



LONDON BREED  
MAYOR

CITY AND COUNTY OF SAN FRANCISCO  
**Department of Police Accountability**

ONE SOUTH VAN NESS AVENUE, FLOOR EIGHT  
SAN FRANCISCO, CA 94103



PAUL DAVID HENDERSON  
EXECUTIVE DIRECTOR

**March 13, 2020**

President Robert Hirsch and Members of the San Francisco Police Commission

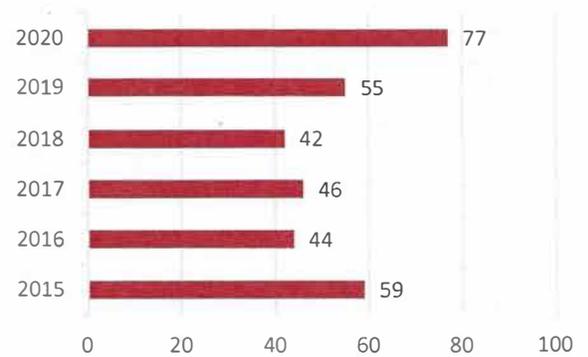
**Re: San Francisco Department of Police Accountability January 2020 Monthly Statistical Report**

Dear President Robert Hirsch and San Francisco Police Commissioners:

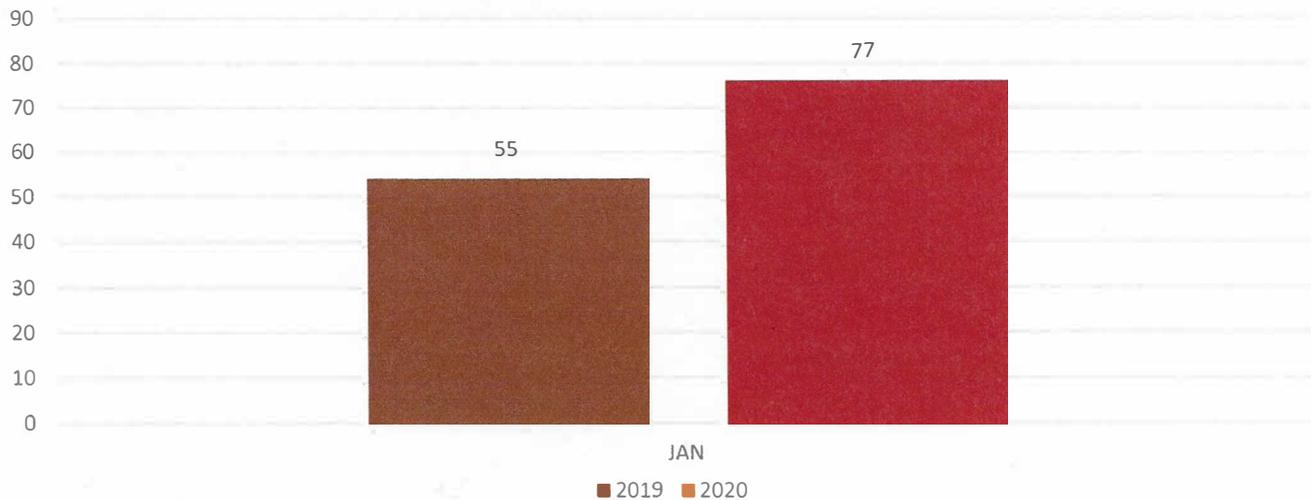
**Summary of Complaints Received in January 2020**

The Department of Police Accountability received **77** cases in **January 2020**, compared with **55** cases in the same period last year. The **January 2020** case total is **57%** higher than the five-year average and **40%** higher than the previous year.

