

DRAFT MEETING MINUTES

March 21, 2018 | 10:00 AM **Room 300, 101 Grove Street** | San Francisco, CA 94102

Present:

Chair Mwangi Mukami

Committee Member Gavin James

Committee Member Nicholas Kimura

Committee Member Lauren Kahn

Committee Member Traci Watson

Committee Member Cindy Ward

Committee Member Charlie Morimoto

Committee Member Jonathan Adler

Committee Member Stephen Irwin

Excused:

Vice Chair Gary McCoy Committee Member Loretta Gaines

The meeting began at 10:27 AM. Committee members Kimura and Morimoto were not present at Roll Call. There was quorum.

PUBLIC COMMENTS WILL BE TAKEN FOR EACH AGENDA ITEM AS INDICATED.

CALL TO ORDER/ROLL CALL/AGENDA ADJUSTMENTS

2 min

I. MINUTES ACTION

A. JANUARY 2018 MINUTES

Chair Mukami

5 min

The Committee reviewed the draft January 2018 minutes.

Explanatory document- January 2018 Committee Minutes

No public comment

Proposed Action: Approve Minutes.

II. OLD BUSINESS

DISCUSSION/ACTION

A. POLICY SUBCOMMITTEE Member Kahn 10 min

Committee Member Kahn gave an update on the work of the Policy Subcommittee, which included discussing recommended changes to the Imminent Danger policy and meeting with HSH to discuss which Standards of Care will apply to the Navigation Centers.

Explanatory documents: Proposed changes for SMC site visit requirements

Proposed Action: Approve Proposed changes for SMC site visit requirements

III. NEW BUSINESS

A. QUARTERLY REPORT

Chair Mukami

10 min

The Committee reviewed the 2nd Quarter Report FY 2017-2018. *Explanatory document: Draft of 2nd Quarter Report FY 2017-2018*

Proposed Action: Approve Quarterly Report

No public comment

M/S/C: Kahn/Watson/Unanimous
Quarterly Report approved

Committee Member Kimura joined the meeting at 10:42 AM

B. POLICY SUBCOMMITTEE

Member Kimura 10 min

Committee Member Kimura presented the proposed changes for the Shelter Monitoring Committee's site visit requirements. He reported that the purpose of the changes was to allow the Committee to focus their time on sites that historically have had more complaints and site visit infractions. He also stated that the required amount of site visits at the resource centers were kept at 6 per year due to the fact that they are open 24 hours a day, 7 days a week. *Explanatory documents: Proposed changes for SMC site visit requirements*

Proposed Action: Approve proposed changes for SMC site visit requirements

M/S/C: Gavin/Ward/Unanimous

Proposed Changes for SMC site visit requirements approved

IV. REPORTS DISCUSSION

A. DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING Committee Member Ward 10 min

Committee Member Ward provided an update from the Department of Homelessness and Supportive Housing, which included information on the 150 shelter beds that were added as part of the Cold Weather protocol and the three upcoming Navigation Centers that are a part of the 1000 Person Project. Committee Member Ward also presented information on the new ordinance passed by the Board of Supervisors which declared a shelter emergency and allows the City to contract directly with a qualified pool of providers.

- **B.** SHELTER STATUS REPORTS Committee Member Ward 10 min Committee Member Ward presented the Department of Homelessness and Supportive Housing (DHSH) Report.
 - Shelter Vacancy Report
 - Shelter Turn Away Report-Family Shelter-Hamilton Emergency
 - Winter Shelter for Single Adults and Families

Committee Member Ward also announced that she would be leaving her position at HSH and the Shelter Monitoring Committee in order to pursue other opportunities. The Committee presented Committee Member Ward with a Certificate of Appreciation to recognize her service to the Committee.

Committee Member Adler left the meeting at 10:57 AM. Committee Member Morimoto joined the meeting at 10:58 AM

C. STANDARD OF CARE STAFF REPORT Committee Staff 10 min Committee staff reviewed the January and February 2018 Standard of Care Staff reports. The Committee discussed two incidents that took place at the First Friendship shelter and spoke with the site manager about what steps had been taken to address safety concerns at the site.

