11. Introduction to Comments and Responses

CHAPTER 11 Introduction to Comments and Responses

11.1 Purpose of the Final Environmental Impact Report

This is the first of three volumes of the Comments and Responses document, which was prepared to accompany the Draft Program Environmental Impact Report (Draft PEIR) on the San Francisco Public Utilities Commission's (SFPUC) Water System Improvement Program (WSIP or proposed program). The Draft PEIR was published by the San Francisco Planning Department on June 29, 2007 for public review and comment. The SFPUC has proposed the WSIP to increase the reliability of the SFPUC's regional water system with respect to water quality, seismic response, water delivery, and water supply and to meet water delivery needs to its customers through the year 2030. The WSIP would establish level of service goals and system performance objectives for the regional system, which provide the basis for a series of facility improvement projects, a proposed water supply option to serve increased water demands, and proposed operations during drought and nondrought periods.

The Draft PEIR described the proposed WSIP, identified the environmental consequences associated with implementation of the WSIP, specified mitigation measures to reduce significant and potentially significant impacts, and analyzed and compared the environmental effects of alternatives to the proposed program as required by the California Environmental Quality Act (CEQA). The Draft PEIR also included an analysis of three variants to the WSIP as requested by the SFPUC. The Comments and Responses document contains copies of comments received from the public and government agencies on the Draft PEIR and provides responses to those comments. The Draft PEIR (Volumes 1 to 5) together with the Comments and Responses document (Volumes 6 to 8) constitute the Final PEIR on the WSIP.

The Final PEIR is an informational document that the SFPUC must consider before approving the WSIP. The CEQA Guidelines (Section 15132) specify the following:

The Final PEIR shall consist of:

- (a) The Draft PEIR or a revision of the draft
- (b) Comments and recommendations received on the Draft PEIR, either verbatim or in summary
- (c) A list of persons, organizations, and public agencies commenting on the Draft PEIR
- (d) The responses of the lead agency to significant environmental points raised in the review and consultation process
- (e) Any other information added by the lead agency

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The Comments and Responses document was prepared pursuant to the CEQA Guidelines.

11.2 Environmental Review Process

On June 29, 2007, the San Francisco Planning Department published the Draft PEIR on the SFPUC's WSIP for public review and comment (State Clearinghouse No. 2005092019). The public review and comment period on the document was announced as lasting from June 29, 2007 through October 1, 2007, but was later extended to October 15, 2007. During the 108-day public review period, the San Francisco Planning Department received approximately 1,500 written comments sent through the mail or by hand-delivery, fax, or email as well as approximately 200 oral comments made at six public hearings.¹ A court reporter was present at each of the public hearings, transcribed the oral comments verbatim, and prepared written transcripts. Appendix J (Vol. 8) includes a summary of the Draft PEIR notification and public hearing process. Public hearings were held on the following dates and at the following locations:

- September 5, 2007 Sonora Opera House, Sonora, CA
- September 6, 2007 Thomas Downey High School, Modesto, CA
- September 18, 2007 Fremont Main Library, Fremont, CA
- September 19, 2007 Avenidas Senior Center, Palo Alto, CA
- September 20, 2007 San Francisco City Hall, Planning Commission Chambers, San Francisco, CA
- October 11, 2007 San Francisco City Hall, Planning Commission Chambers, San Francisco, CA²

On September 30, 2008, this Comments and Responses document was distributed for review to the San Francisco Planning Commission, the SFPUC, and all entities that submitted individual comment letters on the Draft PEIR.³ On October 30, 2008, following the public review period for the Comments and Responses, the San Francisco Planning Commission certified the Final PEIR—consisting of the Draft PEIR and the Comments and Responses document—and determined it fulfills CEQA requirements. Upon Final PEIR certification, the SFPUC was then able to take action on the WSIP. However, prior to making a decision on the WSIP, the SFPUC reviewed and considered the certified Final PEIR and the associated Mitigation Monitoring and Reporting Program (MMRP). Consistent with CEQA Guidelines (Section 15097), the MMRP is a program for monitoring and reporting of the measures required to mitigate or avoid significant environmental effects in order to ensure that the mitigation measures and revisions identified in the Final PEIR are implemented. By adopting the CEQA findings and the MMRP, the SFPUC was then able to approve and adopt the WSIP or any portion/modification of the WSIP analyzed

A public hearing was also held before the San Francisco Landmarks Preservation Advisory Board on September 19, 2007. No members of the public attended the meeting, and thus a written transcript was not prepared. The comments of the Landmarks Board presented at that meeting were later submitted to the Planning Department in writing within the review period (see the L_SFLandmarks comment letter).

² Because the comment period was extended, a second public hearing was held in San Francisco.

³ Commenters who submitted form letters were notified by mail or email regarding the availability of the Comments and Responses document and the locations where the document is available for viewing; these commenters were not sent a copy of the Comments and Responses document unless requested.

in the PEIR. As indicated in the CEQA findings (attached to the front cover of Volume 1), the SFPUC adopted the Phased WSIP Variant — a variation of the original WSIP described in Chapter 3 of the PEIR on October 30, 2008, subsequent to the certification action by the San Francisco Planning Commission.

[Additional discussion of the Phased WSIP Variant that was adopted by the SFPUC is provided in Section 13.4, Phased WSIP Variant (Vol. 7, Chapter 13).]

11.3 Report Organization

Due to the quantity of comments received on the Draft PEIR, the Comments and Responses document is separated into three volumes. Volume 6 consists of this introductory chapter and Chapter 12, which contains the comments received during the comment period. Chapter 11 includes a list of all commenters, and Chapter 12 includes copies of mailed letters and faxes, printouts of emails, and transcripts of oral comments received at the public hearings. All comments are coded and numbered to correspond to the responses provided in Volume 7. Volume 8 consists of all of the appendices.

In some cases, comment letters included extensive attachments. All attachments are acknowledged and have been considered during preparation of the responses. If the attachments contain direct comments on the adequacy or accuracy of the Draft PEIR, they are included along with the comment letters in Chapter 12 and are treated the same as individual comments. However, in other instances the attachments provide generic information supporting some aspect of an agency or organization's mission (e.g., description of a city's conservation program and activities) and are not directly related to the adequacy or accuracy of the Draft PEIR; those materials are not reproduced in this document but are available for review at the San Francisco Planning Department.⁴ The attachments received with a particular letter are indicated at the end of each comment letter in Chapter 12, and Appendix K (Vol. 8) is a summary of all attachments received as part of comments on the Draft PEIR and indicates where copies of the attachments are available.

Volume 7 of the PEIR contains the responses to comments. Chapter 13 describes the organization of responses to the comments received on the Draft PEIR and also describes changes in the WSIP proposed by the SFPUC since publication of the Draft PEIR. Chapter 14 contains master responses, which provide a comprehensive discussion of issues that received numerous comments. Chapter 15 contains the individual responses directed to each specific comment, though in some cases, the reader is referred to a master response in Chapter 14 or to another individual response. Chapter 16 contains a consolidated set of all staff-initiated changes made to the Draft PEIR that resulted from: (1) changes made in response to the comments received on the Draft PEIR; (2) changes that reflect the WSIP revisions; or (3) changes to correct errors or to clarify information presented in the Draft PEIR. Volume 8 contains supporting documentation for information presented in the Comments and Responses document.

11.4 Organization of Comments and List of Commenters

In order to facilitate the preparation of responses, each comment set (i.e., a letter, email, or public hearing transcript) received on the Draft PEIR was coded, then broken down into individual comments and bracketed by topic or issue area; individual comments were then numbered. The individual comments are referenced alphanumerically by comment set code and comment number and are shown in the margins. The coding for the comment sets consists of a prefix indicating the category of commenter (see **Table 11.1**) followed by the initials or acronym of an agency/

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⁴ The San Francisco Planning Department is located at 1650 Mission Street, Suite 400, San Francisco, California, 94103.