**January Historical Comparison**

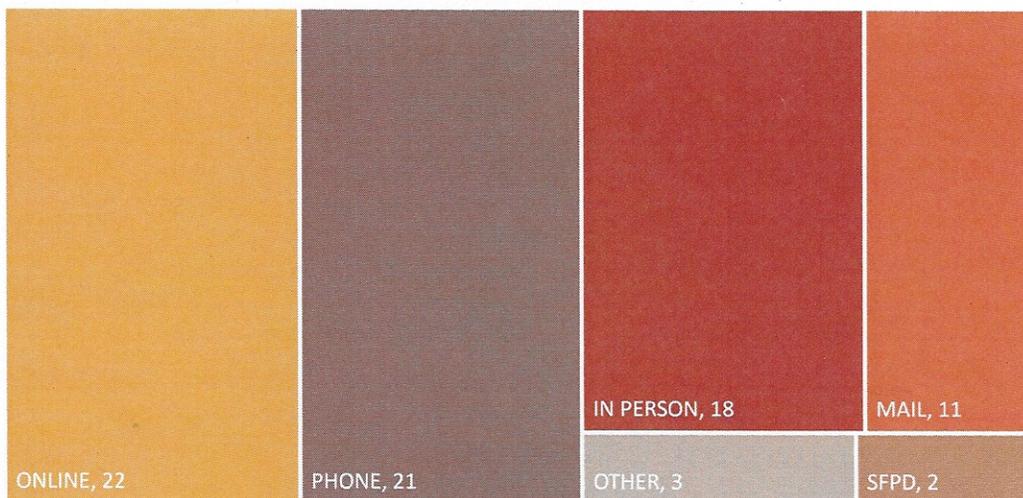


**Year to Date Monthly Comparison of Cases Received**



Most complaints were received over the phone, in person, and online.

### Complaint Method



Please find the attached table, which summarizes cases received in **January 2020**. The table is prepared in compliance with San Francisco City Charter section 4.136 and Police Commission Resolution number 97-04, which require the Department of Police Accountability (DPA) to provide the Police Commission with a monthly summary of cases received, including the number and type of complaints filed.

Sincerely,

Paul Henderson  
Executive Director

Attachments (1)

## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00044216-20	1/1/2020	Officers came to the complainant's home in response to a neighbor's complaint. They acted inappropriately, made inappropriate comments, and unlawfully opened the door to the residence.
00044225-20	1/1/2020	The complainant called 911 and the operator was rude and did not address his complaint. This complaint raises matters outside the Department of Police Accountability's jurisdiction.
00044217-20	1/2/2020	The officer retaliated against the complainant by booking her into jail after she called him a sociopath.
00044218-20	1/2/2020	The complainant stated that she lost her ID case on New Year's Eve and could not locate it at the restaurant where she had dined.
00044219-20	1/2/2020	The complainant stated that an officer was driving improperly and when the complainant indicated disapproval the officer became aggressive and belligerent towards him.
00044220-20	1/3/2020	The complainant stated that the officer failed to take a report and addressed her in a profane manner.
00044221-20	1/3/2020	The complainant stated that the officers failed to thoroughly investigate the incident or secure a Mandarin interpreter and interview him before being arrested
00044227-20	1/3/2020	The complainant, an Uber driver, was wrongfully pulled over for speeding. The officer refused to let the complainant record the encounter. He dragged the complainant from his car and handcuffed him tightly for over an hour.
00044235-20	1/3/2020	An officer failed to provide his name and badge number upon request. The complainant also wanted to report that plainclothes officers were violating the rights of human beings by handling people with extreme force and aggression.
00044238-20	1/3/2020	An officer failed to investigate and call a supervise. The complainant stated the officer was biased and accusatory.
00044228-20	1/7/2020	An officer behaved inappropriately when the complainant questioned the officer about his hands shaking.
00044230-20	1/7/2020	The complainant stated multiple uniformed officers used unnecessary force while he stood waiting in front of his residential building.
00044231-20	1/7/2020	The complainant stated officers from a police car behaved and spoke inappropriately as they stopped next to the complainant's lane at an intersection. The complainant stated the officers also used profanity and accused the complainant of almost colliding with their police vehicle.
00044236-20	1/7/2020	An officer arrested the complainant without cause and stole his walking stick.
00044245-20	1/7/2020	The complainant stated his pet rabbit was seized by animal control and not returned.
00044232-20	1/8/2020	The complainant stated that the San Francisco Police Department has been poisoning her. She has called the Chief of Police to set up an appointment to speak to him about it, but her phone calls were not returned.
00044234-20	1/8/2020	An officer received a compliment.
00044264-20	1/8/2020	The complainant was yelled at by officers and told to leave a local rental car agency.
00044265-20	1/8/2020	An officer failed to investigate the incident properly.
00044266-20	1/8/2020	The complainant stated that the Goodland Kansas Police Department is stalking their family.
00044239-20	1/10/2020	The complainant stated that officers came to his apartment in response to a call made by a neighbor and asked him to come outside his residence. The complainant declined and one of the officers stopped the complainant's front door from closing with his boot, pulled the complainant out of his residence and detained him. The complainant also stated that the officer tossed his mobile phone to the side.
00044240-20	1/10/2020	The complainant stated that he stepped outside his apartment and observed a police officer on the floor below, pointing a firearm at him. The complainant returned to his apartment and called 911.
00044241-20	1/10/2020	The complainant stated that an officer detained him because his car resembles a police vehicle. The officer told the complainant that he also attempted to pull him over the day before. The complainant stated that the officer is harassing him.
00044243-20	1/10/2020	A sheriff's deputy forced the complainant into a safety cell.
00044244-20	1/10/2020	The complainant stated his attorney is not assisting or communicating with his clients.
00044242-20	1/13/2020	The complainant stated the officer listed the wrong gender on the Transit Violation ticket he issued.

## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00044246-20	1/13/2020	The complainant, an uber driver, was waiting for his ride, when a male involved in a nearby altercation fell on top of his car causing damage to the hood. He grabbed one of the individuals for a citizen's arrest; however, five other individuals attacked him, and the male got away when officers arrived. The complainant stated officers used force against him and handcuffed him. He was taken to the hospital and later released with a citation for resisting arrest even though he was the victim in this incident.
00044247-20	1/13/2020	The complainant said an officer he encountered in a residential building used unnecessary force against him.
00044260-20	1/13/2020	The complainant stated that she was wrongfully cited for parking in a bus zone. She stated that she received the citation in the mail.
00044252-20	1/14/2020	The officer was rude, unprofessional, and issued the complainant a citation without cause.
00044253-20	1/14/2020	The complainant was selling items at a flea market. An officer approached and told all the vendors that they needed vending permits. The complainant was the only vendor cited due to racially biased policing on the officer's part.
00044254-20	1/15/2020	The complainant stated he observed an officer driving inappropriately.
00044255-20	1/15/2020	The complainant stated he was arrested then questioned without being read his rights. The complainant stated an officer was excessively rough with him as he was searched. The complainant stated while in the jail he was not given water or toilet paper and had a delay in receiving medication.
00044256-20	1/16/2020	The complainant stated he was arrested then questioned without being read his rights. The complainant stated an officer was excessively rough with him during a search. The complainant stated while in the jail, he was not given water or toilet paper and had a delay in receiving medication.
00044257-20	1/17/2020	The complainant stated she called dispatch and was on hold for 5-6 minutes. The complainant also stated the person she spoke with was rude.
00044258-20	1/17/2020	The complainant stated that he punched a security guard in self-defense. Despite his compliance, when the officers arrived at the scene, they immediately beat him with their sticks.
00044259-20	1/17/2020	The complainant stated that he was pulled over for a minor traffic stop. Despite complying with the officers' commands, the officers' treated him like a criminal, used unnecessary force on him, and engaged in bias policing.
00044261-20	1/17/2020	This matter raises issues not within the scope of the Department of Police Accountability.
00044267-20	1/17/2020	The complainant stated an officer identified a suspect for burglary, while the suspect was still in jail.
00044262-20	1/18/2020	The complainant stated officers used unnecessary force and arrested the complainant without cause. The complainant also stated an officer stole his necklace.
00044263-20	1/20/2020	The complainant had her handbag searched without cause and the officer was discourteous to the complainant.
00044268-20	1/21/2020	The complainant stated he has a civil restraining order against his roommate. The complainant went to the station to make a report and wanted officers to arrest his roommate. The officer took a report but failed to take any action or provide a sufficient explanation to the complainant regarding the procedure. The officers also made inappropriate comments and behaved inappropriately.
00044269-20	1/22/2020	The complainant stated that officers raided her home without cause. They did not show her a warrant. This is the second time San Francisco Police Department raided her house and she considers this harassment.
00044270-20	1/22/2020	The complainant stated that he does not have any problems with the San Francisco Police Department and is yet to have a negative confrontation with any San Francisco police officers.
00044272-20	1/22/2020	The complainant stated he was riding his bike home when two officers yelled at him to stop even though he was not moving. One of the officers got behind the complainant, grabbed both his arms and pulled him off his bike. The officer cuffed him and threw him to the ground. Another police car arrived and an officer got out and pointed a shotgun at the complainant. The complainant never made any aggressive motions and kept telling the officers that he just got off work. The officer's actions were classic racial profiling.
00044274-20	1/22/2020	The complainant stated he and his wife were locked out of their home when they returned from a trip. The complainant called the police for help, which was a mistake. When officers arrived, they ended up arresting his wife, who was disabled from a serious surgery. During the arrest, her necklace went missing.
00044285-20	1/22/2020	The complainant stated the officer threatened to call Child Protective Services (CPS) for abusing her 5-year old son for sitting on the cement.
00044286-20	1/22/2020	The complainant stated an officer issued a citation to her 19-year old son on MUNI. The complainant stated her son is disabled and the officer told her son, "You don't look like you're disabled", and that he was taking advantage of the system.
00044287-20	1/22/2020	The complainant stated when he called the police station an officer screamed at him and refused to provide his name and star number.