Public comment: A member of the public stated that she informed staff at Bethel AME about some safety concerns that she had about another client and that shelter staff instructed her to get a restraining order and placed the other client in the same row as her.

Public comment: Shucrita Jones (Providence Foundation) stated that there is friction between Bethel AME clients while they wait at the park to be let into the shelter and that arguments take place between clients before they enter the shelter. Ms. Jones also stated that they started separating clients when they enter the shelter in order to address the conflicts. Ms. Jones also stated that the member of the public never reported the safety issues to staff, that they informed the member of the public that she could be transferred to another shelter and that if the site ever runs out of tokens they just ask for more.

Member comment: Member Kahn suggested having clients sign the MUNI log every time they receive tokens.

Public comment: Shucrita Jones (Providence Foundation) stated that clients are currently signing the MUNI log.

Public comment: A member of the public started that the MUNI token log was only used a few times. She stated that she had received tokens but that she was not asked to sign the log every time she received some.

Member comment: Member Watson asked Ms. Jones if she could provide the MUNI token logs for the next Shelter Monitoring Committee meeting. Ms. Jones stated that she would provide the logs.

IV. PUBLIC COMMENT

Members of the public may address the Committee on items of interest to the public that are within the subject matter jurisdiction of the Committee for up to three minutes. With respect to an action item [denoted by **Proposed Action**]

after the agenda item] on the agenda, members of the public may address the Committee for up to two minutes at the time such item is called. With respect to a discussion item [denoted by **Discussion**] on the agenda, members of the public may address the Committee for up to one minute at the time such item is called. Members of the public may only speak once per agenda item.

Public comment: Vixen Yvonne stated that she had applied for the open seat on the Committee. Ms. Yvonne stated that she was concerned about staff and how the shelter system is run in a punitive way.

Public comment: Marlon Mendieta (ECS) stated that Next Door has made some recent changes to address shelter vacancies and concerns about the level of customer service offered by staff.

ADJOURNMENT

Proposed Action: Approve adjournment M/S/C: Kahn/Ward/Unanimous Adjournment approved

Meeting adjourned at 11:32 AM

To obtain copies of the agenda, minutes, or any explanatory documents, please contact Jeff Simbe at 415.255.3642 or jeff.simbe@sfdph.org 72 hours before the meeting.

To obtain a disability-related modification or accommodation, including auxiliary aids or services to participate in the meeting, please contact Jeff Simbe at 415.255.3642 or jeff.simbe@sfdph.org at least two business days before the meeting.

City Hall is accessible to persons using wheelchairs and others with disabilities. Assistive listening devices are available and meetings are open-captioned. Agendas are available in large print. Materials in alternative formats, American Sign Language interpreters, and other format accommodations will be made available upon request. Please make your request for alternative forma or other accommodations to the Shelter Monitoring Committee at 415.255.3642. Providing at least 72 hours notice prior to the meeting will help ensure availability.

The nearest BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The MUNI Metro lines are the F, J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 47 Van Ness, 9 San Bruno, and the 6, 7, 71 Haight/Noreiga. Accessible curbside parking is available on Oak and Hickory Streets.

The ringing of and use of cell phones, pagers, and similar sound producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager or other similar sound-producing electronic devices. In order to assist the City's efforts to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees maybe sensitive to various chemical based scented projects. Please help the City to accommodate these individuals.

Know Your Rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. FOR MORE INFORMATION ON YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE, OR TO REPORT

A VIOLATION OF THE ORDINANCE, CONTACT THE SUNSHINE ORDINANCE TASK FORCE THROUGH:

Administrator Sunshine Ordinance Task Force City Hall, Room 244 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102-4689 Phone 415.554.7724 Fax 415.554.7854 E-mail sotf@sfgov.org

Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library, and on the City's website at www.sfgov.org.

Lobbyist Registration and Reporting Requirements

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 30 Van Ness Avenue, Suite 3900, San Francisco, CA 94102; telephone (415) 581-2300; fax (415) 581-2317; web site: sfgov.org/ethics.