

CRITICAL INCIDENT RESPONSE TEAM

This order establishes policies and procedures for supporting members of the Department who are involved in shootings, accidents and other critical events.

I. POLICY

A. NOTIFICATION AND RESPONSE. It is the policy of the San Francisco Police Department that, when a death occurs as the result of a member's action, the Critical Incident Response Team shall be notified, respond and initiate intervention. It is mandatory that affected member(s) participate. The team shall also be notified and may respond to any incident that, from the perspective of a supervisor, is adversely affecting the involved member.

B. SUPPORT. The on-call team member will coordinate initial and follow-up support for the involved member, including logistical support (e.g., notification of family members, equipment replacement, obtaining desired items, etc.).

C. DEBRIEFING/INFORMATION. The on-call team member will schedule and assure that the member receives a formal debriefing by a qualified person within 72 hours after the incident. Involved members will also be provided with information concerning reactions to critical incidents and given information regarding available resources available to them and their families.

D. CONFIDENTIALITY. Critical Incident Response Team members shall follow the guidelines established in DGO 11.04, Peer Support Program, Section I, D, which relate to peer support communication.

E. TRAINING

1. PERSONALIZED TRAINING. When appropriate, the Critical Incident Response Team member will coordinate personalized training for the involved member.

2. DEPARTMENT TRAINING. The Critical Incident Response Team will also provide Department training, as needed, for officers and supervisors regarding the administrative use of this intervention process.

DGO 8.04
08/03/94

F. PEER SUPPORT STEERING COMMITTEE.

1. **The Peer Support Steering Committee shall meet monthly and review critical incidents involving members of the Department. The Committee will act in a quality control capacity, coordinating training needs, and selecting team members.**
2. **Summary reports of critical incidents (either verbally or in writing) will be provided to the Officer-in-Charge of the Personnel Division. Coordination, when needed, will be maintained with the Employee Assistance Program, the Stress Unit, the Personnel Sergeant and other relevant units.**

II. PROCEDURES .

- A. NOTIFICATION.** To notify the Critical Incident Response Team contact the Field Operation Bureau (0900 to 1700 hrs. week days). During all other times, contact the Operations Center.
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References

DGO 6.03, Assaults on Police Officers
DGO 8.01, Critical Incident Evaluation and Notification
DGO 11.04, Peer Support Program
DGO 11.09, Employee Assistance Program/Stress Unit