



## San Francisco Local Agency Formation Commission

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June 22, 2023

TO: San Francisco Board of Supervisors;  
LAFCo Commissioners

FROM: Jeremy Pollock, LAFCo Executive Officer;  
Khalid Samarrae, LAFCo Policy Analyst;  
San Francisco Reinvestment Working Group

**SUBJECT:**  
**Final Governance Plan, Business Plan and Viability Study for a San Francisco Municipal Financial Corporation; and Final Governance Plan, Business Plan and Viability Study for a San Francisco Public Bank**

The San Francisco Reinvestment Working Group (RWG) was created by ordinance #87021<sup>1</sup>, and tasked with submitting to the Board of Supervisors and the Local Agency Formation Commission (LAFCo), a business and governance plan to establish a non-depository lending corporation wholly-owned by the City. The ordinance also stated that the RWG must submit to the Board and LAFCo a separate business and governance plan for the MFC to become a state-licensed public bank. Among other requirements, this plan must include the business plan elements required for a State public bank license; a study required to apply for a State public bank license; and lending priorities. The plan must recommend a governance and regulatory structure for the Public Bank; modifications to City laws and regulations; and whether the City should partner with another local agency in the establishment and operation of a public bank.

At the May 18, 2023 special meeting of the RWG, the RWG members voted to submit to the Board of Supervisors and to the Local Agency Formation Commission the San Francisco Municipal Finance Corporation Business and Governance Plan and Viability Study and the San Francisco Public Bank Business and Governance Plan and Viability Study, as prepared by HR&A Advisors. The LAFCo Policy Analyst clerked the RWG meetings and supported its work. LAFCo is now transmitting the final work products on behalf of the RWG. Included attachments:

- [RWG Item 1](#) (page 2): Governance and Business Plans for MFC (step 1)
- [RWG Item 2](#) (page 81): Governance and Business Plans for Public Bank (step 2)
- [RWG Item 3](#) (page 199): Letters from members of the Reinvestment Working Group to the BOS and LAFCo
- [RWG Item 4](#) (page 208): Letter from the RWG Chair on the Public Bank Governance Plan

<sup>1</sup> The City and County of San Francisco established the Reinvestment Working Group (RWG) by ordinance in July 2021 and amended that ordinance in March 2023.

Ordinance that established the RWG: <https://sfgov.legistar.com/LegislationDetail.aspx?ID=4769878&GUID=578793F1-2CCF-4BB2-B7AE-E4A94B04AD76&Options=ID|Text|&Search=reinvestment>

Ordinance that amended the RWG: <https://sfgov.legistar.com/LegislationDetail.aspx?ID=5961397&GUID=0334A62C-9BEE-4BA8-A173-8EEB13B791EB&Options=ID%7CText%7C&Search=reinvestment>

# San Francisco Municipal Finance Corporation

## Business and Governance Plan and Viability Study

May 10, 2023



**DISCLAIMER**

The following document was prepared by the HR&A Team, a consultant to the City and County of San Francisco. This document does not include legal advice, and the HR&A Team does not represent that the document, or the recommendations or conclusions therein, comply with applicable laws governing the establishment or operation of a non-depository municipal finance corporation or a municipal bank. Under the City Charter, the City Attorney is the legal advisor to the City and only the City Attorney or his authorized delegates may advise the City on legal issues, including such issues pertaining to municipal banking.

The HR&A Team consists of HR&A Advisors, Inc.; The Findley Companies; and Contigo Communications.

The HR&A Team prepared this document in anticipation of consideration for submission by the San Francisco Reinvestment Working Group (an advisory body) and Board of Supervisors. The Board of Supervisors has not endorsed or adopted its contents. Capitalization and funding plans for the proposed Public Bank have not yet been endorsed or approved by the Board of Supervisors and are based on conversations with Reinvestment Working Group members and other participants in this project.

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## I. Executive Summary

**In October 2019, the State of California passed AB 857 to provide a pathway for local government agencies to charter public banks.** In 2021, the San Francisco Board of Supervisors created The San Francisco Reinvestment Working Group (“RWG” or “the RWG”) by unanimously passing Ordinance No. 87-21 (“Ordinance” or “the Ordinance”). The RWG is tasked under the Ordinance with submitting to the Board of Supervisors and the Local Agency Formation Commission (LAFCo), (referred to as “City” or “the City”), a business and governance plan to establish a state-licensed public bank and a non-depository municipal finance corporation (“MFC”).

**The RWG began meeting in April 2022 and is being consulted by HR&A Advisors, The Findley Companies, and Contigo Communications (the “HR&A Team”).** The HR&A Team prepared the following business plan with input from the RWG, LAFCo, the San Francisco City Attorney’s Office and their advisors (“CAT”), the San Francisco Public Bank Coalition (“SFPBC”), and various other groups for submission to the City. The HR&A Team has undertaken the research and investigation indicated in this business plan.

**This business plan details the proposed MFC’s approach to creating an entity that achieves the City’s goals while upholding the values of the City and its diverse communities and performing according to prudent financial standards and requirements.** It will do so by focusing its lending activities on affordable rental housing development and affordable homeownership, local enterprises (small businesses), and green investments supporting environmental justice, working across all of these areas with San Francisco’s many community financial institutions (“CFIs”)—which includes both community banks insured by the Federal Deposit Insurance Corporation (“FDIC”) and credit unions insured by the National Credit Union Administration (“NCUA”)—and community development financial institutions (“CDFIs”). The geographic focus of the MFC will be on the region defined by the boundaries of the City and County of San Francisco and the San Francisco International Airport. The MFC will serve projects or businesses located within and persons residing in these boundaries.

**The MFC can also serve as San Francisco’s “green bank,” a mission-driven financial institution that uses public funds to make and incentivize green investments.** An MFC that functions as a green bank could leverage funding from the Inflation Reduction Act and other sources to provide low-cost loans for projects that reduce emissions, address environmental injustices, or otherwise improve environmental outcomes. The HR&A Team recommends that the green bank operate within the framework of the MFC to enable the City to consolidate its green investing activities and avoid the redundancy of creating two separate but overlapping institutions.

**The fundamental need for a City-owned MFC stems from the historic failure of existing financial institutions to equitably serve the needs of low-income communities and communities of color and to deliver financial services that are not extractive or damaging to those same communities.** There are two facets to this issue. The first is a lack of access to quality financial services that provide residents, businesses, and others with the instruments to better their lives. The second is the consequence of that lack of access, which has caused worse outcomes in economic, employment, health, and environmental outcomes that continue to this day.

**This large gap in the local financial market, which the MFC seeks to fill, amounts to billions of dollars a year.** This gap is spread across the MFC’s priority lending areas. The City projects that affordable housing

development will require between \$1.3 and \$2.4 billion a year through 2030.<sup>1</sup> Affordable homeownership will require additional funds to build new homes, support existing homeowners to maintain and expand their buildings, and to support down payments for first-time homeowners. Local enterprise lending for small businesses unsupported by traditional banks and other financial institutions likely runs to several tens of millions of dollars annually. Lastly, green investments constitute a vast and urgent need for San Francisco. The City has established an ambitious Climate Action Plan to reach net zero greenhouse gas emissions by 2040. The University of California, Berkeley’s Center for Law, Energy, and the Environment estimated that implementing this plan could require up to \$21.9 billion—approximately \$1.3 billion per year.<sup>2</sup>

**The HR&A Team has identified through extensive outreach to CFIs and CDFIs, San Francisco businesses and nonprofits, and other City agencies and entities a series of products and services that the MFC can provide to fill this gap.** The MFC is designed to work in partnership with San Francisco’s many dedicated CFIs and CDFIs through participation and syndication lending and other collaborative approaches. Acknowledging these institutions’ front-line role in serving local communities and these institutions’ extensive community relationships and trust, the MFC will establish working relationships to provide capital to and through them, achieving broader impact than it could on its own. Together, the MFC and partner institutions will support affordable housing development and preservation; small business finance; revolving loan and bridge funds; and the construction of public and private clean-energy infrastructure such as solar-plus-storage and electrification systems at the neighborhood scale or for individual homes. MFC management will prioritize lending with and through partners that helps the MFC scale existing products offered by CFIs and CDFIs for which there is additional demand; generate revenue within the first 2-3 years of MFC operations; can be easily issued; and/or do not require significant staff time for issuance and ongoing management.

**If the City approves the creation of the MFC,** the MFC will be formed and organized in compliance with local, state, and federal laws and regulations and adopt prudent management and financial practices to achieve its mission.

**The MFC can become the City’s depository public bank.** The HR&A Team developed the MFC structure and operations to facilitate its transition into a depository bank with regulatory approval. The governance, management, and financial structure of the MFC should allow it to comply with regulatory review and become the public bank if and when the City decides to initiate this process.

**Creating the MFC and Bank offers the City an opportunity to invest in its communities to support economic and environmental strength, resilience, and equity.** These entities are designed to align with the City’s values, be mission driven, and generate positive impacts across the three lending areas, thus addressing historic challenges by creating affordable homes, new businesses, and jobs, and by improving the built environment to face the future. This plan indicates that the City’s investments in an MFC and

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<sup>1</sup> City & County of San Francisco, “Board of Supervisors Government Audit and Oversight Committee: Affordable Housing Funding,” 2022. <https://sfgov.legistar.com/View.ashx?M=F&ID=10905702&GUID=037E15BE-0136-4350-AEA7-717766EF1472>

<sup>2</sup> University of California, Berkeley Center for Law, Energy, & the Environment, “Funding San Francisco Climate Action: Strategies for Revenue, Implementation, and Equity,” 2022. <https://www.law.berkeley.edu/wp-content/uploads/2022/11/Funding-San-Francisco-Climate-Action-Nov.-2022.pdf>

Bank could yield the “triple bottom line” of achieving significant benefits for people and planet through a financially sustainable model.

*Note from the HR&A Team: We are not representing that this business plan complies with applicable laws but stating that the MFC, once established, will do so.*

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### **Why Is an MFC Needed? San Francisco Challenges and Priorities for MFC Operations**

The City and County of San Francisco took action to address decades of racial discrimination and unequal access to finance by private lending institutions by passing Ordinance No. 87-21 in 2021. The Ordinance established the Reinvestment Working Group to study the potential use of public funds through a City-owned MFC to address three main areas where financing disparities are most pronounced: affordable housing, small businesses, and green investments, recognizing the need for public engagement in closing the gap in access to capital. To understand historical challenges and needs, and offer context to the potential products or services that a City-owned MFC can offer, it is important to examine how traditional banks have underserved or actively discriminated against multiple communities in San Francisco.

Banks closed large numbers of branches in the aftermath of the 2008-2009 financial crisis and the COVID-19 pandemic, resulting in many parts of San Francisco no longer having access to physical bank branches.<sup>3</sup> This has led to potential “banking deserts” where communities lack easy access to personal, business, and other financial services with bankers with local relationships and knowledge, a trend that has disproportionately affected low-income and minority populations.<sup>4</sup> This lack of services can lead customers to payday lenders, check cashers, and other financial services providers who offer predatory and harmful products. While the number of payday lenders and volume of business has declined in California, this dynamic remains an issue for many San Franciscans.<sup>5, 6</sup>

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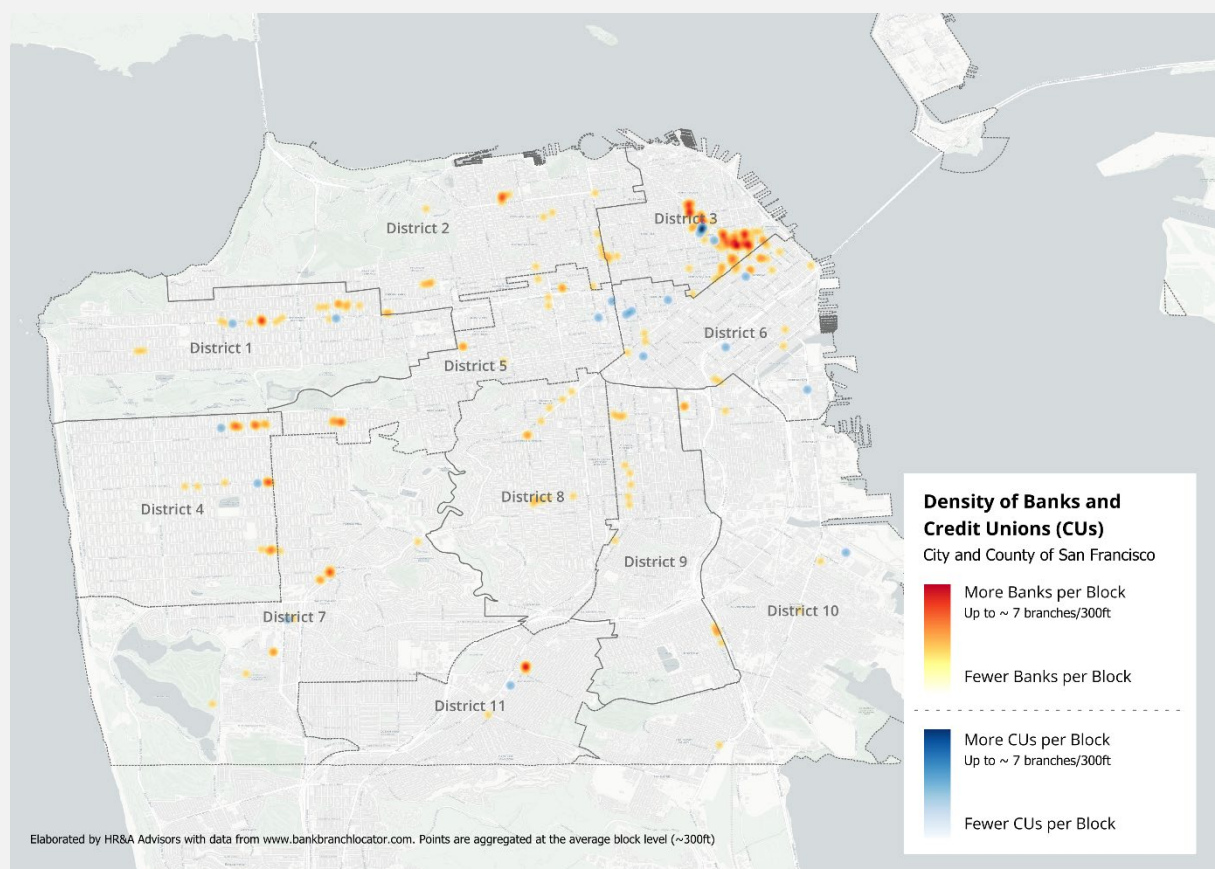
<sup>3</sup> National Community Reinvestment Coalition, “The Great Consolidation of Banks and Acceleration of Branch Closures Across America: Branch Closure Rate Doubled During the Pandemic,” 2022. <https://ncrc.org/the-great-consolidation-of-banks-and-acceleration-of-branch-closures-across-america/>

<sup>4</sup> Federal Reserve Bank of St. Louis, “Banking Deserts Become a Concern as Branches Dry Up,” 2017. <https://www.stlouisfed.org/publications/regional-economist/second-quarter-2017/banking-deserts-become-a-concern-as-branches-dry-up>

<sup>5</sup> California Department of Financial Protection and Innovation, “Annual Report of Payday Lending Activity Under the California Deferred Deposit Transaction Law,” 2021. [https://dfpi.ca.gov/wp-content/uploads/sites/337/2022/07/DFPI\\_AnnualReport\\_CDDTL-2021.pdf](https://dfpi.ca.gov/wp-content/uploads/sites/337/2022/07/DFPI_AnnualReport_CDDTL-2021.pdf)

<sup>6</sup> CBS Bay Area, “History Of Redlining, Predatory Lending, Systemic Racism Impacts Black Home Ownership In Bay Area,” 2020. <https://www.cbsnews.com/sanfrancisco/news/history-of-redlining-predatory-lending-systemic-racism-impacts-black-home-ownership-in-bay-area/>

Figure 1. Bank Branch Presence in San Francisco by District



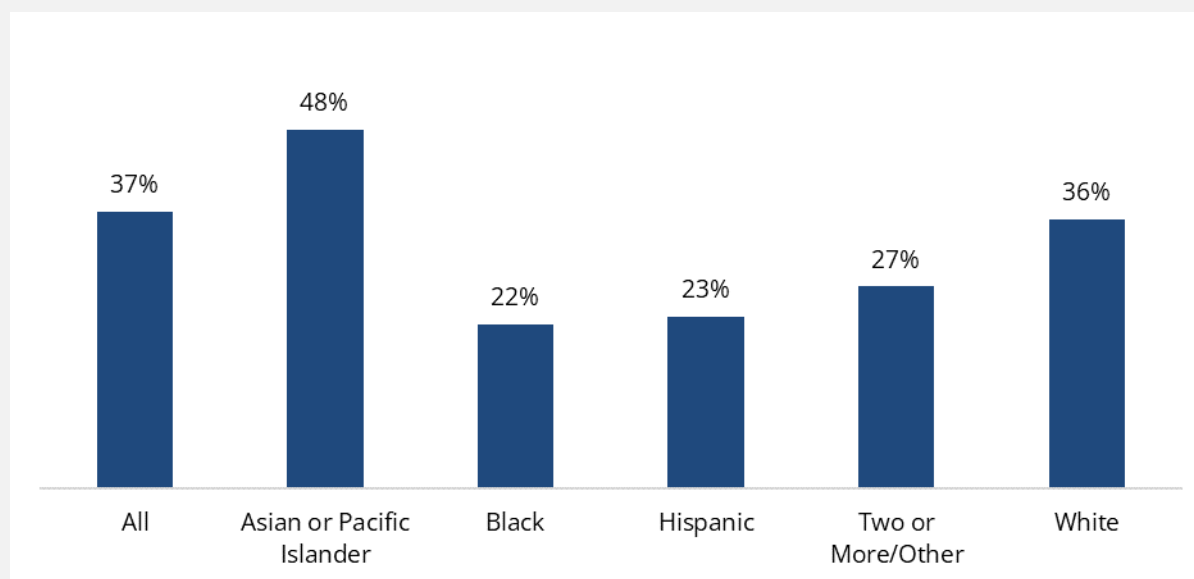
The MFC will provide lending but not personal banking services (personal checking and savings accounts, debit and credit cards, etc.) and seeks to fill gaps in access to capital to support community-serving activities. It will partner with community-based and community-serving financial institutions to address some of the dynamics caused by banking deserts and predatory finance, while acknowledging that further work is necessary from other types of financial institutions to fully address these challenges.

### ***Affordable Housing***

Prospective homeowners and renters have been actively discriminated against and experience disparate outcomes based on race, ethnicity, and income. The Greenlining Institute found that in the San Francisco region racial minorities, particularly Black and Hispanic communities, are disproportionately denied home purchase loans compared to their population size.<sup>7</sup> Specifically, Black households, which make up 6% of the population, receive less than 1% of home purchase loans, while Hispanic households, which make up 16% of the population, receive only 4% of such loans. These figures suggest that existing banks have been less likely to lend to people of color, which has had a detrimental effect on the ability of these communities to build wealth. This is due to underwriting criteria and lower average incomes for people of color, but banks are twice as likely to deny a conventional mortgage to Black applicants than to white applicants even when controlling for income, which suggests a pattern of discrimination.<sup>8</sup>

Less than a quarter of Black (22%) and Hispanic (23%) San Franciscans are homeowners, compared to a citywide average homeownership rate of 37%. Large commercial banks, which currently account for 65% of all loans issued in the City, have played a significant role in discrimination through the historic, government-sanctioned practice of redlining. This now-illegal practice involved denying loans or credit to certain neighborhoods based on the racial makeup of the area and has contributed to lower homeownership rates for minorities and lower access to opportunity. The gap in homeownership between Black and white San Franciscans today is the largest it has been since 1890<sup>9</sup> and the homeownership rate in formerly redlined neighborhoods is about 25%, compared to a citywide average of 40%.<sup>10</sup>

Figure 2. Homeownership Rates by Race and Ethnicity in San Francisco



Source: IPUMS USA and Bay Area Equity Atlas (2019).

As the cost of homeownership continues to rise, with home prices reaching unprecedented levels and interest rates increasing, the rental market is becoming the primary option for many households across all demographic groups and even for higher-income households that would be expected to have become homeowners.<sup>11</sup>

<sup>7</sup> Greenlining Institute, "Home Lending to Communities of Color in California 2020," 2022.

[https://greenlining.org/wp-content/uploads/2022/02/Greenlining-Home\\_Lending\\_to\\_Communities\\_of\\_Color\\_in\\_CA\\_2020-02.pdf](https://greenlining.org/wp-content/uploads/2022/02/Greenlining-Home_Lending_to_Communities_of_Color_in_CA_2020-02.pdf)

<sup>8</sup> California Office of the State Treasurer, "California Dream for All" A Proposed Shared Appreciation Loan Investment Fund for the State of California," 2022. <https://www.treasurer.ca.gov/publications/ca-dream-for-all-report.pdf>

<sup>9</sup> The American Prospect, "How to Start Closing the Racial Wealth Gap" 2020. <https://prospect.org/economy/how-to-start-closing-the-racial-wealth-gap/>

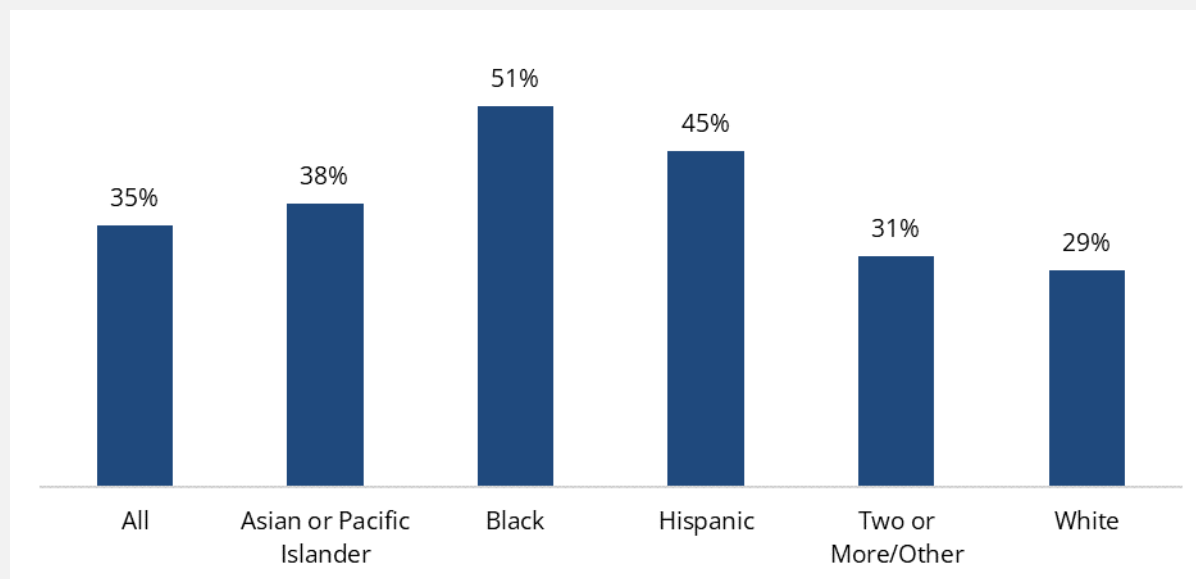
<sup>10</sup> U.S. Census Bureau, 2020 American Community Survey

<sup>11</sup> California Office of the State Treasurer, "California Dream for All" A Proposed Shared Appreciation Loan Investment Fund for the State of California," 2022. <https://www.treasurer.ca.gov/publications/ca-dream-for-all-report.pdf>



Yet San Francisco has the country's second-highest median rents, causing households to spend a large and often unsustainable share of their income on housing.<sup>12</sup> More than half of Black (51%) and nearly half of Hispanic (45%) San Franciscans who rent are housing burdened, compared to a citywide average of 35%. (Burdened households are those that spend more than 30% of their income on housing.)

Figure 3. Housing Burden by Race and Ethnicity in San Francisco



Source: IPUMS USA and Bay Area Equity Atlas (2019).

Furthermore, Black and Hispanic communities also face discrimination within the rental market even before they become housing burdened. Prospective renters of color are faced with higher security deposit demands and must submit more applications and pay higher fees than white renters.<sup>13</sup> In 2021, 61% of renters applied for two or more properties, an increase of 11 percentage points from 2019 and five points higher than in 2020. White or Asian American and Pacific Islander renters typically submit two applications, while Black or Hispanic renters typically submit three. More than a third of renters of color, 38% of Black and Hispanic renters, 33% of Asian American and Pacific Islander renters, and 21% of white renters had to submit five or more applications during their home search.

Disparate outcomes also appear in housing conditions. Although the share of people living in overcrowded conditions has decreased since 1990, more people of color continue to experience substandard housing than white city residents.<sup>14</sup> For instance, 20% of Hispanic and Asian and Pacific Islanders, and 8% of African Americans live in overcrowded housing, compared to 3% of the city's white population. While these disparate outcomes may not be the direct result of banking policies and activities, they suggest the need for broader policies and financial solutions that seek to provide better access to more affordable and higher-quality housing for all San Franciscans, and for communities of color especially.

<sup>12</sup> Zumper, "Zumper National Rent Report," 2023. <https://www.zumper.com/blog/rental-price-data/>

<sup>13</sup> Zillow, "Renters of color pay higher security deposits, more application fees," 2022.

<https://zillow.mediaroom.com/2022-04-06-Renters-of-color-pay-higher-security-deposits,-more-application-fees>

<sup>14</sup> San Francisco Planning Department, "San Francisco Housing Needs and Trends Report," 2018.

[https://default.sfplanning.org/publications\\_reports/Housing-Needs-and-Trends-Report-2018.pdf](https://default.sfplanning.org/publications_reports/Housing-Needs-and-Trends-Report-2018.pdf)

In addition to sustained racial disparities in housing access and security, San Francisco faces very high demand for new affordable housing. In accordance with State law, the City adopted in 2023 its Sixth Cycle Housing Element to plan the production of over 82,000 units, of which roughly 46,000 must be affordable to moderate-, low-, and very-low-income households. This provides an opportunity to deploy additional lower-interest loan capital to support the development of much-needed affordable housing and to complement the limited subsidy options available. This proposed development also offers the opportunity to benefit and stabilize diverse communities across the city, including those that suffered from redlining in the past and suffer from increasing rent and home cost pressures today.

### ***Small Businesses***

The uneven representation of Black- and Hispanic-owned small businesses in San Francisco highlights a lack of equal economic opportunities and social mobility in the City. According to data from the U.S. Census Bureau, the percentage of employer businesses owned by African Americans in the city is lower than the national average. In 2019, only 1.5% of employer businesses in San Francisco were owned by African Americans, compared to 2.5% nationally.<sup>15</sup> This disparity is stark as African Americans make up 6% of the city's population. Likewise, the share of Hispanic-owned small businesses is disproportionately low compared to the national average and their weight in the city's population: only 3.5% of small businesses are owned by Hispanic residents, as opposed to the national average of 5.5%, and much lower than the 16% share of Hispanic residents in San Francisco.<sup>16</sup>

Low access to financial services significantly contributes to this ownership disparity, mainly due to limited access to banking services in many neighborhoods and discriminatory underwriting criteria. In terms of the former, in San Francisco 14% of total bank branches closed in the period between 2008 and 2016. Many of these closures occurred in neighborhoods with concentrations of Black and Hispanic residents.<sup>17</sup> These communities are disproportionately likely to have limited access to traditional banking services, with many living in "banking deserts."<sup>18</sup> (See Figure 1 above.)

Biases in loan underwriting criteria also play a significant role in the financing gap faced by minority-owned small businesses in San Francisco and across the country. Even after controlling for credit score and income, these businesses often face more stringent procedures and suboptimal terms and interest rates, continuing the historic legacy of racial bias. Furthermore, financial institutions may also prefer businesses with a more established track record, leaving at a disadvantage newer and smaller businesses in need of capital to scale up their operations.

Only 25% of Hispanic-owned firms with low credit risk received all the non-emergency financing they sought, compared to 48% of white-owned firms with the same low credit risk. The same study also showed that, in aggregate, only 35% of Black-owned small businesses received all requested funding,

<sup>15</sup> Brookings Institution, "To expand the economy, invest in Black businesses," 2020.

<https://www.brookings.edu/essay/to-expand-the-economy-invest-in-Black-businesses/>

<sup>16</sup> U.S. Census Bureau, Annual Business Survey Annual Business Survey, 2019

<sup>17</sup> National Community Reinvestment Coalition, "The Great Consolidation of Banks and Acceleration of Branch Closures Across America: Branch Closure Rate Double During the Pandemic," 2022. <https://ncrc.org/the-great-consolidation-of-banks-and-acceleration-of-branch-closures-across-america/>

<sup>18</sup> National Community Reinvestment Coalition, "Bank Branch Closures from 2008-2016: Unequal Impact in America's Heartland," 2017. [https://ncrc.org/wp-content/uploads/2017/05/NCRC\\_Branch\\_Deserts\\_Research\\_Memo\\_050517\\_2.pdf](https://ncrc.org/wp-content/uploads/2017/05/NCRC_Branch_Deserts_Research_Memo_050517_2.pdf)

compared to 60% for their white-owned counterparts.<sup>19</sup> If evaluated by ethnicity, 60% of non-Hispanic-owned firms received all funds requested, while only 45% of Hispanic-owned businesses received requested funding.

Even publicly funded initiatives like the Paycheck Protection Program (“PPP”), created to provide financial assistance to small businesses to help them keep their employees on payroll during the COVID-19 pandemic, failed at improving this financing disparity. Businesses located in areas with high median household incomes (\$150,000 or more) were more likely to receive PPP loans, with around half receiving loans. Conversely, only about a quarter of businesses located in areas with lower median household incomes (under \$75,000) received loans. Furthermore, the data shows that business owners in predominantly Hispanic areas had the lowest rate of PPP loan receipts, with only 22% receiving loans. Businesses in primarily Black neighborhoods had a similarly low rate of loan receipt at 23%, while businesses in predominantly Asian and white areas fared better, with 34% and 41% receiving PPP loans, respectively.<sup>20</sup> This lack of access to capital has significantly impacted minority-owned businesses’ ability to grow, thrive, and sustain economic shocks, hindering their ability to create jobs and wealth and stimulate economic growth in their communities in an enduring and sustainable way.

There is evidence that a public bank model can provide needed services: PPP data shows that North Dakota businesses had greater access to capital in the first round due to the Bank of North Dakota, which is a public bank owned by the state of North Dakota.<sup>21</sup>

### **Green Investments**

Residents of low-income and minority communities in San Francisco suffer from environmental inequality as they face limited access to safe housing options in areas with lower ecological hazards. The San Francisco Human Rights Commission found that neighborhoods with a history of industrial and polluting activities, such as Bayview Hunters Point, have higher rates of chronic conditions that put pressure on public health and the labor market.<sup>22</sup> This is reflected in data from the California Environmental Protection Agency’s CalEnviroScreen tool, which shows that census tracts with the highest pollution burden scores in the City also tend to have a higher proportion of Hispanic and African American residents.

The transition to a sustainable energy future is crucial for addressing the pressing environmental challenges facing the planet today. However, it is essential that this transition is not only environmentally sustainable, but also socially just. This means that investments in electric appliances, solar power, energy storage, weatherization and insulation, and other green technologies must be directed towards addressing the environmental injustices faced by communities of color across the city. Unfortunately, existing financial institutions continue to fund fossil fuel projects and have a history of neglecting investment in minority communities and are unlikely to address this need effectively.

<sup>19</sup> U.S. Federal Reserve, *Availability of Credit to Small Businesses*, 2022.

<sup>20</sup> Oh, Soo et al. (2021). *Geocoded loan data from the Paycheck Protection Program 2020 (PPP)*. Reveal from the Center for Investigative Reporting.

<sup>21</sup> The Washington Post, “North Dakota businesses dominated the PPP. Their secret weapon? A century-old bank founded by radical progressives”, 2020. <https://www.washingtonpost.com/business/2020/05/15/north-dakota-small-business-ppp-coronavirus/>

<sup>22</sup> City & County of San Francisco, “DRAFT San Francisco Reparations Plan,” 2022. [https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final\\_0.pdf](https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final_0.pdf)

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Therefore, innovative models of financing and investment must be developed that prioritize the needs of historically marginalized communities. This includes community-based and socially responsible public-owned options that ensure that the transition to sustainable energy is inclusive and equitable.

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## II. Description of Business

### A. Business and Market Niche

#### 1. Overview of Lending Areas

As originally articulated in Ordinance No. 87-21, the establishment of the MFC will create a “fiscally safe and sound institution” to invest City public funds in ways that advance the City’s values and interests.<sup>23</sup> In particular, the MFC will provide loans and other financial products that not only increase overall capital supply, but also promote alternative underwriting criteria (or other risk adjustments) to expand access to prospective borrowers who typically do not qualify under current conditions. The MFC proposes to focus efforts in the following three lending areas:

- **Affordable Housing Development and Affordable Homeownership**, to address the City’s worsening affordability crisis and socioeconomic and demographic homeownership gaps. The MFC will primarily support the production and preservation of affordable rental units, which may include supporting initiatives that dedicate public lands to affordable housing and that develop land banks for affordable housing. (The MFC itself will not serve as a land bank.) The MFC may also provide support for existing and prospective homeowners—especially lower-income households—to purchase, maintain, and/or expand their homes. However, with its limited initial funds the MFC will initially prioritize support for rental housing to ensure that the largest number of households can benefit from MFC lending since supporting rental housing is more cost effective in supporting more units than equivalent homeownership support.
- **Local Enterprises**, to address racial disparities in accessing commercial capital and build community wealth through small businesses, nonprofits, and cooperatives. The MFC will strengthen the viability of local small businesses and nurture entrepreneurship, specifically for women, people of color, and LGBTQIA+ people.
- **Green Investments and Environmental Justice**, to mitigate the impacts of climate change and environmental racism. The MFC will support initiatives that reduce greenhouse gas emissions—such as building electrification, renewable energy production, transit expansion, and vehicle electrification—and reduce pollution burdens in lower-income communities. The MFC will function as San Francisco’s green bank.

CFIs and CDFIs already make loans in these three priority areas. The MFC will partner with these institutions to deploy its loans. See Section III.B.1. Partnership Strategy for more information.

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<sup>23</sup> City & County of San Francisco, “Ordinance No. 87-21” 2021.

<https://sfgov.legistar.com/View.ashx?M=F&ID=9596572&GUID=E3366761-048C-40AD-AF3D-FC352B6A33D7>

The geographic focus of the MFC will be the region defined by the boundaries of the City and County of San Francisco and the San Francisco International Airport. The MFC will serve projects or businesses located within, and persons residing in, these boundaries.

In the future, the MFC may consider entering other markets, such as public lands (beyond affordable housing), sustainable food systems, foreclosure prevention and homeowner assistance, and student loans. The MFC will be prohibited from lending for and participating in other activities that conflict with the City's values, including (but not limited to) predatory lending, fossil fuels, tobacco, firearms, other weapons, prisons and detention centers, and businesses holding a record of labor law violations.

This section details local lending needs in priority lending areas and outlines the specific financial services that the MFC proposes to provide.

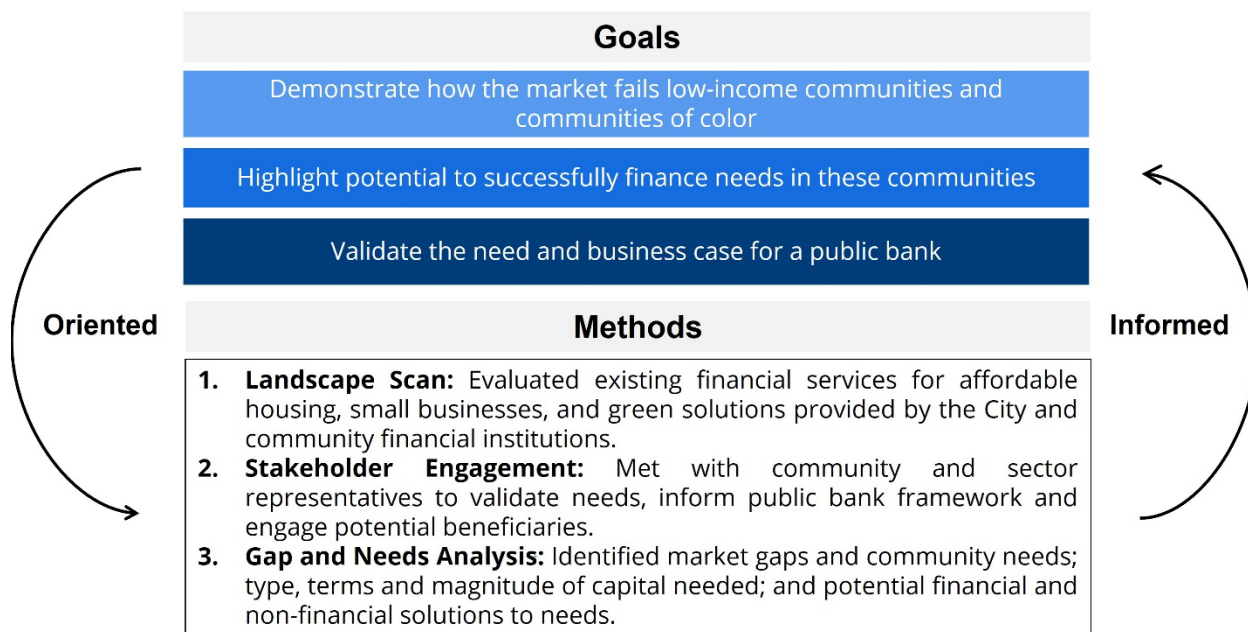
## 2. Methodology

The HR&A Team conducted extensive research, analysis, and outreach to answer two primary questions surrounding the priority lending areas and to define the market niche for the MFC:

- What are the unmet financing needs and barriers to access for lower-income populations?
- What services, products, or terms are required to meet those needs?

This process entailed a three-pronged approach, including qualitative and quantitative methods, to validate the need for the MFC and inform its product offerings. These steps are displayed in Figure 4 below and described in greater detail on subsequent pages.

Figure 4. Methodology to Define Market Niche



### a. Landscape Scan

The first task was to establish a sound understanding of the local lending landscape. To quantify the supply of local financial products, the HR&A Team investigated the services provided by regional CFIs and CDFIs and the City departments with which they frequently partner, including the Office of Small Business



(“OSB”), Office of Economic and Workforce Development (“OEWD”), Mayor’s Office of Housing and Community Development (“MOHCD”), and Department of the Environment (“SF Environment”). For each, the HR&A Team documented core product offerings, rough order-of-magnitude financing availability (total and per applicant), loan terms, and impact metrics. Where possible, the HR&A Team also identified points of contact at each organization or department to engage (described more in the following section).

To better understand the scale of demand for these services, the HR&A Team also analyzed national studies from the Federal Reserve Bank for local enterprise, City department reports for affordable housing, and a strategy report from the University of California, Berkeley’s Center for Law, Energy, and the Environment (“CLEE”) for green investments and environmental justice. The HR&A Team also reviewed the San Francisco Human Rights Commission’s Draft Reparations Plan to better understand local trends of racial inequities in these various lending areas.<sup>24</sup>

### b. Stakeholder Engagement

The outreach phase focused on engaging would-be clients and partners of the MFC, such as CFIs, CDFIs, organizations and businesses that operate in San Francisco or at San Francisco International Airport, and City departments.<sup>25</sup> The efforts focused on reaching those that are most likely to benefit from the creation of the MFC, and negatively impacted by current lack of access to financial services. The aim was to identify unmet needs and inform the MFC’s niche.

The engagement process included both focus group discussions and one-on-one interviews. These were structured to have representation from various supervisorial districts, particularly those with concentrated low-income and racially diverse populations, San Francisco residents and business owners with different socioeconomic backgrounds, and individuals who have had experience interacting with existing financial institutions.<sup>26</sup>

Based on these criteria, the HR&A Team met with the following organizations:

#### **Affordable Housing Development and Homeownership**

- Council of Community Housing Organizations
- Episcopal Community Services of San Francisco
- Homeownership San Francisco
- Housing Rights Committee of San Francisco
- Mission Economic Development Agency
- Mission Housing Development Corporation
- San Francisco Community Land Trust
- San Francisco Housing and Development Corporation
- Tenderloin Neighborhood Development Corporation
- Young Community Developers

<sup>24</sup> City & County of San Francisco, “DRAFT San Francisco Reparations Plan,” 2022.

[https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final\\_0.pdf](https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final_0.pdf)

<sup>25</sup> See Glossary for definitions.

<sup>26</sup> The City and County of San Francisco is divided into 11 supervisorial districts, each of which elects one member to the Board of Supervisors, the City and County’s legislative body.

### **CFIs, CDFIs, and Credit Unions**

- Beneficial State Bank
- California Credit Union League
- EastWest Bank
- Enterprise Community Loan Fund
- Fondo Adelante (Mission Community Loan Fund)
- Housing Trust Silicon Valley
- ICA Fund Good Jobs
- Main Street Launch
- Momentus Capital
- Pacific Community Ventures
- San Francisco Federal Credit Union
- Self-Help Federal Credit Union
- Working Solutions

### **Small Business**

- California Reinvestment Coalition
- Chinatown Merchants Association
- National Association of Minority Contractors
- North-East Business Association
- Project Equity
- San Francisco Small Business Commission member
- Small Business Majority
- Sunset Mercantile
- Multiple small businesses

### **Green Investments and Environmental Justice**

- Bay Area Climate Adaptation Network member
- Bayview-Hunters Point Community Advocates
- Bicus del Pueblo
- Emerald Cities Collaborative
- Just Solutions Collective
- Literacy for Environmental Justice
- San Francisco Climate Emergency Coalition
- San Francisco Electrical Contractors Association

### **City and County of San Francisco**

- Contract Monitoring Division
- Office of Economic and Workforce Development
- Office of Small Business
- Port of San Francisco

### **Community and Policy Advocacy Organizations**

- People Organizing to Demand Environmental and Economic Rights
- SPUR (the San Francisco Bay Area Planning and Urban Research Association, which goes by SPUR, is a nonprofit public policy organization)

### Other Organizations

- Merriwether & Williams (private company providing risk management and insurance brokerage services that has supported City programs in the past)

### c. Gap and Needs Analysis

The HR&A Team synthesized findings from the above research to define overall market gaps: markets, products, and services for which demand exceeds supply. Specific types of gaps identified include product types (e.g., credit enhancements, guarantees, etc.), loan repayment terms (i.e., duration and interest rate), and estimated shortfall of capital. These findings are described below, and they inform the MFC's proposed market niche and activities.

## 3. Lending Needs and Proposed Services

### a. Affordable Housing Development and Homeownership

#### *Lending Needs*

San Francisco's housing affordability crisis continues to worsen. The median rent in the city (\$3,000) is the second-highest in the nation<sup>27</sup> while the median price of single-family homes (\$1.57 million) is the third-highest among all California counties.<sup>28</sup> Nearly 74% of renter households earning less than \$75,000 annually are cost burdened (meaning that they spend more than 30% of their income on housing)<sup>29</sup> while evictions have escalated since the conclusion of California's eviction moratorium in October 2021.<sup>30</sup> The racial gap in homeownership has also continued to widen; between 2000 and 2019, the Black and Hispanic homeownership rates in San Francisco dropped by 7 percentage points each, compared to just 3 percentage points for white households.<sup>31</sup>

Underpinning this crisis is a lack of affordable housing supply. In recent decades, construction of affordable housing has not kept pace with a growing population, and has seen production of market-rate housing above targets and underproduction of affordable housing. In the Fifth Cycle Housing Element (2015-2022), San Francisco permitted the construction of 151% of its State-mandated target for above-moderate-income units (18,929 units permitted vs. the goal of 12,536) but of just 48% of units needed for moderate-, low-, and very-low-income households (7,915 units permitted vs. the target of 16,333).<sup>32</sup> Numerous factors contribute to the slow rate of affordable housing production, including escalating

<sup>27</sup> Zumper, "Zumper National Rent Report," 2023. <https://www.zumper.com/blog/rental-price-data/>

<sup>28</sup> California Association of Realtors, 2022

<sup>29</sup> U.S. Census Bureau, American Community Survey, 2020; Cost burden is defined as spending at least 30% of household income on housing costs

<sup>30</sup> San Francisco Chronicle, "Two types of eviction are rising in San Francisco. Advocates fear there's 'something else going on,'" 2022. <https://www.sfchronicle.com/realestate/article/eviction-notices-san-francisco-17553841.php>

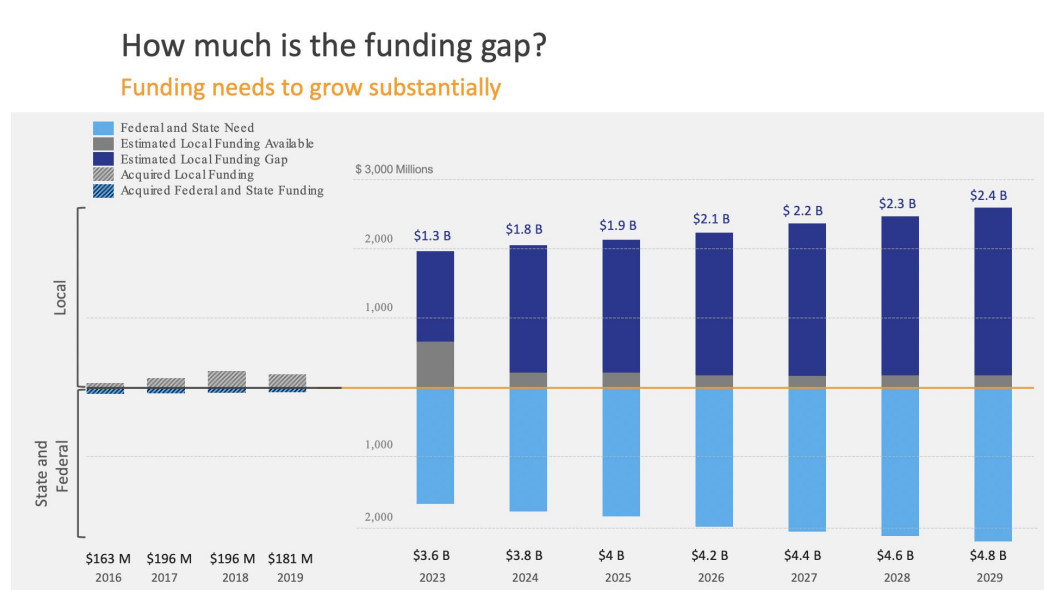
<sup>31</sup> Bay Area Equity Atlas, "Homeownership is Unattainable for Most Bay Area Black, Latinx, Cambodian, and Pacific Islander Households," 2021. <https://bayareaequityatlas.org/node/65531>

<sup>32</sup> City & County of San Francisco, "Board of Supervisors Government Audit and Oversight Committee: Affordable Housing Funding," 2022. <https://sfgov.legistar.com/View.ashx?M=F&ID=10905702&GUID=037E15BE-0136-4350-AEA7-717766EF1472>

development costs, high land costs, and insufficient public subsidy. This gap is expected to widen in the coming years; for the Sixth Housing Element Cycle (2023-2030), the City has planned for the construction of over 82,000 units, of which approximately 46,000 (56%) must be affordable to moderate-income, low-income, and very-low-income residents.<sup>33</sup>

Robust funding and financing mechanisms are needed as demand continues to grow. Although significant public resources have been committed to new affordable housing in recent years, available funding is expected to decline in 2023 as current bond financing and federal transfers are fully allocated.<sup>34</sup> As a result, San Francisco faces a \$1.3 billion funding gap in 2023, which is expected to widen, peaking at a \$2.4 billion in 2029 (see Figure 5). This analysis does not account for potential additional financing currently being planned by the Bay Area Housing Finance Authority.

Figure 5. Projected City Sources and Gap for Affordable Housing



Source: MOHCD Presentation to GAO Committee, May 18, 2022.<sup>35</sup>

Additionally, strong dependence on cross subsidization—where affordable units require market-rate units to support a project’s financial feasibility—curbs development of affordable housing for very-low- and low-income households. In parallel, according to the Housing Element the City and its nonprofit partners need to increase site acquisition and land banking. These challenges require additional financing tools to address.

<sup>33</sup> Association of Bay Area Governments, “Final Regional Housing Needs Allocation (RHNA) Plan: San Francisco Bay Area, 2023-2031,” 2021. [https://abag.ca.gov/sites/default/files/documents/2021-12/Final\\_RHNA\\_Allocation\\_Report\\_2023-2031-approved\\_0.pdf](https://abag.ca.gov/sites/default/files/documents/2021-12/Final_RHNA_Allocation_Report_2023-2031-approved_0.pdf)

<sup>34</sup> San Francisco Planning Department, “Affordable Housing Funding, Production, and Preservation,” 2020. [https://default.sfplanning.org/plans-and-programs/housing/affordability-strategy/HAS\\_Affordable%20Housing%20White%20Paper\\_Final.pdf](https://default.sfplanning.org/plans-and-programs/housing/affordability-strategy/HAS_Affordable%20Housing%20White%20Paper_Final.pdf)

<sup>35</sup> City & County of San Francisco, “Board of Supervisors Government Audit and Oversight Committee: Affordable Housing Funding,” 2022. <https://sfgov.legistar.com/View.ashx?M=F&ID=10905702&GUID=037E15BE-0136-4350-AEA7-717766EF1472>

Our analysis revealed financing challenges and gaps for both affordable housing development and homeownership. These include, but are not limited to, the following:

- There is a strong dependence on expensive commercial loans to fund pre-development activities.
- There is a strong dependence on expensive commercial loans to fund construction activities, and project delays threaten the viability of each project.
- Smaller organizations find meeting guarantees a challenge.
- A combination of grants and loans are needed to make small sites programs possible.
- Financing from City bond issuances is getting very competitive so developers cannot rely on this funding with as much certainty as they did in the past.
- There is a lack of long-term financing.
- Organizations face a challenge in meeting loan loss reserves.
- The cost of financing the software development needed to provide small businesses with credit lines is cost prohibitive for CFIs and CDFIs to enter that market with such products. Most CFIs and CDFIs utilize software from established third-party vendors that is not always adaptable to nontraditional lending.
- Underwriting rules are outdated and do not reflect changes to how people earn their income (e.g., gig economy, self-employment).
- There is a need for financing tools to support the increased site acquisition and land banking adopted within the Board of Supervisors' January 2023 Housing Element.

#### *Proposed Products and Services*

Considering these gaps, this business plan proposes that the MFC provide the following products and services to meet market demand and encourage additional borrowing:

*Table 1. Affordable Housing and Homeownership Products and Services*

| Product   | Solution   |
|---|--|
| <b>Patient and equity-like capital,</b> including for land and building acquisition | Provide longer-term (10+ years) and low-interest loans—potentially structured as equity equivalent products—to CDFIs to finance long-term affordable housing projects including, but not limited to, preservation and building and land acquisition. Patient capital can provide CDFIs greater long-term certainty in funding availability that enables them to support larger projects over more time with greater flexibility. |
| <b>Short-term financing</b>   | Provide pre-development loans to developers to cover a wide variety of expenses such as architectural and engineering fees and acquisition costs, among others.  |
| <b>Gap financing</b>  | Help developers address mismatches between costs and revenue and cover unexpected increases in labor and material costs through gap financing.   |



|  |   |
|--|---|
| <b>Credit enhancement to serve customers perceived as riskier*</b> | Establish credit enhancement products to facilitate home loans to nontraditional borrowers who may lack standard credit indicators. Note that credit enhancements may be operationally complex.                   |
| <b>Guarantees*</b>   | Set up guarantees—construction loan, completion, operating deficit, and tax credit—for affordable housing developers.   |
| <b>Alternative products</b>  | Support the creation of alternative products and markets for less-common structures like community land trusts, mutual housing associations, and limited equity housing cooperatives.                             |
| <b>Downpayment Assistance*</b>                                     | Provide long-term, low-interest loans as downpayment assistance for first-time homeowners.  |
| <b>Existing Homeowner Assistance*</b>                              | Provide loans to low- and moderate-income homeowners to perform a variety of home improvements, including energy efficiency upgrades, building upgrades, and the development of accessory dwelling units (“ADU”). |

*\* Note: The MFC is unlikely to support these products in its initial years of operation due to their complexity and/or constraints on repayment and revenue generation. In the future, when the MFC has established sufficient revenue and financial self-sustainability, management should also consider these additional products.*

In addition to supporting new construction and housing preservation, the MFC could help finance office-to-residential conversions for which there is significant interest but that are thought to be infeasible under current market conditions.<sup>36</sup>

The MFC will adopt affordable housing targets and definitions that are consistent with City policies and requirements, and will seek to support projects that are affordable to San Franciscans who are extremely low income (0-30% of area median income, “AMI”), very low income (30-50% of AMI), low income (50-80% of AMI), or moderate income (80-120% of AMI). The MFC will support projects that include, but are not limited to, public, cooperative, or nonprofit ownership with models such as community land trusts, limited-equity cooperative housing, mutual housing associations, nonprofit housing development, and municipally owned housing. The MFC will work with partner institutions to provide the deepest and longest-lasting possible affordability requirements for the projects it supports.

<sup>36</sup> City & County of San Francisco, “Repurposing Commercial Real Estate for Residential Use,” 2023. This report provides recommendations for the City to support office-to-residential conversions. However, most of the proposed solutions are regulatory or zoning changes, which are outside of the role of an MFC, or grants and subsidies (including tax incentives), which are not products that an MFC could offer due to their structure and lack of financial returns. As a result, the MFC can provide capital for office-to-residential conversions, but conversion feasibility will also depend on solutions that are beyond the MFC’s responsibilities.

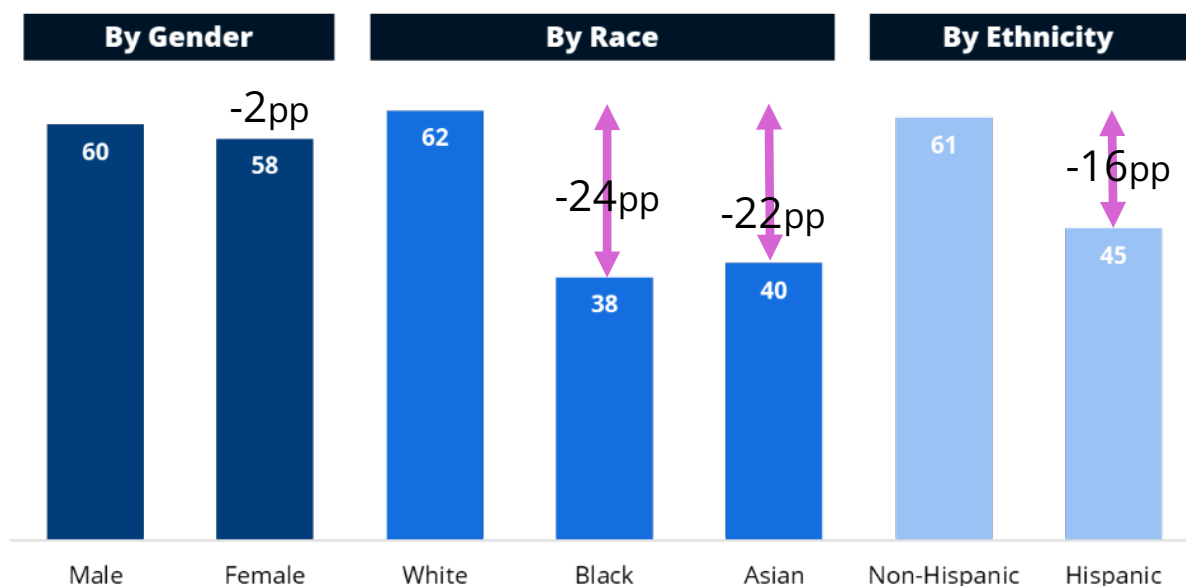
MFC management will develop terms (interest, duration, other conditions, etc.) for each product based on CFI and CDFI partnerships, MFC financial needs, product risk, prevailing economic conditions, and other factors deemed material at time of issuance.

## b. Local Enterprises

### *Lending Needs*

Nationally, the commercial lending landscape displays various inequities. As of 2022, only 38% of Black and 40% of Asian small business owners received all funding they requested, compared to 62% of white applicants (see Figure 6). As a result, the unmet credit needs among entrepreneurs of color are estimated to be 15-25% higher than those of white entrepreneurs.<sup>37</sup> The racial disparity in small business lending persisted during the pandemic: only 37% of small, Black-owned businesses (with \$250,000 or less in 2020 revenue) received loans through the PPP, compared to 52% of small, white-owned businesses.<sup>38</sup>

Figure 6. Share of Small Businesses Receiving All Requested Funding by Gender, Race, and Ethnicity



Source: U.S. Federal Reserve, *Availability of Credit to Small Businesses*, 2022.

Business owners surveyed by the HR&A Team report a lack of trust in banking and government institutions, including fear of being rejected and reluctance to carry debt in general. These concerns often keep business owners from applying for the credit they need to grow, perpetuating a dynamic of inequality that entrenches racial wealth disparities.

Though CDFIs play an important role in filling these gaps, their capacity to grow is constrained. Most CDFIs finance their operations through a combination of grants, donations, and commercial bank loans; however, the financial resources at their disposal are insufficient to meet market demand.

<sup>37</sup> Joint Committee on Financial Services, “Testimony of Massachusetts Public Banking in support of S.665/H.1223 An Act to Establish a Massachusetts Public Bank,” 2021. <http://masspublicbanking.org/wp-content/uploads/2021/11/Mass-Public-Banking-Financial-Services-Committee-Hearing-Testimony-.pdf>

<sup>38</sup> Reimagine Main Street, “Back to Business: Are Small Businesses Rebounding from COVID-19?” 2021. <https://www.reimaginemainstreet.org/back-to-business-are-small-businesses-rebounding-from-covid-19>

Additionally, existing providers have gaps in various products and services, particularly in growth capital, lines of credit, and credit enhancements for CFIs that serve small businesses. These include, but are not limited to, the following:

- Banks do not offer loans and revolving credit products at or below \$150,000, especially for sole proprietors and very small businesses.
- Small businesses need bridge loans to cover the period between contract award and first payment received.
- More flexible underwriting rules are needed that recognize that different businesses' potential ability to repay is not tied to financial history, current assets, or other factors that have historically been used by the financial industry. Underwriting criteria at traditional banking institutions may include credit scores, financial statements and/or projections, loan-to-value ratios, and personal equity, some of which may disadvantage worker cooperatives, lower-income borrowers, and borrowers of color. See the Lending Criteria subsection within Section III.B.2. of the business plan.
- Lack of products that can serve the needs of worker cooperatives, either as newly created businesses or as a conversion from a previous ownership structure.

#### *Proposed Products and Services*

In light of these gaps, this business plan recommends that the MFC proposes to provide the following products and services to meet market demand:

*Table 2. Local Enterprise Products and Services*

| Need  | Solution   |
|---|--|
| <b>Growth capital between CDFI cap and commercial bank minimum*</b> | Provide sufficient capital to enable CDFIs and CFIs to issue loans between \$350,000 and \$1 million, which can support businesses that are growing but still too small to receive adequate support from traditional banks. To help borrowers improve their internal capacity and loan preparedness, the MFC will provide referrals to technical assistance programs administered by both the City and its lending partners. |
| <b>Startup capital*</b>   | Provide smaller-sized loans between \$50,000 and \$100,000 for entrepreneurs and business owners in early stages. Loans can be used for startup purposes, supplies and inventory, lease improvements, vehicles, and working capital, among other purposes.   |
| <b>Lines of credit</b>  | Provide a line of credit servicing for businesses, especially those whose accounts receivable are on longer terms and whose accounts payable are on shorter terms (for example, construction businesses) to provide liquidity for immediate needs.   |

|   |  |
|---|--|
| <b>Credit enhancement to serve customers perceived as riskier**</b> | Establish a loan loss reserve fund for CDFIs to extend more loans to nontraditional borrowers who may lack standard credit indicators. Note that credit enhancements may be operationally complex. |
| <b>Marketing funds</b>  | Design a line of credit for brands that want to subsidize the cost of local marketing for their local partners.  |

*\* The HR&A Team’s research and engagement with local organizations highlighted the importance of technical assistance for small business borrowers to increase their success and repayment rates. The MFC will not have the resources—either financial or in terms of staff—to provide this technical assistance directly, but it will partner with others so that business owners that receive MFC funds have access to support. The City should ensure that it provides technical assistance directly and makes grants to CFI/CDFIs to support their technical assistance programs.*

*\*\* Note: The MFC is unlikely to support these products in its initial years of operation due to their complexity and constraints on repayment and/or revenue generation. In the future, when the MFC has established sufficient revenue and financial self-sustainability, management should also consider these additional products.*

A product that MFC management should explore in the future is to support business owners to purchase mixed-use buildings where they currently operate (e.g., a building with a storefront and a few apartments on higher floors). This mortgage product would allow the business owner to count both the retail and residential revenue as income to service the debt, which existing products do not allow.

MFC management will develop terms (interest, duration, other conditions, etc.) for each product based on CFI and CDFI partnerships, MFC financial needs, product risk, prevailing economic conditions, and other factors deemed material at time of issuance.

### c. Green Investments and Environmental Justice

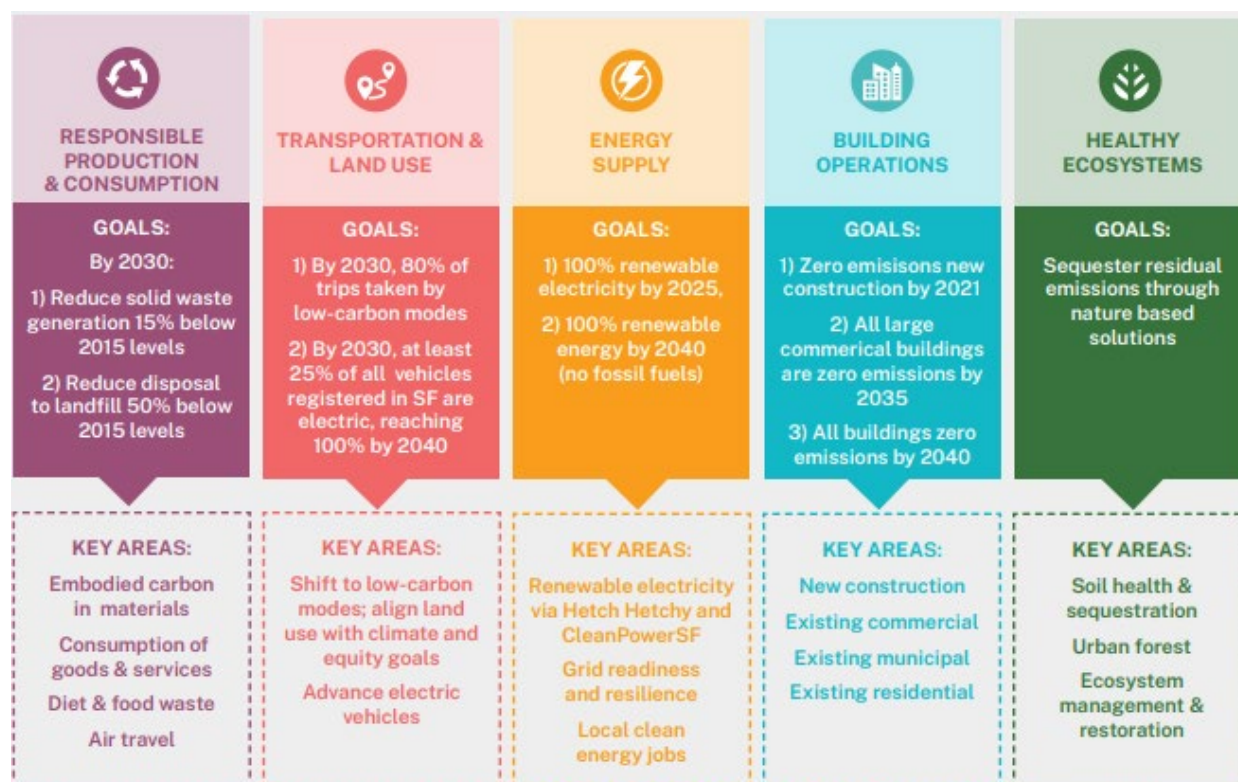
#### *Lending Needs*

San Francisco has a long history of climate action, having reduced local greenhouse gas (“GHG”) emissions by 41% since 1990. Despite these advances, more work is needed. As of 2019, GHG sources within San Francisco emitted nearly 5 million metric tons of carbon dioxide, of which 47% were from transportation-related activities and 41% were from building operations.<sup>39</sup> The City has taken a bold step forward in committing to net-zero emissions by 2040 through its policy-setting 2021 Climate Action Plan, specifically highlighting five primary emitting activities to prioritize (see Figure 7).

<sup>39</sup> City & County of San Francisco, “San Francisco Climate Action Plan, 2021,” 2022.

[https://sfenvironment.org/sites/default/files/events/cap\\_fulldocument\\_wappendix\\_web\\_220124.pdf](https://sfenvironment.org/sites/default/files/events/cap_fulldocument_wappendix_web_220124.pdf)

Figure 7. Pillars of the San Francisco Climate Action Plan



Source: City of San Francisco Climate Action Plan, 2021.

The 2021 Climate Action Plan advances several strategies in support of these ambitious goals; however, their implementation will require significant funds. In April 2021, the City's Budget and Legislative Analyst's Office estimated the full electrification of the city's housing stock to cost between \$3.5 and \$5.9 billion. Meanwhile, the San Francisco Metropolitan Transportation Agency estimated planned transit system expansion to cost \$10 billion. Summarizing these and other costs, CLEE estimated in November 2022 that implementing the Climate Action Plan could require up to \$21.9 billion. To help implement the ambitious goals of the CAP, the CLEE report proposes the establishment of a green bank that could "[commit] public funds to one or more financing mechanisms [...] to attract private capital to clean energy technologies and upgrades." The report identifies the Inflation Reduction Act's Greenhouse Gas Reduction Fund—which offers \$27 billion in competitive grant funding for projects that reduce or avoid greenhouse gas emissions—as a potential source of seed funding for this entity.

The United States is on the verge of a watershed moment in which the Inflation Reduction Act and Greenhouse Gas Reduction Fund could catalyze green lending in an unprecedented way. The Greenhouse Gas Reduction Fund is especially focused on projects that reduce greenhouse gas emissions in low-income communities. CFIs and CDFIs are poised to play a significant role in making sure these communities are not left behind in the transition to a cleaner economy with the potential household and business savings and cleaner air it can bring. The Bank seeks to position itself to support these efforts in this historic moment.



As communities of color and low-income communities tend to have a higher energy cost burden and worse air quality, supporting borrowers in making their homes more energy efficient or in purchasing more energy-efficient appliances that result in lower utility bills and cleaner indoor air quality would be especially beneficial because of these programs.

