the piece is to remove the piece is to r		

Pct 7524	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:44:18 AM Can't Locate Equipment: Missing the BMD tablet transport bag. They have looked for it thoroughly. Please send replacement	7:59:20 AM	Tech verified the issue and issue is resolved. Everything is set up now. Voting continues			
	6:58:19 AM Pollworker Contacted: INSP Contacted, confirms all equipment found including printer bag but no BMD					
	7:10:02 AM FED Contacted: FED Confirms unable to locate earlier, will swing by again in 10					
	7:19:46 AM < Other: See Comments >: Can't locate BMD, send replacement.					
	7:23:00 AM Technician Contacted: Technician contacted. ETA 15min.					
	7:39:36 AM Technician Contacted: Technician is onsite and evaluating the issue.					
	7:42:49 AM Technician Contacted: Tech leaving his BMD is setting up the machine at the precinct. Voting continues					
	7:59:17 AM Technician Contacted: Tech verified the issue and issue is resolved. Everything is set up now. Voting of	continues.				
	12:41:33 PM Ballot Jam: Error Message: An error message has occurred. BSM has ballot jam. Voting continues via aux bin.	1:00:05 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. Tech had permission break seal & PW pulled jammed paper. PW placed the voter card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.			
	12:43:41 PM Technician Contacted: Technician contacted. ETA 15min.					
	12:53:51 PM Technician Contacted: Technician is onsite and evaluating the issue.					
	12:56:45 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn & card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.	sent back out. Tech	had permission break seal & PW pulled jammed paper. PW placed the voter			
ct 7525	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:53:44 AM BMD Paper Jam: Send Tech. INSP instructed to utilize Aux Bin. Voting Continues.	8:01:28 AM	Inspector called. Paper jam resolved. Voting continues.			
	8:01:42 AM Pollworker Contacted: Inspector called. Paper jam resolved. Voting continues.					
	8:02:13 AM Technician Contacted: Tech contacted. Already on his way there. ETA 20 min. Voting continues via aux bin.					
	8:05:24 AM Technician Contacted: Technician is onsite and evaluating the issue. Tech verified the issue and issue is resolved. Everything is set up now. Voting continues.					
	8:15:20 AM < Other: See Comments >:					
	2:05:48 PM Poll worker Issue: Send FED to review voting procedures and investigate voter concern. ETA 15min.	2:29:41 PM	FED arrived and discussed with PWs. Concerns handled.			
	2:07:14 PM FED Contacted: James explained issue to FED, FED en route ETA 15					
	2:28:31 PM FED Contacted: FED arrived and discussed with PWs. Concerns handled. Voting Continues					
	7:43:59 PM Roster of Voters: Dispatch FED, need posted ballot statment, explained to inspector that statement is in the back of roster, but couldn't locate it. Voting continues	8:16:16 PM	FED Assisted with procedures. Voting continuse with final voters.			
	7:54:40 PM FED Contacted: FED on the way to explain procedures. ETA 15					
	8:15:25 PM FED Contacted: FED Assisted with procedures. Voting continuse with final voters.					
ct 7526	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	5:58:12 AM Can't Locate Equipment: Walked through lobby, program room and no equipment is there.	6:10:22 AM	Called INSP, Equipment found Setup Contineus			
	6:03:07 AM FED Contacted: FED Contacted, ETA 10 to try and evaluate.					
	6:10:03 AM < Other: See Comments >: Spoke with Inspt. Receptionist did not know where equipment was and was unaware that Room 1001 is also called The Program Room. She found key at front desk and opened door to equipment. Set up happening now.					
	6:10:06 AM Pollworker Contacted: Called INSP, Equipment found Setup Contineus					
	6:50:37 AM Other Polling Place-Related: PPO is preventing pollworkers from setting up the voting booths per the SSP. Having them to set up a few booths in the corner of the room. Set up continues.	7:24:37 AM	Voting Continues			
	7:16:18 AM FED Contacted: FED Contacted, ETA 10 to assist. Voting Continues	·				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 15 of 48

Pct 7527	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	4:20:31 PM Other Polling Place-Related: Voter reports front desk guard is deterring voters; path to PP is not clearly marked.	4:47:25 PM			
	4:22:38 PM FED Contacted: FED on the way to evaluate ETA 15				
	4:22:47 PM Campaign Contacted: Contacting DST to report to site and assess situation				
	4:26:14 PM < Other: See Comments >: DST en route eta 10 min				
	4:46:36 PM < Other: See Comments >: DST reports there was a security person at the front counter who was not for person is very friendly and welcoming. Voting continues.	llowing procedures.	The facility apologized and assured us this would not happen again. New desk		
	4:24:59 PM Other Soft Supplies: Korean facsimile requested for voter; FED bag has facsimile reference ballots; voting continues	4:35:56 PM	FED On site voter translation line and city hall available		
	4:35:14 PM FED Contacted: FED On site, no Fascimilie available, voter translation line and city hall available				
ct 7528	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:42:54 AM Other Soft Supplies: INSP reports clerks are very cold at PP. Requests hand warmers.	12:49:08 PM	FED 4 provided additional handwarmers		
	8:52:19 AM FED Contacted: FED on the way ETA 30.				
	9:15:12 AM Pollworker Contacted: FED has not arrived yet. Poll workers seem in decent shape, just cold				
	9:35:18 AM FED Contacted: FED has 1 more stop, estimates 10-15 Voting Cont				
	10:08:06 AM FED Contacted: FED arrived and dropped off a few but not enough for all PWs. Requested additional.				
	10:13:27 AM FED Contacted: FED 4 contacted and will bring addl ETA ~30				
	1:35:46 PM Ballot Jam: Error Message: Error Condition has occurred Send Tech, FED has gone through troubleshooting a number of times to no avail.	1:53:50 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. Tech had permission break seal & PW pulled jammed paper. PW placed the voter card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.		
	1:39:26 PM Technician Contacted: Technician contacted. ETA 15min.		1		
	1:48:36 PM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting contiunes via aux bin.				
	1:51:14 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. Tech had permission break seal & PW pulled jammed paper. PW placed the voter card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.				
ct 7529	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:54:36 AM Dispatch Clerk: 1 Clerk and 2 Students, FED requests addl Clerk to ensure proper close	9:19:14 AM	Clerk arrived.		
	8:59:44 AM Pollworker Dispatched: 1 clerk dispatched, eta 20min				
	9:18:53 AM Driver Dispatched: Clerk arrived.				
ct 7532	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:54:13 PM Other Polling Place-Related: inspector is being very rude and hostile towards the clerk Kezia Villias-Martinez. Other clerks are also scared per pw. Send fed. Voting continues	7:59:57 PM			
et 7533	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:25:04 AM BSM Operations: Send FED Insp says they've processed other ballots successfully, but for one voter one card was rejected. Says it may be an "instructional" card. Advised to put in aux bin. Insp adamant that someone go check.	8:52:06 AM	FED Arrived and went over procedures. Confirmed ballot was misvoted and placed into Aux bin for now. Additional voters voted successfully. Voting Continues		
	go check.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 16 of 48

	7:07:38 PM Poll worker Issue: INSP has collected VBM ballots incorrectly (in purple trays rather than red box) - send FED to review protocol. Voting continues.	7:37:21 PM	FED went over procedures with team. Voting Continues		
	7:20:04 PM FED Contacted: FED on the way, ETA 10-15 7:37:05 PM FED Contacted: FED went over procedures with team. Voting Continues				
ct 7534	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:20:17 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies - INSP reports that building locked and unable to contact PP contact. FED on way to assist with finding safe location for emergency voting. ETA 5	7:07:31 AM	FED confirmed that poll is open and set up underway.		
	6:25:29 AM < Other: See Comments >: RPD dispatch sending someone over. ETA 20 min.				
	6:34:48 AM FED Contacted: FED Onsite, no covered area for voting but preparing for accepting ballots on sidewalk	if necessary. Setup o	continues.		
	6:46:30 AM < Other: See Comments >: Sgt Horn reports ETA 10 minutes.				
	11:31:32 AM Health Supplies: the injector called, there is someone took the supply box away. Please send replacement, including face masks, hand sanitizer. Voting continues!	12:57:28 PM	Replacement supply box delivered. Voting continues.		
	11:42:17 AM FED Contacted: FED on the way to assist ETA 15				
	12:56:04 PM FED Contacted: Replacement supply box delivered. Voting continues.				
Pct 7601	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	3:48:52 PM Other Polling Place-Related: insp called there's a homeless man at a pp causing a disturbance at the site and making voters & pws uncomfortable. Send fed. Voting continues	4:07:06 PM	FED confirmed individual departed. Spoke with PWs. Voting Continues		
	3:56:24 PM FED Contacted: FED on the way ETA 10-15				
	4:05:47 PM FED Contacted: FED confirmed individual departed. Spoke with PWs. Voting Continues				
	4:06:50 PM District Driver Contacted: left message for DST to call back when available. Will send him for support when available.				
	7:51:17 PM Ballot Jam: Error Message: An error message has occurred. Voting continues via aux bin.	8:07:44 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. PW placed the voter card in the aux bin. Issue resolved. Voting continues		
			back out. 1 W placed the voter card in the aux on. issue resolved. Voting continues.		
	7:53:03 PM Technician Contacted: Technician contacted. ETA 15min.		back out. 1 w placed the votel card in the day one. Issue resolved. Voting commues.		
	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.				
		sent back out. PW			
Pct 7602	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.				
Pet 7602	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8		placed the voter card in the aux bin. Issue resolved. Voting continues. Resolution Comment		
Pct 7602	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this	Time Resolved	placed the voter card in the aux bin. Issue resolved. Voting continues. Resolution Comment		
Pct 7602	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this location.	Time Resolved	placed the voter card in the aux bin. Issue resolved. Voting continues. Resolution Comment		
	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this location. 4:29:24 PM Pollworker Dispatched: pw dispatched.ETA 40min.	Time Resolved 4:56:47 PM	placed the voter card in the aux bin. Issue resolved. Voting continues. Resolution Comment		
	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this location. 4:29:24 PM Pollworker Dispatched: pw dispatched.ETA 40min. 4:56:40 PM Driver Dispatched: Driver confirms drop off	Time Resolved 4:56:47 PM	PW Arrived		
	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this location. 4:29:24 PM Pollworker Dispatched: pw dispatched.ETA 40min. 4:56:40 PM Driver Dispatched: Driver confirms drop off Init. Call Time Problem Comments 6:17:57 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Inspector called, PPO	Time Resolved 4:56:47 PM Time Resolved	PW Arrived		
	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this location. 4:29:24 PM Pollworker Dispatched: pw dispatched.ETA 40min. 4:56:40 PM Driver Dispatched: Driver confirms drop off Init. Call Time Problem Comments 6:17:57 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Inspector called, PPO supposed to unlock site.	Time Resolved 4:56:47 PM Time Resolved 6:34:01 AM	PW Arrived		
Pct 7602 Pct 7603	8:07:22 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 8:07:40 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn 8 Init. Call Time Problem Comments 4:26:15 PM Dispatch Clerk: inspector advises that two clerks have left, and requested an "insurance" clerk be dispatched so that in event he loses another one, he avoids an emergency situation. Please dispatch a clerk to this location. 4:29:24 PM Pollworker Dispatched: pw dispatched.ETA 40min. 4:56:40 PM Driver Dispatched: Driver confirms drop off Init. Call Time Problem Comments 6:17:57 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Inspector called, PPO supposed to unlock site. 6:24:22 AM FED Contacted: FED on way to assist ETA 5	Time Resolved 4:56:47 PM Time Resolved 6:34:01 AM acking the gym now.	PW Arrived		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 17 of 48

	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:59:25 AM Table, Chairs, Booths: Inspector called tthere are 6 clerks. Needs two additional chairs. Send DST. Voting continues.	10:32:24 AM	delivered		
	10:11:42 AM District Driver Contacted: DST Greg will deliver chairs ETA 30 min				
	12:54:36 PM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp wants to walk out since he does not feel comfotable supervising new clerks sent from CH.	1:25:21 PM	PW Arrived.		
	1:05:38 PM Driver Dispatched: PW dispatched. ETA 25 min.				
	1:25:11 PM Driver Dispatched: PW Arrived.				
	5:58:18 PM Ballot Jam: Error Message: An error condition has occurred. Voting continues via the aux bin.	6:16:53 PM	FED was able to resolve, Voting Continues		
	6:01:05 PM FED Contacted: FED on the way, ETA 10				
	6:16:34 PM FED Contacted: FED was able to resolve, Voting Continues				
Pct 7613	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:33:46 AM Dispatch Inspector: No Inspector, Polls unlocked. inspector will drop off supplies at 6am to PP but will need new inspector.	6:43:33 AM			
	5:44:06 AM Pollworker Dispatched: PW dispatched. ETA 20 min.				
	5:44:51 AM FED Contacted: FED eta 5min				
	6:43:25 AM Driver Dispatched: Insp arrived				
	9:51:11 AM Other Soft Supplies: The site is very cold, requesting hand warmers. Voting continues.	10:08:00 AM	FED to deliver		
	10:07:08 AM FED Contacted: eta 30min, FED just left. Will deliver next time around.				
	2:17:42 PM District Driver Contacted: DST has closed large door and placed clear signage pointing to the accessible ADA door which is the official entrance anyway.				
	1:09:04 PM Other Soft Supplies: PW requests temporary wall as rain mitigation. New INSP is Alberto Lopez, (415) 644-8164 voting cont				
	1:13:15 PM FED Contacted: FED on route to see if he can figure something out. Maybe DST has a tarp or something to use as a rain wall?				
	1:34:45 PM District Driver Contacted: Alex will visit site and remedy. Possible solutions include leaving only the AD.	A side door open and	d either closing or partly closing the big door. DST will assess and get back to us		
	1:32:51 PM Ballot Jam: Error Message: Information Error Driving Paper, max steps taken. INSP reports there is no paper ballot visible to remove. Send tech. Voting continues via aux bin.	1:59:42 PM	Tech removed ballot. Error message no longer present. Seal replaced. Issue Resolved. Voting continues.		
	1:35:46 PM Technician Contacted: Technician contacted. ETA 15min.				
	1:50:52 PM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting continues via aux bin.				
	1:51:42 PM Technician Contacted: Tech verified error. Approved to break seal for ballot retrieval. Voting continues. 1:59:02 PM Technician Contacted: Tech removed ballot. Error message no longer present. Seal replaced. Issue Resolved. Voting continues.				
D + 5614	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
Pct 7614					
Pct 7614	7:49:11 AM Poll worker Issue: please send FED to check in on polling place and walk pws through procedures	8:29:06 AM	FED walked PW through procedures and reports satisfactory. Voting Continues		
Pct 7614	7:52:21 AM FED Contacted: VM left for FED, Voting Continues	8:29:06 AM	FED walked PW through procedures and reports satisfactory. Voting Continues		
Pct 7614	7:52:21 AM FED Contacted: VM left for FED, Voting Continues 8:05:13 AM FED Contacted: FED on the way, ETA 5 Voting Continues	8:29:06 AM	FED walked PW through procedures and reports satisfactory. Voting Continues		
Pct 7614	7:52:21 AM FED Contacted: VM left for FED, Voting Continues 8:05:13 AM FED Contacted: FED on the way, ETA 5 Voting Continues 8:28:14 AM FED Contacted: FED walked PW through procedures and reports satisfactory. Voting Continues				
Pct 7614	7:52:21 AM FED Contacted: VM left for FED, Voting Continues 8:05:13 AM FED Contacted: FED on the way, ETA 5 Voting Continues		FED walked PW through procedures and reports satisfactory. Voting Continues Resolution Comment		
	7:52:21 AM FED Contacted: VM left for FED, Voting Continues 8:05:13 AM FED Contacted: FED on the way, ETA 5 Voting Continues 8:28:14 AM FED Contacted: FED walked PW through procedures and reports satisfactory. Voting Continues	Time Resolved			

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 18 of 48

Pct 7618	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:11:31 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Send FED to assist with emergency opening of site.	6:50:42 AM	pw confirms they are insde		
	6:17:19 AM < Other: See Comments >: Called Fernando Beltran - he is on his way to open. ETA 5 Mins				
	6:18:08 AM FED Contacted: FED going to site to troubleshoot. Will assisst with helping them set up for emergency	voting procedures if t	hey can't open the room ro get the equipment. ETA 10min		
	6:52:40 AM < Other: See Comments >: Isnp called back at 6:27am - Poll is open				
Pct 7621	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:39:10 AM Dispatch Clerk: inspector reports only one adult clerk. Dispatch clerk to insure proper staffing at closing. Voting continues.	9:21:41 AM	PW Arrived.		
	8:46:38 AM FED Contacted: FED aware no action needed from him.				
	8:51:42 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min				
	9:21:27 AM Driver Dispatched: PW Arrived.				
Pct 7622	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:05:00 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies DST on site but key does not work. Staff present too. Outside in rain. No covered area.	6:15:58 AM	resolved setup contineus		
	6:08:26 AM Pollworker Contacted: Tried other doors. You've called Denali per Election documents.				
	6:09:35 AM FED Contacted: Fed en route to see if he can assist. ETA 10 min				
	6:10:49 AM < Other: See Comments >: DST had trouble opening. UCSF security is onsie and letting them in.				
	6:15:53 AM < Other: See Comments >: confirmed open				
Pct 7623	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:27:01 AM Ballot Jam: FED received ballot jam report from INSP. On route to attempt to resolve. Voting Continues via Aux bin	11:58:30 AM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. PW placed the voter card in the aux bin. Issue resolved. Voting continues.		
	11:33:54 AM Technician Contacted: Tech contacted. ETA 20 min. Voting continues bia aux bin.				
	11:45:16 AM Technician Contacted: Technician is onsite and evaluating the issue.				
	11:56:12 AM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn &	sent back out. PW	placed the voter card in the aux bin. Issue resolved. Voting continues.		
Pct 7625	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:01:24 AM Polling Place Signs: Missing Voter Information Poster. Voting continues.	7:12:33 AM	FED onsite, suppling extra. Voting Continues		
	7:12:09 AM FED Contacted: FED onsite, suppling extra. Voting Continues				
Pct 7626	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:06:03 AM Dispatch Inspector: No Inspector, Not sure if Poll locked, no ballots or supplies. Insp called in and cannot come. FED on route to drop off supplies, ETA 25min	6:27:59 AM	Replacement INSP has arrived. Pct Open. INSP bag on site.		
	6:08:58 AM Pollworker Dispatched: PW Dispatched with ballots. ETA 20 min.				
	6:14:15 AM < Other: See Comments >: Security will help the two PW's onsite to obtain VE. Waiting for Insp.				
	6:35:22 AM < Other: See Comments >:				
	7:44:06 AM Roster of Voters: FED dropped off wrong roster, send FED back to drop off correct roster. No Language and Accessibility Resources sign either. Voting continues.	7:48:28 AM	Fed is swapping the flipped rosters.		
	7:47:26 AM FED Contacted: Fed is swapping the flipped rosters. Voting continues with Insp rosters.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 19 of 48

