HSA Income Verification Database: Details & Demonstration

Income Verification Database, version 1.0 Data 1.0: Medi-Cal + CalFresh+
CalWORKs + CAAP = almost 1
in 4 San Franciscans

Pros: cloud-based; robust; protects program information; can provide sliding scale

Drawbacks: no SSI data

Use Requirements: Agency MOU

Client Release of Information & Yearly HSA Audit of 1% Sample Alternative Method for Individuals to Prove Eligibility

Confidentiality Clauses & Designated Employees

Not Used for Fraud Detection or Punitive Purposes

Income Verification Database Process

01 Client Release of Information

- Individual requesting modification submits signed consent form to department
- Must be collected BEFORE using search function

02 Login & Search

- User-specific login
- Designated Employees only
- Search tool requires last 4 digits of SSN & DOB

03 FPL Look-Up Results

- Individual's FPL category as estimated by HSA
- Reflects known verification data from past year

Database Demonstration



Income Verification Database

Human Services Agency 1650 Mission Street, San Francisco, CA, 94103

Please enter Date of Birth, Last 4 # of SSN , Consent & Click "OK"	
* Date of Birth (Enter MM/DD/YY format):	
* Last 4 # of SSN	
* Consent I have received signed consent from the applicant to look up their income thresh	old information.
	OK Reset ▼

Disclaimer:The FPL calculated for each individual is an approximation based on their participation in any programs provided by HSA. Many of these programs are state and/or federally regulated and have different and highly complex formulas for calculating income (for example, programs have different earned and unearned income exclusions and deductions that can be highly case-specific). As a result, the database FPL results may have a small chance of error.

Result Page



Income Verification Database

Human Services Agency 1650 Mission Street, San Francisco, CA, 94103

First Name	Last Name	Last 4 # of SSN	Date of Birth	Income Category	Address	City	State	ZIF
XXXX	XXXX	XXXX	XXXX	XXXXX	XXXX	XXXX	XXXX	XXXX

Income Category Description:

Income <=: "Income Less than or equal"

- FPL: "Federal Poverty Level"
- Current Info Not Available: Person was found in our database but income information has not been verified within the past year. This person will need to verify income through your agency's normal process.

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Thank You!

Questions & Discussion