Category of Commenter	Coding Abbreviation
Federal Agency	F
State Agency	S
Local and Regional Agency	L
Group	SI
Citizen	С

TABLE 11.1 COMMENTER CATEGORIES AND ABBREVIATIONS

organization or the first five letters of a person's last name. Within each comment set, the individual topics or issue areas are bracketed and numbered sequentially. For example, the first comment in the first set of comments from the Bay Area Water Supply and Conservation Agency (a local agency) is L_BAWSCA1-01. Comments submitted via email, via U.S. Postal Service, or during a public hearing are all coded and numbered in the same way; if a single agency, interest group, or individual submitted comments more than once, a number is added at the end of the comment letter code to indicate multiple submittals by the same commenter (e.g., L_BAWSCA2 represents a second comment set, received either in a separate letter or as part of the oral comments presented at a public hearing).

Multiple copies of two form letters were received as comments on the Draft PEIR. The text in the Form Letter 1 submittals is the same or varies only slightly and the Form Letter 2 submittals were identical; therefore, to avoid excessive duplication of responses, each form letter is treated as a single comment letter. A sample of each form letter is presented in Section 12.7 of this document. A list of the people who signed and/or submitted a form letter is shown below in Table 11.7. All Form Letter 1 submittals are included in Appendix L (Vol. 8).

In some cases, signatures on comment letters were illegible. Illegible signatures on individual citizen comment letters are identified in **Table 11.6** as Unreadable 1 through 5, and illegible signatures on form letters are identified in **Table 11.7** as Unidentified Names 1 through 69.

Tables 11.2 through **11.7** list all persons and organizations that submitted comments on the Draft PEIR during the comment period (June 29, 2007 through October 15, 2007), as well as those comments received through December 31, 2007. Volume 7 of this Comments and Responses document provides written responses to these comments. Appendix M (Vol. 8) contains comment letters received after December 31, 2007; these comments are not responded to individually, but Appendix M includes cross reference for each of these letters to either a master response or another response that includes a discussion of related issues. **Table 11.8** lists all citizens who telephoned the SFPUC General Manager's office during the comment period to voice their concern about the proposed program. The San Francisco Planning Department acknowledges receipt of these comments, and individual written responses to these telephone messages are not included in the Comments and Responses document since they do not address the adequacy or accuracy of the environmental analysis or identify any other significant environmental issue requiring a response.

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Email	F_NPS-GGNRA	Brian O'Neill	General Superintendent	National Park Service, Golden Gate National Recreation Area	11/06/07
Email	F_NPS-Yos	Michael Tollefson	Superintendent	National Park Service, Yosemite National Park	10/15/07
Mail	F_USBR	Richard J. Woodley	Regional Resources Manager	U.S. Department of the Interior, Bureau of Reclamation	11/06/07
Mail	F_USDAFS	Tom Quinn	Forest Supervisor	U.S. Department of Agriculture, Forest Service	10/03/07
Email	F_USFWS	G. Mendel Stewart	Manager	U.S. Department of the Interior, Fish and Wildlife Service, San Francisco Bay National Wildlife Refuge Complex	09/26/07

 TABLE 11.2

 FEDERAL AGENCIES THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

 TABLE 11.3

 STATE AGENCIES THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Mail	S_Caltrans	Tom Dumas	Chief of Office for Metropolitan Planning	California Department of Transportation	07/23/07
Mail	S_CC	Sam Schuchat	Executive Officer	Coastal Conservancy	9/17/07
Mail	S_CDFG1	W.E. Loudermilk	Regional Manager	California Department of Fish and Game	10/01/07
Mail	S_CDFG2	Charles Armor	Regional Manager, Bay Delta Region	California Department of Fish and Game	10/01/07
Mail	S_CSA	Sally Lieber	Assemblywoman, 22nd District	California State Assembly	10/01/07
Mail	S_DWR	Christopher Huitt	Staff Environmental Scientist	California Department of Water Resources, Floodway Protection Section	7/13/07
Mail	S_RWQCBCV	Greg Vaughn	Senior Engineer	Regional Water Quality Control Board, Central Valley Region	10/12/07
Mail	S_RWQCBSF	Keith H. Lichten	Senior Engineer	Regional Water Quality Control Board, San Francisco Bay Region	9/26/07

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Mail	L_ACCDA	Bruce Jensen	Senior Planner	Alameda County Community Development Agency	10/15/07
Email	L_ACFCWCD	Kwablah Attiogbe	Environmental Services	Alameda County Flood Control and Water Conservation District	10/1/07
Mail	L_ACWD	Paul Piraino	General Manager	Alameda County Water District	9/26/07
Email	L_BAWSCA1	Arthur Jensen	General Manager	Bay Area Water Supply and Conservation Agency	10/1/07
Hand- delivered, PH	L_BAWSCA2	Arthur Jensen	General Manager	Bay Area Water Supply and Conservation Agency	9/20/07
PH Sonora	L_BAWSCA3	Nicole Sandkulla	Senior Water Resources Engineer	Bay Area Water Supply and Conservation Agency	9/5/07
PH Modesto	L_BAWSCA4	Nicole Sandkulla	Senior Water Resources Engineer	Bay Area Water Supply and Conservation Agency	9/6/07
PH SF1	L_BAWSCA5	Steven Miller	Lawyer	Bay Area Water Supply and Conservation Agency	9/20/07
PH SF2	L_BAWSCA6	Arthur Jensen	General Manager	Bay Area Water Supply and Conservation Agency	10/11/07
Mail	L_BCDC	Sara Polgar	Planner	San Francisco Bay Conservation and Development Commission	9/6/07
Mail	L_Brisbane	Randy Breault	Director of Public Works	City of Brisbane	9/27/07
Mail	L_Burlgme	Syed Murtuza	Director of Public Works	City of Burlingame Public Works Department	9/20/07
Mail	L_CalWater	Thomas Salzano	Water Resources Planning Supervisor	California Water Service Company	9/28/07
Mail	L_CCWD	Leah Orloff	Senior Water Resources Specialist	Contra Costa Water District	10/1/07

 TABLE 11.4

 LOCAL AND REGIONAL AGENCIES THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

TABLE 11.4 (Continued)
LOCAL AND REGIONAL AGENCIES THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Email	L_CoastsideCWD	Joe Guistino / Cathleen Brennan	Interim General Manager / Water Resources Analyst	Coastside County Water District	9/24/07
Mail	L_DalyCty	Patricia Martel	City Manager	City of Daly City	10/1/07
Mail	L_DSRSD	Bert Michalczyk	General Manager	Dublin San Ramon Services District	9/28/07
Mail	L_EBMUD	William Kirkpatrick	Manager of Water Distribution Planning	East Bay Municipal Utility District	8/27/07
Mail	L_EBRPD	Chris Barton	Senior Planner	East Bay Regional Park District	10/1/07
Mail	L_FosterCty	Ramon Towne	Director of Public Works	City of Foster City	10/1/07
Email	L_Fremont	Rene Dalton		City of Fremont, Transportation and Operations Department	10/9/07
Mail	L_Hayward	Robert Bauman	Director of Public Works	City of Hayward Department of Public Works	9/17/07
Mail	L_Hillsb	Cyrus Kianpour	City Engineer	Town of Hillsborough	9/27/07
Mail	L_LAHCFD	Dorothy Price	President	Los Altos Hills County Fire District	9/21/07
Mail	L_LosAltosH	Craig Jones	Mayor	Town of Los Altos Hills	9/14/07
Email	L_Menlo1	Kent Steffens	Director of Public Works	City of Menlo Park	10/1/07
PH Fremont	L_Menlo2	Kirsten Keith	Employee	Menlo Park Planning Commission	9/18/07
PH Palo Alto	L_Menlo3	Kelly Fergusson	Mayor	City of Menlo Park	9/19/07
PH Modesto	L_MID	Walt Ward	President of the Board of Directors	Modesto Irrigation District	9/6/07
Email	L_MID-TID1	Walter Ward / Robert Nees	Assistant General Manager / Assistant General Manager	Modesto Irrigation District / Turlock Irrigation District	10/1/07
Mail	L_MID-TID2	Walter Ward / Robert Nees	Assistant General Manager / Assistant General Manager	Modesto Irrigation District / Turlock Irrigation District	10/29/07

