### PACKET MATERIALS

DATE:	April 16, 2021	_ Item	າ No	3	
	LOCAL AGENCY FORMATION	ON COMM	IISSION		
	Agenda Packet Con	tents List			
X	<u>CleanPowerSF Update - Power Point P</u>	resentation			
Compl	leted by: <u>Alisa Somera</u>	_ Date:	April 12	2, 2021	

(This list reflects the explanatory documents provided.)





## Agenda

- 1. Enrollment and Service Statistics
- 2. Update on Customer Bill Delinquencies and Relief Measures
- 3. Progressing Towards 100% Renewable Energy



## ENROLLMENT AND SERVICE STATISTICS



### **Enrollment and Service Statistics**

- Enrolled >409,000 customer accounts
- 4.0% opt-out rate (96% retention) since launch
- 2.1% SuperGreen 100% renewable upgrade rate
- SuperGreen accounts for >5% of retail sales



我們的城市,我們的能源。 CleanPowerSF.org

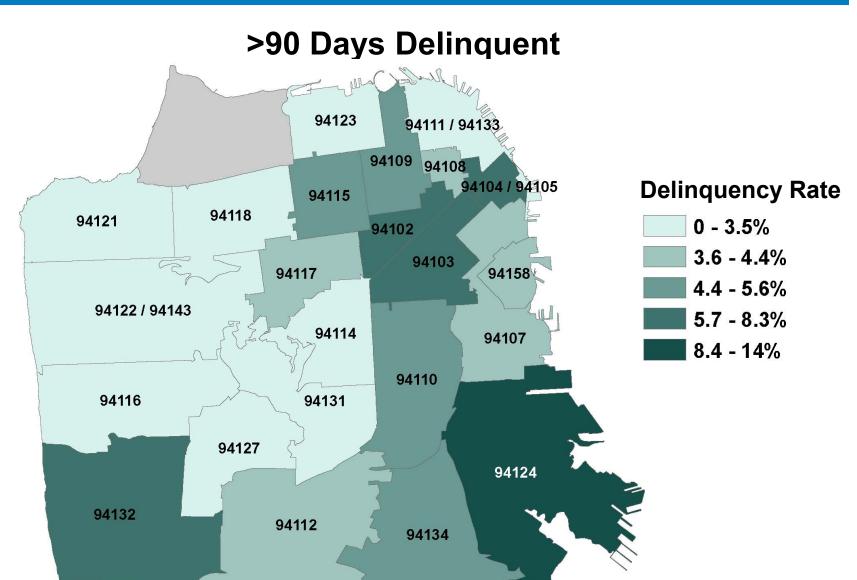




# UPDATE ON DELINQUENCIES AND BILL ASSISTANCE FOR LOW INCOME CUSTOMERS

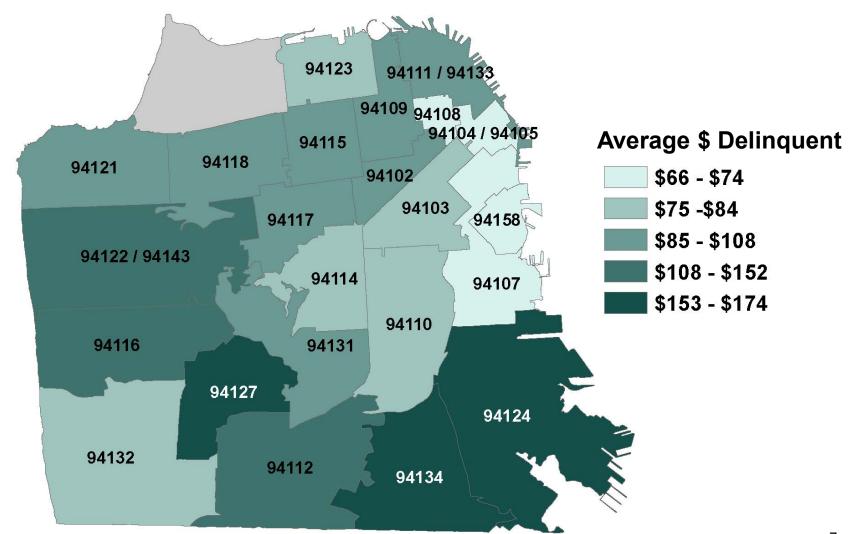


## Residential Customer Bill Delinquency (# of Accounts)



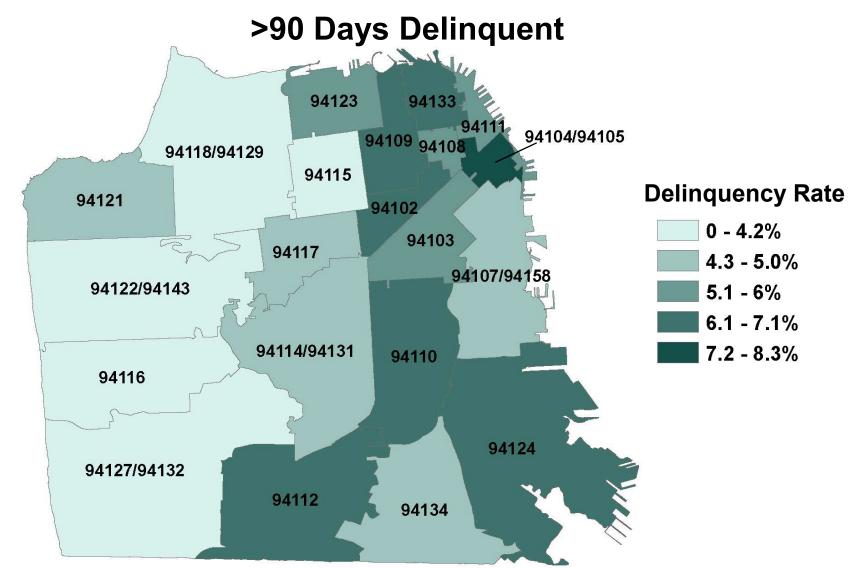


