



# Are you currently experiencing homelessness in San Francisco? Do you have tickets, towing costs, or booting costs you cannot pay?

You can work with any Coordinated Entry Access Point to apply for the following SFMTA discounts:



## Parking Tickets

You have **3 options** to address parking tickets

**Option 1: One-time only, free removal** of all open parking tickets on one vehicle

**Option 2: One-time only, receive social services** instead of paying parking tickets

**Option 3: Remove late penalties** on one vehicle's parking tickets anytime



## Towing Costs

**One-time only, FREE removal** of all towing costs and 30 days of storage fees



## Boot Costs

**One-time only, FREE removal** of all boot costs



## Fare Evasion Tickets

**Dismiss your fare evasion** tickets anytime



## Free Muni

**Ride Muni for FREE** with the Access Pass

### 1 STEP ONE - Determine if you are eligible for SFMTA's discounts

You are eligible for SFMTA's discounts if:

- You are currently experiencing homelessness in San Francisco.**
- AND**
- You have worked with a Coordinated Entry Access Point in the last 6 months.**

Coordinated Entry Access Points help people experiencing homelessness. Staff will discuss how to get connected to SFMTA's discounts.

**Please call or visit a Coordinated Entry Access Point to confirm your eligibility. Contact information for the Coordinated Entry Access Points is on the back of this flyer.**

### 2 STEP TWO - Apply for SFMTA's discounts

**You can apply for these discounts online, in-person, or by mail.** To apply in-person, visit SFMTA's Customer Service Center at 11 Van Ness Avenue (open M - F from 8 a.m. to 5 p.m.). Note: People seeking a waiver of \$5,000+ in parking tickets will be subject to additional verification and up to a 10-day delay.

If your vehicle was towed, go to City and County of San Francisco Impound at 450 7th Street (open 24/7). To learn more and apply, go to [sfmta.com/IncomeDiscounts](http://sfmta.com/IncomeDiscounts) or call 311.

**If you are not experiencing homelessness but have a low income, you may be eligible for other SFMTA discounts.** Learn more by calling 311 or go to [sfmta.com/IncomeDiscounts](http://sfmta.com/IncomeDiscounts)

# COORDINATED ENTRY ACCESS POINT PHONE NUMBERS AND LOCATIONS



Scan to view current  
Access Points

You are eligible for SFMTA's discounts for people experiencing homelessness if:

1. You are currently experiencing homelessness in San Francisco,
- AND
2. You have worked with a Coordinated Entry Access Point in the last 6 months.

Coordinated Entry Access Points help people experiencing homelessness. Coordinated Entry Access Point staff will discuss how to get connected to the SFMTA's discounts. **Please call or visit one of the Coordinated Entry Access Points below to confirm your eligibility.** Please note: Coordinated Entry Access Points are closed on the weekends.

For current locations and hours, visit: [tinyURL.com/CEAccessPoints](https://tinyurl.com/CEAccessPoints)

## ADULTS:

### Episcopal Community

Services 123 10th Street (at  
Mission) 415-487-3300 x7000

### Dolores Street Community Services

2645 Mission Street  
415-857-7762

### Swords to Plowshares (Swords)

1060 Howard Street (at Russ)  
415-727-VETS (8387)

### SF Pretrial Diversion Project

236 8th St. Suite E  
415-522-7592

## FAMILIES WITH MINOR CHILDREN:

### Bayview Access Point

1641 LaSalle Avenue  
415-430-6320

### Central City Access Point

37 Grove Street  
415-644-0151

### Mission Access Point

2871 Mission Street  
415-972-1281

## YOUTH 27 OR UNDER:

### Larkin Street Engagement and Community Center 134

Golden Gate Avenue  
415-673-0911 x456

### 3rd Street Youth Center and Clinic

5688 3rd Street and  
800 Innes Avenue, Suite 12  
415-713-5952

### The SF LGBT Center

1800 Market Street  
415-865-5612

### LYRIC Center

198 Potrero Avenue  
415-322-9048 (text preferred) or  
[housingnavigation@lyric.org](mailto:housingnavigation@lyric.org)



