LOCAL AGENCY FORMATION COMMISSION
Agenda Packet Contents List

☐ CleanPowerSF Update

(This list reflects the explanatory documents provided.)
1. Enrollment and Service Statistics
2. Update on Customer Bill Delinquencies and Relief Measures
3. CleanPowerSF Rates
4. Legislative Update – Senate Bill 612
ENROLLMENT AND SERVICE STATISTICS
• Enrolled >409,000 customer accounts
• 4.1% opt-out rate (96% retention) since launch
• 2.1% SuperGreen 100% renewable upgrade rate
• SuperGreen accounts for >5% of retail sales
UPDATE ON CUSTOMER BILL DELINQUENCY AND RELIEF MEASURES
San Francisco’s Electricity Suppliers

- CleanPowerSF
- Hetch Hetchy Power
- PG&E
- Direct Access
Residential Customer Bill Delinquency (# of Accounts)

>90 Days Delinquent

Delinquency Rate

- 0 - 3.0%
- 3.1 - 3.5%
- 3.6 - 4.4%
- 4.5 - 6.5%
- 6.6 - 15.0%
Commercial Customer Bill Delinquency (# of Accounts)

>90 Days Delinquent

Delinquency Rate

- 0 - 3.6%
- 3.7 - 4.8%
- 4.9 - 5.5%
- 5.6 - 6.2%
- 6.2 - 7.4%
Residential Customer Bill Delinquency (Average $ Amount)
Commercial Customer Bill Delinquency (Average $ Amount)
Addressing Disconnections and Debt Relief

• On April 27, 2021, by Resolution No. 21-0063, the SFPUC extended the temporary moratorium on power/water shutoffs, liens, and fines, through March 31, 2022.

  • Continues policy of not returning CleanPowerSF customers to PG&E for non-payment until the CPUC has adopted policies and programs related to disconnection and debt relief.

  • Directs General Manager to return to SFPUC Commission with recommended revisions or other actions consistent with CPUC decision.

• Proposed Board of Supervisors Resolution (Chan) FILE NO. 210427

  • Urges Governor Newsom and the California Public Utilities Commission to extend the utility shut-off moratorium past June 30, 2021 and forgive utility debt beginning March 2020.
Advocating for Customer Protections

• CPUC’s COVID-19 Debt Proceeding (R. 21-02-014)

• SFPUC has advocated for San Franciscans through the California Community Choice Association (CalCCA), calling for the CPUC to:
  
  • Align the timing for the end of the disconnection moratorium with the status of the state’s economic reopening allowing customers a transition period to regain economic stability;

  • Fund additional debt relief through Public Purpose Program Charges, collected from all CPUC-jurisdictional ratepayers for public programs;

  • Utilize 80% of Area Median Income as an eligibility threshold, instead of the Federal Poverty Level indicator to allow for increased participation; and

  • Expand eligibility for the AMP and prioritize flexibility in payment plans.
Governor’s California Comeback Plan

- Proposes to provide, among other forms of relief, $1 billion in debt relief for electricity and gas utility arrears.
- SFPUC will advocate that CCA ratepayers receive a fair portion of the funds.
CLEANPOWERSF RATES
Avg. Residential Customer Bill
As of March 1, 2021

<table>
<thead>
<tr>
<th>Price</th>
<th>Description</th>
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<tbody>
<tr>
<td>$90.00</td>
<td>PG&amp;E Customer Savings, $0.70</td>
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<tr>
<td>$80.00</td>
<td>PCIA + FFS, $13.17</td>
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<tr>
<td>$70.00</td>
<td>Generation Charge, $31.63</td>
</tr>
<tr>
<td>$60.00</td>
<td>PG&amp;E Delivery Charge, $47.37</td>
</tr>
<tr>
<td>$50.00</td>
<td></td>
</tr>
<tr>
<td>$40.00</td>
<td></td>
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<tr>
<td>$30.00</td>
<td></td>
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<td>$20.00</td>
<td></td>
</tr>
<tr>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>$-</td>
<td>Total: $79.00</td>
</tr>
<tr>
<td></td>
<td>$79.70</td>
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</table>
Recent CleanPowerSF Rate Changes

- SFPUC Resolution 20-0048 authorizes automatic rate adjustments as long as customer costs within +/- 1% of PG&E generation service and other conditions are met.
- CleanPowerSF has had two rate changes under Resolution 20-0048.
- PG&E’s Power Charge Indifference Adjustment (PCIA) rates have increased significantly, whereas CleanPowerSF generation rates have decreased.