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Mail	L_Millbr	Ronald Popp	Director of Public Works	City of Millbrae	9/28/07
Mail	L_Milpts	Thomas Williams	City Manager	City of Milpitas	9/27/07
Mail	L_MtnVw	Cathy Lazarus	Public Works Director	City of Mountain View	9/28/07
Email	L_Newark	John Becker	City Manager	City of Newark	10/1/07
Mail	L_PaloAlto	Yoriko Kishimoto	Mayor	City of Palo Alto	9/25/07
Mail	L_PHWD1	Daniel Seidel	President	Purissima Hills Water District	9/28/07
PH Palo Alto	L_PHWD2	Daniel Seidel	President	Purissima Hills Water District	9/19/07
Mail	L_RdwdCty	Peter Ingram (sent by Chu Chang)	Community Development Services Director	Redwood City	9/27/07
Mail	L_SanJose	Mansour Nasser	Deputy Director, Water Resources Division	City of San Jose	9/27/07
Email	L_SBruno	Barbara A. Brenner	Stoel Rives, Attorney at Law	City of San Bruno	10/1/07
Email	L_SClara1	Gloria Sciara	Development Review Officer	City of Santa Clara Planning Division	8/28/07
Mail	L_SClara2	Robin Saunders	Director of Water and Sewer Utility	City of Santa Clara Water and Sewer Utilities	8/23/07
Mail	L_SCVWD1	Keith Whitman	Deputy Operation Officer	Santa Clara Valley Water District, Water Supply Management Division	9/26/07
PH Palo Alto	L_SCVWD2	Amy Fowler	Staff Member	Santa Clara Valley Water District	9/19/07
Mail	L_SFBayTrl	Laura Thompson	Project Manager	San Francisco Bay Trail	9/24/07
PH SF1	L_SFCPC1	Christina Olague	Commissioner	San Francisco City Planning Commission	9/20/07
PH SF1	L_SFCPC2	Michael Antonini	Commissioner	San Francisco City Planning Commission	9/20/07
PH SF1	L_SFCPC3	Kathrin Moore	Commissioner	San Francisco City Planning Commission	9/20/07

TABLE 11.4 (Continued) LOCAL AND REGIONAL AGENCIES THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

PH Sonora = Public Hearing Transcript, Sonora, September 5, 2007 PH Modesto = Public Hearing Transcript, Modesto, September 6, 2007 PH Fremont = Public Hearing Transcript, Fremont, September 18, 2007 PH Palo Alto = Public Hearing Transcript, Palo Alto, September 19, 2007

TABLE 11.4 (Continued)
LOCAL AND REGIONAL AGENCIES THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
PH SF2	L_SFCPC4	Kathrin Moore	Commissioner	San Francisco City Planning Commission	10/11/07
PH SF2	L_SFCPC5	Michael Antonini	Commissioner	San Francisco City Planning Commission	10/11/07
Email	L_SFLandmarks	Robert Cherny	Vice President	Landmarks Preservation Advisory Board	9/27/07
Mail	L_SJVAPCD	Arnaud Marjollet	Permit Services Manager	San Joaquin Valley Air Pollution Control District	10/1/07
Mail	L_SLDWWKC	Daniel Nelson, Thomas W. Birmingham, and James Beck	Executive Director, General Manager, and General Manager	San Luis & Delta- Mendota Water Authority, Westlands Water District, and Kern County Water Agency	10/1/07
Email	L_Snnyvl	Jamie McLeod / James Craig	Associate Planner / Superintendent of Field Services	City of Sunnyvale	9/28/07
Mail	L_StanCoERC	Raul Mendez	Senior Management Consultant	Stanislaus County Environmental Review Committee	8/27/07
Email	L_Stanford	Clifford (Mike) Goff	Director of Utilities	Stanford University*	10/1/07
Email	L_TCCC	George Segarini	President & CEO	Tuolumne County Chamber of Commerce*	10/1/07
Email	L_TUD1	Peter J. Kampa	General Manager	Tuolumne Utilities District	9/28/07
Mail	L_TUD2	Barbara Balen	Board President	Tuolumne Utilities District	9/10/07
PH Sonora	L_TUD3	Peter J. Kampa	General Manager	Tuolumne Utilities District	9/5/07
Mail	L_Tuol1	Mark Thornton	Chairman, Tuolumne County Board of Supervisors	Tuolumne County	9/25/07
Email	L_Tuol2	Mark Thornton	District 4 Supervisor, Tuolumne County	Tuolumne County	10/15/07
Mail	L_Zone7	G.F. Duerig	General Manager	Alameda County Flood Control and Water Conservation District, Zone 7	10/1/07

*These commenters are classified under "Local Agencies" even though they are technically "Groups." Stanford University is in this category to be with the other BAWSCA members, and Tuolumne County Chamber of Commerce is in this category to be with the Tuolumne County agencies.

PH Sonora = Public Hearing Transcript, Sonora, September 5, 2007 PH Modesto = Public Hearing Transcript, Modesto, September 6, 2007 PH Fremont = Public Hearing Transcript, Fremont, September 18, 2007 PH Palo Alto = Public Hearing Transcript, Palo Alto, September 19, 2007

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Email	SI_ACA1	Jeff Miller	Director	Alameda Creek Alliance	10/01/07
PH Fremont	SI_ACA2	Jeff Miller	Director	Alameda Creek Alliance	09/18/07
Email	SI_ACT	David T. Smernoff, Ph.D.	Board Vice President	Acterra: Action for a Sustainable Earth	09/28/07
Email	SI_CAC1	Steve Lawrence	Vice Chair	Citizens Advisory Committee to the SFPUC	08/17/07
Email	SI_CAC2	Steve Lawrence	Vice Chair	Citizens Advisory Committee to the SFPUC	10/15/07
Mail	SI_Caltrout	Brian Stranko	Chief Executive Officer	California Trout	09/28/07
Email	SI_CAREP	Buddy Burke / Virginia Chang Kiraly	CA REP President & CA REP Vice President	Republicans for Environmental Protection, Protection Commissioner, California Commission for Economic Development	10/14/07
PH Palo Alto	SI_CI	Katherine Forrest	Member	Commonwealth Institute	09/19/07
Mail	SI_CNPS	Amanda Jorgenson	Executive Director	California Native Plant Society	09/25/07
Email	SI_CNPS-EB1	Laura Baker	Conservation Committee Chair	California Native Plant Society, East Bay Chapter	10/01/07
PH Fremont	SI_CNPS-EB2	Lech Naumovich		California Native Plant Society, East Bay Chapter	09/18/07
Email	SI_CNPS-SCV1	Kevin Bryant	President, Santa Clara Valley Chapter	California Native Plant Society, Santa Clara Valley Chapter	10/01/07
Mail	SI_CNPS-SCV2	Libby Lucas	Conservation	California Native Plant Society, Santa Clara Valley Chapter	10/15/07
Email	SI_CNPS-WLJ	Tedmund Swiecki	Conservation Committee Co-Chair	California Native Plant Society, Willis Jepson Chapter	10/01/07
Email	SI_CRS	Meredith Wingate / Brad Drda	Director Clean Energy Policy Design and Implementation Program	Center for Resource Solutions	09/26/07

