Department of Aging and Adult Services

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Deputy Director
What is DCIP?

- Diversion and Community Integration Program.
- Assist individuals referred to or discharged from Laguna Honda Hospital (LHH) to access the most integrated setting appropriate to their needs and preferences.
- Provides housing and community-based services that promote and maintain independence and support quality of life.
DCIP Team

- DCIP Coordinator
- In-Home Supportive Services (IHSS)
- DAAS Information & Referral
- DAAS Quality Management
- DPH Housing & Urban Health
- DPH Community Behavioral Health Services
- DPH Community Primary Care Clinics
- DPH Placement
- LHH Admissions & Eligibility
- LHH Social Services
- DPH Targeted Case Management
- Community Living Fund
- Waiver Specialist
- West Bay Housing Corp.
Who are in the program?

- Individuals who are referred to, found eligible for admission, and either waitlisted or admitted to LHH.
- Exception is admission to short-term rehab.
DCIP Participants

- 1311 total individuals in the program and 55% are in LHH.

- 58% Male, 42% Female.

- 45% of those discharged from LHH are between 50 to 69 years of age.
Living in the Community

- To date, 483 participants are living in the community.
- 62% are in houses or apartments.
- 14% are in hotels or SRO units.
- 9% are in Board & Care.
- 9% are in Specialized Housing for Developmentally Disabled and HIV.
Living Preference

- All participants are asked about their living preference at admission to LHH.

- Out of 483, 53 (11%) participants had living preferences that were not pursued.
  - 70% changed their mind
  - 25% prefer to stay at LHH but no longer meet SNF level
  - 4% experienced medical decline
  - 1% not accepted by specific preference
Readmission to LHH

- Participants’ readmission to LHH is low – 37 (8%) out of 483 to date.

- Reason for readmissions:
  - 22 due to medical decline.
  - 12 due to refusal to access services.
  - 3 planned readmissions.

- Average length of stay in community before readmission – 8 months.

- Average length of stay in LHH before discharge back to community – 4 months.

- Of the 37, 24 have been discharged back to community.
Subsidized Housing

- 199 participants housed in Scattered Site Housing (SSH) and DPH Direct Access to Housing (DAH) units under the LHH Rental Subsidy Program.

- 111 new secured SSH units through West Bay Housing Corporation (WBHC).

- The LHH Rental Subsidy Program covers rent, unit modifications, and repairs.
# Housing Retention

<table>
<thead>
<tr>
<th>Reasons for Vacating</th>
<th>SSH</th>
<th>DAH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Died</td>
<td>6%</td>
<td>13%</td>
</tr>
<tr>
<td>Need Higher Level of Care</td>
<td>12%</td>
<td></td>
</tr>
<tr>
<td>Moved to Other Housing</td>
<td>6%</td>
<td></td>
</tr>
<tr>
<td>Moved Out of County</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Eviction</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>Incarcerated</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Abandoned Unit</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Entered Treatment Program</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Subsidy Completed</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Voluntarily Vacated</td>
<td>3%</td>
<td></td>
</tr>
</tbody>
</table>

**Retention Rate**

- SSH: 86%
- DAH: 63%
Satisfaction Survey

- Administered semi-annually.
- One-pager with 14 questions.
- Mailed to those who have been in the community for 6 months to 1 year.
- Recent survey done:
  - 31% returned
  - 100% satisfied with overall quality of DCIP services.
- Face-to-face surveys started recently.