While federal, state, and private funds will be committed to build a net-zero future, the magnitude of the demand indicates a significant need that the MFC could address. Although several City, CFI, and CDFI programs exist, individual loan amounts and annual volumes are low in the context of a growing appetite for implementing green solutions for businesses, building- and homeowners, and individuals. Challenges related to green financing include, but are not limited to, the following:

- Climate change solutions require long-term financing; many public infrastructure projects are operating “hand-to-mouth” and receiving one-year grants or receiving funding from the City’s annual budget, but most desired solutions and change would require long-term financing.
- Zero-emission appliances rules and even larger decarbonization efforts focused on green energy generation will require large financial investments.
- Short-term loans, smaller loans, and credit lines are needed to help finance initial project costs.
- While the structure of federally funded green finance in San Francisco has yet to be defined, there will likely be a need for co-financing for programs supported by the federal Greenhouse Gas Reduction Fund program created by the Inflation Reduction Act.

#### *Green Bank Function*

This business plan proposes that the MFC serve as the City’s green bank through which to administer green investments and environmental justice services and products and seek federal funding to amplify lending in this area. The MFC should be eligible to receive federal funding through the Greenhouse Gas Reduction Fund to expand its lending capacity. Structuring the MFC to also serve as San Francisco’s green bank is consistent with the City’s policy objectives to meet climate targets and reduce greenhouse gas emissions. This structure would enable the City to pursue these objectives through a single entity that consolidates operations and funding, avoiding the inefficiencies (e.g., administrative costs and burdens, additional staffing needs, etc.) that would result from creating a separate MFC and green bank.

To fulfill the green bank function, the MFC should plan for its products and services, including participation loans, to conform with the City’s climate goals and Climate Action Plan, including by meaningfully involving impacted communities where possible.

#### *Proposed Products and Services*

In light of these gaps, this business plan proposes that the MFC provide the products and services shown in Table 3 to meet market demand:

*Table 3. Green Investments and Environmental Justice Products and Services*

| Need   | Solution   |
|--|--|
| <b>Short-term loans</b> for residential and commercial building upgrades | Provide affordable, short-term financing for building-owners, homeowners, and renters to fill unmet needs in building electrification. This could include financing to address deferral issues by making necessary pre-retrofit health, safety, or |

structural upgrades; for electrification work, water heaters, furnaces, stoves, industrial refrigerators; promoting energy efficiency (i.e., weatherization); updating electrical systems (e.g., electrical wiring and panelboard upgrades) and insulation; and installing distributed photovoltaic, electric vehicle (“EV”) charging, and xeriscaping specifically in support of lower-income communities. The MFC should explore products that are compatible with available local, state, and federal grants and rebates.

|  |   |
|--|---|
| <b>Lines of credit</b> for contractors and property-owners     | Provide lines of credit to contractors and property owners performing work as described above.  |
| <b>Subsidy and finance</b> for electric vehicle infrastructure | Harness federal funding and private financing to meet rapidly accelerating demand for EV charging infrastructure, including for public transit and public fleets. |

In the future, when the MFC has established sufficient revenue and financial self-sustainability, management should also consider additional products such as loans for public investments (e.g., decarbonizing public buildings, generating renewable energy on public buildings and property, retrofitting and weatherizing public buildings); loans for organizations undertaking pollution cleanup and remediation efforts; and helping to intermediate tax credits for solar, storage, and other green infrastructure for projects that benefit local communities and the public.

The HR&A Team’s research indicates that there are fewer existing products (such as the ones described above) and less lending activity in green investments from CFIs and CDFIs than in the other two priority areas. As a result, it will be the MFC’s goal to signal to partner institutions that it will make funding available in this area and that it will look to support partners offering new types of products that fulfill the needs identified in the CLEE report and in this business plan. The MFC’s role will be to help partners create a larger market and provide new, necessary solutions to ensure that San Francisco’s needs are met in this area as well.

MFC management will develop terms (interest, duration, other conditions, etc.) for each product based on CFI and CDFI partnerships, MFC financial needs, product risk, prevailing economic conditions, and other factors deemed material at time of issuance.

## B. Organizational Structure and Legal Form

The organizational structure for the MFC must be determined by the City and CAT. Options for consideration could include a corporation, limited liability company (“LLC”), a nonprofit mutual benefit corporation (“NMBC”), or a nonprofit public benefit corporation (“NPBC”) organized under California law. The cost of creating any of these organizations would likely be similar.

One of the considerations for the City and CAT would be whether the MFC, once in operation, could convert into a public bank permitted under AB 857 and chartered by the California Department of Financial Protection and Innovation (“CDFPI”) with insurance of accounts by the Federal Deposit Insurance

Corporation. AB 857 requires a public bank to be either a NMBC or NPBC. Structuring the MFC as a NMBC or NPBC would make it easier to convert the MFC to a public bank at a later time. However, it may also be possible to create the public bank as a new NMBC or NPBC and transfer assets and liabilities to the public bank from an MFC with a different organizational structure, subject to the approval of all required regulatory agencies. Note that an MFC that is either a NMBC or NPBC could not distribute its capital except upon dissolution of the corporation, meaning that the City would have no ability to obtain return of its capital absent dissolution of the entity. Provisions could be made such that all MFC assets revert to the City in case of dissolution. As the HR&A Team understands that the City does not expect for the MFC to distribute earnings, this may not be significant.

For purposes of this business plan, the HR&A Team assumes that the MFC will be some type of stand-alone corporate form and will not be a division of another entity. While we have used the term MFC in this business plan to describe a non-depository entity, the MFC will be a lender and the City and CAT will need to determine whether the MFC will require licenses from the CDFPI or other state or federal regulators to be able to make loans under California and federal law. Operating through loan participations and syndications may reduce the need for the MFC to require such licenses.

It appears that a lending entity (not a banking entity) that is owned or controlled by a city or county is exempt from some types of licensing by the CDFPI. However, that needs to be determined by the City and CAT through consultation with the CDFPI.

The HR&A Team understands that the MFC may need to be affiliated with an existing City department during its start-up period. We recommend that the host department be “neutral” to all lending areas (i.e., not have existing specific responsibilities in any one lending area at the expense of the others), have an existing role in City financial management and oversight, and be independent of the mayor. This is to enable the MFC to operate without conflicts across lending areas, supported by existing financial expertise, and insulated from political affairs.

*Note: The City should identify legally permissible form for the MFC.*

### C. Affiliate Entities and Transactions

Since the MFC will be capitalized by the City, entities owned or controlled by the City would be considered as affiliated entities. This business plan proposes that loans would be made to non-affiliated CFIs and CDFIs and residents and businesses within the aforementioned geography.

In the event that the City determines to proceed with the creation of a public bank, the FDIC and CDFPI have rules and regulations on how a bank will deal with affiliated parties. The MFC may not be subject to those requirements of state and federal banking law. However, the MFC may be subject to certain restrictions related to dealing with the City and any person or entity that may be considered an affiliate. That determination will need to be made by the CAT and will determine whether the MFC will provide any form of financing to those affiliated entities within the first three years of existence.

Initially, this business plan proposes that the MFC will not form any subsidiaries or service corporations. However, if the MFC identifies a business segment that it would like to pursue as subsidiary or service corporation under the MFC during its first three years of operation, the MFC Oversight Commission, Board of Directors, and management will jointly evaluate such an option in consultation with the City to decide whether and how to establish such subsidiary or service corporation.

## D. Present Condition

The MFC is not yet an operating entity. The resources needed to organize the MFC have not yet been contributed by, or their source identified by, the City. There are currently no operating entities, no office networks, staff, or customer base. Based upon the research of the HR&A Team and based upon this business plan, the following is a list of potential strengths and weaknesses of the proposed MFC.

### Strengths

- Board and Management: Experienced Board and Management with backgrounds in finance working with CFIs, CDFIs and other local financial entities. The Board and Management will be supported by the MFC Oversight Commission, which will provide advisory services to the MFC Board and Management and assist in marketing the MFC within the market area.
- Marketing and Business Plan Implementation: The MFC will be focused in only a few areas of lending and will concentrate on working with CFIs and CDFIs to expand the marketing efforts to the targeted clientele.
- Market Opportunity: The focus of the lending products is designed to provide financing to businesses and residents of San Francisco that do not have easy access to credit and will enhance the economic growth of the city.
- Competitive Opportunity: The MFC will work with local CFIs and CDFIs to expand credit within the market. While the major banks will continue to provide financial products in the market, the major banks are not looking at long term partnerships or advancing credit to support a significant percentage of businesses and residents within the market. The San Francisco market can support The MFC as well as other financial entities.
- Capital: The MFC will be capitalized with a minimum of \$2020 million in initial capital. This level of capital is deemed to be sufficient to support the growth of The MFC to achieve acceptable operations with positive net revenue within the three-year initial period.

### Weaknesses

Note: the weaknesses of the proposed MFC are typical to any business startup and particularly for any *de novo* financial institution:

- No prior operating history and the expectation of initial operating losses in the first two years of operation amounting to around \$1 million prior to achieving profitability.
- Adverse changes in local economic conditions may negatively affect profitability. For example, a recession could cause borrowers to default on their loans, reducing revenue and causing losses for the MFC. Even without a national recession, downturns in economic sectors clustered in San Francisco and in the region (like technology companies) could negatively affect the local economy and lead to loan defaults.
- Competition from other financial institutions and from non-bank entities could adversely impact the performance of the MFC.
- Fluctuations in interest rates may impact earnings.
- Loss of senior executive officers could adversely impact the MFC. MFC management will establish a succession plan to mitigate this risk.
- Inability to raise funds through other sources could negatively impact liquidity or raise the MFC's funding costs. The MFC will need to explore charitable donations, grants and low-cost loans from

government entities, foundations, CFIs and CDFIs to support the growth of the MFC and to provide the loans identified in this business plan. Those sources have not been identified at this time.

- Existing and future increasingly complex and extensive compliance and regulatory requirements may add to overhead costs and reduce profit, especially in the early years of operation.
- Earthquakes or other natural disasters could adversely affect the MFC's operations and those of its clients.
- Terrorist attacks, cyber threats, and public health emergencies may affect the economy and the MFC's operations.
- Failure of the bank in which the MFC holds its cash could lead to losses beyond the deposits insured by the FDIC. The MFC will select banking partner(s) that offer greater security and stability.

## E. Location

To efficiently serve the intended businesses and individual customers, this business plan proposes that the MFC operate from a single office in San Francisco. To reduce operating costs, the plan does not anticipate the MFC opening branches.

The MFC will explore the ability to use existing City real estate to reduce its costs. If possible, the MFC should locate the office within a neighborhood that has experienced historic underinvestment to be closer to the communities that would most benefit from its programs.

## III. Marketing Plan

### A. Overview

Based on the current overall economic, local market, and competitive data, the MFC has reasonable prospects to achieve its financial objectives.

The Market Analysis section of the business plan presents data in support of the conclusion that the MFC's proposed target market presents a considerable opportunity for the MFC to generate its contemplated volume of loans.

The Economic Component section of the business plan examines the national and local economic outlook, demonstrating the economic environment in which the MFC plans to start its operation.

The Competitive Analysis section of the business plan analyzes the MFC trends in San Francisco, evidencing the need for a local institution to offer the level of service lacking at the large out of area institutions currently dominating the local banking industry.

### B. Business Development Strategy

#### 1. Partnership Strategy

One of the MFC's principles is cooperation with CFIs and CDFIs that operate in San Francisco and the Bay Area. These community-embedded lending organizations develop the trusted, long-term relationships with local residents, small business owners, and aspiring small business owners that make it possible to do character-based lending and achieve high repayment rates over time while also offering flexibility in difficult times to support the borrower's success. The MFC seeks to support their community-oriented activities by establishing lending partnerships that expand the local impact of CFIs and CDFIs. The MFC will

establish these partnerships through an open and transparent process informed by the MFC's Mission and Principles.

The MFC will solicit partnership proposals from CFIs and CDFIs through an initial Request for Qualifications ("RFQ"). The RFQ process will help ensure transparency and lay the basis for compliance with AB 857, which prohibits competition with existing banking institutions. The RFQ establishes a mechanism for CFIs and CDFIs to express their interest and capacity in collaborating with the MFC and to inform its activities.

The MFC will issue the RFQ to all CFIs and CDFIs in the region and will publicize this opportunity through online and print media, as appropriate. MFC management will also consider webinars, individual meetings, and/or a "roadshow" to present the MFC to regional CFIs and CDFIs and solicit their participation in the process. The RFQ will request that respondents provide a description of their organization's mission and values, existing investment activities and products, target communities, track record, alignment with MFC funding priorities, and recommended areas of collaboration with the MFC. Because of the importance of providing technical assistance to borrowers to help their success and loan repayment, the MFC will also factor whether potential partners offer such programs directly or through other providers and their track record in providing technical assistance to borrowers. The MFC will structure the RFQ to gather the necessary information without creating a process that is burdensome and time-consuming for potential participants.

Through the RFQ process, the MFC will identify CFIs and CDFIs that best align with its goals and confirm their expertise in serving the populations and sectors targeted for investment. MFC management will use information gathered through the RFQ to identify an initial list of CFIs and CDFIs with which to develop partnership agreements on lending, loan participations, loan syndications, and other mechanisms of supporting their activities through MFC funds. These agreements will set the initial parameters for the selected CFIs and CDFIs to use MFC funds, and should be designed in a way to enable nimble adaptation through learning and iteration and scaling as the model is proven out.

The MFC will evaluate these partnerships regularly based on alignment with its mission and desired impact. Management will consider whether to expand the list of partners through the original RFQ respondent list or through subsequent RFQs or other solicitation structures. At the same time, the MFC should establish an "open door" for CFIs, CDFIs, and other local organizations to pitch investment and partnership opportunities. MFC management will evaluate those pitches on a rolling, case-by-case basis. The goal is to maintain a list of partners that help the MFC fulfill its mission and is open to new ideas and partnerships, especially as the MFC seeks to scale its lending volume and impact over time and to expand the types of products and services that it provides. It will also create mechanisms for partners to provide feedback to the MFC to strengthen its operations.

The MFC will work with selected CFIs and CDFIs to establish consistent data collection and reporting based on the approach described in Section IV.C. Impact Tracking. While all CFIs and CDFIs collect data on their activities and customers, they may collect slightly different data, so the MFC will coordinate with them to ensure that data collection is as consistent as possible while not being burdensome for its partners.

The HR&A Team anticipates that CFIs and CDFIs will want some level of certainty around the MFC's capacity and ability to make loans before committing resources to partnerships (in other words, they will likely want to know that the MFC is "real" and has meaningful funds at its disposal). The more guarantees, certainty, and clarity that the City can provide on the MFC in its initial phases, the better off the MFC will



be in establishing relationships with local lending partners that allow it to begin to deploy capital and achieve impact more rapidly.

## 2. Product Strategy

### a. Products and Services

The MFC will initially operate through loan participations and syndications with CFIs and CDFIs. Participation and syndication are two strategies deployed by lenders to manage risk, increase loan size, and improve operations and performance. This section and Appendix A describe how participation and syndication operations would work and how the MFC would prioritize various product types and potential direct loans.

With this strategy, the MFC will work with institutions that already have relationships with local communities and a potential pipeline of deals in the target lending areas and will deploy capital to and through them. This enables the MFC to deploy capital more quickly while upholding a collaborative approach. All participation and syndication operations will be in the three target lending areas. Over the long term the MFC will seek to maintain a roughly equal share of participation and syndication loans across the three lending areas, but loan shares may fluctuate—especially initially—based on existing deal pipelines and opportunities, the partners the MFC selects to work with, and the size of any individual deal.

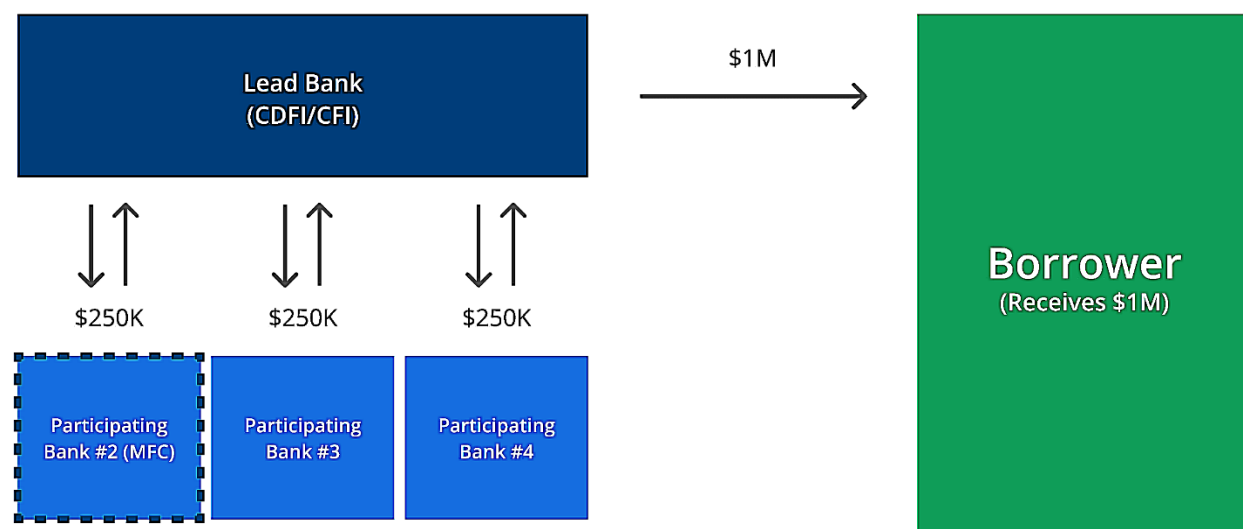
What this means is that the MFC will make limited direct loans that are not part of a participation or syndication deal. However, if there are borrowers or projects where no other CFI or CDFI is willing to make a loan—indicating a need that is not being met by existing institutions—the MFC will consider making a direct loan based on its internal evaluation and due diligence process. Based on this approach, the HR&A Team has modeled that the MFC will make 70% of its loans to/through CFIs and CDFIs and that it will make 10% of its loans directly in each of the three target lending areas. These assumptions reflect the priority for loan participations and syndications with the option of pursuing direct loans if relevant.

A participation loan is an arrangement in which a lender (or several lenders) purchases a portion of an outstanding loan from a lead lender, from which it can collect principal and interest payments. A lender may choose to sell portions of an outstanding loan to reduce credit risk and/or increase liquidity, which can free up additional capital that can be deployed to other prospective borrowers.

In the example below, a lead bank (a CFI or CDFI) makes a \$1 million loan to a borrower. The lead bank participates its loan to three other banks who provide the lead bank with \$250,000 each. The primary

relationship is between the borrower and the lead bank; the borrower pays interest to the lead bank, which in turn pays interest to the participating banks.

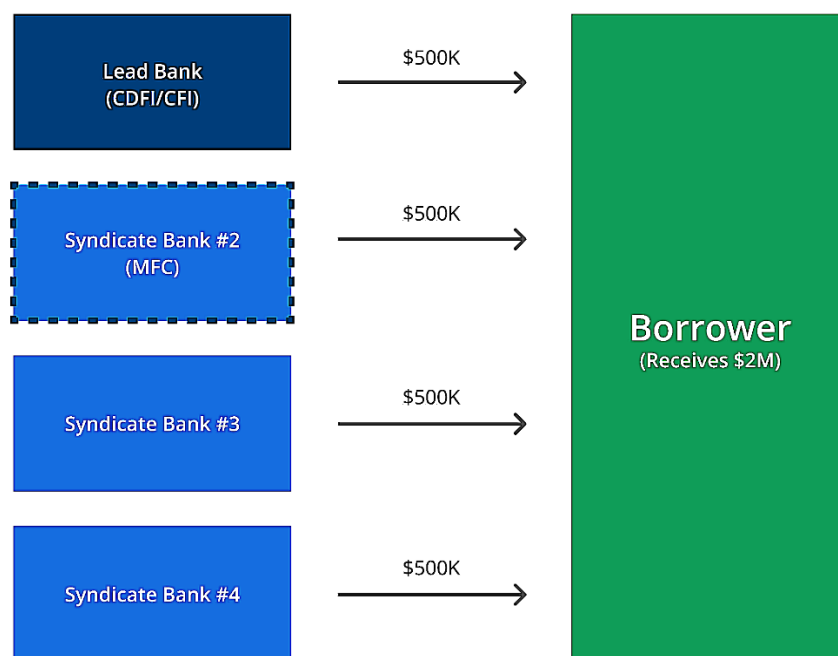
Figure 8. Loan Participation Process



A syndicated loan is a type of financing offered by a group of lenders that pool together their capital to fund a large loan for a single borrower. This type of financing may occur when a borrower seeks a loan that is either too large or too risky for one lender to issue alone, thus requiring the recruitment of additional lenders to fill gaps.

In the example below, a lead bank identifies a borrower who needs a \$2 million loan. The lead bank does not have the resources to make a loan of that size, so it arranges for loans totaling \$2 million from itself and three participating syndicate banks, each of which lends \$500,000. In this case, the borrower maintains a relationship with each bank and pays interest back to each.

Figure 9. Loan Syndication Process



While this business plan highlights multiple products and services that can help meet community needs, the HR&A Team recommends that the MFC focus on a select few in its initial operating years. Specifically, the MFC should prioritize product offerings that are most feasible to operationalize in the near term, including those that:

- Help scale existing products offered by CFIs and CDFIs for which there is additional demand;
- Have potential to generate revenue within the first 2-3 years of MFC operations;
- Can be easily issued due to small- and/or medium-sized loan size; and/or
- Do not require significant staff time for issuance and ongoing management.<sup>40</sup>

Product prioritization will enable the MFC to maximize impact given current administrative and funding constraints. Each tool recommended in this business plan was analyzed based on implementation feasibility, the results of which can be viewed in Appendix A of this business plan. The most feasible products and services the MFC should prioritize are as follows:

<sup>40</sup> This does not include the need to address credit or other issues but rather the expected daily/weekly/monthly effort reasonably required to manage a loan for this product.

Table 4. MFC Prioritized Lending Products

| Lending Area  | Need   | Potential Demonstration Project Supported by Partner CFI/CDFI  |
|---|--|--|
| <b>Affordable Housing Development and Homeownership</b> | <b>Gap financing</b>   | Provide a short-term loan to an affordable housing developer to cover immediate expenses (e.g., mortgage, payroll) as they await long-term loans.  |
|   | <b>Short-term financing</b>  | Provide a short-term loan to an affordable housing developer to cover various pre-development expenses, which may include architectural fees, engineering fees, and acquisition costs, among others. |
| <b>Local Enterprises</b>                                | <b>Startup capital</b>   | Provide a loan of up to \$100,000 to a first-time entrepreneur to cover startup expenses, including (but not limited to) rent and/or lease improvements, payroll, equipment, and working capital.    |
|   | <b>Growth capital between CDFI cap and commercial bank minimum</b> | Provide a loan of \$500,000 to an existing small business to cover expenses that will help them grow and/or scale operations (e.g., staff hires, rent and/or lease improvements, equipment, etc.).   |
| <b>Green Investments &amp; Environmental Justice</b>    | <b>Short-term debt for building electrification</b>                | Provide a short-term loan to a property owner to perform energy efficiency upgrades and/or electrification for appliances.   |

This list may change following conversations and partnerships with CFIs and CDFIs that inform MFC management on the types of loans that are most suitable to deploy rapidly while fulfilling both the MFC and its partners' objectives.

The MFC will set rates and terms for the above products based on MFC funding conditions (see section V. Financial Management Plan), general market conditions, CFI and CDFI partnerships, and conditions that would allow the entity to fulfill its business plan and fulfill its Mission and Principles.

#### *Lending Criteria*

The MFC acknowledges the long-standing inequities in traditional credit scoring models and underwriting criteria that have denied financial opportunities to many individuals and communities. To address these

systemic barriers, the MFC is committed to implementing a more equitable lending framework that will extend financing to underserved communities in San Francisco.

To ensure the MFC fulfills its mission of promoting financial inclusion, most of the lending using MFC funds will occur through partner institutions, such as CFIs and CDFIs. The MFC will select partner institutions that have a successful track record of serving communities that are often overlooked by traditional lenders. The MFC will also actively seek opportunities to leverage the expertise and insight of CFIs and CDFIs to create innovative and equitable lending criteria for its different products and services, including credit-blind evaluation and other alternatives.

The MFC will collaborate with existing initiatives such as Underwriting for Racial Justice and the California Small Business Coalition for Racial Justice. These initiatives are working to address systemic racism in the lending industry by developing more equitable underwriting standards that have expanded access to capital in California and the U.S. By joining these initiatives, the MFC will leverage their expertise and insights to ensure that its products are accessible to a broad community of business owners, innovators, and social organizations. This collaboration will promote financial inclusion and reduce systemic barriers, ultimately contributing to sustained equitable economic development in the region.

This could include the MFC adopting approaches like the Small Business Coalition for Racial Justice’s “New Cs of Credit,” which are being tested by several institutions. The “New Cs of Credit” shift how lenders assess borrowers’ Character, Capacity, Capital, Conditions, and Community to provide more holistic assessment of their capacity to repay and avoid using measures (like credit scores) that lead to inequitable lending outcomes.

The MFC is also committed to prioritizing language accessibility to overcome language barriers in credit access. The MFC will collaborate with partners serving diverse ethnic and linguistic communities to provide programs and information in the major languages spoken in the San Francisco region. The MFC will also focus on improving its own accessibility in various languages to reach a broader audience.

The MFC will apply standards to its loans to ensure that they are consistent with its Mission and Principles and that loans do not support areas prohibited under the Overview of Lending Areas subsection of Section II.A. MFC management will set requirements on compliance with labor, environmental, and other standards.

The management will report to the Board of Directors on compliance with lending criteria. The Board of Directors will regularly report to the MFC Oversight Commission to assess compliance with the lending criteria and consider potential changes to these criteria.

#### **b. Product Offering Methods**

The following will serve as the MFC’s primary distribution channels:

- The MFC will establish partnerships with CFIs and CDFIs that operate in San Francisco to identify customers. This network of local organizations, in addition to programs managed by City departments, will provide referrals for loans and other products. Additionally, the MFC will work directly through this network to purchase assets from CFI and CDFI balance sheets, make loan participations and syndications with them, and make loans and offer other financial products directly to them. The MFC will invest time and research capacity prior to opening to ensure that it has a robust network of partner financial institutions to generate the required loan volume from

the MFC's commencement of operations, as described in Section III.B.1. The pre-opening budget for the MFC is included in the financial projections of this business plan.

- The MFC will establish strategic alliances and a referral program with third parties to assist its customers in obtaining comprehensive solutions to their banking needs. The MFC will create a Vendor Management Policy that will serve as a guide in the evaluation, selection, and management of third-party vendors.
- The MFC will collaborate with San Francisco's designated cultural districts, CleanPowerSF, and other local government agencies and nonprofits to identify customers. It will do so while ensuring that it avoids conflicts of interest and retains complete independence in decision-making around loans.
- The MFC will have an appropriate operating infrastructure and control mechanism in place prior to the rollout of products and services. The costs of rolling out products and services are tied to the infrastructure, core data processing requirements and capabilities, furniture, fixtures, and equipment, as well as staff costs. These costs are captured in the pre-opening costs, which represent the expense of establishing the MFC and introducing the MFC's products and services.

Initially, the MFC does not plan to have any subsidiary operations.

#### c. Secondary Market Activity

This business plan proposes that the MFC will buy and sell loan participations with CDFIs and CFIs but at this time there will be no hedging or loan securitization activity. It proposes that the MFC not use forward take-outs and will look at loans on a case-by-case basis.<sup>41</sup>

It also proposes that the MFC sell loans to other parties on the secondary market, which would free up additional funds for additional lending. (By selling loans on the secondary market, the MFC instead of holding loans as assets on its balance sheet would sell loans it has made for cash that it can then use to make more mission-aligned loans. The MFC would only sell the portion of the loan in which it is participating directly.) Conducting such operations on the secondary market would also allow the MFC to reduce the risks inherent in holding loans on its balance sheet. The goal for the MFC would be to sell these loans at par value, potentially by establishing a reliable group of loan purchasers who obtain CRA credit for buying these loans.

To protect the MFC from reputational and financial risks, the MFC management will develop a list of permitted and prohibited institutions to which the MFC can sell loans on the secondary market. This will avoid the MFC selling loans to entities that do not operate according to its Mission and Principles and will protect the MFC, partner CFIs and CDFIs, and borrowers from those entities.

This business plan proposes that the MFC will work with CDFIs and CFIs related to servicing of the various loans that are on the books of the MFC. The goal is for the originating entity to maintain the primary relationship with borrowers whose loans are participated out such that, for example, a CDFI would remain the point of contact and relationship for a small business owner who has taken a loan from it. This ensures continuity of service with a community-based and -serving institution rather than shifting borrowers to

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<sup>41</sup> A forward take-out is a guarantee by a lender to provide permanent financing to replace a short-term loan at a future date if a project has reached a pre-determined stage.



other entities with whom they do not have a relationship. This would preserve a positive repayment experience and ongoing close relationship for business technical assistance.

#### d. Primary Sources

##### *Marketing/Promotional Activities*

The MFC's marketing and promotional activities will include building a reputation for the provision of relevant products and services and responsive support to the identified target markets and working closely with CFIs and CDFIs within the market.

Because communities of color harbor mistrust of financial institutions due to pervasive discriminatory lending, the MFC and its partners (i.e., CFIs and CDFIs) should perform targeted outreach to communities of color and LGBTQIA+ and women entrepreneurs in partnership with non-financial community-based organizations to rebuild confidence and encourage participation.

##### *Advertisement*

In addition to a web presence, to augment its business development efforts, the MFC may, on a limited basis, run occasional print and digital ads in local media outlets including print and digital news organizations featuring its products, partnerships with local CFIs and CDFIs, and testimonials.

#### e. e-Commerce

The MFC will have an online presence to market its activities and provide information on its offerings for partner institutions and the public. This online presence will serve as the MFC's "open door" for organizations that seek to work on projects together.

This business plan proposes that the MFC not initially enter any arrangements with e-commerce financial product platforms to market or deliver its services through the Internet. The plan is to coordinate with local CFIs and CDFIs who offer their own online portals.

MFC management will explore whether to establish direct access to loan services online in the future, while ensuring that these services are not duplicative or competitive to those of the CFIs and CDFIs with which the MFC partners.

### 3. Market Analysis

#### a. Target Market

The MFC will target three specific markets: affordable housing development and homeownership; local enterprises (small business); and green investments and environmental justice. As described in "A. Product Strategy," these markets have hundreds of millions if not billions of dollars in annual unmet demand.

The geographic focus of the MFC will be on the region defined by the boundaries of the City and County of San Francisco and the San Francisco International Airport. The MFC will serve projects or businesses located within, and persons residing in, the City and County boundaries.

## b. Target Market Demographics

Table 5. City and County of San Francisco Demographics

| Demographic Statistics                           | San Francisco County, California |       |
|--|----------------------------------|-------|
| Total Population                                 | <b>865,933</b>                   |       |
| Age  |                                  |       |
| 0— 14 Years                                      | 100,691                          | 11.6% |
| 15— 24 Years                                     | 76,273                           | 8.8%  |
| 25— 64 Years                                     | 551,016                          | 63.6% |
| 65 and Older                                     | 137,953                          | 15.9% |
|  |                                  |       |
| Race   |                                  |       |
| White Alone                                      | 376,056                          | 43.4% |
| Asian Alone                                      | 297,680                          | 34.4% |
| Two or More Races                                | 72,602                           | 8.4%  |
| Some Other Race Alone                            | 67,137                           | 7.8%  |
| Black or African American Alone                  | 45,135                           | 5.2%  |
| American Indian and Alaska Native Alone          | 4,212                            | 0.5%  |
| Native Hawaiian and Other Pacific Islander Alone | 3,111                            | 0.4%  |
|  |                                  |       |
| Hispanic or Latino by Race                       |                                  |       |
| Not Hispanic or Latino:                          | 732,692                          | 84.6% |
| White Alone                                      | 339,050                          | 46.3% |
| Asian Alone                                      | 295,385                          | 40.3% |
| Other Races                                      | 98,257                           | 13.4% |
| Hispanic or Latino:                              | 133,241                          | 15.4% |
| Other Races                                      | 93,940                           | 70.5% |
| White Alone                                      | 37,006                           | 27.8% |
| Asian Alone                                      | 2,295                            | 1.7%  |
|  |                                  |       |

|   |         |       |
|---|---------|-------|
| Household Income (In 2021 Inflation Adjusted Dollars)   |         |       |
| Households:   | 361,222 |       |
| Less than \$10,000                                      | 16,285  | 4.5%  |
| \$10,000 to 49,999                                      | 72,570  | 20.1% |
| \$50,000 to 99,999                                      | 62,678  | 17.4% |
| \$100,000 to 149,999                                    | 53,873  | 14.9% |
| \$150,000 or More                                       | 155,816 | 43.1% |
|   |         |       |
| Educational Attainment for Population 25 Years and Over |         |       |
| Population 25 Years and Over:                           | 688,969 |       |
| Less than High School                                   | 77,300  | 11.2% |
| High School Graduate (Includes Equivalency)             | 78,359  | 11.4% |
| Some College  | 123,258 | 17.9% |
| Bachelor's Degree                                       | 243,795 | 35.4% |
| Master's Degree   | 110,417 | 16.0% |
| Professional School Degree                              | 35,420  | 5.1%  |
| Doctorate Degree  | 20,420  | 3.0%  |

Source: U.S. Census Bureau. (2022). 2017-2021 American Community Survey 5-year Estimates.

Table 6. City and County of San Francisco Employment by Industry

| Total Employment by Industry Sector                        |         |       |
|--|---------|-------|
| Professional, Scientific, and Technical Services           | 143,123 | 18.6% |
| Health Care and Social Assistance                          | 92,724  | 12.0% |
| Accommodation and Food Services                            | 82,620  | 10.7% |
| Educational Services                                       | 55,754  | 7.2%  |
| Information  | 50,615  | 6.6%  |
| Finance and Insurance                                      | 48,555  | 6.3%  |
| Retail Trade   | 44,277  | 5.7%  |
| Administration & Support, Waste Management and Remediation | 43,102  | 5.6%  |
| Other Services (excluding Public Administration)           | 31,380  | 4.1%  |
| Transportation and Warehousing                             | 30,349  | 3.9%  |
| Public Administration                                      | 28,833  | 3.7%  |
| Construction   | 24,574  | 3.2%  |
| Management of Companies and Enterprises                    | 21,334  | 2.8%  |
| Arts, Entertainment, and Recreation                        | 18,083  | 2.3%  |
| Real Estate and Rental and Leasing                         | 16,182  | 2.1%  |
| Wholesale Trade  | 14,801  | 1.9%  |
| Manufacturing  | 12,365  | 1.6%  |
| Utilities  | 11,960  | 1.6%  |
| Agriculture, Forestry, Fishing and Hunting                 | 256     | 0.0%  |
| Mining, Quarrying, and Oil and Gas Extraction              | 7       | 0.0%  |

Source: U.S. Census Bureau. (2021). *Longitudinal Employment-Household Dynamics*.

See Appendices B and C for additional information on City and County of San Francisco demographics and employment statistics.

#### 4. Economic Component

##### a. Economic Forecast

*Note: To be completed by the City.*

##### b. Implications for Lending

Refer to the Executive Summary and Product Strategy section for a detailed overview of needs for the MFC's products and services that will form the baseline demand in future economic scenarios.

## 5. Competitive Analysis

### a. Potential Competition

The MFC will face competition from various financial institutions including national, regional, and community banks operating within the MFC's market area, as well as non-bank institutions including savings associations, credit unions and other financial intermediaries. The MFC could also face competition from fintech companies as those companies offer products and services traditionally provided by banks either directly or through partnerships with other banks. The MFC will focus efforts on working with local CDFIs and CFIs and that the products and services are to be designed to coordinate with CFIs and CDFIs and fill existing lending gaps within the city of San Francisco.

## IV. Management Plan

### A. Introduction

The governance structure outlined within this business plan seeks to establish an entity that is accountable to the goals, values, and communities of the City and County of San Francisco and that will uphold those goals through effective and independent corporate and financial management. This governance structure seeks to ensure that the MFC is held accountable to its Mission and Principles.

#### 1. Mission and Principles

##### **Mission**

The MFC will promote an economy that upholds equity, social justice, and ecological sustainability.

##### **Principles**

- Public Ownership: Remain a publicly owned entity that reinvests profits in support of its mission.
- Local Control: Operate for the benefit and on behalf of the communities of San Francisco and with meaningful representation and input from community stakeholders, especially those from underinvested communities and partner financial institutions that operate at the local level.
- Community Wealth Building: Promote community ownership and community wealth building.
- Public Welfare and Restorative Finance: Invest to enhance the welfare of all the people of San Francisco, especially communities underserved by mainstream commercial banks and that have suffered from the historical legacy of wealth disparities and harmful social, economic, and environmental practices.
- Cooperation: Cooperate with existing community institutions and organizations, strengthening the lending capacity of credit unions, community development financial institutions, and community financial institutions by partnering with them on financial products and services.
- Accountability and Transparency: Ensure democratic oversight, accountability, and transparency in MFC operations.
- Integrity and Independence: Prevent corruption, self-dealing, and conflicts of interest by maintaining rigorous oversight of governance, operational, and lending activities and professional decision-making and management that is independent of elected officials.
- Professionalism: Operate based on overall financial expertise, subject-matter expertise in selected lending areas, and prudent financial standards and requirements.

- Indigenous Rights: Act within a reparations framework to honor its presence on Ohlone land, protect sacred sites, support Indigenous land trusts, and uphold Indigenous people’s right to Free, Prior, and Informed Consent.
- Harm Avoidance: Refrain from investing in sectors that exacerbate negative socioeconomic and environmental outcomes, including predatory lending, fossil fuels and related energy generation, tobacco, firearms, other weapons, prisons and detention centers, and businesses holding a record of labor law violations.

## B. Governance Model

The HR&A Team has evaluated various public bank governance models from around the world. Based upon this research and global best practices (see case study below) and discussions with RWG members and other local stakeholders, the HR&A Team proposes a two-tier governance model. The top tier of MFC governance is the nine-member MFC Oversight Commission (“MOC”) and the second tier is a five-member Board of Directors (“Board”).

The MOC advises the Board but does not make any decisions related to the operation of the MFC except for the election of the Board, serving in a traditional shareholder role.

The Board oversees the MFC’s operations, selects the initial management team, and oversees the execution of the business plans. The current plan seeks to give MFC management discretion in pursuing business development and loan-making activities as management will be best positioned to identify the lending areas where there is demand and partnerships to generate more loans and impact more quickly, and to adapt the MFC’s approach as needed in its first three years to help it succeed.

We recommend an MOC that is advisory—i.e., an MOC that does not have binding authority over Board decisions—as it is our current understanding that this structure may facilitate regulatory review and approval if the City applies for the MFC to become a depository public bank. This is because of two primary reasons. First, the FDIC and CDFPI will seek a Board that is independent of influence from City elected officials and decision makers. Creating the MOC as a layer between the Board and the City without binding power over Board decisions should help create the insulation that regulators seek. Second, it may be possible that an MOC with binding authority could be seen by the Federal Reserve as a “bank holding company,” requiring an additional regulatory application for this structure. The HR&A Team believes that the structure we propose anticipates and addresses potential regulatory concerns and could demonstrate a track record of effective governance. This may be especially helpful as the two-tiered structure is likely to be unfamiliar to federal and state regulators. The City should further explore these considerations with regulators directly.

To fulfill the principle of local control, MOC and Board members will be required to be residents of or conduct business within San Francisco. Waivers on this requirement will be made available in exceptional circumstances.



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**Case Study: Banco Popular y de Desarrollo Comunal, Costa Rica**

- Year established: 1969
- Total assets: \$6.24 billion (in 2020)
- Return on assets: 1.35%
- Net profit (after tax): \$62 million (in 2020)

The Popular and Community Development Bank (“Banco Popular”) is a public bank in Costa Rica that combines retail and development functions. It is known for its bottom-up approach to corporate governance, which enables it to internalize popular demands and operational oversight in legally binding and public-interest ways. This approach contributes to the bank’s credibility and effectiveness within Costa Rica’s society and economy.

Despite not being conceived initially as a public bank with a governance structure in which Costa Rica’s constituents could have direct say, the Banco Popular underwent a democratization process in the early 1980s to become more representative and connected to citizens in the working class. The most notable effort was the formation of the Bank’s Assembly of Working Men and Women as the highest representative decision-making body.

The Workers’ Assembly was created to be legally responsible for giving general direction to the Bank’s activities. It is responsible for appointing representatives to the Bank’s National Board of Directors, reviewing audit reports, integrating recommendations against discrimination, and providing democratic direction and accountable oversight to the bank. The Workers’ Assembly comprises 290 representatives from various social and economic sectors, including artisans, cooperatives, and trade unions, elected every four years from a pool of social organizations registered with the Ministry of Labor. This selection process allows the assembly to represent about 1.2 million account holders within the Bank, equal to about 20% of Costa Rica’s population.<sup>42</sup>

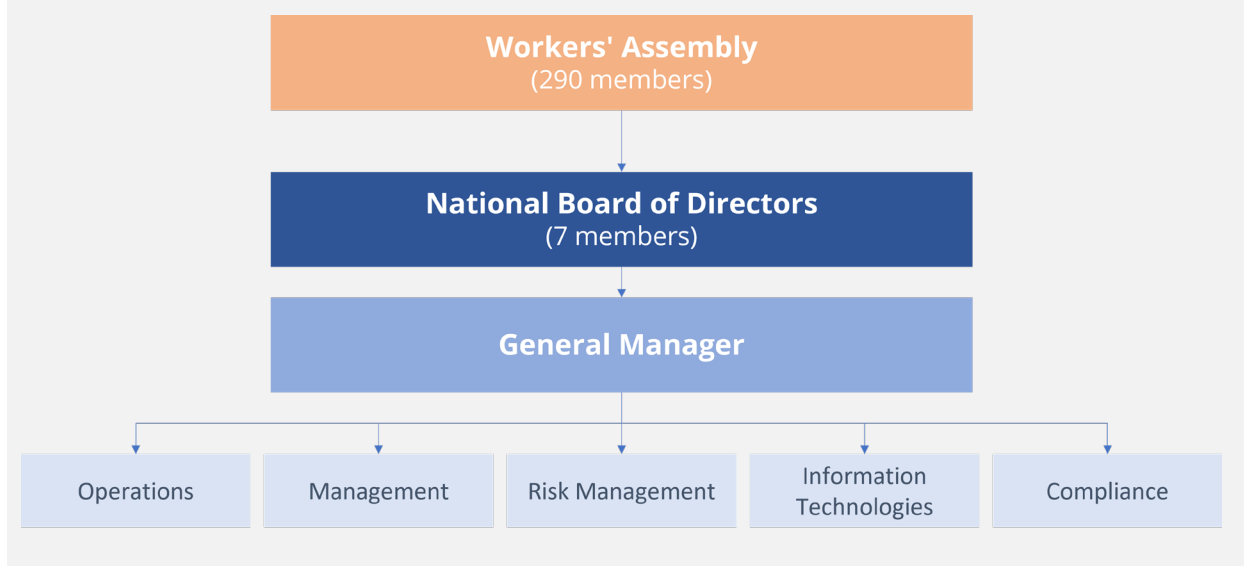
In addition to this decision-making body, the Bank also has a National Board of Directors (“NBD”) as the highest administrative unit in charge of its day-to-day operations. It is composed of 7 members, 4 of which are designated by the Workers’ Assembly (at least two must be women), and three are appointed by the Government Executive of Costa Rica (at least one must be a woman). The NBD is subordinate to the Workers’ Assembly.

The Bank’s commitment to democratic governance goes beyond creating decision-making and management bodies and strives to listen to public demands to guide banking operations. For example, in 2008, Banco Popular conducted a nationwide consultative process, which resulted in the creation of five new guidelines for the Workers’ Assembly. These guidelines reflected the Bank’s competitive market operations and social development role, including promoting a social economy driven by values of solidarity and the primacy of people over capital, offering quality services, competitive management operations, regional and local development, and being an entity for national development.

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<sup>42</sup> Marois, T. (2021). *Public banks: Decarbonisation, definancialisation and democratisation*. Cambridge University Press.

Figure 10. Governance Structure of the Banco Popular



### 1. The MOC Structure and Committees

The MOC will be composed of an inclusive and diverse mix of San Franciscan stakeholders, reflecting the racial, ethnic, economic, and gender diversity of San Francisco, and include individuals with adequate financial and business expertise. The MOC will act as the MFC’s shareholder body.

Four members of the MOC shall be appointed by the Board of Supervisors, two shall be appointed by the Mayor, one shall be appointed by the Treasurer, one shall be appointed by the Controller, and one shall be appointed by the City Attorney. (The Mayor, Treasurer, Controller, and City Attorney are the “appointing authority” individually or “appointing authorities” collectively.) This will ensure that no one person or body can appoint a majority of MOC members and provides insulation against political interference. MOC members will neither represent nor owe a duty of loyalty to the person or organization that appointed them. MOC members will use their independent judgment about what is in the best interest of the MFC based on its Mission and Principles.

MOC members will be appointed for a four-year term with a staggered approach. The initial MOC will have two MOC members appointed for a one-year term, two appointed for a two-year term, two appointed for a three-year term and three appointed for a four-year term. This staggered approach will provide for consistency in the MOC and each member of the MOC will be entitled to serve two terms before being termed out. A member will continue to serve in their seat until their replacement is duly appointed to avoid vacancies causing issues. However, the MFC Oversight Commission and appointing authorities may determine a maximum amount of time that a member can remain in their seat pending their replacement to avoid members exceeding their terms by excessive durations when an appointment does not occur in a timely manner. Any delay in appointment does not affect the effective date of appointment for the purpose of determining when terms formally begin and end.

All nine initial members of the MOC shall be subject to a public hearing as part of their appointment process. All future appointees to the MOC shall also be subject to an initial public hearing. The appointing authorities should develop shared and public qualification requirements for MOC appointees. No person

who currently is an elected public official, has held elected office in the last 10 years, has pursued elected office in the last 10 years, or is currently pursuing elected office will be eligible for appointment to the MOC. MOC members will be subject to the MFC's conflict of interest policy and should be people whose background provides them with expertise on community-serving financial services or the needs of San Francisco's diverse communities. The MOC can vote to remove a member for gross violations of its policies and code of conduct. MOC members cannot be recalled by their appointing authority.

Under this structure, the City would select the MOC, which would then select a Board, which would then hire MFC management. The City, MOC, or Board could choose to hire an executive search consultant to identify and screen candidates for roles on the MOC, Board, and/or management. The MFC could retain an executive search consultant to fill critical vacancies rapidly in the future if any were to arise. In selecting the MFC Board, the MOC should strive to reflect the diversity of San Francisco and its communities.

The MOC shall focus its work into three committees that will provide advice to the MFC Board: Lending & Sustainability, Ethics & Equity, and Community Outreach. These are advisory roles to the MFC and will assist the MFC Board in modifying the business plan.

The MOC will initially meet monthly and reconsider the frequency of meetings once the MFC has been operating for one year. The MOC will meet publicly and provide the opportunity for public comment.

The MFC Board is ultimately responsible for managing the activities of the MFC and has fiduciary duties including answering to the City, MOC, and any identified regulators. However, as a means of providing communication and transparency, two members of the MOC will be able to attend meetings of the MFC Board. One of the two MOC members required to attend Board meetings will be charged with carrying one vote for all Board votes. Both of these MOC members will be able to attend both public and non-public meetings of the Board, and will execute any required confidentiality agreements needed to do so.

Members of the MOC will be paid monthly on a per-meeting basis for meetings attended, with MOC meetings being compensated at \$500.00 per meeting with a maximum compensation per month of \$500.00. The exception to this applies to the MOC member who has a voting seat on the MFC Board, who will receive compensation under the Board member structure (see below) to account for potential additional meetings and time spent on governance and oversight duties.

The MOC Committees and Responsibilities are as follows:

#### **Lending and sustainability**

- Advise the MFC Board on the framework for the MFC's loan policy, consistent with the MFC's lending priorities and prohibitions, as well as applicable regulatory requirements. This framework shall be further evaluated and finalized by the MFC Board. The intended framework should reflect the Mission and Principles described above.

#### **Ethics and equity**

- Identify a set of equity outcomes that can serve as benchmarks for Bank impact and success (e.g., eliminate displacement, ensure equitable access to small business finance, reduce GHG emissions, etc.).
- Monitor that the operations of the Bank are conducted in accordance with the governance documents.

- The Chair of the Ethics & Equity Committee accepts information on MOC members' and Directors' conflicts of interest.

### **MFC Board of Directors Selection**

- Conduct selection and election of MFC Board. The MOC will not be able to remove Board members unless in cases of dereliction of duty that will be defined in the MFC's bylaws.
- Advise Board on search, hire, salary, and performance evaluation of chief executive officer.

### **Community Outreach**

- Publish and share an annual report in an accessible, visual, multilingual format.
- Hold annual town hall events to present MFC key lending and investment areas alongside equity metrics, for example, race/ethnicity, gender, migration status, neighborhoods and communities served, and community impact. Provide space for the public to comment and advise the MOC on how to fulfill the MFC's mission to serve local communities.
- Organize focus group sessions every two years around specific priority themes, such as lending and investment areas, that convene community experts to help comment, problem solve, provide analysis, and make recommendations.
- Hold informational recruitment events to recruit potential members of the MOC.

MOC members will be required to execute a Job Description and Qualifications that describe their position and responsibilities clearly. In addition, MOC members will be subject to MFC's Code of Conduct Policy.

#### **a. Interfacing with City and County of San Francisco**

The MOC will serve as the body that liaises between the MFC and the City and County of San Francisco government, reporting on the MFC's performance and impact and maintaining open communications with City agencies and entities that may be involved in activities complementary to the MFC's. The MFC will remain independent of City agencies but will work to share data and information where doing so supports the MFC's Mission and Principles.

The MOC will work with City agencies to establish a green and just lending policy and lifecycle greenhouse gas emissions standard. The goal of this standard will be to ensure that the projects that the MFC finances are consistent with San Francisco's climate goals or, where not consistent, are able to provide alternative community benefits that justify the project's desirability.

The MOC will also work with City agencies to establish a labor policy for the projects that the MFC finances that is consistent with the City's current labor standards and promotion of a skilled and trained workforce.

#### **2. The MFC Board of Directors, Board Committees and Management Structure**

The MFC Board will initially consist of five directors, the President and Chief Executive Officer ("CEO"), three outside directors, and one member of the MOC. The outside directors will include individuals with banking/bank directorship, CDFI experience and/or professional/business experience, primarily in the MFC's lending areas. The MOC member should ensure representation of San Francisco's communities and be a community member. The executive management team will include individuals that possess significant experience in CFIs, CDFIs, community engagement, and managing business lines.

#### a. Governance

Outside directors will include individuals with prior board experience or subject matter expertise in a lending focus of the MFC. The proposed outside Board members will all be experienced professional managers and will have sat or sit on corporate or non-profit boards.

MFC Directors will be required to execute a Job Description and Qualifications that describe their position and responsibilities clearly. In addition, MFC Directors will be subject to the MFC's Code of Conduct policy.

MFC Board members (not including the President and CEO, who is a regularly salaried employee) will be paid monthly on a per-meeting basis for meetings attended. MFC Board meetings will be compensated at \$500.00 per meeting and any of the MFC Board committee meetings will be compensated at \$250.00 per meeting. There will be a cap of \$1,000.000 per month in MFC Board fees per member.

#### Proposed Directors

The following table lists the desired and expected experience of the proposed directors.

| Role                    | Qualifications   |
|-------------------------|--|
| Chief Executive Officer | Experienced CEO of a CFI, CDFI, or regional bank C-suite officer.                            |
| Outside Director 1      | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| Outside Director 2      | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| Outside Director 3      | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| MOC Member              | Member of the MOC appointed by majority vote of the MOC.                                     |

#### b. Board Committees

The following table provides a list of Board committees with their core functions and proposed composition. An outside independent director will serve as the Board's Chairperson.

| Committee            | Core Function  | Proposed Membership*                             |
|----------------------|--|--|
| Audit/Risk Committee | Oversee the audit function. Monitor and set policy around operational, information security, market, and financial and credit risks. Oversee compliance and ERM areas. | 2 Outside Directors<br>CEO is management liaison |
| Loan Committee       | Set credit policy and monitor management of credit risk.   | CEO/CCO and 2 outside directors                  |

| Committee               | Core Function   | Proposed Membership*                             |
|-------------------------|---|--|
| HR/Governance Committee | Oversee HR/Compensation policies and procedures; Ensure appropriate corporate governance. | 2 outside directors<br>CEO is management liaison |

\* The executive officers will participate in all committees as needed.

The following section provides summaries of duties and meeting frequency of each committee. In the initial period of the MFC's operations, the Board-level committees are likely to meet more frequently than the meeting frequency detailed in the following descriptions. Initially the committees will meet to review and refine the initial sets of policies and procedures, as recommended by management. The committees will evaluate and recommend monitoring systems and reports as a way of ensuring that systems are in place and are closely monitored to review reports and schedules associated with the relevant committee duties.

#### *Audit/Risk Committee*

*(Meets at least quarterly)*

##### Audit Duties

- Fulfill duties delineated in the MFC's Audit Policy.
- Audit financial statements prepared annually by outside auditors, selected and appointed by the Board will select and appoint with advice from the Audit Committee.
- Serve as an independent body reporting to the full Board.
- Monitor management performance in the correction of deficiencies noted in an audit or regulatory examination.
- Ensure financial risk management functions are independent and communicate risk management concerns to the full Board.
- Review all operations, accounting, and administration policies prior to submission to the full Board.

##### Risk Duties

- Formulate compliance and enterprise risk management plans. This may include developing policies and systems pertaining to Bank Secrecy Act, anti-money-laundering, Office of Foreign Assets Control, and Financial Crimes Enforcement Network regulations and compliance. Monitor systems to ensure compliance.
- Establish overall risk tolerance for the MFC.
- Establish risk management process for liquidity and interest rate risks.
- Ensure operational risk management functions are independent and communicate risk management concerns to the full Board.
- Determine frequency of employee and Board training.
- Review all operations and administration policies prior to submission to the full Board.



### *Loan Committee*

*(Meets at least monthly)*

#### Duties

- Establish credit risk tolerances and ensure that an adequate reserve has been provided against potential losses in the credit portfolio.
- Require that management report on the handling of credit risk and their compliance with Board decisions regarding acceptable levels of risk.
- Review and recommend changes to Credit Policies and Procedures.
- Review and approve the delegation of loan approval authorities, as appropriate, if such approval is consistent with the Credit Policy and deemed a non-material change by the Committee.
- Require that management report on the monitoring of loan officer compliance with lending policies consistent with the MFC's lending criteria and impact tracking described in this business plan.
- Verify that management follows proper procedures to recognize adverse trends, identify problems in the loan portfolio and maintain an adequate allowance for loan and lease losses.
- Meet as needed to review loan request and make credit decision on loans requiring Board Approval in accordance with the MFC's Credit Policy.

The above shall include the MFC's secondary market operations.

### *Human Resources/Governance Committee*

*(Meets at least quarterly)*

#### Human Resources Duties

- Review and approve management's recommendations for title, promotion, salary, and bonus for the MFC's executive officers and allocations for other employees of the MFC.
- Establish, review, and monitor personnel policies of the MFC.
- Review and approve incentive compensation plans and other employee benefits and similar plans.
- Review performance evaluations of executive officers.
- Review and oversee total compensation and personnel practices to ensure that the MFC is competitive and meets all regulatory requirements.

#### Governance Duties

- Review and advise with respect to issues and policies affecting the governance of the MFC in coordination with the MOC.
- Conduct the process of director independence, evaluation, self-assessment, and selection for recommendation for appointment to the Board and its committees.
- Conduct succession planning in accordance with the MFC's Succession Plan for the role of the Chief Executive Officer, and in consultation with the Chief Executive Officer concerning other appointed executive officers.
- Review and recommend director candidates for review and approval of the MOC.
- Report regularly to MOC on metrics regarding lending criteria and impact, racial equity goals, and priority lending areas.

- The CEO will be responsible for reporting on MFC operations to the Board, MOC, and City, as required.
- The CEO will be responsible for interfacing with state and federal regulators if necessary, though we do not anticipate that this will be required.

### 3. Organizational Structure and Officers

This business plan proposes that the MFC’s organizational structure be relatively flat with the Controller and the Chief Credit Officer (“CCO”) reporting directly to the CEO. Additional personnel can be added inclusive of a chief compliance officer/Bank Secrecy Act (“BSA”) officer, but the financial models do not contemplate such personnel at this time.

#### a. Proposed Executive Officers

The MFC will be managed by a qualified Executive Management team comprising experienced bankers with extensive commercial banking experience and proven skills in credit analysis and administration, financial analysis and risk management, regulatory compliance, personnel management, and public service experience.

The Executive Management team includes the CEO, CCO, and Controller. These individuals will be experienced lenders or financial parties.

Compliance functions will be the shared responsibility of the CEO, CCO, and Controller, in partnership with their counterparts at CFIs and CDFIs as appropriate. These officers will also manage audit functions, which we anticipate being performed by an external independent auditor hired by the MFC. The CEO will be responsible for marketing and business development. Given the small number of initial employees, the MFC will not have a dedicated human resources person; the CEO will oversee this area with further support potentially provided by third-party service providers.

The following is a table listing the summary biographies of the proposed executive officers, followed by a more detailed biography of each officer.

*Note: To be completed by the City once management has been identified. The job descriptions should be modified to the talent level and expertise of the management.*

#### PROPOSED EXECUTIVE OFFICERS SUMMARY BIOGRAPHIES

| Name                                     | Position   | Experience   |
|--|------------|--|
| <i>To be confirmed at a later stage.</i> | CEO        | Experienced CEO of a CFI, CDFI, or regional bank C-suite officer |
| <i>To be confirmed at a later stage.</i> | CCO        | Formerly CCO of a CFI or Regional Bank                           |
| <i>To be confirmed at a later stage.</i> | Controller | Formerly Controller or CFO of a CFI, CDFI, or Regional Bank      |

#### b. Duties of the Executive Officers

The following are the primary duties of the Executive Management team:

### *Duties of the Chief Executive Officer*

- Responsible for the day to day and overall management of the MFC to adhere to the MFC's Business Plan.
- Coordinate with city agencies that are overseeing environmental justice, renewable energy, local enterprise, and affordable housing activities to ensure that the bank is playing a strategic role to assist the city in continuing to achieve its stated objectives in these areas.
- Ensure the overall safety, soundness, and security of the MFC.
- Maintain the overall adequacy and soundness of the organization's financial structure, especially relating to operational issues.
- Participate in strategic planning and provide advice on the effective ways to meet the growth and earnings goals and objectives of the MFC.
- Provide leadership in establishing current and long-range objectives, policies, and plans, subject to the approval of the Board.
- Coordinate the Board's responsibility to monitor adherence to the business plan, including review of performance to budget and an annual strategic review.
- Direct the overall marketing and business development activities of the MFC.
- Responsible, with the Chief Credit Officer, for overseeing the loan portfolio and credit quality.
- Coordinate communication throughout the organization.
- Act as the principal representative of the MFC with the press, major customers, community and industry associations and other businesses.
- Meet with major customers, MOC, City and County of San Francisco, the financial community, and the public.
- Keep abreast of changes in the market, legislative issues, and the current competitive practices with the financial industry.
- Directly supervise senior officers.
- Serve as a member of the Board and as a member of Board committees as determined.
- Provide coordinating role between directors and management for all Board and Board committee activities as well as any other director-related matters.
- Provide on-going employee training to business development and customer-facing staff to ensure that the customer banking experience meets the vision and expectation of the MFC, its directors and management.
- Participate in community and business-related organizations and attend major civic events to maintain visibility throughout the community and develop new customer relationships.
- Help establish company brand and image.
- Participate in the development of new products and services for each business line of the MFC.
- Identify target markets that will be receptive to the products and services offered by the MFC.
- Guide development of marketing campaigns and associated collateral materials and track results of the marketing campaigns.
- Perform any other duties specified by the Board.
- Liaise with city agencies overseeing environmental justice, local enterprise, and affordable housing activities.

### *Duties of the Chief Credit Officer*

- Responsible for the overall quality and diversity of the loan portfolio.
- Develop and monitor loan policies and loan concentration limits.
- Make decisions on both administrative and operational matters pertaining to lending.
- Serve on the Loan Committee and act as a principal spokesperson for the lending function.
- Supervise the collection of non-performing and charged-off loans and manage other real estate owned (“OREO”) properties to disposition.
- Work closely with legal counsel to resolve litigation expeditiously while minimizing legal and collection expenses.
- Prepare monthly and quarterly lending activity and portfolio condition reports for Board of Directors, MOC and city and county agencies.
- Prepare the quarterly allowance for loan and lease loss analysis and work closely with the Controller to ensure compliance with currently promulgated GAAP.
- Oversee the credit staff and implement training programs on credit administration and the approval process.

### *Duties of the Controller*

- Manage and ensure the quality of the MFC’s financial and accounting functions, including:
  - General accounting and financial reporting
  - Internal controls and risk management
  - Budgeting and forecasting
  - Prepare reports for monthly director meetings.
  - With the CEO, present and interpret the major financial reports for directors, the MOC and the city and county.
  - Prepare material for MFC’s financial audit firm and respond to all audits.
- Recommend and prepare policies and procedures for proper financial control of the MFC.
- Oversee the MFC's vendor management program.
- Interact with other senior officers on personnel policies and practices.
- Working closely with the CCO, reviewing the allowance for loan and lease loss analysis to ensure compliance with currently promulgated generally accepted accounting principles (“GAAP”).
- Provide a consulting and analytic resource on a wide variety of financial and planning matters, including the structuring of proposed transactions, product development, and business opportunities.

### **c. MFC Board and MOC Member Training**

Training will be scheduled at regular MFC Board meetings, with appropriate subjects such as board governance, operational regulations, and related topics of importance to general board education. Training will be conducted by management and other qualified professionals. This will include training on diversity, equity, inclusion, and access. Other training will be opportunistic and dependent upon the timing of appropriate training offered by trade associations, and other groups. MOC members will also be able to attend training sessions.

**Compliance Program:** Training will be conducted to address MFC compliance issues, such as the general laws and regulations impacting the industry, as well as discussions on the responsibilities of management, the Board, and Board committees.

**Lending Regulations:** Sessions will be scheduled to focus on lending regulations, including disclosure requirements and the avoidance of common violations. This program will cover consumer laws, analysis of credit risk, loan approval limits, and underwriting criteria.

**Board Governance and Practices:** Training will be conducted on the following practices: fiduciary duties and responsibilities, corporate governance and best practices, board deliberative and reporting processes, accurate and complete meeting recordation, minute preparation, review and preservation, and related matters. The collective experience on the board in terms of banking and other board experience will be an invaluable asset in the development and execution of training programs.

## C. Impact Evaluation

The proposed MFC will track its impact to understand the effectiveness of its products and services in achieving its mission, upholding its principles, supporting target communities, communicating its impact, and developing transparency and accountability. Impact tracking will enable the management team to identify areas for improvement and make necessary adjustments to ensure that the MFC meets its goals and objectives. Moreover, by measuring and tracking impact, the MFC will also document its track record of successful performance in generating financial and social returns, thereby building credibility with local, state, and federal decisionmakers and stakeholders and supporting a potential future transition into a depository public bank.

The MFC will track impact using best practices from the financial industry, including impact investors and CFIs and CDFIs in particular.<sup>43</sup> These will include 1) collecting and analyzing metrics for each of the three lending areas (affordable housing, local enterprise, and green investments); 2) using industry-accepted frameworks to compare the MFC's operations to its peers; and 3) monitoring through qualitative research.

The MFC will monitor both **general** and **lending-area-specific** metrics.

**General Metrics:** These include standard indicators used by the industry to assess business expansion and client retention and could apply across lending areas. For example:

- Number of projects supported by the MFC and total dollar value of loans made with MFC support, either by the MFC directly or through partner CFIs and CDFIs;
- Share of beneficiaries by demographic and socioeconomic categories (e.g., race, ethnicity, LGBTQIA+, women, household income brackets, educational attainment);
- Decrease in customers' use of predatory lending;
- Increase in financial sustainability of borrower business(es);
- Customer savings from accessing MFC-supported loans (calculated based on the difference in interest rate between MFC-supported loans and commercial bank loans for comparable products);
- Change in number of beneficiaries who have unmet financial needs; and<sup>44</sup>

<sup>43</sup> The MFC will build upon the experience of the CDFI Fund (See: Best Practices in Impact Tracking. U.S. Department of the Treasury, Community Development Financial Institutions Fund), among others. <https://www.cdfifund.gov/programs-training/training-ta/bncsii/best-practices-in-impact-tracking>

<sup>44</sup> Many borrowers, and small businesses especially, are distrustful of financial institutions and therefore reluctant to approach them for loans. Businesses that do seek loans often end up receiving only a part of the funds they requested. Both circumstances cause unmet financial needs, i.e., a gap between the funds that businesses would like to have and what they obtain. The MFC would seek to reduce unmet financial needs of small businesses.

- Change in the reliance on personal savings to fund capital investments.

**Lending Area Metrics:** The MFC will collect additional metrics on each of the priority lending areas. For example:

- Affordable housing:
  - Total dollar amount of investments and number of loans made;
  - Number of affordable rental housing units preserved or developed;
  - Number of first-time homeowners supported;
  - Share of beneficiaries who are developers or homeowners by demographic and socioeconomic categories (e.g., race, ethnicity, LGBTQIA+, women entrepreneurs, household income brackets, educational attainment); and
  - Change in beneficiaries' monthly housing costs as a percentage of household income.
- Local enterprise:
  - Total dollar amount of investments and number of loans made;
  - Number of new businesses started;
  - Total revenue of borrower businesses;
  - Tenure (years in existence) of borrower businesses;
  - Number of jobs created by borrower businesses;
  - Average wage of jobs created by borrower businesses; and
  - Share of recipients by demographic and socioeconomic categories (e.g., race, ethnicity, LGBTQIA+, women, household income brackets, educational attainment).
- Green investments:
  - Total dollar amount of investments and number of loans made;
  - Number of buildings (e.g., homes, offices, public facilities) electrified;
  - Number of infrastructure items installed (e.g., EV charging stations, solar panels, energy-efficient appliances) and energy generated or saved;
  - Reduction in GHG emissions based on investments; and
  - Change in electricity expenses for beneficiaries.

The MFC management will implement a tracking system for key metrics in its lending operations, using best practices and standards adopted by impact investors<sup>45</sup> and CFIs and CDFIs.<sup>46</sup> This system will enable the MFC to measure and compare its social impact and financial performance to peers, allowing for benchmarking and identification of areas for improvement. Impact measurement systems could include, for example:

- CDFI Assessment and Ratings System (CARS), which provides a comprehensive rating system that assesses a CDFI's impact, financial strength, and capacity.<sup>47</sup>

<sup>45</sup> Harvard Business School, "Measuring the "Impact" in Impact Investing," 2015.

