



**City and County of San Francisco
Shelter Monitoring Committee**

The Shelter Monitoring Committee is an independent vehicle charged with documenting the conditions of shelters and resource centers to improve the health, safety, and treatment of residents, clients, staff, and the homeless community. The Committee's mission is to undertake this work recognizing individual human rights and promoting a universal standard of care for shelters and resource centers in the City and County of San Francisco.

What we do:

- **Conduct site inspections**
- **Take complaints about the shelter system. Complaint must have happened within the last 90 days.**
- **Write reports with recommendations to the Mayor's Office and Board of Supervisors**
- **Investigate Standard of Care complaints**

What we don't do:

- **Oversee shelters or resource centers**
- **Make shelter reservations**
- **Provide advocacy and counseling services**
- **Take complaints about other clients-unless they involve violence or threats of violence**

Please contact us!

- **By phone, 415.255.3642**
- **By e-mail, shelter.monitoring@sfgov.org**
- **By mail, 1380 Howard St., 1st Floor, San Francisco, CA 94103**
- **Drop-in hours, Monday, Tuesday, Thursday, and Friday, 9:00 AM to 12:00 Noon, 1380 Howard @ 10th Street**
- **Monthly meetings held at City Hall, Room 408, at 10:00 AM, the third Wednesday of the each month * locations may change; check the web-site for meeting dates**
- **www.sfgov.org/sheltermonitoring**

Resource List for Homeless Clients in San Francisco

Advocacy

Coalition on Homelessness, 468 Turk St, 415.346.3740
Shelter Advocates, 468 Turk St., 415.346.7685

Discrimination Complaints

Human Rights Commission, 25 Van Ness Ave., 8th Floor, 415.252.2500

Domestic Violence Prevention

W.O.M.A.N, Inc., 415.864.4722

Family Services

Connecting Point, 888.811.SAFE
Homeless Prenatal Program, 2500 18th St., 415.546.6756

Health Services

Tom Waddell Health Center, 50 Ivy St., 415.355.7400

Legal Services

Homeless Advocacy Project (HAP), 125 Hyde St., 415.575.3130

Counseling and Mental Health Services

Mental Health Access, 888.246.3333

Queer and Transgender Services

Community United Against Violence, 415.777.5500

Senior Services

Canon Kip Senior Center, 705 Natoma St., 415.487.3300

Sexual Assault Prevention

San Francisco Women Against Rape, 415.861.2024

Shelter and Resource Center Locations

Call 311

Substance Abuse

Substance Abuse Treatment Access 800.750.2727

EACH SITE LISTED ABOVE HAS DIFFERENT WALK-IN HOURS-PLEASE CONTACT THE AGENCY BEFORE GOING TO ENSURE BEST SERVICE.

FOR A COMPLETE RESOURCE LIST, YOU CAN VIEW ON-LINE, GO TO SFHOMELESS.NET