CCSF Authorized Vendors

SIGN LANGUAGE PROVIDERS

Bay Area Communication Access (BACA) (V#24638)
443 Tehama St.
San Francisco CA 94103
Voice: 415. 356.0405
VP: 415. 685.4411
Fax: 415. 356.0495
E-mail: bacareq@bacainter.com
URL: http://www.bacainter.com

Signing Systems *
ASL, SEE, PSE, Oral, and Spanish Sign Language, CDI provided; performance-related interpreting provided

Rates: M-F 8 A.M. to 5 P.M. - $90/hour, 2 hour minimum; or $135/hour for 1 hour Weeknights, Weekends and Holiday Day Rates - $100/hour, 2 hour minimum; Weekend and Holiday Night Rates - 5 P.M. to 8 A.M - $110/hour, 2 hour minimum Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS ($.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures
Amount of Notice: Advance notice of at least 5 working days gives for the best chance to secure an interpreter. All requests made for the same day or for the next working day will be assessed an additional $90 late fee.
24/7 Service: Yes, including weekends
Emergency Service: Yes
Cancellation Policy: 48 hour notice

Interpreting & Consulting Services, Inc.
836 B Southampton Rd. #353
Benicia, CA 94510
Voice: 707. 747.8200
TTY: 707. 747.9677
Fax: 707. 747.8205
E-mail: sign4life@aol.com
URL: http://benicia.patch.com/listings/interpreting-and-consulting-services-inc

Signing Systems *
ASL, SEE, PSE & Mexican Sign Language; CDI provided; performance-related interpreting provided
Rates: $95/hour, 2 hour minimum
Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS ($.54/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures
Amount of Notice: Same day
24/7 Service: Yes, including weekends
Emergency Service: Yes
Cancellation Policy: 36 hour notice

Partners In Communication LLC (V#13486)
2370 Market St. #277
San Francisco, CA 94114
Voice: 800. 975.8150
After business hours
extension is 805 for any
emergency or after hours
correspondence
VP: 415. 252.0409
Text: 415.300.2159
Fax: 800. 975.8150
E-mail: partners@partnersincommunicationllc.com
URL: www.partnersincommunicationllc.com

Signing Systems*
ASL

Rates: 7 A.M. to 5 P.M. - $97.50/hour, 2 hour minimum;
5 P.M. to 12 A.M. - $102.50/hour, 2 hour minimum;
12 A.M. to 7 A.M. - $120/hour, 2 hour minimum
Weekend and Holiday Rates – Additional $10/hour per interpreter.
Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS ($.560/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures
Amount of Notice: Same day
24/7 Service: Yes, including weekends
Emergency Service: Yes
Cancellation Policy: 48 hour notice

Accent on Languages
2418 5th Street Suite B
Berkeley, CA 94710
Voice: 510.644.9470
Fax: 844.308.9396
E-mail: info@accentonlanguages.com
URL: http://www.accentonlanguages.com/
Contact: Eduardo P. Martinez, Director of Operations
Voice: (510) 644-9470
E-Mail: eduardo@accentonlanguages.com

Signing Systems*
ASL, CDI
Rates:
ASL: $120 per hour and per interpreter, 2 hour minimum; after hours, weekends and holidays rate per hour and per interpreter will be time and a half.
CDI: $140 per hour, you will need an ASL interpreter at the same time at $120.
Remote Video ASL also available
Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS and parking. Tolls and/or any public transportation fees may occur.

Procedures
Amount of Notice: At least 3 business days' notice
24/7 Service: Yes
Emergency Service: AOL will make every effort to accommodate
Cancellation Policy: At least 2 business days before the scheduled date and time of service

LanguageLine Solutions
1 Lower Ragsdale Drive,
Building 2
Monterey CA, 93940
Voice: 800.752.6096
E-mail: CustomerCare@languageline.com
URL: http://www.languageline.com/
Contact: Saul Schulman, Strategic Account Executive;
Voice: 800-616-7455;
Cell: 831-915-4951;
E-mail: sschulman@languageline.com

Signing Systems*
ASL onsite and Video Remote Interpreting

Rates:
ASL onsite:$78/hour, 2hr minimum, plus travel and mileage
ASL Video Remote Interpreting: $2.00 per minute
Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS ($0.58/mile) and parking. Tolls and/or any public transportation fees may occur.
Procedures

**Amount of Notice:** ASL onsite: 48 hours, typically; ASL Video Remote Interpreting: Anytime

**24/7 Service:** Yes but onsite ASL is charged at a premium

**Emergency Service:** Yes but onsite ASL is charged at a premium

**Cancellation Policy:** ASL onsite: 24 hour notice; ASL Video Remote Interpreting: Charged by usage.

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**Deaf Counseling Advocacy and Referral Agency dba Communique Interpreting**

14895 E 14th St, Ste. 200  
San Leandro, CA 94578  
Phone: (510) 722-7004  
E-mail: request@dcara.org  
URL: https://dcara.org/

**Signing Systems**  
* ASL

**Rates:** All rates are 2 hour minimum.

- **Weekday Rate** Monday thru Friday 8:00 am to 5:00 pm: $100/hr
- **Evening Weekday Rate** Evenings, Monday thru Thursday 5:00 pm to 10:00 pm: $110/hr
- **Other Rates** Weekends, Friday 5:00 pm to Monday 8:00 am; Federal Holidays; Late Evening / Early Morning, 10:00 pm to 8:00 am; Short Notice, requests less than 2 business days notice: $120
- **Emergency Request** with less than 2 business hours notice or made outside of regular business hours requiring immediate action. Time charged is portal to portal: $135

**Mileage:** We follow the current IRS rate

Other fees may apply: Interpreters may charge other travel fees such as public transportation fees, parking, and tolls.

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**Procedures**

**Amount of Notice:** Same day. Preferred that we get at least 2 days advance notice.

**24/7 Service:** We can accommodate a weekend request with advanced notice. At this time, we cannot accommodate overnight emergency requests.

**Emergency Service:** Yes, for requests less than 2 hours notice.

**Cancellation Policy:** Requests are subject to a 2-business day cancellation policy. A business day is Monday through Friday, 8:00 am to 4:00 pm. A cancellation made between Friday after 4:00 pm and the next Monday at 7:59 am, will post on the next business day at 8:00 am. Holidays are not business days.

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**Abbreviations**

- **ASL** = American Sign Language
- **PSE** = Pidgin (mixture of ASL and SEE)
- **SEE** = Signed Exact English
- **CDI** = Certified Deaf Interpreter  
  (works with hearing interpreters)