<table>
<thead>
<tr>
<th></th>
<th>May 2020</th>
<th>January 2021</th>
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<tbody>
<tr>
<td>PG&amp;E Charges (PCIA)</td>
<td>20%</td>
<td>30%</td>
</tr>
<tr>
<td>CleanPowerSF Generation Rates</td>
<td>2%</td>
<td>16%</td>
</tr>
<tr>
<td>CleanPowerSF Total Generation Charges</td>
<td>4%</td>
<td>4%</td>
</tr>
</tbody>
</table>
CleanPowerSF generation rates have decreased by cumulative 12% since program launch to account for the steep rise in PCIA.
CleanPowerSF Rate Proposal

• Need to balance competing goals:
  • Cover program costs as required by Charter
  • Remain competitive
  • Provide value to customers.

• Proposal: modify existing automatic rate formula to the lesser of:
  • 5% above comparable PG&E rates OR
  • Cost of service.
Avg. Residential Customer Bill Impact

March 2021

- PG&E Customer Savings, $0.70
- PCIA + FFS, $13.17
- Generation Charge, $31.63

July 2021

- PG&E Customer Savings, $1.58
- PCIA + FFS, $13.17
- Generation Charge, $31.63

Average Monthly Charge

Total: $31.63 $32.33 $31.63 $33.21
Time-of-Use Transition

• SFPUC Resolution 19-0236 endorsed:
  1. Transitioning eligible residential customers to time-of-use (TOU) rates as their default rate
  2. Providing "bill protection" in the form of a one-time credit after the customer's first full year of service on the TOU rate.

• SFPUC Resolution 19-0236 directed staff to return to the Commission with both a proposed TOU rate structure and bill protection plan for consideration and possible implementation.
Time-of-Use Transition

• In July 2021, eligible CleanPowerSF residential customers will transition to E-TOU-C rate plan.

• E-TOU-C is an existing rate option with over 23,000 CleanPowerSF customers enrolled.
  • Higher-cost electricity: PEAK 4-9 p.m.
  • Lower-cost electricity: 19 OFF PEAK hours.
Time-of-Use Transition
Bill Protection Plan

• Customers who pay >$10.00 more over 12-month period for CleanPowerSF generation on TOU rate compared to the flat E-1 rate will be provided a one-time bill credit:

\[
\text{Bill credit} = 12 \text{ Months E-TOU-C Charges} - 12 \text{ Months E1 Charges}
\]

Eligibility for Bill Protection:

1. Customers must be automatically transitioned from E-1 to E-TOU-C; and

2. Customers must remain on the CleanPowerSF E-TOU-C rate for 12 consecutive billing cycles following their transition.
LEGISLATIVE UPDATE – SENATE BILL (SB) 612
• Addresses inequities in current PCIA policy by ensuring all customers have access to the benefits of the resources they are paying for, and that the costs to all ratepayers are minimized.

• Provides CCA ratepayers equal rights to receive legacy resource products that were procured on their behalf.

• Requires the CPUC to recognize the value of all product attributes in assigning cost responsibility for above-market IOU resources.

• Requires IOUs to offer any remaining excess legacy resource products not taken by IOU, CCA, or direct access customers to the wholesale market through regular solicitations.
SB 612 Status

- On April 26, bill passed on a 11-1 vote before the Senate Energy, Utilities and Communications Committee.

- Senate floor vote is expected to happen first week in June.
Questions?

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www.CleanPowerSF.org