BOARD of SUPERVISORS



City Hall Dr. Carlton B. Goodlett Place, Room 244 San Francisco 94102-4689 Tel. No. 554-5184 Fax No. 554-5163 TDD/TTY No. 554-5227

MEMORANDUM

- TO: Nicole Wheaton, Mayor's Office Jon Givner, Office of the City Attorney Naomi Kelly, City Administrator John St. Croix, Executive Director, Ethics Commission John Rahaim, Director, Planning Department Harvey Rose, Budget and Legislative Analyst Ed Reiskin, Executive Director, Municipal Transportation Agency Mohammed Nuru, Director, Department of Public Works Adele Carpenter, Director, Youth Commission Carla Johnson, Director, Mayor's Office on Disability
- FROM: Alisa Somera, Clerk, Rules Committee Board of Supervisors
- DATE: September 4, 2014
- SUBJECT: CHARTER AMENDMENT INTRODUCED November 3, 2015 Election

The Board of Supervisors' Rules Committee has received the following Charter Amendment for the November 3, 2015, Election, introduced by Supervisor Avalos on June 10, 2014. This matter is being referred to you in accordance with Rules of Order 2.22.4.

File No. 131117 Charter Amendment - Municipal Transportation Agency (MTA): Equity Analysis and Expenditure Plan, Additional Appropriation, MTA Inspector General, Limits on Future Fare Increases, Extending Free Muni for Certain Populations

Charter Amendment (Second Draft) to amend the Charter of the City and County of San Francisco by revising Sections 8A.100, 8A.101, 8A.103, 8A.105, 8A.106, 8A.107, 8A.108, and adding 8A.116 to require the Municipal Transportation Agency (MTA) to reduce socio-economic inequities in the City's transportation system; create an Office of Inspector General to perform audits of MTA functions and operations; require a public hearing and written agreement before contracting with other City departments; require MTA and Board of Supervisors approval of an Equity Analysis Report and Expenditure Plan; annually appropriate approximately \$75,000,000 from the City's General Fund, if fiscally feasible, to fund: 1) Municipal Railway transit vehicle procurement, overhaul, repair, and maintenance or any other MTA capital project to maintain, purchase, build, replace, or improve transportation infrastructure with the ability to reallocate funds if certain conditions exist or beginning in FY2021-2022, and 2) street repairs and reconstruction; limit future transit fare increases unless certain conditions are met; and require MTA to continue the Free MUNI for Youth program and provide Free Municipal Railway transit service for low and moderate income seniors and persons with physical or mental impairments who use fare media acceptable to the MTA beginning in FY2016-2017, at an election to be held on November 3, 2015.

Please review and submit any reports or comments you wish to be included with the legislative file.

If you have any questions or concerns, please call me at (415) 554-4447 or email: <u>alisa.somera@sfgov.org</u>. To submit documentation, please forward to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

c: AnMarie Rodgers, Planning Department Aaron Starr, Planning Department Debra Newman, Office of the Budget and Legislative Analyst Severin Campbell, Office of the Budget and Legislative Analyst Gabriela Loeza, Office of the Budget and Legislative Analyst Kate Breen, Municipal Transportation Agency Janet Martinsen, Municipal Transportation Agency Dillon Auyoung, Municipal Transportation Agency Frank Lee, Department of Public Works Allen Lu, Youth Commission

FILE NO. 131117

(SECOND DRAFT)

[Charter Amendment - Municipal Transportation Agency (MTA): Equity Analysis and Expenditure Plan, Additional Appropriation, MTA Inspector General, Limits on Future Fare Increases, Extending Free Muni for Certain Populations]

Describing and setting forth a proposal to the voters to amend the Charter of the City and County of San Francisco to Describing and setting forth a proposal to the qualified voters of the City and County of San Francisco to amend the Charter of the City and County of San Francisco by revising Sections 8A.100, 8A.101, 8A.103, 8A.105, 8A.106, 8A.107, 8A.108, and adding 8A.116 to require the Municipal Transportation Agency (the "Agency") to reduce socio-economic inequities in the City's transportation system; create an Office of Inspector General to perform audits of Agency functions and operations; require a public hearing and written agreement before contracting with other City departments; require Agency and Board of Supervisors approval of an Equity Analysis Report and Expenditure Plan; annually appropriate approximately \$75,000,000 from the City's General Fund, if fiscally feasible, to fund: 1) Municipal Railway transit vehicle procurement, overhaul, repair, and maintenance or any other MTA capital project to maintain, purchase, build, replace, or improve transportation infrastructure with the ability to reallocate funds if certain conditions exist or beginning in FY2021-2022, and 2) street repairs and reconstruction; limit future transit fare increases unless certain conditions are met; and require the Agency to continue the Free MUNI for Youth program and provide Free Municipal Railway transit service for low and moderate income seniors and persons with physical or mental impairments who use fare media acceptable to the Agency beginning in FY2016-2017.

