## FY 15-16 and FY16-17

## **Complaints and Infractions**

Site	Site Capacity	# of Complaints 16-17	# of Infractions 16-17	# of Complaints 15-16	# of Infractions 15-16
A Woman's Place	11	5	19	2	19
Bethel AME	30	14	12	10	9
Hospitality House	30	7	4	0	9
Interfaith Winter Shelter	Varies	0	12	2	1
Jazzie's Place	24	7	1	3	0
Lark Inn	40	0	12	0	14
MSC South Shelter	340	19	7	21	3
Next Door	334	123	12	29	4
Providence	110	5	13	7	9
Sanctuary	200	9	2	11	4
Santa Ana	28	1	3	2	4
Santa Marta/Maria	56	3	4	1	9
Total Single Adult Shelter Capacity	1203	193	101	88	85

Site	Site Capacity	# of Complaints 16-17	# of Infractions 16-17	# of Complaints 15-16	# of Infractions 15-16
Compass	22 families	0	3	3	1
First Friendship	50 mats	3	10	4	20
Hamilton Emergency Shelter	46 beds and 8 cribs	2	1	3	5
Hamilton Family Shelter	27 families	0	3	0	2
St. Joseph's	10 families	2	3	0	1
Total Family Shelter Capacity	59 families, 96 emergency beds/mats and 8 cribs	7	20	10	29

Site	Site Capacity	# of Complaints 16-17	# of Infractions 16-17	# of Complaints 15-16	# of Infractions 15-16
A Woman's Place Drop In	63	10	11	9	24
Mission Neighborhood Resource Center	75	1	2	1	1
MSC South Drop In	70	7	3	5	9
United Council	48	2	19	2	16
Total Drop-In Center Capacity	256	20	35	17	50