<https://www.hbs.edu/socialenterprise/wp-content/uploads/2021/09/MeasuringImpact-1.pdf>

<sup>46</sup> U.S. Department of the Treasury, Community Development Financial Institutions Fund, "Portfolio Management," 2012. <https://www.cdfifund.gov/programs-training/training-ta/resource-banks/portfolio-management>

<sup>47</sup> Aeris, "Inside Aeris Ratings for CDFIs & Other Loan Funds," 2018. <https://www.aerisinsight.com/wp-content/uploads/2018/10/Inside-Aeris-Ratings-2018.pdf>

- Global Impact Investing Rating System (GIIRS), which is a rigorous measurement approach that evaluates the social and environmental performance of an organization, including its governance, social impact, and transparency.<sup>48</sup>

By leveraging these best practices, the MFC can enhance its lending operations and generate greater public good for the communities it serves.

The MFC also recognizes that ongoing and active impact evaluation is crucial to demonstrate accountability, transparency, and effectiveness. By collaborating with partner CFIs and CDFIs, the MFC will leverage their experience in assessing social impact to design effective evaluation tools and methodologies. The use of surveys and interviews by partner organizations can provide valuable feedback from borrowers and other stakeholders, shedding light on the actual outcomes of lending activities on the ground.

The MFC may also choose to engage external parties such as consultants, nonprofits, think tanks, and educational institutions for their specialized skills and expertise in impact evaluation, including the use of experimental and quasi-experimental methods.<sup>49</sup> These advanced methods provide a rigorous approach to evaluating the causal impact of lending activities and isolating the actual effects of MFC's interventions. This can help the MFC to identify the most effective lending strategies and programs that generate the most public good for the communities it serves.

The MFC management will develop a full impact tracking approach based on these considerations. The approach will be designed to be able to scale as the MFC grows (for instance, requiring simpler reporting in the beginning as the MFC staff focus on establishing a loan portfolio, and becoming more robust as MFC staff capacity and resources grow). It will also be designed to be compatible with impact tracking methodologies and systems used by partner CFIs and CDFIs, allowing seamless data sharing and avoiding overburdening partners with tracking requirements.

As part of its role and responsibilities, the MFC will determine the metrics that management will report on. These indicators will be central to developing the MFC's annual impact report, which will provide a comprehensive and publicly accessible overview of the organization's performance over the course of the year.

## V. Financial Management Plan

### A. Financial Description

The MFC will receive two categories of money to cover its operating costs and lending activities. The first category is capital, which serves as the MFC's equity and covers pre-opening costs, operating costs, and initial lending activities. Capital for the MFC would be provided exclusively by the City. Capital serves to absorb losses from lending if losses do occur. Capital is "free" to the MFC, meaning that the MFC does not need to pay the City any interest on it. The second category is funding. These are additional funds provided by the City, foundations, or other entities to supplement capital to enable the MFC to make more loans.

<sup>48</sup> Global Impact Investment Network, IRIS+ and GIIRS, 2008. <https://iris.thegiin.org/document/iris-and-giirs/>

<sup>49</sup> Harvard Business School, "Measuring the "Impact" in Impact Investing," 2015.

<https://www.hbs.edu/socialenterprise/wp-content/uploads/2021/09/MeasuringImpact-1.pdf>



Funding typically takes the form of debt or other debt instruments. (Funding for a depository bank includes deposits, but this does not apply to the non-depository MFC.) Funding may have a cost to the MFC in the form of an interest rate it must pay to the providers of funding.

Our financial projections assume that the MFC will be capitalized by the City with \$40 million in initial capital over the first three years. The City would provide \$20 million in capital in Year 1, and \$10 million in each of Years 2 and 3. This is a level considered more than adequate to provide for the anticipated organizational expenses and support the MFC's operation, enabling it to grow into its infrastructure and achieve profitable operations within its first three years of operation. The initial capitalization is also deemed adequate for the types and size of loans for the MFC and allow the MFC to meet the credit needs of its intended target borrowers. The MFC cannot sell stock in a way that would dilute the City's ownership, and thus cannot receive capital from other sources.

Our financial projections assume that the MFC will receive \$50 million in initial funding over the first three years. This would be distributed as \$6 million in Year 1, \$24 million in Year 2, and \$20 million in Year 3. Funding is likely to be provided by the City as an appropriation, but can also originate from other funding sources such as governmental grants, donations and grants from foundations, contributions from banks for Community Reinvestment Act ("CRA") credit, and the sale of notes to CFIs and CDFIs and other entities. All of this will be designed to permit additional lending by the MFC. The MFC cannot receive deposits.

The MFC will generate revenue by making loans at a slightly higher interest rate than it pays its funding providers. The MFC's ability to provide low-cost, concessionary loans to CFIs, CDFIs, and direct community borrowers depends on both prevailing interest rates and the interest rate it will have to pay the City—if any—for the initial funding it receives. To the extent that the City can provide funding at the lowest cost possible, or at no cost, that will increase the MFC's ability to make low-cost loans and generate sufficient revenue to become financially self-sustaining.

We have modeled a cost of funding that starts at 3.0% in Year 1 and declines to 1.5% in Year 3 (assuming that interest rates will decrease in the next three years); where the City could provide funding below these costs, that would result in a better outlook for the MFC. We have also modeled that the MFC would charge 7.13% on local enterprise and green investment loans and 6.13% on affordable housing and the average participation loan in Year 1. These numbers are based on a discount of 0.88-1.88% on prime (general market) rates, and would decline to 6.91% and 5.38%, respectively, by Year 3 as rates decrease.

These assumptions generate the pathway to financial sustainability for the MFC in its first three years of operation displayed in Figure 11. (Net interest income accounts for funding costs.)

Figure 11. MFC Income and Expenses in Years 1-3

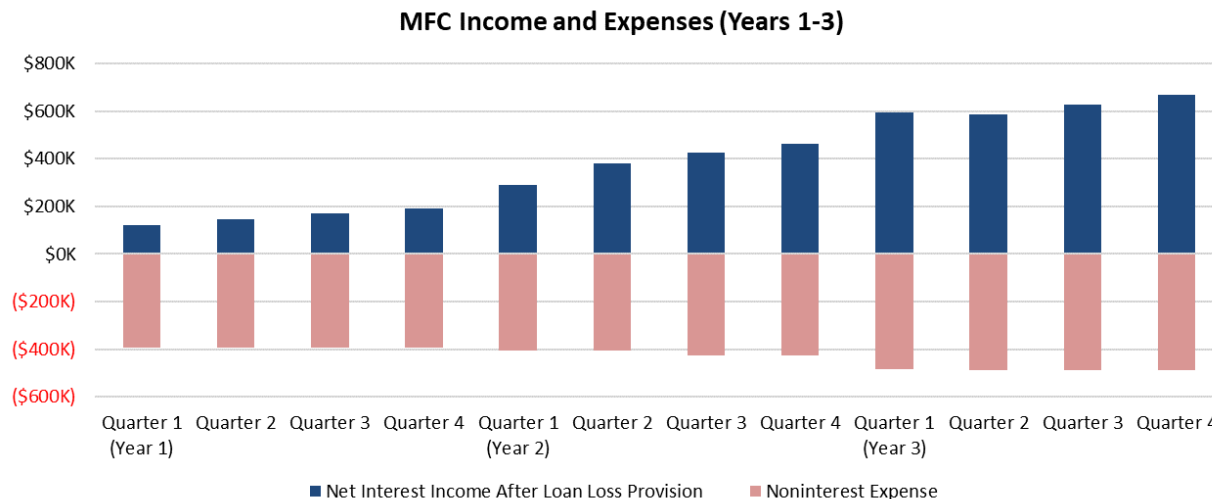
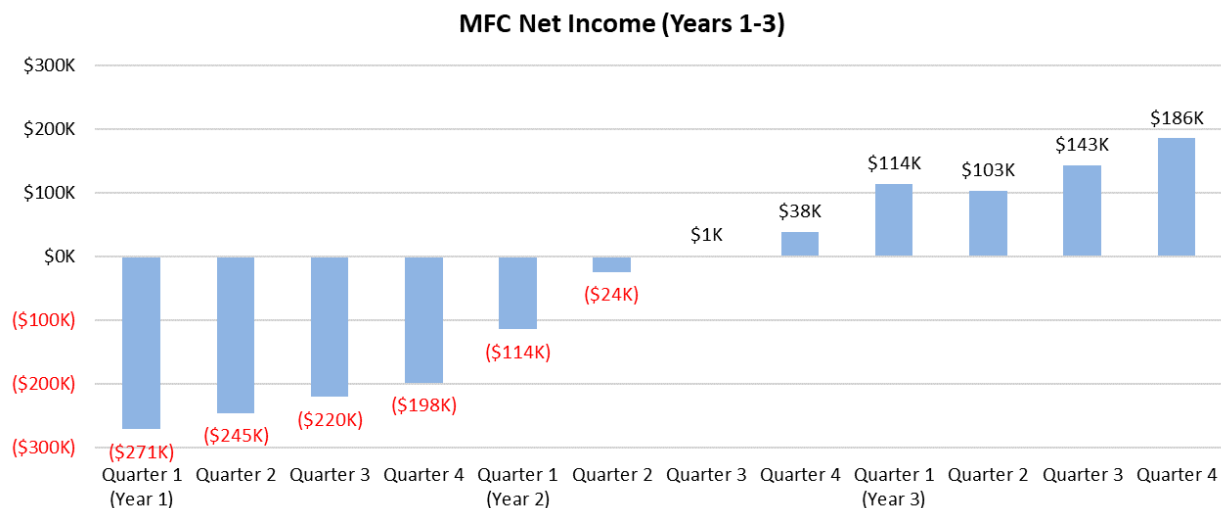


Figure 12 displays the difference between net interest income and noninterest expenses, which produces the MFC's net income (profit or loss). As the MFC generates a larger loan portfolio, revenue begins to exceed costs on a quarterly basis in Quarter 3 of Year 2, generating profits thereafter.

Figure 12. MFC Net Income in Years 1-3



## 1. Pre-Opening Costs

The breakdown of organizational costs and pre-opening expenditures for the MFC are projected as follows assuming a two-month organizational phase after approval by the City:

Table 7. MFC Pre-Opening Costs

| Category  | Amount           |
|---|------------------|
| MOC and MFC Board Member Fees (2 full months)   | \$17,000         |
| Management and Staff Compensation (CEO, Controller, CCO, and staff for 2 full months) | \$173,000        |
| Data Systems  | \$30,000         |
| Legal Fees  | \$100,000        |
| Other Professional Services and Consultants   | \$100,000        |
| Insurance   | \$10,000         |
| Miscellaneous Expenses  | \$50,000         |
| <b>Total</b>  | <b>\$480,000</b> |

These costs are estimates and may differ in reality. To the extent that existing City staff, facilities, equipment, and other resources can be used to support pre-opening activities, that could reduce the costs described above.<sup>50</sup> These costs will be paid with the capital appropriated by the City for the MFC.

## 2. Operating Costs

Once it opens, the MFC will incur operating costs to cover staff, Board and MOC meetings, equipment, data systems, facilities, and more. The monthly and yearly costs in Year 1 of operations are detailed below.

Table 8. MFC Operating Costs

| Operating Costs (Noninterest Expenses)             | Monthly Total   | Yearly Total       |
|--|-----------------|--------------------|
| <b>Salaries and Benefits</b>                       |                 |                    |
| Salaries   | \$66,000        | \$792,000          |
| Benefits (@ 40% of salaries)                       | \$26,400        | \$316,800          |
| FASB 91 Direct & Deferred Costs (@10% of salaries) | (\$6,600)       | (\$79,200)         |
| Other Employee Expense                             | \$500           | \$6,000            |
| <b>Total Salaries and Benefits</b>                 | <b>\$86,300</b> | <b>\$1,035,600</b> |
| <b>Other Noninterest Expense</b>                   |                 |                    |
| Occupancy Expense                                  | \$3,750         | \$45,000           |
| Furniture, Fixture & Equipment Expense             | \$625           | \$7,500            |
| Business Development & Promotion                   | \$625           | \$7,500            |
| Software Contracts and IT                          | \$3,333         | \$40,000           |
| Data Processing                                    | \$10,000        | \$120,000          |
| Legal Fees   | \$10,000        | \$120,000          |
| Other Professional Services                        | \$8,333         | \$100,000          |
| Telephone & Telegraph                              | \$313           | \$3,750            |
| Other Communication & Delivery                     | \$500           | \$6,000            |
| Stationery and Supplies                            | \$417           | \$5,000            |
| Insurance Expense                                  | \$2,500         | \$30,000           |
| Regulatory Assessments                             | \$0             | \$0                |

<sup>50</sup> These numbers do not include fees paid to HR&A Team for the initial business plan.

|  |                  |                    |
|--|------------------|--------------------|
| Director Fees                          | \$4,500          | \$54,000           |
| Other Operating Expense                | \$500            | \$6,000            |
| Operating Losses/(Recoveries)          | \$0              | \$0                |
| <b>Total Other Noninterest Expense</b> | <b>\$45,396</b>  | <b>\$544,750</b>   |
| <b>Total</b>                           | <b>\$131,696</b> | <b>\$1,580,350</b> |

To the extent that existing City facilities, equipment, and other resources can be used to support ongoing activities, that could reduce the costs described above.

The HR&A Team projects that operating costs will increase to \$155,436 monthly and \$1,586,341 annually in Year 3 of operations as a result of hiring additional staff and inflation.

### 3. Breakdown of Loans in Years 1-3

As discussed in the Product Strategy section, the MFC will operate primarily based on loan participations and syndications. Based on this approach, the HR&A Team has modeled that the MFC will make 70% of its loans to/through CFIs and CDFIs and that it will make 10% of its loans directly in each of the three target lending areas. These assumptions reflect the priority for loan participations and syndications with the option of pursuing direct loans if relevant. Based on these assumptions, we model the following amounts in each of those categories, noting that loans made to/through CFIs and CDFIs will be split across the three lending areas once those institutions lend out those funds in turn.

Table 9. Summary of Loans Made

| Dollars in Thousands<br>Totals may differ due to rounding | For the 12-Month Period Ending |               |               |
|---|--------------------------------|---------------|---------------|
| Measure   | Year 1                         | Year 2        | Year 3        |
| CFIs and CDFIs  | 14,028                         | 28,724        | 41,963        |
| Affordable Housing  | 2,004                          | 4,103         | 5,995         |
| Local Enterprise  | 2,004                          | 4,103         | 5,995         |
| Green Investments   | 2,004                          | 4,103         | 5,995         |
| <b>Total</b>  | <b>20,040</b>                  | <b>41,034</b> | <b>59,948</b> |

This loan distribution—70% through participations and 10% to affordable housing, 10% to local enterprise, and 10% to green investments directly—is indicative and may change once the MFC begins operations. MFC management will have discretion and flexibility as to where and how to make initial loans as long as these support the MFC’s Mission and Principles and support the entity’s financial self-sufficiency and social impact. MFC management will be responsible for adjusting the business plan as conditions evolve, including by seizing new opportunities. Therefore the actual loan breakdowns in these different categories may vary in reality.

#### 4. Summary of Business Plan Trends

Based on the baseline model in this plan, MFC is projected to reach total assets of nearly \$70 million by the end of its third year of operation and achieve annual breakeven in the third year of operation. The following table summarizes MFC's projected operating trends for the first three years of operation.

Table 10. Summary of Business Plan Trends

| Dollars in Thousands<br>Measure | For the 12-Month Period Ending |        |        |
|---------------------------------|--------------------------------|--------|--------|
|                                 | Year 1                         | Year 2 | Year 3 |
| Total Assets                    | 24,653                         | 58,578 | 89,435 |
| Gross Loans                     | 20,040                         | 41,034 | 59,948 |
| Equity Capital                  | 18,566                         | 28,468 | 39,324 |
| Net Income (Losses)             | (934)                          | (98)   | 546    |
| Net Interest Margin             | 5.47%                          | 4.48%  | 3.67%  |

At the end of Year 1 of the MFC's operations, its total assets will be \$24,653,000, which will increase to \$58,578,000 at the end of Year 2, and \$89,435,000 at the end of Year 3. Assets are items that the MFC owns, including but not limited to loans, securities, and reserves.

The MFC will have issued \$20,040,000 in gross loans by the end of Year 1, which will increase to \$41,034,000 at the end of Year 2, and to \$59,948,000 at the end of Year 3. Gross loans include all outstanding principal for all outstanding loans. It excludes loans that have been written off.

The MFC's equity capital will be \$18,566,000 at the end of Year 1, \$28,468,000 at the end of Year 2, and \$39,324,000 at the end of Year 3.

The MFC will incur \$934,000 in losses in its Year 1 operations, \$98,000 in losses in its Year 2 operations, and \$546,000 in net income (profit) in Year 3 of operations.

The MFC's average net interest margin will be 5.47% over the course of Year 1, 4.48% over the course of Year 2, and 3.67% over the course of Year 3. Net interest margin is the difference between the rate the MFC earns on its loans and the rate it must pay to its lenders for the funding it receives.

## B. Capital and Earnings

### 1. Capital Goals

The MFC will be initially capitalized with \$20 million which is sufficient to cover the projected pre-opening organizational expenses (salaries, consulting, legal, insurance, etc.) and capitalized assets and provide a foundation to support the growth contemplated by the business plan in a safe and sound manner.

The MFC plans to have sufficient initial capital to fully support the level of anticipated balance sheet growth. This will provide the footings for the MFC to achieve monthly profitable operations by the end of the third year to generate earnings sufficient to support the future growth of the MFC.

## 2. Earnings

The following table summarizes the expected earnings goals of the MFC during the first three years of operation.

Table 11. Profitability Measurements

| Dollars in Thousands                 | For the 12-Month Period Ending |         |        |
|--------------------------------------|--------------------------------|---------|--------|
| Measure                              | Year 1                         | Year 2  | Year 3 |
| Return on Average Assets             | (4.18%)                        | (0.21%) | 0.68%  |
| Return on Average Equity             | (4.92%)                        | (0.34%) | 1.40%  |
| Net Interest Income/Average Assets   | 5.07%                          | 4.37%   | 3.69%  |
| Non-Interest Income/Average Assets   | 0.07%                          | 0.03%   | 0.02%  |
| Non-Interest Expenses/Average Assets | 7.07%                          | 3.51%   | 2.43%  |
| Net Interest Margin                  | 5.47%                          | 4.48%   | 3.67%  |
| Efficiency Ratio                     | 137.78%                        | 79.65%  | 65.62% |

The MFC's return on average assets will be negative 4.18% over the course of Year 1, negative 0.21% over the course of Year 2, and 0.68% over the course of Year 3. Return on average assets is equal to the MFC's net income (profit) divided by its average total assets over the course of a year, and shows how efficiently the MFC is using its assets to generate profits.

The MFC's return on average equity will be negative 4.92% over the course of Year 1, negative 0.34% over the course of Year 2, and 1.40% over the course of Year 3. Return on average equity is equal to the MFC's net income (profit) divided by its average total equity over the course of a year, and shows how efficiently the MFC is using its equity to generate profits.

The MFC's net interest income to average assets ratio will be 5.07% in Year 1, 4.37% in Year 2, and 3.69% in Year 3. Net interest income is the difference between the revenue the MFC generates from its interest-bearing assets and the expenses it incurs on its interest-bearing liabilities. The ratio of net interest income to average assets measures annualized total interest income minus total interest expense, divided by average assets. It shows the efficiency with which the MFC generates interest income.

The MFC's non-interest income to average assets ratio will be 0.07% in Year 1, 0.03% in Year 2, and 0.02% in Year 3. Non-interest income includes revenue from trading and derivatives, fees and commissions, etc. The ratio of non-interest income to average assets measures annualized total non-interest income divided by average assets. It shows the efficiency with which the MFC generates income from sources other than interest-bearing assets. The current business plan does not anticipate that the MFC will seek non-interest income as doing so would require additional staff and more complicated business activities.

The MFC's non-interest expenses to average assets ratio will be 7.07% in Year 1, 3.51% in Year 2, and 2.43% in Year 3. The ratio of non-interest expenses to average assets measures total annual expenses

related to salaries and employee benefits, premises, fixed assets, and other noninterest costs divided by average assets. A lower ratio is better. This ratio shows how well the MFC controls overhead expenses.

The MFC's average net interest margin will be 5.47% over the course of Year 1, 4.48% over the course of Year 2, and 3.67% over the course of Year 3. Net interest margin is the difference between the rate the MFC earns on its loans and the rate it must pay to its lenders for the funding it receives.

The MFC's efficiency ratio will be 137.78% in Year 1, 79.65% in Year 2, and 65.62% in Year 3. The efficiency ratio is equal to non-interest expenses divided by revenue (income). A lower ratio is better. This ratio shows how well the MFC controls overhead expenses.

We anticipate that the MFC will reach monthly profitability during the end of its third year of operations. Prior to reaching monthly profitability as the MFC is developing and growing earning assets the volume of earning assets and the corresponding net interest income and other revenues will not be sufficient to cover overhead costs, including the up-front costs of putting in place the appropriate infrastructure (people, premises, and systems) that are required to support its operations in a safe and sound manner as contemplated in its business plan. Thereafter, it is expected that the MFC would generate consistently increasing profits to support the contemplated balance sheet growth. The MFC will seek to balance generating profits that it can reinvest in increased lending activities by seeking to price its products and services at rates below market to support its mission.

Business generation, services offered, and expense control will be key to reaching the MFC's earning goals. The MFC is expected to work closely with CFIs and CDFIs to build market share and generate interest income by providing the core products to its targeted clients. The MFC will utilize its experienced staff effectively to achieve its earning goals, hiring bankers and support staff who have implemented plans similar to the MFC's in its target market area.

The MFC will proactively manage expenses in order to operate within budget.

### 3. Capital Adequacy

The MFC's proposed capital structure is adequate for the projected internal (e.g., loss of personnel) and external (e.g., wars, climate disasters, market and economic volatility) risks, as well as the planned fixed assets expenditures, technology, organizational, and other expenses. The planned initial capitalization will also be sufficient to support the credit needs of the MFC's market. The non-risk-weighted ratio of capital to assets is 75% in Year 1, 49% in Year 2, and 44% in Year 3, indicating that the MFC has ample amounts of capital buffers to withstand potential losses incurred (while the MFC is not a depository bank, smaller, non-complex banks are considered well capitalized if their capital ratio is 10% or more).<sup>51</sup>

The MFC will continually measure and assess trends in risks that may adversely impact capital levels. It is the MFC's goal to address any emerging risks on a proactive and comprehensive basis, in order to avoid rapid deterioration in asset quality, profitability, and overall operations, and ultimately maintain targeted capital levels.

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<sup>51</sup> Office of the Comptroller of the Currency, "New Capital Rule Quick Reference Guide for Community Banks," July 2013, <https://www OCC.treas.gov/publications-and-resources/publications/banker-education/files/pub-new-cap-rule-quick-ref-guide-comm-banks.pdf>



#### 4. Allowance for Loan and Lease Losses

It is the policy of the MFC to always maintain a reserve for potential loan losses that is adequate to absorb all estimated losses in the MFC's loan portfolio. The existence of an effective loan review system that identifies credit quality problems in an accurate and timely manner is key to the effectiveness of this policy. The loan review system will respond to internal and external factors affecting the MFC's credit risk and will ensure the timely charge-off of loans, or portions of loans, for which a loss has been confirmed.

The MFC will establish a systematic methodology for determining the Allowance for Loan and Lease Losses ("ALLL") based on both actual, historical loss data as well as qualitative considerations that may affect the loan portfolio and in conformity with the current expected credit loss ("CECL") methodology that has been adopted by the accounting industry and made applicative to CFIs. The MFC will document the supporting rationale employed in estimating the appropriate level of the ALLL, including the analysis of all significant factors affecting the collectability of the portfolio. It is the policy of the MFC to maintain an ALLL estimation process that is sound, well documented and based on reliable information and be of such quality that regulators, auditors, investors, and directors may rely on it.

It is noted that the de novo nature of the MFC precludes use of historical loss experience during the early stages of its existence, and so the methodology described below will be modified as necessary, and the use of peer group ALLL practices may be more prevalent in establishing an appropriate ALLL.

Specifically, the ALLL methodology will be designed to:

- Include a detailed analysis of the loan portfolio on a regular basis;
- Consider all loans (whether on an individual or group basis);
- Identify loans to be evaluated for impairment on an individual basis under Standard Financial Accounting Standards ("SFAS") No. 114 and segment the remainder of the portfolio into groups of loans with similar risk characteristics for evaluation and analysis under SFAS No. 5;
- Consider all known relevant internal and external factors that may affect loan collection;
- Be applied consistently but, when appropriate, be modified for new factors affecting collectability;
- Consider the particular risks inherent in different kinds of lending;
- Consider current collateral values (less costs to sell), where applicable;
- Require that competent and well-trained personnel perform analysis, estimates, reviews and other loan loss allowance methodology functions;
- Be based on current and reliable data;
- Be well documented, in writing, with clear explanations of the supporting analysis and rationale; and
- Include a systematic and logical method to consolidate the loss estimate and ensure the loan loss balance in accordance with GAAP.

The MFC may segment their loan and lease portfolios into as many components as practical. Each component would normally have similar characteristics, such as risk classification, past due status, type of loan, industry, or collateral. Segmentation is intended to allow for the estimation of inherent loss in pools of homogeneous loans based on historical losses.

The CCO will report to the Board of Directors on a quarterly basis. The quarterly review will include an analysis of portfolio trends, concentrations in the loan portfolio, and an evaluation of the local economy

and other factors that could have an influence on the adequacy of the reserve. Upon such review, the Board of Directors will approve increases or decreases in the MFC's provision for loan losses to provide for an adequate balance in the loan loss reserve.

The review will consider the following factors:

- An evaluation of the estimated future losses in all significant problem loans.
- Levels of, and trends in, delinquencies and non-accruals.
- The results of any independent review of loan portfolio quality.
- Trends in portfolio volume and terms of loans.
- Effects of any changes in lending policies and procedures, including those for underwriting, collection, charge-off and recovery.
- Experience, ability and depth of lending management and staff.
- National and local economic conditions and trends.

There is no fixed period that should be used in determining a historical average. During periods of economic stability, a relatively long period may be appropriate. However, during periods of significant economic expansion or contraction, the MFC may use a shorter historical period in order to more accurately estimate the MFC's inherent losses in the current economic climate. Although historical loss experience provides a good starting point, the historical loss rate must be adjusted for current conditions and recent trends when estimating future losses. Management will consider the following qualitative factors when adjusting historical loss averages:

- Changes in the experience, ability, and depth of lending personnel.
- Changes in practice relating to underwriting, collection, and the loan review system.
- Changes in national, state, and local economic conditions.
- Changes in the nature of the portfolio and levels of concentrations.
- Changes in levels of classified loans.
- Changes in levels of delinquencies and non-accruals.

The MFC will reserve for unfunded commitments. Management will periodically analyze the actual usage of un-funded commitments for various pools of loans.

Problem Loan Reports on, at minimum, Pass-Watch, Special Mention, Substandard, and Doubtful credits will be reviewed by Credit Administration on a quarterly basis. As part of this process, the CCO will review the larger classified loans for possible specific allocations. Any specific allocation will be based on either a collateral valuation or an abnormal probability of loss in accordance with the MFC's impairment guidelines. The final level for the ALLL will be a combination of the MFC's general reserve and specific allocations.

The MFC will follow ASC 450-20 (formerly FAS 5) and ASC 310-10 (formerly FAS 114) and accounting rules and regulations which relate to the impaired status of certain loans, leases, and other assets. Impaired loans may be measured, either individually or in aggregate with other loans with similar risk characteristics, using one of three methods:

- The present value of expected future cash flows discounted at the loan's effective interest rate.
- The loan's observable market price.

- The fair value of the collateral if the loan is collateral dependent.

All impaired loans are to be reported at least quarterly to the Board.

Loans are to be charged off when deemed to be un-collectible and/or when continuing to carry them as an asset of the MFC is no longer considered prudent. This will include instances where loss exposure exists due to an inability to collect, protracted repayment, or lack of collateral coverage. Charge-offs are to be taken immediately upon the occurrence of one or more of the following events:

- A classification of “Loss” by internal or external loan review or by regulatory examiners.
- When the loan is considered a statutory bad debt in that principal or interest is past due for 180 days or more unless the loan is "well secured" and "in the process of collection". Consumer installment loans shall be charged off when delinquent 120 days or more.
- The filing by the borrower of a voluntary or involuntary petition in bankruptcy of 90-day delinquent unless the loan is well secured and in the process of collection.

Credit Administration shall present a report quarterly to the Board of Directors or its delegated committee(s) concerning the adequacy of the ALLL. The CRO and CFO shall maintain an ALLL Adequacy File. This file will contain the data and analysis that supports the recommended ALLL balance. At a minimum, this file will contain:

- The calculations used to estimate the required ALLL balance;
- The summary of criticized loans;
- The analysis that supports the pool allocations;
- Qualitative factor adjustment worksheets;
- A narrative to support each qualitative factor adjustment worksheet; and
- Trend analysis for delinquencies and non-accrual loans.

## VI. Financial Projections

### A. Pro Forma Financials

The MFC’s opening day pro-forma balance sheet is presented below. The MFC’s financial projections for the first three years of operations are presented as “Base Case”.

The following is the MFC’s opening day pro-forma statement of condition. This statement takes into consideration capitalized asset purchases/investments and operating expenses incurred during the pre-opening/organization timeframe:

Table 12. Pro Forma Statement of Condition – Beginning of Business

| <b>Assets</b><br><b>(Dollars in Thousands)</b> | <b>Amount</b>   | <b>Liabilities</b><br><b>(Dollars in Thousands)</b> | <b>Amount</b>   |
|--|-----------------|---|-----------------|
| Cash and due from financial institutions       | \$19,400        | Deposits  | \$0             |
| Securities                                     | \$0             | Other   | \$0             |
| Loans  | \$0             | <b>Total Liabilities</b>                            | <b>\$0</b>      |
| Premises                                       | \$0             | <b>Capital</b>                                      |                 |
| Furniture, fixtures, and equipment             | \$100           | Total Capital                                       | <b>\$20,000</b> |
| Other assets                                   | \$0             | Less pre-opening and accrued organizational exp     | (\$500)         |
| <b>Total Assets</b>                            | <b>\$19,500</b> | <b>Total Liabilities and Capital</b>                | <b>\$19,500</b> |

At commencement of business, the MFC will have \$19,500,000 in assets, of which \$19,400,000 will be held in cash and assets due from financial institutions and of which \$100,000 will be in the form of furniture, fixtures, and equipment. Cash on hand represents liquidity the MFC can use to cover costs; due from banks includes certificates of deposits from other banks that may earn the MFC some interest.

The MFC will have \$19,500,000 in liabilities, the entirety of which will be in the form of capital.

See the following pages for:

- Three-year balance sheet
- Three-year profit and loss statement
- Three-year financial ratios
- Year 1 (2024) assumptions
- Year 1 (2025) assumptions
- Year 3 (2026) assumptions

## 1. Three-Year Balance Sheet

| (Dollars in Thousands)                                   | Year 1<br>(2024) | Year 2<br>(2025) | Year 3<br>(2026) |
|--|------------------|------------------|------------------|
| <b>ASSETS</b>  |                  |                  |                  |
| Cash and Due from Banks                                  | 500              | 500              | 500              |
| Interest-Bearing due from banks                          | 1,096            | 2,531            | 5,056            |
| Short Term Investments - CD/Advances                     | 3,000            | 15,000           | 25,000           |
| Total Liquid Assets                                      | <b>4,596</b>     | <b>18,031</b>    | <b>30,556</b>    |
| Gross Loans  | 20,040           | 41,034           | 59,948           |
| Less:  |                  |                  |                  |
| Allowance for Credit Losses                              | (501)            | (1,026)          | (1,500)          |
| Deferred Loan Fees                                       | (21)             | (49)             | (170)            |
| Net Loans  | <b>19,518</b>    | <b>39,959</b>    | <b>58,278</b>    |
| FF&E   | 277              | 256              | 236              |
| Accrued Interest Receivable                              | 62               | 133              | 165              |
| Other Assets   | 200              | 200              | 200              |
| <b>TOTAL ASSETS</b>                                      | <b>24,653</b>    | <b>58,578</b>    | <b>89,435</b>    |
| <b>LIABILITIES AND EQUITY</b>                            |                  |                  |                  |
| <b>LIABILITIES</b>                                       |                  |                  |                  |
| Funding Sources:   |                  |                  |                  |
| Appropriations   | 6,000            | 30,000           | 50,000           |
| TOTAL FUNDING SOURCES                                    | 6,000            | 30,000           | 50,000           |
| Accrued Interest Payable                                 | 7                | 31               | 31               |
| Other Liabilities  | 80               | 80               | 80               |
| <b>TOTAL LIABILITIES</b>                                 | <b>6,087</b>     | <b>30,111</b>    | <b>50,111</b>    |
| <b>EQUITY</b>  |                  |                  |                  |
| Contributed Capital<br>(Less startup costs of \$500,000) | 19,500           | 29,500           | 39,500           |
| Retained Earnings  | -                | (934)            | (722)            |
| YTD Earnings   | (934)            | (98)             | 546              |
| <b>TOTAL EQUITY</b>                                      | <b>18,566</b>    | <b>28,468</b>    | <b>39,324</b>    |
| <b>TOTAL LIABILITIES AND EQUITY</b>                      | <b>24,653</b>    | <b>58,578</b>    | <b>89,435</b>    |

## 2. Three-Year Profit and Loss Statement

| (Dollars in Thousands)                  | Year 1<br>(2024) | Year 2<br>(2025) | Year 3<br>(2026) |
|---|------------------|------------------|------------------|
| Interest Income on Loans                | 637              | 1,855            | 2,546            |
| Interest income - due from banks        | 166              | 104              | 153              |
| Short-Term Investments                  | 419              | 638              | 892              |
| Subtotal Interest Income                | <b>1,222</b>     | <b>2,597</b>     | <b>3,592</b>     |
| Loan Fee Income (Cost)                  | 1                | 7                | 22               |
| Total Interest and Fee Income           | <b>1,222</b>     | <b>2,604</b>     | <b>3,614</b>     |
| Interest Expense - Other Funding Source | 90               | 522              | 664              |
| Total Interest Expense                  | <b>90</b>        | <b>522</b>       | <b>664</b>       |
| <b>NET INTEREST INCOME</b>              | <b>1,132</b>     | <b>2,082</b>     | <b>2,950</b>     |
| Loan Loss Provision                     | 501              | 525              | 474              |
| Net Interest Income after Provision     | <b>631</b>       | <b>1,557</b>     | <b>2,476</b>     |
| Noninterest Income                      | 15               | 15               | 16               |
| Noninterest Expense                     | 1,580            | 1,670            | 1,946            |
| <b>Net Income GAAP</b>                  | <b>(934)</b>     | <b>(98)</b>      | <b>546</b>       |

## 3. Three-Year Financial Ratios

| Performance Ratios (Per Avg. Assets)      | Year 1<br>(2024) | Year 2<br>(2025) | Year 3<br>(2026) |
|---|------------------|------------------|------------------|
| Total Interest Income                     | 5.47%            | 5.47%            | 4.52%            |
| Interest Expense                          | 0.40%            | 1.10%            | 0.83%            |
| Net Interest Income                       | 5.07%            | 4.37%            | 3.69%            |
| Non-Interest Income                       | 0.07%            | 0.03%            | 0.02%            |
| Non-Interest Expense                      | 7.07%            | 3.51%            | 2.43%            |
| Allowance for Credit Losses (ACL)         | 2.24%            | 1.10%            | 0.59%            |
| Provision: Taxes                          | N/A              | N/A              | N/A              |
| Return on Average Assets                  | -4.18%           | -0.21%           | 0.68%            |
| Break Even Yield                          | 8.00%            | 4.69%            | 3.23%            |
| Efficiency Ratio                          | 137.78%          | 79.65%           | 65.62%           |
| <b>Margin Ratios:</b>                     |                  |                  |                  |
| Avg. Earning Assets to Avg. Assets        | 92.68%           | 97.53%           | 100.38%          |
| Loan Yield                                | 6.34%            | 6.10%            | 5.05%            |
| Cost of Funds                             | 3.00%            | 2.90%            | 1.66%            |
| Net Interest Margin (Avg. Earning Assets) | 5.47%            | 4.48%            | 3.67%            |
| <b>Capital Adequacy Ratios:</b>           |                  |                  |                  |
| Return on Average Equity                  | -4.92%           | -0.34%           | 1.40%            |
| Equity / Assets (Tangible)                | 75.31%           | 48.60%           | 43.97%           |
| Tier 1 Leverage Ratio                     | 76.53%           | 50.29%           | 44.82%           |
| <b>Other Ratios</b>                       |                  |                  |                  |
| ACL/Total Loans                           | 2.50%            | 2.50%            | 2.50%            |
| Total Loans / Total Borrowings            | 334.00%          | 136.78%          | 119.90%          |
| Total Loans / Total Assets                | 81.29%           | 70.05%           | 67.03%           |
| Liquid Assets / Total Assets              | 18.64%           | 30.78%           | 34.17%           |



## 4. Year 1 (2024) Assumptions

**SFMFC****YEAR 2024**Federal Fund Rate  
Prime Rate5.00%  
8.00%

| Q1 | Q2 | Q3 | Q4 |
|----|----|----|----|
|----|----|----|----|

12/31/2024 Federal Fund Rate  
12/31/2024 Prime Rate5.00%  
8.00%Loan Beta (fixed rate)  
Funding Source Beta

Version 6.2

50%  
100%**Key Input and Assumptions**

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |  |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|--|
|                        |                     |         |                            |       |       |       |       |         |                        |       |       |       |  |
| Monthly Run-Off Rate   |                     | 0.00%   |                            |       |       |       |       |         |                        |       |       |       |  |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |  |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |  |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |  |
| Affordable Housing     | 10.00%              | 0.00%   | 6.13%                      | 6.13% | 6.13% | 6.13% | 6.13% | 6.13%   | 6.13%                  | 6.13% | 6.13% | 6.13% |  |
| Green Energy           | 10.00%              | 0.00%   | 7.13%                      | 7.13% | 7.13% | 7.13% | 7.13% | 7.13%   | 7.13%                  | 7.13% | 7.13% | 7.13% |  |
| Small Business Support | 10.00%              | 0.00%   | 7.13%                      | 7.13% | 7.13% | 7.13% | 7.13% | 7.13%   | 7.13%                  | 7.13% | 7.13% | 7.13% |  |
| CD/FI/CFI              | 70.00%              | 0.00%   | 6.13%                      | 6.13% | 6.13% | 6.13% | 6.13% | 6.13%   | 6.13%                  | 6.13% | 6.13% | 6.13% |  |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 20,040,000 |
| Total Monthly Loans | 1,670,000  |

| Funding Sources      |                     |         |               |        |        |        |        |
|----------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Funding Source Types | Amount Distribution |         | Interest Rate |        |        |        |        |
|                      | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Source | 100.00%             | 0.00%   | 3.00%         | 3.00%  | 3.00%  | 3.00%  | 3.00%  |

| Investments                      |   |   |  |       |       |       |       |                              |       |       |       |       |
|----------------------------------|---|---|--|-------|-------|-------|-------|------------------------------|-------|-------|-------|-------|
| New Investment Amount            |   |   | Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |       |       |       |       |                              |       |       |       |       |
| US Agency Securities             |   | 0 |  |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |  |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |  |       |       |       |       |                              |       |       |       |       |
| Investment Types                 |   |   | Current Investment Interest Rate   |       |       |       |       | New Investment Interest Rate |       |       |       |       |
|                                  |   |   | Last Yr  | Q1    | Q2    | Q3    | Q4    | Last Yr                      | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks                 | - |   | 0.00%  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing | - |   | 5.00%  | 5.00% | 5.00% | 5.00% | 5.00% | 5.00%                        | 5.00% | 5.00% | 5.00% | 5.00% |
| Interest-Bearing due from banks  | - |   | 5.00%  | 5.00% | 5.00% | 5.00% | 5.00% | 5.00%                        | 5.00% | 5.00% | 5.00% | 5.00% |
| US Agency Securities             | - |   | 5.25%  | 5.25% | 5.25% | 5.25% | 5.25% | 5.25%                        | 5.25% | 5.25% | 5.25% | 5.25% |
| Municipal                        | - |   |  |       |       |       |       |                              |       |       |       |       |
| CD/Term Advances                 | - |   | 5.25%  | 5.25% | 5.25% | 5.25% | 5.25% | 5.25%                        | 5.25% | 5.25% | 5.25% | 5.25% |

| Forecast Annual Non-Interest Income |       |
|-------------------------------------|-------|
| Other Loan Income                   | 5,000 |
| Mortgage Loan Fee Income            | 0     |
| Other Income                        | 5,000 |
| International Operating Income      | 0     |
| Life Insurance CSV Earning          | 0     |
| Sublease Income                     | 0     |
| Gain (Loss) on Sale of Securities   | 0     |
| Gain (Loss) on Sale of OREO         | 0     |
| OREO Income                         | 0     |
| Misc. Income                        | 5,000 |

| Non-Interest Expense                        |        |
|---|--------|
| ITEM DESCRIPTION                            | Rate   |
| Benefits                                    | 40.00% |
|   | 0.00%  |
| FASB 91 Direct & Deferred Costs % of Salary | 10.00% |
| Occupancy Expense Increase Rate %           | 0.00%  |
| Data Processing Increase Rate %             | 0.00%  |
| Regulatory Assessments Increase Rate %      | 0.00%  |
| Director Fees Increase Rate %               | 0.00%  |
| Other Operating Expense Increase Rate       | 0.00%  |
| Salary (Fixed Amount \$)*                   | 66,000 |
| Incentive/Bonus (Fixed Amount \$)           | 0      |
| Legal Fee (Fixed Amount \$)                 | 10,000 |

| Balance Sheet & Income Statement                   |          |
|--|----------|
| Unrealized Gain (Loss) on Mkt Sec., net of taxes   | 0        |
| Unrealized Gain (Loss) on Mkt Sec., gross          | 0        |
| Accrued Interest Payable- Adjust Rate              | 0.00%    |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%    |
| Tax Provision Rate                                 | 0.00%    |
| Monthly Salary for CEO/CCO                         | 25,000   |
| Monthly Salary for Financial Controller            | 15,000   |
| Monthly Salary for junior lender                   | 10,000   |
|  |          |
| Monthly Salary for three (3) staff                 | 16,000   |
| Total Base Salary                                  | 66,000   |
|  |          |
| FASB 91 Loan Fees                                  | 0.50%    |
| Average monthly FASB 91 Capitalization             | \$ 6,600 |

## 5. Year 2 (2025) Assumptions

**SFMFC****YEAR 2025**

1/1/2025 Federal Fund Rate

5.00%

Decrease in rates:

0.25%

0.50%

12/31/2025 Federal Fund Rate

4.25%

Loan Beta (fixed rate)

Version 6.2

50%

1/1/2025 Prime Rate

8.00%

Decrease in rates:

0.25%

0.50%

12/31/2025 Prime Rate

7.25%

Funding Source Beta

100%

**Key Input and Assumptions**

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |         |                        |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |       |         |                        |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |
| Affordable Housing     | 10.00%              | 0.00%   | 6.13%                      | 6.13% | 6.13% | 5.88% | 5.38% | 6.13%   | 6.13%                  | 6.13% | 5.88% | 5.38% |
| Green Energy           | 10.00%              | 0.00%   | 7.13%                      | 7.13% | 7.13% | 7.13% | 7.13% | 7.13%   | 7.13%                  | 7.13% | 7.00% | 6.75% |
| Small Business Support | 10.00%              | 0.00%   | 7.13%                      | 7.13% | 7.13% | 7.13% | 7.13% | 7.13%   | 7.13%                  | 7.13% | 7.00% | 6.75% |
| CDFI/CFI               | 70.00%              | 0.00%   | 6.13%                      | 6.13% | 6.13% | 5.88% | 5.38% | 6.13%   | 6.13%                  | 6.13% | 5.88% | 5.38% |

Total Annual Loans

24,000,000

Total Monthly Loans

2,000,000

| Funding Sources              |                     |         |               |        |        |        |        |
|------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Deposit Ratio |                     |         |               |        |        |        |        |
| Funding Source Types         | Amount Distribution |         | Interest Rate |        |        |        |        |
|                              | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
|                              |                     |         |               |        |        |        |        |
| Other Funding Sources        | 100.00%             | 0.00%   | 3.00%         | 3.25%  | 3.25%  | 3.00%  | 2.50%  |

| Investments                      |   |   |  |       |       |       |       |                              |       |       |       |       |
|----------------------------------|---|---|--|-------|-------|-------|-------|------------------------------|-------|-------|-------|-------|
| New Investment Amount            |   |   | Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |       |       |       |       |                              |       |       |       |       |
| US Agency Securities             |   | - |  |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |  |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |  |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |  |       |       |       |       |                              |       |       |       |       |
| Investment Types                 |   |   | Current Investment Interest Rate   |       |       |       |       | New Investment Interest Rate |       |       |       |       |
|                                  |   |   | Last Yr  | Q1    | Q2    | Q3    | Q4    | Last Yr                      | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks                 | - |   | 0.00%  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing | - |   | 4.75%  | 4.75% | 4.75% | 4.50% | 4.00% | 4.75%                        | 4.75% | 4.75% | 4.50% | 4.00% |
| Interest-Bearing due from banks  | - |   | 4.75%  | 4.75% | 4.75% | 4.50% | 4.00% | 4.75%                        | 4.75% | 4.75% | 4.50% | 4.00% |
| US Agency Securities             | - |   | 5.00%  | 5.00% | 5.00% | 5.00% | 5.00% | 5.00%                        | 5.00% | 5.00% | 4.75% | 4.25% |
| Municipal                        |   |   |  |       |       |       |       |                              |       |       |       |       |
| CD/Term Advances                 | - |   | 5.00%  | 5.00% | 5.00% | 4.75% | 4.25% | 5.00%                        | 5.00% | 5.00% | 4.75% | 4.25% |

| Forecast Annual Non-Interest Income     |       |
|---|-------|
| Other Loan Income                       | 5,150 |
| Mortgage Loan Fee Income                | 0     |
| Deposit Service Charge and Other Income | 5,150 |
| International Operating Income          | 0     |
| Life Insurance CSV Earning              | 0     |
| Sublease Income                         | 0     |
| Gain (Loss) on Sale of Securities       | 0     |
| Gain (Loss) on Sale of OREO             | 0     |
| OREO Income                             | 0     |
| Misc. Income                            | 5,150 |
| Other Operating Expense Increase Rate   | 3.00% |

| Non-Interest Expense                          |        |
|---|--------|
| ITEM DESCRIPTION                              | Rate   |
| Benefits                                      | 40.00% |
|   | 0.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00% |
| Occupancy Expense Increase Rate %             | 3.00%  |
| Data Processing Increase Rate %               | 3.00%  |
| Regulatory Assessments Increase Rate %        | 3.00%  |
| Director Fees Increase Rate %                 | 0.00%  |
| Other Operating Related Expense Increase Rate | 3.00%  |
| Salary (Fixed Amount \$)*                     | 67,980 |
| Incentive/Bonus (Fixed Amount \$)             |        |
| Legal Fee (Fixed Amount \$)                   | 10,000 |

| Balance Sheet & Income Statement                   |        |
|--|--------|
| Unrealized Gain (Loss) on Mkt Sec., net of taxes   | 0      |
| Unrealized Gain (Loss) on Mkt Sec., gross          | 0      |
| Accrued Interest Payable- Adjust Rate              | 0.00%  |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%  |
| Tax Provision Rate                                 | 0.00%  |
| Monthly Salary for CEO/CCO                         | 25,750 |
| Monthly Salary for CFO                             | 15,450 |
| Monthly Salary for Junior Lender                   | 10,300 |
|  |        |
| Monthly Salary for three (3) staff                 | 16,480 |
| Total Base Salary                                  | 67,980 |
|  |        |
| FASB 91 Loan Fees                                  | 0.50%  |

## 6. Year 3 (2026) Assumptions

**SFMFC YEAR 2026**

1/1/2026 Federal Fund Rate **4.25%** Decrease in rates:  
 1/1/2026 Prime Rate **7.25%** Decrease in rates:

| Q1    | Q2    | Q3    | Q4 |
|-------|-------|-------|----|
| 0.50% | 0.25% | 0.25% |    |
| 0.50% | 0.25% | 0.25% |    |

12/31/2026 Federal Fund Rate **3.25%**  
 12/31/2026 Prime Rate **6.25%**

Loan Beta  
 Funding source Beta

Version 6.2

50%

100%

**Key Input and Assumptions**

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |  |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|--|
| Monthly Run-Off Rate   |                     | 1.67%   |                            |       |       |       |       |         |                        |       |       |       |  |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |  |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |  |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |  |
| Affordable Housing     | 10.00%              | 0.00%   | 5.38%                      | 5.38% | 5.38% | 5.38% | 5.38% | 5.38%   | 4.88%                  | 4.63% | 4.38% | 4.38% |  |
| Green Energy           | 10.00%              | 0.00%   | 6.91%                      | 6.91% | 6.91% | 6.91% | 6.91% | 6.75%   | 6.50%                  | 6.38% | 6.25% | 6.25% |  |
| Small Business Support | 10.00%              | 0.00%   | 6.91%                      | 6.91% | 6.91% | 6.91% | 6.91% | 6.75%   | 6.50%                  | 6.38% | 6.25% | 6.25% |  |
| CDFI/CFI               | 70.00%              | 0.00%   | 5.38%                      | 4.88% | 4.63% | 4.38% | 4.38% | 5.38%   | 4.88%                  | 4.63% | 4.38% | 4.38% |  |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 27,120,000 |
| Total Monthly Loans | 2,260,000  |

| FUNDING SOURCES              |                     |         |               |        |        |        |        |
|------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Deposit Ratio |                     |         |               |        |        |        |        |
| Funding Source Types         | Amount Distribution |         | Interest Rate |        |        |        |        |
|                              | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
|                              | 0.00%               | 0.00%   | 0.00%         | 0.00%  | 0.00%  | 0.00%  | 0.00%  |
|                              | 0.00%               | 0.00%   | 2.25%         | 1.75%  | 1.50%  | 1.25%  | 1.25%  |
| Other Funding Source         | 100.00%             | 0.00%   | 2.50%         | 2.00%  | 1.75%  | 1.50%  | 1.50%  |

| Investments                    |   |   |  |       |       |       |       |                              |       |       |       |       |
|--------------------------------|---|---|--|-------|-------|-------|-------|------------------------------|-------|-------|-------|-------|
| New Investment Amount          |   |   | Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |       |       |       |       |                              |       |       |       |       |
| US Agency Securities           |   | 0 |  |       |       |       |       |                              |       |       |       |       |
|                                |   |   |  |       |       |       |       |                              |       |       |       |       |
|                                |   |   |  |       |       |       |       |                              |       |       |       |       |
|                                |   |   |  |       |       |       |       |                              |       |       |       |       |
| Investment Types               |   |   | Current Investment Interest Rate   |       |       |       |       | New Investment Interest Rate |       |       |       |       |
|                                |   |   | Last Yr  | Q1    | Q2    | Q3    | Q4    | Last Yr                      | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks               | - |   | 0.00%  | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bear  | - |   | 4.00%  | 3.50% | 3.25% | 3.00% | 3.00% | 4.00%                        | 3.50% | 3.25% | 3.00% | 3.00% |
| Interest-Bearing due from bank | - |   | 4.00%  | 3.50% | 3.25% | 3.00% | 3.00% | 4.00%                        | 3.50% | 3.25% | 3.00% | 3.00% |
| US Agency Securities           | - |   | 5.00%  | 5.00% | 5.00% | 5.00% | 5.00% | 4.25%                        | 3.75% | 3.50% | 3.25% | 3.25% |
| Municipal                      | - |   |  |       |       |       |       |                              |       |       |       |       |
| CD/Term Advances               | - |   | 4.25%  | 3.75% | 3.50% | 3.25% | 3.25% | 4.25%                        | 3.75% | 3.50% | 3.25% | 3.25% |

| Forecast Annual Non-Interest Income     |       |
|---|-------|
| Other Loan Income                       | 5,305 |
| Mortgage Loan Fee Income                | 0     |
| Deposit Service Charge and Other Income | 5,305 |
| International Operating Income          | 0     |
| Life Insurance CSV Earning              | 0     |
| Sublease Income                         | 0     |
| Gain (Loss) on Sale of Securities       | 0     |
| Gain (Loss) on Sale of OREO             | 0     |
| OREO Income                             | 0     |
| Misc. Income                            | 5,305 |
| Other Operating Expense Increase Rate   | 3.00% |

| Non-Interest Expense                          |        |
|---|--------|
| ITEM DESCRIPTION                              | Rate   |
| Employee Benefits                             | 40.00% |
|   | 0.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00% |
| Occupancy Expense Increase Rate %             | 3.00%  |
| Data Processing Increase Rate %               | 3.00%  |
| Regulatory Assessments Increase Rate %        | 3.00%  |
| Director Fees Increase Rate %                 | 0.00%  |
| Other Operating Related Expense Increase Rate | 3.00%  |
| Salary (Fixed Amount \$)*                     | 85,202 |
| Incentive/Bonus (Fixed Amount \$)             | 3,000  |
| Legal Fee (Fixed Amount \$)                   | 10,000 |

| Balance Sheet & Income Statement                   |        |
|--|--------|
| Unrealized Gain (Loss) on Mkt Sec., net of taxes   | 0      |
| Unrealized Gain (Loss) on Mkt Sec., gross          | 0      |
| Accrued Interest Payable- Adjust Rate              | 0.00%  |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%  |
| Tax Provision Rate                                 | 0.00%  |
| Monthly Salary for CEO/CCO                         | 26,523 |
| Monthly Salary for Financial Controller            | 15,914 |
| Monthly Salary for Junior Lender                   | 10,609 |
|  |        |
| Monthly Salary for Four (4) staff                  | 32,157 |
| Total Base Salary                                  | 85,202 |

|  |          |
|--|----------|
| FASB 91 Loan Fees                      | 0.50%    |
| Average monthly FASB 91 Capitalization | \$ 8,520 |

## Appendix A: Product Prioritization Matrices

While this business plan highlights multiple products and services that can help meet community needs, the HR&A Team recommends that the MFC focus on a select few in its initial operating years. Specifically, the MFC should prioritize product offerings that are most feasible to operationalize in the near term, including those that:

- Help scale existing products offered by CFIs and CDFIs for which there is additional demand;
- Have potential to generate revenue within the first 2-3 years of MFC operations;
- Can be easily issued due to small- and/or medium-sized loan size; and/or
- Do not require significant staff time for issuance and ongoing management.

These criteria apply primarily if the MFC were to offer these products directly to borrowers. If the MFC will operate through participation and syndication lending, then it would be dependent on the types of products that CFIs and CDFIs currently offer or those that they would be willing to create if supported with MFC funding.

The following tables show the HR&A Team's initial assessment of how the proposed products are consistent with these four criteria.

### Affordable Housing

| Product Name  | Potential to Scale Existing Products | Ease of Issuance | Potential to Generate Near-Term Revenue | Ease of Ongoing Management |
|---|--------------------------------------|------------------|---|----------------------------|
| Patient and equity-like capital                               | Low                                  | Medium           | Low                                     | Medium                     |
| Short-term financing  | Medium                               | Medium           | High                                    | Medium                     |
| Gap financing   | Medium                               | High             | Medium                                  | High                       |
| Credit enhancement to serve customers perceived as riskier    | Low                                  | High             | Low                                     | Medium                     |
| Guarantees  | Medium                               | High             | Low                                     | High                       |
| Alternative products  | Low                                  | Low              | Low                                     | Low                        |
| Pooled operating subsidy and capitalized replacement reserves | Low                                  | Low              | Low                                     | Low                        |
| Downpayment Assistance  | Low                                  | Low              | Low                                     | Low                        |
| Existing Homeowner Assistance                                 | Low                                  | Low              | Low                                     | Low                        |

## Local Enterprise

| Product Name  | Potential to Scale Existing Products | Ease of Issuance | Potential to Generate Near-Term Revenue | Ease of Ongoing Management |
|---|--------------------------------------|------------------|---|----------------------------|
| Growth capital between CDFI cap and commercial bank minimum | High                                 | Medium           | Medium                                  | Medium                     |
| Startup capital   | High                                 | Medium           | Medium                                  | High                       |
| Lines of credit   | Medium                               | High             | Low                                     | High                       |
| Credit enhancement to serve customers perceived as riskier  | Medium                               | Medium           | Low                                     | Medium                     |
| Marketing funds   | Low                                  | Medium           | Medium                                  | Medium                     |

## Green Investments and Environmental Justice

| Product Name  | Potential to Scale Existing Products | Ease of Issuance | Potential to Generate Near-Term Revenue | Ease of Ongoing Management |
|---|--------------------------------------|------------------|---|----------------------------|
| Short-term loans for residential and commercial building upgrades | High                                 | High             | Medium                                  | Medium                     |
| Subsidy and finance for EV infrastructure                         | Low                                  | Medium           | Medium                                  | Medium                     |
| Lines of credit for contractors/property owners                   | Medium                               | High             | Low                                     | High                       |

## Appendix B: City and County of San Francisco Demographics

|  |  | Male    |        |          |         |                     |                    |        |               | Female  |        |          |         |                     |                    |        |                 | Total   |
|--|--|---------|--------|----------|---------|---------------------|--------------------|--------|---------------|---------|--------|----------|---------|---------------------|--------------------|--------|-----------------|---------|
|  |  | White   | Black  | Hispanic | Asian   | Pacific<br>Islander | Native<br>American | Other  | Total<br>Male | White   | Black  | Hispanic | Asian   | Pacific<br>Islander | Native<br>American | Other  | Total<br>Female |         |
| <b>Total Population</b>  |  | 166,000 | 20,892 | 67,292   | 134,953 | 1,151               | 516                | 25,794 | 416,598       | 135,508 | 19,989 | 61,163   | 151,226 | 948                 | 523                | 29,040 | 398,397         | 814,995 |
| Age  | 0 - 14 Years   | 13,924  | 2,822  | 11,811   | 11,851  | 183                 | -                  | 9,735  | 50,326        | 13,454  | 2,272  | 11,161   | 10,241  | 155                 | -                  | 9,082  | 46,365          | 96,691  |
|  | 15 - 24 Years  | 9,537   | 3,283  | 8,121    | 11,985  | 270                 | -                  | 1,868  | 35,064        | 9,786   | 3,174  | 7,639    | 11,660  | 102                 | 253                | 3,827  | 36,441          | 71,505  |
|  | 25 - 64 Years  | 115,528 | 11,363 | 41,519   | 82,962  | 526                 | 367                | 12,713 | 264,978       | 86,248  | 10,486 | 34,512   | 93,283  | 691                 | 229                | 13,565 | 239,014         | 503,992 |
|  | 65 and Older   | 27,011  | 3,424  | 5,841    | 28,155  | 172                 | 149                | 1,478  | 66,230        | 26,020  | 4,057  | 7,851    | 36,042  | -                   | 41                 | 2,566  | 76,577          | 142,807 |
| Household<br>Income (In<br>2021<br>Inflation<br>Adjusted<br>Dollars)   | Less than<br>\$10,000                                | 3,552   | 1,480  | 2,046    | 3,250   | -                   | -                  | 656    | 10,984        | 2,706   | 772    | 1,070    | 3,417   | 137                 | 93                 | 1,120  | 9,315           | 20,299  |
|  | \$10,000 to<br>49,999                                | 13,218  | 2,157  | 7,052    | 12,606  | -                   | 67                 | 2,064  | 37,164        | 12,340  | 2,762  | 6,149    | 11,961  | 73                  | 81                 | 2,065  | 35,431          | 72,595  |
|  | \$50,000 to<br>99,999                                | 9,571   | 1,744  | 6,271    | 11,015  | 50                  | 24                 | 1,500  | 30,175        | 10,407  | 1,690  | 4,703    | 10,577  | -                   | 184                | 2,738  | 30,299          | 60,474  |
|  | \$100,000 to<br>149,999                              | 12,075  | 565    | 3,988    | 7,690   | 113                 | -                  | 2,107  | 26,538        | 10,347  | 1,365  | 3,392    | 8,584   | 35                  | -                  | 1,315  | 25,038          | 51,576  |
|  | \$150,000 or<br>More                                 | 52,259  | 416    | 4,687    | 23,667  | 394                 | 52                 | 3,582  | 85,057        | 32,613  | 2,686  | 5,009    | 17,564  | -                   | -                  | 2,923  | 60,795          | 145,852 |
| Total<br>Households  |  | 90,675  | 6,362  | 24,044   | 58,228  | 557                 | 143                | 9,909  | 189,918       | 68,413  | 9,275  | 20,323   | 52,103  | 245                 | 358                | 10,161 | 160,878         | 350,796 |
| Educational<br>Attainment<br>for<br>Population<br>25 Years<br>and Over | Less than High<br>School                             | 2,192   | 1,619  | 9,515    | 20,048  | 103                 | 104                | 344    | 33,925        | 1,214   | 1,171  | 7,358    | 25,584  | 107                 | -                  | 1,025  | 36,459          | 70,384  |
|  | High School<br>Graduate<br>(Includes<br>Equivalency) | 8,636   | 5,114  | 8,871    | 16,678  | 51                  | 57                 | 439    | 39,846        | 5,465   | 3,949  | 8,483    | 14,775  | 43                  | 54                 | 805    | 33,574          | 73,420  |
|  | Some College   | 22,519  | 4,010  | 8,708    | 18,022  | 487                 | 91                 | 3,391  | 57,228        | 13,782  | 3,823  | 6,792    | 20,208  | 506                 | 41                 | 3,453  | 48,605          | 105,833 |
|  | Bachelor's<br>Degree                                 | 55,683  | 2,121  | 14,009   | 32,153  | -                   | 221                | 6,277  | 110,464       | 48,915  | 3,786  | 13,646   | 42,895  | -                   | 81                 | 6,027  | 115,350         | 225,814 |
|  | Master's Degree                                      | 32,112  | 1,461  | 4,111    | 17,113  | 57                  | 43                 | 2,755  | 57,652        | 29,555  | 1,618  | 4,162    | 17,358  | 35                  | 94                 | 3,846  | 56,668          | 114,320 |
|  | Professional<br>School Degree                        | 11,711  | 243    | 1,790    | 2,558   | -                   | -                  | 313    | 16,615        | 8,763   | -      | 1,355    | 4,881   | -                   | -                  | 505    | 15,504          | 32,119  |
|  | Doctorate<br>Degree                                  | 9,686   | 219    | 356      | 4,545   | -                   | -                  | 672    | 15,478        | 4,574   | 196    | 567      | 3,624   | -                   | -                  | 470    | 9,431           | 24,909  |
|  | Total Population<br>25 Years and<br>Over             | 142,539 | 14,787 | 47,360   | 111,117 | 698                 | 516                | 14,191 | 331,208       | 112,268 | 14,543 | 42,363   | 129,325 | 691                 | 270                | 16,131 | 315,591         | 646,799 |

Source: U.S. Census Bureau; American Community Survey (ACS), One-Year Public Use Microdata Sample (PUMS), 2021.

## Appendix C: City and County of San Francisco Employment by Industry

| Total Employment by Industry Sector                                      | Male           | Female         | Race/Ethnicity |               |                |                |                  |                 |               | Total          |
|--|----------------|----------------|----------------|---------------|----------------|----------------|------------------|-----------------|---------------|----------------|
|  |                |                | White          | Black         | Hispanic       | Asian          | Pacific Islander | Native American | Other         |                |
| Accommodation and Food Services  | 31,271         | 27,559         | 20,759         | 2,966         | 16,482         | 16,653         | 299              | 171             | 1,499         | 58,830         |
| Administrative and Support and Waste Management and Remediation Services | 22,007         | 14,778         | 13,166         | 5,181         | 9,823          | 7,173          | 281              | 124             | 1,036         | 36,784         |
| Agriculture, Forestry, Fishing and Hunting                               | 150            | 102            | 122            | 12            | 55             | 52             | <10              | 0               | <10           | 252            |
| Arts, Entertainment, and Recreation                                      | 5,962          | 5,790          | 6,660          | 685           | 2,081          | 1,776          | 50               | 27              | 474           | 11,753         |
| Construction   | 18,067         | 4,946          | 9,799          | 972           | 8,128          | 3,459          | 115              | 88              | 451           | 23,012         |
| Educational Services   | 8,810          | 13,326         | 11,787         | 1,331         | 3,712          | 4,382          | 63               | 38              | 822           | 22,136         |
| Finance and Insurance  | 25,730         | 22,919         | 24,023         | 1,925         | 6,240          | 14,843         | 185              | 73              | 1,360         | 48,649         |
| Government   | 51,643         | 63,230         | 43,821         | 8,567         | 34,479         | 21,480         | 370              | 383             | 5,773         | 114,873        |
| Health Care and Social Assistance  | 26,571         | 55,105         | 22,778         | 8,737         | 13,388         | 34,194         | 545              | 175             | 1,859         | 81,676         |
| Information  | 36,289         | 22,498         | 30,712         | 2,383         | 5,291          | 18,272         | 179              | 115             | 1,837         | 58,787         |
| Management of Companies and Enterprises                                  | 5,799          | 8,372          | 6,296          | 796           | 2,254          | 4,318          | 76               | 27              | 403           | 14,171         |
| Manufacturing  | 7,670          | 4,999          | 5,553          | 454           | 2,370          | 3,912          | 34               | 21              | 323           | 12,669         |
| Mining, Quarrying, and Oil and Gas Extraction                            | 13             | <10            | 16             | 0             | <10            | <10            | 0                | 0               | 0             | 13             |
| Other Services (except Public Administration)                            | 15,485         | 29,784         | 16,429         | 3,038         | 14,890         | 9,017          | 267              | 135             | 1,493         | 45,269         |
| Professional, Scientific, and Technical Services                         | 83,376         | 66,731         | 76,575         | 5,743         | 16,763         | 45,766         | 520              | 286             | 4,455         | 150,107        |
| Real Estate and Rental and Leasing                                       | 8,601          | 6,543          | 7,052          | 1,064         | 2,916          | 3,554          | 96               | 33              | 429           | 15,144         |
| Retail Trade   | 18,594         | 19,384         | 14,897         | 2,282         | 9,533          | 9,784          | 194              | 109             | 1,180         | 37,979         |
| Transportation and Warehousing   | 11,721         | 6,170          | 6,471          | 1,617         | 3,551          | 5,564          | 146              | 45              | 498           | 17,891         |
| Unclassified Industry  | 20             | 19             | 15             | <10           | 10             | <10            | 0                | 0               | <10           | 39             |
| Utilities  | 3,260          | 1,392          | 2,247          | 294           | 1,051          | 875            | 23               | 15              | 145           | 4,651          |
| Wholesale Trade  | 6,462          | 4,146          | 5,092          | 474           | 1,937          | 2,766          | 46               | 18              | 275           | 10,608         |
| <b>Total Employees</b>   | <b>387,500</b> | <b>377,793</b> | <b>324,271</b> | <b>48,521</b> | <b>154,954</b> | <b>207,840</b> | <b>3,488</b>     | <b>1,885</b>    | <b>24,313</b> | <b>765,293</b> |

Source: U.S. Census Bureau; Annual Business Survey (ABS), 2020.



## Appendix D: Definitions and Glossary

**“AB 857”** refers to California legislation that authorizes and regulates local authorities to apply to state regulators for a license to start and operate public banks, passed in 2019.

