MINUTES<br>SHELTER MONITORING COMMITTEE<br>February 19, 2014<br>10:00 AM<br>City Hall, Room 408<br>San Francisco, CA 94102

## Committee Members Present:

Chair Nicholas Kimura
Committee Member Caroline Caselli
Committee Member Jesus Medellin
Committee Member Charles Morimoto
Committee Member Deborah Muise-late
Committee Member Liz Pocock
Committee Member Amanda Reichchmuth
Committee Member Matthew Steen

## Committee Members Excused:

Vice Chair Keith Dennis
Committee Member Julia D’Antonio
Committee Member Raija Freeman
Committee Member Cindy Ward
I. Minutes
A. January 2014 Minutes

The Committee reviewed the draft January 15, 2014 Minutes.
m/s/c (Medellin/Caselli/Unanimous)
Action: Approved January Minutes
No public comment

## II. REPORTS

A. Mayor's HOPE Office

Amanda Kahn Fried, Deputy Director for Policy with Housing Opportunity, Partnerships and Engagement, provided an overview of the 311 Shelter Reservation Waitlist system. Ms. Fried acknowledged the effort of the Human Services Agency, specifically Bernhard Gunther and Scott Walton, during the first weekend of 311 CHANGES operations. Ms. Fried reviewed the manner clients can contact 311 to place their name on the 90 -day reservation waitlist and how they check on the status of their rank on the list. As of February 19, there were 178 clients on the list.

Bevan Dufty, Director of the Housing Opportunity, Partnerships and
Engagement, thanked the great work of the staff at Mother Brown's and Dave

Curto with HSA, who organized another meeting with neighbors, to work towards the shelter.

Mr. Dufty acknowledged the efforts of Amanda, HSA, and 311 in moving towards the SAW recommendation of a 311 waitlist for clients. Mr. Dufty acknowledged that for some clients, those who have been staying in shelter for over 700 days, the new system may be challenging, but believed that it would also provide a possible avenue to housing and encouraged the on-going efforts of HSA and the Department of Public Health (DPH).

No public comment

## B. Standard of Care Report

The Committee reviewed the Standard of Care report.
No public comment

## III. Public Comment

Dr. Cynthia Lee said there was a large amount of client on client violence at Next Door. Dr. Lee said that nutrition can affect behavior. She said she had been working towards a client-based vitamin co-op.

## IV. Information Requests

A. Information Requests

The Committee asked that an Information Request be submitted to the Human Services Agency requesting that future Vacancy Reports include the total number of families who have refused to join the family wait list based on new requirements.

No public comment

## B. Staff Report

The Committee reviewed the February 2014 staff report.
No public comment

## V. New Business

A. TOPS Presentation

Tuberculosis Outreach Prevention \& Services (TOPS) Clinic Manager Ms.
Davis-Jackson reviewed the cough alert policy in the shelters. Ms. DavisJackson said that shelter staff are informed that they should alert TOPS if there is a client who has a cough that lasts more than two weeks.

## Public comment

Dr. Lee said that sites should provide masks with elastic bands instead of the ones that tie in the back, and can fall off.

## B. Every Day Connect

Project Homeless Connect Director of Programs Ms. Cohen provided an overview of the services available at Every Day Connect. Ms. Cohen discussed how PHC utilizes social media to connect the public with people who are in need. One part of their approach is to circulate a "Need of the Day." Currently, their services are open to any individual who comes in.

Committee Member Debi Muise asked about dental care for clients.

Ms. Cohen talked about the PHC events where clients can access dental services.

## Adjournment <br> m/s/c (Caselli/Muise/Unanimous) <br> Approved: Adjournment at 11:03 am

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Shelter Monitoring Committee
19FEB14
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