Pct 7627	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:51:53 AM Other Polling Place-Related: Porta potty is filthy and unusable. Set up continues.	10:23:55 AM				
	7:02:42 AM FED Contacted: FED cannot assist with cleanup but confirms porta potty is unusable					
	7:56:39 AM < Other: See Comments >: United Site Services contacted. Dispatching toilet. ETA 30-45min.					
	10:11:38 AM < Other: See Comments >: Porta potty company contacted again, they are sending a a deep cleaning u	nit. The firehouse ha	s a restroom.			
	10:21:25 AM < Other: See Comments >: Porta potty company sending someone to clean up unit. Firehouse is allowing	ng us to use their rest	troom.			
	10:22:59 AM < Other: See Comments >: Firehouse contacted, they are letting us use their bathroom. Porta potty will ber cleaned asap. Resolved.					
	6:53:34 AM Table, Chairs, Booths: Need additional chair, disinfectant wipes, pens. Set up continues.	7:05:50 AM	fed to deliver supplies			
	7:03:50 AM FED Contacted: eta 5min, voting continues					
	7:15:09 AM Pollworker Contacted: Received confirmation from PW that additional supplies provided by FED.					
	10:20:50 AM < Other: See Comments >:					
Pct 7628	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	9:24:08 AM Other Soft Supplies: Send hand warmers. Voting continues	9:30:48 AM	FED on way to deliver now.			
	9:30:28 AM FED Contacted: ETA 10min. Voting cont.					
Pct 7631	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	1:07:43 PM BMD Operations: Error Message: Login pin incorrect; Send Tech. FED was doing audit on BMD and Insp told him he was unable to print the test page. FED tried multiplle times and cannot log in. Voting continues.	1:25:11 PM	Tech verified that it was user error. Tech educated PW how to det up the BMD correctly. Issue resolved. Voting continues.			
	1:12:12 PM Technician Contacted: Technician contacted. ETA 15min.					
	1:23:52 PM Technician Contacted: Technician is onsite and evaluating the issue.					
	1:24:02 PM Technician Contacted: Tech verified that it was user error. Tech educated PW how to det up the BMD correctly. Issue resolved. Voting continues.					
	3:04:17 PM Other Soft Supplies: Need ballot pens because some dried and wouldn't work, only five pens left, send FED	3:25:36 PM	FED has delivered pens and advised on using ball points.			
	3:10:52 PM Pollworker Contacted: Left VM for insp letting him know that they can use ballpoints as well as the mark	ing pens.				
	3:11:14 PM FED Contacted: FED has delivered pens and advised on using ball points.					
Pct 7638	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	7:56:49 AM Campaign Sign within 100ft: Voter reporting multiple campaign signs for Honey Mahogany in storefront windows within 100 ft of entrance to PP. Send Fed to confirm. Voting cont	8:58:09 AM	FED confirmed signs are gone.			
	8:07:40 AM FED Contacted: INSP noticed signs and is going to attempt to get them removed. Instructed insp to call back in to election center when complete or if business is locked/refuses to fix issue. Voting cont					
	8:57:49 AM FED Contacted: FED confirmed signs are gone. Voting continues					
Pct 7639	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:17:13 AM BSM Operations: Send Tech. The number of ballots cast is off. Please send tech to look over machine.	10:48:40 AM	When the tech got there the PW already opened up the bin to the BSM. He counted the ballots in front of the tech. There were 34 cards and 6 voters. The voter count is correct because not all votersused the 5 cards ea. Issue resolved. Voting continues			
	10:18:50 AM Technician Contacted: Technician contacted. ETA 15min.		-			
	10:29:31 AM Technician Contacted: Technician is onsite and evaluating the issue.					

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 20 of 48

Pct 7644	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:25:41 AM Dispatch Clerk: They don't NEED another person, but there are only 3 PWs total. 2 experienced and 1 new. Having an extra person would be nice to assist at breaks and closing.	10:57:29 AM	PW Arrived.			
	10:31:34 AM Pollworker Dispatched: PW Dispatched. ETA 30.					
	10:57:17 AM Driver Dispatched: PW Arrived.					
Pct 7645	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	9:03:03 AM Other Soft Supplies: Inspector has throroughly searched supplies and is missing Write-In Candidate List. No voters requesting it at this time; advised that there are no eligible write-in names on the list for this election. Voting continues.	9:08:42 AM				
	9:08:21 AM < Other: See Comments >: sspoke to ins and explain there is no write in cand list					
	3:53:15 PM Other Soft Supplies: VIB got stolen by voters. Need extra English VIB copies. Send FED. Voting con't.	4:56:04 PM	Replacement VIB delivered to PCT7645. Voting continues.			
	4:16:15 PM FED Contacted: FED Contacted, bringing additional. ETA 20-30					
	4:55:32 PM FED Contacted: Replacement VIB delivered to PCT7645. Voting continues.					
Pct 7702	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	5:07:26 AM Table, Chairs, Booths: Broken BMD table, send replacment	6:52:29 AM				
	5:13:08 AM FED Contacted: ETA=45mins. Will be first stop after drive by to deliver replacement from Van. Asked to confirm once complete.					
	5:56:56 AM < Other: See Comments >: Contacting DST to dispatch replacement table.					
	6:03:23 AM FED Contacted: Contacted FED. He states he is 15 min. away. No need to dispatch DST to provide replacement table.					
	6:52:07 AM Pollworker Contacted: Received confirmation from PW that BMD table has been dispatched.					
	4:29:48 PM Ballot Jam: Error Message: Driving Paper. Maximum steps reached. Paper should be accessible from unit write-in ballot box plot. Please try removing it by hand. Instructed INSP to use AUX bin. Send Tech. Voting con't.	5:40:20 PM	Issue resolved, machine is accepting ballots, voting continues.			
	4:35:21 PM Technician Contacted: Tech contacted, ETA 15-20 minutes, voting continues via aux bin					
	5:07:19 PM Technician Contacted: Contacted Tech for status.					
	5:12:56 PM Technician Contacted: Spoke with Tech who is stuck in traffic.					
	5:35:29 PM Technician Contacted: Tech arrived, permission given to break seal and remove stuck ballot					
	5:39:56 PM Technician Contacted: Issue resolved, machine is accepting ballots, voting continues.					
Pct 7705	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:18:35 AM Dispatch Clerk: Spanish speaking clerk called in sick. Send Spanish speaking clerk. Setup contiues.	7:09:22 AM	PW Arrived			
	6:28:43 AM Pollworker Dispatched: PW Dispatched spanish speaker ETA 20 min.					
	7:09:11 AM Driver Dispatched: PW Arrived					
	8:14:14 AM Other Soft Supplies: Need "I voted" sticker roll. Send FED. Voting con't.	8:54:26 AM	FED dropped off sticker roll. Voting Contiunes.			
	8:18:09 AM FED Contacted: FED is on the way to bring sticker roll. ETA 15 mins.					
	8:54:08 AM FED Contacted: FED dropped off sticker roll. Voting Contiunes.					
	3:49:17 PM BSM Operations: Error Message: error condition has occurred. Instructed inspector with steps on page 81 and this did not clear error. Send TECH. Voting continues via the AUX bin.	3:58:25 PM	Inspector was able to resolve the issue. No need to send a Tech.			
	3:55:57 PM FED Contacted: FED is at polling place and said BSM is now working. Voting Continues.					
	3:56:43 PM Pollworker Contacted: Inspector was able to resolve the issue. No need to send a Tech.					

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 21 of 48

Pct 7709	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:08:38 AM Other Soft Supplies: PW requests FED bring hand warmers. Voting continues.	12:06:12 PM	FED dropped off handwarmers. Voting Continues.
	11:16:12 AM FED Contacted: FED contacted and will drop off hand warmers. ETA 20 mins. Voting Continues.		
	11:38:46 AM FED Contacted: FED had to help another polling place and will be there in 15 mins. Voting Continues.		
	12:06:01 PM FED Contacted: FED dropped off handwarmers. Voting Continues.		
	2:29:30 PM Other Polling Place-Related: Porta potty placed in middle of sidewalk blocling ADA path of travel.	4:46:06 PM	
	2:37:29 PM < Other: See Comments >: porta potty co contacted. No ETA. Voting contiunes.		
	4:45:59 PM < Other: See Comments >: Insp reports toilet has been moved to the street		
	3:48:53 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures as students will be leaving at 9 PM. INSP has been contacted and informed	4:28:53 PM	PW Arrived.
	3:55:04 PM Pollworker Dispatched: 1 clerk dispatched eta 25min		
	4:28:40 PM Driver Dispatched: Driver confirmed drop off		
Pct 7711	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:53:38 AM Other Polling Place-Related: FED Called and worried about slippery floor in gym. Asking School for assistance but requests support from DST to evaluate.	9:58:19 AM	Fed dropped off towels to dry the floor. Voting continues.
	9:13:55 AM < Other: See Comments >: DST is at site. Site needs a dry floor mat for voters to wipe feet.		
	9:14:59 AM < Other: See Comments >: Send FED with rags to dry floor.		
	9:56:15 AM < Other: See Comments >: DST installed T-mat. Issue resolved.		
	9:57:52 AM FED Contacted: DST contacted. En route, eta 10 mon.		
	9:57:59 AM FED Contacted: Fed dropped off towels to dry the floor. Voting continues.		
	1:24:08 PM Ballot Jam: Error Message: "Error driving paper. Max steps reachedretry paper jam procedure." but paper not coming out. Voting continues using aux bin.	1:50:55 PM	Issue resolved, accepting ballots now, voting continues.
	1:29:09 PM Technician Contacted: Tech contacted. ETA 20 min. Voting Continues via Aux Bin.		
	1:44:24 PM FED Contacted: Fed is on her way to the polling place too.		
	1:48:09 PM Technician Contacted: Tech is at location, permission given to break seal to remove stuck ballot.		
	1:50:32 PM Technician Contacted: Issue resolved, accepting ballots now, voting continues.		
Pct 7714	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:45:07 AM Table, Chairs, Booths: ADA booth missing a leg. Send replacement. Send FED. Set-up continues.	8:30:09 AM	Fed confirms voting booth set up. Voting Continues
	7:43:56 AM Driver Dispatched: DST dispatched and on way. 5-10 min away.		
	8:18:28 AM FED Contacted:		
	8:25:14 AM FED Contacted: FED arrived. Helping to set up the ADA booth. Voting continues.		
	8:29:51 AM FED Contacted: Fed confirms voting booth set up. Voting Continues		
Pet 7715	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:45:02 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures. INSP has been contacted and informed.	4:19:16 PM	PW Arrived
	3:48:26 PM Pollworker Dispatched: 1 clerk dispatched - eta 25min		
	4:19:10 PM Driver Dispatched: Driver confirms drop off		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 22 of 48

Pct 7717	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
	12:33:22 PM Ballot Jam: Error Message: Maximum steps taken. INSP unsuccessful in troubleshooting BSM ballot jam. Send tech. Voting continues via aux bin.	1:18:23 PM	Got a error message, used ibutton to clear, issue resolved voting continues.				
	12:37:50 PM Technician Contacted: Tech contacted, ETA 15 to 20 minutes, voting continues via aux bin						
	12:54:17 PM Technician Contacted: Tech has arrived, looking at machine						
	1:08:54 PM Technician Contacted: Tech was given permission to break the seal. Ballot was stuck in the machine a	1:08:54 PM Technician Contacted: Tech was given permission to break the seal. Ballot was stuck in the machine and tore. Will tape and put in aux bin. Other two ballots putting through machine.					
	1:17:12 PM Technician Contacted: Got a error message, used ibutton to clear, issue resolved voting continues.						
	1:45:56 PM Ballot Jam: Error Message: An error condition has occurred. Voting continues via the aux bin.	4:09:25 PM	Replaced with backup machine, issue resolved, voting continues				
	1:51:05 PM FED Contacted: contacted FED and they will be there in 15 mins. Voting continues via aux bin.						
	2:12:46 PM FED Contacted: walked through troubleshooting steps with FED and screen now says Paper Jam. Sen	d tech. Voting Contin	ues via aux bin.				
	2:16:42 PM Technician Contacted: Tech contacted, ETA 15 minutes, voting continues via aux bin.						
	2:29:26 PM Technician Contacted: Contacted Tech he will be there shortly, voting continues via aux bin.						
	2:42:07 PM Technician Contacted: Tech arrived, ballot is stuck inside machine. Permission given to break the seal	and remove it.					
	2:51:31 PM Technician Contacted: Tech tried to use ibutton to clear jammed error. Still not accepting ballots. Permi	ission given to replace	e machine. Voting continues via aux bin.				
	3:01:28 PM Technician Contacted: Walked Tech through getting information to switch machines.						
	3:18:55 PM Technician Contacted: Tech setup backup machine, it is starting to load up. Will give me information or	both machines and o	confirm it accepts ballots.				
	3:40:33 PM Technician Contacted: Contacted Tech to see if it has refreshed yet?						
	3:48:39 PM Technician Contacted: Tech is waiting to make sure replacement machine accepts ballots.						
	1:46:53 PM Dispatch Clerk: Inspector has requested an experienced Clerk to assist with closing activities.	2:23:58 PM	PW arrived.				
	1:48:49 PM Pollworker Dispatched: PW dispatched. ETA 40 min. 2:23:53 PM Driver Dispatched: Driver confirms PW drop off						
	5:21:02 PM Poll worker Issue: send FED to review closing procedures regarding Aux Bin ballots	5:53:14 PM	will send issue to PW dispatch . Voting continues.				
	5:35:41 PM FED Contacted: Notified FED. ETA 5 mins to review closing procedures with the Inspector and PWs. Voting continues.						
	5:50:35 PM Pollworker Contacted: Send 1 experienced clerk. FED went over closing details with Insp. contacted Insp. They have 2 students and 2 new clerks, insp is also new. Requesting 1 experienced clerk to help with closing. Voting continuesl						
	5:54:13 PM Dispatch Clerk: Please send experienced clerk to help with closing. Insp is also new and wants support. Voting Continues.	7:22:28 PM	Insp confirmed that PW was dropped off. Voting Continues.				
	5:55:12 PM Pollworker Dispatched: PW dispatched. ETA 40 mins.						
	7:22:01 PM Pollworker Contacted: Insp confirmed that PW was dropped off. Voting Continues.						
t 7718	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
	7:17:29 AM Other Soft Supplies: INSP reports no name tags in signage supply bag. They're continuing to look but assured me they've looked everywhere. Send FED. Voting continues.	7:59:10 AM	FED dropped off name tags. Voting Continues.				
	7:20:40 AM FED Contacted: contacted FED and FED is on the way. ETA 15 mins. Voting Continues.						
	7:58:36 AM FED Contacted: FED dropped off name tags. Voting Continues.						
et 7803	Init. Call Time Problem Comments	Time Resolved	Resolution Comment				
t 7803		9:17:01 AM	Inspector called to inform that ADA booth was successfully assembled. Additional ADA				
t 7803	8:39:34 AM Table, Chairs, Booths: Need ADA booth, the one the site has is missing a leg. Send DST. Voting continues.	9.17.01 AW	booth no longer needed. Voting continues.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 23 of 48