Section 1. The Planning Department has determined that the actions contemplated in this proposed Charter Amendment comply with the California Environmental Quality Act (California Public Resources Code Sections 21000 et seq.). Said determination is on file with the Clerk of the Board of Supervisors in File No. _______ and is incorporated herein by reference.

Section 2. The Board of Supervisors hereby submits to the qualified voters of the City and County, at an election to be held on November 3, 2015, a proposal to amend the Charter of the City and County by amending Sections 8A.100, 8A.101, 8A.103, 8A.105, 8A.106, 8A.107, 8A.108, and adding Section 8A.116 to read as follows

NOTE: Unchanged Charter text and uncodified text are in plain font.
 Additions are single-underline italics Times New Roman font.
 Deletions are strike-through italics Times New Roman font.
 Asterisks (* * * *) indicate the omission of unchanged Charter subsections.

SEC. 8A.100. PREAMBLE.

(a) An effective, efficient, and safe transportation system is vital for San Francisco to achieve its goals for quality of life, environmental sustainability, public health, social justice, and economic growth. The Municipal Transportation Agency must manage San Francisco's transportation system which includes automobile, freight, transit, bicycle, and pedestrian networks to help the City meet those goals. Through this measure, the voters seek to provide the Municipal Transportation Agency with improved resources and expanded independence and authority in order to create a transportation system that is among the best in the world.

(b) This article requires the Municipal Transportation Agency to develop clear, meaningful and quantifiable measures of its performance and goals and to regularly publicize those standards. This article also recognizes that the workers of the Municipal Transportation Agency are vital to the success of the Agency and to achieving the improvements voters seek.

Therefore, it authorizes incentives for excellence and requires accountability for both managers and employees. (c) Specifically, San Francisco residents require: 1. Reliable, safe, timely, frequent, and convenient transit service to all neighborhoods; 2. A reduction in breakdowns, delays, over-crowding, preventable accidents; 3. Clean and comfortable transit vehicles and stations, operated by competent, courteous, and well trained employees; 4. Support and accommodation of the special transportation needs of the elderly and the disabled; 5. A focus on reducing the socio-economic inequities in the City's transportation system; 56. Protection from crime and inappropriate passenger behavior on the Municipal Railway; 67. Responsive, efficient, and accountable management; 78. Roads that are not gridlocked with congestion; 89. A safe and comprehensive network of bicycle lanes; 910. A safe and inviting environment for pedestrians; 1011. Efficient movement of goods and deliveries; H_{12} . A transportation sector that promotes environmental sustainability and does not contribute to global warming; and 1213. A well-managed and well-coordinated transportation system that contributes to a livable urban environment. Through this measure, the voters seek to provide the transportation system with the resources, independence and focus necessary to achieve these goals.

Supervisors Avalos, Mar, Campos, Kim, Yee **BOARD OF SUPERVISORS**

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

(d) The voters find that one of the impediments to achieving these goals in the past has been that responsibility for transportation has been diffused throughout City government. Accordingly, this Article places within the Municipal Transportation Agency the powers and duties relating to transit now vested in other departments, boards, and commissions of the City and County. This Article further requires that, to the extent other City and County agencies provide services to the Municipal Transportation Agency, those departments must give the highest priority to the delivery of such services.
(e) At the same time, this Article is intended to ensure sufficient oversight of the

(e) At the same time, this Article is intended to ensure sufficient oversight of the Municipal Transportation Agency by, among other things, preserving the role of the City's Controller as to financial matters, the City Attorney as to legal matters, and the Civil Service Commission, as to merit system issues. In addition, this Article <u>promotes accountability through</u> <u>the creation of an Office of Inspector General for the Agency and through the requirement</u> <u>requires</u> that <u>the Inspector General perform independent audits of Agency functions and</u> <u>operationsoutside audits to be performed</u> to ensure that required service levels are obtained with a minimum of waste.

(f) Finally, this Article is intended to strengthen the Municipal Transportation Agency's authority to: 1) manage its employees; 2) establish efficient and economical work rules and work practices that maximize the Agency's responsiveness to public needs; and 3) protect the Agency's right to select, train, promote, demote, discipline, layoff and terminate employees, managers, and supervisors based upon the highest standards of customer service, efficiency and competency.

(g) The effective management of traffic flow and parking are vital to the operation of the Municipal Railway. Congestion on city streets causes delays in transit operations. Therefore, the Municipal Transportation Agency must manage parking and traffic flow to ensure that transit vehicles move through City streets safely and efficiently.

(h) In addition, the residents of San Francisco require that the Agency: 1) value and protect the safety of pedestrians and bicyclists; 2) reduce congestion and air pollution through efficient use of the streets; and 3) protect the City's economic health by giving priority to commercial deliveries and access to local businesses.

(i) The voters find that reducing the carbon emissions from San Francisco's transit sector is fundamental to the City's health and wellbeing and shall be among the Agency's policy priorities. Because the Agency has significant influence on San Francisco's transportation sector, which is responsible for fully half of the carbon emissions produced within the City, the voters direct the Agency to develop and implement strategies for substantially reducing those emissions. The voters further affirm the goals of the City's Climate Action Plan.