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

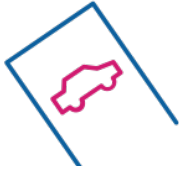


THE FINANCIAL  
JUSTICE PROJECT  
SAN FRANCISCO



**¿Está experimentando actualmente la falta de vivienda en San Francisco? ¿Tiene multas, costos de remolque o gastos de arranque que no puede pagar?**

**Puede trabajar con cualquier Puntos de Acceso de Entrada Coordinada para pedir los siguientes descuentos de SFMTA:**



**Multas de estacionamiento**

Tienes **3 opciones** para abordar las multas de estacionamiento:

**Opción 1: Eliminación GRATIS, UNA SOLA VEZ** de todos las multas de estacionamiento abiertos de su auto

**Opción 2: Solo una sola vez, reciba servicios sociales** en lugar de pagar multas de estacionamiento

**Opción 3: Quitar multas por atraso** de las multas de estacionamiento de un auto en cualquier momento



**Multas por remolque**

**Eliminación GRATIS, una sola vez** de los costos de remolque y 30 días de tarifas de almacenamiento



**Gastos de arranque**

**Eliminación GRATIS, una sola vez** de todos los gastos de arranque



**Multas por evasión de tarifas**

**Eliminar las multas por evasión de tarifas** en cualquier momento



**Muni gratis**

**Use Muni gratis** con el Pase de Acceso

**1 PASO UNO - Determine si es elegible para los descuentos de SFMTA**

Es elegible para los descuentos de SFMTA si:

- Actualmente está experimentando la falta de vivienda en San Francisco.**
- Trabajó con un Punto de Acceso de Entrada Coordinada en los últimos 6 meses.**

Los Puntos de Acceso de Entrada Coordinada ayudan a las personas que no tienen vivienda. El personal hablará sobre cómo conseguir los descuentos de SFMTA.

**Por favor, llame o vaya a un Punto de Acceso de Entrada Coordinada para confirmar su elegibilidad. La información de contacto de los Puntos de Acceso de Entrada coordinada está en la parte de atrás de este folleto.**

**2 PASO DOS - Pida los descuentos de SFMTA**

**Puede pedir estos descuentos en línea, en persona o por correo.** Para pedirlo en persona, vaya al Centro de Servicio del Cliente de SFMTA en 11 Van Ness Avenue (abierto de L a V de 8 a. m. a 5 p. m.). Nota: Las personas que soliciten una exención de más de \$5,000 en multas de estacionamiento estarán sujetas a una verificación adicional y a un retraso de hasta 10 días.

Si su auto fue remolcado, dirijase al centro de remolque del Ciudad de San Francisco en 450 7th Street (abierto todo el día, todos los días de la semana). Para obtener más información y aplicar, visite [sfmta.com/IncomeDiscounts](http://sfmta.com/IncomeDiscounts) o llame al 311.

**Si no está experimentando la falta de vivienda, pero tiene bajos ingresos, puede ser elegible para otros descuentos de SFMTA.**

Obtengas más información llamando al 311 o visite [sfmta.com/IncomeDiscounts](http://sfmta.com/IncomeDiscounts)

# TELÉFONOS Y LUGARES DE PUNTOS DE ACCESO DE ENTRADA COORDINADA



Es elegible para los descuentos de SFMTA personas que están falta de viviendas:

1. Actualmente está experimentando la falta de vivienda en San Francisco,

Y

2. Trabajó con un Punto de Acceso de Entrada Coordinada en los últimos 6 meses.

Escanear para buscar  
Puntos de Acceso  
de Entrada  
Coordinada actuales

Los Puntos de Acceso de Entrada Coordinada ayudan a las personas que no tienen vivienda. El personal del Punto de Acceso de Entrada Coordinada hablará sobre cómo conseguir los descuentos de SFMTA.

**Por favor, llame o vaya al siguiente Punto de Acceso de Entrada Coordinada para confirmar su elegibilidad.** Tenga en cuenta: Los Puntos de Acceso de Entrada Coordinada cierran los fin de semana.

