LOCAL AGENCY FORMATION COMMISSION
Agenda Packet Contents List

☑ CleanPowerSF Update - Power Point Presentation

Completed by: Alisa Somera Date: November 12, 2021

(This list reflects the explanatory documents provided.)
1. Enrollment and Service Statistics
2. Customer Programs Landscape
ENROLLMENT AND SERVICE STATISTICS
Enrollment and Service Statistics

• Enrolled >409,000 customer accounts
• 4.2% opt-out rate (96% retention) since launch
• 2.1% SuperGreen 100% renewable upgrade rate
• SuperGreen accounts for >6% of retail sales
CUSTOMER PROGRAMS LANDSCAPE
Overview – Program Administrators
## CleanPowerSF Customer Program Offerings

<table>
<thead>
<tr>
<th>Program</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Energy Metering</td>
<td>Operating</td>
</tr>
<tr>
<td>Budget Billing</td>
<td>Operating</td>
</tr>
<tr>
<td>GoSolarSF Incentives</td>
<td>Operating</td>
</tr>
<tr>
<td>Peak Day Pricing</td>
<td>Operating</td>
</tr>
<tr>
<td>Disadvantaged Communities</td>
<td>Plan to offer Green Tariff service in Spring of 2022</td>
</tr>
<tr>
<td>Green Tariff</td>
<td></td>
</tr>
<tr>
<td><strong>Low-income Solar Inverter Program</strong></td>
<td>Operating Dec. 1</td>
</tr>
<tr>
<td><strong>Electric Heat Pump Water Heater Incentives</strong></td>
<td>Operating target = 2022</td>
</tr>
<tr>
<td><strong>Energy Efficiency for Food Services</strong></td>
<td>Applied to CPUC for funding in August; If approved, plan to operate program in 2023</td>
</tr>
</tbody>
</table>
Low Income Solar Inverter Replacement

**What**  Funding to keep older solar PV systems working; $1M over 10 years

**Why**  Once inverter warranties expire, low-income customers can be left with stranded systems

**How**  Rebates, through participating solar contractors, to inspect, repair, and/or replace out-of-warranty solar inverters. Up to $3,000 per customer.

**Who**  Residential customers who previously qualified for GoSolarSF low-income solar incentives

**When**  Operating Dec. 1
Heat Pump Water Heater Incentive

What  Workforce development for contractors to install high-efficiency electric water heaters; $450,000 through March 2023

Why  Increase contractor experience, to be ready to meet consumer demand

How  Training and incentives for installation of electric heat pump water heaters in residential settings; Regional program design brings consistency across jurisdictions; Layering of incentives up to $3,000 per project

Who  Bay Area electricians, plumbers, and general contractors, serving residential sector

When  Early 2022
Food Service Energy Efficiency Program

**What**  
Free energy audits and heavily discounted energy improvements to food sector businesses and organizations.

**Why**  
Gap in programs serving this sector; COVID impacts

**How**  
Ratepayer funding via CPUC, requested $4.5M over 3 years; Partnership with SF Environment; City-driven outreach

**Who**  
Small to large grocery, restaurants, refrigerated warehouses, non-profits addressing food insecurity

**When**  
If approved, expected Spring 2023
Current BayREN Programs

**Business**
- Business Energy Advisor
- No upfront costs
- Financed through energy savings & rebates

**Multifamily**
- Rebates for efficiency equipment
- $-adder for electrification
- Action Plan to achieve net-zero emissions

**Single-Family**
- Home Energy Advisor
- Electrification & heat-pump program
- Works w/ CCAs
Questions?

Go 100% renewable today at
www.CleanPowerSF.org