	3:07:16 PM Paper Ballots:	3:20:03 PM	Contacted INSP - checked green FED bag and still has ballots. No further action needs		
	3:11:07 PM FED Contacted: FED will check on team. ETA 10 mins.				
	3:15:45 PM FED Contacted: FED will give 2 pads of chinese/eg ballots				
	3:16:16 PM Pollworker Contacted: Contacted INSP - checked green FED bag and still has ballots. No further action	needed.			
Pct 7806	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:47:42 PM Paper Ballots: INSP requests additional Eng/Chinese ballots. Voting continues	6:29:37 PM	FED confirmed delivery of CH/Eng ballots.		
	5:54:24 PM FED Contacted: left VM for FED and said PCT urgently need generics and asked to call back once they	deliver. Voting conti	nues.		
	6:05:35 PM FED Contacted: FED said he'll be there in 15 mins.				
	6:06:01 PM Pollworker Contacted: INSP confirmed only 10 CH/Eng ballots left from the green FED bag. Send FED	to deliver more ballot	s. Voting Continues		
	6:28:53 PM FED Contacted: FED confirmed delivery of CH/Eng ballots.				
ct 7812	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:14:14 AM Other Polling Place-Related: the clerk reports the rain cover from the garage fell down, please send fed to help. Voting continues!	12:19:41 PM			
	11:20:23 AM District Driver Contacted: DST Greg going to site to assess and repair.				
	11:27:32 AM FED Contacted: fed knows dst is on way.				
	12:17:29 PM < Other: See Comments >: DST Greg Shamada confirms he fixed the issue. Resolved.				
ct 7814	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:24:33 AM Other Polling Place-Related: inspector reports that double doors are listed in ssp as "keep propped open," but that the poll workers are "freezing." requested to close doors and we instructed to leave open for ada compliance. Send fed with everything we've got to warm the poll workers, please. Voting cont	10:12:05 AM	delivered		
	9:29:31 AM < Other: See Comments >: PWs told to use blankets, hand warmers to keep warm.				
	9:32:25 AM FED Contacted: eta 10min voting cont				
ct 7822	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:05:30 AM Other Soft Supplies: INSP reports FED has not yet arrived to PP with extra ballots/supp roster pages. Need I Voted stickers. Setup complete and voting continues	7:14:26 AM	ETA 5min to deliver al. Next stop.		
	7:13:58 AM FED Contacted: ETA 5min to deliver al. Next stop.				
	10:36:16 AM Ballot Jam: Error Message: confirmation required information error driving paper, maximum steps reached. paper should be accessible from unit main ballot box slot, please try removing it by hand. press ok to retry the paper jam resolution procedure. NOTE that after pushing ok, the same message appeared/came back. Please send tech. Voting continues by using the aux bin.	11:52:07 AM	Spoke with Tech and it did accept new ballots and did not get stuck. Issue resolved, voting continues.		
	10:47:02 AM Technician Contacted: Tech contacted, on way ETA 15 minutes. Voting continues via aux bin				
	10:58:08 AM Technician Contacted: Tech arrived at location, looking at the issue.				
	11:02:25 AM Technician Contacted: Tech refreshed the machine. Permission given to break the seal on the side doo	r to access the stuck	ballot. Will call me back to let me know if that cleared the issue.		
	11:12:24 AM Technician Contacted: Was able to get stuck ballot from inside, will feed it through and see if accepts of	r gets stuck again.			
	11:18:49 AM Technician Contacted: It is still not taking the ballot and getting jammed, put in aux bin. Tech will stay at	location to see if oth	er voters are able to vote okay and let me know.		
	11:18:49 AM Technician Contacted: It is still not taking the ballot and getting jammed, put in aux bin. Tech will stay at location to see if other voters are able to vote okay and let me know. 11:29:03 AM Technician Contacted: It still didn't accept the ballot and got jammed again. Put in the aux bin. Used iButton to unjam and a small piece of paper came out. Tech will stay at location for another voter to make the lateral state.				
	11:29:03 AM Technician Contacted: It still didn't accept the ballot and got jammed again. Put in the aux bin. Used iBu sure it accepts ballots oaky.	itton to unjam and a s	mall piece of paper came out. Tech will stay at location for another voter to m		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 24 of 48

Pct 7823	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:59:47 AM BSM Operations: Error Message: BSM stuck on Verifying OS Device Tree for >10m; Send Tech. Voting continues via aux bin.	8:15:19 AM	Tech called, issue resolved. Voting continues	
	7:04:50 AM Technician Contacted: Tech contacted, at another place fixing a problem. ETA 20 to 30 minutes			
	7:09:38 AM Technician Contacted: Tech arrived, permission given to break the seal and refresh the machine.			
	7:42:56 AM Technician Contacted: Tech contacted. Revised ETA of 20 min. Voting continues via aux bin.			
	7:59:10 AM Technician Contacted: Tech called, issue resolved. Voting continues			
	12:24:07 PM BSM Operations: Error Message: & Insp didn't notate message. Send Tech. Instruct to use AUX bin and voting continues via AUX bin.	1:17:15 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. Tech had permission break seal & PW pulled jammed paper. PW placed the voter card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.	
	12:31:19 PM Technician Contacted: Tech contacted, ETA 15-20 minutes, voting continues via aux bin			
	1:06:52 PM Technician Contacted: Technician is onsite and evaluating the issue.			
	1:13:14 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn card in the aux bin. Tech replaced seal. Issue resolved. Voting continues.			
	1:14:11 PM Technician Contacted: Tech given permission to break seal, to access ballots in aux bin to resubmit.	ech will stay at locatio	n to confirm issue is resolved and will let me know.	
Pct 7824	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
	6:43:23 PM Other Polling Place-Related: Security alarm at PP is armed and PW cannot disable. INSP does not have contact info for PPO to disarm/report	7:17:57 PM		
	7:01:26 PM < Other: See Comments >: SFUSD contacted.			
	7:08:48 PM < Other: See Comments >: Cecil at SFUSD Custodial is calling the school, he wcb with info. Voting contiunes.			
	7:17:07 PM < Other: See Comments >: Inspector David confirms custodial has disalarmed the alarm. Now quiet!!!	Resolved.		
Pct 7826	Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
Pct 7826	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp.		Resolution Comment PW Arrived	
Pct 7826	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min.			
Pct 7826	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp.			
Pct 7826	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min.	6:11:05 AM		
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived.	6:11:05 AM	PW Arrived	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will	6:11:05 AM Time Resolved 12:34:57 PM	PW Arrived Resolution Comment	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed.	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to	PW Arrived Resolution Comment his issue. ETA 30-45 min.	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they have	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to the additional resources	Resolution Comment his issue. ETA 30-45 min. to help.	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they have 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to the additional resources	Resolution Comment his issue. ETA 30-45 min. to help.	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they hav 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to the additional resources	Resolution Comment his issue. ETA 30-45 min. to help.	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they hav 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min 10:24:47 AM < Other: See Comments >: DST reports mat being delivered bt Super DAT Tate, ETA 15mins. 11:06:51 AM < Other: See Comments >: DST ETS 10mins to provide mat.	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to the additional resources and use the second entity	Resolution Comment this issue. ETA 30-45 min. to help. rance, which is via a door and hallway, to reach the voting area. DST en route to	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they hav 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min 10:24:47 AM < Other: See Comments >: DST reports mat being delivered bt Super DAT Tate, ETA 15mins. 11:06:51 AM < Other: See Comments >: DST ETS 10mins to provide mat. 11:45:28 AM Pollworker Contacted: DST recommends threshold mat to address rain later in the day. DST (David) is	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to the additional resources and use the second entity	Resolution Comment this issue. ETA 30-45 min. to help. rance, which is via a door and hallway, to reach the voting area. DST en route to	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they hav 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min 10:24:47 AM < Other: See Comments >: DST reports mat being delivered bt Super DAT Tate, ETA 15mins. 11:06:51 AM < Other: See Comments >: DST ETS 10mins to provide mat.	6:11:05 AM Time Resolved 12:34:57 PM call and we will solve to the additional resources and use the second entity	Resolution Comment this issue. ETA 30-45 min. to help. rance, which is via a door and hallway, to reach the voting area. DST en route to	
	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they hav 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min 10:24:47 AM < Other: See Comments >: DST reports mat being delivered bt Super DAT Tate, ETA 15mins. 11:06:51 AM < Other: See Comments >: DST ETS 10mins to provide mat. 11:45:28 AM Pollworker Contacted: DST recommends threshold mat to address rain later in the day. DST (David) is	Time Resolved 12:34:57 PM call and we will solve to the additional resources and use the second entire to the source of threshold mats.	Resolution Comment this issue. ETA 30-45 min. to help. rance, which is via a door and hallway, to reach the voting area. DST en route to	
Pct 7827	5:31:20 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp called to cancel but will deliver bag by 6am at pp. 5:37:25 AM Pollworker Dispatched: PW Dispatched. ETA 20 Min. 6:10:58 AM Driver Dispatched: PW Arrived. Init. Call Time Problem Comments 8:58:38 AM Other Soft Supplies: Rain is entering the site and making the floor slippery. Need trash bags, paper towels, floor mat and temporary wall, if possible. Voting continues. 9:15:45 AM < Other: See Comments >: DST is responding to a rain issue at another site. When he is done he will 9:25:41 AM FED Contacted: Left voicemail for FED to check in & assist as needed. 9:28:31 AM FED Contacted: FED delivered 1 towel, PW said was sufficient. FED request DST still visit if they hav 9:46:54 AM < Other: See Comments >: Site has two entrances. SSP indicates it's okay to close the garage door a help resolve ETA 10-15 min 10:24:47 AM < Other: See Comments >: DST reports mat being delivered bt Super DAT Tate, ETA 15mins. 11:06:51 AM < Other: See Comments >: DST recommends threshold mat to address rain later in the day. DST (David) is 12:34:28 PM < Other: See Comments >: Inspector Sally confirms all of the needs have been met. Resolved.	Time Resolved 12:34:57 PM call and we will solve to the additional resources and use the second entities out of threshold mats. Time Resolved	Resolution Comment this issue. ETA 30-45 min. to help. rance, which is via a door and hallway, to reach the voting area. DST en route to but will reach out to Tate to have one delivered.	

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 25 of 48

	9:25:40 AM Other Soft Supplies: Send FED for rain supplies: hand warmers, towels, trash bags.	12:37:48 PM			
	9:30:51 AM FED Contacted: FED enroute to assess and deliver rain supplies as needed. Requested call back with update.				
	11:13:31 AM FED Contacted: FED reports being out of all rain supllies. Please send DST to deliver available supplies	S.			
	11:29:00 AM District Driver Contacted: DST David will go to site to see what he can offer				
	12:36:29 PM < Other: See Comments >: DST David Diaz confirms issues have been resolved!				
	1:02:51 PM Dispatch Clerk: Requesting additional clerk. 2 PW + 1 INSP currently staffed. If spanish speaker availabe would be preferred to fulfil language requirement.	1:44:07 PM	PW Arrived.		
	1:08:09 PM Pollworker Dispatched: PW Dispatched. ETA 25 min.				
	1:43:56 PM Driver Dispatched: PW Delivered.				
Pct 7832	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:51:14 AM Other Polling Place-Related: FED ha unlock keycard but not main key for building. Security has said that they may not open teh PP until the library staff arrives. It is not yet 6AM but we want confirmation that the staff member is coming. FED is continuing rounds, PWs have a dry place to stand with supplies.	6:02:11 AM	resolved		
	5:59:08 AM < Other: See Comments >: FED contacted. Going back to open				
	6:00:27 AM < Other: See Comments >: PPO contacted. Troubleshooting now.				
	6:01:46 AM < Other: See Comments >: FED returned to open. Frank at security will inform SFPL security to not inte	erfere with our access			
Pct 7834	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	3:08:35 PM Paper Ballots: INSP called to say PCT has 21 EN/CH ballots left. Inform FED to drop off more ballots. Voting continues.	3:15:06 PM	No further action needed. PW checked in green FED bag.		
	3:13:03 PM FED Contacted: Fed called and asked to advise Inspector to use Ballot Marking Device and other langu	ages as well. Voting	continues.		
	3:14:41 PM Pollworker Contacted: No further action needed. PW checked in green FED bag for additional ballots.				
	3:17:43 PM FED Contacted: Just talked to FED, the pct have extra ballots that the FED delivered in the morning. Vo	oting continues.			
et 7835	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:07:04 AM BMD Privacy Screen Is Missing/Unable to Locate: Fed cannot locate Privacy screen. Voting continues	8:57:25 AM			
	7:34:54 AM FED Contacted: Fed doesn't have any in his van.				
	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen.				
	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered.				
	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen.	red and installed.			
et 7836	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered.		Resolution Comment		
Pct 7836	 8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delived. 	Time Resolved	Resolution Comment Voting continues		
Pct 7836	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delive Init. Call Time Problem Comments	Time Resolved			
Pet 7836	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delive Init. Call Time Problem Comments 7:30:38 AM Other Polling Place-Related: Garage dark, need additional(clip on) light. Send DST. Voting continues.	Time Resolved			
et 7836	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delive Init. Call Time Problem Comments 7:30:38 AM Other Polling Place-Related: Garage dark, need additional(clip on) light. Send DST. Voting continues. 7:39:24 AM < Other: See Comments >: Left Msg and text for DST.	Time Resolved			
	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delive Init. Call Time Problem Comments 7:30:38 AM Other Polling Place-Related: Garage dark, need additional(clip on) light. Send DST. Voting continues. 7:39:24 AM < Other: See Comments >: Left Msg and text for DST. 8:33:49 AM < Other: See Comments >: Called Super DST to bring light. He will text when completed	Time Resolved 9:21:28 AM			
	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delivered. Init. Call Time Problem Comments 7:30:38 AM Other Polling Place-Related: Garage dark, need additional(clip on) light. Send DST. Voting continues. 7:39:24 AM < Other: See Comments >: Left Msg and text for DST. 8:33:49 AM < Other: See Comments >: Called Super DST to bring light. He will text when completed 9:21:27 AM < Other: See Comments >: Light has been delivered by Super DST	Time Resolved 9:21:28 AM Time Resolved	Voting continiues		
Pct 7836 Pct 7837	8:04:41 AM District Driver Contacted: Left message for DST(Obay) to deliver blue privacy screen. 8:45:45 AM Driver Dispatched: DST (Obay) dispatched. He is on his way, requested updated when delivered. 8:57:22 AM District Driver Contacted: Received confirmation from DST that the blue privacy screen has been delivered. Init. Call Time Problem Comments 7:30:38 AM Other Polling Place-Related: Garage dark, need additional(clip on) light. Send DST. Voting continues. 7:39:24 AM < Other: See Comments >: Left Msg and text for DST. 8:33:49 AM < Other: See Comments >: Called Super DST to bring light. He will text when completed 9:21:27 AM < Other: See Comments >: Light has been delivered by Super DST Init. Call Time Problem Comments 1:31:17 PM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. Insp left for lunch 3 hours ago	Time Resolved 9:21:28 AM Time Resolved	Voting continiues Resolution Comment The old inspector is back and the site will have both inspectors until the end of the data.		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 26 of 48

Pct 7839	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:15:28 AM Not Open/Locked after 6am: Poll locked, No Inspector, no ballots or supplies; alcove at pp for emergency voting; send FED	6:32:18 AM	
	6:18:52 AM Pollworker Contacted: PWs tried knocking on the door, lights not on in the building, pp not open		
	6:26:54 AM FED Contacted: FED contacted. She will be there ASAP.		
	6:15:28 AM Dispatch Inspector: No Inspector, Poll locked, no ballots & suppliess	6:23:39 AM	Set up underway
	6:19:29 AM Pollworker Contacted: PW received message from insp, "around the corner," second contact no respon	se from insp	
	6:23:02 AM Pollworker Contacted: Garage is open. Setting up site. Number of calls to inspector but no response. To inspector.	old FED on the way a	nd to set up garage with equipment on site. Will call back in 20 min if no FED or
	6:23:11 AM < Other: See Comments >: Sadie PPO - just opened at 6:15am. Set up underway		
Pct 7842	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	10:25:48 AM Ballot Jam: FED reported that there is paper jam in the BSM. The inspector and poll workers tried to solve the problem using the Poll Worker Manual, but it was not successful. Please send a tech. Voting continues with Aux Bin.	10:57:53 AM	Tech arrived and this location is not having any issues. Closed ticket
	10:30:00 AM Technician Contacted: Tech contacted, ETA 15 to 20 minutes. Voting continues via aux bin		
	10:44:05 AM Technician Contacted: Spoke with Tech for status, some traffic from the rain. Still in route, will call me of	nce arrives. Voting c	ontinues via aux bin.
	10:57:49 AM Technician Contacted: Tech arrived and this location is not having any issues. Closed ticket		
Pct 7845	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:37:21 AM Other Polling Place-Related: FED called, the pct is supplies with lamps but they do not have light bulbs. They need at least 3 light bulbs.	7:48:35 AM	
	7:48:05 AM Driver Dispatched: Dispatched driver (Nina) to deliver light bulbs. She is 10 min away.		
	9:11:13 AM No Action Need: Per DST, light bulbs were no longer needed when she arrived.		
	5:19:37 PM Other Soft Supplies: Poll workers need handwarmers. FED also need extra handwarmers for other locations as well. FED can pick up extra handwarmers from this Pct.	5:30:24 PM	SuperFED contacted. Will provide extra handwarmers to FED43 and this precinct.
	5:28:40 PM < Other: See Comments >: SuperFED contacted. Will provide extra handwarmers to FED43 and this provide	ecinct.	
Pct 7847	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:55:12 AM Other Soft Supplies: INSP reports security seal sheet missing from inspector folder. Send FED. PW is recording security seal numbers to transfer to replacement sheet. Setup otherwise complete and voting ready to start at 7am.	8:02:03 AM	She is heading to the Polling place to provide it.
	7:02:46 AM FED Contacted: She is heading to the Polling place to provide it.		
Pct 7851	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:04:50 AM Table, Chairs, Booths: Insp reports BMD table leg missing.	6:44:55 AM	The BMD table is replaced by the FED, Set up continues.
	6:10:15 AM FED Contacted: FED is calling the ispector to find out how can they resolve this issue. Set up contunue	S.	
	6:10:23 AM District Driver Contacted: Contacted DST (Obay), left message for him to dispatch BMD to this precinct.	. Will call again in 5 n	nin.
	6:44:26 AM FED Contacted: The BMD table is replaced by the FED, Set up continues.		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 27 of 48