**“ALLL”** is the allowance for loan and lease losses whose purpose is to reflect estimated credit losses within a bank’s portfolio of loans and leases.

**“Anti money laundering”** or **“AML”** refers to laws, regulations, and procedures to prevent illicit funds being disguised as legitimate funds.

**“Anti-Bribery and Anti-Corruption Laws”** means the FCPA and all other applicable anti-bribery and anti-corruption Laws.

**“Assets”** are items that the MFC owns, including but not limited to loans, securities, and reserves.

**“Bank Secrecy Act” / “BSA”** means the Currency and Foreign Transaction Reporting Act (31 U.S.C. Section 5311 et seq.), as amended by the USA PATRIOT Act and their implementing regulations. The BSA sets recordkeeping and reporting requirements for banks and other financial institutions.

**“Board”** means Board of Directors.

**“Capital”** are funds generated by selling equity in the MFC or from retained earnings (profits) the MFC earns. Capital is sometimes referred to as “net worth” or “equity capital.”

**“CDFIs”** means community development financial institutions.

**“CDFPI”** means the California Department of Financial Protection and Innovation, the entity that regulates banks and other financial institutions in the State of California.

**“CECL”** means the Current Expected Credit Loss for loans generated, a credit loss accounting standard in for estimating allowances for credit losses.

**“CFC”** means the California Financial Code.

**“CFIs”** means community financial institutions with FDIC insured accounts or credit unions insured through the National Credit Union Administration.

**“Code”** or **“IRC”** means the U.S. Internal Revenue Code of 1986, as amended.

**“Community Reinvestment Act”** or **“CRA”** means the Community Reinvestment Act of 1977, as amended.

**“Deposit Insurance Fund”** means the Deposit Insurance Fund administered by the FDIC.

**“Efficiency ratio”** is equal to non-interest expenses divided by revenue (income). A lower ratio is better. This ratio shows how well the MFC controls overhead expenses.

**“Equal Credit Opportunity Act”** means the Equal Credit Opportunity Act (15 U.S.C. Section 1691 et seq.), as amended.

**“Fair Housing Act”** means the Fair Housing Act (42 U.S.C. Section 3601 et seq.), as amended.

**“FCPA”** means the Foreign Corrupt Practices Act of 1977 (15 U.S.C. §78dd-1 et seq.), as amended.

**“FDIC”** means the Federal Deposit Insurance Corporation, which regulates depository banks.

**“Federal Reserve Act”** means the Federal Reserve Act of 1913, as amended.

**“Federal Reserve Board”** means the Board of Governors of the Federal Reserve System.

**“Financial Crimes Enforcement Network”** is a bureau of the U.S. Treasury that safeguards the financial system from illicit use and combats money laundering and its related crimes (e.g., terrorism).

**“Funding”** are the proceeds from issuing debt securities, other debt instruments, and/or deposits that are used to originate loans. Funding represents a liability on the balance sheet.

**“GAAP”** means generally accepted accounting principles in the United States, consistently applied over the period involved.

**“Green Bank”** means a public or quasi-public entity or program focused on providing affordable loan capital for projects that reduce greenhouse gas emissions, reduce pollution burden, or otherwise improve environmental outcomes.

**“Gross loans”** include all outstanding principal for all outstanding loans. It excludes loans that have been written off.

**“Home Mortgage Disclosure Act”** means the Home Mortgage Disclosure Act (12 U.S.C. Section 2801 et seq.), as amended.

**“IRS”** means the U.S. Internal Revenue Service.

**“Liabilities”** are items that the MFC owes to other entities, including but not limited to funding and accounts payable.

**“Lien”** means any charge, mortgage, pledge, security interest, restriction, claim, lien, equity, encumbrance or any other encumbrance or exception to title of any kind.

**“Loan participation”** means an arrangement in which a bank purchases a portion of an outstanding loan from another bank, from which it can collect interest and principal payments.

**“Loan syndication”** means an arrangement in which multiple banks pool together resources to fund a single loan, which is issued and managed by one “lead” bank.

**“MFC”** means the Municipal Finance Corporation.

**“MOC”** means MFC Oversight Commission.

**“Net interest income”** is the difference between the revenue the MFC generates from its interest-bearing assets and the expenses it incurs on its interest-bearing liabilities. The ratio of net interest income to average assets measures annualized total interest income minus total interest expense, divided by average assets. It shows the efficiency with which the MFC generates interest income.

**“Net interest margin”** is the difference between the rate the MFC earns on its loans and the rate it must pay to its lenders for the funding it receives.

**“Net interest margin”** is the difference between the rate the MFC earns on its loans and the rate it must pay to its lenders for the funding it receives.

**“Non-interest expenses”** includes but is not limited to salaries and employees benefits, premises, fixed assets, and other noninterest costs.

**“Non-interest income”** includes revenue from trading and derivatives, fees and commissions, etc. The ratio of non-interest income to average assets measures annualized total non-interest income divided by average assets. It shows the efficiency with which the MFC generates income from sources other than interest-bearing assets.

**“Nonprofit mutual benefit corporation”** means an incorporated organization that works to achieve a common goal for a group of people as regulated by California law. It applies to nonprofit organizations without tax-exempt status under Internal Revenue Service (IRS) code 501(c)(3).

**“Nonprofit public benefit corporation”** means an incorporated organization that seeks to provide benefits to the public as regulated by California law.

**“OFAC”** means the Office of Foreign Assets Control of the U.S. Department of the Treasury.

**“Office of Foreign Assets Control”** is an office of the U.S. Department of the Treasury that administers and enforces economic and trade sanctions based on foreign policy and national security goals.

**“OREO”** means other real estate owned.

**“Regulatory Authorities”** means any federal or state Governmental Authority charged with the supervision or regulation of financial institutions or issuers of securities or engaged in the insurance of deposits (including, without limitation, the Federal Reserve Board, the FDIC, the CDFPI or the supervision or regulation of any Party or any of its Subsidiaries.

**“Return on average assets”** is equal to the MFC’s net income (profit) divided by its average total assets over the course of a year, and shows how efficiently the MFC is using its assets to generate profits.

**“Return on average equity”** is equal to the MFC’s net income (profit) divided by its average total equity over the course of a year, and shows how efficiently the MFC is using its equity to generate profits.

**“RWG”** means The San Francisco Reinvestment Working Group created by the San Francisco Board of Supervisors.

**“SFAS”** means Statement of Financial Accounting Standards published by the Financial Accounting Standards Board.

**“SFPBC”** means the San Francisco Public Banking Coalition.

**“Subsidiary”** means, as to any Person, a corporation, limited liability company, partnership or other entity of which shares of stock or other ownership interests having ordinary voting power (other than stock or such other ownership interests having such power only by reason of the happening of a contingency) to elect a majority of the board of directors or other managers of such corporation, limited liability company, partnership or other entity are at the time owned, or the management of which is otherwise controlled, directly or indirectly through one or more intermediaries, or both, by such Person.

**“the City”** or **“City”** means the City and County of San Francisco.

**“the Ordinance”** or **“Ordinance”** means Ordinance No. 87-21 to develop business, financial, and governance plans to establish a San Francisco MFC.

**“USA PATRIOT Act”** means the Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001, as amended (Pub. L. No. 107-56).

# San Francisco Public Bank

## Business and Governance Plan and Viability Study

May 10, 2023



**DISCLAIMER**

The following document was prepared by the HR&A Team, a consultant to the City and County of San Francisco. This document does not include legal advice, and the HR&A Team does not represent that the document, or the recommendations or conclusions therein, comply with applicable laws governing the establishment or operation of a non-depository municipal finance corporation or a municipal bank. Under the City Charter, the City Attorney is the legal advisor to the City and only the City Attorney or his authorized delegates may advise the City on legal issues, including such issues pertaining to municipal banking.

The HR&A Team consists of HR&A Advisors, Inc.; The Findley Companies; and Contigo Communications.

The HR&A Team prepared this document in anticipation of consideration for submission by the San Francisco Reinvestment Working Group (an advisory body) and Board of Supervisors. The Board of Supervisors has not endorsed or adopted its contents. Capitalization and funding plans for the proposed Public Bank have not yet been endorsed or approved by the Board of Supervisors and are based on conversations with Reinvestment Working Group members and other participants in this project.



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## I. Executive Summary

**In October 2019, the State of California passed AB 857 to provide a pathway for local government agencies to charter public banks.** In 2021, the San Francisco Board of Supervisors created The San Francisco Reinvestment Working Group (“RWG” or “the RWG”) by unanimously passing Ordinance No. 87-21 (“Ordinance” or “the Ordinance”). The RWG is tasked under the Ordinance with submitting to the Board of Supervisors and the Local Agency Formation Commission (“LAFCo”), (referred to as “City” or “the City”), a business and governance plan to establish a state-licensed public bank (“Bank”) and a non-depository municipal finance corporation (“MFC”).

**The RWG began meeting in April 2022 and is being consulted by HR&A Advisors, The Findley Companies, and Contigo Communications (the “HR&A Team”).** The HR&A Team prepared the following business plan with input from the RWG, LAFCo, the San Francisco City Attorney’s Office and their advisors (“CAT”), the San Francisco Public Bank Coalition (“SFPBC”), and various other groups for submission to the City. The HR&A Team has undertaken the research and investigation indicated in this business plan.

**To begin lending, the HR&A Team proposes the initial creation of a non-depository MFC that would operate for three years and could be rolled into a Bank with regulatory approval.** This plan is based upon the initial operation of the MFC for three years, which we describe in the MFC Business Plan submitted separately to the RWG; that during this time the City would seek regulatory approval to establish the Bank from the Federal Deposit Insurance Corporation (“FDIC”) and California Department of Financial Protection and Innovation (“CDFPI”); and assumes that after three years of MFC operations the Bank would begin operation and that the capital, assets, and liabilities of the MFC would be rolled into the Bank. This Bank business plan describes Bank governance, operations, and financials beginning in Year 4 of the entity. Its financial models provide a five-year forecast from the start of Year 4 to the end of Year 8. It must be noted that several of the assumptions used in this business plan and the MFC Business Plan are fluid and may change over time as market, regulatory, and other conditions evolve.

**This business plan details the proposed Bank’s approach to creating an entity that achieves the City’s goals while upholding the values of the City and its diverse communities and performing according to prudent financial standards and requirements.** It will do so by focusing its lending activities on affordable rental housing development and affordable homeownership, local enterprises (small businesses), and green investments supporting environmental justice, working across all of these areas with San Francisco’s many community financial institutions (“CFIs”)—which includes both community banks insured by the FDIC and credit unions insured by the National Credit Union Administration (“NCUA”)—and community development financial institutions (“CDFIs”). The geographic focus of the MFC will be on the region defined by the boundaries of the City and County of San Francisco and the San Francisco International Airport. The MFC will serve projects or businesses located within and persons residing in these boundaries.

**The Bank will also serve as San Francisco’s “green bank,” a mission-driven financial institution that uses public funds to make and incentivize green investments.** A Bank that functions as a green bank could leverage funding from the Inflation Reduction Act and other sources to provide low-cost loans for projects that reduce emissions, address environmental injustices, or otherwise improve environmental outcomes. The HR&A Team recommends that the green bank operate within the framework of the Bank to enable the City to consolidate its green investing activities and avoid the redundancy of creating two separate but overlapping institutions.

**The fundamental need for a City-owned Bank stems from the historic failure of existing financial institutions to equitably serve the needs of low-income communities and communities of color and to deliver financial services that are not extractive or damaging to those same communities.** There are two facets to this issue. The first is a lack of access to quality financial services that provide residents, businesses, and others with the instruments to better their lives. The second is the consequences of that lack of access, which has caused worse outcomes in economic, employment, health, and environmental outcomes that continue to this day.

**This large gap in the local financial market, which the Bank seeks to fill, amounts to billions of dollars a year.** This gap is spread across the Bank’s priority lending areas. The City projects that affordable housing development will require between \$1.3 and \$2.4 billion a year through 2030.<sup>1</sup> Affordable homeownership will require additional funds to build new homes, support existing homeowners to maintain and expand their homes, and to support first-time homeowners. Local enterprise lending for small businesses unsupported by existing large banks and other financial institutions likely runs to several tens of millions of dollars annually. Lastly, green investments constitute a vast and urgent need for San Francisco. The City has established an ambitious Climate Action Plan to reach net zero greenhouse gas emissions by 2040. The University of California, Berkeley’s Center for Law, Energy, and the Environment estimated that implementing this plan could require up to \$21.9 billion—approximately \$1.3 billion per year.<sup>2</sup>

**The HR&A Team has identified through extensive outreach to CFIs and CDFIs, San Francisco businesses and nonprofits, and other City agencies and entities a series of products and services that the Bank can provide to fill this gap.** The Bank is designed to work in partnership with San Francisco’s many dedicated CFIs and CDFIs through participation and syndication lending and other collaborative approaches. Acknowledging these institutions’ front-line role in serving local communities and these institutions’ extensive community relationships and trust, the Bank will establish working relationships to provide capital to and through them, achieving broader impact than it could on its own. Together, the Bank and partner institutions will support affordable housing development and preservation; small business finance; revolving loan and bridge funds; and the construction of public and private clean-energy infrastructure such as solar-plus-storage and electrification systems at the neighborhood scale or for individual homes. Bank management will prioritize lending with and through partners that helps the Bank scale existing products offered by CFIs and CDFIs for which there is additional demand; generate revenue within the first 2-3 years of Bank operations; can be easily issued; and/or do not require significant staff time for issuance and ongoing management.

**If the City approves the creation of the Bank,** the Bank will be formed and organized in compliance with local, state, and federal laws and regulations and adopt prudent management and financial practices to achieve its mission. The required applications would be submitted by the City and processed by the CDFPI and FDIC for the Bank, and if approved then the capital, assets, and liabilities of the MFC would roll into the Bank. We anticipate this application and transition process to cost \$1 million. Being constituted from an existing entity—the MFC—would provide faster revenue generation for the Bank. Assuming that the

<sup>1</sup> City & County of San Francisco, “Board of Supervisors Government Audit and Oversight Committee: Affordable Housing Funding,” 2022. <https://sfgov.legistar.com/View.ashx?M=F&ID=10905702&GUID=037E15BE-0136-4350-AEA7-717766EF1472>

<sup>2</sup> University of California, Berkeley Center for Law, Energy, & the Environment, “Funding San Francisco Climate Action: Strategies for Revenue, Implementation, and Equity,” 2022. <https://www.law.berkeley.edu/wp-content/uploads/2022/11/Funding-San-Francisco-Climate-Action-Nov.-2022.pdf>

MFC Business Plan that we developed is carried out, at the end of Year 3 the MFC would have almost \$90 million in assets, \$60 million in loans, and a little less than \$40 million in capital. We also anticipate that the MFC would generate over \$500,000 in income in Year 3 of operations. These elements provide a positive foundation for the Bank, though it will also incur much greater expenses due to the requirements for the Bank to satisfy the CDFPI and FDIC.

**We believe that under these conditions the Bank is feasible; however, over the past year several events have occurred within the financial industry and the overall economy that have an impact on the creation of a public bank and the ability to secure, within a reasonable period, the required regulatory approvals under AB 857.** These events include a significant increase in interest rates and inflation, potential recessionary pressures, fiscal pressures on local governments, and recent failures within the commercial banking space (e.g., Silicon Valley Bank and First Republic Bank) and the significant outflow of deposit from several other commercial banks. The failures of two banks in March 2023 had a negative impact to the Deposit Insurance Fund (“DIF”) of approximately \$22.5 billion. These events have caused the regulatory agencies to slow down their review of *de novo* bank applications, which could affect the potential chartering of a public bank. Under AB 857 the approval of both the CDFPI and FDIC are required, and neither have approved a public bank to date. We expect that any submission would be subject to a prolonged review process (up to three years) showing that the type of lending to be done by a public bank would result in a reasonable promise of success. The structure and approach proposed by the HR&A Team offers a path towards this goal but will require adaptation by the City as economic, regulatory, and policy circumstances evolve.

**Creating the MFC and Bank offers the City an opportunity to invest in its communities to support economic and environmental strength, resilience, and equity.** These entities are designed to align with the City’s values, be mission driven, and generate positive impacts across the three lending areas, thus addressing historic challenges by creating affordable homes, new businesses, and jobs, and by improving the built environment to face the future. This plan indicates that the City’s investments in an MFC and Bank could yield the “triple bottom line” of achieving significant benefits for people and planet through a financially sustainable model.

*Note from the HR&A Team: We are not representing that this business plan complies with applicable laws but stating that the Bank, once established, will do so.*

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#### **Why Is a Public Bank Needed? San Francisco Challenges and Priorities for Public Bank Operations**

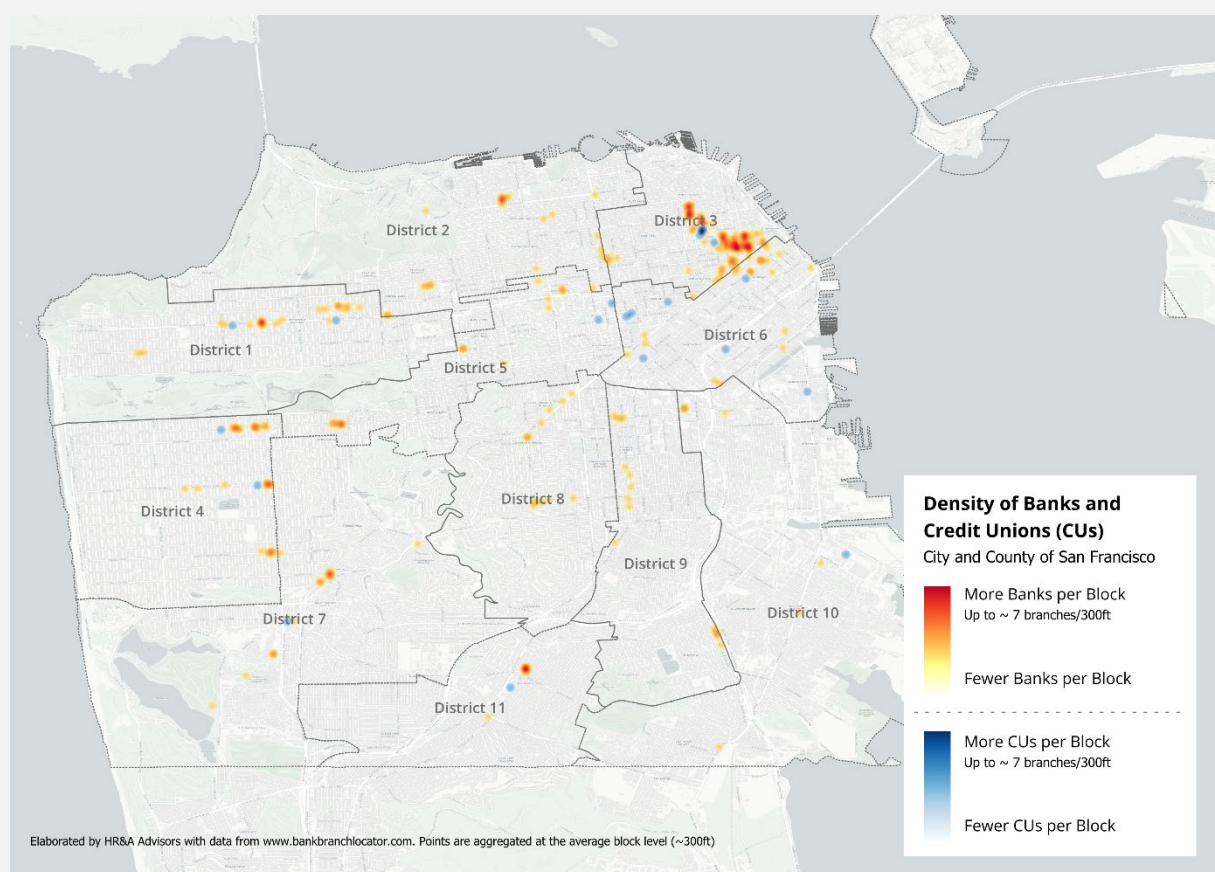
The City and County of San Francisco took action to address decades of racial discrimination and unequal access to finance by private lending institutions by passing Ordinance No. 87-21 in 2021. The Ordinance established the Reinvestment Working Group to study the potential use of public funds through a City-owned Bank to address three main areas where financing disparities are most pronounced: affordable housing, small businesses, and green investments, recognizing the need for public engagement in closing the gap in access to capital. To understand historical challenges and needs, and offer context to the potential products or services that a City-owned Bank can offer, it is important to examine how existing large banks have underserved or actively discriminated against multiple communities in San Francisco.

Banks closed large numbers of branches in the aftermath of the 2008-2009 financial crisis and the COVID-19 pandemic, resulting in many parts of San Francisco no longer having access to physical bank

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branches.<sup>3</sup> This has led to potential “banking deserts” where communities lack easy access to personal, business, and other financial services with bankers with local relationships and knowledge, a trend that has disproportionately affected low-income and minority populations.<sup>4</sup> This lack of services can lead customers to payday lenders, check cashers, and other financial services providers who offer predatory and harmful products. While the number of payday lenders and volume of business has declined in California, this dynamic remains an issue for many San Franciscans.<sup>5, 6</sup>

Figure 1. Bank Branch Presence in San Francisco by District



The Bank will provide lending but not personal banking services (personal checking and savings accounts, debit and credit cards, etc.) and seeks to fill gaps in access to capital to support community-

<sup>3</sup> National Community Reinvestment Coalition, “The Great Consolidation of Banks and Acceleration of Branch Closures Across America: Branch Closure Rate Doubled During the Pandemic,” 2022. <https://ncrc.org/the-great-consolidation-of-banks-and-acceleration-of-branch-closures-across-america/>

<sup>4</sup> Federal Reserve Bank of St. Louis, “Banking Deserts Become a Concern as Branches Dry Up,” 2017. <https://www.stlouisfed.org/publications/regional-economist/second-quarter-2017/banking-deserts-become-a-concern-as-branches-dry-up>

<sup>5</sup> California Department of Financial Protection and Innovation, “Annual Report of Payday Lending Activity Under the California Deferred Deposit Transaction Law,” 2021. [https://dfpi.ca.gov/wp-content/uploads/sites/337/2022/07/DFPI\\_AnnualReport\\_CDDTL-2021.pdf](https://dfpi.ca.gov/wp-content/uploads/sites/337/2022/07/DFPI_AnnualReport_CDDTL-2021.pdf)

<sup>6</sup> CBS Bay Area, “History Of Redlining, Predatory Lending, Systemic Racism Impacts Black Home Ownership In Bay Area,” 2020. <https://www.cbsnews.com/sanfrancisco/news/history-of-redlining-predatory-lending-systemic-racism-impacts-black-home-ownership-in-bay-area/>

serving activities. It will partner with community-based and community-serving financial institutions to address some of the dynamics caused by banking deserts and predatory finance, while acknowledging that further work is necessary from other types of financial institutions to fully address these challenges.

### ***Affordable Housing***

Prospective homeowners and renters have been actively discriminated against and experience disparate outcomes based on race, ethnicity, and income. The Greenlining Institute found that in the San Francisco region racial minorities, particularly Black and Hispanic communities, are disproportionately denied home purchase loans compared to their population size.<sup>7</sup> Specifically, Black households, which make up 6% of the population, receive less than 1% of home purchase loans, while Hispanic households, which make up 16% of the population, receive only 4% of such loans. These figures suggest that existing banks have been less likely to lend to people of color, which has had a detrimental effect on the ability of these communities to build wealth. This is due to underwriting criteria and lower average incomes for people of color, but banks are twice as likely to deny a conventional mortgage to Black applicants than to white applicants even when controlling for income, which suggests a pattern of discrimination.<sup>8</sup>

Less than a quarter of Black (22%) and Hispanic (23%) San Franciscans are homeowners, compared to a citywide average homeownership rate of 37%. Large commercial banks, which currently account for 65% of all loans issued in the City, have played a significant role in discrimination through the historic, government-sanctioned practice of redlining. This now-illegal practice involved denying loans or credit to certain neighborhoods based on the racial makeup of the area and has contributed to lower homeownership rates for minorities and lower access to opportunity. The gap in homeownership between Black and white San Franciscans today is the largest it has been since 1890<sup>9</sup> and the homeownership rate in formerly redlined neighborhoods is about 25%, compared to a citywide average of 40%.<sup>10</sup>

<sup>7</sup> Greenlining Institute, “Home Lending to Communities of Color in California 2020,” 2022.

[https://greenlining.org/wp-content/uploads/2022/02/Greenlining-Home\\_Lending\\_to\\_Communities\\_of\\_Color\\_in\\_CA\\_2020-02.pdf](https://greenlining.org/wp-content/uploads/2022/02/Greenlining-Home_Lending_to_Communities_of_Color_in_CA_2020-02.pdf)

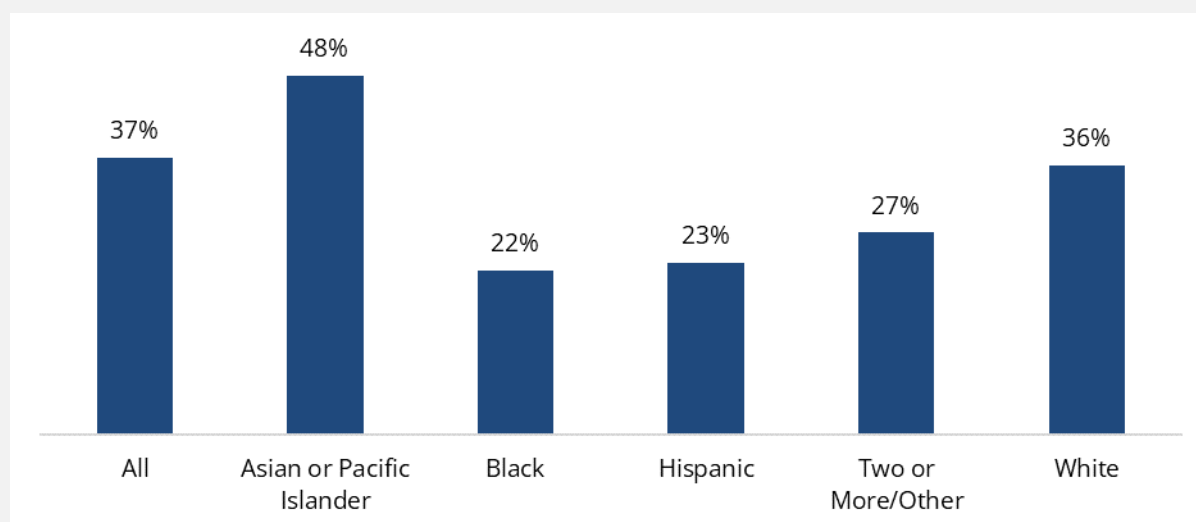
<sup>8</sup> California Office of the State Treasurer, “California Dream for All” A Proposed Shared Appreciation Loan Investment Fund for the State of California,” 2022. <https://www.treasurer.ca.gov/publications/ca-dream-for-all-report.pdf>

<sup>9</sup> The American Prospect, “How to Start Closing the Racial Wealth Gap” 2020. <https://prospect.org/economy/how-to-start-closing-the-racial-wealth-gap/>

<sup>10</sup> U.S. Census Bureau, 2020 American Community Survey



Figure 2. Homeownership Rates by Race and Ethnicity in San Francisco

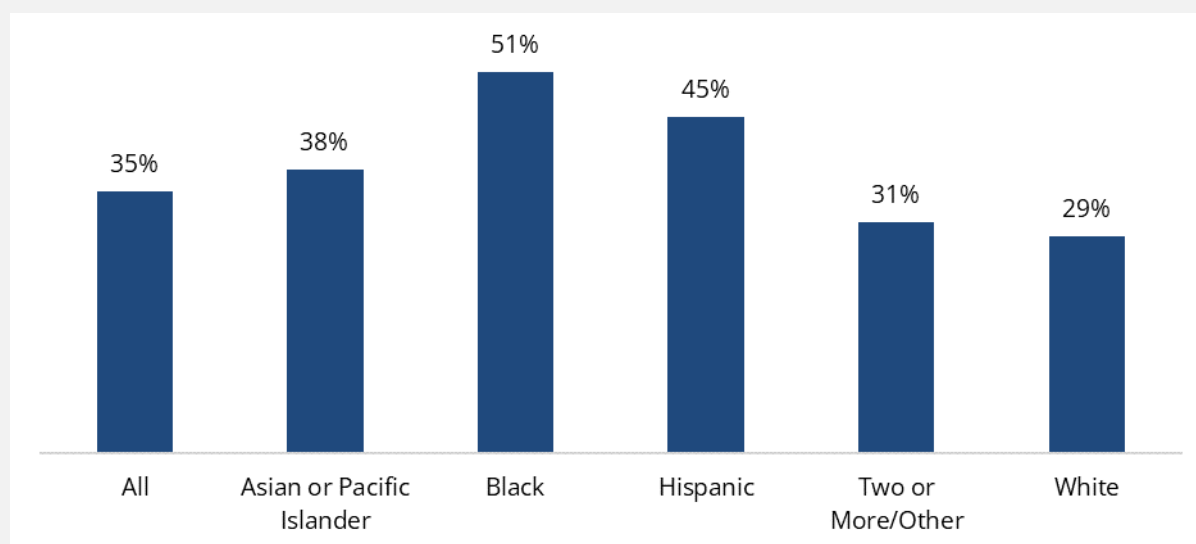


Source: IPUMS USA and Bay Area Equity Atlas (2019).

As the cost of homeownership continues to rise, with home prices reaching unprecedented levels and interest rates increasing, the rental market is becoming the primary option for many households across all demographic groups and even for higher-income households that would be expected to have become homeowners.<sup>11</sup>

Yet San Francisco has the country's second-highest median rents, causing households to spend a large and often unsustainable share of their income on housing.<sup>12</sup> More than half of Black (51%) and nearly half of Hispanic (45%) San Franciscans who rent are housing burdened, compared to a citywide average of 35%. (Burdened households are those that spend more than 30% of their income on housing.)

Figure 3. Housing Burden by Race and Ethnicity in San Francisco



Source: IPUMS USA and Bay Area Equity Atlas (2019).



Furthermore, Black and Hispanic communities also face discrimination within the rental market even before they become housing burdened. Prospective renters of color are faced with higher security deposit demands and must submit more applications and pay higher fees than white renters.<sup>13</sup> In 2021, 61% of renters applied for two or more properties, an increase of 11 percentage points from 2019 and five points higher than in 2020. White or Asian American and Pacific Islander renters typically submit two applications, while Black or Hispanic renters typically submit three. More than a third of renters of color, 38% of Black and Hispanic renters, 33% of Asian American and Pacific Islander renters, and 21% of white renters had to submit five or more applications during their home search.

Disparate outcomes also appear in housing conditions. Although the share of people living in overcrowded conditions has decreased since 1990, more people of color continue to experience substandard housing than white city residents.<sup>14</sup> For instance, 20% of Hispanic and Asian and Pacific Islanders, and 8% of African Americans live in overcrowded housing, compared to 3% of the city's white population. While these disparate outcomes may not be the direct result of banking policies and activities, they suggest the need for broader policies and financial solutions that seek to provide better access to more affordable and higher-quality housing for all San Franciscans, and for communities of color especially.

In addition to sustained racial disparities in housing access and security, San Francisco faces very high demand for new affordable housing. In accordance with State law, the City adopted in 2023 its Sixth Cycle Housing Element to plan the production of over 82,000 units, of which roughly 46,000 must be affordable to moderate-, low-, and very-low-income households. This provides an opportunity to deploy additional lower-interest loan capital to support the development of much-needed affordable housing and to complement the limited subsidy options available. This proposed development also offers the opportunity to benefit and stabilize diverse communities across the city, including those that suffered from redlining in the past and suffer from increasing rent and home cost pressures today.

### ***Small Businesses***

The uneven representation of Black- and Hispanic-owned small businesses in San Francisco highlights a lack of equal economic opportunities and social mobility in the City. According to data from the U.S. Census Bureau, the percentage of employer businesses owned by African Americans in the city is lower than the national average. In 2019, only 1.5% of employer businesses in San Francisco were owned by African Americans, compared to 2.5% nationally.<sup>15</sup> This disparity is stark as African Americans make up 6% of the city's population. Likewise, the share of Hispanic-owned small businesses is disproportionately low compared to the national average and their weight in the city's population: only

<sup>11</sup> California Office of the State Treasurer, "California Dream for All" A Proposed Shared Appreciation Loan Investment Fund for the State of California," 2022. <https://www.treasurer.ca.gov/publications/ca-dream-for-all-report.pdf>

<sup>12</sup> Zumper, "Zumper National Rent Report," 2023. <https://www.zumper.com/blog/rental-price-data/>

<sup>13</sup> Zillow, "Renters of color pay higher security deposits, more application fees," 2022.

<https://zillow.mediaroom.com/2022-04-06-Renters-of-color-pay-higher-security-deposits,-more-application-fees>

<sup>14</sup> San Francisco Planning Department, "San Francisco Housing Needs and Trends Report," 2018.

[https://default.sfplanning.org/publications\\_reports/Housing-Needs-and-Trends-Report-2018.pdf](https://default.sfplanning.org/publications_reports/Housing-Needs-and-Trends-Report-2018.pdf)

<sup>15</sup> Brookings Institution, "To expand the economy, invest in Black businesses," 2020.

<https://www.brookings.edu/essay/to-expand-the-economy-invest-in-Black-businesses/>

3.5% of small businesses are owned by Hispanic residents, as opposed to the national average of 5.5%, and much lower than the 16% share of Hispanic residents in San Francisco.<sup>16</sup>

Low access to financial services significantly contributes to this ownership disparity, mainly due to limited access to banking services in many neighborhoods and discriminatory underwriting criteria. In terms of the former, in San Francisco 14% of total bank branches closed in the period between 2008 and 2016. Many of these closures occurred in neighborhoods with concentrations of Black and Hispanic residents.<sup>17</sup> These communities are disproportionately likely to have limited access to traditional banking services, with many living in “banking deserts.”<sup>18</sup> (See Figure 1 above.)

Biases in loan underwriting criteria also play a significant role in the financing gap faced by minority-owned small businesses in San Francisco and across the country. Even after controlling for credit score and income, these businesses often face more stringent procedures and suboptimal terms and interest rates, continuing the historic legacy of racial bias. Furthermore, financial institutions may also prefer businesses with a more established track record, leaving at a disadvantage newer and smaller businesses in need of capital to scale up their operations.

Only 25% of Hispanic-owned firms with low credit risk received all the non-emergency financing they sought, compared to 48% of white-owned firms with the same low credit risk. The same study also showed that, in aggregate, only 35% of Black-owned small businesses received all requested funding, compared to 60% for their white-owned counterparts.<sup>19</sup> If evaluated by ethnicity, 60% of non-Hispanic-owned firms received all funds requested, while only 45% of Hispanic-owned businesses received requested funding.

Even publicly funded initiatives like the Paycheck Protection Program (“PPP”), created to provide financial assistance to small businesses to help them keep their employees on payroll during the COVID-19 pandemic, failed at improving this financing disparity. Businesses located in areas with high median household incomes (\$150,000 or more) were more likely to receive PPP loans, with around half receiving loans. Conversely, only about a quarter of businesses located in areas with lower median household incomes (under \$75,000) received loans. Furthermore, the data shows that business owners in predominantly Hispanic areas had the lowest rate of PPP loan receipts, with only 22% receiving loans. Businesses in primarily Black neighborhoods had a similarly low rate of loan receipt at 23%, while businesses in predominantly Asian and white areas fared better, with 34% and 41% receiving PPP loans, respectively.<sup>20</sup> This lack of access to capital has significantly impacted minority-owned businesses’ ability to grow, thrive, and sustain economic shocks, hindering their ability to create jobs and wealth and stimulate economic growth in their communities in an enduring and sustainable way.

<sup>16</sup> U.S. Census Bureau, Annual Business Survey Annual Business Survey, 2019

<sup>17</sup> National Community Reinvestment Coalition, “The Great Consolidation of Banks and Acceleration of Branch Closures Across America: Branch Closure Rate Double During the Pandemic,” 2022. <https://ncrc.org/the-great-consolidation-of-banks-and-acceleration-of-branch-closures-across-america/>

<sup>18</sup> National Community Reinvestment Coalition, “Bank Branch Closures from 2008-2016: Unequal Impact in America’s Heartland,” 2017. [https://ncrc.org/wp-content/uploads/2017/05/NCRC\\_Branch\\_Deserts\\_Research\\_Memo\\_050517\\_2.pdf](https://ncrc.org/wp-content/uploads/2017/05/NCRC_Branch_Deserts_Research_Memo_050517_2.pdf)

<sup>19</sup> U.S. Federal Reserve, Availability of Credit to Small Businesses, 2022.

<sup>20</sup> Oh, Soo et al. (2021). Geocoded loan data from the Paycheck Protection Program 2020 (PPP). Reveal from the Center for Investigative Reporting.

There is evidence that a Bank model can provide needed services: PPP data shows that North Dakota businesses had greater access to capital in the first round due to the Bank of North Dakota, which is a public bank owned by the state of North Dakota.<sup>21</sup>

### **Green Investments**

Residents of low-income and minority communities in San Francisco suffer from environmental inequality as they face limited access to safe housing options in areas with lower ecological hazards. The San Francisco Human Rights Commission found that neighborhoods with a history of industrial and polluting activities, such as Bayview Hunters Point, have higher rates of chronic conditions that put pressure on public health and the labor market.<sup>22</sup> This is reflected in data from the California Environmental Protection Agency's CalEnviroScreen tool, which shows that census tracts with the highest pollution burden scores in the City also tend to have a higher proportion of Hispanic and African American residents.

The transition to a clean energy future is crucial for addressing the pressing environmental challenges facing the planet today. However, it is essential that this transition is not only environmentally sustainable, but also socially just. This means that investments in electric appliances, solar power, energy storage, weatherization and insulation, and other green technologies must be directed towards addressing the environmental injustices faced by communities of color across the city. Unfortunately, existing financial institutions continue to fund fossil fuel projects and have a history of neglecting investment in minority communities and are unlikely to address this need effectively. Therefore, innovative models of financing and investment must be developed that prioritize the needs of historically marginalized communities. This includes community-based and socially responsible public-owned options that ensure that the transition to clean energy is inclusive and equitable.

## **II. Description of Business**

### **A. Business and Market Niche**

#### **1. Overview of Lending Areas**

As originally articulated in Ordinance No. 87-21, the establishment of the Bank will create a “fiscally safe and sound institution” to invest City public funds in ways that advance the City’s values and interests.<sup>23</sup> In particular, the Bank will provide loans and other financial products that not only increase overall capital supply, but also promote alternative underwriting criteria (or other risk adjustments) to expand access to prospective borrowers who typically do not qualify under current conditions. The Bank, similar to the MFC, proposes to focus efforts in the following three lending areas:

<sup>21</sup> The Washington Post, “North Dakota businesses dominated the PPP. Their secret weapon? A century-old bank founded by radical progressives”, 2020. <https://www.washingtonpost.com/business/2020/05/15/north-dakota-small-business-ppp-coronavirus/>

<sup>22</sup> City & County of San Francisco, “DRAFT San Francisco Reparations Plan,” 2022.

[https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final\\_0.pdf](https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final_0.pdf)

<sup>23</sup> City & County of San Francisco, “Ordinance No. 87-21” 2021.

<https://sfgov.legistar.com/View.ashx?M=F&ID=9596572&GUID=E3366761-048C-40AD-AF3D-FC352B6A33D7>

- **Affordable Housing Development and Affordable Homeownership**, to address the City’s worsening affordability crisis and socioeconomic and demographic homeownership gaps. The Bank will primarily support the production and preservation of affordable rental units, which may include supporting initiatives that dedicate public lands to affordable housing and that develop land banks for affordable housing. (The Bank itself will not serve as a land bank.) The Bank may also provide support for existing and prospective homeowners—especially lower-income households—to purchase, maintain, and/or expand their homes. However, with its limited initial funds the Bank will initially prioritize support for rental housing to ensure that the largest number of households can benefit from Bank lending since supporting rental housing is more cost effective in supporting more units than equivalent homeownership support.
- **Local Enterprises**, to address racial disparities in accessing commercial capital and build community wealth through small businesses, nonprofits, and cooperatives. The Bank will strengthen the viability of local small businesses and nurture entrepreneurship, specifically for women, people of color, and LGBTQIA+ people.
- **Green Investments and Environmental Justice**, to mitigate the impacts of climate change and environmental racism. The Bank will support initiatives that reduce greenhouse gas emissions—such as building electrification, renewable energy production, transit expansion, and vehicle electrification—and reduce pollution burdens in lower-income communities. The Bank will function as San Francisco’s green bank.

CFIs and CDFIs already make loans in these three priority areas. The Bank will partner with these institutions to deploy its loans.

The geographic focus of the Bank will be the region defined by the boundaries of the City and County of San Francisco and the San Francisco International Airport. The Bank will serve projects or businesses located within, and persons residing in, these boundaries.

In the future, the Bank may consider entering other markets, such as those of public lands (beyond affordable housing), sustainable food systems, foreclosure prevention and homeowner assistance, and student loans. The Bank will be prohibited from lending for and participating in other activities that conflict with the City’s values, including (but not limited to) predatory lending, fossil fuels, tobacco, firearms, other weapons, prisons and detention centers, and businesses holding a record of labor law violations within the last three years.

This section details local lending needs in priority lending areas and outlines the specific financial services that the Bank proposes to provide.

## 2. Methodology

The HR&A Team conducted extensive research, analysis, and outreach to answer two primary questions surrounding the priority lending areas and to define the market niche for the Bank:

- What are the unmet financing needs and barriers to access for lower-income populations?
- What services, products, or terms are required to meet those needs?

This process entailed a three-pronged approach, including qualitative and quantitative methods, to validate the need for the Bank and inform its product offerings. These steps are displayed in Figure 4 below and described in greater detail on subsequent pages.

Figure 4. Methodology to Define Market Niche



#### a. Landscape Scan

The first task was to establish a sound understanding of the local lending landscape. To quantify the supply of local financial products, the HR&A Team investigated the services provided by regional CFIs and CDFIs and the City departments with which they frequently partner, including the Office of Small Business (“OSB”), Office of Economic and Workforce Development (“OEWD”), Mayor’s Office of Housing and Community Development (“MOHCD”), and Department of the Environment (“SF Environment”). For each, the HR&A Team documented core product offerings, rough order-of-magnitude financing availability (total and per applicant), loan terms, and impact metrics. Where possible, the HR&A Team also identified points of contact at each organization or department to engage (described more in the following section).

To better understand the scale of demand for these services, the HR&A Team also analyzed national studies from the Federal Reserve Bank for local enterprise, City department reports for affordable housing, and a strategy report from the University of California, Berkeley’s Center for Law, Energy, and the Environment (“CLEE”) for green investments and environmental justice. The HR&A Team also reviewed the San Francisco Human Rights Commission’s Draft Reparations Plan to better understand local trends of racial inequities in these various lending areas.<sup>24</sup>

<sup>24</sup> City & County of San Francisco, “DRAFT San Francisco Reparations Plan,” 2022.  
[https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final\\_0.pdf](https://sf.gov/sites/default/files/2023-01/HRC%20Reparations%202022%20Report%20Final_0.pdf)

## b. Stakeholder Engagement

The outreach phase focused on engaging would-be clients and partners of the Bank, such as CFIs, CDFIs, organizations and businesses that operate in San Francisco or at San Francisco International Airport, and City departments.<sup>25</sup> The efforts focused on reaching those that are most likely to benefit from the creation of the Bank, and negatively impacted by current lack of access to financial services. The aim was to identify unmet needs and inform the Bank's niche.

The engagement process included both focus group discussions and one-on-one interviews. These were structured to have representation from various supervisorial districts, particularly those with concentrated low-income and racially diverse populations, San Francisco residents and business owners with different socioeconomic backgrounds, and individuals who have had experience interacting with existing financial institutions.<sup>26</sup>

Based on these criteria, the HR&A Team met with the following organizations:

### **Affordable Housing Development & Homeownership**

- Council of Community Housing Organizations
- Episcopal Community Services of San Francisco
- Homeownership San Francisco
- Housing Rights Committee of San Francisco
- Mission Economic Development Agency
- Mission Housing Development Corporation
- San Francisco Community Land Trust
- San Francisco Housing and Development Corporation
- Tenderloin Neighborhood Development Corporation
- Young Community Developers

### **CFIs, CDFIs, and Credit Unions**

- Beneficial State Bank
- California Credit Union League
- EastWest Bank
- Enterprise Community Loan Fund
- Fondo Adelante (Mission Community Loan Fund)
- Housing Trust Silicon Valley
- ICA Fund Good Jobs
- Main Street Launch
- Momentus Capital
- Pacific Community Ventures
- San Francisco Federal Credit Union
- Self-Help Federal Credit Union

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<sup>25</sup> See Glossary for definitions.

<sup>26</sup> The City and County of San Francisco is divided into 11 supervisorial districts, each of which elects one member to the Board of Supervisors, the City and County's legislative body.

- Working Solutions

#### **Small Business**

- California Reinvestment Coalition
- Chinatown Merchants Association
- National Association of Minority Contractors
- North-East Business Association
- Project Equity
- San Francisco Small Business Commission member
- Small Business Majority
- Sunset Mercantile
- Multiple small businesses

#### **Green Investments and Environmental Justice**

- Bay Area Climate Adaptation Network member
- Bayview-Hunters Point Community Advocates
- Bici del Pueblo
- Emerald Cities Collaborative
- Just Solutions Collective
- Literacy for Environmental Justice
- San Francisco Climate Emergency Coalition
- San Francisco Electrical Contractors Association

#### **City and County of San Francisco**

- Contract Monitoring Division
- Office of Economic and Workforce Development
- Office of Small Business
- Port of San Francisco

#### **Community and Policy Advocacy Organizations**

- People Organizing to Demand Environmental and Economic Rights (PODER)
- SPUR (the San Francisco Bay Area Planning and Urban Research Association, which goes by SPUR, is a nonprofit public policy organization)

#### **Other Organizations (Insurance)**

- Merriwether & Williams (private company providing risk management and insurance brokerage services that has supported City programs in the past)

#### **c. Gap and Needs Analysis**

The HR&A Team synthesized findings from the above research to define overall market gaps: markets, products, and services for which demand exceeds supply. Specific types of gaps identified include product types (e.g., credit enhancements, guarantees, etc.), loan repayment terms (i.e., duration and interest



rate), and estimated shortfall of capital. These findings are described below, and they inform the Bank's proposed market niche and activities.

### 3. Lending Needs and Proposed Services

#### a. Affordable Housing Development and Homeownership

##### *Lending Needs*

San Francisco's housing affordability crisis continues to worsen. The median rent in the city (\$3,000) is the second-highest in the nation<sup>27</sup> while the median price of single-family homes (\$1.57 million) is the third-highest among all California counties.<sup>28</sup> Nearly 74% of renter households earning less than \$75,000 annually are cost burdened (meaning that they spend more than 30% of their income on housing)<sup>29</sup> while evictions have escalated since the conclusion of California's eviction moratorium in October 2021.<sup>30</sup> The racial gap in homeownership has also continued to widen; between 2000 and 2019, the Black and Hispanic homeownership rates in San Francisco dropped by 7 percentage points each, compared to just 3 percentage points for white households.<sup>31</sup>

Underpinning this crisis is a lack of supply. In recent decades, construction of affordable housing has not kept pace with a growing population. In the Fifth Cycle Housing Element (2015-2022), San Francisco permitted the construction of 151% of its State-mandated target for above-moderate-income units (18,929 units permitted vs. the goal of 12,536) but of just 48% of units needed for moderate-, low-, and very-low-income households (7,915 units permitted vs. the target of 16,333).<sup>32</sup> Numerous factors contribute to the slow rate of housing production, including escalating development costs and stringent zoning regulations, which have prevented dense housing development in most parts of the city. This gap is expected to widen in the coming years; for the Sixth Housing Element Cycle (2023-2030), the City has planned for the construction of over 82,000 units, of which approximately 33,000 must be affordable to lower-income residents, and another 13,000 affordable to moderate-income residents.<sup>33</sup>

Robust funding and financing mechanisms are needed as demand continues to grow. Although significant public resources have been committed to new affordable housing in recent years, available funding is expected to decline in 2023 as current bond financing and federal transfers are fully allocated.<sup>34</sup> As a

<sup>27</sup> Zumper, "Zumper National Rent Report," 2023. <https://www.zumper.com/blog/rental-price-data/>

<sup>28</sup> California Association of Realtors, 2022

<sup>29</sup> U.S. Census Bureau, American Community Survey, 2020; Cost burden is defined as spending at least 30% of household income on housing costs.

<sup>30</sup> San Francisco Chronicle, "Two types of eviction are rising in San Francisco. Advocates fear there's 'something else going on,'" 2022. <https://www.sfchronicle.com/realestate/article/eviction-notices-san-francisco-17553841.php>

<sup>31</sup> Bay Area Equity Atlas, "Homeownership is Unattainable for Most Bay Area Black, Latinx, Cambodian, and Pacific Islander Households," 2021. <https://bayareaequityatlas.org/node/65531>

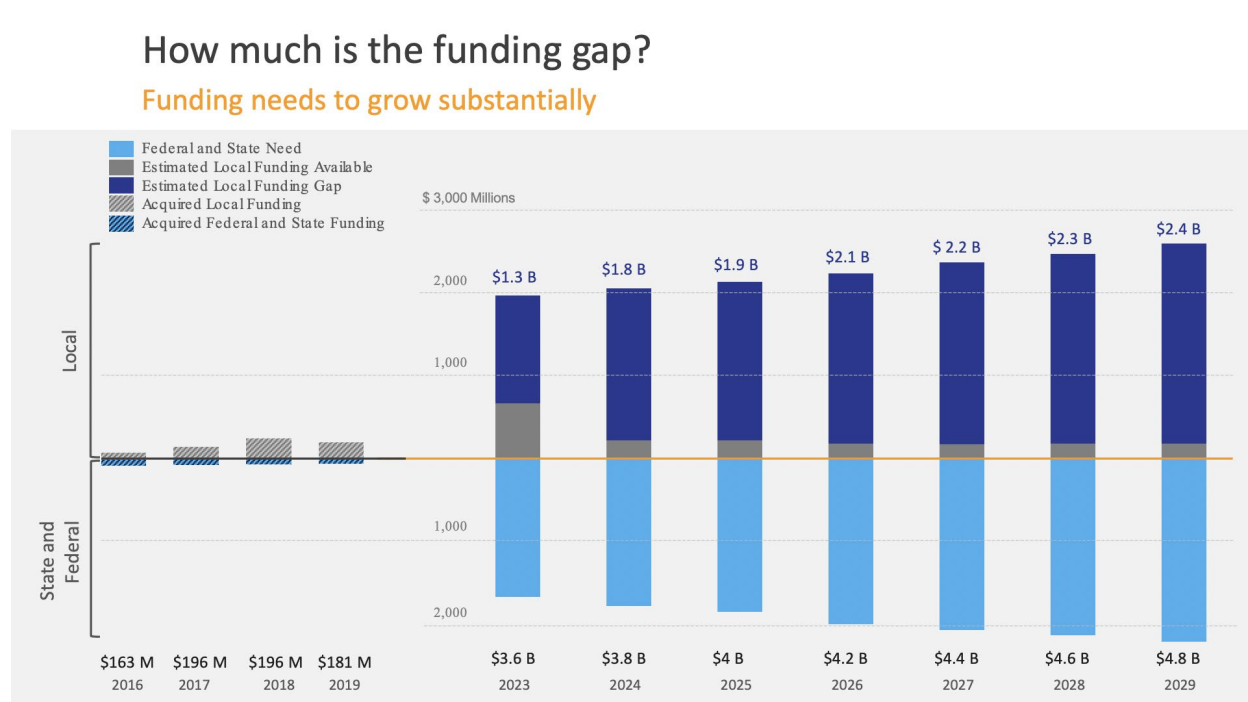
<sup>32</sup> City & County of San Francisco, "Board of Supervisors Government Audit and Oversight Committee: Affordable Housing Funding," 2022. <https://sfgov.legistar.com/View.ashx?M=F&ID=10905702&GUID=037E15BE-0136-4350-AEA7-717766EF1472>

<sup>33</sup> Association of Bay Area Governments, "Final Regional Housing Needs Allocation (RHNA) Plan: San Francisco Bay Area, 2023-2031," 2021. [https://abag.ca.gov/sites/default/files/documents/2021-12/Final\\_RHNA\\_Allocation\\_Report\\_2023-2031-approved\\_0.pdf](https://abag.ca.gov/sites/default/files/documents/2021-12/Final_RHNA_Allocation_Report_2023-2031-approved_0.pdf)

<sup>34</sup> San Francisco Planning Department, "Affordable Housing Funding, Production, and Preservation," 2020. [https://default.sfplanning.org/plans-and-programs/housing/affordability-strategy/HAS\\_Affordable%20Housing%20White%20Paper\\_Final.pdf](https://default.sfplanning.org/plans-and-programs/housing/affordability-strategy/HAS_Affordable%20Housing%20White%20Paper_Final.pdf)

result, San Francisco faces a \$1.3 billion funding gap in 2023, which is expected to widen, peaking at a \$2.4 billion in 2029 (see Figure 5). This analysis does not account for potential additional financing currently being planned by the Bay Area Housing Finance Authority.

Figure 5. Projected City Sources and Gap for Affordable Housing



Source: MOHCD Presentation to GAO Committee, May 18, 2022.<sup>35</sup>

Additionally, strong dependence on cross subsidization—where affordable units require market-rate units to support a project’s financial feasibility—curbs development of affordable housing for very-low- and low-income households. In parallel, according to the Housing Element the City and its nonprofit partners need to increase site acquisition and land banking. These challenges require additional financing tools to address.

Our analysis revealed financing challenges and gaps for both affordable housing development and homeownership. These include, but are not limited to, the following:

- There is a strong dependence on expensive commercial loans to fund pre-development activities.
- There is a strong dependence on expensive commercial loans to fund construction activities, and project delays threaten the viability of each project.
- Smaller organizations find meeting guarantees a challenge.
- A combination of grants and loans are needed to make small sites programs possible.
- Financing from City bond issuances is getting very competitive so developers cannot rely on this funding with as much certainty as they did in the past.

<sup>35</sup> City & County of San Francisco, “Board of Supervisors Government Audit and Oversight Committee: Affordable Housing Funding,” 2022. <https://sfgov.legistar.com/View.ashx?M=F&ID=10905702&GUID=037E15BE-0136-4350-AEA7-717766EF1472>

- There is a lack of working capital, credit lines, and long-term financing.
- Organizations face a challenge in meeting loan loss reserves.
- The cost of financing the software development needed to provide small businesses with credit lines is cost prohibitive for CFIs and CDFIs to enter that market with such products. Most CFIs and CDFIs utilize software from established third-party vendors that is not always adaptable to nontraditional lending.
- Underwriting rules are outdated and do not reflect changes to how people earn their income (e.g., gig economy, self-employment).
- There is a need for financing tools to support the increased site acquisition and land banking adopted within the Board of Supervisors' January 2023 Housing Element.

### *Proposed Products and Services*

Considering these gaps, this business plan proposes that the Bank provide the following products and services to meet market demand and encourage additional borrowing:

*Table 1. Affordable Housing and Homeownership Products and Services*

| Product   | Solution   |
|---|--|
| <b>Patient and equity-like capital,</b> including for land and building acquisition | Provide longer-term (10+ years) and low-interest loans—potentially structured as equity equivalent products—to CDFIs to finance long-term affordable housing projects including, but not limited to, preservation and building and land acquisition. Patient capital can provide CDFIs greater long-term certainty in funding availability that enables them to support larger projects over more time with greater flexibility. |
| <b>Short-term financing</b>   | Provide pre-development loans to developers to cover a wide variety of expenses such as architectural and engineering fees and acquisition costs, among others.  |
| <b>Gap financing</b>  | Help developers address mismatches between costs and revenue and cover unexpected increases in labor and material costs through gap financing.   |
| <b>Credit enhancement to</b> serve customers perceived as riskier*                  | Establish credit enhancement products to facilitate home loans to nontraditional borrowers who may lack standard credit indicators. Note that credit enhancements may be operationally complex.  |
| <b>Guarantees*</b>  | Set up guarantees—construction loan, completion, operating deficit, and tax credit—for affordable housing developers.  |

|   |  |
|---|--|
| <b>Alternative products</b>   | Support the creation of alternative products and markets for less-common structures like community land trusts, mutual housing associations, and limited equity housing cooperatives.  |
| <b>Pooled operating subsidy and capitalized replacement reserves*</b> | Set up pooled reserves so that projects are not required to capitalize their own separate reserves that can be drawn on as well as contributed into. These loans should be for projects generating enough cash flow to cover debt service for these products. Note: The Bank could provide loans to affordable housing developers that cover these contingencies as part of upfront project costs and capitalization as opposed to separate operating subsidy or reserves. |
| <b>Downpayment Assistance*</b>  | Provide long-term, low-interest loans as downpayment assistance for first-time homeowners.   |
| <b>Existing Homeowner Assistance*</b>                                 | Provide loans to low- and moderate-income homeowners to perform a variety of home improvements, including energy efficiency upgrades, building upgrades and the development of accessory dwelling units (“ADU”).   |

*\* Note: Bank management will evaluate whether it is feasible for the Bank to participate in or offer these products during its de novo period as these products may have greater complexity and/or constraints on repayment and revenue generation. Management should consider these additional products once the Bank has sufficient funds and revenue to accommodate their specific features and risks.*

In addition to CFIs and CDFIs, the Bank could seek a partnership with the San Francisco Housing Accelerator Fund to support these products, initiatives, and objectives.

In addition to supporting new construction and housing preservation, the MFC could help finance office-to-residential conversions for which there is significant interest but that are thought to be infeasible under current market conditions.<sup>36</sup>

The Bank will adopt affordable housing targets and definitions that are consistent with City policies and requirements and will seek to support projects that are affordable to San Franciscans who are extremely low income (0-30% of area median income, “AMI”), very low income (30-50% of AMI), low income (50-80% of AMI), or moderate income (80-120% of AMI). The Bank will support projects that include, but are not limited to, public, cooperative, or nonprofit ownership with models such as community land trusts, limited-equity cooperative housing, mutual housing associations, nonprofit housing development, and

<sup>36</sup> City & County of San Francisco, “Repurposing Commercial Real Estate for Residential Use,” 2023. This report provides recommendations for the City to support office-to-residential conversions. However, most of the proposed solutions are regulatory or zoning changes, which are outside of the role of a Bank, or grants and subsidies (including tax incentives), which are not products that a Bank could offer due to their structure and lack of financial returns. As a result, the Bank can provide capital for office-to-residential conversions, but conversion feasibility will also depend on solutions that are beyond the Bank’s responsibilities.

municipally owned housing. The Bank will work with partner institutions to provide the deepest and longest-lasting possible affordability requirements for the projects it supports.

The Bank will also seek to apply underwriting standards that reduce or eliminate certain typically required due diligence items such as appraisals or surveys and streamline required report production to reduce the time and burden of these due diligence items.

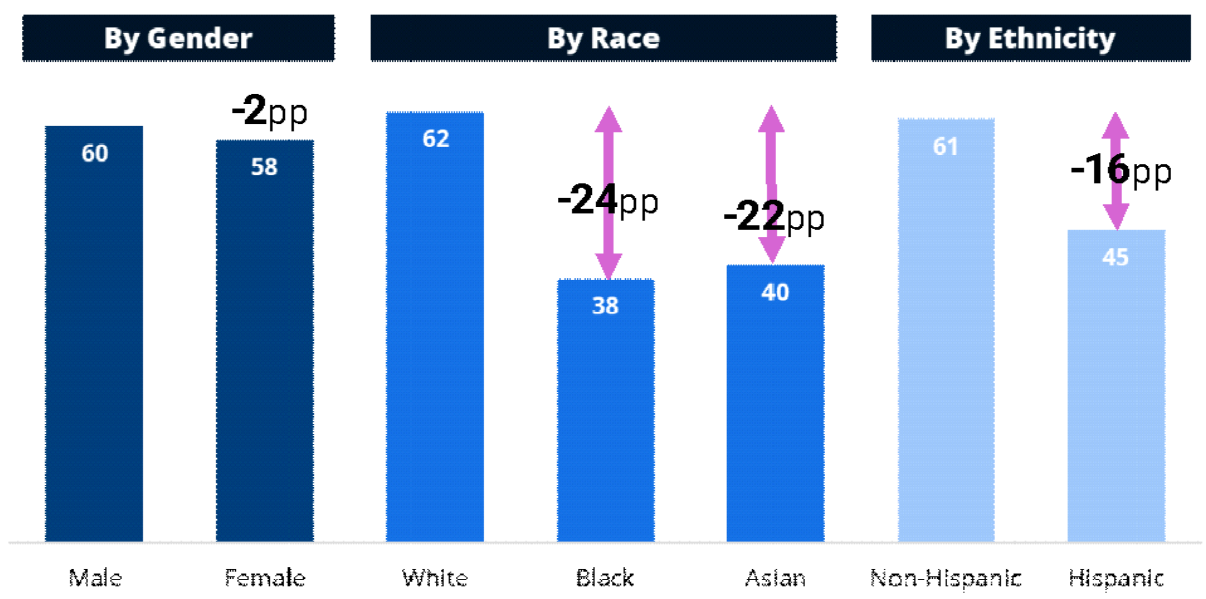
Bank management will develop terms (interest, duration, other conditions, etc.) for each product based on CFI and CDFI partnerships, Bank financial needs, product risk, prevailing economic conditions, and other factors deemed material at time of issuance.

## b. Local Enterprises

### *Lending Needs*

Nationally, the commercial lending landscape displays various inequities. As of 2022, only 38% of Black and 40% of Asian small business owners received all funding they requested, compared to 62% of white applicants (see Figure 6). As a result, the unmet credit needs among entrepreneurs of color are estimated to be 15-25% higher than those of white entrepreneurs.<sup>37</sup> The racial disparity in small business lending persisted during the pandemic: only 37% of small, Black-owned businesses (with \$250,000 or less in 2020 revenue) received loans through the PPP, compared to 52% of small, white-owned businesses.<sup>38</sup>

Figure 6. Share of Small Businesses Receiving All Requested Funding by Gender, Race, and Ethnicity



Source: U.S. Federal Reserve, *Availability of Credit to Small Businesses*, 2022.

Business owners surveyed by the HR&A Team report a lack of trust in banking and government institutions, including fear of being rejected and reluctance to carry debt in general. These concerns often

<sup>37</sup> Joint Committee on Financial Services, “Testimony of Massachusetts Public Banking in support of S.665/H.1223 An Act to Establish a Massachusetts Public Bank,” 2021. <http://masspublicbanking.org/wp-content/uploads/2021/11/Mass-Public-Banking-Financial-Services-Committee-Hearing-Testimony-.pdf>

<sup>38</sup> Reimagine Main Street, “Back to Business: Are Small Businesses Rebounding from COVID-19?” 2021. <https://www.reimaginemainstreet.org/back-to-business-are-small-businesses-rebounding-from-covid-19>

keep business owners from applying for the credit they need to grow, perpetuating a dynamic of inequality that entrenches racial wealth disparities.

Though CDFIs play an important role in filling these gaps, their capacity to grow is constrained. Most CDFIs finance their operations through a combination of grants, donations, and commercial bank loans; however, the financial resources at their disposal are insufficient to meet market demand.

Additionally, existing providers have gaps in various products and services, particularly in growth capital, lines of credit, and credit enhancements for CFIs that serve small businesses. These include, but are not limited to, the following:

- Banks do not offer loans and revolving credit products at or below \$150,000, especially for sole proprietors and very small businesses.
- Small businesses need bridge loans to cover the period between contract award and first payment received.
- More flexible underwriting rules are needed that recognize that different businesses' potential ability to repay is not tied to financial history, current assets, or other factors that have historically been used by the financial industry. Underwriting criteria at existing banking institutions may include credit scores, financial statements and/or projections, loan-to-value ratios, and personal equity, some of which may disadvantage worker cooperatives, lower-income borrowers, and borrowers of color. See the Lending Criteria section of the business plan.
- Lack of products that can serve the needs of worker cooperatives, either as newly created businesses or as a conversion from a previous ownership structure.

#### *Proposed Products and Services*

In light of these gaps, this business plan recommends that the Bank focuses on providing the following products and services to meet market demand:

*Table 2. Local Enterprise Products and Services*

| Need  | Solution   |
|---|--|
| <b>Growth capital between CDFI cap and commercial bank minimum*</b> | Provide sufficient capital to enable CDFIs and CFIs to issue loans between \$350,000 and \$1 million, which can support businesses that are growing but still too small to receive adequate support from existing banks. To help borrowers improve their internal capacity and loan preparedness, the Bank will provide referrals to technical assistance programs administered by both the City and its lending partners. |
| <b>Startup capital*</b>   | Provide smaller-sized loans between \$50,000 and \$100,000 for entrepreneurs and business owners in early stages. Loans can be used for startup purposes, supplies and inventory, lease improvements, vehicles, and working capital, among other purposes.   |
| <b>Lines of credit</b>  | Provide line of credit servicing for businesses, especially those whose accounts receivable are on longer terms and whose  |

|   |  |
|---|--|
|   | accounts payable are on shorter terms (for example, construction businesses) to provide liquidity for immediate needs.   |
| <b>Credit enhancement to serve customers perceived as riskier**</b> | Establish a loan loss reserve fund for CDFIs to extend more loans to nontraditional borrowers who may lack standard credit indicators. Note that credit enhancements may be operationally complex. |
| <b>Marketing funds</b>  | Design a line of credit for brands that want to subsidize the cost of local marketing for their local partners.  |

*\* The HR&A Team’s research and engagement with local organizations highlighted the importance of technical assistance for small business borrowers to increase their success and repayment rates. The Bank will not initially have the resources—either financial or in terms of staff—to provide this technical assistance directly, but it will partner with others so that business owners that receive Bank funds have access to support. The City should ensure that it provides technical assistance directly and makes grants to CFI/CDFIs to support their technical assistance programs. The Bank should consider developing internal capabilities to deliver technical assistance once its financial footing is more secure and it has sufficient free cash flow to dedicate to other strategic initiatives of this kind.*

*\*\* Note: Bank management will evaluate whether it is feasible for the Bank to participate in or offer these products during its de novo period as these products may have greater complexity and/or constraints on repayment and revenue generation. Management should consider these additional products once the Bank has sufficient funds and revenue to accommodate their specific features and risks.*

While products above prioritize loans in two segments—between \$50,000 and \$100,000, and between \$350,000 and \$1 million—the Bank will consider supporting CFIs and CDFIs that make loans outside of these ranges and making direct loans above \$100,000. Partnerships with CFIs and CDFIs will be especially important in smaller-sized loans that are more labor-intensive and costly to underwrite; while the Bank may not have the capacity to make smaller direct loans initially it should collaborate with organizations that do to fill gaps in this part of the market as appropriate. Ultimately, the Bank and its CFI and CDFI partners will seek to provide coordinated support to “graduate” small business borrowers from smaller to larger tiers of loans once the borrower demonstrates growth, capacity, and repayment potential.

