Date: April 28, 2009

Item No. 16
File No. 08054

SUNSHINE ORDINANCE TASK FORCE

AGENDA PACKET CONTENTS LIST*

☒   **Anonymous Tenants v Dept. of Building Inspection**

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Completed by: **Chris Rustom**   **Date:**   **April 24, 2009**

*This list reflects the explanatory documents provided

~ Late Agenda Items (documents received too late for distribution to the Task Force Members)

** The document this form replaces exceeds 25 pages and will therefore not be copied for the packet. The original document is in the file kept by the Administrator, and may be viewed in its entirety by the Task Force, or any member of the public upon request at City Hall, Room 244.

Agenda Packet Checklist

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tenants769np@yahoo.com

04/22/2009 04:03 PM

Please respond to
tenants769np@yahoo.com

To   sotf@sfgov.org, kristin@chu.com, elc@lrolaw.com,
     scau1321@aol.com, rak0408@earthlink.net,
     amwashburn@comcast.net, han467@gmail.com,
cc   dougcoms@aol.com, joelynn114@hotmail.com,
     croberts@sfexaminer.com, kimo@webnetic.net,
     grossman356@mac.com, rwhartzjr@sbcglobal.net,
bcc

Subject   Re: SOTF #08054, request for reconsideration for refusing
          to provide document in PDF format

History: 📧 This message has been forwarded.

Dear SOTF members:

Re: SOTF 08054

We request for reconsideration for reasons below:

The Deputy City Attorney Ernest H. Llorente's Memorandum states:

You are to determine:

1) Whether DBI has the capability to san and send documents as an e-mail attachment?

2) Whether DBI has the responsibility to scan and send requested documents?

There no question and argument that the permit application is the public record and DBI should produce to the public.

However, Mr. Whiteside and Mr. Strawn
of DBI have full knowledge that DBI has and uses Paperflow and PaperVision software's and PaperVision has expert function.

With Paperflow DBI can send the PDF and e-mail to the requester/public. (see information below)

The above "information exists that was not available at the time of the hearing."

Our complaint was that Mr. Whiteside
of DBI refused to provide a permit application in PDF format and e-mail to us. Please note that the cost issue is
not in our complaint and DBI should not be allowed to change our complaint to the cost issue.

Mr. Strawn has provided documents in PDF format to us and other people including SOTF when he/DBI wants to. He/DBI has the capability.

The matter in our complaint is very important to the public. Please grant our request for reconsideration.

INFORMATION BELOW:

From: Alex Stewart <alex@scanstore.com

To: Edgar

Sent: Thu, 26 Feb 2009 12:47 pm

Subject: ScanStore Digitech Software Follow-up

All version of PaperFlow can output to PDF format, but only the versions that have export can sent the PDF image to a location other than PaperVision. This means that if you are not using PaperVision to retrieve then you have to have a version of PaperFlow with Export to output the PDF file.

Below are the different version of PaperFlow and what they include:

Lite: Export Only

Standard: Choice of 2 of the 3 - Zonal OCR, Barcode and Export

Pro: Zonal OCR, Barcode & Export

You can however output to PaperVision and then export the PDF file from it.

If you have any other questions please feel free to ask me at your convenience.

Thank you!

-----Original Message-----

From: Alex
Stewart <alex@scanstore.com>

To: Edgar

Sent: Thu, 5 Mar 2009 6:35 am

Subject: RE: ScanStore Digitech Follow-up - PDF Output Confirmation

Any image can easily be printed from either PaperFlow or PaperVision, which both have clearly visible print buttons available any time you are viewing an image.

PaperFlow can export images over the internet, but only by having a version of PaperFlow with the export images feature. With this you export the image and the send over the internet via whatever method you would like.

For PaperVision you can set up a full internet retrieval interface that lets you log in to a website and retrieve whatever images that you would like. It also has a method for generating a link to a document in the PaperVision system that you can send to people that will allow them to access just that document over the web. These features are only available in the Enterprise version of PaperVision and not the Xpress version.

If you have any questions please ask me at your convenience. Thank you.

Alex
Stewart, CDIA+

ScanStore
Toll Free: 877-355-4141 x101

To: alex@scanstore.com

Sent: Mon, 9 Mar 2009 10:44 am

Subject: Re: ScanStore Digitech Follow-up - PDF Output Confirmation

Hi Alex:

Thank you for getting back to me with the information, if I understand
correctly,

1). Any version of PaperFlow can export PDF documents over the Internet if you
use PaperVision?

2). And any version of PaperFlow can print documents and PaperVision can print
documents?

3). You can scan documents into both PaperFlow and PaperVision ?

4). If we scan a document into PaperFlow how easy would it be to send over the
Inertnet,usng PaperFlow only?

5). And if we have to use PaperVision to send a document over the Internet how
easy would it be?

Thank you.

Edgar

-----Original
Message-----

From: Alex Stewart <alex@scanstore.com>

Sent: Mon, 9 Mar 2009 11:03 am

Subject: RE: ScanStore Digitech Follow-up - PDF Output Confirmation

Hello Edgar,

Here are the answers:

1. Yes. It basically it creates a onetime
document grant link that you can provide with password. Of course you can
always print to PDF if you have a PDF conversion software.

2. Yes

3. Yes, but with PaperVision only one at a time.

4. You would have to export the image out of PaperFlow with a version that
had export. Then you could email the image, upload it to an ftp and anything
else you can do on the internet with image files.

5. You would click the button for that option, fill in 3-4 fields for where it's going and how it needs to go and it creates a link that you can send to anyone you would like.

If you have any other questions please feel free to ask me at your convenience. Thank you.

Alex Stewart, CDIA+
ScanStore
Toll Free: 877-355-4141 x101