7:11:30 AM BSM Operations: BSM will not allow Inspector to login using correct credentials. Cannot get to screen to enter password. Troubleshooting unsuccessful. Error Message: Wrong Creditials - Please try again; Send Tech	8:00:29 AM	Tech verified that the BSM is working. INSP kept pressing the username button which cleared entered info. Tech assisted with logging in. Issue resolved. Voting continues.			
7:15:45 AM Technician Contacted: Tech dispatched. ETA 20 min. Voting continues via Ballot Bin.					
7:29:55 AM Technician Contacted: Technician contacted. ETA 5min.					
7:39:57 AM Technician Contacted: Tech is at locationd, refreshed machine, will try to put in correct login ID and pass	sword once it comes	back up.			
7:47:08 AM Technician Contacted: Tech is at locationd, refreshed machine, will try to put in correct login ID and pass	sword once it comes	back up.			
7:58:53 AM Technician Contacted: Tech verified that the BSM is working. INSP kept pressing the username button which cleared entered info. Tech assisted with logging in. Issue resolved. Voting continues.					
10:01:09 AM Other Polling Place-Related: isnpector reported that staff is very cold and would like hand warmers and any other available means of warmth available delivered. Please send fed.	10:54:03 AM	dlievered resolved			
10:13:52 AM FED Contacted: FED will deliver handwarmers.					
Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
7:48:00 AM Other Soft Supplies: street index got ruined from the rain. Send replacement, reminded pw to use something to cover/block it from the rain.	7:53:21 AM	FED just delivered right before I called. They are posting it as close to the st as possible while letting it stay dry. Voting continues			
7:52:34 AM FED Contacted: FED just delivered right before I called. They are posting it as close to the st as possible	e while letting it stay	dry. Voting continues			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
7:09:26 AM Roster of Voters: Missing list of VBM voters. Dispatch Fed. Voting continues!	7:16:31 AM	FED already delivered.			
7:16:20 AM FED Contacted: FED already delivered.					
Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
4:08:04 PM BSM Operations: Send Tech, BSM screen black, yellow charging light on, voting continues via aux bin.	4:55:45 PM	Tech verified voter was able to use the BSM and cast their vote. Issue resolved. Voting continues.			
4:21:40 PM Technician Contacted: Called Inspector to get more information but the number listed is going straight to	vmail. Tech is curre	ently at another location. Voting continues via aux bin.			
4:25:44 PM Technician Contacted: Technician contacted coming from another district 8. ETA 15min.					
4:40:48 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.					
4:41:17 PM Technician Contacted: Tech has approval to break seal to refresh BSM. Voting continues thru the aux b	oin.				
4:53:57 PM Technician Contacted: Technician is onsite and is replacing the BSM machine. Voting continues via aux	x bin.				
4:55:39 PM Technician Contacted: Tech verified voter was able to use the BSM and cast their vote. Issue resolved.	Voting continues.				
Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
4:24:43 PM Dispatch Clerk: PCT is busy and 2 of the PWs are student. 1 PW is unable to perform physical tasks. 2 helpers for closing would be preferred. Per FED voting cont.	4:50:18 PM	PW Arrived.			
4:29:33 PM Pollworker Dispatched: 1 clerk dispatched eta 20min					
4:49:41 PM Driver Dispatched: Driver confirms drop off					
4:26:38 PM Other Polling Place-Related: Porta Potty door is locked/jammed shut and no one can open it to use it. Per FED voting cont.	6:02:10 PM	resolved			
4:42:59 PM < Other: See Comments >: DST en route. ETA 20 min.					
E-F7-F0 DNA - Other One Occupants a favor leave of favor des					
5:57:59 PM < Other: See Comments >: issue logged for vendor.	6:01:49 PM < Other: See Comments >: Inspector reports that the poll place across the street has working porta potty so they can use that.				
	so they can use the	at.			
	•	Spoke to FED and phone was recovered.			
6:01:49 PM < Other: See Comments >: Inspector reports that the poll place across the street has working porta potty	•				
	enter password. Troubleshooting unsuccessful. Error Message: Wrong Creditials - Please try again; Send Tech. 7:15.45 AM Technician Contacted: Tech dispatched. ETA 20 min. Voting continues via Ballot Bin. 7:29:55 AM Technician Contacted: Technician contacted. ETA 5 min. 7:39:57 AM Technician Contacted: Tech is at locationd, refreshed machine, will try to put in correct login ID and pas. 7:47:08 AM Technician Contacted: Tech is at locationd, refreshed machine, will try to put in correct login ID and pas. 7:58:53 AM Technician Contacted: Tech verified that the BSM is working. INSP kept pressing the username button 10:01:09 AM Other Polling Place-Related: sinpector reported that staff is very cold and would like hand warmers and any other available means of warmth available delivered. Please send fed. 10:13:52 AM FED Contacted: FED will deliver handwarmers. Init. Call Time Problem Comments 7:48:00 AM Other Soft Supplies: street index got ruined from the rain. Send replacement, reminded pw to use something to coverfolock it from the rain. 7:52:34 AM FED Contacted: FED just delivered right before I called. They are posting it as close to the st as possible. Init. Call Time Problem Comments 7:09:26 AM Roster of Voters: Missing list of VBM voters. Dispatch Fed. Voting continues! 7:16:20 AM FED Contacted: FED already delivered. Init. Call Time Problem Comments 4:08:04 PM BSM Operations: Send Tech, BSM screen black, yellow charging light on, voting continues via aux bin. 4:21:40 PM Technician Contacted: Technician contacted coming from another district 8. ETA 15min. 4:40:48 PM Technician Contacted: Technician contacted coming from another district 8. ETA 15min. 4:40:48 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues thru the aux 8. 4:53:57 PM Technician Contacted: Tech his on site and evaluating the situation. Voting continues thru the aux 8. 4:53:57 PM Technician Contacted: Tech his on site and evaluating the situation. Voting continues thru the aux 8. 4:53:57 PM Techni	enter password. Troubleshooting unsuccessful. Error Message: Wrong Creditials - Please try again; Send Tech 7:15:45 AM Technician Contacted: Tech dispatched. ETA 20 min. Voting continues via Ballot Bin. 7:29:55 AM Technician Contacted: Tech is at locationd, refreshed machine, will try to put in correct login ID and password once it comes 7:47:08 AM Technician Contacted: Tech is at locationd, refreshed machine, will try to put in correct login ID and password once it comes 7:59:53 AM Technician Contacted: Tech verified that the BSM is working. INSP kept pressing the username button which cleared enters 10:01:09 AM Other Polling Place-Related: isnpector reported that staff is very cold and would like hand warmers and any other available means of warmth available delivered. Please send fed. 10:13:52 AM FED Contacted: FED will deliver handwarmers. Init. Call Time Problem Comments 7:48:00 AM Other Soft Supplies: street index got ruined from the rain. Send replacement, reminded pw to use something to coverblock it from the rain. 7:52:34 AM FED Contacted: FED just delivered right before I called. They are posting it as close to the st as possible while letting it stay Init. Call Time Problem Comments 7:09:26 AM Roster of Voters: Missing list of VBM voters. Dispatch Fed. Voting continues! 7:16:31 AM 7:16:20 AM FED Contacted: FED already delivered. Init. Call Time Problem Comments Time Resolved 4:08:04 PM BSM Operations: Send Tech, BSM screen black, yellow charging light on, voting continues via aux bin. 4:25:44 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues was aux bin. 4:25:44 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues thru the aux bin. 4:25:49 PM Technician Contacted: Tech has approval to break seal to refresh BSM. Voting continues wia aux bin. 4:25:49 PM Technician Contacted: Tech has approval to break seal to refresh BSM machine. Voting continues wia aux bin. 4:25:39 PM Technician Contacted: Tech has approval to break seal t			

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 28 of 48

Pct 7908	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	5:19:52 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Inspector contacted, will not show up.	6:03:15 AM	Insp arrived.			
	5:26:23 AM FED Contacted: FED alerted and is going to drop off supplies during first drive around.					
	5:41:22 AM Pollworker Dispatched: 1 insp assigned, with bag eta 20min					
	5:58:02 AM Pollworker Contacted: contacted prev insp (Erica), scheduled bag pick-up after 9am					
	6:03:05 AM Driver Dispatched: Insp arrived.					
	6:12:14 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies.	6:28:56 AM				
	6:19:32 AM < Other: See Comments >: PPO on way to open.					
	6:20:11 AM FED Contacted: FED on site. Is running through job cards with the PWs so they will be ready as soon as time.	s PCT opens. Will pr	ep insp on emergency voting procedures in case they have to rush to open on			
	6:28:42 AM No Action Need: The Cleck Calls that the poll is unlocked, set up continues!					
	6:28:44 AM < Other: See Comments >: FED reports salon open. Resolved.					
	8:30:51 AM Other Soft Supplies: Missing Poll worker payroll sheet in the inspector folder. Voting continues.	12:48:15 PM	Payroll sheet delivered. Voting continues.			
	8:38:13 AM FED Contacted: FED is already in touch with insp. Will be driving back and looking for the payroll sheet	shortly, call back wh	en comp.			
	12:47:45 PM FED Contacted: Payroll sheet delivered. Voting continues.					
	12:53:49 PM Ballot Jam: Error Message: An error condition has occured please call a poll worker. Send Tech and voting contines via AUX bin.	1:26:21 PM	PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. PW placed the voter card in the aux bin. Issue resolved. Voting continues.			
	12:58:14 PM Technician Contacted: Technician contacted. ETA 15min.		-			
	1:18:40 PM Technician Contacted: Technician is onsite and evaluating the issue.					
	1:26:01 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn &	1:26:01 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Voter card was torn & sent back out. PW placed the voter card in the aux bin. Issue resolved. Voting continues.				
	2:41:03 PM Poll worker Issue: Dispatch FED to review aux bin voting procedures in the BSM. Voting continues.	3:51:35 PM	FED reviewed aux bin procedures with PW. BSM ballot jam resolved. Voting continues			
	2:59:13 PM FED Contacted: ETA 5 min. Voting cont					
	3:48:54 PM FED Contacted: FED reviewed aux bin procedures with PW. BSM ballot jam resolved. Voting continues.					
	2:49:16 PM Ballot Jam: Error Message: Error Driving Paper. Send Tech to resolve ballot jam. Tried resolving paper jam through procedures, ballot still jammed. Voting continues through the aux bin.	3:01:10 PM	Tech verified issue. Tech used iButton to resolve the error. Error no longer present. Issue Resolved. Voting continues.			
	2:50:37 PM Technician Contacted: Technician contacted. ETA 15min.					
	2:55:42 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.					
	3:00:15 PM Technician Contacted: Tech verified issue. Tech used iButton to resolve the error. Error no longer president	ent. Issue Resolved	. Voting continues.			
t 7911	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	9:13:58 AM Other Soft Supplies: Needed 12 hand warmers, 3 towels, and 1 floor mat. Send FED or someone. Voting con't.	12:49:03 PM	Supplies delivered to PCT 7911. Voting continues.			
	9:18:18 AM FED Contacted: left VM for FED. Voting cont					

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 29 of 48

13 <u>I</u>	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
_	4:52:26 AM Dispatch Inspector: No Inspector, Poll locked, no ballots or supplies. Insp has family emergency, out of town and can't serve, unavail for ballot pick up and will reach out when back in town. Do not call today. Send replacement Insp and ballots.	5:58:43 AM	Insp arrived.
	5:19:50 AM FED Contacted: Let FED know that insp can't serve today and that this pct may need some additional as	ssistance until new in	sp comes.
	5:31:24 AM Pollworker Dispatched: 1 insp dispatched with ballots - eta 20min		
	5:54:17 AM Pollworker Contacted: dispateched Insp says location is locked - informed to let us know if still locked at	6am	
	5:58:24 AM Driver Dispatched: Insp arrived.		
=	6:19:36 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. FED cslled and polling place is still locked.	6:47:25 AM	
	6:25:55 AM < Other: See Comments >: called kevin mitchell. Left message to open		
	6:38:34 AM FED Contacted: Let FED know a vm was left with PP to open the room		
	6:39:06 AM < Other: See Comments >: Anthony Tave contacted custodial onsite to open. ETA 5 min		
	6:47:14 AM Pollworker Contacted: Spoke with PPO. Issue is that doorbell button outside front door is stuck in depres	ssed position. Follow	ed up with PW and resolved issue.
_	6:44:34 AM Roster of Voters: PWs report roster and street indices are missing from INSP folder. Send FED. Setup continues, PWs instructed to allow provisional voting if replacements don't arrive in time.	7:34:27 AM	FED has delivered roster and other supplies. Voting cotinues.
	6:49:05 AM FED Contacted: FED eta 20min		
	6:52:53 AM Pollworker Contacted: Student has been informed everyone must vote provisionally until teh FED can are	rive with roster.	
	7:34:06 AM FED Contacted: FED has delivered roster and other supplies. Voting cotinues.		
_	6:56:35 AM Other Soft Supplies: Missing payroll sheet as well, setup continues, voting will commence provisionally. Send FED.	7:01:47 AM	FED is already going to site to deliver roster delivery, will handle everything on that IR log
	7:01:02 AM FED Contacted: FED is already going to site to deliver roster delivery, will handle everything on that IRIS	S log	-
_	7:09:39 AM Roster of Voters: the new inspector reports that the roster and the pay roll sheet are missing. Please send replacement. Coting continues!	7:15:09 AM	duplicate issue, resolution to be tracked on first log
_	7:14:52 AM No Action Need: duplicate issue, resolution to be tracked on first log		
_	11:05:34 AM Ballot Jam: Inspector called about paper jam, no error message and paper jam continues. Please send tech	11:36:58 AM	Tech verfied that the voter did not know how to use the machine. Tech had to educate the voter & the poll worker on how to cast a vote thru the BSM. Issue resolved. Voting continues.
	11:12:18 AM FED Contacted: FED eta 15 min, will see if she can troubleshoot while waiting for tech.		
	11:14:28 AM Technician Contacted: Tech contacted. ETA 20 min. Voting continues via aux bin.		
	11:36:06 AM Technician Contacted: Tech is on site and evaluating the situation. Voting continues.		
_	11:36:51 AM Technician Contacted: Tech verfied that the voter did not know how to use the machine. Tech had to ed continues.	lucate the voter & the	e poll worker on how to cast a vote thru the BSM. Issue resolved. Voting
	3:16:27 PM BSM Operations: Error Message: error condition has occurred; Send Tech. Have already tried trouble shooting steps. Issue still persists. Voting continues via aux bin	3:33:15 PM	machine fixed by itself
	3:19:07 PM Technician Contacted: Technician contacted. ETA 15min.		
	3:20:35 PM Pollworker Contacted: PW claimed the machine work itself out and was able to process voters.		
	3:26:05 PM FED Contacted: FED handling issue at other pct, tech to assist		
	3:32:59 PM < Other: See Comments >: machine fixed		
	L'4 C.U.T' Deckley Comment	T' Dll	
16 I	Init. Call Time Problem Comments	Time Resolved	Resolution Comment

6:23:25 PM FED Contacted: FED just left pct and they are fine. Voting continues.

Pct 7918	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	4:59:02 PM Dispatch Clerk: FEDrequests additional clerk for closing. There is a 'full house' at this preinct and two of the PWs are students. Voting cont.	5:29:39 PM	PW Arrived
	5:00:52 PM Pollworker Contacted: PW dispatched. ETA 40 min.		
	5:29:30 PM Driver Dispatched: Driver confirmed drop off		
Pct 7921	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	2:04:25 PM Poll worker Issue: Inspector reports clerks being uncooperative. Send FED to assess. Advise to use newer mask signage that says "reccomended," they also have older version that says "required. Need language accessibility resource sheed for election table	4:24:19 PM	PWs are getting along and if insp need to escalate, he will call FED. Voting continues.
	2:37:28 PM FED Contacted: FED is IFO building. Will observe and talk to insp/clerk and evaluate best solution. Votal	ing continues.	
	4:22:04 PM FED Contacted: PWs are getting along and if insp need to escalate, he will call FED. Voting continues.		
	5:34:37 PM Other Polling Place-Related: INSP reports that contractor working for PPO was running his vehicle with the exhaust pointing into the garage/polling area. Voters complained, and INSP politely asked contractor to move his car. Contractor refused, using gendered and dismissive language towards INSP. Contractor has now left but INSP still quite upset, consider following up with PPO. Voting continues.	5:49:50 PM	FED calling insp to make sure everything is ok. Voting cont
	5:48:42 PM FED Contacted: FED calling insp to make sure everything is ok. Voting cont		
Pct 7923	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:10:29 AM Other Soft Supplies: Inspector states that the Street Index was destroyed by rain and unusable. Send FED to replace with new one and advise where it should be located considering the rainy situation.	12:21:18 PM	Confirmed New index drop off and moved to a better location per fed and voting continues
	11:26:17 AM FED Contacted: FED will deliver replacement street index. ETA 10 mins. Voting continues.		
Pct 7929	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	3:46:56 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures. INSP has been contacted and informed.	4:40:52 PM	PW arrived.
	4:10:16 PM Pollworker Dispatched: 1 clerk dispatched - 20 min eta		
	4:40:44 PM Driver Dispatched: PW arrived.		
Pct 7934	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:17:12 AM Other Soft Supplies: missing yellow sticker seals per insp. Voting continues		Talked to the inspector, they don't need sticker seals anymore. Voting continues.
	12:18:01 PM No Action Need: Talked to the inspector, they don't need sticker seals anymore. Voting continues.		
	8:59:54 AM Other Soft Supplies: inspector called to clarify that the red box is missing the two yellow security stickers that hold the yelow cable in place. Inspector advised that he had called about this and it has not been addressed, and he would like to have these stickers delivered. Voting continues.	9:14:35 AM	FED on site, provided replacement yellow security stickers. Voting continues.
	9:12:53 AM FED Contacted: FED on site, provided replacement yellow security stickers. Voting continues.		
	9:03:04 AM Campaign Sign within 100ft: nspector advised that there is a "no on 'h' " sign visible in a window that he feels is within 100 feet of the entrance to the polling place. The address of the window in question is 1448 cortland. Voting contiues.	9:09:39 AM	Fed was at the site and checked if he can cover it, but the sign is on the second floor and the FED can't reach it. Voting continues.
	9:28:37 AM FED Contacted: Fed was at the site and checked if he can cover it, but the sign is on the second floor a	nd the FED can't rea	ch it. Voting continues.
Pct 7938	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:51:58 AM Provisional Envelopes: Missing provisional envolopes from election table supply bag. Setup continues	7:02:48 AM	Found provisional envelopes in supply bag.
	6:57:09 AM FED Contacted: FED is heading to the polling place to provide provisional envelopes. Set up continues.		
	7:00:30 AM Pollworker Contacted: Found provisional envelopes in supply bag.		
	10:53:13 AM < Other: See Comments >: New porta potty has been delivered to correct location. Resolved.		

