

To the members the public,

On behalf of the Shelter Monitoring Committee, I am pleased to share with you our Annual Report intended to fulfil our duty to provide comprehensive information about the conditions and operations of San Francisco's shelters and resource centers.

Some of the highlights from this report include:

- An overview of the site visits conducted by the Committee over the past year
- A breakdown of the Standard of Care client complaints submitted to the Committee
- Information about the Standards of Care trainings conducted by Committee staff

The Committee would like to thank San Francisco's shelter providers, the Department of Public Health the Department of Homelessness and Supportive Housing, the Domestic Violence Consortium and Supervisor Katy Tang's Office for their ongoing support.

Sincerely,
Mwangi Mukami
Shelter Monitoring Committee Chair