Mayor’s Office on Disability

CCSF Authorized Vendors

**COMMUNICATION ACCESS REAL-TIME TRANSLATION (CART)/ CAPTIONING PROVIDERS**

Audrey Spinka (V#249111)
3811 Randolph Ave.
Oakland, CA 94602
Voice: 510.821.2221
E-mail: captionit@gmail.com

**Types Of Captioning**
Real-time Captioning Onsite Only

**Rates:** $95/hour, 2 hour minimum
Travel Expenses: Per mile reimbursement if outside Bay Area.

**Procedures**
**Amount of Notice:** Call ASAP; dependent upon availability
**24/7 Service:** Yes, including weekends
**Emergency Service:** Yes, if available
**Cancellation Policy:** 24 hour notice

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Bay Area Communication Access (BACA) (V#24638)
443 Tehama St.
San Francisco CA 94103
Voice: 415. 356.0405
VP: 415. 685.4411
Fax: 415. 356.0495
E-mail: bacareq@bacainterp.com
URL: http://www.bacainterp.com

**Types of Captioning:**
Real-time Captioning Onsite Only

**Rates:** $125/hour for daytime, $150/hour for nights and weekends, 2 hour minimum
Travel Expenses: Per mile reimbursement per CART provider at the current rate set by the IRS ($.57/mile) and parking. Tolls and/or any public transportation fees may occur.

**Procedures**
Amount of Notice: Advance notice of at least 5 working days gives for the best chance to secure a captioner. All requests made for the same day or for the next working day will be assessed an additional $55 late fee.

24/7 Service: Yes

Emergency Service: Yes, if available

Cancellation Policy: Requests for services to be cancelled or shortened must be arranged at least two working days prior to the assignment to avoid being billed

Behmke Reporting and Video Services, Inc.

Online Nationwide Scheduling
160 Spear Street, Suite 300
San Francisco, California 94105
Voice: 415. 597.5600
Fax: 415. 597.5606
URL: http://www.behmke.com/
Contacts: David Perry, Director of Business Development
Heidi Hummler, Scheduling

Types Of Captioning
Real-time Captioning Onsite

Rates: $325/hour, 2 hour minimum; CART display monitors/projectors and other display equipment can be provided, please call to discuss.
Travel Expenses: Bid pricing

Procedures
Amount of Notice: Can call the day of event but best to consider at least 3 business days in advance notice to help ensure availability
24/7 Service: No, standard 8 a.m. to 6 p.m. business-day hours
Emergency Service: Yes, if available
Cancellation Policy: No charge if cancelled before 5 p.m. the business day prior to scheduled event

Captioning Agency Professionals (CAP) (V#23406)
6031 Girvin Dr.
Oakland, CA 94611
Voice: 510.530.3989
Fax: 510.530.4130
E-mail: captioning@earthlink.net

Types Of Captioning
Real-time Captioning Onsite Only

Rates: $130/hour, 3 hour minimum
Travel Expenses: Per mile reimbursement at $.585/mile and parking. Tolls and/ or public transportation fees if applicable.

Procedures
Amount of Notice: As far in advance as possible
24/7 Service: Yes
Emergency Service: Yes, if available
Cancellation Policy: 24 hour notice
Interpreting and Consulting Services, Inc.
836 B Southampton Rd. #353
Benicia, CA 94510
Voice: 707. 747.8200
24-hour line: 888. 617.0016
VP: 707. 205.4160
Fax: 707. 747.8205
E-mail: sign4life@aol.com
URL: http://sign4life.net/
Contact: Dr. Janessa Price, Executive Director

Types of Captioning
Real-time Captioning Onsite and Remote

Rates: $100/ hour, 2 hour minimum; will need prep/editing time as needed
Onsite Real-time Captioning services
Travel Expenses: Per mile reimbursement per interpreter at the current rate set by the IRS
($.57/mile) and parking. Tolls and/or any public transportation fees may occur.

Procedures
Amount of Notice: As far in advance as possible
24/7 Service: No
Emergency Service: No
Cancellation Policy: More than 36 hour notice

Katherine Baca (V#17115)
110 Gardenside Dr. #502
San Francisco, CA 94131
Voice: 415. 279.7195
E-mail: bacakitty@aol.com

Types Of Captioning
Real-time Captioning Onsite Only; Remote Captioning Available

Rates: $125/hour, 3 hour minimum

Procedures
Amount of Notice: As far in advance as possible
24/7 Service: Yes
Emergency Service: Yes, if available
Cancellation Policy: 72 hour notice

Language Line Solutions
1 Lower Ragsdale Drive,
Building 2
Monterey CA, 93940
Voice: 800.752.6096
E-mail: CustomerCare@languageline.com
URL: http://www.languageline.com/
Types of Captioning
Closed Captioning for Videos (videos can be captioned for viewing online)

Rates: Transcription of Audio $2.50/minute for 1-speaker, $3.00/minute for 2-speakers.
Closed Caption Engineering and Sync: $75.00/hour
Contact Jill Goldsberry for more information.

Procedures
Amount of Notice: It takes about two days from receiving the request to caption and upload the video online.
24/7 Service: Contact Jill Goldsberry to discuss details.
Emergency Coverage: Contact Jill Goldsberry to discuss details.
Cancellation Policy: Contact Jill Goldsberry to discuss details.

National Captioning Institute (NCI) California Office
28368 Constellation Rd. Suite 390
Santa Clarita, CA 91355
Voice/TTY: 818.238.0068
Fax: 818.450.2481
URL: http://www.ncicap.org/
Contact: Devin Lyne Brown, 818.238.4203; E-mail: dbrown@ncicap.org

Types of Captioning:
Offline Captioning (pre-recorded with verbatim results and sync’d), Live Captioning (what you see on broadcasts performed by an actual person as it happens), and Web captioning (allows for the viewer to watch captions online.

Rates: Offline: $380 TRU, $450 Pop-on
Live: $120/ hour
Web: $185/hour

Procedures
Amount of Notice: At least 5 business days for Offline, and a week for Live and Web
24/7 Service: Yes
Emergency Coverage: Yes
Cancellation Policy: At least 24 hour notice