	6:53:29 AM Other Soft Supplies: Missing Yellow cable for red box and pens. Please send replacements. Setup continues	7:03:33 AM	Found yellow cable, pens in supply bag.
	7:03:03 AM Pollworker Contacted: Found yellow cable, pens in supply bag.		
	7:00:01 AM Other Polling Place-Related: Can't locate portapotty. Set up continues.		
	7:55:31 AM < Other: See Comments >: United Site Services contacted. Dispatching toilet. ETA 1hr		
	10:44:03 AM District Driver Contacted: DST reports that porta potty was placed down 3 flights of steps. Needs to be r	noved	
	7:18:47 AM Other Polling Place-Related: Talked to the FED, the Polling Place doesn't have Porta Potty. Voting continues.	11:01:06 AM	
	7:56:08 AM < Other: See Comments >: United Site Services contacted. Dispatching toilet. ETA 1hr		
	9:44:38 AM FED Contacted: Just talked to the FED. They just confirmed they have not received Porta Potty yet.		
	9:49:45 AM < Other: See Comments >: Contacted USS again requesting updated ETA.		
	11:00:15 AM < Other: See Comments >: Inspector confirms new porta potty has been delivered to correct location.		
	8:51:30 AM Dispatch Clerk: Send exp clerk to PP. Voting continues.	9:27:45 AM	PW Arrived.
	8:53:49 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min		
<u> </u>	9:27:27 AM Driver Dispatched: PW Arrived.		
Pct 7941	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:14:58 AM Dispatch Inspector: No Inspector, Poll locked, no ballots & suppliess	6:41:36 AM	Inspector is in the Polling place. Set up continues.
	6:24:23 AM FED Contacted: PW Dispatched. ETA 20 Min.		
	6:41:44 AM FED Contacted: Inspector is in the Polling place. Set up continues.		
Pct 7946	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
Pct 7946	Init. Call Time Problem Comments 7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues	Time Resolved 8:42:48 AM	
Pct 7946	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone		
Pct 7946	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues		
Pct 7946	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min	8:42:48 AM	
Pct 7946	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived	8:42:48 AM	PW Arrived.
Pct 7946	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers.	8:42:48 AM 9:07:23 AM	PW Arrived.
	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers. 8:49:10 AM FED Contacted: Eta 10-15 fed will drop off supplies Voting continues	8:42:48 AM 9:07:23 AM Time Resolved	PW Arrived. Fed Dropped off supplies Voting continues
	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers. 8:49:10 AM FED Contacted: Eta 10-15 fed will drop off supplies Voting continues Init. Call Time Problem Comments 12:46:29 PM BSM Operations: Error Message: An error condition has occured please call a poll worker; Send Tech.	8:42:48 AM 9:07:23 AM Time Resolved	PW Arrived. Fed Dropped off supplies Voting continues Resolution Comment Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved, ballot reentered, and it got stuck again. Tried again and discovered ambiguous mark error.
	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers. 8:49:10 AM FED Contacted: Eta 10-15 fed will drop off supplies Voting continues Init. Call Time Problem Comments 12:46:29 PM BSM Operations: Error Message: An error condition has occured please call a poll worker; Send Tech. Voting continues via AUX bin.	8:42:48 AM 9:07:23 AM Time Resolved	PW Arrived. Fed Dropped off supplies Voting continues Resolution Comment Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved, ballot reentered, and it got stuck again. Tried again and discovered ambiguous mark error.
	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers. 8:49:10 AM FED Contacted: Eta 10-15 fed will drop off supplies Voting continues Init. Call Time Problem Comments 12:46:29 PM BSM Operations: Error Message: An error condition has occured please call a poll worker; Send Tech. Voting continues via AUX bin.	8:42:48 AM 9:07:23 AM Time Resolved 1:26:04 PM	PW Arrived. Fed Dropped off supplies Voting continues Resolution Comment Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved, ballot reentered, and it got stuck again. Tried again and discovered ambiguous mark error. Placed in Aux Bin & resealed door. Issue Resolved. Voting continues.
	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers. 8:49:10 AM FED Contacted: Eta 10-15 fed will drop off supplies Voting continues Init. Call Time Problem Comments 12:46:29 PM BSM Operations: Error Message: An error condition has occured please call a poll worker; Send Tech. Voting continues via AUX bin. 12:50:11 PM Technician Contacted: Technician contacted. ETA 15min. 1:01:19 PM Technician Contacted: Technician is onsite and evaluating the issue. 1:17:59 PM Technician Contacted: Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved,	9:07:23 AM Time Resolved 1:26:04 PM	PW Arrived. Fed Dropped off supplies Voting continues Resolution Comment Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved, ballot reentered, and it got stuck again. Tried again and discovered ambiguous mark error. Placed in Aux Bin & resealed door. Issue Resolved. Voting continues.
Pct 7948	7:37:08 AM Dispatch Clerk: Inspector states that his only clerk is a no show and only has 3 students. Asking for someone to come for closing before handoff. Students will be leaving early. Voting continues 7:58:04 AM Pollworker Dispatched: 1 clerk dispatched - eta 20min 8:42:06 AM Driver Dispatched: PW Arrived 8:45:35 AM Other Soft Supplies: Send FED for rain supplies, namely hand warmers. 8:49:10 AM FED Contacted: Eta 10-15 fed will drop off supplies Voting continues Init. Call Time Problem Comments 12:46:29 PM BSM Operations: Error Message: An error condition has occured please call a poll worker; Send Tech. Voting continues via AUX bin. 12:50:11 PM Technician Contacted: Technician contacted. ETA 15min. 1:01:19 PM Technician Contacted: Technician is onsite and evaluating the issue. 1:17:59 PM Technician Contacted: Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved, Aux Bin & resealed door. Issue Resolved. Voting continues.	8:42:48 AM 9:07:23 AM Time Resolved 1:26:04 PM ballot re-entered, and	PW Arrived. Fed Dropped off supplies Voting continues Resolution Comment Tech verified error. Approved to break seal and retrieve ballot. Ballot retrieved, ballot reentered, and it got stuck again. Tried again and discovered ambiguous mark error. Placed in Aux Bin & resealed door. Issue Resolved. Voting continues. It got stuck again. Tried again and discovered ambiguous mark error. Placed in

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 32 of 48

	3:32:40 PM BSM Operations: Send Tech. BSM not scanning ballots. INSP instructed to have voters place ballots in Aux	4:19:51 PM	Tech refreshed machine and verified acceptance of ballots		
	Bin for now. Voting continues.				
	3:42:21 PM Technician Contacted: Technician contacted from a different district. ETA 15min.				
	4:05:15 PM Technician Contacted: Tech is on site and evaluating the situation. Voting continues. 4:18:56 PM Technician Contacted: PW used the ibutton, PW typed in the correct credentials. Tech refreshed the B	SM and is waiting for	it to nower back up. Voting continues via aux hin		
	4:19:22 PM < Other: See Comments >: Super tech was able to resolve issue by refreshing machine. Voting continu		it to power back up. Voting continues via aux bin.		
Pct 9102	Init. Call Time Problem Comments		Resolution Comment		
1 (1)102					
	10:19:41 AM BSM Operations: Error Message: Ambugious mark; Send Tech. INSP claims that errors keep popping up on the BSM. Instructed the INSP to use AUX bin. Voting con't.	10:39:23 AM	Tech spoke with INSP. Ballots after ballot with issue, were entered with no issues. PW retrieved ballot from aux bin and discovered ballot not fully marked which caused erro Issue resolved. Voting continues.		
	10:25:09 AM Technician Contacted: Tech dispatched. ETA 15 min. Voting continues via aux bin.				
	10:30:59 AM Technician Contacted: Tech arrived onsite and is troubleshooting equipment. Voting continues.				
	10:36:50 AM Technician Contacted: Tech spoke with INSP. Ballots after ballot with issue, were entered with no issu Issue resolved. Voting continues.	es. PW retrieved bal	lot from aux bin and discovered ballot not fully marked which caused error.		
	10:45:53 AM FED Contacted: FED contacted to review procedures on page 46 of pw manual with pws.				
Pct 9103	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:53:38 PM Paper Ballots: Contacted fed but have not heard back a hour ago; send FED with additional ballots, voting continues	3:16:21 PM			
	2:59:29 PM < Other: See Comments >: ballots will be delivered from city hall				
	3:06:59 PM FED Contacted: Pws confirmed they used the ballots the FED dropped off. FED will stop by to assess.				
Pct 9104	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:03:21 AM Dispatch Clerk: PP needs an experienced PW to assist. Voting cont. via aux bin.	9:47:28 AM	PW Arrived.		
	9:14:49 AM Pollworker Dispatched: 1 clerk dispatched eta 20min				
	9:47:22 AM Driver Dispatched: PW Arrived.				
	5:36:23 PM Poll worker Issue: FLEX Inspector Amelia Hogan called to indicate poll worker (#47403) is making inappropriate sexually flirtatious comments to female poll workers. She does not feel comfortable at the precinct. Please send FED to PCT.	7:05:24 PM	FED assessed situation and dismissed PW(#47403). PW wants to make sure they'll get paid for the time they served. Voting cont.		
	5:57:36 PM FED Contacted: ETA 10 min fed will assess the situation . Voting continues				
	6:27:44 PM FED Contacted: FED eta 5-10 min. Had to make ballot deliveries first.				
	7:03:47 PM FED Contacted: FED assessed situation and dismissed PW(#47403). PW wants to make sure they'll ge	et paid for the time the	ey served. Voting cont.		
Pct 9106	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:49:50 AM Dispatch Clerk: HSPW is feeling unwell and plans to leave. 1 clerk and 1 insp left. Voting cont.	8:29:09 AM	PW Arrived.		
	7:55:17 AM Pollworker Dispatched: PW dispatched. Eta 25 min.				
	8:29:03 AM Driver Dispatched: PW Arrived.				
ect 9109	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:38:13 PM BSM Operations: Error Message: ambiguous marks. Send TECH. Voting continues.	2:27:44 PM	FED reviewed procedures on p. 46 of pw manual and confirmed BSM machine is working fine. Voting cont.		
	1:52:31 PM FED Contacted: FED will stop by to assess and review procedures.				

Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
6:58:02 AM Other Polling Place-Related: Cannt locate threhold ramp per SSP. Set up is almost complete.	9:07:34 AM		
7:10:46 AM District Driver Contacted: Left message and text for DST (Ellen) to provide threshold ramp.			
7:11:04 AM FED Contacted: ETA is 20 min & will assess the area.			
7:34:29 AM Driver Dispatched: Contacted roving DST (Tate). He will coordinate with assigned DST to deliver thresholds	old ramp.		
7:43:24 AM < Other: See Comments >: Spoke with Ellen she will call Tate to connect rethe ramp. Voting contiunes.			
9:07:32 AM District Driver Contacted: Received confirmation from DST (Ellen) that threshold ramp has been installed	d.		
Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
6:32:45 AM BSM Operations: Send Tech. BSM lid won't unlock on one side key turned both ways. Setup continues.	7:26:12 AM	FED stopped by and confirmed they're all set up. Wrong pp was reported. Voting cont. Another pp may have their BSM bin still locked.	
6:38:14 AM FED Contacted: FED will check in and try to assist after he makes his deliveries.			
6:40:52 AM Technician Contacted: Tech contacted. ETA 30 min. Setup continues.			
6:56:10 AM Technician Contacted: Tech contacted. Revised ETA of 30 min while Tech is at another incident. Setup	p continues.		
7:03:40 AM FED Contacted: ETA 5-10 min and will try to unlock BSM.			
7:09:57 AM Technician Contacted: Tech on his way now. ETA 20 min. Voting continues via Ballot Bag.			
7:24:04 AM FED Contacted: FED stopped by and confirmed they're all set up. Wrong pp was reported. Voting cont. Another pp may have their BSM bin still locked.			
7:27:17 AM Technician Contacted: Tech arrived onsite and verified that equipment was setup and working. Issue Resolved Voting continues.			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
3:36:32 PM Ballot Jam: Error Message: error driving paper maximum steps reached, etc This has been addressed a couple of times by the inspector and can not get this back to normal. Send tech. Voting continues with aux bin.	4:17:27 PM	Tech verified error. Approved to break seal to retrieve ballot. Tech removed ballot and verified BSM accepting next voter's ballot. Seal replaced. Issue resolved. Vothing continues.	
3:42:13 PM Technician Contacted: Tech contacted. ETA 15 min. Voting continues via Aux Bin.			
3:56:24 PM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting continues.			
4:14:00 PM Technician Contacted: Tech verified error. Approved to break seal to retrieve ballot. Tech removed ballot and verified BSM accepting next voter's ballot. Seal replaced. Issue resolved. Vothing continues.			
3:59:31 PM Dispatch Clerk: Send 1 adult clerk to assist with closing procedures. INSP has been contacted and informed.	4:31:03 PM	PW Arrived	
4:03:28 PM Pollworker Dispatched: pw disatched. ETA 30 min.			
4:30:55 PM Driver Dispatched: Driver confirmed drop off			
9:30:50 PM Other Polling Place-Related: Sheriff left clip board and paperwork at the PCT. Inspector will remain at PP until he returns for collection.	9:37:44 PM	FED confirmed lights were delivered. Voting cont.	
9:37:23 PM Pollworker Contacted: Sherrif returned to pick up forgotten items.			
5.57.25 FW T GIWORKET GORAGICA. GREENI Tetarried to plok up torgotter kerne.			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment	
		Resolution Comment PW Arrived.	
-	6:58:02 AM Other Polling Place-Related: Cannt locate threhold ramp per SSP. Set up is almost complete. 7:10:46 AM District Driver Contacted: Left message and text for DST (Ellen) to provide threshold ramp. 7:11:04 AM FED Contacted: ETA is 20 min & will assess the area. 7:34:29 AM Driver Dispatched: Contacted roving DST (Tate). He will coordinate with assigned DST to deliver thresh 7:43:24 AM < Other: See Comments >: Spoke with Ellen she will call Tate to connect rethe ramp. Voting contiunes. 9:07:32 AM District Driver Contacted: Received confirmation from DST (Ellen) that threshold ramp has been installe Init. Call Time Problem Comments 6:32:45 AM BSM Operations: Send Tech. BSM lid won't unlock on one side key turned both ways. Setup continues. 6:38:14 AM FED Contacted: FED will check in and try to assist after he makes his deliveries. 6:40:52 AM Technician Contacted: Tech contacted. ETA 30 min. Setup continues. 6:56:10 AM Technician Contacted: Tech contacted. Revised ETA of 30 min while Tech is at another incident. Setup 7:03:40 AM FED Contacted: ETA 5-10 min and will try to unlock BSM. 7:09:57 AM Technician Contacted: Tech on his way now. ETA 20 min. Voting continues via Ballot Bag. 7:24:04 AM FED Contacted: FED stopped by and confirmed they're all set up. Wrong pp was reported. Voting cont. 7:27:17 AM Technician Contacted: Tech arrived onsite and verified that equipment was setup and working. Issue R Init. Call Time Problem Comments 3:36:32 PM Ballot Jam: Error Message: error driving paper maximum steps reached, etc This has been addressed a couple of times by the inspector and can not get this back to normal. Send tech. Voting continues with aux bin. 3:42:13 PM Technician Contacted: Tech contacted. ETA 15 min. Voting continues via Aux Bin. 3:56:24 PM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting continues. 4:14:00 PM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting continues. 4:14:00 PM Technician Contacted: Tech verified e	6:58:02 AM Other Polling Place-Related: Cannt locate threhold ramp per SSP. Set up is almost complete. 9:07:34 AM 7:10:46 AM District Driver Contacted: Left message and text for DST (Ellen) to provide threshold ramp. 7:11:04 AM FED Contacted: ETA is 20 min & will assess the area. 7:34:29 AM Driver Dispatched: Contacted roving DST (Tate). He will coordinate with assigned DST to deliver threshold ramp. 7:43:24 AM < Other: See Comments >: Spoke with Ellen she will call Tate to connect rethe ramp. Voting contiunes. 9:07:32 AM District Driver Contacted: Received confirmation from DST (Ellen) that threshold ramp has been installed. Init. Call Time Problem Comments Time Resolved 6:32:45 AM BSM Operations: Send Tech. BSM lid won't unlock on one side key turned both ways. Setup continues. 6:40:52 AM Technician Contacted: Tech contacted. ETA 30 min. Setup continues. 6:40:52 AM Technician Contacted: Tech contacted. ETA 30 min. Setup continues. 6:56:10 AM Technician Contacted: Tech on inia and will try to unlock BSM. 7:03:40 AM FED Contacted: ETA 5-10 min and will try to unlock BSM. 7:24:04 AM FED Contacted: FED stopped by and confirmed they're all set up. Wrong pp was reported. Voting cont. Another pp may hav 7:27:17 AM Technician Contacted: Tech on his way now. ETA 20 min. Voting continues via Ballot Bag. 7:24:04 AM FED Contacted: FED stopped by and confirmed they're all set up. Wrong pp was reported. Voting cont. Another pp may hav 7:27:17 AM Technician Contacted: Tech arrived onsite and verified that equipment was setup and working. Issue Resolved Voting continues by the inspector and can not get this back to normal. Send tech. Voting continues with aux bin. 3:36:32 PM Ballot Jam: Error Message: error driving paper maximum steps reached, etc This has been addressed a couple of times by the inspector and can not get this back to normal. Send tech. Voting continues. 4:17:27 PM couple of times by the inspector and can not get this back to normal. Send tech. Voting continues. 4:17:27 PM couple of times by the in	

