I. Minutes

A. March 2015 Minutes

The Committee reviewed the draft March, 2015, Minutes.


March 2015 minutes approved

No public comment

II. Reports

A. Mayor’s HOPE Office

Sam Dodge, Deputy Director for Policy of HOPE, Housing Opportunity, Partnerships and Engagement, provided an update from his office.

No public comment

B. Shelter Status Reports

Human Service Agency (HSA) Report

- Shelter Vacancy Report
- Shelter Turn Away Report-Family Shelter-Hamilton Emergency
- Family Waiting List-Connecting Point
- Winter Shelter for Single Adults and Families

No public comment
C. **Standard of Care Report**  
Committee staff reviewed the March, 2015, Standard of Care report.  
*No public comment*

III. **PUBLIC COMMENT**  
**DISCUSSION**  
Public comment: Nancy Cross spoke about improving services in the shelter system. Ms. Cross indicated better training for front-line staff is necessary to help de-escalate situations and confrontations at shelters. Ms. Cross asked that administrative staff at shelter providers be involved in resolving complaints and grievances by clients.

IV. **NEW BUSINESS**  
**DISCUSSION/ACTION**

A. **Token Survey**  
Chair Kimura  
The Committee discussed the ongoing process and goals of the token survey.  
*No public comment*

B. **Imminent Danger Policy**  
Chair Kimura  
The Committee discussed the Imminent Danger policy and possible next steps.  
*No public comment*

C. **Policy Subcommittee**  
Chair Kimura  
The Committee created a Policy Subcommittee. Committee member Mukami was appointed as Chair of the subcommittee. Committee members Amick, Bonato, and Steen were appointed to the subcommittee  
*No public comment*

D. **Future Officer Elections**  
Chair Kimura  
The Committee discussed future Officers elections.  
*No public comment*

V. **INFORMATION REQUESTS**  
**DISCUSSION**

A. **Information Requests**  
Chair Kimura  
The Committee did not put forward any Information Requests. The Committee did not review the response from past Information Requests as they are still pending.  
*No public comment*

B. **Staff Report**  
Committee Staff  
Committee staff reviewed the March, 2015, staff report.  
*No public comment*

Adjournment  
M/S/C (Steen/Darcel/Unanimous)  
*No public comment*
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City Hall, Room 244
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San Francisco, CA 94102-4689
Phone 415.554.7724
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