

## PERFORMANCE MEASURES

Summary

Dept	<input type="text" value="JUV"/>	JUVENILE PROBATION
Progra	<input type="text" value="AKC"/>	PROBATION SERVICES
Goal	<input type="text" value="01"/>	Maintain target caseload levels assigned to each Probation Officer



Msr	Myr	Measure Description
01	<input checked="" type="checkbox"/>	Average number of wards assigned to officers

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Dept	<input type="text" value="JUV"/>	JUVENILE PROBATION
Progra	<input type="text" value="AKC"/>	PROBATION SERVICES
Goal	<input type="text" value="02"/>	Maintain a monthly Juvenile Hall population at or below the current rated capacity of 104



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of days within the specified time period when the average daily population count was maintained at or

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Dept

JUV

JUVENILE PROBATION

Progra

AKC

PROBATION SERVICES

Goal

03

Utilize probation services and community resources to supervise youth in lieu of out-of-home commitments



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of commitments to Private Placement
02	<input type="checkbox"/>	Percentage of youth referred to community-based resources

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## PERFORMANCE MEASURES

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Dept	JUV	JUVENILE PROBATION
Progra	AKC	PROBATION SERVICES
Goal	04	Enhance services for girls referred to Juvenile Probation



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of girls on probation assigned to gender specific programs
02	<input checked="" type="checkbox"/>	Number of training hours each probation officer who supervises girls receives on girl-specific issues

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## PERFORMANCE MEASURES

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Dept	JUV	JUVENILE PROBATION
Progra	AKE	JUVENILE HALL
Goal	01	Ensure staff safety



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Average daily percentage of staff out on disability

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## PERFORMANCE MEASURES

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Dept **JUV** JUVENILE PROBATION  
Progra **AKE** JUVENILE HALL  
Goal **02** Reduce overtime expenditures



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Annual overtime expenditures

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## PERFORMANCE MEASURES

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Dept **JUV** JUVENILE PROBATION

Progra **AKE** JUVENILE HALL

Goal **03** Improve the relationship between staff and detainees



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Number of grievances filed by youth detainees
02	<input checked="" type="checkbox"/>	Percentage reduction in number of grievances filed by youth detainees

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## PERFORMANCE MEASURES

Summary

Dept **JUV** JUVENILE PROBATION

Progra **AKF** LOG CABIN RANCH

Goal **01** Improve results of juvenile programs



Msr	Myr	Measure Description
01	<input checked="" type="checkbox"/>	Recidivism rate for Log Cabin Ranch graduates
02	<input type="checkbox"/>	Percentage of juveniles successfully receiving the core services of Log Cabin Ranch

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## PERFORMANCE MEASURES

Summary

Dept  JUVENILE PROBATION

Progra  LOG CABIN RANCH

Goal  Improve the quality of customer service to youth and their families



Msr	Myr	Measure Description
01	<input checked="" type="checkbox"/>	Percentage of grievances processed within three business days after grievance is filed
02	<input type="checkbox"/>	Percentage of cases in which a social worker contacts the young man's family during the pre-release phase of the

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## PERFORMANCE MEASURES

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Dept	JUV	JUVENILE PROBATION
Progra	ASC	ADMINISTRATION
Goal	01	Provide timely and accurate reporting to federal, state and other organizations



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of report deadlines met
02	<input type="checkbox"/>	Reporting error rate

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## PERFORMANCE MEASURES

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Dept	JUV	JUVENILE PROBATION
Progra	ASC	ADMINISTRATION
Goal	02	Enhance targeted recruitment of personnel



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of vacant counselor positions filled within two months after a position is vacated

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## PERFORMANCE MEASURES

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Dept **JUV** JUVENILE PROBATION  
Progra **ASC** ADMINISTRATION  
Goal **03** Improve accounts payable processing



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of invoices for goods and services that are approved for payment within 30 days of receipt into division

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## PERFORMANCE MEASURES

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Dept	JUV	JUVENILE PROBATION
Progra	ASC	ADMINISTRATION
Goal	04	Improve response rate to department work orders



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of work orders that are responded to and activities planned within 48 hours after receipt of work order
02	<input checked="" type="checkbox"/>	Percentage of work orders completed within seven days of receipt
03	<input type="checkbox"/>	Percentage of all work orders completed within thirty 30 days of receipt
04	<input type="checkbox"/>	Percentage of projects costing over \$1,000 completed within estimated time frame and budget

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Dept	JUV	JUVENILE PROBATION
Progra	ASC	ADMINISTRATION
Goal	05	Reduce overtime use in Juvenile Hall and Log Cabin Ranch



Msr	Myr	Measure Description
01	<input checked="" type="checkbox"/>	Number of candidates in the counselor work pool for Juvenile Hall and Log Cabin Ranch

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## PERFORMANCE MEASURES

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Dept

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Progra

ASC

ADMINISTRATION

Goal

06

Provide timely completion of investigations/grievances relating to interpretation of, or compliance with applicable MOUs and all other laws and regulations



**Msr** **Myr**

**Measure Description**

01

Percentage of cases completed within time frame established when case is opened

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## PERFORMANCE MEASURES

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Dept **JUV** JUVENILE PROBATION  
Progra **ASC** ADMINISTRATION  
Goal **07** Provide continuous, timely and complete training of all managers and payroll clerks pertaining to payroll processing



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of personnel requiring training that have had training within the past six months

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## PERFORMANCE MEASURES

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Dept **JUV** JUVENILE PROBATION  
Progra **ASC** ADMINISTRATION  
Goal **08** Provide timely processing of security clearances



Msr	Myr	Measure Description
01	<input type="checkbox"/>	Percentage of security clearances requests completed within three weeks after receipt

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## PERFORMANCE MEASURES

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Dept **JUV** JUVENILE PROBATION  
Progra **FAL** CHILDREN'S BASELINE  
Goal **01** Enhance the level and quality of program services provided to youth and their families



Msr	Myr	Measure Description
01	<input checked="" type="checkbox"/>	Percentage of authorized community-based organization program slots utilized by eligible youth
02	<input type="checkbox"/>	Percentage of technical support and training provided to community-based organizations

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