## Residential Customer Bill Delinquency (Average \$ Amount)



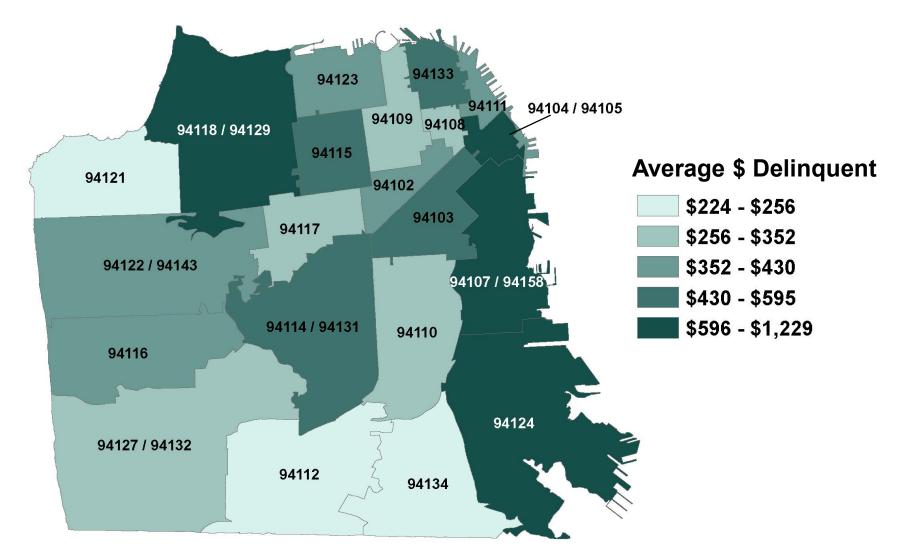


## Commercial Customer Bill Delinquency (# of Accounts)





## Commercial Customer Bill Delinquency (Average \$ Amount)





### **Customer Protections**

### Through June 30, 2021

- Customers will not be returned to PG&E for non-payment
- Customers will not be disconnected for non-payment

### Flexible Payment Options

- Installations: spread payments over 12 months
- Extension: pay full amount at later date
- CARE and FERA customers only: Arrearage
  Management Plan with debt forgiveness of up to \$8,000



### **CARE / FERA Eligibility Criteria**

#### **CARE**

#### Household Income

• <u>200%</u> of federal poverty guidelines

Household Size	Max Income
1-2	\$34,480
3	\$43,440
4	\$52,400
Each additional person	\$8,960

#### **FERA**

#### Household Income

 250% of federal poverty guidelines + minimum of three in household

Household Size	Max Income
1-2	Not eligible
3	\$54,300
4	\$65,500
Each additional person	\$11,200