A product that Bank management should explore in the future is to support business owners to purchase mixed-use buildings where they currently operate (e.g., a building with a storefront and a few apartments on higher floors). This mortgage product would allow the business owner to count both the retail and residential revenue as income to service the debt, which existing products do not allow.

Bank management will develop terms (interest, duration, other conditions, etc.) for each product based on CFI and CDFI partnerships, Bank financial needs, product risk, prevailing economic conditions, and other factors deemed material at time of issuance.

## Green Investments and Environmental Justice

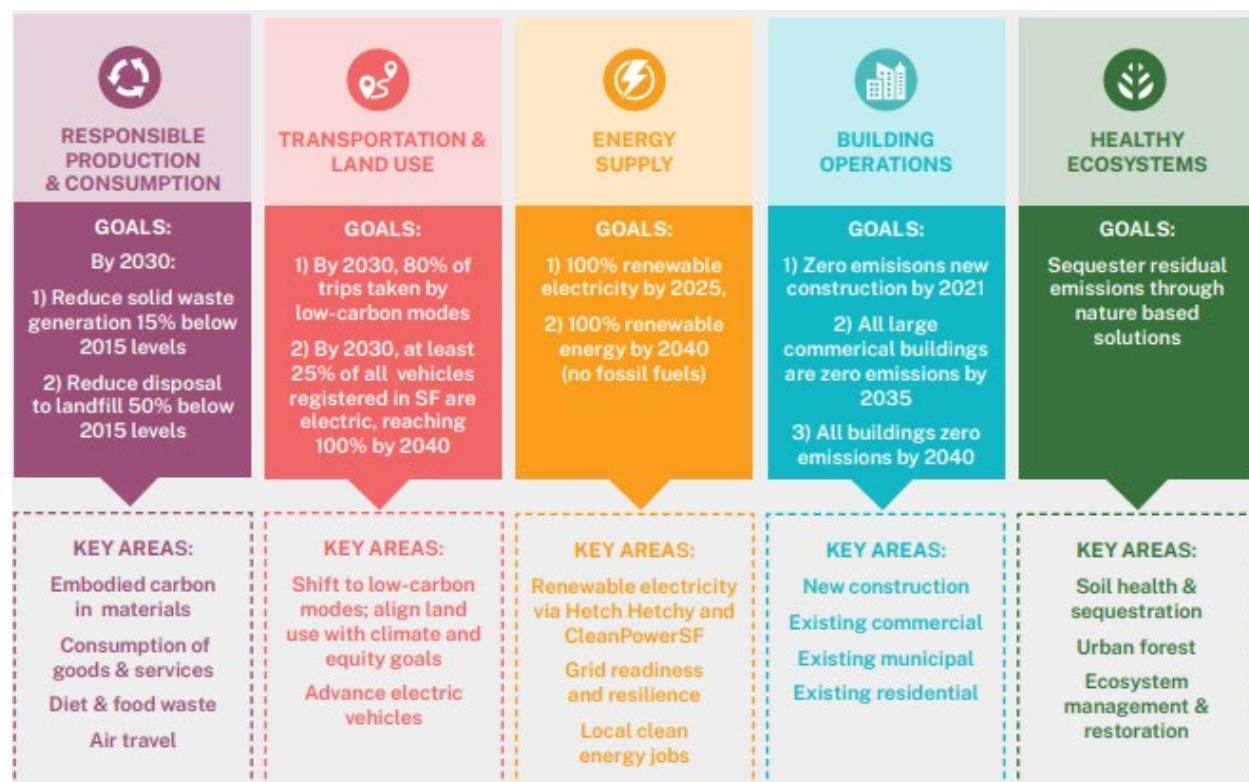
### *Lending Needs*

San Francisco has a long history of climate action, having reduced local greenhouse gas (“GHG”) emissions by 41% since 1990. Despite these advances, more work is needed. As of 2019, GHG sources within San Francisco emitted nearly 5 million metric tons of carbon dioxide, of which 47% were from transportation-



related activities and 41% were from building operations.<sup>39</sup> The City has taken a bold step forward in committing to net-zero emissions by 2040 through its policy-setting 2021 Climate Action Plan, specifically highlighting five primary emitting activities to prioritize (see Figure 7).

Figure 7. Pillars of the San Francisco Climate Action Plan



Source: City of San Francisco Climate Action Plan, 2021.

The 2021 Climate Action Plan advances several strategies in support of these ambitious goals; however, their implementation will require significant funds. In April 2021, the City's Budget and Legislative Analyst's Office estimated the full electrification of the city's housing stock to cost between \$3.5 and \$5.9 billion. Meanwhile, the San Francisco Metropolitan Transportation Agency estimated planned transit system expansion to cost \$10 billion. Summarizing these and other costs, CLEE estimated in November 2022 that implementing the Climate Action Plan could require up to \$21.9 billion. To help implement the ambitious goals of the CAP, the CLEE report proposes the establishment of a green bank that could "[commit] public funds to one or more financing mechanisms [...] to attract private capital to clean energy technologies and upgrades." The report identifies the Inflation Reduction Act's Greenhouse Gas Reduction Fund—which offers \$27 billion in competitive grant funding for projects that reduce or avoid greenhouse gas emissions—as a potential source of seed funding for this entity.

The United States is on the verge of a watershed moment in which the Inflation Reduction Act and Greenhouse Gas Reduction Fund could catalyze green lending in an unprecedented way. The Greenhouse Gas Reduction Fund is especially focused on projects that reduce greenhouse gas emissions in low-income

<sup>39</sup> City & County of San Francisco, "San Francisco Climate Action Plan, 2021," 2022.

[https://sfenvironment.org/sites/default/files/events/cap\\_fulldocument\\_wappendix\\_web\\_220124.pdf](https://sfenvironment.org/sites/default/files/events/cap_fulldocument_wappendix_web_220124.pdf)

communities. CFIs and CDFIs are poised to play a significant role in making sure these communities are not left behind in the transition to a cleaner economy with the potential household and business savings and cleaner air it can bring. The Bank seeks to position itself to support these efforts in this historic moment.

As communities of color and low-income communities tend to have a higher energy cost burden and worse air quality, supporting borrowers in making their homes more energy efficient or in purchasing more energy-efficient appliances that result in lower utility bills and cleaner indoor air quality would be especially beneficial because of these programs.

While federal, state, and private funds will be committed to build a net-zero future, the magnitude of the demand indicates a significant need that the Bank could address. Although several City, CFI, and CDFI programs exist, individual loan amounts and annual volumes are low in the context of a growing appetite for implementing green solutions for businesses, building- and homeowners, and individuals. Challenges related to green financing include, but are not limited to, the following:

- Climate change solutions require long-term financing; many public infrastructure projects are operating “hand-to-mouth” and receiving one-year grants or receiving funding from the City’s annual budget, but most desired solutions and change would require long-term financing.
- Zero-emission appliances rules and even larger decarbonization efforts focused on green energy generation will require large financial investments.
- Short-term loans, smaller loans, and credit lines are needed to help finance initial project costs, especially for low-income homeowners or tenants who rent.
- While the structure of federally funded green finance in San Francisco has yet to be defined, there will likely be a need for co-financing for programs supported by the federal Greenhouse Gas Reduction Fund program created by the Inflation Reduction Act.
- Other challenges include technical assistance and capacity-building for lenders who may not have green lending experience. Navigating a multifaceted incentives landscape (federal tax credits, state rebates, utility rebates, etc.), vetting contractors, and designing new products can be complex.

#### *Green Bank Function*

The MFC Business Plan proposes that the MFC serve as the City’s green bank through which to administer green investments and environmental justice services and products and seek federal funding to amplify lending in this area. As a non-depository institution, the MFC should be eligible to apply for federal funding through the Greenhouse Gas Reduction Fund to expand its lending capacity. Structuring the MFC to also serve as San Francisco’s green bank is consistent with the City’s policy objectives to meet climate targets and reduce greenhouse gas emissions. This structure would enable the City to pursue these objectives through a single entity that consolidates operations and funding, avoiding the inefficiencies (e.g., administrative costs and burdens, additional staffing needs, etc.) that would result from creating a separate MFC and green bank. This green bank function would be rolled into the Bank and would be an important business line. The exact structure required for this shift of the green bank into a depository bank to be compliant with any federal rules for Greenhouse Gas Reduction Fund resources will have to be determined by the City at a later date once relevant regulations are published.

### *Proposed Products and Services*

In light of these gaps, this business plan proposes that the Bank provides the products and services shown in Table 3 to meet market demand:

*Table 3. Green Investments and Environmental Justice Products and Services*

| Need   | Solution  |
|--|---|
| <b>Short-term loans</b> for residential and commercial building upgrades | Provide affordable, short-term financing for building-owners, homeowners, and renters to fill unmet needs in building electrification. This could include financing to address deferral issues by making necessary pre-retrofit health, safety, or structural upgrades; for electrification work, water heaters, furnaces, stoves, industrial refrigerators; promoting energy efficiency (i.e., weatherization); updating electrical systems (e.g., electrical wiring and panelboard upgrades) and insulation; and installing distributed photovoltaic, electric vehicle (“EV”) charging, and xeriscaping specifically in support of lower-income communities. The MFC should explore products that are compatible with available local, state, and federal grants and rebates. |
| <b>Lines of credit</b> for contractors and property-owners               | Provide lines of credit to contractors and property owners performing work as described above.  |
| <b>Subsidy and finance</b> for electric vehicle infrastructure           | Harness federal and state funding and private financing to meet rapidly accelerating demand for EV charging infrastructure, including for public transit and public fleets, and ensuring access to this infrastructure in low-income communities.   |

In the future, when the Bank has established sufficient revenue and financial self-sustainability, management should also consider additional products such as loans for public investments (e.g., decarbonizing public buildings, generating renewable energy on public buildings and property, retrofitting and weatherizing public buildings); loans for organizations undertaking pollution cleanup and remediation efforts; and helping to intermediate tax credits for solar, storage, and other green infrastructure for projects that benefit local communities and the public.

The HR&A Team’s research indicates that there are fewer existing products (such as the ones described above) and less lending activity in green investments from CFIs and CDFIs than in the other two priority areas. As a result, it will be the Bank’s goal to signal to partner institutions that it will make funding available in this area and that it will look to support partners offering new types of products that fulfill the needs identified in the CLEE report and in this business plan. The Bank’s role will be to help partners create a larger market and provide new, necessary solutions to ensure that San Francisco’s needs are met in this area as well.

Bank management will develop terms (interest, duration, other conditions, etc.) for each product based on CFI and CDFI partnerships, Bank financial needs, product risk, prevailing economic conditions, and other factors deemed material at time of issuance.

## B. Organizational Structure and Legal Form

The organizational structure for the Bank must be determined by the City and CAT. It should likely be based on the organizational structure for the MFC. AB 857 requires a public bank to be either a nonprofit mutual benefit corporation (“NMBC”) or a nonprofit public benefit corporation (“NPBC”) organized under California law. If the MFC was structured as a NMBC or NPBC, that would make it easier to convert the MFC to the Bank. However, it may also be possible to create the public bank as a new NMBC or NPBC and transfer assets and liabilities to the public bank from an MFC with a different organizational structure, subject to the approval of all required regulatory agencies.

The Bank will not have a holding company structure. As described above it is intended that the MFC operations would be rolled into the Bank which would provide greater revenue stream and greater lending capacity going forward. The organizational structure of the MFC should be created to allow for the transfer of the assets, liabilities, and capital into the Bank.

Initially, the Bank does not plan to have any subsidiary operations. However, if the Bank identifies a business segment that it would like to pursue as subsidiary or service corporation under the Bank during its first three years of operation, the Bank will seek prior regulatory approval for such subsidiary or service corporation. To the extent that the Bank in the future creates operating subsidiaries, subject to prior regulatory approval, to provide certain services described in this application, all intercompany and deemed affiliate transactions as between those subsidiaries and the Bank will be done pursuant to the Affiliate Transaction Policy, intercompany agreements, and in compliance with the laws and regulations concerning transactions among bank affiliates. Such operating subsidiaries may include those used for the purposes of tax advantaged loan portfolio maintenance.

## C. Affiliate Transactions

There are no affiliate companies of the Bank, other than the MFC which would be rolled into the Bank, and no affiliate transactions are contemplated at this time. (This may change if regulations require the green bank function to be maintained separate from a depository institution.) The Bank does not anticipate making any Regulation O loans or extensions of credit.

## D. Present Condition

Neither the MFC nor the Bank are an operating company at this time. The resources needed to organize the MFC and the Bank have not yet been contributed by the City and County of San Francisco. There are currently no operating companies (incorporated entities), no office networks (facilities, branches, or real estate), staff, or customer base. The following is a list of strengths and weaknesses of the proposed Bank. Current plans anticipate that the MFC will be operating as a precursor to the Bank. The MFC will have staff, lending partnerships with CFIs and CDFIs, direct customers (borrowers), and a loan portfolio by the time of the MFC to Bank transition.

### Strengths

- Board and Management: Experienced Board and Management with backgrounds in finance working with CFIs, CDFIs and other local financial entities. The Board and Management will be

supported by a large Bank Oversight Commission that will provide advisory services to the Bank's Board and Management and assist in marketing the Bank within the market area.

- Marketing and Business Plan Implementation: The Bank will be focused on only a few areas of lending and will concentrate on working with CFIs and CDFIs to expand the marketing efforts to the targeted clientele.
- Market Opportunity: The focus of the lending products is designed to provide financing to businesses, government institutions and agencies, nonprofits, cooperatives, and residents of San Francisco that do not have easy access to credit and will enhance the economic growth of the city.
- Competitive Banking Opportunity: The Bank will work with local CFIs and CDFIs to expand credit within the market. While the major banks will continue to provide financial products in the market, the major banks are not looking at long term partnerships or advancing credit to support a significant percentage of businesses and residents within the market. The San Francisco market can support the Bank as well as other financial entities.
- Capital: The Bank will be capitalized with a minimum of \$50 million in initial capital. This level of capital is deemed to be sufficient to support the growth of the Bank to achieve acceptable operations within the three-year de novo period while producing capital ratios in excess of regulatory requirements for well-capitalized institutions, even in the stress-tested scenarios as presented in this Business Plan. The proposed capital level is deemed to be sufficient to provide the lending limits necessary to support the loan size demand of the Bank's targeted commercial clients.

## Weaknesses

Note: the weaknesses of the proposed Bank are typical to any business startup and particularly for any de novo financial institution:

- No prior operating history and the expectation of initial operating losses.
- Adverse changes in local economic conditions could produce losses in the loan portfolio, thus impairing earnings and profitability.
- Competition from other financial institutions and from non-bank entities could adversely impact the performance of the Bank.
- Fluctuations in interest rates may impact earnings.
- Loss of senior executive officers could adversely impact the Bank.
- Inability to generate deposits or raise funds through other sources could negatively impact liquidity or raise the Bank's funding costs.
- Existing and future increasingly complex and extensive compliance and regulatory requirements may add to overhead costs and reduce profit, especially in the early years of operation.
- Earthquakes or other natural disasters could adversely affect the Bank's operations and those of its clients.
- Terrorist attacks, cyber threats, and public health emergencies may affect the economy and Bank operations.

## E. Location

To efficiently serve the intended businesses and individual customers, the Bank proposes to operate from a single office in San Francisco. To reduce operating costs, the Bank does not anticipate opening branches.

The Bank will likely continue operating from the offices of the former MFC provided that these offer enough space for the required additional staff that the Bank will have. In case that the MFC operated from a City-owned property, the Bank would become a tenant of the City. The Bank would seek to ensure that its lease is a standard lessor-lessee arrangement that would preserve the Bank's independence from the City, and Bank management will consider moving to non-City-owned real estate once its initial lease concludes.

If possible, the Bank should locate the office within a neighborhood that has experienced historic underinvestment to be closer to the communities that would most benefit from its programs.

The Bank will ultimately have provisions for substantive information technology to allow for partners and direct borrowers to manage their products and services with the Bank and access information and services online.

## F. Expansion Plans

At this time, there are no expansion plans or plans for the Bank to be involved in a merger or other form of acquisition, with the exception of the MFC being rolled into the Bank, which would be at the commencement of operations for the Bank.

# III. Marketing Plan

## A. Overview

Based on the current overall economic, local market, and competitive data, the Bank has reasonable prospects to achieve its financial objectives.

The Market Analysis section of the Plan presents data in support of the conclusion that the Bank's proposed target market presents a considerable opportunity for the Bank to generate its contemplated volume of loans and deposits.

The Economic Component section of the Plan examines the national and local economic outlook, demonstrating the economic environment in which the Bank plans to start its operation.

The Competitive Analysis section of the Plan analyzes the banking trends in San Francisco, evidencing the need for a local institution to offer the level of service lacking at the large out of area institutions currently dominating the local banking industry.

## B. Business Development Strategy

### 1. Business Development and Partnerships

The Bank will rely on the partnerships with CFIs, CDFIs, and borrowers established by the MFC during the latter's operations. Like the MFC, one of the Bank's principles is cooperation with CFIs and CDFIs that operate in San Francisco and the Bay Area. The Bank will continue to support their community-oriented activities by establishing lending partnerships that expand the local impact of CFIs and CDFIs through an open and transparent process informed by the Bank's Mission and Principles.

During the transition from the MFC to the Bank, MFC management will communicate clearly to community partners and borrowers what is happening, while establishing loan operations within the new Bank that provide a seamless experience to existing partners and borrowers.



As necessary, once the creation of the Bank is complete, Bank management will conduct additional solicitations of partnership proposals from CFIs and CDFIs. The Bank will issue Request for Qualifications (“RFQ”) to all CFIs and CDFIs in the region and will publicize this opportunity through online and print media, as appropriate. Bank management will also consider webinars, individual meetings, and/or a “roadshow” to present the Bank to regional CFIs and CDFIs and solicit their participation in the process. The RFQ will request that respondents provide a description of their organization’s mission and values, existing investment activities and products, target communities, track record, alignment with Bank funding priorities, and recommended areas of collaboration with the Bank. Because of the importance of providing technical assistance to borrowers to help their success and loan repayment, the Bank will also factor whether potential partners offer such programs directly or through other providers and their track record in providing technical assistance to borrowers. The Bank will structure the RFQ to gather the necessary information without creating a process that is burdensome and time-consuming for potential participants.

Through the RFQ process, the Bank will identify CFIs and CDFIs that best align with its goals and confirm their expertise in serving the populations and sectors targeted for investment. Bank management will use information gathered through the RFQ to identify an initial list of CFIs and CDFIs with which to develop partnership agreements on lending, loan participations, loan syndications, and other mechanisms of supporting their activities through Bank funds. These agreements will set the initial parameters for the selected CFIs and CDFIs to use Bank funds, and should be designed in a way to enable nimble adaptation through learning and iteration and scaling as the model is proven out.

The Bank will continue to evaluate existing and new partnerships regularly based on alignment with its mission and desired impact. Management will consider whether to expand the list of partners through the original RFQ respondent list or through subsequent RFQs or other solicitation structures. The Bank will maintain an “open door” for CFIs, CDFIs, and other local organizations to pitch investment and partnership opportunities. Bank management will evaluate those pitches on a rolling, case-by-case basis. The goal is to maintain a list of partners that help the Bank fulfill its mission and is open to new ideas and partnerships, especially as the Bank scales its lending volume and impact over time and to expand the types of products and services that it provides. It will also create mechanisms for partners to provide feedback to the Bank to strengthen its operations.

The Bank will work with selected CFIs and CDFIs to establish consistent data collection and reporting based on the approach described in the Impact Tracking section. While all CFIs and CDFIs collect data on their activities and customers, they may collect slightly different data, so the Bank will coordinate with them to ensure that data collection is as consistent as possible while not being burdensome for its partners.

The Bank’s CEO will lead additional business development operations and strategic initiatives to expand lending activities based on the Bank’s Mission and Principles. Business development will occur consistently with the Bank’s goal to maximize social benefits rather than profits, and to pursue profits that enable the Bank to support its operations sustainably without excessive risk.

## 2. Product Strategy

### a. Products and Services

The Bank will continue to operate through loan participations and syndications with CFIs and CDFIs based on the partnerships, operations, and portfolio established by the MFC. Participation and syndication are



two strategies deployed by lenders to manage risk, increase loan size, and improve operations and performance. This section and Appendix A describe how participation and syndication operations would work and how the Bank would prioritize various product types and potential direct loans.

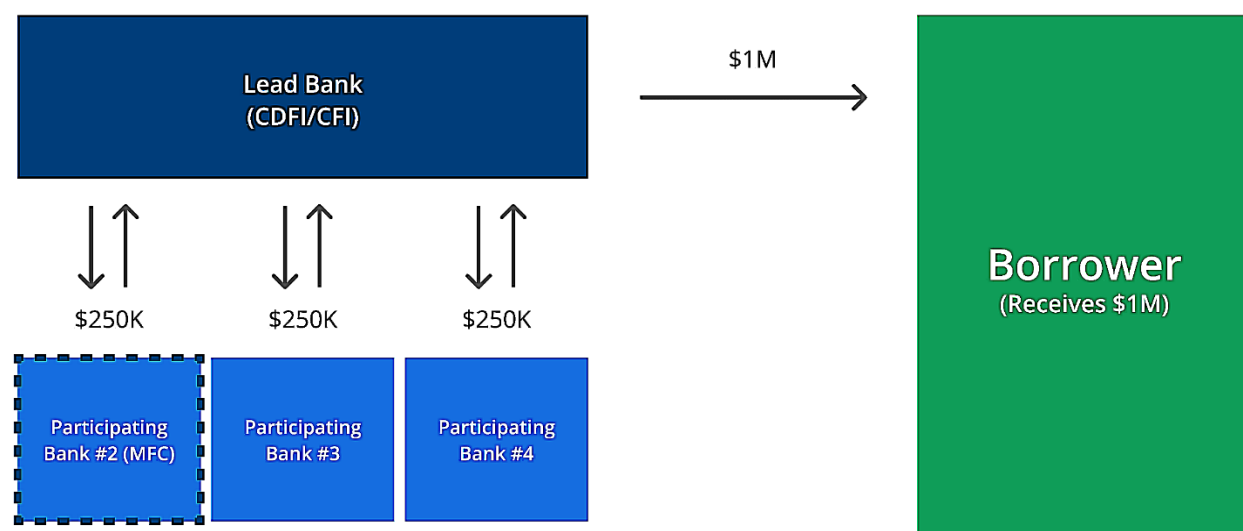
With this strategy, the Bank will work with institutions that already have relationships with local communities and a potential pipeline of deals in the target lending areas and will deploy capital to and through them. This enables the Bank to deploy capital more quickly while upholding a collaborative approach. All participation and syndication operations will be in the three target lending areas. Over the long term, the Bank will seek to maintain a roughly equal share of participation and syndication loans across the three lending areas, but loan shares may fluctuate—especially initially—based on existing deal pipelines and opportunities, the partners the Bank selects to work with, the size of any individual deal, and the MFC’s existing portfolio that gets rolled into the Bank.

The Bank will have increased capacity (compared to the MFC) to make direct loans that are not part of a participation or syndication deal. The main criterion for its ability to make these loans will be whether any CFI or CDFI serves the market as the Bank cannot compete with their existing products or services.

A participation loan is an arrangement in which a lender (or several lenders) purchases a portion of an outstanding loan from a lead lender, from which it can collect principal and interest payments. A lender may choose to sell portions of an outstanding loan to reduce credit risk and/or increase liquidity, which can free up additional capital that can be deployed to other prospective borrowers.

In the example below, a lead bank (a CFI or CDFI) makes a \$1 million loan to a borrower. The lead bank participates its loan to three other banks who provide the lead bank with \$250,000 each. The primary relationship is between the borrower and the lead bank; the borrower pays interest to the lead bank, which in turn pays interest to the participating banks.

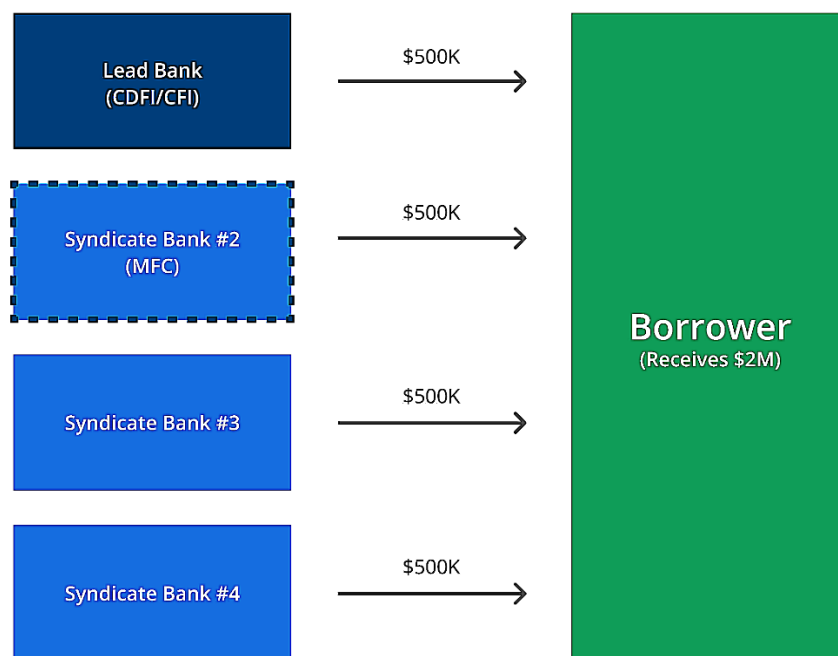
Figure 8. Loan Participation Process (MFC or Public Bank)



A syndicated loan is a type of financing offered by a group of lenders that pool together their capital to fund a large loan for a single borrower. This type of financing may occur when a borrower seeks a loan that is either too large or too risky for one lender to issue alone, thus requiring the recruitment of additional lenders to fill gaps.

In the example below, a lead bank identifies a borrower who needs a \$2 million loan. The lead bank does not have the resources to make a loan of that size, so it arranges for loans totaling \$2 million from itself and three participating syndicate banks, each of which lends \$500,000. In this case, the borrower maintains a relationship with each bank and pays interest back to each.

Figure 9. Loan Syndication Process (MFC or Public Bank)



While this business plan highlights multiple products and services that can help meet community needs, the HR&A Team recommends that the Bank continues the MFC's focus on a select few products in its de novo period as it expands, builds capacity, and remains under close regulatory scrutiny. Specifically, the Bank should continue to prioritize product offerings that are most feasible to operationalize in the near term, including those that:

- Help scale existing products offered by CFIs and CDFIs for which there is additional demand;
- Have potential to generate revenue within the first three years of Bank operations;
- Can be easily issued due to small- and/or medium-sized loan size; and/or
- Do not require significant staff time for issuance and ongoing management.<sup>40</sup>

Product prioritization will enable the Bank to maximize impact given operational and funding constraints. Each tool recommended in this business plan was analyzed based on implementation feasibility, the results of which can be viewed in Appendix A of this business plan. The most feasible products and services the Bank should continue to prioritize are as follows:

<sup>40</sup> This does not include the need to address credit or other issues but rather the expected daily/weekly/monthly effort reasonably required to manage a loan for this product.

Table 4. Prioritized Lending Products

| Lending Area  | Need   | Potential Demonstration Project Supported by Partner CFI/CDFI  |
|---|--|--|
| <b>Affordable Housing Development and Homeownership</b> | <b>Gap financing</b>   | Help developers address mismatches between costs and revenue and cover unexpected increases in labor and material costs through gap financing.   |
|   | <b>Short-term financing</b>  | Provide pre-development loans to developers to cover a wide variety of expenses such as architectural and engineering fees and acquisition costs, among others.  |
| <b>Local Enterprises</b>                                | <b>Startup capital</b>   | Provide smaller-sized loans between \$50,000 and \$100,000 for entrepreneurs and business owners in early stages. Loans can be used for startup purposes, supplies and inventory, lease improvements, vehicles, and working capital, among other purposes. |
|   | <b>Growth capital between CDFI cap and commercial bank minimum</b>       | Provide sufficient capital to enable CDFIs and CFIs to issue loans between \$350,000 and \$1 million, which can support businesses that are growing but still too small to receive adequate support from existing banks.                                   |
| <b>Green Investments &amp; Environmental Justice</b>    | <b>Short-term loans</b> for residential and commercial building upgrades | Provide a short-term loan to a property owner to perform energy efficiency upgrades and/or electrification for appliances.   |

This list may change following conversations and partnerships with CFIs and CDFIs that inform Bank management on the types of loans that are most suitable to deploy rapidly while fulfilling both the Bank and its partners' objectives.

The Bank will set rates and terms for the above products based on Bank funding conditions (see Financial Management Plan section), general market conditions, CFI and CDFI partnerships, and conditions that would allow the entity to fulfill its business plan and fulfill its Mission and Principles.

### *Lending Criteria*

The Bank acknowledges the long-standing inequities in traditional credit scoring models and underwriting criteria that have denied financial opportunities to many individuals and communities. To address these systemic barriers, the Bank is committed to implementing a more equitable lending framework that will extend financing to underserved communities in San Francisco.

To ensure the Bank fulfills its mission of promoting financial inclusion, most of lending using Bank funds will occur through partner institutions, such as CFIs and CDFIs. The Bank will continue working with partner institutions that the MFC had selected that have a successful track record of serving communities that are often overlooked by traditional lenders, while considering expanding its range of partnerships and relationships to other organizations as well. The Bank will also continue to actively seek opportunities to leverage the expertise and insight of CFIs and CDFIs to create innovative and equitable lending criteria for its different products and services, including credit-blind evaluation and other alternatives.

The Bank will collaborate with existing initiatives such as Underwriting for Racial Justice and the California Small Business Coalition for Racial Justice. These initiatives are working to address systemic racism in the lending industry by developing more equitable underwriting standards that have expanded access to capital in California and the United States. By joining these initiatives, the Bank will leverage their expertise and insights to ensure that its products are accessible to a broad community of business owners, innovators, and social organizations. This collaboration will promote financial inclusion and reduce systemic barriers, ultimately contributing to sustained equitable economic development in the region.

This could include the Bank adopting approaches like the Small Business Coalition for Racial Justice’s “New Cs of Credit,” which are being tested by several institutions. The “New Cs of Credit” shift how lenders assess borrowers’ Character, Capacity, Capital, Conditions, and Community to provide more holistic assessment of their capacity to repay and avoid using measures (like credit scores) that lead to inequitable lending outcomes.

The Bank is also committed to prioritizing language accessibility to overcome language barriers in credit access. The Bank will collaborate with partners serving diverse ethnic and linguistic communities to provide programs and information in the major languages spoken in the San Francisco region. The Bank will also focus on improving its own accessibility in various languages to reach a broader audience.

The Bank will apply standards to its loans to ensure that they are consistent with its Mission and Principles and that loans do not support areas prohibited under this business plan. Bank management will set requirements on compliance with labor, environmental, and other standards.

Bank management will report to the Board of Directors on compliance with lending criteria. The Board of Directors will regularly report to the Bank Oversight Commission to assess compliance with the lending criteria and consider potential changes to these criteria.

### *2) Product Offering Methods*

The Bank will use the existing network of partnerships established by the MFC and pursue similar strategies to distribute its products. The following will serve as the Bank’s primary distribution channels:

- The Bank will establish partnerships with CFIs and CDFIs that operate in San Francisco to identify customers. This network of local organizations, in addition to programs managed by City departments, will provide referrals for loans and other products. Additionally, the Bank will work

directly through this network to purchase assets from CFI and CDFI balance sheets, make loan participations and syndications with them, and make loans and offer other financial products directly to them. The Bank will invest time and research capacity prior to opening to ensure that it has a robust network of partner financial institutions to generate the required loan volume from the Bank's commencement of operations. The pre-opening budget for the Bank is included in the financial projections of this business plan.

- The Bank will establish strategic alliances and a referral program with third parties to assist its customers in obtaining comprehensive solutions to their banking needs. The Bank will create a Vendor Management Policy that will serve as a guide in the evaluation, selection, and management of third-party vendors.
- The Bank will collaborate with San Francisco's designated cultural districts, CleanPowerSF, and other local government agencies and nonprofits to identify customers. It will do so while ensuring that it avoids conflicts of interest and retains complete independence in decision-making around loans.
- The Bank will have an appropriate operating infrastructure and control mechanism in place prior to the rollout of products and services. The costs of rolling out products and services are tied to the infrastructure, core data processing requirements and capabilities, furniture, fixtures, and equipment, as well as staff costs. These costs are captured in the pre-opening costs, which represent the expense of establishing the Bank and introducing the Bank's products and services.

### 3) Secondary Market Activity

Consistent with the proposed MFC Business Plan, this business plan proposes that the Bank will buy and sell loan participations with CDFIs and CFIs but at this time there will be no hedging or loan securitization activity except where potentially required by law for local agency deposits. It proposes that the Bank not use forward take-outs and will look at loans on a case-by-case basis.<sup>41</sup>

It also proposes that the Bank sell loans to other parties on the secondary market, which would free up additional funds for additional lending. (By selling loans on the secondary market, the Bank instead of holding loans as assets on its balance sheet would sell loans it has made for cash that it can then use to make more mission-aligned loans. The Bank would only sell the portion of the loan in which it is participating directly.) Conducting such operations on the secondary market would also allow the Bank to reduce the risks inherent in holding loans on its balance sheet. The goal for the Bank would be to sell these loans at par value, potentially by establishing a reliable group of loan purchasers who obtain Community Reinvestment Act ("CRA") credit for buying these loans.

To protect the Bank from reputational and financial risks, the Bank management will develop a list of permitted and prohibited institutions to which the Bank can sell loans on the secondary market. This will avoid the Bank selling loans to entities that do not operate according to its Mission and Principles and will protect the Bank, partner CFIs and CDFIs, and borrowers from those entities.

This business plan proposes that the Bank will work with CDFIs and CFIs related to servicing of the various loans that are on the books of the Bank. The goal is for the originating entity to maintain the primary relationship with borrowers whose loans are participated out such that, for example, a CDFI would remain

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<sup>41</sup> A forward take-out is a guarantee by a lender to provide permanent financing to replace a short-term loan at a future date if a project has reached a pre-determined stage.

the point of contact and relationship for a small business owner who has taken a loan from it. This ensures continuity of service with a community-based and -serving institution rather than shifting borrowers to other entities with whom they do not have a relationship. This would preserve a positive repayment experience and ongoing close relationship for business technical assistance.

#### 4) Primary Sources

##### *Marketing/Promotional activities*

The Bank's marketing and promotional activities will include building a reputation for the provision of relevant products and services and responsive support to the identified target markets and working closely with CFIs and CDFIs within the market.

Because communities of color harbor mistrust of financial institutions due to pervasive discriminatory lending, the Bank and its partners (i.e., CFIs and CDFIs) should perform targeted outreach to communities of color and LGBTQIA+ and women entrepreneurs in partnership with non-financial community-based organizations to rebuild confidence and encourage participation.

##### *Advertisement*

In addition to a web presence, to augment its business development efforts the Bank may, on a limited basis, run occasional print ads in local newspapers featuring its products, partnerships with local CFIs and CDFIs, and testimonials.

#### 5) e-Commerce

The Bank will have an online presence to market its activities and provide information on its offerings for partner institutions and the public. This online presence will serve as the Bank's "open door" for organizations that seek to work on projects together.

This business plan proposes that the Bank not initially enter into any arrangements with e-commerce financial product platforms to market or deliver its services through the Internet. The plan is to coordinate with local CFIs and CDFIs who offer their own online portals.

Bank management will explore whether to establish direct access to loan services online in the future, while ensuring that these services are not duplicative or competitive to those of the CFIs and CDFIs with which the Bank partners.

### 3. Market Analysis

#### 1) Target Market

The Bank will target three specific markets: affordable housing development and homeownership; local enterprises (small business); and green investments and environmental justice. As described in "A. Product Strategy," these markets have hundreds of millions if not billions of dollars in unmet demand. The Bank will partner with CFIs and CDFIs to address this gap and provide services to local communities.

The geographic focus of the Bank will be on the region defined by the boundaries of the City and County of San Francisco and the San Francisco International Airport. The Bank will serve projects or businesses located within and persons residing in these boundaries.

## 2) Target Market Demographics

Table 5. City and County of San Francisco Demographics

| Demographic Statistics                           | San Francisco County, California |       |
|--|----------------------------------|-------|
| Total Population                                 | 865,933                          |       |
| Age  |                                  |       |
| 0 - 14 Years                                     | 100,691                          | 11.6% |
| 15 - 24 Years                                    | 76,273                           | 8.8%  |
| 25 - 64 Years                                    | 551,016                          | 63.6% |
| 65 and Older                                     | 137,953                          | 15.9% |
|  |                                  |       |
| Race   |                                  |       |
| White Alone                                      | 376,056                          | 43.4% |
| Asian Alone                                      | 297,680                          | 34.4% |
| Two or More Races                                | 72,602                           | 8.4%  |
| Some Other Race Alone                            | 67,137                           | 7.8%  |
| Black or African American Alone                  | 45,135                           | 5.2%  |
| American Indian and Alaska Native Alone          | 4,212                            | 0.5%  |
| Native Hawaiian and Other Pacific Islander Alone | 3,111                            | 0.4%  |
|  |                                  |       |
| Hispanic or Latino by Race                       |                                  |       |
| Not Hispanic or Latino:                          | 732,692                          | 84.6% |
| White Alone                                      | 339,050                          | 46.3% |
| Asian Alone                                      | 295,385                          | 40.3% |
| Other Races                                      | 98,257                           | 13.4% |
| Hispanic or Latino:                              | 133,241                          | 15.4% |
| Other Races                                      | 93,940                           | 70.5% |
| White Alone                                      | 37,006                           | 27.8% |
| Asian Alone                                      | 2,295                            | 1.7%  |
|  |                                  |       |



|   |         |       |
|---|---------|-------|
| Household Income (In 2021 Inflation Adjusted Dollars)   |         |       |
| Households:   | 361,222 |       |
| Less than \$10,000                                      | 16,285  | 4.5%  |
| \$10,000 to 49,999                                      | 72,570  | 20.1% |
| \$50,000 to 99,999                                      | 62,678  | 17.4% |
| \$100,000 to 149,999                                    | 53,873  | 14.9% |
| \$150,000 or More                                       | 155,816 | 43.1% |
|   |         |       |
| Educational Attainment for Population 25 Years and Over |         |       |
| Population 25 Years and Over:                           | 688,969 |       |
| Less than High School                                   | 77,300  | 11.2% |
| High School Graduate (Includes Equivalency)             | 78,359  | 11.4% |
| Some College  | 123,258 | 17.9% |
| Bachelor's Degree                                       | 243,795 | 35.4% |
| Master's Degree   | 110,417 | 16.0% |
| Professional School Degree                              | 35,420  | 5.1%  |
| Doctorate Degree  | 20,420  | 3.0%  |

Source: U.S. Census Bureau. (2022). 2017-2021 American Community Survey 5-Year Estimates.

Table 6. City and County of San Francisco Employment by Industry

| Total Employment by Industry Sector                        | Employment | Share of Total |
|--|------------|----------------|
| Professional, Scientific, and Technical Services           | 143,123    | 18.6%          |
| Health Care and Social Assistance                          | 92,724     | 12.0%          |
| Accommodation and Food Services                            | 82,620     | 10.7%          |
| Educational Services                                       | 55,754     | 7.2%           |
| Information  | 50,615     | 6.6%           |
| Finance and Insurance                                      | 48,555     | 6.3%           |
| Retail Trade   | 44,277     | 5.7%           |
| Administration & Support, Waste Management and Remediation | 43,102     | 5.6%           |
| Other Services (excluding Public Administration)           | 31,380     | 4.1%           |
| Transportation and Warehousing                             | 30,349     | 3.9%           |
| Public Administration                                      | 28,833     | 3.7%           |
| Construction   | 24,574     | 3.2%           |
| Management of Companies and Enterprises                    | 21,334     | 2.8%           |
| Arts, Entertainment, and Recreation                        | 18,083     | 2.3%           |
| Real Estate and Rental and Leasing                         | 16,182     | 2.1%           |
| Wholesale Trade  | 14,801     | 1.9%           |
| Manufacturing  | 12,365     | 1.6%           |
| Utilities  | 11,960     | 1.6%           |
| Agriculture, Forestry, Fishing and Hunting                 | 256        | 0.0%           |
| Mining, Quarrying, and Oil and Gas Extraction              | 7          | 0.0%           |

Source: U.S. Census Bureau. (2021). Longitudinal Employment-Household Dynamics.

#### 4. Economic Component

##### 1) Economic Forecast

*Note: To be completed by the City at the time when it prepares the final application. As that may be 1-3 years from now, current economic forecasts will be irrelevant to the application.*

##### 2) Implications for Banking

Refer to the Executive Summary for an overview of needs for the Bank's products and services that will form the baseline demand in future economic scenarios.

*Note: To be completed by the City at the time when it prepares the final application. As that may be 1-3 years from now, current economic forecasts will be irrelevant to the application.*

## 5. Competitive Analysis

The Bank will focus efforts on working with local CDFIs and CFIs and that the products and services are to be designed to coordinate with CFIs and CDFIs. As such, the Bank views these institutions as potential partners with whom to deliver services rather than as competitors.

The Bank will face competition from various financial institutions including national and regional banks operating within the Bank's market area. The Bank could also face competition from financial technology companies as those companies offer products and services traditionally provided by banks either directly or through partnerships with other banks.

To the extent that the Bank will operate to promote public benefit, as it grows, its actions and potential success could cause other financial institutions that operate in San Francisco to need to compete in promoting public benefits through their products and services.

## IV. Management Plan

### A. Introduction

The governance structure outlined within this plan seeks to establish an entity that is accountable to the goals, values, and communities of the City and County of San Francisco and that will uphold those goals through effective and independent corporate and financial management. This governance structure reflects feedback received from the CDFPI and the FDIC on control and conflict issues and ensures that the Bank is held accountable to its Mission and Principles. This governance structure should be reviewed in conjunction with the governance plan for the MFC as outlined in the MFC Business Plan. The MFC governance plan has the same Mission and Principles but, due to the fact that it is not regulated by the FDIC or CDFPI, the overall governance structure is not as extensive as required by the Bank. It is expected that, upon the commencement of operation of the Bank, the governance structure of the MFC would be enhanced to reflect the governance structure set forth in this business plan.

#### 1. Mission and Principles

##### **Mission**

The San Francisco Public Bank will promote an economy that upholds equity, social justice, and ecological sustainability.

##### **Principles**

- Public Ownership: Remain a publicly owned entity that reinvests profits in support of its mission.
- Local Control: Operate for the benefit and on behalf of the communities of San Francisco and with meaningful representation and input from community stakeholders, especially those from underinvested communities and partner financial institutions that operate at the local level.
- Community Wealth Building: Promote community ownership and community wealth building.
- Public Welfare and Restorative Finance: Invest to enhance the welfare of all the people of San Francisco, especially communities underserved by mainstream commercial banks and that have suffered from the historical legacy of wealth disparities and harmful social, economic, and environmental practices.

- Cooperation: Cooperate with existing community institutions and organizations, strengthening the lending capacity of credit unions, community development financial institutions, and community financial institutions by partnering with them on financial products and services.
- Accountability and Transparency: Ensure democratic oversight, accountability, and transparency in Bank operations.
- Integrity and Independence: Prevent corruption, self-dealing, and conflicts of interest by maintaining rigorous oversight of governance, operational, and lending activities and professional decision-making and management that is independent of elected officials.
- Professionalism: Operate based on overall financial expertise, subject-matter expertise in selected lending areas, and prudent financial standards and requirements.
- Indigenous Rights: Act within a reparations framework to honor its presence on Ohlone land, protect sacred sites, support Indigenous land trusts, and uphold Indigenous people's right to Free, Prior, and Informed Consent.
- Harm Avoidance: Refrain from investing in sectors that exacerbate negative socioeconomic and environmental outcomes, including predatory lending, fossil fuels and related energy generation, tobacco, firearms, other weapons, prisons and detention centers, and businesses holding a record of labor law violations.

## B. Governance Model

### 1. Two-Tiered Governance Model

The HR&A Team has evaluated various public bank governance models from around the world. Based upon this research and global best practices (see case study below) and discussions with RWG members and other local stakeholders, the HR&A Team proposes a two-tier governance model. The top tier of Bank governance is the 25-member Bank Oversight Commission ("BOC") and the second tier is a 9-member Board of Directors ("Board").

To the extent acceptable to regulators, the advisory BOC establishes policy guidelines and overall direction for the Board but does not make any decisions related to the day-to-day operation of the Bank, except for the election of the Board, serving in a traditional shareholder role. The BOC's oversight covers the safety and soundness of the Bank as well as its achievement of its intended purposes.

The Board oversees the Bank's operations, selects the initial management team, and oversees the execution of the business plans. Consistently with the MFC Business Plan, the Bank plan seeks to give Bank management discretion in pursuing business development and loan-making activities as management will be best positioned to identify the lending areas where there is demand and partnerships to generate more loans and impact more quickly, and to adapt the Bank's approach as needed in its first three years to help it succeed.

We recommend a BOC that is advisory—rather than having binding authority over Board decisions—as it is our current understanding that this structure may facilitate regulatory review and approval for this business plan if the City applies for the MFC to become a depository public bank. This is because of two primary reasons. First, the FDIC and CDFPI will seek a Board that is independent of influence from City elected officials and decision makers. Maintaining the BOC as a layer between the Board and the City without binding power over Board decisions should help create the insulation that regulators seek. Second, it may be possible that a BOC with binding authority could be seen by the Federal Reserve as a

“bank holding company,” requiring an additional regulatory application for this structure that could delay the Bank’s creation. The HR&A Team believes that the structure we propose anticipates and addresses potential regulatory concerns and could demonstrate a track record of effective governance, thus facilitating the transition from an MFC to the Bank. This may be especially helpful as the two-tiered structure is likely to be unfamiliar to federal and state regulators. The City should further explore these considerations with regulators directly.

To fulfill the principle of local control, BOC and Board members will be required to be residents of or conduct business within San Francisco. Waivers on this requirement will be made available in exceptional circumstances.

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### **Case Study: Banco Popular y de Desarrollo Comunal, Costa Rica**

- Year established: 1969
- Total assets: \$6.24 billion (in 2020)
- Return on assets: 1.35%
- Net profit (after tax): \$62 million (in 2020)

The Popular and Community Development Bank (“Banco Popular”) is a public bank in Costa Rica that combines retail and development functions. It is known for its bottom-up approach to corporate governance, which enables it to internalize popular demands and operational oversight in legally binding and public-interest ways. This approach contributes to the bank’s credibility and effectiveness within Costa Rica’s society and economy.

Despite not being conceived initially as a public bank with a governance structure in which Costa Rica’s constituents could have direct say, the Banco Popular underwent a democratization process in the early 1980s to become more representative and connected to citizens in the working class. The most notable effort was the formation of the Banco Popular’s Assembly of Working Men and Women as the highest representative decision-making body.

The Workers’ Assembly was created to be legally responsible for giving general direction to the Banco Popular’s activities. It is responsible for appointing four of the seven representatives to the Banco Popular’s National Board of Directors, reviewing audit reports, integrating recommendations against discrimination, and providing democratic direction and accountable oversight to the bank. The Workers’ Assembly comprises 290 representatives from ten social and economic sectors, including artisans, cooperatives, and trade unions, elected every four years from a pool of social organizations registered with the Ministry of Labor. This selection process allows the assembly to represent about 1.2 million account holders within the Banco Popular, equal to about 20% of Costa Rica’s population.<sup>42</sup>

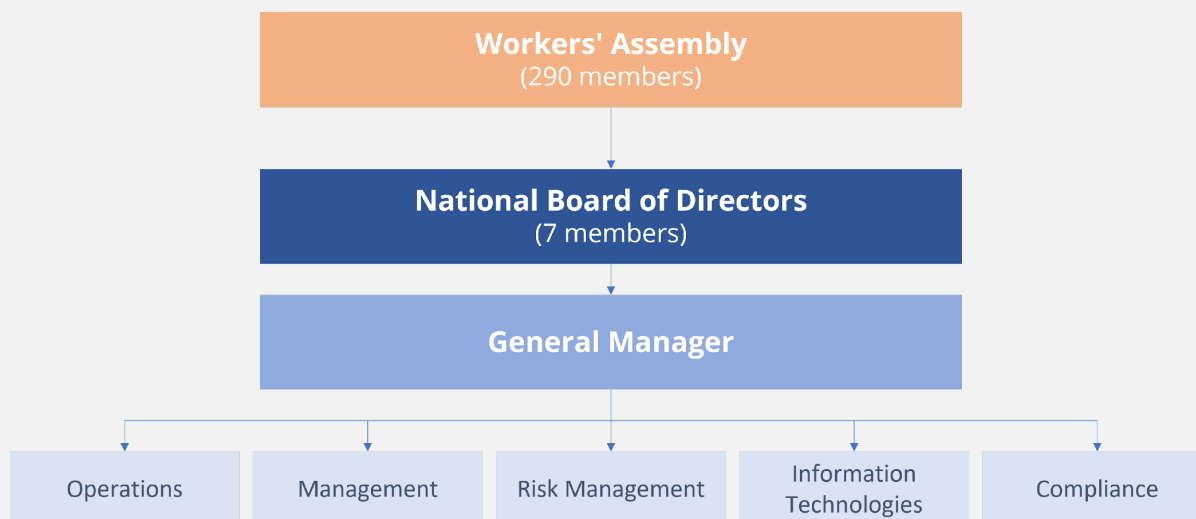
In addition to this decision-making body, the Bank also has a National Board of Directors (“NBD”) as the highest administrative unit in charge of its day-to-day operations. It is composed of 7 members, 4 of which are designated by the Workers’ Assembly (at least two must be women), and three are appointed by the Government Executive of Costa Rica (at least one must be a woman). The NBD is subordinate to the Workers’ Assembly.

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<sup>42</sup> Marois, T. (2021). *Public banks: Decarbonisation, Definancialisation and Democratisation*. Cambridge University Press.

The Bank's commitment to democratic governance goes beyond creating decision-making and management bodies and strives to listen to public demands to guide banking operations. For example, in 2008, Banco Popular conducted a nationwide consultative process, which resulted in the creation of five new guidelines for the Workers' Assembly. These guidelines reflected the Banco Popular's competitive market operations and social development role, including promoting a social economy driven by values of solidarity and the primacy of people over capital, offering quality services, competitive management operations, regional and local development, and being an entity for national development.

Figure 10. Governance Structure of the Banco Popular



#### a. The Bank Oversight Commission Structure and Committees

The 25-member BOC will be composed of an inclusive and diverse mix of San Franciscan stakeholders; reflect the racial, ethnic, economic, and gender diversity of San Francisco; include individuals with adequate financial and business expertise; and act as the Bank's shareholder body.

Eleven members of the BOC shall be appointed by the Board of Supervisors, five shall be appointed by the Mayor, three shall be appointed by the Treasurer, three shall be appointed by the Controller, and three shall be appointed by the City Attorney. (The Mayor, Treasurer, Controller, and City Attorney are the "appointing authority" individually or "appointing authorities" collectively.) This will ensure that no one person or body can appoint a majority of BOC members and provides insulation against political interference. BOC members will neither represent nor owe a duty of loyalty to the person or organization that appointed them. BOC members will use their independent judgment about what is in the best interest of the Bank based on its Mission and Principles.

BOC members will be appointed for a four-year term with a staggered approach. The initial BOC will have six BOC members appointed for a one-year term, six appointed for a two-year term, six appointed for a three-year term and seven appointed for a four-year term. This staggered approach will provide for consistency in the BOC and ensure that each member of the BOC will be entitled to serve two terms before

being termed out. A member will continue to serve in their seat until their replacement is duly appointed to avoid vacancies causing issues. However, the BOC and appointing authorities may determine a maximum amount of time that a member can remain in their seat pending their replacement to avoid members exceeding their terms by excessive durations when an appointment does not occur in a timely manner. Any delay in appointment does not affect the effective date of appointment for the purpose of determining when terms formally begin and end.

The nine members of the MFC Oversight Commission in its Year 3 of operations will each have the option to choose whether to serve on the BOC as well. If a member of the MFC Oversight Commission chooses to continue serving on the BOC, that appointment will be removed from the above list based on the MFC Oversight Commission's member's remaining term (i.e., if an MFC Oversight Commission member with two years remaining continues in the BOC, then instead of six appointees for a two-year term there will be five appointees). MFC Oversight Commission members who continue on the BOC will count against the available number of appointments for their original appointing authority (i.e., if an MFC Oversight Commission member appointed by the Board of Supervisors continues in the BOC, then instead of 11 appointments the Board of Supervisors will have to make 10).

All 25 members of the BOC shall be subject to a public hearing as part of their appointment process. All future appointees to the BOC shall also be subject to an initial public hearing. The appointing authorities should develop shared and public qualification requirements for BOC appointees. No person who currently is an elected public official, has held elected office in the last 10 years, has pursued elected office in the last 10 years, or is currently pursuing elected office will be eligible for appointment to the BOC. BOC members will be subject to the Bank's conflict of interest policy and should be people whose background provides them with expertise on community-serving financial services or the needs of San Francisco's diverse communities. The BOC can vote to remove a member for gross violations of its policies and code of conduct. BOC members cannot be recalled by their appointing authority.

To fulfill the mission of representing local communities, the appointing authorities should seek to appoint qualified individuals from the following categories:

- Affordable housing experts
- Bank worker's union representatives
- City College representatives
- CleanPowerSF representatives
- Community land trust or housing cooperative experts
- CFI or CDFI representatives
- Cultural District representatives
- Food and agriculture sector representatives
- Minority or women small-to-medium enterprise owners
- Organized labor representatives
- Renewable energy experts
- San Francisco public health institution representatives
- San Francisco Unified School District representatives
- Worker-owned or -controlled enterprise representatives



As the BOC will not make decisions on day-to-day management and loans, we do not foresee conflicts of interest for BOC members who represent organizations that the Bank would partner with or lend to.

The BOC shall focus its work on three committees that will establish the Board's overall direction and develop clear guidelines: Lending and Sustainability, Ethics and Equity, and Community Outreach.

These committees will establish the overarching direction for the Board and assist the Board in modifying the Business Plan for the Bank, which remains the responsibility of the Bank Board.

The BOC will initially meet monthly and reconsider the frequency of meetings once the Bank exits its de novo review period.

It is noted that AB 857 restricts public banks to local agency banking, infrastructure lending, wholesale lending, participation lending, and retail activities only where those activities are not already provided by local financial institutions. As a result, AB 857 restricts public banks from most direct personal lending and provides fewer opportunities for self-dealing among commissioners or directors. Nevertheless, in addition to standard Form 700 filings and other ethics training required in San Francisco civil service, the BOC and the Board will adopt policies to prevent conflicts of interest such as requiring members to report their conflicts to the BOC's Ethics and Equity Committee Chair and the Board and abstain from any discussion or votes regarding such conflicts.

The Board is ultimately responsible for managing the activities of the Bank and has fiduciary duties including answering to regulators. However, as a means of providing communication and transparency, two members of the BOC will be able to attend meetings of the Bank Board under observation rights with no voting capacity. In addition, the two BOC members that will attend the Bank Board meetings will execute confidentiality agreements in order to protect privacy of customer information and will not be able to attend meetings with the various regulatory agencies for the Bank without specific consent from the regulatory agencies.

Members of the BOC will be paid monthly on a per-meeting basis for meetings attended, with BOC meetings being compensated at \$500.00 per meeting with a maximum compensation per month of \$500.00.

The BOC Committees and Responsibilities are as follows:

#### *Lending and Sustainability*

Develop the Bank's loan policies, consistent with the Bank's lending priorities and prohibitions, identified equity outcomes, applicable regulatory requirements, and the advice of the Bank Board. This framework shall be further evaluated and finalized in consultation with the Board. The lending policies should reflect the Bank's Mission and Principles.

#### *Ethics and Equity*

- Identify a set of equity outcomes that can serve as benchmarks for Bank impact and success (e.g., eliminate displacement, ensure equitable access to small business finance, reduce GHG emissions, etc.).
- Develop specific loan policies consistent with the identified equity outcomes.
- Monitor Board activities to ensure compliance with AB 857 and other relevant laws and regulations.

- Monitor that the operations of the Bank are conducted in accordance with the governance documents.
- The Chair of the Ethics and Equity Committee accepts information on BOC members' and Directors' conflicts of interest.

#### *Community Outreach*

- Publish and share reports to the public in an accessible, visual, and multilingual format, based on the Board's Annual Report.
- Hold annual town hall events to present public bank priority lending and investment areas alongside equity metrics, for example, race/ethnicity, gender, migration status, neighborhoods and communities served, and community impact. Provide space for the public to comment and advise the BOC on how to fulfill the Bank's mission to serve local communities.
- Organize focus group sessions every two years around specific priority themes, such as lending and investment areas, that convene community experts to help comment, problem solve, provide analysis, and make recommendations.
- Hold informational recruitment events to recruit potential members of the BOC.

BOC members will be required to execute a Job Description and Qualifications that describe their position and responsibilities clearly. In addition, BOC members will be subject to the Bank's Code of Conduct Policy once it is developed.

#### *a. Interfacing with City and County of San Francisco*

The BOC will serve as the body that liaises between the Bank and the City and County of San Francisco government, reporting on the Bank's performance and impact and maintaining open communications with City agencies and entities that may be involved in activities complementary to the Bank's. The Bank will remain independent of City agencies but will work to share data and information where doing so supports the Bank's Mission and Principles.

The BOC will consider whether it needs to update the MFC's green and just lending policy, lifecycle greenhouse gas emissions standard, and labor policy, or whether it will adopt the MFC's existing policies in whole.

#### *b. The Bank Board of Directors, Board Committees, and Management Structure*

The Bank Board will initially consist of nine directors: the President and Chief Executive Officer, and eight outside directors. The outside directors will include a majority of individuals with banking, bank directorship, CDFI, and/or professional/business experience, primarily in the Bank's lending areas. The Bank Board will be responsible for monitoring and evaluating the performance of the President and CEO. The executive management team will include individuals that possess significant experience in CFIs, CDFIs, and managing business lines relevant to those in the Bank's business model. The Executive Management team also must have strong risk management and governance backgrounds, finance, and other experience relevant to the Bank's business model. Bank Directors must inform the Board of any conflicts of interest prior to adopting resolutions.

#### *Governance*

Within the Bank the following governance structure is proposed:

- Except for the Asset Liability Committee (“ALCO”), Board level committees will be chaired by outside independent directors.
- The proposed Chief Financial Officer (“CFO”) will chair ALCO and the proposed President and CEO will be a voting member of that committee.
- As Executive Management team members, the Chief Credit Officer (“CCO”), CFO, Chief Risk Officer (“CRO”) will be presenting and leading discussions in committee meetings but will not be voting members of any Board committee with the exception of the CFO on ALCO and the CCO and CEO on Loan Committee.
- The Board will allow for an even distribution of committee assignments without being overly taxing on any one member.

A majority of the proposed outside Board members will have experience managing business, nonprofits, or financial institutions, or a majority will have sat or sit on corporate or non-profit boards. Current CEOs of large private banks may not serve on the Board.

Bank Board members (not including the President and CEO, who is a regularly salaried employee) will be paid monthly on a per-meeting basis for meetings attended. Board meetings will be compensated at \$500.00 per meeting and any of the Board committee meetings will be compensated at \$250.00 per meeting. There will be a cap of \$1,000.000 per month in Board fees per member.

The Bank will maintain adequate levels of director and officer insurance.

Bank Directors will be required to execute a Job Description and Qualifications that describe their position and responsibilities clearly. In addition, Bank Directors will be subject to the Bank’s Code of Conduct Policy.

#### *Proposed Directors*

The following table lists the desired and expected experience of the proposed directors. The Chief Executive Officer as well as three of the outside directors identified below will be from the MFC Board, which will be rolled into the Bank at the commencement of operation for the Bank.

*Table 7. Director Roles and Qualifications*

| Role                    | Qualifications   |
|-------------------------|--|
| Chief Executive Officer | Experienced CEO of a CFI, CDFI, or regional bank C-suite officer.                            |
| Outside Director 1      | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| Outside Director 2      | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| Outside Director 3      | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |

|                              |  |
|------------------------------|--|
| Outside Director 4           | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| Outside Director 5           | Experienced CFI or CDFI director, C-suite officer, or CDFI officer with financial expertise. |
| Outside Director 6           | Subject-matter expert in affordable housing with financial experience.                       |
| Outside Director 7           | Subject-matter expert in local enterprise lending with financial experience.                 |
| Outside Director 8           | Subject-matter expert in green investments with financial experience.                        |
| <i>Non-Voting Attendee 1</i> | <i>Member of BOC with observation rights and confidentiality agreement.</i>                  |
| <i>Non-Voting Attendee 2</i> | <i>Member of BOC with observation rights and confidentiality agreement.</i>                  |

### Board Committees

The following table provides a list of Board committees with their core functions and proposed composition. An outside independent director will serve as the Board's Chairperson.

Table 8. Committee Function and Membership

| Committee                 | Core Function   | Proposed Membership*                                   |
|---------------------------|---|--|
| Audit/Risk Committee      | Oversee the audit function. Monitor and set policy around operational, information security, market, and financial and credit risks. Oversee compliance, Enterprise Risk Management ("ERM"), and CRA areas. | 3-4 outside directors<br><br>CRO is management liaison |
| Loan Committee            | Set credit policy and monitor management of credit risk.  | CEO/CCO and 3-4 outside directors                      |
| Asset-Liability Committee | Manage the Bank's asset and liability profile and interest rate risk management.  | CFO/CEO and 3-4 outside directors                      |
| HR/Governance Committee   | Oversee HR/compensation policies and procedures. Ensure appropriate corporate governance.   | 3-4 outside directors<br><br>CEO is management liaison |

\* The executive officers will participate in all committees as needed.

The following section provides summaries of duties and meeting frequency of each committee. Please note that in the initial period of the Bank's operations, the Board-level committees are likely to meet more

frequently than the meeting frequency detailed in the following descriptions. Initially the committees will meet to review and refine the initial sets of policies and procedures, as recommended by management. The committees will evaluate and recommend monitoring systems and reports as a way of ensuring that systems are in place and are closely monitored to review reports and schedules associated with the relevant committee duties.

#### **Audit/Risk Committee**

*(Meets at least quarterly)*

##### Audit Duties

- Fulfill duties delineated in the Bank's Audit Policy.
- Serve as an independent body reporting to the full Board.
- Attend regulatory examination, external audit, and credit review meetings.
- Select and appoint external auditors to audit the Bank's financial statements, oversee the performance of audits, and supervise the audit function to verify that auditors, internal and external, are independent of Bank management and are objective in their findings.
- Monitor management performance in the correction of deficiencies noted in an audit or regulatory examination.
- Hire the Bank's internal audit manager and loan reviewer and monitor such review activities.
- Ensure that the internal audit manager can be terminated only with committee approval.
- Review annual audits and state and federal examinations and report findings to the Board.
- Ensure financial risk management functions are independent and communicate risk management concerns to the full Board.
- Review all operations, accounting, and administration policies prior to submission to the Board.
- Coordinate, monitor and report to the Board the status of the Bank's compliance with federal and state banking laws and agency regulations.

##### Risk Duties

- Formulate compliance and enterprise risk management plans.
- Monitor systems to ensure compliance.
- Establish overall risk tolerance for the Bank.
- Establish a system of internal controls, independent testing, and auditing to ensure compliance with the Bank Secrecy Act.
- Establish procedures to ensure identification and monitoring of high-risk accounts and areas.
- Establish objectives and priorities for information technology projects.
- Review and approve the implementation of major operating systems.
- Review and approve significant changes or enhancements to alternate customer delivery channels including Internet banking and automated voice response systems.
- Review and approve significant local and wide area network changes and upgrades.
- Review and approve information technology policies for compliance with regulatory guidelines.
- Review and approve Disaster Recovery & Contingency Plan and the Bank Security Policy annually.
- Monitor information technology performance for its contribution towards the attainment of the Bank's overall strategic plan.

- Ensure operational risk management functions are independent and communicate risk management concerns to the full Board.
- Determine frequency of employee and Board training.
- Review all operations and administration policies prior to submission to the full Board.
- Oversee CRA compliance (if required).
- Coordinate, monitor and report to the Board the status of the Bank's compliance with federal and state banking laws and agency regulations.

#### Loan Committee

*(Meets at least monthly)*

##### Duties

- Establish credit risk tolerances and ensure that an adequate reserve has been provided against potential losses in the credit portfolio.
- Monitor concentration and counterparty risks.
- Require that management report on the handling of credit risk and their compliance with Board decisions regarding acceptable levels of risk.
- Review and recommend changes to Credit Policies and Procedures.
- Review and approve the delegation of loan approval authorities, as appropriate, if such approval is consistent with the Credit Policy and deemed a non-material change by the Committee.
- Require that management report on loan officer compliance with lending policies.
- Verify that management follows proper procedures to recognize adverse trends, identify problems in the loan portfolio and maintain an adequate allowance for loan and lease losses.
- Review and recommend for full Board approval the Bank's Allowance for Loan and Lease Losses ("ALLL") methodology and no less than quarterly, review Management's recommendation of the Bank's ALLL.
- Meet as needed to review loan requests and make credit decisions on loans requiring Board Approval in accordance with the Bank's Credit Policy.
- Measure impact of lending activities.

The above shall include the Bank's secondary market operations.

#### Asset-Liability Committee ("ALCO")

*(Meets at least quarterly)*

##### Duties

- Fulfill duties required by the Bank's Asset-Liability and Funds Management ("ALM") and Investment policies.
- Review and recommend changes to ALM and Investment Policies.
- Oversee actions relating to market rate, liquidity, and capital risk exposures.
- Approve management strategies regarding interest risk exposure, investment securities, deposit programs, and lending initiatives.
- Approve investment strategies and review investment positions in securities.

## Human Resources/Governance Committee

*(Meets at least quarterly)*

### Human Resources Duties

- Review and approve management's recommendations for title, promotion, salary and bonus for the Bank's executive officers and allocations for other employees of the Bank.
- Establish, review, and monitor personnel policies of the Bank.
- Review and approve incentive compensation plans and other employee benefits and similar plans.
- Review performance evaluations of executive officers.
- Review and oversee total compensation and personnel practices to ensure that the Bank is competitive and meets all regulatory requirements.