TABLE 11.5 GROUPS THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter	Comment Letter	Name of		Organization/	
Format	ID	Commenter	Title	Affiliation	Date of Letter
Email	SI_CSERC	Brenda Whited	Staff Biology	Central Sierra Environmental Resource Center	09/10/07
Email	SI_CWA1	Jennifer Clary	Water Policy Analyst	Clean Water Action	10/01/07
PH SF1	SI_CWA2	Jennifer Clary	Water Policy Analyst	Clean Water Action	09/20/07
Mail	SI_D3Dem1	Tony Gantner	President	District 3 Democratic Club	09/20/07
PH SF1	SI_D3Dem2	Tony Gantner	President	District 3 Democratic Club	09/20/07
Mail	SI_EcoCtr	Martin Bourque	Executive Director	Ecology Center	10/03/07
Email	SI_EnvDef	Spreck Rosekrans	Senior Analyst	Environmental Defense	10/01/07
Mail	SI_Greenp	Krikor Didonian		Greenpeace	09/22/07
Email	SI_GWWF1	Cindy Charles	Conservation Chair	Golden West Women Flyfishers	09/29/07
PH SF1	SI_GWWF2	Cindy Charles	Chairperson	Golden West Women Flyfishers	09/20/07
Email	SI_KSWC	Joseph Vaile	Campaign Director	Klamath-Siskiyou Wildlands Center	09/27/07
Mail	SI_MenloBP	J. Wesley Skow	Attorney	Menlo Business Park LLC (on behalf of DLA Piper US LLP)	12/12/2007
Email	SI_NCFFSC	Dougald Scott	Chair	NCCFFF Steelhead Committee	09/23/07
Email	SI_PacInst	Peter Gleick	President	Pacific Institute	10/01/07
Email	SI_PilarCrk	Tim Frahm	Chair	Pilarcitos Creek Advisory Committee	9/28/2007
Email	SI_RHH1	Jerry Cadagan	Board Member/Founder	Restore Hetch Hetchy; Committee to Save Lake Merced	09/30/07
Hand- delivered, PH	SI_RHH2	Bob Hackamack	Tech/Engineering Chair	Restore Hetch Hetchy	09/05/07
PH Sonora	SI_RHH3	Bob Hackamack	Tech/Engineering Chair	Restore Hetch Hetchy	09/05/07
PH Sonora	SI_RHH4	Jerry Cadagan	Board Member/Founder	Restore Hetch Hetchy; Committee to Save Lake Merced	09/05/07

TABLE 11.5 (Continued) GROUPS THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
Email	SI_SCCCC	Mondy Lariz		Santa Clara County Creeks Coalition	09/28/07
PH SF1	SI_SFNeigh	Joan Girardot		Coalition for San Francisco Neighborhoods	09/20/07
Mail	SI_SierraC1	Blaine Rogers		Sierra Club, Tuolumne Group	09/24/07
PH Modesto	SI_SierraC2	Sandra Wilson	Chair	Sierra Club	09/06/07
PH Palo Alto	SI_SierraC3	Bill Young	Member	Sierra Club	09/19/07
PH Palo Alto	SI_SierraC4	Richard Zimmerman	Member	Sierra Club	09/19/07
PH SF1	SI_SierraC5	Gwynn MacKellen	Member	Sierra Club	09/20/07
PH SF1	SI_SierraC6	John Rizzo	Executive Committee Member	Sierra Club, San Francisco Bay Chapter	09/20/07
PH SF2	SI_SierraC7	John Rizzo	Executive Committee Member	Sierra Club, San Francisco Bay Chapter	10/11/07
Mail	SI_SPUR	Laura Tam	Sustainable Development Policy Director	San Francisco Planning and Urban Research Association	10/01/07
Mail	SI_SWC	Terry Erlewine	General Manager	State Water Contractors	09/25/07
PH Sonora	SI_TCFB	Stan Kellogg	President	Tuolumne County Farm Bureau	09/05/07
Email	SI_TROA	Stephen Welch	President	Tuolumne River Outfitters Association	10/01/07
Email	SI_TRT1	Amy Meyer	Founding Member	Tuolumne River Trust	09/28/07
PH Sonora	SI_TRT2	Cynthia King	Sierra Nevada Program Director	Tuolumne River Trust	09/05/07
PH Sonora	SI_TRT3	Galen Weston	Part-time Employee	Tuolumne River Trust	09/05/07
PH Modesto	SI_TRT4	Meg Gonzalez	Director of Community Outreach and Education	Tuolumne River Trust	09/06/07
PH Modesto	SI_TRT5	Patrick Koepele	Central Valley Program Director	Tuolumne River Trust	09/06/07
PH Modesto	SI_TRT6	Eric Wesselman	Executive Director	Tuolumne River Trust	09/06/07

TABLE 11.5 (Continued) GROUPS THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

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Comment Letter Format	Comment Letter ID	Name of Commenter	Title	Organization/ Affiliation	Date of Letter
PH Fremont	SI_TRT7	Eric Wesselman	Executive Director	Tuolumne River Trust	09/18/07
PH Palo Alto	SI_TRT8	Peter Drekmeier	Bay Area Program Director	Tuolumne River Trust	09/19/07
PH SF1	SI_TRT9	Eric Wesselman	Executive Director	Tuolumne River Trust	09/20/07
PH SF2	SI_TRT10	Peter Drekmeier	Bay Area Program Director	Tuolumne River Trust	10/11/07
Mail	SI_TRT-CWA- SierraC	Peter Drekmeier, Jennifer Clary, John Rizzo		Tuolumne River Trust, Clean Water Action, Sierra Club	10/01/07

TABLE 11.5 (Continued) GROUPS THAT SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter Format	Comment Letter ID	Name of Commenter	Date of Letter
PH Palo Alto	C_AdamsA	Amy Adams	09/19/07
Mail	C_Agarw	Sambhu Agarwala	09/20/07
Mail	C_AllenC	Casey Allen	09/20/07
Mail	C_AllenT	Thomas Allen	09/22/07
Email	C_Allis	Rita Allison	08/28/07
Mail	C_Alter	Grudy Alter	09/20/07
Email	C_Arons	Eric Arons	09/14/07
Mail	C_Bail	Christopher Bail	09/28/07
Mail	C_Barbe1	John Barbey	10/01/07
PH SF1	C_Barbe2	John Barbey	09/20/07
Mail	C_Barsa	Cris Barsanti	09/10/07
PH Palo Alto	C_Beauj	Cedric De La Beaujardiere / Susan Stansbury	09/19/07
Mail	C_Berg	Bonnie Berg	09/11/07
Email	C_Berko	Allan Berkowitz	09/07/07
Mail	C_Berli	Gabie Berliner	09/20/07
Mail	C_Bevia	John Beviacqua	09/19/07
Email	C_Bigos	Marty Bigos	10/01/07
and-delivered, PH	C_Blake	Martin Blake	09/05/07
Email	C_Bourk	Sean Bourke, MD	09/11/07
PH Sonora	C_BoutiD	Dolores Boutin	09/05/07
PH Sonora	C_BoutiF	Fred Boutin	09/05/07
Email	C_BramID1	Darryl Bramlette	09/06/07
Email	C_BramID2	Darryl Bramlette	09/27/07
PH Sonora	C_BramID3	Darryl Bramlette	09/05/07
PH Modesto	C_BramID4	Darryl Bramlette	09/06/07
Email	C_Brand	Jobst Brandt	09/24/07
Mail	C_Breso	Mark Bresolin	10/11/07
PH	C_Britt	Beverly Britts	09/05/07
Email	C_BrookL	Liz Brooking	09/11/07
Email	C_Bryan	Louis Bryan	10/01/07
Mail	C_Bucki	Keith Buckingham	09/20/07
PH SF1	C_Bug	June Bug	09/20/07
Email	C_Byron	Juan Byron	09/19/07
PH Fremont	C_Cant	John Cant	09/18/07
Mail	C_Caugh	Robert Caughlan	09/24/07