#### OR

#### Categorical Enrollment

- Medicaid/Medi-Cal
- Food Stamps/SNAP
- LIHEAP
- And others

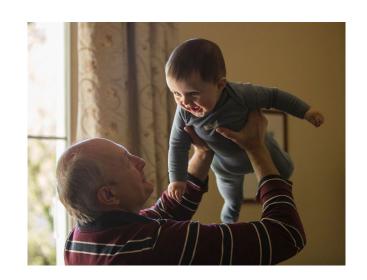
11



### **Additional Assistance in the Works**

## **CPUC Proposals for Residents & Small Businesses**

- Arrearage Assistance Program: \$200 bill credit and 12-month payment plan for customers with over \$1K in COVID arrearage balances.
- Expanded Payment Plans: Expands the duration of payment plans (from 12 to 24 months) and allows up to three monthly deferrals.



#### **National Action**

\$1.9T American Rescue Plan Act includes \$4.5B in LIHEAP funds,
 \$350B in direct aid to states and cities, and \$25B in emergency rental assistance.



### **Promoting LIHEAP**

- LIHEAP is administered locally by SF Peninsula Energy Services.
- SF Peninsula Energy Services partners with the CA Department of Human Services' Aging and Disability to enroll households in LIHEAP and the CARE/FERA discount programs.



#### SFPUC has

- Updated CleanPowerSF website with additional enrollment information.
- Provided training on LIHEAP, and other affordability-related programs, to CleanPowerSF call center staff.
- Will be providing printed and translated CleanPowerSF program materials to distribute at Aging and Disability Resource Centers.



## LIHEAP Eligibility Criteria + Prioritization

#### **ELIGIBILITY CRITERIA**

#### Household Income

• 60% of CA median income

Household Size	Max Income
1	\$29,172
2	\$38,148
3	\$47,124
4	\$56,100

#### **AND**

 Applicant must be a permanent and legal U.S. resident or qualified alien

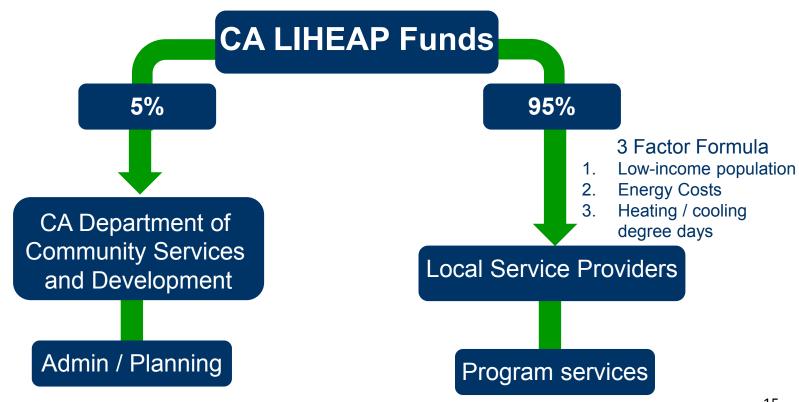
#### **PRIORITIZATION**

- Income
- Energy Burden
- Vulnerable Populations
  - Disabled
  - Elderly
  - Children under 5
- EDD benefit recipients were given additional priority for CARES Act LIHEAP funding



### LIHEAP Funding Allocation

- CA expected to receive \$250 million in supplemental LIHEAP funding through the American Rescue Plan Act.
- SF received \$410,000 of \$49.5 mill supplemental LIHEAP funding allocated to CA through the CARES Act.