(j) This Article shall be interpreted and applied in conformance with the above goals.SEC. 8A.101. MUNICIPAL TRANSPORTATION AGENCY.

(a) There shall be a Municipal Transportation Agency. The Agency shall include a Board of Directors and a Director of Transportation. The Agency shall include the Municipal Railway and the former Department of Parking and Traffic, as well as any other departments, bureaus or operating divisions hereafter created or placed under the Agency. There shall also be a Citizens Advisory Committee to assist the Agency.

(b) The Board of Supervisors shall have the power, by ordinance, to abolish the Taxi Commission created in Section 4.133, and to transfer the powers and duties of that commission to the Agency under the direction of the Director of Transportation or his or her designee. In order to fully integrate taxi-related functions into the Agency should such a transfer occur, the Agency shall have the same exclusive authority over taxi-related functions and taxi-related fares, fees, charges, budgets, and personnel that it has over the Municipal Railway and parking and traffic fares, fees, charges, budgets, and personnel. Once adopted, Agency regulations shall

thereafter *supersedesupersede* all previously-adopted ordinances governing motor vehicles for hire that conflict with or duplicate such regulations.

(c) Any transfer of functions occurring as a result of the above provisions shall not adversely affect the status, position, compensation, or pension or retirement rights and privileges of any civil service employees who engaged in the performance of a function or duty transferred to another office, agency, or department pursuant to this measure.

(d) Except as expressly provided in this Article, the Agency shall comply with all of the restrictions and requirements imposed by the ordinances of general application of the City and County, including ordinances prohibiting discrimination of any kind in employment and contracting, such as Administrative Code Chapters 12B et seq., as amended from time to time. The Agency shall be solely responsible for the administration and enforcement of such requirements.

(e) The Agency may contract with <u>aexisting</u> City and County departments <u>if it</u> <u>determines, after a public hearing, that such a contract is necessary</u> to carry out <u>or support</u> any of <u>itsthe Agency's</u> powers <u>or and</u> duties. Any such contract shall <u>be in writing and shall</u> establish performance standards for the department providing the services to the Agency, including measurable standards for the quality, timeliness, and cost of the services provided. All City and County departments must give the highest priority to the delivery of such services to the Agency.

(f) The Agency may not exercise any powers and duties of the Controller or the City Attorney and shall contract with the Controller and the City Attorney for the exercise of such powers and duties.

SEC. 8A.103. SERVICE STANDARDS AND ACCOUNTABILITY.

(a) The Municipal Railway shall provide a level of service measured in service hours which is not less than that provided under the schedule of service published in the April 1996 timetable, although not necessarily in that configuration.

(b) By July 1 of each year, the Agency shall adopt mile-stones toward achievement of the goals specified in subsections (c) and (d). Milestones shall be adopted for each mode of transportation of the Municipal Railway, and for the Municipal Railway as a whole, with the goal of full achievement of the standards set in subsection (c).

(c) The standards for the Agency with respect to the services provided by the
 Municipal Railway shall include the following minimum standards for on-time performance and service delivery:

1. On-time performance: at least 85 percent of vehicles must run on-time, where a vehicle is considered on-time if it is no more than one minute early or four minutes late as measured against a published schedule that includes time points; and

2. Service delivery: 98.5 percent of scheduled service hours must be delivered, and at least 98.5 percent of scheduled vehicles must begin service at the scheduled time.

(d) The Board of Directors shall adopt Agency rules setting additional measurable standards for system reliability, system performance, staffing performance, and customer service, including:

1. Passenger, public, and employee safety and security;

2. Coverage of neighborhoods and equitable distribution of service;

3. Level of crowding;

4. Frequency and mitigation of accidents and breakdowns;

5. Improvements in travel time, taking into account adequate recovery and lay-over times for operators;

- 6. Vehicle cleanliness, including absence of graffiti;
- 7. Quality and responsiveness of customer service;

8. Employee satisfaction;

- 9. Effectiveness of the preventive maintenance program; and
- 10. Frequency and accuracy of communications to the public-:

11. The Agency's duties related to parking and traffic functions and any other functions that may be added to the Agency's responsibilities-; and,

12. An Equity Analysis Report as set forth in Section 8A.116.

The Board of Directors shall adopt Agency rules setting forth the methods by (e) which performance shall be measured with respect to each standard established pursuant to subsections (c) or (d) above in accordance with industry best practices to enhance the Agency's ability to compare its performance to that of other comparable transit systems. The Agency shall regularly publish reports documenting the Agency's performance for each standard. Each performance report shall note any changes in the rules governing the methods by which performance is measured so as to inform interpretation of performance trends over time. Nothing herein shall prohibit the Agency from using additional performance measures.

(f) The Agency shall issue a Climate Action Plan to the Board of Supervisors and the Commission on the Environment by January 1, 2009, and every two years thereafter. The plan shall describe measures taken and progress made toward the goal of reducing greenhouse gas emissions from San Francisco's transportation sector to 80% of 1990 levels by 2012 and shall further address progress toward the following goals:

- 1. Zero greenhouse gas emissions for Municipal Railway transit vehicles;
- 2. Lowering energy consumption in Agency facilities and by non-transit

vehicles;

Maximizing waste reduction in Agency operations; 3.