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 34 of 48

. 0125		TE* TO 1 1			
Pct 9137	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:17:29 AM Ballot Jam: Error Message: error condition has occured. Completed troubleshooting steps, did not resolve issue. Send tech. Voting continues using aux bin.		INSP removed ballot and error is no longer present. Seal Replaced. Issue Resolved. Voting continues.		
	8:22:03 AM Technician Contacted: Tech is already arriving onsite and will evaluate equipment. Voting continues via aux bin.				
	8:31:09 AM Technician Contacted: Tech arrived onsite and is evaluating equipment. Voting continues.				
	8:31:36 AM Technician Contacted: Tech verified issue of error driving paper. Maximum steps reached. Approved to		<u> </u>		
	8:34:01 AM Technician Contacted: INSP removed ballot and error is no longer present. Seal Replaced. Issue Reso	olved. Voting continu	es.		
ct 9139	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:22:39 PM Other Soft Supplies: Precinct has run out of voter survey cards. Voting continues.	1:54:59 PM	Voter survey cards have been delivered. Voting cont.		
	1:26:27 PM FED Contacted: ETA 5 min.				
	1:54:23 PM FED Contacted: Voter survey cards have been delivered. Voting cont.				
	4:25:03 PM Other Soft Supplies: INSP requests more survey cards; earlier batch delivered has been distributed to voters. Voting continues	5:10:33 PM	Extra survey cards have been delivered. Voting cont.		
	4:34:05 PM FED Contacted: Left voicemail to deliver extra survey cards from other pps to this pp. Will call back aga	nin.			
	4:47:51 PM FED Contacted: FED no longer has extra survey cards so will meet with FED#10 to get extra cards from them.				
	5:10:03 PM FED Contacted: Extra survey cards have been delivered. Voting cont.				
	6:50:30 PM Paper Ballots: pp running low on EN/CH ballot, send additional ballots, Voting continue with remaining ballots as well as EN/SP and EN/FI ballots.	6:57:29 PM	INSP found green FED bag. Has plenty of ballots. No further action required.		
	6:55:09 PM FED Contacted: ETA 5 min.				
	6:57:09 PM Pollworker Contacted: INSP found green FED bag. Has plenty of ballots. No further action required.				
ct 9141	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:35:48 PM Other Polling Place-Related: FED requested outdoor lighting to guide voters to entrance of PP, if possible.	7:27:21 PM	FED confirmed lights were delivered. Voting cont.		
	6:46:17 PM < Other: See Comments >: DST en route with exterior lighting.				
	7:11:45 PM < Other: See Comments >: Cecil at SFUSD Custodial is following up with onsite custodial. Voting contiunes.				
	7:24:25 PM FED Contacted: FED confirmed lights were delivered. Voting cont.				
ct 9143	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	12:30:16 PM Ballot Jam: Error Message: Error Condition Has Occured. Ballot Scanning Machine jammed, send tech, voting continues via aux bin.	1:15:57 PM	FED went through troubleshooting w/ PW and BSM unjammed. Voting cont.		
	12:39:22 PM Technician Contacted: Tech contacted. ETA 20 min. Voting continues via Aux bin.				
	12:39:22 PM Technician Contacted: Tech contacted. ETA 20 min. Voting continues via Aux bin. 12:57:54 PM Technician Contacted: Tech contacted. Revised ETA 10 min due to traffic. Voting continues.				
	_				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 35 of 48

Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
6:16:39 AM BSM Operations: Insp unable to unlock BSM lid using key, was able to unlock one side but not the other side, send tech, set up continues.	7:50:39 AM	Tech verified that the lid was opened and BSM setup. Issue resolved. Voting continues.		
6:27:22 AM Technician Contacted: Tech dispatched. ETA 20 Min. Setup Continues.				
6:43:51 AM Technician Contacted: Tech contacted. Revised ETA 10 min. Setup continues.				
6:53:07 AM FED Contacted: ETA 10 min to assist if needed.				
6:53:42 AM Technician Contacted: Tech arriving onsite now and will troubleshoot BSM. Setup continues.				
6:57:00 AM Pollworker Contacted: Tech arrived, unable to fix BSM. Aux bin not available. Will use red box. Voting w	vill begin at 7AM.			
7:06:50 AM < Other: See Comments >: No CF cards or tabulator needed, send replacment bin.				
7:47:41 AM Technician Contacted: Tech verified that the lid was opened and BSM setup. Issue resolved. Voting co	ontinues.			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
3:19:37 PM Dispatch Clerk: 1 clerk for closing procedures.	4:03:53 PM	PW Arrived		
3:20:44 PM Pollworker Dispatched: 1 clerk dispatched - eta 25 min				
4:03:17 PM Driver Dispatched: Driver confirms drop off				
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
8:07:37 AM Poll worker Issue: Inspector reports VBM receieved is for Precinct 9211. Need correct VBM for Precinct 9207. Send FED. Voting continues.	8:37:11 AM	FED on site and confirmed that pp has the correct supplemental roster. Voting continues.		
8:16:33 AM FED Contacted: FED said he thinks he delivered correct orange roster, but will check back on pp. ETA 15 mins.				
8:36:22 AM FED Contacted: FED on site and confirmed that pp has the correct supplemental roster. Voting continue	es.			
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
6:10:37 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies, send FED. Team in side room of community room, still locked out. Continuing to look for access to polling place.	7:01:52 AM	all set		
6:18:03 AM FED Contacted: FED will deliver supplies and assist team after completing drive-by. Will call back with a	an update.			
6:20:52 AM < Other: See Comments >: RPD is sending someone to unlock room, delivery photo looks like it is in a hallway.				
6:26:55 AM < Other: See Comments >: Inspector reports they can see the equipment in the community room, locked.				
6:36:26 AM Pollworker Contacted: PW said they are still in the hallway. FED confirmed with them that he's on his way and will help team set up outside.				
6:40:35 AM < Other: See Comments >: RPD will be on site in 10mins.				
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
8:03:06 AM Lights: Request Lamp replacement, existing one broken; voting continues	8:56:12 AM	Voting Continues		
8:26:55 AM < Other: See Comments >: Called DST - he will bring light over. ETA 10 mins from 8:15am				
8:55:33 AM < Other: See Comments >: Lamp has been replaced by DST				
Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
6:18:37 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. Send Inspector, Poll workers are setting up and setting up table. 6:26:00 AM Driver Dispatched: PW Dispatched with ballots. ETA 20 min.	6:49:23 AM	PW Arrived.		
	6:16:39 AM BSM Operations: Insp unable to unlock BSM lid using key, was able to unlock one side but not the other side, send tech, set up continues. 6:27:22 AM Technician Contacted: Tech dispatched. ETA 20 Min. Setup Continues. 6:43:51 AM Technician Contacted: Tech contacted. Revised ETA 10 min. Setup continues. 6:53:07 AM FED Contacted: ETA 10 min to assist if needed. 6:53:42 AM Technician Contacted: Tech arriving onsite now and will troubleshoot BSM. Setup continues. 6:57:00 AM Pollworker Contacted: Tech arriving onsite now and will troubleshoot BSM. Setup continues. 6:57:00 AM Ofter: See Comments >: No CF cards or tabulator needed, send replacment bin. 7:47:41 AM Technician Contacted: Tech verified that the lid was opened and BSM setup. Issue resolved. Voting or Init. Call Time Problem Comments 3:19:37 PM Dispatch Clerk: I clerk for closing procedures. 3:20:44 PM Pollworker Dispatched: 1 clerk dispatched - eta 25 min 4:03:17 PM Driver Dispatched: Driver confirms drop off Init. Call Time Problem Comments 8:07:37 AM Poll worker Issue: Inspector reports VBM received is for Precinct 9211. Need correct VBM for Precinct 9207. Send FED. Voting continues. 8:16:33 AM FED Contacted: FED said he thinks he delivered correct orange roster, but will check back on pp. ETA 8:36:22 AM FED Contacted: FED on site and confirmed that pp has the correct supplemental roster. Voting continue from of community room, still locked out. Continuing to look for access to polling place. 6:18:03 AM FED Contacted: FED will deliver supplies and assist team after completing drive-by. Will call back with 6:20:52 AM < Other: See Comments >: RPD is sending someone to unlock room, delivery photo looks like it is in a 6:20:52 AM < Other: See Comments >: RPD is sending someone to unlock room, delivery photo looks like it is in a 6:20:53 AM < Other: See Comments >: RPD will be on site in 10mins. Init. Call Time Problem Comments 8:03:06 AM Lights: Request Lamp replacement, existing one broken; voting continues 8:26:55 AM < Other:	6:16:39 AM BSM Operations: Insp unable to unlock BSM lid using key, was able to unlock one side but not the other 7:50:39 AM side, send tech, set up continues. 6:27:22 AM Technician Contacted: Tech dispatched. ETA 20 Min. Setup Continues. 6:43:51 AM Technician Contacted: Tech contacted. Revised ETA 10 min. Setup continues. 6:53:07 AM FED Contacted: ETA 10 min to assist if needed. 6:53:42 AM Technician Contacted: Tech arrived, unable to fix BSM. Aux bin not available. Will use red box. Voting will begin at TAM. 7:06:50 AM Other: See Comments >: No CF cards or tabulator needed, send replacment bin. 7:47:41 AM Technician Contacted: Tech arrived, unable to fix BSM. Aux bin not available. Will use red box. Voting will begin at TAM. 7:06:50 AM Other: See Comments >: No CF cards or tabulator needed, send replacment bin. 7:47:41 AM Technician Contacted: Tech verified that the lid was opened and BSM setup. Issue resolved. Voting continues. Init. Call Time Problem Comments Time Resolved 3:19:37 PM Dispatch Clerk: 1 clerk for closing procedures. 3:20:44 PM Pollworker Dispatched: 1 clerk dispatched - eta 25 min 4:03:17 PM Driver Dispatched: Driver confirms drop off Init. Call Time Problem Comments 8:07:37 AM Poll worker Issue: Inspector reports VBM received is for Precinct 9211. Need correct VBM for Precinct 9207. Send FED. Voting continues. 8:16:33 AM FED Contacted: FED on site and confirmed that pp has the correct supplemental roster. Voting continues. Init. Call Time Problem Comments 10:18:03 AM FED Contacted: FED on site and confirmed that pp has the correct supplemental roster. Voting continues. 10:18:03 AM FED Contacted: FED will deliver supplies and assist team after completing drive-by. Will call back with an update. 10:18:03 AM FED Contacted: FED will deliver supplies and assist team after completing drive-by. Will call back with an update. 10:20:55 AM Other: See Comments >: RPD will be on site in 10mins. Init. Call Time Problem Comments 10:18:20:40:40:40:40:40:40:40:40:40:40:40:40:40		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 36 of 48

	6:56:23 AM Other Soft Supplies: missing roster & street index. Set up continues	7:24:47 AM	roster and street index delivered. Voting continues.		
	7:08:55 AM FED Contacted: FED on their way, ETA 10 mins				
	7:10:46 AM Pollworker Contacted: No voter on site currently, will offer pv while waiting for FED to arrive with replace	ment roster.			
	7:24:21 AM FED Contacted: roster and street index delivered. Voting continues.				
	8:33:47 AM Other Soft Supplies: the new inspector reports that the pay roll sheet is missing. He looked over the inspector bag from the previous inspector and could not find it. Voting continues!	3:30:40 PM	pw payroll sheet delivered.		
	8:49:43 AM FED Contacted: FED alerted. Said he'll call once replacement has been delivered.				
	3:29:13 PM FED Contacted: pw payroll sheet delivered.				
Pct 9216	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:09:35 AM Other Soft Supplies: Floor is slippery and dangerous, send FED to deliver rugs and other rain supplies (towels, hand warmers, trash bags).	9:33:27 AM			
	8:22:42 AM < Other: See Comments >: DST is dropping off floor mat. ETA 15 mins. Voting contiunes.				
	8:25:37 AM FED Contacted: FED said they do not have rugs any more as they gave rugs to other pp, but will deliver	hand warmers and t	rash bag. ETA 15 mins.		
	8:40:06 AM < Other: See Comments >: DST is delivering mat. ETA 10 mins.				
	8:41:38 AM < Other: See Comments >: Cindy FED reports she will drop off other rain supplies. ETA 20 mins. Voting	contiunes.			
	9:03:36 AM < Other: See Comments >: Mat delivered by DST.				
	9:10:53 AM < Other: See Comments >: Inspector confirms FED dropped off limited supplies. Need to deliver trash be	· · ·	3.		
	9:10:59 AM FED Contacted: Fed said hand warmers have been delivered, will go there to deliver trash bags and towels. ETA 15 mins.				
	9:23:12 AM < Other: See Comments >: Inspector still needs a trash bag and towels.				
	9:32:54 AM < Other: See Comments >: EFD will deliver trash bag and cloths. Resolved.				
	9:34:13 AM FED Contacted: FED said she's still on 9213 and will head over 9216 next.				
Pct 9218	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:13:06 AM Other Polling Place-Related: inspector reports that poll workers are very cold and requests hand warmers and any other warming aids available. Please send fed with help for this. Voting continues.	12:45:04 PM			
	11:17:18 AM FED Contacted: left message with FED to deliver hand warmers				
	11:34:03 AM FED Contacted: FED confirms he will deliver the hand warmers				
	12:44:42 PM < Other: See Comments >: FED confirms all warming materials delivered. Resolved!				
Pct 9225					
ret 9225	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
rct 9225	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues		Resolution Comment FED confirmed both BMD cords have been located and machine running. Voting cont.		
FCI 9225	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues 7:41:57 AM FED Contacted: ETA 10-20 min				
ret 9225	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues				
FCI 9225	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues 7:41:57 AM FED Contacted: ETA 10-20 min	8:19:37 AM			
PCI 9225	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues 7:41:57 AM FED Contacted: ETA 10-20 min 8:19:13 AM FED Contacted: FED confirmed both BMD cords have been located and machine running. Voting cont.	8:19:37 AM	FED confirmed both BMD cords have been located and machine running. Voting cont.		
	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues 7:41:57 AM FED Contacted: ETA 10-20 min 8:19:13 AM FED Contacted: FED confirmed both BMD cords have been located and machine running. Voting cont. 3:22:55 PM Other Soft Supplies: Please send hand warmers. Voting continues	8:19:37 AM 3:32:19 PM	FED confirmed both BMD cords have been located and machine running. Voting cont.		
	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues 7:41:57 AM FED Contacted: ETA 10-20 min 8:19:13 AM FED Contacted: FED confirmed both BMD cords have been located and machine running. Voting cont. 3:22:55 PM Other Soft Supplies: Please send hand warmers. Voting continues 3:30:33 PM FED Contacted: FED arrived to pp and dropped off hand warmers. Voting cont.	8:19:37 AM 3:32:19 PM Time Resolved	FED confirmed both BMD cords have been located and machine running. Voting cont. FED arrived to pp and dropped off hand warmers. Voting cont.		
Pct 9226	6:57:01 AM BMD ATI Keypad/Headphones: Send FED. They are missing the cord that connects ATI keypad to BMD. They looked everywhere. Please send one over. Voting continues 7:41:57 AM FED Contacted: ETA 10-20 min 8:19:13 AM FED Contacted: FED confirmed both BMD cords have been located and machine running. Voting cont. 3:22:55 PM Other Soft Supplies: Please send hand warmers. Voting continues 3:30:33 PM FED Contacted: FED arrived to pp and dropped off hand warmers. Voting cont. Init. Call Time Problem Comments 6:46:58 AM Other Soft Supplies: missing "i voted" stickers and name tangs, inspector confirmed that no name tags in the	8:19:37 AM 3:32:19 PM Time Resolved	FED confirmed both BMD cords have been located and machine running. Voting cont. FED arrived to pp and dropped off hand warmers. Voting cont. Resolution Comment		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 37 of 48

	3:04:53 PM BMD Operations: BMD Curbside. Send Tech with UPS to set up outside.	3:38:26 PM	Tech 4 was setting up the BMD, but PW was kind enough to go over the ballot with the customer in their car with them. BMD not used. Issue resolved. Voting continues.		
	3:11:34 PM Technician Contacted: Tech 4 dispatched. ETA 10 min. Other voting continues via BSM.				
	3:19:54 PM Technician Contacted: Tech 4 arrived onsite and is assiting wit the setup of the BDM. Voting continues				
	3:36:18 PM Technician Contacted: Tech 4 was setting up the BMD, but PW was kind enough to go over the ballot v	vith the customer in th	neir car with them. BMD not used. Issue resolved. Voting continues.		
ct 9227	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	8:31:43 AM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies. FED confirmed insp plans on leaving as spouse and child are sick. Will need new INSP. Voting cont.	9:17:43 AM	PW arrived.		
	8:44:24 AM Pollworker Dispatched: 1 insp dispatched eta 20min				
	9:17:34 AM Driver Dispatched: PW arrived.				
ct 9229	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:35:50 AM Other Polling Place-Related: Floor inside polling place is wet and slippery, requesting floor mat.	8:18:58 AM	Floor has been wiped dry, mat and towels dropped off. Voting cont.		
	7:40:33 AM FED Contacted: ETA 5-10 min. Will deliver mat and towels.				
	7:48:29 AM District Driver Contacted: DST Nathan will go to site with Squeegee, and assess situation. If necessary	he will coordinate wi	ith Super DST to get visquine.		
	8:18:29 AM FED Contacted: Floor has been wiped dry, mat and towels dropped off. Voting cont.				
ct 9231	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	4:58:04 PM Lights: Inspector called to say that it was getting dark in the garage and worried they wouldn't have enough lights to close properly. Send lights. Voting continues.	6:25:29 PM			
	5:49:05 PM Pollworker Contacted: DST arrives and bring the PCT lights.				
	5:55:40 PM District Driver Contacted: DST is on his way to bring lights to polling place.				
	6:25:27 PM Pollworker Contacted: Confirmed with DST that lights delivered.				
et 9232	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:28:55 AM Dispatch Clerk: INSP says they don't need another clerk but to send one if they have one to replace clerk Millad who was unavailable. Voting continues.	8:00:57 AM	PW Arrived		
	7:37:06 AM Pollworker Dispatched: 1 clerk dispatched eta 20min				
	8:00:49 AM Driver Dispatched: PW Arrived.				
et 9233	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:16:22 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies. Someone from site is on the way to unlock, ETA 6:45 AM. Pouring rain and no shelter outside to set up for emergency voting.	6:47:19 AM	set upcontinues		
	6:21:30 AM FED Contacted: Will need shelter (canopy/tent) to set up emergency voting. Currently at pct 9235 and will head to 9233 asap to assist.				
	6:29:15 AM < Other: See Comments >: PS is in process of contacting site admins.				
	6:30:28 AM < Other: See Comments >: Brian K is on the way. ETA 15 min.				
	6:41:34 AM FED Contacted: ETA 10 min. Will assist with set up as soon as she completes her deliveries.				
	6:44:40 AM < Other: See Comments >: Kim returned call. Didn't know she was opening. Brian should be there by	now,.			
	6:47:06 AM < Other: See Comments >: Brian arrived and letting PWs in. Setup continues				
	6:51:07 AM FED Contacted: ETA 5-8 min and will assist with setting up.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 38 of 48

