
Mayor's Office on Disability



City and County of San Francisco
Nicole Bohn
Director

CCSF Authorized Vendors

COMMUNICATION ACCESS REAL-TIME TRANSLATION (CART)/ CAPTIONING PROVIDERS

Audrey Maloney (V#72428)

2018 42nd Ave.
San Francisco, CA 94116
Voice: 415. 531.4502
E-mail: audreymaloney100@gmail.com

Types Of Captioning

Real-time Captioning Onsite Only

Rates: \$100/hour, 2 hour minimum; (parking & transcript included)

Procedures

Amount of Notice: Call ASAP; dependent upon availability

24/7 Service: Yes, including weekends

Emergency Service: Yes, if available

Cancellation Policy: 24 hour notice

Bay Area Communication Access (BACA) (V#17514)

443 Tehama St.
San Francisco CA 94103
Voice: 415. 356.0405
VP: 415. 685.4411
Fax: 415. 356.0495
E-mail: bacareq@bacainterp.com
URL: <http://www.bacainterp.com>

Types of Captioning:

Real-time Captioning Onsite Only

Rates: \$125/hour for daytime, \$150/hour for nights and weekends, 2 hour minimum

Travel Expenses: Per mile reimbursement per CART provider at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: Advance notice of at least 5 working days gives for the best chance to secure a captioner. All requests made for the same day or for the next working day will be assessed an additional \$55 late fee.

24/7 Service: Yes

Emergency Service: Yes, if available

Cancellation Policy: Requests for services to be cancelled or shortened must be arranged at least two working days prior to the assignment to avoid being billed

Behmke Reporting and Video Services, Inc. (V#84360)

Online Nationwide Scheduling
160 Spear Street, Suite 300
San Francisco, California 94105
Voice: 415. 597.5600
Fax: 415. 597.5606
URL: <http://www.behmke.com/>
Contacts: David Perry, Director of Business Development
Heidi Hummler, Scheduling

Types Of Captioning

Real-time Captioning Onsite

Rates: \$325/hour, 2 hour minimum; CART display monitors/projectors and other display equipment can be provided, please call to discuss.

Travel Expenses: Bid pricing

Procedures

Amount of Notice: Can call the day of event but best to consider at least 3 business days in advance notice to help ensure availability

24/7 Service: No, standard 8 a.m. to 6 p.m. business-day hours

Emergency Service: Yes, if available

Cancellation Policy: No charge if cancelled before 5 p.m. the business day prior to scheduled event

Daryl Morrell (V#80740)

777 Teresita Blvd.
San Francisco, CA 94127
Voice: 415. 425.8287
E-mail: realtimecaptioner@gmail.com

Types Of Captioning

Real-time Captioning Onsite Only

Rates: M-F 8 A.M. to 5 P.M. - \$95/hour, 3 hour minimum;
Weeknights (after 6 P.M.) - \$110/hour, 3 hour minimum;
Weekend Days 8 A.M. to 5 P.M - \$125/hour, 3 hour minimum;
Weekend Nights (after 6 P.M.) - \$150/hour, 3 hour minimum

Procedures

Amount of Notice: As far in advance as possible

24/7 Service: Yes

Emergency Service: Yes, if available

Cancellation Policy: 48 hour notice

Katherine Baca (V#59120)

110 Gardenside Dr. #502
San Francisco, CA 94131
Voice: 415. 279.7195
E-mail: bacakitty@aol.com

Types Of Captioning

Real-time Captioning Onsite Only

Rates: \$125/hour, 3 hour minimum

Procedures

Amount of Notice: As far in advance as possible

24/7 Service: Yes

Emergency Service: Yes, if available

Cancellation Policy: 72 hour notice

Audrey Spinka (V#83716)

3811 Randolph Ave.

Oakland, CA 94602

Voice: 510.821.2221

E-mail: captionit@gmail.com

Types Of Captioning

Real-time Captioning Onsite Only

Rates: \$95/hour, 2 hour minimum

Travel Expenses: Per mile reimbursement if outside Bay Area.

Procedures

Amount of Notice: Call ASAP; dependent upon availability

24/7 Service: Yes, including weekends

Emergency Service: Yes, if available

Cancellation Policy: 24 hour notice

Sarah Domenico, CSR (V#100538)

71 Santa Rosa Ave.

Pacifica, CA 94044

Voice: 510-229-0078

Email: stenosolution@gmail.com

Types Of Captioning

Real-time Captioning Onsite Only

Rates: \$100/hour for 1:1 captioning, \$125/hour for big screen captioning, 3 hour minimum

Travel Expenses: Per mile reimbursement if outside Bay Area.