Para consultar los Puntos de Accesos y horarios actual, entre a: [tinyURL.com/CEAccessPoints](https://tinyURL.com/CEAccessPoints)

## ADULTOS:

### Episcopal Community

Services 123 10th Street (at  
Mission) 415-487-3300 x7000

### Dolores Street Community Services

2645 Mission Street  
415-857-7762

### Swords to Plowshares (Swords)

1060 Howard Street (en Russ)  
415-727-VETS (8387)

### SF Pretrial Diversion Project

236 8th St. Suite E  
415-522-7592

## FAMILIAS CON NIÑOS MENORES:

### Bayview Access Point

1641 LaSalle Avenue  
415-430-6320

### Central City Access Point

37 Grove Street  
415-644-0151

### Mission Access Point

2871 Mission Street  
415-972-1281

## JOVENES DE 27 AÑOS O MENOS:

### Larkin Street Engagement and Community Center

134 Golden Gate Avenue  
415-673-0911 x456

### 3rd Street Youth Center and Clinic

5688 3rd Street y  
800 Innes Avenue, Suite 12  
415-713-5952

### The SF LGBT Center

1800 Market Street  
415-865-5612

### LYRIC Center

198 Potrero Avenue  
415-322-9048 (text preferred) or  
[housingnavigation@lyric.org](mailto:housingnavigation@lyric.org)



# 您現在在舊金山是否無家可歸？ 您是否有任何無法支付的罰單、拖車費用或啟動費用？

您可以與任何協調性入口接待點 (Coordinated Entry Access Point) 合作申請以下 SFMTA 折扣：



## 停車罰單

您有 **3 個選項** 來處理停車罰單

**選項1:** 僅限一次，免費消除一輛車上的所有未結清的停車罰單

**選項2:** 僅限一次，接受社會服務而不是支付停車罰單

**選項3:** 隨時消除對一輛車的停車罰單的逾期罰款



## 拖車費用

一次性免除拖車費和30天倉儲費



## 啟動費用

一次，免費取消所有啟動費用



## 逃票罰單

隨時取消您的逃票罰單



## 免費搭乘城市電車

使用 Access Pass 免費搭乘城市電車

## 1 第一步 - 確定您是否符合 SFMTA 折扣資格

在以下情況下，您符合 SFMTA 折扣資格：

1. 您現在在舊金山無家可歸。  
和
2. 在過去 6 個月您與協調性入口接待點合作過。

協調性入口接待點為無家可歸之人提供幫助。相關工作人員將和您討論如何獲取 SFMTA 折扣。

請致電或到訪協調性入口接待點，以確認您是否符合資格。協調性入口接待點的聯絡資訊印於本傳單背面。

## 2 第二步 - 申請 SFMTA 折扣

您可以線上、親自或透過郵寄方式申請這些折扣。如要當面親自申請，請到訪位於 11 Van Ness Avenue 的 SFMTA 客戶服務中心(辦公時間週一至週五，早上 8 點至下午 5 點)。注意：申請豁免 \$5,000 美元以上停車罰單的人需接受額外的核實，並最多可延遲 10 天。若您的車已被拖走，請前往 450 7th Street 的三藩市市和縣政府拘留處 (全天候辦公)。

如果你沒有經歷過無家可歸的情況，但收入很低，您則可能有資格享受其他 SFMTA 折扣。致電 311 或造訪 [sfmta.com/IncomeDiscounts](https://sfmta.com/IncomeDiscounts) 瞭解更多詳細

## 協調性入口接待點的電話號碼與地點

在以下情況下，您有資格享受為無家可歸者提供的 SFMTA 折扣：

1. 您現在在舊金山無家可歸，  
和
2. 在過去 6 個月您與協調性入口接待點合作過。



掃描這二維碼以  
查看目前的位置

協調性入口接待點為無家可歸之人提供幫助。協調性入口接待點相關工作人員將和您討論如何獲取 SFMTA 折扣。請致電或到訪以下協調性入口接待點，以確認您是否符合資格。請注意：協調性入口接待點週末關閉。

如想知道目前的位置及辦公時間請瀏覽：[tinyURL.com/CEAccessPoints](https://tinyURL.com/CEAccessPoints)