Pct 9235	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	4:37:40 PM Poll worker Issue: Insp called and said BSM is rejecting a lot of ballots, reviewed troubleshooting steps. Send FED to check on PW and ensure they're following procedures/determine if the machine needs a tech. Voting continues.	5:20:08 PM	FED assessed situation and was able to resolve the issue. BSM accepting ballots. Voting cont.			
	4:56:15 PM FED Contacted: ETA 10-15 min. Needs to stop by 9236 first then will head to 9235 to assess and review procedures. Will call back once they determine next steps.					
	5:19:11 PM FED Contacted: FED assessed situation and was able to resolve the issue. BSM accepting ballots. Vot	ing cont.				
Pct 9238	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	11:12:43 AM Poll worker Issue: Review team working working well together.	11:57:47 AM	FED on site, checked on the team, reviewed procedures with them. Insp said to FED that they will call should they need more assistance.			
	11:20:29 AM FED Contacted: FED will check on team and review procedures with them. ETA 20 mins.					
	11:56:01 AM FED Contacted: FED on site, checked on the team, reviewed procedures with them. Insp said to FED the	hat they will call shou	ld they need more assistance.			
	11:15:20 AM Other Soft Supplies: INSP requests hand warmers. Voting continues.	11:55:38 AM	handwarmers delivered.			
	11:22:03 AM FED Contacted: FED asked to deliver. ETA 20 mins.					
	11:55:26 AM FED Contacted: handwarmers delivered.					
	5:45:53 PM Other Polling Place-Related: FED said from gate to pp, there is no light and is very dark. Called Insp too and Insp confirmed that they cannot find custodial service and have been trying to contact him but to no avail. Please assist in providing lighting or contacting custodial service to turn on light outside.	6:30:18 PM	resolved voting continues			
	5:50:32 PM District Driver Contacted: DST called on the way.					
	6:05:42 PM < Other: See Comments >: Called, msg for Sam Perez to connect us to custodian to turn on lightrs					
	6:24:10 PM < Other: See Comments >: Sam Perez has reached out to site custodians to see if they can improve the	e lighting.				
	6:29:51 PM District Driver Contacted: Jonas has installed a clamp light to light up path.					
Pct 9239	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	11:33:15 AM BSM Operations: Send Tech. Inspector called to say BSM occassionally rejects ballots (mainly page three). Messages such as Ambiguous Mark and Ballot Misread appear. Informed to use aux bin if BSM keeps rejecting ballots. Voting continues.	12:13:49 PM	Tech spoke with INSP and PW. Issues with page 3 ballots were accepted by changing the orientation of the ballot was accepted by the BSM. Ambiguious mark ballots were placed in Aux Bin. PW did not notice ambiguous marks. Issue resolved. Voting continues.			
	11:36:19 AM Technician Contacted: Tech contacted. ETA 20 min. Voting continues via aux bin.					
	11:52:26 AM Technician Contacted: Tech contacted. Revised ETA of 10 min due to traffic. Voting continues.					
	11:59:24 AM Technician Contacted: Tech arrived onsite and is troubleshooting equipment. Voting continues.					
	12:10:38 PM Technician Contacted: Tech spoke with INSP and PW. Issues with page 3 ballots were accepted by che Aux Bin. PW did not notice ambiguous marks. Issue resolved. Voting continues.	anging the orientatior	n of the ballot was accepted by the BSM. Ambigulous mark ballots were placed in			
Pct 9241	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	8:26:35 AM Other Soft Supplies: PWs are requesting a few pairs of hand warmers. Voting continues.	9:44:37 AM	hand warmers delivered.			
	8:32:46 AM FED Contacted: FED will deliver hand warmers. ETA 20 mins.					
	9:44:20 AM FED Contacted: hand warmers delivered.					
Pct 9301	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	11:34:24 AM Other Soft Supplies: Inspector requests handwarmers for five PWs. Voting continues.	12:54:18 PM	Handwarmers delivered to PWs. Voting continues.			
	11:36:55 AM FED Contacted: FED contacted, ETA 20					
	12:53:10 PM FED Contacted: Handwarmers delivered to PWs. Voting continues.					

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 39 of 48

	1:49:38 PM Other Polling Place-Related: Porta Potty is up the hill from the Polling Place. It is also tilted. One of the Poll Workers is unable to access it in its current placement. Suggested new placement is on the street to the right of the garage. See photos on Drive.	4:44:29 PM	
	2:18:17 PM < Other: See Comments >: AKP contacted porta potty co. ETA TBD. Voting contiunes.		
	2:26:25 PM < Other: See Comments >: USS contacted. They will send someone shortly. ETA 30 min?		
	4:44:16 PM < Other: See Comments >: Insp confirms toilet has been relocated. Voting continues		
Pct 9303	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:16:07 AM Dispatch Inspector: No Inspector, Poll locked, no ballots or supplies. Called inspector, he did not pick up and the call led to a full vm. Send FED.	7:00:43 AM	Insp arrived.
	6:23:22 AM Pollworker Dispatched: 1 insp dispatched with ballots eta 20min		
	6:28:22 AM FED Contacted: FED onsite, providing emergency voting materials Setup Continues		
	7:00:27 AM Driver Dispatched: Insp arrived.		
	6:16:07 AM Not Open/Locked after 6am: Poll locked, No Inspector, no ballots or supplies	6:34:09 AM	pws are inside
	6:28:40 AM FED Contacted: FED Onsite, confirms closed, providing emergency voting materials Setup continues.		
	6:31:09 AM Driver Dispatched: Attempted to contact Inspector. Was not able to reach him, nor leave a voicemail. Co	ontacted DST (John I	M.) to head over and open polling place.
Pct 9304	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:28:09 AM BSM Operations: Error Message: error reading security token; Send Tech. Tried troubleshooting but still receiving error. Advised to use aux bin. Set up continues	6:56:46 AM	FED Rebooted, BSM works now and setup continues
	6:31:44 AM Technician Contacted: Tech dispatched. ETA 20 min. Setup continues.		
	6:38:53 AM FED Contacted: FED Contacted, ETA 2 minutes, will try to assist with own token		
	6:56:30 AM FED Contacted: FED Rebooted, BSM works now and setup continues		
Pct 9305	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:32:58 AM Other Soft Supplies: FED has not arrived and delivered updated roster. Called at 7:15AM and told FED on the way. Voting continues using provisional ballots. Will call back in 30 min if no FED.		Confirmed roster sheets dropped off. Voting Cont
	8:34:30 AM Pollworker Contacted: FED has not arrived and delivered updated roster. Called at 7:15AM and told FE	D on the way. Voting	g continues using provisional ballots. Will call back in 30 min if no FED.
	8:39:47 AM FED Contacted: FED Contacted ETA 5 Voting Cont		
	10:19:22 AM FED Contacted: Confirmed roster sheets dropped off. Voting Cont		
Pct 9306	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	8:28:17 AM Other Soft Supplies: Clerk called, asked for hand warmers. Send FED. Voting continues.	11:03:09 AM	Fed Confirmed dropped off Voting Cont
	8:36:18 AM FED Contacted: VM left for Fed, Voting Cont		
	8:37:30 AM FED Contacted: FED Contacted, ETA 10		
	8:40:01 AM FED Contacted: Updated ETA 15-20 because of priority issue. Voting Cont		
	10:19:48 AM FED Contacted: FED Contacted with reminder, ETA 5-10 Voting Cont		
	10:57:23 AM FED Contacted: Fed Confirmed dropped off Voting Cont		
	1:15:43 PM Paper Ballots: INSP reports only one full pad of EN/CN ballots remaining. Send FED	1:40:14 PM	FED Confirms ballots dropped off, will keep watch and provide generic if needed. Voting Continues
	1:18:15 PM FED Contacted: FED en route 10-15 mins		
	1:32:08 PM Pollworker Contacted: Ballots have arrived, may need more		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 40 of 48

Pct 9402	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	5:13:41 PM Ballot Jam: Error Message: Error Condition has Occurred. Error Driving Paper. Inspector called to say BSM jammed, walked through unjamming steps from poll worker manual, still unable to resolve. Send Tech. Voting continues through the aux bin.	5:49:13 PM	Spoke with Tech, confirmed it is accepting ballots now. Issue resolved and voting continues.
	5:19:03 PM Technician Contacted: Tech contacted, ETA 15 minutes, voting continues via aux bin		
	5:27:07 PM Technician Contacted: Machine is back up, permission given to break seal and access stuck ballot.		
	5:30:53 PM Technician Contacted: Tech arrived, they had shut down the machine so Tech is restarting.		
	5:48:03 PM Technician Contacted: Spoke with Tech, confirmed it is accepting ballots now. Issue resolved and voting	g continues.	
Pct 9403	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:06:34 AM BMD Operations: Error Message: Printer Disconnected; Send Tech; tried reconnecting wires and turning it back on, print test page greyed out; setup continues	8:15:59 AM	Refreshed resolved issue, voting continues
	7:31:15 AM Technician Contacted: Tech contacted, working on another issue. ETA 20-30 minutes		
	8:02:45 AM Technician Contacted: Tech arrived and is looking at the machine.		
	8:04:24 AM Technician Contacted: Tech given permission to break the seal and make sure USB plugs are in the co	rrect slots.	
	8:13:31 AM Technician Contacted: Tech is refreshing the machine		
	8:15:40 AM Technician Contacted: Refreshed resolved issue, voting continues		
Pct 9404	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	10:09:31 AM Dispatch Clerk: Requesting 1 mostly english speaking PW. Voting cont.	10:48:28 AM	PW Arrived.
	10:26:01 AM Pollworker Dispatched: 1 clerk dispatched eta 20min		
	10:48:03 AM Driver Dispatched: Clerk arrived.		
Pct 9409	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:17:01 AM Other Polling Place-Related: School staff at PP informed PW that will need to move b/c lunch serivce in PP space due to rain.	9:02:56 AM	resolved voting continues
	7:26:57 AM District Driver Contacted: DST contacted. He will attempt to negotiate a shared use of the auditiorium		
	7:29:31 AM < Other: See Comments >: Principal (or secretary?) contacted. Sounds like a minor revision.		
	7:32:00 AM District Driver Contacted: DST is on the way. Next stop.		
	8:24:06 AM < Other: See Comments >: DST is still at school assisting with set up revision		
	9:02:39 AM < Other: See Comments >: inspector Johnson confirms set up revised and everyone is satisfied.		
Pct 9414	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:31:33 AM Ballot Jam: Error Message: Error driving paper, maximum steps reached, paper should be accessible from unit write-in ballot box slat (?). No visible ballot, troubleshooting instructions from manual followed. Voting continues via aux bin. Send tech.	12:04:14 PM	Tech was able to clear stuff ballot. Another voter came in and machine worked fine, issue resolved, voting continues.
	11:37:16 AM Technician Contacted: Tech contacted, ETA 15-20 minutes, voting continues via aux bin		
	11:44:41 AM Technician Contacted: Tech arrived, looking at machine to unjam.		
	11:46:52 AM Technician Contacted: Permission given to break the seal as ballot is stuck inside machine. Tech will ca	all me back.	
	12:03:20 PM Technician Contacted: Tech was able to clear stuff ballot. Another voter came in and machine worked fi	ine. issue resolved. v	oting continues.

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 41 of 48

Pct 9423	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:59:29 AM Not Open/Locked after 6am: PWs are in, but voting area is locked. Person who let them in left. Contact PPO	6:37:16 AM	resol ed		
	6:07:28 AM FED Contacted: FED to contact INSP to set up "emergency voting" outside locked voting area until opened.				
	6:11:29 AM < Other: See Comments >: VM's left for PPO, VM left for Insp to check the site further as the delivery photio does not look like it is in a locked area.				
	6:36:36 AM < Other: See Comments >: PWs have the equipment and have set up in main office. Will move if necessary after staff comes in.				
	7:14:32 PM Ballot Jam: Error Message: Driving Paper. Maximum steps reached. Paper should be accessible from unit write-in ballot box plot. Please try removing it by hand. Instruct PW to use AUX bin. Send Tech. Voting con't.	7:33:40 PM	Tech cleared stuck ballot, issue resolved it is taking ballots now, voting continues.		
	7:20:04 PM Technician Contacted: Tech contacted, ETA 15 minutes, voting continues via aux bin				
	7:28:25 PM Technician Contacted: Tech arrived, permission given to break seal to clear stuck ballot. Voting continu				
	7:33:11 PM Technician Contacted: Tech cleared stuck ballot, issue resolved it is taking ballots now, voting continue	S.			
Pct 9424	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:40:56 AM Other Polling Place-Related: polling place alarm going off, unable to shut down, set up continues	7:08:52 AM	all sett up		
	6:48:07 AM < Other: See Comments >: Security contacted.				
Pct 9426	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:04:23 PM Ballot Jam: Error Message: "Error Condition has Occurred." "Paper should be accessible via write-in ballot box slot." 2. Send Tech. Voting continues via Aux bin.	1:41:01 PM	Tech was able to resolve, it is accepting ballots now, voting continues.		
	1:18:41 PM FED Contacted: FED ETA=10-15min, will attempt to troubleshoot and call back with update.				
	1:21:41 PM Technician Contacted: Tech contacted, ETA 15 - 20 minutes. Voting continues via aux bin.				
	1:32:03 PM Technician Contacted: Tech arrived, permission given to break the seal to remove the stuck ballot.				
	1:40:38 PM Technician Contacted: Tech was able to resolve, it is accepting ballots now, voting continues.				
Pct 9428	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:36:34 AM BSM Operations: Error Message: ambiguous marks. Send TECH. Voting continues.	10:06:43 AM	FED arrived at polling place and said BSM is now working fine. Voting Continues.		
	9:53:36 AM FED Contacted: contacted FED and FED talked to insp on the phone. Asked FED to go by polling place	to see if they can tro	oublesheet the issue. ETA 20 mins.Voting Continues.		
	10:06:19 AM FED Contacted: FED arrived at polling place and said BSM is now working fine. Voting Continues.				
Pct 9431	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	2:55:18 PM Other Polling Place-Related: Porta Potty Blocking sidewalk. See Photos in Drive	3:49:41 PM			
	2:57:49 PM < Other: See Comments >: Issue logged for USS, awaiting ETA.				
	3:49:35 PM < Other: See Comments >: DST en route to resolve.				
Pct 9433	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:24:35 AM BSM Operations: Send Tech; BSM not working, receipt torn and need to reprint but the screen keeps going back to same screen after logging back in, main screen is screen with BSM displayed, "need advanced admin," FED was contacted but was told to contact Election Center	8:47:34 AM	Tech verified the issue and issue is resolved. Poll inspector closed the polls and kep tyoing nin the wrong password. Tech fixed the issue. Issue resolved. Voting continues.		
	7:30:31 AM Pollworker Contacted: Other setup is complete, told to use Aux bin for now, voting continues				
	7:32:03 AM Technician Contacted: Technician contacted. ETA 15min.				
	7:43:37 AM Technician Contacted: Tech arrived, permission given to remove seal to refresh machine				
	7:51:07 AM Technician Contacted: Tech arrived, looking at the machine right now. Voting continues via aux bin				
	7:53:24 AM Technician Contacted: Permission given to break the seal to refresh the system.				
	8:44:41 AM Technician Contacted: Tech verified the issue and issue is resolved. Poll inspector closed the polls and	l kep tyoing nin the w	rong password. Tech fixed the issue. Issue resolved. Voting continues.		