Procedures

Amount of Notice: Call ASAP; dependent upon availability

24/7 Service: Yes, if available

Emergency Service: Yes, if available

Cancellation Policy: 48 hour notice

Captioning Agency Professionals (CAP) (V#46999)

6031 Girvin Dr.

Oakland, CA 94611

Voice: 510.530.3989

Fax: 510.530.4130

E-mail: captioning@earthlink.net

Types Of Captioning

Real-time Captioning Onsite Only

Rates: \$125/hour, 3 hour minimum

Travel Expenses: Per mile reimbursement at \$.585/mile and parking. Tolls and/ or public transportation fees if applicable.

Procedures

Amount of Notice: As far in advance as possible

24/7 Service: Yes

Emergency Service: Yes, if available

Cancellation Policy: 24 hour notice

Connie L. Pierce (V#89527)

4708 Sandyford Ct.

Dublin, CA 94568

Voice: 925. 570.3745

E-mail: connie.captioner@gmail.com

Types Of Captioning

Real-time Captioning Onsite Only

Rates: \$90/hour, 3 hour minimum

Procedures

Amount of Notice: As far in advance as possible

24/7 Service: Yes

Emergency Service: Yes, if available

Cancellation Policy: 48 hour notice

Interpreting and Consulting Services, Inc. (V#67626)

836 B Southampton Rd. #353

Benicia, CA 94510

Voice: 707. 747.8200

24-hour line: 888. 617.0016

VP: 707. 205.4160

Fax: 707. 747.8205

E-mail: sign4life@aol.com

URL: <http://sign4life.net/>

Contact: Dr. Janessa Price, Executive Director

Types of Captioning

Real-time Captioning Onsite and Remote

Rates: \$100/ hour, 2 hour minimum; will need prep/editing time as needed

Onsite Real-time Captioning services

Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS (\$.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures

Amount of Notice: As far in advance as possible

24/7 Service: No

Emergency Service: No
Cancellation Policy: More than 36 hour notice

Language Line Solutions (V#59184)

1 Lower Ragsdale Drive,
Building 2
Monterey CA, 93940
Voice: 800.752.6096
E-mail: CustomerCare@languageline.com
URL: <http://www.languageline.com/>
Contact: Jill Goldsberry, Business Development Manager; Voice: 650.714.2352;
E-mail: jgoldsberry@llts.com

Types of Captioning

Closed Captioning for Videos (videos can be captioned for viewing online)

Rates: Transcription of Audio \$2.50/minute for 1-speaker, \$3.00/minute for 2-speakers.

Closed Caption Engineering and Sync: \$75.00/hour

Contact Jill Goldsberry for more information.

Procedures

Amount of Notice: It takes about two days from receiving the request to caption and upload the video online.

24/7 Service: Contact Jill Goldsberry to discuss details.

Emergency Coverage: Contact Jill Goldsberry to discuss details.

Cancellation Policy: Contact Jill Goldsberry to discuss details.

National Captioning Institute (NCI) California Office (V#75808)

28368 Constellation Rd. Suite 390
Santa Clarita, CA 91355
Voice/TTY: 818.238.0068
Fax: 818.450.2481
URL: <http://www.ncicap.org/>
Contact: Devin Lyne Brown, 818.238.4203; E-mail: dbrown@ncicap.org

Types of Captioning:

Offline Captioning (pre-recorded with verbatim results and sync'd), Live Captioning (what you see on broadcasts performed by an actual person as it happens), and Web captioning (allows for the viewer to watch captions online).

Rates: Offline: \$380 TRU, \$450 Pop-on

Live: \$120/ hour

Web: \$185/hour

Procedures

Amount of Notice: At least 5 business days for Offline, and a week for Live and Web

24/7 Service: Yes

Emergency Coverage: Yes

Cancellation Policy: At least 24 hour notice

Quick Caption (V#102507)

4927 Arlington Ave.,
Riverside, CA 92504
Voice/TTY: 951-779-0787
Email: award@quickcaption.com
URL: www.quickcaption.com

Types of Captioning:

Remote and Onsite CART and Captioning, Mobile Captioning to iPads, Tablets, and Smart Phones, Remote and Onsite Broadcast Captioning via encoder/decoder, Full-service Video Captioning, Verbatim Transcription.

Rates: Dependent on Type of Service

Procedures

Amount of Notice: 48 hour notice.

24/7 Service: Yes

Emergency Coverage: Yes

Cancellation Policy: At least 48 hour notice with exceptions.