4. Increasing transit trips and reducing private vehicle trips within the City;

5. Increasing the use of bicycling and walking as alternate forms of

transportation; and

Improving regional transit connections to reduce private vehicle use by commuters.

No later than January 1, 2010, and no less than every ten years thereafter, the Board of Supervisors shall adopt legislation setting goals for reducing greenhouse gas emissions from San Francisco's transportation sector, and other climate action measures set forth above, for periods after 2012.

SEC. 8A.105. MUNICIPAL TRANSPORTATION FUND.

(a) There is hereby established a fund to provide a predictable, stable, and adequate level of funding for the Agency, which shall be called the Municipal Transportation Fund. The fund shall be maintained separate and apart from all other City and County funds. Monies therein shall be appropriated, expended, or used by the Agency solely and exclusively for the operation including, without limitation, capital improvements, management, supervision, maintenance, extension, and day-to-day operation of the Agency, including any division subsequently created or incorporated into the Agency and performing transportation-related functions. Monies in the Fund may not be used for any other purposes than those identified in this Section.

(b) Beginning with the fiscal year 2000-2001 and in each fiscal year thereafter, there is hereby set aside to the Municipal Transportation Fund the following:

1. An amount (the "Base Amount") which shall be no less than the amount of all appropriations from the General Fund, including all supplemental appropriations, for the fiscal year 1998-1999 or the fiscal year 1999-2000, whichever is higher (the "Base Year"), adjusted as provided in subsection (c), below, for (1) the Municipal Railway; and (2) all other City and County commissions, departments and agencies providing services to the Municipal Railway, including the Department of Human Resources and the Purchasing Department, for the provision of those services. The Base Amount for the Department of Parking and Traffic and the

Parking Authority shall be established in the same fashion but using fiscal years 2000-2001 and 2001-2002 for the services being incorporated into the Agency.

2. Subject to the limitations and exclusions in Sections 4.113, the revenues of the Municipal Railway, and, upon their incorporation into the Agency, the revenues of the Department of Parking and Traffic, and the Parking Authority; and

3. All other funds received by the City and County from any source, including state and federal sources, for the support of the Agency.

(c) The Base Amount shall initially be determined by the Controller. Adjustments to the Base Amount shall be made as follows:

1. The Base Amount shall be adjusted for each year after fiscal year 2000-2001 by the Controller based on calculations consistent from year to year, by the percentage increase or decrease in aggregate City and County discretionary revenues. In determining aggregate City and County discretionary revenues, the Controller shall only include revenues received by the City which are unrestricted and may be used at the option of the Mayor and the Board of Supervisors for any lawful City purpose. Errors in the Controller's estimate of discretionary revenues for a fiscal year shall be corrected by adjustment in the next year's estimate.

2. An adjustment shall also be made for any increases in General Fund appropriations to the Agency in subsequent years to provide continuing services not provided in the Base Year, but excluding additional appropriations for one-time expenditures such as capital expenditures or litigation judgments and settlements.

(d) Beginning in fiscal year 2016-2017, the City shall annually appropriate an additional amount ("the Additional Appropriation") to the Municipal Transportation Fund. For fiscal year 2015-2016, the Additional Appropriation shall be \$75 million. The Additional <u>Appropriation shall be in addition to, and not in place of, any amount otherwise required to be</u> <u>deposited into the Municipal Transportation Fund.</u>

1.Beginning in fiscal year 2017-2018, the Additional Appropriation shall beadjusted by the Controller based on calculations consistent from year to year, and by thepercentage increase or decrease in aggregate City and County of San Francisco discretionaryrevenues. In determining discretionary revenues, the Controller shall only include revenuesreceived by the City and County of San Francisco which are unrestricted and may be used at theoption of the Mayor and the Board of Supervisors for any lawful City purpose. Any error in theController's estimate of discretionary revenues for a fiscal year shall be corrected by adjustmentin the following fiscal year.

2. For fiscal years 2016-2017 through and including 2020-2021, the Additional Appropriation shall be included in the Agency's budget according to the following formula:

(A) Fifty percent (50%) for Municipal Railway transit vehicle procurement, overhaul, repair, and maintenance or any other Agency capital project to maintain, purchase, build, replace, or improve transportation infrastructure; and

(B) Fifty percent (50%) shall be transferred by the Agency to the Department of Public Works for street repairs and reconstruction, with priority given for streets with Municipal Railway transit service, and bicycles routes, bicycle infrastructure, and pedestrian safety improvements.

(C) The Agency may reallocate any portion of the funds allocated under subsection (A) for Municipal Railway operations if the projected number of total revenue vehicle hours of Municipal Railway service for the upcoming fiscal year, excluding Special Event services, is less than the total number of revenue vehicle hours scheduled for either of the two preceding fiscal years.

