

1 [Commending Department of Public Health's 12N Training and Implementation Efforts]

2 **Resolution Commending the Department of Public Health for its leadership in creating and**
3 **implementing a training on Chapter 12N of the city's administrative code, and recognizing the**
4 **department's commitment to providing excellent services for LGBTQQ youth**

5 WHEREAS, in 1999, the San Francisco Board of Supervisors passed an ordinance
6 establishing chapter 12N of the city's administrative code, titled: Lesbian, Gay, Bisexual, Transgender,
7 Queer, and Questioning Youth: Youth Services Sensitivity Training; and

8 WHEREAS, chapter 12N specifies that "Each City department shall provide lesbian, gay,
9 bisexual, and transgender sensitivity training for any employee who has direct contact with youth or
10 whose work directly affects youth;" and

11 WHEREAS, the goal of chapter 12N is to ensure that city departments and their contracted
12 agencies are providing excellent services to LGBTQQ youth that effectively address the multiple
13 barriers to wellbeing and success encountered by LGBTQQ youth; and

14 WHEREAS, in 2011, the Department of Public Health secured MHSA grant funding in order to
15 develop a LGBTQQ youth competency training video; and

16 WHEREAS, the Department of Public Health, its leadership, and staff worked in collaboration
17 with the Youth Commission, the Human Rights Commission, and Bayview-Hunters Point Center for
18 Arts and Technology to develop the training video; and

19 WHEREAS, the 35 minute video was produced after conducting several youth and service
20 provider focus groups and specifically centers the voice of a diverse group of LGBTQQ youth who
21 share direct insights from their experiences accessing city services; and

22 WHEREAS, subsequent to the completion of the video, the Department of Public Health began
23 a pilot training implementation and evaluation period that closed in 2013; and

24 WHEREAS, the over 1,700 DPH staff trained through facilitated group and online trainings
25 during the pilot period gave the training video overwhelmingly outstanding reviews; and

1 WHEREAS, the training video can also serve as a valuable resource to other city agencies and
2 contractors, as well as to service providers in other localities; and

3 WHEREAS, at a June 6, 2013 hearing in the Board of Supervisors Neighborhood Services and
4 Safety committee, the Department of Public Health was one among two reporting city departments,
5 alongside the Juvenile Probation Department, who had undertaken efforts to implement staff-wide
6 trainings on serving LGBTQQ youth; and

7 WHEREAS, the services provided by the Department of Public Health are uniquely important to
8 ensuring the physical, mental, and emotional wellbeing of San Francisco's young people; and

9 WHEREAS, the Department of Public Health is a particularly large department, comprised of
10 over 8,000 employees; and

11 WHEREAS, the particular sensitivities associated with providing clinical services and the large
12 size of the department might have presented unique challenges to implementing staff trainings on
13 cultural competence serving LGBTQQ youth; and

14 WHEREAS, the Department of Public Health has clearly demonstrated its commitment to
15 overcoming such challenges in order to ensure LGBTQQ youth will be treated with respect and dignity
16 in the course of accessing DPH services; and

17 WHEREAS, these efforts were supported at multiple levels throughout DPH's organization,
18 including DPH leadership, CBHS, COPC, and MCAH; and

19 WHEREAS, the training video is one among DPH's other notable accomplishments ensuring
20 the needs of LGBTQQ youth are well met, including the establishment of the Dimensions queer youth
21 clinic in 1999 and the inclusion of sexual orientation and gender identity in intake forms in 2014; now
22 therefore be it

23 RESOLVED, that the San Francisco Youth Commission does hereby commend the
24 Department of Public Health Director, Barbara Garcia, and her staff, especially Michael Baxter, Lisa
25 Reyes, Juan Ibarra, Norman Aleman, Esteban Rodriguez, Jo Robinson, Marlo Simmons, and Amy

1 Peterson, for their initiative and dedication in ensuring the mandate of Chapter 12N is fulfilled; and be
2 it finally

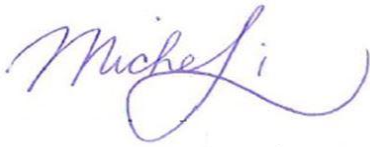
3 RESOLVED, the San Francisco Youth Commission commends and recognizes the Department
4 of Public Health's notable and longstanding commitment to the well-being of lesbian, gay, bisexual,
5 transgender, and queer and questioning youth in San Francisco.

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Michel Li

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2014-2015 Youth Commission Chair

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Adopted on January 5, 2015

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