CASE	RECEIVED	SUMMARY
00044293-20	1/22/2020	The complainant stated she was holding a sign protesting the Sit/Lie ordinance when an officer told the complainant she needed to move on. The complainant refused to leave and was subsequently detained under a 5150 mental health detention, was issued a citation without cause, and officers used unnecessary or excessive force. The complainant's personal property was also damaged and one of the officer's wrote an inaccurate report.
00044294-20	1/22/2020	The complainant was detained for a 5150 mental health detention.
00044273-20	1/23/2020	The complainant stated that an officer testified in Santa Clara County that her son was a known gang member, which is not true.
00044275-20	1/24/2020	The complainant was involved in a road rage incident. When police responded, the reporting officer prepared an incomplete or inaccurate incident report.
00044276-20	1/24/2020	The complainant stated several officers have harassed him repeatedly.
00044277-20	1/24/2020	The complainant was sexually assaulted. The complainant stated that the investigating officer failed to take required action and failed to investigate the sexual assault.
00044279-20	1/24/2020	The complainant stated that she was followed by FBI agents.
00044280-20	1/25/2020	The complainant states an officer was verbally abusive and used racist language
00044281-20	1/25/2020	The complainant stated that the named officer perjured himself.
00044282-20	1/27/2020	The complainant stated that officers entered and searched his residence without a warrant and without his permission.
00044283-20	1/27/2020	The complainant's car was stolen. After it was recovered, officers gave no updates regarding the case and the charges were dropped. The officers were rude to the complainant's girlfriend when she inquired about the case.
00044284-20	1/27/2020	The complainant stated that her vehicle was towed without justification.
00044290-20	1/28/2020	Parole Agents misidentified the complainant as a suspect and used force during the contact.
00044291-20	1/28/2020	After the complainant was arrested, an officer called him a racial slur.
00044306-20	1/28/2020	The complainant, a public defender, stated that the named officer detained his client without justification, searched and arrested him without cause. The officer then behaved inappropriately and made inappropriate comments. The complainant also stated that the report narrative did not coincide with the body worn camera at the onset of the contact with his client.
00044289-20	1/29/2020	The complainant stated that the officer boasted about stealing from Daly City residents, as well as dealing drugs and child pornography.
00044292-20	1/29/2020	The complainant's daughter was the victim of an attack. The complainant alleged an officer arrived to interview her daughter. However, her daughter could not be interviewed because she was sedated for her injuries. The officer acted unprofessionally and never returned to interview the complainant's daughter. The complainant alleged the officer's conduct resulted in her daughter's attackers being released from jail.
00044295-20	1/29/2020	The complainant stated that an officer used excessive force and an unauthorized weapon, specifically a taser.
00044297-20	1/29/2020	The complainant alleged he was attacked. He alleged San Francisco Police Department is not appropriately investigating the incident.
00044298-20	1/29/2020	The complainant alleged she was walking down the street when a patrol car pulled in front of her. She alleged an officer came out of car carrying a large firearm. She alleged the officer pointed the firearm at her after he exited the vehicle.
00044299-20	1/29/2020	The complainant alleged the named officer unlawfully detained.

## Summary of Cases Received

CASE	RECEIVED	SUMMARY
00044302-20	1/29/2020	The complainant stated that she was involved in a vehicle accident with another vehicle. She stated that she and the other driver engaged in a verbal dispute and the police were called. She stated that the officer told her that she would be included in the incident report, but she was not. She stated that she was the victim and the officer lied to her about including her in the incident report.
00044296-20	1/30/2020	The complainant stated he has been trying to file complaints for the past 18 months but officers will not take his report. The most recent time he tried to file a report was a Headquarters when a sergeant coming into the station laughed and no one took his report.
00044300-20	1/31/2020	The complainant was assaulted at a bar. He stated that the responding officers did not properly investigate the incident and refused to take his statement.
00044301-20	1/31/2020	The complainant was walking to BART when she saw an officer pointing a gun at a seated detainee. The complainant felt this was dangerous and unnecessary given the busy pedestrian location.
00044304-20	1/31/2020	The complainant received a parking ticket but she was not in San Francisco on the date the citation was issued.
00044305-20	1/31/2020	The complainant was pulled over for driving too slowly. The officers then asked complainant to step out of the vehicle and sit on the curb without justification.
00044307-20	1/31/2020	The complainant witnessed four officers extracting a fellow tenant at his Single Resident Occupancy. He heard the noise of a taser twice and saw three officers piled on top of the resident. The complainant stated that tasers are not approved for use by the San Francisco Police Department.

**Total New Cases: 77**