City and County of San Francisco

Shelter Monitoring Committee

MUNI Tokens Survey Questions

Shelter: _____   Date: _____

Have you asked for MUNI tokens in the past month?   Yes   No

    If "yes," how many times have you asked?   _____

    If "no," why not?

_____

Were MUNI tokens available upon request?   Yes   No   Sometimes

    If "yes," how many were you given?   _____

    If "sometimes," how many times were you denied?   _____

    If "no," why did staff deny you MUNI tokens?

_____

Was a policy to receive MUNI tokens ever explained to you?   Yes   No

If "yes," who explained it to you?   _____

Explain the policy as told to you:

_____

Are you disabled or a senior?   Yes   No

Why do you need to use MUNI tokens?

Employment   School   Medical Appointment

Case Management/Housing   Shelter   Other: _____