TABLE 11.6 CITIZENS WHO SUBMITTED COMMENTS ON THE DRAFT PEIR

Comment Letter Format	Comment Letter ID	Name of Commenter	Date of Letter
Mail	C_Chase	Birgit Chase	09/20/07
Email	C_Chiap	Lynn Chiapella	09/30/07
PH SF1	C_Chode	Bernie Chodeu	09/20/07
Mail	C_Clark1	Ann Clark / Katherine Howard	09/20/07
PH SF1	C_Clark2	Ann Clark	09/20/07
Mail	C_Closs	Gary Clossman	09/18/07
Mail	C_Colem1	Caroline Coleman	No date
Mail	C_Colem2	Caroline Coleman	09/21/07
Mail	C_Colli	Robert Collin	09/27/07
Mail	C_Dahli	Leland & Shirley Dahlin	09/08/07
Email	C_Davey	Mary Davey	09/09/07
Email	C_David	Joel Davidson	10/01/07
PH Sonora	C_DayJ	Joseph Day	09/05/07
Mail	C_DayL	Lisa Day	09/20/07
PH Palo Alto	C_Dippe	Dan Dippery	09/19/07
PH SF1	C_Dough	Denise Dougherty	09/20/07
Email	C_Dulma	Diane Dulmage	09/18/07
Mail	C_Duper	Fred Duperrault	09/25/07
Email	C_Eddy1	Jeb Eddy	09/30/07
PH Palo Alto	C_Eddy2	Jeb Eddy	09/19/07
Mail	C_Elbiz	Elaine Elbizri	09/24/07
PH Palo Alto	C_EllioC	Claire Elliott	09/19/07
PH Sonora	C_EllioP	Patricia Elliott	09/05/07
PH Fremont	C_Ellis	Dave Ellison	09/18/07
Mail	C_Farnu	Benjamin L. Farnum	10/01/07
Email	C_Fenwi	Jan Fenwick	09/30/07
Email	C_Field	David Fielding	10/01/07
Email	C_Fiore	John and Janet Fiore	10/01/07
Mail	C_Flani	M. Flanigan	09/20/07
Mail	C_Flemi	E. Fleming-Hasegaue	09/20/07
Mail	C_Flynn	Kirsten Flynn	09/27/07
Email	C_Fox	Peter Fox	09/25/07
PH Sonora	C_Gado	Jimmy Gado	09/05/07
Email	C_Garba	Caroline Garbarino	09/22/07
Mail	C_Garci	Ruben Garcia	09/20/07
PH Sonora	C_Gelma	Robert Gelman	09/05/07

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Comment Letter Format	Comment Letter ID	Name of Commenter	Date of Letter
Email	C_Genov	Marylyn Genovese	09/29/07
Email	C_Goite	Ernest Goitein	10/14/07
PH SF1	C_Goken	Shawna Gokener	09/20/07
Email	C_Goldf	Kathleen Goldfein	09/25/07
Email	C_Goodm	Rebecca Goodman	09/26/07
Email	C_Grave	Ben Graves	09/27/07
Email	C_GreenD	David Greene	09/11/07
Email	C_GreenK	Katherine Greene	09/21/07
PH Sonora	C_GrinnD	Doris Grinn	09/20/07
PH Sonora	C_GrinnJ	Jim Grinnell	09/20/07
Mail	C_Gross	Andrew Gross	09/20/07
Mail	C_Hacka1	Bob Hackamack	10/01/07
Email	C_Hacka2	Bob Hackamack	10/15/07
Email	C_Hall	Diana Hall	10/15/07
Mail	C_Hamil	Kimberly Hamilton-Lam	09/20/07
Mail	C_Hanke	Carol Hankermeyer	09/25/07
PH SF1	C_Hasso	Tomer Hasson	09/20/07
Mail	C_Helld	Alex Helldoevker	08/15/07
Mail	C_Henry	Leah Henry	09/20/07
Email	C_HerroK	Kristin Herron	09/25/07
Email	C_Hest	Christopher Hest	10/16/07
Mail	C_Higgi	Sidney Higgins	09/20/07
Email	C_Hoel	Jeff Hoel	10/01/07
Mail	C_Hoffm	Jeff Hoffman	09/20/07
Email	C_Hsiun	Pei-Lin Hsiung	10/12/07
PH Sonora	C_Hughe1	Noah Hughes	09/05/07
PH Modesto	C_Hughe2	Noah Hughes	09/06/07
Mail	C_lkemo	Kile Ikemoto	08/15/07
Email	C_lsaac	Marian Isaac	09/28/07
Email	C_Izmir	Richard Izmirian	10/01/07
Mail	C_JohnM	Mitchell Johnson	09/13/07
Mail	C_JohnSie	Sieglinde Johnson	09/20/07
PH SF1	C_JohnsSil	Silvia Johnson	09/20/07
Email	C_Joye	Lindsay and Ken Joye	09/11/07
Email	C_Kahn	Mike Kahn	09/17/07
Mail	C_Kalin	Gwynn Kaliner-MacKellen	09/20/07

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Comment Letter Format	Comment Letter ID	Name of Commenter	Date of Letter
PH SF1	C_Kalma	Emeric Kalman	09/20/07
Mail	C_Keebr	Suzanne Keebra	10/01/07
Email	C_Kelle	Michael Kelleher	10/01/07
Mail	C_Kim	Michelle Kim	09/20/07
Email	C_KingC	Carl King	10/01/07
Email	C_KingD	David King	10/01/07
Email	C_KingK	Kenneth King	10/15/07
Hand-delivered, PH	C_Krame1	John Kramer	09/05/07
Email	C_Krame2	John Kramer	10/11/07
Mail	C_Lee	Aldora Lee	09/25/07
Mail	C_Leet	Ben Leet	08/16/07
Mail	C_Lewin	Linda Lewin	09/20/07
PH Palo Alto	C_Liebe	Sidney Liebes	09/19/07
Email	C_Lim	Kingman Lim	09/11/07
Mail	C_Look	Carissa Look	09/20/07
Email	C_LoVuo	Judith LoVuolo-Bhushan	09/24/07
Email	C_Lowry	Janet Lowry	10/01/07
Hand-delivered, PH	C_Lubin	Sheri Lubin	09/19/07
Email	C_Lundb	Erik Lundberg	09/19/07
Email	C_Maddo	Tyana Maddock	09/18/07
PH Palo Alto	C_Madou	Ramses Madou	09/19/07
Mail	C_Magol	Nick Magol	09/20/07
PH Palo Alto	C_Marcu	Mary Jane Marcus	09/19/07
PH Palo Alto	C_Margo	Elliot Margolies	09/19/07
Email	C_Marsh	James Marshall	09/09/07
Email	C_MartiM	Michael Martin	09/26/07
Mail	C_MartiS	Sofia Martinez	08/15/07
PH Palo Alto	C_Mater	Len Materman	09/19/07
Mail	C_McCle	Jonathan McClelland	09/26/07
Mail	C_McCol	Karl McCollom	11/07/07
Mail	C_McCon	Mike McConnell	09/07/07
Mail	C_McFar	Keith & Luella McFarland	09/13/07
Email	C_McKee	Julie McKee	09/29/07
Hand-delivered, PH	C_Means1	Robert Means	09/18/07
PH Fremont	C_Means2	Robert Means	09/18/07
PH	C_Melna	Christina & Chet Melnarik	09/18/07