Supervisors Avalos, Mar, Campos, Kim, Yee **BOARD OF SUPERVISORS**

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

3. Beginning in fiscal year 2021-2022 and every five years thereafter, the Agency Board of Directors may adjust the allocation of funds prescribed in Section 8A.105(d)(2)(A) to provide funds for Municipal Railway operations, transit vehicle procurement, overhaul, repair, and maintenance. The allocation shall be based on the projected need of the Municipal Railway capital and operating budgets for the next five years.

4. This subsection (d) of Section 8A.105 shall become operative only if the Board of Supervisors determines that the City will receive additional revenue that is eligible for the uses described in the Additional Appropriation. The Board of Supervisors must make its determination by motion within sixty days following the certification of the November 3, 2015 election results by the Director of Elections. Before making this determination, the Board of Supervisors shall consult with the Mayor's Office and Controller and take into account the City's projected revenues and expenditures. If the Board of Supervisors fails to pass a motion finding the Additional Appropriation to be fiscally feasible within sixty days following the certification of election results, this subsection (d) shall have no force of law or effect and the City Attorney is authorized to take all steps necessary to remove this subsection (d) from the Charter.

(de) The Treasurer shall set aside and maintain the amounts required to be set aside by this Section, together with any interest earned thereon, in the Municipal Transportation Fund, and any amounts unspent or uncommitted at the end of any fiscal year shall be carried forward, together with interest thereon, to the next fiscal year for the purposes specified in this Article.

(*ef*) It is the policy of the City and County of San Francisco to use parking-related revenues to support public transit. To that end, the following parking-related revenues deposited in the Transportation Fund shall be used to support the capital and operating expenses arising from the Agency's transit functions:

1. Revenues from parking meters, except those amounts collected from parking meters operated by the Recreation and Park Department and the Port Commission and except to the extent that they are required by law to be dedicated to other traffic regulation and control functions;

2. Revenues from off-street parking facilities under the jurisdiction of the Agency (excluding facilities owned by the Parking Authority), including facilities leased to private owners and non-profit corporations, except those amounts generated from any parking on or below any land or facilities under the jurisdiction of the Recreation and Park Department and except those amounts obligated by contract executed before 1993 to pay debt service;

 Revenues from fines, forfeited bail, or penalties for parking violations, except those amounts to be credited to the courthouse construction fund as provided in Administrative Code Section <u>10.100-353+0.117-35</u>.

(fg) In addition, there is hereby set aside from the general revenues of the City and County and deposited in the Transportation Fund to support the Agency's transit services an amount equivalent to 80 percent of the revenues received from the City's tax on occupation of parking spaces. Additional amounts appropriated as a result of this subsection after July 1, 2008 which were not previously available to support transit service shall be used exclusively to:

1. support implementation of the transit service improvements recommended by the Transit Effectiveness Project or any subsequent system-wide route and service evaluation, with first priority given to the hiring of full time on-going staff and expansion of training for Agency employees, supervisors and managers; and

2. support the creation of a Labor-Management Implementation and Service Improvement Committee consisting of the Director of Transportation and a designated representative of each union representing Agency employees. This committee shall meet quarterly to discuss implementation of this Section and ongoing system challenges.

SEC. 8A.106. BUDGET.

The Agency shall be subject to the provisions of Article IX of this Charter except:

(a) No later than May 1 of each even-numbered year, after professional review, public hearing and after receiving the recommendations of the Citizens' Advisory Council, the Agency shall submit its proposed budget with annual appropriation detail in a form approved by the Controller for each of the next two fiscal years, *along with the Equity Analysis Report and Expenditure Plan defined in Section 8A.116 subsections (b) and (c)*, to the Mayor and the Board of Supervisors for their review and consideration. The Agency shall propose a budget that is balanced without the need for additional funds over the Base Amount, but may include fare increases and decreases, and reductions or abandonment of service. The Mayor shall submit the budget to the Board of Supervisors, without change. Should the Agency request additional general fund support over the Base Amount *and the Additional Appropriation*, it shall submit an augmentation request for those funds in the standard budget process and subject to normal budgetary review and amendment under the general provisions of Article IX.

(b) At the time the budget is adopted, the Agency shall certify that the budget is adequate in all respects to make substantial progress towards meeting the performance standards established pursuant to Section 8A.103 for the fiscal year covered by the budget.

(c) No later than August 1, the Board of Supervisors may allow the Agency's budget to take effect without any action on its part or it may reject but not modify the Agency's budget by a seven-elevenths' vote, provided that the Agency's budget shall only take effect by operation of law if both the Agency's Board of Directors and the Board of Supervisors have approved the Equity Analysis Report and Expenditure Plan defined in Section 8A.116 subsections (b) and (c). Any fare change, route abandonment, or revenue measure proposed in the budget shall be considered accepted unless rejected by a seven-elevenths' vote on the entire budget. Should the Board reject the budget, the Equity Analysis Report, or the Expenditure Plan, it shall make

additional interim appropriations to the Agency from the Municipal Transportation Fund sufficient to permit the Agency to maintain all operations through the extended interim period until a budget is adopted. Any request for appropriation of General Fund revenues in excess of the Base Amount shall be approved, modified, or rejected under the general provisions of Article IX.

