City and County of San Francisco



Human Services Agency

Department of Human Services
Department of Aging and Adult Services

Trent Rhorer, Executive Director

Locations to Make Adult Shelter Reservations

DAILY

90 DAY SHELTER RESERVATION WAITLIST				
HOURS	AGENCY	SERVICES		
24 Hours a Day 7 Days a Week	311 San Francisco Customer Service Center	Individuals who are registered in CHANGES can dial 3-1-1 or 415-701-2311 to be added to the Waitlist for a 90 day long-term reservation.		

CHANGES REGISTRATION; ONE NIGHT & WEEKEND SHELTER STAY ONLY DAILY

HOURS	AGENCY	ADDRESS	Other Services
5:00 pm – 1:00 am	MSC South	525 Fifth Street	Showers, 24-hour access, some snacks
7:00 am – 9:00 am 7:00 pm – 9:00 pm	United Council of Human Services	2111 Jennings Street	Showers, breakfast & dinner, chairs during the night.

MONDAY THROUGH SATURDAY

HOURS	AGENCY	ADDRESS	Other Services
Mondays – Fridays 7:00 am–Noon; 2:00 pm–7:00 pm (until 8 pm on Thursday) Saturday 7:00 am – Noon	Mission Neighborhood Resource Center	165 Capp Street	Showers, laundry, morning snacks.

MONDAY THROUGH FRIDAY

HOURS	AGENCY	ADDRESS	Other Services
Monday – Friday			Meals – 3 times
7:00 am – 11:00 am	Glide Walk-In Center	330 Ellis Street	
4:00 pm – 9:00 pm			a day.

NOTE:

- Shelter reservations for one night and weekend stays are taken in the afternoons at the Shelter Reservation sites noted above, and must be made in person.
- Long-term 90 day reservations are made through the 311 Waitlist process only.
- Shelters do not make reservations.

PLEASE POST AND DISTRIBUTE WIDELY

2/24/14