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 42 of 48

Pct 9437	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:46:05 AM Table, Chairs, Booths: the inspector reports that the wheel chair assessable voting booth is missing one leg, please send replacement. She also requests 2 more poll worker pins. Voting continues!	8:56:36 AM	resolved voting continues		
	7:57:23 AM FED Contacted: contacted FED and FED does not have ADA voting booth. FED will deliver 2 poll worker pins. ETA 30 mins.				
	7:59:24 AM District Driver Contacted: DST is adjusting a set up at 9409 and will deliver the ADA booth once completed.				
	8:37:13 AM District Driver Contacted: alternative DST Kohan contacted. He willd eliver the booth ETA 15 minutes.				
	8:37:51 AM FED Contacted: FED dropped off pins. Voting Continues.				
	8:56:24 AM District Driver Contacted: DST Kohan has delivered the replacement ADA booth				
	2:37:48 PM Dispatch Clerk: Please send additional clerk to help with closing. Voting continues.	3:27:54 PM	PW arrived.		
	2:44:42 PM Pollworker Dispatched: PW dispatched. ETA 40 min.				
	3:27:26 PM Driver Dispatched: PW arrived.				
	2:38:58 PM Other Polling Place-Related: Porta Potty Blocking sidewalk. See photos in drive	3:38:18 PM			
	2:54:34 PM < Other: See Comments >: USS contacted. Awaiting response with eta				
	3:38:12 PM < Other: See Comments >: DST en route to fix. Resolved.				
Pct 9439	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	9:24:40 AM Other Soft Supplies:	10:03:56 AM	FED dropped off floor mat and hand warmers. Voting Continues.		
	9:26:40 AM Pollworker Contacted: Staff requests at least five (5) more hand warmers and an additional floor mat for Voters' safety. Voting continues.				
	9:33:44 AM FED Contacted: FED will drop off floor mat and hand warmers. ETA 15 mins.				
	10:03:43 AM FED Contacted: FED dropped off floor mat and hand warmers. Voting Continues.				
Pct 9446	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:55:04 PM Poll worker Issue: Porta Potty is blocking sidewalk. See photo on Drive	3:07:23 PM			
	2:01:15 PM FED Contacted: contacted FED and they will assess the location of the porta potty. ETA 20 mins. Voting	g Continues.			
	2:29:50 PM FED Contacted: FED confirmed that porta potty is blocking part of sidewalk and wheelchair would not b	e able to fit around it.	Send DST. Voting Continues.		
	2:34:24 PM < Other: See Comments >: DST en route to determine if we can reposition ourselves				
	3:07:00 PM < Other: See Comments >: DST moved toilet to street. Sidewalk unobstructed. Voting continues.				
Pct 9447	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	7:30:35 AM Other Soft Supplies:	8:23:58 AM	Inspector requesting more wet floor mats and umbrella bags.		
	7:32:02 AM Pollworker Contacted: Inspector requesting more wet floor mats and umbrella bags.				
	7:36:07 AM FED Contacted: contacted FED and will bring floor mats and umbrella bags. ETA 20 mins. Voting Continues.				
	8:23:37 AM FED Contacted: Fed dropped off floor mats and umbrella bags. Voting Continues.				
Pct 9449	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:03:21 PM BSM Operations: Error Message: "error driving paper max steps"; Send Tech. Voting continues using aux bin.	6:26:54 PM	Tech called to advise issue resolved, it is accepting ballots, voting continues.		
	6:06:13 PM Technician Contacted: Tech contacted, ETA 15 minutes, voting continues via aux bin				
	6:18:46 PM Technician Contacted: Tech arrived at location, permission given to break the seal to remove stuck ball	ot.			
	6:26:16 PM Technician Contacted: Tech called to advise issue resolved, it is accepting ballots, voting continues.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 43 of 48

Pct 9505	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:03:28 AM Other Soft Supplies: insp called need supplies: floor mats, towels, hand warmers, extra survey cards. Voting continues	12:49:22 PM				
	10:40:58 AM FED Contacted: FED needs to collect Red box supplies from PP that was locked out this morning, then	will deliver supplies l	here.			
	11:29:38 AM FED Contacted: FED has recovered Red Box supplies and is en route to deliver available & requested s	supplies.				
Pct 9506	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:12:05 AM Not Open/Locked after 6am: Poll locked, Inspector arrived, have ballots & supplies Cannot begin any setup because of the rain	7:17:44 AM				
	6:17:12 AM Pollworker Contacted: Called back after call dropped Inspector found a phone number for PPO, called	and got VM. Advised	d that we are dispatching someone for assiatnce.			
	6:20:32 AM < Other: See Comments >: Jeremy contact no longer works there. Called emergecy contact Cristino. Ha	ad to leave message				
	6:22:55 AM < Other: See Comments >: only messages at emergency contact Cristi no., likely will need emergency votibng					
	6:22:56 AM FED Contacted: FED still completing drive by (4 sites remain including this PP). After completion will come here to deliver emergency voting supplies. ETA=15-20min.					
	6:33:48 AM FED Contacted: FED en route now to deliver supplies & assist w/ Emergency Voting.					
	6:44:24 AM < Other: See Comments >: DST en route with canopy tent for emergency voting.					
	6:58:39 AM FED Contacted: FED indicated emergency voting setup happening. Someone came out of building, so they now have access. Will follow up shortly					
	7:08:33 AM < Other: See Comments >: RESOLVED.					
	7:13:07 AM < Other: See Comments >: they are indoors but without access to community room. Emergency voting continues					
	7:15:04 AM < Other: See Comments >: Cristino called back. He will stop by in an hour just to confirm if everything is ok.					
	11:06:52 AM Electioneering: Voter filming and telling other voters what to vote for; Aggressive; Asked to leave and refuses; Voting continues.	11:32:53 AM	FED confirmed Electioneering voter has left. Reminded PW have same guides in Manual if needed.			
	11:17:14 AM FED Contacted: FED onstie and accessing the situation. Has de-escalation & electioneering resources in FED Binder. Will call back with update.					
	11:30:35 AM FED Contacted: FED confirmed Electioneering voter has left. Reminded PW have same guides in Manual if needed.					
Pct 9509	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	6:28:31 AM Dispatch Inspector: No Inspector, Poll is unlocked, no ballots or supplies. PW report to FED, INSP will be delayed past 6:30am.	6:56:33 AM				
	6:31:06 AM Pollworker Dispatched: 1 insp dispatched with ballots eta 20min					
	6:35:18 AM FED Contacted: FED spoke with onsite PW who have done set up possible w/o INSP supplies. FED prioritizing Lock out issue at another PP.					
	6:46:18 AM FED Contacted: FED ETA=10min to drop off Roster & Lanyard/keys to allow for voting. Currently assisting w/ Lock Out Emergency voting at nearby site.					

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 44 of 48

6:56:20 AM Driver Dispatched: PW arrived with ballots.

Pct 9701	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	12:51:52 PM Ballot Jam: Error Message: Error Condition has Occurred; has tried unjamming, still jams and maximum steps reached. 2. send Tech; voting continues via Aux bin	4:12:09 PM	Tech contacted, it is taking the ballots now from the Aux Bin. Issue resolved, voting continues.			
	12:55:13 PM Technician Contacted: Tech contacted, at another location ETA 20 minutes, voting continues via aux bil	n				
	1:04:05 PM Technician Contacted: Tech is working at another location, okay to send FED to clear the ballot jam.					
	1:16:28 PM FED Contacted: ETA=5-10min to attempt Ballot jam troubleshooting. Asked for update after attempt.					
	1:50:12 PM FED Contacted: Attempted Ballot Jam troubleshooting procedure, but issue &error message persist. Send Tech.					
	3:06:28 PM Technician Contacted: Tech contacted. ETA 15 min. Voting continues via aux bin.					
	3:20:44 PM Technician Contacted: Tech arrived, permission given to break the seal to clear stuck ballot.					
	3:26:37 PM Technician Contacted: Still not accepting ballots, refreshed system.					
	3:46:44 PM Technician Contacted: Machine is cycling back up, still waiting.					
	3:52:43 PM Technician Contacted: System is back up so waiting to see if it will accept a new ballot					
	4:11:05 PM Technician Contacted: Tech contacted, it is taking the ballots now from the Aux Bin. Issue resolved, vot	ing continues.				
Pct 9703	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	10:15:27 AM Lights: Lights on 3 of the voting booths are out. Send Fed with 3 lights for voting booths. Voting continues.	10:46:05 AM	resolved			
	10:28:02 AM FED Contacted: FED contacted. She will try to twist the bulbs to make contact and turn them on. She was a second contact and turn them on.	vill call back if trouble).			
	10:45:42 AM FED Contacted: FED was able to getr 5 out of 6 booths lit. This is plenty for expected turnout today,.					
	5:38:45 PM Paper Ballots: running low of english ballots, please send more right away. Voting continues	5:56:29 PM	INSP found the extra ballots from green FED bag. No need to send additional ballots. Issue resolved.			
	5:49:41 PM FED Contacted: Left Voicemail to visit site ASAP and confirm need/deliver needed ballot. Requested ca	all back & plan to che	ck back in 15min.			
	5:55:42 PM FED Contacted: FED is on his way to deliver ballots. ETA 5 min					
	6:01:30 PM Pollworker Contacted: INSP found the extra ballots from green FED bag. No need to send additional ballots. Issue resolved.					
Pct 9709	Init. Call Time Problem Comments	Time Resolved	Resolution Comment			
	9:38:08 AM Other Soft Supplies: INSP reports clerks are very cold. Requests a min of 5 handwarmers for PWs.	11:10:27 AM	FED delivered hand warmers and afloor mat.			
	9:47:48 AM FED Contacted: ETA=15-20min to deliver hand warmers.					
	11:09:54 AM FED Contacted: FED delivered hand warmers and afloor mat.					
	12:37:45 PM Ballot Jam: Error Message: Error Condition has Occured. Send Tech. Inspector called to say ballot is jammed. Walked through ballot jam resolution steps, unable to resolve. Ballot still stuck. Voting continues through the aux bin.	1:13:54 PM	Tech arrived, permission given to break seal. Ballot was stuck inside, put in aux bin. It is accepting other ballots, issue resolved and voting continues.			
	12:42:11 PM Technician Contacted: Technician contacted. ETA 15min.					
	1:02:59 PM Technician Contacted: Tech arrived,					
	1:10:04 PM Technician Contacted: Tech arrived, permission given to break seal. Ballot was stuck inside, put in aux	bin. It is accepting ot	her ballots, issue resolved and voting continues.			
	2:15:57 PM Voting Equipment Keys (on Inspector Lanyard): Inspector indicates that the technician who fixed the BSM took his key fob. Voting continues.	3:14:42 PM	FED confirmed INSP found lanyard w/ key and fob.			
	2:29:06 PM FED Contacted: FED en route to deliver replacement key.					
	3:13:56 PM FED Contacted: FED confirmed INSP found lanyard w/ key and fob.					

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 45 of 48

Pct 9714	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:07:43 PM Ballot Jam: Error Message: An error condition has occurred. Voting continues via the aux bin.	7:10:17 PM	Tech said machine refreshed and it is accepting ballots now. Issue resolved and voting continues.		
	6:09:49 PM Technician Contacted: Tech contacted, ETA 15 minutes, voting contiues via aux bin				
	6:34:32 PM Technician Contacted: Tech arrived and is looking at machine, voting continues via aux bin.				
	6:38:42 PM Technician Contacted: Tech given permission to break seal to remove stuck ballot.				
	6:52:51 PM Technician Contacted: Tech called, from touch screen refreshed and still getting same error message. F		reak seal and refresh system.		
	7:09:33 PM Technician Contacted: Tech said machine refreshed and it is accepting ballots now. Issue resolved and	voting continues.			
Pct 9716	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:47:16 PM Ballot Jam: Error Message: error driving paper maximum steps reached, etc Inpector has made several attempts to clear this jam but this message (which is much longer than i have typed) keeps appearing. Send tech. Voting continues by using the aux bin.	2:24:40 PM	Tech confirmed issue resolved, accepting ballots, voting continues.		
	1:52:39 PM Technician Contacted: Tech contacted, ETA 15-20 minutes, voting continues				
	2:00:33 PM Technician Contacted: Tech arrived, permission given to break the seal to remove the stuck ballot.				
	2:24:06 PM Technician Contacted: Tech confirmed issue resolved, accepting ballots, voting continues.				
Pct 9721	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	11:27:07 AM Other Soft Supplies: Requesting hand warmers and trash bags. Send FED. Voting continues.	11:58:10 AM	FED dropped off supplies. Voting Continues.		
	11:30:58 AM FED Contacted: contacted FED and they will drop off hand warmers and trash bags. ETA 20 mins. Voting continues.				
	11:57:48 AM FED Contacted: FED dropped off supplies. Voting Continues.				
Pct 9722	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	6:25:47 AM Table, Chairs, Booths: White 3-ft table for BMD is broken, send replacement. Set up continues.	6:55:38 AM	FED dropped off table. Set up continues.		
	6:40:30 AM FED Contacted: called FED and will drive by and give them the table they have. Set Up continues.				
	6:55:30 AM FED Contacted: FED dropped off table. Set up continues.				
Pct 9723	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	1:56:12 PM Dispatch Inspector: No Inspector, Poll is unlocked, have ballots & supplies Inspector fell using his scooter yesterday and is in intense pain. He will be leaving for urgent care. Dispatch new inspector. Voting continues.	2:51:50 PM	PW arrived.		
	1:59:50 PM Pollworker Dispatched: PW Dispatched. ETA 30 min.				
	2:51:46 PM Driver Dispatched: PW arrived.				
Pct 9725	Init. Call Time Problem Comments	Time Resolved	Resolution Comment		
	5:36:50 PM Lights: They need an extra light to lighten the area where the signs are, because it is very dark and the polling place signs are not visible enough. Voting continues.		voting continues		
	5:58:36 PM FED Contacted: FED is aware of issue. FED does not have lights in the van. Please send DST to bring lights. Voting Continues.				
		6:09:31 PM District Driver Contacted: DST contacted. He's in traffic but will get there when he can.			
	6:09:31 PM District Driver Contacted: DST contacted. He's in traffic but will get there when he can.				

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 46 of 48

Pct 9727	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:49:31 AM Dispatch Inspector: Insp present, Poll is unlocked, have ballots & supplies. FED called and says they need an experienced Insp on site. FED went over duties with insp but it still concerned. Voting continues.	8:33:33 AM	PW Arrived.
	7:55:06 AM Pollworker Dispatched: PW Dispatched. ETA 25 min.		
	8:33:03 AM Driver Dispatched: PW Arrived.		
Pct 9729	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	6:51:15 AM Dispatch Inspector: Inspector on site but needs help, Poll is unlocked, have ballots & supplies. INSP has not distributed job cards. Gave instructions over phone. Setup continues. Will be able to process voters at 7AM.	7:45:39 AM	Insp Arrived.
	6:59:08 AM FED Contacted: FED contacted and is on the way to help set up. Set Up continues.		
	7:07:20 AM Pollworker Dispatched: experienced inspector dispatched - eta 20min		
	7:45:22 AM Driver Dispatched: Inspector Arrived.		
	7:32:20 AM Poll worker Issue: clerk reported that the inspector is not helping and the clerk was placed in a leadership role. It's the clerks' first time being a poll woker and there are no other experienced clerk on site. Send fed to go over the responsibilities for the inspector. Went over voting procedure, Voting continues	8:40:03 AM	FED requested to dispatch experienced insp. Voting continues.
	7:43:16 AM FED Contacted: contacted FED and will go over to polling place to go over responsibilities with insp. ET	A 30 mins.	
	8:09:09 AM FED Contacted: FED contacted and had to help another polling place. Is now on the way. ETA 15 mins.	Voting continues.	
	8:39:52 AM FED Contacted: FED requested to dispatch experienced insp. Voting continues.		
	8:38:45 AM Dispatch Inspector: Need experienced Insp, Poll is unlocked, have ballots & supplies. FED asked for experienced insp to be dispatched to help polling place. Voting Continues.	9:23:58 AM	Experienced INSP arrived, voting continues.
	8:46:41 AM Pollworker Dispatched: 1 Insp with experience dispatched eta 20min		
	9:23:35 AM Pollworker Contacted: Experienced INSP arrived, voting continues.		
	9:24:18 AM Driver Dispatched: PW arrived.		
Pct 9732	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	7:06:53 AM Dispatch Clerk: at polling place: 3 students, 1 clerk. Insp is new. FED called and wants another experienced clerk there to help with closeing later and to help new Insp. Set up continues.	7:49:12 AM	
	7:15:09 AM Pollworker Dispatched: PW dispatched. ETA 20 min.		
	7:47:39 AM Driver Dispatched: PW Arrived.		
	8:54:26 AM Polling Place Signs: Voter called in to complain about not enough signs to identify polling place. Send FED to assess and obtain a designated phone number.	10:03:07 AM	contacted FED and mthey made sure there was a sign outside the building indicating that there is a pollign place outside. FED does not think more signs are needed. Voting continues.
	9:00:17 AM FED Contacted: called FED and they will go to assess signage at polling place. ETA 15 mins.		
	9:00:17 AM FED Contacted: called FED and they will go to assess signage at polling place. ETA 15 mins. 10:02:32 AM FED Contacted: contacted FED and mthey made sure there was a sign outside the building indicating the	nat there is a pollign	place outside. FED does not think more signs are needed. Voting continues.
			place outside. FED does not think more signs are needed. Voting continues. FED contacted and is on site, making sure signs are in good position/location. Voting continues.
	10:02:32 AM FED Contacted: contacted FED and mthey made sure there was a sign outside the building indicating the 10:01:54 AM Other Polling Place-Related: received a call that Voter(s) had diffficulty following the PP directional signs.	10:10:47 AM	FED contacted and is on site, making sure signs are in good position/location. Voting
	10:02:32 AM FED Contacted: contacted FED and mthey made sure there was a sign outside the building indicating the 10:01:54 AM Other Polling Place-Related: received a call that Voter(s) had diffficulty following the PP directional signs. Send fed to check on the signs location/position.	10:10:47 AM	FED contacted and is on site, making sure signs are in good position/location. Voting continues.

Incident Reporting Information System (IRIS)

Wednesday, November 9, 2022

Page 47 of 48

Pct 9733	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
	11:55:05 AM BSM Operations: Send Tech. FED called and said BSM is making a beeping noise. The machine is plugged in and has 100% battery. Voters can still vote on the machine. Everything appears to be working but continues to beep. Voting continues.	12:28:56 PM	Tech confirmed it is plugged in on AC power plug and is at 100%. It is a light beep sound but is still accepting ballots so closing out. Might just be a power level in the garage causing it from the rain. Voting continues.
	12:00:00 PM Technician Contacted: Tech contacted, ETA 15-20, voting contines		
	12:20:11 PM Technician Contacted: Tech arrived, looking at machine.		
	12:26:58 PM Technician Contacted: Tech confirmed it is plugged in on AC power plug and is at 100%. It is a light bee from the rain. Voting continues.	p sound but is still a	ecepting ballots so closing out.Might just be a power level in the garage causing it
Pct 9803	Luit Call Time Ducklan Comments	Time Decelor	
PC1 9803	Init. Call Time Problem Comments	Time Resolved	Resolution Comment
PC1 9803	5:43:47 AM Dispatch Inspector: No Inspector, tested positive, Poll's unlocked. Dispatch inspectors and supplies	6:15:44 AM	
PC1 9803		6:15:44 AM	PW Arrived.
PC1 9803	5:43:47 AM Dispatch Inspector: No Inspector, tested positive, Poll's unlocked. Dispatch inspectors and supplies	6:15:44 AM	PW Arrived.
Pct 9808	5:43:47 AM Dispatch Inspector: No Inspector, tested positive, Poll's unlocked. Dispatch inspectors and supplies 5:51:25 AM FED Contacted: FED spoke to INSP who will drop off supplies (Incl'd key to unlock). FED to visit site after	6:15:44 AM	PW Arrived. "s started until replacement INSP arrives.
	5:43:47 AM Dispatch Inspector: No Inspector, tested positive, Poll's unlocked. Dispatch inspectors and supplies 5:51:25 AM FED Contacted: FED spoke to INSP who will drop off supplies (Incl'd key to unlock). FED to visit site after 5:53:17 AM Pollworker Dispatched: PW Dispatched. ETA 20 min.	6:15:44 AM er drive by to get PW Time Resolved	PW Arrived. "s started until replacement INSP arrives.