### PROGRESS TOWARDS 100% RENEWABLE ENERGY

## **Providing Cleaner Energy**





## Progress Towards 100% Renewable Energy

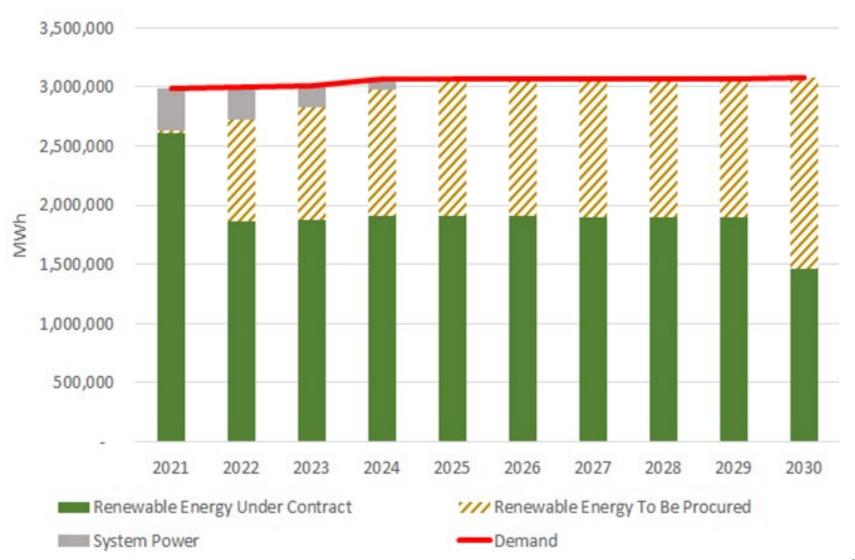
- CleanPowerSF is on track to reach 100% renewable energy by 2025!
- Our long-term resource plan includes 240 MW of new renewable and 265 MW of storage investments in the next five years.
- To date, we have already invested in:
  - o 75 MW solar
  - o 75 MW 4-hour storage
  - 50 MW existing geothermal



CleanPowerSF Renewable Energy Investments



### Path to 100% Renewable Energy





### **Upcoming Procurement Activities**

- Request for Proposals (RFP) for new renewable resources within San Francisco
- Request for Offers (RFO) for new in-state renewable resources
- Joint CCA long duration storage RFO
- Disadvantaged Communities (DAC) Solar Programs RFO
- Feed-in Tariff Program







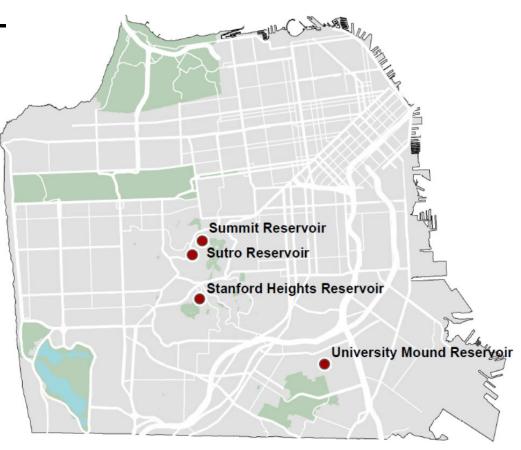
## **Adding New in-City Resources**

9.3 MW of solar on four in-City SFPUC reservoirs

- Stanford Heights
- Summit Reservoir
- Sutro Reservoir
- University Mound Reservoir - North Basin

### **Timeline**

- Fall/Winter 2021: Request for Proposals issued
- 2023 2024: Projects come online





### **Developing in-State Resources**

All Source renewable and storage solicitation will be issued in late Spring 2021 to procure in-state renewables and 4-hour storage resources identified in IRP.

#### **Timeline**

 2023 - 2024: Projects come online







## Supporting Reliability with Long Duration Energy Storage

- In October 2020 CleanPowerSF and seven other CCAs issued a RFO for long duration storage resources with target online dates in 2024 - 2025.
- Received 100+ bids for a range of technologies including lithium-ion batteries, pumped hydro, flow batteries, and molten salt.
- Currently evaluating bids, preparing to execute contracts in Fall 2021.





### **Procurement Timeline**





## **Upcoming Supply Programs: DAC Solar**

- Two CPUC program opportunities to increase the development and adoption of renewable energy in California's Disadvantaged Communities (DAC).
- CPUC allocated 2.3 MW of solar capacity to CleanPowerSF.
- CPUC requires projects be in a Northern California DAC, CleanPowerSF will prioritize those in 9-county Bay Area.
- 2023-2024 target online dates.





## **Upcoming Supply Programs:** Feed-in Tariff

- A program to encourage the development of small-scale (up to 1 MW) in-City renewable energy projects
- Projects would need to be in CleanPowerSF's service territory
- CleanPowerSF would purchase eligible project output at a competitively-priced, fixed rate per kilowatt-hour produced by the projects
- Projects would sign a standardized, 20-year contract
- If approved, target online dates of 2022-26 for projects





### **Questions?**

## Go 100% renewable today at www.CleanPowerSF.org