### 單身成人請聯絡：

**Episcopal Community Services**  
123 10th Street (夾 Mission)  
415-487-3300 x7000

**Dolores Street Community Services**  
2645 Mission Street  
415-857-7762

**Swords to Plowshares (Swords)**  
1060 Howard Street (夾 Russ)  
415-727-8387

**SF Pretrial Diversion Project**  
236 8th St. Suite E  
415-522-7592

### 有未成年子女的家庭請聯絡

**Bayview Access Point**  
1641 LaSalle Avenue  
415-430-6320

**Central City Access Point**  
37 Grove Street  
415-644-0151

**Mission Access Point**  
2871 Mission Street  
415-972-1281

### 27歲或以下青少年請聯絡

**Larkin Street Engagement and Community Center**  
134 Golden Gate Avenue  
415-673-0911 x456

**3rd Street Youth Center and Clinic**  
5688 3rd Street 和  
800 Innes Avenue, Suite 12  
415-713-5952

**The SF LGBT Center**  
1800 Market Street  
415-865-5612

**LYRIC Center**  
198 Potrero Avenue  
415-322-9048 (比較傾向以電話短訊與我聯絡) 或  
[housingnavigation@lyric.org](mailto:housingnavigation@lyric.org)



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING



THE FINANCIAL  
JUSTICE PROJECT  
SAN FRANCISCO



# Kasalukuyan ka bang nakakaranas ng kawalan ng tirahan sa San Francisco? Natiketang ba, o may mga bayarin sa pag-tow o pagpapahila ng sasakyan, o bayarin sa boot na ikinabit sa sasakyan na hindi mo mabayaran?

**Maaari kang makipagtulungan sa anumang Coordinated Entry Access Point (Access Point sa Koordinadong Pagpasok) para mag-aplay para sa mga sumusunod na diskuwento ng SFMTA:**



## Mga Tiket sa Pagpaparada

Mayroon kang **3 mga opsyon** upang tugunan ang mga tiket sa pagpaparada:

### Opsyon 1: ISANG BESES LAMANG at LIBRENG

pagtatanggal ng lahat ng bukas na tiket sa pagpaparada sa isang sasakyan

**Opsyon 2: Isang beses lamang, tumanggap ng mga serbisyong panlipunan** sa halip na magbayad ng mga tiket sa pagpaparada

**Opsyon 3: Tanggalin ang mga multa sa pagiging huli** sa pagbabayad sa mga tiket sa pagpaparada ng isang sasakyan anumang oras



## Mga Bayarin sa Pagpapahila ng Sasakyan ISANG BESES LAMANG at LIBRENG

pag-all ng gastos sa paghila at 30 araw na bayarin sa imbakan



## Mga Bayarin sa Boot na Ikinabit sa Sasakyan ISANG BESES na LIBRENG

PAGTANGGAL ng lahat ng bayarin sa boot na ikinabit sa sasakyan



## Mga Tiket para sa Hindi Pagbayad ng Pamasaha:

**ipagwalang-bahala ang iyong mga tiket para sa hindi pagbayad ng pamasaha anumang oras**



**Libreng Muni Sumakay sa Muni nang libre** gamit ang Access Pass

## 1 UNANG HAKBANG - Tukuyin kung kwalipikado ka para sa mga diskuwento ng SFMTA

Kwalipikado ka para sa mga diskuwento ng SFMTA kung:

- Kasalukuyan kang nakakaranas ng kawalan ng tirahan sa San Francisco.**  
**AT**
- Nakipagtulungan ka sa isang Coordinated Entry Access Point sa loob ng huling 6 na buwan.**

Tumutulong ang mga Coordinated Entry Access Point sa mga taong nakakaranas ng kawalan ng tirahan. Tatalakayin ng tauhan kung paano kumonekta sa mga diskuwento ng SFMTA.

Mangyaring tawagan o bisitahin ang isang Coordinated Entry Access Point para kumpirmahin ang pagiging kwalipikado mo. Makikita ang impormasyon sa pakikipag-ugnayan para sa mga Coordinated Entry Access Point sa likod ng flyer na ito.