### Governance Duties

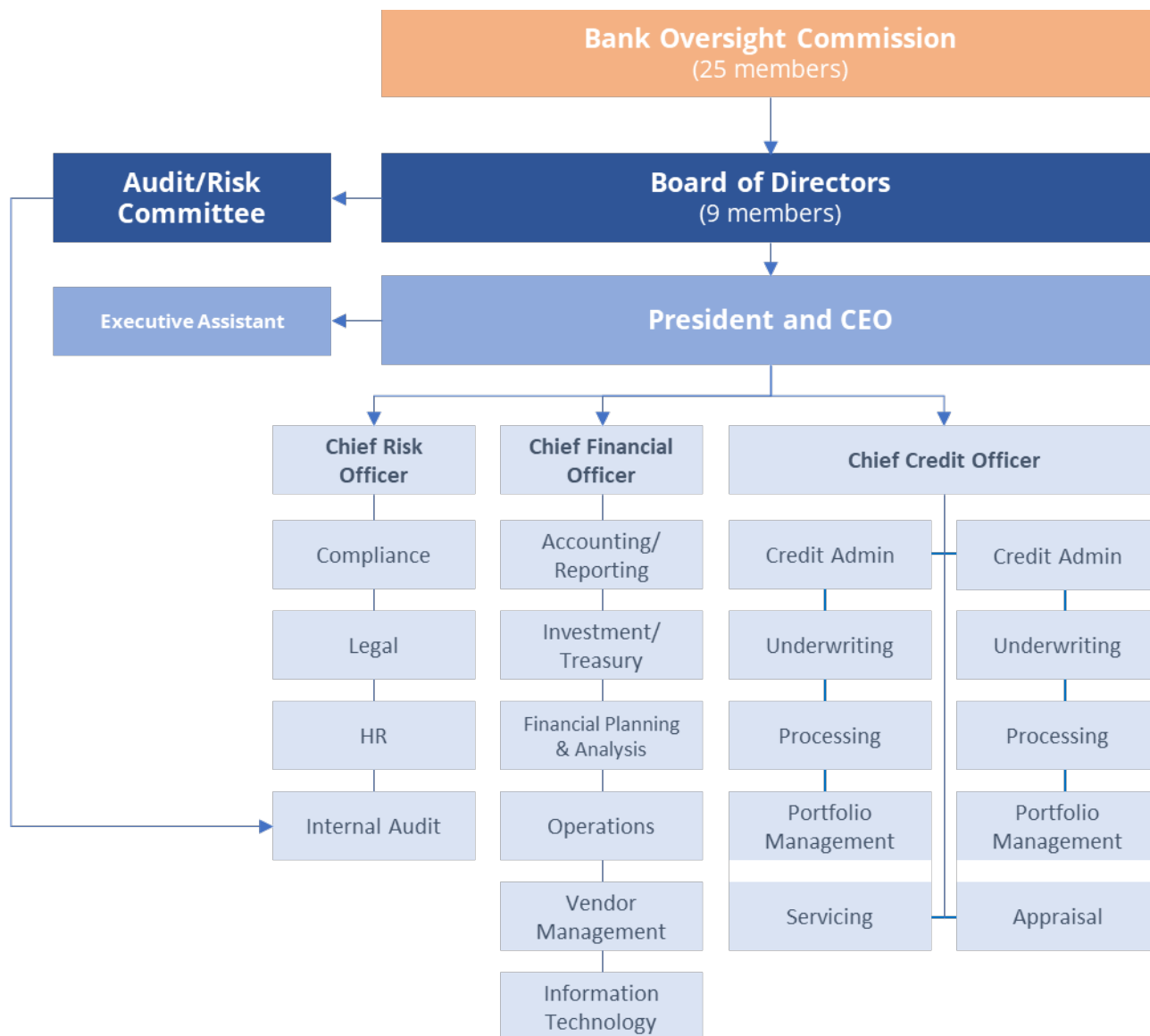
- Oversee compliance with AB 857 and other relevant laws and regulations.
- Review and advise with respect to issues and policies affecting the governance of the Bank; periodically reviewing the Bank's Affiliate Transaction Policy, Code of Ethics and Conduct Policy, and Succession Planning Policy in coordination with the BOC.
- Conduct the process of director independence, evaluation, self-assessment, and selection for recommendation for appointment to the Board and its committees.
- Conduct succession planning in accordance with the Bank's Succession Plan for the role of the Chief Executive Officer, and in consultation with the Chief Executive Officer concerning other appointed executive officers.
- Review and recommend director candidates for review and approval of the BOC serving in the capacity as Bank's shareholder.



### Organizational Structure/Officers

The Bank's organizational structure will be relatively flat with the Chief Financial Officer, the Chief Credit Officer, and the Chief Risk Officer (also serving as Chief Compliance Officer) reporting directly to the President and CEO. The following is the Bank's proposed organizational structure, as depicted below.

Figure 7. Proposed Bank Organizational Structure



### Proposed Executive Officers

The Bank will be managed by a qualified Executive Management team comprised of experienced bankers with extensive commercial banking experience and proven skills in credit analysis and administration, financial analysis and risk management, regulatory compliance, personnel management, and public service experience.

The Executive Management team includes the President and CEO, CCO, CFO, and CRO. These individuals will be experienced bankers with extensive relevant banking experience that qualifies them to carry out their duties and responsibilities. The CEO will oversee human resources practices and operations with further support potentially provided by third-party service providers.

Following is a table listing the summary backgrounds of the proposed executive officers. Once individuals are identified there will be a more detailed biography of each officer.

*Note: To be completed by the City at the time when it prepares the final application once management has been identified.*

Table 9. Proposed Management Team

| Name                                     | Position      | Experience   |
|--|---------------|--|
| <i>To be confirmed at a later stage.</i> | President/CEO | Experienced CEO of a CFI, CDFI, or regional bank C-suite officer |
| <i>To be confirmed at a later stage.</i> | CCO           | Formerly CCO of a CFI or regional bank                           |
| <i>To be confirmed at a later stage.</i> | CFO           | Formerly CFO of a CFI, CDFI or regional bank                     |
| <i>To be confirmed at a later stage.</i> | CRO           | Former CRO or Head of Operations for CFI or regional bank        |

#### *Duties of the Executive Officers*

The following are the primary duties of the Executive Management team:

##### *Duties of the President/Chief Executive Officer*

- Responsible for the day to day and overall management of the Bank to adhere to the Bank's Business Plan.
- Ensure the overall safety, soundness, and security of the Bank.
- Maintain the overall adequacy and soundness of the organization's financial structure, especially relating to operational issues.
- Participate in strategic planning and provide advice on the effective ways to meet the growth and earnings goals and objectives of the Bank.
- Provide overall leadership of the Management Officer Team, which consists of the Chief Executive Officer, Chief Financial Officer, Chief Credit Officer, and Chief Risk Officer.
- Provide leadership in establishing current and long-range objectives, policies, and plans, subject to the approval of the Board.
- Coordinate the Board's responsibility to monitor adherence to the business plan, including review of performance to budget and an annual strategic review.
- Direct the overall marketing and business development activities of the Bank.
- Responsible, with the Chief Financial Officer, for overseeing the investment portfolio and controlling expense areas.

- Responsible, with the Chief Credit Officer, for overseeing the loan portfolio and credit quality.
- Coordinate communication throughout the organization.
- With the Chief Financial Officer, present and interpret the major financial reports for directors, BOC, and regulatory agencies.
- With the Chief Credit Officer, present timely reports to the BOC in preparation for loan policy updates.
- With the Chief Credit Officer, present timely reports to the BOC Equity Committee on racial, social, and gender equity outcomes.
- Act as the principal representative of the Bank with the press, major customers, community and industry associations, other businesses, and regulatory agencies.
- Meet with major customers, BOC, City and County of San Francisco, the financial community and the public, including liaising with city agencies overseeing environmental justice, local enterprise, and affordable housing activities.
- Keep abreast of changes in the market, legislative issues, and the current competitive practices with the financial industry.
- Directly supervise senior officers.
- Serve as a member of the Board and as a member of Board committees as determined.
- Provide coordinating role between directors and management for all Board and Board committee activities as well as any other director-related matters.
- Provide ongoing employee training to business development and customer-facing staff to ensure that the customer banking experience meets the vision and expectation of the Bank, its directors and management.
- Participate in community and business-related organizations and attend major civic events to maintain visibility throughout the community and develop new customer relationships.
- Help establish Bank brand and image.
- Participate in the development of new products and services for each business line of the Bank.
- Identify target markets that will be receptive to the products and services offered by the Bank.
- Develop marketing campaigns and associated collateral materials. Track results of the marketing campaigns.
- Establish operational lending requirements that focus on policy-oriented objectives around the three target lending areas and equitable and environmentally friendly lending outcomes.
- Perform any other duties specified by the Board.

#### Duties of the Chief Financial Officer

- Manage and ensure the quality of the Bank's financial and accounting functions, including:
  - General accounting and financial reporting, including call reports, financial statements, and income tax reporting
  - Internal controls, risk management and in association with the CRO
  - Budgeting and forecasting
  - Asset-liability management (Chair the Asset-Liability Committee)
  - Treasury and investment management
  - Insurance procurement, alongside CRO
  - Prepare reports for monthly director meetings.

- With the Chief Executive Officer, present and interpret the major financial reports for directors, the shareholders, and regulatory agencies.
- Prepare material for Bank's financial audit firm and respond to all audits.
- Recommend and prepare policies and procedures for proper financial control of the Bank.
- Manage the Finance and Accounting Department.
- Act as a liaison with correspondent banks, Federal Reserve Bank, other related depositories and outside transfer agents.
- Assist the CRO with the development and oversight of the operational risk management programs including facilities/bank security, monthly certifications, Bank Secrecy Act ("BSA") oversight, disaster recovery planning and financial reporting requirements.
- Oversee backroom/centralized operations.
- Oversee the Bank's vendor management program.
- Develop personal banking relationships with a select group of customers including those requiring specialized and/or more complicated transactions.
- Liaison with IT, data, and item processing providers
- Oversee the IT function of the Bank including liaison with third party vendors including Network and core processors in association with the Information Security Officer.
- Oversee IT management to maintain current IT program including risk assessments, software changes, contingency planning, user access, incident response and information security program.
- Facilitate the completion of IT-related risk assessments and Disaster Recovery testing.
- Liaise with outside IT support group to monitor information security requirements and reports.
- Assist the CRO in the development, implementation and coordination of policies and procedures in the following areas: employment, compensation, benefits, group health insurance, workers' compensation, training, employee relations, employment related compliance, safety, and other related functions.
- Interact with other senior officers on personnel policies and practices.
- Working closely with the CCO, review the allowance for loan and lease loss analysis to ensure compliance with currently promulgated generally accepted accounting principles ("GAAP").
- Provide a consulting and analytic resource on a wide variety of financial and planning matters, including the structuring of proposed transactions, product development, and business opportunities.

#### Duties of the Chief Credit Officer

- Responsible for the overall quality and diversity of the loan portfolio.
- Develop and monitor loan policies and loan concentration limits.
- Make decisions on both administrative and operational matters pertaining to lending.
- Serve on the Loan Committee and act as a principal spokesperson for the lending function.
- Supervise the collection of non-performing and charged-off loans and manage OREO properties to disposition.
- Work closely with legal counsel to resolve litigation expeditiously while minimizing legal and collection expenses.
- Prepare monthly and quarterly lending activity and portfolio condition reports for Board of Directors, committees, and regulatory agencies.

- Prepare the quarterly allowance for loan and lease loss analysis and work closely with the CFO to ensure compliance with currently promulgated GAAP.
- Responsible for ensuring that lending activities are in compliance with regulatory requirements.
- Oversee the credit staff and implement training programs on credit administration and the approval process.

#### Duties of Chief Risk Officer

- Conduct compliance responsibilities to ensure internal controls and compliance efforts are maintained. This will be accomplished by developing, recommending, and maintaining policies, procedures, and programs to reflect changes in law and regulations to minimize risk.
- Monitor and test the Bank's compliance program.
- Review all disclosures, mailers, and marketing material to ensure compliance.
- Coordinate BSA/AML/CIP/OFAC and regulatory compliance, audit and risk assessment matrix review and monitoring activities, including periodic review of departments.
- Maintain and oversee internal certification program including follow up to any corrective actions identified.
- Lead the management level Enterprise Risk Management Committee.
- Present status of the audit plan, BSA/AML/CIP/OFAC, compliance management programs, internal/external risk assessments, and information security program to Bank management, Audit/Risk Committee and or Board on a regular basis.
- Monitor audit exceptions and recommendations and the resulting response and follow-up to verify required corrective action has been implemented.
- Attend training and maintain knowledge of procedures to ensure compliance with laws and regulations governing financial institutions, as they apply to BSA/AML/CIP/OFAC, regulatory compliance, audit, and enterprise risk management.
- Serve as the Bank's BSA Officer. Manage interfaces regarding the overall BSA/AML/CIP/OFAC program.
- Conduct staff training related to BSA/AML/CIP/OFAC and regulatory compliance programs.
- Oversee and monitor fair lending and CRA compliance.
- Manage the Bank's online compliance training program including program design and job function specific profiles.
- Manage and support the Bank Information Security Officer to ensure IT internal controls and compliance efforts are maintained.
- Manage the Bank's legal and reputational risk and all outside legal firms.
- With other members of the Executive Management team, ensure corporate and director compliance with by-laws and state and federal laws and regulations.
- Oversee the Bank's insurance policies and programs.
- Represent the Bank as appropriate in its relationships with regulators and auditors.

#### 2. Bank Board and BOC Member Training

Training will be scheduled at regular Bank Board meetings, with appropriate subjects such as board governance, BSA, operational regulations, and related topics of importance to general board education. Training will be conducted by management and, when applicable, by legal counsel, the Bank's accounting

firm, auditors, or other qualified professionals. Other training will be opportunistic and dependent upon the timing of appropriate training offered by trade associations, regulators, and other groups. BOC members will also be able to attend training sessions.

Training sessions periodically presented by the FDIC, California Department of Financial Protection and Innovation and other banking regulators are effective means for a director to remain abreast of the current regulatory environment and to determine the red flags that should elevate a director's concerns about the condition of the Bank. The Bank will encourage all members of the Bank Board and all BOC members to periodically attend these types of training sessions.

The Bank will establish training programs to include (but not be limited to) the following outline.

Director Handbooks: All Bank Board members and BOC members will be given the FDIC's "Pocket Guide for Directors" and the Comptroller of the Currency's "The Director's Book", "Detecting Red Flags in Board Reports", and "Internal Controls". In addition, the directors will be provided the "Basics for Directors" from the Kansas City Federal Reserve Bank and the Atlanta Federal Reserve's "Director Guide to Credit". The Bank will conduct training sessions and encourage participation in third party programs that focus on the fiduciary duties of the directors, insider transactions, ethical principles, and the responsibilities of Board committees. There also will be training related to the public banking model and the communication with the City of San Francisco.

Compliance Program: Training will be conducted to address bank compliance issues, such as the general laws and regulations impacting the industry, as well as discussions on the responsibilities of management, the Board, and Board committees. Legal counsel or appropriate consultants will be requested to provide Board and management training on the Bank Secrecy Act/AML laws and regulations, CRA Compliance, Fair Lending and Regulation O. Other training will emphasize the regulations concerning consumer protection, privacy rules, electronic fund transfers, truth-in-savings, and fraud detection. Additional special training will highlight recently enacted changes to banking regulations and other issues of heightened concerns of the bank regulatory agencies.

Audits and Regulatory Examinations: Training will be scheduled on topics such as director responsibility for, participation in, and oversight over the external audit function, as well as the regulatory examination process. This will combine Bank and insiders reporting requirements, insider trading, restrictions on transferability, beneficial ownership, securities law liabilities and the impact of recent regulatory changes.

Lending Regulations: Sessions will be scheduled to focus on lending regulations, including disclosure requirements and the avoidance of common violations. This program will cover consumer laws, an analysis of credit risk, loan approval limits, and underwriting criteria.

Board Governance and Practices: Training will be conducted on the following practices: fiduciary duties and responsibilities, corporate governance and best practices, board deliberative and reporting processes, accurate and complete meeting recordation, minute preparation, review and preservation, and related matters. The collective experience on the board in terms of banking and other board experience will be an invaluable asset in the development and execution of training programs. Special efforts will be taken to explore and draw experience from other public banking governance practices, credit unions, and other social impact financial institutions. This is important to avoid replicating corporate governance practices intended solely to maximize profits.

Bank Secrecy Act Training: All Bank personnel, including Bank directors, will be provided Bank Secrecy and customer identification training, ensuring the following minimum issues are addressed:

- The importance placed on on-going education, training, and compliance with BSA.
- Employee accountability for ensuring BSA compliance.
- Comprehensive training, including the identification and treatment of business lines that carry a greater potential for BSA violations.
- Training personnel from all areas of the Bank.
- Training and training updates on a frequent basis.
- Explanation of the Bank's BSA/CIP policies, procedures, and processes.
- Analysis of the different forms of money laundering and terrorist financing.
- Description of the penalties for noncompliance with internal policies and regulatory requirements.

Memberships / Seminars: The Bank will consider becoming a member of Finance in Common Initiative, Montreal Group, Western Bankers Association (WBA), the California Community Banking Network, and/or other banking or finance trade associations where membership can support the Bank to establish partnerships and advance its mission. To enhance director education and training, the Bank may utilize training material from other bank trade associations. All Bank Directors and BOC members will be encouraged to attend at least one seminar/educational program annually on relevant director training. The FDIC, trade groups, law firms, and independent bank service providers offer such training on a regular basis. The President/CEO or designee will be responsible for providing directors with information regarding upcoming training programs.

Mission and Principles: Joint training sessions and workshops for BOC members and Board Directors on the Bank's Mission and Principles, the governance structure, social economy and equity goals, and lending policies will be conducted on a quarterly or biannual basis.

Community and Economic Justice: Training will also include subjects on emergent frameworks and areas relevant to San Francisco lending history and trends that have contributed to the disparities that the Bank seeks to address under its mission. These trainings will be led by experienced providers, including local community organizations.

## C. Impact Evaluation

The proposed Bank will track its impact to understand the effectiveness of its products and services in achieving its mission, upholding its principles, supporting target communities, communicating its impact, and developing transparency and accountability. Impact tracking will enable the management team to identify areas for improvement and make necessary adjustments to ensure that the Bank meets its goals and objectives. Moreover, by measuring and tracking impact, the Bank will also document its track record of successful performance in generating financial and social returns, thereby building credibility with local, state, and federal decisionmakers and stakeholders. The Bank's initial impact tracking approach will build on that used by the MFC at time of transition.



The Bank will track impact using best practices from the financial industry, including impact investors and CFIs and CDFIs in particular.<sup>43</sup> These will include 1) collecting and analyzing metrics for each of the three lending areas (affordable housing, local enterprise, and green investments); 2) using industry-accepted frameworks to compare the Bank's operations to its peers; and 3) monitoring through qualitative research.

The Bank will monitor both **general** and **lending-area-specific** metrics.

**General Metrics:** These include standard indicators used by the industry to assess business expansion and client retention and could apply across lending areas. For example:

- Number of projects supported by the Bank and total dollar value of loans made with Bank support, either by the Bank directly or through partner CFIs and CDFIs
- Share of beneficiaries by demographic and socioeconomic categories (e.g., race, ethnicity, LGBTQIA+, women, household income brackets, educational attainment)
- Decrease in customers' use of predatory lending
- Increase in financial sustainability of borrower business(es)
- Customer savings from accessing Bank-supported loans (calculated based on the difference in interest rate between Bank-supported loans and commercial bank loans for comparable products)
- Change in number of beneficiaries who have unmet financial needs<sup>44</sup>
- Change in the reliance on personal savings to fund capital investments

**Lending Area Metrics:** The Bank will collect additional metrics on each of the priority lending areas. For example:

- Affordable housing:
  - Total dollar amount of investments and number of loans made
  - Number of affordable rental housing units preserved or developed
  - Number of first-time homeowners supported
  - Share of beneficiaries who are developers or homeowners by demographic and socioeconomic categories (e.g., race, ethnicity, LGBTQIA+, women entrepreneurs, household income brackets, educational attainment)
  - Change in beneficiaries' monthly housing costs as a percentage of household income
- Local enterprise:
  - Total dollar amount of investments and number of loans made
  - Number of new businesses started
  - Total revenue of borrower businesses

<sup>43</sup> The Bank will build upon the experience of the CDFI Fund (See: Best Practices in Impact Tracking. U.S. Department of the Treasury, Community Development Financial Institutions Fund), among others. <https://www.cdfifund.gov/programs-training/training-ta/bncsii/best-practices-in-impact-tracking>

<sup>44</sup> Many borrowers, and small businesses especially, are distrustful of financial institutions and therefore reluctant to approach them for loans. Businesses that do seek loans often end up receiving only a part of the funds they requested. Both circumstances cause unmet financial needs, i.e., a gap between the funds that businesses would like to have and what they obtain. The Bank would seek to reduce unmet financial needs of small businesses.

- Tenure (years in existence) of borrower businesses
- Number of jobs created by borrower businesses
- Average wage of jobs created by borrower businesses
- Share of recipients by demographic and socioeconomic categories (e.g., race, ethnicity, LGBTQIA+, women, household income brackets, educational attainment)
- Green investments:
  - Total dollar amount of investments and number of loans made
  - Number of buildings (e.g., homes, offices, public facilities) electrified
  - Number of infrastructure items installed (e.g., EV charging stations, solar panels, energy-efficient appliances) and energy generated or saved
  - Reduction in GHG emissions based on investments
  - Change in electricity expenses for beneficiaries

The Bank management will implement a tracking system for key metrics in its lending operations, using best practices and standards adopted by impact investors<sup>45</sup> and CFIs and CDFIs.<sup>46</sup> This system will enable the Bank to measure and compare its social impact and financial performance to peers, allowing for benchmarking and identification of areas for improvement. Impact measurement systems could include, for example:

- CDFI Assessment and Ratings System (CARS), which provides a comprehensive rating system that assesses a CDFI's impact, financial strength, and capacity.<sup>47</sup>
- Global Impact Investing Rating System (GIIRS), which is a rigorous measurement approach that evaluates the social and environmental performance of an organization, including its governance, social impact, and transparency.<sup>48</sup>

By leveraging these best practices, the Bank can enhance its lending operations and generate greater public good for the communities it serves.

The Bank also recognizes that ongoing and active impact evaluation is crucial to demonstrate accountability, transparency, and effectiveness. By collaborating with partner CFIs and CDFIs, the Bank will leverage their experience in assessing social impact to design effective evaluation tools and methodologies. The use of surveys and interviews by partner organizations can provide valuable feedback from borrowers and other stakeholders, shedding light on the actual outcomes of lending activities on the ground.

The Bank may also choose to engage external parties such as consultants, nonprofits, think tanks, and educational institutions for their specialized skills and expertise in impact evaluation, including the use of

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<sup>45</sup> Harvard Business School, "Measuring the "Impact" in Impact Investing," 2015.

<https://www.hbs.edu/socialenterprise/wp-content/uploads/2021/09/MeasuringImpact-1.pdf>

<sup>46</sup> U.S. Department of the Treasury, Community Development Financial Institutions Fund, "Portfolio Management," 2012. <https://www.cdfifund.gov/programs-training/training-ta/resource-banks/portfolio-management>

<sup>47</sup> Aeris, "Inside Aeris Ratings for CDFIs & Other Loan Funds," 2018. <https://www.aerisinsight.com/wp-content/uploads/2018/10/Inside-Aeris-Ratings-2018.pdf>

<sup>48</sup> Global Impact Investment Network, IRIS+ and GIIRS, 2008. <https://iris.thegiin.org/document/iris-and-giirs/>

experimental and quasi-experimental methods.<sup>49</sup> These advanced methods provide a rigorous approach to evaluating the causal impact of lending activities and isolating the actual effects of Bank's interventions. This can help the Bank to identify the most effective lending strategies and programs that generate the most public good for the communities it serves.

The Bank management will develop a full impact tracking approach based on these considerations. The approach will be designed to be able to scale as the Bank grows (for instance, requiring simpler reporting in the beginning as the Bank staff focus on establishing a loan portfolio, and becoming more robust as Bank staff capacity and resources grow). It will also be designed to be compatible with impact tracking methodologies and systems used by partner CFIs and CDFIs, allowing seamless data sharing and avoiding overburdening partners with tracking requirements.

As part of its role and responsibilities, the BOC will determine the metrics that management will report on. These indicators will be central to developing the Bank's annual impact report, which will provide a comprehensive and publicly accessible overview of the organization's performance over the course of the year.

## V. Records, Systems, and Controls

### A. Control Systems

The Bank plans to place significant emphasis on risk mitigation as an integral component of the overall organizational culture. The emphasis will be critical to achieving the Bank's strategic goals and objectives. Accordingly, the Bank will develop an Enterprise Risk Management ("ERM") program that would be designed to identify, evaluate, treat, report on, and monitor priority risks. The ERM program efforts will be led by the Chief Risk Officer, with oversight by the Board of Directors and its Audit/Risk Committee. The Bank plans to manage its operations to attain a reasonable risk/return relationship, which will serve as a guideline for acceptable credit risks, market risks, and liquidity risks. The Bank will also focus on risk management in numerous other areas, including with respect to asset/liability management, regulatory compliance, legal, human resources, technology/operations, and financial reporting, and internal controls.

The Bank will use the services of third-party vendor to conduct accounting, internal control, and electronic processing functions. Prior to opening, the Bank will contract with a reliable accounting firm for financial audits and with qualified third parties for internal audit and electronic processing functions. The use of third-party vendors for such services is preferable, as most available systems are rated reliable, standardized, scalable, well-tested, up-to-date, and affordable.

The Bank's Audit/Risk Committee will have the ultimate responsibility of interviewing, selecting, and recommending to the Board the outside accounting firm for the annual financial audits and tax work, as well as third-party service providers for the Bank's internal controls audits and services and the Bank's electronic processing systems. The selection of third-party vendors will be made in conformity with applicable regulations.

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<sup>49</sup> Harvard Business School, "Measuring the "Impact" in Impact Investing," 2015.  
<https://www.hbs.edu/socialenterprise/wp-content/uploads/2021/09/MeasuringImpact-1.pdf>

The Bank's selection process will include discussion on innovation, processes, and procedures that may minimize the impact of the pandemic on Bank operations and maximize its ability to deliver its core banking services efficiently.

The Bank's Vendor Management policy will be reviewed, modified, and ratified by the Board on an annual basis. This policy will ensure that due diligence is conducted in advance of contracting with a vendor. This due diligence is necessary to minimize threats to the operations and reputation of the Bank.

The Audit/Risk Committee will evaluate proposals from various accounting firms specializing in auditing and reviewing CFIs, CDFIs, and commercial banks. Management and the Board will initially focus their discussions on selecting a firm or firms to audit the Bank on an annual basis and provide any consulting or other guidance to management on internal controls related to the finance functions of the Bank. The Bank will maintain its accounting system in conformity with generally accepted accounting principles and with the Statements of Financial Accounting Standards. Reports for regulatory agencies will be prepared in accordance with the Regulatory Call Report Instructions.

The Bank's data system structure is as follows:

Proper firewalls and security required to protect the integrity of the Bank's data maintained within the data processor's system and the data transmitted to the Bank is a critical factor in the selection of the electronic data processor. Effective computer access firewalls must be in place for all data accessible online and through use of any wireless access. The proper level of access security must be in place internally to ensure records are maintained reliably with verifiable points of entry that prevent fraud or misappropriation of funds by Bank staff or others to contract with a third-party network services provider that specializes in providing such service.

The following depicts the Bank's proposed security structure.

The Bank will have the necessary software, systems, and training to ensure strict conformance with such regulatory issues as the Bank Secrecy and follow-up acts ("BSA"), Anti Money Laundering ("AML") and Know Your Customer ("KYC") compliance, privacy regulations and other customer compliance issues required by federal and California banking regulations.

The Bank's Audit/Risk Committee will have oversight of financial reporting and will ensure the integrity of the Bank's records, systems, and controls. The financial and business experience of the Audit/Risk Committee members responsible for the oversight of the Bank's records and controls should ensure that the Bank implements the accounting and internal control systems that provide the safety and soundness necessary for proper banking operations. The committee will also include a qualified outside director who will be identified during the regulatory review process.

## B. Internal Audit

The Bank plans to use external auditors to perform the internal audit functions. There are several highly capable consultants and firms that specialize in bank internal controls, financial audit, loan review, compliance audit and other review activities. Members of senior management have used such auditors in prior banking activities with highly satisfactory results. The Bank will contract with the service providers, in conformity with a Board-approved vendor management policy.

The Bank will use a third-party loan reviewer to prepare independent reviews of the loan portfolio. The Audit/Risk Committee will contract to have a compliance review audit to ensure that the Bank's initial systems, policies, and procedures have been established in conformity with banking requirements. The third-party internal auditor will be provided independence of action and unhindered system review.

The third-party audits of the data processing system are typically conducted by the data processing company or by a consortium of the users of the data processing system. By using a proven financial data processing company, the review of the data security system will receive regular reviews by the regulators during their review of other financial institutions using the same service provider. The Bank will only contract with a proven data processing company which, as part of its due diligence verification, can demonstrate that their system and interfaces are safeguarded against unwarranted intrusions from any logical points of access. The Bank will ascertain that data intrusion audits have been conducted to verify the safety and integrity at public access points, including telephone or Internet access.

## C. Compliance Management

### 1. Compliance Program

The Bank will implement a compliance program comprised of the following principal components:

- *Compliance Policies and Procedures* will be designed in accordance with the related laws and regulations, as applicable to the Bank's operations. The policies and procedures will provide personnel with the information and methodology needed to perform a business transaction in conformity with applicable laws and regulations, the Bank's Mission and Principles, lending policies, and the Bank's social and environmental impact goals. The Audit/Risk Committee will be responsible for reviewing and updating these policies and procedures when business and regulatory environment changes or as necessary. The Audit/Risk Committee will also be responsible for evaluating the social and economic impacts of the Bank's policies and procedures, such as disparate racial impacts of, e.g., AML compliance procedures, and proposing actions to address any such disparities. The Bank may enlist third-party banking compliance experts to provide support in the regulatory compliance process. The use of such services will allow the Board and Executive Management to remain apprised on current and proposed changes in banking regulations and will assist them in ensuring safe and sound banking operations in strict compliance with banking regulations.
- *Compliance Training* will be established for the Board, management, and staff. The Audit/Risk Committee will establish a regular training schedule for directors, management, and staff. Training will be conducted in-house and through external training programs or seminars. All proposed directors will attend training sessions to become knowledgeable in compliance and proper bank board governance. Bank regulators, correspondent banks, compliance analysts, and bank trade associations will be consulted for assistance with regulatory compliance issues. Management will periodically assess employees on their knowledge and comprehension of compliance regulations. The compliance training program will be updated with current, comprehensive, and accurate information on products, services and business operations of the Bank, consumer protection laws and regulations, internal policies and procedures and emerging issues in the public domain.

- *Compliance Monitoring* processes will be established to identify procedural or training weaknesses within the Bank to prevent any regulatory violation or deviation from the Bank's social and environmental goals. This process will include a regular review of the following by the Audit/Risk Committee: product offerings' disclosures and calculations; document filing and retention procedures; posted notices, marketing literature, and advertising; state usury and consumer protection laws and regulations; third-party service provider operations; and internal compliance communication systems that provide updates and revisions of the applicable laws and regulations to management and staff. Changes to regulations or changes in the Bank's business operations, products, or services will trigger a review of existing compliance procedures. The Audit/Risk Committee will be directly involved in the planning, development, and implementation of the Bank's services and products. The annual performance evaluation process will ensure that each employee is following internal compliance policies and procedures. The compliance monitoring process will review issues, such as employee turnover, problems identified during past audits or examinations, regulations changes, new products, the opening of a new location, or other non-routine events.
- *Consumer Complaint Response* will be handled by the Bank promptly. All written complaints from customers will be directed to the CRO and/or Compliance Officer for review, follow-up, and remediation. The Board-level Audit/Risk Committee will require full disclosure from management of written consumer complaints, and the steps taken to resolve legitimate customer complaints. All complaints related to the Bank's performance in connection with the Community Reinvestment Act will be forwarded to the CRO and Compliance/CRA Officer for review and action. The CRA Officer will maintain in-coming and out-going communication on CRA issues. The Audit/Risk Committee will monitor the resolution of CRA complaints.

## 2. Compliance Audit

A compliance audit will be performed to provide an independent review of the Bank's compliance with consumer protection laws and regulations and adherence to internal policies and procedures. The compliance audit will also ensure that systems are in place to monitor and respond to future changes in the regulatory systems. The Audit/Risk Committee will determine the scope and the frequency of the various compliance audits. Audit reports and findings will be reported to the Audit/Risk Committee. The audit report will include:

- Scope of the audit;
- Deficiencies or modifications identified;
- Number of transactions sampled by category of product type; and
- Descriptions of, or suggestions for, corrective actions and time frames for correction.

As directed by the Board and the Bank Oversight Committee, senior management will provide prompt responses to the audit report and any deficiency findings. The Audit/Risk Committee will receive a copy of compliance audit reports and will oversee efforts to correct deficiencies and any required changes. The committee will also require management verification that the corrective actions are effective and in place. Work papers of the audit will be prepared, retained, and available for review upon request by the regulatory examiners.

## D. Financial Audits

The Bank's annual audit process will be conducted in conformity with generally accepted accounting principles and with banking regulations. The Board and its Audit/Risk Committee ultimately hold the responsibility to ensure that an annual financial audit is conducted by an independent public accounting firm.

Once the Bank is established, the Audit/Risk Committee will evaluate proposals for financial audits from several accounting firms with banking specialization. The Audit/Risk Committee will select the accounting firm and will contract directly with that firm. The independent public accounting firm will report directly to the Audit/Risk Committee. It is the responsibility of the Board, with authority delegated to the Audit/Risk Committee, to ensure that the scope of the external audit program is appropriate for the Bank. An accurate and comprehensive audit of the Bank's financial condition requires the full and complete backing of the Audit/Risk Committee, the Board, and all levels of Bank management. All staff members of the Bank must comply fully with the requests made by the independent public accountant. Any staff member who prevents the independent auditor from having complete access to financial records will be subject to immediate termination.

To ensure independence throughout the audit function, the public accounting firm that audits the Bank's financial statements will not be permitted to provide, contemporaneously with the audit, the following services:

- Bookkeeping or other accounting record and financial statement services;
- Financial information systems design and implementation;
- Appraisal or valuation services, fairness opinions;
- Actuarial services;
- Internal audit outsourcing services;
- Management and human resources functions;
- Broker or dealer, investment adviser, or investment banking services; and
- Legal services and expert services unrelated to the audit.

## E. Outsourcing

The Bank's staff will perform all procedures pertaining to financial, operational, and credit policies; the documentation, assessment, and approval of loans; reconciliation of financial statements and quantitative analytics; business and strategic planning, as well as other banking functions to direct the Bank's operations in a safe, sound, and lawful manner. The Bank will help develop and enhance the ability of the City to provide appropriate, long-term financing and to offer high-level financial expertise on green and just development, thereby building public capacity.

The basic banking services that will be initially outsourced include financial audits, internal audits (e.g., compliance, BSA, stress testing frameworks), external loan review validation (e.g., credit process and risk grading, Current Expected Credit Loss ["CECL"], note department), compliance review and outside testing, electronic data processing, and item processing. Outsourcing services will be structured to encourage transfer of knowledge and capacity-building with the bank's internal staff. Outsourcing of these functions should be done for only as long as it takes the Bank to develop capacity and resources to in-source these functions.



The Bank will outsource its online banking system and automated customer telephonic systems.

Some of these functions may be included in the Bank's core data processing software package. The overall network services function, which includes the monitoring of data security, the integrity of computer firewall, and the assessment of the system's vulnerability to hacking and/or computer virus contamination will be functions expected to be outsourced. Testing results and audit recommendations given to third-party vendors will be reviewed by Bank personnel, and recaps of the findings will be reported to the Board. The use of third-party companies to perform these functions is commonplace in the banking industry, especially among CFIs. Nonetheless, the Bank will have on staff personnel who will have responsibility for monitoring and testing the Bank's information technology process.

The Bank will consider engaging a third-party firm to provide human resources, payroll, and benefit administration services, such that it can instantly obtain the economies of scale and more competitive benefits packages and costs that large group employers enjoy.

As the Bank grows in assets and earnings, some of these out-sourced activities may be brought in-house, if their costs are justified. Data processing, item processing, and website design are functions that are well suited to be outsourced regardless of the size of the Bank. The Bank expects to provide its customers with advanced front-end and back-end support through arrangements with third party vendors that specialize in providing transactional processing and check clearing functionality to other financial institutions. This arrangement allows for a minimum of capital expenditures and permits growth to progress in an efficient manner. There are no current contracts with third-party vendors to conduct these functions. The proposed executive managers are aware of the service providers for these important functions and will solicit proposals, contract specifics, timelines, and bids for these services.

Prudent business planning and practices require that backup systems are developed to ensure that the mission-critical systems and functions provided by third party service providers would seamlessly continue despite unintended issues such as power outages or weather-related service disruptions. The third-party service providers should have redundant systems to support the continuance and integrity of the Bank's core business activities and records.

The Bank will select audit companies that are current and well-regarded as experts with existing accounting methodologies and with appropriate banking regulations and requirements to serve the Bank well in reviewing operations and systems to determine that the Bank is functioning in a safe and sound manner and in full compliance with applicable regulations.

The Bank will help develop and enhance the ability of the City to provide appropriate, long-term financing and to offer high-level financial expertise on green and just development, building public capacity.

## **VI. Financial Management Plan**

### **A. Capital and Earnings**

#### **1. Capital and Funding Goals**

It is planned that the MFC's capital would be contributed to the Bank to commence operations. Based on the MFC business plan, MFC capital should be around \$40 million at the end of Year 3 of operation. It is expected that the City would contribute an additional \$20 million in capital in the first year of the Bank's operations. This would provide the Bank with an initial capitalization of around \$60 million, which is

sufficient to cover the projected pre-opening organizational expenses (salaries, consulting, legal, insurance, etc.) and capitalized assets (fixtures, furniture, equipment, systems, software, security deposits, etc.) and provide a solid foundation to support the growth contemplated by the business plan in a safe and sound manner.

Our financial projections assume that the Bank will begin operations with \$50 million in funding from the MFC, growing to \$110 million at the end of its first year of operations and to \$250 million at the end of its fifth year of operations (Year 8 of the MFC-Bank entity). This represents an addition of \$60 million of funding in Year 1 of the Bank and of \$200 million over the course of five years. In addition to the funding rolled from the MFC into the Bank, additional sources to increase the Bank's funding amount include City appropriations, governmental grants, donations and grants from foundations, contributions from banks for Community Reinvestment Act credit, and the sale of notes to CFIs and CDFIs and other entities. The Bank will also be able to receive deposits from any of the entities described above—local, state, and federal government agencies, foundations, other banks and financial institutions, CFIs and CDFIs, etc.—thereby providing greater ability to receive funding. One of the goals of the Bank is to receive large amounts of City deposits, thereby putting those resources to use by reinvesting them in local communities. These deposits will need to comply with the City's and Treasurer's rules, and it is unlikely that the City will be able to make deposits until the Bank receives a credit rating, which may not happen until Year 6 or later. Bank management will need to seek a rating for the institution to facilitate this process. Local agency deposits will also need to be backed by pledged collateral as required by the CDFPI.<sup>50</sup>

Table 10. MFC and Bank Capital and Funding

| Dollars in Thousands | MFC*             |                  |                  | Public Bank      |                  |                  |                  |                  |
|----------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|                      | Year 1<br>(2024) | Year 2<br>(2025) | Year 3<br>(2026) | Year 4<br>(2027) | Year 5<br>(2028) | Year 6<br>(2029) | Year 7<br>(2030) | Year 8<br>(2031) |
| Contributed Capital  | 19,500           | 29,500           | 39,500           | 59,500           | 59,500           | 59,500           | 59,500           | 59,500           |
| Contributed Funding  | 6,000            | 30,000           | 50,000           | 110,000          | 150,000          | 180,000          | 220,000          | 250,000          |

\* The MFC would become the Bank between Years 3 and 4 of operations under the currently planned scenario. MFC financials are not otherwise included in detail in this business plan.

Note: For simplicity, henceforth we will refer to Bank years of operation referring to Year 4 of the MFC-Bank entity as Year 1 of the Bank.

The Bank will generate revenue by making loans at a slightly higher interest rate than it pays its funding providers. The Bank's ability to provide low-cost, concessionary loans to CFIs, CDFIs, and direct community borrowers depends on both prevailing interest rates and the interest rate it will have to pay the City—if any—for the initial funding it receives and to other providers of funding, both for the funding rolled into the Bank from the MFC and for new funding the Bank receives. To the extent that the City can provide its

<sup>50</sup> California Department of Financial Protection and Innovation, "Local Agency Security Program."  
<https://dfpi.ca.gov/local-agency-security-program/>

funding to the Bank at the lowest cost possible, or at no cost, that will increase the Bank's ability to make low-cost loans and generate sufficient revenue to become financially self-sustaining.

The Bank plans to have sufficient initial capital to fully support the level of anticipated balance sheet growth. This will provide the footings for the Bank to achieve monthly profitable operations by the end of the third year of the de novo period,<sup>51</sup> and thereafter to generate earnings sufficient to support the future growth of the Bank while at all times maintaining a "well-capitalized" status.

In general, the following statements summarize the Bank's capital management goals:

- Establish a core capital base through the Bank's initial capitalization.
- Maintain the following minimum capital ratios through the de novo period and thereafter:
  - Total Risk-Based Capital Ratio above 10.5%
  - Tier 1 Risk-Based Capital Ratio above 9.0%
  - Common Equity Tier 1 Risk-Based Capital Ratio above 9.0%

The minimum ratios indicated above are the greater of: (1) "well capitalized" for purposes of Prompt Corrective Action; (2) where applicable, capital ratios that would result in a 2.5% capital conservation buffer pursuant to Capital Rules for FDIC Supervised Banks and Basel III standards; or, (3) in the case of the Tier 1 Risk-Based Capital Ratio and Common Equity Tier 1 Risk-Based Capital ratio, a level commensurate with the Bank's de novo status.

In addition, the Bank will maintain a minimum Tangible Shareholders' Equity to Tangible Total Assets ratio of over 8% during the first five years of operation.

- Target returns necessary to achieve a reasonable level of profitable operations while focusing on the Bank's mission, on the order of 0.50% to 1.00% Return on Average Assets. The Bank is not designed to maximize profitability but to have a reasonable level of performance with the intent to help further build the economy and business and residents within San Francisco. The Bank's performance will increase the level of equity capital through the retention of earnings to support future growth.
- Control the degree of capital leverage through capital planning and the quarterly measurement, monitoring, and management of the economic value of equity taking into consideration the anticipation of the mismatch or "gap" between rate-sensitive assets and liabilities, excessive growth periods or relevant changes in the structure of the Bank. Continually monitor the volume, mix and maturities of assets and liabilities. Develop and abide by specific guidelines for controlling interest rate risk and market risk.
- Develop and implement programs and strategies to increase revenues and control expenses.
- Ensure the safety and soundness of the Bank and the insured deposits.

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<sup>51</sup> A bank's "de novo" or "organization" period covers the first three years of its operations following approval from regulators for the bank's establishment. During this period, the newly formed (de novo) bank is subject to additional scrutiny from regulators and must demonstrate that it is on track to generating profitable monthly operations by the end of its third year. Note that for the Bank its de novo period would cover Years 4 through 6 of operations of the MFC-Bank entity, where Years 1 through 3 would be under the previous MFC structure. This business plan provides financial projections for the Bank's first five years as required by AB 857, though its de novo period would remain at three years.

## 2. Earnings

The principal goal of the Bank is to establish the infrastructure that supports safe, sound, and well-capitalized banking operations and to grow the Bank's business segments.

Upon opening, and upon receipt of the necessary regulatory approvals, the Bank will expense the non-capitalized pre-opening and other accrued organizational costs (unless the City chooses to cover these expenses through a separate appropriation). These include costs related to regulatory filings, legal, staff, consulting and other non-capitalized expenses associated with the organizing and opening of the Bank. The capitalized pre-opening expenses such as purchase of furniture and equipment, tenant improvements to the leased premises, system design and implementation, software to support operations, and other capital purchases, will be depreciated based upon appropriate estimates of economic useful lives and using the straight-line method of depreciation consistent with generally accepted accounting principles.

We anticipate that the Bank will reach monthly profitability during its first year of operations. This is dependent on the MFC business plan being executed and developing as expected in terms of generating a substantial loan portfolio and revenue within its first three years and achieving positive net income (profits) during the MFC's third year of operations. As the Bank will begin with the MFC's assets, capital, and loan portfolio, the MFC's trajectory will be a primary determinant of the Bank's ability to follow the path projected in the HR&A Team's financial models and described in this section. Our Bank models offer some margin such that if the MFC progresses less rapidly than anticipated, or if the Bank incurs in unanticipated start-up costs or a slower loan-making and revenue-generating path, the Bank should still be on a trajectory to achieve positive monthly net income within its first 3-5 years of operations.

Prior to reaching monthly profitability as the Bank is developing and growing earning assets, the volume of earning assets and the corresponding net interest income and other revenues may not be sufficient to cover overhead costs, including the up-front costs of putting in place the appropriate infrastructure (people, premises, and systems) that are required to support its operations in a safe and sound manner as contemplated in its business plan. Thereafter, it is expected that the Bank would generate consistently increasing profits to support the contemplated balance sheet growth.

Business generation, services offered, and expense control will be key to reaching the Bank's earning goals. The Bank is expected to work closely with CFIs and CDFIs to build market share and generate interest income by providing the core products to its targeted clients. The Bank will utilize its experienced staff effectively to achieve its earning goals, hiring bankers and support staff who have implemented plans similar to the Bank's in its target market area.

The Bank will proactively manage expenses to operate within budget.

The following table summarizes the Bank's projected operating trends for the first five years of operation.

Table 11. Summary of Business Plan Trends

| Dollars in Thousands | For the 12-Month Period Ending |         |         |         |         |
|----------------------|--------------------------------|---------|---------|---------|---------|
| Measure              | Year 1                         | Year 2  | Year 3  | Year 4  | Year 5  |
| Total Assets         | 169,895                        | 211,248 | 243,471 | 286,249 | 319,871 |
| Gross Loans          | 110,955                        | 154,312 | 191,165 | 227,490 | 253,367 |
| Total Equity Capital | 59,772                         | 61,132  | 63,348  | 66,117  | 69,731  |
| Net Income (Losses)  | 418                            | 1,360   | 2,216   | 2,769   | 3,614   |
| Net Interest Margin  | 3.41%                          | 3.25%   | 3.34%   | 3.34%   | 3.36%   |

At the end of Year 1 of the Bank's operations, its total assets will be \$169,895,000, which will increase to \$211,248,000 at the end of Year 2, \$243,471,000 at the end of Year 3, \$286,249,000 at the end of Year 4, and \$319,871,000 at the end of Year 5. Assets are items that the Bank owns, including but not limited to loans, securities, and reserves.

The Bank will have issued \$110,955,000 in gross loans by the end of Year 1, which will increase to \$154,312,000 at the end of Year 2, \$191,165,000 at the end of Year 3, \$227,490,000 at the end of Year 4, and \$253,367,000 at the end of Year 5. Gross loans include all outstanding principal for all outstanding loans. It excludes loans that have been written off.

The Bank's total equity capital will be \$59,772,000 at the end of Year 1, \$61,132,000 at the end of Year 2, \$63,348,000 at the end of Year 3, \$66,117,000 at the end of Year 4, and \$69,731,000 at the end of Year 5. Total equity capital includes contributed capital and adjustments for retained earnings, absorbed losses, and others. Total equity capital trends will differ based on the Bank's profitability and management's decisions to reinvest earnings into new staff, systems, or other initiatives or to accumulate them as capital.

The Bank will generate \$418,000 in net income (profit) in Year 1, \$1,360,000 in Year 2, \$2,216,000 in Year 3, \$2,769,000 in Year 4, and \$3,614,000 in Year 5.

The Bank's average net interest margin will be 3.41% over the course of Year 1, 3.25% over the course of Year 2, 3.34% over the course of Year 3, 3.34% over the course of Year 4, and 3.36% over the course of Year 5. Net interest margin is the difference between the rate the Bank earns on its loans and the rate it must pay to its lenders for the funding it receives.

The following table summarizes the expected earnings goals of the Bank during the first five years of operation.

Table 12. Profitability Measurements

| Measure                              | For the 12-Month Period Ending |        |        |        |        |
|--------------------------------------|--------------------------------|--------|--------|--------|--------|
|                                      | Year 1                         | Year 2 | Year 3 | Year 4 | Year 5 |
| Return on Average Assets             | 0.29%                          | 0.71%  | 0.97%  | 1.04%  | 1.19%  |
| Return on Average Equity             | 0.70%                          | 2.25%  | 3.56%  | 4.28%  | 5.31%  |
| Net Interest Income/Average Assets   | 3.39%                          | 3.26%  | 3.37%  | 3.37%  | 3.40%  |
| Non-Interest Income/Average Assets   | 0.01%                          | 0.01%  | 0.01%  | 0.01%  | 0.01%  |
| Non-Interest Expenses/Average Assets | 2.21%                          | 2.00%  | 2.00%  | 2.00%  | 2.01%  |
| Net Interest Margin                  | 3.41%                          | 3.25%  | 3.34%  | 3.34%  | 3.36%  |
| Efficiency Ratio                     | 64.94%                         | 61.15% | 59.34% | 59.18% | 58.90% |

The Bank's return on average assets will be 0.29% over the course of Year 1, 0.71% over the course of Year 2, 0.97% over the course of Year 3, 1.04% over the course of Year 4, and 1.19% over the course of Year 5. Return on average assets is equal to the Bank's net income (profit) divided by its average total assets over the course of a year, and shows how efficiently the Bank is using its assets to generate profits.

The Bank's return on average equity will be 0.70% over the course of Year 1, 2.25% over the course of Year 2, 3.56% over the course of Year 3, 4.28% over the course of Year 4, and 5.31% over the course of Year 5. Return on average equity is equal to the Bank's net income (profit) divided by its average total equity over the course of a year, and shows how efficiently the Bank is using its equity to generate profits.

The Bank's net interest income to average assets ratio will be 3.39% in Year 1, 3.26% in Year 2, 3.37% in Year 3, 3.37% in Year 4, and 3.40% in Year 5. Net interest income is the difference between the revenue the Bank generates from its interest-bearing assets and the expenses it incurs on its interest-bearing liabilities. The ratio of net interest income to average assets measures annualized total interest income minus total interest expense, divided by average assets. It shows the efficiency with which the Bank generates interest income.

The Bank's non-interest income to average assets ratio will be 0.01% in Year 1, 0.01% in Year 2, 0.01% in Year 3, 0.01% in Year 4, and 0.01% in Year 5. Non-interest income includes revenue from trading and derivatives, fees, and commissions, etc. The ratio of non-interest income to average assets measures annualized total non-interest income divided by average assets. It shows the efficiency with which the Bank generates income from sources other than interest-bearing assets. The current business plan does not anticipate that the Bank will seek non-interest income as doing so would require additional staff and more complicated business activities.

The Bank's non-interest expenses to average assets ratio will be 2.21% in Year 1, 2.00% in Year 2, 2.00% in Year 3, 2.00% in Year 4, and 2.01% in Year 5. The ratio of non-interest expenses to average assets measures total annual expenses related to salaries and employee benefits, premises, fixed assets, and

other noninterest costs divided by average assets. A lower ratio is better. This ratio shows how well the Bank controls overhead expenses.

The Bank's average net interest margin will be 3.41% over the course of Year 1, 3.25% over the course of Year 2, 3.34% over the course of Year 3, 3.34% in Year 4, and 3.36% in Year 5. Net interest margin is the difference between the rate the Bank earns on its loans and the rate it must pay to its lenders for the funding it receives.

The Bank's efficiency ratio will be 64.94% in Year 1, 61.15% in Year 2, and 59.34% in Year 3, 59.18% in Year 4, and 58.90% in Year 5. The efficiency ratio is equal to non-interest expenses divided by revenue (income). A lower ratio is better. This ratio shows how well the Bank controls overhead expenses.

### 3. Capital Raising

Following the receipt of approval to incorporate from the CDFPI and upon regulatory approval of the Bank's capital plan, this plan assumes that the City of San Francisco will capitalize the Bank. This initial non-repayable capital combined with the capital rolled over from the MFC and the Bank's retained earnings will be sufficient to ensure compliance with regulatory capital requirements.

#### a. Regulatory Capital Requirements

Based on the financial model, the projected level of initial capital is deemed sufficient to support the Bank's growth during its de novo period, resulting in capital ratios well above the minimum requirements for well-capitalized institutions as well as the stricter capital requirements of a de novo institution.

Table 13. Projected Capital Levels

| (Dollars in Thousands)  | For the 12-Month Period Ending |        |        |        |        |
|---|--------------------------------|--------|--------|--------|--------|
| Measure   | Year 1                         | Year 2 | Year 3 | Year 4 | Year 5 |
| Shareholders' Equity (Total Equity Capital)   | 59,772                         | 61,132 | 63,348 | 66,117 | 69,731 |
| Common Equity Tier 1 Risk-Based Capital Ratio<br>(Minimum 9.0% de novo for first 3 years) | 36.25%                         | 29.38% | 26.24% | 23.31% | 21.90% |
| Tier 1 Risk-Based Capital Ratio<br>(Minimum 9.0% de novo for first 3 years)               | 48.23%                         | 36.53% | 31.09% | 27.33% | 25.84% |
| Total Risk-Based Capital Ratio<br>(Minimum 10.5%)   | 49.48%                         | 37.78% | 32.34% | 28.58% | 27.09% |

As previously noted, the Bank's shareholders' equity (total equity capital) will be \$59,772,000 at the end of Year 1, \$61,132,000 at the end of Year 2, \$63,348,000 at the end of Year 3, \$66,117,000 at the end of Year 4, and \$69,731,000 at the end of Year 5. Total equity capital includes contributed capital and adjustments for retained earnings, absorbed losses, and others. Total equity capital trends will differ based on the Bank's profitability and management's decisions to reinvest earnings into new staff, systems, or other initiatives or to accumulate them as capital.

The Bank's Common Equity Tier 1 capital ratio will be 36.25% at the end of Year 1, 29.38% at the end of Year 2, 26.24% at the end of Year 3, 23.31% at the end of Year 4, and 21.09% at the end of Year 5. Common



Equity Tier 1 is common stock held by a bank or financial institution; the Common Equity Tier 1 Capital Ratio is the ratio of common equity to total assets.

The Bank's Tier 1 risk-based capital ratio will be 48.22% at the end of Year 1, 36.53% at the end of Year 2, 31.09% at the end of Year 3, 27.33% at the end of Year 4, and 25.84% at the end of Year 5. The Tier 1 risk-based capital ratio is similar to the Common Equity Tier 1 ratio, but instead of taking the ratio of common equity to total assets it takes the ratio of common equity to risk-weighted assets. Assets with lower risks are given weights below 100% (for instance, U.S. government debt may have a weight of close to or 0%), while assets with higher risks are given higher weights. Our model weights the Bank's liquid assets at 20% and gross loans at 100%.

The Bank's total risk-based capital ratio will be 49.48% at the end of Year 1, 37.78% at the end of Year 2, 32.34% at the end Year 3, 28.58% at the end of Year 4, and 27.09% at the end of Year 5. This reflects all capital, including Tier 2 capital, which includes additional balance sheet items that can be considered capital, divided by risk-weighted assets as described above. Because we model Tier 2 capital to be a very small amount for the Bank (less than \$1.5 million on average in Year 1, for example) this ratio will be very similar to the Tier 1 risk-based capital ratio.

#### 4. Capital Adequacy

The Bank's proposed capital structure is adequate for the projected internal and external risks, as well as for the planned fixed assets expenditures, technology, organizational, and other expenses needed to grow the Bank to approximately \$320 million in assets by the end of the Year 5 of operations. The planned initial capitalization will also be sufficient to support the credit needs of the Bank's market, enabling the Bank to accommodate credits to one borrower of up to a range of approximately \$5 million (unsecured) to \$10 million (secured), which should be adequate for most of the Bank's customers.

The Bank will continually measure and assess trends in risks that may adversely impact capital levels. It is the Bank's goal to address any emerging risks on a proactive and comprehensive basis, in order to avoid rapid deterioration in asset quality, profitability, and overall operations, and ultimately maintain targeted capital levels.

There are no unusual off-balance sheet activities contemplated by the Bank. In general, off-balance sheet activities contemplated by the Bank will be limited to unfunded loan commitments typically associated with commercial lines of credit and, to a lesser extent, standby letters of credit.

#### 5. Debt Service

The business plan does not anticipate that the Bank will be owned by a holding company or that there will be debt issued to capitalize the institution. Consequently, there are no anticipated debt service requirements.

#### 6. Options, Warrants

The business plan does not anticipate the use of options, warrants, and/or other benefits associated with the Bank's capital.

#### 7. Dividend Policy

No dividends are anticipated.

## B. Liquidity and Funds Management

### 1. Identifying and Measuring Liquidity Risk

The Bank will maintain liquidity consistent with safe and sound operations and within regulatory definitions including full compliance with the joint agency policy statement on liquidity contingency planning. The Bank's Board of Directors will have the ultimate responsibility for liquidity risk management. The Board is responsible for understanding the nature and level of the Bank's liquidity risk, establishing the tolerance of such risk, and approving policies to ensure liquidity is preserved.

Because the Bank will not offer retail deposits, it will not be exposed to the standard risk of "runs" on deposits. At the same time, the Bank will likely have larger sums of deposits from a more limited number of entities. This creates a different kind of risk and will require the Bank to negotiate with depositors certain guarantees against them withdrawing deposits in a way that would threaten the Bank's liquidity.

One of the foundational ideas behind the Bank is that it can serve as the depository entity for the City's assets, including those that may currently be held in the Treasurer's Pooled Investment Fund. By depositing those assets in the Bank, the City would be able to mobilize them—in full or in part—to support lending within San Francisco that is beneficial to its communities. As such, the City would be the primary depositor into the Bank and would be the primary driver of whether the Bank is liquid or not. In establishing the legal framework for the Bank, which may include local legislation and a City Charter amendment, the City should create a structure that ensures that the City will not withdraw deposits from the Bank at a volume or speed that would endanger the Bank's liquidity and viability. As an example, the legal framework could be structured such that if the City were to decide to withdraw more than a certain amount of funds from the Bank to a level that endangers the Bank's liquidity—either by volume or percentage of the Bank's deposits—that the City would instead initiate a process as the Bank's sole capital provider to unwind and close the bank to allow for an orderly cessation of its operations.

The Bank will measure, monitor, and control liquidity, asset and liability volume and composition, loan and deposit pricing, interest rate risk, market pricing risk, and capital adequacy. The Board will review the Bank's liquidity position, as well as the internal and external factors that impact liquidity, at least quarterly at a regularly scheduled Board meeting and through the presentation of the Bank's quarterly financial performance presentations. Part of the Board's oversight will be the assessment of contingency plans for funding.

The Board will establish minimum requirements and guidelines for liquidity management in order to ensure that the Bank maintains the funds necessary to meet its cash needs and financial obligations on a timely basis, at a reasonable cost, and with a minimum of financial loss, consistent with sound practices to strengthen operational resilience. Specifically, the Bank must be able to meet immediate cash withdrawal requirements, fund customers' lines and letters of credit, and fulfill short-term credit needs. Management will ensure that primary and backup sources of liquidity will be available for Bank operations.

The key factors that determine the Bank's liquidity are reliability and stability of deposits; the maturity and structure of investment portfolio; the maturity and structure of loan portfolio; and the potential for unexpected loan demand and/or deposit volatility from customers. A significant portion of assets will be loans that re-price with changes in market rates or other reference rates that the Bank may establish from time to time. In the absence of a sufficient share of assets that re-price with changes in market rates, the

Bank will establish hedging for interest rate risk. The Bank will manage its investment portfolio in an effort to reduce the mismatch between the maturities or re-pricing of assets and liabilities. The Bank may utilize borrowings from the Federal Home Loan Bank (“FHLB”) and will structure the maturity of these borrowings to balance the re-pricing of its loan portfolio.

Liquidity will be managed to minimize the need for high cost and volatile funding, especially during adverse business conditions. In evaluating liquidity, the following will be considered:

- Present and future earnings capacity
- Cash flow projections
- Current liquidity position
- Future funding needs, loan demands, pay-offs and sales
- Anticipated investment transactions
- Deposit maturities and forecast trends and seasonality of customer deposits
- Depositor concentration for large depositors or sectors
- Other sources of funds
- Borrowing capacity with state funds, FHLB (i.e., both securities and loan backed), and correspondent banks.

The Board will establish ranges for liquidity ratios and review these ratios at its committee meetings. At a minimum, the following liquidity indicators will be reviewed:

- Liquidity
- Loans/Deposits
- Funding Concentrations
- Brokered Deposits
- Volatile Liability Dependency
- Borrowing Capacity with FHLB

The following table presents the Bank’s projected liquidity ratios during the first three years of operation.

*Table 14. Liquidity Ratios*

| Measure         | For the 12-Month Period Ending |        |        |        |        |
|-----------------|--------------------------------|--------|--------|--------|--------|
|                 | Year 1                         | Year 2 | Year 3 | Year 4 | Year 5 |
| Liquidity Ratio | 36.10%                         | 28.62% | 23.25% | 22.33% | 22.56% |

The Bank’s liquidity ratio will be 36.10% at the end of Year 1, 28.62% at the end of Year 2, 23.25% at the end of Year 3, 22.33% at the end of Year 4, and 22.56% at the end of Year 5. The liquidity ratio is the ratio of a bank or financial institution’s liquid assets as a share of total assets. It indicates what share of assets would be readily available to cover short-term needs, cash flows, losses, or debt. Liquid assets are those that can be most easily converted into cash.

## 2. Monitoring and Controlling Liquidity Risk

The Board will establish procedures to monitor and control liquidity risk. The Board will provide policy guidelines regarding the investment portfolio, loan sale strategies (as appropriate) and deposit generation.

Liquidity management will ensure sufficient cash to support daily banking operations, fund loans and repay maturing deposits. Management will prepare and distribute to the Board regular reports designed to monitor liquidity.

The following are the primary reports to be presented to the Board regarding liquidity:

- **Liquidity risk report** shows level and trend of liquidity risk using various measures.
- **Funds provider report** lists concentration and source of large amounts of funding.
- **Funds flow analysis** provides balance sheet trends and weighs the liquidity risks of each major category.
- **Cash flow or funding gap report** identifies over various time frames when funds will be needed for asset-related commitments, deposit withdrawals and borrowing redemptions.
- If needed, a **contingency funding plan** incorporates the funding gap report to forecast funding requirements and sources under varying assumptions and responses to included worse case outcomes involving run-off or excessive asset growth.

Bank management will also have access to a daily report showing changes in loans, securities, cash and deposits.

The Board will be watchful for the following trouble signs involving liquidity:

- A liquidity measure that falls outside of the limit established by the Board.
- A significant increase in the risk profile associated with a sector of the bank or product line, such as a decline in asset quality or an unforeseen decline in earnings performance.
- Spike in asset growth funded by wholesale or potentially volatile liabilities.
- Any undue concentrations in a category of assets or liabilities.
- Above market funding costs, which may be reflective of market concerns about the Bank's risk profile.
- Real or perceived negative publicity regarding the Bank, including actual or potential downgrades of the Bank's credit rating (including without limitation, publicity concerning the Bank's clients that might impact liquidity through specific reserves).
- Increasing spread (relative to local competition) paid on deposits and rising requests from depositors for the early withdrawal of funds.
- An elimination of or a decrease in the Bank's credit lines from its correspondent banks and an associated increased use of brokered or other volatile funds.
- Increased collateral requirements or demand for collateral to back the Bank's credit exposure.

Contingent funding sources will provide a safety net against unforeseen illiquidity. The primary liquidity contingency plan will be the arrangements for backup sources of funding. These funding arrangements will be made, motivated by an abundance of caution, in advance of an actual need to obtain borrowings. Borrowing facilities will be sought by arranging back-up lines through correspondent banks through the pledging of excess Federal funds and marketable securities. The Bank will become a member of the

Federal Home Loan Bank system for the opportunity to obtain advances secured by a blanket lien on the loan portfolio; however, terms for such FHLB advances are less favorable until the Bank has achieved profitability. Consequently, during its initial period of operations, the Bank will focus upon deposit generation to provide liquidity.

### 3. Borrowings

The business plan does not project the use of borrowings separate from funding acquisition as the Bank is expected to have sufficient liquidity during the first three years of operation. However, maintaining backup borrowing capability is a prudent operating strategy, providing the Bank with a safety net for unplanned illiquidity. The Bank will establish access to borrowing sources before significant funding needs arise and will establish contingency plans for outside funding and liquidity. Sources of funding will include arrangements with correspondent banks, other community banks, and advances allowed as a member within the Federal Home Loan Bank system.

The Board will review and approve borrowing arrangements.

#### a. Investment Securities

Liquidity is planned to be invested in a combination of sources including Fed funds, maturity-laddered U.S. Treasury bills and notes, U.S. Government agency debt, comparable maturity commercial bank certificates of deposit, investment-grade corporate debt securities and other liquid securities. In general, the guiding principle for the investment portfolio will be the preservation of principal and the adequacy of liquidity. The Bank does not intend to chase yield by extending the duration of its investment portfolio or by taking on excessive credit risk on its investments. The securities in the liquidity portfolio will be selected to minimize risk, including interest rate, market pricing, and credit risk. Deviation from the Investment Policy will require explicit Board approval.

The Bank will comply with regulatory requirements relating to permissible investments to be held in the securities portfolio.

Permissible investments are defined as:

- Direct obligations of the U.S. Government;
- Obligations of Federal Agencies fully guaranteed or sponsored by the U.S. Government, which may include notes and similar instruments, mortgage-backed securities, and Small Business Administration guaranteed securities;
- Investment-grade municipal securities;
- Investment-grade corporate debt securities;
- Certificates of deposit fully insured by the FDIC;
- Banker's acceptances from an issuing bank with an acceptable credit rating. The acceptances must be readily marketable, with the maturity not to exceed 365 days. Investment in acceptance of one bank is limited to the maximum allowable by banking regulations;
- Federal funds placed with banks approved by the Board; and
- Other earning assets, including securities purchased under agreement to resell and commercial paper.

The following table depicts the projected investment portfolio composition.

Table 15. Investment of Excess Liquidity

| (Dollars in Thousands)                 | For the 12-Month Period Ending |        |        |        |        |
|--|--------------------------------|--------|--------|--------|--------|
| Measure                                | Year 1                         | Year 2 | Year 3 | Year 4 | Year 5 |
| Cash and Due from Banks                | 500                            | 500    | 500    | 500    | 500    |
| Interest-Bearing Due from Banks        | 26,832                         | 18,961 | 16,107 | 14,411 | 15,665 |
| Investment Securities                  | -                              | -      | -      | -      | -      |
| Time Deposits/Term Advances with Banks | 34,000                         | 41,000 | 40,000 | 49,000 | 56,000 |
| Federal Reserve Interest Bearing       | -                              | -      | -      | -      | -      |
| Total                                  | 61,332                         | 60,461 | 56,607 | 63,911 | 72,165 |

The Bank's cash and due from banks will total \$500,000 at the end of Years 1 through 5. Cash and due from bank represents cash on hand or receivables, short-term loans, or other items that bear no or minimal interest from other banks or financial institutions.

The Bank's interest-bearing due from banks will total \$26,832,000 at the end of Year 1, \$18,961,000 at the end of Year 2, \$16,107,000 at the end of Year 3, \$14,411,000 at the end of Year 4, and \$15,665,000 at the end of Year 5. Interest-bearing due from banks represents a bank's deposits at other banks or other financial institutions that bear interest.