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Comment Letter Format	Comment Letter ID	Name of Commenter	Date of Letter
PH	C_Mensi	Bill Mensing	09/06/07
Mail	C_Menuz	Karen Menuz	09/09/07
Mail	C_Merlo	Steven Merlo	09/20/07
Email	C_Mijac	Ivo Mijac	10/01/07
Email	C_Mille	Eric Millette	10/01/07
Email	C_MindeN	Naomi Mindelzun	09/20/07
Email	C_MindeR	Robert E. Mindelzun	09/23/07
Email	C_Neal	Peter Neal	09/21/07
Mail	C_Nore	Erna Nore	09/26/07
Email	C_Noren1	William Noren	10/10/07
PH Fremont	C_Noren2	William Noren	09/18/07
Email	C_Okuzu	Margaret Okuzumi	10/12/07
PH SF1	C_Olsen	Jenna Olsen	09/20/07
Hand-delivered, PH	C_ONeil	Kay O'Neill	09/19/07
PH Sonora	C_Owen	Ellie Owen	09/05/07
Mail	C_Pagli	Anne Pagliarulo	09/20/07
Mail	C_Parke	Doug Parkes	09/29/07
Mail	C_Perl	Kathy Perl	09/20/07
PH Sonora	C_Picku	Ron Pickup	09/05/07
Email	C_Poult	J. Poulton	09/26/07
Mail	C_Raffa	Paul Raffaeli	10/01/07
Mail	C_Raube	David Raube	10/01/07
Email	C_Reedy	Mark Reedy	09/19/07
Hand-delivered, PH	C_Reich	Stefani Reichle	09/05/07
Mail	C_Richa	Matthew Richardson	09/06/07
PH Palo Alto	C_Roger	Leah Rogers	09/19/07
Email	C_Ross	Jim Ross	10/03/07
Email	C_Rowe	Trish Rowe	10/11/07
Email	C_SchmiR	Ron Schmidt	09/11/07
Email	C_Schri	Judy Schriebman	09/25/07
Email	C_Schul	Urs Schuler	09/17/07
Mail	C_Shea	Kelly Shea	09/20/07
Email	C_Simpk	John Simpkin	09/14/07
Hand-delivered, PH	C_Sloan	Ann Sloan	09/06/07
Mail	C_SmithE	Evan Winslow Smith	09/26/07

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Comment Letter Format	Comment Letter ID	Name of Commenter	Date of Letter
Email	C_SmithP	Paul Smith	09/30/07
Email	C_Sprin	Cindy Spring	09/25/07
Mail	C_Stein	Peter Steinhart	09/26/07
PH Sonora	C_Sturt	Jon Sturtevant	09/05/07
Email	C_Sugar	Marc Sugars	09/26/07
Email	C_Sundb	Karen Sundback	10/01/07
Email	C_Symon	Barbara Symons	09/20/07
PH Modesto	C_TayloJ	Jean Taylor	09/06/07
Email	C_TayloS	Scott Taylor	10/01/07
Hand-delivered, PH	C_Teves	M. Teves	09/19/07
Email	C_Thaga	Betsy Thagard	09/25/07
Email	C_Tholl	Julia Thollaug	09/11/07
Mail	C_Thoma	Dennis Thomas	05/02/07
Email	C_Toth	Tibor Toth	09/04/07
Email	C_Tubma	Marianna Tubman	09/26/07
Email	C_Tucke	Kristen Tucker	09/11/07
Mail	C_Unreadable1	Unreadable commenter name	09/20/07
Mail	C_Unreadable2	Unreadable commenter name	08/15/07
Mail	C_Unreadable3	Unreadable commenter name	09/20/07
Mail	C_Unreadable4	Unreadable commenter name	08/15/07
Mail	C_Unreadable5	Unreadable commenter name	08/15/07
Email	C_Urdan	Matthew Urdan	09/27/07
Email	C_Vadop	Paul Vadopalas	10/01/07
Email	C_VermeJ	Jim Vermeys	9/30/07
Email	C_VermeK	Karen Vermeys	09/24/07
Mail	C_Voyik	Ashleigh Voyikes	08/15/07
Mail	C_Vrana	Leo Vrana	09/20/07
Email	C_Walke	Patricia Walker	10/13/07
Email	C_Walls	Pete Wallstrom	09/27/07
Email	C_Weiss	Richard Weiss	09/26/07
Mail	C_Westc	Bart Westcott	09/12/07
Email	C_Willi	Doris Williams	09/25/07
Email	C_Wingf	Polly P. Wingfield	09/11/07
Email	C_Wolf	Elizabeth Wolf	09/24/07
Mail	C_Zimme	Benita Zimmerman	09/28/07

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TABLE 11.7 CITIZENS WHO SUBMITTED FORM LETTER COMMENTS ON THE DRAFT PEIR

Form 1

Keren Abra Tom Adams Karen Boudreaux Katie Bramlett Eric Brooks Susan Burgenbauch Leslie Chew Nick Colin John Cordes Colette Crutcher Michael/Tom Duncan/Richard Don Ehrlich Don Eichelberger Ruben Garcia Peter Gass Julian Giardinelli Richard and Valerie Girling Sami Goski Barry Hermanson Carole Herron Lia Hillman

Form 2

Alice Abbott Bashir Abdullah Trip Adler Monika Aeschbacher Joshua Agan Bunardi Aiechlanski Robert Alna Trudy Alter Lydia Alva Bylgia Amadour Susan Amden Anna Andersen Sara Anderson B.J. Anderson Kyle Anderson Theresa Andrews Max Andrews Mitchell Aourls Gary Apter Lisa Arena Joe Aristo Marilyn Arnest David Artis Elizabeth Ashcroft Lani Asher Nicola Atkins Laura Atkins Sarikka Attoe Svlvia Augustiniok N. Ausschnitt Vai Aven Phyllis Ayer Richard Babb J. Bacani Samuel Bagdorf Shaun Bailey Marilvn Bair John Baker

Mark Jones Cassandra Kyle Gary Laufman Joseph and Vicki/John Leidner/Radogno Victoria Lewis Kirk Lumpkin Michele Luncy Laurie McCann Mary L. McDonnell Sara Meghrouni Gale Melton Mariella Mey Mark Mills-Thysen Elan Minvielle Denis Mosgofian Kevin Neeson Chad Nichols Lauren Nickell Erica Pederson Ed Pike

Yvonne Baker William Baker Marilyn Bancel Teresa Baom Linda Barnett Randall Barry **Dirk Bartels** Gail Bartlett Jason Baum Nikki Beach Bruce Beal Devena Beal Blanche Bebb Jessica Bell Nikki Bengal Lawrence Bernard Nellie Bertucci Max Betkouski James Biggs Jon Birnbaum Sandra Bishop Gillian Blair Alex Blanchad **Dian Blomquist** Phil Bloomfield Ron Boeck Jordan Bogash Raymond Bohn Mitchell Bonner Sherry Boschert Sherry Boschert Alex Boyd John Boyes Ava Breembaum William Breen Kristina Brennan Janet Brewer Simone Brille

Kevin Rayhill Dorothy Reinhardt Janine Richman Mija Riedel Hedi Saraf Patrick Schmitz Kent Schneeveis Tara Schubert Peter, Bonnie, Benard Seidman Kate Stepan Maury and Susan Stern Olav Strawe Megan Sullivan Allen Todd Terry A. Trumbull Catherine Vowles Tes Welborn J. Wona Ebbe Roe Yovino-Smith

Carlos Brito Ralph Brott Bruce Brown Maureen Brown Geoffrey Brown Tom Browne Mary Browne Kent & Jennifer Brownlow Jordan Brownwood William Brvant William Bryant Lynne Buchholz Flavia Buda Michael Buel Brad Buethe Ann Burke Jean Burkhead Adam Burnett Jacklyn Button Davis C Paul Cahill Benjamin Caldwell Susan Calender Robert Campbell Matt Campbell Isaac Campbell Amy Canalino Robert Cangelosi Alma Canindin Elizabeth Carbajal Marion Cardinal Arthur Carey Caitlin Carini Rebecca Carino Hugnette Carleton Lance Carnes Kathleen Casev Gloria Catricala

Form 2 (cont.)