## 2 IKALAWANG HAKBANG - Mag-aplay para sa mga diskuwento ng SFMTA

Maaari kang mag-aplay para sa mga diskuwentong ito online, sa personal, o sa pamamagitan ng sulat. Para mag-aplay sa personal, bisitahin ang Sentro ng Serbisyo para sa Kostumer ng SFMTA sa 11 Van Ness Avenue (bukas mula Lunes - Biyernes mula 8 a.m. hanggang 5 p.m.). Tandaan: Ang mga taong nangangailangan ng waiver ng \$5000.00 pataas or + ay kailangan sumailalim sa karagdagang beripikasyon na hanggang sampung araw na pagkaantala.

Kung pinahila ang iyong sasakyan, pumunta sa City and County of San Francisco Impound sa 450 7th Street

(bukas 24/7). Para matuto pa at mag-aplay, pumunta sa [sfmta.com/IncomeDiscounts](https://sfmta.com/IncomeDiscounts) o tumawag sa 311.

Kung hindi ka nakakaranas ng kawalan ng tirahan pero mababa ang kinikita mo, maaaring kwalipikado ka para sa iba pang mga diskuwento ng SFMTA. Matuto pa sa pamamagitan ng pagtawag sa 311 o pumunta sa [sfmta.com/IncomeDiscounts](https://sfmta.com/IncomeDiscounts)

# MGA NUMERO NG TELEPONO AT LOKASYON NG MGA COORDINATED ENTRY ACCESS POINT

Kwalipikado ka para sa mga diskuwento ng SFMTA para sa mga taong nakakaranas ng kawalan ng tirahan kung:

1. Kasalukuyan kang nakakaranas ng kawalan ng tirahan sa San Francisco,

**AT**

2. Nakipagtulungan ka sa isang Coordinated Entry Access Point sa loob ng huling 6 na buwan.

I-scan para sa  
mga kasalukuyang  
Access Points



Tumutulong ang mga Coordinated Entry Access Point sa mga taong nakakaranas ng kawalan ng tirahan. Tatalakayin ng tauhan ng Coordinated Entry Access Point kung paano kumonekta sa mga diskuwento ng SFMTA. **Mangyaring tawagan o bisitahin ang isa sa mga Coordinated Entry Access Point sa ibaba para kumpirmahin ang pagiging kwalipikado mo.** Pakitandaan: Sarado ang mga Coordinated Entry Access Point tuwing Sabado at Linggo.

Para sa mga kasalukuyang oras, bisitahin ang: [tinyURL.com/CEAccessPoints](https://tinyurl.com/CEAccessPoints)

## PARA SA MGA NASA HUSTONG GULANG NA WALANG ASAWA, MAKIPAG-UGNAYAN SA:

### Episcopal Community Services

123 10th Street (sa Mission)  
415-487-3300 x7000

### Dolores Street Community Services

2645 Mission Street  
415-857-7762

### Swords to Plowshares (Swords)

1060 Howard Street (sa Russ)  
415-727-8387

### SF Pretrial Diversion Project

236 8th St. Suite E  
415-522-7592

## MGA PAMILYA NA MAY MENOR DE EDAD NA MGA ANAK, MAKIPAG-UGNAY:

### Bayview Access Point

1641 LaSalle Avenue  
415-430-6320

### Central City Access Point

37 Grove Street  
415-644-0151

### Mission Access Point

2871 Mission Street  
415-972-1281

## PARA SA KABATAANG 27 TAONG GULANG PABABA, MAKIPAG-UGNAYAN SA:

### Larkin Street Engagement and Community Center

134 Golden Gate Avenue  
415-673-0911 x456

### 3rd Street Youth Center and Clinic

5688 3rd Street at  
800 Innes Avenue, Suite 12  
415-713-5952

### The SF LGBT Center

1800 Market Street  
415-865-5612

### LYRIC Center

198 Potrero Avenue  
415-322-9048 (mas gusto ang text)  
o [housingnavigation@lyric.org](mailto:housingnavigation@lyric.org)