(d) No later than May 1 of each odd-numbered year, the Agency shall submit any budget amendment that may be required to increase appropriations over those approved in the two year budget or as may be required by law, provided that such budget amendment shall establish a detailed plan with appropriation detail only for those anticipated revenues and expenditures exceeding those approved in the two year budget or as otherwise required by law. The Agency may submit to the Board of Supervisors such additional budget amendments or modifications during the term of the budget, including but not limited to amendments reflecting fare changes, route abandonments and revenue measures, as may be required in the discretion of the Agency. The Board of Supervisors may allow any budget amendment to take effect without any action on its part or it may reject but not modify the budget amendment by a sevenelevenths' vote taken within 30 days after its submission to the Board of Supervisors.

(e) For fiscal year 2016-2017, the Agency may submit a budget amendment no later than May 1, 2016, along with the Equity Analysis Report and Expenditure Plan defined in Section 8A.116 subsection (a). The Board of Supervisors may allow the budget amendment to take effect without any action on its part or it may reject but not modify the budget amendment by a seven-elevenths' vote taken within 30 days after its submission to the Board of Supervisors provided that the Agency's budget shall not take effect if either the Agency's Board of Directors or the Board of Supervisors have not approved the Equity Analysis Report and Expenditure Plan defined in Section 8A.116 subsection (a).

(*ef*) Notwithstanding any other provisions of this Charter or requirements of the Annual Salary Ordinance, the Controller may authorize the Agency to move funds within its budget and hire personnel without specific Controller approval so long as the Agency's periodic and verifiable projections of spending by the Agency show the Controller that the Agency's spending will be within the approved budget. However, should the projections show that the Agency spending is likely to exceed its budget, the Controller may impose appropriate controls in his or her discretion to keep the Agency within budget.

SEC. 8A.107. <u>INSPECTOR GENERALMUNCIPAL TRANSPORTATION QUALITY</u> REVIEW.

(a) In consultation with the Controller, the Agency's Board of Directors shall appoint an Inspector General who shall serve a five year term. The position shall be exempt from Civil Service, and an at-will appointment subject to removal by the Board of Directors or Controller, acting jointly or separately from each other. The Inspector General shall be compensated at a salary at least equivalent to the average compensation paid to managers who report directly to the Director of Transportation. The Agency's Board of Directors shall appoint the first Inspector General no later than July 1, 2016.

(b) The purpose of the Office of Inspector General is to provide an independent unit, reporting directly to the Controller. to: conduct and supervise audits, reviews and analyses relating to the effectiveness, efficiency, and equity of Agency programs, operations, contracts and internal controls; produce an annual Equity Analysis Report; receive and investigate complaints from any source of alleged fraud, waste, or abuse of Agency resources; and detect, investigate, deter, and prevent fraud, waste, or abuse in Agency programs and operations. Notwithstanding Sections 3.105(c), 8A.101(f) and Appendix F of the Charter, the Inspector General shall perform the functions and exercise the powers of the City Services Auditor with respect to the Agency, including, but not limited to: (a) conducting management and

performance audits of Agency programs and operations; (b) reviewing and reporting on Agency management practices; and (c) assessing the Agency's progress towards meeting Agency performance, equity, and customer service standards.

(c) Nothing in this Section 8A.107 shall be construed to affect, limit or conflict with the authority of the Controller to: (1) provide financial oversight and control for the Agency according to any provision of Section 3.105 other than subsection (c): (2) conduct consumer satisfaction surveys; (3) receive and investigate whistleblower complaints regarding the Agency under Section F1.107 of Appendix F; (4) provide technical assistance requested by the Agency; or (5) conduct any audits of Agency programs or operations requested by the Mayor, the Board of Supervisors, the Agency's Board of Directors, or as determined by the Controller.

(d) The Inspector General shall have full, free and unrestricted access to all Agency records, facilities, equipment, officers, employees and contractors as may be necessary to carry out the responsibilities of the Inspector General. The Inspector General shall be the appointing officer under the civil service provisions of this Charter for the appointment, removal, or discipline of employees of the Inspector General.

(e) When, according to the terms of Section 8A.106, the Agency's Board of Directors approves a two year budget in each even-numbered year or any budget amendment that may be required in any odd-numbered year, the Board of Directors shall approve a rolling two year audit plan ("Performance Audit Plan") and a budget sufficient to enable the Inspector General and his or her staff to perform the audits included in the Performance Audit Plan and any other duties assigned by the Board of Directors. The budget shall include any revenues that may be available in accordance with subsection (f) of this Section 8A.107 as well as any additional revenues from the Municipal Transportation Fund. Among other matters selected by the Board of Directors after considering recommendations of the Citizens' Advisory Council, at least once in each two year period, the Performance Audit Plan shall include a detailed analysis of:

<u>1.</u> The extent to which the Agency has met the goals, objectives, and performance standards established by or in accordance with Section 8A.103 and the accuracy of the Agency's reported performance under such goals, objectives and performance standards;

2. The extent to which the Agency has addressed the deficiencies in <u>Municipal Railway service and transportation infrastructure to low-income and transit-</u> <u>dependent communities identified in the Equity Analysis Report set forth in Section 8A.116; and</u>

<u>3. The extent to which services provided to the Agency by one or more other</u> <u>City departments have met the requirements set forth in Section 8A.101(e).</u>

(f) Notwithstanding Section 3.105(b) and Appendix F of the Charter, 50% of the amount budgeted for the Controller's Audit Fund from the Municipal Transportation Fund shall be allocated by the Controller to support the functions of the Inspector General.