Leslie Cele Andria Cercio Arthur Cerf Lauren Cha Lyzanan Chaires Ċhan Kelly Chang Anne Chang Loretta Chardin Elvina Charlev Pearl Chen Eric Chesmar May Chin Karen Christenson Jonah Christian Winston Christian Pelletier Christiane Kerry Chung Jesse Church Mike Burbank Cindy Roberts Scott Clark Jackson Clawson Judy Clayton Laurence Clement Nancy Coe Steven Cohen **Kimberly Cohen** K. Colburn Dan Coleman Caroline Coleman Christopher Concolino John Conley Jean Conner J. Maureen Cook **Gibbons Cooney** Alison Corson James Corwin Scott Corwin Jesse Costello-Good Curtis & Debi Cournale John Cowan Carolyn Crampton Mr. & Mrs. William Crowe Elizabeth Curda John Curran Tonette Cyprien Chris Czerkies Maria Dais Peter Dalton Micheal Daly Tina Dang Denise D'Anne Clayton Dart Michelle Davidson Sierra Davidson Ludmilla Davis George Davis Claude Davis Ian Dedrick Carole Deeb Matthew Denckla Martin Denefeld Sherley Denney Gertrude Denney

Ernest Dernburg Ray & Helen Desai Peter Desmond Madeline Dessat Deirdre Devine Maria Dichov Matt Dietz Mark Dillan Jacqueline Dion Sofia DiPadova Ralph DiPadova Okori Dixon Fumiko Docker Claudia Doerr Janelle Dong E. Donnelly Justin Dorsey Robert Dower Annie Du Maria Ducey Larey Dunn S. J. Dunne Mary Dunning Natalia Dusov Betty Cornell Eberhardt Harvey Eckmann Tom Eckstrom Scott Edwards David Egert Lynne Eggeri Charlie Scott Elaine Michaud Gretchen Elliott Scott Ellis Jessica Ellis Ernest Ely John Emami Jeri Engstrand Aviva Enoch Julie Enright Jack Ermen John Erskine John & Leigh Escobedo J. Esfacio Jonathen Esillies Chris Esparcia **Douglas Estes** Mark Evans Debra & Brad Evans Maxamilienne Ewalt David Fairley Deborah Farkas Carol Farley Geoff Farrell Alice Farrelly Michael Fay Marla Feher Gavin Feiger Mike Fernandez Ron Ferrato Kristina Fialova David & Audrey Fielding June Finis Raul Fion Eve Fisher

E. Fleming Paul Flores Stephen Follansbee Susan Ford **Muriel Forlerer** Michael Fornalski Chiara Fox Elizabeth Franczak Ellen Frank Martina Frank Deborah Frankel Mark Freeman Elena Freiwald Yee-chung Fu Genevieve Fujimoto Ryan Gamlin Andrea Gara Albert Garcia Tamayer Garcia Kevin Garden Michele Garside Claudia Gaytan Anne-Marie Gearhart Arlene Getz Sean Gibson Rose Gillen Judy Ginsburg Justin Glosvenor Randall Goetsl Kristina Goldberg Jim Goldstein David Gonzalez Chris Goodfellow Deborah Goodson Jazmin Gorge Kevin Gottesman Erica Gould Robbie Gould L. Gourley Don Graham T.J. Grasshoff David Gray Debra Green Pamela Green D. Green Lyn Grigonis Bill Grindell L. Grithner Paul Groose M.Bruce Grosjean Lee Grygo Daniel Guaraldi Maijala Guerr Judith Guerriero George Guie Pearl Gunsell Morgan Gwynn Ursula Haas Lucile Hackett Jessica Hahn Robert Hall Thomas Hall Samuel Hall Brittany Hall

Form 2 (cont.)

Dean Halpern F. Hammer Nedzada Handukic Jim Hannah Kristin Hansen Aimee Harcos Gabriel Harlow Craig Harmer Lisa Harms Tom Harold Richard Harrigan Richard Harrigan Jill Harris Tina Harris Janet Harrison R. Hayden Elizabeth Haylock Loie Hayward Craig Hecker Michelle Hecnt Tim Heiman Bob Henderson Corey Hennessy Ann Henry Karen Herman Gustavo Hernandez Donald Heyneman John Hicks Maggie Hill Mary Hill Frederick Hirth Frederick Hirth Nan Ho Phillip Hoehn Mr. & Mrs. William Hogan Bettie Holaday Edward Holden **Donald Holley** Jan & Maurice Holloway Thelma Holmer Arune Hoover Cornelia Hoppe Inge Horton Carmen Horton Julia Horvath Leonard Horwitz Mark Hotsenpiller Deborah Howard-Page Edward Howden Julianne Howe Keith Howell Ying Hsiao Vicky Huang Sarah Hudson Ellen Hughes Joan & Jack Hughes Sarah Hummingbird Karyn Hunt David Hunter Lisa Hunter Carolyn Hutchinson Lois Hyatt Jennifer Hymp Mara laconi

Sacha lelmorini Eva Ihle Monica Incerti Al Inddicato Hretna Ingadottir Ernesto Inuro Rosa Iversen Zach Ives Gwendolyn Jacobsen John Jameson **Denise Jameson** Roy Jarl Patty Jaundzems Yari Jeada Gerald Griffin Jean Clements Sara Jobin Diana Scott Joel Schechter Barbara Johnson **Beverly Johnson** Wiebke Johnson Linda Jolie Lori Jones Jerone Jones **Robin Jones** Myra Jones-Taylor S. Jordan **Richard Jorgensen** Derek Jostad Barbara Jue Marlena Jury Lisa Kadvk Eve Kamakea Elizabeth Kaplan Jane Kastner Paula Katz Fran Kearney James Keeffe Audra Kefe Larry Kelleher Erwin Kelly Joan Kelly Kerri Kelting-Leslie Wilbert Kemp Nancy Kenyon Sabrina Kesler Sanjay Kewlani David Keyes Daniel Kim Jana King James Kinsinger John Kliment Joseph Knight Eni Knight Barbara Kockerols-Alvarez Carolyn Koester Blanche Korfmacher Ana Kreo Brooke Krohn Godelieve Kuppens Amy Kyle Alex Labanda Matt Lafferty Tomi Lahdesneki Heather Laing-Obstbaum

Theresa Lamb Theresa Lamb Barbara Lane Patricia Langdell Nechama Langer Lanoir Steven Lanum Melissa Laulle Curt Lawson Garv Lea Alice Leach Elizaberth Leaf Joan Leaf Joan & Elizabeth Leaf Kelly Leber Gloria Lee Preey Lehartowicz Troy Leone Salvatore Lesata David Lesseps Linda Lewin **Deborah Lewis** Erin Li Alan Li Fric Liaw Harry Lieberman Lori Liederman Clifford Liehe Ho Lin Irving Lind Sara Lind Inavk Linenthal Lawrence Lipkind Kelly Liu Alvss Lochen Brice Lockord Esther Lomeli Jean Long Jacques Longval Gary Lopez James Lovette-Black Patrisha Lowder Molley & Rich Lowry Marshall Luck Nancy Ludcke Patricia Luddington Oscar Luna Torborg Lundell T.J. Lupis Kim Lynn Barbara Lyon Xiue Ma **Regina Macias** Gwynn MacKellen Mary Mackin Miles Madison Paul Malhin Karen Malm Maria Mansi Ron Mantingh Bruce Marcucci Barbara Margolis Eli Marias Maria Markoff

Form 2 (cont.)