The Bank does not plan to hold investment securities in its first five years of operations for the purpose of generating revenue. (The Bank may hold other securities as part of its assets, liquidity, interest rate, and/or hedging strategies.) Investment securities are equity (stock) or fixed-income (bond) assets purchased and held for their growth in value.

The Bank's time deposits and term advances with banks will total \$34,000,000 at the end of Year 1, \$41,000,000 at the end of Year 2, \$40,000,000 at the end of Year 3, \$49,000,000 at the end of Year 4, and \$56,000,000 at the end of Year 5. Time deposits and term advances represent money a bank holds with other banks in interest-bearing accounts with pre-set maturity dates, such as certificates of deposit.

The Bank does not plan to hold money in Federal Reserve interest-bearing assets or deposits in its first five years of operations.

The Bank's total investments of excess liquidity will be \$61,332,000 at the end of Year 1, \$60,461,000 at the end of Year 2, \$56,607,000 at the end of Year 3, \$63,911,000 at the end of Year 4, and \$72,165,000 at the end of Year 5.

## C. Sensitivity to Market Risk

### 1. Interest Rate Risk Strategies

Management will direct the Bank's interest rate risk in accordance with its Asset Liability and Funds Management policy. The Bank will generally strive to manage towards a neutral asset-liability position, while continuously monitoring its asset/liability pricing and composition relative to trends in the market and competitors.

*Note: To be completed by the City at the time when it prepares the final application once interest rate conditions at time of application are known. As that may be 1-3 years from now, current economic forecasts will be irrelevant to the application.*

The primary objectives of the Bank's interest rate risk management process will be to minimize the reductions in both net interest income and the economic value of the Bank's equity resulting from changes in future interest rates. The Bank will minimize interest rate and market risk by managing the re-pricing terms of its assets and liabilities. The preferred structure of the balance sheet will be assets and liabilities that re-price with market rates at certain intervals, typically based upon a spread over the prime rate, the Bank's reference rate, the Secured Overnight Financing Rate and the ability to reprice spread to achieve an equivalent total rate at substitution, or other market rate. The Bank will continually assess ways to improve any re-pricing mismatch between fixed rate assets and floating-rate liabilities.

Varying interest rate and yield curve assumptions will be utilized to determine the impacts on earnings and capital from differing interest rate environments. Such deviations will be maintained within the limits specified in the interest rate risk and related sections of the Bank's Asset / Liability and Funds Management Policy using the measurement procedures, risk reduction activities, and controls specified in that policy.

## 2. Identifying and measuring Interest Rate Risk

The Bank will employ standard techniques and metrics to identify interest rate risk, especially in assessing re-pricing or maturity mismatch risk, basis risk, yield curve risk, and option risk. Key assumptions include but are not limited to expected future interest rates, prepayment rates of loans or securities, deposit decay and rollover rates; draws on unfunded commitments, and collateral advance rates for secured financings. All assumptions, estimates and projections used to measure interest rate risk will be documented and reviewed by the Bank Board if market conditions, Bank products, or other material conditions change.

At least quarterly, the Bank Board will consider an analysis of the impact of a plus and minus 100, 200, 300, and 400 basis points change in interest rate on the following:

- Net interest income and the variation caused by changing rate and yield curve relationships on the difference between interest income and interest expense of the Bank.
- Economic value of equity and other related changes in the present value of future cash flows due to movements in interest rates.

The analysis will include the impact on the volume and the demand for products based on the changes in the yield curve as well as the level of rates, as well as variations in market value, particularly of investment securities, due to changes in interest rates.

The following reports would be received and reviewed by Asset/Liability Committee:

- Reports reflecting net interest income sensitivity;
- Reports reflecting economic value of equity sensitivity; and
- Reports reflecting compliance with interest rate risk policy limits and any interest rate risk policy violations.



The Bank will use a proven third-party vendor model to conduct interest rate risk management and analysis. On an annual basis the Interest Rate Risk model will be back-tested for reasonableness, comparing the 12-month model forecast to the Bank's actual results incorporating the actual change in rates. Furthermore, on an annual basis, the internal auditor, or other qualified third-party vendor, will conduct a review of the IRR program to include:

- Compliance with policies and risk limits;
- Accuracy and completeness of data inputs into the measurement systems;
- Documentation and reasonableness of assumptions; and
- Comparison of prior model output compared to actual results.

### 3. Sensitivity to Interest Rates

The Bank will seek to minimize adverse effects from changes in interest rates by prudently matching asset and liability re-pricings and maturities, in order to minimize the negative impact to earnings from interest rate changes and to operate within Board approved policy limits.

The Board will establish ratios for risk tolerance and sensitivity to interest rate changes. Operating ranges will be established for the primary ratios of interest rate risk.

### 4. Hedging

The Bank does not intend to invest in hedge instruments, such as futures, options, interest rate swaps, or other derivative investments. Any potential use of hedging instruments will be as an interest rate risk management tool and not as an income-generating instrument and will need to be approved by the Board.

## D. Credit Risk

### 1. Identifying and Measuring Credit Risk

The Bank will identify and measure credit risk through a risk rating system that will regularly assess the risk profile of the loan portfolio and will provide the Board and management with information on the quality, trends, and potential for problems within the loan portfolio. The risk rating will be used in determining the adequacy of the loan loss reserve as well as loan pricing.

Having a well-managed Credit Policy and Guidelines that remain up to date and reflects current Bank and market conditions is key to ensuring that Management are able to successfully execute its duties in accordance with the Bank's risk appetite and mission. To ensure policies remain updated, the Bank's Credit Risk Management Committee will review and recommend modifications to the Credit Policy and Guidelines to the Board of Directors for approval on an ongoing basis but no less frequently than annually to reflect current economic conditions, the Bank's financial position, changes in loan demand and the competitive environment, and changes to laws and regulations.

The Board of Directors or its delegated committee(s) is charged with:

- Approving and periodically reviewing credit policies and guidelines of the Bank including CECL allocations, OREO, review and delegate loan approval authorities, review and approval of Credit Policy at least annually, and other salient credit matters.
- Appointing credit, risk, and review committees, as necessary, to carry out the credit process for the Bank and meet its regulatory requirements.

Among other duties, the Board or an appointed committee is charged with:

- Establishing the credit risk tolerances and ensuring that an adequate reserve has been provided against potential losses in the credit portfolio.
- Requiring that management report on the handling of credit risk and their compliance with Board decisions regarding acceptable levels of risk.
- Reviewing and recommending changes to Credit Policies and Procedures.
- Reviewing and approving the delegation of loan approval authorities, as appropriate, if such approval is consistent with the Credit Policy and deemed a non-material change by the Committee.
- Requiring that management report on the monitoring of loan officer compliance with lending policies.
- Verifying that management follows proper procedures to recognize adverse trends, identify problems in the loan portfolio and maintain an adequate allowance for loan and lease losses.
- Reviewing and recommending for full Board approval the Bank's ALLL methodology and no less than quarterly, reviewing Management's recommendation of the Bank's ALLL.
- Meeting as needed to review loan requests and make credit decisions on loans requiring Board Approval.

The CCO will be charged by the Board with overseeing and maintaining the credit risk of the Bank, including the quality, safety, and soundness of the Bank's credit portfolio as well as:

- Approving or declining loans within authorized limits.
- Overseeing the Credit Administration function including loan underwriting and portfolio management.
- Delegating loan approval authorities to those within the Bank in accordance with the approved credit policy.
- Assuring the quality and completeness of loan documentation and management information reporting of the loan portfolio.
- Initiating and administering the Bank's credit policies, guidelines, and procedures.
- Evaluating and reporting portfolio risk and adequacy of the Allowance of Loan and Lease Losses.
- Working in conjunction with the Chief Risk Officer to provide assurance that all lending-related compliance and CRA procedures meet regulatory standards.
- Overseeing credit risk management and Special Assets.
- Approval of major borrower overdrafts and analysis of past due loans.

The Bank will establish a Credit Risk Management Committee ("CRMC") that is tasked with monitoring, reviewing, and making policy and guidelines recommendations to better manage credit risk and governance within the Bank. The CRMC shall meet quarterly, or more frequently as needed, to monitor and administer the Bank's credit framework, including:

- Review of policy and guidelines,
- Monitor the quality and condition of the loan portfolio including policy and guideline exceptions and portfolio concentrations,
- Review of risk rating migrations including delinquencies, non-accruals, and charge offs,
- Review of loans downgraded within 12 months of origination,

- Discuss market and industry trends and regulatory changes,
- Recommend and vet new loan products or changes to underwriting or product criteria for existing loan products.

The Bank will emphasize prudent and disciplined underwriting while implementing a flexible and responsive decision-making process. The Bank's underwriting standards will include approval requirements that vary depending on the size and type of loan and the Bank's aggregate exposure to the borrower.

Credit Administration is responsible for assigning a loan risk rating to their loans, both at inception and as changing circumstances and updated financial reporting warrant a review and potential update of the risk grade. The review by Credit Administration is part of the Bank's portfolio management function and is independent of Relationship Managers to ensure the rating remains objective.

The loan risk rating will be indicated on each loan write-up and also on the documentation checklist. No loan will be boarded without having a grade assigned. Changes to loan grades already on the system may only be entered by Loan Servicing, as documented in a form that is managed by the CCO and approved by those with the appropriate delegated authority.

The Bank will utilize Loan Risk Ratings numbered 1 through 10 as defined below. Ratings 1 through 6 are Pass grades with 6 being Pass-Watch. Ratings 7 through 10 implement the interagency definitions of Special Mention (7), Substandard (8), Doubtful (9), and Loss (10).

The CCO reviews the assigned risk rating and is responsible for confirming or changing the grade. The CCO has final risk rating authority. Periodic independent credit reviews will be conducted by qualified loan review consultants, who will be engaged by the Audit and Risk Committee, to review risk ratings and report the finding to management and the Board of Directors.

In addition to individual loan ratings, the Bank will ensure that a risk management framework is in place to maintain a diversified portfolio. Diversification pertains to loan products, industry, geographic location and borrowing relationship/sponsor risk. The Bank will ensure that inherent risks associated with concentrations of credit are monitored and controlled. Although some concentrations of credit are inevitable, the effective management of concentrations of credit will help to avoid the risk of significant loss due to adverse economic or other negative effects on industries or related borrowers, as well as assist the Bank in achieving a broader diversification in its loan portfolio.

Because the Bank is designed to lend within a targeted geography—the City and County of San Francisco and San Francisco International Airport—its loan portfolio will be geographically concentrated. This could give rise to risks if adverse events impact these geographies in particular. The Bank Board and management will develop strategies designed to address this particular feature of the Bank's design.

## 2. Loan Review Program

The Bank's loan review program will include a combination of independent loan review and internal reviews.

The specific goals of the credit review are to:

- Identify actual and potential loan problems;

- Ensure the collateral position has been perfected and there is sufficient collateral;
- Identify organizational weaknesses and estimate the risk posed by such problems as well as to potential and actual concentrations of credit;
- Provide an objective assessment of asset quality to management and the Board of Directors;
- Test the accuracy of assigned risk ratings;
- Identify weak products or underwriting practices;
- Provide accurate risk ratings that can be used to derive an adequate and accurate ALLL;
- Ensure prudent management of loan concentrations;
- Ensure that self-dealing does not exist;
- Determine compliance with laws, regulations, regulatory guidance, and Bank lending policy; and
- Ensure that proper financial information is gathered, and that adequate analysis is performed.

Prompt identification of problem loans is necessary to increase the likelihood of full collection of principal and interest.

To systematically review credits for identification of problem loans and for appropriate risk rating, the Bank will utilize a variety of portfolio monitoring tools including:

- Quarterly trend analysis and portfolio reviews to discuss credits within a scope established by the CCO, including the results of financial information received, including the evaluation of covenant compliance and an assessment of the borrower's repayment capacity.
- The Bank may utilize third-party credit reporting to track borrower business and guarantor FICO scores as a method of determining any business or guarantor decline in performance that may warrant a change in risk rating.
- If a credit appears in the Bank's delinquency report, Management should investigate the cause to assess any change in risk rating, if appropriate.
- If the Bank receives an evaluation of collateral value (e.g., audits, inspections, appraisals), then that officer should determine the impact of the new value on the risk rating of the credit and re-grade accordingly.

As part of the effective management of the Bank's portfolio as well as to mitigate any potential losses to the Bank, problem loans within a scope defined by the CCO based on aggregate exposure, will be subject to additional quarterly reporting and monitoring.

On a periodic basis, the Bank will engage an external qualified resource to review the quality of the loan portfolio and to ensure that management and staff are adhering to loan policies described in this document and general prudent risk management practices. The frequency and scope of the review may change as the portfolio expands, but it is anticipated to occur semi-annually. The scope is subject to input by the examiner and the Audit/Risk Committee, but generally will include all classified loans and watch loans, and include as much of the portfolio as reasonable as determined by the CCO and the Loan and Audit/Risk Committees, focusing first on the largest credit relationships and proceeding down in size. This review is to remain independent from the Bank's operation and will be coordinated and overseen by the Audit/Risk Committee. Findings and recommendations will be addressed by the CCO and presented to the Audit/Risk Committee and the Board in a timely manner.

### 3. Allowance for Loan and Lease Losses

It will be the policy of the Bank to always maintain a reserve for potential loan losses that is adequate to absorb all estimated losses in the Bank's loan portfolio. The existence of an effective loan review system that identifies credit quality problems in an accurate and timely manner is key to the effectiveness of this policy. The loan review system will respond to internal and external factors affecting the Bank's credit risk and will ensure the timely charge-off of loans, or portions of loans, for which a loss has been confirmed.

The Bank will establish a systematic methodology for determining ALLL based on both actual, historical loss data as well as qualitative considerations that may affect the loan portfolio and in conformity with CECL. The Bank will document the supporting rationale employed in estimating the appropriate level of the ALLL, including the analysis of all significant factors affecting the collectability of the portfolio. It is the policy of the Bank to maintain an ALLL estimation process that is sound, well documented and based on reliable information and be of such quality that regulators, auditors, investors and directors may rely on it.

It is noted that the de novo nature of the Bank precludes use of historical loss experience during the early stages of its existence, and so the methodology described below will be modified as necessary, and the use of peer group ALLL practices may be more prevalent in establishing an appropriate ALLL.

Specifically, the ALLL methodology will be designed to:

- Include a detailed analysis of the loan portfolio on a regular basis;
- Consider all loans (whether on an individual or group basis);
- Identify loans to be evaluated for impairment on an individual basis under Statement of Financial Accounting Standards ("SFAS") No. 114 and segment the remainder of the portfolio into groups of loans with similar risk characteristics for evaluation and analysis under SFAS No. 5;
- Consider all known relevant internal and external factors that may affect loan collection;
- Be applied consistently but, when appropriate, be modified for new factors affecting collectability;
- Consider the particular risks inherent in different kinds of lending;
- Consider current collateral values (less costs to sell), where applicable;
- Require that competent and well-trained personnel perform analysis, estimates, reviews and other loan loss allowance methodology functions;
- Be based on current and reliable data;
- Be well documented, in writing, with clear explanations of the supporting analysis and rationale; and
- Include a systematic and logical method to consolidate the loss estimate and ensure the loan loss balance in accordance with GAAP.

Banks may segment their loan and lease portfolios into as many components as practical. Each component would normally have similar characteristics, such as risk classification, past due status, type of loan, industry, or collateral. Segmentation is intended to allow for the estimation of inherent loss in pools of homogeneous loans based on historical losses.

Management will periodically conduct a review of available risk grading and loan loss information by searching charge-off ledgers, board reports, Reports of Examination, etc. This search is intended to identify similar pools of loans that could be isolated and tracked to estimate inherent loan losses.

For larger “Substandard” loans and all “Doubtful” loans, an individual analysis of each loan is performed to estimate the inherent loss based on existing facts, conditions, and values. The Bank will not reserve for probable losses of accrued interest, due to its policy of reversing the interest due and uncollected when a loan is placed on non-accrual.

The CFO, CRO, and CCO will report to the Board of Directors on a quarterly basis. The quarterly review will include an analysis of portfolio trends, concentrations in the loan portfolio, and an evaluation of the local economy and other factors that could have an influence on the adequacy of the reserve. Upon such review, the Board of Directors will approve increases or decreases in the Bank’s provision for loan losses to provide for an adequate balance in the loan loss reserve.

The review will consider the following factors:

- An evaluation of the estimated future losses in all significant problem loans.
- Levels of, and trends in, delinquencies and non-accruals.
- The results of any independent review of loan portfolio quality.
- Trends in portfolio volume and terms of loans.
- Effects of any changes in lending policies and procedures, including those for underwriting, collection, charge-off and recovery.
- Experience, ability and depth of lending management and staff.
- National and local economic conditions and trends.

There is no fixed period that should be used in determining a historical average. During periods of economic stability, a relatively long period may be appropriate. However, during periods of significant economic expansion or contraction, the Bank may use a shorter historical period in order to more accurately estimate the Bank’s inherent losses in the current economic climate. Although historical loss experience provides a good starting point, the historical loss rate must be adjusted for current conditions and recent trends when estimating future losses. Management will consider the following qualitative factors when adjusting historical loss averages:

- Changes in the experience, ability, and depth of lending personnel.
- Changes in practice relating to underwriting, collection, and the loan review system.
- Changes in national, state, and local economic conditions.
- Changes in the nature of the portfolio and levels of concentrations.
- Changes in levels of classified loans.
- Changes in levels of delinquencies and non-accruals.

The Bank will reserve for unfunded commitments. Management will periodically analyze the actual usage of un-funded commitments for various pools of loans.

Problem Loan Reports on, at minimum, Pass-Watch, Special Mention, Substandard and Doubtful credits will be reviewed by Credit Administration on a quarterly basis. As part of this process, the CCO will review the larger classified loans for possible specific allocations. Any specific allocation will be based on either a collateral valuation or an abnormal probability of loss in accordance with the Bank’s impairment guidelines. The final level for the ALLL will be a combination of the Bank’s general reserve and specific allocations.

The Bank will follow ASC 450-20 (formerly FAS 5) and ASC 310-10 (formerly FAS 114) and FDIC rules and regulations which relate to the impaired status of certain loans, leases, and other assets. Impaired loans may be measured, either individually or in aggregate with other loans with similar risk characteristics, using one of three methods:

- The present value of expected future cash flows discounted at the loan's effective interest rate.
- The loan's observable market price.
- The fair value of the collateral if the loan is collateral dependent.

All impaired loans are to be reported at least quarterly to the Board.

Loans are to be charged off when deemed to be un-collectible and/or when continuing to carry them as an asset of the Bank is no longer considered prudent. This will include instances where loss exposure exists due to an inability to collect, protracted repayment, or lack of collateral coverage. Charge-offs are to be taken immediately upon the occurrence of one or more of the following events:

- A classification of "Loss" by internal or external loan review or by regulatory examiners.
- When the loan is considered a statutory bad debt in that principal or interest is past due for 180 days or more unless the loan is "well secured" and "in the process of collection". Consumer installment loans shall be charged off when delinquent 120 days or more.
- The filing by the borrower of a voluntary or involuntary petition in bankruptcy of 90-day delinquent unless the loan is well secured and in the process of collection.

Credit Administration shall present a report quarterly to the Board of Directors or its' delegated committee(s) concerning the adequacy of the ALLL. The CRO and CFO shall maintain an ALLL Adequacy File. This file will contain the data and analysis that supports the recommended ALLL balance. At a minimum, this file will contain:

- The calculations used to estimate the required ALLL balance;
- The summary of criticized loans;
- The analysis that supports the pool allocations;
- Qualitative factor adjustment worksheets;
- A narrative to support each qualitative factor adjustment worksheet; and
- Trend analysis for delinquencies and non-accrual loans.

Below is the projected Provision and ALLL for the first five years of operation.



Table 16. Provision for Loan Losses and Loan Loss Allowance

| (Dollars in thousands)          | For the 12-Month Period Ending |         |         |         |         |
|---------------------------------|--------------------------------|---------|---------|---------|---------|
| Measure                         | Year 1                         | Year 2  | Year 3  | Year 4  | Year 5  |
| Beginning loan loss allowance   | 2,775                          | 3,859   | 4,780   | 5,688   | 6,335   |
| Provision for loan losses       | 1,275                          | 1,084   | 921     | 908     | 647     |
| Charge-offs                     | -                              | -       | -       | -       | -       |
| Ending loan loss analysis       | 2,775                          | 3,859   | 4,780   | 5,688   | 6,335   |
| Total gross loans               | 110,955                        | 154,312 | 191,165 | 227,490 | 253,367 |
| Allowance/total loans ratio (%) | 2.50%                          | 2.50%   | 2.50%   | 2.50%   | 2.50%   |

The Bank's allowance for credit losses will be \$2,775,000 in Year 1, 3,859,000 in Year 2, \$4,780,000 in Year 3, \$5,688,000 in Year 4, and \$6,335,000 in Year 5. Allowances for credit losses represent the amount of loans made that a bank or financial institution does not expect to recover (to be repaid). Allowances for credit losses appear as a negative item on the Bank's balance sheet.

The Bank's loan loss provision will be \$1,275,000 in Year 1, \$1,084,000 in Year 2, \$921,000 in Year 3, \$908,000 in Year 4, and \$647,000 in Year 5. Loan loss provisions represent the share of loan repayments set aside by banks and financial institutions to cover losses on defaulted loan payments. Loan loss provisions appear as a negative item on the Bank's profit and loss statement.

The Bank's current financial models do not currently incorporate charge offs (write offs for loans that are unlikely to be collected).

The Bank's total gross loans will be \$110,955,000 at the end of Year 1, \$154,312,000 at the end of Year 2, \$191,165,000 at the end of Year 3, \$227,490,000 at the end of Year 4, and \$253,367,000 at the end of Year 5. Gross loans represent all existing and new loans made without accounting for loan losses and deferred loan fees.

The Bank's allowance to total loans ratio is a financial model assumption estimated at 2.50%. This represents the allowance as a percentage of total gross loans.

## VII. Monitoring and Revising the Plan

### A. Board Monitoring

Under the guidance of the directors, the CEO, CCO and CFO will establish a comprehensive budgeting and variance reporting process to monitor operations and to ensure that the Bank achieves its growth, risk management, and profitability goals. The Executive Management team will ensure that the planning process is comprehensive in order to convey an accurate view of the current condition of the Bank, its likely growth, and its sensitivity to changes in market, financial and economic conditions.

The Bank's strategic planning and budgeting process will take into account external economic fluctuations, market conditions, competitive environment and internal capabilities. The budget will incorporate

detailed projections of balance sheet and income statement items, including a forecast of the earnings and costs associated with various products and services, as well as administrative expenses. Detailed income and cost budgets will be prepared by month for a year period, highlighting production goals for the major categories of loans and deposits. These budgets will be reviewed at least quarterly to assess actual performance relative to the budget. This review of the budget will serve as a proxy to determine the Bank's adherence to its basic business plan. The directors will evaluate the Bank's progress in achieving:

1. Social impact related to the bank's mission, growth, profitability, and market share.
2. The Bank's Mission and Principles, lending priorities, and social impact and equity goals.

The Board will evaluate growth and profitability through qualitative and quantitative financial statement review, as part of its monthly monitoring process. Customer identification and market penetration will be key indicators of the success of achieving the goal of the Bank's business plan.

## B. Plan Revision

The evaluation of the Bank's business plan will be a dynamic process. Factors triggering an adjustment or alteration in Bank strategies will be identified during the annual planning process and performance metrics (financial, social impact, equity) against plan will be reviewed at the regular Board and BOC meetings. Director, management, and BOC involvement in local business organizations/community associations will provide a first alert of impending changes in the local market. When changes in economic conditions are evident in the marketplace, alternative strategies for maintaining profitability will be considered to ensure that planned results and budgets remain on target. Such alternative strategies will include adjusting the mix or pricing of assets and liabilities; purchasing or selling assets; modifying staff levels; implementing or altering incentive programs; and reviewing variable expense items. Plan revisions are ultimately approved by the BOC.

## VIII. Alternative Business Strategy

The Bank's Baseline model, presented in the following section, reflects the likely financial outcome based upon the Bank's business model, the presence of an experienced management team, the potential demand for the Bank's products and services in its target market. The Baseline model has been developed applying informed cost and growth assumptions taking into account the current economic environment and the current interest rate environment. The Baseline forecast represents realistic asset growth assumptions, and cost estimates that appear reasonable based upon the volume estimates.

An alternative business scenario has been developed to stress test the financial performance of the Bank and provide a sensitivity analysis. A summary of the results of these alternative forecasts to the Baseline model is included at the end of the Financial Projections section. Overall, it is anticipated that the initial capital would provide an adequate cushion for the Bank to maintain required minimum capital thresholds under the alternative scenario.

## IX. Financial Projections

### A. Pro Forma Financials

The Bank's opening day pro-forma balance sheet is presented below. This pro forma balance sheet assumes the contribution of assets, liabilities, and capital from the MFC and that all assets and liabilities

will be rolled into the Bank at par value without any adjustment. It also assumes that there will be an additional \$20 million in capital contributed by the City and \$1 million in expenses from the application process for the Bank with the FDIC and DFPI and from additional pre-opening personnel. The Bank's financial projections for the first five years of operations are presented as "Base Case."

The following is the Bank's opening day pro-forma statement of condition. This statement takes into consideration capitalized asset purchases/investments and operating expenses incurred during the pre-opening/organization timeframe:

*Table 17. Pro Forma Statements of Condition – Beginning of Business*

| <b>Assets</b>                      | <b>Amount</b>    | <b>Liabilities</b>                                   | <b>Amount</b>    |
|------------------------------------|------------------|--|------------------|
| <b>(Dollars in Thousands)</b>      |                  | <b>(Dollars in Thousands)</b>                        |                  |
| Cash and due from banks            | \$24,556         | Deposits   | \$0              |
| Securities                         | \$25,000         | Other funding and liabilities                        | \$50,111         |
| Loans (net)                        | \$58,278         | <b>Total Liabilities</b>                             | <b>\$50,111</b>  |
| Premises                           | \$0              | <b>Capital</b>                                       |                  |
| Furniture, fixtures, and equipment | \$236            | Total capital  | \$59,324         |
| Other assets                       | \$365            | Less pre-opening and accrued organizational expenses | (\$1,000)        |
| <b>Total Assets</b>                | <b>\$108,435</b> | <b>Total Liabilities and Capital</b>                 | <b>\$108,435</b> |

At commencement of business, the Bank will have \$108,435,000 in assets, of which \$24,556,000 will be held in cash and assets due from financial institutions; \$25,000,000 in securities; \$58,278,000 in loans; \$236,000 in the form of furniture, fixtures, and equipment; and \$365,000 as other assets. Cash on hand represents liquidity the Bank can use to cover costs; due from banks includes certificates of deposits from other banks that may earn the Bank some interest.

The Bank will have \$108,435,000 in liabilities and capital, of which \$50,111,000 will be in the form of liabilities (entirely in funding), \$59,324,000 will be in the form of capital, and a negative amount of \$1,000,000 will be allocated to cover pre-opening and other organizational expenses.

The Bank's non-capitalized pre-opening and other organizational expenses are projected at \$1 million, consisting primarily of legal and application consulting fees, as well as consulting compensation to proposed staff needed to develop the business plan and policies and procedures, oversee the installation of the management information systems, create accounting and general ledger systems, and perform other duties requisite for the establishment of the Bank.

In view of the recent bank failures and concerns about liquidity in the banking sector, there may be new federal and state rule-making that affects the projections in this business plan. The City, MFC

management, and/or Bank management may need to modify these pro formas and financial projections based on these changes, as well as any other market, regulatory, and policy changes that may occur.

## B. Operating Costs (Year 1)

Once it opens, the Bank will incur operating costs to cover staff, Board and BOC meetings, equipment, data systems, facilities, and more. The monthly and yearly costs in Year 1 of operations are detailed below.

Table 18. Monthly and Annual Operating Costs

| Operating Costs (Noninterest Expenses, in Dollars) | Monthly Total  | Yearly Total     |
|--|----------------|------------------|
| <b>Salaries and Benefits</b>                       |                |                  |
| Salaries   | 167,039        | 1,965,473        |
| Benefits (@ 40% of salaries)                       | 65,976         | 784,669          |
| FASB 91 Direct & Deferred Costs (@10% of salaries) | (16,704)       | (196,547)        |
| Other Employee Expense                             | 500            | 6,000            |
| <b>Total Salaries and Benefits</b>                 | <b>216,811</b> | <b>2,559,596</b> |
| <b>Other Noninterest Expense</b>                   |                |                  |
| Occupancy Expense                                  | 4,098          | 49,173           |
| Furniture, Fixture & Equipment Expense             | 683            | 8,195            |
| Business Development & Promotion                   | 683            | 8,195            |
| Software Contracts and IT                          | 3,433          | 41,200           |
| Data Processing                                    | 10,927         | 131,127          |
| Legal Fees   | 10,000         | 120,000          |
| Other Professional Services                        | 9,106          | 109,273          |
| Telephone & Telegraph                              | 341            | 4,098            |
| Other Communication & Delivery                     | 546            | 6,556            |
| Stationery and Supplies                            | 455            | 5,464            |
| Insurance Expense                                  | 2,732          | 32,782           |
| Regulatory Assessments                             | 0              | 0                |
| Director Fees                                      | 4,500          | 54,000           |
| Other Operating Expense                            | 546            | 6,556            |
| Operating Losses/(Recoveries)                      | 0              | 0                |
| <b>Total Other Noninterest Expense</b>             | <b>48,052</b>  | <b>576,619</b>   |
| <b>TOTAL NONINTEREST EXPENSE</b>                   | <b>264,863</b> | <b>3,136,215</b> |

*Note: Costs may vary slightly by month, resulting in yearly totals not equaling this example monthly total times 12.*

The HR&A Team projects that operating costs will increase to \$312,232 monthly and \$3,704,649 annually in Year 3 of operations as a result of hiring additional staff and of inflation.

## X. Baseline Model

See the following pages for:

- Five-year balance sheet
- Five-year profit and loss statement
- Five-year financial ratios
- Year 1 (2027) assumptions (representing Year 4 of the MFC-Bank entity)
- Year 1 (2028) assumptions (representing Year 5 of the MFC-Bank entity)
- Year 3 (2029) assumptions (representing Year 6 of the MFC-Bank entity)
- Year 4 (2030) assumptions (representing Year 7 of the MFC-Bank entity)
- Year 5 (2031) assumptions (representing Year 8 of the MFC-Bank entity)

*The City will need to update calendar years once it knows when it is submitting the application to regulators.*

## A. Five-Year Balance Sheet

| (Dollars in thousands)                   | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|--|------------------|------------------|------------------|------------------|------------------|
| <b>ASSETS</b>                            |                  |                  |                  |                  |                  |
| Cash and Due from Banks                  | 500              | 500              | 500              | 500              | 500              |
| Interest-Bearing due from banks          | 26,832           | 18,961           | 16,107           | 14,411           | 15,665           |
| Short Term Investments -<br>CD/Advances  | 34,000           | 41,000           | 40,000           | 49,000           | 56,000           |
| <b>Total Liquid Assets</b>               | <b>61,332</b>    | <b>60,461</b>    | <b>56,607</b>    | <b>63,911</b>    | <b>72,165</b>    |
| Gross Loans                              | 110,955          | 154,312          | 191,165          | 227,490          | 253,367          |
| Less:                                    |                  |                  |                  |                  |                  |
| Allowance for Credit Losses              | (2,775)          | (3,859)          | (4,780)          | (5,688)          | (6,335)          |
| Deferred Loan Fees                       | (321)            | (396)            | (300)            | (296)            | (204)            |
| <b>Net Loans</b>                         | <b>107,859</b>   | <b>150,057</b>   | <b>186,086</b>   | <b>221,506</b>   | <b>246,828</b>   |
| FF&E                                     | 218              | 201              | 185              | 171              | 158              |
| Accrued Interest Receivable              | 286              | 329              | 393              | 461              | 520              |
| Other Assets                             | 200              | 200              | 200              | 200              | 200              |
| <b>TOTAL ASSETS</b>                      | <b>169,895</b>   | <b>211,248</b>   | <b>243,471</b>   | <b>286,249</b>   | <b>319,871</b>   |
| <b>LIABILITIES AND EQUITY</b>            |                  |                  |                  |                  |                  |
| <b>LIABILITIES</b>                       |                  |                  |                  |                  |                  |
| Funding Sources:                         |                  |                  |                  |                  |                  |
| Other Funding Source                     | 110,000          | 150,000          | 180,000          | 220,000          | 250,000          |
| <b>TOTAL FUNDING SOURCES</b>             | <b>110,000</b>   | <b>150,000</b>   | <b>180,000</b>   | <b>220,000</b>   | <b>250,000</b>   |
| Accrued Interest Payable                 | 43               | 35               | 43               | 52               | 59               |
| Other Liabilities                        | 80               | 80               | 80               | 80               | 80               |
| <b>TOTAL LIABILITIES</b>                 | <b>110,123</b>   | <b>150,115</b>   | <b>180,123</b>   | <b>220,132</b>   | <b>250,139</b>   |
| <b>EQUITY</b>                            |                  |                  |                  |                  |                  |
| Contributed Capital (less startup costs) | 59,500           | 59,500           | 59,500           | 59,500           | 59,500           |
| Retained Earnings                        | (146)            | 272              | 1,632            | 3,848            | 6,617            |
| Year to Date Earnings                    | 418              | 1,360            | 2,216            | 2,769            | 3,614            |
| <b>TOTAL EQUITY</b>                      | <b>59,772</b>    | <b>61,132</b>    | <b>63,348</b>    | <b>66,117</b>    | <b>69,731</b>    |
| <b>TOTAL LIABILITIES AND EQUITY</b>      | <b>169,895</b>   | <b>211,248</b>   | <b>243,471</b>   | <b>286,249</b>   | <b>319,871</b>   |

## B. Five-Year Profit and Loss Statement

| (Dollars in Thousands)                     | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|--|------------------|------------------|------------------|------------------|------------------|
| Interest Income on Loans                   | 4,197            | 5,829            | 7,463            | 9,021            | 10,343           |
| Interest income - due from banks           | 560              | 358              | 332              | 130              | 228              |
| Short-Term Investments                     | 859              | 810              | 760              | 909              | 1,044            |
| <b>Subtotal Interest Income</b>            | <b>5,615</b>     | <b>6,997</b>     | <b>8,555</b>     | <b>10,059</b>    | <b>11,616</b>    |
| Loan Fee Income (Cost)                     | 36               | 59               | 70               | 57               | 55               |
| <b>Total Interest and Fee Income</b>       | <b>5,651</b>     | <b>7,056</b>     | <b>8,626</b>     | <b>10,116</b>    | <b>11,671</b>    |
| Interest Expense - Other Funding Source    | (838)            | (783)            | (928)            | (1,125)          | (1,322)          |
| Total Interest Expense                     | (838)            | (783)            | (928)            | (1,125)          | (1,322)          |
| <b>NET INTEREST INCOME</b>                 | <b>4,813</b>     | <b>6,273</b>     | <b>7,697</b>     | <b>8,990</b>     | <b>10,349</b>    |
| Loan Loss Provision                        | 1,275            | 1,084            | 921              | 908              | 647              |
| <b>Net Interest Income after Provision</b> | <b>3,538</b>     | <b>5,189</b>     | <b>6,776</b>     | <b>8,082</b>     | <b>9,702</b>     |
| Noninterest Income                         | 16               | 17               | 17               | 18               | 18               |
| Noninterest Expense                        | (3,136)          | (3,846)          | (4,577)          | (5,331)          | (6,106)          |
| <b>Net Income GAAP</b>                     | <b>418</b>       | <b>1,360</b>     | <b>2,216</b>     | <b>2,769</b>     | <b>3,614</b>     |



### C. Five-Year Financial Ratios

| Performance Ratios (Per Avg. Assets)      | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|---|------------------|------------------|------------------|------------------|------------------|
| Total Interest Income                     | 3.98%            | 3.67%            | 3.77%            | 3.79%            | 3.83%            |
| Interest Expense                          | 0.59%            | 0.41%            | 0.41%            | 0.42%            | 0.43%            |
| Net Interest Income                       | 3.39%            | 3.26%            | 3.37%            | 3.37%            | 3.40%            |
| Non-Interest Income                       | 0.01%            | 0.01%            | 0.01%            | 0.01%            | 0.01%            |
| Non-Interest Expense                      | 2.21%            | 2.00%            | 2.00%            | 2.00%            | 2.01%            |
| Allowance for Credit Losses (ACL)         | 0.90%            | 0.56%            | 0.40%            | 0.34%            | 0.21%            |
| Provision: Taxes                          | N/A              | N/A              | N/A              | N/A              | N/A              |
| Return on Average Assets                  | 0.29%            | 0.71%            | 0.97%            | 1.04%            | 1.19%            |
| Break Even Yield                          | 2.80%            | 2.39%            | 2.38%            | 2.39%            | 2.40%            |
| Efficiency Ratio                          | 64.94%           | 61.15%           | 59.34%           | 59.18%           | 58.90%           |
| <b>Margin Ratios</b>                      |                  |                  |                  |                  |                  |
| Avg. Earning Assets to Avg. Assets        | 99.32%           | 100.32%          | 100.77%          | 101.00%          | 101.24%          |
| Loan Yield                                | 4.95%            | 4.44%            | 4.36%            | 4.34%            | 4.33%            |
| Cost of Funds                             | 1.05%            | 0.60%            | 0.56%            | 0.56%            | 0.56%            |
| Net Interest Margin (Avg. Earning Assets) | 3.41%            | 3.25%            | 3.34%            | 3.34%            | 3.36%            |
| <b>Capital Adequacy Ratios</b>            |                  |                  |                  |                  |                  |
| Return on Average Equity                  | 0.70%            | 2.25%            | 3.56%            | 4.28%            | 5.31%            |
| Tangible Equity / Tangible Assets         | 35.18%           | 28.94%           | 26.02%           | 23.10%           | 21.80%           |
| Common Equity Tier 1 Capital Ratio        | 36.25%           | 29.38%           | 26.24%           | 23.31%           | 21.90%           |
| Tier 1 Capital Ratio                      | 36.25%           | 29.38%           | 26.24%           | 23.31%           | 21.90%           |
| Tier 1 Risk-Based Capital Ratio           | 48.23%           | 36.53%           | 31.09%           | 27.33%           | 25.84%           |
| Total Risk-Based Capital Ratio            | 49.48%           | 37.78%           | 32.34%           | 28.58%           | 27.09%           |
| <b>Other Ratios</b>                       |                  |                  |                  |                  |                  |
| ACL/Total Loans                           | 2.50%            | 2.50%            | 2.50%            | 2.50%            | 2.50%            |
| Total Loans / Total Borrowings            | 100.87%          | 102.87%          | 106.20%          | 103.40%          | 101.35%          |
| Total Loans / Total Assets                | 65.31%           | 73.05%           | 78.52%           | 79.47%           | 79.21%           |
| Liquid Assets / Total Assets              | 36.10%           | 28.62%           | 23.25%           | 22.33%           | 22.56%           |

## D. Year 1 (2027) Assumptions

(Representing Year 4 of the MFC-Bank entity)

### SF Public Bank Year 2027

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2027 Federal Fund Rate | 3.25% | Decrease in rates: | 0.25% | 0.25% | 0.25% | 0.00% | 12/31/2027 Federal Fund Rate | 2.50% | Loan Beta (fixed rate) | 50% |
| 1/1/2027 Prime Rate        | 6.25% | Decrease in rates: | 0.25% | 0.25% | 0.25% | 0.00% | 12/31/2027 Prime Rate        | 5.50% | Funding Source Beta    | 75% |

Version 4.0

### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |                        |         |       |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|------------------------|---------|-------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |                        |         |       |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |                        |         |       |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       | New Loan Interest Rate |         |       |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4                     | Last Yr | Q1    | Q2    | Q3    | Q4    |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| Affordable Housing     | 10.00%              | 0.00%   | 5.78%                      | 5.53% | 5.28% | 5.03% | 5.03%                  | 5.78%   | 5.53% | 5.28% | 5.03% | 5.03% |
| Green Energy           | 10.00%              | 0.00%   | 6.62%                      | 6.62% | 6.62% | 6.62% | 6.62%                  | 6.62%   | 6.50% | 6.37% | 6.25% | 6.25% |
| Small Business Support | 10.00%              | 0.00%   | 5.78%                      | 5.78% | 5.78% | 5.78% | 5.78%                  | 5.78%   | 5.65% | 5.53% | 5.40% | 5.40% |
| CD/FI/CFI              | 70.00%              | 0.00%   | 5.13%                      | 4.88% | 4.63% | 4.38% | 4.38%                  | 5.13%   | 4.88% | 4.63% | 4.38% | 4.38% |
| Total Annual Loans     | 60,000,000          |         |                            |       |       |       |                        |         |       |       |       |       |
| Total Monthly Loans    | 5,000,000           |         |                            |       |       |       |                        |         |       |       |       |       |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio | 100.00%             |         |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%   | 1.50%         | 1.31%  | 1.13%  | 0.94%  | 0.94%  |

| Investments   |                    |       |               |       |       |         |                              |       |       |       |       |
|---|--------------------|-------|---------------|-------|-------|---------|------------------------------|-------|-------|-------|-------|
| Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance. |                    |       |               |       |       |         |                              |       |       |       |       |
| Investment Types  | Current Investment |       | Interest Rate |       |       |         | New Investment Interest Rate |       |       |       |       |
|   | Last Yr            | Q1    | Q2            | Q3    | Q4    | Last Yr | Q1                           | Q2    | Q3    | Q4    |       |
| Deposit in Banks  | -                  | 0.00% | 0.00%         | 0.00% | 0.00% | 0.00%   | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing  | -                  | 3.00% | 2.75%         | 2.50% | 2.25% | 2.25%   | 3.00%                        | 2.75% | 2.50% | 2.25% | 2.25% |
| Interest-Bearing due from banks   | -                  | 3.00% | 2.75%         | 2.50% | 2.25% | 2.25%   | 3.00%                        | 2.75% | 2.50% | 2.25% | 2.25% |
| Investment Securities   | -                  | 3.25% | 3.25%         | 3.25% | 3.25% | 3.25%   | 3.25%                        |       |       |       |       |
| CD/Term Advances  | -                  | 3.25% | 3.00%         | 2.75% | 2.50% | 2.50%   | 3.25%                        | 3.00% | 2.75% | 2.50% | 2.50% |

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 5,464   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 5,464   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 5,464   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 160,539 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO                             | 27,318  |
| Monthly Salary for CFO                             | 16,391  |
| Monthly Salary for Lender                          | 10,927  |
| Monthly Salary for CCO                             | 16,391  |
| Monthly Salary for CCO                             | 16,391  |
| Monthly Salary for eight (8) staff                 | 73,121  |
| Total Base Salary                                  | 160,539 |
| FASB 91 Loan Fees                                  | 0.63%   |

### E. Year 2 (2028) Assumptions

*(Representing Year 5 of the MFC-Bank entity)*

**SF Public Bank Year 2028**

SF Public Bank

Year 2028

|                            |       | Q1                 | Q2 | Q3    | Q4    |       |       |                              |       | Version 4.0            |     |
|----------------------------|-------|--------------------|----|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2027 Federal Fund Rate | 2.50% | Decrease in rates: |    | 0.25% | 0.25% | 0.00% | 0.00% | 12/31/2025 Federal Fund Rate | 2.00% | Loan Beta (fixed rate) | 50% |
| 1/1/2027 Prime Rate        | 5.50% | Decrease in rates: |    | 0.25% | 0.25% | 0.00% | 0.00% | 12/31/2025 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |         |                        |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |       |         |                        |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |
| Affordable Housing     | 10.00%              | 0.00%   | 5.03%                      | 4.78% | 4.53% | 4.53% | 4.53% | 5.03%   | 4.78%                  | 4.53% | 4.53% | 4.53% |
| Green Energy           | 10.00%              | 0.00%   | 6.00%                      | 6.00% | 6.00% | 6.00% | 6.00% | 6.25%   | 6.12%                  | 6.00% | 6.00% | 6.00% |
| Small Business Support | 10.00%              | 0.00%   | 6.00%                      | 6.00% | 6.00% | 6.00% | 6.00% | 6.40%   | 6.28%                  | 6.15% | 6.15% | 6.15% |
| CDFI/CFI               | 70.00%              | 0.00%   | 4.36%                      | 4.13% | 3.88% | 3.88% | 3.88% | 4.36%   | 4.13%                  | 3.88% | 3.88% | 3.88% |
| Total Annual Loans     | 60,000,000          |         |                            |       |       |       |       |         |                        |       |       |       |
| Total Monthly Loans    | 5,000,000           |         |                            |       |       |       |       |         |                        |       |       |       |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio |                     | 100.00% |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
|                                |                     |         |               |        |        |        |        |
| Other Funding Sources          | 100.00%             | 0.00%   | 0.94%         | 0.75%  | 0.56%  | 0.56%  | 0.56%  |

| Investments |  |  |  |  |  |  |  |  |  |  |  |  |
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|             |  |  |  |  |  |  |  |  |  |  |  |  |
|             |  |  |  |  |  |  |  |  |  |  |  |  |

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 5,628   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 5,628   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 5,628   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 205,356 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |                |
|--|----------------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0              |
| Accrued Interest Payable- Adjust Rate              | 0.00%          |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%          |
| Tax Provision Rate                                 | 0.00%          |
| Monthly Salary for CEO/CCO                         | 28,138         |
| Monthly Salary for CFO                             | 16,883         |
| Monthly Salary for Junior Lender                   | 11,255         |
| Monthly Salary for CCO                             | 16,883         |
| Monthly Salary for CRO                             | 16,883         |
| Monthly Salary for twelve (12) staff               | 115,315        |
| <b>Total Base Salary</b>                           | <b>205,356</b> |
| <b>FASB 91 Loan Fees</b>                           | <b>0.63%</b>   |

## F. Year 3 (2029) Assumptions

(Representing Year 6 of the MFC-Bank entity)

### SF Public Bank Year 2029

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2029 Federal Fund Rate | 2.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2029 Federal Fund Rate | 2.00% | Loan Beta (fixed rate) | 50% |
| 1/1/2029 Prime Rate        | 5.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2029 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |       |                        |       |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|------------------------|-------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |                        |       |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |       |                        |       |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       | New Loan Interest Rate |       |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr                | Q1    | Q2    | Q3    | Q4    |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00% | 0.00% | 0.00% | 0.00% |
| Affordable Housing     | 10.00%              | 0.00%   | 4.52%                      | 4.52% | 4.52% | 4.52% | 4.52% | 4.53%                  | 4.53% | 4.53% | 4.53% | 4.53% |
| Green Energy           | 10.00%              | 0.00%   | 5.83%                      | 5.83% | 5.83% | 5.83% | 5.83% | 6.00%                  | 6.00% | 6.00% | 6.00% | 6.00% |
| Small Business Support | 10.00%              | 0.00%   | 5.83%                      | 5.83% | 5.83% | 5.83% | 5.83% | 5.15%                  | 5.15% | 5.15% | 5.15% | 5.15% |
| CD/FI/CFI              | 70.00%              | 0.00%   | 3.87%                      | 3.87% | 3.87% | 3.87% | 3.87% | 3.88%                  | 3.88% | 3.88% | 3.88% | 3.88% |
| Total Annual Loans     | 60,000,000          |         |                            |       |       |       |       |                        |       |       |       |       |
| Total Monthly Loans    | 5,000,000           |         |                            |       |       |       |       |                        |       |       |       |       |

| Funding Sources                |                     |          |               |        |        |        |        |
|--------------------------------|---------------------|----------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio |                     | 100.000% |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |          | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr  | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
|                                |                     |          |               |        |        |        |        |
| Other Funding Sources          | 100.00%             | 0.00%    | 0.56%         | 0.56%  | 0.56%  | 0.56%  | 0.56%  |

| Investments                      |   |   |   |       |       |       |       |                              |       |       |       |       |
|----------------------------------|---|---|---|-------|-------|-------|-------|------------------------------|-------|-------|-------|-------|
|                                  |   |   |   |       |       |       |       |                              |       |       |       |       |
|                                  |   | - |   |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |   |       |       |       |       |                              |       |       |       |       |
|                                  |   |   |   |       |       |       |       |                              |       |       |       |       |
|                                  |   |   | Note: MBS paydown rate is based on the assumption: 1-X% of the previous month balance |       |       |       |       |                              |       |       |       |       |
| Investment Types                 |   |   | Current Investment Interest Rate  |       |       |       |       | New Investment Interest Rate |       |       |       |       |
|                                  |   |   | Last Yr   | Q1    | Q2    | Q3    | Q4    | Last Yr                      | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks                 | - |   | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing | - |   | 1.75%   | 1.75% | 1.75% | 1.75% | 1.75% | 1.75%                        | 1.75% | 1.75% | 1.75% | 1.75% |
| Interest-Bearing due from banks  | - |   | 1.75%   | 1.75% | 1.75% | 1.75% | 1.75% | 1.75%                        | 1.75% | 1.75% | 1.75% | 1.75% |
| Investment Securities            |   |   | 3.25%   |       |       |       |       | 3.25%                        |       |       |       |       |
| CD/Term Advances                 | - |   | 2.00%   | 2.00% | 2.00% | 2.00% | 2.00% | 2.00%                        | 2.00% | 2.00% | 2.00% | 2.00% |

### G. Year 4 (2030) Assumptions

*(Representing Year 7 of the MFC-Bank entity)*

**SF Public Bank Year 2030**

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2030 Federal Fund Rate | 2.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Federal Fund Rate | 2.00% | Loan Beta (fixed rate) | 50% |
| 1/1/2030 Prime Rate        | 5.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |         |                        |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |       |         |                        |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |
| Affordable Housing     | 10.00%              | 0.00%   | 4.52%                      | 4.52% | 4.52% | 4.52% | 4.52% | 4.53%   | 4.53%                  | 4.53% | 4.53% | 4.53% |
| Green Energy           | 10.00%              | 0.00%   | 5.75%                      | 5.75% | 5.75% | 5.75% | 5.75% | 6.00%   | 6.00%                  | 6.00% | 6.00% | 6.00% |
| Small Business Support | 10.00%              | 0.00%   | 5.75%                      | 5.75% | 5.75% | 5.75% | 5.75% | 5.15%   | 5.15%                  | 5.15% | 5.15% | 5.15% |
| CDFI/CFI               | 70.00%              | 0.00%   | 3.87%                      | 3.87% | 3.87% | 3.87% | 3.87% | 3.88%   | 3.88%                  | 3.88% | 3.88% | 3.88% |
| Total Annual Loans     | 65,000,000          |         |                            |       |       |       |       |         |                        |       |       |       |
| Total Monthly Loans    | 5,416,667           |         |                            |       |       |       |       |         |                        |       |       |       |

| Funding Sources                |                     |          |               |        |        |        |        |
|--------------------------------|---------------------|----------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio |                     | 100.000% |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |          | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr  | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
|                                |                     |          |               |        |        |        |        |
| Other Funding Sources          | 100.00%             | 0.00%    | 0.56%         | 0.56%  | 0.56%  | 0.56%  | 0.56%  |

[illegible]

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 5,970   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 5,970   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 5,970   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
|   |         |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 299,082 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee(Fixed Amount \$)                    | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO/CCO                         | 29,851  |
| Monthly Salary for CFO                             | 17,911  |
| Monthly Salary for Junior Lender                   | 11,941  |
| Monthly Salary for CCO                             | 17,911  |
| Monthly Salary for CRO                             | 17,911  |
| Monthly Salary for twenty (20) staff               | 203,536 |
| Total Base Salary                                  | 299,062 |
| FASB 91 Loan Fees                                  | 0.50%   |

## H. Year 5 (2031) Assumptions

(Representing Year 8 of the MFC-Bank entity)

### SF Public Bank Year 2031

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2030 Federal Fund Rate | 2.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Federal Fund Rate | 2.00% | Loan Beta (fixed rate) | 50% |
| 1/1/2030 Prime Rate        | 5.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |                        |         |       |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|------------------------|---------|-------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |                        |         |       |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |                        |         |       |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       | New Loan Interest Rate |         |       |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4                     | Last Yr | Q1    | Q2    | Q3    | Q4    |
| Affordable Housing     | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| Green Energy           | 10.00%              | 0.00%   | 4.52%                      | 4.52% | 4.52% | 4.52% | 4.52%                  | 4.53%   | 4.53% | 4.53% | 4.53% | 4.53% |
| Small Business Support | 10.00%              | 0.00%   | 5.70%                      | 5.70% | 5.70% | 5.70% | 5.70%                  | 6.00%   | 6.00% | 6.00% | 6.00% | 6.00% |
| CD/FV/CFI              | 70.00%              | 0.00%   | 3.87%                      | 3.87% | 3.87% | 3.87% | 3.87%                  | 3.88%   | 3.88% | 3.88% | 3.88% | 3.88% |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 60,000,000 |
| Total Monthly Loans | 5,000,000  |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio |                     | 100.00% |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%   | 0.56%         | 0.56%  | 0.56%  | 0.56%  | 0.56%  |

| Investments                      |   |   |  |       |       |       |                              |         |       |       |       |       |
|----------------------------------|---|---|--|-------|-------|-------|------------------------------|---------|-------|-------|-------|-------|
|                                  |   |   |  |       |       |       |                              |         |       |       |       |       |
|                                  |   | - |  |       |       |       |                              |         |       |       |       |       |
|                                  |   |   |  |       |       |       |                              |         |       |       |       |       |
|                                  |   |   |  |       |       |       |                              |         |       |       |       |       |
|                                  |   |   | Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |       |       |       |                              |         |       |       |       |       |
| Investment Types                 |   |   | Current Investment Interest Rate   |       |       |       | New Investment Interest Rate |         |       |       |       |       |
|                                  |   |   | Last Yr  | Q1    | Q2    | Q3    | Q4                           | Last Yr | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks                 | - |   | 0.00%  | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing | - |   | 1.75%  | 1.75% | 1.75% | 1.75% | 1.75%                        | 1.75%   | 1.75% | 1.75% | 1.75% | 1.75% |
| Interest-Bearing due from banks  | - |   | 1.75%  | 1.75% | 1.75% | 1.75% | 1.75%                        | 1.75%   | 1.75% | 1.75% | 1.75% | 1.75% |
| Investment Securities            |   |   | 3.25%  |       |       |       |                              | 3.25%   |       |       |       |       |
| CD/Term Advances                 | - |   | 2.00%  | 2.00% | 2.00% | 2.00% | 2.00%                        | 2.00%   | 2.00% | 2.00% | 2.00% | 2.00% |

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 6,149   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 6,149   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 6,149   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 348,034 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO/CCO                         | 30,747  |
| Monthly Salary for CFO                             | 18,448  |
| Monthly Salary for Junior Lender                   | 12,299  |
| Monthly Salary for CCO                             | 18,448  |
| Monthly Salary for CRO                             | 18,448  |
| Monthly Salary for twenty-four (24) staff          | 249,644 |
| Total Base Salary                                  | 348,034 |
| FASB 91 Loan Fees                                  | 0.63%   |



## XI. Alternative Scenario

We developed an alternative scenario to test the Bank's trajectory under downside conditions. Under this adverse scenario, we assume that funding will be 11% lower in Year 1 and decrease to be 16% lower in Year 5, which is a standard downside assumption for bank business plans. The model shows the impact on assets, loans made, and net income of this funding decrease. The model shows that possible effects of this downside scenario cumulate over the Bank's first five years of operations. Less funding means less ability to make loans, which in turn means a lower revenue-generating potential. (This is partially offset by the need to reserve less funds to cover loan losses.) Lower revenue decreases net income, which in turn reduces the rate at which the Bank can accumulate additional capital or reinvest into its operations. Thus, the reduction in funding results in an accelerating decrease in loans made and net income starting in Year 2, with approximately 18% less in loans made and 39% lower net income by Year 5.

This model suggests that the Bank would remain viable under a scenario with less funding if other parameters, such as capital levels, the ability to make loans at certain interest rates, and to be repaid remain constant. The City and Bank management should explore alternative scenarios with other parameters as they approach the moment of Bank formation and seek to stress-test the financial models and business plan with more knowledge of financial and economic conditions at that time.

See the following pages for:

- Differences between baseline and alternative scenario
- Five-year balance sheet
- Five-year profit and loss statement
- Five-year financial ratios
- Year 1 (2027) assumptions (representing Year 4 of the MFC-Bank entity)
- Year 1 (2028) assumptions (representing Year 5 of the MFC-Bank entity)
- Year 3 (2029) assumptions (representing Year 6 of the MFC-Bank entity)
- Year 4 (2030) assumptions (representing Year 7 of the MFC-Bank entity)
- Year 5 (2031) assumptions (representing Year 8 of the MFC-Bank entity)

*The City will need to update calendar years once it knows when it is submitting the application to regulators.*



## A. Difference Between Baseline and Alternative Scenario

| (Dollars in Thousands)                 | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|--|------------------|------------------|------------------|------------------|------------------|
| <b>Baseline Scenario</b>               |                  |                  |                  |                  |                  |
| Funding                                | 110,000          | 150,000          | 180,000          | 220,000          | 250,000          |
| Total Assets                           | 169,895          | 211,248          | 243,671          | 286,249          | 319,871          |
| Gross Loans                            | 110,955          | 154,312          | 191,165          | 227,506          | 253,367          |
| Equity                                 | 59,772           | 61,132           | 63,348           | 66,117           | 69,731           |
| Net Income                             | 418              | 1,360            | 2,216            | 2,769            | 3,614            |
| <b>Alternative (Downside) Scenario</b> |                  |                  |                  |                  |                  |
| Funding                                | 98,000           | 138,000          | 165,000          | 190,000          | 210,000          |
| Total Assets                           | 157,973          | 199,103          | 227,734          | 254,609          | 276,816          |
| Gross Loans                            | 98,855           | 132,112          | 160,295          | 188,251          | 208,013          |
| Equity                                 | 59,855           | 60,991           | 62,615           | 64,484           | 66,686           |
| Net Income                             | 501              | 1,136            | 1,624            | 1,869            | 2,202            |
| <b>Difference in Dollars</b>           |                  |                  |                  |                  |                  |
| Funding                                | (12,000)         | (12,000)         | (15,000)         | (30,000)         | (40,000)         |
| Total Assets                           | (11,922)         | (12,145)         | (15,937)         | (31,640)         | (43,055)         |
| Gross Loans                            | (12,100)         | (22,200)         | (30,870)         | (39,255)         | (45,354)         |
| Equity                                 | 83               | (141)            | (733)            | (1,633)          | (3,045)          |
| Net Income                             | 83               | (224)            | (592)            | (900)            | (1,412)          |
| <b>Difference in Percent</b>           |                  |                  |                  |                  |                  |
| Funding                                | (10.91%)         | (8.00%)          | (8.33%)          | (13.64%)         | (16.00%)         |
| Total Assets                           | (7.02%)          | (5.75%)          | (6.54%)          | (11.05%)         | (13.46%)         |
| Gross Loans                            | (10.91%)         | (14.39%)         | (16.15%)         | (17.25%)         | (17.90%)         |
| Equity                                 | 0.14%            | (0.23%)          | (1.16%)          | (2.47%)          | (4.37%)          |
| Net Income                             | 19.86%           | (16.47%)         | (26.71%)         | (32.50%)         | (39.07%)         |

## B. Five-Year Balance Sheet (Alternative Scenario)

| (Dollars in thousands)                   | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|--|------------------|------------------|------------------|------------------|------------------|
| <b>ASSETS</b>                            |                  |                  |                  |                  |                  |
| Cash and Due from Banks                  | 500              | 500              | 500              | 500              | 500              |
| Interest-Bearing due from banks          | 11,557           | 3,417            | 3,436            | 9,009            | 16,837           |
| Short Term Investments -<br>CD/Advances  | 49,000           | 66,000           | 67,000           | 61,000           | 56,000           |
| <b>Total Liquid Assets</b>               | <b>61,057</b>    | <b>69,917</b>    | <b>70,936</b>    | <b>70,509</b>    | <b>73,337</b>    |
| Gross Loans                              | 98,955           | 132,112          | 160,295          | 188,251          | 208,013          |
| Less:                                    |                  |                  |                  |                  |                  |
| Allowance for Credit Losses              | (2,475)          | (3,304)          | (4,008)          | (4,707)          | (5,201)          |
| Deferred Loan Fees                       | (247)            | (321)            | (225)            | (216)            | (129)            |
| <b>Net Loans</b>                         | <b>96,234</b>    | <b>128,487</b>   | <b>156,062</b>   | <b>183,328</b>   | <b>202,683</b>   |
| FF&E                                     | 218              | 201              | 185              | 171              | 158              |
| Accrued Interest Receivable              | 264              | 298              | 350              | 400              | 438              |
| Other Assets                             | 200              | 200              | 200              | 200              | 200              |
| <b>TOTAL ASSETS</b>                      | <b>157,973</b>   | <b>199,103</b>   | <b>227,734</b>   | <b>254,609</b>   | <b>276,816</b>   |
| <b>LIABILITIES AND EQUITY</b>            |                  |                  |                  |                  |                  |
| <b>LIABILITIES</b>                       |                  |                  |                  |                  |                  |
| Funding Sources:                         |                  |                  |                  |                  |                  |
| Other Funding Source                     | 98,000           | 138,000          | 165,000          | 190,000          | 210,000          |
| <b>TOTAL FUNDING SOURCES</b>             | <b>98,000</b>    | <b>138,000</b>   | <b>165,000</b>   | <b>190,000</b>   | <b>210,000</b>   |
| Accrued Interest Payable                 | 38               | 33               | 39               | 45               | 50               |
| Other Liabilities                        | 80               | 80               | 80               | 80               | 80               |
| <b>TOTAL LIABILITIES</b>                 | <b>98,118</b>    | <b>138,113</b>   | <b>165,119</b>   | <b>190,125</b>   | <b>210,130</b>   |
| <b>EQUITY</b>                            |                  |                  |                  |                  |                  |
| Contributed Capital (less startup costs) | 59,500           | 59,500           | 59,500           | 59,500           | 59,500           |
| Retained Earnings                        | (146)            | 355              | 1,491            | 3,115            | 4,984            |
| Year to Date Earnings                    | 501              | 1,136            | 1,624            | 1,869            | 2,202            |
| <b>TOTAL EQUITY</b>                      | <b>59,855</b>    | <b>60,991</b>    | <b>62,615</b>    | <b>64,484</b>    | <b>66,686</b>    |
| <b>TOTAL LIABILITIES AND EQUITY</b>      | <b>157,973</b>   | <b>199,103</b>   | <b>227,734</b>   | <b>254,609</b>   | <b>276,816</b>   |

### C. Five-Year Profit and Loss Statement (Alternative Scenario)

| (Dollars in Thousands)                     | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|--|------------------|------------------|------------------|------------------|------------------|
| Interest Income on Loans                   | 3,907            | 5,079            | 6,317            | 7,510            | 8,524            |
| Interest income - due from banks           | 191              | 110              | 70               | 176              | 291              |
| Short-Term Investments                     | 1,242            | 1,307            | 1,297            | 1,151            | 1,054            |
| <b>Subtotal Interest Income</b>            | <b>5,340</b>     | <b>6,497</b>     | <b>7,684</b>     | <b>8,837</b>     | <b>9,869</b>     |
| Loan Fee Income (Cost)                     | 34               | 46               | 57               | 43               | 41               |
| <b>Total Interest and Fee Income</b>       | <b>5,374</b>     | <b>6,542</b>     | <b>7,741</b>     | <b>8,880</b>     | <b>9,910</b>     |
| Interest Expense - Other Funding Source    | (778)            | (748)            | (853)            | (999)            | (1,125)          |
| Total Interest Expense                     | (778)            | (748)            | (853)            | (999)            | (1,125)          |
| <b>NET INTEREST INCOME</b>                 | <b>4,596</b>     | <b>5,794</b>     | <b>6,888</b>     | <b>7,881</b>     | <b>8,784</b>     |
| Loan Loss Provision                        | (975)            | (829)            | (705)            | (699)            | (494)            |
| <b>Net Interest Income after Provision</b> | <b>3,621</b>     | <b>4,965</b>     | <b>6,184</b>     | <b>7,182</b>     | <b>8,290</b>     |
| Noninterest Income                         | 16               | 17               | 17               | 18               | 18               |
| Noninterest Expense                        | (3,136)          | (3,846)          | (4,577)          | (5,331)          | (6,106)          |
| <b>Net Income GAAP</b>                     | <b>501</b>       | <b>1,136</b>     | <b>1,624</b>     | <b>1,869</b>     | <b>2,202</b>     |

## D. Five-Year Financial Ratios (Alternative Scenario)

| Performance Ratios (Per Avg. Assets)      | Year 1<br>(2027) | Year 2<br>(2028) | Year 3<br>(2029) | Year 4<br>(2030) | Year 5<br>(2031) |
|---|------------------|------------------|------------------|------------------|------------------|
| Total Interest Income                     | 3.96%            | 3.52%            | 3.61%            | 3.67%            | 3.72%            |
| Interest Expense                          | 0.57%            | 0.40%            | 0.40%            | 0.41%            | 0.42%            |
| Net Interest Income                       | 3.39%            | 3.12%            | 3.21%            | 3.25%            | 3.30%            |
| Non-Interest Income                       | 0.01%            | 0.01%            | 0.01%            | 0.01%            | 0.01%            |
| Non-Interest Expense                      | 2.31%            | 2.07%            | 2.13%            | 2.20%            | 2.29%            |
| Allowance for Credit Losses (ACL)         | 0.72%            | 0.45%            | 0.33%            | 0.29%            | 0.19%            |
| Provision: Taxes                          | N/A              | N/A              | N/A              | N/A              | N/A              |
| Return on Average Assets                  | 0.37%            | 0.61%            | 0.76%            | 0.77%            | 0.83%            |
| Break Even Yield                          | 2.89%            | 2.46%            | 2.51%            | 2.58%            | 2.68%            |
| Efficiency Ratio                          | 68.00%           | 66.19%           | 66.28%           | 67.49%           | 69.37%           |
| <b>Margin Ratios</b>                      |                  |                  |                  |                  |                  |
| Avg. Earning Assets to Avg. Assets        | 99.54%           | 100.32%          | 100.68%          | 100.89%          | 101.13%          |
| Loan Yield                                | 4.96%            | 4.44%            | 4.36%            | 4.33%            | 4.32%            |
| Cost of Funds                             | 1.05%            | 0.60%            | 0.56%            | 0.56%            | 0.56%            |
| Net Interest Margin (Avg. Earning Assets) | 3.40%            | 3.11%            | 3.19%            | 3.22%            | 3.26%            |
| <b>Capital Adequacy Ratios</b>            |                  |                  |                  |                  |                  |
| Return on Average Equity                  | 0.84%            | 1.88%            | 2.63%            | 2.94%            | 3.36%            |
| Tangible Equity / Tangible Assets         | 37.89%           | 30.63%           | 27.49%           | 25.33%           | 24.09%           |
| Common Equity Tier 1 Capital Ratio        | 38.87%           | 30.97%           | 27.73%           | 25.49%           | 24.19%           |
| Tier 1 Capital Ratio                      | 38.87%           | 30.97%           | 27.73%           | 25.49%           | 24.19%           |
| Tier 1 Risk-Based Capital Ratio           | 53.50%           | 41.50%           | 35.67%           | 31.68%           | 29.76%           |
| Total Risk-Based Capital Ratio            | 54.75%           | 42.75%           | 36.92%           | 32.93%           | 31.01%           |
| <b>Other Ratios</b>                       |                  |                  |                  |                  |                  |
| ACL/Total Loans                           | 2.50%            | 2.50%            | 2.50%            | 2.50%            | 2.50%            |
| Total Loans / Total Borrowings            | 100.97%          | 95.73%           | 97.15%           | 99.08%           | 99.05%           |
| Total Loans / Total Assets                | 62.64%           | 66.35%           | 70.39%           | 73.94%           | 75.14%           |
| Liquid Assets / Total Assets              | 38.65%           | 35.12%           | 31.15%           | 27.69%           | 26.49%           |