(a) The Agency shall biennially contract with a nationally recognized management or transportation consulting firm with offices in the City and County for an independent review of the quality of its operations. The contract shall be competitively bid and approved by the Controller and Board of Supervisors. The review shall contain:

1. A detailed analysis of the extent to which the Agency has met the goals, objectives, and performance standards it is required to adopt under Section 8A.103, and the extent to which the Agency is expected to meet those goals, objectives, and performance standards in the two fiscal years for which the review is submitted, and independent verification of the Agency's reported performance under the performance measures adopted pursuant to Section 4 of this measure; and

2. Such recommendations for improvement in the operation of the Agency as the firm conducting the review deems appropriate.

(b) The results of the review shall be presented promptly to the Citizens' Advisory Council, the Agency, the Board of Supervisors, and the Mayor by the reviewing firm; and the

Supervisors Avalos, Mar, Campos, Kim, Yee **BOARD OF SUPERVISORS**

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Citizens' Advisory Council, the Agency, and the Board of Supervisors shall each promptly hold at least one public hearing thereon.

SEC. 8A.108. FARE CHANGES<u>AND</u>ROUTE ABANDONMENTS<u>, AND FREE</u> TRANSIT SERVICE FOR CERTAIN POPULATIONS.

(a) Except as otherwise provided in this Section, any proposed change in fares or route abandonments shall be submitted to the Board of Supervisors as part of the Agency's budget or as a budget amendment under Section 8A.106, and may be rejected at that time by a seven-elevenths vote of the Board on the budget or budget amendment. Any changes in fares or route abandonments proposed by the Agency specifically to implement a program of service changes identified in a system-wide strategic route and service evaluation such as the Transit Effectiveness Project may only be rejected by a single seven-elevenths' vote of the Board of Supervisors on the budget or budget amendment.

(b) No fare increase shall be approved as part of the Agency's budget or as a budget amendment unless:

1. The Controller certifies that the increase in the amount of a fare after January 1, 2016, would not exceed the projected rate of increase in the "transportation" expenditure category of the Consumer Price Index (CPI) for All Urban Consumers in the San Francisco-Oakland-San Jose Region since January 1, 2016, based on data made available by the State of California's Department of Finance; or

2. The Controller certifies that the fare increase is necessary to comply with the requirements of the State of California's Transit Development Assistance or any other required performance metric in order to remain eligible to receive state or other funding.

 (\underline{bc}) The Agency shall base any proposed change in Municipal Railway fares on the following criteria:

1. The Municipal Railway's need for additional funds for operations and capital improvements and optimal maintenance of assets.

2. The extent to which the increase is necessary to meet the goals, objectives, and performance standards previously established by the Agency pursuant to Section 8A.103.

3. The extent to which the Agency has diligently sought other sources of funding for the operations and capital improvements of the Municipal Railway.

4. The need to keep Municipal Railway fares low to encourage maximum patronage.

5. The need to increase fares gradually over time to keep pace with inflation and avoid large fare increases after extended periods without a fare increase.

(ed) For purposes of this Article, a "route abandonment" shall mean the permanent termination of service along a particular line or service corridor where no reasonably comparable substitute service is offered. If the Agency proposes to abandon a route at any time other than as part of the budget process as provided in Section 8A.106, it shall first submit the proposal to the Board of Supervisors. The Board of Supervisors may, after a noticed public hearing, reject the proposed route abandonment by a seven-elevenths vote of its members taken within 30 days after the proposal is submitted by the Agency.

(e) With the goal of promoting transit ridership among San Francisco youth and to lessen the economic burden of transportation costs on vulnerable communities, beginning in fiscal year 2016-2017, the Agency shall not charge the following populations who use fare media acceptable to the Agency to ride the Municipal Railway:

<u>1. Youth age 18 years old and under from families with low and moderate</u> income.