Ziliana Martinez Marcello Martinez Joseph Martinez Eric Wells Maryanne Razzo Caryn Mason David Massen Elisabeth Matkin-Sullins Mary Matrux Erna Matula Kelly Maughan Seth Mausner Lawrence Maxwell Alan McAllister Scarlett McCahill Michelle McCarron K. McClune Alexandra McCormack Tracey McCormick Brian McCracken Norine McCulley Mary McDonnell Allison McDonough R. McEachern Doyle McGolden K. McKenna John McKenna Bill McLaughlin Judith McManigal Joseph Meant Guadolupe Mecron Dorothy Medlin Sue Mehrings Karen Menuz Carmen Meraza John Merchant Michael Merk Fred Merrick Barbara Messmore Brad Meyers Chad Michel Chad Michel Nica Michoch Florence Miller Christine Mills David Milne Kala Milosevich David & Nancy Milton **Buffy Mitchell** Miryum Mochkin Julian Montellanos Montez E. Mooney Jubilith Moore Alberto Moran Joe Moriarty Colin Morris **Richard Morris** John Morris **Richard Morris** Dennis Mosgofian Karen Mount Klaus Muehlmann Gloria Mundt Geraldine Murphy

Joanna Murphy Elizabeth Murrens Chloe Lewis Myles Conley Robert Myska Louise Nakamura Katrina & Peter Nardini Julia Nash **Bill Nasser** Jonas Nattoom Lawrence Nelson Suzanne Nelson Vanessa Nelson Fiya Nelson Troy Nergaard Denny Ng El Ng Lan Ngo Marilyn Nichols Noreen Nieden Stephanie Niemann Caitlin No Name Entered Willard Norley David Nuegowski Zilma Nuns Jessica Nusbaum Eric Nyman William O Arge Patricia O' Neill Vera Obermeyer Melody O'Donnell Claudine Offer O'Finnegan Austin Okane Megan O'Leary Andrea O'Leary Pamela Olson Maureen O'Neal Eing Ong Gene O'Ovidio Trudy Opitz John O'Reilly Nicole Osborn Chris Oshaben Duke Otoshi Carolyn Ozarchuk Paula Page M. Pains Jean Palmeter Sophia Papageorgiou Holly Pataki-Bettin Ruth Patschhkowski Jay Patton Jon Gatto Paul Colfer Eli Payton Sebastian Peck John Pendleton Anita Pereira Tina Perez Adele Perez Marco Antonio Perez Jack Perkins Dana Perrigan Jeffrey Perrone Chris Petaia

Stefanie Peter Faith Petric Beth Pewther Andrea Pfaff Greta Phillips Tim Phillips Susannah Phillips Nora Phillips Maryte Piazza Marianna Pieck Patricia Pierce Ed Pike Alex Pineda Nancy Piotrowski John Piva Wendy Poinsor Benito Polo P.D. Poole Luke Powell Laurle Prescott Mariah Price Louis Prisco Lisa Prochello Megan Pruiett T. Przybeck Judith Pynn Brad Quarstrom Carlos Quintanilla Gina Quintinilla JC Rafferty Lynn Ragghianti Gaylin Raisler Lord Ramsev Sanjay Ranchod Stephen Randall Rebecca Rankin Martin Ratcliff Charles Rathbone Patricia Reid Dale Reihart D.J. Reilly M. Reynolds Judy Reynolds Jeanne Rice Gary Richmond Samantha Rieter Lillyane Rietmann Jose Rios Olga Rios Michael Ritter Micca Rivera Deborah Robbins Rachel Galsoul Robert Halsy Lois Roberts **Robin Roberts** Betty Roi David Romaro Eddy Rose Eunice Rosenberg Isadore Rosenthal Mitzi Ross Janet Rossi Antonio Rossi Bruce Rueppel

Form 2 (cont.)

Olivia Ruiz Kris Spangler Ruth Schlesinger Patricia Rutherford Michael Ryan Frank Ryan M. Ryan Carina Ryan Wechsler Rob Rynski Mitchell Sacks Jason Salfi Kadie Salfi Canyon Sam Oscar Samarran Manuel Sanchez Xenia Sanders Luis Santiago Melissa Sarenae Lauren & Matt Satlak Giancarlo Scalise Joel & Laine Schipper Susan Schneider Michele Schoal David Schott **David Schott Brigitte Schulz** Edward Schuster David Scortpimo Jeanie Scott Pamela Scrutton Kinney Shah Louis Bennett Shauna Sadowski Cynthia Shaw Daniel & Helen Sheehan Kenneth Sherey Brian Sherry Tina Shih Mary Lynn Shimek Suzanne Shinkle Esther Shon Steve Shovelind Brad Shutzberg Dano & Elizabeth Silva Kenneth Silveria Robert Simac Case Simmons Adam Simonoff Michael Simpson Marcia Sitaske Dorothy Skylok Suellen Sleamaker Ray Sloan Susan Smith Kris Smith G. Austin Smith J. Smith Emily Smith Aura Smithers Regina Sneed Chris Sommerfield L.E. Sorenson Carol Soto Geraldine Souzis Kathryn Spence Michelle Spicher

Jim Sprague Laura Sriclesky Sridlaran Srivatsan Fred Stabell L. Stansfield Loriel Starr Kim Steele Steenbogen Christina Stephens Heather Sterner Leta Sternes Marilyn Stettler Jesse Stevens Claudia Stillwell Joel Streicker Adam Strom Kina Sullivan Ben Sun Sara Sunderek Karin Surber David McIlhenny Susan Burkhardt Katherine Swan Walter Swan Walter Swan Joshua Switzky Edda Sydow Paula Symonds Benilda Taft-Kiewek **Blodwen Tarter** Alicia Tavlen lan Tawes Anna Taylor LeeAnn Taylor Jennifer Templin Rose Terrell Rakia Thabet Valentine Thaler Carol Thenot Kat They Nanci Thibs **Callie Thomas** Andrea Hacher Thompson James Thompson Benjamin Thompson **Richard Thompson** Pete Thompson Charles Thornburgh Thea Miller Thornton Smith Joelle Tirindelli Nelson Tobar Zac Tobias Alex Tokar Adrienne Toomey Flora Torres Andrew Tosiello Mary Tovar Kavita Trivedi Arthur James Ulam Karen Ulring Pat Umhinger Dan Unger Harrison Unreadable Lilly Urbach

George Ushanoff Elise Vaccarest Geraldine Vahey Sylvia Valdez Paget Valentzas Barbara Valverde Edward Van Egri M. Van Gils Paul Van Houten Laurens Vaneveld Sally Vangundy Stephanie Vasilev Susan Vaughan Candace Vee David Velasquez Randol Venderford Matthew Vespa Joe Viallcrino John Victorino Villarroel Martine Vincent Jane Vincent Corlett Claire Visconti Eleanor Visser Charles Wagner Johanna Wald Pamela Wallach Charles Ward Paul Washington **Bruce Watts** Lvn Watts Robert Watts Catherine Wayland Marilyn Webb John Webster Stefani Wedl Catherine Wehrmeister Abby Weidner Linda Weiner Tes Welborn Ann Wellington Doug Wentworth Andrea Werplman Debbie West N. West Ruth Wetherford Jeanne Wetzel Chinn Patty Wheeler Kathleen White Mani White Douglas White Monroe Whitley David Willey Roger Williams Cynthia Wilsey Heather Wilson William Wilson Elizabeth Wilson Recha Winkelman Grace Wi-Santiago Carl Wolf Jonathan Wolfe Carol Wong F. Wong

Form 2 (cont.)

Donald Woods Danny Wright Huang Xinhng Karyn Yandar Henry Yang Alice Yavorsky Larry Yavorsky Leslie Yip Jeff Younker Chris Yu Diane Zacher Noe Zamoro Flores Turek Zarzycki Julian Zepeda Eric Zivian Marya Zlatnik Mike Zucksworth Lonn Unreadable Name #1 Unreadable Name #3 Unreadable Name #4 Unreadable Name #5 Unreadable Name #6 Unreadable Name #7 Unreadable Name #8 Unreadable Name #9 Unreadable Name #10 Unreadable Name #11 Unreadable Name #12 Unreadable Name #13 Unreadable Name #14 Unreadable Name #16 Unreadable Name #18 Unreadable Name #18

TABLE 11.8 CITIZENS WHO TELEPHONED SFPUC GENERAL MANAGER'S OFFICE

Barbara Alvarez Carole Benjamin Beth Booth Marueen Brown Ken Buckman Ellen Culver Caller Fordham Janet Harrison Christopher Harkness Sam Harkness Annette Jansen Margo Johnson Mark Justman Elizabeth Kaplan Ann R. Levitian Jary Lopez John Manning Shannon McEntee Regina Murdoch Andrea Naharo Ron Stone Smith Martha Nobel Jessa Tewald Anastasia Piandaca Marysia Springenberg Karen Ulring Noreen Wheedon Jennifer Wirt