## E. Year 1 (2027) Assumptions (Alternative Scenario)

(Representing Year 4 of the MFC-Bank entity)

### SF Public Bank Year 2027

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2027 Federal Fund Rate | 3.25% | Decrease in rates: | 0.25% | 0.25% | 0.25% | 0.00% | 12/31/2027 Federal Fund Rate | 2.50% | Loan Beta (fixed rate) | 50% |
| 1/1/2027 Prime Rate        | 6.25% | Decrease in rates: | 0.25% | 0.25% | 0.25% | 0.00% | 12/31/2027 Prime Rate        | 5.50% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |         |                        |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |       |         |                        |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |
|                        | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |
| Affordable Housing     | 10.00%              | 0.00%   | 5.78%                      | 5.53% | 5.28% | 5.03% | 5.03% | 5.78%   | 5.53%                  | 5.28% | 5.03% | 5.03% |
| Green Energy           | 10.00%              | 0.00%   | 6.62%                      | 6.62% | 6.62% | 6.62% | 6.62% | 6.62%   | 6.50%                  | 6.37% | 6.25% | 6.25% |
| Small Business Support | 10.00%              | 0.00%   | 5.78%                      | 5.78% | 5.78% | 5.78% | 5.78% | 5.78%   | 5.65%                  | 5.53% | 5.40% | 5.40% |
| CD/FI/CFI              | 70.00%              | 0.00%   | 5.13%                      | 4.88% | 4.63% | 4.38% | 4.38% | 5.13%   | 4.88%                  | 4.63% | 4.38% | 4.38% |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 48,000,000 |
| Total Monthly Loans | 4,000,000  |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio |                     | 100.00% |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%   | 1.50%         | 1.31%  | 1.13%  | 0.94%  | 0.94%  |

| Investments   |                    |       |               |       |       |         |                              |       |       |       |       |
|---|--------------------|-------|---------------|-------|-------|---------|------------------------------|-------|-------|-------|-------|
| Note: MBS payoff rate is based on the assumption 1-X% of the previous month balance |                    |       |               |       |       |         |                              |       |       |       |       |
| Investment Types  | Current Investment |       | Interest Rate |       |       |         | New Investment Interest Rate |       |       |       |       |
|   | Last Yr            | Q1    | Q2            | Q3    | Q4    | Last Yr | Q1                           | Q2    | Q3    | Q4    |       |
| Deposit in Banks  | -                  | 0.00% | 0.00%         | 0.00% | 0.00% | 0.00%   | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing  | -                  | 3.00% | 2.75%         | 2.50% | 2.25% | 2.25%   | 3.00%                        | 2.75% | 2.50% | 2.25% | 2.25% |
| Interest-Bearing due from banks   | -                  | 3.00% | 2.75%         | 2.50% | 2.25% | 2.25%   | 3.00%                        | 2.75% | 2.50% | 2.25% | 2.25% |
| Investment Securities   | -                  | 3.25% | 3.25%         | 3.25% | 3.25% | 3.25%   | 3.25%                        |       |       |       |       |
| CD/Term Advances  | -                  | 3.25% | 3.00%         | 2.75% | 2.50% | 2.50%   | 3.25%                        | 3.00% | 2.75% | 2.50% | 2.50% |

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 5,464   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 5,464   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 5,464   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 160,539 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO                             | 27,316  |
| Monthly Salary for CFO                             | 16,391  |
| Monthly Salary for Lender                          | 10,927  |
| Monthly Salary for CCO                             | 16,391  |
| Monthly Salary for CCO                             | 16,391  |
| Monthly Salary for eight (8) staff                 | 73,121  |
| Total Base Salary                                  | 160,539 |
| FASB 91 Loan Fees                                  | 0.63%   |

## F. Year 2 (2028) Assumptions (Alternative Scenario)

(Representing Year 5 of the MFC-Bank entity)

### SF Public Bank Year 2028

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2027 Federal Fund Rate | 2.50% | Decrease in rates: | 0.25% | 0.25% | 0.00% | 0.00% | 12/31/2025 Federal Fund Rate | 2.00% | Loan Beta (Fixed rate) | 50% |
| 1/1/2027 Prime Rate        | 5.50% | Decrease in rates: | 0.25% | 0.25% | 0.00% | 0.00% | 12/31/2025 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |                        |         |       |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|------------------------|---------|-------|-------|-------|-------|
| Annual Growth Rate     | 1.25%               |         |                            |       |       |       |                        |         |       |       |       |       |
| Monthly Run-Off Rate   | 1.25%               |         |                            |       |       |       |                        |         |       |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       | New Loan Interest Rate |         |       |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4                     | Last Yr | Q1    | Q2    | Q3    | Q4    |
| Affordable Housing     | 10.00%              | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| Green Energy           | 10.00%              | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| Small Business Support | 10.00%              | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| CDFI/CFI               | 70.00%              | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00%                  | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 48,000,000 |
| Total Monthly Loans | 4,000,000  |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio | 100.000%            |         |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%   | 0.94%         | 0.75%  | 0.56%  | 0.56%  | 0.56%  |

| Investments  |                     |         |                                  |       |       |       |                              |         |       |       |       |       |
|--|---------------------|---------|----------------------------------|-------|-------|-------|------------------------------|---------|-------|-------|-------|-------|
| Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |                     |         |                                  |       |       |       |                              |         |       |       |       |       |
| Investment Types   | Amount Distribution |         | Current Investment Interest Rate |       |       |       | New Investment Interest Rate |         |       |       |       |       |
|  | Current             | Last Yr | Last Yr                          | Q1    | Q2    | Q3    | Q4                           | Last Yr | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks   | -                   | -       | 0.00%                            | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00%   | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing   | -                   | -       | 2.25%                            | 2.00% | 1.75% | 1.75% | 1.75%                        | 2.25%   | 2.00% | 1.75% | 1.75% | 1.75% |
| Interest-Bearing due from banks  | -                   | -       | 2.25%                            | 2.00% | 1.75% | 1.75% | 1.75%                        | 2.25%   | 2.00% | 1.75% | 1.75% | 1.75% |
| Investment Securities  | -                   | -       | 3.25%                            | -     | -     | -     | -                            | 3.25%   | -     | -     | -     | -     |
| CD/Term Advances   | -                   | -       | 2.50%                            | 2.25% | 2.00% | 2.00% | 2.00%                        | 2.50%   | 2.25% | 2.00% | 2.00% | 2.00% |

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 5,628   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 5,628   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 5,628   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 205,356 |
| Incentive/Bonus (Fixed Amount \$)             | -       |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO/CCO                         | 26,136  |
| Monthly Salary for CFO                             | 16,883  |
| Monthly Salary for Junior Lender                   | 11,255  |
| Monthly Salary for CCO                             | 16,883  |
| Monthly Salary for CRO                             | 16,883  |
| Monthly Salary for twelve (12) staff               | 115,315 |
| Total Base Salary                                  | 205,356 |
| FASB 91 Loan Fees                                  | 0.63%   |

## G. Year 3 (2029) Assumptions (Alternative Scenario)

(Representing Year 6 of the MFC-Bank entity)

### SF Public Bank Year 2029

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2029 Federal Fund Rate | 2.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2029 Federal Fund Rate | 2.00% | Loan Beta (fixed rate) | 50% |
| 1/1/2029 Prime Rate        | 5.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2029 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |         |                        |       |       |       |
| Monthly Run-Off Rate   |                     | 1.25%   |                            |       |       |       |       |         |                        |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |
| Affordable Housing     | 10.00%              | 0.00%   | 0.00%                      | 0.00% | 4.52% | 4.52% | 4.52% | 4.52%   | 4.53%                  | 4.53% | 4.53% | 4.53% |
| Green Energy           | 10.00%              | 0.00%   | 5.83%                      | 5.83% | 5.83% | 5.83% | 5.83% | 6.00%   | 6.00%                  | 6.00% | 6.00% | 6.00% |
| Small Business Support | 10.00%              | 0.00%   | 5.83%                      | 5.83% | 5.83% | 5.83% | 5.83% | 5.15%   | 5.15%                  | 5.15% | 5.15% | 5.15% |
| CD/FVCFI               | 70.00%              | 0.00%   | 3.87%                      | 3.87% | 3.87% | 3.87% | 3.87% | 3.88%   | 3.88%                  | 3.88% | 3.88% | 3.88% |

Total Annual Loans 48,000,000

Total Monthly Loans 4,000,000

| Funding Sources                |                     |          |               |        |        |        |        |
|--------------------------------|---------------------|----------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio |                     | 100.000% |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |          | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr  | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%    | 0.56%         | 0.56%  | 0.56%  | 0.56%  | 0.56%  |

| Investments  |   |  |                                  |       |       |       |       |         |                              |       |       |       |
|--|---|--|----------------------------------|-------|-------|-------|-------|---------|------------------------------|-------|-------|-------|
|  |   |  |                                  |       |       |       |       |         |                              |       |       |       |
|  |   |  |                                  |       |       |       |       |         |                              |       |       |       |
|  |   |  |                                  |       |       |       |       |         |                              |       |       |       |
| Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |   |  |                                  |       |       |       |       |         |                              |       |       |       |
| Investment Types   |   |  | Current Investment Interest Rate |       |       |       |       |         | New Investment Interest Rate |       |       |       |
|  |   |  | Last Yr                          | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                           | Q2    | Q3    | Q4    |
| Deposit in Banks   | - |  | 0.00%                            | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                        | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing   | - |  | 1.75%                            | 1.75% | 1.75% | 1.75% | 1.75% | 1.75%   | 1.75%                        | 1.75% | 1.75% | 1.75% |
| Interest-Bearing due from banks  | - |  | 1.75%                            | 1.75% | 1.75% | 1.75% | 1.75% | 1.75%   | 1.75%                        | 1.75% | 1.75% | 1.75% |
| Investment Securities  |   |  | 3.25%                            |       |       |       |       | 3.25%   |                              |       |       |       |
| CD/Term Advances   | - |  | 2.00%                            | 2.00% | 2.00% | 2.00% | 2.00% | 2.00%   | 2.00%                        | 2.00% | 2.00% | 2.00% |

| Forecast Annual Non-Interest Income     |       |
|---|-------|
| Other Loan Income                       | 5,796 |
| Mortgage Loan Fee Income                | 0     |
| Deposit Service Charge and Other Income | 5,796 |
| International Operating Income          | 0     |
| Life Insurance CSV Earning              | 0     |
| Sublease Income                         | 0     |
| Gain (Loss) on Sale of Securities       | 0     |
| Gain (Loss) on Sale of OREO             | 0     |
| OREO Income                             | 0     |
| Misc. Income                            | 5,796 |
| Other Operating Expense Increase Rate   | 3.00% |

| Non-Interest Expense                          |         |
|---|---------|
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 251,516 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.87%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO/CCO                         | 28,962  |
| Monthly Salary for CFO                             | 17,369  |
| Monthly Salary for Junior Lender                   | 11,693  |
| Monthly Salary for CCO                             | 17,369  |
| Monthly Salary for CRO                             | 17,369  |
| Monthly Salary for sixteen (16) staff              | 158,774 |
| Total Base Salary                                  | 251,516 |
| FASB 91 Loan Fees                                  | 0.63%   |



## H. Year 4 (2030) Assumptions (Alternative Scenario)

(Representing Year 7 of the MFC-Bank entity)

### SF Public Bank Year 2030

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2030 Federal Fund Rate | 2.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Federal Fund Rate | 2.00% | Loan Beta (fixed rate) | 50% |
| 1/1/2030 Prime Rate        | 5.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |         |                            |       |       |       |                        |       |       |       |       |
|------------------------|---------------------|---------|---------|----------------------------|-------|-------|-------|------------------------|-------|-------|-------|-------|
| Annual Growth Rate     | 1.25%               |         |         |                            |       |       |       |                        |       |       |       |       |
| Monthly Run-Off Rate   | 1.25%               |         |         |                            |       |       |       |                        |       |       |       |       |
| Loan Types             | Amount Distribution |         |         | Current Loan Interest Rate |       |       |       | New Loan Interest Rate |       |       |       |       |
|                        | Current             | Last Yr | Last Yr | Q1                         | Q2    | Q3    | Q4    | Last Yr                | Q1    | Q2    | Q3    | Q4    |
| Affordable Housing     | 10.00%              | 0.00%   | 4.52%   | 4.52%                      | 4.52% | 4.52% | 4.52% | 4.53%                  | 4.53% | 4.53% | 4.53% | 4.53% |
| Green Energy           | 10.00%              | 0.00%   | 5.75%   | 5.75%                      | 5.75% | 5.75% | 5.75% | 6.00%                  | 6.00% | 6.00% | 6.00% | 6.00% |
| Small Business Support | 10.00%              | 0.00%   | 5.75%   | 5.75%                      | 5.75% | 5.75% | 5.75% | 5.15%                  | 5.15% | 5.15% | 5.15% | 5.15% |
| CDFI/CFI               | 70.00%              | 0.00%   | 3.87%   | 3.87%                      | 3.87% | 3.87% | 3.87% | 3.88%                  | 3.88% | 3.88% | 3.88% | 3.88% |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 52,000,000 |
| Total Monthly Loans | 4,333,333  |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio | 100.000%            |         |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%   | 0.56%         | 0.56%  | 0.56%  | 0.56%  | 0.56%  |

| Investments  |                    |       |       |               |       |         |       |                              |       |       |         |       |
|--|--------------------|-------|-------|---------------|-------|---------|-------|------------------------------|-------|-------|---------|-------|
| Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |                    |       |       |               |       |         |       |                              |       |       |         |       |
| Investment Types   | Current Investment |       |       | Interest Rate |       |         |       | New Investment Interest Rate |       |       |         |       |
|  | Last Yr            | Q1    | Q2    | Q3            | Q4    | Last Yr | Q1    | Q2                           | Q3    | Q4    | Last Yr | Q1    |
| Deposit in Banks   | -                  | 0.00% | 0.00% | 0.00%         | 0.00% | 0.00%   | 0.00% | 0.00%                        | 0.00% | 0.00% | 0.00%   | 0.00% |
| Federal Reserve Interest Bearing   | -                  | 1.75% | 1.75% | 1.75%         | 1.75% | 1.75%   | 1.75% | 1.75%                        | 1.75% | 1.75% | 1.75%   | 1.75% |
| Interest-Bearing due from banks  | -                  | 1.75% | 1.75% | 1.75%         | 1.75% | 1.75%   | 1.75% | 1.75%                        | 1.75% | 1.75% | 1.75%   | 1.75% |
| Investment Securities  | -                  | 3.25% |       |               |       |         | 3.25% |                              |       |       |         |       |
| CD/Term Advances   | -                  | 2.00% | 2.00% | 2.00%         | 2.00% | 2.00%   | 2.00% | 2.00%                        | 2.00% | 2.00% | 2.00%   | 2.00% |

| Forecast Annual Non-Interest Income           |         |
|---|---------|
| Other Loan Income                             | 5,970   |
| Mortgage Loan Fee Income                      | 0       |
| Deposit Service Charge and Other Income       | 5,970   |
| International Operating Income                | 0       |
| Life Insurance CSV Earning                    | 0       |
| Sublease Income                               | 0       |
| Gain (Loss) on Sale of Securities             | 0       |
| Gain (Loss) on Sale of OREO                   | 0       |
| OREO Income                                   | 0       |
| Misc. Income                                  | 5,970   |
| Other Operating Expense Increase Rate         | 3.00%   |
| Non-Interest Expense                          |         |
| ITEM DESCRIPTION                              | Rate    |
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 299,062 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

| Balance Sheet & Income Statement                   |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO/CCO                         | 29,851  |
| Monthly Salary for CFO                             | 17,911  |
| Monthly Salary for Junior Lender                   | 11,941  |
| Monthly Salary for CCO                             | 17,911  |
| Monthly Salary for CRO                             | 17,911  |
| Monthly Salary for twenty (20) staff               | 203,536 |
| Total Base Salary                                  | 299,062 |
| FASB 91 Loan Fees                                  | 0.50%   |

## I. Year 5 (2031) Assumptions (Alternative Scenario)

(Representing Year 8 of the MFC-Bank entity)

### SF Public Bank Year 2031

|                            |       |                    |       |       |       |       |                              |       |                        |     |
|----------------------------|-------|--------------------|-------|-------|-------|-------|------------------------------|-------|------------------------|-----|
| 1/1/2030 Federal Fund Rate | 2.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Federal Fund Rate | 2.00% | Loan Beta (Fixed rate) | 50% |
| 1/1/2030 Prime Rate        | 5.00% | Decrease in rates: | 0.00% | 0.00% | 0.00% | 0.00% | 12/31/2030 Prime Rate        | 5.00% | Funding Source Beta    | 75% |

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### Key Input and Assumptions

| Loans                  |                     |         |                            |       |       |       |       |         |                        |       |       |       |
|------------------------|---------------------|---------|----------------------------|-------|-------|-------|-------|---------|------------------------|-------|-------|-------|
| Annual Growth Rate     |                     |         |                            |       |       |       |       |         |                        |       |       |       |
| Monthly Run-Off Rate   | 1.25%               |         |                            |       |       |       |       |         |                        |       |       |       |
| Loan Types             | Amount Distribution |         | Current Loan Interest Rate |       |       |       |       |         | New Loan Interest Rate |       |       |       |
|                        | Current             | Last Yr | Last Yr                    | Q1    | Q2    | Q3    | Q4    | Last Yr | Q1                     | Q2    | Q3    | Q4    |
| Affordable Housing     | 0.00%               | 0.00%   | 0.00%                      | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%   | 0.00%                  | 0.00% | 0.00% | 0.00% |
| Green Energy           | 10.00%              | 0.00%   | 4.52%                      | 4.52% | 4.52% | 4.52% | 4.52% | 4.53%   | 4.53%                  | 4.53% | 4.53% | 4.53% |
| Small Business Support | 10.00%              | 0.00%   | 5.70%                      | 5.70% | 5.70% | 5.70% | 5.70% | 5.00%   | 5.00%                  | 5.00% | 5.00% | 5.00% |
| CDFI/CFI               | 70.00%              | 0.00%   | 3.87%                      | 3.87% | 3.87% | 3.87% | 3.87% | 3.88%   | 3.88%                  | 3.88% | 3.88% | 3.88% |

|                     |            |
|---------------------|------------|
| Total Annual Loans  | 48,000,000 |
| Total Monthly Loans | 4,000,000  |

| Funding Sources                |                     |         |               |        |        |        |        |
|--------------------------------|---------------------|---------|---------------|--------|--------|--------|--------|
| Target Loan to Borrowing Ratio | 100.000%            |         |               |        |        |        |        |
| Funding Source Types           | Amount Distribution |         | Interest Rate |        |        |        |        |
|                                | Current             | Last Yr | Last Yr       | New-Q1 | New-Q2 | New-Q3 | New-Q4 |
| Other Funding Sources          | 100.00%             | 0.00%   | 0.56%         | 0.56%  | 0.56%  | 0.56%  | 0.56%  |

| Investments  |   |  |                                  |       |       |       |       |                              |       |       |       |       |
|--|---|--|----------------------------------|-------|-------|-------|-------|------------------------------|-------|-------|-------|-------|
|  |   |  |                                  |       |       |       |       |                              |       |       |       |       |
|  |   |  |                                  |       |       |       |       |                              |       |       |       |       |
|  |   |  |                                  |       |       |       |       |                              |       |       |       |       |
| Note: MBS paydown rate is based on the assumption 1-X% of the previous month balance |   |  |                                  |       |       |       |       |                              |       |       |       |       |
| Investment Types   |   |  | Current Investment Interest Rate |       |       |       |       | New Investment Interest Rate |       |       |       |       |
|  |   |  | Last Yr                          | Q1    | Q2    | Q3    | Q4    | Last Yr                      | Q1    | Q2    | Q3    | Q4    |
| Deposit in Banks   | - |  | 0.00%                            | 0.00% | 0.00% | 0.00% | 0.00% | 0.00%                        | 0.00% | 0.00% | 0.00% | 0.00% |
| Federal Reserve Interest Bearing   | - |  | 1.75%                            | 1.75% | 1.75% | 1.75% | 1.75% | 1.75%                        | 1.75% | 1.75% | 1.75% | 1.75% |
| Interest-Bearing due from banks  | - |  | 1.75%                            | 1.75% | 1.75% | 1.75% | 1.75% | 1.75%                        | 1.75% | 1.75% | 1.75% | 1.75% |
| Investment Securities  | - |  | 3.25%                            |       |       |       |       | 3.25%                        |       |       |       |       |
| CD/Term Advances   | - |  | 2.00%                            | 2.00% | 2.00% | 2.00% | 2.00% | 2.00%                        | 2.00% | 2.00% | 2.00% | 2.00% |

### Forecast Annual Non-Interest Income

|   |       |
|---|-------|
| Other Loan Income                       | 6,149 |
| Mortgage Loan Fee Income                | 0     |
| Deposit Service Charge and Other Income | 6,149 |
| International Operating Income          | 0     |
| Life Insurance CSV Earning              | 0     |
| Sublease Income                         | 0     |
| Gain (Loss) on Sale of Securities       | 0     |
| Gain (Loss) on Sale of OREO             | 0     |
| OREO Income                             | 0     |
| Misc. Income                            | 6,149 |
| Other Operating Expense Increase Rate   | 3.00% |

### Non-Interest Expense

| ITEM DESCRIPTION                              | Rate    |
|---|---------|
| Benefits                                      | 40.00%  |
| FASB 91 Direct & Deferred Costs % of Salary   | 10.00%  |
| Occupancy Expense Increase Rate %             | 3.00%   |
| Data Processing Increase Rate %               | 3.00%   |
| Regulatory Assessments Increase Rate %        | 3.00%   |
| Director Fees Increase Rate %                 | 0.00%   |
| Other Operating Related Expense Increase Rate | 3.00%   |
| Salary (Fixed Amount \$)*                     | 348,034 |
| Incentive/Bonus (Fixed Amount \$)             |         |
| Legal Fee (Fixed Amount \$)                   | 10,000  |

### Balance Sheet & Income Statement

|  |         |
|--|---------|
| Unrealized Gain (Loss) on Mkt Sec.                 | 0       |
| Accrued Interest Payable- Adjust Rate              | 0.00%   |
| Bank Premises and Equipment, Net Depreciation Rate | 0.67%   |
| Tax Provision Rate                                 | 0.00%   |
| Monthly Salary for CEO/COO                         | 30,747  |
| Monthly Salary for CFO                             | 18,448  |
| Monthly Salary for Junior Lender                   | 12,299  |
| Monthly Salary for CCO                             | 18,448  |
| Monthly Salary for CRO                             | 18,448  |
| Monthly Salary for twenty-four (24) staff          | 249,644 |
| Total Base Salary                                  | 348,034 |
| FASB 91 Loan Fees                                  | 0.63%   |

## Appendix A: Product Prioritization Matrices

While this business plan highlights multiple products and services that can help meet community needs, the HR&A Team recommends that the Bank focus on a select few in its initial operating years. Specifically, the Bank should prioritize product offerings that are most feasible to operationalize in the near term, including those that:

- Help scale existing products offered by CFIs and CDFIs for which there is additional demand;
- Have potential to generate revenue within the first 2-3 years of Bank operations;
- Can be easily issued due to small- and/or medium-sized loan size; and/or
- Do not require significant staff time for issuance and ongoing management.

These criteria apply primarily if the Bank were to offer these products directly to borrowers. If the Bank will operate through participation and syndication lending, then it would be dependent on the types of products that CFIs and CDFIs currently offer or those that they would be willing to create if supported with Bank funding.

The following tables show the HR&A Team's initial assessment of how the proposed products are consistent with these four criteria.

### Affordable Housing

| Product Name  | Potential to Scale Existing Products | Ease of Issuance | Potential to Generate Near-Term Revenue | Ease of Ongoing Management |
|---|--------------------------------------|------------------|---|----------------------------|
| Patient and equity-like capital                               | Low                                  | Medium           | Low                                     | Medium                     |
| Short-term financing  | Medium                               | Medium           | High                                    | Medium                     |
| Gap financing   | Medium                               | High             | Medium                                  | High                       |
| Credit enhancement to serve customers perceived as riskier    | Low                                  | High             | Low                                     | Medium                     |
| Guarantees  | Medium                               | High             | Low                                     | High                       |
| Alternative products  | Low                                  | Low              | Low                                     | Low                        |
| Pooled operating subsidy and capitalized replacement reserves | Low                                  | Low              | Low                                     | Low                        |
| Downpayment Assistance  | Low                                  | Low              | Low                                     | Low                        |
| Existing Homeowner Assistance                                 | Low                                  | Low              | Low                                     | Low                        |

## Local Enterprise

| Product Name  | Potential to Scale Existing Products | Ease of Issuance | Potential to Generate Near-Term Revenue | Ease of Ongoing Management |
|---|--------------------------------------|------------------|---|----------------------------|
| Growth capital between CDFI cap and commercial bank minimum | High                                 | Medium           | Medium                                  | Medium                     |
| Startup capital   | High                                 | Medium           | Medium                                  | High                       |
| Lines of credit   | Medium                               | High             | Low                                     | High                       |
| Credit enhancement to serve customers perceived as riskier  | Medium                               | Medium           | Low                                     | Medium                     |
| Marketing funds   | Low                                  | Medium           | Medium                                  | Medium                     |

## Green Investments and Environmental Justice

| Product Name  | Potential to Scale Existing Products | Ease of Issuance | Potential to Generate Near-Term Revenue | Ease of Ongoing Management |
|---|--------------------------------------|------------------|---|----------------------------|
| Short-term loans for residential and commercial building upgrades | High                                 | High             | Medium                                  | Medium                     |
| Subsidy and finance for EV infrastructure                         | Low                                  | Medium           | Medium                                  | Medium                     |
| Lines of credit for contractors/property owners                   | Medium                               | High             | Low                                     | High                       |

## Appendix B: City and County of San Francisco Demographics

|  |  | Male    |        |          |         |                     |                    |        |               | Female  |        |          |         |                     |                    |        |                 | Total   |
|--|--|---------|--------|----------|---------|---------------------|--------------------|--------|---------------|---------|--------|----------|---------|---------------------|--------------------|--------|-----------------|---------|
|  |  | White   | Black  | Hispanic | Asian   | Pacific<br>Islander | Native<br>American | Other  | Total<br>Male | White   | Black  | Hispanic | Asian   | Pacific<br>Islander | Native<br>American | Other  | Total<br>Female |         |
| <b>Total Population</b>  |  | 166,000 | 20,892 | 67,292   | 134,953 | 1,151               | 516                | 25,794 | 416,598       | 135,508 | 19,989 | 61,163   | 151,226 | 948                 | 523                | 29,040 | 398,397         | 814,995 |
| <b>Age</b>   | 0 - 14 Years   | 13,924  | 2,822  | 11,811   | 11,851  | 183                 | -                  | 9,735  | 50,326        | 13,454  | 2,272  | 11,161   | 10,241  | 155                 | -                  | 9,082  | 46,365          | 96,691  |
|  | 15 - 24 Years  | 9,537   | 3,283  | 8,121    | 11,985  | 270                 | -                  | 1,868  | 35,064        | 9,786   | 3,174  | 7,639    | 11,660  | 102                 | 253                | 3,827  | 36,441          | 71,505  |
|  | 25 - 64 Years  | 115,528 | 11,363 | 41,519   | 82,962  | 526                 | 367                | 12,713 | 264,978       | 86,248  | 10,486 | 34,512   | 93,283  | 691                 | 229                | 13,565 | 239,014         | 503,992 |
|  | 65 and Older   | 27,011  | 3,424  | 5,841    | 28,155  | 172                 | 149                | 1,478  | 66,230        | 26,020  | 4,057  | 7,851    | 36,042  | -                   | 41                 | 2,566  | 76,577          | 142,807 |
| <b>Household<br/>Income (In<br/>2021<br/>Inflation<br/>Adjusted<br/>Dollars)</b>   | Less than<br>\$10,000                                | 3,552   | 1,480  | 2,046    | 3,250   | -                   | -                  | 656    | 10,984        | 2,706   | 772    | 1,070    | 3,417   | 137                 | 93                 | 1,120  | 9,315           | 20,299  |
|  | \$10,000 to<br>49,999                                | 13,218  | 2,157  | 7,052    | 12,606  | -                   | 67                 | 2,064  | 37,164        | 12,340  | 2,762  | 6,149    | 11,961  | 73                  | 81                 | 2,065  | 35,431          | 72,595  |
|  | \$50,000 to<br>99,999                                | 9,571   | 1,744  | 6,271    | 11,015  | 50                  | 24                 | 1,500  | 30,175        | 10,407  | 1,690  | 4,703    | 10,577  | -                   | 184                | 2,738  | 30,299          | 60,474  |
|  | \$100,000 to<br>149,999                              | 12,075  | 565    | 3,988    | 7,690   | 113                 | -                  | 2,107  | 26,538        | 10,347  | 1,365  | 3,392    | 8,584   | 35                  | -                  | 1,315  | 25,038          | 51,576  |
|  | \$150,000 or<br>More                                 | 52,259  | 416    | 4,687    | 23,667  | 394                 | 52                 | 3,582  | 85,057        | 32,613  | 2,686  | 5,009    | 17,564  | -                   | -                  | 2,923  | 60,795          | 145,852 |
| <b>Total<br/>Households</b>  |  | 90,675  | 6,362  | 24,044   | 58,228  | 557                 | 143                | 9,909  | 189,918       | 68,413  | 9,275  | 20,323   | 52,103  | 245                 | 358                | 10,161 | 160,878         | 350,796 |
| <b>Educational<br/>Attainment<br/>for<br/>Population<br/>25 Years<br/>and Over</b> | Less than High<br>School                             | 2,192   | 1,619  | 9,515    | 20,048  | 103                 | 104                | 344    | 33,925        | 1,214   | 1,171  | 7,358    | 25,584  | 107                 | -                  | 1,025  | 36,459          | 70,384  |
|  | High School<br>Graduate<br>(Includes<br>Equivalency) | 8,636   | 5,114  | 8,871    | 16,678  | 51                  | 57                 | 439    | 39,846        | 5,465   | 3,949  | 8,483    | 14,775  | 43                  | 54                 | 805    | 33,574          | 73,420  |
|  | Some College   | 22,519  | 4,010  | 8,708    | 18,022  | 487                 | 91                 | 3,391  | 57,228        | 13,782  | 3,823  | 6,792    | 20,208  | 506                 | 41                 | 3,453  | 48,605          | 105,833 |
|  | Bachelor's<br>Degree                                 | 55,683  | 2,121  | 14,009   | 32,153  | -                   | 221                | 6,277  | 110,464       | 48,915  | 3,786  | 13,646   | 42,895  | -                   | 81                 | 6,027  | 115,350         | 225,814 |
|  | Master's Degree                                      | 32,112  | 1,461  | 4,111    | 17,113  | 57                  | 43                 | 2,755  | 57,652        | 29,555  | 1,618  | 4,162    | 17,358  | 35                  | 94                 | 3,846  | 56,668          | 114,320 |
|  | Professional<br>School Degree                        | 11,711  | 243    | 1,790    | 2,558   | -                   | -                  | 313    | 16,615        | 8,763   | -      | 1,355    | 4,881   | -                   | -                  | 505    | 15,504          | 32,119  |
|  | Doctorate<br>Degree                                  | 9,686   | 219    | 356      | 4,545   | -                   | -                  | 672    | 15,478        | 4,574   | 196    | 567      | 3,624   | -                   | -                  | 470    | 9,431           | 24,909  |
|  | <b>Total Population<br/>25 Years and<br/>Over</b>    | 142,539 | 14,787 | 47,360   | 111,117 | 698                 | 516                | 14,191 | 331,208       | 112,268 | 14,543 | 42,363   | 129,325 | 691                 | 270                | 16,131 | 315,591         | 646,799 |

Source: U.S. Census Bureau; American Community Survey (ACS), One-Year Public Use Microdata Sample (PUMS), 2021.

## Appendix C: City and County of San Francisco Employment by Industry

| Total Employment by Industry Sector                                      | Male           | Female         | Race/Ethnicity |               |                |                |                  |                 |               | Total          |
|--|----------------|----------------|----------------|---------------|----------------|----------------|------------------|-----------------|---------------|----------------|
|  |                |                | White          | Black         | Hispanic       | Asian          | Pacific Islander | Native American | Other         |                |
| Accommodation and Food Services  | 31,271         | 27,559         | 20,759         | 2,966         | 16,482         | 16,653         | 299              | 171             | 1,499         | 58,830         |
| Administrative and Support and Waste Management and Remediation Services | 22,007         | 14,778         | 13,166         | 5,181         | 9,823          | 7,173          | 281              | 124             | 1,036         | 36,784         |
| Agriculture, Forestry, Fishing and Hunting                               | 150            | 102            | 122            | 12            | 55             | 52             | <10              | 0               | <10           | 252            |
| Arts, Entertainment, and Recreation                                      | 5,962          | 5,790          | 6,660          | 685           | 2,081          | 1,776          | 50               | 27              | 474           | 11,753         |
| Construction   | 18,067         | 4,946          | 9,799          | 972           | 8,128          | 3,459          | 115              | 88              | 451           | 23,012         |
| Educational Services   | 8,810          | 13,326         | 11,787         | 1,331         | 3,712          | 4,382          | 63               | 38              | 822           | 22,136         |
| Finance and Insurance  | 25,730         | 22,919         | 24,023         | 1,925         | 6,240          | 14,843         | 185              | 73              | 1,360         | 48,649         |
| Government   | 51,643         | 63,230         | 43,821         | 8,567         | 34,479         | 21,480         | 370              | 383             | 5,773         | 114,873        |
| Health Care and Social Assistance  | 26,571         | 55,105         | 22,778         | 8,737         | 13,388         | 34,194         | 545              | 175             | 1,859         | 81,676         |
| Information  | 36,289         | 22,498         | 30,712         | 2,383         | 5,291          | 18,272         | 179              | 115             | 1,837         | 58,787         |
| Management of Companies and Enterprises                                  | 5,799          | 8,372          | 6,296          | 796           | 2,254          | 4,318          | 76               | 27              | 403           | 14,171         |
| Manufacturing  | 7,670          | 4,999          | 5,553          | 454           | 2,370          | 3,912          | 34               | 21              | 323           | 12,669         |
| Mining, Quarrying, and Oil and Gas Extraction                            | 13             | <10            | 16             | 0             | <10            | <10            | 0                | 0               | 0             | 13             |
| Other Services (except Public Administration)                            | 15,485         | 29,784         | 16,429         | 3,038         | 14,890         | 9,017          | 267              | 135             | 1,493         | 45,269         |
| Professional, Scientific, and Technical Services                         | 83,376         | 66,731         | 76,575         | 5,743         | 16,763         | 45,766         | 520              | 286             | 4,455         | 150,107        |
| Real Estate and Rental and Leasing                                       | 8,601          | 6,543          | 7,052          | 1,064         | 2,916          | 3,554          | 96               | 33              | 429           | 15,144         |
| Retail Trade   | 18,594         | 19,384         | 14,897         | 2,282         | 9,533          | 9,784          | 194              | 109             | 1,180         | 37,979         |
| Transportation and Warehousing   | 11,721         | 6,170          | 6,471          | 1,617         | 3,551          | 5,564          | 146              | 45              | 498           | 17,891         |
| Unclassified Industry  | 20             | 19             | 15             | <10           | 10             | <10            | 0                | 0               | <10           | 39             |
| Utilities  | 3,260          | 1,392          | 2,247          | 294           | 1,051          | 875            | 23               | 15              | 145           | 4,651          |
| Wholesale Trade  | 6,462          | 4,146          | 5,092          | 474           | 1,937          | 2,766          | 46               | 18              | 275           | 10,608         |
| <b>Total Employees</b>   | <b>387,500</b> | <b>377,793</b> | <b>324,271</b> | <b>48,521</b> | <b>154,954</b> | <b>207,840</b> | <b>3,488</b>     | <b>1,885</b>    | <b>24,313</b> | <b>765,293</b> |

Source: U.S. Census Bureau; Annual Business Survey (ABS), 2020.

## Appendix D: Definitions and Glossary

**“AB 857”** refers to California legislation that authorizes and regulates local authorities to apply to state regulators for a license to start and operate public banks, passed in 2019.

**“ALLL”** is the allowance for loan and lease losses whose purpose is to reflect estimated credit losses within a bank’s portfolio of loans and leases.

**“Allowance for credit losses”** is the amount of loans made that a bank or financial institution does not expect to recover (to be repaid).

**“Anti-money laundering”** or **“AML”** refers to laws, regulations, and procedures to prevent illicit funds being disguised as legitimate funds.

**“Anti-Bribery and Anti-Corruption Laws”** means the Foreign Corrupt Practices Act and all other applicable anti-bribery and anti-corruption Laws.

**“Assets”** are items that the Bank owns, including but not limited to loans, securities, and reserves.

**“Bank Secrecy Act” / “BSA”** means the Currency and Foreign Transaction Reporting Act (31 U.S.C. Section 5311 et seq.), as amended by the USA PATRIOT Act and their implementing regulations. The BSA sets recordkeeping and reporting requirements for banks and other financial institutions.

**“Board”** means Board of Directors.

**“Capital”** are funds generated by selling equity in the Bank or from retained earnings (profits) the Bank earns. Capital is sometimes referred to as “net worth” or “equity capital.”

**“Cash and due from bank”** is cash on hand or receivables, short-term loans, or other items that bear no or minimal interest from other banks or financial institutions.

**“CDFIs”** means community development financial institutions.

**“CDFPI”** means the California Department of Financial Protection and Innovation, the entity that regulates banks and other financial institutions in the State of California.

**“CECL”** means the Current Expected Credit Loss for loans generated, a credit loss accounting standard in for estimating allowances for credit losses.

**“CFC”** means the California Financial Code.

**“CFIs”** means community financial institutions with FDIC-insured accounts or credit unions insured through the National Credit Union Administration.

**“the City”** or **“City”** means the City and County of San Francisco.

**“Code”** or **“IRC”** means the U.S. Internal Revenue Code of 1986, as amended.

**“Common Equity Tier 1”** is common stock held by a bank or financial institution. It is considered the highest quality of capital for regulatory purposes.

**“Community Reinvestment Act”** or **“CRA”** means the Community Reinvestment Act of 1977, as amended.



**“De novo” or “organization” period** means the first three years of a newly created bank’s operations following approval from regulators. During this period, the newly formed (de novo) bank is subject to additional scrutiny from regulators and must demonstrate that it is on track to generating profitable monthly operations by the end of its third year.

**“Deposit Insurance Fund”** means the Deposit Insurance Fund administered by the FDIC.

**“Efficiency ratio”** is equal to non-interest expenses divided by revenue (income). A lower ratio is better. This ratio shows how well the Bank controls overhead expenses.

**“Equal Credit Opportunity Act”** means the Equal Credit Opportunity Act (15 U.S.C. Section 1691 et seq.), as amended.

**“Fair Housing Act”** means the Fair Housing Act (420 U.S.C. Section 3601 et seq.), as amended.

**“FCPA”** means the Foreign Corrupt Practices Act of 1977 (15 U.S.C. §78dd-1 et seq.), as amended.

**“FDIC”** means the Federal Deposit Insurance Corporation, which regulates depository banks.

**“Federal Reserve Act”** means the Federal Reserve Act of 1913, as amended.

**“Federal Reserve Board”** means the Board of Governors of the Federal Reserve System.

**“Financial Crimes Enforcement Network”** is a bureau of the U.S. Treasury that safeguards the financial system from illicit use and combats money laundering and its related crimes (e.g., terrorism).

**“Funding”** are the proceeds from issuing debt securities, other debt instruments, and/or deposits that are used to originate loans. Funding represents a liability on the balance sheet.

**“GAAP”** means generally accepted accounting principles in the United States, consistently applied over the period involved.

**“Green Bank”** means a public or quasi-public entity or program focused on providing affordable loan capital for projects that reduce greenhouse gas emissions, reduce pollution burden, or otherwise improve environmental outcomes.

**“Gross loans”** represent all outstanding principal for all outstanding loans. It excludes loans that have been written off.

**“Home Mortgage Disclosure Act”** means the Home Mortgage Disclosure Act (12 U.S.C. Section 2801 et seq.), as amended.

**“Interest-bearing due from banks”** is a bank’s deposits at other banks or other financial institutions that bear interest.

**“Investment securities”** are equity (stock) or fixed-income (bond) assets purchased and held for their growth in value.

**“IRS”** means the U.S. Internal Revenue Service.

**“Liabilities”** are items that the Bank owes to other entities, including but not limited to funding and accounts payable.

**“Lien”** means any charge, mortgage, pledge, security interest, restriction, claim, lien, equity, encumbrance or any other encumbrance or exception to title of any kind.

**“Liquid assets”** are those that can be most easily converted into cash.

**“Liquidity ratio”** is the ratio of a bank or financial institution’s liquid assets as a share of total assets. It indicates what share of assets would be readily available to cover short-term needs, cash flows, losses, or debt.

**“Loan loss provision”** is the share of loan repayments set aside by banks and financial institutions to cover losses on defaulted loan payments.

**“Loan participation”** means an arrangement in which a bank purchases a portion of an outstanding loan from another bank, from which it can collect interest and principal payments.

**“Loan syndication”** means an arrangement in which multiple banks pool together resources to fund a single loan, which is issued and managed by one “lead” bank.

**“MFC”** means the Municipal Finance Corporation.

**“MOC”** means MFC Oversight Commission.

**“Net interest income”** is the difference between the revenue the Bank generates from its interest-bearing assets and the expenses it incurs on its interest-bearing liabilities. The ratio of net interest income to average assets measures annualized total interest income minus total interest expense, divided by average assets. It shows the efficiency with which the Bank generates interest income.

**“Net interest margin”** is the difference between the rate the Bank earns on its loans and the rate it must pay to its lenders for the funding it receives.

**“Net interest margin”** is the difference between the rate the Bank earns on its loans and the rate it must pay to its lenders for the funding it receives.

**“Non-interest expenses”** includes but is not limited to salaries and employee benefits, premises, fixed assets, and other noninterest costs.

**“Non-interest income”** includes revenue from trading and derivatives, fees and commissions, etc. The ratio of non-interest income to average assets measures annualized total non-interest income divided by average assets. It shows the efficiency with which the Bank generates income from sources other than interest-bearing assets.

**“Nonprofit mutual benefit corporation”** means an incorporated organization that works to achieve a common goal for a group of people as regulated by California law. It applies to nonprofit organizations without tax-exempt status under Internal Revenue Service (IRS) code 501(c)(3).

**“Nonprofit public benefit corporation”** means an incorporated organization that seeks to provide benefits to the public as regulated by California law.

**“OFAC”** means the Office of Foreign Assets Control of the U.S. Department of the Treasury, which administers and enforces economic and trade sanctions based on foreign policy and national security goals.

**“Ordinance”** or **“the Ordinance”** means the San Francisco Board of Supervisors Ordinance No. 87-21 to develop business, financial, and governance plans to establish a San Francisco public bank.

**“OREO”** means other real estate owned.

**“Regulatory Authorities”** means any federal or state Governmental Authority charged with the supervision or regulation of financial institutions or issuers of securities or engaged in the insurance of deposits (including, without limitation, the Federal Reserve Board, the FDIC, and the CDFPI) or the supervision or regulation of any Party or any of its Subsidiaries.

**“Return on average assets”** is equal to the Bank’s net income (profit) divided by its average total assets over the course of a year, and shows how efficiently the Bank is using its assets to generate profits.

**“Return on average equity”** is equal to the Bank’s net income (profit) divided by its average total equity over the course of a year, and shows how efficiently the Bank is using its equity to generate profits.

**“RWG”** means The San Francisco Reinvestment Working Group created by the San Francisco Board of Supervisors.

**“SFAS”** means Statement of Financial Accounting Standards published by the Financial Accounting Standards Board.

**“SFPBC”** means the San Francisco Public Banking Coalition.

**“Subsidiary”** means, as to any person, a corporation, limited liability company, partnership or other entity of which shares of stock or other ownership interests having ordinary voting power (other than stock or such other ownership interests having such power only by reason of the happening of a contingency) to elect a majority of the board of directors or other managers of such corporation, limited liability company, partnership or other entity are at the time owned, or the management of which is otherwise controlled, directly or indirectly through one or more intermediaries, or both, by such Person.

**“Tier 2 capital”** is a bank or financial institution's supplementary capital that is not part of the Tier 1 measure. It includes undisclosed reserves, subordinated term debts, hybrid financial products, or other items.

**“Time deposits and term advances”** are money a bank holds with other banks in interest-bearing accounts with pre-set maturity dates, such as certificates of deposit.

**“USA PATRIOT Act”** means the Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001, as amended (Pub. L. No. 107-56).

### **RWG Item 3**

#### **Letters from the Members of the San Francisco Reinvestment Working Group to the LAFCo Commissioners and to the Board of Supervisors**

- At the April 20, 2023 regular meeting of the San Francisco Reinvestment Working Group (RWG), the LAFCo Policy Analyst announced a request for RWG members to provide final letters on their work. For department representatives, the LAFCo Policy Analyst requested a letter on behalf of their respective departments.
- It was announced that these RWG member letters would be included in the legislative file of the July 20<sup>th</sup> BOS Government Audits and Oversight meeting.
- Additionally, it was announced that RWG members are not required to write a letter and that they may write letters in groups or as individuals.

The following are included in RWG Item 3:

1. A letter from Anna Van Degna (the Controller's representative) and Amanda Fried (the Treasurer's representative)
2. A letter from Christin Evans, Fernando Marti, Sylvia Chi, and Michelle Pierce.
3. A letter from Rafael Morales.
4. A letter from Liz Dwyer.

Office of the Controller

Office of the Treasurer & Tax  
Collector

May 31, 2023

Re: Business Plans for a Municipal Finance Corporation and Public Bank

Dear Members of the Board of Supervisors and the Local Agency Formation Commission:

We appreciate the opportunity to represent the Controller and the Treasurer and serve on the San Francisco Reinvestment Working Group ("RWG") to explore the potential to establish a Municipal Finance Corporation ("MFC") that could ultimately be transitioned to a public bank ("Public Bank" or the "Bank") within San Francisco.

The RWG was tasked with submitting to the Board of Supervisors and the Local Agency Formation Commission ("LAFCo"), a business and governance plan to establish a non-depository lending corporation wholly-owned by the City, and a separate business and governance plan for the MFC to become a state-licensed public bank. The business plan models submitted by the RWG outline costs associated with the initial phase of establishing an MFC and ultimately a Public Bank. We note that as directed, the plans submitted are specific to a predetermined pathway (MFC/Public Bank) and do not provide any alternative approaches for using similar funding. The plans also do not consider whether the City could use the same lending strategy without the creation of an MFC.

**To form an MFC, the business plan assumes total City appropriations of \$90 million over the first three years** - a City "Contributed Capital" appropriation of \$40 million and \$50 million of "Contributed Funding". The model assumes that the Contributed Capital appropriation would act like a grant and the Contributed Funding appropriation would act more like a forgivable loan, whereby the City would receive interest from the MFC at a rate of 3% in Year 1 and declining to 1.5% in Year 3.

The MFC plan notes that the Contributed Funding could alternatively be provided by non-City grants, foundation donations or bank contributions, but that a City appropriation is the most likely source. Under this assumption, the MFC business plan includes total City appropriations of \$90 million over three years for start-up operating costs and loans. By Year 3, it is projected that the MFC will have approximately \$60 million in loans outstanding, with \$42 million of loans going to Community Financial Institutions ("CFIs") and Community Development Financial Institutions ("CDFIs") and \$6 million each for Affordable Housing, Local Enterprises and Green Investments.

## 2 | MFC and Public Bank Business Plans

It is important to note that the MFC is largely designed to work in partnership with CFIs and CDFIs through participation and syndication lending, versus providing direct loans to affordable housing providers, small businesses, or green institutions. The MFC would be purchasing portions of loans from other financial institutions, allowing those institutions to free up their funds to re-invest as they choose. Participation lending is an effective strategy for the MFC to earn a return, however, the impact of City funds may be harder to quantify as compared to existing City programs that involve more direct lending practices.

**The Public Bank model assumes that the need for City appropriations would grow to over \$300 million over the first eight years.** The Public Bank model builds from the MFC funding model beginning in Year 4. The Public Bank's business plan assumes the City would contribute an additional \$20 million in the form of a Contributed Capital appropriation in Year 4 for a total \$60 million of Contributed Capital appropriations over 4 years (Years 1-4) for the MFC/Public Bank. Additionally, the plan assumes \$200 million of Contributed Funding over five years (Years 4-8). Assuming the \$200 million of Contributed Funding comes from a City appropriation instead of an outside funding source, this would result in total City appropriations of \$310 million over eight years. The combined MFC/Public Bank business plan assumes the \$60 million in Contributed Funding would be sufficient to cover projected pre-opening costs, such as salaries, consultant fees and insurance costs, and capital assets, such as FF&E and software. By Year 8, it is projected that the MFC/Public Bank will have approximately in \$253 million in loans outstanding.

| Dollars in Thousands | MFC*             |                  |                  | Public Bank      |                  |                  |                  |                  |
|----------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
|                      | Year 1<br>(2024) | Year 2<br>(2025) | Year 3<br>(2026) | Year 4<br>(2027) | Year 5<br>(2028) | Year 6<br>(2029) | Year 7<br>(2030) | Year 8<br>(2031) |
| Contributed Capital  | 19,500           | 29,500           | 39,500           | 59,500           | 59,500           | 59,500           | 59,500           | 59,500           |
| Contributed Funding  | 6,000            | 30,000           | 50,000           | 110,000          | 150,000          | 180,000          | 220,000          | 250,000          |

\* The MFC would become the Bank between Years 3 and 4 of operations under the currently planned scenario. MFC financials are not otherwise included in detail in this business plan.

Source: San Francisco Public Bank Business and Governance Plan and Viability Study, HR&A Advisors

The RWG spent considerable time exploring whether it is feasible for the City to fund the Public Bank using deposits from the Treasurer's Pooled Investment Portfolio (the "Pool"). The plans as submitted reflect that it is not possible for the Bank to receive funds from the Pool at least within the first five years of the Bank's operation. The five-year estimate is to allow the Bank time to meet the minimum investment requirements for any entity: to be considered well-capitalized by the FDIC and have a satisfactory rating under the Community Reinvestment Act.

Should the Bank meet these criteria, any investment into the Bank must meet the Treasurer's fiduciary responsibilities and obligations including those outlined in

California Government Code Sections 27000-27013. For example, the Bank would be required to collateralize funding from the Pool at 110% of the value of the deposit; any investments would need to meet the liquidity needs of the City and have a maximum maturity of 5 years; the rate or yield required for investment must be acceptable in terms of other comparable assets and the risk to the Pool.

We believe that Reinvestment Working Group's work has added to an important discourse on meeting the needs of San Francisco's most underserved residents. The decision to fund or provide capital for the Public Bank is a policy decision for the Members of the Board of Supervisors and the Mayor. We wish to note the inherent trade-offs that policymakers must consider when reviewing the business plans submitted by the RWG. That is, given the significant costs associated with a forming MFC/Public Bank, policymakers would likely need to divert funding from other initiatives. In any case, we are thankful to all who participated in this discussion and look forward to continuing the effort to make San Francisco more equitable for all.

Sincerely,

Anna Van Degna, Controller's Office Designee

Amanda Fried, Treasurer's Office Designee



June 6, 2023

Re: Comments on Final Plans Submitted by Reinvestment Working Group

Dear Board of Supervisors,

We are writing as members of the Reinvestment Working Group (RWG) to provide further feedback and clarifications on the final plans for a Municipal Finance Corporation (MFC) and public bank which have been submitted to the Board of Supervisors. We have appreciated the opportunity to serve on the RWG over the past year and represent the interests of our fellow community members in this groundbreaking work. These plans encapsulate our shared vision for a democratic and just public financial institution that serves San Francisco as a catalyst for economic growth, social equity, and environmental justice. We are proud of the results of this sustained collaboration, and hopeful that executing these plans will help San Francisco make significant progress in the priority lending areas of affordable housing, small business, and climate and environmental justice.

In order to earn the trust of San Franciscans, the MFC and successor public bank must be intentionally designed to provide robust democratic and accountable governance and maximize transparency and oversight. Therefore, for both the MFC and public bank, we have proposed a two-tiered governance structure that is adapted from proven governance structures used by public banks in other countries. In this structure, an Oversight Commission fulfills the role traditionally played by shareholders, establishing policy guidelines, selecting members of the Board of Directors, and providing meaningful oversight over the Board's activities, as well as serving as a liaison to the City and County of San Francisco. Members of the Oversight Commission will be appointed by a mix of City officials and selected to reflect San Francisco's diversity. The Board of Directors will oversee the day-to-day operations of the MFC/public bank, be fully independent, and members shall have appropriate managerial or governance experience and financial expertise, including in the MFC/public banks' priority lending areas. We believe that this structure and its separation of powers offers insulation from political interference while still providing accountability to the public.

As described in the RWG's letter accompanying the final plans, the RWG voted to amend the final public bank plan as written by the HR&A Team to provide that the Bank Oversight Commission would have the authority to appoint and remove Board members and to set policy. The HR&A Team had recommended that the Oversight Commissions for both the MFC and public bank serve as "advisory-only" bodies, for two reasons: (1) uncertainty as to how financial regulators would evaluate whether the proposed governance structure provides sufficient independence from political processes; and (2) uncertainty as to whether the Federal Reserve would interpret an Oversight Commission with binding authority as a "bank holding company" for purposes of the Bank Holding Company Act of 1965 (12 U.S.C. § 1841, *et seq.*), which would trigger further regulatory requirements.

Both of these issues are novel legal questions that have never been tested in the United States, and which may be addressed and resolved through a variety of ways.<sup>1</sup> Our priority is incorporating into the MFC/public bank's governance plan structures and mechanisms to provide as much accountability, transparency, and oversight as possible. Considering the proven track record that this structure has had in other jurisdictions, we urge the Board of Supervisors to adopt this approach in taking further steps towards establishing the MFC and public bank. Notwithstanding the outstanding legal questions, it is imperative that the MFC and successor public bank both operate independently of political interference and be perceived as such.

Finally, we cannot emphasize enough the importance of high-quality staffing in establishing and operating the MFC and public bank. Our productive experience serving on the RWG was enabled by the skillful support provided by Policy Analyst Khalid Samarrae, as well as the specialized expertise provided by the HR&A Team. It is critical that in establishing the MFC, the City and County of San Francisco similarly invest in qualified staff and consultants that are dedicated to thinking creatively to solve problems, as well as to seeking out and responding to community input.

We are proud to submit the final plans for the establishment of an MFC and public bank for San Francisco, which we believe hold immense potential for unlocking gains towards the City's long-term strategic goals. Thank you once again for entrusting us with this important task, and we look forward to continuing to work together to create a public financial institution that will benefit San Francisco.

Thank you for your attention and consideration.

Sincerely,

Sylvia Chi  
Christin Evans  
Fernando Marti  
Michelle Pierce

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<sup>1</sup> The Federal Deposit Insurance Corporation (FDIC) has no statutory authority to discriminate against applications from public banks, and has never articulated a standard for evaluating how any applicant can demonstrate the ability to operate independently from the political process. In 1998, FDIC promulgated a policy statement which states that in the case of applications from financial institutions owned by domestic governmental units, "the FDIC emphasizes that it has no intention of exceeding the statutory criteria for evaluation of deposit insurance application, nor does the agency propose to apply different standards among deposit insurance applicants." 63 Fed. Reg. 44752, 44755 (Aug. 20, 1998).

**To: City & County of San Francisco Board of Supervisors & Local Agency Formation Commissioners**  
**From: Rafael O. Morales, Member, San Francisco Reinvestment Working Group**  
**RE: San Francisco Municipal Bank and Municipal Finance Corporation**  
**Date: June 7, 2023**

Dear Board of Supervisors and LAFCo Commissioners:

I have had the honor of serving as an appointed member of the San Francisco Reinvestment Working Group (RWG) since the Fall of 2021, with formal meetings commencing in April 2022. Our charge under the RWG was to draft initial business plans for a Municipal Finance Corporation (MFC) and full Public Bank that could achieve break-even within a 3-5 year timeframe respectively, and soon after, profitability, to grow the available resources that could advance City and County priorities in housing, small-business and green financing.

Specifically, we hope the MFC and Public Bank will expand resources to promote affordable housing protection, preservation and production for San Francisco's diverse working families; support access to credit and capital to grow our small businesses (especially those owned and operated by people of color); and to expand the City's "green infrastructure" investments, all while addressing the key needs, priorities and approaches noted by working families, businesses, nonprofits, CDFIs/CFIs, community-based partners, and policymakers in San Francisco.

Over the past ~13 months, the RWG met monthly through regular meetings, ad-hoc special meetings, and several rounds of internal and external stakeholder interviews with RWG staff, RWG consultants, LAFCo, the San Francisco Treasurer's and Controller's offices, the Mayor's Office of Housing and Community Development, the Office of Economic and Workforce Development, CDFIs/CFIs, and others, to ensure the business plans guiding the creation of the MFC and Public Bank reflect the goals and intent of the legislation that enacted this effort, while also meeting the needs of key City government agencies, and CDFI/CFI partners and allies in San Francisco who will be the front line of this work in community.

As part of this work, we heard from experts from the national public banking movement and others working on public banking in California, to model our approach based on what has worked well in other regions, while tailoring our plan to the unique needs and fiscal environment of San Francisco. This included extensive deliberation on the business plans, activities and governance structures we recommend for both entities to ensure the intended impact; public accountability; and economic, business, racial, ethnic, and gender representation, to guide the formation and activities of these new institutions.

While not perfect, we are proud to submit final business and governance plans for the MFC and Public Bank, with the goal of having the MFC begin deploying high-impact capital by the end of this year or early next year, while continuing the effort to charter and launch a full Public Bank by the end of year 4, at which point the MFC could be rolled into the Public Bank, or remain as an affiliate entity depending on the approach that would most directly support the goals of the City and County.

In terms of funding, we recommend funding of at least \$50 million from the City and County by the end of year 3. Based on our financial models, we hope to see break-even or initial profitability for the MFC by the end of that year, at which point the Public Bank should be close to being chartered, and additional investments from the City and County could flow into that entity to further capitalize its planned activities and ongoing growth.

That said, we are entering a particularly challenging economic environment with looming inflation and rising interest rates, and want to urge the City and County's flexibility with these plans, given these and other environmental changes that may be material to both the MFC and Public Bank launch plans, and to the work of the CDFI/CFI partners these institutions will support.

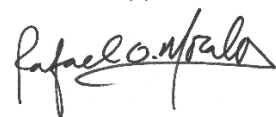
Recognizing CDFIs/CFIs come in all shapes and sizes, and have different levels of internal capacity and sophistication, technical assistance dollars and grants to help partners be even more impactful in advancing the goals of the City and County would be especially useful. As such, I strongly encourage both the MFC and the Public Bank to continue to consult with CDFI/CFI partners over the coming years to explore mechanisms to boost partner capacity through grants, provision of loan capital, and co-investment/mezzanine debt financing for projects that may be too large for individual CDFIs/CFIs to close on their own, while also leveraging state and federal funding opportunities such as the statewide Energy for All program, the federal Greenhouse Gas Reduction Fund, Bond Guarantee Program and others, to maximize the impact of the MFC and Public Bank on our communities.

We suspect this may require additional tailoring based on shifts in funding opportunities at the local, state and federal levels, and urge the City and County to keep abreast of identified needs and early learnings through the MFC/Public Bank launch efforts – especially those from participating CDFI/CFI partners – to advance the goals and intent of the Reinvest SF enabling legislation.

On a personal note, as a resident, community advocate and homeowner in San Francisco, I applaud the Board of Supervisors (and especially Supervisor Preston and his team) for their leadership in advancing this vision, and supporting the work of the RWG to expand resources for housing, small business and green infrastructure needs of San Francisco. I also want to recognize the LAFCo team (and especially Khalid Samarrae who convened us for the past year+); the consultant team from HR&A Advisors who distilled a huge amount of information and data to keep our work moving forward; and of course, the other RWG members, who like myself, volunteered their time and energy to passionately advise on this effort to launch a San Francisco Public Bank that will truly benefit the residents and businesses of San Francisco, especially those led by and focused on, diverse working-class communities.

I want to thank you for the opportunity to contribute to this work, and look forward to seeing continued progress. I stand ready to support the City and County of San Francisco in the future, should it be needed and/or helpful.

Yours in appreciation,



Rafael O. Morales  
San Francisco Reinvestment Working Group Member;  
San Francisco Resident; and  
Senior Manager, Development Policy & Impact,  
Self-Help Federal Credit Union

Board of Supervisors  
 City and County of San Francisco  
 1 Dr. Carlton B. Goodlett Place  
 City Hall, Room 244  
 San Francisco, CA 94102-4689

May 31, 2023

Re: Reinvestment Working Group

To the SF Board of Supervisors:

For more than a year, I have had the privilege and responsibility of serving on the Reinvestment Working Group (RWG) as a technical expert in financial institutions. I was appointed through my role as Director of Fondo Adelante CDFI at Mission Economic Development Agency (MEDA) through 2022, which I continue to serve as CDFI Consultant in 2023.

(Please note: I am writing this letter as a Member of the RWG, not as a representative of MEDA's Fondo Adelante CDFI – views expressed here are my own.)


As a leader of a San Francisco-serving CDFI – Community Development Financial Institution – I know first-hand the deep need for a reliable, trustworthy, mission-aligned, locally-led public bank to deliver much-needed capital to the City's most under-resourced nonprofit lenders, small businesses, affordable housing developers, and residents.

CDFI lending is the least risky lending happening in San Francisco today; default rates for loans made to San Francisco small business owners and self-employed workers are less than 3% in many cases. Public Bank lending to CDFIs would not put City finances at risk.

Demand for low-cost loans that are accessible to those banks reject is higher than ever, yet local CDFIs' capacity to lend is constrained by their own lack of access to low-interest rate loan guarantee programs and equity equivalent investments. The proposed San Francisco Public Bank would exponentially increase local CDFIs' ability to strengthen neighborhoods, grow residents' incomes, and shore up small businesses' ability to compete with national chains and maintain San Francisco's unique local character. The payoff of a Public Bank would be immense – both for the City's finances and culture, and residents' quality of life.

As an RWG Member, I urge the SF Board of Supervisors to move forward plans to create a San Francisco Public Bank or to create a non-bank City-led loan fund model.

Sincerely,

DocuSigned by:  
  
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Elizabeth Dwyer  
 Member, Reinvestment Working Group

## **RWG Item 4**

### **Letters from the Chair of the San Francisco Reinvestment Working Group on the Public Bank Governance Plan**

At the May 18, 2023 special meeting of the San Francisco Reinvestment Working Group (RWG), a majority of the RWG moved to direct the Chair of the RWG to submit a letter to the LAFCo Commissioners and BOS regarding the proposed governance plan for a San Francisco Public Bank.

#### **From the Minutes:**

*Member Marti, seconded by Member Pierce, moved to DIRECT the Chair to write and submit a letter to LAFCo and the BOS along with the plans that outlines the RWG's recommendation for the following modification to the plan: that the Public Bank Oversight Commission shall have the power of setting annual policy and appointing and removing Board members to the extent this is allowable by regulators. The motion carried by the following vote:*

*Ayes: 5 - Morales, Evans, Chi, Pierce, and Marti*

*Nays: 3 - Finger, Fried, and Van Degna*

**The Chair of the Reinvestment Working Group  
Letter to the San Francisco Board of Supervisors**

**To:** San Francisco Board of Supervisors Government Audit & Oversight Committee  
**From:** Christin Evans, Chair of the San Francisco Reinvestment Working Group  
**Re:** Recommendation of the Reinvestment Working Group regarding the Oversight Authority of the Proposed Public Bank Governing Body  
**Date:** May 19, 2023

Dear Supervisors,

At the May 18, 2023 special meeting of the San Francisco Reinvestment Working Group (RWG), the RWG members voted unanimously to submit to the Board of Supervisors and to the Local Agency Formation Commission the San Francisco Municipal Finance Corporation Business and Governance Plan and Viability Study and the San Francisco Public Bank Business and Governance Plan and Viability Study, as prepared by HR&A Advisors.

At that same meeting, a majority of those present (5 out of 8) voted to direct me, as Chair of the RWG, to submit a the following recommended modification to the plan: that the Public Bank Oversight Commission shall have the power of setting annual policy and appointing and removing Board members to the extent this is allowable by regulators.

### **Context**

In our process of developing a viable business plan for a public bank, we consulted with financial experts, including those involved in the Bank of North Dakota and Dr. Thomas Marois, political economist and globally renowned expert on public banking.

The Governance model of an institution can be an asset towards achieving its mission and staying true to its core principles. Selecting the form of governance was a topic which we researched and discussed extensively.

There was general consensus that in order to ensure the bank's policies and lending practices achieved the desired outcomes that the documents which govern the institution detail mechanisms for appointing a governing body which would ensure the institution remain focused on the core needs of its community and not be corrupted by one politician or special interest. Therefore the notion of a dual level governance structure, one that reflects a broad set of community stakeholders and also accomplishes spreading the appointments across multiple elected officials, was selected. We called the top tier of this governance structure the Public Bank Oversight Commission.

A further anti-corruption measure our workgroup discussed would be to empower the governing body (the one most impervious from corrupting influences) with meaningful powers such as the



ability to hire and fire the bank's CEO and to also set bank policies, not simply advise on those policies. However, early feedback received from state and federal bank regulators was that this governance model may have challenges receiving regulatory approvals. The consultants HR&A Advisors therefore proposed that the top tier of governance be primarily advisory in nature.

There was a unanimous agreement that there be expediency to establish a multi-purpose financial corporation that would initiate lending activity that could be demonstrated to regulators as successfully managed. However, there was a split in our group's consensus that as time passed and once the institution was established, that there be an evolution in the institution's governance structure to establish clear accountability to community principles through a strengthened governance model that ensured true community oversight in all aspects of the bank including its lending priorities and practices. So while all working group members agreed to adopt HR&A Advisors recommendation to make the top tier governance body advisory initially, a majority of our working group also has made a recommendation urging the governance structure evolve over time and that the Public Bank Oversight Commission be empowered to set annual policy and appoint and remove Board members to the extent that it would be allowed by regulators.