2. Persons age 65 years old and over with low and moderate income.

*	
1	3. Persons with low and moderate income who have a physical or mental
2	impairment that substantially limits one or more major life activities or persons with low and
3	moderate income who have a record of such impairment.
4	The Agency's Board of Directors shall establish a threshold to define "low and moderate
5	income," such as families with a gross annual family income at or below 100 percent of the Bay
6	<u>Area Median Income level.</u>
7	SEC. 8A.116. EQUITY ANALYSIS REPORT ON EXISTING TRANSIT SERVICE
8	AND EXPENDITURE PLAN APPROVAL.
9	(a) In consultation with the Board of Supervisors, the Agency shall approve on or
10	before February 1, 2016, an "Equity Analysis Report" to evaluate the fairness and justness of
11	Municipal Railway service and infrastructure, pedestrian safety and infrastructure, and bicycle
12	safety and infrastructure in the neighborhoods and communities of San Francisco, with
13	particular attention to low-income and transit-dependent communities, youth, seniors, and
14	people with disabilities. The Equity Analysis Report shall include at least the following elements:
15	1. A set of equity performance metrics to be used to establish a baseline of
16	existing transit service and infrastructure, pedestrian safety and infrastructure, and bicycle
17	safety and infrastructure in the neighborhoods and communities of San Francisco.
18	(A) For Municipal Railway service, the equity performance metrics
19	may include such metrics as the percentage of trips with service gaps, percentage of trips over
20	capacity, travel time to important destinations, and average number of transfers needed to reach
21	important destinations. Ridership information may include such information as census
22	demographic information along Municipal Railway routes, ridership surveys, and information
23	collected from fare media. The performance metrics may be applied to entire Municipal Railway
24	routes, segments of routes in individual neighborhoods, and combinations of routes in
25	neighborhoods to analyze the total available transit service.

1	(B) For pedestrian safety and infrastructure, the equity performance
2	metrics may include such metrics as total number of pedestrian injury collisions, number of
3	pedestrian injury collisions per capita, average automobile speed on streets determined to be
4	major pedestrian corridors, and the recent history of pedestrian safety improvements.
5	(C) For bicycle safety and infrastructure, the equity performance
6	metrics may include such metrics as total number of bicycle injury collisions, number of bicycle
7	injury collisions per capita, measure of pavement condition index, proximity to protected and
8	unprotected bicycle lanes, and the ease of access to important destinations by way of bicycle
9	facilities.
10	2. A list of any deficiencies in transit service and infrastructure, pedestrian
11	infrastructure, and bicycle infrastructure provided to low-income and transit-dependent
12	communities compared to the transit service and infrastructure, pedestrian infrastructure, and
13	bicycle infrastructure provided to the rest of the City as a whole.
14	3. A list of recommended measures to be implemented in the next two-year
15	budget to mitigate the identified deficiencies.
16	(b) Starting in calendar year 2017, the Agency shall update and approve the Equity
17	Analysis Report on or before February 1 of each even-numbered year. The updated Equity
18	Analysis Report shall document the measures that were implemented in the previous two-year
19	budget to mitigate service and infrastructure deficiencies in transit service and infrastructure
20	provided to low-income and transit-dependent communities that were identified in the previous
21	Equity Analysis Report. The Equity Analysis Report shall use equity performance metrics to
22	measure the progress made towards mitigating these deficiencies, and identify any new service
23	or infrastructure deficiencies.
24	(c) No later than February 1 of each even-numbered year, and as part of the
25	Agency's deliberation on its budget as defined in Section 8A.106(a), the Agency shall develop a

two-year expenditure plan to address any deficiencies in transit service and infrastructure to lessen or mitigate such deficiencies identified in the Equity Analysis Report (the "Expenditure Plan").

(d) The Agency's Board of Directors and the Board of Supervisors, or subcommittees
 of one or both respective bodies, shall hold a joint hearing to review the proposed Equity
 Analysis Report and Expenditure Plan by March 1 of each even-numbered year. The Board of
 Supervisors must take action on the proposed Equity Analysis Report and Expenditure Plan by
 April 1, and shall adopt findings to support its decision. The Agency shall respond to these
 findings and re-submit a revised Equity Analysis Report and Expenditure Plan by May 1, along
 with its proposed budget. If the Board of Supervisors does not reject the Equity Analysis Report
 or Expenditure Plan by June 1, they shall be deemed approved.
 (e) If the Board of Supervisors rejects the re-submitted Equity Analysis Report or

Expenditure Plan by June 1, the Agency's budget shall not go into effect until the Board of Supervisors approves a re-submitted Equity Analysis Report and Expenditure Plan. In this interim period, the Board of Supervisors shall make additional interim appropriations to the Agency from the Municipal Transportation Fund sufficient to maintain all operations at the level provided by the Agency as of June 30, given costs applicable on or after July 1 as certified by the Controller, until a budget is adopted. Any request for appropriation of General Fund revenues in excess of the adjusted Base Amount shall be approved, modified, or rejected under the general provisions of Article IX.

APPROVED AS TO FORM: DENNIS J. HERRERA, City Attorney

JOHN I. KENNEDY

Deputy City Attorney

n:\legana\as2014\1400263\00933987.doc

By:

APPROVED AS TO FORM: DENNIS J. HERRERA, City Attorney

By: ne JOHN I. KENNEDY Deputy City Attorney

n:\legana\as2014\1400263\00933987.doc

SUPERVISORS AVALOS, MAR, CAMPOS, KIM, YEE **BOARD OF SUPERVISORS**